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5	COMMITTEE ON ENERGY AND COMMERCE,
6	U.S. HOUSE OF REPRESENTATIVES,
7	WASHINGTON, D.C.
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12	INTERVIEW OF: SHUKRI SOURI
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17	Wednesday, May 12, 2010
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19	Washington, D.C.
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22	The interview in the above matter was held at 316 Ford
23	House Office Building, commencing at 3:05 p.m.
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. 5		For the COMMITTEE ON ENERGY AND COMMERCE:
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7		DAVID J. LEVISS, Chief Oversight Counsel
8		BRIAN A. COHEN, Senior Investigator and Policy Advisor
9		ANNE HARDEN TINDALL, Counsel
10		MOLLY GULLAND GASTON, Counsel
11		ALISON L. CASSADY, Professional Staff Member
12		KAREN E. CHRISTIAN, Minority Counsel
13		MELISSA BARTLETT, Minority Counsel
14		KEVIN M. KOHL, Minority Professional Staff Member
15	20	
16		For EXPONENT:
17		
18		JAMES J. FICENEC
19		Sellar Hazard Manning Ficenec & Lai
20		1800 Sutter Street, Suite 460
21		Concord, California 94520
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Ms. Gaston. Good afternoon.

2 On behalf of the Committee on Energy and Commerce I 3 thank everyone for joining us today.

4 This is a transcribed interview of Shukri Souri. The 5 chairman of the committee has sought this transcribed 6 interview as part of the committee's investigation into 7 instances of sudden unintended acceleration in Toyota made 8 vehicles.

9 Dr. Souri, would you please state your full name for the 10 record?

Mr. <u>Souri.</u> Shukri Souri. Shukri is spelled
 S-H-U-K-R-I; last name is S-O-U-R-I.

Ms. <u>Gaston.</u> My name is Molly Gaston, and I am counsel
 for the Energy and Commerce Committee. Let's have other
 people in the room identify themselves.

Mr. <u>Ficenec.</u> James Ficenec, counsel for Exponent.
 Ms. <u>Cassady.</u> Alison Cassady, professional staff with
 the committee.

Ms. <u>Tindall.</u> Anne Tindall, counsel of the committee.
 Mr. <u>Leviss.</u> I am David Leviss. I am the chief
 oversight counsel to the committee.

Mr. <u>Cohen.</u> I'm Brian Cohen. My title is senior
investigator and policy advisor. I'm one of the few
noncounsels here. I'm an engineer with the committee.
Mr. Kohl. Kevin Kohl, professional staff member for the

minority staff.

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2 Ms. <u>Christian.</u> Karen Christian, counsel to the minority
3 staff.

Ms. <u>Bartlett.</u> Melissa Bartlett, counsel, minority
staff.

6 Ms. <u>Gaston.</u> Before beginning with the questioning, I 7 would like to go over some standard instructions and 8 explanations regarding the interview.

9 Under committee guidelines for transcribed interviews,
10 you are permitted if you choose to have personal counsel
11 attend the interview. Do you understand that?

12 Mr. <u>Souri.</u> Yes.

Ms. <u>Gaston</u>. Have you chosen to have personal counsel
attend for this interview?

15 Mr. <u>Souri.</u> Yes.

Ms. <u>Gaston.</u> An official reporter is taking everything
we say to create an official record of this interview.

18 To assist the reporter in making a clear record, please 19 wait until I finish my questions before you begin your 20 answers.

You're required by law to answer questions from Congress
truthfully, and knowingly making a false statement or
withholding information from Congress could subject you to
criminal prosecution. Do you understand that?
Mr. Souri. Yes.

Ms. <u>Gaston.</u> Is there anything that would prevent you
 from answering questions truthfully today?

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Mr. <u>Souri.</u> No.

Ms. <u>Gaston.</u> I will begin by asking you questions on behalf of the committee, and after about an hour, we will take a break. At that point, staff with the minority may begin to ask questions, or it may make sense for me to continue. We will make every effort not to take up any more of your time than we need to collect the information we need for our investigation.

Do you have any questions before we begin?

12 Mr. <u>Souri.</u> No.

Ms. <u>Gaston.</u> And just to clarify, Mr. Ficenec represents
 Exponent or you personally?

15 Mr. <u>Souri.</u> Exponent.

Ms. <u>Gaston.</u> Exponent. And are you comfortable with
 having counsel for Exponent representing you here today?

18 Mr. Souri. Yes.

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## EXAMINATION

BY MS. GASTON:

21 Q I would like to ask just a few questions about your 22 background. How long have you been employed by Exponent?

A I think it's coming close to 8 years. I joined in
November of 2002.

25 Q And what is your current title?

1 A Currently, I am a principal and the director of the 2 New York office at Exponent.

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And what are your current responsibilities?

A As a principal, I am a technical leader in the electrical practice. And my responsibilities include inspections and investigations and failure analyses with respect to electronic systems in general, integrated circuits, semi-conductor processes and so on.

9 As a director of the New York office, my 10 responsibilities are more administrative in nature, so making 11 sure that the environment for the members of the office are 12 congenial and collegial and so on.

Q And how long have you been in your currentposition?

A I moved to the New York office about 4 years ago. I became a principal around that time, maybe 3 or 4 years ago. As a director of the New York office, I have held this position for approximately a year.

Q And as regards the project for Toyota, have you
been in New York or in California?

A I've been really back and forth. Mainly I'm based out of the New York office. But whenever there is a need for me to be in the California office, I have gone back frequently.

25 Q And who do you report to?

A I report to John Moalli. He's one of the vice
 presidents at Exponent.

Q And have you held other positions at Exponent? A Yes. Before becoming a principal, I was a senior managing engineer at Exponent, and I held that position for approximately 2 years. And before a senior manager, I was a managing engineer.

Q And what were your responsibilities in thepositions that you just described?

10 The level of engineering positions that we have, Α 11 including manager, senior manager and principal, refer to the responsibilities that as technical managers we take on in 12 leading a project or contributing to work on a project. So, 13 14 for example, a manager would have sufficient experience with 15 daily analysis in a particular technical field, demonstrates 16 a degree of leadership, and has a reputation of being a known contributor in that field. As that level of experience 17 increases, the level of responsibility increases. 18

So as a senior manager, often we have technical expertise in more than just one area. We have contributed to new technology in one area or more.

And principals, of course, are people who are well renowned in their field of technology and may even be leaders in more than one field of technology.

25

Ms. <u>Gaston.</u> We're trying to get a sense of the scope of

Exponent's work for Toyota in terms of what Toyota has 1 2 requested and what Exponent has planned. And I would like to 3 ask the court reporter to mark as Exhibit 1 Exponent's 4 retention letter. [Souri Exhibit No. 1 5 6 was marked for identification.] 7 I have marked as Exhibit 1 a retention Ms. Gaston. 8 letter provided by Exponent in its response to our document 9 request. This letter states that Exponent plans to provide 10 "engineering consulting services related to class actions filed against Toyota." 11 BY MS. GASTON: 12 13 0 To whom is this letter addressed? This letter is addressed to Mr. Joel Smith, an 14 Α 15 attorney at Bowman & Brooke. And what is Bowman & Brooke? 16 0 I understand Bowman & Brooke are the counsel for 17 Α 18 Toyota. 19 0 Does Bowman & Brooke pay Exponent's fees and 20 expenses related to work associated with Toyota? 21 That question -- the answer is, I don't know Α 22 exactly if the fees are paid by counsel. I would suspect, as 23 I'm really not involved on the administrative side of the 24 project, I would suspect Toyota pays, but I'm not completely 25 certain on that.

1 Q Do you know how much Exponent has charged Bowman & 2 Brooke for services or Toyota for services related to Toyota 3 in 2010?

A No, I do not. That would be speculative on my end 5 as to what that is.

Q Does Exponent communicate directly with Toyota
about its work on this contract, or are all communications
with Bowman & Brooke?

9 A I believe that communications with Toyota have 10 counsel present. There are some cases where, for instance, I 11 visited Japan as a member of a team from Exponent. And I 12 believe there was Toyota counsel there. I wasn't exactly 13 sure where he worked, but I understand that there was a 14 Toyota counsel there.

Q And was Bowman & Brooke counsel present at that? A That's why I kind of couched my answer, because I'm not certain. I understand there was Toyota counsel, but I wouldn't be able to tell you exactly whether it was Bowman & Brooke.

20 Q Okay.

21

22

A I just want to make sure I --

Q Sure.

Now, that was an instance of an in-person communication.
Do you know in terms of e-mails or phone conversations who
those communications are with?

A No, I can't tell you that I know exactly. I think -- you know, I personally communicate with Toyota sometimes on the phone during phone conferences where there are a number of Exponent people on the phone and a number of Toyota people on the phone, and I understand counsel is also on the phone.

7 The other ways that I communicate with Toyota are 8 through, for instance, the visit that we had with Toyota in 9 Japan. And they also came and visited us at Exponent. So 10 there are a lot of communications that occur that way. 11 E-mails, I do not communicate by e-mails with Toyota.

12 Q When you say "with Toyota," do you mean Toyota
13 itself, or does that include Bowman & Brooke?

A Either. And just to make sure, to the extent that there may be other communications, I'm just answering based on my personal knowledge.

Q Certainly. And do you ever communicate with Toyota
without Bowman & Brooke's presence on the phone, in person?

Again, as I had answered previously, the phone 19 Α 20 calls are usually part of a conference call where there are a 21 number of team members from Exponent, as well as from Toyota. And I understand that Toyota counsel is on the phone. 22 Would I be able to identify if it were Bowman & Brooke? I imagine 23 that is the case, but that would be purely speculative. I 24 understand that there is Toyota counsel on the phone. 25

Q Okay. So when they identified themselves in this phone setting, they identified themselves as Toyota counsel?

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A By name, I believe. I don't know if they say which law firm they identify themselves at. And there are some calls where I'm not on, for instance, and they may identify themselves then as from Bowman & Brooke. Usually we're on a first-name basis.

8 Q If you had a question about your work on this 9 matter or needed guidance with next steps, who would you 10 call?

11 Α Well, what we do, just to kind of explain the 12 process a little better for you, I mean, we have meetings regularly within Exponent. And the project is led by several 13 14 key members at Exponent. For instance, on the software and 15 the hardware side, that would be myself. With respect to the 16 electronic control systems, there are people from the mechanical engineering practice. There are people from the 17 vehicle engineering practices, human factors, data analysis, 18 19 and so on.

So we get together very regularly, and we communicate our work. We communicate future work, the ideas, the interactions of the different systems. And whenever there are a set of questions that arise from those communications, they are usually communicated to Toyota through these conference calls that we have or through, possibly, through

1	e-mails but not from me personally.	
2	Q And are minutes or notes kept of these calls that	
3	you've discussed?	
4	A Not to my knowledge.	
5	EXAMINATION	
6	BY MR. LEVISS:	
7	Q Is there somebody else at Exponent who would know?	,
8	A I'm sorry?	
9	Q Is there somebody else at Exponent who would know	
10	the answer to that question?	
11	A Well, you know I think that I don't know if	
12	anybody at Exponent would know more. I mean, I think I've	
13	given you the answer as I know it. I think that that is a	
14	fair characterization of how we communicate with Toyota at	
15	Exponent as a whole. I don't know if anybody else at	
16	Exponent would know more than I or, for instance, know that	
17	minutes are being kept of conversations, because I would kno	W
18	that. And to the best of my knowledge, there isn't any tha	C
19	I can offer.	
20	Q Does Exponent keep notes or minutes of these	
21	conversations, these conference calls?	
22	A I don't believe so.	
23	Q You don't believe so. What would you need to do	to
24	confirm that?	
25	A I would need to talk to each and every member of	

1 the team to confirm that.

2

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Q So there's no Exponent policy about whether or not to keep notes or minutes from these conference calls?

Α I mean, we work together as a team. I mean, 4 No. we, as I mentioned, we are always interacting with seach 5 other. We are exploring different ideas. We update each 6 7 other as to the work that has been done and what new ideas we want to explore, what possible interactions are between the 8 9 different subsystems in the vehicle. And if we have any 10 ideas or any questions that we need answers to, then we communicate them to Toyota through e-mails or through the 11 conference calls. And we get the responses back in the form 12 of documents, materials that they provide us, or specific 13 expertise from their teams that they have worked on this. 14 Is 15 that responsive?

Q I'm not sure. I mean, I think Molly has tried to ask you whether you or you speaking for Exponent ever communicate directly with Toyota --

19

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A Yes.

20 Q -- without Bowman & Brooke being part of that 21 communication?

A Right.

Q And what's the answer to that question?
A Without Bowman -- I think my response was that, as
far as I know, there's always Toyota counsel. And I just

made sure that I answered that way because whether or not counsel has identified themselves from Bowman & Brooke is, I imagine that that is the case, but I just want to make sure that I am accurate on the record.

BY MS. GASTON:

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6 Q Can you give us the names of the counsel who have 7 been party of these communications?

8 A Sure. I can't tell you right now, but I will be 9 more than happy to get their names and provide them to you. 10 BY MR. LEVISS:

11 0 Do you ever have occasion to e-mail a contact at Toyota as part of your work for Toyota, you personally? 12 I make sure that whatever it is that I need 13 Α No. that I discuss it with our team and make sure that there's no 14 15 other input that needs to be accumulated to formulate the question properly or to formulate the question more 16 17 completely, and then that gets communicated to Toyota. But personally I do not communicate to Toyota by e-mail. 18

Q And who communicates back to Toyota?

A I imagine Dr. Subbaiah Malladi communicates with
Toyota directly.

Q You say "I imagine" because you don't know? A Well, Subbaiah, I mean, number one, as you probably have noticed is, you know, he is the person who signed the retention letter, and so he's responsible for the

administrative aspects of the project. And so if there's
 anything to do with communications, then Subbaiah would be
 the person.

Q I mean, the chairman asked Exponent to provide a witness who could testify on behalf of Exponent about all of its work for Toyota, and Exponent presented you as that witness. So I hope that we're going to be able to get answers from you about what Exponent does and --

9 Α I thought, having read the letter, that you wanted to know details about our work on the electronic throttle 10 11 control system, about our work on the Dr. Gilbert scenario, 12 our work with respect to unintended acceleration, and I'm more than happy. I am the person who is in charge of the 13 14 software and hardware development analysis teams. So if 15 there are any questions that you have in that regard that 16 would help you understand issues related to sudden unintended acceleration from a technical perspective, I am certainly the 17 18 man who knows the most about that. I mean, that was my understanding from the letter. 19

20

BY MS. GASTON:

21 Q And back to Exhibit 1. This letter describes 22 Exponent's scope of services as engineering consulting 23 services related to class actions filed against Toyota. Are 24 you aware of any other documents outlining the scope of 25 Exponent's work related to Toyota?

1 А Documents, no. But I am aware of communications 2 that Toyota has made in public about our involvement about 3 giving us basically unrestricted scope in getting down to the 4 root causes, potential root causes, or any set of conditions that could reasonably or possibly result in sudden unintended 5 And I think those comments were made in 6 acceleration. 7 public. They were certainly made during the press conference 8 that we had regarding Dr. Gilbert's demonstration.

9 And also speaking from personal experience, I mean, 10 anything that I have ever needed in terms of resources or 11 personnel or exploring ideas I have been completely 12 unrestrained and unconstrained about the kind of work that I 13 would pursue.

EXAMINATION

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14

BY MR. COHEN:

Q Let me follow up on that. This might not be the right time, but with regard to restraint, in regard to publication of your work, are there scenarios where -- how are decisions made about when work is published? Are those decisions made by Exponent alone, Exponent in consultation with Toyota, or Toyota alone?

A I mean, I think -- so to answer the first part of your question, we will write our findings and our conclusions and description of our analysis in a report once we're done with the analysis. And we -- my understanding is that we

will make those findings publicly available. And I think
Toyota has made the comment publicly that whatever our
findings are they would be open to scrutiny from the
scientific and engineering community. And we are more than
happy to have that. Because it is -- I mean, we're --

Q You answered the question.

7 A Okay.

Q And we can get back to this later.

9 A Okay.

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BY MS. GASTON:

Q So this letter is the only written document describing Exponent's scope for this matter? The only other direction that you are aware of are Toyota's public statements that you have no limitations on what you can pursue?

16 A Well, perhaps I didn't completely give you everything. I mean, not only the public statements, but even 17 18 communications that we've had with Toyota over conference 19 calls or meeting them in person, certainly the directive has 20 been, look, if there's anything, we want you to find out 21 because we want to fix it if there's something at issue. And 22 so all my experiences, whether it's internal to Exponent or interacting with Toyota or public statements, have confirmed 23 that and support that. 24

In terms of the documents, am I aware of any other

documents? Sitting here right now I don't remember anything
 else. There may be, but sitting here right now, this is the
 only document that I remember.

Q So how do you know what to work on and how do you know what Toyota needs you to look into in terms of sudden unintended acceleration?

7 Α That's a very good question. So that brings me to 8 the technical side of the discussion. And, look, I mean, 9 Toyota does not tell us where to look or what to look for. And the way that we are approaching it at Exponent is we want 10 to understand any set of conditions that can result in 11 12 acceleration in general, let alone whether it's intended or 13 unintended, sudden or not sudden; we want to know all the parameters that can result in acceleration. 14

And we have divided up the team to look at the different 15 aspects of the electronic throttle control, so the software 16 17 involved. We are looking at the hardware, so the engine control module and the different processors that are in 18 We are looking at the mechanical aspects. So, for 19 there. instance, one way of getting acceleration is pushing on the 20 21 pedal, and that would increase the demand for throttle 22 opening. Cruise control is another mechanism. So we are 23 looking at all the different parameters that could possibly 24 result in acceleration in general.

25

Then the next step down from that would be to

1 understand, well, what are the possible problems, faults, 2 that could occur that could result in an unintended acceleration, an acceleration that is not in response to a 3 4 driver input, driver demand, or driver behavior? When we get 5 to that, then the question is, okay, well, let's understand 6 the problem more concretely. Is it a fault that has to occur 7 in a specific time or in a specific sequence? Are there 8 interactions with the environment around it? We're talking 9 about temperature, humidity, electromagnetic interference, if there are defects in the hardware. 10

11 So we look at all these different specific issues, 12 understand their interaction with the software, perform tests 13 to understand the effects and to see what levels of 14 redundancy, what levels of system safeguards and fail safes 15 that are in the electronic throttle control system that would 16 protect against that, or if not.

Is what you just described written down anywhere? 17 0 18 What I just described -- I mean, you have to Α 19 remember that Exponent is -- I mean, we are, what, 43 years 20 old. Our entire business is built on failure analysis. Our entire company structure is based on a failure analysis 21 22 process where we have different practices. I'm in the 23 electrical practice responsible for electrical defects, electronic issues, software issues. We have a mechanical 24 engineering practice responsible for lever mechanisms, 25

fractured materials. We have a material practice that is
 responsible for polymers, for ceramics, for metals.

3 The way that we are structured as a firm is pretty much the way that you would perform a failure analysis on any 4 5 Now, normally, when you get a failure from the product. 6 field, you've got visible signs, right, marks that are 7 observed, that tell you, okay, well, here is the failure; 8 you've got a device that broke down, or you've got a printed 9 circuit board that has left some heat marks behind. Those 10 would make the process extremely simple. You perform a 11 nondestructive evaluation through x-rays or SCMs or optical 12 microscopy. You develop a hypothesis that would explain what 13 you just observed. You would then take exemplars and perform 14 your hypothesis, test the exemplars, see if you're able to reproduce that fault. If not, revise it. I mean, it's a 15 16 typical hypothetical deductive process that we go through, 17 which is a scientific method.

18 Now, when you're faced with a problem or with an issue 19 where nothing is left behind, it certainly complicates the effort of identifying any potential root causes. 20 In the 21 reported complaints of sudden unintended acceleration I have not seen, nor has anyone seen, anybody reproduce that effect. 22 And I have not seen any observations of any leftover signs 23 24 that such an event occurred. So that complicates the process 25 of failure analysis significantly. So the way we would have

to do it is, again, I mean, I just described to you the process where each one of us is responsible for a different part of the vehicle system, and we communicate ideas; we perform tests based on what could possibly go wrong.

5 Mr. <u>Ficenec.</u> I think she's asking, is there some 6 written procedure for that?

7

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BY MS. GASTON:

Q Right. Has anyone directed these particular teams on what to do or even what they are going to be working on? We've received no failure analyses from Exponent. We've received no planning of what -- we've received no documents related to Exponent's planning or its failure analyses, and we're wondering where those are.

A But I would actually perhaps point that we have sent data. We've sent results of our testing. For instance, you will see a lot of results on the electromagnetic interference tests, so that is part of our failure analysis testing process.

In terms of a document that describes all these details, I think that -- you know, we don't have one that I can give it to you, but if I were to put one together, it would --

Q Let me ask this in a different way. Some of the materials you've provided us with are, for instance, test results from a Chrysler lab, correct?

A Yes.

1 0 So in what tests was this lab directed to perform? 2 How was it directed to perform those? In what larger scheme were these tests performed? Are there plans, essentially? 3 4 I see, I see. I understand now. The answer is Α 5 yes, and I can talk to that. As a matter of fact, maybe I 6 can put together a spreadsheet for you and send it to you that describes exactly why we did what we did on the EMI 7 8 So with respect to the -- can I describe a little in tests. 9 detail about the EMI tests? Before you do that, can I ask something? 10 Q Sure. 11 Α Yes. 12 Q Because I'm not interested in getting into the depth of the EMI tests right now. What I am asking is, you 13 14 say you could put together a spreadsheet? Α Yeah. 15 Has there not been a document already put together 16 Q planning out, for instance, the EMI testing that you're going 17 18 to do? You before described forming hypotheses. 19 Α Yes. 20 Q Are those hypotheses written down anywhere? EMI is not a hypothesis that I would have to write 21 Α 22 I mean, we're talking about electromagnetic down. 23 interference. 24 BY MR. COHEN: 25 Q Let me try to restate this here or let me just ask

flat out, do you, for example, in conducting a fault analysis 1 2 with Toyota in particular, have you constructed a specific 3 fault tree analysis for Toyota and the acceleration problem? Α Yeah. 4 5 0 Yes? 6 Α I understand. The answer is, we haven't done that. 7 0 You have not done that. Thank you. But there's a reason. 8 Α Thanks. You have not done that. 9 In the 0 discussions you have with your colleagues that you've 10 mentioned to us and discussed, when you discuss possible 11 12 scenarios, do you write down what those possible scenarios are? 13 14 Α We perform the tests. 15 0 Do you write down what the scenarios are? 16 Α We, as part of our report writing process, all of these --17 18 0 Before you write the report, before you conduct an 19 analysis, do you sit with your colleagues and do you discuss what scenarios are that you should test, and do you write 20 21 those scenarios down? Α I don't think that there is a specific process. 22 Can I suggest that yes or no answers can work here? 23 0 24 These aren't difficult questions. 25 А No, I understand. I just want to be as helpful as

I can and give you --

2	Q I understand. I think the best way you can be
3	helpful is to give us some yes or no answers. I'm not trying
4	to be difficult. I'm not trying to bully you. I'm just
5	trying to figure out your process here.
6	BY MR. LEVISS:
7	Q And we know you have a limited schedule, and we're
8	trying to make efficient use of your time.
9	A I appreciate that. Thank you.
10	BY MR. COHEN:
11	Q Yes or no, do you write down different scenarios
12	for faults in this Toyota that would cause unintended
13	acceleration in Toyota vehicles?
14	A You know, I haven't, no.
15	Q No.
16	Has Exponent at any point created a list of possible
17	scenarios that could lead to unintended acceleration in
18	Toyota vehicles?
19	A You know, I haven't seen such a list.
20	Q Okay.
21	A But I can tell you that list right now.
22	Q But to clarify, you're the individual who is
23	responsible for the majority of the Toyota technical for
24	the technical aspects of the Toyota investigation?
25	A For the electronic throttle control side of it. I

wouldn't say that that is the --

Q And you have not seen a list that Exponent has created of possible scenarios for faults that would cause sudden unintended acceleration?

5 A Look, that list is very simple. I mean, I can tell 6 it to you right now. I mean, I know that list.

Q That's fine. We can get to that later. But you
don't have a written list? You have not created a written
list of scenarios to test and go through? That's my
understanding; is that correct?

A I haven't created that list. That list may have
been created.

13

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BY MS. GASTON:

Q Have you seen that list?

15 A I haven't seen that list.

16 Q How will you know when your work for Toyota is 17 done?

18 A How will we know when it's done?

19 Q Yes.

A Well, if we find any potential root cause for sudden unintended acceleration, I think then we would have understood a potential root cause, and that would be it. We would have solved a problem if one exists.

Q And if one doesn't exist and you don't find one?
A That's a tough question. But I would say that we

1 will continue to explore all reasonably possible avenues that 2 might lead to sudden unintended acceleration. And each 3 avenue we will explore it to the end and understand it in 4 detail. If it turns out that that is not something that can 5 produce sudden unintended acceleration, it will be in our 6 But I think the answer is that we will explore every report. 7 reasonably possible avenue that could lead to sudden unintended acceleration. 8

9

Q Could there be more than one?

10 A I imagine there could be, yes.

11 Q So if you stopped after finding one -- you said you
12 would know you were done.

A When you said one, I thought you meant avenues of
 possible --

15

Q Oh, sure, no.

A Could there be more than one potential root cause to some unintended acceleration? No, I think my answer was potential causes, so I'm not limiting it to just one. I mean, certainly we would explore whatever could cause it.

20 Q And how does Toyota evaluate whether Exponent has 21 done the job that it is supposed to do?

A I don't know if Toyota really has any limitations on whether or not we've done our work or finished it. I mean, we are scientists and engineers. We will do the work that we can do that will either identify something, a set of root causes, a set of potential conditions, or we've explored all reasonably possible paths. And that would be the findings, the set of conclusions, the analysis that we would write in the report.

5

BY MR. LEVISS:

6 Q So your work with Toyota is not dependent on the 7 existence of class action lawsuits against Toyota?

8 A The answer is, you're right; it is not dependent on 9 that. Although the -- and that's something -- actually, the 10 retention letter specifies class actions. My understanding 11 is that, since the retention letter, it's not just a matter 12 of class actions.

13 Look, let me put it to you this way. Exponent is 14 involved in trying to understand if there are any potential root causes, but we're not the only ones involved in this. 15 NITSA is performing its own investigations. 16 NASA is 17 performing its own investigations. I mean, the brightest 18 minds on the planet are trying to understand if there are any potential root causes for SUA, for sudden unintended 19 20 acceleration.

It is in my interest. It is in Exponent's interest, to be the first people to identify it. If we're not, then there's really no one else to blame but ourselves. I would much rather be the first person to identify such a set of root causes should such a set of root causes exist, because nothing would make us look any better. And the ultimate idea as engineers and scientists and technologists guided by our social contract of ethics and ethical code, I want this to be something that is addressed, and if there is a problem, for it to be solved.

Q Okay, but going from your social contract to your actual contract, where is the evidence that Exponent's work for Toyota has gone beyond consulting work related to class actions?

10 A Well, for instance, I'm not involved in any class
11 action lawsuits. I'm purely investigating the system,
12 independent of any class actions.

13 Q Then why are you on the agreement?

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A No, I understand I'm on the agreement. But I'm describing to you, currently, my work is not related to a particular class action. I mean, I'm working to understand if there is a problem and identify a potential set of root causes, should they exist.

19 Q And I guess what I'm struggling to understand is 20 when did your work -- where is the evidence that your work 21 expanded from the way it's described in Exhibit 1, the scope 22 of services, to this broader inquiry that you've described to 23 us?

A And me sitting here describing to you -- I mean, what I'm trying to do is explain to you that I am not aware

of any particular class actions, and that I'm working as an engineer with our team to understand in the broader context if there are any potential conditions that could lead to SUA. I mean, that's my work. My job is to find it if it's there.

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Q So it sounds like Exponent can define what it needs to do for Toyota under this agreement, is that correct?

A Under my understanding, Exponent is pretty much unconstrained to go and find something if it's there. That is certainly the work that I'm performing. That is what's guiding my efforts, my team's effort, and, as I understand, it Exponent's effort.

12 Q And when you say "something," what do you mean? 13 A That is related to sudden unintended acceleration. 14 Q And how does sudden unintended acceleration enter 15 into Exponent's agreement with Bowman & Brooke?

A You know, that might be more of an administrative question, but you know, I'm just responding from the perspective of a technologist and engineer. I'm given a task to look at the electronic throttle control system with intelligence in the vehicle and to identify any potential set of root causes that could result in SUA. That is my task.

22QThat's an instruction you've been given?23AGo find it.

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A As I understand it, it came directly from Toyota.

And who gave you that instruction?

0 And what gives you that understanding? 1 As communicated to me by the members of the team. 2 Α 3 0 Someone told you? Absolutely, someone told me, go find it. 4 Α 5 0 Somebody told you this came from Toyota? 6 Α Yes. Who is that someone? 7 0 8 Α Subbaiah. 9 BY MS. GASTON: 0 Has Toyota set any performance benchmarks for 10 Exponent's work or asked for any, not particular 11 12 deliverables, but asked for reports at certain intervals or 13 asked for any sort of tracking that you know of, anything 14 like that? I only know of the preliminary report that was 15 A requested of us very early on. I can't remember the time 16 17 frame. But there was that one instance when that did happen, 18 yes. 0 19 So, in that instance, Toyota asked Exponent to perform that particular task? 20 21 Α Maybe I misunderstood the question. No. At that 22 time -- and I can't remember the time frame, if you have the report, but it might have been February time frame -- but we 23 24 were asked to provide an interim report, a progress update, 25 by Toyota of our work at that point.

1 Q So just -- we'll talk more about that report in 2 detail in a moment, but just to clarify, Exponent was engaged 3 on December 7, 2009, and then was asked to produce that 4 report, which -- let me make sure that we're discussing the 5 same report; the analysis of Toyota and Lexus vehicles? 6 Α Yes. 7 And was asked to produce that report in -- so that Q report was an interim report on everything that Exponent had 8 9 done up until that point? 10 I wouldn't characterize it on everything that Α 11 Exponent had done. It was on specific issues. I wasn't one 12 of the coauthors on that report, so I'm not entirely sure. I 13 would have to remind myself again. But it wasn't on the 14 entire set of issues that we were working off. Q 15 Okay. We'll come back to that report then. Thank 16 you. Now, Toyota has stated and you have reaffirmed, that 17 18 Toyota has placed no cost limitations on Exponent's investigation? 19 20 А Yeah. As I understand it, it was -- constraints. 21 I'm not sure about cost limitations. But absolutely no 22 constraints as to what we can look at, what we can't look at, 23 where to look for information and so on. 24 Q Has Toyota given Exponent directions on cost 25 limitations?

No, absolutely not. What I was trying to imply is 1 Α that nobody told us anything about cost, let alone nobody has 2 said anything about other types of constraints. 3 Okay. And Bowman & Brooke has placed no cost 4 Q 5 limitations on Exponent's work? 6 Α Certainly not to my understanding, no. 7 0 Then how does billing in terms of this project work? How do you pay for the vehicles that you need, the 8 9 components that you need? Do you have a budget? Α No, we don't really have a budget. What we do is 10 we go in, and we purchase the vehicles, and we expense any 11 purchases that we made. On a monthly basis we have bills 12 that go out to a client, and they get paid. 13 14 0 And who do those bills go to? 15 Α Again, I would have to look at the actual records 16 to tell you. EXAMINATION 17 BY MS. CHRISTIAN: 18 19 Do you have to seek clearance from Toyota before Q vou purchase a car? 20 21 No, no. As a matter of fact, I think we just Α recently acquired a Tundra that I believe its driver had 22 reported a sudden unintended acceleration. And I don't even 23 24 think Toyota knows about that. 25 BY MS. GASTON:

1	Q Has Bowman & Brooke asked Exponent to do anything
2	specific in its investigation or provided Exponent with any
3	guidance?
4	A No.
5	Q Has Toyota?
6	A Other than telling us go find a problem if it's
7	there, no.
8	Q Is there anything that Exponent has been asked not
9	to do, either by Bowman & Brooke or by Toyota?
10	A No.
11	Ms. <u>Gaston.</u> And I would like to mark Exhibit 2.
12	[Souri Exhibit No. 2
13	was marked for identification.]
14	Ms. <u>Gaston.</u> This is an e-mail from Vincent Galvin, Jr.,
15	of Bowman & Brooke to Doug Bishop of Toyota. It's actually a
16	string of two e-mails. The first is from Subbaiah Malladi of
17	Exponent to two attornies at the law firm of Bowman & Brooke,
18	and the second is an e-mail from the attornies at Bowman &
19	Brooke editing and then forwarding Dr. Malladi's first
20	message.
21	Please take a moment to read this document. And for the
22	record, these are bates numbers this is from a Toyota
23	production, so it's TOYEC_00215950 and_TOYEC 00215951.
24	Mr. <u>Souri.</u> Yes.
25	BY MS. GASTON:

1 Q Dr. Souri, could you please read the three lines 2 that the attornies at Bowman & Brooke wrote to Doug Bishop at 3 Toyota?

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А Yes, I have read them.

Would you mind reading them out loud? Doug, Joel and I have reviewed the statements 6 Α 7 Subbaiah prepared. We agree with it, but the last sentence. 8 We do not think we need to say so much about the future. Ι 9 cut and pasted what we agree with in this portion of the 10 e-mail. Subbaiah's complete statement is below in his 11 e-mail.

In this e-mail, the attornies at Bowman & Brooke 12 0 have edited what Dr. Malladi wrote about what future tests 13 14 Exponent planned to perform. Is it Exponent's practice to run its work through Bowman & Brooke? 15

Just to run it -- sorry, what's the question? 16 Α 17 0 Is it Exponent's practice to run its work through 18 Bowman & Brooke?

I mean, I think that as I understand, number one, 19 Α anything that is written, such as a report, as you will 20 recall from the retention, it was we were retained by Bowman 21 22 & Brooke, so anything that is written will ultimately go to them. 23

Now, with respect to the e-mail itself, this is not an 24 edit that limits the work that we would do in the future. 25 Ιt merely said about how much we would disclose about what we
 are doing. But there's certainly no restrictions or
 constraints as to whether this we will perform.

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BY MR. COHEN:

5 Q Do you agree that that e-mail exchange implies a 6 constraint or an opinion from Toyota about what Exponent can 7 or should say?

8 A You know, number one, I don't think that this is 9 something that is directed to Subbaiah. I mean, unless there 10 is some other follow up that I haven't seen, that's number 11 one. Number two, no, I don't think that this is any such 12 limitation.

Q I didn't ask you the limitations. I asked if it implied a preference or a -- well, let me state it that way. Does this imply a preference from Bowman & Brooke representing Toyota regarding what Exponent can or should say publicly about its work for Toyota?

A I think it's merely suggesting not to share so much about what we will be doing in the future as opposed to saying anything about the work that we have already performed or any opinions that we have come to. Any work that we perform and any results that we come to, any reports that we write will be made public.

Q Let me ask the question one more time. Would you agree that this e-mail implies a preference from Toyota

and/or Toyota's counsel regarding what Exponent can or should 1 2 say about its present or future work for Toyota? How about a 3 yes or no? 4 Α I disagree. 0 That's not it. Yes or no? 5 6 Α No, I don't think it's limiting. 7 0 I didn't ask you if it was limiting. I asked if 8 you believe it indicates a preference by Toyota or by Bowman 9 & Brooke for what Exponent can or should say about its 10 present or future work for Toyota, yes or no? 11 Α It may express a preference. 12 0 Thank you. 13 But I don't think that that will influence our work Α product. 14 15 BY MS. GASTON: 16 Q Why did Exponent fail to produce this e-mail in 17 response to the committee's request for, quote, all memoranda 18 or correspondence, including e-mail, concerning the scope of 19 Exponent's work for Toyota or an agent of Toyota related to unintended acceleration or the electronic throttle control 20 21 systems? 22 Mr. Ficenec. Why did we fail to produce an e-mail from Bowman to Toyota? 23 BY MS. GASTON: 24 25 Q The top portion I understand Exponent would not

1	produce, b	out the e-mail from Subbaiah to Bowman & Brooke
2	explicitly	discusses the scope of Exponent's work.
3	А	So as I you know, again, as I understand it,
4	this top e	e-mail was not addressed to Subbaiah.
5	Q	We're not talking about the top e-mail now, I'm
6	sorry. It	t's my failure to be clear.
7	The e	e-mail from Subbaiah to Bowman & Brooke is from
8	Exponent,	Subbaiah, to Bowman & Brooke?
9	А	Yes.
10	Q	So this is something in the possession of Exponent?
11	Α	Yes.
12	Q	And it contains a discussion of the scope of
13	Exponent's	s work?
14	А	I think it discusses a short write-up of our work
15	that is co	overed in the report, the report made public, so I'm
16	not quite	sure.
17		BY MR. LEVISS:
18	Q	Are you saying you were aware of this e-mail, but
19	you didn'	t think it was responsive to the committee's
20	request?	
21	А	I wasn't aware of this e-mail. It's not my e-mail.
22		BY MS. CHRISTIAN:
23	Q	Have you seen this previously before today?
24	А	No.
25		BY MR. LEVISS:

1	Q Do you know if Exponent searched for e-mails	
2	responsive to the committee's request?	
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[4 p.m.]

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I understand Exponent produced all the materials 4 Α 5 that were responsive to the requests. As to what encompasses 6 the request or being responsive, that is unfortunately outside of my area. I wasn't involved in that part of it. 7 8 BY MS. GASTON: Are there other e-mails concerning the scope of 9 0 10 Exponent's work that Exponent failed to produce? 11 Α Again, I wasn't involved in that process, producing 12 documents. Not to my knowledge. That is the best that I can 13 answer.

14 Q Do you know who was involved in producing the15 documents pursuant to the committee's request?

A I understand Mr. Ficenec was involved.

Mr. <u>Ficenec.</u> I think she is asking for the universe of
people.

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BY MS. GASTON:

20 Q We would like e-mails responsive to our request. 21 We would like e-mails discussing the scope of Exponent's 22 work. So we would ask those be produced, if they have not 23 been.

24 Exponent has produced to us only two written reports on 25 its work related to Toyota, one issued just before the committee's February 23rd hearing and one issued in March
 examining the work of Dr. David Gilbert, a witness at that
 hearing. What prompted Exponent to draft these reports?

A Well, the first report, the February report, as I explained earlier, was at the request of Toyota to produce an interim report describing a progress update of our efforts at that time with respect to a specific area.

8 With respect to Dr. Gilbert's work, we were asked to 9 address Dr. Gilbert's demonstration, and as I had indicated 10 previously, whenever our analysis is completed with respect 11 to a task, we will write a report, and that is exactly what we have done with Dr. Gilbert's demonstration. We analyzed 12 it, and we were asked -- because we were asked to analyze it, 13 and we prepared a report that described our analysis and our 14 15 findings and conclusions, and we made that report public.

16 Q And who asked you to conduct these reports, to17 create these reports?

A As I understand it, Toyota.

Q Who at Toyota? From whom did the direction come?
A I wouldn't be able to tell you exactly who, but
probably through Bowman & Brooke.

22 BY MR. LEVISS:

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Q Is your analysis of Dr. Gilbert's work complete?
A Yes.

25 Q Was it complete when you issued the report?

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Yes.

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2 Q So Exponent has no further plans to do any further 3 work on Dr. Gilbert's?

A Absolutely not. I think we have addressed that issue completely, and all the details are in that report.

BY MS. GASTON:

Q Has Exponent had any contact with Robinson Lerer &
Montgomery, a communications firm employed by Toyota?

A No, I am not aware of any.

10 Q To date, what investigations has Exponent completed11 related to Toyota?

A Dr. Gilbert's demonstration analysis. I think that is complete. We certainly don't need to spend any more time on that. Other than that, our investigation is ongoing on all fronts with respect to identifying any potential new causes for sudden unintended acceleration. And that work is ongoing, so that has not been completed.

Q Has Exponent produced any logs, reports, e-mails,
 memoranda or other records of its completed work?

A I am sorry?

Q Sure. I will repeat it. Has Exponent produced any logs, reports, e-mails, memoranda or other records of its completed work?

24 Sorry, let's hold that question for a moment. My 25 understanding is the only completed work, the only work that

you would classify as completed, is the Gilbert report?

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A Addressing Gilbert's demonstration, yes.

Q Has Exponent produced any logs, reports, e-mails, memoranda, or other records on that report, other than the report itself that you provided to the committee?

A We might have produced videos, pictures. They may be included as appendices in the report. I am not certain of that. But it all has been produced with respect to Dr. Gilbert's -- addressing Dr. Gilbert's analysis.

Everything addressing our work for Dr. Gilbert's work
has been produced, I guess is what I am trying to say.

12 0 As of today, what investigations are underway? 13 Α So as of today, we are looking at -- we are Okay. 14 looking at various aspects that influence electronic throttle 15 control systems. One of them is software, so I can talk 16 about software. The other is hardware. The third aspect is 17 pedal. Fourth, we have environmental effects. Fifth, we 18 have the interactions between the different subsystems. So, 19 for instance, software/hardware interactions. Then we have 20 human factor issues.

21 So I am specifically involved on the electronics and the 22 software science, so I am more than happy to discuss in 23 detail hardware, software, interactions between hardware and 24 software, and EMI was the other final thing that I wanted to 25 discuss.

So those are the different issues. So let me talk about the things that I know best and that I am responsible for.

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3 On the software side, we are studying or performing a 4 flow analysis of the software that understands the logical 5 functions that are performed that would also identify a logical error, if there are any. We are performing a static 6 7 analysis of the software. A static analysis is basically a 8 mathematical analysis that would identify any potential 9 run-time errors, any memory leaks, any buffer overflows, any 10 incomplete function flows.

We are also performing a dynamic analysis, also known as hardware in the loop simulation, where we are basically manipulating the different variables and the different inputs into the software directly as it is being executed to understand the relationship between all the inputs and the outputs.

17 That is on the software side. We are also going through 18 the code line by line to understand exactly what it does. We 19 are looking at the software architecture, how it was 20 designed, how it was architected, what are the different fail-safe mechanisms, how many levels of fail-safe 21 protections exist. We are performing what is known as an 22 23 FMDA on a module-by-module basis in the software, which is a 24 failure mode specs analysis, so all the failure modes are possible for every software module. 25

On the hardware side --

BY MR. LEVISS:

Q Can you stop for a second? How do you do a failure mode analysis if you haven't come up with all the possible failure modes?

I am talking about the software module-by-module 6 Α 7 basis. For instance, if you take a software module, you know 8 what the inputs are, and you know what the outputs are, 9 because you know what the variables are called for by that 10 module, and you know what the variables are that are sent out 11 by that module. So you take input -- so that module, you 12 say, okay, well, this variable is supposed to be bound 13 between, say, in a zero to 84 degrees. What happens if I exceed 84 degrees? How does the module handle it? 14 So vou 15 come up with all the possible issues that you can basically 16 think of in terms of varying the inputs, and you want to know 17 exactly how the software module handles those potential 18 So that what I meant by a software module FMEA. errors.

Q So all the things you are listing for us are not onan original list anywhere?

A This is work in progress. I mean, just to be clear, once our task is complete, once our analysis is complete, we will produce a report that details all of our analysis, all of our findings and our conclusions that is open for peer review by anybody.

## EXAMINATION

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BY MS. TINDALL:

Q But you have to write down the FMEA to know how to go through with the testing?

I am sorry? Obviously we have to know what the 5 Α variables are. We have to know what possible inputs they can 6 7 take and what potential values we can consider that they can 8 take. If you are asking do we have that written anywhere, we 9 are in the process of writing our report. This is not 10 something that we keep in our brains and hopefully down the 11 road we will remember every detail. We are in the process of writing a report. We continue to update our report as we 12 perform our analysis so that by the time we find the results, 13 14 everything will be documented, written in detail.

15 Q So there are drafts of that report in the works 16 right now?

17 A There is an existing report that is being18 continuously updated.

Q We did not receive any copies of that in our
 request for Exponent's work on this. I am wondering --

A Yes. Again, we are in the process of performing our analysis. Our analysis is ongoing. Our results are not complete. It would not be reflective of our current position if we are constantly updating our draft to reflect the current tests and experiments that we are performing.

BY MR. LEVISS:

2 Q That doesn't explain why you didn't give us a copy 3 of your draft.

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A It is ongoing. It is an incomplete set of our opinions and conclusions.

Q It is still responsive to the committee's request.
A All the data, as I understand, that is responsive
to the committee's request has been produced. Results, data,
analysis, everything that we are relying on is in your hands.

10 Q There is no narrative, and there is no ongoing 11 report that you have said to us is being updated.

A We are in the process of writing the report, and as soon as that is complete, our practice is once we have that report complete, once we have our findings, we will make them public.

Q That report and all existing drafts of it is plainly responsive to the chairman's request, and we would like a copy of it, and if Exponent is not prepared to provide it, we want to know that tomorrow.

20 Mr. <u>Ficenec.</u> All right. I will give you an answer
21 tomorrow.

Mr. <u>Leviss.</u> All right.

23 BY MR. COHEN:

Q With regard to your ongoing work, the scope of work -- the contract lists six senior individuals with

Exponent involved in the work. In a typical week for these
 six combined, what are the total billable hours devoted to
 the Toyota project?

A I wouldn't be able to answer to the others, but I can tell you about my work on this matter, if that helps. It depends really on the level of commitments that I have to other projects. It could be as low as 5 hours, all the way up to 60 or 80 hours, depending on the intensity of the work we are performing.

10 Q Can you give us an average, say, for the last 2 11 months?

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A Maybe 15 to 20 hours a week on average.

Q And the individuals you -- you are responsible for
the electronic throttle work?

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A Correct.

16 Q How many individuals do you have working for you on 17 that project?

A For the electronic throttle control system, I would have to go through the list again, but we are talking about approximately 10 to 15 people. It could be rising to 25 depending on the actual issue that is being discussed or analyzed at that time.

Q And in an average week, how many billable hours do
those individuals have on this project?

Mr. <u>Ficenec.</u> For the last 2 months?

1 Mr. <u>Souri.</u> That would be speculative on my end to tell 2 you, but it is not something that is -- it is not something 3 that is 100 percent of the time for all of us. We pull in 4 resources --

5 Mr. <u>Cohen.</u> Stop there. I can tell I am not going to 6 get an answer. Why don't you get us the specific 7 information.

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BY MS. GASTON:

9 Q You have described this continually updated report 10 which is sort of the repository for ongoing information in 11 your investigation. Do you have a work plan for the project 12 that is separate from that?

A No. No. I mean, the work plan is exactly as I have described to you where we have this team of key individuals who are communicating, who are understanding all the different issues, who are going into details on each particular possible concern that there may be.

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Q And what investigations does Exponent have planned?

A So I just finished describing to you the software and the process we are going through there. On the hardware side -- maybe I will talk about EMI.

22 On the EMI side, we are basically understanding exactly 23 what or how a vehicle can be affected by electromagnetic 24 interference, and we are taking what may be considered as 25 standards in the industry, and we are understanding why it is

1 that the standards have certain values, such as frequency 2 ranges, and time that the interference is applied, and the 3 electric field strengths, and the polarization, and we are 4 extending way beyond that.

So as an example, electric field strengths in the 5 European standards, as I understand it, there are no FMVSSs 6 7 in the United States for vehicle EMI. So in the European 8 standards, electric field strengths are around 30 volts per 9 meter. We have taken vehicles to 60 volts per meter, 100 10 volts per meter, 200 volts per meter, and even exposed it to 11 radar pulses at 600 volts per meter. So that is just an example of going way beyond what anybody would ever expect to 12 be able to experience. 13

14 We have also modified polarization on components. We have increased the time that vehicles would be exposed to 15 16 under what would be considered European standards. We have tested both with cruise control on and cruise control off. 17 18 We have tested with a number of components in the vehicle 19 turned on, wipers and blinking lights and so on. We have done not only frontal side, which I think is called for, but 20 we have done from the side. 21

22 So in every case where there is a particular 23 requirement, we have exceeded that requirement, and we will 24 continue to exceed that requirement. As a matter of fact, 25 that is part of the ongoing work. In the future what we will do is we will override all those issues of where that
electromagnetic interference is coming from, and we will
direct that energy directly into the wires of the vehicle.
So that will then deem it -- we will just basically take that
energy and put it directly into the electrical system of the
vehicle. That is on the EMI side.

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On the hardware side, are you interested --

EXAMINATION

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BY MR. KOHL:

A quick clarification. When do you this, and this 10 0 11 gets back to what they were talking about before, do you 12 write down beforehand that we are going to do 60 first, then we are going to do 80, then we are going to do 100; or are 13 you just like, okay, let's try this and see if anything 14 15 Because I don't think you have clarified to us happens. whether you have a form or some type of guideline that lets 16 17 either -- because I am pretty sure you have various people working on this. If you come up with an idea, you have to in 18 19 some way relate that to your subordinates.

20 So, how do they know what steps to take when they are 21 testing these cars?

A I am personally intimately involved in the testing that we perform on all the hardware, software and EMI tests that are performed. If your question is do we fill out a form that says, go do this test -- 1 Q Just guidelines. What is going to happen Monday? 2 We get together on Monday, right, and we decide A 3 here are the tests we are going to perform, here are the parameters we are going to vary, here is the field strength 4 5 we are going to go to. We fly over to the Chrysler facility, 6 or we fly to the General Motors facility, or we fly to Japan 7 where Toyota has a facility, and we will get the tests done 8 over there. But it is a lot more complicated than that, because putting it on a piece of paper misses the point. 9

BY MR. LEVISS:

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11 Q It doesn't need to be complicated. What happens if 12 you, Dr. Souri, decide to leave Exponent and go work for NTSA 13 because they want a good electronics engineer? Does this 14 project die?

A No. I will make sure that whoever takes after me will know exactly what to do. This is not a project where we are just haphazardly performing our analysis. We are making decisions based on tests that we are performing, based on meetings that we are having, based on communicating to our subordinates exactly what needs to be done.

21 Q How will you convey that knowledge to this new 22 person?

A We will take them to the facility to perform tests,
hands-on tests, themselves.

25 Q So you will have to explain what it is Exponent is

doing. There aren't files you can give this person to
 demonstrate what it is Exponent is doing?

3 Α I would certainly give them exactly the same files 4 that we have given you. I would, in fact, tell them, you 5 know, here are the standards that we have studied with 6 respect to electromagnetic interference, and here are the facilities we can go and perform the tests. 7 This is an engineering profession. This is something where we have to 8 9 get our hands dirty and know exactly how to perform the 10 experiment.

Mr. <u>Leviss.</u> I didn't mean to interrupt you.

Mr. <u>Kohl.</u> That is fine.

BY MS. GASTON:

14QI believe you just finished telling us about EMI.15AOkay. On the hardware side, the --

BY MR. LEVISS:

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Q Before you go into the hardware side, how many
 different projects or investigations related to sudden
 unintended acceleration does Exponent have right now?

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You mean other than the Toyota?

Q No, the Toyota. You have given us a lot of different categories. I don't know how Exponent approaches -- you know, whether each of these is considered a separate investigation or project. I don't know what your methodology is. I want to get a better understanding before

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we go into the granular details of each one of these.

A Okay. So if I understand your question, it is how many investigations are we performing, or what different parts of the investigation?

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Q Probably you can answer it either way.

Α Okay. So I hope I answered earlier by telling you 6 7 the different aspects of our investigation, it involved 8 hardware, software, EMI, and environmental and human factors, 9 and mechanical engineering and materials. So those are the different aspects of that investigation. And when I say 10 "that investigation," I mean looking for potential root 11 causes of SUA. 12

Does that answer your question?

Q And how do you classify those different categories,
 software, hardware, EMI, for example? What are those?

Mr. <u>Ficenec.</u> Do you want a description of what is
inside the category?

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BY MR. LEVISS:

Is each one of those handled by a different team? 19 Q Absolutely. Okay. So as I had earlier described, 20 Α 21 as part of the electrical practice, I am personally responsible for the software and the hardware and the EMI 22 testing. So these are all part of the electronic throttle 23 24 control system, but that doesn't mean that this is it, I am living in my closed world. 25

What it means is let's take, for example, the engine control module. It is an ECU, electronics processors, printed circuit boards. There will be questions raised about the printed circuit board. You know, are the ground planes next to the power planes? What is the material in between? What is the dialectric? How many through holes are connecting?

8 So then we would borrow and request expertise from the 9 materials side, and I will get that resource on our team. 10 And if we don't have a particular set of expertise, then we 11 will get it from outside the firm.

For instance, on EMI, we got assistance from somebody who actually has experience from Ford performing EMI testing. On tin whisker growth, we got an expert from outside of Exponent who came in and is assisting us with the tin whisker experiments. So that is part of our process.

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BY MR. COHEN:

18 Q How do you prioritize your areas of study for19 Toyota?

A Prioritize as in -- so if it is an issue that we believe that it has got to be dealt with immediately, then we will get the resources.

Q How do you determine which areas you should look into? How do you determine the order in which you study different aspects, different potential causes of the problem? If you know that -- and I honestly don't know the term, I never heard the term "tin whisker growth" before, but if you know that tin whisker growth is a potential problem, and you know the cruise control system is a potential problem, how do you determine which of those you are going to analyze first?

A We are pursuing both of them. And that is just two examples of a number of potential issues that we are pursuing.

9 Q So you are pursuing -- every single area that you 10 have identified of potential risk for unintended acceleration 11 you are pursuing at the same time?

A We are. If there is an area we have identified - Q You have not prioritized any particular area of
 risk above any other particular area of risk?

A I don't think we have taken one to the "this is more likely" or "this is less likely," "it is not as important." We have dedicated resources to any potential issue.

Q To be clear again, you are attempting to determine
what the cause, potential causes, of sudden unintended
acceleration are?

A Yes.

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Q And you have not determined which areas are more or less likely to cause sudden unintended acceleration in Toyota vehicles?

Α I think that would be a premature determination. 1 2 How can you tell one is less likely and one is more likely? 3 The answer is no, you have not made any 0 4 determination of which areas are more or less likely; is that 5 correct? Α I think I understand your question. 6 The determination of probability would only occur after 7 8 identifying a root cause. You cannot know scientifically a 9 priori what the probability of occurrence is until you know 10 exactly what that root cause is. BY MR. LEVISS: 11 12 Q Was that a no? No, we don't assign probabilities without knowing 13 Α the root causes. 14 BY MR. COHEN: 15 16 I am not asking -- let me back up even further. Q 17 Have you prioritized potential root causes? Let me give you 18 an example. Α 19 Yes. Electronics related to the electronic throttle 20 0 21 control system are more likely to be a root cause of sudden unintended acceleration than a loose headrest. Would you 22 23 agree with that statement? Perhaps, just to take it on a hypothetical basis. 24 Α 25 Okay.

1	Q So that is an extreme example. You are looking at
2	a more constrained environment, but within that constrained
3	environment there are different root causes you have
4	identified.
5	A We haven't identified any root causes. We are in
6	the process
7	Q Different potential root causes that you have
8	identified. Yes?
9	A We are in the process of analyzing. We have not
10	identified
11	Q You choose something to analyze because you believe
12	it to be a potential root cause; is that correct?
13	A We choose something to analyze because we believe
14	that it may lead to a potential root cause, correct.
15	Q Okay. Do you prioritize issues that may be more
16	likely to lead to a root cause relative to other issues?
17	A The answer is no.
18	Q No, you do not prioritize.
19	A No, we do not prioritize
20	Q That is fine. You can go on. Next question.
21	A We address everything as it comes along.
22	BY MS. GASTON:
23	Q I believe you were telling us about the hardware.
24	A Right. Thank you. So on the hardware side, we
25	have got the engine control module, which has a lot of

electrical components in it. It has got semiconductor 1 2 components, which are known as active components, such as 3 microprocessors, your throttle control integrated circle; and 4 a lot of passive components, capacitors, resistors and so on, 5 not to mention the connectors and the printed circuit boards. And the idea there is categorizing what are the possible 6 7 issues that the EC, the engine control unit, can experience. 8 So we were talking about voltage spikes. We were talking about other forms of transients, such as current transients. 9 10 We were talking about exposure to cosmic rays. We were talking about exposure to temperature, humidity, corrosion 11 12 effects.

13 So we are pursuing a lot of areas that could -- that 14 would allow us to understand the effects of all these 15 parameters on the performance of the ECU.

16 Q So you have mentioned software, EMI, hardware.
17 A Yes.

18 Q What other investigations does Exponent have19 planned?

A I think I mentioned earlier we are also looking at the mechanical aspects of it. So the pedal mechanism. We are looking at environmental issues. We are looking at human factor issues. But I wouldn't be able to discuss those in detail as they are really outside of my area.

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BY MS. TINDALL:

Q Is this list of investigations written down
 anywhere?

A You mean separately as a form, here is what we aredoing?

Q We are working on potential causes of sudden unintended acceleration, and we think we need teams in the following areas. They are EMI, software, hardware, environmental factors?

9 Α I mean, look, the way that Exponent is No. 10 structured is that we are again structured as different practices that interact as a team. So we will bring on board 11 12 the resources as needed. So if somebody says, look, we 13 really need to look at temperature excursions and its effects 14 on the integrated circuit, then we will perform temperature 15 cycles. We would identify --

16 Q The need to investigate that would be conveyed over 17 the phone or during a team meeting. It wouldn't be written 18 down?

A No, it couldn't be written down, because that would be limiting exactly the creativity that an engineer would have to perform in performing the experiment.

BY MS. GASTON:

Q Has Exponent created a timetable for accomplishingits work?

25 A No.

1	Q Has Exponent conducted any failure analyses for
2	sudden unintended acceleration?
3	A As I understand you mean other than what I have
4	been talking about?
5	Q Right. Any written failure analyses?
6	A Completed analyses?
7	BY MS. TINDALL:
8	Q So you actually have incomplete failure analyses
9	documents as well as an incomplete report?
10	A No. Perhaps I am misunderstanding. To me a report
11	would be a report of our analyses, our findings, our
12	conclusions. There is no other failure analysis
13	Q So do you have any documents that might be
14	considered draft form that record the failure analysis that
15	you have undertaken as you decide what potential root causes
16	to study, and within those potential root causes what faults
17	to test for? Any documents
18	A Other than what I have described, no.
19	BY MR. COHEN:
20	Q Do you or the associates who are working with you
21	or conducting experiments prepare notes on the experiments
22	you are conducting?
23	A Prepare notes on the experiments?
24	Q Yes, on the studies you are conducting.
25	A I am unaware of any lab notes or notes that they

1	take. It is possible that they take their own notes, but
2	that is not something that I would know or ask for.
3	BY MS. GASTON:
4	Q Have you ever heard of a fault tree analysis?
5	A Yes.
6	Q Has Exponent prepared any of those?
7	A Yes.
8	Q Has it prepared any for Toyota in the course of its
9	investigation for Toyota?
10	A Yes.
11	Ms. <u>Tindall.</u> We would ask that you produce them.
12	Mr. <u>Souri.</u> We have. It is in the Gilbert
13	BY MS. GASTON:
14	Q That is the only fault tree analysis Exponent has
15	prepared?
16	A The fault tree analysis we have prepared so far is
17	specific to Dr. Gilbert's demonstration.
18	Q That is the only fault tree analysis Exponent has
19	performed?
20	A We are in the process of performing other fault
21	tree analyses, but they are incomplete, and they are
22	dependent on the results of our continuous analysis.
23	Q Do you have pieces of fault tree analysis for your
24	ongoing experiment?
25	A I am not so if you mean so a fault tree

1 analysis you will perform after you understand exactly what 2 the different failures that would occur are, because you have 3 to assign relationships between the different potential 4 faults. I mean, it is not something that you will evolve, you will have a branch, and then wait for the next data set 5 6 and put a branch. Once your analysis is complete, once you 7 understand what the different faults are, that is when you 8 put a fault tree together, to understand the relationship 9 between the faults that would result in a specific outcome, such as an SUA. 10 BY MS. TINDALL: 11 12 Q And you have begun creating those documents for 13 these various investigations you have described? 14 Α Not that I am aware of. I mean, we have to 15 complete our analysis to put together a fault tree. BY MR. LEVISS: 16 17 0 So do you have fault trees in process or not, besides the Gilbert one? 18 19 Α Not that I am aware of. They may be in process in 20 the sense of being analyzed. But have we written them down 21 on paper? Not that I am aware of. 22 BY MS. GASTON: 23 Q Have you heard of a fishbone diagram? 24 Α Yes.

25 Q Has Exponent performed any of these in the course

1	of its investigation for Toyota?
2	A No. But I think I know where what would be
3	helpful. I mean, look
4	Mr. Ficenec. Just answer. Just let them ask.
5	Mr. <u>Souri.</u> The answer is no.
6	BY MS. GASTON:
7	Q Have you heard of an Ishakawa diagram?
8	A Yes. That is the same as a fishbone diagram.
9	Q Have you prepared any?
10	A No.
11	BY MR. LEVISS:
12	Q Why did you do one for the Gilbert analysis?
13	A Look, a fishbone analysis
14	Q No, the fault tree.
15	A We did one because we
16	Q Why did you do one for the Gilbert analysis?
17	A Because our analysis was complete. We identified
18	all the different faults that would have to occur that would
19	result in what Dr. Gilbert identified.
20	Q So you don't create a fault tree until you
21	completed your analysis; is that your approach?
22	A We will create a fault tree once we understand all
23	the potential faults that could occur, and we have data and
24	results that support that particular fault.
25	Q Any other part of the Toyota sudden unintended

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acceleration work that you are doing that has reached the 1 2 point where you have created a fault tree? 3 Α No. No. We are still in process of performing our 4 analysis. So that was a no? 5 0 6 Α Correct. Yes. 7 BY MR. COHEN: 8 0 You said something before about limiting the 9 creativity of your --Α Yes. 10 I am sorry, I got a little distracted. 11 Can vou 0 12 repeat what you said? Yes. What I was saying was we are not technicians. 13 Α We are not simply engineers or people where you are given a 14 15 set of instructions and go perform that experiment. It is an 16 interactive process where we as engineers, as members of a team, perform the experiment, make sure that the results make 17 18 It is not a situation where you are given a set of sense. instructions as a computer, and you go and perform them and 19 20 get the results and put them on the table. It is a much more interactive process. There will be challenges along the way 21 that are encountered. These are not standard off-the-shelf 22 23 type of experiments that you find. This is a vehicle that is 24 sophisticatedly built, the software is very sophisticated, 25 the hardware is very sophisticated.

1 Q You believe that writing down instructions on how 2 to conduct experiments and studies would interfere with the 3 ability to do those experiments and studies?

A I mean, perhaps that was a harsh characterization. I would just say, from my perspective, I think it is more useful to have a much more interactive approach with engineers.

Q It is more useful, you are saying, it is more useful to not have a specific written approach to conducting an experiment than it is to have a written structured approach to conducting an experiment?

A No, no, no. We are having a very structured approach to performing experiments. What I am saying is limiting the experiments to a specific set of instructions, that is what is not helpful --

Q That is what I am saying. You are suggesting it is not helpful to use written instructions to conduct your experiments?

A No, no. I don't think I said that. I apologize if that is kind of the implication. What I really wanted to say is that boiling down what it is that needs to be done to steps A, B and C that are very specific is, I think, missing the picture.

Q That is fine. Thanks.
And just to clarify, you don't require -- you or the

individuals who conduct the studies for you and the
 experiments for you, you don't require them to take notes of
 their findings and results?

A We certainly require them to note down their results. We certainly require them to report exactly how it was done, and that is why our analysis is ongoing, our report is ongoing.

Q So there are written reports or written lab notes
of studies kept by your employees?

10 A As I have said earlier, we are in the process of11 writing our report.

12 Q I am not asking about the report. I am asking as 13 you conduct an experiment, you or the individuals who are 14 working for Exponent, they write down their results and their 15 observations; is that correct?

A Everything is in that report.

Okay.

Q I am not asking about the report. I am not askingabout the report.

19 A

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20 Q Please stop telling me about the report. I am 21 asking about when you or your associates conduct an 22 experiment, do you write down the results of that experiment 23 and your observations?

24 A Yes.

25 Q Thank you.

## EXAMINATION

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BY MS. CASSADY:

Q Can I just have a quick question? In terms of you were describing how Exponent has an interactive process and this helps foster creativity amongst the engineers, would you describe Exponent as unique in this regard in comparison with its peers, other engineering consulting firms? Does it have a unique approach?

9 A No, not at all. I think our approach is consistent 10 with the scientific method. I think it reflects what would 11 be expected of an engineering institution. And as I said, 12 everything that we are doing and what we will do and what we 13 have done will be extremely detailed in our report.

BY MR. KOHL:

Q I just have a quick question. You were talkingabout outside experts.

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A Yes.

Q I haven't been through the whole production, but did you produce all contracts with outside experts? Would it be similar to a retention letter, you retained that expert to work for Exponent for a certain test and/or --

A Probably. I don't know.

Mr. <u>Ficenec.</u> I know the answer is no.

BY MS. GASTON:

25 Q Does testing for rare or intermittent faults

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present any particular difficulties?

A Yes.

Q Can you describe them? We want more than a yes
answer to this one.

5 A Okay. Look, I think this goes back to what I was 6 saying originally, which is if there is an incident or a 7 failure that leaves behind evidence or observations, then it 8 is a pretty straightforward process to understand the root 9 cause.

When something is rare or something is intermittent that leaves no evidence or observation behind, it is particularly challenging, which is why I think it is much more important to understand exactly how the entire system is behaving before starting to test thousands and thousands of devices that would shed very little light as to the potential root causes.

17 Q Is the necessary sample size affected by the rare18 or intermittent nature of a fault?

A Not if you understand exactly what the problem is, no. I mean, if you identify the root cause, and you control it so you are able to reproduce it every time, your sample size could be one, because you have understood the physics that resulted in that particular failure, and you can reproduce it consistently.

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BY MS. TINDALL:

1 Q But to get to the root cause, if you know that the 2 event is rare or intermittent, to reach a conclusion about a 3 root cause, would you need to look at more -- at a broader 4 sample size to find it?

5 Α To find it, you know, I am not sure. It depends on 6 the issue that we are talking about. I mean, if you are 7 saying that there is defect that is consistent amongst a 8 large population of devices, hypothetically, then analyzing a 9 system and how it is designed and understanding interactions 10 could lead to you that root cause regardless of the size of the sample. But if you are saying that this is a problem 11 12 that actually only appears -- in other words, only is 13 manifested physically in 1 device out of 10 or 100 million, 14 then performing your analysis on an exemplary device is 15 really not going to be very helpful, right?

16 So the issue is, how can you understand the defects in 17 the system? And here, you know, I have been talking 18 hypothetically. If we specifically talked about the vehicle, 19 about the electronic throttle control, the first task to 20 understand is how is the system built, what are the 21 safeguards, because then, regardless of what defect I have, 22 right, I should be able to simulate it. If I identify a 23 weakness in the way that the system is built, if I identify 24 an area where there is no fail-safe, where the system safeguards are not in place, the same thing for the hardware, 25

then it doesn't matter getting a vehicle that has a defect. 1 2 I can simulate that defect and take advantage of such a flaw. 3 Does that make sense? 4 BY MS. GASTON: 5 0 Is the duration of testing affected by the rare and 6 intermittent nature of a fault? 7 Is it -- the duration of the testing as in the Α number of --8 9 BY MS. TINDALL: 10 Q Cycles. 11 Yes. That is something again very similar to the Α 12 sample size question. Do you consider sudden unintended acceleration to 13 0 14 be a rare or intermittent event? 15 Well, I mean, I think that based on the complaints Α 16 that I have seen, it is something, statistically speaking, 17 based on the data analysis that has been done, that appears 18 to be very rare. But I am not sure yet. We have not reached 19 any conclusion or findings that would reproduce the reported 20 SUAs. So to speak of them without any data that supports 21 them, it would be kind of an exercise of an unscientific 22 method. Q So far the rarity of sudden unintended acceleration 23 24 as an event hasn't affected the way you have designed your

Is that what you are saying?

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testing.

1 Α Yes. It has not affected our approach. I mean, 2 our approach is based on the fact that, okay, if this is 3 rare -- I mean, by definition, we don't have any -- nobody has reproduced the event. We don't have any observable 4 evidence that leaves marks behind at the event. 5 So by definition, it is something if it exists is extremely rare. 6 So that defines exactly how to perform our analysis. 7 Ms. Tindall. Okay. 8 BY MS. GASTON: 9 What has Exponent identified as the potential 10 0 11 causes of sudden unintended acceleration? 12 Α As I mentioned earlier, we have not as of yet identified any potential causes of sudden unintended 13 acceleration. We are studying different areas that may lead 14 15 to such potential causes, but we have not identified any. 16 0 Okay. BY MR. LEVISS: 17 Are those areas what you listed earlier? 18 Q Yes, what I listed earlier. We are looking at 19 Α 20 magnetic interference. We are looking at what potential hardware defects can occur and what their effect is on the 21 22 system, potential software errors and what their effect on the system is, simulating interactions between hardware and 23 software errors and what their effect on the system is, and 24 so on and so forth. 25

Q Are there any others?

A I think I listed them. Environmental factors, temperature cycling, humidity, vibration, cosmic rays, latch-up in the semiconductor devices, electrostatic discharges, overvoltages, overcurrents. That is just to list my area.

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BY MS. TINDALL:

8 Q Because we have no document that lists what exactly 9 it is Exponent is studying, it is helpful for you to walk 10 through exhaustively the list of things that Exponent is 11 studying.

A Yes. I think I have. To the extent that there may be a few that I can't remember sitting here right now, I will be sure to let you know, but I think I have gone through exhaustively the list on the electronics, software side and the hardware side, just to be clear.

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Q What are the others?

18 A As I mentioned, there are other areas such as in 19 the mechanical engineering side of the pedal, the floor mat 20 issue, the pedal sticking issue, the human factor issues. 21 Those are areas I am not as involved in.

22 BY MR. LEVISS:

Q Those are areas that Exponent is also studying?A Absolutely.

25 Q To determine whether they are causes of sudden

unintended acceleration?

1 2 Yes, absolutely. We are studying them. Α BY MS. GASTON: 3 4 So are there any other areas that Exponent is Q studying, other than the list you gave us here today? 5 6 Α There may very well be, but as I said, my knowledge is much more detailed on the electronic throttle control 7 8 side. 9 BY MR. LEVISS: 10 0 Who can speak to the other areas? 11 You know, if I had known that you wanted that Α information, I could have happily prepared for it and given 12 you those answers myself. I can certainly go back and 13 understand more about the rest of the team's work and offer 14 15 you those answers. What part of the letter didn't you understand to 16 0 17 ask for that? Α I thought it was electronic throttle control. 18 Ι

19 thought that is what you wanted to know about.

20

BY MS. TINDALL:

We asked about causes of sudden unintended 21 0 22 acceleration and electronic throttle control.

23 I hope I am giving you all the different Α Yes. areas that I am working on with respect to the electronics 24 and the software side, and with respect to the pedal side of 25

it, I think it is common knowledge about the pedal side, the mechanical aspects of it. There are some instances where the pedal can stick. There are instances where the floor mat can interfere with the pedal mechanism. I can get you more information on that.

6 Mr. <u>Leviss.</u> I think we will need some more clarity 7 about who can speak for Exponent for all the other areas 8 where they are studying sudden unintended acceleration in 9 Toyotas, and the committee will then make a decision about 10 whether we need to conduct a second interview.

Ms. <u>Gaston.</u> I think we will take a break now. Five
minutes, please.

[Recess.]

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## 1 <u>RPTS MERCHANT</u>

## 2 DCMN HERZFELD

3 [5 p.m.]

BY MS. GASTON:

Q We would propose ending at 6:00 tonight on the condition that we could start back up again at 9:30 tomorrow morning and understanding that you have to leave by noon tomorrow?

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A Yes. Thank you.

BY MS. CHRISTIAN:

11 Q I have some real quick follow-up questions on stuff 12 that you talked about before. Have you worked previously on 13 any automotive projects for Toyota?

A For Toyota, I don't remember for Toyota
 specifically, but I have worked on other automotive projects.

16 Q Were any of them related to unintended17 acceleration?

18

A Not that I recall.

Q And I know we've gone around in circles about
writing things down on work plans, but does Exponent
typically draft any kind of work plan or outline or
assignment sheet for other clients, or is this unique to
Toyota?

A No, no, it's not unique to Toyota. It is part of our work that we have our report that is continuously updated 1

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that is reflecting our progress.

Q And with this draft report that you update as things go on, has this been shared with Toyota yet?

A No.

Q And I have a few questions about this e-mail that was Exhibit 2. You said earlier that you had not seen this e-mail previously. Do you know the purpose? The subject says "Short Write-Up." Do you know what this was used for?

9 A The answer is no, I don't. I mean, it sounds like 10 it's just a small -- a short description of the overall 11 report that we produced, but not exactly what the purpose is, 12 no.

Q And did you know after this e-mail went out -- so this is February 9th. Did anything change regarding your instructions for your work?

16

A Absolutely not, no.

Q And you mentioned -- let me circle back, I'm sorry,
I'm jumping all over the place -- that you have not shared
any of this continuously updating draft that Toyota has has
been shared with Bowman & Brooke?

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A No, not to my knowledge, no.

Q And one last question. Mr. Malladi, how does he relate to you? You are a principal and a director. It says chief technology officer."

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A Yes, his title is chief technical officer.

Do you report to him? Is he above you? 1 0 He is above me, but I don't report to him, correct. 2 Α So what does his job as chief technical officer 3 Q involve? 4 5 Α I think he's one of the, I suppose you can call them vice president levels, perhaps in that area. But I 6 don't know what specific responsibilities as a chief 7 8 technical officer he has. I treat him as if he's a 9 principal. BY MR. KOHL: 10 0 So you're on the same level? 11 On the technical level, as far as I know, yes. 12 Α Subbaiah may disagree with me. He may have more 13 administrative responsibilities, but on a technical level. 14 So how do you justify, or how do they deem billable 15 0 16 hours? 17 Α Billable hours? 18 0 Yes, your rate. Oh, billable rate. 19 Α 20 Q Because it seems that you make more. I doubt that I --21 Α Like Karen, she makes more, and she's above me, so 22 Q I'm just wondering how that works. 23 That works based on the economics of it, supply and 24 А

demand. I just happen to be in demand a lot.

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1	Q Got you. All right. Thank you.
2	Ms. <u>Christian.</u> Okay. I'm done. Go ahead, Molly.
3	BY MS. GASTON:
4	Q I would like to take a moment to discuss a document
5	produced to this committee by Toyota. I would like to mark
6	this Exhibit 3.
7	[Souri Exhibit No. 3
8	was marked for identification.]
9	BY MS. GASTON:
10	Q This is a document titled "Questions Raised by TMS
11	on the Testing Exponent has Reported," and it's Bates number
12	TOYEC_00218827 through TOYEC_00218829.
13	Dr. Souri, please take a moment to look at this
14	document.
15	A Yes.
16	Q Have you seen it before?
17	A I have seen parts of this write-up, not in this
18	particular format, but I have seen parts of this write-up,
19	yes.
20	Q And when you say you've seen parts of this
21	write-up, in what form have you seen it?
22	A As part of I believe as part of an e-mail. I'm
23	not exactly sure, but it could be part of an e-mail.
24	Q Okay. So you receive e-mails even though you don't
25	send e-mails?

Α What I'm saying is that this is -- I have 1 No, no. 2 seen part of this e-mail as perhaps -- or part of this 3 document in perhaps an e-mail. The parts that relate to the electrical side, I recall seeing that, and I believe it's in 4 the form of an e-mail. 5 So some of this information was circulated 6 0 Okav. in an e-mail? 7 8 Α Again, as best as I recall. 9 0 So you think some of this information was 10 circulated in an e-mail? Α Yes. 11 0 So I'm sorry to come back to this, but -- okay. 12 Well, this appears to be a memorandum from Exponent 13 representing some questions that Toyota had about its 14 15 testing; is that correct? 16 Α Possibly. I mean, I haven't seen the entire thing. 17 I haven't read all of it, but it could be. 0 Can you identify which parts you have seen before? 18 19 Changes in the motor circuit resistance looking at Α 20 basically internal failure modes of the motor itself I have The simultaneous faults within the two sensors in the 21 seen. 22 ETCS-i system, that is a part that I have seen. That's about it actually. 23 So in what -- you think that you saw this in an 24 0 In what situation would an e-mail have been sent 25 e-mail.

1 with this information in it?

A I don't exactly remember. I mean, it could be just kind of an asking of a description of a particular issue such as the internal faults in a motor and what are the possible internal faults in a motor.

6 Q I'm sorry to come back to this. So e-mails are 7 sent from team members to other team members on ongoing 8 research at Exponent?

9 A The answer is yes. I mean, there are some e-mails 10 that are ongoing. I mean, as far as I remember, this wasn't 11 an e-mail, but I don't recall exactly if it was in the form 12 of an e-mail. It could be as part of putting this document 13 together that I sent to Subbaiah. I don't exactly remember.

0 Well, we would find responsive to the 14 Okav. 15 committee's request e-mails that contain information like 16 this and would request that they be produced. Do you know why Exponent failed to produce this document in response to 17 18 the committee's request for, quote, "any documents, including reports, analyses or other communications, describing the 19 results of Exponent's work for Toyota related to unintended 20 acceleration or electronic throttle control systems," end 21 22 quote?

A Again, I wasn't involved in that production. Ms. <u>Gaston</u>. We would request that this and other responsive documents be produced to the committee.

Mr. Leviss. We're going to have to have a conversation 1 2 about Exponent's production, because we've now seen several 3 examples of plainly responsive documents that were not 4 produced. It's probably best to do that outside of 5 Dr. Souri's interview, but this is not a satisfactory production. 6 7 BY MS. GASTON: 8 0 Do you recall approximately when you would have 9 seen this information in an e-mail? 10 Α No, I do not. I'm sorry. 11 And if you would turn to the second page of this 0 12 document, which is Bates TOYEC 00218828, did you write any of this? 13 Α No, I don't believe so. 14 15 0 Do you know who did? 16 Α No. BY MR. KOHL: 17 Real quick to clarify. You said this might have 18 0 19 come in an e-mail to you from Subbaiah? No, no. I thought I said, you know, to me to 20 Α review to send to Subbaiah. 21 So you would know who wrote the document? 22 Q Right. But like I said, I don't remember if it was in the 23 Α form of an e-mail or not. I would have to go back and check. 24 25 BY MS. GASTON:

1 Okay. If it wasn't in the form of an e-mail, what Q 2 other form would it have been in? It could have been an e-mail from Subbaiah asking 3 Α me to review it and sending it back to him, or it could have 4 5 been something that, you know, that was written on paper. I 6 don't exactly remember. BY MS. CHRISTIAN: 7 0 Do you have the time frame? 8 9 Α No, no. BY MS. GASTON: 10 11 I'm sorry, as I indicated, the second page of this Q document, which is Bates number TOYEC 00218828, and you have 12 indicated that this first block paragraph is something that 13 14 you have seen before? I recall, yes. 15 Α And I would like you to read from the beginning of 16 Q 17 this, please. 18 Α Actually, it's just the first sentence with the 19 four bullet points underneath it. And I'll happy to read that. 20 That is all you recall having seen? 21 0 22 Α Yes. Q Could you please read that? 23 "Simultaneous faults within two sensors in the 24 Α ETCS-i system would be a problem if: a) both sensors were in 25

the same component (e.g. accelerator), and b) the faults caused similar voltage changes to both sensors, and c) the voltage changes did not drive one of the sensors out of range, and d) the difference in voltage between the two sensors was within an allowable range."

6 Q So that is the portion that you recall having seen? 7 A Yes.

Q Would you mind reading the next two sentences ofthis document?

10 A Again, into the record?

11 Q Yes, please.

A "In this case, the ECM would not be able to determine that the interpreted position it calculated was offset from the actual position. This has been confirmed in other testing that was not listed in the report. The system is more sensitive to this type of a double fault for throttle position than for accelerator position. For throttle position" --

Q You don't have to keep going. Thank you.
In the section that you just read, Exponent describes
that it is possible in the case of simultaneous faults in
separate sensors in the ETCS-i system for there to be a fault
without an error code; is that correct?

A I'm sorry, where does it say "without an error code"?

1	Q What does Exponent mean by "the ECM would not be
2	able to determine that the interpreted position it calculated
3	was offset from the actual position"?
4	A I don't know.
5	BY MR. LEVISS:
6	Q That phrase doesn't mean anything to you?
7	A No. I mean, in the context of two sensors I
8	don't think it's talking about error codes. I think it's
9	just talking about the position that the sensors would send
10	to the ECM.
11	BY MS. CASSADY:
12	Q Is it talking about the accuracy of the ECM's
13	reading of those sensor positions?
14	A I think it's talking about again, this would be
15	really I'm trying to interpret something based on just a
16	few lines here. I would have to look exactly what this meant
17	and let you know. Otherwise I would be just speculating.
18	BY MS. GASTON:
19	Q If you want to take some time and read more of it
20	and let us know if that helps, please go ahead.
21	A I think what it's talking about is that in the
22	event there are two simultaneous faults or simultaneous
23	faults within the two sensors, and it sounds like they're
24	talking about position sensors, then the ECM would be
25	receiving those signals from the position sensors, and

because of the faults, the signals coming in from the position sensors would not be an accurate description of the actual position, and so the ECM would not be able, therefore, 4 to determine that the interpreted position was offset from 5 the actual position. So if there is an offset, because of 6 the simultaneous faults, it may not be able to tell that there is that offset. 7

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BY MS. CASSADY:

9 My understanding of the Toyota system is that 0 10 interpreting that offset is what triggers the fail-safe?

11 It's one of the -- so if we're talking about the Α pedal of position sensors, there are several mechanisms that 12 would trigger an error code. There is the offset, there is 13 the absolute values, and the relative values of the two 14 15 sensors with each other.

So in a double fault that affected the two sensors 16 0 17 in this way, the ECM would not be able to pick up on the difference in position? 18

19 Under the conditions that, you know, you had both Α 20 sensors on the same component, that you had the fault caused similar voltage changes to both sensors, that the voltage 21 22 changes did not drive one of the sensors out of range, and 23 that the difference in the voltage within the two sensors was 24 within an allowable range.

BY MR. KOHL:

1	Q So this is a scenario where there is the
2	possibility that the actual position could cause an error
3	code, but the interpreted position would not? There is a
4	possibility that could happen?
5	A There's a possibility that could happen. I mean,
6	that's what the Gilbert demonstration was all about.
7	BY MS. GASTON:
8	Q And then as you read, it goes on to say that,
9	quote, "this has been confirmed in other testing that was not
10	listed in the report," end quote. To what report is this
11	referring?
12	A I'm not sure.
13	Q Do you know why the testing was not included in
14	that report?
15	A No, I don't. Maybe it was incomplete.
16	Q Has Exponent tested any vehicles that it hasn't
17	included in the two written reports that we're aware of?
18	A I'm sorry, has Exponent
19	Q Tested any vehicles that weren't included in the
20	two written reports of which we're aware?
21	Mr. <u>Ficenec.</u> So other than Gilbert?
22	BY MS. GASTON:
23	Q Other than Gilbert, other than the Toyota or Lexus?
24	A Not in the time that we produced the reports, but
25	since then we have tested more vehicles, yes.

1 Q Can you describe what vehicles you've tested since 2 then?

On the EMI side we've tested -- I can't remember 3 Α 4 the exact numbers, but we're talking something in the order 5 of 20 vehicles or so altogether between Toyota and other makes than Toyota on the EMI side. We've also tested -- we 6 7 are in the process of testing fail-safes on both Toyota and on other vehicles as well. I can't remember the exact 8 9 number, but it's certainly more than since we have written 10 and produced the reports. 11 BY MR. LEVISS: Who keeps track of those numbers? 12 0 I'm sorry? 13 Α Who keeps track of the number of vehicles and the 14 Q particular vehicles that you've tested? 15 Like I said, we're continuously updating. 16 Α No, no, not continuously. Who at Exponent keeps 17 0 track of which vehicles you've tested and what you've done to 18 19 them? 20 Α There are different members of the team that are So there will 21 responsible for the different aspects of it. be people on the team who are responsible for tracking the 22 number of vehicles, which vehicles, what tests are being 23

24 performed and so on. So it is a team effort.

25 Q But there isn't one person at Exponent who is aware

of all the vehicles that you've tested as part of your work 1 2 on sudden unintended acceleration? 3 Α I doubt that there is one person who would know it all. 4 BY MR. KOHL: 5 6 0 Would someone in accounting know this, that may 7 keep track of what vehicles you're purchasing? 8 Α There may be some purchase records of the vehicles 9 that we purchased. Q Maybe that would be helpful. 10 But it wouldn't be like one accounting person. 11 Α But it could be records of purchases of such vehicles. 12 BY MR. LEVISS: 13 Who makes sure that you don't test five Highlanders 14 0 15 instead of doing a couple of different models? 16 Α I'm sorry, test five --17 Q Toyota. Have you heard of the Highlander? 18 Yes. Oh, you mean like five of the same vehicle? Α 19 Right. Q Look, when we make a decision of which ones to 20 Α 21 acquire, it's not like people are randomly doing purchasing and acquiring vehicles. I mean, these are decisions that are 22 23 made as a team. BY MR. COHEN: 24 25 To the extent that you are testing Toyota vehicles Q

to determine potential causes of sudden unintended
 acceleration, why do you also purchase and test cars from
 other manufacturers?

A I mean, I think that is part of the scientific method that we're pursuing. I mean, if it's something that results in an issue, or if we are interested in pursuing a specific set of conditions, then it would make sense then to perform tests on other vehicles.

9 I mean, we're not just constrained to performing it on Toyota vehicles. We want to understand how other 10 11 manufacturers design their systems as well and how their vehicles respond. I mean, you know, our conclusions would be 12 incomplete if we were to just say these results are specific 13 14 to Toyota, because then we wouldn't have -- the data would 15 not support that, because to support our conclusions that it 16 would be Toyota-specific, then we would have to go outside of just testing Toyota vehicles. Does that make sense? 17

Q It does, but what does Toyota-specific versus not Toyota-specific have to do with determining potential causes of sudden unintended acceleration in Toyota vehicles?

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A Well --

Q Because you're searching for a problem in a Toyota vehicle and trying to determine indeed if that problem exists.

A Right.

Q What's the -- you know, I can see perhaps the social value in determining if this is a problem in other cars. I certainly would want to know as a citizen and as a driver.

5

A Yes.

6 Q But from your perspective as a company that has a 7 contract with Toyota to determine the cause of sudden 8 unintended acceleration in Toyota vehicles, I'm a little 9 mystified about what value there is in looking at other 10 vehicles besides Toyotas.

A Well, I mean, the answer is I think it would complete our understanding of how you see us, as designed today by the industry, responds to the specific tests that we perform on these vehicles as opposed to just kind of doing it on Toyota vehicles. So I think it is completing our understanding, whether Toyota or non-Toyota.

And then the other issue is that it would assist us in coming to a much more scientific conclusion. If I may illustrate with a 1-minute example.

In Dr. Gilbert's illustration he performed his demonstration on Toyota vehicles. And then I think one of the conclusions he came out with is that, oh, this is a potential design flaw or hazardous -- or alarming hazard or some term that is specific to Toyota. As an engineer, when I hear that kind of conclusion, the first question I ask, well, if he's making that kind of conclusion, has he tested nonToyota vehicles that support that conclusion? And the answer
is, no, he didn't. So we didn't. So that just gives you an
example of why it is important to perform it on not just
Toyota vehicles.

6

BY MS. GASTON:

7 Q How did you choose which vehicles to purchase and 8 test?

9 We are looking at vehicles where we understand that Α 10 there is a higher rate of complaints with respect to sudden 11 unintended acceleration. But we're not just constrained with 12 that. I mean, we understand that the electronic throttle .13 control system is in a lot of Toyota vehicles, so we have 14 purchased Corollas, Tundras, Camrys, Lexuses. We have 15 purchased Scion. So, I mean, it goes across the board. It's 16 not just limited to a particular set of models. And with the non-Toyota vehicles, again, the same thing applies. 17

18 Q What technical data had you requested from Toyota19 for purposes of your investigation?

A We have requested source code, we have requested circuit schematics, we have requested technical design manuals, we have requested all of the fishbone diagrams, Ishikawa diagrams, the FMEAs.

24

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BY MS. CASSADY:

Q Have you received fishbone or Ishikawa diagrams

from Toyota related to the electronic throttle control
 system?

A I haven't seen any yet. This is all in theprocess.

5 Q Would you expect Toyota to have something like 6 that?

A There will be some documents. And I have seen some documents when I was in Japan. I mean, it doesn't have to look like a fishbone diagram. I mean, it could be a set of documents that relate to possible failures or possible defects or faults that would be detected, and associated with them would be the detailed documents.

So to answer your questions, I have seen such materials, 13 14 and I believe we have received some of them, but it is in the 15 process. And I, again, will just take 30 seconds. I mean, 16 the value of these documents, whether they are FMEAs or 17 Ishikawa diagrams, are very valuable in the process of 18 designing a product. When you're designing a product, you 19 have to design against such potential failure modes. But 20 when you're in a failure analysis process, I mean, it's really -- again, I'm not sure if that's going to be the most 21 22 helpful thing to do.

I mean, one can say, well, here's a fishbone diagram that says EMI, solar wind, and I don't know what else. I mean, that's really not a very helpful thing for me as an

engineer to perform my analysis. What I need to do is just take that concept and understand how it interacts with the hardware and the software. That is what determines our analysis, not the fact that there's a sheet with a fishbone diagram.

6

Sorry, that was more than 30 seconds.

Q And actually you said source code, circuits,
schematics, fishbone diagrams. Anything else?

9 A FMEAS. Both component FMEAs and system FMEAs, bill 10 of materials, design review process documents. We've also 11 asked for the hardware and loop simulator, which they've 12 given us access to. So there's a lot of material that we've 13 requested and received.

14 Q So you've requested these. Of what you've15 requested, have you received so far everything?

A We've received almost everything. I mean, we're still in the process of it. If there's something that we identify along the way that we want more information, then we would request that from Toyota. So, for example, we also have all the chip manuals, the microprocessor manuals and technical manuals.

Q And outside of these things that you requested, did Toyota give you anything that you did not request, offer you anything?

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Α

Yeah, they did. They've offered us -- I mean, they

came in person and they offered us an opportunity to meet 1 2 with their design engineers and their manufacturing engineers 3 and software engineers, and it gave us an opportunity to understand more than just what their documentation said. 4 It 5 gave us an opportunity to understand the design methodology. 6 design philosophy, and how they go about designing, 7 manufacturing, testing, qualifying. It gave us an insight into their mentality in terms of awareness with respect to 8 robustness and fail-safe modes. So, yes, I mean, I think 9 there's a lot more than just documents. 10

11 Q So have you conducted interviews of Toyota12 employees?

A Again, I wouldn't say interviews; I would say more interactions. We've had a number of discussions with Toyota individuals.

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Q And who exactly did you --

A I couldn't pronounce their names properly for you.
I would be more than happy to provide you a list.

Q That would be great.

And was that in California or Japan?

A In California and Japan.

22 Q And have you conducted interviews with Toyota or 23 conversations with Toyota's suppliers?

24 A Yes.

Q Who?

Q Do you know the name of the person who asked for this report?

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A No, I do not.

Α

Q How did you become aware that this report had been asked for?

6

Through discussions with our team at Exponent.

Q Please describe the methodology Exponent employed in designing and conducting the experiments described in this preport.

10 Α Again, I think that -- I think a good place to start would be at the introduction. And it tells you what 11 12 the vehicles and the components that were obtained for the 13 Then there's a description, a section that describes study. 14 the studies and the measurements of the components, and then 15 the test procedures following that, and the results from the 16 perturbations and the constructions on the ETCS-i systems. 17 So perhaps if you're interested in the test procedures, maybe 18 we should go to the third section.

Mr. <u>Leviss.</u> That's not really answering her question.
 Her question isn't what does the report tell us; her question
 is what was the methodology for the underlying experiments.

22 Is that what you asked?

23 Ms. <u>Gaston</u>. Yes.

24 The <u>Witness.</u> Okay. So methodology for the underlying 25 experiments. I mean, the idea was -- and, again, I was not

really involved in this part of the investigation, but I can speak to the fact that from my knowledge of this, components and vehicles were acquired where certain tests were performed where they -- and I can refer to the report if you can give me just 1 minute to do that.

BY MS. GASTON:

7 Q Why is there not a stated methodology in the8 report?

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A What do you mean by "a stated methodology"?

10 Q A written methodology.

A I think there is. There is at the back -- if you look at Appendix C, there's a test protocol that was produced that described all the test materials and exactly what signals were effective and influenced, and what power supplies were added.

16 Q Okay. So beginning at EXP01664, that is the 17 methodology?

A I would say 1660. Well, that's the first page of it, and it continues. It continues through, and it discusses not only the test materials, but the test preparation. It discusses what the procedure was, test one, test two, test three, test four, all the way through. So is that what you meant by methodology?

24 Q Sure.

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BY MR. LEVISS:

1 Q What were you trying to do with this study? 2 A Well, to understand the response of the system to 3 perturbations in the voltage signals of the position sensors. 4 So, for example, if you vary the voltage on one of the 5 sensors, how does the ECU respond?

6 Q The purpose of this study was to find out how the 7 ECU responded if you varied the voltage?

8 A No. Sorry, I was just answering your question of 9 how -- you know, what was it that we were testing in this 10 particular set of tests. And I was just describing that we 11 were looking at the effect of the signals that are input into 12 the ECU on the operation of the ECU.

13 Q So you're speaking to a particular numbered test14 that's listed here?

A Exactly.

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Q I was asking a higher-level question. What were you trying to do? What was Exponent trying to do with this study?

A Well, like one of the things that we were doing, and again this was a partial study that was performed, it wasn't describing or wasn't intended to describe all the work that Exponent had done by that time, but it was trying to understand if there are any potential causes to sudden unintended acceleration. And the methodology for that, as described in Appendix C, was to vary the voltages and the

voltage signals of the inputs to the ECU to understand how the ECU responds to that, basically to detect if there are any faults, any immediate faults, that we would find. Q And where did you get the list of vehicles you tested? 

1 <u>RPTS COCHRAN</u>

2 DCMN SECKMAN

3 [5:40 p.m.]

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BY MS. GASTON:

5 A You mean the vehicles that are listed in table 1? 6 Q Yes.

A Where did we get them from?

8 Q I am sorry, not physically where did you get them 9 from, but how did you decide to use these models and model 10 years?

11 A Again, as I mentioned, I think that there was a 12 particular interest in the Camry. That was one of the 13 vehicles that was associated with an elevated rate of 14 reporting for SUA.

15 BY MR. LEVISS:

16 Q Interest in Camry by whom?

17 A By Exponent.

18 Q So Exponent was interested in testing the Camry?19 A Yes.

Q Because it had a higher rate of reporting to whom?
A Oh. Reporting in terms of these are customer
complaints to several databases; NHTSA's database, as well as
Toyota's customer complaint hotline database. There are
several other databases.

25 Q Did Toyota come up with the list of vehicles on

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- table 1?
- A No.
  - Q Exponent did?
- A Yes.
  - Q Through access to Toyota's database?
- A As NHSTA's database, and I think there was a Canadian database as well. I mean, there were several databases that are available that we performed our data analysis on. This was independently performed data analysis.
  - BY MS. GASTON:
  - Q And how many vehicles did you test?
- A Well, I can count them for you. In table 1, that is 1, 2, 3, 4, 5, 6, 7 vehicles. And there were also components that were purchased for the study, about 100 parts.
- Q Did you test more than one of each model and model year as a sample? Or do the cars listed in table 1, a 2002 Toyota Camry, a 2007 Toyota Camry, a 2007 Toyota FG Cruiser, a 2008 Toyota Sienna, a 2006 Lexus IS 250, a 2006 Lexus IS 350, and a 2008 Honda Accord EX, you tested one of each of those vehicles?
- A Yes. And, again, this was an interim report.
  Q Why did you use a different sample size for
  components tests?
  - A They were easier to acquire.

BY MS. TINDALL: 1 2 0 So if it had been easier to acquire more cars, you 3 would have tested more cars? Possibly. I mean, it depends on the results. It 4-Α 5 is all results driven. If there was something that justified 6 doing that, then we certainly would do that. It is part of 7 our continuing analysis. BY MS. GASTON: 8 9 Q And how many times was each test described 10 conducted on the vehicles in the sample? That is a detail that I am not very familiar with, 11 Α 12 but I imagine the figure is in the report. 0 Did you try to simulate a particular number of 13 miles on the road or have any number of testing cycles in 14 mind in designing the tests? 15 I couldn't answer that question accurately for you 16 Α without referring to the parts of the report that discuss 17 18 that. 19 But, in general, again, I mean, the idea is not so much running the vehicles through a particular number of hours and 20 a particular number of miles. The idea was, is there 21 something that we can identify as a potential cause? Let us 22 take a look at that, study it in detail, try to replicate it

take a look at that, study it in detail, try to replicate it
on any vehicle. If there is a defect that we find, try to
simulate it on any vehicle, regardless whether there is a

defect or not, to see if we can reproduce a fault. 1 2 0 Did you conduct a fault tree analysis for the 3 experiments described in this report? 4 Α Not being a coauthor of this report, I don't know. 5 0 Okay. BY MR. LEVISS: 6 7 0 Were you involved in this report, in the continuation of this work? 8 9 Α I was involved in the -- there is a continuation, I 10 understand, but this is part of a larger analysis that we are 11 performing. Yes, of course, I am involved in the 12 continuation of this work from the perspective of the software, hardware, and EMI perspectives of the electronic 13 throttle control. 14 Who is the --15 Q And Dr. Gilbert's analysis, or demonstration, too. 16 Α 17 Q And who is the person at Exponent who is best 18 equipped to speak to this report? 19 А I believe this report was addressed by Paul Taylor. 20 BY MS. GASTON: 21 Q Do now whether Toyota had previously conducted any 22 of the tests that were performed in this report? 23 А I am sorry? Do you know whether Toyota had previously conducted 24 Q any of the tests that were performed in this report? 25

No. I don't. 1 Α How many drafts were written of this report? 2 0 I doubt that there were any drafts. Usually our 3 Α 4 reports are in living documents. BY MS. TINDALL: 5 6 0 So you write it once and it is done, or you just 7 write over and don't save changes? It is a living document. We don't like write 8 Α No. 9 over it. It is a Word Document. You open up, and you continue to add to it. You edit it as necessary, and you 10 11 save it. BY MS. CHRISTIAN: 12 Who decides when it is done? 13 0 When we have either -- in this particular issue, 14 Α either when we have identified a set of potentially possible, 15 16 realistically root causes --17 Mr. Ficenec. I think she is asking -- are you asking, like, when do you know? 18 19 BY MS. CHRISTIAN: 20 0 Who says this is final, now we can make it look like this? 21 I think we were asked to write this report. 22 Α We were specifically asked to provide an interim report. 23 So at 24 that time, it was written. 25 Q What I mean is, like, who finalizes it? Did you

review the living document as it was being drafted? 1 2 Α Oh, I see what you are saying. No, we have a process where, once all the analysis is done and the 3 4 engineers involved finish writing up their sections and their 5 analyses, then there is an internal review process at 6 Exponent that involves a technical review, it involves -basically a peer-review process within Exponent. 7 BY MS. TINDALL: 8 9 Do you, in reviewing this living document as it 0 becomes final, do you share via e-mail where the document is 10 11 at any particular time? Or do you log into a system, look at 12 it, and then report out any changes? It is usually saved on a secure server that people 13 Α access over the network. 14 15 0 And then if you make any changes to the document, 16 how do you communicate those? The changes themselves? 17 А 18 Q Yes. 19 Well, you call up your peer, and you say, you know, Α 20 I would like to make some changes to this document. Here is what I suggest. 21 Q 22 Okay. BY MS. GASTON: 23 So is there one person who is the keeper of the 24 Q 25 document?

Α The author of the document is the keeper, or the 2 project manager is the keeper, or somebody who is responsible for delivering it to the client ultimately is the keeper.

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Q Okay.

5 0 You said that once an analysis is done, that an 6 internal peer-review process kind of takes over.

> Α Yes.

8 0 How does that peer-review process work in terms of 9 you have a table-top discussion about it, or is there written 10 findings and communications about certain parts of that 11 report that need more work than others? How does that all 12 work mechanically?

Usually, I mean, for instance, I am based out of 13 Α 14 New York. I can review a document that are based out of 15 Menlo Park. And if I feel there are certain sections of it that technically need to be reviewed again or more 16 experiments performed, I will call up the author of that 17 18 section of that report or that report, and I will tell them I 19 think we need to do more experiments there. If that is the 20 case, we will get together as a team again and see what 21 additional work needs to be done and how it ought to be 22 addressed in the report.

23

BY MS. CHRISTIAN:

24 Are you assigned to the technical review or 0 25 peer-review process, or how do you know when you are supposed

to participate?

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A Yes, you are assigned as a technical reviewer of any report early on in the process, so that you are somebody who is obviously technically familiar with the content of the matter.

6 Q Is Subbaiah the assigner for that, or who is the 7 person that would have done it for this?

8 A I think, for example, in a document like this, 9 there would have probably been several people who technically 10 reviewed it, because there are different sections that may 11 involve different technical expertise.

12 Who assigns technical reviewers? That is really up to 13 the person who has been working in the actual project, and it 14 is usually somebody who is familiar with the technical 15 subject matter. They may be involved, may not be involved. 16 If they are involved, they can't review their own work. They 17 may review some other person's work that they haven't done. 18 But that is something that depends on the team membership.

Q How do you find out you are a technical reviewer? A You are usually assigned that technical reviewership very early on in the report stage.

Q By e-mail, or phone, or how do you find out? A It could be by e-mail. It could be by phone. There is no --

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Q Were you one of the technical reviewers or peer

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reviewers of this report?

A No, I was not.

BY MS. GASTON:

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Q Exponent has described this report as preliminary. How does this differ from a final report?

6 Α Well, it is preliminary. It differs in the sense 7 that the analysis here was not completed. I mean, this was a 8 snapshot in time of our findings of what we had done. Ι 9 mean, obviously, there was a lot more to this analysis in 10 terms of investigating potential SUAs than just this. So 11 while we stand by what we say here, at the time that it was 12 written, it certainly doesn't reflect a final report that 13 describes all of our analysis related to potential SUAs in 14 Toyota vehicles.

15 Q What will a final report have that this report does 16 not?

A The remainder of our investigations that involve
EMI tests, that involve software tests, hardware tests,
environmental tests and so on and so forth. And we may have
to divide it up into several reports.

Ms. <u>Cassady</u>. Is it standard or is it common for
Exponent to produce a preliminary report?

23 A No.

24 BY MS. GASTON:

25 Q Are the conclusions in this report subject to

1 change after further study?

2	A If there are any and that is why we are
3	really we dislike putting out preliminary reports, because
4	it is possible that there will be additional experimentation
5	that we have not yet done that we want to do that could,
6	especially if there is more evidence and more documentation
7	and more materials that are produced, that may produce
8	results that we would then have to change a particular
9	conclusion. So that is why I mean, our conclusions are
10	based on the data and whatever the findings are.
11	BY MS. CHRISTIAN:
12	Q In your experience on other projects you have
13	worked on, have you ever issued a preliminary report like
14	this?
15	A I have not, no.
16	BY MS. GASTON:
17	Q Can you please estimate how much time Exponent
18	spent in researching and writing this report?
19	A I couldn't do that. I would be speculating.
20	Q Okay. How much time has Exponent spent on this
21	work since issuing this report?
22	A No idea.
23	Ms. <u>Gaston.</u> That is sort of a block of my questioning,
24	so I think
25	BY MR. KOHL:

Q Real quick. Do you do testing in New York also? 1 2 What is your New York office? 3 We do some testing. We don't have a lab facility. Α We have a small electrical bench. But most of our testing 4 gets done in Menlo Park. 5 What is the point of -- what is the reason for 6 Q 7 having your New York office? Is it to obtain new clients? 8 Is it to get business? What is the point of the New York 9 office? 10 Α No. It there is -- in a city, a metropolitan area such as here, there is a need for technical expertise in New 11 12 York City. So the New York office is made up of around maybe 20 people. We have three or four different practices that 13 14 are represented. We have buildings and structures. 15 Q Right. There is a lot of consulting. We have an 16 Α 17 electrical practice. There is a lot of work we can do in 18 collaboration with the buildings and structures folks. And 19 we have health sciences that look into the facts of electromagnetic radiation. We have environmental folks that 20 21 study water levels and contamination of water in the ground. And also part of my expertise -- do you want me to tell you 22 why I moved to New York? 23

Q Yes. I kind of wondered. It seems like you are a lead on this that is essentially in California.

I am a lead on this because of my experience and 1 Α 2 expertise, and the reason I moved to New York is because my 3 wife got a job as a professor at NYU. And we have an office 4 in Manhattan, so it made perfect sense. I happen to travel a 5 lot. I started in Menlo Park. I was in Menlo Park for about 6 3 or 4 years before I moved out to New York. My area of 7 expertise is very much in integrated circuits, electronic 8 systems, semiconductor devices, so I continue to be heavily 9 involved in Menlo Park projects.

Now, along the way, in my spare time, I happen to do
other things in New York that do involve electronics and ICs,
but that is a subject for another discussion.

Q I was just going to say, does Exponent also have, I
guess, a sales type of force that obtains clients?

A No. We don't have sales. No. We absolutely do not have sales. Each one of us -- we obtain work because of our own reputation in our fields. Every one of us is a consultant who has a reputation in their technical area, and people come to us if they seek technical assistance.

Now, at the same time, they also come to us because of our facilities. For example, in our Phoenix facility, and this is something I also should mention, not also is our testing done in Menlo Park, but there is some testing that is done in Phoenix.

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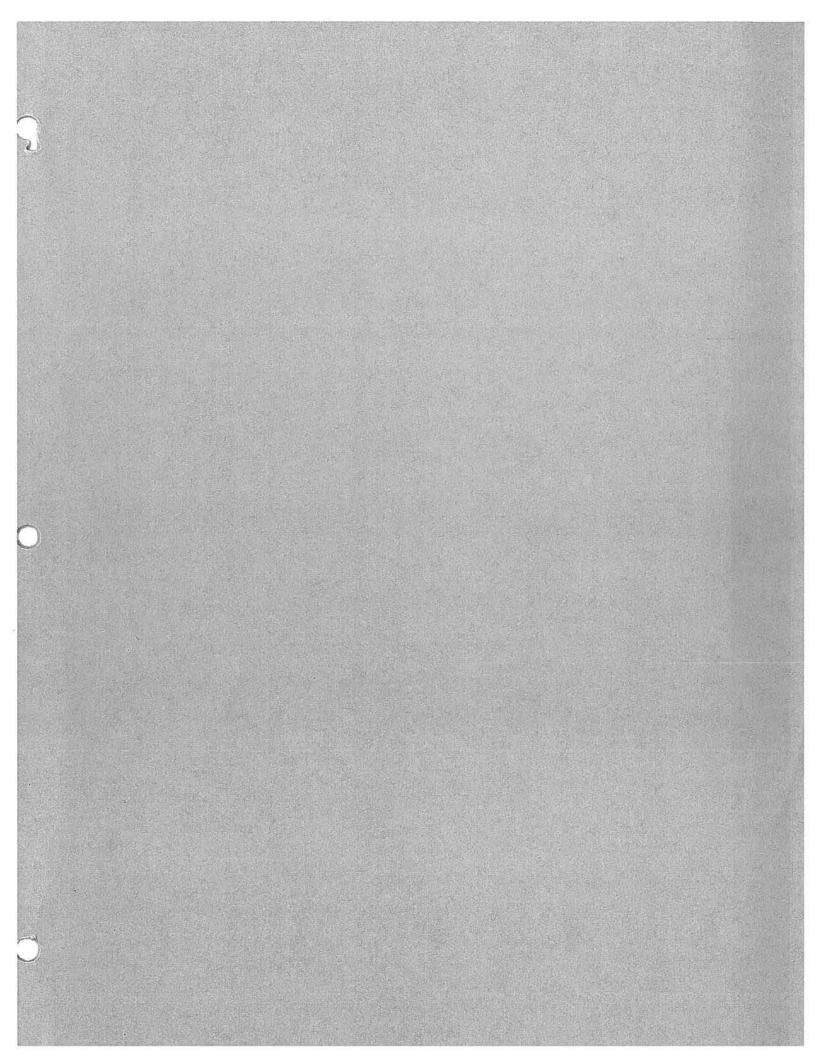
In Phoenix, we have the largest facility within

Exponent, and it does a lot of vehicle testing. We have 1 2 actually a 2 mile -- or is it 1 mile, I can't remember -track, where we do a lot of vehicle testing, safety testing, 3 accident reconstruction. 4 5 So Exponent is definitely one of the premier firms in the country when it comes to vehicle consulting. 6 7 BY MS. CASSADY: I just have one last question, and I think it is a 8 Q 9 pretty fast one. You mentioned one of the reasons you are on 10 the Toyota case is because of your expertise. Α 11 Yes. 12 0 Why were you not a reviewer of this preliminary 13 Exponent report, given your expertise? 14 So, again, this is really talking more about pedals Α and throttle bodies, testing of the voltages going into the 15 16 I am much more inside the ECU. We are talking about ECU. 17 the semiconductor chips that are inside the ECU. We are 18 talking about the software inside the microprocessors of the 19 ECU. I don't want to make it -- that is it. 20 Ms. Cassady. Thanks. 21 Ms. Gaston. I think that will conclude our questioning 22 for today. 23 We will recommence at 9:30 tomorrow morning. Thanks for being here. 24 [Whereupon, at 6:00 p.m., the interview was recessed, to 25

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1	Certificate of Deponent/Interviewee
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4	I have read the foregoing <u><math>113</math></u> pages, which contain the
5	correct transcript of the answers made by me to the questions
6	therein recorded.
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10	Shukri J- Souri
11	Witness Name Stran
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14	May 18 2010
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## ERATA SHEET FOR INTERVIEW OF SHUKRI SOURI

PAGE	LINE	CORRECTION
13	24	Add question mark (?) after "Bowman." Change requested by witness.
27	16	Change "NITSA" to "NHTSA". Change requested by witness.
33	23	Add underscore (_) between "TOYEC" and "000215950" and also between "TOYEC" and "00215951." Change requested by the Committee.
34	2	Change "attornies" to "attorneys." Change requested by the Committee.
34	12	Change "attornies" to "attorneys." Change requested by the Committee.
84	11	Change "CASSADY" to "TINDALL." Change requested by the Committee.
85	8	Change "CASSADY" to "TINDALL." Change requested by the Committee.
85	25	Change "KOHL" to "COHEN." Change requested by the Committee.
91	3	Change "didn't" to "did." Change requested by witness.
91	24	Change "CASSADY" to "TINDALL." Change requested by the Committee.
95	16	Change "CASSADY" to "TINDALL." Change requested by the Committee.
101	6	Change "As" to "And." Change "NHSTA" to "NHTSA." Change requested by witness.