

Pending Wait Times Using Preferred Date\*

Facility (Data On 2/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V01) (402) Togus, ME	41,843	41,119	98.27%	724	1.73%	10	60	39,874	22	1,245	7	463	7	163	18	56	5	42	1	2.31	3.18	2.30
(V01) (402) Togus	25,151	24,669	98.08%	482	1.92%	0	41	23,902	16	767	5	310	5	105	13	31	2	36	0	2.82	3.11	1.93
(V01) (402GA) Aroostook County (Caribou)	955	935	97.91%	20	2.09%	0	0	884	0	51	0	19	0	1	0	0	0	0	0	4.48	0.00	0.77
(V01) (402GB) Calais	915	904	98.80%	11	1.20%	0	0	901	0	3	0	10	0	1	0	0	0	0	0	0.28	0.00	4.50
(V01) (402GC) Rumford	505	505	100.00%	0	0.00%	0	3	498	0	7	1	0	0	0	2	0	0	0	0	2.32	0.00	0.85
(V01) (402GD) Saco	2,170	2,141	98.66%	29	1.34%	0	7	2,062	4	79	1	22	1	7	0	0	1	0	0	3.27	3.27	2.93
(V01) (402GE) Lewiston Auburn	1,761	1,756	99.72%	5	0.28%	0	3	1,708	1	48	0	3	1	1	0	1	1	0	0	3.32	2.39	1.44
(V01) (402HB) Bangor	8,090	7,929	98.01%	161	1.99%	0	5	7,689	0	240	0	86	0	48	3	22	1	5	1	1.62	3.93	4.04
(V01) (402HC) Portland Outreach Clinic-CDRP Sa	2,199	2,184	99.32%	15	0.68%	0	1	2,146	1	38	0	12	0	0	0	2	0	1	0	2.41	2.19	0.89
(V01) (402HL) R&C Healthcare MOC	97	96	98.97%	1	1.03%	0	0	84	0	12	0	1	0	0	0	0	0	0	0	4.65	0.00	0.00
(V01) (405) White River Junction, VT	23,120	22,662	98.02%	458	1.98%	6	28	21,583	8	1,079	4	267	13	121	2	25	0	45	1	4.49	3.88	1.47
(V01) (405) White River Jct	17,193	16,941	98.53%	252	1.47%	0	5	16,025	2	916	0	176	0	38	2	13	0	25	1	4.21	3.92	1.30
(V01) (405GA) Bennington	555	554	99.82%	1	0.18%	0	0	538	0	16	0	1	0	0	0	0	0	0	0	1.86	1.97	2.54
(V01) (405GC) Brattleboro	355	352	99.15%	3	0.85%	0	2	348	0	4	0	2	2	0	0	0	0	1	0	0.63	3.16	0.42
(V01) (405HA) Burlington Lakeside	2,270	2,199	96.87%	71	3.13%	0	6	2,114	1	85	2	54	3	13	0	2	0	2	0	3.46	4.09	0.69
(V01) (405HC) VICC - St. Johnsbury - Littleton	2,169	2,040	94.05%	129	5.95%	0	2	1,986	2	54	0	32	0	70	0	10	0	17	0	6.52	0.00	3.72
(V01) (405HD) VICC - Newport	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V01) (405HE) KEENE (ORC)	160	160	100.00%	0	0.00%	0	11	158	2	2	1	0	8	0	0	0	0	0	0	1.79	0.00	0.60
(V01) (405HF) Rutland	417	415	99.52%	2	0.48%	0	2	413	1	2	1	2	0	0	0	0	0	0	0	0.42	0.93	3.33
(V01) (518) Bedford, MA	8,421	8,097	96.15%	324	3.85%	33	119	7,298	9	799	12	244	9	60	8	13	9	7	72	1.08	9.35	4.66
(V01) (518) Bedford	7,257	6,946	95.71%	311	4.29%	0	117	6,176	9	770	11	233	9	59	8	13	9	6	71	1.35	9.39	4.45
(V01) (518GA) Lynns/North Shore	409	406	99.27%	3	0.73%	0	0	395	0	11	1	3	0	0	0	0	0	0	0	0.47	0.50	5.52
(V01) (518GB) Haverhill	479	469	97.91%	10	2.09%	0	1	459	0	10	0	8	0	1	0	0	0	1	1	1.01	10.00	5.52
(V01) (518GD) Lowell	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V01) (518GE) Gloucester	273	273	100.00%	0	0.00%	0	0	267	0	6	0	0	0	0	0	0	0	0	0	0.35	0.00	5.82
(V01) (518MA) IDES Hanscom AFB	2	2	100.00%	0	0.00%	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0.00	22.00	28.00
(V01) (523) VA Boston HCS, MA	86,691	84,459	97.43%	2,232	2.57%	27	462	79,947	139	4,512	55	1,558	85	360	37	151	49	163	97	4.11	4.49	4.86
(V01) (523) VA Boston HCS- Boston Div.	36,903	35,941	97.39%	962	2.61%	0	342	33,501	118	2,440	28	698	56	140	30	65	42	59	68	1.57	4.73	5.84
(V01) (523A4) VA Boston HCS-West Roxbury Div.	15,804	15,347	97.11%	457	2.89%	0	6	14,544	1	803	0	298	2	82	1	38	1	39	1	4.33	3.42	7.00
(V01) (523A5) Brockton VAMC	21,616	21,083	97.53%	533	2.47%	0	91	20,156	17	927	22	342	21	105	3	33	3	53	25	5.11	5.22	4.50
(V01) (523BY) Lowell	4,028	3,881	96.35%	147	3.65%	0	5	3,729	0	152	1	119	0	14	1	4	0	10	3	5.97	4.51	5.54
(V01) (523B2) Causeway Clinic (Boston)	7,304	7,246	99.21%	58	0.79%	0	17	7,131	2	115	4	41	6	13	2	4	3	0	0	2.43	1.40	3.75
(V01) (523GA) Framingham VA Primary Care Uni	512	503	98.24%	9	1.76%	0	1	477	1	26	0	9	0	0	0	0	0	0	0	1.69	0.00	4.08
(V01) (523GC) Quincy	128	124	96.88%	4	3.13%	0	0	122	0	2	0	3	0	0	0	0	0	1	0	3.30	0.00	0.00
(V01) (523GD) Plymouth	391	329	84.14%	62	15.86%	0	0	282	0	47	0	48	0	6	0	7	0	1	0	13.69	7.73	0.00
(V01) (523MA) IDES Hanscom AFB	5	5	100.00%	0	0.00%	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V01) (608) Manchester, NH	19,692	19,128	97.14%	564	2.86%	6	82	18,043	36	1,085	18	467	21	83	2	10	3	4	2	3.23	4.66	4.14
(V01) (608) Manchester	17,713	17,219	97.21%	494	2.79%	0	77	16,271	34	948	18	422	20	59	1	10	2	3	2	3.32	4.51	2.83
(V01) (608GA) Portsmouth	495	485	97.98%	10	2.02%	0	0	464	0	21	0	10	0	0	0	0	0	0	0	2.05	5.84	6.08
(V01) (608GC) Somersworth	795	756	95.09%	39	4.91%	0	3	686	2	70	0	24	0	14	0	1	1	0	0	4.45	12.25	6.87
(V01) (608GD) Conway	231	228	98.70%	3	1.30%	0	2	217	0	11	0	2	1	1	1	0	0	0	0	1.55	7.33	5.45
(V01) (608HA) Tilton	457	439	96.06%	18	3.94%	0	0	404	0	35	0	9	0	9	0	0	0	0	0	2.77	10.09	11.88
(V01) (608MA) IDES Manchester VAMC	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V01) (631) VA Central Western Massachusetts HCS	18,311	16,865	92.10%	1,446	7.90%	9	177	15,479	47	1,386	15	982	18	296	39	135	23	33	35	6.96	11.92	4.66
(V01) (631) VA Central Western Massachusetts H	8,234	7,439	90.34%	795	9.66%	9	142	6,685	20	754	9	537	17	162	39	86	22	10	35	6.86	13.70	4.49
(V01) (631BY) Springfield	3,075	2,886	93.85%	189	6.15%	0	2	2,636	2	250	0	152	0	24	0	8	0	5	0	6.86	7.52	6.40
(V01) (631GC) Pittsfield	754	731	96.95%	23	3.05%	0	0	723	0	8	0	19	0	0	2	0	2	0	0	4.59	4.29	2.29
(V01) (631GD) Greenfield (Franklin County)	511	491	96.09%	20	3.91%	0	0	472	0	19	0	17	0	2	0	0	1	0	0	3.18	6.52	2.83
(V01) (631GE) Worcester	5,216	4,821	92.43%	395	7.57%	0	32	4,514	25	307	6	238	1	104	0	39	0	14	0	7.95	10.14	2.63
(V01) (631GF) Fitchburg	521	497	95.39%	24	4.61%	0	1	449	0	48	0	19	0	4	0	1	1	0	0	3.95	5.93	8.99
(V01) (650) Providence, RI	41,715	38,877	93.20%	2,838	6.80%	24	110	36,440	85	2,437	6	1,869	12	691	7	181	0	97	0	6.84	6.50	12.47
(V01) (650) Providence	35,722	33,495	93.77%	2,227	6.23%	0	107	31,545	85	1,950	5	1,547	11	520	6	90	0	70	0	7.34	6.57	10.25
(V01) (650GA) New Bedford Primary Care Ctr.	2,626	2,340	89.11%	286	10.89%	0	2	2,077	0	263	0	171	1	76	1	27	0	12	0	10.32	3.96	14.19
(V01) (650GB) Hyannis Primary Care Center	2,145	1,879	87.60%	266	12.40%	0	0	1,673	0	206	0	116	0	85	0	52	0	13	0	4.06	3.38	28.92
(V01) (650GD) Middletown	1,222	1,163	95.17%	59	4.83%	0	1	1,145	0	18	1	35	0	10	0	12	0	2	0	3.87	0.35	4.57

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(V02) (528G6) Fonda	238	238	100.00%	0	0.00%	0	0	225	0	13	0	0	0	0	0	0	0	0	0	0.55	1.94	0.25
(V02) (528G7) Catskill	436	433	99.31%	3	0.69%	0	1	406	0	27	1	2	0	1	0	0	0	0	0	3.41	7.00	5.72
(V02) (528GT) Glens Falls	426	423	99.30%	3	0.70%	0	0	421	0	2	0	2	0	1	0	0	0	0	0	1.72	0.41	0.13
(V02) (528GV) Plattsburgh	655	647	98.78%	8	1.22%	0	0	603	0	44	0	5	0	1	0	2	0	0	0	5.12	0.30	0.28
(V02) (528GW) Schenectady	247	247	100.00%	0	0.00%	0	0	246	0	1	0	0	0	0	0	0	0	0	0	0.42	0.00	0.00
(V02) (528GX) Troy	304	302	99.34%	2	0.66%	0	0	297	0	5	0	2	0	0	0	0	0	0	0	1.56	0.00	5.21
(V02) (528GY) Clifton Park	340	338	99.41%	2	0.59%	0	0	316	0	22	0	2	0	0	0	0	0	0	0	4.27	0.00	0.08
(V02) (528GZ) Kingston	271	271	100.00%	0	0.00%	0	0	271	0	0	0	0	0	0	0	0	0	0	0	0.25	0.00	0.00
(V02) (528) Bath, NY	16,760	16,074	95.91%	686	4.09%	3	14	15,460	8	614	1	359	5	276	0	36	0	15	0	3.59	7.62	7.78
(V02) (528A6) Bath	15,257	14,634	95.92%	623	4.08%	0	14	14,140	8	494	1	330	5	244	0	35	0	14	0	2.56	7.41	8.65
(V02) (528G4) Elmira	1,008	995	98.71%	13	1.29%	0	0	898	0	97	0	9	0	2	0	1	0	1	0	6.01	3.63	3.67
(V02) (528G8) Wellsville	495	445	89.90%	50	10.10%	0	0	422	0	23	0	20	0	30	0	0	0	0	0	2.48	27.19	0.00
(V02) (528) Western New York, NY	45,782	44,643	97.51%	1,139	2.49%	29	120	43,050	69	1,593	19	620	17	296	12	157	1	66	2	3.22	3.52	3.79
(V02) (528) Upstate New York HCS, Buffalo NY	37,526	36,459	97.16%	1,067	2.84%	0	72	35,126	30	1,333	17	565	11	287	12	153	1	62	1	4.48	3.62	3.85
(V02) (528A4) Upstate New York HCS-Batavia	3,213	3,197	99.50%	16	0.50%	0	4	3,067	0	130	1	10	2	1	0	2	0	3	1	3.46	1.45	3.88
(V02) (528GB) Jamestown	1,331	1,302	97.82%	29	2.18%	0	2	1,289	1	13	0	24	1	5	0	0	0	0	0	1.08	5.41	2.60
(V02) (528GC) Dunkirk	443	437	98.65%	6	1.35%	0	1	419	1	18	0	6	0	0	0	0	0	0	0	1.60	10.50	4.62
(V02) (528GD) Niagara Falls	503	495	98.41%	8	1.59%	0	35	477	35	18	0	8	0	0	0	0	0	0	0	3.39	2.94	3.74
(V02) (528GK) Lockport	1,050	1,044	99.43%	6	0.57%	0	0	1,036	0	8	0	3	0	2	0	0	0	1	0	2.30	4.33	7.70
(V02) (528GQ) Lackawanna	918	917	99.89%	1	0.11%	0	6	871	2	46	1	0	3	1	0	0	0	0	0	3.60	0.00	2.09
(V02) (528GR) Olean	798	792	99.25%	6	0.75%	0	0	765	0	27	0	4	0	0	0	2	0	0	0	2.40	3.00	2.93
(V02) (528) Canandaigua, NY	13,542	13,328	98.42%	214	1.58%	26	3	12,428	2	900	0	177	0	15	1	6	0	16	0	4.82	4.25	1.72
(V02) (528A5) Canandaigua	5,060	4,951	97.85%	109	2.15%	0	2	4,551	1	400	0	100	0	7	1	0	0	2	0	4.34	5.54	1.98
(V02) (528GE) Rochester	8,482	8,377	98.76%	105	1.24%	0	1	7,877	1	500	0	77	0	8	0	6	0	14	0	4.95	3.29	1.52
(V02) (528) Syracuse, NY	45,700	43,295	94.74%	2,405	5.26%	9	28	41,229	12	2,066	7	1,282	2	436	2	264	1	423	4	2.12	9.98	3.19
(V02) (528A7) Syracuse	29,240	27,139	92.81%	2,101	7.19%	0	15	25,577	5	1,562	2	1,035	1	395	2	258	1	413	4	2.28	10.89	3.07
(V02) (528G5) Auburn	1,550	1,544	99.61%	6	0.39%	0	0	1,535	0	9	0	4	0	0	0	0	0	2	0	0.70	9.90	0.25
(V02) (528G9) Cortland	2,146	2,136	99.53%	10	0.47%	0	1	2,123	0	13	0	4	1	3	0	0	0	3	0	0.39	2.78	2.09
(V02) (528GL) Massena	1,841	1,804	97.99%	37	2.01%	0	0	1,738	0	66	0	32	0	3	0	1	0	1	0	2.45	12.70	1.38
(V02) (528GM) Rome	4,294	4,247	98.91%	47	1.09%	0	0	4,113	0	134	0	41	0	5	0	1	0	0	0	1.96	2.75	4.09
(V02) (528GN) Binghamton	2,072	2,027	97.83%	45	2.17%	0	0	1,902	0	125	0	40	0	5	0	0	0	0	0	1.94	8.00	0.81
(V02) (528GO) Cortage	2,321	2,186	94.18%	135	5.82%	0	12	2,054	7	132	5	116	0	16	0	2	0	1	0	12.06	4.00	4.69
(V02) (528GP) Oswego	2,203	2,179	99.11%	24	1.09%	0	0	2,154	0	25	0	10	0	9	0	2	0	3	0	2.25	1.89	4.02
(V02) (528MA) Watertown DES	33	33	100.00%	0	0.00%	0	0	33	0	0	0	0	0	0	0	0	0	0	0	0.00	0.70	0.00
(V03) (526) Bronx, NY	21,067	20,485	97.24%	582	2.76%	2	19	19,025	8	1,460	5	476	5	97	1	6	0	3	0	5.03	5.22	1.85
(V03) (526) Bronx	20,128	19,554	97.15%	574	2.85%	0	19	18,150	8	1,404	5	469	5	96	1	6	0	3	0	5.98	5.22	1.49
(V03) (526GA) White Plains	360	356	98.89%	4	1.11%	0	0	315	0	41	0	4	0	0	0	0	0	0	0	6.17	6.60	5.49
(V03) (526GB) Yonkers	502	499	99.40%	3	0.60%	0	0	489	0	10	0	2	0	1	0	0	0	0	0	0.32	0.00	3.89
(V03) (526GD) Queens	77	76	98.70%	1	1.30%	0	0	71	0	5	0	1	0	0	0	0	0	0	0	2.39	0.00	7.00
(V03) (561) New Jersey HCS, NJ	35,135	34,216	97.38%	919	2.62%	16	11	32,074	11	2,142	0	760	0	95	0	42	0	22	0	1.37	5.08	3.02
(V03) (561) New Jersey HCS-East Orange Campus	15,981	15,550	97.30%	431	2.70%	0	11	14,196	11	1,354	0	354	0	36	0	34	0	7	0	1.85	5.01	4.01
(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	6,316	6,029	95.46%	287	4.54%	0	0	5,500	0	529	0	240	0	41	0	0	0	6	0	1.16	6.72	5.61
(V03) (561BU) Lyons DCHV	18	18	100.00%	0	0.00%	0	0	18	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V03) (561BZ) Brick	7,089	6,948	98.01%	141	1.99%	0	0	6,780	0	168	0	122	0	11	0	2	0	6	0	1.44	5.18	0.55
(V03) (561GA) Hamilton	337	336	99.70%	1	0.30%	0	0	331	0	5	0	1	0	0	0	0	0	0	0	1.47	1.43	1.51
(V03) (561GB) Elizabeth	280	268	95.71%	12	4.29%	0	0	250	0	18	0	3	0	4	0	3	0	2	0	6.68	6.91	10.32
(V03) (561GD) Hackensack/Bergen County	2,421	2,413	99.67%	8	0.33%	0	0	2,396	0	17	0	5	0	1	0	2	0	0	0	0.39	0.38	0.59
(V03) (561GE) Jersey City	471	471	100.00%	0	0.00%	0	0	463	0	8	0	0	0	0	0	0	0	0	0	0.15	5.80	1.33
(V03) (561GF) Piscataway	534	534	100.00%	0	0.00%	0	0	529	0	5	0	0	0	0	0	0	0	0	0	0.33	0.00	0.52
(V03) (561GH) Morristown	633	630	99.53%	3	0.47%	0	0	625	0	5	0	3	0	0	0	0	0	0	0	0.31	0.02	1.61
(V03) (561GI) Tinton Falls	806	774	96.03%	32	3.97%	0	0	748	0	26	0	31	0	0	0	0	0	1	0	1.79	1.59	3.86
(V03) (561GJ) Paterson	249	245	98.39%	4	1.61%	0	0	238	0	7	0	1	0	2	0	1	0	0	0	2.16	0.00	2.72
(V03) (620) VA Hudson Valley HCS, NY	20,165	19,747	97.93%	418	2.07%	2	31	18,615	6	1,132	3	373	14	31	3	4	2	10	3	3.79	4.11	2.04
(V03) (620) VA Hudson Valley HCS-Montrose Campus	4,495	4,405	98.00%	90	2.00%	0	25	4,204	0	201	3	80	14	6	3	0	2	4	3	4.44	4.04	1.57
(V03) (620A4) VA Hudson Valley HCS-Castle Point	10,026	9,816	97.91%	210	2.09%	0	6	9,168	6	648	0	186	0	19	0	2	0	3	0	4.73	4.30	1.81
(V03) (620BU) VADOM Montrose	25	24	96.00%	1	4.00%	0	0	23	0	1	0	0	0	0	0	0	0	1	0	0.00	0.00	0.00
(V03) (620GA) New City (Rockland County)	1,623	1,607	99.01%	16	0.99%	0	0	1,556	0	51	0	15	0	1	0	0	0	0	0	3.26	2.39	1.21
(V03) (620GB) Carmel (Putnam County)	567	566	99.82%	1	0.18%	0	0	550	0	16	0	1	0	0	0	0	0	0	0	0.82	2.88	1.38
(V03) (620GD) Goshen	1,244	1,209	97.19%	35	2.81%	0	0	1,117	0	92	0	35	0	0	0	0	0	0	0	4.88	4.29	4.51
(V03) (620GE) Port Jervis	1,008	993	98.51%	15	1.49%	0	0	950	0	43	0	13	0	1	0	0	0	1	0	1.24	2.60	1.29
(V03) (620GF) Harris (Monticello)	431	396	91.88%	35	8.12%	0	0	364	0	32	0	32	0	3	0	0	0	0	0	2.20	8.21	10.50
(V03) (620GG) Poughkeepsie	523	512	97.90%	11	2.10%	0	0	472	0	40	0	8	0	0	0	2	0	1	0	3.18	4.47	1.78
(V03) (620GH) Eastern Dutchess	211	207	98.10%	4	1.90%	0	0	199	0	8	0	3	0	1	0	0	0	0	0	2.12	3.30	0.18
(V03) (620MA) IDES West Point	12																					

Pending Wait Times Using Preferred Date\*

Facility (Data On 2/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V03) (632) Northport, NY	34,045	33,281	97.76%	764	2.24%	1	408	31,273	39	2,008	36	662	40	76	34	15	41	11	218	5.66	5.25	2.46
(V03) (632) Northport	29,129	28,485	97.79%	644	2.21%	0	404	26,762	39	1,723	35	552	38	66	34	15	40	11	218	5.49	5.27	2.19
(V03) (632BU) Northport VADOM	442	442	100.00%	0	0.00%	0	0	442	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V03) (632GA) East Meadow	1,276	1,272	99.69%	4	0.31%	0	0	1,209	0	63	0	4	0	0	0	0	0	0	0	4.56	5.02	1.16
(V03) (632HA) Valley Stream	520	492	94.62%	28	5.38%	0	0	480	0	12	0	25	0	3	0	0	0	0	0	1.73	2.22	7.28
(V03) (632HB) Riverhead	782	740	94.63%	42	5.37%	0	2	657	0	83	0	41	2	1	0	0	0	0	0	8.83	5.79	4.29
(V03) (632HC) Bay Shore	686	673	98.10%	13	1.90%	0	1	668	0	5	0	7	0	6	0	0	1	0	0	1.44	0.00	1.98
(V03) (632HD) Patchogue	1,210	1,177	97.27%	33	2.73%	0	1	1,055	0	122	1	33	0	0	0	0	0	0	0	8.64	3.19	1.58
(V04) (460) Wilmington, DE	28,596	27,185	95.07%	1,411	4.93%	12	6	24,950	4	2,235	2	1,007	0	231	0	143	0	30	0	7.64	8.09	3.89
(V04) (460) Wilmington	21,159	20,267	95.78%	892	4.22%	0	4	18,573	2	1,694	2	625	0	158	0	90	0	19	0	5.89	8.43	2.52
(V04) (460GA) Sussex County	1,747	1,601	91.64%	146	8.36%	0	0	1,484	0	117	0	96	0	35	0	9	0	6	0	12.20	3.94	4.32
(V04) (460GC) Kent County	2,237	2,082	93.07%	155	6.93%	0	0	1,968	0	114	0	105	0	12	0	38	0	0	0	4.40	2.35	8.67
(V04) (460GD) Cape May USCG	623	617	99.04%	6	0.96%	0	0	600	0	17	0	5	0	0	0	0	0	1	0	1.32	1.40	3.15
(V04) (460HE) Atlantic County	1,330	1,317	99.02%	13	0.98%	0	0	1,241	0	76	0	12	0	0	0	0	0	1	0	2.60	4.41	2.95
(V04) (460HG) Cumberland County	1,478	1,279	86.54%	199	13.46%	0	2	1,067	2	212	0	164	0	26	0	6	0	3	0	16.57	12.31	3.71
(V04) (460HK) MOC Wilmington	16	16	100.00%	0	0.00%	0	0	16	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V04) (460MA) IDES Dover AFB	6	6	100.00%	0	0.00%	0	0	1	0	5	0	0	0	0	0	0	0	0	0	0.00	17.20	23.00
(V04) (503) Altoona, PA	30,593	30,301	99.05%	292	0.95%	6	0	29,393	0	908	0	115	0	132	0	27	0	18	0	3.23	5.02	1.46
(V04) (503) James E. Van Zandt VA(Altoona)	18,727	18,691	99.81%	36	0.19%	0	0	18,210	0	481	0	24	0	3	0	1	0	8	0	3.03	2.74	1.92
(V04) (503GA) Johnstown	4,613	4,565	98.96%	48	1.04%	0	0	4,322	0	243	0	45	0	2	0	0	0	1	0	4.39	7.87	0.96
(V04) (503GB) DuBois (Clearfield)	4,627	4,508	97.43%	119	2.57%	0	0	4,403	0	105	0	13	0	77	0	26	0	3	0	2.76	21.03	0.15
(V04) (503GC) State College (Centre County)	1,274	1,192	93.56%	82	6.44%	0	0	1,133	0	59	0	33	0	49	0	0	0	0	0	3.17	17.47	0.82
(V04) (503GD) Huntingdon	554	553	99.82%	1	0.18%	0	0	538	0	15	0	0	0	0	0	0	0	1	0	3.78	0.00	0.26
(V04) (503GE) Indiana	798	792	99.25%	6	0.75%	0	0	787	0	5	0	0	0	1	0	0	0	5	0	2.69	0.00	0.62
(V04) (529) Butler, PA	24,758	24,673	99.66%	85	0.34%	7	0	24,550	0	123	0	61	0	6	0	5	0	13	0	0.33	1.96	0.71
(V04) (529) Butler	14,741	14,664	99.48%	77	0.52%	0	0	14,556	0	108	0	56	0	6	0	4	0	11	0	0.44	1.94	0.78
(V04) (529GA) Mercer County	3,243	3,241	99.94%	2	0.06%	0	0	3,236	0	5	0	1	0	0	0	0	0	1	0	0.29	1.13	0.42
(V04) (529GB) Lawrence County	1,974	1,971	99.85%	3	0.15%	0	0	1,969	0	2	0	2	0	0	0	0	0	1	0	0.17	3.48	0.20
(V04) (529GC) Armstrong County (Kittanning)	1,710	1,707	99.82%	3	0.18%	0	0	1,704	0	3	0	2	0	0	0	1	0	0	0	0.20	0.00	0.43
(V04) (529GD) Clarion County	1,055	1,055	100.00%	0	0.00%	0	0	1,051	0	4	0	0	0	0	0	0	0	0	0	0.09	0.00	0.00
(V04) (529GF) Cranberry Township	2,035	2,035	100.00%	0	0.00%	0	0	2,034	0	1	0	0	0	0	0	0	0	0	0	0.27	0.00	0.00
(V04) (540) Clarksburg, WV	26,899	24,118	89.66%	2,781	10.34%	6	11	22,443	9	1,675	2	1,416	0	960	0	319	0	86	0	7.21	10.75	9.71
(V04) (540) Clarksburg	21,981	19,464	88.55%	2,517	11.45%	0	10	18,128	8	1,336	2	1,198	0	920	0	314	0	85	0	7.63	10.70	13.87
(V04) (540GA) Tucker County	453	368	81.24%	85	18.76%	0	0	315	0	53	0	62	0	21	0	2	0	0	0	15.77	25.00	17.82
(V04) (540GB) Wood County Veterans Center	2,142	2,035	95.00%	107	5.00%	0	1	1,895	1	140	0	103	0	4	0	0	0	0	0	6.35	21.50	3.50
(V04) (540GC) Braxton	596	575	96.48%	21	3.52%	0	0	534	0	41	0	20	0	1	0	0	0	0	0	4.16	19.88	5.04
(V04) (540GD) Monongalia	1,369	1,328	97.01%	41	2.99%	0	0	1,304	0	24	0	23	0	14	0	3	0	1	0	1.42	8.40	4.56
(V04) (540HK) RMU	358	348	97.21%	10	2.79%	0	0	267	0	81	0	10	0	0	0	0	0	0	0	11.31	0.00	0.00
(V04) (542) Coatesville, PA	9,524	9,231	96.92%	293	3.08%	2	0	8,770	0	461	0	195	0	88	0	8	0	2	0	2.18	7.46	2.10
(V04) (542) Coatesville	7,525	7,245	96.28%	280	3.72%	0	0	6,806	0	439	0	183	0	87	0	8	0	2	0	2.56	7.47	2.45
(V04) (542GA) Springfield	1,146	1,140	99.48%	6	0.52%	0	0	1,125	0	15	0	6	0	0	0	0	0	0	0	1.44	0.00	1.16
(V04) (542GE) Spring City	853	846	99.18%	7	0.82%	0	0	839	0	7	0	6	0	1	0	0	0	0	0	1.60	0.00	1.22
(V04) (562) Erie, PA	13,584	12,959	95.40%	625	4.60%	19	1	12,406	1	553	0	500	0	118	0	3	0	4	0	6.48	7.57	0.34
(V04) (562) Erie	9,825	9,292	94.58%	533	5.42%	0	1	8,873	1	419	0	421	0	109	0	1	0	2	0	8.40	7.79	0.33
(V04) (562GA) Crawford County Primary Care Cl	1,013	971	95.85%	42	4.15%	0	0	887	0	84	0	37	0	1	0	2	0	2	0	7.77	1.71	0.72
(V04) (562GB) Ashtabula County Primary Care Cl	1,215	1,171	96.38%	44	3.62%	0	0	1,154	0	17	0	36	0	8	0	0	0	0	0	4.78	1.38	0.13
(V04) (562GC) McKean County Primary Care Clin	223	221	99.10%	2	0.90%	0	0	218	0	3	0	2	0	0	0	0	0	0	0	2.04	3.00	1.01
(V04) (562GD) Venango	769	765	99.48%	4	0.52%	0	0	757	0	8	0	4	0	0	0	0	0	0	0	1.55	5.36	0.54
(V04) (562GE) Warren	539	539	100.00%	0	0.00%	0	0	517	0	22	0	0	0	0	0	0	0	0	0	2.99	5.14	0.05
(V04) (595) Lebanon, PA	49,477	47,577	96.16%	1,900	3.84%	4	24	45,056	10	2,521	1	1,287	2	424	0	118	7	71	4	2.45	5.75	5.07
(V04) (595) Lebanon	31,099	29,630	95.28%	1,469	4.72%	0	17	27,814	7	1,816	0	955	0	344	0	112	6	58	4	3.08	5.88	4.26
(V04) (595GA) Camp Hill Outpatient Clinic	7,142	6,967	97.55%	175	2.45%	0	0	6,647	0	320	0	143	0	27	0	4	0	1	0	1.80	4.12	5.35
(V04) (595GC) Lancaster	3,382	3,340	98.76%	42	1.24%	0	1	3,269	1	71	0	33	0	5	0	0	0	4	0	1.84	8.88	4.40
(V04) (595GD) Reading	1,743	1,689	96.90%	54	3.10%	0	2	1,589	0	100	1	42	0	10	0	1	2	0	0	2.57	29.11	6.67
(V04) (595GE) York County	4,053	3,911	96.50%	142	3.50%	0	3	3,732	2	179	0	98	1	38	0	1	0	5	0	2.10	4.93	6.97
(V04) (595GF) Pottsville/Frackville	2,058</																					



Pending Wait Times Using Preferred Date\*

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(V04) (693B4) Allentown	5,815	5,492	94.45%	323	5.55%	0	184	5,172	35	320	25	234	86	67	35	17	0	5	3	8.71	3.53	3.38
(V04) (693GA) Sayre	1,446	1,428	98.76%	18	1.24%	0	1	1,388	0	40	1	16	0	2	0	0	0	0	0	1.09	2.60	2.13
(V04) (693GB) Williamsport	1,270	1,246	98.11%	24	1.89%	0	61	1,194	4	52	8	19	36	5	13	0	0	0	0	1.54	7.28	2.47
(V04) (693GC) Tobyhanna	68	68	100.00%	0	0.00%	0	0	67	0	1	0	0	0	0	0	0	0	0	0	2.22	11.00	0.00
(V04) (693GF) Berwick (Columbia Co.)	201	198	98.51%	3	1.49%	0	0	197	0	1	0	3	0	0	0	0	0	0	0	3.28	0.00	0.05
(V04) (693GG) Northampton County	392	386	98.47%	6	1.53%	0	2	355	1	31	1	6	0	0	0	0	0	0	0	4.46	0.12	0.05
(V05) (512) Baltimore HCS, MD	53,356	48,434	90.78%	4,922	9.22%	19	153	43,751	99	4,683	14	2,892	7	1,177	12	675	5	178	16	13.77	9.30	3.59
(V05) (512) Baltimore	34,374	31,481	91.58%	2,893	8.42%	0	116	28,538	76	2,943	11	1,639	6	758	11	353	5	143	7	13.76	8.55	1.73
(V05) (512A5) Perry Point	6,481	6,002	92.61%	479	7.39%	0	5	5,559	3	443	0	307	1	106	0	63	0	3	1	11.65	7.90	1.86
(V05) (512GA) Cambridge	3,526	2,884	81.79%	642	18.21%	0	4	2,477	2	407	0	247	0	179	0	190	0	26	2	18.22	33.08	8.83
(V05) (512GC) Glen Burnie	2,501	2,118	84.69%	383	15.31%	0	7	1,871	1	247	2	335	0	46	0	1	0	1	4	13.86	13.20	5.28
(V05) (512GD) Loch Raven	3,739	3,395	90.80%	344	9.20%	0	20	3,109	17	286	1	195	0	83	0	65	0	1	2	14.81	5.44	2.81
(V05) (512GE) Pocomoke City	700	674	96.29%	26	3.71%	0	0	624	0	50	0	22	0	2	0	2	0	0	0	6.75	9.12	7.51
(V05) (512GF) Fort Howard	923	868	94.04%	55	5.96%	0	1	734	0	134	0	50	0	2	1	0	0	3	0	10.17	6.49	8.07
(V05) (512GG) Fort Meade	1,112	1,012	91.01%	100	8.99%	0	0	839	0	173	0	97	0	1	0	1	0	1	0	11.42	4.59	9.01
(V05) (613) Martinsburg, WV	33,361	32,246	96.66%	1,115	3.34%	5	40	30,637	3	1,609	0	656	34	262	0	118	3	79	0	2.36	6.61	2.71
(V05) (613) Martinsburg	23,465	22,518	95.96%	947	4.04%	0	35	21,293	0	1,225	0	533	34	226	0	117	1	71	0	2.20	6.60	2.57
(V05) (613BU) VADOM Martinsburg	496	495	99.80%	1	0.20%	0	0	483	0	12	0	1	0	0	0	0	0	0	0	0.00	0.15	1.91
(V05) (613GA) Cumberland	2,195	2,120	96.58%	75	3.42%	0	0	2,043	0	77	0	45	0	24	0	1	0	5	0	2.47	18.00	2.95
(V05) (613GB) Hagerstown	1,437	1,414	98.40%	23	1.60%	0	0	1,357	0	57	0	19	0	2	0	0	0	2	0	2.09	2.98	4.70
(V05) (613GC) Stephens City	1,658	1,633	98.49%	25	1.51%	0	2	1,569	0	64	0	21	0	4	0	0	2	0	0	2.65	2.48	4.88
(V05) (613GD) Franklin	180	179	99.44%	1	0.56%	0	0	174	0	5	0	0	0	1	0	0	0	0	0	3.42	0.00	0.00
(V05) (613GE) Petersburg	432	431	99.77%	1	0.23%	0	0	426	0	5	0	0	0	1	0	0	0	0	0	2.82	0.00	0.49
(V05) (613GF) Harrisonburg	1,620	1,616	99.75%	4	0.25%	0	0	1,592	0	24	0	4	0	0	0	0	0	0	0	2.24	2.54	2.14
(V05) (613GG) Fort Detrick	1,878	1,840	97.98%	38	2.02%	0	3	1,700	3	140	0	33	0	4	0	0	0	1	0	2.27	6.02	2.14
(V05) (688) Washington, DC	43,172	41,383	95.86%	1,789	4.14%	13	4	37,682	4	3,701	0	1,484	0	277	0	16	0	12	0	5.34	5.59	6.95
(V05) (688) Washington	36,920	35,273	95.54%	1,647	4.46%	0	3	32,013	3	3,260	0	1,359	0	261	0	15	0	12	0	6.24	5.63	9.27
(V05) (688GA) Fort Belvoir	2,441	2,386	97.75%	55	2.25%	0	1	2,144	1	242	0	49	0	5	0	1	0	0	0	4.26	5.56	5.18
(V05) (688GB) Southeast Washington	294	291	98.98%	3	1.02%	0	0	280	0	11	0	3	0	0	0	0	0	0	0	1.68	3.68	0.38
(V05) (688GC) Landover/Greenbelt (Prince Georges)	358	357	99.72%	1	0.28%	0	0	345	0	12	0	1	0	0	0	0	0	0	0	1.39	6.56	0.00
(V05) (688GD) Charlotte Hall	1,304	1,261	96.70%	43	3.30%	0	0	1,144	0	117	0	34	0	9	0	0	0	0	0	5.25	11.50	2.12
(V05) (688GE) Southern Prince Georges County	1,855	1,815	97.84%	40	2.16%	0	0	1,756	0	59	0	38	0	2	0	0	0	0	0	3.27	1.99	0.75
(V06) (517) Beckley, WV	15,264	14,643	95.93%	621	4.07%	0	324	13,712	35	931	43	389	28	126	26	95	28	11	164	5.53	6.18	3.40
(V06) (517) Beckley	14,301	13,685	95.69%	616	4.31%	0	271	12,796	32	889	43	386	16	125	20	94	19	11	141	5.72	6.16	3.59
(V06) (517GB) Greenbrier County	871	866	99.43%	5	0.57%	0	53	843	3	23	0	3	12	1	6	1	9	0	23	2.60	0.00	1.93
(V06) (517HK) Beckley MOC	92	92	100.00%	0	0.00%	0	0	73	0	19	0	0	0	0	0	0	0	0	0	8.19	11.57	0.00
(V06) (558) Durham, NC	72,421	65,410	90.32%	7,011	9.68%	91	215	58,919	95	6,491	15	4,917	65	1,386	7	600	7	108	26	13.96	9.19	2.67
(V06) (558) Durham	51,248	46,863	91.44%	4,385	8.56%	0	199	42,089	86	4,774	13	3,291	62	782	5	217	7	95	26	9.71	8.60	1.27
(V06) (558GA) Greenville	11,921	10,221	85.74%	1,700	14.26%	0	7	9,357	4	864	1	809	1	502	1	379	0	10	0	21.26	13.53	4.42
(V06) (558GB) Raleigh	6,312	5,476	86.76%	836	13.24%	0	2	4,754	1	722	1	734	0	95	0	4	0	3	0	19.99	8.64	2.45
(V06) (558GC) Morehead City	2,940	2,850	96.94%	90	3.06%	0	7	2,719	4	131	0	83	2	7	1	0	0	0	0	3.59	5.97	2.03
(V06) (565) Fayetteville, NC	44,426	34,748	78.22%	9,678	21.78%	7	616	29,560	223	5,188	87	5,378	101	4,136	71	101	32	63	102	28.60	18.64	7.34
(V06) (565) Fayetteville NC	29,743	23,351	78.51%	6,392	21.49%	0	458	20,100	201	3,251	81	3,581	85	2,737	41	33	18	41	32	27.11	20.07	3.73
(V06) (565GA) Jacksonville	3,253	1,998	61.42%	1,255	38.58%	0	10	1,703	3	295	1	563	0	623	0	55	4	14	2	39.65	6.92	16.82
(V06) (565GC) New Hanover County ( Wilmington)	8,230	7,168	87.10%	1,062	12.90%	0	105	6,003	6	1,165	4	794	9	257	19	6	8	5	59	18.01	12.50	8.26
(V06) (565GD) Hamlet	914	732	80.09%	182	19.91%	0	13	610	7	122	0	133	0	48	6	0	0	1	0	28.21	4.75	5.67
(V06) (565GE) Robeson County	924	698	75.54%	226	24.46%	0	29	595	6	103	1	80	7	142	5	3	2	1	8	27.75	0.00	14.31
(V06) (565GF) Goldsboro	1,268	707	55.76%	561	44.24%	0	1	508	0	199	0	227	0	329	0	4	0	1	1	46.65	7.32	16.90
(V06) (565MB) IDES Fort Bragg	49	49	100.00%	0	0.00%	0	0	9	0	40	0	0	0	0	0	0	0	0	0	0.00	18.57	0.00
(V06) (565MD) IDES Camp Lejeune	45	45	100.00%	0	0.00%	0	0	32	0	13	0	0	0	0	0	0	0	0	0	0.00	0.00	14.87
(V06) (590) Hampton, VA	32,373	27,826	85.95%	4,547	14.05%	49	75	23,927	24	3,899	31	3,253	15	1,061	1	130	0	103	4	26.63	8.81	12.66
(V06) (590) Hampton	29,073	25,110	86.37%	3,963	13.63%	0	62	21,739	23	3,371	21	2,739	14	991	0	130	0	103	4	27.42	8.62	13.68
(V06) (590GB) Norfolk/Virginia Beach CBOC	2,554	2,002	78.39%	552	21.61%	0	12	1,532	1	470	10	483	0	69	1	0	0	0	0	23.72	16.47	10.69
(V06) (590GC) Albemarle CBOC	693	661	95.38%	32	4.62%	0	1	606	0	55	0	31	1	1	0	0	0	0	0	10.17	0.00	4.55
(V06) (590MA) IDES Portsmouth	18	18	100.00%	0	0.00%	0	0	18	0	0	0	0	0	0	0	0	0	0	0	0.00	3.80	4.50
(V06) (590MB) IDES Langley	17	17	100.00%	0	0.00%	0	0	14	0	3	0	0	0	0	0	0	0	0	0	0.00	9.41	0.00
(V06) (590MC) IDES Fort Eustis	18	18	100.00%	0	0.00%	0	0	18	0	0	0	0	0	0	0	0	0	0	0	0.00	3.00	5.69
(V06) (637) Asheville, NC	37,417	36,571	97.74%	846	2.26%	3	46	34,706	22	1,865	14	625	9	159	0	32	1	30	0	4.28	4.60	3.92
(V06) (637) Asheville-Oteen	34,096	33,266	97.57%	830	2.43%	0	16	31,458	8	1,808	6	611	2	157	0	32	0	30	0	4.71	4.61	4.54
(V06) (637GA) Franklin NC CBOC	1,415	1,411	99.72%	4	0.28%	0	9	1,382	8	29	1	2	0	2	0	0	0	0	0	2.23	4.53	2.01
(V06) (637GB) Rutherfordton CBOC	1,906	1,894	99.37%	12	0.63%	0	21	1,866	6	28	7	12	7	0	0	0	1	0	0	2.39	0.89	2.47
(V06) (652) Richmond, VA	69,390	66,609	95.99%																			

Pending Wait Times Using Preferred Date\*

Facility (Data On 2/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V06) (658GD) Staunton	1,641	1,448	88.24%	193	11.76%	0	0	1,346	0	102	0	97	0	61	0	25	0	10	0	15.85	12.67	4.30
(V06) (658GE) Wytheville	1,248	1,246	99.84%	2	0.16%	0	0	1,215	0	31	0	1	0	0	0	0	0	1	0	4.49	0.00	0.05
(V06) (659) Salisbury, NC	77,877	69,316	89.01%	8,561	10.99%	14	1,063	62,627	213	6,689	195	4,736	276	1,953	201	737	92	1,135	86	6.46	14.61	13.56
(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	42,507	37,481	88.18%	5,026	11.82%	0	852	33,533	139	3,948	126	2,720	246	852	184	353	79	1,101	78	8.22	14.79	18.84
(V06) (659BY) Winston-Salem	14,763	13,309	90.15%	1,454	9.85%	0	37	12,335	11	974	10	787	7	625	4	36	3	6	2	6.23	12.93	8.31
(V06) (659GA) Charlotte	17,550	15,716	89.55%	1,834	10.45%	0	166	14,325	62	1,391	58	1,045	23	430	10	333	8	26	5	5.58	16.03	13.35
(V06) (659GB) Hickory	3,057	2,810	91.92%	247	8.08%	0	8	2,434	1	376	1	184	0	46	3	15	2	2	1	5.83	9.97	11.35
(V07) (508) Atlanta, GA	112,244	103,334	92.06%	8,910	7.94%	40	3	93,890	3	9,444	0	6,356	0	1,826	0	535	0	193	0	15.97	8.34	2.89
(V07) (508) Atlanta	86,831	80,202	92.37%	6,629	7.63%	0	3	72,991	3	7,211	0	4,835	0	1,236	0	388	0	170	0	15.79	8.25	2.77
(V07) (508GA) Fort McPherson	6,664	6,385	95.81%	279	4.19%	0	0	5,869	0	516	0	217	0	59	0	3	0	0	0	12.30	12.99	3.07
(V07) (508GE) NE Georgia/Oakwood	3,298	3,042	92.24%	256	7.76%	0	0	2,726	0	316	0	239	0	14	0	3	0	0	0	11.19	8.87	0.78
(V07) (508GF) Austell	2,861	2,475	86.51%	386	13.49%	0	0	2,086	0	389	0	227	0	119	0	39	0	1	0	21.38	15.71	3.31
(V07) (508GG) Stockbridge	2,748	2,286	83.19%	462	16.81%	0	0	2,054	0	232	0	208	0	184	0	57	0	13	0	24.33	11.71	3.73
(V07) (508GH) Lawrenceville (Gwinnett County)	3,009	2,909	96.68%	100	3.32%	0	0	2,764	0	145	0	91	0	9	0	0	0	0	0	7.46	3.36	1.19
(V07) (508GI) Newnan	2,410	2,001	83.03%	409	16.97%	0	0	1,701	0	300	0	310	0	85	0	14	0	0	0	22.58	15.64	8.38
(V07) (508GJ) Blairsville	1,265	1,189	93.99%	76	6.01%	0	0	1,114	0	75	0	59	0	11	0	6	0	0	0	9.22	0.00	1.49
(V07) (508GK) Trinka Davis Veterans Village CBO	3,158	2,845	90.09%	313	9.91%	0	0	2,585	0	260	0	170	0	109	0	25	0	9	0	14.51	10.90	3.06
(V07) (509) Augusta, GA	34,875	33,275	95.41%	1,600	4.59%	4	113	31,019	79	2,256	9	1,212	9	224	5	59	6	105	5	5.74	6.15	1.43
(V07) (509) Augusta	20,299	19,148	94.33%	1,151	5.67%	0	48	17,488	36	1,660	2	868	5	165	2	50	2	68	1	0.00	6.46	1.49
(V07) (509A0) Lenwood (Uptown)	11,096	10,691	96.35%	405	3.65%	0	65	10,203	43	488	7	306	4	55	3	8	4	36	4	6.57	4.79	1.23
(V07) (509BU) Augusta VADOM	10	10	100.00%	0	0.00%	0	0	10	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V07) (509GA) Athens, GA CBOC	2,374	2,335	98.36%	39	1.64%	0	0	2,247	0	88	0	33	0	4	0	1	0	1	0	4.94	2.57	1.72
(V07) (509GB) Aiken CBOC	1,083	1,078	99.54%	5	0.46%	0	0	1,058	0	20	0	5	0	0	0	0	0	0	0	1.23	0.86	1.87
(V07) (509QA) Statesboro	13	13	100.00%	0	0.00%	0	0	13	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V07) (521) Birmingham, AL	52,317	50,663	96.84%	1,654	3.16%	4	151	47,512	39	3,151	22	1,204	82	414	4	21	4	15	0	2.71	8.00	1.93
(V07) (521) Birmingham	36,013	34,550	95.94%	1,463	4.06%	0	137	31,822	26	2,728	22	1,065	82	362	4	21	3	15	0	2.89	8.50	1.95
(V07) (521GA) Huntsville AL	3,658	3,572	97.65%	86	2.35%	0	11	3,467	10	105	0	63	0	23	0	0	1	0	0	3.76	2.59	1.87
(V07) (521GB) Decatur AL/Madison	2,406	2,353	97.80%	53	2.20%	0	3	2,247	3	106	0	38	0	15	0	0	0	0	0	3.76	4.13	3.20
(V07) (521GC) Florence AL (Shoals Area)	1,541	1,525	98.96%	16	1.04%	0	0	1,409	0	116	0	9	0	7	0	0	0	0	0	5.70	6.52	2.03
(V07) (521GD) Rainbow City	1,782	1,780	99.89%	2	0.11%	0	0	1,742	0	38	0	1	0	1	0	0	0	0	0	0.45	0.79	2.08
(V07) (521GE) Anniston/Oxford AL	1,647	1,643	99.76%	4	0.24%	0	0	1,613	0	30	0	4	0	0	0	0	0	0	0	2.39	0.35	2.33
(V07) (521GF) Jasper AL	1,140	1,136	99.65%	4	0.35%	0	0	1,131	0	5	0	4	0	0	0	0	0	0	0	0.71	0.56	0.21
(V07) (521GG) Bessemer CBOC	1,525	1,502	98.49%	23	1.51%	0	0	1,486	0	16	0	17	0	6	0	0	0	0	0	0.39	0.48	1.96
(V07) (521GH) Childersburg CBOC	1,316	1,316	100.00%	0	0.00%	0	0	1,313	0	3	0	0	0	0	0	0	0	0	0	0.81	0.98	0.28
(V07) (521GI) Guntersville	1,289	1,286	99.77%	3	0.23%	0	0	1,282	0	4	0	3	0	0	0	0	0	0	0	1.08	4.00	2.53
(V07) (534) Charleston, SC	43,140	42,173	97.76%	967	2.24%	21	1	40,551	1	1,622	0	668	0	214	0	77	0	8	0	3.72	4.43	1.65
(V07) (534) Charleston	25,845	25,145	97.29%	700	2.71%	0	0	24,320	0	825	0	424	0	193	0	76	0	7	0	3.55	4.39	1.08
(V07) (534BY) Savannah	5,142	5,015	97.53%	127	2.47%	0	1	4,689	1	326	0	114	0	11	0	1	0	1	0	5.95	3.90	2.37
(V07) (534GB) Myrtle Beach	4,636	4,540	97.93%	96	2.07%	0	0	4,281	0	259	0	90	0	6	0	0	0	0	0	5.11	9.72	2.58
(V07) (534GC) Beaufort	1,370	1,363	99.49%	7	0.51%	0	0	1,336	0	27	0	6	0	1	0	0	0	0	0	1.44	2.65	1.38
(V07) (534GD) Goose Creek, SC	3,312	3,296	99.52%	16	0.48%	0	0	3,151	0	145	0	16	0	0	0	0	0	0	0	2.54	4.45	2.62
(V07) (534GE) Hinesville	2,835	2,814	99.26%	21	0.74%	0	0	2,774	0	40	0	18	0	3	0	0	0	0	0	1.50	2.00	0.80
(V07) (544) Columbia, SC	60,792	55,487	91.27%	5,305	8.73%	27	768	49,953	211	5,534	110	3,275	101	1,549	162	352	83	129	101	10.54	10.34	7.03
(V07) (544) Columbia SC	38,166	34,517	90.44%	3,649	9.56%	0	531	30,065	176	4,452	105	2,468	65	1,022	49	85	72	74	64	18.21	8.70	11.62
(V07) (544BZ) Greenville SC	9,071	7,888	86.96%	1,183	13.04%	0	118	7,475	33	413	0	629	1	329	84	181	0	44	0	0.71	20.07	7.81
(V07) (544GB) Florence SC	2,855	2,517	88.16%	338	11.84%	0	118	2,310	1	207	5	65	35	181	29	82	11	10	37	17.99	0.00	7.98
(V07) (544GC) Rock Hill	4,497	4,483	99.69%	14	0.31%	0	0	4,360	0	123	0	10	0	2	0	2	0	0	0	1.77	0.00	2.97
(V07) (544GD) Anderson County	1,817	1,802	99.17%	15	0.83%	0	0	1,737	0	65	0	11	0	3	0	0	0	1	0	0.48	0.00	3.54
(V07) (544GE) Orangeburg County	1,061	1,053	99.25%	8	0.75%	0	1	1,006	1	47	0	7	0	1	0	0	0	0	0	2.30	0.00	2.26
(V07) (544GF) Sumter County	1,338	1,325	99.03%	13	0.97%	0	0	1,258	0	67	0	13	0	0	0	0	0	0	0	5.34	0.00	1.51
(V07) (544GG) Spartanburg, SC CBOC	1,855	1,781	96.01%	74	3.99%	0	0	1,659	0	122	0	65	0	7	0	2	0	0	0	4.15	0.00	5.62
(V07) (544HK) Columbia VA Mobile Clinic	131	120	91.60%	11	8.40%	0	0	83	0	37	0	7	0	4	0	0	0	0	0	0.00	11.07	0.00
(V07) (544MB) IDES Ft Jackson	1	1	100.00%	0	0.00%	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0.00	28.00	0.00
(V07) (557) Dublin, GA	24,210	20,009	82.65%	4,201	17.35%	33	2,224	17,620	299	2,389												

Pending Wait Times Using Preferred Date\*

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(V08) (516) Bay Pines, FL	99,022	94,985	95.92%	4,037	4.08%	6	532	89,226	95	5,759	65	2,898	122	879	91	143	48	117	111	6.48	6.10	2.85
(V08) (516) C.W. Bill Young VAMC	58,066	56,255	96.88%	1,811	3.12%	0	23	53,131	16	3,124	2	1,383	3	289	1	50	0	89	1	7.55	5.05	2.52
(V08) (516BZ) Lee County	20,666	18,906	91.48%	1,760	8.52%	0	164	17,211	37	1,695	35	1,103	60	550	32	87	0	20	0	9.40	10.86	3.23
(V08) (516GA) Sarasota	4,161	4,097	98.46%	64	1.54%	0	18	3,873	1	224	1	59	1	4	6	1	9	0	0	4.45	5.23	1.81
(V08) (516GB) St. Petersburg	722	715	99.03%	7	0.97%	0	1	691	0	24	0	4	1	1	0	2	0	0	0	2.30	0.00	1.90
(V08) (516GC) Palm Harbor	2,403	2,358	98.13%	45	1.87%	0	0	2,211	0	147	0	44	0	1	0	0	0	0	0	4.44	1.69	0.85
(V08) (516GD) Bradenton	5,302	5,247	98.96%	55	1.04%	0	325	5,083	40	164	27	49	57	3	52	0	39	3	110	3.65	1.41	3.35
(V08) (516GE) Port Charlotte/Charlotte County	3,877	3,622	93.42%	255	6.58%	0	0	3,336	0	286	0	230	0	22	0	1	0	2	0	5.69	7.22	5.37
(V08) (516GF) Naples	2,388	2,356	98.66%	32	1.34%	0	0	2,281	0	75	0	21	0	8	0	1	0	2	0	2.17	5.19	4.21
(V08) (516GH) Sebring	1,437	1,429	99.44%	8	0.56%	0	1	1,409	1	20	0	5	0	1	0	1	0	1	0	0.99	6.41	1.17
(V08) (573GM) Waycross	979	952	97.24%	27	2.76%	0	0	881	0	71	0	21	0	6	0	0	0	0	0	3.44	6.33	4.29
(V08) (546) Miami, FL	56,545	54,833	96.97%	1,712	3.03%	21	89	52,127	26	2,706	5	1,427	52	245	5	28	1	12	0	5.15	5.05	0.92
(V08) (546) Miami	36,008	34,998	97.20%	1,010	2.80%	0	84	33,507	22	1,491	5	868	52	107	5	25	0	10	0	7.90	3.90	0.52
(V08) (546BZ) Broward County	14,186	13,536	95.42%	650	4.58%	0	2	12,528	1	1,008	0	511	0	136	0	1	1	2	0	4.78	8.61	0.98
(V08) (546GA) Miami	142	142	100.00%	0	0.00%	0	0	141	0	1	0	0	0	0	0	0	0	0	0	0.00	0.00	1.38
(V08) (546GB) Key West	880	859	97.61%	21	2.39%	0	1	736	1	123	0	18	0	2	0	1	0	0	0	5.91	6.30	6.24
(V08) (546GC) Homestead	2,285	2,271	99.39%	14	0.61%	0	0	2,228	0	43	0	13	0	0	0	1	0	0	0	2.10	0.06	1.29
(V08) (546GD) Pembroke Pines	943	938	99.47%	5	0.53%	0	1	931	1	7	0	5	0	0	0	0	0	0	0	0.75	0.71	0.52
(V08) (546GE) Key Largo	367	364	99.18%	3	0.82%	0	0	357	0	7	0	3	0	0	0	0	0	0	0	0.23	8.88	1.87
(V08) (546GF) Hollywood (Southeast Broward Co	1,231	1,224	99.43%	7	0.57%	0	1	1,202	1	22	0	7	0	0	0	0	0	0	0	0.86	3.14	1.03
(V08) (546GH) Deerfield Beach	503	501	99.60%	2	0.40%	0	0	497	0	4	0	2	0	0	0	0	0	0	0	0.96	1.73	0.88
(V08) (548) West Palm Beach, FL	71,703	69,095	96.36%	2,608	3.64%	9	14	65,166	0	3,929	0	2,040	1	415	9	118	1	35	3	2.10	5.87	3.24
(V08) (548) W Palm Beach	61,576	59,133	96.03%	2,443	3.97%	0	10	55,459	0	3,674	0	1,920	0	374	8	116	0	33	2	2.47	6.04	3.89
(V08) (548GA) Ft Pierce	1,656	1,599	96.56%	57	3.44%	0	2	1,510	0	89	0	31	0	26	1	0	0	0	1	1.74	9.82	1.25
(V08) (548GB) Delray Beach	2,833	2,815	99.36%	18	0.64%	0	0	2,780	0	35	0	14	0	4	0	0	0	0	0	0.28	1.51	0.77
(V08) (548GC) Stuart	2,081	2,023	97.21%	58	2.79%	0	2	1,947	0	76	0	44	1	10	0	2	1	2	0	0.47	8.02	1.47
(V08) (548GD) Boca Raton	1,443	1,441	99.86%	2	0.14%	0	0	1,420	0	21	0	1	0	1	0	0	0	0	0	0.36	0.53	0.10
(V08) (548GE) Vero Beach	1,237	1,214	98.14%	23	1.86%	0	0	1,189	0	25	0	23	0	0	0	0	0	0	0	0.96	1.43	0.24
(V08) (548GF) Okeechobee	877	870	99.20%	7	0.80%	0	0	861	0	9	0	7	0	0	0	0	0	0	0	0.70	1.33	0.67
(V08) (573) Gainesville, FL	154,958	136,012	87.77%	18,946	12.23%	200	395	121,682	168	14,330	76	10,367	71	5,983	62	1,680	11	916	7	8.28	15.62	3.35
(V08) (573) North Florida/South Georgia HCS-Ga	57,278	51,707	90.27%	5,571	9.73%	0	230	46,859	77	4,848	62	2,886	39	1,584	35	618	11	483	6	5.94	11.18	3.59
(V08) (573A4) North Florida/South Georgia HCS-	17,361	15,560	89.63%	1,801	10.37%	0	81	13,676	13	1,884	12	1,006	29	381	27	331	0	83	0	13.80	13.38	0.36
(V08) (573BY) Jacksonville	33,441	25,540	76.37%	7,901	23.63%	0	83	22,096	77	3,444	2	3,882	3	3,187	0	553	0	279	1	10.54	29.91	5.73
(V08) (573GA) Valdosta	1,421	1,404	98.80%	17	1.20%	0	0	1,381	0	23	0	10	0	6	0	1	0	0	0	0.47	7.36	0.14
(V08) (573GD) Ocala	5,848	5,801	99.20%	47	0.80%	0	0	5,414	0	387	0	34	0	11	0	1	0	1	0	2.26	5.99	2.18
(V08) (573GE) St. Augustine	3,741	3,598	96.18%	143	3.82%	0	0	3,196	0	402	0	127	0	13	0	2	0	1	0	7.81	11.02	1.37
(V08) (573GF) Tallahassee	11,270	9,009	79.94%	2,261	20.06%	0	0	7,505	0	1,504	0	1,782	0	405	0	48	0	26	0	16.06	20.66	2.87
(V08) (573GG) Lecanto	2,465	2,287	92.78%	178	7.22%	0	1	1,857	1	430	0	71	0	71	0	32	0	4	0	16.71	4.99	0.95
(V08) (573GI) The Villages	18,268	17,349	94.97%	919	5.03%	0	0	16,245	0	1,104	0	484	0	303	0	94	0	38	0	5.05	7.58	4.27
(V08) (573GJ) Saint Marys	806	793	98.39%	13	1.61%	0	0	673	0	120	0	10	0	2	0	0	0	1	0	9.83	9.42	0.37
(V08) (573GK) Jackson County	1,009	999	99.01%	10	0.99%	0	0	905	0	94	0	7	0	3	0	0	0	0	0	4.49	5.13	4.34
(V08) (573GL) Palatka	1,067	1,009	94.56%	58	5.44%	0	0	991	0	18	0	47	0	11	0	0	0	0	0	2.83	1.77	4.62
(V08) (573MA) IDES Naval Hospital Jacksonville	4	4	100.00%	0	0.00%	0	0	3	0	1	0	0	0	0	0	0	0	0	0	0.00	3.75	0.00
(V08) (672) San Juan, PR	128,974	128,573	99.69%	401	0.31%	4	134	125,348	22	3,225	16	183	24	99	27	44	17	75	28	1.94	1.88	1.73
(V08) (672) San Juan	82,411	82,215	99.76%	196	0.24%	0	64	79,607	8	2,608	7	94	16	34	18	18	3	50	12	2.77	1.99	2.07
(V08) (672B0) Ponce	18,285	18,238	99.74%	47	0.26%	0	40	18,145	10	93	5	24	6	7	7	9	9	7	3	1.24	0.45	0.76
(V08) (672B2) Mayaguez	16,075	15,974	99.37%	101	0.63%	0	30	15,555	4	419	4	39	2	40	2	9	5	13	13	1.24	2.63	2.27
(V08) (672GA) St Croix	485	476	98.14%	9	1.86%	0	0	456	0	20	0	3	0	0	0	3	0	3	0	2.56	8.63	6.38
(V08) (672GB) St Thomas	596	579	97.15%	17	2.85%	0	0	557	0	22	0	5	0	11	0	1	0	0	0	4.25	9.37	5.25
(V08) (672GC) Arecibo	5,108	5,092	99.69%	16	0.31%	0	0	5,062	0	30	0	5	0	5	0	4	0	2	0	0.30	0.28	0.83
(V08) (672GD) Ceiba	3,793	3,782	99.71%	11	0.29%	0	0	3,767	0	15	0	10	0	1	0	0	0	0	0	0.63	2.51	0.00
(V08) (672GE) Guayama	2,221	2,217	99.82%	4	0.18%	0	0	2,199	0	18	0	3	0	1	0	0	0	0	0	0.88	1.06	0.59
(V08) (673) Tampa, FL	115,506	106,636	92.32%	8,870	7.68%	94	860	102,001	167	4,635	105	4,861	152	2,481	103	978	103	550	230	1.65	11.34	4.69
(V08) (673) Tampa	84,585	78,020	92.24%	6,565	7.76%	0	860	74,639	167	3,381	105	3,461	152	1,762	103	848	103	494	230	0.94	10.5	



Pending Wait Times Using Preferred Date\*

Facility (Data On 2/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V09) (581GA) Prestonsburg	2,416	2,316	95.86%	100	4.14%	0	0	2,158	0	158	0	66	0	28	0	6	0	0	0	4.73	20.06	1.88
(V09) (581GB) Charleston	2,920	2,854	97.74%	66	2.26%	0	3	2,689	0	165	0	63	3	2	0	0	0	1	0	5.92	1.74	1.91
(V09) (596) Lexington, KY	33,656	31,312	93.04%	2,344	6.96%	7	516	28,150	146	3,162	159	1,794	155	414	33	103	13	33	10	5.73	7.80	6.48
(V09) (596) Lexington-Leestown	13,565	13,002	95.85%	563	4.15%	0	55	11,867	27	1,135	3	398	9	130	6	29	2	6	8	3.94	5.14	7.10
(V09) (596A4) Lexington-Cooper Dr	16,458	14,943	90.79%	1,515	9.21%	0	408	13,237	83	1,706	147	1,150	140	267	25	71	11	27	2	0.00	8.60	1.80
(V09) (596BU) Lexington Domiciliary	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V09) (596GA) Somerset	1,938	1,736	89.58%	202	10.42%	0	18	1,520	17	216	1	184	0	16	0	2	0	0	0	12.84	6.91	4.49
(V09) (596GB) Morehead	349	335	95.99%	14	4.01%	0	29	316	14	19	8	14	5	0	2	0	0	0	0	3.90	14.15	0.25
(V09) (596GC) Hazard	497	494	99.40%	3	0.60%	0	5	459	5	35	0	2	0	0	0	1	0	0	0	4.84	1.08	2.36
(V09) (596GD) Berea	847	800	94.45%	47	5.55%	0	1	749	0	51	0	46	1	1	0	0	0	0	0	3.71	6.38	4.39
(V09) (603) Louisville, KY	45,459	44,193	97.22%	1,266	2.78%	17	8	41,685	4	2,508	1	757	0	293	2	155	1	61	0	3.05	5.61	3.17
(V09) (603) Louisville	26,686	25,596	95.92%	1,090	4.08%	0	5	23,772	1	1,824	1	650	0	245	2	136	1	59	0	3.40	5.74	6.06
(V09) (603GA) Fort Knox	1,670	1,660	99.40%	10	0.60%	0	0	1,556	0	104	0	9	0	0	0	1	0	0	0	2.96	18.14	2.48
(V09) (603GB) New Albany IN (Southern Indiana)	3,585	3,523	98.27%	62	1.73%	0	1	3,359	1	164	0	19	0	29	0	12	0	2	0	3.45	0.20	5.64
(V09) (603GC) Shively (Louisville-Jefferson Count	3,862	3,845	99.56%	17	0.44%	0	1	3,683	1	162	0	15	0	2	0	0	0	0	0	3.34	1.50	2.42
(V09) (603GD) Dupont	2,213	2,136	96.52%	77	3.48%	0	0	2,026	0	110	0	56	0	15	0	6	0	0	0	5.51	0.00	4.94
(V09) (603GE) Newburg CBOC KY	3,570	3,563	99.80%	7	0.20%	0	1	3,462	1	101	0	5	0	2	0	0	0	0	0	2.88	0.94	0.91
(V09) (603GF) Grayson County	2,021	2,019	99.90%	2	0.10%	0	0	2,001	0	18	0	2	0	0	0	0	0	0	0	1.49	1.36	1.02
(V09) (603GG) Scott County	1,196	1,196	100.00%	0	0.00%	0	0	1,179	0	17	0	0	0	0	0	0	0	0	0	1.59	1.79	0.92
(V09) (603GH) Carroll County	611	610	99.84%	1	0.16%	0	0	602	0	8	0	1	0	0	0	0	0	0	0	1.65	1.31	2.72
(V09) (603MA) IDES Fort Knox	35	35	100.00%	0	0.00%	0	0	35	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V09) (603PB) Louisville (SARTRP)	10	10	100.00%	0	0.00%	0	0	10	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V09) (614) Memphis, TN	61,979	59,833	96.54%	2,146	3.46%	18	235	57,419	48	2,414	42	1,235	24	526	71	233	21	152	29	2.99	4.75	5.25
(V09) (614) Memphis	45,497	43,624	95.88%	1,873	4.12%	0	106	41,456	10	2,168	14	1,124	15	420	22	214	16	115	29	5.77	4.84	4.83
(V09) (614GA) Tupelo	2,237	2,198	98.26%	39	1.74%	0	2	2,187	0	11	0	29	2	9	0	1	0	0	0	0.11	1.53	2.19
(V09) (614GB) Jonesboro	3,494	3,491	99.91%	3	0.09%	0	2	3,445	0	46	0	1	2	0	0	1	0	1	0	1.08	0.00	2.28
(V09) (614GC) Marshall County	655	655	100.00%	0	0.00%	0	0	651	0	4	0	0	0	0	0	0	0	0	0	1.83	0.64	0.00
(V09) (614GD) Savannah (Hardin County)	337	330	97.92%	7	2.08%	0	2	328	0	2	0	3	1	2	1	0	0	2	0	4.27	0.00	0.78
(V09) (614GE) Covington	2,080	1,919	92.26%	161	7.74%	0	121	1,874	37	45	27	47	4	85	48	12	5	17	0	5.22	1.36	20.54
(V09) (614GF) Memphis-South Clinic	2,947	2,935	99.59%	12	0.41%	0	0	2,868	0	67	0	10	0	0	0	0	0	2	0	1.65	1.04	0.04
(V09) (614GG) Jackson TN	1,877	1,834	97.71%	43	2.29%	0	1	1,819	1	15	0	18	0	7	0	5	0	13	0	0.27	0.63	10.56
(V09) (614GI) Dyersburg	1,919	1,919	100.00%	0	0.00%	0	1	1,908	0	11	1	0	0	0	0	0	0	0	0	2.62	0.24	1.06
(V09) (614GN) Helena, AR	936	928	99.15%	8	0.85%	0	0	883	0	45	0	3	0	3	0	0	0	2	0	3.80	0.00	3.05
(V09) (621) Mountain Home, TN	78,954	75,580	95.73%	3,374	4.27%	27	79	72,600	43	2,980	16	1,759	7	921	5	347	1	347	7	5.95	5.75	2.00
(V09) (621) James H Quillen VAMC	52,406	50,420	96.21%	1,986	3.79%	0	69	48,370	41	2,050	16	1,102	4	649	4	134	0	101	4	3.65	5.00	1.96
(V09) (621BU) VADOM Mountain Home	134	130	97.01%	4	2.99%	0	0	129	0	1	0	3	0	1	0	0	0	0	0	1.75	0.00	0.00
(V09) (621BY) Knoxville CBOC	14,932	13,805	92.45%	1,127	7.55%	0	6	13,302	1	503	0	462	0	229	1	197	1	239	3	10.32	17.94	1.90
(V09) (621GA) Rogersville	1,154	1,104	95.67%	50	4.33%	0	0	1,078	0	26	0	45	0	2	0	2	0	1	0	3.30	0.00	3.03
(V09) (621GC) Norton	4,020	3,956	98.41%	64	1.59%	0	0	3,820	0	136	0	58	0	4	0	1	0	1	0	2.98	0.00	4.09
(V09) (621GG) Morristown CBOC TN	1,158	1,148	99.14%	10	0.86%	0	4	1,090	1	58	0	7	3	2	0	1	0	0	0	3.35	2.00	4.29
(V09) (621GI) Sevierville	1,702	1,625	95.48%	77	4.52%	0	0	1,589	0	36	0	37	0	28	0	9	0	3	0	6.12	3.70	0.50
(V09) (621GJ) Bristol	2,497	2,460	98.52%	37	1.48%	0	0	2,312	0	148	0	31	0	5	0	0	0	1	0	4.66	0.00	1.24
(V09) (621GK) Campbell County	951	932	98.00%	19	2.00%	0	0	910	0	22	0	14	0	1	0	3	0	1	0	3.09	15.90	3.49
(V09) (626) Middle Tennessee HCS, TN	143,663	133,207	92.72%	10,456	7.28%	12	564	126,781	134	6,426	81	5,336	123	2,693	89	1,237	85	1,190	52	11.18	6.50	6.99
(V09) (626) Middle Tennessee HCS	66,155	60,749	91.83%	5,406	8.17%	0	191	57,138	30	3,611	25	2,803	33	1,499	34	652	62	452	7	14.96	7.76	7.06
(V09) (626A4) Middle Tennessee HCS-Alvin C. Yo	40,652	39,159	96.33%	1,493	3.67%	0	58	38,122	19	1,037	7	741	4	377	12	196	3	179	13	1.80	4.90	2.75
(V09) (626GA) Dover	596	575	96.48%	21	3.52%	0	0	539	0	36	0	16	0	2	0	1	0	2	0	4.84	3.00	9.09
(V09) (626GC) Bowling Green	2,489	2,344	94.17%	145	5.83%	0	27	2,031	2	313	5	125	9	11	3	4	3	5	5	6.85	17.56	8.46
(V09) (626GE) Clarksville	8,402	7,701	91.66%	701	8.34%	0	144	7,322	29	379	27	401	57	217	17	63	9	20	5	4.23	3.04	15.84
(V09) (626GF) Chattanooga	14,318	13,492	94.23%	826	5.77%	0	44	12,869	35	623	5	622	1	137	3	27	0	40	0	8.14	3.96	4.06
(V09) (626GG) Tullahoma	1,103	713	64.64%	390	35.36%	0	11	689	2	24	4	29	1	79	4	80	0	202	0	55.61	18.14	2.34
(V09) (626GH) Cookeville	2,440	1,973	80.86%	467	19.14%	0	80	1,929	9	44	8	31	18	60	15	97	8	279	22	48.40	0.79	1.56
(V09) (626GJ) Hopkinsville	3,377	2,823	83.59%	554	16.41%	0	4	2,689	4	134	0	401	0	110	0	37	0	6	0	8.37	0.48	20.26
(V09) (626GK) McMinnville	974	962	98.77%	12	1.23%	0	0	927	0	35	0	12	0	0	0	0	0	0	0	4.05	0.23	1.86
(V09) (626GL) Harriman (Roane County)	534	525	98.3																			

Pending Wait Times Using Preferred Date\*

Facility (Data On 2/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V10) (539GC) Lawrenceburg (Dearborn County)	1,802	1,766	98.00%	36	2.00%	0	1	1,715	0	51	0	32	0	2	1	2	0	0	0	3.43	3.17	3.38
(V10) (539GD) Florence	2,099	2,088	99.48%	11	0.52%	0	3	2,072	2	16	0	11	0	0	0	0	0	0	1	1.24	1.57	2.32
(V10) (539GE) Fairfield Hamilton	2,051	2,049	99.90%	2	0.10%	0	1	2,030	1	19	0	1	0	1	0	0	0	0	0	0.43	0.33	0.72
(V10) (539GF) Georgetown	694	688	99.14%	6	0.86%	0	0	660	0	28	0	5	0	1	0	0	0	0	0	2.94	0.87	1.74
(V10) (541) Cleveland, OH	77,499	76,430	98.62%	1,069	1.38%	20	242	73,727	61	2,703	181	867	0	144	0	42	0	16	0	2.07	3.00	1.09
(V10) (541) Cleveland-Wade Park	31,452	30,930	98.34%	522	1.66%	0	4	29,455	4	1,475	0	457	0	44	0	10	0	11	0	4.76	3.16	1.26
(V10) (541BY) Canton	5,256	5,146	97.91%	110	2.09%	0	1	4,807	0	339	1	101	0	7	0	0	0	2	0	2.91	6.12	0.18
(V10) (541BZ) Youngstown	5,573	5,544	99.48%	29	0.52%	0	0	5,352	0	192	0	29	0	0	0	0	0	0	0	1.51	2.82	2.82
(V10) (541GB) Lorain	2,353	2,314	98.34%	39	1.66%	0	0	2,273	0	41	0	14	0	15	0	10	0	0	0	0.63	1.34	3.47
(V10) (541GC) Sandusky	2,067	2,037	98.55%	30	1.45%	0	0	1,977	0	60	0	29	0	0	0	1	0	0	0	2.05	2.26	0.05
(V10) (541GD) Mansfield	5,429	5,348	98.51%	81	1.49%	0	90	5,309	0	39	90	31	0	31	0	16	0	3	0	0.60	2.61	0.29
(V10) (541GE) McCafferty	485	481	99.18%	4	0.82%	0	0	467	0	14	0	3	0	0	0	1	0	0	0	1.86	1.57	2.57
(V10) (541GF) Painesville	2,669	2,571	96.33%	98	3.67%	0	147	2,540	57	31	90	64	0	33	0	1	0	0	0	1.03	5.81	0.80
(V10) (541GG) Akron	6,450	6,390	99.07%	60	0.93%	0	0	6,078	0	312	0	57	0	2	0	1	0	0	0	2.40	3.81	0.90
(V10) (541GH) East Liverpool	1,481	1,468	99.12%	13	0.88%	0	0	1,441	0	27	0	10	0	2	0	1	0	0	0	0.69	4.52	0.70
(V10) (541GI) Warren	1,644	1,627	98.97%	17	1.03%	0	0	1,594	0	33	0	17	0	0	0	0	0	0	0	1.59	2.36	0.89
(V10) (541GJ) New Philadelphia	1,577	1,568	99.43%	9	0.57%	0	0	1,550	0	18	0	9	0	0	0	0	0	0	0	0.71	1.14	0.54
(V10) (541GK) Ravenna	2,083	2,074	99.57%	9	0.43%	0	0	2,063	0	11	0	6	0	3	0	0	0	0	0	0.45	0.62	0.31
(V10) (541GL) Parma	8,961	8,913	99.46%	48	0.54%	0	0	8,802	0	111	0	40	0	7	0	1	0	0	0	1.23	1.07	0.29
(V10) (541GM) Cleveland Ambulatory Care Cent	19	19	100.00%	0	0.00%	0	0	19	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V10) (552) Dayton, OH	24,555	23,807	96.95%	748	3.05%	27	67	22,596	34	1,211	20	674	9	60	2	11	0	3	2	1.77	4.49	2.05
(V10) (552) Dayton	18,074	17,486	96.75%	588	3.25%	0	18	16,469	14	1,017	2	545	1	32	1	8	0	3	0	1.61	4.71	1.72
(V10) (552GA) Middletown	1,498	1,482	98.93%	16	1.07%	0	0	1,419	0	63	0	15	0	1	0	0	0	0	0	1.09	2.80	1.67
(V10) (552GB) Lima	2,053	1,943	94.64%	110	5.36%	0	39	1,873	10	70	18	83	8	24	1	3	0	0	2	3.62	6.17	2.78
(V10) (552GC) Richmond	1,557	1,530	98.27%	27	1.73%	0	10	1,500	10	30	0	24	0	3	0	0	0	0	0	0.49	2.71	4.37
(V10) (552GD) Springfield	1,373	1,366	99.49%	7	0.51%	0	0	1,335	0	31	0	7	0	0	0	0	0	0	0	1.37	1.37	1.92
(V10) (757) Columbus, OH	37,569	34,914	92.93%	2,655	7.07%	19	9	32,049	0	2,865	0	1,770	0	723	1	143	4	19	4	9.14	7.38	4.81
(V10) (757) Columbus	32,624	30,091	92.24%	2,533	7.76%	0	0	27,670	0	2,421	0	1,664	0	709	0	142	0	18	0	11.41	7.40	5.15
(V10) (757GA) Zanesville	1,349	1,326	98.30%	23	1.70%	0	1	1,206	0	120	0	22	0	0	0	0	0	1	1	4.78	6.15	2.01
(V10) (757GB) Grove City (Franklin County)	1,083	1,070	98.80%	13	1.20%	0	0	981	0	89	0	12	0	1	0	0	0	0	0	3.80	3.91	3.37
(V10) (757GC) Marion	942	899	95.44%	43	4.56%	0	0	846	0	53	0	33	0	10	0	0	0	0	0	1.50	6.04	5.32
(V10) (757GD) Newark	1,571	1,528	97.26%	43	2.74%	0	8	1,346	0	182	0	39	0	3	1	1	4	0	3	7.28	9.13	3.28
(V11) (506) Ann Arbor, MI	51,424	48,879	95.05%	2,545	4.95%	8	70	46,487	24	2,392	8	1,719	22	577	15	144	0	105	1	3.83	7.57	2.57
(V11) (506) Ann Arbor HCS	37,912	36,087	95.19%	1,825	4.81%	0	65	34,456	20	1,631	8	1,212	22	398	14	115	0	100	1	3.47	7.53	2.02
(V11) (506GA) Toledo	10,987	10,326	93.98%	661	6.02%	0	3	9,651	2	675	0	466	0	166	1	24	0	5	0	4.50	8.07	3.26
(V11) (506GB) Flint (Genessee Co.)	1,339	1,312	97.98%	27	2.02%	0	0	1,259	0	53	0	18	0	5	0	4	0	0	0	3.33	1.77	3.79
(V11) (506GC) Jackson	1,186	1,154	97.30%	32	2.70%	0	2	1,121	2	33	0	23	0	8	0	1	0	0	0	3.57	1.01	2.63
(V11) (515) Battle Creek, MI	20,749	20,187	97.29%	562	2.71%	31	0	19,049	0	1,138	0	531	0	28	0	1	0	2	0	2.11	4.52	1.42
(V11) (515) Battle Creek	10,553	10,175	96.42%	378	3.58%	0	0	9,629	0	546	0	367	0	9	0	1	0	1	0	1.56	4.56	1.15
(V11) (515BY) Grand Rapids	7,390	7,223	97.74%	167	2.26%	0	0	6,711	0	512	0	148	0	18	0	0	0	1	0	3.15	4.69	1.45
(V11) (515GA) Muskegon	959	956	99.69%	3	0.31%	0	0	951	0	5	0	2	0	1	0	0	0	0	0	0.90	1.52	0.61
(V11) (515GB) Lansing	1,090	1,077	98.81%	13	1.19%	0	0	1,020	0	57	0	13	0	0	0	0	0	0	0	1.70	1.15	3.45
(V11) (515GC) Benton Harbor	757	756	99.87%	1	0.13%	0	0	738	0	18	0	1	0	0	0	0	0	0	0	1.38	0.38	1.85
(V11) (550) Danville, IL	19,193	18,264	95.16%	929	4.84%	34	1	17,547	0	717	0	688	0	166	0	55	0	20	1	8.05	3.22	3.36
(V11) (550) Illiana HCS (Danville)	8,553	8,364	97.79%	189	2.21%	0	0	8,086	0	278	0	116	0	65	0	4	0	4	0	1.43	3.49	1.23
(V11) (550BY) Peoria	5,912	5,516	93.30%	396	6.70%	0	1	5,337	0	179	0	257	0	77	0	46	0	16	1	17.65	0.63	3.09
(V11) (550GA) Decatur	1,677	1,553	92.61%	124	7.39%	0	0	1,461	0	92	0	120	0	3	0	1	0	0	0	2.19	12.47	3.53
(V11) (550GC) Lafayette	736	644	87.50%	92	12.50%	0	0	619	0	25	0	74	0	17	0	1	0	0	0	6.07	0.75	13.06
(V11) (550GD) Springfield	1,661	1,552	93.44%	109	6.56%	0	0	1,435	0	117	0	103	0	4	0	2	0	0	0	7.45	4.01	3.66
(V11) (550GF) Mattoon, IL	654	635	97.09%	19	2.91%	0	0	609	0	26	0	18	0	0	0	1	0	0	0	2.83	2.90	3.19
(V11) (553) Detroit, MI	38,565	38,032	98.62%	533	1.38%	39	117	37,241	25	791	22	347	33	110	36	70	1	6	0	1.39	1.60	3.07
(V11) (553) Detroit (John D. Dingell)	36,882	36,354	98.57%	528	1.43%	0	112	35,590	25	764	22	343	32	109	33	70	0	6	0	1.43	1.60	3.18
(V11) (553GA) Yale	792	792	100.00%	0	0.00%	0	5	788	0	4	0	0	1	0	3	0	1	0	0	0.54	0.00	0.00
(V11) (553GB) Pontiac	891	886	99.44%	5	0.56%	0	0	863	0	23	0	4	0	1	0	0	0	0	0	1.97	1.58	1.71
(V11) (583) Indianapolis, IN	55,518	53,040	95.54%	2,478	4.46%	9	95	49,527	25	3,513	5	1,994	44	305	19	71	1	108	1			



Pending Wait Times Using Preferred Date\*

Facility (Data On 2/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V11) (655GC) Oscoda	587	573	97.61%	14	2.39%	0	0	547	0	26	0	12	0	2	0	0	0	0	0	0.01	5.19	0.52
(V11) (655GD) Alpena	496	491	98.99%	5	1.01%	0	0	488	0	3	0	2	0	3	0	0	0	0	0	0.34	0.85	1.32
(V11) (655GE) Clare County	1,221	1,215	99.51%	6	0.49%	0	0	1,172	0	43	0	5	0	1	0	0	0	0	0	0.53	2.73	1.09
(V11) (655GF) Bad Axe	469	468	99.79%	1	0.21%	0	0	463	0	5	0	1	0	0	0	0	0	0	0	2.04	0.86	0.75
(V11) (655GG) Cadillac	1,000	993	99.30%	7	0.70%	0	0	980	0	13	0	6	0	1	0	0	0	0	0	0.50	2.96	0.12
(V11) (655GH) Cheboygan	645	645	100.00%	0	0.00%	0	0	632	0	13	0	0	0	0	0	0	0	0	0	0.44	5.76	0.72
(V11) (655GI) Grayling	495	489	98.79%	6	1.21%	0	0	477	0	12	0	6	0	0	0	0	0	0	0	0.27	1.62	3.35
(V12) (537) Jesse Brown VAMC (Chicago), IL	45,438	43,133	94.93%	2,305	5.07%	3	227	40,466	31	2,667	23	1,605	73	536	73	159	16	5	11	5.78	6.42	2.29
(V12) (537) Jesse Brown VAMC - Chicago HCS	35,065	33,282	94.92%	1,783	5.08%	0	114	31,434	20	1,848	9	1,197	37	438	29	144	10	4	9	6.05	5.75	0.65
(V12) (537BY) Adam Benjamin Jr. (Crown Point I	7,720	7,254	93.96%	466	6.04%	0	96	6,655	9	599	12	354	29	97	38	14	6	1	2	4.73	13.86	4.55
(V12) (537GA) Chicago Heights	818	788	96.33%	30	3.67%	0	3	692	1	96	0	30	1	0	1	0	0	0	0	10.04	0.00	0.30
(V12) (537GD) Lakeside	1,331	1,307	98.20%	24	1.80%	0	9	1,203	1	104	2	22	4	1	2	1	0	0	0	5.16	0.00	0.00
(V12) (537HA) Auburn Gresham	504	502	99.60%	2	0.40%	0	5	482	0	20	0	2	2	0	3	0	0	0	0	5.92	0.00	1.53
(V12) (556) Captain James A Lovell FHCC	15,483	15,205	98.20%	278	1.80%	13	11	14,093	1	1,112	0	265	0	6	3	1	4	6	3	2.49	4.13	4.79
(V12) (556) Captain James A Lovell FHCC	13,592	13,343	98.17%	249	1.83%	13	11	12,289	1	1,054	0	237	0	5	3	1	4	6	3	3.10	4.08	5.89
(V12) (556GA) Evanston	366	361	98.63%	5	1.37%	0	0	346	0	15	0	5	0	0	0	0	0	0	0	0.44	6.57	2.99
(V12) (556GC) McHenry	806	798	99.01%	8	0.99%	0	0	774	0	24	0	7	0	1	0	0	0	0	0	1.73	13.07	1.63
(V12) (556GD) Kenosha County	719	703	97.77%	16	2.23%	0	0	684	0	19	0	16	0	0	0	0	0	0	0	1.03	4.89	3.29
(V12) (578) Hines, IL	51,108	45,851	89.71%	5,257	10.29%	1	1	42,251	1	3,600	0	3,893	0	1,262	0	69	0	33	0	7.97	11.39	6.51
(V12) (578) Hines	42,045	37,316	88.75%	4,729	11.25%	0	1	34,350	1	2,966	0	3,483	0	1,145	0	69	0	32	0	11.21	11.57	6.74
(V12) (578GA) Joliet	3,056	2,853	93.36%	203	6.64%	0	0	2,643	0	210	0	161	0	42	0	0	0	0	0	2.53	10.33	6.89
(V12) (578GC) Kankakee County	1,018	956	93.91%	62	6.09%	0	0	921	0	35	0	51	0	11	0	0	0	0	0	1.33	3.06	7.25
(V12) (578GD) Aurora IL	1,477	1,440	97.49%	37	2.51%	0	0	1,378	0	62	0	29	0	8	0	0	0	0	0	2.51	3.58	3.18
(V12) (578GE) Elgin	1,115	1,048	93.99%	67	6.01%	0	0	925	0	123	0	46	0	21	0	0	0	0	0	6.41	32.18	6.16
(V12) (578GF) Lasalle	1,085	979	90.23%	106	9.77%	0	0	835	0	144	0	81	0	25	0	0	0	0	0	9.17	11.41	7.39
(V12) (578GG) Oak Lawn	1,312	1,259	95.96%	53	4.04%	0	0	1,199	0	60	0	42	0	10	0	0	0	1	0	2.25	18.09	5.78
(V12) (585) Iron Mountain, MI	12,465	11,557	92.72%	908	7.28%	2	8	10,822	8	735	0	400	0	441	0	60	0	7	0	2.88	10.59	8.38
(V12) (585) Iron Mountain MI	7,859	7,248	92.23%	611	7.77%	0	8	6,639	8	609	0	307	0	286	0	13	0	5	0	5.23	11.15	5.58
(V12) (585GA) Hancock	539	525	97.40%	14	2.60%	0	0	517	0	8	0	6	0	7	0	1	0	0	0	1.66	3.46	4.05
(V12) (585GB) Rhinelander	685	666	97.23%	19	2.77%	0	0	645	0	21	0	6	0	11	0	2	0	0	0	2.19	2.18	5.59
(V12) (585GC) Menominee MI	701	676	96.43%	25	3.57%	0	0	671	0	5	0	8	0	13	0	4	0	0	0	0.34	0.69	4.81
(V12) (585GD) Ironwood	327	321	98.17%	6	1.83%	0	0	316	0	5	0	2	0	2	0	2	0	0	0	0.65	0.00	4.50
(V12) (585HA) Marquette MI	1,970	1,747	88.68%	223	11.32%	0	0	1,662	0	85	0	66	0	118	0	37	0	2	0	1.77	2.31	14.65
(V12) (585HB) Sault Ste. Marie	384	374	97.40%	10	2.60%	0	0	372	0	2	0	5	0	4	0	1	0	0	0	0.28	3.18	2.91
(V12) (607) Madison, WI	31,603	30,240	95.69%	1,363	4.31%	2	4	28,659	4	1,581	0	857	0	373	0	90	0	43	0	4.71	5.29	2.17
(V12) (607) Madison WI	25,596	24,405	95.35%	1,191	4.65%	0	4	22,946	4	1,459	0	797	0	295	0	61	0	38	0	7.50	4.90	2.40
(V12) (607GC) Janesville	971	917	94.44%	54	5.56%	0	0	881	0	36	0	20	0	32	0	0	0	2	0	2.78	34.54	3.30
(V12) (607GD) Baraboo	393	389	98.98%	4	1.02%	0	0	383	0	6	0	3	0	1	0	0	0	0	0	2.19	6.00	0.35
(V12) (607GE) Beaver Dam	576	569	98.78%	7	1.22%	0	0	552	0	17	0	6	0	0	0	0	0	1	0	2.53	3.53	1.74
(V12) (607GF) Freeport	552	518	93.84%	34	6.16%	0	0	510	0	8	0	21	0	11	0	2	0	0	0	0.78	22.13	0.33
(V12) (607HA) Rockford	3,515	3,442	97.92%	73	2.08%	0	0	3,387	0	55	0	10	0	34	0	27	0	2	0	1.27	7.36	1.75
(V12) (676) Tomah, WI	14,860	14,548	97.90%	312	2.10%	9	1	14,136	1	412	0	292	0	17	0	2	0	1	0	1.21	4.56	1.33
(V12) (676) Tomah	8,957	8,725	97.41%	232	2.59%	0	0	8,434	0	291	0	216	0	15	0	0	0	1	0	1.17	4.99	0.76
(V12) (676BU) Tomah VADOM	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V12) (676GA) Wausau	1,514	1,502	99.21%	12	0.79%	0	0	1,491	0	11	0	10	0	1	0	1	0	0	0	1.34	2.91	0.78
(V12) (676GC) La Crosse	2,107	2,081	98.77%	26	1.23%	0	0	2,027	0	54	0	25	0	0	0	1	0	0	0	1.31	1.39	2.56
(V12) (676GD) Wisconsin Rapids	2,120	2,081	98.16%	39	1.84%	0	0	2,029	0	52	0	38	0	1	0	0	0	0	0	0.91	3.12	1.85
(V12) (676GE) Clark County	160	157	98.13%	3	1.88%	0	1	153	1	4	0	3	0	0	0	0	0	0	0	2.76	0.00	0.00
(V12) (695) Milwaukee, WI	58,743	53,024	90.26%	5,719	9.74%	13	20	49,198	6	3,826	1	3,824	4	1,408	5	327	1	160	3	2.58	11.91	5.01
(V12) (695) Milwaukee WI	43,472	38,933	89.56%	4,539	10.44%	0	19	35,974	5	2,959	1	3,074	4	1,044	5	272	1	149	3	1.65	12.15	4.98
(V12) (695BU) VADOM Milwaukee	30	30	100.00%	0	0.00%	0	0	29	0	1	0	0	0	0	0	0	0	0	0	0.00	0.00	0.73
(V12) (695BY) Appleton	5,457	5,321	97.51%	136	2.49%	0	0	5,042	0	279	0	81	0	43	0	8	0	4	0	3.74	3.46	4.64
(V12) (695GA) Union Grove WI	1,113	1,110	99.73%	3	0.27%	0	0	1,098	0	12	0	3	0	0	0	0	0	0	0	0.72	0.00	0.78
(V12) (695GC) Cleveland	1,095	1,088	99.36%	7	0.64%	0	0	1,051	0	37	0	6	0	1	0	0	0	0	0	2.73	0.97	1.99
(V12) (695GD) Milo C Huempfer	7,576	6,542	86.35%	1,034	13.65%	0	1	6,004	1	538	0	660	0	320	0	47	0	7	0	4.16	13.69	9.45
(V15) (589) Columbia, MO	39,731	39,340	99.02%	391	0.98%	39	5	38,374	4	966	1	183	0	109	0	64	0	35	0	2.10	2.88	0.66
(V15) (589A4) Columbia MO	32,010	31,638	98.84%	372	1.16%	0	5	30,767	4	871	1	170	0	107	0	62	0	33	0	2.77	2.88	0.70
(V15) (589G8) Jefferson City, MO	1,214	1,214	100.00%	0	0.00%	0	0	1,207	0	7	0	0	0	0	0	0	0	0	0	0.36	1.45	0.38
(V15) (589GE) Kirksville	1,142	1,139	99.74%	3	0.26%	0	0	1,135	0	4	0	1	0	0	0	0	0	2	0	1.72	0.00	1.16
(V15) (589GF) Ft Leonard Wood MO	1,540	1,532	99.48%	8	0.52%	0	0	1,492	0	40	0	7	0	1	0	0	0	0	0	1.73	2.96	0.71
(V15) (589GH) Lake of the Ozarks/Camdenton	1,323	1,320	99.77%	3	0.23%	0	0	1,314	0	6	0	3	0	0	0	0	0	0	0	1.77	14.50	0.44
(V15) (589GX) Mexico	541	541	100.00%	0	0.00%	0	0	535	0	6	0	0	0	0	0	0	0	0	0	2.41	0.00	0.38
(V15) (589GY) St. James	824	820	99.51%	4	0.49%	0	0	817	0	3	0	2	0									

Pending Wait Times Using Preferred Date\*

Facility (Data On 2/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V15) (589GZ) Cameron	169	169	100.00%	0	0.00%	0	0	167	0	2	0	0	0	0	0	0	0	0	0	1.64	0.00	2.76
(V15) (589HK) MOC Kansas City Mobile Medical	97	96	98.97%	1	1.03%	0	0	94	0	2	0	1	0	0	0	0	0	0	0	1.59	0.00	0.00
(V15) (589JB) Excelsior Springs	406	405	99.75%	1	0.25%	0	0	373	0	32	0	1	0	0	0	0	0	0	0	5.14	0.02	0.62
(V15) (589MC) IDES Whiteman AFB	13	13	100.00%	0	0.00%	0	0	13	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V15) (589) Eastern KS HCS, KS	37,268	34,697	93.10%	2,571	6.90%	22	77	33,780	20	917	16	1,254	32	860	7	348	1	109	1	9.51	13.32	1.00
(V15) (589A5) Eastern KS HCS Topeka Div	19,109	17,004	88.98%	2,105	11.02%	0	28	16,430	11	574	6	955	8	741	3	311	0	98	0	17.15	20.06	0.94
(V15) (589A6) Eastern KS HCS Leavenworth Div	12,352	11,961	96.83%	391	3.17%	0	49	11,727	9	234	10	245	24	111	4	34	1	1	1	1.64	5.33	0.53
(V15) (589BU) Leavenworth DCHV	2,878	2,874	99.86%	4	0.14%	0	0	2,852	0	22	0	3	0	1	0	0	0	0	0	0.00	0.90	0.03
(V15) (589G9) Ft. Riley, KS	24	24	100.00%	0	0.00%	0	0	24	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V15) (589GI) St. Joseph	613	613	100.00%	0	0.00%	0	0	593	0	20	0	0	0	0	0	0	0	0	0	1.45	0.00	1.45
(V15) (589GJ) Wyandotte Co	475	471	99.16%	4	0.84%	0	0	467	0	4	0	3	0	1	0	0	0	0	0	1.66	0.00	1.47
(V15) (589GM) Chanute	122	115	94.26%	7	5.74%	0	0	107	0	8	0	3	0	2	0	1	0	1	0	9.25	0.00	4.46
(V15) (589GN) Emporia	114	87	76.32%	27	23.68%	0	0	77	0	10	0	17	0	3	0	1	0	6	0	27.60	0.00	4.55
(V15) (589GP) Garnett	83	73	87.95%	10	12.05%	0	0	63	0	10	0	7	0	0	0	1	0	2	0	14.28	0.00	7.00
(V15) (589GR) Junction City	816	808	99.02%	8	0.98%	0	0	800	0	8	0	8	0	0	0	0	0	0	0	0.50	0.00	1.86
(V15) (589GT) Seneca	20	19	95.00%	1	5.00%	0	0	19	0	0	0	1	0	0	0	0	0	0	0	2.15	0.00	0.00
(V15) (589GU) Lawrence	274	269	98.18%	5	1.82%	0	0	266	0	3	0	5	0	0	0	0	0	0	0	0.00	3.50	1.87
(V15) (589GV) Ft. Scott (Bourbon Co.)	307	298	97.07%	9	2.93%	0	0	275	0	23	0	7	0	1	0	0	0	1	0	5.27	0.33	6.19
(V15) (589MA) Ft. Riley DES Clinic	60	60	100.00%	0	0.00%	0	0	60	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V15) (589MD) IDES Fort Leavenworth	21	21	100.00%	0	0.00%	0	0	20	0	1	0	0	0	0	0	0	0	0	0	0.00	1.36	0.00
(V15) (589) Wichita, KS	18,496	17,548	94.87%	948	5.13%	6	107	16,644	12	904	15	734	6	190	13	10	5	14	56	3.46	8.42	3.48
(V15) (589A7) Robert J. Dole VAM&ROC (Wichita)	15,916	14,975	94.09%	941	5.91%	0	70	14,160	12	815	15	728	3	189	12	10	4	14	24	3.11	8.72	4.15
(V15) (589G2) Dodge City	247	247	100.00%	0	0.00%	0	0	242	0	5	0	0	0	0	0	0	0	0	0	1.80	0.04	0.00
(V15) (589G3) Liberal	65	64	98.46%	1	1.54%	0	0	58	0	6	0	1	0	0	0	0	0	0	0	3.86	1.17	2.94
(V15) (589G4) Hays	469	468	99.79%	1	0.21%	0	3	443	0	25	0	1	1	0	1	0	1	0	0	5.27	0.14	0.01
(V15) (589G5) Parsons	386	385	99.74%	1	0.26%	0	8	379	0	6	0	1	1	0	0	0	0	7	0	1.90	0.12	0.00
(V15) (589G7) Hutchinson	448	447	99.78%	1	0.22%	0	2	437	0	10	0	0	0	1	0	0	0	2	0	5.95	0.02	0.00
(V15) (589GW) Salina	954	951	99.69%	3	0.31%	0	24	916	0	35	0	3	1	0	0	0	0	23	0	3.98	0.74	1.70
(V15) (589MB) IDES McConnel AFB	11	11	100.00%	0	0.00%	0	0	9	0	2	0	0	0	0	0	0	0	0	0	0.00	4.88	0.00
(V15) (589ME) IDES Fort Leonard Wood	8	8	100.00%	0	0.00%	0	0	1	0	7	0	0	0	0	0	0	0	0	0	0.00	19.17	23.50
(V15) (657) Marion, IL	24,147	22,525	93.28%	1,622	6.72%	74	1	20,698	1	1,827	0	1,110	0	365	0	73	0	74	0	4.73	10.05	3.61
(V15) (657A5) Marion IL	10,057	9,736	96.81%	321	3.19%	0	1	8,902	1	834	0	296	0	25	0	0	0	0	0	1.20	5.78	2.54
(V15) (657GJ) Evansville	7,643	6,631	86.76%	1,012	13.24%	0	0	6,078	0	553	0	665	0	215	0	59	0	73	0	3.34	16.78	2.68
(V15) (657GK) Mt. Vernon	874	857	98.05%	17	1.95%	0	0	756	0	101	0	15	0	2	0	0	0	0	0	7.80	3.02	2.39
(V15) (657GL) Paducah	1,227	1,136	92.58%	91	7.42%	0	0	1,040	0	96	0	16	0	65	0	9	0	1	0	5.01	2.49	16.25
(V15) (657GM) Effingham	881	880	99.89%	1	0.11%	0	0	871	0	9	0	1	0	0	0	0	0	0	0	0.88	2.42	2.15
(V15) (657GO) Hanson (Hopkins County), KY	228	228	100.00%	0	0.00%	0	0	222	0	6	0	0	0	0	0	0	0	0	0	3.61	0.91	0.00
(V15) (657GP) Owensboro	1,168	1,158	99.14%	10	0.86%	0	0	1,143	0	15	0	8	0	2	0	0	0	0	0	1.84	2.29	1.00
(V15) (657GQ) Vincennes	455	450	98.90%	5	1.10%	0	0	407	0	43	0	5	0	0	0	0	0	0	0	5.29	0.65	1.84
(V15) (657GR) Mayfield, KY CBOC	903	836	92.58%	67	7.42%	0	0	796	0	40	0	50	0	15	0	2	0	0	0	7.10	2.13	3.48
(V15) (657GT) Carbondale	419	417	99.52%	2	0.48%	0	0	355	0	62	0	0	0	2	0	0	0	0	0	6.57	0.71	2.57
(V15) (657GU) Harrisburg	292	196	67.12%	96	32.88%	0	0	128	0	68	0	54	0	39	0	3	0	0	0	28.68	0.71	0.00
(V15) (657MA) IDES Scott AFB	9	9	100.00%	0	0.00%	0	0	9	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V15) (657) Poplar Bluff, MO	12,521	11,921	95.21%	600	4.79%	6	0	10,846	0	1,075	0	525	0	59	0	12	0	4	0	3.36	8.21	5.15
(V15) (657A4) Poplar Bluff	7,691	7,297	94.88%	394	5.12%	0	0	6,495	0	802	0	335	0	44	0	11	0	4	0	4.75	8.29	4.97
(V15) (657GF) West Plains	788	736	93.40%	52	6.60%	0	0	692	0	44	0	51	0	1	0	0	0	0	0	5.61	4.00	6.26
(V15) (657GG) Paragould	842	823	97.74%	19	2.26%	0	0	787	0	36	0	19	0	0	0	0	0	0	0	2.52	0.00	3.00
(V15) (657GH) Cape Girardeau	1,535	1,447	94.27%	88	5.73%	0	0	1,365	0	82	0	74	0	13	0	1	0	0	0	0.83	2.68	6.42
(V15) (657GI) Farmington	987	954	96.66%	33	3.34%	0	0	907	0	47	0	32	0	1	0	0	0	0	0	1.94	3.68	3.82
(V15) (657GN) Salem, MO CBOC	6	6	100.00%	0	0.00%	0	0	6	0	0	0	0	0	0	0	0	0	0	0	0.17	0.00	0.00
(V15) (657GV) Sikeston	672	658	97.92%	14	2.08%	0	0	594	0	64	0	14	0	0	0	0	0	0	0	1.03	10.33	6.72
(V15) (657) St. Louis, MO	54,894	53,614	97.67%	1,280	2.33%	18	22	48,451	18	5,163	2	1,040	2	158	0	31	0	51	0	8.16	5.60	4.52
(V15) (657) St Louis-John Cochran	36,491	35,444	97.13%	1,047	2.87%	0	0	32,238	0	3,206	0	833	0	144	0	28	0	42	0	9.55	5.08	3.65
(V15) (657A0) St Louis-Jeff Bks.	15,738	15,577	98.98%	161	1.02%	0	0	13,835	0	1,742	0	138	0	11	0	3	0	9	0	7.48	9.05	5.01
(V15) (657GA) Belleville	674	617	91.54%	57	8.46%	0	22	561	18	56	2	55	2	2	0	0	0	0	0	8.25	1.10	5.37
(V15) (657GB) St. Louis CBOC	906	897	99.01%	9	0.99%	0	0	832	0	65	0	9	0	0	0	0	0	0	0	7.19	2.61	2.22
(V15) (657GD) St. Charles County	664	661	99.55%	3	0.45%	0	0	624	0	37	0	2	0	1	0	0	0	0	0	3.03	1.00	1.12
(V15) (657GS) Washington	412	409	99.27%	3	0.73%	0	0	352	0	57	0	3	0	0	0	0	0	0	0	6.04	0.00	1.72
(V16) (502) Alexandria, LA	27,569	25,684	93.16%	1,885	6.84%	3	232	24,086	9	1,598	14	1,195	18	548	10	121	11	21	170	4.83	12.24	2.51
(V16) (502) Alexandria	18,906	17,523	92.68%	1,383	7.32%	0	150	16,360	5	1,163	4	854	12	402	7	109	6	18	116	5.28	12.41	0.58
(V16) (502GA) Jennings	2,949	2,939	99.66%	10	0.34%	0	80	2,819	3	120	9	9	6	0	3	0	5	1	54	5.64	4.05	1.67
(V16) (502GB) Lafayette Parish	3,652	3,278	89.76%	374	10.24%	0	1	3,033	1	245	0	259	0	102	0	11	0	2	0	1.35	9.65	7.03
(V16) (502GF) Fort Polk	1,456	1,395	95.81%	61	4.19%	0	1	1,365	0	30	1	53	0	8	0	0	0	0	0	2.74	0.00	3.08
(V16) (502GG) Natchitoches	586	529	90.27%	57																		

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(V16) (564) Fayetteville, AR	36,856	34,760	94.31%	2,096	5.69%	34	57	32,385	19	2,375	30	1,353	8	621	0	73	0	49	0	2.24	8.77	3.91
(V16) (564) Fayetteville AR	17,887	16,088	89.94%	1,799	10.06%	0	57	14,188	19	1,900	30	1,116	8	571	0	70	0	42	0	2.25	13.21	7.76
(V16) (564BY) Gene Taylor	9,939	9,817	98.77%	122	1.23%	0	0	9,590	0	227	0	82	0	36	0	1	0	3	0	2.35	2.94	1.27
(V16) (564GA) Harrison	592	591	99.83%	1	0.17%	0	0	583	0	8	0	1	0	0	0	0	0	0	0	0.23	0.00	2.71
(V16) (564GB) Ft. Smith	4,042	3,936	97.38%	106	2.62%	0	0	3,817	0	119	0	98	0	5	0	1	0	2	0	1.79	5.61	3.12
(V16) (564GC) Branson	3,339	3,285	98.38%	54	1.62%	0	0	3,198	0	87	0	45	0	7	0	1	0	1	0	2.82	0.91	1.63
(V16) (564GD) Ozark	425	418	98.35%	7	1.65%	0	0	399	0	19	0	7	0	0	0	0	0	0	0	2.26	8.31	2.34
(V16) (564GE) Jay	632	625	98.89%	7	1.11%	0	0	610	0	15	0	4	0	2	0	0	0	1	0	5.15	0.00	1.20
(V16) (580) Houston, TX	102,569	94,920	92.54%	7,649	7.46%	14	257	89,461	101	5,459	53	4,605	30	2,219	73	441	0	384	0	10.74	4.83	5.46
(V16) (580) Houston	71,749	64,834	90.36%	6,915	9.64%	0	253	60,474	97	4,360	53	4,025	30	2,125	73	399	0	366	0	18.60	4.90	8.62
(V16) (580BY) Beaumont	6,492	6,347	97.77%	145	2.23%	0	3	6,058	3	289	0	98	0	17	0	22	0	8	0	2.44	6.38	1.40
(V16) (580BZ) Charles Wilson VA OPC	4,408	4,343	98.53%	65	1.47%	0	0	4,227	0	116	0	42	0	8	0	15	0	0	0	1.06	0.30	5.11
(V16) (580GC) Galveston County	4,229	4,085	96.59%	144	3.41%	0	0	3,961	0	124	0	124	0	16	0	0	0	4	0	6.08	1.23	1.44
(V16) (580GD) Conroe CBOC TX	3,633	3,575	98.40%	58	1.60%	0	0	3,450	0	125	0	55	0	3	0	0	0	0	0	3.76	2.50	1.69
(V16) (580GE) Katy	4,439	4,295	96.76%	144	3.24%	0	0	4,134	0	161	0	101	0	35	0	3	0	5	0	5.48	1.77	2.40
(V16) (580GF) Lake Jackson	1,296	1,286	99.23%	10	0.77%	0	1	1,233	1	53	0	10	0	0	0	0	0	0	0	4.98	0.00	3.77
(V16) (580GG) Richmond	3,272	3,229	98.69%	43	1.31%	0	0	3,170	0	59	0	36	0	7	0	0	0	0	0	1.54	0.64	0.79
(V16) (580GH) Tomball	3,051	2,926	95.90%	125	4.10%	0	0	2,754	0	172	0	114	0	8	0	2	0	1	0	3.94	7.93	2.56
(V16) (586) Jackson, MS	39,522	37,786	95.61%	1,736	4.39%	22	64	35,148	45	2,638	13	1,318	5	330	1	54	0	34	0	7.01	5.41	1.62
(V16) (586) G. V. (Sonny) Montgomery VAMC	34,163	32,497	95.12%	1,666	4.88%	0	64	30,066	45	2,431	13	1,252	5	327	1	54	0	33	0	8.81	5.41	1.86
(V16) (586GA) Durant (Kosciusko)	422	421	99.76%	1	0.24%	0	0	386	0	35	0	1	0	0	0	0	0	0	0	6.28	0.00	6.73
(V16) (586GB) Meridian	638	600	94.04%	38	5.96%	0	0	583	0	17	0	38	0	0	0	0	0	0	0	3.51	0.00	0.00
(V16) (586GC) Greenville	412	410	99.51%	2	0.49%	0	0	388	0	22	0	1	0	1	0	0	0	0	0	5.03	0.00	0.06
(V16) (586GD) Hattiesburg	2,141	2,121	99.07%	20	0.93%	0	0	2,082	0	39	0	17	0	2	0	0	0	1	0	2.20	0.31	0.82
(V16) (586GE) Natchez (Adams County)	469	469	100.00%	0	0.00%	0	0	445	0	24	0	0	0	0	0	0	0	0	0	4.53	0.00	0.00
(V16) (586GF) Columbus	567	562	99.12%	5	0.88%	0	0	550	0	12	0	5	0	0	0	0	0	0	0	2.72	0.00	0.09
(V16) (586GG) McComb	710	706	99.44%	4	0.56%	0	0	648	0	58	0	4	0	0	0	0	0	0	0	7.26	0.00	0.00
(V16) (598) Little Rock, AR	55,919	54,454	97.38%	1,465	2.62%	11	94	51,249	32	3,205	22	1,073	18	259	12	80	7	53	3	7.20	3.76	5.01
(V16) (598) Central AR. Veterans HCS LR	25,841	25,451	98.49%	390	1.51%	0	65	24,178	31	1,273	10	270	14	42	6	41	4	37	0	5.22	4.10	1.94
(V16) (598A0) Central AR. Veterans HCS NLR	19,565	18,901	96.61%	664	3.39%	0	26	17,617	1	1,284	12	532	4	116	5	10	2	6	2	8.10	3.12	4.92
(V16) (598GA) Mountain Home	1,341	1,339	99.85%	2	0.15%	0	1	1,306	0	33	0	2	0	0	1	0	0	0	0	1.92	4.85	4.41
(V16) (598GB) Eldorado	1,280	1,144	89.38%	136	10.63%	0	0	982	0	162	0	59	0	51	0	23	0	3	0	14.77	0.00	8.12
(V16) (598GC) Hot Springs	1,475	1,467	99.46%	8	0.54%	0	1	1,429	0	38	0	8	0	0	0	0	1	0	0	4.17	0.58	0.95
(V16) (598GD) Mena	827	818	98.91%	9	1.09%	0	1	798	0	20	0	7	0	0	0	0	0	2	1	3.00	0.00	3.83
(V16) (598GE) Pine Bluff CBOC	1,053	980	93.07%	73	6.93%	0	0	888	0	92	0	72	0	1	0	0	0	0	0	8.65	0.00	7.79
(V16) (598GF) Searcy	2,069	2,000	96.67%	69	3.33%	0	0	1,881	0	119	0	33	0	29	0	5	0	2	0	6.35	0.00	3.85
(V16) (598GG) Conway	1,921	1,822	94.85%	99	5.15%	0	0	1,665	0	157	0	76	0	20	0	1	0	2	0	8.82	2.94	7.13
(V16) (598GH) Russellville	547	532	97.26%	15	2.74%	0	0	505	0	27	0	14	0	0	0	0	0	1	0	0.20	0.00	10.32
(V16) (623) Muskogee, OK	22,948	21,427	93.37%	1,521	6.63%	3	61	19,513	13	1,914	7	1,113	7	315	5	73	12	20	17	7.73	8.67	3.74
(V16) (623) Muskogee	10,783	10,505	97.42%	278	2.58%	0	43	9,824	6	681	4	149	5	93	2	27	9	9	17	3.58	5.15	1.80
(V16) (623BY) Tulsa	10,493	9,267	88.32%	1,226	11.68%	0	12	8,075	4	1,192	1	954	2	215	2	46	3	11	0	11.96	12.94	5.56
(V16) (623GA) Hartshorne	742	725	97.71%	17	2.29%	0	0	698	0	27	0	10	0	7	0	0	0	0	0	3.26	0.22	4.44
(V16) (623GB) Vinita	930	930	100.00%	0	0.00%	0	6	916	3	14	2	0	0	0	1	0	0	0	0	1.76	0.86	1.08
(V16) (629) New Orleans, LA	43,011	39,709	92.32%	3,302	7.68%	18	52	35,502	48	4,207	1	1,632	0	1,631	1	31	1	8	1	7.44	11.99	2.84
(V16) (629) New Orleans	29,445	26,641	90.48%	2,804	9.52%	0	39	23,351	39	3,290	0	1,389	0	1,381	0	28	0	6	0	11.30	12.52	3.73
(V16) (629BY) Baton Rouge	7,449	7,049	94.63%	400	5.37%	0	11	6,479	9	570	0	158	0	240	0	1	1	1	1	7.24	9.43	2.74
(V16) (629GA) Houma	925	916	99.03%	9	0.97%	0	1	875	0	41	1	8	0	1	0	0	0	0	0	3.40	1.38	2.37
(V16) (629GB) Hammond CBOC LA	2,311	2,282	98.75%	29	1.25%	0	0	2,197	0	85	0	22	0	5	0	1	0	1	0	2.09	5.82	1.44
(V16) (629GC) Slidell CBOC LA	1,630	1,601	98.22%	29	1.78%	0	1	1,513	0	88	0	25	0	4	1	0	0	0	0	2.52	5.13	1.42
(V16) (629GD) St. John CBOC LA	818	810	99.02%	8	0.98%	0	0	722	0	88	0	7	0	0	0	1	0	0	0	3.67	18.99	2.52
(V16) (629GE) Franklin	117	116	99.15%	1	0.85%	0	0	100	0	16	0	1	0	0	0	0	0	0	0	4.57	0.00	6.51
(V16) (629GF) Bogalusa	316	294	93.04%	22	6.96%	0	0	265	0	29	0	22	0	0	0	0	0	0	0	5.93	0.00	5.53
(V16) (635) Oklahoma City, OK	35,231	33,173	94.16%	2,058	5.84%	68	62	30,240	21	2,933	3	1,597	5	301	10	94	8	66	15	6.18	8.19	5.20
(V16) (635) Oklahoma City	30,033	28,448	94.72%	1,585	5.28%	0	62	26,134	21	2,314	3	1,154	5	274	10	91	8	66	15	4.97	7.69	5.11
(V16) (635GA) Lawton	2,813	2,500	88.87%	313	11.13%	0	0	2,089														



Pending Wait Times Using Preferred Date\*

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(V17) (549BY) Fort Worth Satellite	14,041	13,632	97.09%	409	2.91%	0	0	12,568	0	1,064	0	278	0	80	0	50	0	1	0	2.79	3.78	7.50
(V17) (549GA) Camp-Fannin	1,350	1,047	77.56%	303	22.44%	0	0	853	0	194	0	196	0	99	0	6	0	2	0	23.60	4.65	5.05
(V17) (549GD) Denton Area Primary Care Netwo	1,725	1,586	91.94%	139	8.06%	0	0	1,376	0	210	0	137	0	1	0	1	0	0	0	8.06	0.00	6.24
(V17) (549GE) Decatur Area Primary Care Netwo	283	280	98.94%	3	1.06%	0	0	274	0	6	0	3	0	0	0	0	0	0	0	1.61	0.00	4.83
(V17) (549GF) Eastland Area Primary Care Netwo	324	315	97.22%	9	2.78%	0	0	314	0	1	0	9	0	0	0	0	0	0	0	1.61	0.00	0.00
(V17) (549GH) Greenville Area PCN	539	525	97.40%	14	2.60%	0	0	502	0	23	0	8	0	5	0	0	0	1	0	6.24	0.00	3.71
(V17) (549GJ) Sherman	805	752	93.42%	53	6.58%	0	0	690	0	62	0	44	0	9	0	0	0	0	0	3.69	0.00	9.46
(V17) (671) San Antonio, TX	59,203	56,170	94.88%	3,033	5.12%	0	20	51,127	4	5,043	0	1,811	4	1,109	9	67	3	46	0	8.58	5.97	3.35
(V17) (671) San Antonio VAMC	36,350	34,082	93.76%	2,268	6.24%	0	19	30,767	3	3,315	0	1,362	4	839	9	38	3	29	0	10.94	6.29	1.97
(V17) (671A4) Kerrville VAMC	4,417	4,349	98.46%	68	1.54%	0	1	4,116	1	233	0	48	0	20	0	0	0	0	0	4.27	2.01	4.75
(V17) (671BU) San Antonio Domiciliary	160	160	100.00%	0	0.00%	0	0	160	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.13
(V17) (671BY) Frank M. Tejada Satellite	11,158	10,795	96.75%	363	3.25%	0	0	10,009	0	786	0	209	0	117	0	20	0	17	0	8.69	3.01	2.84
(V17) (671GB) Victoria	1,296	1,124	86.73%	172	13.27%	0	0	930	0	194	0	93	0	79	0	0	0	0	0	22.34	5.04	3.49
(V17) (671GC) Del Rio	9	9	100.00%	0	0.00%	0	0	9	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V17) (671GF) South Bexar Cnty	1,696	1,647	97.11%	49	2.89%	0	0	1,533	0	114	0	31	0	14	0	4	0	0	0	5.33	0.00	3.76
(V17) (671GH) Beeville	20	20	100.00%	0	0.00%	0	0	20	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V17) (671GK) San Antonio Area PCN	1,331	1,311	98.50%	20	1.50%	0	0	1,230	0	81	0	19	0	1	0	0	0	0	0	3.59	0.00	0.00
(V17) (671GL) New Braunfels (Comal County)	345	344	99.71%	1	0.29%	0	0	306	0	38	0	1	0	0	0	0	0	0	0	5.23	0.00	0.00
(V17) (671GN) Seguin (Guadalupe County)	64	64	100.00%	0	0.00%	0	0	62	0	2	0	0	0	0	0	0	0	0	0	3.41	0.00	0.00
(V17) (671GO) San Antonio, TX	2,357	2,265	96.10%	92	3.90%	0	0	1,985	0	280	0	48	0	39	0	5	0	0	0	6.13	2.87	7.39
(V17) (674) Temple, TX	83,551	77,351	92.58%	6,200	7.42%	144	198	71,277	56	6,074	51	4,499	29	1,202	52	252	8	247	2	11.87	8.34	6.44
(V17) (674) Temple VAMC	47,897	44,899	93.74%	2,998	6.26%	0	180	42,214	53	2,685	47	1,891	27	808	44	211	8	88	1	12.95	6.51	5.02
(V17) (674A4) Waco VAMC	7,172	6,310	87.98%	862	12.02%	0	0	5,450	0	860	0	763	0	93	0	4	0	2	0	15.52	12.99	8.23
(V17) (674BY) Austin Satellite	20,540	18,575	90.43%	1,965	9.57%	0	3	16,528	0	2,047	1	1,559	0	216	2	33	0	157	0	9.94	11.30	8.13
(V17) (674GA) Palestine	895	843	94.19%	52	5.81%	0	0	824	0	19	0	14	0	36	0	2	0	0	0	3.78	1.89	13.08
(V17) (674GB) Brownwood	1,197	1,176	98.25%	21	1.75%	0	10	1,109	2	67	2	21	1	0	4	0	0	0	1	4.93	0.29	1.85
(V17) (674GC) College Station (Bryan)	3,915	3,722	95.07%	193	4.93%	0	4	3,537	1	185	1	152	1	41	1	0	0	0	0	16.45	1.75	6.68
(V17) (674GD) Cedar Park	1,781	1,673	93.94%	108	6.06%	0	1	1,468	0	205	0	98	0	8	1	2	0	0	0	9.85	10.48	3.87
(V17) (674HB) La Grange	154	153	99.35%	1	0.65%	0	0	147	0	6	0	1	0	0	0	0	0	0	0	5.74	0.00	1.28
(V17) (740) VA Texas Valley Coastal Bend HCS	18,038	16,257	90.13%	1,781	9.87%	0	59	14,910	35	1,347	14	1,037	7	456	0	164	0	124	3	14.46	5.01	9.37
(V17) (740) VA Texas Valley Coastal Bend HCC	3,395	3,281	96.64%	114	3.36%	0	59	2,964	35	317	14	103	7	9	0	2	0	0	3	13.84	5.34	1.44
(V17) (740GA) Harlingen	3,108	2,667	85.81%	441	14.19%	0	0	2,348	0	319	0	329	0	78	0	33	0	1	0	17.52	9.02	4.46
(V17) (740GB) McAllen	4,318	3,572	82.72%	746	17.28%	0	0	3,170	0	402	0	321	0	237	0	102	0	86	0	26.60	2.85	5.44
(V17) (740GC) Corpus Christi	5,953	5,482	92.09%	471	7.91%	0	0	5,182	0	300	0	275	0	132	0	27	0	37	0	3.88	3.36	19.30
(V17) (740GD) Laredo	1,187	1,178	99.24%	9	0.76%	0	0	1,170	0	8	0	9	0	0	0	0	0	0	0	2.63	2.20	3.25
(V17) (740QA) VA Texas Valley Coastal Bend Mo	77	77	100.00%	0	0.00%	0	0	76	0	1	0	0	0	0	0	0	0	0	0	0.27	0.00	0.00
(V18) (501) New Mexico HCS	45,545	42,463	93.23%	3,082	6.77%	1	328	38,465	33	3,998	12	2,076	12	744	103	241	154	21	14	12.23	6.67	5.66
(V18) (501) Albuquerque	36,208	33,651	92.94%	2,557	7.06%	0	320	30,338	29	3,313	11	1,696	12	632	100	214	154	15	14	18.33	6.42	4.32
(V18) (501BV) Gallup Domiciliary	5	4	80.00%	1	20.00%	0	0	2	0	2	0	1	0	0	0	0	0	0	0	0.00	0.00	0.00
(V18) (501G2) Las Vegas	1105	1088	98.46%	17	1.54%	0	1	1,007	0	81	0	13	0	2	1	1	0	1	0	4.48	0.15	6.43
(V18) (501GA) Artesia	587	538	91.65%	49	8.35%	0	0	521	0	17	0	37	0	12	0	0	0	0	0	1.33	1.91	13.58
(V18) (501GB) Farmington	1,166	1,125	96.48%	41	3.52%	0	2	1,060	0	65	0	28	0	13	2	0	0	0	0	4.90	0.00	5.31
(V18) (501GC) Silver City	591	576	97.46%	15	2.54%	0	0	545	0	31	0	11	0	2	0	0	0	2	0	4.08	0.00	7.31
(V18) (501GD) Gallup NM	622	595	95.66%	27	4.34%	0	0	548	0	47	0	20	0	3	0	3	0	1	0	4.48	0.00	6.92
(V18) (501GE) Espanola	449	427	95.10%	22	4.90%	0	0	380	0	47	0	18	0	4	0	0	0	0	0	6.20	0.00	11.81
(V18) (501GH) Truth or Consequences	268	267	99.63%	1	0.37%	0	0	261	0	6	0	0	0	0	0	0	0	1	0	2.17	0.00	0.71
(V18) (501GI) Alamogordo	598	589	98.49%	9	1.51%	0	2	562	2	27	0	7	0	1	0	1	0	0	0	4.13	2.21	9.97
(V18) (501GJ) Durango	749	735	98.13%	14	1.87%	0	0	722	0	13	0	8	0	6	0	0	0	0	0	1.60	4.50	3.26
(V18) (501GK) Santa Fe	622	617	99.20%	5	0.80%	0	0	587	0	30	0	3	0	0	0	1	0	1	0	3.56	2.26	3.05
(V18) (501GM) Rio Rancho	2,310	2,000	86.58%	310	13.42%	0	2	1,699	2	301	0	221	0	68	0	21	0	0	0	12.21	13.93	11.55
(V18) (501HB) Raton	263	249	94.68%	14	5.32%	0	1	231	0	18	1	13	0	1	0	0	0	0	0	1.07	8.33	9.44
(V18) (501MA) IDES Kirtland AFB	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V18) (504) Amarillo, TX	20,082	18,186	90.56%	1,896	9.44%	12	242	17,368	54	818	63	919	95	747	28	190	1	40	1	23.09	4.79	1.16
(V18) (504) Amarillo HCS	13,153	11,424	86.85%	1,729	13.15%	0	241	10,884	53	540	63	791	95	720	28	182	1	36	1	31.21	5.00	1.15
(V18) (504BY) Lubbock TX	6,167	6,013	97.50%	154	2.50%	0	0	5,776	0	237	0	115	0	27	0	8						

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(V18) (644GB) Show Low	996	969	97.29%	27	2.71%	0	0	872	0	97	0	27	0	0	0	0	0	0	0	5.59	6.06	0.12
(V18) (644GD) Payson (Gila County)	48	31	64.58%	17	35.42%	0	0	22	0	9	0	5	0	9	0	3	0	0	0	10.71	0.00	46.48
(V18) (644GE) Thunderbird	1,894	1,833	96.78%	61	3.22%	0	0	1,754	0	79	0	51	0	8	0	1	0	1	0	9.13	8.69	2.67
(V18) (644GF) Globe	113	99	87.61%	14	12.39%	0	0	87	0	12	0	13	0	0	0	0	0	1	0	18.23	15.81	4.23
(V18) (649) Northern Arizona HCS	14,661	13,308	90.77%	1,353	9.23%	30	928	12,356	179	952	178	685	256	379	135	279	53	10	127	8.63	14.75	0.75
(V18) (649) Prescott	10,428	9,405	90.19%	1,023	9.81%	0	927	8,752	179	653	177	465	256	277	135	274	53	7	127	3.76	14.84	0.83
(V18) (649GA) Kingman	1,588	1,524	95.97%	64	4.03%	0	0	1,377	0	147	0	62	0	1	0	1	0	0	0	9.15	1.17	0.56
(V18) (649GB) Flagstaff	312	306	98.08%	6	1.92%	0	0	297	0	9	0	4	0	0	0	1	0	1	0	9.19	0.13	0.00
(V18) (649GC) Lake Havasu	1,229	1,192	96.99%	37	3.01%	0	1	1,148	0	44	1	34	0	3	0	0	0	0	0	4.15	2.73	0.14
(V18) (649GD) Anthem	391	382	97.70%	9	2.30%	0	0	376	0	6	0	7	0	0	0	0	0	2	0	2.99	0.00	1.52
(V18) (649GE) Cottonwood (Yavapai County)	713	499	69.99%	214	30.01%	0	0	406	0	93	0	113	0	98	0	3	0	0	0	29.74	3.17	0.16
(V18) (678) Southern Arizona HCS	44,495	41,729	93.78%	2,766	6.22%	3	83	39,420	26	2,309	11	1,313	8	626	12	102	3	725	23	23.28	4.95	5.24
(V18) (678) Tucson	31,655	29,881	94.40%	1,774	5.60%	0	55	28,057	19	1,824	6	1,003	5	483	5	53	2	235	18	22.47	5.38	4.90
(V18) (678GA) Sierra Vista	3,092	2,995	96.86%	97	3.14%	0	15	2,904	4	91	4	53	2	40	5	4	0	0	0	4.34	1.53	6.09
(V18) (678GB) Yuma	2,431	1,845	75.89%	586	24.11%	0	8	1,790	0	55	1	49	0	22	1	33	1	482	5	92.50	4.41	3.14
(V18) (678GC) Casa Grande	2,031	1,968	96.90%	63	3.10%	0	4	1,876	2	92	0	35	1	21	1	6	0	1	0	3.31	3.26	6.96
(V18) (678GD) Safford	415	379	91.33%	36	8.67%	0	0	348	0	31	0	36	0	0	0	0	0	0	0	5.84	10.00	14.47
(V18) (678GE) Green Valley	309	274	88.67%	35	11.33%	0	0	268	0	6	0	9	0	18	0	4	0	4	0	3.34	2.07	38.67
(V18) (678GF) Northwest CBOC	2,368	2,227	94.05%	141	5.95%	0	0	2,138	0	89	0	111	0	26	0	1	0	3	0	7.05	1.95	0.02
(V18) (678GG) Southeast CBOC	2,174	2,140	98.44%	34	1.56%	0	1	2,019	1	121	0	17	0	16	0	1	0	0	0	4.42	3.84	1.49
(V18) (678MA) IDES Davis-Monthan AFB	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V18) (678MB) IDES Fort Huachuca	16	16	100.00%	0	0.00%	0	0	16	0	0	0	0	0	0	0	0	0	0	0	0.00	1.86	0.00
(V18) (756) El Paso, TX	29,658	26,380	88.95%	3,278	11.05%	7	47	24,005	27	2,375	10	1,925	9	928	0	398	1	27	0	8.31	6.15	19.90
(V18) (756) El Paso HCS	24,954	22,249	89.16%	2,705	10.84%	0	45	20,242	27	2,007	8	1,583	9	731	0	364	1	27	0	9.46	5.98	23.69
(V18) (756GA) Las Cruces	2,350	2,189	93.15%	161	6.85%	0	2	2,045	0	144	2	95	0	61	0	5	0	0	0	4.03	16.30	7.53
(V18) (756GB) El Paso Eastside CBOC	2,195	1,786	81.37%	409	18.63%	0	0	1,666	0	120	0	244	0	136	0	29	0	0	0	6.12	0.00	19.93
(V18) (756MA) IDES Fort Bliss	159	156	98.11%	3	1.89%	0	0	52	0	104	0	3	0	0	0	0	0	0	0	0.00	15.59	19.28
(V19) (436) Montana HCS	18,964	17,458	92.06%	1,506	7.94%	7	84	16,176	22	1,282	15	906	14	385	17	124	9	91	7	13.87	4.96	3.63
(V19) (436) Fort Harrison, MT	7,002	5,996	85.63%	1,006	14.37%	0	58	5,425	16	571	9	566	7	263	13	108	7	69	6	32.08	4.52	10.40
(V19) (436GA) Anaconda	141	141	100.00%	0	0.00%	0	1	134	0	7	0	0	1	0	0	0	0	0	0	2.96	0.00	0.00
(V19) (436GB) Great Falls	1,563	1,433	91.68%	130	8.32%	0	6	1,251	1	182	2	105	2	13	0	2	1	10	0	13.94	5.15	4.72
(V19) (436GC) Missoula	2,901	2,715	93.59%	186	6.41%	0	8	2,566	4	149	3	98	1	81	0	4	0	3	0	9.54	6.33	2.60
(V19) (436GD) Bozeman	908	863	95.04%	45	4.96%	0	2	785	0	78	0	40	0	5	0	0	1	0	1	6.15	10.31	4.38
(V19) (436GF) Kalispell	1,712	1,684	98.36%	28	1.64%	0	6	1,637	0	47	1	21	1	5	4	2	0	0	0	2.72	12.91	0.52
(V19) (436GH) Billings	3,959	3,864	97.60%	95	2.40%	0	0	3,657	0	207	0	65	0	17	0	8	0	5	0	3.93	4.68	0.49
(V19) (436GI) Glasgow	77	69	89.61%	8	10.39%	0	0	67	0	2	0	3	0	1	0	0	0	4	0	17.24	0.00	0.00
(V19) (436GJ) Miles City, MT CBOC	173	172	99.42%	1	0.58%	0	2	161	0	11	0	1	2	0	0	0	0	0	0	5.45	0.11	0.00
(V19) (436GK) Glendive, MT CBOC	194	194	100.00%	0	0.00%	0	0	192	0	2	0	0	0	0	0	0	0	0	0	1.74	0.00	0.82
(V19) (436GL) Cut Bank	20	20	100.00%	0	0.00%	0	0	20	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V19) (436GM) Lewistown CBOC	119	115	96.64%	4	3.36%	0	1	102	1	13	0	4	0	0	0	0	0	0	0	6.58	1.00	0.00
(V19) (436HC) 436HC HAVRE,MT (ORC)	195	192	98.46%	3	1.54%	0	0	179	0	13	0	3	0	0	0	0	0	0	0	3.43	3.00	0.62
(V19) (442) Cheyenne, WY	13,938	12,855	92.23%	1,083	7.77%	2	139	11,783	66	1,072	21	677	19	339	23	34	1	33	9	6.89	7.74	6.97
(V19) (442) Cheyenne	8,960	8,315	92.80%	645	7.20%	0	116	7,570	64	745	15	427	12	165	16	23	1	30	8	9.48	5.85	9.39
(V19) (442GB) Sidney	103	100	97.09%	3	2.91%	0	0	94	0	6	0	3	0	0	0	0	0	0	0	3.98	0.00	2.69
(V19) (442GC) Fort Collins	2,402	2,109	87.80%	293	12.20%	0	13	1,922	0	187	0	159	5	121	7	11	0	2	1	5.07	17.68	6.40
(V19) (442GD) Greeley	2,049	1,941	94.73%	108	5.27%	0	10	1,835	2	106	6	62	2	45	0	0	0	1	0	5.04	7.61	2.42
(V19) (442HK) R&C Healthcare MOC WY	424	390	91.98%	34	8.02%	0	0	362	0	28	0	26	0	8	0	0	0	0	0	7.12	0.00	0.22
(V19) (554) Denver, CO	68,576	59,138	86.24%	9,438	13.76%	220	1,155	53,312	426	5,826	204	5,252	266	3,082	78	958	44	146	137	10.90	13.27	10.46
(V19) (554) Eastern Colorado HCS	38,590	34,597	89.65%	3,993	10.35%	0	737	31,556	275	3,041	147	2,303	201	1,232	49	349	17	109	48	7.75	9.22	15.32
(V19) (5549AB) VANURS Pueblo	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V19) (554GB) Aurora	2,744	2,716	98.98%	28	1.02%	0	6	2,600	0	116	3	25	1	3	0	0	1	0	1	1.21	12.10	0.75
(V19) (554GC) Golden Clinic	4,454	4,041	90.73%	413	9.27%	0	111	3,559	81	482	13	298	12	98	2	13	2	4	1	5.33	17.27	4.93
(V19) (554GD) Pueblo	6,166	4,929	79.94%	1,237	20.06%	0	68	4,365	15	564	1	829	8	322	4	80	11	6	29	17.01	17.13	11.63
(V19) (554GE) Colorado Springs	15,252	11,615	76.15%	3,637	23.85%	0	229	10,186	55	1,429	40	1,701	44	1,401	23	509	13	26	54	19.77	31.83	8.73
(V19) (554GF) Alamosa	710	598	84.23%	112	15.77%	0	1	522	0	76	0	78	0	26	0	7	0	1	1	13.09	0.13	10.90
(V19) (554GG) La Junta	259	259	100.00%	0	0.00%	0	0	250	0	9	0	0	0	0	0	0	0	0	0	2.77	0.43	1.60
(V19) (554GH) Lamar	66	66	100.00%	0	0.00%	0	3	61	0	5	0	0	0	0	0	0	0	0	3	3.71	0.00	4.76
(V19) (554GI) Burlington CBOC	111	110	99.10%	1	0.90%	0	0	105	0	5	0	1	0	0	0	0	0	0	0	2.57	0.00	4.71
(V19) (554MA) IDES Fort Carson	222	205	92.34%	17	7.66%	0	0	106	0	99	0	17	0	0	0	0	0	0	0	0.00	17.09	12.66
(V19) (575) Grand Junction, CO	8,695	8,342	95.94%	353	4.06%	9	4	7,870	1	472	1	312	0	29	1	9	1	3	0	3.24	7.34	3.58
(V19) (575) Grand Junction	7,957	7,619	95.75%	338	4.25%	0	2	7,200	1	419	0	300	0	26	1	9	0	3	0	3.31	7.46	3.51
(V19) (575GA) Montrose	614	607	98.86%	7	1.14%	0	2	569	0	38	1	5	0	2	0	0	1	0	0	1.97		

Pending Wait Times Using Preferred Date\*

Facility (Data On 2/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V19) (660GK) Elko, NV	94	84	89.36%	10	10.64%	0	0	77	0	7	0	10	0	0	0	0	0	0	0	13.40	2.19	0.39
(V19) (660MA) IDES Hill AFB	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V19) (666) Sheridan, WY	4,549	4,492	98.75%	57	1.25%	3	3	4,188	2	304	0	50	1	7	0	0	0	0	0	4.62	3.47	2.14
(V19) (666) Sheridan	2,133	2,107	98.78%	26	1.22%	0	2	1,993	1	114	0	26	1	0	0	0	0	0	0	4.07	2.93	1.76
(V19) (666GB) Casper	899	888	98.78%	11	1.22%	0	0	778	0	110	0	9	0	2	0	0	0	0	0	6.14	7.76	4.67
(V19) (666GC) Riverton	602	590	98.01%	12	1.99%	0	0	539	0	51	0	8	0	4	0	0	0	0	0	6.38	11.50	1.09
(V19) (666GD) Powell	218	216	99.08%	2	0.92%	0	1	212	1	4	0	1	0	1	0	0	0	0	0	1.29	0.00	0.25
(V19) (666GE) Gillette	275	272	98.91%	3	1.09%	0	0	250	0	22	0	3	0	0	0	0	0	0	0	6.48	5.36	0.02
(V19) (666GF) Rock Springs	422	419	99.29%	3	0.71%	0	0	416	0	3	0	3	0	0	0	0	0	0	0	0.81	0.00	0.03
(V20) (463) Anchorage, AK	6,648	6,531	98.24%	117	1.76%	81	1	6,205	0	326	0	87	0	25	0	4	1	1	0	3.85	2.23	1.16
(V20) (463) Alaska VA Healthcare System	5,081	4,985	98.11%	96	1.89%	0	1	4,756	0	229	0	66	0	25	0	4	1	1	0	4.01	2.27	0.56
(V20) (463BU) Anchorage DCHV	148	147	99.32%	1	0.68%	0	0	144	0	3	0	1	0	0	0	0	0	0	0	0.00	0.00	12.75
(V20) (463GA) Fairbanks	494	477	96.56%	17	3.44%	0	0	417	0	60	0	17	0	0	0	0	0	0	0	6.43	1.80	3.57
(V20) (463GB) Kenai	522	521	99.81%	1	0.19%	0	0	503	0	18	0	1	0	0	0	0	0	0	0	1.57	1.27	2.63
(V20) (463GC) Mat-Su	403	401	99.50%	2	0.50%	0	0	385	0	16	0	2	0	0	0	0	0	0	0	2.40	0.00	0.36
(V20) (531) Boise, ID	15,076	13,450	89.21%	1,626	10.79%	6	65	12,339	28	1,111	12	948	20	379	3	124	1	175	1	2.45	13.38	1.65
(V20) (531) Boise	13,200	11,622	88.05%	1,578	11.95%	0	65	10,571	28	1,051	12	912	20	372	3	122	1	172	1	2.61	13.65	1.73
(V20) (531GE) Twin Falls	677	673	99.41%	4	0.59%	0	0	663	0	10	0	3	0	0	0	1	0	0	0	1.57	0.73	1.73
(V20) (531GG) Canyon County	1,193	1,149	96.31%	44	3.69%	0	0	1,099	0	50	0	33	0	7	0	1	0	3	0	2.35	10.00	1.19
(V20) (531MA) IDES Mt Home AFB	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V20) (531MB) IDES Idaho ANG	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V20) (648) Portland, OR	77,428	71,663	92.55%	5,765	7.45%	4	1,398	65,816	209	5,847	136	3,722	168	1,130	233	632	181	281	471	11.98	10.05	1.70
(V20) (648) Portland	51,169	47,481	92.79%	3,688	7.21%	0	1,165	44,278	189	3,203	124	2,039	146	792	196	587	147	270	363	7.18	10.58	1.22
(V20) (648A4) Vancouver	12,132	11,146	91.87%	986	8.13%	0	165	10,183	18	963	9	874	17	95	23	14	14	3	84	15.82	6.58	0.84
(V20) (648BU) VADOM Vancouver	183	183	100.00%	0	0.00%	0	0	183	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V20) (648GA) Bend	3,003	2,889	96.20%	114	3.80%	0	55	2,694	0	195	1	75	2	12	14	22	18	5	20	5.91	4.96	5.06
(V20) (648GB) Salem	4,776	4,145	86.79%	631	13.21%	0	3	3,620	2	525	1	460	0	163	0	6	0	2	0	15.18	11.84	3.94
(V20) (648GD) North Coast	397	293	73.80%	104	26.20%	0	1	284	0	9	0	48	0	56	0	0	0	0	1	47.71	0.00	1.43
(V20) (648GE) East Portland	1,609	1,544	95.96%	65	4.04%	0	0	1,289	0	255	0	56	0	7	0	2	0	0	0	9.64	0.00	0.71
(V20) (648GF) Hillsboro	2,739	2,640	96.39%	99	3.61%	0	5	2,092	0	548	1	96	2	1	0	1	1	1	1	8.53	9.46	3.14
(V20) (648GG) West Linn	1,420	1,342	94.51%	78	5.49%	0	4	1,193	0	149	0	74	1	4	0	0	1	0	2	8.42	0.00	2.27
(V20) (653) Roseburg, OR	21,375	20,164	94.33%	1,211	5.67%	37	961	18,990	217	1,174	204	896	266	250	222	40	37	25	15	10.59	4.90	2.24
(V20) (653) Roseburg HCS	14,810	14,198	95.87%	612	4.13%	0	515	13,441	125	757	130	488	119	87	111	15	24	22	6	9.67	3.84	1.97
(V20) (653BY) Eugene	4,895	4,540	92.75%	355	7.25%	0	347	4,198	79	342	57	212	101	117	92	23	12	3	6	9.12	17.28	1.54
(V20) (653GA) North Bend	1,163	921	79.19%	242	20.81%	0	85	851	10	70	15	195	42	45	15	2	1	0	2	19.41	0.75	7.49
(V20) (653GB) Brookings	507	505	99.61%	2	0.39%	0	14	500	3	5	2	1	4	1	4	0	0	0	1	1.21	2.10	0.74
(V20) (663) VA Puget Sound, WA	71,383	67,524	94.59%	3,859	5.41%	7	440	62,996	103	4,528	50	2,637	120	793	94	364	48	65	25	7.62	8.28	1.15
(V20) (663) Seattle	34,247	32,808	95.80%	1,439	4.20%	0	396	30,731	70	2,077	50	1,177	116	194	87	52	48	16	25	5.76	6.82	0.92
(V20) (663A4) American Lake	30,331	28,398	93.63%	1,933	6.37%	0	14	26,578	5	1,820	0	1,017	4	556	5	311	0	49	0	9.05	10.21	1.20
(V20) (663GA) King County	1,638	1,585	96.76%	53	3.24%	0	2	1,446	2	139	0	53	0	0	0	0	0	0	0	5.60	4.26	3.03
(V20) (663GB) Bremerton (Kipsap County)	865	822	95.03%	43	4.97%	0	25	776	25	46	0	43	0	0	0	0	0	0	0	5.23	1.18	0.75
(V20) (663GC) Bellingham Area (Whatcom Count	3,207	3,009	93.83%	198	6.17%	0	3	2,681	1	328	0	186	0	12	2	0	0	0	0	5.85	9.02	0.47
(V20) (663GD) South Sound	1,046	859	82.12%	187	17.88%	0	0	762	0	97	0	155	0	31	0	1	0	0	0	15.03	0.00	2.53
(V20) (663HK) PUGET SOUND MMU, WA	43	41	95.35%	2	4.65%	0	0	22	0	19	0	2	0	0	0	0	0	0	0	13.12	0.00	0.00
(V20) (663MA) IDES Fort Lewis	6	2	33.33%	4	66.67%	0	0	0	0	2	0	4	0	0	0	0	0	0	0	0.00	35.00	0.00
(V20) (668) Spokane, WA	22,622	21,562	95.31%	1,060	4.69%	20	198	20,599	57	963	83	689	22	210	12	140	9	21	15	2.26	8.12	3.03
(V20) (668) Spokane	19,924	18,895	94.84%	1,029	5.16%	0	197	17,988	57	907	83	668	22	200	11	140	9	21	15	2.53	8.14	3.44
(V20) (668GA) Wenatchee CBOC	493	491	99.59%	2	0.41%	0	0	488	0	3	0	2	0	0	0	0	0	0	0	0.43	0.00	0.23
(V20) (668GB) North Idaho	2,073	2,046	98.70%	27	1.30%	0	1	1,995	0	51	0	19	0	8	1	0	0	0	0	1.86	4.89	1.40
(V20) (668HK) Spokane Mobile OPC	132	130	98.48%	2	1.52%	0	0	128	0	2	0	0	0	2	0	0	0	0	0	2.40	0.00	0.00
(V20) (687) Walla Walla, WA	8,011	7,022	87.65%	989	12.35%	37	48	6,448	9	574	7	560	10	397	6	28	5	4	11	7.87	16.48	1.64
(V20) (687) Walla Walla	5,299	4,378	82.62%	921	17.38%	0	32	3,879	3	499	4	496	6	394	5	27	5	4	9	11.08	16.54	1.53
(V20) (687GA) Richland WA	925	902	97.51%	23	2.49%	0	1	887	1	15	0	22	0	0	0	1	0	0	0	2.91	22.64	1.52
(V20) (687GB) Lewiston	473	471	99.58%	2	0.42%	0	4	460	0	11	0	2	0	0	0	0	0	0	1	3.93	3.74	1.21
(V20) (687GC) La Grande	385	383	99.48%	2	0.52%	0	4	374	0	9	3	0	1	2	0	0	0	0	0			





Pending Wait Times Using Preferred Date\*

Facility (Data On 2/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V22) (691) Greater Los Angeles HCS	87,821	81,134	92.39%	6,687	7.61%	122	423	74,799	70	6,335	22	4,458	48	1,833	79	314	66	82	138	7.32	9.83	3.28
(V22) (691) West Los Angeles, CA	36,864	33,780	91.63%	3,084	8.37%	0	373	30,725	63	3,055	22	1,957	43	956	77	127	65	44	103	4.98	9.97	2.09
(V22) (691A4) Sepulveda	21,273	19,706	92.63%	1,567	7.37%	0	25	18,362	7	1,344	0	1,055	4	467	1	37	1	8	12	7.09	8.62	1.98
(V22) (691GB) Santa Barbara	1,864	1,834	98.39%	30	1.61%	0	1	1,702	0	132	0	27	1	3	0	0	0	0	0	5.82	5.41	5.68
(V22) (691GC) Gardena	833	798	95.80%	35	4.20%	0	0	734	0	64	0	35	0	0	0	0	0	0	0	1.64	21.10	5.31
(V22) (691GD) Bakersfield	7,577	7,508	99.09%	69	0.91%	0	0	7,439	0	69	0	39	0	30	0	0	0	0	0	1.56	3.94	1.76
(V22) (691GE) Los Angeles	10,698	9,392	87.79%	1,306	12.21%	0	0	8,489	0	903	0	975	0	199	0	107	0	25	0	15.19	11.72	3.70
(V22) (691GF) EAST LOS ANGELES CLINIC	925	924	99.89%	1	0.11%	0	0	916	0	8	0	1	0	0	0	0	0	0	0	2.89	0.00	0.11
(V22) (691GG) Antelope Valley	1,279	1,183	92.49%	96	7.51%	0	0	1,153	0	30	0	79	0	16	0	1	0	0	0	4.86	0.31	3.05
(V22) (691GK) San Luis Obispo	1,064	1,021	95.96%	43	4.04%	0	0	912	0	109	0	35	0	7	0	1	0	0	0	5.63	9.42	7.67
(V22) (691GL) Santa Maria	3,608	3,232	89.58%	376	10.42%	0	24	2,939	0	293	0	197	0	133	1	41	0	5	23	7.33	15.43	5.88
(V22) (691GM) Port Hueneme (Oxnard)	1,836	1,756	95.64%	80	4.36%	0	0	1,428	0	328	0	58	0	22	0	0	0	0	0	9.11	0.00	7.60
(V23) (437) Fargo, ND	16,928	16,625	98.21%	303	1.79%	5	8	16,103	2	522	1	209	2	78	3	12	0	4	0	3.41	2.61	0.77
(V23) (437) Fargo VA Health Care System	14,066	13,853	98.49%	213	1.51%	0	5	13,419	1	434	1	139	0	60	3	10	0	4	0	3.25	2.43	0.87
(V23) (437GA) Grafton	178	178	100.00%	0	0.00%	0	0	169	0	9	0	0	0	0	0	0	0	0	0	1.62	0.00	0.00
(V23) (437GB) Bismarck ND	551	546	99.09%	5	0.91%	0	1	544	0	2	0	5	1	0	0	0	0	0	0	0.40	2.29	0.24
(V23) (437GC) Fergus Falls	462	416	90.04%	46	9.96%	0	0	375	0	41	0	38	0	7	0	1	0	0	0	14.26	0.00	1.81
(V23) (437GD) Minot	453	419	92.49%	34	7.51%	0	0	398	0	21	0	23	0	11	0	0	0	0	0	3.19	16.43	0.23
(V23) (437GE) Bemidji CBOC	655	650	99.24%	5	0.76%	0	1	641	1	9	0	4	0	0	0	1	0	0	0	0.68	3.69	0.42
(V23) (437GF) Williston CBOC ND	111	111	100.00%	0	0.00%	0	0	111	0	0	0	0	0	0	0	0	0	0	0	0.95	0.00	0.00
(V23) (437GI) Grand Forks	452	452	100.00%	0	0.00%	0	1	446	0	6	0	0	1	0	0	0	0	0	0	0.62	0.82	0.28
(V23) (438) Sioux Falls, SD	20,585	20,007	97.19%	578	2.81%	5	50	18,903	19	1,104	9	469	0	91	8	9	3	9	11	2.49	5.48	4.70
(V23) (438) Sioux Falls	16,285	15,822	97.16%	463	2.84%	0	21	14,891	14	931	4	404	0	44	2	7	1	8	0	3.59	5.05	4.58
(V23) (438GA) Spirit Lake CBOC	730	725	99.32%	5	0.68%	0	10	714	3	11	5	4	0	1	2	0	0	0	0	0.24	2.01	2.89
(V23) (438GC) Sioux City	1,170	1,160	99.15%	10	0.85%	0	2	1,088	2	72	0	10	0	0	0	0	0	0	0	1.29	3.98	5.63
(V23) (438GD) Aberdeen (Brown County)	910	853	93.74%	57	6.26%	0	0	822	0	31	0	24	0	31	0	1	0	1	0	0.37	16.05	6.87
(V23) (438GE) Wagner	140	131	93.57%	9	6.43%	0	3	117	0	14	0	5	0	3	1	1	2	0	0	2.80	0.00	22.23
(V23) (438GF) Watertown	1,350	1,316	97.48%	34	2.52%	0	14	1,271	0	45	0	22	0	12	3	0	0	0	11	0.96	11.64	1.75
(V23) (568) Black Hills HCS, SD	12,054	11,571	95.99%	483	4.01%	6	8	11,049	3	522	4	370	0	96	1	12	0	5	0	3.09	7.38	1.41
(V23) (568) Fort Meade	5,071	4,697	92.62%	374	7.38%	0	3	4,421	1	276	2	277	0	87	0	9	0	1	0	2.69	7.68	1.33
(V23) (568A4) Hot Springs	4,053	3,975	98.08%	78	1.92%	0	3	3,855	1	120	1	66	0	8	1	1	0	3	0	3.84	5.90	1.74
(V23) (568GA) Rapid City SD	1,584	1,561	98.55%	23	1.45%	0	2	1,461	1	100	1	21	0	1	0	0	0	1	0	6.91	10.17	1.42
(V23) (568GB) Pierre	689	687	99.71%	2	0.29%	0	0	681	0	6	0	1	0	0	0	1	0	0	0	0.44	0.00	0.36
(V23) (568HA) Newcastle	16	16	100.00%	0	0.00%	0	0	16	0	0	0	0	0	0	0	0	0	0	0	2.80	0.00	2.20
(V23) (568HB) Gordon CBOC	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.75
(V23) (568HF) Pine Ridge	60	60	100.00%	0	0.00%	0	0	58	0	2	0	0	0	0	0	0	0	0	0	4.79	0.00	1.08
(V23) (568HH) Gering SD	377	376	99.73%	1	0.27%	0	0	366	0	10	0	1	0	0	0	0	0	0	0	2.71	0.00	0.45
(V23) (568HJ) Rosebud	125	125	100.00%	0	0.00%	0	0	125	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V23) (568HK) McLaughlin	4	3	75.00%	1	25.00%	0	0	3	0	0	0	1	0	0	0	0	0	0	0	0.00	0.00	10.25
(V23) (568HM) Eagle Butte SD	11	11	100.00%	0	0.00%	0	0	10	0	1	0	0	0	0	0	0	0	0	0	0.00	0.00	21.00
(V23) (568HP) Winner	56	52	92.86%	4	7.14%	0	0	45	0	7	0	3	0	0	0	1	0	0	0	8.37	0.00	5.00
(V23) (568MA) IDES Ellsworth AFB	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0.00	7.00	7.00
(V23) (618) Minneapolis, MN	72,376	70,643	97.61%	1,733	2.39%	7	10	68,748	7	1,895	1	1,438	2	158	0	35	0	102	0	3.36	3.89	1.18
(V23) (618) Minneapolis	55,993	54,641	97.59%	1,352	2.41%	0	8	53,379	6	1,262	0	1,087	2	132	0	32	0	101	0	2.42	3.72	0.76
(V23) (618BY) Superior	3,693	3,618	97.97%	75	2.03%	0	0	3,540	0	78	0	66	0	8	0	1	0	0	0	2.91	3.75	2.40
(V23) (618GA) Mankato MN	1,376	1,342	97.53%	34	2.47%	0	0	1,241	0	101	0	30	0	3	0	1	0	0	0	7.20	0.00	1.09
(V23) (618GB) Hibbing	1,105	1,102	99.73%	3	0.27%	0	1	1,009	0	93	1	3	0	0	0	0	0	0	0	5.39	1.97	2.54
(V23) (618GD) Maplewood (St. Paul)	1,685	1,616	95.91%	69	4.09%	0	0	1,526	0	90	0	69	0	0	0	0	0	0	0	3.53	7.45	2.16
(V23) (618GE) Chippewa Valley	1,966	1,965	99.95%	1	0.05%	0	0	1,929	0	36	0	1	0	0	0	0	0	0	0	3.99	0.00	0.05
(V23) (618GG) Rochester	1,135	1,134	99.91%	1	0.09%	0	0	1,121	0	13	0	1	0	0	0	0	0	0	0	1.06	1.16	1.75
(V23) (618GH) Hayward/Rice Lake VA OPC	1,056	1,029	97.44%	27	2.56%	0	1	978	1	51	0	27	0	0	0	0	0	0	0	5.55	0.63	1.21
(V23) (618GI) Northwest Metro VA OPC	3,650	3,480	95.34%	170	4.66%	0	0	3,320	0	160	0	154	0	14	0	1	0	1	0	3.22	5.70	2.89
(V23) (618GJ) Shakopee	403	403	100.00%	0	0.00%	0	0	398	0	5	0	0	0	0	0	0	0	0	0	2.43	0.00	0.67
(V23) (618GK) Albert Lea	314	313	99.68%	1	0.32%	0	0	307	0	6	0	0	0	1	0	0	0	0	0	1.84	1.00	1.17
(V23) (636) Central Iowa, IA	21,156	20,577	97.26%	579	2.74%	26	119	19,515	7	1,062	13	392	21	43	18	58	4	86	56	6.34	3.48	2.58
(V23) (636A6) Des Moines	14,295	14,040	98.22%	255	1.78%	0	86	13,3														

Pending Wait Times Using Preferred Date\*

Facility (Data On 2/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V23) (636GT) Sterling	554	514	92.78%	40	7.22%	0	0	500	0	14	0	36	0	3	0	0	0	1	0	5.09	4.01	9.87
(V23) (636GU) Decorah	443	440	99.32%	3	0.68%	0	0	427	0	13	0	3	0	0	0	0	0	0	0	3.61	0.00	0.88
(V23) (636) Nebraska-W Iowa, NE	39,318	38,481	97.87%	837	2.13%	26	73	37,418	12	1,063	18	450	11	237	7	90	2	60	23	2.13	4.14	1.28
(V23) (636) Omaha	21,032	20,756	98.69%	276	1.31%	0	55	20,183	6	573	10	146	9	90	6	32	2	8	22	2.20	2.58	2.13
(V23) (636A4) Grand Island	9,601	9,096	94.74%	505	5.26%	0	11	8,892	4	204	4	266	2	136	0	53	0	50	1	2.07	7.90	0.63
(V23) (636A5) Lincoln	6,278	6,255	99.63%	23	0.37%	0	6	6,016	2	239	4	15	0	6	0	2	0	0	0	2.21	4.02	0.55
(V23) (636BW) Grand Island Domiciliary	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V23) (636BX) Omaha Domiciliary	197	197	100.00%	0	0.00%	0	0	197	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V23) (636GA) Norfolk NE	859	828	96.39%	31	3.61%	0	0	797	0	31	0	22	0	5	0	3	0	1	0	2.15	7.10	0.86
(V23) (636GB) North Platte	510	508	99.61%	2	0.39%	0	1	507	0	1	0	1	0	0	1	0	0	1	0	0.68	3.14	0.10
(V23) (636GL) Bellevue	245	245	100.00%	0	0.00%	0	0	233	0	12	0	0	0	0	0	0	0	0	0	2.84	0.00	0.00
(V23) (636GP) Shenandoah,IA CBOC	231	231	100.00%	0	0.00%	0	0	231	0	0	0	0	0	0	0	0	0	0	0	1.07	0.02	0.13
(V23) (636GQ) Holdrege	363	363	100.00%	0	0.00%	0	0	360	0	3	0	0	0	0	0	0	0	0	0	1.61	0.26	0.11
(V23) (656) St. Cloud, MN	36,499	35,915	98.40%	584	1.60%	8	22	35,133	3	782	2	445	6	121	2	7	3	11	6	1.01	3.62	3.36
(V23) (656) St Cloud VA Health Care System	32,166	31,618	98.30%	548	1.70%	0	18	30,949	3	669	1	420	4	111	2	7	2	10	6	0.73	3.69	3.81
(V23) (656GA) Brainerd	2,436	2,414	99.10%	22	0.90%	0	0	2,323	0	91	0	14	0	7	0	0	0	1	0	2.66	2.39	3.61
(V23) (656GB) Western Central Minnesota	795	787	98.99%	8	1.01%	0	1	774	0	13	0	6	1	2	0	0	0	0	0	1.00	4.64	0.77
(V23) (656GC) Max J. Beilke	1,102	1,096	99.46%	6	0.54%	0	3	1,087	0	9	1	5	1	1	0	0	1	0	0	0.55	3.88	0.80
Grand Total: 2/15/2015	5,961,339	5,605,068	94.02%	356,271	5.98%	3,271	30,601	5,241,043	8,237	364,025	5,321	224,943	5,844	88,190	3,885	26,878	2,414	16,260	4,900	6.76	7.66	4.22
Grand Total: 2/1/2015	5,959,465	5,606,612	94.08%	352,853	5.92%	3,005	27,431	5,270,319	6,886	336,293	4,635	217,808	5,555	91,656	3,631	27,355	2,461	16,034	4,263	6.70	7.58	4.22
Grand Total: 1/15/2015	5,684,461	5,324,120	93.66%	360,341	6.34%	2,698	25,812	4,992,744	6,446	331,376	4,177	218,959	5,712	97,214	3,350	27,871	2,541	16,297	3,586	6.97	7.89	4.54
Grand Total: 1/1/2015	5,806,214	5,417,200	93.30%	389,014	6.70%	2,381	24,048	5,098,776	5,740	318,424	4,800	237,424	5,405	105,583	3,501	29,141	2,095	16,866	3,388	7.14	8.07	4.70
Grand Total: 12/15/2014	5,632,971	5,251,303	93.22%	381,668	6.78%	2,349	24,048	4,946,249	7,362	305,054	3,486	231,808	5,226	105,509	3,450	29,025	1,384	15,326	3,140	7.19	8.04	4.70
Grand Total: 12/1/2014	5,737,248	5,358,850	93.40%	378,398	6.60%	2,509	23,088	5,046,896	6,704	311,954	3,887	230,177	5,383	105,697	2,817	28,651	1,315	13,873	2,982	6.95	7.83	4.61
Grand Total: 11/15/2014	5,908,192	5,527,871	93.56%	380,321	6.44%	2,256	21,641	5,204,700	5,994	323,171	4,073	236,207	5,140	102,553	2,264	28,337	1,515	13,224	2,655	6.88	7.62	4.45
Grand Total: 11/1/2014	5,980,644	5,603,781	93.70%	376,863	6.30%	653	21,242	5,298,117	6,149	305,664	4,239	236,748	4,406	97,032	2,120	28,052	1,622	15,031	2,706	6.71	7.49	4.27
Grand Total: 10/15/2014	5,885,354	5,515,980	93.72%	369,374	6.28%	1,830	22,083	5,195,338	6,677	320,642	4,128	231,824	3,823	95,790	2,970	26,688	1,706	15,072	2,779	6.73	7.49	4.28
Grand Total: 10/1/2014	5,913,070	5,557,674	93.99%	355,396	6.01%	2,013	21,252	5,261,245	6,477	296,429	3,403	221,446	3,777	93,862	2,955	25,529	1,860	14,559	2,780	6.43	7.21	4.11

\*Preferred Date: The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran.

1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
2. Appointments scheduled 30 Days or under: Number of appointments scheduled between 0-30 days of the preferred date.
3. Percent of Appointments Scheduled 30 Days or under: The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
4. Appointments scheduled over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date.
5. Percent of Appointments Scheduled over 30 Days: The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
6. New Enrollee Appointment Request (NEAR) List: Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
7. Electronic Wait List (EWL) Count: Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
8. Appointments between 0-14 Days: Number of appointments scheduled between 0-14 days of the preferred date.
9. EWL Less Than or Equal to 14 Days: Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
10. Appointments between 15-30 Days: Number of appointments scheduled between 15-30 days of the preferred date.
11. EWL 15-30 Days: Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
12. Appointments between 31-60 Days: Number of appointments scheduled between 31-60 days of the preferred date.
13. EWL 31-60 Days: Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
14. Appointments between 61-90 Days: Number of appointments scheduled between 61-90 days of the preferred date.
15. EWL 61-90 Days: Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
16. Appointments between 91-120 Days: Number of appointments scheduled between 91-120 days of the preferred date.
17. EWL 91-120 Days: Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
18. Appointments Greater Than 120 Days: Number of appointments scheduled greater than 120 days of the preferred date.
19. EWL Greater Than 120 Days: Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
20. PROSPECTIVE: PC Avg Wait Time: Average (Avg) waiting time for a future Primary Care (PC) appointment.
21. PROSPECTIVE: SC Avg Wait Time: Average (Avg) waiting time for a future Specialty Care (SC) appointment.
22. PROSPECTIVE: MH Avg Wait Time: Average (Avg) waiting time for a future Mental Health (MH) appointment.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.