

Pending Wait Times Using Preferred Date\*

Facility (Data On 4/01/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Requests <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V01) (402) Togus, ME	41,616	40,297	96.83%	1,319	3.17%	1	43	38,800	27	1,497	10	853	4	201	0	101	2	164	0	3.63	4.38	4.26
(V01) (402) Togus	24,598	23,734	96.49%	864	3.51%	0	34	22,842	22	892	10	584	2	123	0	48	0	109	0	3.14	4.56	4.09
(V01) (402GA) Aroostook County (Caribou)	996	982	98.59%	14	1.41%	0	1	937	1	45	0	8	0	4	0	1	0	1	0	4.2	13.23	0.85
(V01) (402GB) Calais	759	737	97.10%	22	2.90%	0	0	730	0	7	0	6	0	4	0	2	0	10	0	5.36	0	0.43
(V01) (402GC) Rumford	546	537	98.35%	9	1.65%	0	2	528	0	9	0	7	0	2	0	0	2	0	0	3.41	0	1.83
(V01) (402GD) Saco	2,298	2,203	95.87%	95	4.13%	0	2	2,091	1	112	0	67	1	20	0	5	0	3	0	4.94	10.3	5.88
(V01) (402GE) Lewiston Auburn	2,003	1,971	98.40%	32	1.60%	0	2	1,915	1	56	0	25	1	5	0	0	0	2	0	5.08	2.18	2.49
(V01) (402HB) Bangor	7,918	7,680	96.99%	238	3.01%	0	1	7,347	1	333	0	123	0	39	0	41	0	35	0	3.2	3.6	7.5
(V01) (402HC) Portland Outreach Clinic-CDRP Site	2,421	2,377	98.18%	44	1.82%	0	1	2,338	1	39	0	32	0	4	0	4	0	4	0	3.51	3.57	1.1
(V01) (402HL) R&C Healthcare MOC	77	76	98.70%	1	1.30%	0	0	72	0	4	0	1	0	0	0	0	0	0	0	3.71	0	0
(V01) (405) White River Junction, VT	23,481	22,834	97.24%	647	2.76%	4	48	21,789	23	1,045	6	336	4	144	11	58	1	109	2	6.24	4.68	1.61
(V01) (405) White River Jct	17,142	16,741	97.66%	401	2.34%	0	8	15,847	4	894	1	237	0	56	0	37	1	71	2	6.36	4.88	1.51
(V01) (405GA) Bennington	659	649	98.48%	10	1.52%	0	0	639	0	10	0	7	0	3	0	0	0	0	0	2.67	0.91	2.32
(V01) (405GC) Brattleboro	411	408	99.27%	3	0.73%	0	0	405	0	3	0	0	0	0	0	1	0	2	0	1.38	2.98	3.27
(V01) (405HA) Burlington Lakeside	2,471	2,394	96.88%	77	3.12%	0	10	2,335	10	59	0	56	0	15	0	3	0	3	0	3.16	3.83	0.81
(V01) (405HC) VICC - St. Johnsbury - Littleton	2,164	2,019	93.30%	145	6.70%	0	6	1,959	3	60	1	31	1	67	1	17	0	30	0	8.68	0.66	0.51
(V01) (405HD) VICC - Newport	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	9.39	0
(V01) (405HE) KEENE (ORC)	212	209	98.58%	3	1.42%	0	20	194	4	15	4	1	3	2	9	0	0	0	0	4.45	0.87	0.83
(V01) (405HF) Rutland	421	413	98.10%	8	1.90%	0	3	409	2	4	0	4	0	1	1	0	0	3	0	1.35	4.15	3.75
(V01) (405QB) Newport	0	0	0.00%	0	0.00%	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V01) (518) Bedford, MA	9,201	8,781	95.44%	420	4.56%	36	105	7,955	2	826	6	258	6	75	13	62	7	25	71	1.6	10.87	5.28
(V01) (518) Bedford	7,973	7,573	94.98%	400	5.02%	0	103	6,771	2	802	6	249	6	71	12	60	7	20	70	1.45	10.9	5.24
(V01) (518GA) Lynns/North Shore	383	378	98.69%	5	1.31%	0	1	368	0	10	0	2	0	1	1	0	0	2	0	1.58	1.53	5.8
(V01) (518GB) Haverhill	540	527	97.59%	13	2.41%	0	1	519	0	8	0	7	0	3	0	1	0	2	1	2.55	9.05	4.75
(V01) (518GE) Gloucester	305	303	99.34%	2	0.66%	0	0	297	0	6	0	0	0	0	0	1	0	1	0	1.12	0	7.35
(V01) (523) VA Boston HCS, MA	88,321	85,653	96.98%	2,668	3.02%	8	475	81,491	101	4,162	148	1,514	31	424	38	235	32	495	123	5.48	7.07	4.59
(V01) (523) VA Boston HCS- Boston Div.	36,177	35,017	96.79%	1,160	3.21%	0	281	32,663	84	2,354	19	739	24	129	21	100	27	192	104	3.23	8.25	5.81
(V01) (523AA) VA Boston HCS-West Roxbury Div.	15,493	14,988	96.74%	505	3.26%	0	11	14,183	3	805	1	256	2	78	1	51	1	120	3	6.18	4.72	4.33
(V01) (523AS) Brockton VAMC	23,637	23,048	97.51%	589	2.49%	0	40	22,342	8	706	6	272	3	133	9	58	4	126	10	5.43	6.78	4.25
(V01) (523BY) Lowell	4,385	4,192	95.60%	193	4.40%	0	6	4,047	1	145	0	113	1	35	1	8	0	37	3	7.4	6.15	5.66
(V01) (523BZ) Causeway Clinic (Boston)	7,387	7,279	98.54%	108	1.46%	0	137	7,200	5	79	122	44	1	38	6	10	0	16	3	5.03	3.87	3.12
(V01) (523GA) Framingham VA Primary Care Unit	516	503	97.48%	13	2.52%	0	0	489	0	14	0	11	0	2	0	0	0	0	0	3.07	5.63	2.68
(V01) (523GC) Quincy	263	256	97.34%	7	2.66%	0	0	238	0	18	0	5	0	1	0	0	0	1	0	4.27	0	0
(V01) (523GD) Plymouth	456	363	79.61%	93	20.39%	0	0	322	0	41	0	74	0	8	0	8	0	3	0	14.91	3.13	0
(V01) (523MA) IDES Hanscom AFB	7	7	100.00%	0	0.00%	0	0	7	0	0	0	0	0	0	0	0	0	0	0	0	9.8	3.01
(V01) (608) Manchester, NH	22,064	21,337	96.71%	727	3.29%	4	35	20,178	7	1,159	8	519	8	99	2	70	5	39	5	4.6	4.77	4.43
(V01) (608) Manchester	19,736	19,141	96.99%	595	3.01%	0	28	18,173	5	968	7	443	7	76	2	40	3	36	4	4.55	4.39	3.37
(V01) (608GA) Portsmouth	578	553	95.67%	25	4.33%	0	0	520	0	33	0	22	0	3	0	0	0	0	0	3.37	1.99	8.92
(V01) (608GC) Somersworth	954	871	91.30%	83	8.70%	0	3	777	0	94	1	34	1	19	0	28	0	2	1	6.69	29.87	6.91
(V01) (608GD) Conway	294	292	99.32%	2	0.68%	0	3	275	1	17	0	2	0	0	0	2	0	0	0	2.8	5.96	4.06
(V01) (608HA) Tilton	492	470	95.53%	22	4.47%	0	1	426	1	44	0	18	0	1	0	2	0	1	0	5.11	9.21	8.07
(V01) (608MA) IDES Manchester VAMC	10	10	100.00%	0	0.00%	0	0	7	0	3	0	0	0	0	0	0	0	0	0	0	1.29	5.43
(V01) (631) VA Central Western Massachusetts HCS	25,086	22,811	90.93%	2,275	9.07%	3	127	20,865	34	1,946	34	1,504	38	544	16	133	1	94	4	8.9	11.63	6.01
(V01) (631) VA Central Western Massachusetts HCS	11,139	9,932	89.16%	1,207	10.84%	3	88	8,860	15	1,072	25	858	30	255	13	66	1	28	4	9.22	12.93	7.15
(V01) (631BY) Springfield	4,250	3,976	93.55%	274	6.45%	0	10	3,622	7	354	1	184	2	82	0	4	0	4	0	7.75	7.44	7.39
(V01) (631GC) Pittsfield	949	911	96.00%	38	4.00%	0	0	875	0	36	0	31	0	2	0	3	0	2	0	6.65	5.85	3.76
(V01) (631GD) Greenfield (Franklin County)	744	720	96.77%	24	3.23%	0	0	683	0	37	0	12	0	6	0	3	0	3	0	3.38	3.92	3.54
(V01) (631GE) Worcester	7,256	6,549	90.26%	707	9.74%	0	29	6,191	12	358	8	397	6	197	3	56	0	57	0	10.6	10.51	3.32
(V01) (631GF) Fitchburg	746	721	96.65%	25	3.35%	0	0	633	0	88	0	22	0	2	0	1	0	0	0	5.21	2.77	7.84
(V01) (631MA) IDES Keller Army Community Hosp	2	2	100.00%	0	0.00%	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	10.49	14.09
(V01) (650) Providence, RI	42,514	39,173	92.14%	3,341	7.86%	20	28	36,848	16	2,325	1	1,934	2	865	6	309	1	233	2	7.52	7.97	12.57
(V01) (650) Providence	35,816	33,134	92.51%	2,682	7.49%	0	25	31,288	15	1,846	0	1,589	2	681	6	235	1	177	1	8.25	8.05	10.47
(V01) (650GA) New Bedford Primary Care Ctr.	2,933	2,646	90.21%	287	9.79%	0	2	2,436	1	210	0	172	0	71	0	26	0	18	1	8.41	4.02	13.65
(V01) (650GB) Hyannis Primary Care Center	2,413	2,127	88.15%	286	11.85%	0	1	1,889	0	238	1	126	0	93	0	31	0	36	0	6.43	5.78	28.36
(V01) (650GD) Middletown	1,352	1,266	93.64%	86	6.36%	0	0	1,235	0	31	0	47	0	20	0	17	0	2	0	4.67	4.62	7.21
(V01) (689) VA Connecticut HCS, CT	49,461																					

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(V02) (528G3) Bainbridge	474	469	98.95%	5	1.05%	0	1	464	0	5	1	2	0	2	0	0	0	1	0	1.19	1.18	2.23
(V02) (528G6) Fonda	236	234	99.15%	2	0.85%	0	0	231	0	3	0	2	0	0	0	0	0	0	0	0.68	6.13	2.17
(V02) (528G7) Catskill	404	389	96.29%	15	3.71%	0	0	377	0	12	0	8	0	5	0	2	0	0	0	5.08	12.6	3.53
(V02) (528GT) Glens Falls	497	495	99.60%	2	0.40%	0	0	493	0	2	0	1	0	1	0	0	0	0	0	1.14	0	0.04
(V02) (528GV) Plattsburgh	625	621	99.36%	4	0.64%	0	1	596	1	25	0	2	0	1	0	1	0	0	0	4.67	0.72	0.27
(V02) (528GW) Schenectady	261	261	100.00%	0	0.00%	0	0	260	0	1	0	0	0	0	0	0	0	0	0	0.61	0	0.53
(V02) (528GX) Troy	278	276	99.28%	2	0.72%	0	0	272	0	4	0	0	0	2	0	0	0	0	0	2.08	0	3.49
(V02) (528GY) Clifton Park	371	365	98.38%	6	1.62%	0	0	344	0	21	0	2	0	2	0	2	0	0	0	3.95	4.51	0.14
(V02) (528GZ) Kingston	230	229	99.57%	1	0.43%	0	0	229	0	0	0	1	0	0	0	0	0	0	0	0.51	0	0.79
(V02) (528) Bath, NY	18,246	17,665	96.82%	581	3.18%	0	17	16,981	4	684	6	371	6	128	1	34	0	48	0	4.85	6.52	6.9
(V02) (528AG) Bath	16,540	16,006	96.77%	534	3.23%	0	17	15,443	4	563	6	338	6	117	1	33	0	46	0	4.27	6.36	7.72
(V02) (528G4) Elmira	1,135	1,118	98.50%	17	1.50%	0	0	1,024	0	94	0	12	0	3	0	1	0	1	0	6.01	7.07	1.43
(V02) (528G8) Wellsville	571	541	94.75%	30	5.25%	0	0	514	0	27	0	21	0	8	0	0	0	1	0	4.55	13.53	2.35
(V02) (528) Western New York, NY	47,720	46,058	96.52%	1,662	3.48%	22	15	44,264	7	1,794	2	954	6	360	0	194	0	154	0	4.16	4.52	3.85
(V02) (528) Upstate New York HCS, Buffalo NY	39,285	37,747	96.09%	1,538	3.91%	0	15	36,301	7	1,446	2	877	6	340	0	188	0	132	0	4.76	4.61	4.01
(V02) (528A4) Upstate New York HCS-Batavia	3,274	3,239	98.93%	35	1.07%	0	0	3,018	0	221	0	25	0	1	0	3	0	6	0	6.03	2.24	3.22
(V02) (528GB) Jamestown	1,400	1,364	97.43%	36	2.57%	0	0	1,355	0	9	0	15	0	5	0	1	0	15	0	3.32	10.57	2.39
(V02) (528GC) Dunkirk	429	421	98.14%	8	1.86%	0	0	403	0	18	0	7	0	1	0	0	0	0	0	2.31	18.82	5.44
(V02) (528GD) Niagara Falls	459	438	95.42%	21	4.58%	0	0	427	0	11	0	16	0	4	0	1	0	0	0	5.52	7.15	5.16
(V02) (528GK) Lockport	1,059	1,054	99.53%	5	0.47%	0	0	1,047	0	7	0	2	0	2	0	1	0	0	0	2.2	4.2	4.86
(V02) (528GQ) Lackawanna	946	937	99.05%	9	0.95%	0	0	884	0	53	0	4	0	5	0	0	0	0	0	4.04	9.25	1.37
(V02) (528GR) Olean	868	858	98.85%	10	1.15%	0	0	829	0	29	0	8	0	2	0	0	0	0	0	2.52	6.3	2.92
(V02) (528) Canandaigua, NY	13,806	13,256	96.02%	550	3.98%	20	8	12,254	6	1,002	2	398	0	70	0	19	0	63	0	6.62	6.98	2.88
(V02) (528AS) Canandaigua	5,169	4,886	94.53%	283	5.47%	0	7	4,427	5	459	2	209	0	34	0	9	0	31	0	5.68	9.4	3.14
(V02) (528GE) Rochester	8,635	8,368	96.91%	267	3.09%	0	1	7,825	1	543	0	189	0	36	0	10	0	32	0	6.95	5.23	2.69
(V02) (528QM) Canandaigua Mobile Medical Unit	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V02) (528) Syracuse, NY	45,104	42,778	94.84%	2,326	5.16%	11	51	40,440	36	2,338	2	1,169	7	465	5	235	0	457	0	4.55	9.93	3.75
(V02) (528A7) Syracuse	30,135	28,232	93.69%	1,903	6.31%	0	9	26,510	6	1,722	0	944	2	389	0	208	0	362	0	3.08	10.67	4.11
(V02) (528GS) Auburn	1,297	1,228	94.68%	69	5.32%	0	0	1,220	0	8	0	15	0	3	0	7	0	44	0	12.82	6.86	1.08
(V02) (528G9) Cortland	2,112	2,072	98.11%	40	1.89%	0	0	2,050	0	22	0	10	0	10	0	4	0	16	0	2.84	2.93	2.67
(V02) (528GL) Massena	1,481	1,458	98.45%	23	1.55%	0	0	1,399	0	59	0	10	0	4	0	3	0	6	0	3.05	17.48	1.32
(V02) (528GM) Rome	4,388	4,255	96.97%	133	3.03%	0	1	4,030	0	225	0	79	1	37	0	5	0	12	0	4.38	4.86	5.2
(V02) (528GN) Binghamton	2,091	2,065	98.76%	26	1.24%	0	0	1,943	0	122	0	12	0	11	0	2	0	1	0	2.37	6.53	0.49
(V02) (528GO) Carthage	1,625	1,545	95.08%	80	4.92%	0	41	1,410	30	135	2	71	4	7	5	1	0	1	0	6	5.08	5.34
(V02) (528GP) Oswego	1,919	1,867	97.29%	52	2.71%	0	0	1,823	0	44	0	28	0	4	0	5	0	15	0	5.53	3.83	3.87
(V02) (528MA) Watertown DES	56	56	100.00%	0	0.00%	0	0	55	0	1	0	0	0	0	0	0	0	0	0	0	4.06	0
(V03) (526) Bronx, NY	22,429	21,782	97.12%	647	2.88%	1	11	20,338	4	1,444	4	569	3	64	0	12	0	2	0	5.25	5.13	2.49
(V03) (526) Bronx	21,423	20,784	97.02%	639	2.98%	0	11	19,397	4	1,387	4	562	3	63	0	12	0	2	0	6.44	5.13	2.12
(V03) (526GA) White Plains	391	390	99.74%	1	0.26%	0	0	345	0	45	0	1	0	0	0	0	0	0	0	5.78	3.43	5.7
(V03) (526GB) Yonkers	562	555	98.75%	7	1.25%	0	0	543	0	12	0	6	0	1	0	0	0	0	0	0.68	3.02	4.57
(V03) (526GD) Queens	53	53	100.00%	0	0.00%	0	0	53	0	0	0	0	0	0	0	0	0	0	0	0.16	3.09	0
(V03) (561) New Jersey HCS, NJ	39,645	38,804	97.88%	841	2.12%	0	2	37,207	2	1,597	0	640	0	105	0	42	0	54	0	2.14	3.58	3.13
(V03) (561) New Jersey HCS-East Orange Campus	18,005	17,662	98.09%	343	1.91%	0	2	16,878	2	784	0	265	0	36	0	11	0	31	0	2.14	3.23	3.77
(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	7,401	7,169	96.87%	232	3.13%	0	0	6,676	0	493	0	193	0	30	0	3	0	6	0	1.13	4.74	5.15
(V03) (561B) Newark	33	31	93.94%	2	6.06%	0	0	31	0	0	0	2	0	0	0	0	0	0	0	0	0	0
(V03) (561B2) Brick	7,792	7,624	97.84%	168	2.16%	0	0	7,426	0	198	0	123	0	25	0	15	0	5	0	2.96	4.05	1.13
(V03) (561GA) Hamilton	433	432	99.77%	1	0.23%	0	0	419	0	13	0	1	0	0	0	0	0	0	0	3.34	4.2	3.24
(V03) (561GB) Elizabeth	338	308	91.12%	30	8.88%	0	0	282	0	26	0	15	0	9	0	4	0	2	0	9.79	1.84	11.4
(V03) (561GD) Hackensack/Bergen County	2,763	2,750	99.53%	13	0.47%	0	0	2,738	0	12	0	6	0	0	0	2	0	5	0	0.47	1.65	0.78
(V03) (561GE) Jersey City	503	495	98.41%	8	1.59%	0	0	490	0	5	0	6	0	1	0	1	0	0	0	1.21	8.98	3.9
(V03) (561GF) Piscataway	528	524	99.24%	4	0.76%	0	0	500	0	24	0	3	0	0	0	0	0	1	0	2.12	1.64	1.53
(V03) (561GH) Morristown	640	630	98.44%	10	1.56%	0	0	627	0	3	0	4	0	1	0	3	0	2	0	0.83	2.99	3.05
(V03) (561GI) Tinton Falls	862	838	97.22%	24	2.78%	0	0	809	0	29	0	20	0	2	0	1	0	1	0	2.33	1.88	3.36
(V03) (561GJ) Paterson	347	341	98.27%	6	1.73%	0	0	331	0	10	0	2	0	1	0	2	0	1	0	0.76	1.42	3.72
(V03) (620) VA Hudson Valley HCS-Montrose Cam	22,690	22,102	97.41%	588	2.59%	2	29	20,748	15	1,354	1	437	1	79	11	29	1	43	0	5.23	4.98	3.25
(V03) (620) VA Hudson Valley HCS-Castle Point	5,900	5,761	97.64%	139	2.36%	0	13	5,421	0	340	0	117	1	13	11	3	1	6	0	6.46	5.14	4.15
(V03) (620A4) VA Hudson Valley HCS-Castle Point	10,588	10,349	97.74%	239	2.26%	0	6	9,712	6	637	0	160	0	44	0	13	0	22	0	4.04	4.7	3.69
(V03) (620B) VADOM Montrose	38	36	94.74%	2	5.26%	0	4	35	4	1	0	1	0	0	0	0	0	1	0	0	0	0
(V03) (620GA) New City (Rockland County)	2,063	2,023	98.06%	40	1.94%	0	1	1,938	0	85	1	16	0	9	0	9	0	6	0	6.38	3.53	1.99
(V03) (620GB) Carmel (Putnam County)	577	569	98.61%	8	1.39%	0	0	564	0	5	0	6	0	0	0	0	0	2	0	3.7	3.56	0.77
(V03) (620GD) Goshen	1,413	1,338	94.69%	75	5.31%	0	5	1,219	5	119	0	70	0	4	0	0	0	1	0	6.79	9.09	0.77
(V03) (620GE) Port Jervis	1,038	992	95.57%	46	4.43%	0	0	885	0	107	0	38	0	4	0	1	0	3	0	5.87	6.04	4.13
(V03) (620GF) Harris (Monticello)	419	398	94.99%	21	5.01%	0	0	374	0	24	0	20	0	0	0	1	0	0	0	0.74	6.33	11.3
(V03) (620GG) Poughkeepsie	434	422	97.24%	12	2.76%	0	0	395	0													

Pending Wait Times Using Preferred Date\*

Facility (Data On 4/01/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V03) (630GA) Harlem CBOC	182	180	98.90%	2	1.10%	0	0	179	0	1	0	0	0	1	0	1	0	0	0	1.85	0	0.88
(V03) (630GB) Staten Island CBOC	670	659	98.36%	11	1.64%	0	0	650	0	9	0	8	0	3	0	0	0	0	0	0.87	1.9	2.14
(V03) (630GC) Chapel St CBOC	204	204	100.00%	0	0.00%	0	0	203	0	1	0	0	0	0	0	0	0	0	0	1.8	0	0.57
(V03) (632) Northport, NY	34,731	33,800	97.32%	931	2.68%	0	288	32,013	33	1,787	15	731	30	89	29	49	14	62	167	5.21	5.74	3.72
(V03) (632) Northport	29,298	28,497	97.27%	801	2.73%	0	288	26,944	33	1,553	15	637	30	76	29	38	14	50	167	5.21	5.74	3.86
(V03) (632BU) Northport VADOM	832	832	100.00%	0	0.00%	0	0	832	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V03) (632GA) East Meadow	1,344	1,334	99.26%	10	0.74%	0	0	1,297	0	37	0	3	0	1	0	4	0	2	0	3.76	6.15	2
(V03) (632HA) Valley Stream	445	427	95.96%	18	4.04%	0	0	419	0	8	0	10	0	2	0	4	0	2	0	4.3	3.23	4.12
(V03) (632HB) Riverhead	848	806	95.05%	42	4.95%	0	0	727	0	79	0	40	0	2	0	0	0	0	0	6.96	4.6	5.79
(V03) (632HC) Bay Shore	697	686	98.42%	11	1.58%	0	0	680	0	6	0	3	0	7	0	1	0	0	0	1.81	0	1.66
(V03) (632HD) Patchogue	1,267	1,218	96.13%	49	3.87%	0	0	1,114	0	104	0	38	0	1	0	2	0	8	0	7.32	6.92	4.82
(V04) (460) Wilmington, DE	27,898	26,220	93.99%	1,678	6.01%	1	4	24,181	4	2,039	0	1,099	0	313	0	181	0	85	0	6.57	8.8	5.82
(V04) (460) Wilmington	19,929	18,909	94.88%	1,020	5.12%	0	2	17,419	2	1,490	0	638	0	199	0	128	0	55	0	4.75	8.98	4.16
(V04) (460GA) Sussex County	1,958	1,765	90.14%	193	9.86%	0	1	1,596	1	169	0	104	0	59	0	11	0	19	0	9.89	8.23	11.13
(V04) (460GC) Kent County	2,340	2,142	91.54%	198	8.46%	0	1	2,042	1	100	0	125	0	34	0	38	0	1	0	5.34	1.6	8.41
(V04) (460GD) Cape May USCG	691	676	97.83%	15	2.17%	0	0	655	0	21	0	12	0	2	0	0	0	1	0	1.67	8.63	3.21
(V04) (460HE) Atlantic County	1,501	1,445	96.27%	56	3.73%	0	0	1,346	0	99	0	47	0	2	0	0	0	7	0	5.28	8.1	4.87
(V04) (460HG) Cumberland County	1,445	1,249	86.44%	196	13.56%	0	0	1,101	0	148	0	173	0	17	0	4	0	2	0	13.16	13.21	3.55
(V04) (460HK) MOC Wilmington	21	21	100.00%	0	0.00%	0	0	21	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V04) (460MA) IDES Dover AFB	13	13	100.00%	0	0.00%	0	0	1	0	12	0	0	0	0	0	0	0	0	0	0	14.82	13.89
(V04) (503) Altoona, PA	30,631	30,075	98.18%	556	1.82%	3	0	28,976	0	1,099	0	116	0	123	0	86	0	231	0	5.96	6.31	2.23
(V04) (503) James E. Van Zandt VA(Altoona)	18,761	18,525	98.74%	236	1.26%	0	0	17,961	0	564	0	41	0	12	0	21	0	162	0	6.37	5.01	2.34
(V04) (503GA) Johnstown	4,387	4,340	98.93%	47	1.07%	0	0	4,061	0	279	0	23	0	2	0	4	0	18	0	5.89	7.63	2.17
(V04) (503GB) DuBois (Clearfield)	4,747	4,606	97.03%	141	2.97%	0	0	4,454	0	152	0	21	0	43	0	47	0	30	0	5.07	14.11	1.16
(V04) (503GC) State College (Centre County)	1,285	1,201	93.46%	84	6.54%	0	0	1,122	0	79	0	22	0	59	0	2	0	1	0	4.19	14.77	1.88
(V04) (503GD) Huntingdon	590	562	95.25%	28	4.75%	0	0	545	0	17	0	5	0	5	0	9	0	9	0	9.32	1.15	3.48
(V04) (503GE) Indiana	861	841	97.68%	20	2.32%	0	0	833	0	8	0	4	0	2	0	3	0	11	0	4.7	0	5.51
(V04) (529) Butler, PA	24,278	23,904	98.46%	374	1.54%	6	0	23,761	0	143	0	100	0	82	0	65	0	127	0	1.99	3.2	1.4
(V04) (529) Butler	14,141	13,895	98.26%	246	1.74%	0	0	13,766	0	129	0	94	0	55	0	33	0	64	0	1.95	3.37	1.42
(V04) (529GA) Mercer County	3,075	3,050	99.19%	25	0.81%	0	0	3,045	0	5	0	3	0	2	0	13	0	7	0	0.87	1.53	1.26
(V04) (529GB) Lawrence County	2,064	2,057	99.66%	7	0.34%	0	0	2,055	0	2	0	0	0	0	0	0	0	7	0	1.13	2.01	2.32
(V04) (529GC) Armstrong County (Kittanning)	1,702	1,674	98.35%	28	1.65%	0	0	1,674	0	0	0	1	0	2	0	1	0	24	0	5.21	0	1.53
(V04) (529GD) Clarion County	1,094	1,088	99.45%	6	0.55%	0	0	1,086	0	2	0	0	0	0	0	0	0	6	0	1.61	0	0.05
(V04) (529GF) Cranberry Township	2,202	2,140	97.18%	62	2.82%	0	0	2,135	0	5	0	2	0	23	0	18	0	19	0	2.17	0.27	0.09
(V04) (540) Clarksburg, WV	26,132	23,255	88.99%	2,877	11.01%	4	15	21,552	6	1,703	7	1,649	2	888	0	200	0	140	0	8.6	10.73	9.11
(V04) (540) Clarksburg	21,386	18,822	88.01%	2,564	11.99%	0	15	17,507	6	1,315	7	1,401	2	833	0	193	0	137	0	8.68	10.73	11.51
(V04) (540GA) Tucker County	442	340	76.92%	102	23.08%	0	0	283	0	57	0	81	0	17	0	4	0	0	0	17.25	0	24.32
(V04) (540GB) Wood County Veterans Center	1,975	1,847	93.52%	128	6.48%	0	0	1,713	0	134	0	106	0	20	0	1	0	1	0	6.28	12.49	5.98
(V04) (540GC) Braxton	583	564	96.74%	19	3.26%	0	0	494	0	70	0	16	0	3	0	0	0	0	0	5.41	11.17	8.3
(V04) (540GD) Monongalia	1,379	1,335	96.81%	44	3.19%	0	0	1,307	0	28	0	28	0	14	0	1	0	1	0	1.43	7.95	4.74
(V04) (540HK) RMU	367	347	94.55%	20	5.45%	0	0	248	0	99	0	17	0	1	0	1	0	1	0	13.28	0	0
(V04) (542) Coatesville, PA	9,355	8,926	95.41%	429	4.59%	16	3	8,374	3	552	0	279	0	109	0	26	0	15	0	3.4	8.68	4.2
(V04) (542) Coatesville	7,497	7,112	94.86%	385	5.14%	0	3	6,626	3	486	0	247	0	105	0	21	0	12	0	3.67	8.68	4.41
(V04) (542BU) VADOM Coatesville	13	13	100.00%	0	0.00%	0	0	13	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V04) (542GA) Springfield	1,116	1,095	98.12%	21	1.88%	0	0	1,058	0	37	0	15	0	1	0	2	0	3	0	3.35	0	3.21
(V04) (542GE) Spring City	729	706	96.84%	23	3.16%	0	0	677	0	29	0	17	0	3	0	3	0	0	0	2.42	0	4.36
(V04) (562) Erie, PA	14,250	13,464	94.48%	786	5.52%	24	2	12,894	2	570	0	601	0	147	0	11	0	27	0	6.73	7.97	0.62
(V04) (562) Erie	10,435	9,761	93.54%	674	6.46%	0	1	9,320	1	441	0	521	0	135	0	4	0	14	0	8.98	8.13	0.61
(V04) (562GA) Crawford County Primary Care Clinic	1,093	1,035	94.69%	58	5.31%	0	0	951	0	84	0	48	0	3	0	4	0	3	0	8.07	2.87	1.12
(V04) (562GB) Ashabula County Primary Care Clinic	1,158	1,128	97.41%	30	2.59%	0	1	1,109	1	19	0	21	0	7	0	1	0	1	0	3.82	2.79	0.61
(V04) (562GC) McKean County Primary Care Clinic	235	235	100.00%	0	0.00%	0	0	234	0	1	0	0	0	0	0	0	0	0	0	1.14	1.67	0.05
(V04) (562GD) Venango	819	801	97.80%	18	2.20%	0	0	788	0	13	0	7	0	1	0	2	0	8	0	2.1	8.32	0.34
(V04) (562GE) Warren	510	504	98.82%	6	1.18%	0	0	492	0	12	0	4	0	1	0	0	0	0	0	4.52	5	0.51
(V04) (595) Lebanon, PA	51,474	49,184	95.55%	2,290	4.45%	2	41	46,349	10	2,835	16	1,380	6	520	0	166	1	224	8	3.88	7.16	5.57
(V04) (595) Lebanon	32,661	30,908	94.63%	1,753	5.37%	0	39	28,912	9	1,996	16	1,043	6	400	0	128	0	182	8	5.49	7.29	4.91
(V04) (595GA) Camp Hill Outpatient Clinic	7,139	6,914	96.85%	225	3.15%	0	0	6,556	0	358	0	155	0	43	0	12	0	15	0	2.77	4.92	5.63
(V04) (595GC) Lancaster	3,265	3,220	98.62%	45	1.38%	0	0	3,108	0	112	0	27	0	8	0	3	0	7	0	2.75	6.35	4.71
(V04) (595GD) Reading	1,968	1,892	96.14%	76	3.86%	0	0	1,804	0	88	0	48	0	17	0	6	0	5	0	3.23	32.75	7.71
(V04) (595GE) York County	4,327	4,158	96.09%	169	3.91%	0	1	3,938	1	220	0	98	0	50	0	13	0	8	0	2.7	7.48	7.09
(V04) (595GF) Pottsville/Frackville	2,114	2,092	98.96%	22	1.04%	0	0	2,031	0	61	0	9	0	2	0	4	1	7	0	3.72	0	5.19
(V04) (642) Philadelphia, PA	64,671	57,969	89.64%	6,702	10.36%	6	119	53,408	50	4,561	25	3,376	15	1,094	3	435	7	1,797	19	5.46	16.94	4.59
(V04) (642) Philadelphia	55,344	49,301	89.08%	6,043	10.92%	0	113	45,236	46	4,065	24	2,955	14	957	3	377	7	1,754	19	6.25	17.14	4.55
(V04) (642GA) Outpatient Clinic at Marshall Hall	2,788	2,724	97.70%	64	2.30%	0	2	2,654	2	70												

Pending Wait Times Using Preferred Date\*

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(V04) (646GC) Beaver CBOC	4,178	4,120	98.61%	58	1.39%	0	2	4,052	0	68	0	8	2	2	0	6	0	42	0	4.62	2.29	1.5
(V04) (646GD) Washington County	5,089	5,008	98.41%	81	1.59%	0	4	4,942	0	66	0	23	1	18	2	8	1	32	0	3.49	3.53	0.78
(V04) (646GE) Fayette County	3,671	3,543	96.51%	128	3.49%	0	2	3,466	0	77	0	45	1	17	1	7	0	59	0	7.07	3.63	0.25
(V04) (693) Wilkes-Barre, PA	28,806	27,553	95.65%	1,253	4.35%	0	305	26,170	30	1,383	26	909	45	312	99	26	96	6	8	4.83	4.4	4.47
(V04) (693) Wilkes Barre	19,172	18,631	97.18%	541	2.82%	0	15	17,792	8	839	2	429	4	102	1	9	0	1	0	3.75	3.8	1.8
(V04) (693B4) Allentown	6,076	5,491	90.37%	585	9.63%	0	192	5,118	8	373	9	420	34	151	73	9	59	5	8	7.77	7.24	8.54
(V04) (693GA) Sayre	1,470	1,404	95.51%	66	4.49%	0	0	1,329	0	75	0	33	0	27	0	6	0	0	0	2.92	8.3	3.62
(V04) (693GB) Williamsport	1,346	1,300	96.58%	46	3.42%	0	96	1,257	14	43	15	24	6	22	24	0	37	0	0	2.11	3.11	3.64
(V04) (693GC) Tobyhanna	80	80	100.00%	0	0.00%	0	0	75	0	5	0	0	0	0	0	0	0	0	0	2.32	16.04	0
(V04) (693GF) Berwick (Columbia Co.)	231	228	98.70%	3	1.30%	0	0	219	0	9	0	3	0	0	0	0	0	0	0	1.51	0	1.8
(V04) (693GG) Northampton County	431	419	97.22%	12	2.78%	0	2	380	0	39	0	0	1	10	1	2	0	0	0	4.3	0.66	17.57
(V05) (512) Baltimore HCS, MD	53,115	47,814	90.02%	5,301	9.98%	32	79	43,409	38	4,405	15	3,045	1	1,265	5	646	2	345	18	14.56	10.05	4.16
(V05) (512) Baltimore	33,436	30,279	90.56%	3,157	9.44%	0	57	27,505	27	2,774	13	1,894	1	690	4	313	0	260	12	13.76	9.88	2.67
(V05) (512AS) Perry Point	6,464	5,967	92.31%	497	7.69%	0	5	5,506	3	461	0	234	0	156	0	91	2	16	0	12.11	7.78	2.54
(V05) (512GA) Cambridge	3,387	2,710	80.01%	677	19.99%	0	1	2,400	1	310	0	263	0	195	0	155	0	64	0	22.61	26.93	8.08
(V05) (512GC) Glen Burnie	2,559	2,266	88.55%	293	11.45%	0	6	2,022	0	244	2	234	0	57	0	2	0	0	4	9.92	16.05	4.44
(V05) (512GD) Loch Raven	4,253	3,818	89.77%	435	10.23%	0	8	3,544	6	274	0	199	0	155	1	78	0	3	1	21.56	6.63	2.66
(V05) (512GE) Pocomoke City	696	660	94.83%	36	5.17%	0	0	583	0	77	0	25	0	3	0	6	0	2	0	6.94	4.96	13.02
(V05) (512GF) Fort Howard	842	788	93.59%	54	6.41%	0	1	688	0	100	0	52	0	1	0	1	0	0	1	6.88	7.24	5.45
(V05) (512GG) Fort Meade	1,478	1,326	89.72%	152	10.28%	0	1	1,161	1	165	0	144	0	8	0	0	0	0	0	13.62	5.26	12.28
(V05) (613) Martinsburg, WV	35,643	33,723	94.61%	1,920	5.39%	3	9	31,581	7	2,142	0	1,110	1	397	0	228	1	185	0	4.12	8.64	5.31
(V05) (613) Martinsburg	25,103	23,575	93.91%	1,528	6.09%	0	6	22,025	5	1,550	0	821	0	341	0	199	1	167	0	4.98	8.71	5.46
(V05) (613BU) VADOM Martinsburg	473	452	95.56%	21	4.44%	0	0	430	0	22	0	21	0	0	0	0	0	0	0	0	0.12	6.51
(V05) (613GA) Cumberland	2,340	2,213	94.57%	127	5.43%	0	0	2,023	0	190	0	75	0	29	0	14	0	9	0	4.39	15.3	5.23
(V05) (613GB) Hagerstown	1,675	1,597	95.34%	78	4.66%	0	1	1,562	1	35	0	65	0	6	0	6	0	1	0	1.32	5.49	8.33
(V05) (613GC) Stephens City	1,672	1,633	97.67%	39	2.33%	0	0	1,535	0	98	0	30	0	3	0	2	0	4	0	4.82	3.71	4.77
(V05) (613GD) Franklin	170	165	97.06%	5	2.94%	0	0	164	0	1	0	1	0	3	0	1	0	0	0	4.4	0.78	0
(V05) (613GE) Petersburg	486	471	96.91%	15	3.09%	0	0	450	0	21	0	10	0	2	0	2	0	1	0	5.91	4.23	1
(V05) (613GF) Harrisonburg	1,829	1,808	98.85%	21	1.15%	0	0	1,758	0	50	0	14	0	5	0	1	0	1	0	3.41	2.08	2.99
(V05) (613GG) Fort Detrick	1,895	1,809	95.46%	86	4.54%	0	2	1,634	1	175	0	73	1	8	0	3	0	2	0	2.48	8.1	5.03
(V05) (688) Washington, DC	43,965	41,656	94.75%	2,309	5.25%	8	9	37,596	9	4,060	0	1,897	0	355	0	28	0	29	0	5.83	6.44	8.43
(V05) (688) Washington	37,972	35,826	94.35%	2,146	5.65%	0	7	32,145	7	3,681	0	1,751	0	340	0	27	0	28	0	6.7	6.52	10.91
(V05) (688GA) Fort Belvoir	2,321	2,254	97.11%	67	2.89%	0	2	2,056	2	198	0	65	0	2	0	0	0	0	0	5.1	6.36	4.74
(V05) (688GB) Southeast Washington	298	289	96.98%	9	3.02%	0	0	283	0	6	0	6	0	3	0	0	0	0	0	0.86	11.5	0.51
(V05) (688GC) Landover/Greenbelt (Prince George)	327	327	100.00%	0	0.00%	0	0	316	0	11	0	0	0	0	0	0	0	0	0	1.49	7.4	0.69
(V05) (688GD) Charlotte Hall	1,170	1,131	96.67%	39	3.33%	0	0	1,034	0	97	0	30	0	8	0	0	0	1	0	5.16	7.24	5.33
(V05) (688GE) Southern Prince Georges County	1,877	1,829	97.44%	48	2.56%	0	0	1,762	0	67	0	45	0	2	0	1	0	0	0	4.27	2.75	1.41
(V06) (517) Beckley, WV	15,483	14,605	94.33%	878	5.67%	0	236	13,741	20	864	24	503	24	200	34	146	16	29	118	6.01	8.45	3.66
(V06) (517) Beckley	14,408	13,568	94.17%	840	5.83%	0	235	12,758	19	810	24	489	24	196	34	143	16	12	118	5.96	8.43	3.27
(V06) (517GB) Greenbrier County	945	915	96.83%	30	3.17%	0	0	886	0	29	0	6	0	4	0	3	0	17	0	5.87	5.38	6.35
(V06) (517HK) Beckley MOC	130	122	93.85%	8	6.15%	0	1	97	1	25	0	8	0	0	0	0	0	0	0	8.04	15.22	0
(V06) (558) Durham, NC	70,715	62,807	88.82%	7,908	11.18%	177	263	56,384	84	6,423	23	4,939	52	1,748	54	887	17	334	33	12.35	12.14	3.73
(V06) (558) Durham	50,066	45,007	89.90%	5,059	10.10%	0	239	40,057	75	4,950	18	3,391	45	1,074	53	346	15	248	33	8.82	11.39	2.15
(V06) (558GA) Greenville	12,048	9,975	82.79%	2,073	17.21%	0	10	9,265	5	710	3	885	2	576	0	530	0	82	0	21.14	16.48	5.93
(V06) (558GB) Raleigh	5,756	5,166	89.75%	590	10.25%	0	6	4,603	4	563	0	507	1	71	1	8	0	4	0	15.11	9.83	2.87
(V06) (558GC) Morehead City	2,845	2,659	93.46%	186	6.54%	0	8	2,459	0	200	2	156	4	27	0	3	2	0	0	4.52	16.7	3.23
(V06) (565) Fayetteville, NC	45,292	34,457	76.08%	10,835	23.92%	114	421	29,732	298	4,725	28	6,026	25	4,176	12	474	12	159	46	30.2	20.54	8.35
(V06) (565) Fayetteville NC	30,961	23,799	76.87%	7,162	23.13%	0	275	20,750	226	3,049	10	3,822	5	2,853	5	378	5	109	24	28.99	21.47	4.78
(V06) (565GA) Jacksonville	3,042	1,889	62.10%	1,153	37.90%	0	41	1,645	37	244	1	625	2	467	1	47	0	14	0	37.71	15.33	17.52
(V06) (565GC) New Hanover County (Wilmington)	8,301	6,665	80.29%	1,636	19.71%	0	27	5,631	12	1,034	2	1,109	2	472	0	25	1	30	10	24.93	16.96	9.92
(V06) (565GD) Hamlet	867	646	74.51%	221	25.49%	0	30	490	13	156	9	147	5	65	0	8	1	1	2	37.56	4.47	9.96
(V06) (565GE) Robeson County	922	681	73.86%	241	26.14%	0	48	609	10	72	6	81	11	152	6	5	5	3	10	28.28	15.01	18.42
(V06) (565GF) Goldsboro	1,130	708	62.65%	422	37.35%	0	0	574	0	134	0	242	0	167	0	11	0	2	0	40.36	8.58	11.92
(V06) (565MB) IDES Fort Bragg	49	49	100.00%	0	0.00%	0	0	13	0	36	0	0	0	0	0	0	0	0	0	0	16.44	0
(V06) (565MD) IDES Camp Leje																						

Pending Wait Times Using Preferred Date\*

Facility (Data On 4/01/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V06) (652GF) Emporia, VA	802	739	92.14%	63	7.86%	0	0	703	0	36	0	31	0	18	0	14	0	0	0	5.03	0	16.35
(V06) (658) Salem, VA	43,294	40,556	93.68%	2,738	6.32%	15	225	38,510	43	2,046	23	1,297	23	466	22	454	13	521	99	9.84	11.13	1.76
(V06) (658A) Salem	33,312	31,020	93.12%	2,292	6.88%	0	210	29,189	29	1,831	22	1,176	23	389	22	388	13	339	99	5.57	11.23	1.6
(V06) (658GA) Tazewell	533	527	98.87%	6	1.13%	0	0	522	0	5	0	1	0	2	0	0	0	3	0	2.19	0	1.58
(V06) (658GB) Danville	3,777	3,605	95.45%	172	4.55%	0	1	3,582	1	23	0	2	0	4	0	4	0	162	0	18.51	0.31	2.19
(V06) (658GC) Lynchburg	2,533	2,444	96.49%	89	3.51%	0	6	2,393	5	51	1	34	0	29	0	25	0	1	0	4.67	3.42	2.42
(V06) (658GD) Staunton	1,695	1,536	90.62%	159	9.38%	0	8	1,448	8	88	0	67	0	41	0	35	0	16	0	14.25	1.2	2.34
(V06) (658GE) Wytheville	1,444	1,424	98.61%	20	1.39%	0	0	1,376	0	48	0	17	0	1	0	2	0	0	0	5.25	0.29	1.03
(V06) (659) Salisbury, NC	78,652	67,959	86.40%	10,693	13.60%	12	1,230	61,074	283	6,885	233	5,576	344	2,639	229	976	58	1,502	82	8.5	17.11	15.74
(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	43,134	36,700	85.08%	6,434	14.92%	0	1,035	32,868	228	3,832	196	3,183	299	1,285	194	548	48	1,418	69	7.07	18.67	19.31
(V06) (659B) Winston-Salem	15,385	13,683	88.94%	1,702	11.06%	0	8	12,569	3	1,114	1	940	0	658	2	73	0	31	2	7.45	11.95	12.16
(V06) (659GA) Charlotte	17,403	15,116	86.86%	2,287	13.14%	0	173	13,650	46	1,466	36	1,237	44	654	32	346	7	50	8	10.53	14.19	16.7
(V06) (659GB) Hickory	2,730	2,460	90.11%	270	9.89%	0	14	1,987	6	473	0	216	1	42	1	9	3	3	3	8.47	16.1	12.02
(V07) (508) Atlanta, GA	106,025	94,875	89.48%	11,150	10.52%	28	71	86,179	27	8,696	34	7,116	10	2,562	0	952	0	520	0	15.98	11.5	3.28
(V07) (508A) Atlanta	80,850	72,213	89.32%	8,637	10.68%	0	70	65,702	26	6,511	34	5,369	10	2,017	0	767	0	484	0	16.89	11.35	3.34
(V07) (508GA) Fort McPherson	6,308	5,959	94.47%	349	5.53%	0	1	5,633	1	326	0	287	0	53	0	7	0	2	0	10.49	13.8	3.5
(V07) (508GE) NE Georgia/Oakwood	3,240	3,003	92.69%	237	7.31%	0	0	2,648	0	355	0	176	0	43	0	15	0	3	0	11.2	14.8	1.21
(V07) (508GF) Austell	3,008	2,567	85.34%	441	14.66%	0	0	2,075	0	492	0	272	0	99	0	69	0	1	0	17.9	22.78	4.12
(V07) (508GG) Stockbridge	2,884	2,473	85.75%	411	14.25%	0	0	2,205	0	268	0	222	0	134	0	43	0	12	0	18.66	19.39	2.16
(V07) (508GH) Lawrenceville (Gwinnett County)	2,706	2,592	95.79%	114	4.21%	0	0	2,443	0	149	0	104	0	8	0	1	0	1	0	10.47	7.58	2.29
(V07) (508GI) Newnan	2,261	1,809	80.01%	452	19.99%	0	0	1,591	0	218	0	362	0	83	0	5	0	2	0	22.95	13.59	8.45
(V07) (508GJ) Blairsville	1,385	1,281	92.49%	104	7.51%	0	0	1,207	0	74	0	65	0	30	0	9	0	0	0	11.59	16.5	1.79
(V07) (508GK) Trink Davis Veterans Village CBOC	3,383	2,978	88.03%	405	11.97%	0	0	2,675	0	303	0	259	0	95	0	36	0	15	0	15.6	13.91	2.48
(V07) (509) Augusta, GA	34,251	31,990	93.40%	2,261	6.60%	8	78	29,451	21	2,539	26	1,602	20	410	6	112	1	137	4	9.23	7.87	2.01
(V07) (509A) Augusta	18,934	17,471	92.27%	1,463	7.73%	0	4	15,847	3	1,624	0	1,060	1	258	0	51	0	94	0	0	8.32	4.15
(V07) (509AA) Lenwood (Upton)	11,495	10,802	93.97%	693	6.03%	0	73	10,063	17	739	26	452	19	146	6	59	1	36	4	10.96	6.16	1.94
(V07) (509GA) Athens, GA CBOC	2,653	2,594	97.78%	59	2.22%	0	1	2,503	1	91	0	46	0	5	0	2	0	6	0	5.04	0.78	1.86
(V07) (509GB) Aiken CBOC	1,169	1,123	96.07%	46	3.93%	0	0	1,038	0	85	0	44	0	1	0	0	0	1	0	7.35	0.7	1.84
(V07) (521) Birmingham, AL	51,066	48,651	95.27%	2,415	4.73%	3	111	45,104	48	3,547	11	1,793	40	542	5	50	3	30	4	2.55	10.68	2.44
(V07) (521A) Birmingham	35,478	33,294	93.84%	2,184	6.16%	0	88	30,108	43	3,186	10	1,654	24	457	5	44	3	29	3	2.64	11.3	2.6
(V07) (521GA) Huntsville AL	3,837	3,722	97.00%	115	3.00%	0	9	3,609	1	113	0	68	7	42	0	5	0	1	1	3.27	5.76	2.6
(V07) (521GB) Decatur AL/Madison	2,200	2,168	98.55%	32	1.45%	0	12	2,077	3	91	0	9	9	21	0	1	0	1	0	2.64	4.63	3.46
(V07) (521GC) Florence AL (Shoals Area)	1,512	1,503	99.40%	9	0.60%	0	0	1,426	0	77	0	9	0	0	0	0	0	0	0	5.7	2.18	3.23
(V07) (521GD) Rainbow City	1,405	1,397	99.43%	8	0.57%	0	1	1,391	0	6	1	2	0	6	0	0	0	0	0	0.79	1.32	1.51
(V07) (521GE) Anniston/Oxford AL	1,510	1,492	98.81%	18	1.19%	0	0	1,445	0	47	0	15	0	3	0	0	0	0	0	2.93	2.24	3.03
(V07) (521GF) Jasper AL	1,151	1,131	98.26%	20	1.74%	0	0	1,122	0	9	0	11	0	9	0	0	0	0	0	1.29	2.85	1.88
(V07) (521GG) Bessemer CBOC	1,594	1,574	98.75%	20	1.25%	0	1	1,560	1	14	0	18	0	2	0	0	0	0	0	0.86	0.74	1.15
(V07) (521GH) Childersburg CBOC	1,342	1,335	99.48%	7	0.52%	0	0	1,333	0	2	0	5	0	2	0	0	0	0	0	0.97	1.78	0.63
(V07) (521GI) Guntersville	1,037	1,035	99.81%	2	0.19%	0	0	1,033	0	2	0	2	0	0	0	0	0	0	0	0.92	4.62	2.29
(V07) (534) Charleston, SC	46,139	45,301	98.18%	838	1.82%	33	109	43,237	80	2,064	8	612	21	135	0	58	0	33	0	4.13	3.45	1.73
(V07) (534A) Charleston	27,612	27,096	98.13%	516	1.87%	0	77	26,007	73	1,089	4	346	0	110	0	40	0	20	0	4.1	3.42	1.46
(V07) (534BY) Savannah	6,137	5,962	97.15%	175	2.85%	0	6	5,609	1	353	2	154	3	13	0	4	0	4	0	4.81	3.03	2.2
(V07) (534GB) Myrtle Beach	4,741	4,663	98.35%	78	1.65%	0	24	4,303	4	360	2	60	18	7	0	4	0	7	0	5.99	6.5	2.41
(V07) (534GC) Beaufort	1,443	1,428	98.96%	15	1.04%	0	0	1,352	0	76	0	10	0	3	0	2	0	0	0	3.74	3.16	1.33
(V07) (534GD) Goose Creek, SC	3,369	3,343	99.23%	26	0.77%	0	2	3,195	2	148	0	18	0	0	0	6	0	2	0	3.23	3.97	2.21
(V07) (534GE) Hinesville	2,837	2,809	99.01%	28	0.99%	0	0	2,711	0	38	0	24	0	2	0	2	0	0	0	1.45	0	0.9
(V07) (544) Columbia, SC	59,764	53,763	89.96%	6,001	10.04%	15	987	48,778	268	4,985	157	3,164	206	1,929	101	682	131	226	122	8.47	13.07	9.64
(V07) (544A) Columbia SC	37,169	33,063	88.95%	4,106	11.05%	0	554	29,215	99	3,848	37	2,247	143	1,391	100	373	51	95	122	15.62	10.72	16.95
(V07) (544B2) Greenville SC	8,863	7,415	83.66%	1,448	16.34%	0	432	6,947	169	468	120	722	63	393	0	216	80	117	0	2.87	28.36	8.53
(V07) (544GB) Florence SC	2,636	2,414	91.58%	222	8.42%	0	1	2,233	0	181	0	67	0	95	1	57	0	3	0	11.75	0	9.21
(V07) (544GC) Rock Hill	4,517	4,428	98.03%	89	1.97%	0	0	4,318	0	110	0	37	0	26	0	17	0	9	0	2.87	14	4.8
(V07) (544GD) Anderson County	1,901	1,860	97.84%	41	2.16%	0	0	1,784	0	76	0	24	0	6	0	10	0	1	0	2.95	0	4.49
(V07) (544GE) Orangeburg County	1,131	1,123	99.29%	8	0.71%	0	0	1,078	0	45	0	4	0	2	0	2	0	0	0	4.47	0	2.28
(V07) (544GF) Sumter County	1,366	1,349	98.76%</																			

Pending Wait Times Using Preferred Date\*

Facility (Data On 4/01/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V07) (619GE) Monroe County	413	404	97.82%	9	2.18%	0	0	400	0	4	0	7	0	2	0	0	0	0	0	2.14	0	4.26
(V07) (619PA) Montgomery PR RTP	0	0	0.00%	0	0.00%	0	2	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0
(V07) (679) Tuscaloosa, AL	6,783	6,206	91.49%	577	8.51%	6	0	5,786	0	420	0	332	0	119	0	75	0	51	0	17.48	0.69	4.44
(V07) (679) Tuscaloosa	6,660	6,085	91.37%	575	8.63%	0	0	5,665	0	420	0	330	0	119	0	75	0	51	0	18.21	0.69	4.44
(V07) (679HK) Mobile Clinic Tuscaloosa	120	118	98.33%	2	1.67%	0	0	118	0	0	0	2	0	0	0	0	0	0	0	1.53	0	0
(V07) (679MA) IDES Columbus	3	3	100.00%	0	0.00%	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0.29	0
(V08) (516) Bay Pines, FL	93,199	87,860	94.27%	5,339	5.73%	0	258	82,202	17	5,658	19	3,149	58	1,272	54	526	27	392	83	7.08	8.98	2.87
(V08) (516) C.W. Bill Young VAMC	52,836	50,671	95.90%	2,165	4.10%	0	8	47,329	4	3,342	1	1,489	0	341	2	110	1	225	0	7.29	7.51	2.09
(V08) (516B2) Lee County	21,257	18,686	87.91%	2,571	12.09%	0	5	17,088	5	1,598	0	1,221	0	818	0	391	0	141	0	9.91	15.4	3.87
(V08) (516GA) Sarasota	3,975	3,826	96.25%	149	3.75%	0	4	3,688	1	138	1	131	0	10	1	3	0	5	1	6.1	5.33	2.32
(V08) (516GB) St. Petersburg	669	644	96.26%	25	3.74%	0	1	611	0	33	0	16	0	5	1	1	0	3	0	4.53	1.01	2.43
(V08) (516GC) Palm Harbor	2,226	2,187	98.25%	39	1.75%	0	0	2,083	0	104	0	32	0	2	0	3	0	2	0	4.33	0.87	0.92
(V08) (516GD) Bradenton	5,107	5,018	98.26%	89	1.74%	0	240	4,854	7	164	17	47	58	27	50	7	26	8	82	4.97	3.04	2.05
(V08) (516GE) Port Charlotte/Charlotte County	3,517	3,299	93.80%	218	6.20%	0	0	3,106	0	193	0	158	0	51	0	7	0	2	0	5.35	5.64	5.56
(V08) (516GF) Naples	2,233	2,172	97.27%	61	2.73%	0	0	2,118	0	54	0	41	0	16	0	2	0	2	0	3.08	4.63	4.35
(V08) (516GH) Sebring	1,379	1,357	98.40%	22	1.60%	0	0	1,325	0	32	0	14	0	2	0	2	0	4	0	5.53	5.42	1.88
(V08) (546) Miami, FL	54,693	52,828	96.59%	1,865	3.41%	21	8	50,540	7	2,868	0	1,395	1	354	0	72	0	44	0	4.74	4.8	1.22
(V08) (546) Miami	34,590	33,431	96.65%	1,159	3.35%	0	4	32,109	3	1,322	0	896	1	181	0	50	0	32	0	6.05	4.14	0.85
(V08) (546B2) Broward County	13,746	13,164	95.77%	582	4.23%	0	3	12,330	3	834	0	418	0	139	0	14	0	11	0	6.21	6.9	0.93
(V08) (546GA) Miami	134	133	99.25%	1	0.75%	0	0	132	0	1	0	0	0	1	0	0	0	0	0	0	0	2.06
(V08) (546GB) Key West	867	840	96.89%	27	3.11%	0	0	794	0	46	0	18	0	3	0	5	0	1	0	1.75	6.77	2.87
(V08) (546GC) Homestead	2,331	2,283	97.94%	48	2.06%	0	0	2,242	0	41	0	25	0	21	0	2	0	0	0	2.85	1.3	2.47
(V08) (546GD) Pembroke Pines	953	951	99.79%	2	0.21%	0	0	936	0	15	0	1	0	1	0	0	0	0	0	1.26	1.39	0.53
(V08) (546GE) Key Largo	389	381	97.94%	8	2.06%	0	0	376	0	5	0	4	0	3	0	1	0	0	0	1.38	4.37	4.16
(V08) (546GF) Hollywood (Southeast Broward Co.)	1,171	1,152	98.38%	19	1.62%	0	1	1,137	1	15	0	15	0	4	0	0	0	0	0	1.11	2.7	2.45
(V08) (546GH) Deerfield Beach	512	493	96.29%	19	3.71%	0	0	484	0	9	0	18	0	1	0	0	0	0	0	1.21	1.64	4.83
(V08) (548) West Palm Beach, FL	69,740	66,194	94.92%	3,546	5.08%	19	18	62,004	3	4,190	2	2,434	0	618	0	218	9	276	4	4.78	7	4.18
(V08) (548) W Palm Beach	59,522	56,258	94.52%	3,264	5.48%	0	10	52,343	1	3,915	0	2,233	0	543	0	213	7	275	2	5.77	7.02	5.19
(V08) (548GA) Ft Pierce	1,729	1,619	93.64%	110	6.36%	0	3	1,522	0	97	1	70	0	39	0	1	1	1	0	2.44	15.3	2.04
(V08) (548GB) Delray Beach	2,686	2,638	98.21%	48	1.79%	0	0	2,566	0	72	0	31	0	17	0	0	0	0	0	0.65	4.26	0.79
(V08) (548GC) Stuart	2,166	2,084	96.21%	82	3.79%	0	5	2,027	2	57	1	68	0	11	0	2	1	1	1	0.82	11.24	1.5
(V08) (548GD) Boca Raton	1,404	1,378	98.15%	26	1.85%	0	0	1,356	0	22	0	20	0	5	0	1	0	0	0	0.33	3.23	1.92
(V08) (548GE) Vero Beach	1,473	1,462	99.25%	11	0.75%	0	0	1,438	0	24	0	8	0	2	0	1	0	0	0	1.16	2	0.66
(V08) (548GF) Okeechobee	760	755	99.34%	5	0.66%	0	0	752	0	3	0	4	0	1	0	0	0	0	0	0.69	3.4	0.94
(V08) (573) Gainesville, FL	153,599	134,347	87.47%	19,252	12.53%	172	388	121,073	117	13,274	129	10,494	70	6,053	35	1,551	22	1,154	15	7.9	15.57	3.32
(V08) (573) North Florida/South Georgia HCS-Gain	57,533	51,623	89.73%	5,910	10.27%	0	302	46,678	90	4,945	114	3,017	49	1,576	17	636	17	681	15	7.97	12.25	3.2
(V08) (573A4) North Florida/South Georgia HCS-La	16,426	14,875	90.56%	1,551	9.44%	0	69	13,321	10	1,554	15	837	21	285	18	300	5	129	0	11.71	14.38	0.7
(V08) (573B) Jacksonville	32,895	25,340	77.03%	7,555	22.97%	0	15	22,182	15	3,158	0	3,526	0	3,327	0	451	0	251	0	6.84	26.41	6.02
(V08) (573GA) Valdosta	1,470	1,442	98.10%	28	1.90%	0	0	1,386	0	56	0	10	0	11	0	7	0	0	0	3.22	12.55	1.4
(V08) (573GD) Ocala	6,683	6,547	97.96%	136	2.04%	0	0	5,952	0	595	0	118	0	6	0	9	0	3	0	3.79	9.85	3.42
(V08) (573GE) St. Augustine	3,191	3,051	95.61%	140	4.39%	0	0	2,797	0	254	0	94	0	37	0	7	0	2	0	5.95	10.68	1.82
(V08) (573GF) Tallahassee	10,785	8,299	76.95%	2,486	23.05%	0	0	6,950	0	1,349	0	1,946	0	448	0	69	0	23	0	19.97	20.18	1.79
(V08) (573GG) Lecanto	3,166	3,083	97.38%	83	2.62%	0	2	2,856	2	227	0	70	0	8	0	3	0	2	0	5.93	10.06	1.11
(V08) (573GI) The Villages	17,139	16,095	93.91%	1,044	6.09%	0	0	15,158	0	937	0	611	0	307	0	64	0	62	0	6.49	8.09	3.96
(V08) (573GJ) Saint Marys	1,206	1,025	84.99%	181	15.01%	0	0	932	0	93	0	178	0	3	0	0	0	0	0	17.82	9.65	1.29
(V08) (573GK) Jackson County	1,045	1,028	98.37%	17	1.63%	0	0	978	0	50	0	15	0	0	0	2	0	0	0	4.89	7.83	2.91
(V08) (573GL) Palatka	1,315	1,203	91.48%	112	8.52%	0	0	1,167	0	36	0	66	0	44	0	2	0	0	0	3.81	6.97	4.48
(V08) (573GM) Waycross	736	727	98.78%	9	1.22%	0	0	710	0	17	0	6	0	1	0	1	0	1	0	0.9	16.55	2.31
(V08) (573MA) IDES Naval Hospital Jacksonville	9	9	100.00%	0	0.00%	0	0	6	0	3	0	0	0	0	0	0	0	0	0	0	6.53	0
(V08) (672) San Juan, PR	128,913	127,310	98.76%	1,603	1.24%	1	106	123,753	15	3,557	19	582	30	261	21	295	8	465	13	3.1	2.59	2.36
(V08) (672) San Juan	81,566	80,563	98.77%	1,003	1.23%	0	42	77,617	7	2,946	10	357	10	169	13	179	2	298	0	3.95	2.73	3.01
(V08) (672B0) Ponce	18,763	18,541	98.82%	222	1.18%	0	42	18,442	6	99	6	95	11	41	6	33	6	53	7	2.01	1.65	1.41
(V08) (672B2) Mayaguez	16,051	15,836	98.66%	215	1.34%	0	21	15,465	1	371	3	73	9	21	2	37	0	84	6	2.94	2.36	2.2
(V08) (672GA) St Croix	457	431	94.31%	26	5.69%	0	0	406	0	25	0	8	0	9	0	7	0	7	0	5.48	9.94	15.87
(V08) (672GB) St Thomas	623	594	95.35%	29	4.65%	0	0	582														



Pending Wait Times Using Preferred Date\*

Facility (Data On 4/01/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V08) (675GD) Orange City	2,134	2,073	97.14%	61	2.86%	0	0	1,988	0	85	0	48	0	9	0	3	0	1	0	4.08	3.42	2.24
(V08) (675GE) Leesburg CBOC	2,335	2,308	98.84%	27	1.16%	0	3	2,272	1	36	1	18	1	4	0	1	0	4	0	1.66	4.06	1.89
(V08) (675GF) Clermont CBOC	1,528	1,493	97.71%	35	2.29%	0	0	1,451	0	42	0	19	0	9	0	5	0	2	0	3.8	6.94	4.19
(V08) (675GG) Lake Baldwin CBOC	54,383	49,467	90.96%	4,916	9.04%	0	189	46,153	66	3,314	23	3,293	28	948	16	459	15	216	41	7.21	9.47	2.97
(V09) (581) Huntington, WV	28,383	25,741	90.69%	2,642	9.31%	0	2	22,814	0	2,927	1	1,951	0	560	1	98	0	33	0	10.65	10.74	3.39
(V09) (581I) Huntington	23,362	20,936	89.62%	2,426	10.38%	0	2	18,393	0	2,543	1	1,789	0	528	1	80	0	29	0	12.96	10.88	3.48
(V09) (581GA) Prestonsburg	2,299	2,146	93.34%	153	6.66%	0	0	1,954	0	192	0	112	0	27	0	11	0	3	0	9.76	11.61	3.35
(V09) (581GB) Charleston	2,722	2,659	97.69%	63	2.31%	0	0	2,467	0	192	0	50	0	5	0	7	0	1	0	6.05	2.82	3.12
(V09) (596) Lexington, KY	35,230	32,360	91.85%	2,870	8.15%	1	409	28,658	141	3,702	132	2,043	104	563	29	184	2	80	1	6.04	8.79	7.98
(V09) (596) Lexington-Leestown	14,041	13,247	94.35%	794	5.65%	0	65	11,913	53	1,334	6	533	1	181	2	60	2	20	1	5.56	6.55	8.59
(V09) (596A4) Lexington-Cooper Dr	17,171	15,402	89.70%	1,769	10.30%	0	318	13,387	67	2,015	121	1,265	103	331	27	117	0	56	0	0	9.59	0.59
(V09) (596BU) Lexington Domiciliary	5	5	100.00%	0	0.00%	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V09) (596GA) Somerset	2,153	1,956	90.85%	197	9.15%	0	6	1,758	6	198	0	159	0	31	0	4	0	3	0	8.14	11.67	6.5
(V09) (596GB) Morehead	379	355	93.67%	24	6.33%	0	11	338	6	17	5	23	0	1	0	0	0	0	0	4.51	10.42	2.52
(V09) (596GC) Hazard	558	525	94.09%	33	5.91%	0	3	476	3	49	0	17	0	15	0	1	0	0	0	5.65	3.99	3.09
(V09) (596GD) Berea	923	870	94.26%	53	5.74%	0	6	781	6	89	0	46	0	4	0	2	0	1	0	5.62	5.75	6.23
(V09) (603) Louisville, KY	41,981	40,402	96.24%	1,579	3.76%	3	7	37,562	3	2,840	4	969	0	378	0	137	0	95	0	3.93	7.12	4.44
(V09) (603) Louisville	24,392	23,132	94.83%	1,260	5.17%	0	1	21,052	0	2,080	1	784	0	286	0	103	0	87	0	5.66	7.31	7.99
(V09) (603GA) Fort Knox	1,512	1,491	98.61%	21	1.39%	0	0	1,369	0	122	0	14	0	7	0	0	0	0	0	4.39	20.35	3.13
(V09) (603GB) New Albany IN (Southern Indiana)	3,549	3,411	96.11%	138	3.89%	0	0	3,328	0	83	0	46	0	65	0	21	0	6	0	2.64	1.24	9.08
(V09) (603GC) Shively (Louisville-Jefferson County)	3,776	3,735	98.91%	41	1.09%	0	0	3,438	0	297	0	38	0	2	0	1	0	0	0	5.75	2.93	3.44
(V09) (603GD) Dupont	2,054	1,986	96.69%	68	3.31%	0	0	1,862	0	124	0	62	0	2	0	4	0	0	0	6.77	0	4.41
(V09) (603GE) Newburg CBOC KY	3,108	3,076	98.97%	32	1.03%	0	6	3,007	3	69	3	13	0	10	0	8	0	1	0	3	2.53	2.25
(V09) (603GF) Grayson County	1,804	1,797	99.61%	7	0.39%	0	0	1,757	0	40	0	4	0	2	0	0	0	1	0	2.24	1.11	1.44
(V09) (603GG) Scott County	1,174	1,169	99.57%	5	0.43%	0	0	1,158	0	11	0	2	0	3	0	0	0	0	0	2.05	0.8	1.34
(V09) (603GH) Carroll County	571	564	98.77%	7	1.23%	0	0	550	0	14	0	6	0	1	0	0	0	0	0	1.02	1.56	2.89
(V09) (603MA) IDES Fort Knox	34	34	100.00%	0	0.00%	0	0	34	0	0	0	0	0	0	0	0	0	0	0	0	19.14	11.76
(V09) (603PB) Louisville (SARRTP)	7	7	100.00%	0	0.00%	0	0	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V09) (614) Memphis, TN	63,817	60,571	94.91%	3,246	5.09%	6	203	58,334	37	2,237	42	1,564	13	843	18	449	24	390	62	5.54	5.94	6.99
(V09) (614) Memphis	47,372	44,740	94.44%	2,632	5.56%	0	117	42,766	15	1,974	16	1,322	8	708	15	365	18	237	45	7.16	6.06	5.67
(V09) (614GA) Tupelo	2,386	2,237	93.76%	149	6.24%	0	2	2,217	0	20	1	88	0	29	1	14	0	18	0	3.27	1.08	7.66
(V09) (614GB) Jonesboro	3,396	3,354	98.76%	42	1.24%	0	2	3,320	0	34	1	3	0	0	1	6	0	33	0	3.76	0.04	2.78
(V09) (614GC) Marshall County	703	689	98.01%	14	1.99%	0	0	685	0	4	0	7	0	4	0	1	0	2	0	3.54	0.26	4.41
(V09) (614GD) Savannah (Hardin County)	336	332	98.81%	4	1.19%	0	2	325	1	7	0	0	0	3	1	0	0	1	0	1.9	0.11	4.81
(V09) (614GE) Covington	2,092	1,906	91.11%	186	8.89%	0	77	1,874	21	32	21	47	5	62	0	46	6	31	17	5.31	2.95	17.36
(V09) (614GF) Memphis-South Clinic	2,677	2,620	97.87%	57	2.13%	0	2	2,518	0	102	2	44	0	5	0	1	0	7	0	4.58	2.02	0.75
(V09) (614GG) Jackson TN	1,994	1,905	95.54%	89	4.46%	0	0	1,887	0	18	0	39	0	25	0	10	0	15	0	2.95	1.13	19.34
(V09) (614GI) Dyersburg	1,957	1,926	98.42%	31	1.58%	0	0	1,917	0	9	0	4	0	2	0	5	0	20	0	6.74	0.08	1.13
(V09) (614GN) Helena, AR	904	862	95.35%	42	4.65%	0	1	825	0	37	1	10	0	5	0	1	0	26	0	11.62	0.64	2.78
(V09) (621) Mountain Home, TN	80,573	74,170	92.05%	6,403	7.95%	7	127	70,652	28	3,518	21	2,778	50	1,662	13	807	5	1,156	10	10.24	10.01	3.67
(V09) (621) James H Quillen VAMC	53,533	49,546	92.55%	3,987	7.45%	0	106	47,019	19	2,527	19	2,029	47	1,179	13	416	2	363	6	7.8	8.57	4.03
(V09) (621BU) VADOM Mountain Home	147	147	100.00%	0	0.00%	0	0	145	0	2	0	0	0	0	0	0	0	0	0	0.34	0	0
(V09) (621BY) Knoxville CBOC	15,401	13,502	87.67%	1,899	12.33%	0	12	12,947	7	555	1	458	0	371	0	360	0	710	4	17.35	31.7	2.9
(V09) (621GA) Rogersville	1,227	1,123	91.52%	104	8.48%	0	0	1,045	0	78	0	60	0	16	0	4	0	24	0	11.09	4.71	2.7
(V09) (621GC) Norton	3,929	3,805	96.84%	124	3.16%	0	2	3,657	1	148	1	78	0	11	0	7	0	28	0	4.52	3.86	4.85
(V09) (621GG) Morristown CBOC TN	1,036	1,016	98.07%	20	1.93%	0	6	990	1	26	0	9	2	1	0	4	3	6	0	2.01	3.87	4.56
(V09) (621GI) Sevierville	1,668	1,579	94.66%	89	5.34%	0	1	1,526	0	53	0	51	1	24	0	2	0	12	0	6.82	4.81	1.18
(V09) (621GJ) Bristol	2,606	2,473	94.90%	133	5.10%	0	0	2,363	0	110	0	72	0	48	0	8	0	5	0	7.1	4.31	5.71
(V09) (621GK) Campbell County	1,026	979	95.42%	47	4.58%	0	0	960	0	19	0	21	0	12	0	6	0	8	0	5.27	3.86	3.1
(V09) (626) Middle Tennessee HCS, TN	143,658	130,999	91.19%	12,659	8.81%	9	832	124,355	239	6,644	114	5,785	113	3,402	103	1,403	84	2,069	176	14.93	8.05	7.24
(V09) (626) Middle Tennessee HCS	66,208	59,813	90.34%	6,395	9.66%	0	119	56,120	61	3,693	18	2,785	2	1,995	1	797	1	818	36	19.13	9.19	7.57
(V09) (626A4) Middle Tennessee HCS-Alvin C. York	39,565	37,517	94.82%	2,048	5.18%	0	58	36,490	57	1,027	1	961	0	478	0	185	0	424	0	5.82	6.73	3.74
(V09) (626GA) Dover	631	584	92.55%	47	7.45%	0	0	523	0	61	0	17	0	2	0	3	0	25	0	16.31	1.8	8.23
(V09) (626GC) Bowling Green	2,209	1,881	85.15%	328	14.85%	0	80	1,618	9	263	8	261	11	47	11	10	13	10	27	12.36	14.45	8.82
(V09) (626GE) Clarksville	8,236	7,743	94.01%	493	5.99%	0	180	7,262	35	481	33	289	56	136	40	36	16	32	0	4.03	3.16	11.4
(V09) (626GF) Chattanooga	15,636	14,332	91.66%	1,304	8.34%	0	42	13,686	32	646	9	837	1	512	0	59	0	96	0	11.18	6.04	5.47
(V09) (626GG) Tullahoma	1,039	611	58.81%	428	41.19%	0	46	594	5	17	10	19	10	52	14	73	6	284	0	70	23.34	2.68
(V09) (626GH) Cookeville	2,331	1,869	80.18%	462	19.82%	0	266	1,761	21	108	19	82	28	47	37	52	48	281	112	48.97	0.48	2.87
(V09) (626GJ) Hopkinsville	3,656	3,014	82.44%	642	17.56%	0	36	2,890	15	124	16	407	5	138	0	66	0	31	0	10.14	2.22	19.94
(V09) (626GK) McMinnville	903	874	96.79%	29	3.21%	0	0	781	0	93	0	20	0	3	0	3	0	3	0	10.21	2.71	4.89
(V09) (626GL) Harriman (Roane County)	789	738	93.54%	51	6.46%	0	1	702	0	36	0	11	0	2	0	3	0	35	1	23.16	3.11	9.03
(V09) (626GM) Maury County CBOC	1,686																					

Pending Wait Times Using Preferred Date\*

Facility (Data On 4/01/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V10) (538GE) Cambridge	1,405	1,261	89.75%	144	10.25%	0	0	1,208	0	53	0	52	0	76	0	12	0	4	0	4.94	17.61	5.3
(V10) (539) Cincinnati, OH	41,197	39,323	95.45%	1,874	4.55%	9	461	37,548	267	1,775	54	1,089	83	499	41	232	6	54	10	3.43	6.43	2.55
(V10) (539I) Cincinnati	29,209	27,557	94.34%	1,652	5.66%	0	455	26,089	265	1,468	53	928	82	462	41	216	5	46	9	3.87	7.06	2.35
(V10) (539AA) CINCINNATI, FT. THOMAS	405	403	99.51%	2	0.49%	0	1	399	0	4	1	0	0	1	0	0	0	1	0	0	0.74	1.08
(V10) (539GA) Bellevue	1,672	1,649	98.62%	23	1.38%	0	0	1,636	0	13	0	17	0	3	0	1	0	2	0	3.41	0.62	2.15
(V10) (539GB) Cincinnati (Clermont County)	3,427	3,368	98.28%	59	1.72%	0	1	3,279	1	89	0	48	0	6	0	5	0	0	0	3	3	2.22
(V10) (539GC) Lawrenceburg (Dearborn County)	1,834	1,769	96.46%	65	3.54%	0	2	1,705	1	64	0	45	0	18	0	1	1	1	0	5.75	3.6	5.06
(V10) (539GD) Florence	2,131	2,092	98.17%	39	1.83%	0	2	2,041	0	51	0	26	1	4	0	6	0	3	1	2.39	4.35	3.19
(V10) (539GE) Fairfield Hamilton	1,875	1,858	99.09%	17	0.91%	0	0	1,831	0	27	0	10	0	3	0	3	0	1	0	0.88	1.55	2.37
(V10) (539GF) Georgetown	644	627	97.36%	17	2.64%	0	0	568	0	59	0	15	0	2	0	0	0	0	0	5.03	1	4.3
(V10) (541) Cleveland, OH	81,234	79,633	98.03%	1,601	1.97%	14	553	76,897	210	2,736	83	1,136	87	280	173	120	0	65	0	1.95	3.86	1.82
(V10) (541) Cleveland-Wade Park	32,498	31,749	97.70%	749	2.30%	0	230	30,365	157	1,384	38	614	35	74	0	26	0	35	0	2.91	3.95	1.74
(V10) (541B) Canton	5,667	5,582	98.50%	85	1.50%	0	2	5,269	1	313	0	75	0	6	1	2	0	2	0	3.12	4.69	0.37
(V10) (541BZ) Youngstown	5,853	5,756	98.34%	97	1.66%	0	1	5,599	0	157	0	71	1	15	0	10	0	1	0	2.01	4.15	3.33
(V10) (541GB) Lorain	2,478	2,420	97.66%	58	2.34%	0	6	2,376	3	44	0	30	0	15	3	11	0	2	0	0.79	1.32	4.78
(V10) (541GC) Sandusky	2,190	2,169	99.04%	21	0.96%	0	0	2,129	0	40	0	19	0	1	0	1	0	0	0	1.06	2.27	0.28
(V10) (541GD) Mansfield	5,656	5,548	98.09%	108	1.91%	0	93	5,539	3	9	1	37	0	30	89	28	0	13	0	0.84	3.29	0.59
(V10) (541GE) McCafferty	629	627	99.68%	2	0.32%	0	0	609	0	18	0	1	0	0	0	1	0	0	0	1.79	3.86	2.31
(V10) (541GF) Painesville	3,001	2,776	92.50%	225	7.50%	0	205	2,700	38	76	40	61	48	121	79	34	0	9	0	1.5	12.5	1.13
(V10) (541GG) Akron	6,567	6,511	99.15%	56	0.85%	0	6	6,221	3	290	1	50	2	3	0	2	0	1	0	2.42	4.08	0.75
(V10) (541GH) East Liverpool	1,745	1,724	98.80%	21	1.20%	0	0	1,679	0	45	0	17	0	3	0	1	0	0	0	0.71	3.62	1.96
(V10) (541GI) Warren	1,800	1,781	98.94%	19	1.06%	0	0	1,745	0	36	0	17	0	1	0	1	0	0	0	1.71	2.31	1.88
(V10) (541GI) New Philadelphia	1,695	1,666	98.29%	29	1.71%	0	1	1,612	0	54	0	27	1	1	0	1	0	0	0	2.01	2.3	1.28
(V10) (541GK) Ravenna	2,158	2,130	98.70%	28	1.30%	0	1	2,105	1	25	0	25	0	2	0	1	0	0	0	1.47	1.76	0.64
(V10) (541GU) Parma	9,270	9,167	98.89%	103	1.11%	0	8	8,922	4	245	3	92	0	8	1	1	0	2	0	1.56	2.51	2.77
(V10) (541GM) Cleveland Ambulatory Care Center	27	27	100.00%	0	0.00%	0	0	27	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V10) (552) Dayton, OH	24,994	23,850	95.42%	1,144	4.58%	10	82	22,439	34	1,411	22	927	22	169	3	29	0	19	1	3.83	5.66	3.18
(V10) (552) Dayton	18,503	17,747	95.91%	756	4.09%	0	12	16,647	3	1,100	7	676	2	64	0	9	0	7	0	2.47	5.42	3.01
(V10) (552GA) Middletown	1,559	1,536	98.52%	23	1.48%	0	0	1,483	0	53	0	16	0	7	0	0	0	0	0	2.01	4.35	2.08
(V10) (552GB) Lima	2,231	1,918	85.97%	313	14.03%	0	39	1,779	22	139	9	187	4	94	3	20	0	12	1	9.27	12.88	4.16
(V10) (552GC) Richmond	1,377	1,336	97.02%	41	2.98%	0	31	1,263	9	73	6	37	16	4	0	0	0	0	0	2.02	4.3	4.18
(V10) (552GD) Springfield	1,324	1,313	99.17%	11	0.83%	0	0	1,267	0	46	0	11	0	0	0	0	0	0	0	1.88	2.93	3.53
(V10) (757) Columbus, OH	37,579	34,825	92.67%	2,754	7.33%	4	8	32,069	2	2,756	1	1,885	0	631	0	157	0	81	5	9.49	7.34	5.57
(V10) (757) Columbus	32,433	29,833	91.98%	2,600	8.02%	0	0	27,463	0	2,370	0	1,756	0	615	0	149	0	80	0	11.6	7.43	6.15
(V10) (757GA) Zanesville	1,410	1,369	97.09%	41	2.91%	0	1	1,241	0	128	0	39	0	0	0	1	0	1	1	6.35	5.47	2.47
(V10) (757GB) Grove City (Franklin County)	1,049	1,019	97.14%	30	2.86%	0	0	972	0	47	0	22	0	5	0	3	0	0	0	6.46	2.06	1.84
(V10) (757GC) Marion	1,068	1,033	96.72%	35	3.28%	0	0	1,004	0	29	0	28	0	7	0	0	0	0	0	1.97	2.07	4.37
(V10) (757GD) Newark	1,619	1,571	97.04%	48	2.96%	0	7	1,389	2	182	1	40	0	4	0	4	0	4	0	6.78	7.32	4.86
(V11) (506) Ann Arbor, MI	52,307	48,719	93.14%	3,588	6.86%	1	40	46,441	7	2,278	5	2,494	9	675	7	234	12	185	0	6.54	9.01	2.83
(V11) (506) Ann Arbor HCS	38,389	36,221	94.35%	2,168	5.65%	0	40	34,723	7	1,498	5	1,417	9	412	7	175	12	164	0	4.53	8.4	1.45
(V11) (506GA) Toledo	11,552	10,193	88.24%	1,359	11.76%	0	0	9,525	0	668	0	1,040	0	245	0	54	0	20	0	9.97	12.18	5.47
(V11) (506GB) Flint (Genesee Co.)	1,288	1,244	96.58%	44	3.42%	0	0	1,188	0	56	0	30	0	10	0	4	0	0	0	4.03	2.84	3.11
(V11) (506GC) Jackson	1,078	1,061	98.42%	17	1.58%	0	0	1,005	0	56	0	7	0	8	0	1	0	1	0	3.63	2.46	2.93
(V11) (515) Battle Creek, MI	21,286	20,441	96.03%	845	3.97%	13	1	19,212	1	1,229	0	747	0	83	0	9	0	6	0	3.31	4.52	2.1
(V11) (515) Battle Creek	10,811	10,352	95.75%	459	4.25%	0	1	9,782	1	570	0	419	0	33	0	4	0	3	0	1.55	4.28	2.13
(V11) (515B) Grand Rapids	7,645	7,306	95.77%	339	4.43%	0	0	6,724	0	582	0	288	0	46	0	2	0	3	0	6.08	5.08	1.19
(V11) (515GA) Muskegon	1,032	1,025	99.32%	7	0.68%	0	0	1,014	0	11	0	5	0	2	0	0	0	0	0	1.31	0.74	0.98
(V11) (515GB) Lansing	1,079	1,046	96.94%	33	3.06%	0	0	993	0	53	0	28	0	2	0	3	0	0	0	1.49	0.47	5.84
(V11) (515GC) Benton Harbor	719	712	99.03%	7	0.97%	0	0	699	0	13	0	7	0	0	0	0	0	0	0	1.57	0.61	2.46
(V11) (550) Danville, IL	20,092	18,960	94.37%	1,132	5.63%	25	6	17,819	2	1,141	0	820	2	142	0	138	2	32	0	8.08	4.05	5.59
(V11) (550) Illiana HCS (Danville)	9,430	9,178	97.33%	252	2.67%	0	2	8,736	0	442	0	189	0	33	0	21	2	9	0	2.34	4.01	2.88
(V11) (550B) Peoria	5,911	5,388	91.15%	523	8.85%	0	2	5,022	0	366	0	316	2	81	0	106	0	20	0	15.72	3.2	6.06
(V11) (550GA) Decatur	1,696	1,578	93.04%	118	6.96%	0	0	1,446	0	132	0	116	0	0	0	2	0	0	0	4.7	9.54	3.18
(V11) (550GC) Lafayette	745	643	86.31%	102	13.69%	0	0	618	0	25	0	89	0	10	0	2	0	1	0	2.34	0.97	14.66
(V11) (550GD) Springfield	1,567	1,482	94.58%	85	5.42%	0	2	1,354	2	128	0	63	0									



Pending Wait Times Using Preferred Date\*

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(V11) (610G8) Muncie	1,902	1,855	97.53%	47	2.47%	0	0	1,759	0	96	0	33	0	9	0	1	0	4	0	4.39	6.12	3.21
(V11) (610GC) Goshen, IN CBOC	676	674	99.70%	2	0.30%	0	0	669	0	5	0	0	0	1	0	1	0	0	0	2.7	0	0.48
(V11) (610GD) Peru	1,296	1,279	98.69%	17	1.31%	0	0	1,212	0	67	0	13	0	0	0	3	0	1	0	4.31	1.79	1.82
(V11) (655) Saginaw, MI	27,821	27,109	97.44%	712	2.56%	24	2	26,081	1	1,028	0	444	1	179	0	43	0	46	0	1.23	4.58	1.6
(V11) (655) Saginaw	18,836	18,217	96.71%	619	3.29%	0	2	17,444	1	773	0	393	1	156	0	31	0	39	0	1.45	5.13	2.16
(V11) (655GA) Gaylord	1,303	1,299	99.69%	4	0.31%	0	0	1,268	0	31	0	3	0	0	0	1	0	0	0	0.74	0.42	1.24
(V11) (655G8) Traverse City	2,273	2,235	98.33%	38	1.67%	0	0	2,170	0	65	0	19	0	8	0	6	0	5	0	0.55	1.17	0.66
(V11) (655GC) Oscoda	630	619	98.25%	11	1.75%	0	0	602	0	17	0	6	0	5	0	0	0	0	0	1.73	2.54	1.25
(V11) (655GD) Alpena	764	754	98.69%	10	1.31%	0	0	735	0	19	0	6	0	4	0	0	0	0	0	1.75	1.42	1.04
(V11) (655GE) Clare County	1,292	1,288	99.69%	4	0.31%	0	0	1,232	0	56	0	2	0	1	0	1	0	0	0	0.78	2.13	2.02
(V11) (655GF) Bad Axe	488	486	99.59%	2	0.41%	0	0	453	0	33	0	2	0	0	0	0	0	0	0	3.11	1.53	1.4
(V11) (655GG) Cadillac	992	986	99.40%	6	0.60%	0	0	968	0	18	0	4	0	1	0	1	0	0	0	0.24	2.6	0.69
(V11) (655GH) Cheboygan	681	668	98.09%	13	1.91%	0	0	662	0	6	0	5	0	3	0	3	0	2	0	0.75	1.63	1.1
(V11) (655GI) Grayling	562	557	99.11%	5	0.89%	0	0	547	0	10	0	4	0	1	0	0	0	0	0	0.91	1	3.46
(V12) (537) Jesse Brown VAMC (Chicago), IL	45,942	43,179	93.99%	2,763	6.01%	4	318	40,101	69	3,078	34	1,885	44	680	61	183	73	15	36	7.37	7	2.25
(V12) (537) Jesse Brown VAMC - Chicago HCS	34,999	32,898	94.00%	2,101	6.00%	0	166	30,754	46	2,144	26	1,365	24	559	32	165	19	12	19	8.13	6.45	0.83
(V12) (537BY) Adam Benjamin Jr. (Crown Point IN)	8,257	7,726	93.57%	531	6.43%	0	127	7,059	14	667	7	403	19	109	20	16	50	3	16	5.42	12.92	3.94
(V12) (537GA) Chicago Heights	835	754	90.30%	81	9.70%	0	6	699	4	55	0	77	0	4	1	0	1	0	0	10.63	0	0.98
(V12) (537GD) Lakeside	1,314	1,273	96.88%	41	3.12%	0	11	1,110	3	163	0	35	0	4	6	2	2	0	0	6.88	0	0.18
(V12) (537HA) Auburn Gresham	537	528	98.32%	9	1.68%	0	8	479	2	49	1	5	1	4	2	2	1	0	1	6.88	0	3.76
(V12) (556) Captain James A Lovell FHCC	15,579	15,368	98.65%	211	1.35%	15	9	14,507	3	861	4	190	0	10	0	3	0	8	2	2.73	3.95	3.45
(V12) (556) Captain James A Lovell FHCC	13,644	13,450	98.58%	194	1.42%	15	7	12,640	1	810	4	174	0	9	0	3	0	8	2	2.98	3.94	4.16
(V12) (556GA) Evanston	404	403	99.75%	1	0.25%	0	0	394	0	9	0	1	0	0	0	0	0	0	0	1.61	3.62	2.1
(V12) (556GC) McHenry	833	827	99.28%	6	0.72%	0	0	808	0	19	0	0	0	1	0	0	0	0	0	3.16	7.82	1.03
(V12) (556GD) Kenosha County	698	688	98.57%	10	1.43%	0	2	665	2	23	0	10	0	0	0	0	0	0	0	1.24	3.92	2.94
(V12) (578) Hines, IL	53,884	47,789	88.69%	6,095	11.31%	1	3	43,815	3	3,974	0	4,577	0	1,396	0	94	0	28	0	8.64	12.21	5.59
(V12) (578) Hines	43,986	38,607	87.77%	5,379	12.23%	0	2	35,401	2	3,206	0	4,036	0	1,221	0	94	0	28	0	11.49	12.38	5.54
(V12) (578DT) Stdom Hines	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V12) (578GA) Joliet	3,379	3,059	90.53%	320	9.47%	0	1	2,789	1	270	0	226	0	94	0	0	0	0	0	5.78	11.83	7.5
(V12) (578GC) Kankakee County	1,129	1,057	93.62%	72	6.38%	0	0	1,004	0	53	0	65	0	7	0	0	0	0	0	2.67	4.5	4.97
(V12) (578GD) Aurora IL	1,581	1,528	96.65%	53	3.35%	0	0	1,440	0	88	0	38	0	15	0	0	0	0	0	3.78	6.94	3.09
(V12) (578GE) Elgin	1,284	1,169	91.04%	115	8.96%	0	0	1,053	0	116	0	99	0	16	0	0	0	0	0	7.91	22.31	5.33
(V12) (578GF) Lasalle	1,124	1,034	91.99%	90	8.01%	0	0	868	0	166	0	58	0	32	0	0	0	0	0	10.16	12.59	5.3
(V12) (578GG) Oak Lawn	1,397	1,331	95.28%	66	4.72%	0	0	1,256	0	75	0	55	0	11	0	0	0	0	0	2.91	14.96	7.58
(V12) (585) Iron Mountain, MI	12,235	11,414	93.29%	821	6.71%	0	0	10,811	0	603	0	280	0	363	0	153	0	25	0	2.39	6.96	13.91
(V12) (585) Iron Mountain MI	7,720	7,343	95.12%	377	4.88%	0	0	6,939	0	404	0	142	0	165	0	62	0	8	0	2.86	7.18	8.35
(V12) (585GA) Hancock	587	560	95.40%	27	4.60%	0	0	537	0	23	0	16	0	7	0	1	0	3	0	2.63	1.08	7.18
(V12) (585GB) Rhinelander	680	655	96.32%	25	3.68%	0	0	630	0	25	0	10	0	8	0	7	0	0	0	2.36	6.8	9.83
(V12) (585GC) Menominee MI	741	692	93.39%	49	6.61%	0	0	681	0	11	0	20	0	19	0	10	0	0	0	0.61	4.14	10.3
(V12) (585GD) Ironwood	334	325	97.31%	9	2.69%	0	0	311	0	14	0	2	0	4	0	3	0	0	0	1.06	1.93	15.03
(V12) (585HA) Marquette MI	1,793	1,481	82.60%	312	17.40%	0	0	1,371	0	110	0	81	0	151	0	66	0	14	0	2.91	3.29	22.31
(V12) (585HB) Sault Ste. Marie	380	358	94.21%	22	5.79%	0	0	342	0	16	0	9	0	9	0	4	0	0	0	1.12	3.63	10.7
(V12) (607) Madison, WI	32,216	30,850	95.76%	1,366	4.24%	0	0	29,318	0	1,532	0	795	0	366	0	146	0	59	0	4.65	4.9	2.29
(V12) (607) Madison WI	26,157	25,003	95.59%	1,154	4.41%	0	0	23,601	0	1,402	0	693	0	287	0	126	0	48	0	6.82	4.55	2.54
(V12) (607GC) Janesville	970	924	95.26%	46	4.74%	0	0	899	0	25	0	20	0	23	0	0	0	3	0	3.44	26.32	3.4
(V12) (607GD) Baraboo	403	399	99.01%	4	0.99%	0	0	373	0	26	0	2	0	2	0	0	0	0	0	4.07	1.81	0.44
(V12) (607GE) Beaver Dam	546	525	96.15%	21	3.85%	0	0	507	0	18	0	19	0	1	0	0	0	1	0	2.4	9.13	1.61
(V12) (607GF) Freeport	548	517	94.34%	31	5.66%	0	0	503	0	14	0	14	0	14	0	2	0	1	0	1.92	24.83	1.54
(V12) (607HA) Rockford	3,592	3,482	96.94%	110	3.06%	0	0	3,435	0	47	0	47	0	39	0	18	0	6	0	1.72	7.04	1.82
(V12) (676) Tomah, WI	15,633	15,201	97.24%	432	2.76%	11	0	14,727	0	474	0	351	0	51	0	9	0	21	0	1.88	4.65	2.16
(V12) (676) Tomah	9,646	9,373	97.17%	273	2.83%	0	0	9,072	0	301	0	221	0	30	0	4	0	18	0	1.78	4.48	2.08
(V12) (676BU) Tomah VADOM	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	1.16	0
(V12) (676GA) Wausau	1,551	1,531	98.71%	20	1.29%	0	0	1,516	0	15	0	6	0	9	0	4	0	1	0	1.76	0.51	1.48
(V12) (676GC) La Crosse	2,198	2,151	97.86%	47	2.14%	0	0	2,101	0	50	0	40	0	6	0	1	0	0	0	2.15	2.88	2.66
(V12) (676GD) Wisconsin Rapids	2,064	1,973	95.59%	91	4.41%	0	0	1,880	0	93	0	83	0	6	0	0	0	2	0	1.71	5.72	3.02
(V12) (676GE) Clark County	172	171	99.42%	1	0.58%	0	0	156	0	15	0	1	0	0	0	0	0	0	0	2.82	1.43	1.65
(V12) (695) Milwaukee, WI	60,657	54,190	89.34%	6,467	10.66%	14	18	49,283	4	4,907	5	4,215	2	1,529	3	407	2	316	2	3.59	13.8	6.45
(V12) (695) Milwaukee WI	42,104	37,149	88.23%	4,955	11.77%	0	17	33,596	3	3,553	5	3,186	2	1,132	3	348	2	289	2	2.03	14.04	6.58
(V12) (695BU) VADOM Milwaukee	3003	3003	100.00%	0	0.00%	0	0	3,001	0	2	0	0	0	0	0	0	0	0	0	0	0	0.28
(V12) (695BY) Appleton	5,531	5,314	96.08%	217	3.92%	0	0	4,844	0	470	0	174	0	34	0	6	0	3	0	4.95	7.37	5.49
(V12) (695GA) Union Grove WI	1,104	1,093	99.00%	11	1.00%	0	0	1,076	0	17	0	6	0	5	0	0	0	0	0	0.91	0	2.09
(V12) (695GC) Cleveland	1,192	1,153	96.73%	39	3.27%	0	0	1,050	0	103	0	31	0	4	0	1	0	3	0	7.9	2.56	4.47
(V12) (695GD) Milo C Huempfner	7,723	6,478	83.88%	1,245	16.12%	0	1	5,716	1	762	0	818	0	354	0	52						

Pending Wait Times Using Preferred Date\*

Facility (Data On 4/01/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V15) (589GV) St. James	760	748	98.42%	12	1.58%	0	0	737	0	11	0	9	0	1	0	0	0	2	0	2.55	0	2.17
(V15) (589JA) Sedalia	711	711	100.00%	0	0.00%	0	0	703	0	8	0	0	0	0	0	0	0	0	0	0.67	0	0.26
(V15) (589JD) Marshfield	387	386	99.74%	1	0.26%	0	0	371	0	15	0	1	0	0	0	0	0	0	0	2.06	0	0
(V15) (589) Kansas City, MO	34,607	33,188	95.90%	1,419	4.10%	25	95	31,226	18	1,962	9	725	9	367	12	183	8	144	38	3.41	5.96	6.85
(V15) (589) Kansas City	31,660	30,292	95.73%	1,402	4.43%	0	95	28,392	18	1,866	9	714	9	364	12	181	8	143	38	3.87	6.05	7.61
(V15) (589G1) Warrensburg	748	747	99.87%	1	0.13%	0	0	702	0	45	0	0	0	0	1	0	0	0	0	1.75	2.98	1.84
(V15) (589G8) Belton	502	499	99.40%	3	0.60%	0	0	492	0	7	0	2	0	1	0	0	0	0	0	1.4	0	0.91
(V15) (589GC) Louisburg-Paola	368	364	98.91%	4	1.09%	0	0	360	0	4	0	3	0	0	0	0	0	1	0	2.17	0	2.06
(V15) (589GD) Nevada	591	584	98.82%	7	1.18%	0	0	577	0	7	0	4	0	2	0	1	0	0	0	1.73	0.2	1.43
(V15) (589GZ) Cameron	176	176	100.00%	0	0.00%	0	0	173	0	3	0	0	0	0	0	0	0	0	0	1.41	0	1.52
(V15) (589HK) MOC Kansas City Mobile Medical U	79	78	98.73%	1	1.27%	0	0	76	0	2	0	1	0	0	0	0	0	0	0	1.89	0	0
(V15) (589IB) Excelsior Springs	458	457	99.78%	1	0.22%	0	0	429	0	28	0	1	0	0	0	0	0	0	0	5.97	0.31	0.81
(V15) (589MC) IDES Whiteman AFB	25	25	100.00%	0	0.00%	0	0	25	0	0	0	0	0	0	0	0	0	0	0	0	1.71	0.97
(V15) (589) Eastern KS HCS, KS	37,609	34,792	92.51%	2,817	7.49%	14	219	33,635	64	1,157	71	1,051	54	980	23	676	5	110	2	9.65	14.69	3.6
(V15) (589A5) Eastern KS HCS Topeka Div	19,666	17,403	88.49%	2,263	11.51%	0	69	16,600	21	803	31	777	4	773	9	623	3	90	1	15.03	22.24	4.75
(V15) (589A6) Eastern KS HCS Leavenworth Div	11,731	11,370	96.92%	361	3.08%	0	148	11,151	43	219	39	155	49	175	14	29	2	2	1	2.33	5.82	1.98
(V15) (589B4) Leavenworth DCHV	2,994	2,988	99.80%	6	0.20%	0	0	2,980	0	8	0	5	0	1	0	0	0	0	0	0	0.04	0.94
(V15) (589G9) Ft. Riley, KS	59	59	100.00%	0	0.00%	0	0	59	0	0	0	0	0	0	0	0	0	0	0	0	3.6	0
(V15) (589GI) St. Joseph	575	572	99.48%	3	0.52%	0	1	560	0	12	1	2	0	1	0	0	0	0	0	2.65	2.22	1.44
(V15) (589GJ) Wyandotte Co	460	452	98.26%	8	1.74%	0	0	447	0	5	0	5	0	2	0	1	0	0	0	2.38	0	2.96
(V15) (589GM) Chanute	168	128	76.19%	40	23.81%	0	0	112	0	16	0	29	0	7	0	0	0	4	0	22.45	0	2.98
(V15) (589GN) Emporia	133	74	55.64%	59	44.36%	0	0	63	0	11	0	23	0	5	0	21	0	10	0	47.38	0	2.33
(V15) (589GP) Garnett	90	59	65.56%	31	34.44%	0	0	49	0	10	0	20	0	9	0	1	0	1	0	22.06	0	22.63
(V15) (589GR) Junction City	948	942	99.37%	6	0.63%	0	0	937	0	5	0	6	0	0	0	0	0	0	0	2.38	0	0.69
(V15) (589GT) Seneca	12	11	91.67%	1	8.33%	0	1	11	0	0	0	1	1	0	0	0	0	0	0	2.75	0	0
(V15) (589GU) Lawrence	323	315	97.52%	8	2.48%	0	0	307	0	8	0	5	0	2	0	1	0	0	0	0.97	0	3.41
(V15) (589GV) Ft. Scott (Bourbon Co.)	318	287	90.25%	31	9.75%	0	0	233	0	54	0	23	0	5	0	0	0	3	0	12.78	0.86	13.48
(V15) (589MA) Ft. Riley DES Clinic	108	108	100.00%	0	0.00%	0	0	103	0	5	0	0	0	0	0	0	0	0	0	0	10.14	0
(V15) (589MD) IDES Fort Leavenworth	24	24	100.00%	0	0.00%	0	0	23	0	1	0	0	0	0	0	0	0	0	0	0	3.35	0
(V15) (589) Wichita, KS	18,391	16,994	92.40%	1,397	7.60%	2	247	16,189	61	805	72	1,064	62	294	6	19	3	20	43	4.19	10.08	4.7
(V15) (589A7) Robert J. Dole VAM&ROC (Wichita)	15,912	14,638	91.99%	1,274	8.01%	0	218	13,903	60	735	72	967	61	268	5	19	1	20	19	4.45	10.39	5.3
(V15) (589G2) Dodge City	266	263	98.87%	3	1.13%	0	0	255	0	8	0	3	0	0	0	0	0	0	0	3.93	0.08	0.08
(V15) (589G3) Liberal	29	29	100.00%	0	0.00%	0	1	29	1	0	0	0	0	0	0	0	0	0	0	0	0	0.17
(V15) (589G4) Hays	422	415	98.34%	7	1.66%	0	1	403	0	12	0	6	0	1	0	0	1	0	0	3.37	3.08	2
(V15) (589G5) Parsons	374	364	97.33%	10	2.67%	0	5	359	0	5	0	10	0	0	1	0	0	0	4	1.26	0.74	2.2
(V15) (589G7) Hutchinson	463	444	95.90%	19	4.10%	0	0	428	0	16	0	19	0	0	0	0	0	0	0	4.5	0.06	3.11
(V15) (589GW) Salina	916	832	90.83%	84	9.17%	0	22	803	0	29	0	59	1	25	0	1	0	20	0	4.57	2.48	2.76
(V15) (589MB) IDES McConnell AFB	9	9	100.00%	0	0.00%	0	0	9	0	0	0	0	0	0	0	0	0	0	0	0	12.64	0
(V15) (589ME) IDES Fort Leonard Wood	5	5	100.00%	0	0.00%	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0	1.35	0.78
(V15) (657) Marion, IL	26,985	24,830	92.01%	2,155	7.99%	57	8	22,931	8	1,899	0	1,409	0	684	0	56	0	6	0	7.51	8.93	4.8
(V15) (657A5) Marion IL	10,103	9,788	96.88%	315	3.12%	0	7	9,049	7	739	0	262	0	52	0	1	0	0	0	1.77	6.29	3.3
(V15) (657G) Evansville	8,736	7,691	88.04%	1,045	11.96%	0	1	7,093	1	598	0	689	0	312	0	38	0	6	0	4.87	12.93	2.95
(V15) (657GK) Mt. Vernon	1164	1021	87.71%	143	12.29%	0	0	878	0	143	0	87	0	56	0	0	0	0	0	17.78	1.85	3.35
(V15) (657GL) Paducah	1,676	1,558	92.96%	118	7.04%	0	0	1,453	0	105	0	42	0	13	0	0	0	0	0	2.97	3.19	15.12
(V15) (657GM) Effingham	1132	1123	99.20%	9	0.80%	0	0	1,110	0	13	0	7	0	2	0	0	0	0	0	1.1	3.23	2.75
(V15) (657GO) Hanson (Hopkins County), KY	220	214	97.27%	6	2.73%	0	0	198	0	16	0	6	0	0	0	0	0	0	0	2.89	9.17	0
(V15) (657GP) Owensboro	1,431	1,410	98.53%	21	1.47%	0	0	1,360	0	50	0	16	0	5	0	0	0	0	0	3.06	2.61	2.68
(V15) (657GQ) Vincennes	597	582	97.49%	15	2.51%	0	0	558	0	24	0	15	0	0	0	0	0	0	0	4.99	6.52	3.1
(V15) (657GR) Mayfield, KY CBOC	1020	805	78.92%	215	21.08%	0	0	692	0	113	0	165	0	49	0	1	0	0	0	18.52	3.04	8.68
(V15) (657GT) Carbondale	508	490	96.46%	18	3.54%	0	0	435	0	55	0	15	0	3	0	0	0	0	0	7.01	0.32	1.07
(V15) (657GU) Harrisburg	398	148	37.19%	250	62.81%	0	0	105	0	43	0	105	0	142	0	3	0	0	0	42.9	1.64	0
(V15) (657MA) IDES Scott AFB	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	3.91	0
(V15) (657) Poplar Bluff, MO	12,335	11,682	94.71%	653	5.29%	4	0	10,666	0	1,016	0	508	0	119	0	19	0	7	0	5.19	8.04	4.78
(V15) (657A4) Poplar Bluff	7,607	7,163	94.16%	444	5.84%	0	0	6,455	0	708	0	324	0	99	0	14	0	7	0	6.3	8.1	4.4
(V15) (657GF) West Plains	914	899	98.36%	15	1.64%	0	0	832	0	67	0	9	0	5	0	1	0	0	0	3.49	4.08	4.78
(V15) (657GG) Paragould	752	726	96.54%	26	3.46%	0	0	697	0	29	0	24	0	2	0	0	0	0	0	1.91	8.66	3.23
(V15) (657GH) Cape Girardeau	1,346	1,286	95.54%	60	4.46%	0	0	1,192	0	94	0	57	0	3	0	0	0	0	0	0.88	3.15	6.32
(V15) (657GI) Farmington	1,053	952	90.41%	101	9.59%	0	0	882	0	70	0	91	0	6	0	4	0	0	0	8.96	15.43	5.02
(V15) (657GN) Salem, MO CBOC	7	7	100.00%	0	0.00%	0	0	7	0	0	0	0	0	0	0	0	0	0	0	2.61	0	0
(V15) (657GV) Sikeston	656	649	98.93%	7	1.07%	0	0	601	0	48	0	3	0	4	0	0	0	0	0	1.61	7.3	3.02
(V15) (657) St. Louis, MO	51,966	50,414	97.01%	1,552	2.99%	96	37	45,663	24	4,751	2	1,030	2	275	9	58	0	189	0	8.9	6.78	4.64
(V15) (657) St Louis-John Cochran	33,490	32,133	95.95%	1,357	4.05%	0	1	28,962	1	3,171	0	894	0	245	0	54	0	164	0	11.2	6.47	4.56
(V15) (657AD) St Louis-Jeff Bks.	15,514	15,353	98.96%	161	1.04%	0	0	14,048	0	1,305	0	110	0	23	0	4	0	24	0	7.41	9.16	4.86
(V15) (657GA) Belleville	706	693	98.16%	13	1.84%	0	36	582	23	111	2	12	2	1	9	0	0	0	0	8.02	2.92	

Pending Wait Times Using Preferred Date\*

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(V16) (502G8) Lafayette Parish	3,470	3,171	91.38%	299	8.62%	0	0	2,993	0	178	0	250	0	42	0	6	0	1	0	1.43	7.03	5.35
(V16) (502GF) Fort Polk	1,240	1,174	94.68%	66	5.32%	0	0	1,105	0	69	0	33	0	33	0	0	0	0	0	4.52	1.33	2.9
(V16) (502GG) Natchitoches	483	435	90.06%	48	9.94%	0	0	420	0	15	0	23	0	24	0	1	0	0	0	19.88	0	1.79
(V16) (502MA) IDES Fort Polk	22	21	95.45%	1	4.55%	0	0	20	0	1	0	1	0	0	0	0	0	0	0	0	13.09	0
(V16) (520) Gulf Coast HCS, MS	56,045	46,454	82.89%	9,591	17.11%	2	22	41,502	15	4,952	1	5,391	6	2,176	0	1,495	0	529	0	17.59	19.24	11.4
(V16) (520) Biloxi	20,370	16,125	79.16%	4,245	20.84%	0	4	14,518	4	1,607	0	2,669	0	1,089	0	442	0	45	0	30.97	17.16	6.14
(V16) (520B2) Pensacola	23,715	19,309	81.42%	4,406	18.58%	0	16	16,682	9	2,627	1	2,064	6	926	0	945	0	471	0	10.83	22.92	23.49
(V16) (520GA) Mobile	6,419	5,954	92.76%	465	7.24%	0	2	5,599	2	355	0	223	0	130	0	104	0	8	0	7.04	14.76	4.91
(V16) (520GB) Panama City	3,105	2,704	87.09%	401	12.91%	0	0	2,483	0	221	0	365	0	28	0	3	0	5	0	17.13	2.94	3.24
(V16) (520GC) Eglin AFB	2,436	2,362	96.96%	74	3.04%	0	0	2,220	0	142	0	70	0	3	0	1	0	0	0	7.44	2.59	5.64
(V16) (564) Fayetteville, AR	37,358	34,943	93.54%	2,415	6.46%	28	189	32,727	58	2,216	78	1,565	41	640	12	147	0	63	0	2.65	8.75	4.72
(V16) (564) Fayetteville AR	18,691	16,687	89.28%	2,004	10.72%	0	189	14,991	58	1,696	78	1,253	41	558	12	139	0	54	0	2.55	12.25	9.37
(V16) (564BY) Gene Taylor	9,801	9,606	98.01%	195	1.99%	0	0	9,349	0	257	0	136	0	52	0	3	0	4	0	3.04	4.03	1.35
(V16) (564GA) Harrison	732	728	99.45%	4	0.55%	0	0	696	0	32	0	4	0	0	0	0	0	0	0	1.29	0.24	1.89
(V16) (564GB) Ft. Smith	3,786	3,685	97.33%	101	2.67%	0	0	3,580	0	105	0	82	0	14	0	3	0	2	0	1.9	4.25	3.62
(V16) (564GC) Branson	3,412	3,317	97.22%	95	2.78%	0	0	3,213	0	104	0	79	0	12	0	2	0	2	0	3.43	1.77	1.93
(V16) (564GD) Ozark	396	388	97.98%	8	2.02%	0	0	372	0	16	0	7	0	1	0	0	0	0	0	1.77	7.08	3.45
(V16) (564GE) Jay	540	532	98.52%	8	1.48%	0	0	526	0	6	0	4	0	3	0	0	0	1	0	4.39	6.91	2
(V16) (580) Houston, TX	102,658	94,857	92.40%	7,801	7.60%	2	256	89,071	190	5,786	19	4,748	24	2,116	23	501	0	436	0	11.11	5.02	5.59
(V16) (580) Houston	71,237	64,366	90.35%	6,871	9.65%	0	249	59,741	183	4,625	19	4,069	24	1,979	23	432	0	391	0	18.54	5.14	8.92
(V16) (580BY) Beaumont	6,860	6,672	97.26%	188	2.74%	0	1	6,369	1	303	0	113	0	33	0	19	0	23	0	3.66	5.05	1.6
(V16) (580B2) Charles Wilson VA OPC	4,312	4,195	97.29%	117	2.71%	0	0	4,068	0	127	0	59	0	23	0	29	0	6	0	2.31	0.84	6.55
(V16) (580GC) Galveston County	4,331	4,181	96.54%	150	3.46%	0	0	4,038	0	143	0	127	0	9	0	9	0	5	0	6.36	3.64	1.4
(V16) (580GD) Conroe CBOC TX	3,628	3,526	97.19%	102	2.81%	0	2	3,382	2	144	0	89	0	7	0	3	0	3	0	4.69	4.89	2.32
(V16) (580GE) Katy	4,995	4,820	96.50%	175	3.50%	0	2	4,657	2	163	0	134	0	31	0	5	0	5	0	6.57	2.17	1.88
(V16) (580GF) Lake Jackson	1,191	1,180	99.08%	11	0.92%	0	1	1,089	1	91	0	11	0	0	0	0	0	0	0	5.47	0.23	3.63
(V16) (580GG) Richmond	3,160	3,069	97.12%	91	2.88%	0	0	3,016	0	53	0	57	0	29	0	3	0	2	0	3.44	2.03	1.37
(V16) (580GH) Tomball	2,944	2,848	96.74%	96	3.26%	0	1	2,711	1	137	0	89	0	5	0	1	0	1	0	4.43	6.44	1.62
(V16) (586) Jackson, MS	39,279	36,571	93.11%	2,708	6.89%	8	60	34,171	36	2,400	6	2,129	12	418	5	93	0	68	1	7	7.2	3.02
(V16) (586) G. V. (Sonny) Montgomery VAMC	33,781	31,164	92.25%	2,617	7.75%	0	60	28,951	36	2,213	6	2,060	12	403	5	89	0	65	1	8.85	7.22	3.41
(V16) (586GA) Durant (Kosciusko)	410	406	99.02%	4	0.98%	0	0	379	0	27	0	4	0	0	0	0	0	0	0	5.73	0	6.75
(V16) (586GB) Meridian	507	503	99.21%	4	0.79%	0	0	478	0	25	0	4	0	0	0	0	0	0	0	2.35	0.13	0.03
(V16) (586GC) Greenville	461	455	98.70%	6	1.30%	0	0	418	0	37	0	2	0	4	0	0	0	0	0	5.5	0	0
(V16) (586GD) Hattiesburg	2,325	2,263	97.33%	62	2.67%	0	0	2,223	0	40	0	53	0	4	0	3	0	2	0	3.32	0.86	2.04
(V16) (586GE) Natchez (Adams County)	497	494	99.40%	3	0.60%	0	0	469	0	25	0	1	0	0	0	1	0	1	0	5.4	0	1.86
(V16) (586GF) Columbus	726	717	98.76%	9	1.24%	0	0	696	0	21	0	3	0	6	0	0	0	0	0	3.12	0	1.11
(V16) (586GG) McComb	572	569	99.48%	3	0.52%	0	0	557	0	12	0	2	0	1	0	0	0	0	0	4.05	0	0.15
(V16) (598) Little Rock, AR	57,773	55,191	95.33%	2,582	4.47%	8	71	51,487	40	3,704	9	1,821	5	487	9	146	1	128	6	8.49	5.01	6.65
(V16) (598) Central AR. Veterans HCS LR	26,481	25,708	97.08%	773	2.92%	0	59	24,070	35	1,638	8	512	5	131	9	54	0	76	1	7.86	5.28	0.58
(V16) (598A0) Central AR. Veterans HCS NLR	19,551	18,469	94.47%	1,082	5.53%	0	9	17,099	3	1,370	1	887	0	154	0	25	1	16	4	8.86	4.42	6.31
(V16) (598GA) Mountain Home	1,262	1,238	98.10%	24	1.90%	0	0	1,202	0	36	0	6	0	4	0	3	0	11	0	5.4	4.35	5.25
(V16) (598GB) Eldorado	1,557	1,291	82.92%	266	17.08%	0	1	1,183	1	108	0	105	0	103	0	45	0	13	0	15.69	0	17.77
(V16) (598GC) Hot Springs	1,673	1,630	97.43%	43	2.57%	0	1	1,562	0	68	0	42	0	1	0	0	0	1	0	4.63	3.9	2.45
(V16) (598GD) Mena	980	966	98.57%	14	1.43%	0	0	939	0	27	0	7	0	1	0	3	0	3	0	3.98	0	2.98
(V16) (598GE) Pine Bluff CBOC	1,272	1,157	90.96%	115	9.04%	0	0	1,044	0	113	0	106	0	6	0	2	0	1	0	10.19	0.29	9.07
(V16) (598GF) Searcy	2,284	2,167	94.88%	117	5.12%	0	0	2,057	0	110	0	53	0	56	0	4	0	4	0	7.67	4.62	3.61
(V16) (598GG) Conway	2,099	1,991	94.85%	108	5.15%	0	1	1,784	1	207	0	85	0	16	0	5	0	2	0	8	4.35	10.09
(V16) (598GH) Russellville	614	574	93.49%	40	6.51%	0	0	547	0	27	0	18	0	15	0	5	0	2	0	2.18	0.94	14.83
(V16) (623) Muskogee, OK	23,822	21,537	90.41%	2,285	9.59%	0	56	19,349	18	2,188	16	1,673	13	494	5	86	0	32	4	9.79	9.28	5.09
(V16) (623) Muskogee	11,487	10,756	93.64%	731	6.36%	0	34	10,008	10	748	7	432	9	246	5	40	0	13	3	4.24	7.76	2.61
(V16) (623BY) Tulsa	10,368	8,853	85.39%	1,515	14.61%	0	15	7,454	6	1,399	6	1,215	2	238	0	43	0	19	1	16.09	11.44	7.48
(V16) (623GA) Hartshorne	902	882	97.78%	20	2.22%	0	0	851	0	31	0	15	0	4	0	1	0	0	0	3.94	2.58	3.63
(V16) (623GB) Vinita	1,065	1,046	98.22%	19	1.78%	0	7	1,036	2	10	3	11	2	6	0	2	0	0	0	2.41	0.99	3
(V16) (629) New Orleans, LA	43,442	39,286	90.43%	4,156	9.57%	35	5	35,076	3	4,210	1	2,424	1	1,658	0	46	0	28	0	6.78	12.61	4.86
(V16) (629) New Orleans	30,003	26,703	89.00%	3,300	11.00%	0	5	23,359	3	3,344	1	2,025	1	1,213	0	39	0	23	0	10.12	12.88	5.63
(V16) (629BY) Baton Rouge	7,229	6,663	92.17%	566	7.83%	0	0	6,091	0	572	0	223	0	334	0	5	0	4	0	6.83	11.42	3.43
(V16) (629GA) Houma	1,068	1,040	97.38%	28	2.62%	0	0	995	0	45	0	25	0	3	0	0	0	0	0	3.65	3.97	3.77
(V16) (629GB) Hammond CBOC LA	2,363	2,290	96.91%	73	3.09%	0	0	2,204	0	86	0	69	0	3	0	1	0	0	0	2.4	10.13	1.02
(V16) (629GC) Slidell CBOC LA	1,500	1,324	88.27%	176	11.73%	0	0	1,271	0	53	0	69	0	105	0	1	0	1	0	3.84	5.49	18.38
(V16) (629GD) St. John CBOC LA	835	826	98.92%	9	1.08%	0	0	747	0	79	0	9	0	0	0	0	0	0	0	3.81	21.6	2.18
(V16) (629GE) Franklin	123	122	99.19%	1	0.81%	0	0	116	0	6	0	1	0	0	0	0	0	0	0	1.31	0	5.35
(V16) (629GF) Bogalusa	321	318	99.07%	3	0.93%	0	0	293	0	25	0	3	0									

Pending Wait Times Using Preferred Date\*

Facility (Data On 4/01/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V16) (635GG) Enid	352	347	98.58%	5	1.42%	0	0	345	0	2	0	3	0	1	0	1	0	0	0	1.24	0	1.21
(V16) (635HB) Ardmore	340	319	93.82%	21	6.18%	0	0	292	0	27	0	21	0	0	0	0	0	0	0	1.7	1.38	10.79
(V16) (667) Shreveport, LA	39,440	37,348	94.70%	2,092	5.30%	55	0	35,396	0	1,952	0	1,373	0	470	0	152	0	97	0	8.02	4.89	5.31
(V16) (667) Overton Brooks VAMC	32,195	30,424	94.50%	1,771	5.50%	0	0	28,761	0	1,663	0	1,136	0	415	0	137	0	83	0	11.12	5.07	3.53
(V16) (667GA) Texarkana	2,365	2,324	98.27%	41	1.73%	0	0	2,287	0	37	0	24	0	7	0	8	0	2	0	3.53	2.33	3.14
(V16) (667GB) Monroe	2,062	2,033	98.59%	29	1.41%	0	0	1,996	0	37	0	22	0	4	0	0	0	3	0	2.1	0.56	2.01
(V16) (667GC) Longview	2,806	2,555	91.05%	251	8.95%	0	0	2,340	0	215	0	191	0	44	0	7	0	9	0	5.94	2.14	14.1
(V16) (667MA) IDES Barksdale AFB	12	12	100.00%	0	0.00%	0	0	12	0	0	0	0	0	0	0	0	0	0	0	0	0.31	0.58
(V17) (549) Dallas, TX	95,234	89,798	94.29%	5,436	5.71%	105	11	85,058	11	4,740	0	3,834	0	1,125	0	386	0	91	0	6.7	5.3	5.98
(V17) (549) Dallas VAMC	66,565	63,111	94.81%	3,454	5.19%	0	8	60,333	8	2,778	0	2,382	0	769	0	219	0	84	0	7.26	5.35	2.58
(V17) (549AA) Bonham VAMC	6,369	5,941	93.28%	428	6.72%	0	0	5,596	0	345	0	371	0	47	0	10	0	0	0	1.89	8.84	9.6
(V17) (549BV) VADOM Bonham	15	15	100.00%	0	0.00%	0	0	13	0	2	0	0	0	0	0	0	0	0	0	0	4.07	0
(V17) (549BY) Fort Worth Satellite	16,871	16,074	95.28%	797	4.72%	0	0	14,919	0	1,155	0	538	0	141	0	114	0	4	0	4.28	3.76	10.88
(V17) (549GA) Camp-Fannin	1,346	850	63.15%	496	36.85%	0	0	682	0	168	0	319	0	140	0	35	0	2	0	28.43	6.76	6.8
(V17) (549GD) Denton Area Primary Care Network	1,919	1,784	92.97%	135	7.03%	0	0	1,559	0	225	0	131	0	4	0	0	0	0	0	7.53	4.83	6.18
(V17) (549GE) Decatur Area Primary Care Network	318	312	98.11%	6	1.89%	0	0	302	0	10	0	3	0	3	0	0	0	0	0	4.14	2.54	5.38
(V17) (549GF) Eastland Area Primary Care Network	417	397	95.20%	20	4.80%	0	0	395	0	2	0	11	0	9	0	0	0	0	0	3.68	0	0
(V17) (549GH) Greenville Area PCN	530	505	95.28%	25	4.72%	0	2	480	2	25	0	15	0	5	0	4	0	1	0	6.98	0	9.7
(V17) (549GJ) Sherman	884	809	91.52%	75	8.48%	0	1	779	1	30	0	64	0	7	0	4	0	0	0	3.11	0	10.26
(V17) (671) San Antonio, TX	60,147	57,802	96.10%	2,345	3.90%	12	30	53,589	22	4,213	3	1,762	2	555	0	19	3	9	0	6.22	4.47	3.31
(V17) (671) San Antonio VAMC	38,179	36,408	95.36%	1,771	4.64%	0	21	33,770	15	2,638	1	1,334	2	424	0	9	3	4	0	7.92	4.51	2.58
(V17) (671AA) Kerrville VAMC	4,293	4,168	97.09%	125	2.91%	0	7	3,974	5	194	2	84	0	41	0	0	0	0	0	4.42	4.1	2.96
(V17) (671BU) San Antonio Domiciliary	119	119	100.00%	0	0.00%	0	0	119	0	0	0	0	0	0	0	0	0	0	0	0	0	0.16
(V17) (671BV) Frank M. Tejeda Satellite	10,403	10,118	97.26%	285	2.74%	0	0	9,379	0	739	0	223	0	55	0	4	0	3	0	6.3	3.54	3
(V17) (671GB) Victoria	1,256	1,224	97.45%	32	2.55%	0	1	1,076	1	148	0	22	0	4	0	4	0	2	0	8.92	5.41	3.61
(V17) (671GF) South Bexar Cnty	1,520	1,483	97.57%	37	2.43%	0	0	1,372	0	111	0	31	0	6	0	0	0	0	0	5.93	0	2.2
(V17) (671GH) Beeville	80	80	100.00%	0	0.00%	0	0	80	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V17) (671GK) San Antonio Area PCN	1,226	1,205	98.29%	21	1.71%	0	0	1,134	0	71	0	19	0	2	0	0	0	0	0	4.11	0	0
(V17) (671GL) New Braunfels (Comal County)	349	349	100.00%	0	0.00%	0	0	326	0	23	0	0	0	0	0	0	0	0	0	3.67	0	0
(V17) (671GN) Seguin (Guadalupe County)	56	56	100.00%	0	0.00%	0	0	53	0	3	0	0	0	0	0	0	0	0	0	4.63	0	0
(V17) (671GO) San Antonio, TX	2,666	2,592	97.22%	74	2.78%	0	1	2,306	1	286	0	49	0	23	0	2	0	0	0	3.94	2.97	6.98
(V17) (674) Temple, TX	82,691	76,006	91.92%	6,685	8.08%	74	171	69,778	22	6,228	15	4,720	53	1,099	44	460	30	406	7	12	9.82	8.44
(V17) (674) Temple VAMC	48,739	45,078	92.49%	3,661	7.51%	0	135	41,987	11	3,091	11	2,521	49	663	37	302	24	175	3	12.37	8.93	6.69
(V17) (674AA) Waco VAMC	6,384	5,728	89.72%	656	10.28%	0	2	5,064	0	664	2	473	0	122	0	49	0	12	0	15.01	10.5	12.87
(V17) (674BY) Austin Satellite	20,256	18,301	90.35%	1,955	9.65%	0	13	16,461	5	1,840	0	1,418	1	225	3	101	3	211	1	10.53	11.71	8.61
(V17) (674GA) Palestine	717	668	93.17%	49	6.83%	0	0	635	0	33	0	18	0	29	0	0	0	2	0	6.18	16.89	13.4
(V17) (674GB) Brownwood	1,157	1,104	95.42%	53	4.58%	0	13	999	5	105	0	48	2	3	2	0	1	2	3	9.57	14.43	3.27
(V17) (674GC) College Station (Bryan)	3,592	3,363	93.62%	229	6.38%	0	5	3,177	0	186	1	181	1	41	2	4	1	3	0	15	8.66	12.87
(V17) (674GD) Cedar Park	1,749	1,668	95.37%	81	4.63%	0	3	1,368	1	300	1	60	0	16	0	4	1	0	0	11.06	17.96	3.1
(V17) (674HB) La Grange	97	96	98.97%	1	1.03%	0	0	87	0	9	0	1	0	0	0	0	0	0	0	6.61	0	7.47
(V17) (740) VA Texas Valley Coastal Bend HCS	17,288	15,547	89.93%	1,741	10.07%	0	63	14,326	18	1,221	12	1,188	20	368	10	76	0	109	3	10.67	5.75	12.38
(V17) (740) VA Texas Valley Coastal Bend HCC	4,199	3,915	93.24%	284	6.76%	0	63	3,564	18	351	12	234	20	44	10	3	0	3	3	13.37	6	5.17
(V17) (740GA) Harlingen	2,350	2,087	88.81%	263	11.19%	0	0	1,798	0	289	0	167	0	53	0	14	0	29	0	10.88	6.83	16.59
(V17) (740GB) McAllen	3,796	3,163	83.32%	633	16.68%	0	0	2,855	0	308	0	405	0	145	0	24	0	59	0	18.59	4.11	8.69
(V17) (740GC) Corpus Christi	5,843	5,289	90.52%	554	9.48%	0	0	5,028	0	261	0	376	0	125	0	35	0	18	0	5.21	5.38	17.01
(V17) (740GD) Laredo	1,100	1,093	99.36%	7	0.64%	0	0	1,081	0	12	0	6	0	1	0	0	0	0	0	3.2	3.09	2.89
(V18) (501) New Mexico HCS	44,895	41,192	91.75%	3,703	8.25%	4	73	37,551	33	3,641	10	2,432	6	914	0	261	2	96	21	11.57	7.91	7.65
(V18) (501) Albuquerque	36,081	32,879	91.13%	3,202	8.87%	0	71	29,375	33	3,144	9	2,076	5	802	0	235	2	89	21	17.07	7.68	7.73
(V18) (501BV) Gallup Domiciliary	3	3	100.00%	0	0.00%	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0
(V18) (501G2) Las Vegas	1,001	979	97.80%	22	2.20%	0	0	938	0	41	0	12	0	5	0	2	0	3	0	5.87	0	6.43
(V18) (501GA) Artesia	497	455	91.55%	42	8.45%	0	0	428	0	27	0	23	0	15	0	4	0	0	0	1.89	0	14.63
(V18) (501GB) Farmington	1,044	967	92.62%	77	7.38%	0	0	909	0	58	0	68	0	9	0	0	0	0	0	6.92	1.93	8.79
(V18) (501GC) Silver City	576	552	95.83%	24	4.17%	0	0	527	0	25	0	14	0	5	0	3	0	2	0	4.83	1.85	9.42
(V18) (501GD) Gallup NM	694	666	95.97%	28	4.03%	0	0	657	0	9	0	20	0	2	0	5	0	1	0	1.96	4.16	7.8
(V18) (501GE) Espanola	398	379	95.23%	19	4.77%	0	0	354	0	25	0	18	0	1	0	0	0	0	0	6.31	1.96	10.77

Pending Wait Times Using Preferred Date\*

Facility (Data On 4/01/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>	
(V18) (519GA) Permian Basin CBOC	897	742	82.72%	155	17.28%	0	0	549	0	193	0	147	0	8	0	0	0	0	0	15.11	18.21	13.14	
(V18) (519GB) Hobbs	279	226	81.00%	53	19.00%	0	0	200	0	26	0	22	0	13	0	17	0	1	0	5.05	0	29.8	
(V18) (519GD) Ft Stockton	22	18	81.82%	4	18.18%	0	0	15	0	3	0	2	0	1	0	1	0	0	0	16.35	0	6.0	
(V18) (519HC) Abilene TX	1,522	1,477	97.04%	45	2.96%	0	0	1,386	0	91	0	31	0	11	0	2	0	1	0	3.81	7.94	6.61	
(V18) (519HD) Stamford	6	6	100.00%	0	0.00%	0	0	6	0	0	0	0	0	0	0	0	0	0	0	0.43	0	0	
(V18) (519HF) San Angelo	1,166	1,119	95.97%	47	4.03%	0	0	1,081	0	38	0	45	0	2	0	0	0	0	0	3.28	8.27	6.06	
(V18) (644) Phoenix, AZ	68,512	62,172	90.75%	6,340	9.25%	6	1,403	56,157	60	6,015	139	4,058	583	1,339	329	470	145	473	139	12.1	12.53	7.64	
(V18) (644) Phoenix	50,403	45,684	90.64%	4,719	9.36%	0	1,402	41,194	59	4,490	139	2,892	583	995	329	414	145	418	139	14.17	12.58	7.29	
(V18) (644BY) Southeast	8,859	8,026	90.60%	833	9.40%	0	1	7,182	1	844	0	617	0	143	0	31	0	42	0	12.96	8.78	7.28	
(V18) (644GA) Sun City	6,249	5,565	89.05%	684	10.95%	0	0	5,090	0	475	0	493	0	165	0	19	0	7	0	7.85	16.32	10.62	
(V18) (644GB) Show Low	1,072	1,051	98.04%	21	1.96%	0	0	977	0	74	0	12	0	6	0	0	0	3	0	4.06	6.23	2.8	
(V18) (644GD) Payson (Gila County)	178	143	80.34%	35	19.66%	0	0	87	0	56	0	9	0	22	0	4	0	0	0	13.25	0	52.2	
(V18) (644GE) Thunderbird	1,642	1,606	97.81%	36	2.19%	0	0	1,531	0	75	0	29	0	4	0	1	0	2	0	5.53	10.72	2.8	
(V18) (644GF) Globe	109	97	88.99%	12	11.01%	0	0	96	0	1	0	6	0	4	0	1	0	1	0	12.91	5.51	6.4	
(V18) (649) Northern Arizona HCS	15,594	14,377	92.20%	1,217	7.80%	21	1,312	13,451	81	926	227	603	374	336	298	159	84	119	240	8.4	12.01	1.45	
(V18) (649) Prescott	11,382	10,553	92.72%	829	7.28%	0	1,310	9,859	81	694	225	330	374	234	298	151	84	114	240	5.49	11.87	1.47	
(V18) (649GA) Kingman	1,340	1,250	93.28%	90	6.72%	0	0	1,132	0	118	0	68	0	16	0	3	0	3	0	11.13	3.7	1.08	
(V18) (649GB) Flagstaff	459	439	95.64%	20	4.36%	0	0	421	0	18	0	8	0	8	0	4	0	0	0	5.1	22.2	0.43	
(V18) (649GC) Lake Havasu	1,267	1,194	94.24%	73	5.76%	0	1	1,152	0	42	1	64	0	9	0	0	0	0	0	4.54	2.04	1.49	
(V18) (649GD) Anthem	404	397	98.27%	7	1.73%	0	1	392	0	5	1	3	0	1	0	1	0	0	0	5.17	2	2.44	
(V18) (649GE) Cottonwood (Yavapai County)	742	544	73.32%	198	26.68%	0	0	495	0	49	0	130	0	68	0	0	0	0	0	23.4	3.8	1.25	
(V18) (678) Southern Arizona HCS	42,811	39,590	92.48%	3,221	7.52%	2	67	37,129	23	2,461	7	1,619	8	761	8	92	5	749	16	26.74	6.08	5.12	
(V18) (678) Tucson	30,815	28,600	92.81%	2,215	7.19%	0	43	26,716	17	1,884	1	1,282	4	593	4	62	2	278	15	27.33	6.54	3.94	
(V18) (678GA) Sierra Vista	2,942	2,760	93.81%	182	6.19%	0	14	2,590	1	170	3	98	4	74	3	5	3	5	0	7.49	4.51	10.29	
(V18) (678GB) Yuma	2,108	1,596	75.71%	512	24.29%	0	5	1,534	1	62	2	40	0	6	1	5	0	461	1	102.57	4.96	3.12	
(V18) (678GC) Casa Grande	1,913	1,848	96.60%	65	3.40%	0	4	1,794	3	54	1	42	0	10	0	10	0	3	0	3.58	3.03	6.75	
(V18) (678GD) Safford	363	353	97.25%	10	2.75%	0	0	326	0	27	0	7	0	3	0	0	0	0	0	4.44	4.04	5.63	
(V18) (678GE) Green Valley	376	317	84.31%	59	15.69%	0	0	288	0	29	0	20	0	33	0	5	0	1	0	6.51	6.38	30.36	
(V18) (678GF) Northwest CBOC	2,139	2,026	94.72%	113	5.28%	0	0	1,933	0	93	0	83	0	25	0	4	0	1	0	7.19	2.05	1.62	
(V18) (678GG) Southeast CBOC	2,139	2,074	96.96%	65	3.04%	0	1	1,934	1	140	0	47	0	17	0	1	0	0	0	4.61	3.56	6.36	
(V18) (678MA) IDES Davis-Monthan AFB	8	8	100.00%	0	0.00%	0	0	7	0	1	0	0	0	0	0	0	0	0	0	0	6.02	0	0
(V18) (678MB) IDES Fort Huachuca	8	8	100.00%	0	0.00%	0	0	7	0	1	0	0	0	0	0	0	0	0	0	0	6.92	0	0
(V18) (756) El Paso, TX	30,528	27,150	88.93%	3,378	11.07%	3	3	24,874	2	2,276	0	2,109	1	920	0	230	0	119	0	10.02	6.21	17.55	
(V18) (756) El Paso HCS	25,254	22,494	89.07%	2,760	10.93%	0	3	20,728	2	1,766	0	1,738	1	719	0	194	0	109	0	11.65	6.14	19.89	
(V18) (756GA) Las Cruces	2,589	2,359	91.12%	230	8.88%	0	0	2,157	0	202	0	169	0	53	0	7	0	1	0	5.98	11.81	8.68	
(V18) (756GB) El Paso Eastside CBOC	2,441	2,067	84.68%	374	15.32%	0	0	1,925	0	142	0	188	0	148	0	29	0	9	0	7.44	0	17.65	
(V18) (756MA) IDES Fort Bliss	244	230	94.26%	14	5.74%	0	0	64	0	166	0	14	0	0	0	0	0	0	0	0	8.24	24.93	0
(V19) (436) Montana HCS	19,795	17,747	89.65%	2,048	10.35%	2	115	16,382	55	1,365	7	1,111	15	603	14	217	11	117	11	14.9	7.33	5.06	
(V19) (436) Fort Harrison, MT	7,683	6,348	82.62%	1,335	17.38%	0	87	5,727	46	621	4	667	10	431	7	158	8	79	10	29.97	7.5	12.71	
(V19) (436GA) Anaconda	195	194	99.49%	1	0.51%	0	0	188	0	6	0	0	0	1	0	0	0	0	0	3.11	0.03	0.32	
(V19) (436GB) Great Falls	1,528	1,334	87.30%	194	12.70%	0	3	1,131	0	203	0	139	0	33	1	7	1	15	1	18.66	2.66	6.13	
(V19) (436GC) Missoula	2,975	2,769	93.08%	206	6.92%	0	11	2,631	5	138	0	99	2	69	4	27	0	11	0	11.14	6.94	3.09	
(V19) (436GD) Bozeman	944	894	94.70%	50	5.30%	0	3	840	2	54	0	40	1	4	0	3	0	3	0	5.55	8.28	6.28	
(V19) (436GF) Kallispell	1,581	1,534	97.03%	47	2.97%	0	2	1,486	0	48	1	29	0	12	1	5	0	1	0	3.45	17.34	1.24	
(V19) (436GH) Billings	4,045	3,856	95.33%	189	4.67%	0	0	3,604	0	252	0	120	0	49	0	15	0	5	0	4.15	6.74	1.49	
(V19) (436GI) Glasgow	54	48	88.89%	6	11.11%	0	0	46	0	2	0	1	0	1	0	1	0	3	0	20.41	6.43	0	
(V19) (436GJ) Miles City, MT CBOC	238	234	98.32%	4	1.68%	0	3	212	2	22	0	4	0	0	0	1	0	0	0	5.47	0.01	3.2	
(V19) (436GK) Glendive, MT CBOC	216	209	96.76%	7	3.24%	0	5	197	0	12	1	6	2	0	1	1	1	0	0	8.69	0	0.84	
(V19) (436GL) Cut Bank	32	29	90.63%	3	9.38%	0	0	29	0	0	2	0	1	0	0	0	0	0	0	5.85	3.63	0	
(V19) (436GM) Lewistown CBOC	127	122	96.06%	5	3.94%	0	1	116	0	6	1	4	0	1	0	0	0	0	0	4.36	1.07	0	
(V19) (436HC) 436HC HAVRE, MT (ORC)	175	174	99.43%	1	0.57%	0	0	173	0	1	0	0	0	1	0	0	0	0	0	1.32	3.25	0.28	
(V19) (436MA) IDES Malmstrom AFB	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0.27	0	0
(V19) (442) Cheyenne, WY	14,591	13,101	89.79%	1,490	10.21%	2	135	12,098	61	1,003	29	795	31	523	3	91	1	81	10	7.36	10.47	7.47	
(V19) (442) Cheyenne	9,063	8,236	90.87%	827	9.13%	0	121	7,571	58	665	23	469	30	235	2	65	0	58	8	9.98	8.1	7.36	
(V19) (442GB) Sidney	87	81	93.10%	6	6.90%	0	0	79	0	2	0	6	0	0	0	0	0	0	0	4.43	0	7.87	
(V19) (442GC) Fort Collins	2,923	2,440	83.48%	483	16.52%	0	4	2,240	0	200	0	214	0	226	1	23	1	20	2	4.74	22.35	10.09	
(V19) (442GD) Greeley	2,116	1,987	93.90%	129	6.10%	0	9	1,894	3	93	5	88	1	36	0	3	0	2	0	3.81	9.59	4.79	
(V19) (442HK) R&C Healthcare MOC WY	402	357	88.81%	45	11.19%	0	1	314	0	43	1	18	0	26	0	0	0	1	0	11.89	0	1.79	
(V19) (554) Denver, CO	70,083	58,784	83.88%	11,299	16.12%	145	1,148	53,387	530	5,397	151	5,489	131	3,975	69	1,507	147	328	120	13.67	14.86	10.53	
(V19) (554) Eastern Colorado HCS	39,384	34,720	88.16%	4,664	11.84%	0	877	31,792	409	2,928	125	2,416	99	1,372	48	638	135	238	61	9.19	10.75	12.72	
(V19) (554AB) VANURS Pueblo	5	5	100.00%	0	0.00%	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V19) (554GB) Aurora	2,717	2,632	96.87%	85	3.13%	0	3	2,497	0	135	0	70	0	6	1	6	0	3	2	4.08	11.03		

Pending Wait Times Using Preferred Date\*

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(V19) (575) Grand Junction, CO	9,667	8,990	93.00%	677	7.00%	17	2	8,439	0	551	0	531	0	82	0	35	1	29	0	5.4	8.75	5.59	
(V19) (575) Grand Junction	8,999	8,346	92.74%	653	7.26%	0	2	7,847	1	499	0	510	0	80	0	34	1	29	0	5.44	9.06	5.67	
(V19) (575GA) Montrose	563	545	96.80%	18	3.20%	0	0	500	0	45	0	16	0	2	0	0	0	0	0	5.58	5.82	3.27	
(V19) (575GB) Craig Telehealth Outreach Clinic	105	99	94.29%	6	5.71%	0	0	92	0	7	0	5	0	0	0	1	0	0	0	0.86	7.52	4.95	
(V19) (660) Salt Lake City, UT	31,224	26,907	86.17%	4,317	13.83%	23	707	23,887	69	3,020	144	2,606	208	1,194	135	328	83	189	65	11.2	13.15	3.94	
(V19) (660) Salt Lake City HCS - George E. Wahlen	24,193	20,415	84.38%	3,778	15.62%	0	569	17,843	47	2,572	117	2,210	157	1,084	98	302	82	182	65	13.67	13.13	3.81	
(V19) (660GA) Pocatello	1,401	1,351	96.43%	50	3.57%	0	138	1,305	22	46	27	31	51	2	37	14	1	3	0	4.16	11.23	2.49	
(V19) (660GB) Ogden	2,398	2,207	92.04%	191	7.96%	0	0	2,063	0	144	0	128	0	56	0	6	0	1	0	10.96	9.63	5.12	
(V19) (660GD) Roosevelt	160	159	99.38%	1	0.63%	0	0	156	0	3	0	1	0	0	0	0	0	0	0	1.35	1.5	5.49	
(V19) (660GE) Orem	872	822	94.27%	50	5.73%	0	0	770	0	52	0	40	0	3	0	4	0	3	0	9.56	6.97	5.65	
(V19) (660GG) St. George	1,052	921	87.55%	131	12.45%	0	0	894	0	27	0	97	0	34	0	0	0	0	0	4.28	21.69	1.24	
(V19) (660GI) West Valley City	1,048	937	89.41%	111	10.59%	0	0	773	0	164	0	95	0	15	0	1	0	0	0	14.12	4.65	4.35	
(V19) (660GK) Elko, NV	90	85	94.44%	5	5.56%	0	0	73	0	12	0	4	0	0	0	1	0	0	0	13.18	2.4	0.3	
(V19) (660MA) IDES Hill AFB	10	10	100.00%	0	0.00%	0	0	10	0	0	0	0	0	0	0	0	0	0	0	0	9.01	5.21	
(V19) (666) Sheridan, WY	4,610	4,491	97.42%	119	2.58%	1	0	4,253	0	238	0	91	0	21	0	7	0	0	0	5.2	3.5	2.74	
(V19) (666) Sheridan	2,290	2,242	97.90%	48	2.10%	0	0	2,152	0	90	0	34	0	11	0	3	0	0	0	4.9	2.93	2.61	
(V19) (666GB) Casper	825	795	96.36%	30	3.64%	0	0	729	0	66	0	26	0	3	0	1	0	0	0	6.98	7.67	4.25	
(V19) (666GC) Riverton	598	578	96.66%	20	3.34%	0	0	535	0	43	0	16	0	4	0	0	0	0	0	5.82	1.5	2.84	
(V19) (666GD) Powell	235	229	97.45%	6	2.55%	0	0	225	0	4	0	2	0	1	0	3	0	0	0	3.14	0	1.07	
(V19) (666GE) Gillette	258	247	95.74%	11	4.26%	0	0	216	0	31	0	11	0	0	0	0	0	0	0	7.37	6.97	1.22	
(V19) (666GF) Rock Springs	404	400	99.01%	4	0.99%	0	0	396	0	4	0	2	0	2	0	0	0	0	0	2.02	0.66	1.08	
(V20) (463) Anchorage, AK	6,510	6,278	96.44%	232	3.56%	100	0	5,928	0	350	0	162	0	49	0	14	0	7	0	6.47	2.46	1.7	
(V20) (463) Alaska VA Healthcare System	4,949	4,812	97.23%	137	2.77%	0	0	4,615	0	197	0	80	0	37	0	13	0	7	0	4.64	2.42	0.82	
(V20) (463BU) Anchorage DCHV	54	54	100.00%	0	0.00%	0	0	52	0	2	0	0	0	0	0	0	0	0	0	0	0	12.25	
(V20) (463GA) Fairbanks	558	480	86.02%	78	13.98%	0	0	389	0	91	0	67	0	11	0	0	0	0	0	18.63	3.07	4.11	
(V20) (463GB) Kenai	587	578	98.47%	9	1.53%	0	0	536	0	42	0	8	0	1	0	0	0	0	0	3.08	3.05	3.19	
(V20) (463GC) Mat-Su	362	354	97.79%	8	2.21%	0	0	336	0	18	0	7	0	0	0	1	0	0	0	3.52	0	2.67	
(V20) (531) Boise, ID	15,085	13,304	88.19%	1,781	11.81%	1	73	12,330	29	974	16	1,219	20	340	7	105	0	117	1	2.42	12.33	1.46	
(V20) (531) Boise	13,152	11,446	87.03%	1,706	12.97%	0	73	10,520	29	926	16	1,158	20	328	7	105	0	115	1	2.48	12.46	1.57	
(V20) (531GE) Twin Falls	694	687	99.99%	7	1.01%	0	0	679	0	8	0	4	0	3	0	0	0	0	0	2.51	3.69	1.35	
(V20) (531GG) Canyon County	1,237	1,169	94.50%	68	5.50%	0	0	1,129	0	40	0	57	0	9	0	0	0	2	0	2.15	11.33	0.92	
(V20) (531MB) IDES Idaho ANG	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0.15	0
(V20) (648) Portland, OR	76,875	69,545	90.47%	7,330	9.53%	2	2,134	63,695	424	5,850	314	4,513	476	1,738	152	548	174	531	577	12.45	12.36	2.59	
(V20) (648) Portland	50,452	45,900	90.98%	4,552	9.02%	0	1,881	42,498	364	3,402	299	2,447	453	1,139	133	481	155	485	461	7.85	12.74	2.53	
(V20) (648A4) Vancouver	11,875	10,559	88.92%	1,316	11.08%	0	199	9,733	56	826	12	887	22	363	13	39	12	27	84	17.67	10.02	2.25	
(V20) (648BU) VADOM Vancouver	129	129	100.00%	0	0.00%	0	0	129	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
(V20) (648GA) Bend	3,330	3,201	96.13%	129	3.87%	0	39	2,973	1	228	0	76	0	24	1	17	7	12	29	6.52	6.72	3.58	
(V20) (648GB) Salem	4,938	4,097	82.97%	841	17.03%	0	6	3,621	3	476	1	662	1	163	1	9	0	7	0	13.31	14.38	3.32	
(V20) (648GD) North Coast	424	329	77.59%	95	22.41%	0	2	276	0	53	1	58	0	37	0	0	0	0	1	29.68	0	1.35	
(V20) (648GE) East Portland	1,737	1,642	94.53%	95	5.47%	0	0	1,318	0	324	0	89	0	4	0	2	0	0	0	11.39	0	0.75	
(V20) (648GF) Hillsboro	2,756	2,467	89.51%	289	10.49%	0	5	1,987	0	480	1	285	0	4	3	0	0	0	1	12.97	12.61	2.9	
(V20) (648GG) West Linn	1,234	1,221	98.95%	13	1.05%	0	2	1,160	0	61	0	9	0	4	1	0	0	0	1	4.79	0	4.85	
(V20) (653) Roseburg, OR	21,336	19,708	92.37%	1,628	7.63%	23	895	18,569	172	1,139	138	899	158	412	218	112	91	205	115	13.05	7.59	3.35	
(V20) (653) Roseburg HCS	14,816	13,903	93.84%	913	6.16%	0	399	13,235	82	668	54	476	73	212	107	57	41	168	42	12.16	6.94	3.64	
(V20) (653BV) Eugene	4,802	4,328	90.13%	474	9.87%	0	354	3,972	74	356	53	262	58	152	79	43	26	17	61	12.78	15.12	2.15	
(V20) (653GA) North Bend	1,239	1,026	82.81%	213	17.19%	0	130	929	14	97	31	160	26	43	28	8	24	2	7	18.91	3.27	7.4	
(V20) (653GB) Brookings	479	451	94.15%	28	5.85%	0	12	433	2	18	0	1	1	5	4	4	0	18	5	3.55	2.71	2.83	
(V20) (663) VA Puget Sound, WA	72,484	67,361	92.93%	5,123	7.07%	18	550	62,813	71	4,548	77	3,224	139	1,092	76	499	98	308	86	8.25	8.96	1.38	
(V20) (663) Seattle	34,207	32,357	94.59%	1,850	5.41%	0	447	30,494	35	1,863	51	1,463	104	265	73	77	95	45	86	6.14	7.64	0.73	
(V20) (663A4) American Lake	30,829	28,083	91.09%	2,746	8.91%	0	25	26,202	10	1,881	7	1,306	3	769	3	413	2	258	0	9.03	10.56	1.71	
(V20) (663GA) King County	2,031	1,939	95.47%	92	4.53%	0	5	1,734	3	205	2	87	0	3	0	1	0	1	0	7.26	2.96	3.7	
(V20) (663GB) Bremerton (Kipsap County)	629	606	96.34%	23	3.66%	0	69	527	21	79	16	22	32	1	0	0	0	0	0	7.37	2.25	1.5	
(V20) (663GC) Bellingham Area (Whatcom County)	3,546	3,306	93.23%	240	6.77%	0	4	2,939	2	367	1	194	0	41	0	2	1	3	0	9.76	11.59	0.64	
(V20) (663GD) South Sound	1,190	1,033	86.81%	157	13.19%	0	0	895	0	138	0	138	0	12	0	6	0	1	0	11.97	0	3.41	
(V20) (663HK) PUGET SOUND MMU, WA	49	35	71.43%	14	28.57%	0	0	20	0	15	0												



Pending Wait Times Using Preferred Date\*

Facility (Data On 4/01/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V20) (692GB) Grants Pass	427	419	98.13%	8	1.87%	0	0	414	0	5	0	6	0	2	0	0	0	0	0	2.07	0	4.67
(V21) (358) Manila, PI	1,987	1,924	96.83%	63	3.17%	17	30	1,746	0	178	0	55	0	6	0	2	0	0	0	5.65	5.84	3.88
(V21) (358) Manila	1,987	1,924	96.83%	63	3.17%	0	30	1,746	0	178	0	55	0	6	0	2	0	0	0	5.13	9.34	3.01
(V21) (459) Honolulu, HI	16,397	15,449	94.22%	948	5.78%	28	118	14,701	9	748	19	647	50	217	26	69	3	15	11	9.25	2.38	4.19
(V21) (459) Pacific Islands HCS (Honolulu)	9,329	9,051	97.02%	278	2.98%	0	1	8,719	0	332	0	187	0	55	0	25	0	11	1	4.54	2.43	1.55
(V21) (459GA) Maui Clinic	1,799	1,598	88.83%	201	11.17%	0	2	1,520	1	78	0	54	0	106	1	39	0	2	0	17.94	2.15	3.38
(V21) (459GB) Hilo Clinic	1,536	1,184	77.08%	352	22.92%	0	2	1,073	0	111	0	305	0	44	0	3	0	0	2	19.51	1.03	13.8
(V21) (459GC) Kona Clinic	611	605	99.02%	6	0.98%	0	5	587	0	18	0	4	0	1	1	1	0	0	4	4.95	1.44	3.25
(V21) (459GD) Kauai Clinic	671	660	98.36%	11	1.64%	0	2	611	0	49	0	9	1	1	1	0	0	0	0	5.52	3.27	1.41
(V21) (459GE) Guam Clinic	1,015	968	95.37%	47	4.63%	0	0	911	0	57	0	42	0	5	0	0	0	0	0	9.81	0.49	0.63
(V21) (459GF) American Samoa Clinic	395	385	97.47%	10	2.53%	0	106	365	8	20	19	6	49	2	23	0	3	2	4	6.59	5.13	3.67
(V21) (459GG) Leeward Oahu	1,041	998	95.87%	43	4.13%	0	0	915	0	83	0	40	0	3	0	0	0	0	0	5.39	0	5.42
(V21) (570) Fresno, CA	19,415	17,606	90.68%	1,809	9.32%	2	33	15,778	20	1,828	5	1,065	1	451	0	247	0	46	7	1.11	13.24	0.98
(V21) (570) Fresno	17,740	15,970	90.02%	1,770	9.98%	0	32	14,203	20	1,767	4	1,030	1	447	0	247	0	46	7	0.96	13.35	0.74
(V21) (570GA) Merced	721	708	98.20%	13	1.80%	0	0	668	0	40	0	13	0	0	0	0	0	0	0	2.43	10.89	2.74
(V21) (570GB) Tulare	643	629	97.82%	14	2.18%	0	1	621	0	8	1	14	0	0	0	0	0	0	0	0.39	7.37	1.37
(V21) (570GC) Oakhurst	311	299	96.14%	12	3.86%	0	0	286	0	13	0	8	0	4	0	0	0	0	0	1.47	11.37	1.62
(V21) (612) N. California, CA	65,767	57,488	87.41%	8,279	12.59%	87	479	51,438	124	6,050	111	5,128	171	2,310	58	632	4	209	11	7.17	15.59	2.13
(V21) (612) N. California HCS-Martinez	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V21) (612A4) N. California HCS-Sacramento	21,464	18,558	86.46%	2,906	13.54%	0	458	16,289	122	2,269	106	1,786	170	840	56	224	3	56	1	8.77	14.69	3.03
(V21) (612B4) Redding	7,755	7,157	92.29%	598	7.71%	0	3	6,532	2	625	1	412	0	125	0	50	0	11	0	6.45	11.18	0.87
(V21) (612BY) Oakland	7,259	6,941	95.62%	318	4.38%	0	4	6,681	0	260	1	210	0	96	0	6	0	6	3	4.79	6.86	1.82
(V21) (612GD) Fairfield	1,786	1,770	99.10%	16	0.90%	0	0	1,707	0	63	0	13	0	2	0	1	0	0	0	6.22	3.72	0.46
(V21) (612GE) Vallejo/Mare Island	2,565	1,871	72.94%	694	27.06%	0	1	1,528	0	343	0	388	0	187	0	103	0	16	1	5.49	23.62	0.39
(V21) (612GF) Martinez	11,743	9,667	82.32%	2,076	17.68%	0	12	8,420	0	1,247	2	1,455	1	547	2	67	1	7	6	12.33	16.42	0.68
(V21) (612GG) Chico	2,930	2,684	91.60%	246	8.40%	0	0	2,476	0	208	0	152	0	82	0	12	0	0	0	4.85	9.96	6.93
(V21) (612GH) McClellan	9,535	8,115	85.11%	1,420	14.89%	0	0	7,133	0	982	0	707	0	431	0	169	0	113	0	3.85	20.88	2.1
(V21) (612GI) Yuba City	728	723	99.31%	5	0.69%	0	1	670	0	53	1	5	0	0	0	0	0	0	0	5.49	9.17	1.21
(V21) (640) Palo Alto, CA	50,064	46,168	92.22%	3,896	7.78%	10	524	41,474	44	4,694	41	2,406	82	830	64	401	67	259	226	8.5	10.04	7.02
(V21) (640) Palo Alto-Palo Alto	24,661	22,910	92.90%	1,751	7.10%	0	69	20,902	13	2,008	8	1,060	7	407	10	146	9	138	22	7.49	8.74	8.03
(V21) (640A0) Palo Alto-Menlo Pk	1,909	1,856	97.22%	53	2.78%	0	0	1,724	0	132	0	29	0	16	0	4	0	4	0	8.78	7.62	4.84
(V21) (640A4) Livermore	8,688	7,682	88.42%	1,006	11.58%	0	449	6,913	25	769	33	450	75	269	54	194	58	93	204	7.3	14.14	2.58
(V21) (640B) San Jose	3,947	3,762	95.31%	185	4.69%	0	2	3,084	2	678	0	164	0	11	0	5	0	5	0	7.64	9.8	6.05
(V21) (640GA) Palo Alto HCS- Capitola	103	99	96.12%	4	3.88%	0	0	85	0	14	0	2	0	0	0	0	0	2	0	9.74	0	1.5
(V21) (640GB) Sonora (Tuolumne County)	557	469	84.20%	88	15.80%	0	2	369	2	100	0	85	0	3	0	0	0	0	0	13.4	0	2.31
(V21) (640GC) Fremont	479	477	99.58%	2	0.42%	0	0	453	0	24	0	2	0	0	0	0	0	0	0	2.03	6.37	4.09
(V21) (640HA) Stockton	2,556	2,336	91.39%	220	8.61%	0	0	1,907	0	429	0	166	0	31	0	15	0	8	0	10.45	4.32	16.74
(V21) (640HB) Modesto	2,358	2,164	91.77%	194	8.23%	0	0	2,046	0	118	0	170	0	22	0	1	0	1	0	3.95	5.56	9.35
(V21) (640HC) Monterey	4,806	4,413	91.82%	393	8.18%	0	2	3,991	2	422	0	278	0	71	0	36	0	8	0	12.5	9.87	2.36
(V21) (654) Reno, NV	28,804	26,211	91.00%	2,593	9.00%	78	250	24,229	57	1,982	67	1,585	124	613	0	256	1	139	1	6.8	11.86	2.4
(V21) (654) Sierra Nevada HCS	25,243	22,816	90.39%	2,427	9.61%	0	239	21,016	50	1,800	67	1,461	120	591	0	241	1	134	1	7.58	11.86	1.28
(V21) (654GA) Sierra Foothills	1,137	1,096	96.39%	41	3.61%	0	1	1,057	1	39	0	18	0	10	0	10	0	3	0	1.8	15.49	9.26
(V21) (654GB) Carson Valley	1,108	1,039	93.77%	69	6.23%	0	0	984	0	55	0	61	0	5	0	2	0	1	0	7.26	0	2.84
(V21) (654GC) Lahontan Valley	1,085	1,030	94.93%	55	5.07%	0	9	945	5	85	0	44	4	7	0	3	0	1	0	7.34	2.99	2.23
(V21) (654GD) Diamond View	231	230	99.57%	1	0.43%	0	1	227	1	3	0	1	0	0	0	0	0	0	0	0.86	0	1.46
(V21) (662) San Francisco, CA	37,013	32,994	89.14%	4,019	10.86%	92	261	30,496	68	2,498	22	2,637	50	1,052	44	240	21	90	55	13.02	10.41	9.13
(V21) (662) San Francisco	27,847	25,244	90.65%	2,603	9.35%	0	164	23,617	48	1,627	14	1,675	27	681	29	182	18	65	28	11.71	10.19	2.87
(V21) (662GA) Santa Rosa	4,391	3,673	83.65%	718	16.35%	0	42	3,276	6	397	2	525	3	176	4	8	2	9	24	9.45	12.9	18.66
(V21) (662GC) Eureka	1,490	1,296	86.98%	194	13.02%	0	18	1,087	0	209	1	182	5	6	8	6	1	0	3	14.67	7.85	5.64
(V21) (662GD) Ukiah	1,133	772	68.14%	361	31.86%	0	33	683	13	89	2	130	15	179	3	37	0	15	0	32.93	2.88	27.92
(V21) (662GE) Northern San Bruno CBOC	613	599	97.72%	14	2.28%	0	0	557	0	42	0	12	0	1	0	1	0	0	0	6.19	3.55	2.86
(V21) (662GF) San Francisco CBOC	560	493	88.04%	67	11.96%	0	3	419	1	74	2	65	0	1	0	1	0	0	0	15.5	9.36	3.92
(V21) (662GG) Clearlake CBOC	979	917	93.67%	62	6.33%	0	1	857	0	60	1	48	0	5	0	5	0	1	0	9.02	1.68	5.28
(V22) (593) Las Vegas, NV	63,163	55,944	88.57%	7,219	11.43%	42	1,279	52,725	334	3,219	264	3,742	437	2,284	80	915	77	278	86	5.06	13.92	4.95
(V22) (593) Southern Nevada HCS																						

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(V22) (605GA) Victorville	2,805	2,652	94.55%	153	5.45%	0	0	2,609	0	43	0	81	0	43	0	29	0	0	0	4.61	0	7.27
(V22) (605GB) Murrieta	2,382	2,312	97.06%	70	2.94%	0	1	2,122	0	190	1	65	0	5	0	0	0	0	0	8.3	4.22	1.22
(V22) (605GC) Palm Desert	2,418	2,383	98.55%	35	1.45%	0	0	2,281	0	102	0	33	0	2	0	0	0	0	0	2.48	7.31	0.61
(V22) (605GD) Corona (Riverside County) CA	1,425	1,375	96.49%	50	3.51%	0	1	1,226	1	149	0	48	0	2	0	0	0	0	0	10.42	0	5.63
(V22) (605GE) Rancho Cucamonga	2,821	2,721	96.46%	100	3.54%	0	1	2,629	1	92	0	76	0	15	0	6	0	3	0	8.01	4.43	0.27
(V22) (664) San Diego, CA	68,063	62,040	91.15%	6,023	8.85%	0	771	57,030	204	5,010	99	3,677	203	1,060	103	570	46	716	116	5.29	10.58	6.98
(V22) (664) San Diego HCS	45,148	41,209	91.28%	3,939	8.72%	0	456	38,073	150	3,136	55	2,276	71	658	55	369	35	636	90	6.53	9.7	7.76
(V22) (664BU) San Diego Domiciliary	1	1	100.00%	0	0.00%	0	3	1	0	0	0	0	1	0	2	0	0	0	0	0	0	0
(V22) (664BY) Mission Valley	10,414	9,469	90.93%	945	9.07%	0	189	8,459	21	1,010	14	493	99	259	33	162	7	31	15	5.31	16.41	8.87
(V22) (664GA) Imperial Valley	558	543	97.31%	15	2.69%	0	1	529	0	14	0	8	1	3	0	1	0	0	0	2.34	4.38	5.96
(V22) (664GB) Oceanside	8,335	7,422	89.05%	913	10.95%	0	83	6,754	22	668	17	749	21	95	8	27	4	42	11	3.24	13.48	2.95
(V22) (664GC) Chula Vista	1,864	1,740	93.35%	124	6.65%	0	3	1,633	2	107	0	110	0	12	1	1	0	1	0	3.04	10.72	4.85
(V22) (664GD) Escondido	1,743	1,656	95.01%	87	4.99%	0	36	1,581	9	75	13	41	10	33	4	10	0	3	0	7.18	0.26	5.13
(V22) (691) Greater Los Angeles HCS	85,006	76,820	90.37%	8,186	9.63%	22	517	70,447	98	6,373	45	5,378	58	2,237	47	380	45	191	219	10	11.14	4.27
(V22) (691) West Los Angeles, CA	35,868	32,346	90.18%	3,522	9.82%	0	447	29,208	59	3,138	40	2,239	50	998	45	166	42	119	206	6.18	11.09	4.03
(V22) (691AA) Sepulveda	21,739	19,788	91.03%	1,951	8.97%	0	46	18,263	15	1,525	5	1,195	8	691	2	45	3	20	13	8.78	10.94	3.13
(V22) (691AB) Santa Barbara	1,780	1,736	97.53%	44	2.47%	0	24	1,635	24	101	0	32	0	7	0	4	0	1	0	6.59	5.39	5.8
(V22) (691AC) Gardena	883	825	93.43%	58	6.57%	0	0	761	0	64	0	51	0	7	0	0	0	0	0	3.44	12.54	6.92
(V22) (691AD) Bakersfield	7,155	7,083	98.99%	72	1.01%	0	0	6,990	0	93	0	40	0	28	0	4	0	0	0	2.89	4.97	2.91
(V22) (691AE) Los Angeles	9,654	7,771	80.50%	1,883	19.50%	0	0	7,071	0	700	0	1,346	0	388	0	111	0	38	0	21.09	13.09	4.03
(V22) (691AF) EAST LOS ANGELES CLINIC	782	778	99.49%	4	0.51%	0	0	765	0	13	0	1	0	2	0	1	0	0	0	4.99	6.39	0.54
(V22) (691AG) Antelope Valley	958	799	83.40%	159	16.60%	0	0	768	0	31	0	121	0	34	0	2	0	2	0	11.27	6.76	3.58
(V22) (691AH) San Luis Obispo	888	837	94.26%	51	5.74%	0	0	756	0	81	0	43	0	7	0	1	0	0	0	5.64	14.11	6.26
(V22) (691AI) Santa Maria	3,446	3,078	89.32%	368	10.68%	0	0	2,735	0	343	0	242	0	74	0	45	0	7	0	10.8	12.47	6.17
(V22) (691AM) Port Hueneeme (Oxnard)	1,853	1,779	96.01%	74	3.99%	0	0	1,495	0	284	0	68	0	1	0	1	0	4	0	9.25	0	7.12
(V23) (437) Fargo, ND	19,555	19,163	98.00%	392	2.00%	2	4	18,596	0	567	2	268	2	92	0	14	0	18	0	3.06	2.88	1.01
(V23) (437) Fargo VA Health Care System	16,076	15,762	98.05%	314	1.95%	0	3	15,317	0	445	1	219	2	66	0	11	0	18	0	3.25	2.71	0.99
(V23) (437GA) Grafton	154	154	100.00%	0	0.00%	0	0	151	0	3	0	0	0	0	0	0	0	0	0	1.47	1.42	0
(V23) (437GB) Bismarck ND	811	801	98.77%	10	1.23%	0	0	788	0	13	0	8	0	2	0	0	0	0	0	0.71	3.41	0.6
(V23) (437GC) Fergus Falls	457	449	98.25%	8	1.75%	0	0	425	0	24	0	2	0	6	0	0	0	0	0	4.84	1.5	4.1
(V23) (437GD) Minot	540	503	93.15%	37	6.85%	0	1	452	0	51	1	21	0	15	0	1	0	0	0	4.41	15.19	0.82
(V23) (437GE) Bemidji CBOC	809	788	97.40%	21	2.60%	0	0	770	0	18	0	16	0	3	0	2	0	0	0	3.3	3.73	0.31
(V23) (437GF) Williston CBOC ND	137	137	100.00%	0	0.00%	0	0	135	0	2	0	0	0	0	0	0	0	0	0	6.19	0	0.05
(V23) (437GI) Grand Forks	571	569	99.65%	2	0.35%	0	0	558	0	11	0	2	0	0	0	0	0	0	0	0.6	1.37	0.48
(V23) (438) Sioux Falls, SD	21,675	20,960	96.70%	715	3.30%	2	15	19,916	2	1,044	1	499	2	158	0	25	0	33	10	2.92	5.96	4.1
(V23) (438) Sioux Falls	17,223	16,652	96.68%	571	3.32%	0	5	15,779	0	873	1	396	1	127	0	19	0	29	3	3.47	5.82	3.84
(V23) (438GA) Spirit Lake CBOC	780	770	98.72%	10	1.28%	0	0	763	0	7	0	10	0	0	0	0	0	0	0	0.67	1.31	3.29
(V23) (438GB) Sioux City	1,138	1,103	96.92%	35	3.08%	0	1	1,065	0	38	0	31	1	4	0	0	0	0	0	2.19	2.02	6.48
(V23) (438GC) Aberdeen (Brown County)	1,090	1,031	94.59%	59	5.41%	0	0	963	0	68	0	32	0	22	0	5	0	0	0	1.32	12.84	2.73
(V23) (438GD) Wagner	192	182	94.79%	10	5.21%	0	3	170	0	12	0	6	0	4	0	0	0	0	3	2.68	1.36	25.8
(V23) (438GE) Watertown	1,252	1,222	97.60%	30	2.40%	0	6	1,176	2	46	0	24	0	1	0	1	0	4	4	3.13	7.85	1.47
(V23) (568) Black Hills HCS, SD	13,904	13,102	94.23%	802	5.77%	2	7	12,425	0	677	6	634	1	152	0	7	0	9	0	3.92	7.9	2.66
(V23) (568) Fort Meade	6,514	5,944	91.25%	570	8.75%	0	2	5,585	0	359	1	439	1	121	0	4	0	6	0	4.98	7.98	3.19
(V23) (568AA) Hot Springs	4,332	4,154	95.89%	178	4.11%	0	5	4,013	0	141	5	148	0	25	0	3	0	2	0	3.57	7.63	1.74
(V23) (568AB) Rapid City SD	1,736	1,695	97.64%	41	2.36%	0	0	1,546	0	149	0	37	0	3	0	0	0	1	0	6.91	8.53	2.59
(V23) (568AC) Pierre	596	594	99.66%	2	0.34%	0	0	588	0	6	0	2	0	0	0	0	0	0	0	0.07	0	7.35
(V23) (568AD) Newcastle	16	16	100.00%	0	0.00%	0	0	16	0	0	0	0	0	0	0	0	0	0	0	0.7	0	2.86
(V23) (568AE) Gordon CBOC	12	12	100.00%	0	0.00%	0	0	12	0	0	0	0	0	0	0	0	0	0	0	0	0	0.5
(V23) (568AF) Pine Ridge	60	57	95.00%	3	5.00%	0	0	55	0	2	0	3	0	0	0	0	0	0	0	2.63	0	6.93
(V23) (568AG) Gering SD	442	441	99.77%	1	0.23%	0	0	433	0	8	0	1	0	0	0	0	0	0	0	2.47	0	0.4
(V23) (568AH) Rosebud	119	118	99.16%	1	0.84%	0	0	118	0	0	0	1	0	0	0	0	0	0	0	0.47	0	0
(V23) (568AI) McLaughlin	10	10	100.00%	0	0.00%	0	0	8	0	2	0	0	0	0	0	0	0	0	0	0	0	3.5
(V23) (568AJ) Eagle Butte SD	18	18	100.00%	0	0.00%	0	0	17	0	1	0	0	0	0	0	0	0	0	0	0.62	0	7.12
(V23) (568AK) Winner	49	43	87.76%	6	12.24%	0	0	34	0	9	0	3	0	3	0	0	0	0	0	16.17	0	1
(V23) (618) Minneapolis, MN	72,838	69,911	95.98%	2,927	4.02%	17	16	67,312	16	2,599	0	1,968	0	601	0	101	0	257	0	3.72	5.54	2.28
(V23) (618) Minneapolis	55,486	53,145	95.78%	2,341	4.22%	0	14	51,295	14	1,850	0	1,539	0	511	0	70	0	221	0	3.31	5.42	1.47
(V23) (618B) Superior	3,831	3,737	97.55%	94	2.45%	0	0	3,620	0	117	0	76	0	11	0	4	0	3	0	3.3	4.77	3.35
(V23) (618BA) Marikato MN	1,350	1,323	98.00%	27	2.00%	0	0	1,243	0	80	0	21	0	5	0	1	0	0	0	5.88	0	1.93
(V23) (618BB) Hibbing	1,269	1,235	97.32%	34	2.68%	0	0	1,094	0	141	0	24	0	3	0	1	0	6	0	7.65	2.67	5.78
(V23) (618BC) Maplewood (St. Paul)	1,705	1,640	96.19%	65	3.81%	0	0	1,544	0	96	0	62	0	3	0	0	0	0	0	3.51	7.34	2.04
(V23) (618BD) Chippewa Valley	2,028	1,982	97.73%	46	2.27%	0	1	1,947	1	35	0	8	0	8	0	11	0	19	0	3.8	0.62	4.31
(V23) (618BE) Rochester	1,270	1,249	98.35%	21	1.65%	0	1	1,235	1	14	0	11	0	6	0	4	0	0	0	2.5	0.48	2.57
(V23) (618BF) Hayward/Rice Lake VA OPC	1,084	1,064	98.15%	20	1.85%	0	0	1,033	0	31	0	14	0	3	0	1						

Pending Wait Times Using Preferred Date\*

Facility (Data On 4/01/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V23) (636GD) Marshalltown	547	513	93.78%	34	6.22%	0	0	490	0	23	0	30	0	2	0	2	0	0	0	2.52	11.99	6.86
(V23) (636GK) Fort Dodge	2,402	2,331	97.04%	71	2.96%	0	0	2,234	0	97	0	32	0	6	0	4	0	29	0	4.26	13.48	1.85
(V23) (636GM) Carroll	357	354	99.16%	3	0.84%	0	0	325	0	29	0	3	0	0	0	0	0	0	0	3.92	5.64	5.6
(V23) (636GR) Knoxville	785	706	89.94%	79	10.06%	0	0	678	0	28	0	76	0	2	0	1	0	0	0	1.55	12.74	2.57
(V23) (636) Iowa City, IA	33,041	30,948	93.67%	2,093	6.33%	12	12	29,117	6	1,831	4	1,420	0	399	1	119	0	155	1	6.66	8.85	3.14
(V23) (636A8) Iowa City	21,805	20,164	92.47%	1,641	7.53%	0	12	18,833	6	1,331	4	1,103	0	311	1	106	0	121	1	5.8	9.2	1.71
(V23) (636GF) Bettendorf	2,296	2,143	93.34%	153	6.66%	0	0	1,994	0	149	0	134	0	10	0	3	0	6	0	11.2	2.18	4.11
(V23) (636GG) Quincy	879	853	97.04%	26	2.96%	0	0	809	0	44	0	23	0	2	0	1	0	0	0	5.42	7.24	4.03
(V23) (636GH) Waterloo	1,541	1,506	97.73%	35	2.27%	0	0	1,446	0	60	0	9	0	4	0	4	0	18	0	5.07	1.06	1.24
(V23) (636GI) Lane A Evans VA Clinic	1,487	1,407	94.62%	80	5.38%	0	0	1,316	0	91	0	46	0	29	0	3	0	2	0	3.98	1.42	7.89
(V23) (636GJ) Dubuque	1,768	1,750	98.98%	18	1.02%	0	0	1,743	0	7	0	11	0	4	0	0	0	3	0	1.48	2.72	1.55
(V23) (636GN) Cedar Rapids	1,542	1,441	93.45%	101	6.55%	0	0	1,338	0	103	0	66	0	35	0	0	0	0	0	10.49	1.93	3.74
(V23) (636GS) Ottumwa	661	649	98.18%	12	1.82%	0	0	638	0	11	0	9	0	1	0	1	0	1	0	2.26	2.2	3.13
(V23) (636GT) Sterling	599	577	96.33%	22	3.67%	0	0	556	0	21	0	15	0	3	0	0	0	4	0	4.98	4.72	6.39
(V23) (636GU) Decorah	463	458	98.92%	5	1.08%	0	0	444	0	14	0	4	0	0	0	1	0	0	0	3.62	0	1.5
(V23) (636) Nebraska-W Iowa, NE	40,157	38,731	96.45%	1,426	3.55%	20	89	37,559	30	1,172	10	646	9	522	12	151	4	107	24	2.67	5.97	2.17
(V23) (636) Omaha	21,122	20,577	97.42%	545	2.58%	0	66	19,984	17	593	7	279	4	154	12	78	2	34	24	2.15	4.02	3.14
(V23) (636A4) Grand Island	9,663	8,910	92.21%	753	7.79%	0	19	8,680	12	230	1	288	5	343	0	60	1	62	0	2.65	12.11	1.8
(V23) (636A5) Lincoln	6,839	6,767	98.95%	72	1.05%	0	3	6,511	1	256	2	43	0	16	0	5	0	8	0	3.51	4.02	0.6
(V23) (636B8) Omaha Domiciliary	136	136	100.00%	0	0.00%	0	0	136	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V23) (636GA) Norfolk NE	1062	1019	95.95%	43	4.05%	0	0	953	0	66	0	24	0	9	0	8	0	2	0	4.04	10.82	1.93
(V23) (636GB) North Platte	504	501	99.40%	3	0.60%	0	1	491	0	10	0	2	0	0	0	1	1	0	0	2.1	3.86	0.8
(V23) (636GL) Bellevue	240	236	98.33%	4	1.67%	0	0	228	0	8	0	4	0	0	0	0	0	0	0	2.41	1.12	0.14
(V23) (636GP) Shenandoah, IA CBOC	253	250	98.81%	3	1.19%	0	0	246	0	4	0	3	0	0	0	0	0	0	0	2.65	0.51	2.02
(V23) (636GQ) Holdrege	338	335	99.11%	3	0.89%	0	0	330	0	5	0	3	0	0	0	0	0	0	0	2.49	0.41	0.55
(V23) (656) St. Cloud, MN	38,893	37,862	97.35%	1,031	2.65%	2	14	36,994	1	868	0	735	2	217	3	47	4	32	4	1.06	5.45	3.5
(V23) (656) St Cloud VA Health Care System	34,394	33,474	97.33%	920	2.67%	0	14	32,713	1	761	0	665	2	189	3	41	4	25	4	1.01	5.37	3.83
(V23) (656GA) Brainerd	2,337	2,275	97.35%	62	2.65%	0	0	2,203	0	72	0	34	0	22	0	2	0	4	0	1.63	6.03	4.59
(V23) (656GB) Western Central Minnesota	939	920	97.98%	19	2.02%	0	0	910	0	10	0	16	0	3	0	0	0	0	0	1.09	5.94	0.68
(V23) (656GC) Max J. Belke	1,223	1,193	97.55%	30	2.45%	0	0	1,168	0	25	0	20	0	3	0	4	0	3	0	0.53	9.16	0.91
Grand Total: 4/01/2015	6,019,386	5,587,546	92.83%	431,840	7.17%	3,111	30,810	5,219,325	7,715	368,221	5,049	260,710	6,531	105,945	4,095	36,026	2,234	29,159	5,096	7.94	8.77	4.95
Grand Total: 3/15/2015	6,070,418	5,693,118	93.78%	377,300	6.22%	3,097	31,116	5,312,480	7,637	380,638	5,038	240,243	7,245	92,247	3,483	27,716	2,365	17,094	5,348	6.92	7.93	4.26
Grand Total: 3/1/2015	6,016,497	5,653,700	93.97%	362,797	6.03%	3,335	31,957	5,299,721	7,380	353,979	6,424	231,147	6,786	88,279	3,933	26,632	2,274	16,739	5,160	6.76	7.68	4.17
Grand Total: 2/15/2015	5,961,339	5,605,068	94.02%	356,271	5.98%	3,271	30,601	5,241,043	8,237	364,025	5,321	224,943	5,844	88,190	3,885	26,878	2,414	16,260	4,900	6.76	7.66	4.22
Grand Total: 2/1/2015	5,959,465	5,606,612	94.08%	352,853	5.92%	3,005	27,431	5,270,319	6,886	336,293	4,635	217,808	5,555	91,656	3,631	27,355	2,461	16,034	4,263	6.7	7.58	4.22
Grand Total: 1/15/2015	5,684,461	5,324,120	93.66%	360,341	6.34%	2,698	25,812	4,992,744	6,446	331,376	4,177	218,959	5,712	97,214	3,350	27,871	2,541	16,297	3,586	6.97	7.89	4.54
Grand Total: 1/1/2015	5,806,214	5,417,200	93.30%	389,014	6.70%	2,381	24,048	5,098,776	5,740	318,424	4,800	237,424	5,405	105,583	3,501	29,141	2,095	16,866	3,388	7.14	8.07	4.7
Grand Total: 12/15/2014	5,632,971	5,251,303	93.22%	381,668	6.78%	2,349	24,048	4,946,249	7,362	305,054	3,486	231,808	5,226	105,509	3,450	29,025	1,384	15,326	3,140	7.19	8.04	4.7
Grand Total: 12/1/2014	5,737,248	5,358,850	93.40%	378,398	6.60%	2,509	23,088	5,046,896	6,704	311,954	3,887	230,177	5,383	105,697	2,817	28,651	1,315	13,873	2,982	6.95	7.83	4.61
Grand Total: 11/15/2014	5,908,192	5,527,871	93.56%	380,321	6.44%	2,256	21,641	5,204,700	5,994	323,171	4,073	236,207	5,140	102,553	2,264	28,337	1,515	13,224	2,655	6.88	7.62	4.45
Grand Total: 11/1/2014	5,980,644	5,603,781	93.70%	376,863	6.30%	653	21,242	5,298,117	6,149	305,663	4,239	236,748	4,406	97,032	2,120	28,052	1,622	15,031	2,706	6.71	7.49	4.27
Grand Total: 10/15/2014	5,885,354	5,515,980	93.72%	369,374	6.28%	1,830	22,083	5,195,338	6,677	320,642	4,128	231,824	3,823	95,790	2,970	26,688	1,706	15,072	2,779	6.73	7.49	4.28
Grand Total: 10/1/2014	5,913,070	5,557,674	93.99%	355,396	6.01%	2,013	21,252	5,261,245	6,477	296,429	3,403	221,446	3,777	93,862	2,955	25,529	1,860	14,559	2,780	6.43	7.21	4.11

\*Preferred Date: The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran.

1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
2. Appointments scheduled 30 Days or under: Number of appointments scheduled between 0-30 days of the preferred date.
3. Percent of Appointments Scheduled 30 Days or under: The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days / Total Appointments].
4. Appointments scheduled over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date.
5. Percent of Appointments Scheduled over 30 Days: The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days / Total Appointments].
6. New Enrollee Appointment Request (NEAR) List: Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
7. Electronic Wait List (EWL) Count: Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL < 14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL > 120 Days].
8. Appointments between 0-14 Days: Number of appointments scheduled between 0-14 days of the preferred date.
9. EWL Less Than or Equal to 14 Days: Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
10. Appointments between 15-30 Days: Number of appointments scheduled between 15-30 days of the preferred date.
11. EWL 15-30 Days: Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
12. Appointments between 31-60 Days: Number of appointments scheduled between 31-60 days of the preferred date.
13. EWL 31-60 Days: Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
14. Appointments between 61-90 Days: Number of appointments scheduled between 61-90 days of the preferred date.
15. EWL 61-90 Days: Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
16. Appointments between 91-120 Days: Number of appointments scheduled between 91-120 days of the preferred date.
17. EWL 91-120 Days: Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
18. Appointments Greater Than 120 Days: Number of appointments scheduled greater than 120 days of the preferred date.
19. EWL Greater Than 120 Days: Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.

Pending Wait Times Using Preferred Date\*

Facility (Data On 4/01/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
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20. PROSPECTIVE: PC Avg Wait Time: Average (Avg) waiting time for a future Primary Care (PC) appointment.

21. PROSPECTIVE: SC Avg Wait Time: Average (Avg) waiting time for a future Specialty Care (SC) appointment.

22. PROSPECTIVE: MH Avg Wait Time: Average (Avg) waiting time for a future Mental Health (MH) appointment.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.