

CARES Contracts and Reports

Request 1: Copies of all CARES contracts/modifications related to the West LA VAMC between VA and PwC

1. PricewaterhouseCoopers General Service Administration (GSA) *Management Organizational and Business Improvement (MOBIS)* Federal Supply Schedule contract GS-10F-0466N



General Services Administration (GSA)
Federal Supply Service (FSS)

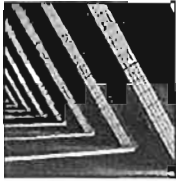
Management, Organizational and Business Improvement Services (MOBIS)

AUTHORIZED FEDERAL SUPPLY SERVICE
SCHEDULE PRICE LIST
Schedule 874



Contract# GS-10F-0466N

PRICEWATERHOUSECOOPERS 



Management, Organizational and Business Improvement Services (MOBIS)



AUTHORIZED FEDERAL SUPPLY SERVICE SCHEDULE PRICE LIST
Schedule 874

General Services Administration (GSA)
Federal Supply Service (FSS)
Contract# GS-10F-0466N

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address GSA Advantage! is: GSAAdvantage.gov.

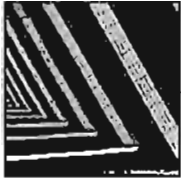
Schedule for – Management, Organizational and Business Improvement Services (MOBIS)
FSC Group – 874 FSC Class – R499
Contract number: GS-10F-0466N

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov

Contract period: June 20, 2003 through June 29, 2008

Contractor PricewaterhouseCoopers LLP
1800 Tysons Blvd.
McLean, VA 22102
Business Size: Large Business
Telephone: (703) 918-3000

FAX Number: (703) 918-3100
Web Site: www.pwc.com/wfp
E-mail: pwc.gov.contracts@us.pwc.com
Contract Administration: Andrew Klein (703)-918-1317



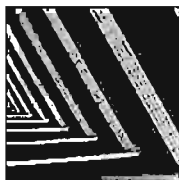
Customer Information:

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s):
874-1, 2, 3, 6, 7 and 8.

SIN 874-1: CONSULTING SERVICES

Contractors shall provide expert advice, assistance, guidance or counseling in support of agencies' management, organizational and business improvement efforts. This may also include studies, analyses and reports documenting any proposed developmental, consultative or implementation efforts. Examples of consultation include but are not limited to:

- Business process efficiency/effectiveness assessments
- Cross enterprise process redesign, alignment, integration and implementation services
- Workforce transformation
- HR processes alignment and improvement
- Governance, regulatory and other compliance reviews
- Strategic planning and policy advisory services
- Real estate valuation, economic analyses and research
- Transaction and transition management
- Strategic, business and action planning
- Program assessments and audits
- High performance work
- Change management consultation
- Knowledge management
- Policy, procedures and role definition documentation
- Benchmarking
- Enterprise risk and value management assessments
- Leadership systems
- Performance measures and indicators
- Cycle time
- Systems alignment
- Organizational assessments including restructuring, privatization and public-private partnerships
- Process and productivity improvement
- Training analysis, design, development, delivery and evaluation
- E-learning and virtual classroom
- Competency diagnostics
- Performance measurement consultation and development of appropriate metrics, controls and reporting mechanisms
- Cost reduction and budget maximization
- Global Best Practices® consultation
- Organizational assessments
- Program audits, and evaluations
- Consultation regarding continuity of operations and critical infrastructure protection



SIN 874-2: FACILITATION SERVICES

Contractors shall provide facilitation and related decision support services to agencies engaging in collaboration efforts, working groups, or integrated product, process, or self-directed teams. Agencies bringing together diverse teams and/or groups with common and divergent interests may require a neutral party to assist them in:

- The use of problem solving techniques
- Planning and preparation of facilitated group meetings
- Observations and recommendations stemming from facilitated meetings resolving disputes, disagreements, and divergent views
- Defining and refining the agenda
- Logistical meeting/conference support when performing technical facilitation
- Facilitation of all types of group meetings
- Providing a draft for the permanent record
- Debriefing and overall meeting planning
- Convening and leading large and small group briefings and discussions
- Preparing draft and final reports for dissemination
- Recording discussion content and focusing decision-making

SIN 874-3: SURVEY SERVICES

Contractors shall provide expert consultation, assistance, and deliverables associated with all aspects of surveying within the context of MOBIS. Contractors shall assist with, and/or perform all phases of the survey process to include, but not limited to:

- Planning survey design
- Survey design and implementation
- Survey data collection methodology/techniques
- Communication of survey results through reports and presentations defining and refining the agenda
- Production of reports to include, but not limited to description and summary of results with associated graphs, charts, and tables, description of data collection and survey administration methods; discussion of sample characteristics and the representative nature of data, analysis of non-response, and briefings of results to include discussion of recommendations and potential follow-up actions
- Sampling; survey development
- Survey database administration
- Survey data analysis (quantitative and qualitative)
- Determining proper survey data collection methodology
- Analyses of quantitative and qualitative survey data
- Pre-test/pilot surveying
- Assessing reliability and validity of data
- Survey data reliability and validity assessments
- Administering surveys using various types of data collection methods



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SIN 874-6: PRIVATIZATION SUPPORT SERVICES AND DOCUMENTATION (A-76)

Contractors shall provide expert advice, consultation, assistance, and documentation in support of studies conducted under OMB Circular A-76 or other privatization or commercial activities studies, projects, or efforts. These services may include, but are not limited to:

- Strategic, tactical, and operational level planning support
- Competitive sourcing analysis
- Organizational assessments including restructuring, privatization and public-private partnerships
- Consultation regarding continuity of operations and critical infrastructure protection
- Comparison of in-house bids to proposed Interservice Support Agreement (ISSA) prices,
- Development of Quality Assurance Surveillance Plans (QASP),
- Performance of management studies to determine the Government's Most Efficient Organization (MEO)
- Administrative appeal process support
- Development of in-house Government cost estimates
- Development of Performance Work Statements (PWS)
- Public-private partnership support
- Initial study planning
- Assessments and/or studies of potential privatization initiatives

SIN 874-7: PROGRAM INTEGRATION AND PROJECT MANAGEMENT SERVICES

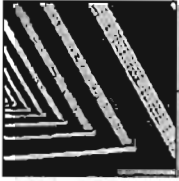
Contractors shall provide services in the management, integration, and programs and projects. These services may include, but are not limited to:

- Program management
- Program assessments and audits
- Program oversight and integration
- Program oversight
- Project management planning and related assistance
- Project management
- Program integration (team leader)
- Program/project management

SIN 874-8: ALTERNATIVE DISPUTE RESOLUTION (ADR) SERVICES

Contractors shall provide expert services in support of agency Alternative Dispute Resolution (ADR) programs both formal and informal. ADR in support of EEO is specifically excluded and is covered under a separate GSA Federal Supply Schedule. These services may include, but are not limited to:

- Facilitated, preventative, fact-finding, advisory, or imposed ADR
- Economic damages modeling
- Cost impact assessments
- Statistical analysis
- Antitrust matters
- Cyber crime prevention, detection and response
- General fact finding and investigations in connection with all types of alternate dispute resolution proceedings
- Healthcare fraud and abuse investigations
- Business/intellectual property valuations
- Licensing management and revenue recovery



1b. Pricing

LABOR CATEGORY	Current to 11/17/2004	11/17/2004 to 6/19/2005	6/20/2005 to 6/19/2006	6/20/2006 to 6/19/2007	6/20/2007 to 6/19/2008
Partner	\$397.01	\$412.89	\$429.41	\$446.58	\$464.45
Sr. Functional Specialist/Facilitator	\$350.12	\$364.12	\$378.69	\$393.84	\$409.59
Functional Specialist/Facilitator	\$324.19	\$337.16	\$350.64	\$364.67	\$379.26
Senior Manager	\$301.25	\$313.30	\$325.83	\$338.87	\$352.42
Manager II	\$272.32	\$283.21	\$294.54	\$306.32	\$318.58
Manager I	\$240.40	\$250.02	\$260.02	\$270.42	\$281.23
Management Analyst	\$191.52	\$199.18	\$207.15	\$215.43	\$224.05
Operational Research Analyst	\$191.52	\$199.18	\$207.15	\$215.43	\$224.05
Cost Analyst	\$191.52	\$199.18	\$207.15	\$215.43	\$224.05
Senior Associate	\$158.60	\$164.94	\$171.54	\$178.40	\$185.54
Associate	\$129.68	\$134.87	\$140.26	\$145.87	\$151.71
Project Analyst	\$101.75	\$105.82	\$110.05	\$114.45	\$119.03
Interviewer/Document Processor	\$70.82	\$73.65	\$76.60	\$79.66	\$82.85
Administrative Support	\$51.87	\$53.94	\$56.10	\$58.35	\$60.68

1c. Labor Category Descriptions

Partner :

Experience of ten or more years. An advanced degree may be substituted for equivalent years of experience. Has overall responsibility for projects. Possesses expertise in change management, strategic planning, quality management, financial and administrative systems, or related fields.

Sr. Functional Specialist/Facilitator:

Experience of nine or more years. An advanced degree may be substituted for equivalent years of experience. Has overall responsibility for project management of large projects, methodology and team performance. Has five or more years of experience in a specialized field relevant to the project.

Functional Specialist/Facilitator:

Experience of eight or more years. An advanced degree may be substituted for equivalent years of experience. Has overall responsibility for project management of large projects, methodology and team performance. Experience in business systems consulting, logistics management, strategic planning, business process reengineering, change management, and/or other management or operational consulting.

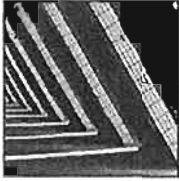
Sr. Manager - I:

Experience of six or more years. An advanced degree may be substituted for equivalent years of experience. Holds a four-year degree from an accredited college/university, or greater. Has responsibility for leading project team in large projects and overall project management for smaller projects. Experience in systems consulting, logistics management, strategic planning, business process reengineering and/or other management or operational consulting.

Manager - II:

Experience of five or more years. An advanced degree may be substituted for equivalent years of experience. Holds a four-year degree from an accredited college/university, or greater. Experience in total quality management, quality assessment, change management, activity based management and/or other management or operational consulting.

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Manager – I:

Experience of four or more years. An advanced degree may be substituted for equivalent years of experience. Holds a four-year degree from an accredited college/university, or greater. Experience in total quality management, quality assessment, change management, activity based management and/or other management or operational consulting.

Management Analyst:

Experience of three or more years. An advanced degree may be substituted for equivalent years of experience. Holds a four-year degree from an accredited college/university, or greater. Is responsible for preparing and delivering briefings, leading discussions, motivating personnel and conducting workshops and seminars. Possesses specialized knowledge, such as, analytical and evaluative methods and techniques concerning the efficiency and effectiveness of various program's operations, management practices, organizational theory and structure, as well as, database management and IT resource management/acquisition.

Operational Research Analyst:

Experience of three or more years. An advanced degree may be substituted for equivalent years of experience. Holds a four-year degree from an accredited college/university, or greater. Manages and/or develops the operational training plans, operational plans, or inspection programs and a variety of administrative duties related to operations, management and mission accomplishment such as scheduling, mission planning, and training.

Cost Analyst:

Experience of three or more years. An advanced degree may be substituted for equivalent years of experience. Holds a four-year degree from an accredited college/university, or greater. Reviews, analyzes and evaluates financial management processes within an organization, as well as identifies and corrects transactions. Develops and applies finance and accounting processes in order to maintain or improve the efficiency of continuing or new processes.

Senior Associate:

Experience of two or more years. An advanced degree may be substituted for equivalent years of experience. Holds a four-year degree from an accredited college/university, or greater. Leads small project or task teams. Experience in business process reengineering, benchmarking, computer training, total quality management and/or other management or operational consulting.

Associate:

Experience of one or more years. An advanced degree may be substituted for equivalent years of experience. Holds a four-year degree from an accredited college/university, or greater. Performs data collection, materials development roles and other tasks relevant to client projects. Experience in total quality management, benchmarking, business process reengineering and/or other management or operational consulting.

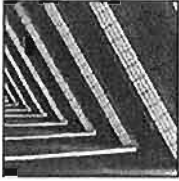
Project Analyst:

No minimum requirement for experience. Holds an Associate degree from an accredited college/university. Some college level courses or technical training in a relevant field may be substituted for an Associate degree. Provides daily routine assistance to project teams in technical areas.

Administrative Support. Holds an Associate degree from an accredited college/university. Some college level courses, technical training or appropriate years of experience in a relevant field may be substituted for an Associate degree. Provides general computer, financial, editing, word-processing, graphics, and administrative support for project teams.

continued...

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Administrative Support:

Holds an Associate degree from an accredited college/university. Some college level courses, technical training or appropriate years of experience in a relevant field may be substituted for an Associate degree. Provides general computer, financial, editing, word-processing, graphics, and administrative support for project teams

Interviewer/Documenter:

Holds a High School diploma, or equivalent, and some experience. Conducts telephone interviews in support of Survey Research Center projects or performs repeat document processing.

2. Maximum order: \$1,000,000.00

3. Minimum order: \$300.00

4. Geographic coverage (delivery area): Domestic and Overseas

5. Point(s) of production (city, county, and State or foreign country): Same as Company Address

6. Discount from list prices or statement of net price: Government net prices (discounts already deducted) See paragraph 1.b

7. Quantity discounts: None Offered

8. Prompt payment terms: Net 30 days

9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold: Yes

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold: Will Accept over \$2,500.00

10. Foreign items: None

11a. Time of delivery: Specified on Task Order

11b. Expedited Delivery: Contact contractor

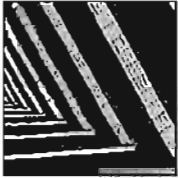
11c. Overnight and 2-day delivery: Contact contractor

11d. Urgent Requirements: Contact contractor

12. F.O.B. point(s), Destination

13a. Ordering address(es): Same as company address

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's), and a sample BPA can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).



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General Services Administration (GSA)
Federal Supply Service (FSS)
Contract# GS-10F-0466N

14. Payment address (es):

By Check:

PricewaterhouseCoopers LLP

PO Box # 7247-8001

Philadelphia, PA 19170-8001

By Wire Transfer:

Citibank New York

ABA # 021000089

To PricewaterhouseCoopers LLP Account # 30408437

15. Warranty provision: Contractor's standard commercial warranty

16. Export packing charges, if applicable: N/A

17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level): Contact contractor

18. Terms and conditions of rental, maintenance, and repair (if applicable): N/A

19. Terms and conditions of installation (if applicable): N/A

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): N/A

20a. Terms and conditions for any other services (if applicable): N/A

21. List of service and distribution points (if applicable): N/A

22. List of participating dealers (if applicable): N/A

23. Preventive maintenance (if applicable): N/A

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): N/A

24b. Section 508 compliance: N/A

25. Data Universal Number System (DUNS) number: 132-054-466

26. Notification regarding registration in Central Contractor Registration (CCR) database: Registered