



**FEMA**

May 10, 2018  
FEMA-4362 AL – NR006

# News Release

## **TELL YOUR NEIGHBOR TO REGISTER WITH FEMA**

**ANNISTON, AL** — If you've registered with FEMA for damage sustained during the March 19-20, 2018 tornadoes and severe storms or if you have a neighbor who had damage, tell that neighbor to be sure and register with FEMA.

Let your neighbor know that registration is easy (takes about 30 minutes) and that several ways to register are available:

- Online at [Disasterassistance.gov](https://www.fema.gov/disaster/assistance)
- Download the FEMA Mobile App from an app store and register.
- Call the FEMA Helpline at **800-621-3362**. Applicants who use **711** or Video Relay Service (VRS) also may call **800-621-3362**. Persons who are deaf, hard of hearing or have a speech disability and use **TTY** may call **800-462-7585**.
- These toll-free numbers are open **7 a.m. to 10 p.m., seven days a week**.
- Help is available in most languages.
- Registration assistance is available for survivors requiring a reasonable accommodation (American Sign Language interpreting, Braille, large print, etc.). Information on the registration process is available in ASL at <https://www.fema.gov/media-library/assets/video/111546>.

Let you neighbor know that when registering with FEMA, it's important to have the following information handy because it must be provided:

- Social Security number
- Address of the location where the damage occurred (pre-disaster address)
- Current mailing address
- Insurance information
- Total household annual income
- Routing and account number for your checking or savings account (this allows FEMA to directly transfer disaster assistance funds into your bank account)
- A description of your disaster-caused damage and losses

When registered, applicants receive a nine-digit registration number for use when corresponding with FEMA. Tell your neighbor to keep this number on hand because it will be needed to update the application with any new information or on correspondence with FEMA.

(MORE)

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Once registered, your neighbor (and all registered survivors) can check their application online at <https://www.disasterassistance.gov>. While at this site, survivors, if needed, can update any changes to mailing addresses, phone numbers or email addresses. If they (or you) have received an insurance settlement or discovered additional damages, these can be reported.

For more information on disaster recovery, click Alabama Emergency Management: [ema.alabama.gov](http://ema.alabama.gov), Twitter: [@AlabamaEMA](https://twitter.com/AlabamaEMA), and Facebook: [AlabamaEMA](https://www.facebook.com/AlabamaEMA). You also can follow FEMA on Twitter: [@femaregion4](https://twitter.com/femaregion4), Instagram: [@fema](https://www.instagram.com/fema), and Facebook: [@FEMA](https://www.facebook.com/FEMA).

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*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.*

*FEMA's mission: Helping people before, during, and after disasters.*

*Follow us on Twitter at <https://twitter.com/femaregion4> and the FEMA Blog at <http://blog.fema.gov>.*

*The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private non-profit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955 (Deaf and hard-of-hearing individuals may call 800-877-8339), emailing [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov), or visiting SBA's Web site at [sba.gov/disaster](http://sba.gov/disaster).*