

Pending Wait Times Using Preferred Date\*

Facility (Data On 12/15/14)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V01) (402) Togus, ME	41,769	40,709	97.46%	1,060	2.54%	5	28	39,521	15	1,188	6	640	5	313	0	69	2	38	0	2.41	3.85	2.82
(V01) (402) Togus	24,814	24,143	97.30%	671	2.70%	0	18	23,368	11	775	4	394	2	186	0	57	1	34	0	2.96	3.55	3.48
(V01) (402GA) Aroostook County (Caribou)	970	962	99.18%	8	0.82%	0	0	930	0	32	0	8	0	0	0	0	0	0	0	2.60	0.00	1.13
(V01) (402GB) Calais	1,130	1,127	99.73%	3	0.27%	0	0	1,122	0	5	0	3	0	0	0	0	0	0	0	0.39	0.00	0.94
(V01) (402GC) Rumford	490	488	99.59%	2	0.41%	0	2	484	2	4	0	2	0	0	0	0	0	0	0	1.48	0.00	1.59
(V01) (402GD) Saco	2,171	2,148	98.94%	23	1.06%	0	2	2,056	1	92	0	19	1	3	0	1	0	0	0	2.71	7.83	3.21
(V01) (402GE) Lewiston Auburn	1,787	1,781	99.66%	6	0.34%	0	1	1,743	0	38	0	5	1	1	0	0	0	0	0	3.21	1.36	1.08
(V01) (402HB) Bangor	8,035	7,776	96.78%	259	3.22%	0	5	7,618	1	158	2	162	1	86	0	7	1	4	0	1.74	6.11	2.27
(V01) (402HC) Portland Outreach Clinic-CDRP Sa	2,271	2,183	96.13%	88	3.87%	0	0	2,099	0	84	0	47	0	37	0	4	0	0	0	5.64	2.87	4.93
(V01) (402HL) R&C Healthcare MOC	101	101	100.00%	0	0.00%	0	0	101	0	0	0	0	0	0	0	0	0	0	0	1.42		
(V01) (405) White River Junction, VT	22,670	22,106	97.51%	564	2.49%	5	10	21,219	1	887	5	419	1	109	1	11	1	25	1	3.94	4.10	0.91
(V01) (405) White River Jct	16,847	16,417	97.45%	430	2.55%	0	3	15,670	1	747	0	338	0	64	1	8	0	20	1	4.95	4.23	0.65
(V01) (405GA) Bennington	567	565	99.65%	2	0.35%	0	0	558	0	7	0	2	0	0	0	0	0	0	0	1.72	1.03	2.56
(V01) (405GC) Brattleboro	409	404	98.78%	5	1.22%	0	2	397	0	7	2	4	0	0	0	0	0	1	0	0.95	2.95	0.45
(V01) (405HA) Burlington Lakeside	2,210	2,166	98.01%	44	1.99%	0	0	2,110	0	56	0	36	0	7	0	0	0	1	0	1.59	3.33	0.46
(V01) (405HC) VICC - St. Johnsbury - Littleton	2,140	2,065	96.50%	75	3.50%	0	0	2,011	0	54	0	38	0	31	0	3	0	3	0	3.66	0.00	0.39
(V01) (405HE) KEENE (ORC)	135	135	100.00%	0	0.00%	0	3	127	0	8	3	0	0	0	0	0	0	0	0	4.09		0.00
(V01) (405HF) Rutland	362	354	97.79%	8	2.21%	0	0	346	0	8	0	1	0	7	0	0	0	0	0	1.34	8.17	1.82
(V01) (405HK) WHITE RIVER	0	0	0.00%	0	0.00%	0	2	0	0	0	0	0	1	0	0	0	1	0	0			
(V01) (518) Bedford, MA	8,016	7,646	95.38%	370	4.62%	22	114	6,985	5	661	3	276	11	67	6	18	11	9	78	0.82	10.35	4.66
(V01) (518) Bedford	6,985	6,634	94.97%	351	5.03%	0	112	6,008	5	626	2	260	11	65	5	18	11	8	78	1.05	10.40	4.26
(V01) (518GA) Lynns/North Shore	404	401	99.26%	3	0.74%	0	0	385	0	16	0	3	0	0	0	0	0	0	0	0.49	1.22	5.30
(V01) (518GB) Haverhill	411	396	96.35%	15	3.65%	0	2	382	0	14	1	12	0	2	1	0	0	1	0	0.68	8.93	7.11
(V01) (518GD) Lowell	2	2	100.00%	0	0.00%	0	0	1	0	1	0	0	0	0	0	0	0	0	0			
(V01) (518GE) Gloucester	212	211	99.53%	1	0.47%	0	0	208	0	3	0	1	0	0	0	0	0	0	0	0.29		6.11
(V01) (518MA) IDES Hanscom AFB	2	2	100.00%	0	0.00%	0	0	1	0	1	0	0	0	0	0	0	0	0	0		14.50	
(V01) (523) VA Boston HCS, MA	85,063	83,513	98.18%	1,550	1.82%	14	319	80,119	85	3,394	38	1,042	86	285	32	113	13	110	65	2.01	3.63	3.99
(V01) (523) VA Boston HCS- Boston Div.	36,761	36,089	98.17%	672	1.83%	0	235	34,125	63	1,964	22	509	69	73	22	42	8	48	51	0.77	3.89	4.14
(V01) (523A4) VA Boston HCS-West Roxbury Div.	15,428	15,089	97.80%	339	2.20%	0	8	14,589	0	500	2	175	4	112	2	33	0	19	0	2.04	2.13	5.68
(V01) (523A5) Brockton VAMC	20,722	20,368	98.29%	354	1.71%	0	62	19,670	19	698	9	207	9	76	6	32	5	39	14	1.75	4.88	4.47
(V01) (523BY) Lowell	3,882	3,784	97.48%	98	2.52%	0	3	3,684	0	100	1	79	0	12	2	5	0	2	0	3.70	3.09	5.22
(V01) (523BZ) Causeway Clinic (Boston)	7,131	7,109	99.69%	22	0.31%	0	8	7,039	1	70	3	15	4	6	0	1	0	0	0	0.80	0.27	2.63
(V01) (523GA) Framingham VA Primary Care Uni	523	521	99.62%	2	0.38%	0	1	502	1	19	0	2	0	0	0	0	0	0	0	1.84		0.72
(V01) (523GC) Quincy	194	193	99.48%	1	0.52%	0	1	187	0	6	1	0	0	0	0	0	0	1	0	2.29		
(V01) (523GD) Plymouth	419	357	85.20%	62	14.80%	0	1	320	1	37	0	55	0	6	0	0	0	1	0	11.95	2.37	
(V01) (523MA) IDES Hanscom AFB	3	3	100.00%	0	0.00%	0	0	3	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V01) (608) Manchester, NH	19,075	18,526	97.12%	549	2.88%	0	26	17,606	12	920	1	484	4	52	3	5	0	8	6	2.55	4.50	5.43
(V01) (608) Manchester	17,176	16,716	97.32%	460	2.68%	0	24	15,906	11	810	1	416	3	34	3	5	0	5	6	2.47	4.47	3.65
(V01) (608GA) Portsmouth	505	478	94.65%	27	5.35%	0	0	445	0	33	0	25	0	0	0	0	0	2	0	2.26	2.71	11.14
(V01) (608GC) Somersworth	730	699	95.75%	31	4.25%	0	1	662	0	37	0	26	1	4	0	0	0	1	0	3.66	6.76	7.61
(V01) (608GD) Conway	246	243	98.78%	3	1.22%	0	1	229	1	14	0	3	0	0	0	0	0	0	0	2.64	12.67	5.91
(V01) (608HA) Tilton	414	386	93.24%	28	6.76%	0	0	361	0	25	0	14	0	14	0	0	0	0	0	2.60	8.40	17.02
(V01) (608MA) IDES Manchester VAMC	4	4	100.00%	0	0.00%	0	0	3	0	1	0	0	0	0	0	0	0	0	0		8.67	0.00
(V01) (631) VA Central Western Massachusetts HCS	22,161	20,198	91.14%	1,963	8.86%	2	173	18,732	111	1,466	19	1,142	18	535	5	221	6	65	14	9.58	12.33	4.50
(V01) (631) VA Central Western Massachusetts H	10,149	8,965	88.33%	1,184	11.67%	2	141	8,112	100	853	11	747	5	302	5	121	6	14	14	10.37	14.63	4.89
(V01) (631BY) Springfield	3,854	3,677	95.41%	177	4.59%	0	1	3,483	1	194	0	87	0	48	0	34	0	8	0	7.90	5.15	5.11
(V01) (631GC) Pittsfield	855	820	95.91%	35	4.09%	0	0	786	0	34	0	31	0	1	0	2	0	1	0	6.68	3.51	1.93
(V01) (631GD) Greenfield (Franklin County)	636	610	95.91%	26	4.09%	0	0	571	0	39	0	23	0	2	0	0	0	1	0	5.17	0.51	2.92
(V01) (631GE) Worcester	6,048	5,524	91.34%	524	8.66%	0	29	5,228	10	296	8	238	11	182	0	64	0	40	0	10.98	10.49	3.69
(V01) (631GF) Fitchburg	617	600	97.24%	17	2.76%	0	2	552	0	48	0	16	2	0	0	0	0	1	0	4.72	7.23	6.29
(V01) (631MA) IDES Keller Army Community Hos	2	2	100.00%	0	0.00%	0	0	0	0	2	0	0	0	0	0	0	0	0	0		29.00	21.00
(V01) (650) Providence, RI	38,910	37,039	95.19%	1,871	4.81%	14	25	35,283	9	1,756	6	1,049	7	581	0	178	2	63	1	8.05	4.98	10.21
(V01) (650) Providence	33,930	32,561	95.97%	1,369	4.03%	0	23	31,134	9	1,427	5	838	6	395	0	90	2	46	1	8.27	5.04	8.10
(V01) (650GA) New Bedford Primary Care Ctr.	2,260	1,989	88.01%	271	11.99%	0	1	1,810	0	179	1	129	0	111	0	18	0	13	0	13.84	1.09	14.32
(V01) (650GB) Hyannis Primary Care Center	1,763	1,569	89.00%	194	11.00%	0	1	1,434	0	135	0	71	1	50	0	70	0	3	0	3.85	3.56	23.72
(V01) (650GD) Middletown	957	920	96.13%	37	3.87%	0	0	905	0	15	0	11	0									

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(V02) (528) Albany, NY	30,094	29,030	96.46%	1,064	3.54%	17	179	27,935	129	1,095	6	649	9	323	7	62	24	30	4	2.55	4.30	4.36
(V02) (528A8) Albany	26,446	25,409	96.08%	1,037	3.92%	0	177	24,439	127	970	6	631	9	317	7	60	24	29	4	2.56	4.33	4.83
(V02) (528G1) Malone	141	141	100.00%	0	0.00%	0	0	141	0	0	0	0	0	0	0	0	0	0	0	0.47		
(V02) (528G2) Westport	118	118	100.00%	0	0.00%	0	1	116	1	2	0	0	0	0	0	0	0	0	0	1.36	0.19	1.06
(V02) (528G3) Bainbridge	518	514	99.23%	4	0.77%	0	0	512	0	2	0	2	0	2	0	0	0	0	0	0.41	0.00	1.88
(V02) (528G6) Fonda	239	237	99.16%	2	0.84%	0	0	230	0	7	0	2	0	0	0	0	0	0	0	2.17	4.13	0.51
(V02) (528G7) Catskill	444	438	98.65%	6	1.35%	0	0	406	0	32	0	3	0	3	0	0	0	0	0	2.76	0.00	7.09
(V02) (528GT) Glens Falls	454	451	99.34%	3	0.66%	0	0	449	0	2	0	3	0	0	0	0	0	0	0	1.32	0.00	0.67
(V02) (528GV) Plattsburgh	670	665	99.25%	5	0.75%	0	1	615	1	50	0	3	0	0	0	2	0	0	0	5.12	0.21	0.96
(V02) (528GW) Schenectady	199	198	99.50%	1	0.50%	0	0	196	0	2	0	0	0	1	0	0	0	0	0	1.31		0.65
(V02) (528GX) Troy	317	317	100.00%	0	0.00%	0	0	313	0	4	0	0	0	0	0	0	0	0	0	1.44		1.42
(V02) (528GY) Clifton Park	329	324	98.48%	5	1.52%	0	0	301	0	23	0	5	0	0	0	0	0	0	0	4.62	0.00	0.95
(V02) (528GZ) Kingston	219	218	99.54%	1	0.46%	0	0	217	0	1	0	0	0	0	0	0	0	1	0	2.93	0.00	0.00
(V02) (528) Bath, NY	14,108	13,448	95.32%	660	4.68%	2	10	12,943	6	505	0	434	3	166	1	47	0	13	0	4.01	7.80	7.38
(V02) (528A6) Bath	12,534	11,931	95.19%	603	4.81%	0	10	11,526	6	405	0	403	3	146	1	41	0	13	0	3.69	7.75	8.27
(V02) (528G4) Elmira	1,120	1,079	96.34%	41	3.66%	0	0	988	0	91	0	23	0	12	0	6	0	0	0	6.01	7.47	3.55
(V02) (528G8) Wellsville	454	438	96.48%	16	3.52%	0	0	429	0	9	0	8	0	8	0	0	0	0	0	0.98	12.24	0.49
(V02) (528) Western New York, NY	41,639	40,560	97.41%	1,079	2.59%	13	16	38,819	11	1,741	2	745	1	175	1	92	0	67	1	4.23	3.20	4.02
(V02) (528) Upstate New York HCS, Buffalo NY	34,304	33,303	97.08%	1,001	2.92%	0	14	31,893	10	1,410	2	680	1	171	1	89	0	61	0	6.21	3.25	4.22
(V02) (528A4) Upstate New York HCS-Batavia	2,869	2,832	98.71%	37	1.29%	0	1	2,640	0	192	0	34	0	1	0	0	0	2	1	4.41	2.06	4.19
(V02) (528GB) Jamestown	1,238	1,226	99.03%	12	0.97%	0	0	1,218	0	8	0	10	0	1	0	0	0	1	0	0.82	3.82	1.80
(V02) (528GC) Dunkirk	412	408	99.03%	4	0.97%	0	0	391	0	17	0	4	0	0	0	0	0	0	0	1.60	10.50	4.98
(V02) (528GD) Niagara Falls	441	432	97.96%	9	2.04%	0	0	420	0	12	0	9	0	0	0	0	0	0	0	1.74	9.61	4.12
(V02) (528GK) Lockport	1,012	1,009	99.70%	3	0.30%	0	0	999	0	10	0	0	0	2	0	0	0	1	0	2.48		4.59
(V02) (528GQ) Lackawanna	708	702	99.15%	6	0.85%	0	1	636	1	66	0	5	0	0	0	0	0	1	0	6.80	0.00	1.04
(V02) (528GR) Olean	655	648	98.93%	7	1.07%	0	0	622	0	26	0	3	0	0	0	3	0	1	0	2.93	5.80	3.53
(V02) (528) Canandaigua, NY	13,252	13,000	98.10%	252	1.90%	14	24	12,183	14	817	9	199	1	24	0	21	0	8	0	4.98	4.40	1.40
(V02) (528A5) Canandaigua	4,828	4,712	97.60%	116	2.40%	0	14	4,357	7	355	7	108	0	4	0	1	0	3	0	5.40	5.50	1.12
(V02) (528GE) Rochester	8,424	8,288	98.39%	136	1.61%	0	10	7,826	7	462	2	91	1	20	0	20	0	5	0	4.87	3.61	1.62
(V02) (528) Syracuse, NY	46,408	42,731	92.08%	3,677	7.92%	8	10	40,695	10	2,036	0	1,729	0	868	0	375	0	705	0	2.52	14.61	4.02
(V02) (528A7) Syracuse	28,508	25,367	88.98%	3,141	11.02%	0	9	23,862	9	1,505	0	1,296	0	792	0	356	0	697	0	3.33	16.12	3.70
(V02) (528G5) Auburn	1,855	1,852	99.84%	3	0.16%	0	0	1,836	0	16	0	2	0	0	0	0	0	1	0	0.93	5.04	1.24
(V02) (528G9) Cortland	2,190	2,180	99.54%	10	0.46%	0	0	2,169	0	11	0	1	0	7	0	0	0	2	0	0.39	1.79	4.02
(V02) (528GL) Massena	2,149	2,102	97.81%	47	2.19%	0	0	2,018	0	84	0	39	0	5	0	1	0	2	0	2.30	15.87	1.77
(V02) (528GM) Rome	4,281	4,243	99.11%	38	0.89%	0	1	4,166	1	77	0	30	0	6	0	2	0	0	0	0.95	2.53	4.85
(V02) (528GN) Binghamton	2,080	1,922	92.40%	158	7.60%	0	0	1,817	0	105	0	128	0	27	0	3	0	0	0	2.70	13.29	1.04
(V02) (528GO) Carthage	3,009	2,756	91.59%	253	8.41%	0	0	2,550	0	206	0	215	0	27	0	11	0	0	0	12.27	7.76	5.71
(V02) (528GP) Oswego	2,330	2,303	98.84%	27	1.16%	0	0	2,271	0	32	0	18	0	4	0	2	0	3	0	1.87	3.20	5.10
(V02) (528MA) Watertown DES	6	6	100.00%	0	0.00%	0	0	6	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V03) (526) Bronx, NY	20,090	19,211	95.62%	879	4.38%	1	6	18,248	5	963	1	422	0	431	0	23	0	3	0	4.43	6.45	1.88
(V03) (526) Bronx	19,239	18,366	95.46%	873	4.54%	0	6	17,426	5	940	1	416	0	431	0	23	0	3	0	5.38	6.47	1.88
(V03) (526GA) White Plains	331	326	98.49%	5	1.51%	0	0	313	0	13	0	5	0	0	0	0	0	0	0	3.12	0.00	1.97
(V03) (526GB) Yonkers	463	462	99.78%	1	0.22%	0	0	454	0	8	0	1	0	0	0	0	0	0	0	0.44	0.88	1.73
(V03) (526GD) Queens	57	57	100.00%	0	0.00%	0	0	55	0	2	0	0	0	0	0	0	0	0	0	1.29	0.64	0.00
(V03) (561) New Jersey HCS, NJ	40,130	38,461	95.84%	1,669	4.16%	1	24	36,677	18	1,784	5	1,326	1	262	0	52	0	29	0	1.43	6.56	2.37
(V03) (561) New Jersey HCS-East Orange Campus	18,058	17,140	94.92%	918	5.08%	0	19	16,131	15	1,009	3	750	1	117	0	38	0	13	0	1.34	5.76	4.07
(V03) (561A4) New Jersey HCS, NJ - Lyons Campu	6,958	6,580	94.57%	378	5.43%	0	5	6,101	3	479	2	272	0	95	0	5	0	6	0	0.58	7.93	3.39
(V03) (561BU) Lyons DCHV	262	262	100.00%	0	0.00%	0	0	262	0	0	0	0	0	0	0	0	0	0	0			
(V03) (561BZ) Brick	8,430	8,144	96.61%	286	3.39%	0	0	7,912	0	232	0	228	0	43	0	6	0	9	0	3.03	10.33	1.27
(V03) (561GA) Hamilton	333	332	99.70%	1	0.30%	0	0	329	0	3	0	1	0	0	0	0	0	0	0	1.29	2.40	2.23
(V03) (561GB) Elizabeth	306	299	97.71%	7	2.29%	0	0	289	0	10	0	6	0	1	0	0	0	0	0	2.12	9.67	3.69
(V03) (561GD) Hackensack/Bergen County	2,700	2,691	99.67%	9	0.33%	0	0	2,679	0	12	0	6	0	0	0	3	0	0	0	0.42	0.46	0.27
(V03) (561GE) Jersey City	461	455	98.70%	6	1.30%	0	0	453	0	2	0	5	0	1	0	0	0	0	0	0.16	19.23	0.80
(V03) (561GF) Piscataway	562	559	99.47%	3	0.53%	0	0	556	0	3	0	3	0	0	0	0	0	0	0	0.25	0.00	1.63
(V03) (561GH) Morristown	747	733	98.13%	14	1.87%	0	0	721	0	12	0	14	0	0	0	0	0	0	0	1.46	0.00	1.19
(V03) (561GI) Tinton Falls	967	926	95.76%	41	4.24%	0	0	911	0	15	0	39	0	1	0	0	0	1				

Pending Wait Times Using Preferred Date\*

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(V03) (620GF) Harris (Monticello)	373	359	96.25%	14	3.75%	0	0	336	0	23	0	14	0	0	0	0	0	0	0	2.97	4.69	9.36
(V03) (620GG) Poughkeepsie	464	422	90.95%	42	9.05%	0	0	402	0	20	0	31	0	7	0	3	0	1	0	2.13	10.10	1.22
(V03) (620GH) Eastern Dutchess	203	194	95.57%	9	4.43%	0	0	193	0	1	0	8	0	1	0	0	0	0	0	3.06	3.40	0.30
(V03) (620MA) IDES West Point	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V03) (630) New York Harbor HCS, NY	47,956	47,221	98.47%	735	1.53%	3	31	45,974	30	1,247	1	657	0	47	0	13	0	18	0	1.22	2.62	1.33
(V03) (630) New York Harbor HCS-New York Cam	18,304	17,879	97.68%	425	2.32%	0	19	17,178	18	701	1	396	0	23	0	1	0	5	0	0.64	3.34	2.73
(V03) (630A4) New York Harbor HCS-Brooklyn Ca	27,455	27,165	98.94%	290	1.06%	0	12	26,646	12	519	0	245	0	23	0	12	0	10	0	1.94	2.03	0.43
(V03) (630A5) New York Harbor HCS-St. Albans C	1,242	1,228	98.87%	14	1.13%	0	0	1,210	0	18	0	11	0	1	0	0	0	2	0	0.85	1.69	6.94
(V03) (630GA) Harlem CBOC	168	168	100.00%	0	0.00%	0	0	167	0	1	0	0	0	0	0	0	0	0	0	0.32		0.00
(V03) (630GB) Staten Island CBOC	623	618	99.20%	5	0.80%	0	0	612	0	6	0	5	0	0	0	0	0	0	0	0.29	1.07	0.87
(V03) (630GC) Chapel St CBOC	164	163	99.39%	1	0.61%	0	0	161	0	2	0	0	0	0	0	0	0	1	0	8.37		0.90
(V03) (632) Northport, NY	33,383	32,596	97.64%	787	2.36%	0	353	30,761	22	1,835	31	603	59	123	34	41	17	20	190	5.39	6.38	1.79
(V03) (632) Northport	28,971	28,258	97.54%	713	2.46%	0	350	26,679	22	1,579	31	532	56	121	34	40	17	20	190	4.58	6.45	1.98
(V03) (632BU) Northport VADOM	321	321	100.00%	0	0.00%	0	0	321	0	0	0	0	0	0	0	0	0	0	0			
(V03) (632GA) East Meadow	1,204	1,196	99.34%	8	0.66%	0	1	1,127	0	69	0	8	1	0	0	0	0	0	0	4.65	7.43	1.02
(V03) (632HA) Valley Stream	409	405	99.02%	4	0.98%	0	0	388	0	17	0	4	0	0	0	0	0	0	0	1.10	0.00	4.45
(V03) (632HB) Riverhead	792	772	97.47%	20	2.53%	0	0	685	0	87	0	19	0	1	0	0	0	0	0	8.50	5.16	2.25
(V03) (632HC) Bay Shore	563	561	99.64%	2	0.36%	0	2	560	0	1	0	1	2	0	0	1	0	0	0	0.87		0.57
(V03) (632HD) Patchogue	1,123	1,083	96.44%	40	3.56%	0	0	1,001	0	82	0	39	0	1	0	0	0	0	0	8.94	2.74	0.90
(V04) (460) Wilmington, DE	22,689	21,057	92.81%	1,632	7.19%	8	6	19,122	6	1,935	0	981	0	293	0	200	0	158	0	14.96	8.75	3.99
(V04) (460) Wilmington	15,488	14,546	93.92%	942	6.08%	0	4	13,035	4	1,511	0	648	0	159	0	114	0	21	0	9.90	8.98	3.47
(V04) (460GA) Sussex County	1,858	1,424	76.64%	434	23.36%	0	0	1,321	0	103	0	127	0	101	0	73	0	133	0	42.59	3.84	5.54
(V04) (460GC) Kent County	2,212	2,125	96.07%	87	3.93%	0	1	2,036	1	89	0	69	0	6	0	11	0	1	0	4.21	2.18	5.46
(V04) (460GD) Cape May USCG	524	513	97.90%	11	2.10%	0	1	498	1	15	0	10	0	0	0	0	0	1	0	1.57	6.24	3.03
(V04) (460HE) Atlantic County	1,250	1,234	98.72%	16	1.28%	0	0	1,179	0	55	0	11	0	2	0	2	0	1	0	3.55	5.60	2.74
(V04) (460HG) Cumberland County	1,339	1,198	89.47%	141	10.53%	0	0	1,037	0	161	0	115	0	25	0	0	0	1	0	11.67	16.01	3.69
(V04) (460HK) MOC Wilmington	18	17	94.44%	1	5.56%	0	0	16	0	1	0	1	0	0	0	0	0	0	0	3.06		
(V04) (503) Altoona, PA	29,464	29,022	98.50%	442	1.50%	1	0	28,213	0	809	0	270	0	144	0	10	0	18	0	3.26	5.51	1.78
(V04) (503) James E. Van Zandt VA(Altoona)	17,990	17,917	99.59%	73	0.41%	0	0	17,494	0	423	0	59	0	5	0	5	0	4	0	2.79	2.91	2.19
(V04) (503GA) Johnstown	4,682	4,541	96.99%	141	3.01%	0	0	4,387	0	154	0	119	0	15	0	2	0	5	0	4.35	14.35	1.50
(V04) (503GB) DuBois (Clearfield)	4,409	4,277	97.01%	132	2.99%	0	0	4,153	0	124	0	73	0	53	0	3	0	3	0	2.89	17.13	0.25
(V04) (503GC) State College (Centre County)	1,222	1,134	92.80%	88	7.20%	0	0	1,054	0	80	0	19	0	69	0	0	0	0	0	5.00	19.00	0.71
(V04) (503GD) Huntingdon	462	461	99.78%	1	0.22%	0	0	446	0	15	0	0	0	0	0	0	0	1	0	4.13	0.00	3.25
(V04) (503GE) Indiana	699	692	99.00%	7	1.00%	0	0	679	0	13	0	0	0	2	0	0	0	5	0	3.87	0.00	0.43
(V04) (529) Butler, PA	23,604	23,209	98.33%	395	1.67%	1	0	23,096	0	113	0	166	0	155	0	62	0	12	0	0.33	8.66	0.72
(V04) (529) Butler	13,661	13,369	97.86%	292	2.14%	0	0	13,278	0	91	0	152	0	103	0	28	0	9	0	0.47	6.82	0.71
(V04) (529GA) Mercer County	3,138	3,082	98.22%	56	1.78%	0	0	3,080	0	2	0	8	0	24	0	22	0	2	0	0.26	26.56	0.43
(V04) (529GB) Lawrence County	2,028	1,982	97.73%	46	2.27%	0	0	1,981	0	1	0	5	0	28	0	12	0	1	0	0.17	28.70	1.74
(V04) (529GC) Armstrong County (Kittanning)	1,596	1,595	99.94%	1	0.06%	0	0	1,588	0	7	0	1	0	0	0	0	0	0	0	0.14	0.00	1.60
(V04) (529GD) Clarion County	1,089	1,089	100.00%	0	0.00%	0	0	1,083	0	6	0	0	0	0	0	0	0	0	0	0.17	0.00	0.09
(V04) (529GF) Cranberry Township	2,092	2,092	100.00%	0	0.00%	0	0	2,086	0	6	0	0	0	0	0	0	0	0	0	0.26		0.00
(V04) (540) Clarksburg, WV	25,078	22,026	87.83%	3,052	12.17%	4	0	20,523	0	1,503	0	1,404	0	1,025	0	551	0	72	0	9.05	13.46	8.27
(V04) (540) Clarksburg	20,808	17,931	86.17%	2,877	13.83%	0	0	16,663	0	1,268	0	1,277	0	981	0	548	0	71	0	10.57	13.47	10.69
(V04) (540GA) Tucker County	329	290	88.15%	39	11.85%	0	0	266	0	24	0	26	0	12	0	0	0	1	0	10.71		13.25
(V04) (540GB) Wood County Veterans Center	1,911	1,857	97.17%	54	2.83%	0	0	1,771	0	86	0	44	0	10	0	0	0	0	0	4.16	14.05	4.16
(V04) (540GC) Braxton	486	459	94.44%	27	5.56%	0	0	424	0	35	0	20	0	7	0	0	0	0	0	3.18	3.06	11.42
(V04) (540GD) Monongalia	1,193	1,159	97.15%	34	2.85%	0	0	1,136	0	23	0	18	0	13	0	3	0	0	0	1.82	0.00	4.09
(V04) (540HK) RMU	351	330	94.02%	21	5.98%	0	0	263	0	67	0	19	0	2	0	0	0	0	0	11.79		
(V04) (542) Coatesville, PA	8,533	8,405	98.50%	128	1.50%	0	1	8,142	1	263	0	100	0	21	0	4	0	3	0	2.08	4.93	1.08
(V04) (542) Coatesville	6,600	6,480	98.18%	120	1.82%	0	1	6,241	1	239	0	98	0	16	0	3	0	3	0	2.06	4.93	1.10
(V04) (542GA) Springfield	1,112	1,111	99.91%	1	0.09%	0	0	1,099	0	12	0	1	0	0	0	0	0	0	0	1.93		0.45
(V04) (542GE) Spring City	821	814	99.15%	7	0.85%	0	0	802	0	12	0	1	0	5	0	1	0	0	0	2.36		1.85
(V04) (562) Erie, PA	12,573	11,779	93.68%	794	6.32%	10	9	11,260	2	519	5	571	2	219	0	2	0	2	0	9.53	8.35	0.41
(V04) (562) Erie	9,287	8,648	93.12%	639	6.88%	0	9	8,210	2	438	5	454	2	182	0	2	0	1	0	11.73	8.59	0.37
(V04) (562GA) Crawford County Primary Care Cli	928	833	89.76%	95	10.24%	0	0	810	0	23	0	71	0	23	0	0	0	1	0	11.78	1.38	1.17
(V04) (562GB) Ashtabula County Primary Care Cl	874	826	94.51%	48	5.49%	0	0	810	0	16	0	35	0	13	0	0	0	0	0	7.91	1.80	0.34
(V04) (562GC) McKean County Primary Care Clin	210	210	100.00%	0	0.00%	0	0	210	0	0	0	0	0	0	0	0	0	0	0	1.46	3.00	0.00
(V04) (562GD) Venango	773	764	98.84%	9	1.16%	0	0	746	0	18	0	8	0	1	0	0	0	0	0	3.50	2.50	0.37
(V04) (562GE) Warren	501	498	99.40%	3	0.60%	0	0	474	0	24	0	3	0	0	0	0	0	0	0	4.00	7.20	0.13
(V04) (595) Lebanon, PA	44,954	43,832	97.50%	1,122	2.50%	4	28	41,881	10	1,951	3	766	9	273	4	60	2	23	0	1.94	4.69	3.51
(V04) (595) Lebanon	28,491	27,622	96.95%	869	3.05%	0	26	26,231	10	1,391	1	591	9	211	4	50	2	17	0	1.82	4.73	2.98
(V04) (595GA) Camp Hill Outpatient Clinic	6,546	6,415	98.00%	131	2.00%	0	0	6,134	0	281	0	96	0	32	0	2	0	1	0	1.61	4.04	4.34
(V04) (595GC) Lancaster	2,684	2,658	99.03%	26	0.97%	0	0	2,611	0	47	0	20	0	3	0	1	0	2	0	1.86		

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(V04) (595GF) Pottsville/Frackville	2,206	2,200	99.73%	6	0.27%	0	0	2,177	0	23	0	4	0	0	0	1	0	1	0	2.46		3.09
(V04) (642) Philadelphia, PA	61,660	55,664	90.28%	5,996	9.72%	0	144	51,753	44	3,911	31	2,609	25	1,341	10	539	9	1,507	25	5.74	15.41	5.42
(V04) (642) Philadelphia	51,496	46,040	89.41%	5,456	10.59%	0	141	42,597	41	3,443	31	2,319	25	1,175	10	483	9	1,479	25	6.61	16.09	5.69
(V04) (642GA) Outpatient Clinic at Marshall Hall	2,786	2,754	98.85%	32	1.15%	0	0	2,672	0	82	0	24	0	6	0	0	0	2	0	2.46	2.21	1.52
(V04) (642GC) Willow Grove PA	3,557	3,182	89.46%	375	10.54%	0	3	2,899	3	283	0	185	0	136	0	47	0	7	0	5.48	15.38	10.58
(V04) (642GD) Gloucester	3,821	3,688	96.52%	133	3.48%	0	0	3,585	0	103	0	81	0	24	0	9	0	19	0	1.45	5.66	3.69
(V04) (646) Pittsburgh, PA	67,458	65,567	97.20%	1,891	2.80%	3	25	62,374	23	3,193	1	1,356	1	336	0	118	0	81	0	4.01	4.20	2.19
(V04) (646) Pittsburgh HCS-Univ Dr	28,020	26,915	96.06%	1,105	3.94%	0	3	24,896	3	2,019	0	847	0	157	0	73	0	28	0	9.84	4.64	1.59
(V04) (646A4) Heinz Division HCS	14,694	14,236	96.88%	458	3.12%	0	8	13,294	8	942	0	341	0	63	0	23	0	31	0	5.45	4.36	4.70
(V04) (646GA) Belmont	1,810	1,719	94.97%	91	5.03%	0	3	1,661	3	58	0	48	0	40	0	3	0	0	0	8.29	2.00	0.55
(V04) (646GB) Westmoreland	7,900	7,778	98.46%	122	1.54%	0	7	7,747	6	31	1	48	0	45	0	14	0	15	0	1.40	1.76	0.03
(V04) (646GC) Beaver CBOC	5,291	5,271	99.62%	20	0.38%	0	0	5,238	0	33	0	13	0	2	0	1	0	4	0	0.49	2.90	2.20
(V04) (646GD) Washington County	5,780	5,720	98.96%	60	1.04%	0	4	5,672	3	48	0	41	1	15	0	1	0	3	0	0.95	2.73	1.75
(V04) (646GE) Fayette County	3,963	3,928	99.12%	35	0.88%	0	0	3,866	0	62	0	18	0	14	0	3	0	0	0	0.97	5.02	0.62
(V04) (693) Wilkes-Barre, PA	23,674	22,990	97.11%	684	2.89%	7	76	22,254	62	736	10	483	2	173	2	27	0	1	0	4.74	1.61	2.99
(V04) (693) Wilkes Barre	15,105	14,962	99.05%	143	0.95%	0	9	14,601	1	361	4	125	2	17	2	0	0	1	0	1.63	1.54	0.53
(V04) (693B4) Allentown	5,378	4,906	91.22%	472	8.78%	0	54	4,659	48	247	6	301	0	144	0	27	0	0	0	10.54	2.27	7.38
(V04) (693GA) Sayre	1,164	1,145	98.37%	19	1.63%	0	0	1,134	0	11	0	9	0	10	0	0	0	0	0	0.28	0.51	0.85
(V04) (693GB) Williamsport	1,269	1,255	98.90%	14	1.10%	0	13	1,217	13	38	0	12	0	2	0	0	0	0	0	2.44	1.24	1.53
(V04) (693GC) Tobyhanna	87	87	100.00%	0	0.00%	0	0	85	0	2	0	0	0	0	0	0	0	0	0	1.22	0.00	0.00
(V04) (693GF) Berwick (Columbia Co.)	219	219	100.00%	0	0.00%	0	0	206	0	13	0	0	0	0	0	0	0	0	0	1.22	13.00	1.91
(V04) (693GG) Northampton County	452	416	92.04%	36	7.96%	0	0	352	0	64	0	36	0	0	0	0	0	0	0	9.03	0.77	0.78
(V05) (512) Baltimore HCS, MD	51,201	46,573	90.96%	4,628	9.04%	10	134	42,751	65	3,822	44	2,599	8	1,281	2	616	1	132	14	13.89	8.14	4.45
(V05) (512) Baltimore	33,065	30,602	92.55%	2,463	7.45%	0	117	28,077	56	2,525	43	1,421	8	672	2	266	0	104	8	13.11	7.15	1.29
(V05) (512A5) Perry Point	6,292	5,869	93.28%	423	6.72%	0	5	5,460	5	409	0	244	0	126	0	48	0	5	0	12.88	5.93	1.79
(V05) (512GA) Cambridge	3,161	2,500	79.09%	661	20.91%	0	1	2,174	1	326	0	265	0	163	0	219	0	14	0	19.90	34.76	11.00
(V05) (512GC) Glen Burnie	2,514	2,101	83.57%	413	16.43%	0	4	1,929	0	172	0	260	0	151	0	1	0	1	4	15.42	16.72	5.28
(V05) (512GD) Loch Raven	3,821	3,415	89.37%	406	10.63%	0	6	3,232	3	183	0	210	0	118	0	76	1	2	2	14.91	6.25	4.46
(V05) (512GE) Pocomoke City	564	526	93.26%	38	6.74%	0	0	454	0	72	0	35	0	1	0	2	0	0	0	3.58	3.05	16.66
(V05) (512GF) Fort Howard	881	780	88.54%	101	11.46%	0	1	728	0	52	1	89	0	8	0	0	0	4	0	13.98	6.47	10.40
(V05) (512GG) Fort Meade	903	780	86.38%	123	13.62%	0	0	697	0	83	0	75	0	42	0	4	0	2	0	15.12	1.93	23.94
(V05) (613) Martinsburg, WV	33,586	32,434	96.57%	1,152	3.43%	5	9	31,155	3	1,279	0	649	5	277	0	136	1	90	0	4.48	6.16	3.09
(V05) (613) Martinsburg	23,682	22,892	96.66%	790	3.34%	0	3	21,986	3	906	0	433	0	180	0	100	0	77	0	3.26	6.02	2.43
(V05) (613BU) VADOM Martinsburg	421	420	99.76%	1	0.24%	0	0	416	0	4	0	1	0	0	0	0	0	0	0		0.00	2.05
(V05) (613GA) Cumberland	1,980	1,845	93.18%	135	6.82%	0	1	1,795	0	50	0	56	1	57	0	19	0	3	0	12.49	5.33	2.19
(V05) (613GB) Hagerstown	1,494	1,463	97.93%	31	2.07%	0	0	1,406	0	57	0	28	0	1	0	0	0	2	0	2.49	6.83	4.58
(V05) (613GC) Stephens City	1,588	1,539	96.91%	49	3.09%	0	4	1,463	0	76	0	35	3	5	0	1	1	8	0	4.33	1.56	12.44
(V05) (613GD) Franklin	163	160	98.16%	3	1.84%	0	0	154	0	6	0	2	0	1	0	0	0	0	0	4.47		
(V05) (613GE) Petersburg	454	448	98.68%	6	1.32%	0	0	427	0	21	0	6	0	0	0	0	0	0	0	4.87	0.00	0.20
(V05) (613GF) Harrisonburg	1,756	1,746	99.43%	10	0.57%	0	0	1,707	0	39	0	9	0	1	0	0	0	0	0	3.18	1.78	2.67
(V05) (613GG) Fort Detrick	2,048	1,921	93.80%	127	6.20%	0	1	1,801	0	120	0	79	1	32	0	16	0	0	0	1.28	9.07	3.78
(V05) (688) Washington, DC	40,257	37,599	93.40%	2,658	6.60%	2	185	34,123	58	3,476	41	2,145	72	472	9	24	4	17	1	8.39	6.61	9.96
(V05) (688) Washington	34,337	32,146	93.62%	2,191	6.38%	0	157	29,180	47	2,966	33	1,725	63	433	9	17	4	16	1	8.19	6.50	12.26
(V05) (688GA) Fort Belvoir	2,330	2,140	91.85%	190	8.15%	0	9	1,871	4	269	3	167	2	15	0	7	0	1	0	8.39	11.21	7.74
(V05) (688GB) Southeast Washington	239	231	96.65%	8	3.35%	0	0	223	0	8	0	5	0	3	0	0	0	0	0	1.43	11.00	2.16
(V05) (688GC) Landover/Greenbelt (Prince Georges)	309	294	95.15%	15	4.85%	0	5	275	3	19	0	15	2	0	0	0	0	0	0	3.21	18.35	2.93
(V05) (688GD) Charlotte Hall	1,192	1,132	94.97%	60	5.03%	0	8	990	3	142	3	52	2	8	0	0	0	0	0	6.75	14.07	7.48
(V05) (688GE) Southern Prince Georges County	1,850	1,656	89.51%	194	10.49%	0	6	1,584	1	72	2	181	3	13	0	0	0	0	0	14.69	4.17	3.60
(V06) (517) Beckley, WV	14,918	14,064	94.28%	854	5.72%	0	252	13,205	28	859	12	645	40	140	42	64	19	5	111	6.18	5.96	5.65
(V06) (517) Beckley	14,022	13,171	93.93%	851	6.07%	0	206	12,358	25	813	7	644	24	138	24	64	19	5	107	6.46	5.96	6.16
(V06) (517GB) Greenbrier County	806	804	99.75%	2	0.25%	0	45	776	3	28	5	0	16	2	17	0	0	0	4	2.73	0.00	1.86
(V06) (517HK) Beckley MOC	90	89	98.89%	1	1.11%	0	1	71	0	18	0	1	0	0	1	0	0	0	0	5.53		
(V06) (558) Durham, NC	67,770	61,478	90.72%	6,292	9.28%	27	99	56,053	34	5,425	7	4,644	15	1,230	6	306	8	112	29	14.30	8.36	2.83
(V06) (558) Durham	50,085	45,719	91.28%	4,366	8.72%	0	94	41,672	31	4,047	6	3,234	15	814	6	219	7	99	29	10.79	8.82	1.68
(V06) (558GA) Greenville	10,079	8,990	89.20%	1,089	10.80%	0	0	8,183	0	807	0	709	0</									

Pending Wait Times Using Preferred Date\*

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(V06) (565MD) IDES Camp Lejeune	79	53	67.09%	26	32.91%	0	0	1	0	52	0	26	0	0	0	0	0	0	0		9.00	29.36
(V06) (590) Hampton, VA	32,739	26,634	81.35%	6,105	18.65%	44	9	22,732	2	3,902	4	4,045	1	1,633	2	199	0	228	0	29.60	12.19	14.87
(V06) (590) Hampton	29,554	24,177	81.81%	5,377	18.19%	0	7	20,675	0	3,502	4	3,380	1	1,580	2	190	0	227	0	30.82	12.16	15.64
(V06) (590GB) Norfolk/Virginia Beach CBOC	2,382	1,733	72.75%	649	27.25%	0	2	1,428	2	305	0	590	0	50	0	8	0	1	0	24.08	14.43	13.22
(V06) (590GC) Albemarle CBOC	766	687	89.69%	79	10.31%	0	0	592	0	95	0	75	0	3	0	1	0	0	0	13.78		8.15
(V06) (590MA) IDES Portsmouth	11	11	100.00%	0	0.00%	0	0	11	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V06) (590MB) IDES Langley	17	17	100.00%	0	0.00%	0	0	17	0	0	0	0	0	0	0	0	0	0	0		1.59	
(V06) (590MC) IDES Fort Eustis	9	9	100.00%	0	0.00%	0	0	9	0	0	0	0	0	0	0	0	0	0	0		2.17	4.00
(V06) (637) Asheville, NC	34,138	32,935	96.48%	1,203	3.52%	0	54	31,001	13	1,934	6	839	19	272	14	62	2	30	0	7.46	5.40	3.82
(V06) (637) Asheville-Oteen	31,141	30,005	96.35%	1,136	3.65%	0	18	28,151	10	1,854	4	774	3	270	1	62	0	30	0	8.11	5.43	3.87
(V06) (637GA) Franklin NC CBOC	1,329	1,298	97.67%	31	2.33%	0	10	1,256	2	42	1	30	4	1	3	0	0	0	0	5.13	1.74	3.48
(V06) (637GB) Rutherfordton CBOC	1,668	1,632	97.84%	36	2.16%	0	26	1,594	1	38	1	35	12	1	10	0	2	0	0	2.02	0.37	3.85
(V06) (652) Richmond, VA	63,582	60,453	95.08%	3,129	4.92%	7	416	56,633	54	3,820	53	1,966	80	784	106	296	56	83	67	9.26	5.50	6.86
(V06) (652) Richmond	58,346	55,681	95.43%	2,665	4.57%	0	91	52,154	13	3,527	16	1,743	15	557	21	291	7	74	19	9.66	5.51	4.20
(V06) (652GA) Stafford/Fredericksburg	3,062	2,660	86.87%	402	13.13%	0	320	2,492	40	168	37	171	65	220	83	3	47	8	48	10.76	4.85	15.31
(V06) (652GE) Charlottesville CBOC, VA	1,466	1,430	97.54%	36	2.46%	0	3	1,357	1	73	0	30	0	5	1	1	1	0	0	4.54	2.29	5.13
(V06) (652GF) Emporia, VA	708	682	96.33%	26	3.67%	0	2	630	0	52	0	22	0	2	1	1	1	1	0	4.83	11.71	8.24
(V06) (658) Salem, VA	38,778	36,815	94.94%	1,963	5.06%	8	166	34,941	17	1,874	17	928	24	507	25	482	21	46	62	3.34	8.52	0.96
(V06) (658) Salem	31,592	29,745	94.15%	1,847	5.85%	0	163	28,001	14	1,744	17	837	24	489	25	481	21	40	62	4.40	8.55	0.64
(V06) (658GA) Tazewell	532	530	99.62%	2	0.38%	0	0	530	0	0	0	0	0	0	0	0	0	2	0	1.64		0.15
(V06) (658GB) Danville	2,604	2,603	99.96%	1	0.04%	0	2	2,582	2	21	0	1	0	0	0	0	0	0	0	0.39	0.00	1.26
(V06) (658GC) Lynchburg	1,702	1,691	99.35%	11	0.65%	0	1	1,663	1	28	0	11	0	0	0	0	0	0	0	0.48	0.00	0.14
(V06) (658GD) Staunton	1,393	1,299	93.25%	94	6.75%	0	0	1,233	0	66	0	76	0	15	0	1	0	2	0	7.08	0.00	6.32
(V06) (658GE) Wytheville	955	947	99.16%	8	0.84%	0	0	932	0	15	0	3	0	3	0	0	0	2	0	2.85	6.57	0.36
(V06) (659) Salisbury, NC	73,654	65,302	88.66%	8,352	11.34%	4	880	60,338	225	4,964	155	4,455	272	2,050	121	946	40	901	67	6.64	13.64	14.61
(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	39,370	34,231	86.95%	5,139	13.05%	0	758	31,586	152	2,645	143	2,847	248	1,052	115	386	40	854	60	10.66	13.36	22.47
(V06) (659BY) Winston-Salem	14,520	13,231	91.12%	1,289	8.88%	0	95	12,284	66	947	10	661	14	576	3	45	0	7	2	4.60	12.37	8.24
(V06) (659GA) Charlotte	16,444	14,890	90.55%	1,554	9.45%	0	23	13,893	6	997	2	702	8	342	3	471	0	39	4	5.98	18.20	13.48
(V06) (659GB) Hickory	3,320	2,950	88.86%	370	11.14%	0	4	2,575	1	375	0	245	2	80	0	44	0	1	1	7.48	9.31	15.95
(V07) (508) Atlanta, GA	111,282	102,353	91.98%	8,929	8.02%	7	10	95,576	9	6,777	0	5,887	0	2,669	0	234	0	139	1	19.79	6.59	3.40
(V07) (508) Atlanta	88,360	82,134	92.95%	6,226	7.05%	0	8	76,940	7	5,194	0	3,992	0	1,884	0	213	0	137	1	21.12	6.52	3.45
(V07) (508GA) Fort McPherson	5,882	5,580	94.87%	302	5.13%	0	0	5,323	0	257	0	235	0	63	0	4	0	0	0	15.88	7.34	2.03
(V07) (508GE) NE Georgia/Oakwood	2,899	2,473	85.31%	426	14.69%	0	0	2,220	0	253	0	396	0	29	0	1	0	0	0	17.38	5.71	1.42
(V07) (508GF) Austell	2,750	2,317	84.25%	433	15.75%	0	0	2,033	0	284	0	323	0	108	0	1	0	1	0	20.90	0.00	5.11
(V07) (508GG) Stockbridge	2,701	2,263	83.78%	438	16.22%	0	0	2,102	0	161	0	172	0	263	0	3	0	0	0	20.34	0.18	4.81
(V07) (508GH) Lawrenceville (Gwinnett County)	2,868	2,694	93.93%	174	6.07%	0	0	2,503	0	191	0	130	0	43	0	0	0	1	0	12.51	3.34	0.82
(V07) (508GI) Newnan	1,854	1,434	77.35%	420	22.65%	0	0	1,260	0	174	0	260	0	152	0	8	0	0	0	26.31	10.86	10.52
(V07) (508GJ) Blairsville	997	917	91.98%	80	8.02%	0	0	873	0	44	0	58	0	20	0	2	0	0	0	11.54	58.00	2.75
(V07) (508GK) Trink Davis Veterans Village CBO	2,971	2,541	85.53%	430	14.47%	0	2	2,322	2	219	0	321	0	107	0	2	0	0	0	19.16	11.14	2.38
(V07) (509) Augusta, GA	33,737	32,104	95.16%	1,633	4.84%	2	39	30,006	10	2,098	5	1,174	14	247	9	61	1	151	0	6.27	6.33	1.71
(V07) (509) Augusta	20,025	19,006	94.91%	1,019	5.09%	0	8	17,429	2	1,577	3	728	1	157	1	47	1	87	0	0.42	6.23	0.54
(V07) (509A) Lenwood (Uptown)	10,793	10,251	94.98%	542	5.02%	0	29	9,841	6	410	2	382	13	84	8	13	0	63	0	7.53	6.39	1.65
(V07) (509GA) Athens, GA CBOC	1,966	1,898	96.54%	68	3.46%	0	2	1,803	2	95	0	60	0	6	0	1	0	1	0	4.37	20.60	2.14
(V07) (509GB) Aiken CBOC	879	875	99.54%	4	0.46%	0	0	859	0	16	0	4	0	0	0	0	0	0	0	1.21	0.00	1.57
(V07) (509QA) Statesboro	74	74	100.00%	0	0.00%	0	0	74	0	0	0	0	0	0	0	0	0	0	0	0.07		0.00
(V07) (521) Birmingham, AL	48,808	46,478	95.23%	2,330	4.77%	38	49	44,368	18	2,110	9	1,555	16	719	5	34	0	22	1	2.30	9.23	2.05
(V07) (521) Birmingham	34,113	31,980	93.75%	2,133	6.25%	0	47	30,107	18	1,873	9	1,399	14	684	5	33	0	17	1	2.91	9.70	2.03
(V07) (521GA) Huntsville AL	3,484	3,390	97.30%	94	2.70%	0	1	3,295	0	95	0	71	1	23	0	0	0	0	0	2.84	5.96	2.43
(V07) (521GB) Decatur AL/Madison	1,683	1,614	95.90%	69	4.10%	0	0	1,538	0	76	0	58	0	8	0	1	0	2	0	2.71	6.39	5.43
(V07) (521GC) Florence AL (Shoals Area)	1,507	1,499	99.47%	8	0.53%	0	0	1,482	0	17	0	6	0	0	0	0	0	2	0	2.97	0.27	1.13
(V07) (521GD) Rainbow City	1,439	1,437	99.86%	2	0.14%	0	0	1,430	0	7	0	2	0	0	0	0	0	0	0	0.44	0.62	0.84
(V07) (521GE) Anniston/Oxford AL	1,505	1,504	99.93%	1	0.07%	0	0	1,485	0	19	0	1	0	0	0	0	0	0	0	2.33	0.94	3.05
(V07) (521GF) Jasper AL	1,005	993	98.81%	12	1.19%	0	0	990	0	3	0	12	0	0	0	0	0	0	0	0.45	0.20	1.06
(V07) (521GG) Bessemer CBOC	1,544	1,537	99.55%	7	0.45%	0	1	1,531	0	6	0	4	1	2	0	0						

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(V07) (544BZ) Greenville SC	8,205	7,706	93.92%	499	6.08%	0	302	7,374	110	332	73	282	55	135	58	60	6	22	0	1.94	11.21	11.07
(V07) (544GB) Florence SC	2,433	2,258	92.81%	175	7.19%	0	141	2,123	34	135	13	60	22	105	12	8	19	2	41	12.17	0.00	5.69
(V07) (544GC) Rock Hill	4,505	4,491	99.69%	14	0.31%	0	0	4,348	0	143	0	10	0	2	0	0	0	2	0	1.86	0.00	3.42
(V07) (544GD) Anderson County	1,979	1,930	97.52%	49	2.48%	0	0	1,854	0	76	0	38	0	9	0	1	0	1	0	1.13	16.40	5.91
(V07) (544GE) Orangeburg County	1,152	1,136	98.61%	16	1.39%	0	0	1,095	0	41	0	14	0	2	0	0	0	0	0	0.77		3.24
(V07) (544GF) Sumter County	1,344	1,324	98.51%	20	1.49%	0	0	1,237	0	87	0	19	0	0	0	1	0	0	0	6.10	0.00	3.12
(V07) (544GG) Spartanburg,SC CBOC	1,846	1,741	94.31%	105	5.69%	0	0	1,536	0	205	0	78	0	27	0	0	0	0	0	6.38		7.57
(V07) (544HK) Columbia VA Mobile Clinic	73	70	95.89%	3	4.11%	0	0	66	0	4	0	2	0	1	0	0	0	0	0		3.97	
(V07) (544MB) IDES Ft Jackson	2	2	100.00%	0	0.00%	0	0	0	0	2	0	0	0	0	0	0	0	0	0		23.50	
(V07) (557) Dublin, GA	24,689	21,118	85.54%	3,571	14.46%	76	1,200	18,974	135	2,144	135	1,683	331	1,354	558	502	40	32	1	20.75	9.93	6.24
(V07) (557) Dublin	13,838	11,365	82.13%	2,473	17.87%	0	354	10,124	72	1,241	97	1,202	138	1,106	26	140	20	25	1	29.73	10.57	1.52
(V07) (557GA) Macon GA	1,425	1,247	87.51%	178	12.49%	0	6	1,110	2	137	0	73	1	103	2	1	1	1	0	7.75	2.29	17.48
(V07) (557GB) Albany GA	2,302	1,815	78.84%	487	21.16%	0	192	1,656	57	159	31	78	56	55	30	350	18	4	0	44.63	15.91	5.46
(V07) (557GC) Baldwin County	445	431	96.85%	14	3.15%	0	1	387	0	44	0	12	1	0	0	1	0	1	0	5.70	7.11	5.61
(V07) (557GE) Brunswick	4,760	4,465	93.80%	295	6.20%	0	5	4,032	1	433	3	226	1	64	0	4	0	1	0	5.70	8.23	15.03
(V07) (557HA) Perry	1,919	1,795	93.54%	124	6.46%	0	642	1,665	3	130	4	92	134	26	500	6	1	0	0	8.90	5.28	4.51
(V07) (619) Central Alabama Veterans HCS, AL	32,462	25,045	77.15%	7,417	22.85%	30	63	21,773	19	3,272	6	3,813	13	1,975	7	1,393	8	236	10	13.21	23.23	21.49
(V07) (619) Montgomery	11,725	9,085	77.48%	2,640	22.52%	0	26	7,495	6	1,590	4	1,816	4	483	5	328	4	13	3	17.16	21.16	8.55
(V07) (619A4) Tuskegee	9,442	6,650	70.43%	2,792	29.57%	0	25	5,596	3	1,054	2	1,384	8	944	2	396	3	68	7	8.58	28.93	24.67
(V07) (619GA) Columbus	6,685	5,066	75.78%	1,619	24.22%	0	1	4,697	0	369	0	339	1	465	0	664	0	151	0	13.16	14.15	39.17
(V07) (619GB) Dothan	1,688	1,652	97.87%	36	2.13%	0	10	1,574	10	78	0	35	0	1	0	0	0	0	0	9.28		0.31
(V07) (619GD) Wiregrass	2,658	2,335	87.85%	323	12.15%	0	1	2,156	0	179	0	234	0	80	0	5	1	4	0	10.45	9.98	8.25
(V07) (619GE) Monroe County	263	256	97.34%	7	2.66%	0	0	254	0	2	0	5	0	2	0	0	0	0	0	1.44		2.63
(V07) (619PA) Montgomery PRTP	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			
(V07) (679) Tuscaloosa, AL	5,776	5,471	94.72%	305	5.28%	1	0	5,152	0	319	0	223	0	64	0	12	0	6	0	11.45	0.63	1.58
(V07) (679) Tuscaloosa	5,653	5,348	94.60%	305	5.40%	0	0	5,029	0	319	0	223	0	64	0	12	0	6	0	12.10	0.63	1.58
(V07) (679HK) Mobile Clinic Tuscaloosa	119	119	100.00%	0	0.00%	0	0	119	0	0	0	0	0	0	0	0	0	0	0	0.46		
(V07) (679MA) IDES Columbus	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V08) (516) Bay Pines, FL	99,426	95,135	95.68%	4,291	4.32%	2	306	90,232	90	4,903	32	3,246	64	812	41	138	33	95	46	7.26	5.23	3.42
(V08) (516) C.W. Bill Young VAMC	60,877	58,303	95.77%	2,574	4.23%	0	9	55,292	9	3,011	0	1,927	0	495	0	77	0	75	0	10.09	5.13	3.86
(V08) (516BZ) Lee County	19,689	18,538	94.15%	1,151	5.85%	0	40	17,443	40	1,095	0	842	0	249	0	49	0	11	0	7.52	6.71	3.00
(V08) (516GA) Sarasota	2,899	2,786	96.10%	113	3.90%	0	18	2,606	0	180	7	96	11	15	0	0	0	2	0	5.46	11.84	2.77
(V08) (516GB) St. Petersburg	573	563	98.25%	10	1.75%	0	0	535	0	28	0	10	0	0	0	0	0	0	0	2.77		3.75
(V08) (516GC) Palm Harbor	2,000	1,974	98.70%	26	1.30%	0	3	1,869	1	105	0	24	1	2	1	0	0	0	0	3.71	1.64	0.96
(V08) (516GD) Bradenton	5,902	5,822	98.64%	80	1.36%	0	236	5,670	40	152	25	67	52	7	40	1	33	5	46	4.15	1.95	4.14
(V08) (516GE) Port Charlotte/Charlotte County	3,766	3,506	93.10%	260	6.90%	0	0	3,269	0	237	0	225	0	29	0	4	0	2	0	6.38	7.41	4.77
(V08) (516GF) Naples	2,280	2,215	97.15%	65	2.85%	0	0	2,132	0	83	0	52	0	9	0	4	0	0	0	1.91	4.01	4.49
(V08) (516GH) Sebring	1,440	1,428	99.17%	12	0.83%	0	0	1,416	0	12	0	3	0	6	0	3	0	0	0	0.79	16.57	0.86
(V08) (546) Miami, FL	51,729	49,368	95.44%	2,361	4.56%	10	7	47,127	5	2,241	1	1,892	0	394	0	44	0	31	1	6.27	6.28	1.32
(V08) (546) Miami	32,906	31,462	95.61%	1,444	4.39%	0	6	30,051	4	1,411	1	1,200	0	176	0	38	0	30	1	10.85	5.15	0.61
(V08) (546BZ) Broward County	12,918	12,101	93.68%	817	6.32%	0	1	11,431	1	670	0	601	0	211	0	4	0	1	0	4.34	9.86	2.07
(V08) (546GA) Miami	114	110	96.49%	4	3.51%	0	0	106	0	4	0	4	0	0	0	0	0	0	0			4.21
(V08) (546GB) Key West	810	748	92.35%	62	7.65%	0	0	678	0	70	0	56	0	5	0	1	0	0	0	6.32	8.72	7.38
(V08) (546GC) Homestead	2,000	1,984	99.20%	16	0.80%	0	0	1,960	0	24	0	15	0	1	0	0	0	0	0	0.51	0.24	1.68
(V08) (546GD) Pembroke Pines	953	952	99.90%	1	0.10%	0	0	945	0	7	0	1	0	0	0	0	0	0	0	0.30	1.94	0.02
(V08) (546GE) Key Largo	405	404	99.75%	1	0.25%	0	0	395	0	9	0	0	0	0	0	1	0	0	0	1.63	14.08	0.76
(V08) (546GF) Hollywood (Southeast Broward Co	1,213	1,202	99.09%	11	0.91%	0	0	1,183	0	19	0	10	0	1	0	0	0	0	0	0.88	4.58	0.77
(V08) (546GH) Deerfield Beach	410	405	98.78%	5	1.22%	0	0	378	0	27	0	5	0	0	0	0	0	0	0	1.42	6.40	1.49
(V08) (548) West Palm Beach, FL	65,649	63,603	96.88%	2,046	3.12%	4	17	60,579	13	3,024	0	1,455	1	401	2	166	1	24	0	1.71	6.36	1.65
(V08) (548) W Palm Beach	56,647	54,779	96.70%	1,868	3.30%	0	14	51,916	12	2,863	0	1,343	0	344	1	161	1	20	0	1.96	6.46	1.90
(V08) (548GA) Ft Pierce	1,371	1,307	95.33%	64	4.67%	0	2	1,275	1	32	0	33	0	31	1	0	0	0	0	0.80	11.87	0.74
(V08) (548GB) Delray Beach	2,591	2,549	98.38%	42	1.62%	0	0	2,516	0	33	0	40	0	2	0	0	0	0	0	0.21	2.76	0.91
(V08) (548GC) Stuart	1,769	1,720	97.23%	49	2.77%	0	1	1,665	0	55	0	23	1	20	0	3	0	3	0	0.36	12.07	1.10
(V08) (548GD) Boca Raton	1,286	1,284	99.84%	2	0.16%	0	0	1,274	0	10	0	2	0	0	0	0	0	0	0	0.22	0.91	0.42
(V08) (548GE) Vero Beach	1,221	1,205	98.69%	16	1.31%	0	0	1,186	0	19	0	10	0	4	0	1	0	1	0	1.93	1.25	0.43
(V08) (548GF) Okeechobee	764	759	99.35%	5	0.65%	0	0	747	0	12	0	4	0	0	0	1	0	0	0	0.92	1.19	0.56
(V08) (573) Gainesville, FL	147,028	126,422	85.98%	20,606	14.02%	285	821	114,863	236	11,559	166	10,972	221	6,978	161	1,740	24	916	13	9.49	16.57	3.62
(V08) (573) North Florida/South Georgia HCS-Ga	55,961	49,823	89.03%	6,138	10.97%	0	670	45,512	160	4,311	134	3,053	201	1,978	149	627	15	480	11	5.99	12.65	2.97
(V08) (573A4) North Florida/South Georgia HCS-	18,429	15,724	85.32%	2,705	14.68%	0	32	14,036	27	1,688	3	1,892	0	388	1	343	1	82	0	20.17	11.69	1.15
(V08) (573BU) Gainesville DCHV	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			
(V08) (573BY) Jacksonville	30,206	22,414	74.20%	7,792	25.80%	0	112	20,042	46	2,372	28	3,337	18	3,653	11	555	8	247	1	13.59	30.79	2.92
(V08) (573GA) Valdosta	1,235	1,208	97.81%	27	2.19%	0	0	1,196</														

Pending Wait Times Using Preferred Date\*

Facility (Data On 12/15/14)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V08) (573GG) Lecanto	2,104	1,828	86.88%	276	13.12%	0	0	1,600	0	228	0	173	0	80	0	22	0	1	0	19.90	5.81	1.54
(V08) (573GI) The Villages	18,254	17,198	94.21%	1,056	5.79%	0	7	16,286	3	912	1	607	2	310	0	105	0	34	1	5.20	7.60	5.53
(V08) (573GJ) Saint Marys	1,014	948	93.49%	66	6.51%	0	0	880	0	68	0	48	0	11	0	7	0	0	0	10.44	20.73	1.59
(V08) (573GK) Jackson County	975	947	97.13%	28	2.87%	0	0	879	0	68	0	22	0	4	0	0	0	2	0	4.67	24.38	5.41
(V08) (573GL) Palatka	1,354	1,318	97.34%	36	2.66%	0	0	1,280	0	38	0	31	0	4	0	1	0	0	0	1.27	3.36	4.05
(V08) (573MA) IDES Naval Hospital Jacksonville	6	6	100.00%	0	0.00%	0	0	6	0	0	0	0	0	0	0	0	0	0	0			3.17
(V08) (672) San Juan, PR	121,698	120,483	99.00%	1,215	1.00%	5	150	116,682	36	3,801	15	745	39	251	38	138	20	81	2	2.37	2.80	2.87
(V08) (672) San Juan	77,802	77,077	99.07%	725	0.93%	0	82	74,019	27	3,058	8	484	13	127	23	62	10	52	1	3.25	2.93	3.37
(V08) (672B0) Ponce	17,569	17,489	99.54%	80	0.46%	0	30	17,368	4	121	3	51	13	16	10	6	0	7	0	1.36	0.54	0.89
(V08) (672BZ) Mayaguez	14,902	14,629	98.17%	273	1.83%	0	36	14,131	3	498	4	118	13	77	5	58	10	20	1	1.83	4.31	4.35
(V08) (672GA) St Croix	422	390	92.42%	32	7.58%	0	0	358	0	32	0	27	0	3	0	2	0	0	0	1.78	18.89	18.57
(V08) (672GB) St Thomas	586	572	97.61%	14	2.39%	0	0	561	0	11	0	10	0	2	0	2	0	0	0	2.63	12.51	6.14
(V08) (672GC) Arcibo	4,946	4,911	99.29%	35	0.71%	0	0	4,850	0	61	0	24	0	7	0	2	0	2	0	0.34	0.24	1.35
(V08) (672GD) Ceiba	3,444	3,391	98.46%	53	1.54%	0	1	3,372	1	19	0	30	0	17	0	6	0	0	0	1.57	6.82	0.01
(V08) (672GE) Guayama	2,027	2,024	99.85%	3	0.15%	0	1	2,023	1	1	0	1	0	2	0	0	0	0	0	1.31	0.00	0.93
(V08) (673) Tampa, FL	117,272	108,608	92.61%	8,664	7.39%	48	1,046	104,828	213	3,780	125	3,973	258	2,748	152	1,480	83	463	215	1.53	11.96	4.87
(V08) (673) Tampa	83,727	76,829	91.76%	6,898	8.24%	0	1,046	74,303	213	2,526	125	2,849	258	2,323	152	1,315	83	411	215	0.86	11.99	4.58
(V08) (673BZ) New Port Richey	20,456	19,279	94.25%	1,177	5.75%	0	0	18,522	0	757	0	777	0	276	0	80	0	44	0	2.56	10.92	4.22
(V08) (673GB) Lakeland	4,313	3,823	88.64%	490	11.36%	0	0	3,453	0	370	0	257	0	146	0	84	0	3	0	4.20	18.43	11.68
(V08) (673GC) Brooksville	5,717	5,694	99.60%	23	0.40%	0	0	5,645	0	49	0	18	0	0	0	1	0	4	0	1.50	1.32	3.18
(V08) (673GF) Zephyrhills	3,059	2,983	97.52%	76	2.48%	0	0	2,905	0	78	0	72	0	3	0	0	0	1	0	2.61	0.25	1.24
(V08) (675) Orlando, FL	99,172	93,006	93.78%	6,166	6.22%	33	1,496	89,203	439	3,803	156	3,387	320	1,899	240	625	217	255	124	3.57	7.81	2.25
(V08) (675) Orlando	10	10	100.00%	0	0.00%	0	0	10	0	0	0	0	0	0	0	0	0	0	0			1.11
(V08) (6759AA) Orlando Nursing Home	1	1	100.00%	0	0.00%	0	0	0	0	1	0	0	0	0	0	0	0	0	0			16.00
(V08) (675BU) Orlando Domiciliary	102	101	99.02%	1	0.98%	0	1	101	1	0	0	0	0	0	0	0	0	1	0			
(V08) (675GA) Viera Outpatient Clinic	18,712	18,381	98.23%	331	1.77%	0	1,060	18,014	225	367	122	238	294	76	214	15	166	2	39	0.89	2.36	1.01
(V08) (675GB) Daytona Beach Outpatient Clinic	14,272	14,036	98.35%	236	1.65%	0	59	13,837	40	199	2	168	2	59	1	6	7	3	7	1.34	2.29	0.80
(V08) (675GC) Kissimmee CBOC	3,438	3,249	94.50%	189	5.50%	0	2	3,176	2	73	0	130	0	59	0	0	0	0	0	4.82	2.40	2.23
(V08) (675GD) Orange City	2,052	2,003	97.61%	49	2.39%	0	0	1,947	0	56	0	34	0	7	0	6	0	2	0	3.16	6.76	1.35
(V08) (675GE) Leesburg CBOC	2,287	2,258	98.73%	29	1.27%	0	108	2,239	108	19	0	20	0	6	0	2	0	1	0	0.62	4.52	1.14
(V08) (675GF) Clermont CBOC	1,366	1,315	96.27%	51	3.73%	0	0	1,266	0	49	0	41	0	8	0	2	0	0	0	5.22	4.01	1.79
(V08) (675GG) Lake Baldwin CBOC	56,932	51,652	90.73%	5,280	9.27%	0	266	48,613	63	3,039	32	2,756	24	1,684	25	594	44	246	78	5.91	10.01	3.78
(V09) (581) Huntington, WV	28,478	26,711	93.80%	1,767	6.20%	0	17	24,111	2	2,600	4	1,422	8	315	3	23	0	7	0	8.57	8.18	2.63
(V09) (581) Huntington	22,975	21,368	93.01%	1,607	6.99%	0	15	19,008	1	2,360	3	1,296	8	283	3	22	0	6	0	11.02	8.31	3.27
(V09) (581GA) Prestonsburg	2,500	2,360	94.40%	140	5.60%	0	0	2,231	0	129	0	112	0	28	0	0	0	0	0	7.50	8.50	2.00
(V09) (581GB) Charleston	3,003	2,983	99.33%	20	0.67%	0	2	2,872	1	111	1	14	0	4	0	1	0	1	0	3.38	3.39	1.00
(V09) (596) Lexington, KY	32,803	29,619	90.29%	3,184	9.71%	0	543	25,944	209	3,675	107	2,329	92	728	99	101	19	26	17	7.63	10.28	8.83
(V09) (596) Lexington-Leestown	13,172	12,230	92.85%	942	7.15%	0	173	10,831	112	1,399	11	644	10	270	18	25	6	3	16	5.73	8.40	9.16
(V09) (596A4) Lexington-Cooper Dr	16,104	14,278	88.66%	1,826	11.34%	0	356	12,436	85	1,842	95	1,315	82	414	80	74	13	23	1		10.72	0.38
(V09) (596GA) Somerset	1,841	1,547	84.03%	294	15.97%	0	7	1,329	6	218	1	250	0	42	0	2	0	0	0	14.96	15.44	8.04
(V09) (596GB) Morehead	364	361	99.18%	3	0.82%	0	2	300	1	61	0	3	0	0	1	0	0	0	0	7.31	9.04	1.67
(V09) (596GC) Hazard	399	397	99.50%	2	0.50%	0	2	365	2	32	0	2	0	0	0	0	0	0	0	3.89	1.33	5.43
(V09) (596GD) Berea	923	806	87.32%	117	12.68%	0	3	683	3	123	0	115	0	2	0	0	0	0	0	8.88	14.46	10.76
(V09) (603) Louisville, KY	45,160	44,091	97.63%	1,069	2.37%	8	6	41,583	6	2,508	0	774	0	198	0	64	0	33	0	4.47	4.31	3.41
(V09) (603) Louisville	27,507	26,714	97.12%	793	2.88%	0	3	25,058	3	1,656	0	572	0	144	0	52	0	25	0	5.42	4.37	3.81
(V09) (603GA) Fort Knox	1,762	1,737	98.58%	25	1.42%	0	0	1,621	0	116	0	20	0	3	0	1	0	1	0	5.72	3.38	1.65
(V09) (603GB) New Albany IN (Southern Indiana)	3,081	3,025	98.18%	56	1.82%	0	0	2,874	0	151	0	31	0	14	0	7	0	4	0	3.44	0.04	5.39
(V09) (603GC) Shively (Louisville-Jefferson Count	3,319	3,274	98.64%	45	1.36%	0	3	3,084	3	190	0	42	0	3	0	0	0	0	0	5.06	2.74	2.44
(V09) (603GD) Dupont	2,259	2,174	96.24%	85	3.76%	0	0	2,012	0	162	0	55	0	25	0	4	0	1	0	6.06	0.00	6.03
(V09) (603GE) Newburg CBOC KY	3,281	3,259	99.33%	22	0.67%	0	0	3,168	0	91	0	20	0	2	0	0	0	0	0	3.46	1.03	1.28
(V09) (603GF) Grayson County	2,081	2,053	98.65%	28	1.35%	0	0	1,978	0	75	0	20	0	6	0	0	0	2	0	4.23	1.38	2.88
(V09) (603GG) Scott County	1,377	1,367	99.27%	10	0.73%	0	0	1,311	0	56	0	10	0	0	0	0	0	0	0	4.77	1.90	0.95
(V09) (603GH) Carroll County	455	450	98.90%	5	1.10%	0	0	439	0	11	0	4	0	1	0	0	0	0	0	2.50	13.13	3.68
(V09) (603MA) IDES Fort Knox	26	26	100.00%	0	0.00%	0	0	26	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V09) (603PB) Louisville (SARRTP)	12	12	100.00%	0	0.00%	0	0	12	0	0	0	0	0	0	0	0	0	0	0			0.00
(V09) (614) Memphis, TN	57,349	55,678	97.09%	1,671	2.91%	16	150	53,543	62	2,135	36	947	25	465	16	184	8	75	3	2.72	4.41	4.37
(V09) (614) Memphis	41,365	39,970	96.63%	1,395	3.37%	0	72	38,116	22	1,854	4	826	19	343	16	171	8	55	3	3.24	4.46	4.75
(V09) (614GA) Tupelo	2,276	2,244	98.59%	32	1.41%	0	0	2,230	0	14	0	14	0	14	0	3	0	1	0	0.77	0.00	2.49
(V09) (614GB) Jonesboro	3,521	3,516	99.86%	5	0.14%	0	0	3,458	0	58	0	3	0	0	0	1	0	1	0	1.06	0.00	3.11
(V09) (614GC) Marshall County	609	608	99.84%	1	0.16%	0	0	607	0	1	0	0	0	0	0	0	0	1	0	1.59	28.08	
(V09) (614GD) Savannah (Hardin County)	266	247	92.86%	19	7.14%	0	0	241	0	6	0	10	0	1	0	1	0	7	0	16.42	0.00	0.00
(V09) (614GE) Covington	2,026	1,879	92.74%	147	7.26%	0	77	1,856														

Pending Wait Times Using Preferred Date\*

Facility (Data On 12/15/14)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V09) (614GN) Helena, AR	924	912	98.70%	12	1.30%	0	0	875	0	37	0	4	0	5	0	1	0	2	0	4.05	0.00	2.86
(V09) (614PA) Memphis Tn	7	7	100.00%	0	0.00%	0	0	3	0	4	0	0	0	0	0	0	0	0	0			
(V09) (621) Mountain Home, TN	75,308	72,307	96.02%	3,001	3.98%	13	50	70,253	7	2,054	16	1,616	8	850	14	351	1	184	4	6.79	4.25	2.19
(V09) (621) James H Quillen VAMC	50,060	48,459	96.80%	1,601	3.20%	0	30	47,230	6	1,229	7	988	4	475	10	97	0	41	3	3.72	4.25	1.47
(V09) (621BU) VADOM Mountain Home	115	114	99.13%	1	0.87%	0	0	113	0	1	0	1	0	0	0	0	0	0	0	0.62		
(V09) (621BY) Knoxville CBOC	13,963	12,931	92.61%	1,032	7.39%	0	10	12,506	1	425	3	409	1	298	3	207	1	118	1	11.94	3.99	2.21
(V09) (621GA) Rogersville	1,029	963	93.59%	66	6.41%	0	2	948	0	15	0	19	1	16	1	10	0	21	0	6.67	30.09	8.62
(V09) (621GC) Norton	3,720	3,684	99.03%	36	0.97%	0	0	3,564	0	120	0	30	0	5	0	0	0	1	0	2.34	0.00	4.14
(V09) (621GG) Morristown CBOC TN	1,298	1,272	98.00%	26	2.00%	0	1	1,226	0	46	1	16	0	4	0	6	0	0	0	3.30	4.57	6.97
(V09) (621GI) Sevierville	1,693	1,563	92.32%	130	7.68%	0	3	1,505	0	58	2	59	1	41	0	28	0	2	0	9.34	6.65	0.64
(V09) (621GJ) Bristol	2,612	2,547	97.51%	65	2.49%	0	3	2,423	0	124	2	58	1	6	0	0	0	1	0	3.61	7.57	5.10
(V09) (621GK) Campbell County	818	774	94.62%	44	5.38%	0	1	738	0	36	1	36	0	5	0	3	0	0	0	5.15	30.50	7.11
(V09) (626) Middle Tennessee HCS, TN	132,484	121,691	91.85%	10,793	8.15%	11	584	116,164	154	5,527	101	5,426	202	3,555	73	1,099	33	713	21	10.43	6.86	9.11
(V09) (626) Middle Tennessee HCS	63,281	57,302	90.55%	5,979	9.45%	0	294	54,354	60	2,948	35	2,892	152	2,046	35	666	11	375	1	18.32	7.55	12.76
(V09) (626A4) Middle Tennessee HCS-Alvin C. Yo	39,919	38,042	95.30%	1,877	4.70%	0	57	36,936	24	1,106	25	933	3	498	0	228	1	218	4	2.28	5.93	2.52
(V09) (626GA) Dover	465	322	69.25%	143	30.75%	0	1	318	1	4	0	67	0	43	0	24	0	9	0	25.59	0.00	7.11
(V09) (626GC) Bowling Green	2,060	1,844	89.51%	216	10.49%	0	20	1,614	5	230	1	136	6	74	5	4	2	2	1	10.36	23.52	9.14
(V09) (626GE) Clarksville	6,794	5,964	87.78%	830	12.22%	0	108	5,655	26	309	28	496	24	234	24	54	6	46	0	5.47	6.37	17.21
(V09) (626GF) Chattanooga	11,046	10,527	95.30%	519	4.70%	0	24	10,018	20	509	2	345	1	146	0	13	0	15	1	6.62	4.63	4.26
(V09) (626GG) Tullahoma	892	740	82.96%	152	17.04%	0	7	724	5	16	2	29	0	62	0	46	0	15	0	21.40	12.32	1.99
(V09) (626GH) Cookeville	1,889	1,767	93.54%	122	6.46%	0	55	1,705	11	62	7	62	13	49	8	5	12	6	4	9.18	0.02	2.53
(V09) (626GI) Hopkinsville	2,968	2,308	77.76%	660	22.24%	0	15	2,187	0	121	0	263	3	317	1	59	1	21	10	13.74	9.40	25.17
(V09) (626GJ) McMinnville	866	855	98.73%	11	1.27%	0	0	832	0	23	0	8	0	0	0	0	0	3	0	4.64	0.55	3.14
(V09) (626GL) Harriman (Roane County)	256	223	87.11%	33	12.89%	0	0	202	0	21	0	27	0	5	0	0	0	1	0	7.28		13.24
(V09) (626GM) Maury County CBOC	1,511	1,318	87.23%	193	12.77%	0	3	1,179	2	139	1	112	0	80	0	0	0	1	0	11.00	3.67	13.53
(V09) (626GN) McMinn County Outreach Clinic	472	414	87.71%	58	12.29%	0	0	375	0	39	0	56	0	1	0	0	0	1	0	12.28	0.40	
(V09) (626MA) IDES Fort Campbell	65	65	100.00%	0	0.00%	0	0	65	0	0	0	0	0	0	0	0	0	0	0		0.10	0.13
(V10) (538) Chillicothe, OH	15,786	14,056	89.04%	1,730	10.96%	3	193	12,961	18	1,095	16	1,055	39	393	20	106	15	176	85	5.43	16.83	5.06
(V10) (538) Chillicothe	8,962	7,923	88.41%	1,039	11.59%	0	151	7,431	17	492	13	687	34	291	19	32	10	29	58	5.96	13.63	2.36
(V10) (538GA) Athens	1,571	1,490	94.84%	81	5.16%	0	1	1,338	0	152	1	38	0	13	0	30	0	0	0	1.38	13.11	5.14
(V10) (538GB) Portsmouth	1,606	1,294	80.57%	312	19.43%	0	31	1,017	0	277	1	97	4	37	0	31	3	147	23	11.20	54.28	10.54
(V10) (538GC) Marietta	684	642	93.86%	42	6.14%	0	0	609	0	33	0	15	0	19	0	8	0	0	0	2.23	10.21	6.36
(V10) (538GD) Lancaster	1,840	1,662	90.33%	178	9.67%	0	10	1,560	1	102	1	146	1	29	1	3	2	0	4	5.00	10.43	7.33
(V10) (538GE) Cambridge	1,123	1,045	93.05%	78	6.95%	0	0	1,006	0	39	0	72	0	4	0	2	0	0	0	2.60	12.91	3.00
(V10) (539) Cincinnati, OH	38,119	36,571	95.94%	1,548	4.06%	12	41	35,423	32	1,148	2	1,078	4	401	1	56	1	13	1	1.71	6.26	1.88
(V10) (539) Cincinnati	27,200	25,747	94.66%	1,453	5.34%	0	35	24,734	29	1,013	1	998	4	388	1	56	0	11	0	1.68	6.96	2.21
(V10) (539A4) CINCINNATI, FT. THOMAS	564	556	98.58%	8	1.42%	0	0	551	0	5	0	8	0	0	0	0	0	0	0		2.78	0.05
(V10) (539GA) Bellevue	1,525	1,509	98.95%	16	1.05%	0	1	1,509	0	0	1	12	0	4	0	0	0	0	0	2.28	0.99	1.51
(V10) (539GB) Cincinnati (Clermont County)	3,296	3,268	99.15%	28	0.85%	0	0	3,215	0	53	0	22	0	5	0	0	0	1	0	1.89	2.17	1.50
(V10) (539GC) Lawrenceburg (Dearborn County)	1,517	1,498	98.75%	19	1.25%	0	1	1,462	1	36	0	18	0	1	0	0	0	0	0	2.32	2.28	4.21
(V10) (539GD) Florence	1,954	1,943	99.44%	11	0.56%	0	4	1,932	2	11	0	10	0	1	0	0	1	0	1	1.17	2.47	1.25
(V10) (539GE) Fairfield Hamilton	1,536	1,525	99.28%	11	0.72%	0	0	1,500	0	25	0	9	0	1	0	0	0	1	0	0.70	2.41	0.20
(V10) (539GF) Georgetown	527	525	99.62%	2	0.38%	0	0	520	0	5	0	1	0	1	0	0	0	0	0	2.28	1.11	1.88
(V10) (541) Cleveland, OH	67,209	65,034	96.76%	2,175	3.24%	8	22	61,784	10	3,250	12	1,782	0	324	0	52	0	17	0	4.26	4.26	1.99
(V10) (541) Cleveland-Wade Park	29,373	28,549	97.19%	824	2.81%	0	18	27,126	9	1,423	9	713	0	83	0	16	0	12	0	5.57	4.05	1.11
(V10) (541BY) Canton	3,965	3,802	95.89%	163	4.11%	0	0	3,554	0	248	0	133	0	27	0	1	0	2	0	4.33	8.40	0.20
(V10) (541BZ) Youngstown	4,181	3,966	94.86%	215	5.14%	0	0	3,580	0	386	0	169	0	34	0	12	0	0	0	4.65	8.41	6.63
(V10) (541GB) Lorain	1,971	1,962	99.54%	9	0.46%	0	0	1,907	0	55	0	9	0	0	0	0	0	0	0	1.38	2.00	0.72
(V10) (541GC) Sandusky	1,713	1,628	95.04%	85	4.96%	0	0	1,536	0	92	0	84	0	1	0	0	0	0	0	4.05	7.02	0.96
(V10) (541GD) Mansfield	4,622	4,239	91.71%	383	8.29%	0	0	4,081	0	158	0	241	0	119	0	22	0	1	0	7.77	5.85	1.90
(V10) (541GE) McCafferty	477	447	93.71%	30	6.29%	0	0	368	0	79	0	28	0	2	0	0	0	0	0	7.76	7.29	6.42
(V10) (541GF) Painesville	1,489	1,483	99.60%	6	0.40%	0	0	1,459	0	24	0	5	0	0	0	0	0	1	0	1.93	1.20	0.64
(V10) (541GG) Akron	5,924	5,689	96.03%	235	3.97%	0	2	5,210	1	479	1	211	0	22	0	1	0	1	0	5.84	4.71	4.40
(V10) (541GH) East Liverpool	1,387	1,379	99.42%	8	0.58%	0	1	1,328	0	51	1	7	0	1	0	0	0	0	0	1.35	2.44	2.76
(V10) (541GI) Warren	1,446	1,426	98.62%	20	1.38%	0	0	1,364														

Pending Wait Times Using Preferred Date\*

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(V10) (757) Columbus, OH	35,826	32,812	91.59%	3,014	8.41%	6	26	30,398	8	2,414	6	2,006	7	765	0	227	2	16	3	9.38	8.79	2.90
(V10) (757) Columbus	31,266	28,520	91.22%	2,746	8.78%	0	16	26,578	8	1,942	4	1,762	3	743	0	225	0	16	1	10.62	8.79	1.77
(V10) (757GA) Zanesville	1,251	1,214	97.04%	37	2.96%	0	2	1,125	0	89	0	35	0	2	0	0	1	0	1	4.98	7.88	1.50
(V10) (757GB) Grove City (Franklin County)	947	896	94.61%	51	5.39%	0	0	838	0	58	0	50	0	1	0	0	0	0	0	8.22	0.80	1.32
(V10) (757GC) Marion	1,008	892	88.49%	116	11.51%	0	0	748	0	144	0	97	0	18	0	1	0	0	0	4.97	12.17	15.64
(V10) (757GD) Newark	1,354	1,290	95.27%	64	4.73%	0	8	1,109	0	181	2	62	4	1	0	1	1	0	1	9.87	10.05	3.27
(V11) (506) Ann Arbor, MI	49,805	46,679	93.72%	3,126	6.28%	11	29	44,773	27	1,906	2	2,142	0	726	0	175	0	83	0	5.18	6.37	3.34
(V11) (506) Ann Arbor HCS	37,718	35,326	93.66%	2,392	6.34%	0	26	34,075	24	1,251	2	1,713	0	504	0	102	0	73	0	5.67	5.96	2.28
(V11) (506GA) Toledo	9,980	9,307	93.26%	673	6.74%	0	3	8,736	3	571	0	391	0	207	0	65	0	10	0	5.07	8.54	4.89
(V11) (506GB) Flint (Genessee Co.)	1,092	1,062	97.25%	30	2.75%	0	0	1,040	0	22	0	16	0	13	0	1	0	0	0	2.37	1.48	3.74
(V11) (506GC) Jackson	1,015	984	96.95%	31	3.05%	0	0	922	0	62	0	22	0	2	0	7	0	0	0	3.04	2.79	6.32
(V11) (515) Battle Creek, MI	21,049	19,614	93.18%	1,435	6.82%	8	9	18,352	1	1,262	3	1,236	4	190	1	3	0	6	0	3.49	8.60	1.39
(V11) (515) Battle Creek	10,575	9,812	92.78%	763	7.22%	0	5	9,259	1	553	2	608	2	147	0	2	0	6	0	3.45	8.39	0.83
(V11) (515BY) Grand Rapids	7,923	7,268	91.73%	655	8.27%	0	4	6,656	0	612	1	613	2	41	1	1	0	0	0	4.29	9.18	2.34
(V11) (515GA) Muskegon	848	843	99.41%	5	0.59%	0	0	833	0	10	0	4	0	1	0	0	0	0	0	0.78	1.78	0.78
(V11) (515GB) Lansing	978	966	98.77%	12	1.23%	0	0	898	0	68	0	11	0	1	0	0	0	0	0	3.02	3.24	2.86
(V11) (515GC) Benton Harbor	725	725	100.00%	0	0.00%	0	0	706	0	19	0	0	0	0	0	0	0	0	0	1.94	1.00	1.18
(V11) (550) Danville, IL	16,939	16,105	95.08%	834	4.92%	7	86	15,595	78	510	5	682	3	129	0	9	0	14	0	5.73	4.02	3.74
(V11) (550) Illiana HCS (Danville)	7,607	7,338	96.46%	269	3.54%	0	31	7,145	29	193	1	204	1	55	0	2	0	8	0	1.16	4.90	1.86
(V11) (550BY) Peoria	4,840	4,560	94.21%	280	5.79%	0	13	4,413	7	147	4	253	2	25	0	1	0	1	0	10.06	0.71	2.56
(V11) (550GA) Decatur	1,436	1,363	94.92%	73	5.08%	0	0	1,347	0	16	0	72	0	1	0	0	0	0	0	0.51	9.34	2.22
(V11) (550GC) Lafayette	628	570	90.76%	58	9.24%	0	37	556	37	14	0	16	0	41	0	0	0	1	0	0.51	0.49	14.45
(V11) (550GD) Springfield	1,687	1,542	91.40%	145	8.60%	0	4	1,423	4	119	0	130	0	6	0	5	0	4	0	8.00	8.47	7.66
(V11) (550GF) Mattoon, IL	741	732	98.79%	9	1.21%	0	1	711	1	21	0	7	0	1	0	1	0	0	0	3.17	2.63	0.49
(V11) (553) Detroit, MI	36,852	36,080	97.91%	772	2.09%	16	205	35,528	151	552	32	495	21	182	0	79	1	16	0	0.93	2.47	0.47
(V11) (553) Detroit (John D. Dingell)	35,307	34,536	97.82%	771	2.18%	0	201	34,002	148	534	32	494	20	182	0	79	1	16	0	0.91	2.49	0.43
(V11) (553GA) Yale	705	704	99.86%	1	0.14%	0	4	690	3	14	0	1	0	0	0	0	0	0	0	1.12	0.00	0.00
(V11) (553GB) Pontiac	840	840	100.00%	0	0.00%	0	0	836	0	4	0	0	0	0	0	0	0	0	0	1.01	0.97	1.79
(V11) (583) Indianapolis, IN	48,814	46,233	94.71%	2,581	5.29%	5	24	43,567	15	2,666	7	1,984	1	393	0	75	0	129	1	5.02	5.84	2.98
(V11) (583) Indianapolis	45,183	42,641	94.37%	2,542	5.63%	0	24	40,014	15	2,627	7	1,955	1	385	0	74	0	128	1	5.87	5.88	3.50
(V11) (583GA) Terre Haute	1,386	1,365	98.48%	21	1.52%	0	0	1,338	0	27	0	16	0	5	0	0	0	0	0	1.28	2.09	1.44
(V11) (583GB) Bloomington	1,809	1,794	99.17%	15	0.83%	0	0	1,784	0	10	0	10	0	3	0	1	0	1	0	1.20	1.11	0.93
(V11) (583GC) Martinsville	436	433	99.31%	3	0.69%	0	0	431	0	2	0	3	0	0	0	0	0	0	0	1.18	0.01	0.07
(V11) (610) Northern Indiana HCS, IN	28,773	27,214	94.58%	1,559	5.42%	24	0	25,271	0	1,943	0	1,156	0	335	0	49	0	19	0	9.41	6.25	2.20
(V11) (610) N. Indiana HCS-Marion	6,923	6,467	93.41%	456	6.59%	0	0	5,945	0	522	0	333	0	102	0	13	0	8	0	9.04	8.74	0.78
(V11) (610A4) N. Indiana HCS-Ft. Wayne	15,277	14,786	96.79%	491	3.21%	0	0	13,726	0	1,060	0	419	0	52	0	10	0	10	0	5.94	5.71	2.69
(V11) (610BU) Marion VADOM	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0			
(V11) (610GA) South Bend	2,611	2,100	80.43%	511	19.57%	0	0	1,915	0	185	0	307	0	177	0	26	0	1	0	24.33	1.33	1.71
(V11) (610GB) Muncie	1,716	1,681	97.96%	35	2.04%	0	0	1,583	0	98	0	35	0	0	0	0	0	0	0	2.57	2.00	5.85
(V11) (610GC) Goshen, IN CBOC	1,001	1,000	99.90%	1	0.10%	0	0	997	0	3	0	1	0	0	0	0	0	0	0	0.92	0.20	1.00
(V11) (610GD) Peru	1,243	1,178	94.77%	65	5.23%	0	0	1,103	0	75	0	61	0	4	0	0	0	0	0	6.42	8.61	0.13
(V11) (655) Saginaw, MI	24,630	24,241	98.42%	389	1.58%	22	0	23,527	0	714	0	344	0	38	0	5	0	2	0	0.89	3.10	1.26
(V11) (655) Saginaw	17,074	16,758	98.15%	316	1.85%	0	0	16,230	0	528	0	296	0	14	0	4	0	2	0	0.96	3.10	1.70
(V11) (655GA) Gaylord	1,022	1,009	98.73%	13	1.27%	0	0	988	0	21	0	12	0	1	0	0	0	0	0	0.40	0.26	0.45
(V11) (655GB) Traverse City	1,857	1,850	99.62%	7	0.38%	0	0	1,816	0	34	0	3	0	4	0	0	0	0	0	0.95	1.23	0.59
(V11) (655GC) Oscoda	579	549	94.82%	30	5.18%	0	0	498	0	51	0	18	0	12	0	0	0	0	0	0.23	11.12	2.07
(V11) (655GD) Alpena	581	580	99.83%	1	0.17%	0	0	575	0	5	0	1	0	0	0	0	0	0	0	1.07	0.70	1.05
(V11) (655GE) Clare County	1,191	1,189	99.83%	2	0.17%	0	0	1,169	0	20	0	2	0	0	0	0	0	0	0	0.24	0.89	1.11
(V11) (655GF) Bad Axe	414	414	100.00%	0	0.00%	0	0	412	0	2	0	0	0	0	0	0	0	0	0	0.73	0.70	0.90
(V11) (655GG) Cadillac	850	843	99.18%	7	0.82%	0	0	836	0	7	0	5	0	1	0	1	0	0	0	0.37	2.40	0.36
(V11) (655GH) Cheboygan	630	628	99.68%	2	0.32%	0	0	599	0	29	0	2	0	0	0	0	0	0	0	3.54	1.30	1.04
(V11) (655GI) Grayling	432	421	97.45%	11	2.55%	0	0	404	0	17	0	5	0	6	0	0	0	0	0	0.56	6.62	1.72
(V12) (537) Jesse Brown VAMC (Chicago), IL	42,902	39,996	93.23%	2,906	6.77%	2	211	37,772	115	2,224	35	1,844	27	831	17	219	11	12	6	6.48	7.91	3.01
(V12) (537) Jesse Brown VAMC - Chicago HCS	33,126	30,902	93.29%	2,224	6.71%	0	138	29,582	59	1,320	26	1,291	21	725	17	200	11	8	4	6.06	7.06	1.06
(V12) (537BY) Adam Benjamin Jr. (Crown Point Ill)	7,474	6,901	92.33%	573	7.67%	0	65	6,173	50	728	7	458	6	94	0							

Pending Wait Times Using Preferred Date\*

Facility (Data On 12/15/14)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V12) (578GA) Joliet	2,846	2,561	89.99%	285	10.01%	0	1	2,299	1	262	0	221	0	63	0	1	0	0	0	5.46	11.10	12.35
(V12) (578GC) Kankakee County	874	823	94.16%	51	5.84%	0	0	796	0	27	0	29	0	22	0	0	0	0	0	1.61	3.96	6.41
(V12) (578GD) Aurora IL	1,364	1,313	96.26%	51	3.74%	0	0	1,245	0	68	0	43	0	7	0	1	0	0	0	2.57	3.17	5.06
(V12) (578GE) Elgin	858	776	90.44%	82	9.56%	0	1	711	1	65	0	58	0	24	0	0	0	0	0	5.51	30.81	10.70
(V12) (578GF) Lasalle	918	774	84.31%	144	15.69%	0	0	704	0	70	0	93	0	51	0	0	0	0	0	13.76	7.45	10.54
(V12) (578GG) Oak Lawn	1,395	1,305	93.55%	90	6.45%	0	4	1,228	0	77	0	57	0	32	0	0	0	1	4	3.62	22.04	8.55
(V12) (585) Iron Mountain, MI	10,570	9,809	92.80%	761	7.20%	0	1	9,234	1	575	0	490	0	230	0	37	0	4	0	5.39	9.83	5.18
(V12) (585) Iron Mountain MI	6,664	6,090	91.39%	574	8.61%	0	0	5,617	0	473	0	404	0	163	0	5	0	2	0	9.69	10.23	2.56
(V12) (585GA) Hancock	431	425	98.61%	6	1.39%	0	0	414	0	11	0	2	0	4	0	0	0	0	0	1.43	5.03	2.16
(V12) (585GB) Rhinelander	668	654	97.90%	14	2.10%	0	0	626	0	28	0	7	0	5	0	2	0	0	0	3.85	5.93	2.68
(V12) (585GC) Menominee MI	596	583	97.82%	13	2.18%	0	0	572	0	11	0	6	0	7	0	0	0	0	0	0.81	3.50	2.60
(V12) (585GD) Ironwood	332	329	99.10%	3	0.90%	0	0	321	0	8	0	0	0	1	0	2	0	0	0	1.46	0.29	2.84
(V12) (585HA) Marquette MI	1,555	1,407	90.48%	148	9.52%	0	1	1,369	1	38	0	68	0	50	0	28	0	2	0	2.37	2.21	9.97
(V12) (585HB) Sault Ste. Marie	324	321	99.07%	3	0.93%	0	0	315	0	6	0	3	0	0	0	0	0	0	0	0.22	3.11	1.13
(V12) (607) Madison, WI	29,731	27,767	93.39%	1,964	6.61%	2	1	26,484	1	1,283	0	1,386	0	474	0	76	0	28	0	9.15	6.54	1.86
(V12) (607) Madison WI	24,158	22,453	92.94%	1,705	7.06%	0	1	21,401	1	1,052	0	1,209	0	408	0	62	0	26	0	13.63	6.21	1.76
(V12) (607GC) Janesville	953	870	91.29%	83	8.71%	0	0	800	0	70	0	54	0	27	0	0	0	2	0	9.58	34.56	0.89
(V12) (607GD) Baraboo	344	334	97.09%	10	2.91%	0	0	312	0	22	0	7	0	3	0	0	0	0	0	5.31	21.50	0.00
(V12) (607GE) Beaver Dam	556	505	90.83%	51	9.17%	0	0	455	0	50	0	51	0	0	0	0	0	0	0	12.50	14.51	0.00
(V12) (607GF) Freeport	500	465	93.00%	35	7.00%	0	0	457	0	8	0	30	0	5	0	0	0	0	0	0.28	21.91	1.31
(V12) (607HA) Rockford	3,220	3,140	97.52%	80	2.48%	0	0	3,059	0	81	0	35	0	31	0	14	0	0	0	0.94	6.35	2.56
(V12) (676) Tomah, WI	13,559	13,235	97.61%	324	2.39%	11	0	12,883	0	352	0	300	0	19	0	5	0	0	0	1.31	4.08	2.00
(V12) (676) Tomah	8,191	7,995	97.61%	196	2.39%	0	0	7,803	0	192	0	188	0	8	0	0	0	0	0	1.50	4.01	0.53
(V12) (676BU) Tomah VADOM	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V12) (676GA) Wausau	1,394	1,377	98.78%	17	1.22%	0	0	1,361	0	16	0	14	0	3	0	0	0	0	0	0.57	1.00	1.48
(V12) (676GC) La Crosse	1,978	1,942	98.18%	36	1.82%	0	0	1,838	0	104	0	36	0	0	0	0	0	0	0	1.84	2.70	3.65
(V12) (676GD) Wisconsin Rapids	1,850	1,775	95.95%	75	4.05%	0	0	1,736	0	39	0	62	0	8	0	5	0	0	0	0.87	4.61	6.28
(V12) (676GE) Clark County	144	144	100.00%	0	0.00%	0	0	143	0	1	0	0	0	0	0	0	0	0	0	0.55	0.80	0.09
(V12) (695) Milwaukee, WI	54,813	49,846	90.94%	4,967	9.06%	7	9	47,122	4	2,724	1	3,325	1	1,352	0	253	2	37	1	1.35	10.52	5.10
(V12) (695) Milwaukee WI	40,713	36,494	89.64%	4,219	10.36%	0	9	34,104	4	2,390	1	2,917	1	1,083	0	186	2	33	1	1.66	11.32	5.19
(V12) (695BU) VADOM Milwaukee	10	10	100.00%	0	0.00%	0	0	10	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V12) (695BY) Appleton	5,542	5,417	97.74%	125	2.26%	0	0	5,295	0	122	0	67	0	41	0	14	0	3	0	1.14	0.31	4.98
(V12) (695GA) Union Grove WI	1,064	1,043	98.03%	21	1.97%	0	0	1,032	0	11	0	20	0	0	0	0	0	1	0	2.10		1.72
(V12) (695GC) Cleveland	1,026	1,002	97.66%	24	2.34%	0	0	978	0	24	0	23	0	1	0	0	0	0	0	1.62	0.50	3.83
(V12) (695GD) Milo C Huempfer	6,458	5,880	91.05%	578	8.95%	0	0	5,703	0	177	0	298	0	227	0	53	0	0	0	0.36	9.03	6.99
(V15) (589) Columbia, MO	41,299	40,789	98.77%	510	1.23%	3	7	39,781	7	1,008	0	259	0	142	0	69	0	40	0	1.95	3.11	1.59
(V15) (589A4) Columbia MO	33,055	32,598	98.62%	457	1.38%	0	7	31,769	7	829	0	218	0	140	0	66	0	33	0	2.36	3.03	1.05
(V15) (589G8) Jefferson City, MO	1,407	1,402	99.64%	5	0.36%	0	0	1,378	0	24	0	2	0	1	0	1	0	1	0	0.63	6.80	0.41
(V15) (589GE) Kirksville	1,167	1,164	99.74%	3	0.26%	0	0	1,153	0	11	0	1	0	0	0	0	0	2	0	1.73	0.00	1.16
(V15) (589GF) Ft Leonard Wood MO	1,586	1,557	98.17%	29	1.83%	0	0	1,495	0	62	0	25	0	0	0	0	0	4	0	0.86	5.43	4.69
(V15) (589GH) Lake of the Ozarks/Camdenton	1,432	1,432	100.00%	0	0.00%	0	0	1,421	0	11	0	0	0	0	0	0	0	0	0	1.74	0.00	2.51
(V15) (589GX) Mexico	731	729	99.73%	2	0.27%	0	0	703	0	26	0	2	0	0	0	0	0	0	0	3.21		0.18
(V15) (589GY) St. James	905	901	99.56%	4	0.44%	0	0	893	0	8	0	2	0	0	0	2	0	0	0	0.81		1.95
(V15) (589JA) Sedalia	662	660	99.70%	2	0.30%	0	0	659	0	1	0	1	0	1	0	0	0	0	0	0.59	0.00	0.16
(V15) (589JD) Marshfield	346	338	97.69%	8	2.31%	0	0	304	0	34	0	8	0	0	0	0	0	0	0	4.03		
(V15) (589ME) IDES Fort Leonard Wood	8	8	100.00%	0	0.00%	0	0	6	0	2	0	0	0	0	0	0	0	0	0		13.83	14.00
(V15) (589) Kansas City, MO	32,799	31,036	94.62%	1,763	5.38%	29	97	29,602	17	1,434	7	937	21	552	20	209	9	65	23	6.24	6.33	4.78
(V15) (589) Kansas City	30,500	28,764	94.31%	1,736	5.69%	0	97	27,418	17	1,346	7	919	21	549	20	207	9	61	23	7.37	6.35	5.06
(V15) (589G1) Warrensburg	529	522	98.68%	7	1.32%	0	0	493	0	29	0	4	0	2	0	0	0	1	0	5.65	4.59	1.37
(V15) (589GB) Belton	429	428	99.77%	1	0.23%	0	0	427	0	1	0	1	0	0	0	0	0	0	0	0.30		0.00
(V15) (589GC) Louisburg-Paola	284	282	99.30%	2	0.70%	0	0	279	0	3	0	0	0	1	0	1	0	0	0	1.16		0.08
(V15) (589GD) Nevada	542	537	99.08%	5	0.92%	0	0	519	0	18	0	2	0	0	0	0	0	3	0	2.89		3.59
(V15) (589GZ) Cameron	107	107	100.00%	0	0.00%	0	0	107	0	0	0	0	0	0	0	0	0	0	0	0.34		0.26
(V15) (589HK) MOC Kansas City Mobile Medical	90	84	93.33%	6	6.67%	0	0	71	0	13	0	6	0	0	0	0	0	0	0	8.28		0.00
(V15) (589JB) Excelsior Springs	307	301	98.05%	6	1.95%	0	0	277	0	24	0	5	0	0	0	1	0	0	0	5.45	0.00	3.24
(V15) (589MC) IDES Whiteman AFB	11	11	100.00%	0	0.00%	0	0	11	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V15) (589) Eastern KS HCS, KS	33,483	32,262	96.35%	1,221	3.65%	14	84	31,382	50	880	10	823	7	322	8	36	6	40	3	4.90	5.85	1.13
(V15) (589A5) Eastern KS HCS Topeka Div	17,028	16,123	94.69%	905	5.31%	0	40	15,583	14	540	8	579	6	270	5	20	4	36	3	7.53	7.11	0.90
(V15) (589A6) Eastern KS HCS Leavenworth Div	10,820	10,560	97.60%	260	2.40%	0	43	10,301	35	259	2	202	1	44	3	11	2	3	0	1.30	4.49	0.70
(V15) (589BU) Leavenworth DCHV	3,052	3,042	99.67%	10	0.33%	0	0	3,026	0	16	0	6	0	2	0	2	0	0	0		0.53	0.98
(V15) (589G9) Ft. Riley, KS	16	16	100.00%	0	0.00%	0	0	16	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V15) (589GI) St. Joseph	512	512	100.00%	0	0.00%	0	1	500	1	12	0	0	0	0	0	0	0	0	0	1.40	0.64	0.85
(V15) (589GJ) Wyandotte Co	422	418	99.05%	4	0.95%	0	0	411	0	7	0	1	0	2	0	1	0	0	0	2.92	0.00	1.83
(V15) (589GM) Chanute	106	103	97.17%	3	2.83%	0	0	96	0	7	0	3										

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(V15) (589GP) Garnett	74	70	94.59%	4	5.41%	0	0	65	0	5	0	4	0	0	0	0	0	0	0	3.50		10.07
(V15) (589GR) Junction City	724	719	99.31%	5	0.69%	0	0	713	0	6	0	4	0	1	0	0	0	0	0	0.60	0.00	1.19
(V15) (589GT) Seneca	23	23	100.00%	0	0.00%	0	0	22	0	1	0	0	0	0	0	0	0	0	0	0.83		
(V15) (589GU) Lawrence	235	234	99.57%	1	0.43%	0	0	230	0	4	0	0	0	0	0	0	0	1	0	0.23		3.03
(V15) (589GV) Ft. Scott (Bourbon Co.)	280	267	95.36%	13	4.64%	0	0	250	0	17	0	12	0	0	0	1	0	0	0	5.35	0.00	7.24
(V15) (589MA) Ft. Riley DES Clinic	65	65	100.00%	0	0.00%	0	0	65	0	0	0	0	0	0	0	0	0	0	0		0.30	0.00
(V15) (589MD) IDES Fort Leavenworth	29	29	100.00%	0	0.00%	0	0	29	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V15) (589) Wichita, KS	16,312	15,236	93.40%	1,076	6.60%	1	137	14,383	11	853	12	761	19	273	33	16	3	26	59	3.51	10.02	3.69
(V15) (589A7) Robert J. Dole VAM&ROC (Wichita)	14,176	13,132	92.64%	1,044	7.36%	0	83	12,397	9	735	11	734	17	268	11	16	2	26	33	2.75	10.33	3.98
(V15) (589G2) Dodge City	213	213	100.00%	0	0.00%	0	2	212	1	1	0	0	0	0	0	0	0	0	1	1.19	0.00	0.04
(V15) (589G3) Liberal	54	54	100.00%	0	0.00%	0	0	52	0	2	0	0	0	0	0	0	0	0	0	2.29	0.10	0.00
(V15) (589G4) Hays	409	409	100.00%	0	0.00%	0	4	392	0	17	1	0	2	0	0	0	0	0	1	4.88	0.90	0.10
(V15) (589G5) Parsons	300	300	100.00%	0	0.00%	0	8	299	0	1	0	0	0	0	0	0	0	0	8	0.71	0.38	0.12
(V15) (589G7) Hutchinson	374	372	99.47%	2	0.53%	0	10	352	0	20	0	2	0	0	0	0	0	0	10	5.66	0.00	0.00
(V15) (589GW) Salina	772	742	96.11%	30	3.89%	0	30	665	1	77	0	25	0	5	22	0	1	0	6	5.81	0.33	8.13
(V15) (589MB) IDES McConnel AFB	14	14	100.00%	0	0.00%	0	0	14	0	0	0	0	0	0	0	0	0	0	0		0.08	0.00
(V15) (657) Marion, IL	21,519	19,791	91.97%	1,728	8.03%	11	20	18,295	11	1,496	5	1,158	2	483	1	60	0	27	1	4.85	10.48	4.15
(V15) (657A5) Marion IL	8,693	8,047	92.57%	646	7.43%	0	4	7,370	2	677	0	463	1	174	2	5	0	4	0	2.24	9.58	3.28
(V15) (657GJ) Evansville	7,404	6,628	89.52%	776	10.48%	0	1	6,121	0	507	0	472	0	233	0	50	0	21	1	3.80	12.27	4.36
(V15) (657GK) Mt. Vernon	705	651	92.34%	54	7.66%	0	13	605	9	46	3	48	1	4	0	1	0	1	0	10.03	5.84	4.05
(V15) (657GL) Paducah	949	843	88.83%	106	11.17%	0	0	727	0	116	0	55	0	48	0	2	0	1	0	9.62	3.99	13.22
(V15) (657GM) Effingham	930	929	99.89%	1	0.11%	0	0	921	0	8	0	0	0	1	0	0	0	0	0	1.38	1.43	1.71
(V15) (657GO) Hanson (Hopkins County), KY	201	197	98.01%	4	1.99%	0	0	184	0	13	0	4	0	0	0	0	0	0	0	3.46	2.62	
(V15) (657GP) Owensboro	861	854	99.19%	7	0.81%	0	0	845	0	9	0	7	0	0	0	0	0	0	0	1.61	0.68	1.05
(V15) (657GQ) Vincennes	318	313	98.43%	5	1.57%	0	0	310	0	3	0	2	0	3	0	0	0	0	0	2.20	0.76	1.91
(V15) (657GR) Mayfield, KY CBOC	896	844	94.20%	52	5.80%	0	2	758	0	86	2	36	0	15	0	1	0	0	0	7.25	2.91	4.63
(V15) (657GT) Carbondale	319	317	99.37%	2	0.63%	0	0	309	0	8	0	1	0	1	0	0	0	0	0	2.49	1.63	2.35
(V15) (657GU) Harrisburg	243	168	69.14%	75	30.86%	0	0	145	0	23	0	70	0	4	0	1	0	0	0	18.13	2.35	
(V15) (657) Poplar Bluff, MO	10,849	10,065	92.77%	784	7.23%	3	7	9,396	2	669	0	633	0	144	2	5	3	2	0	4.23	9.04	5.42
(V15) (657A4) Poplar Bluff	6,683	6,132	91.76%	551	8.24%	0	1	5,642	1	490	0	438	0	107	0	4	0	2	0	6.16	9.14	4.29
(V15) (657GF) West Plains	565	550	97.35%	15	2.65%	0	0	531	0	19	0	15	0	0	0	0	0	0	0	4.20	7.73	3.40
(V15) (657GG) Paragould	763	723	94.76%	40	5.24%	0	0	691	0	32	0	25	0	15	0	0	0	0	0	1.74	0.00	5.90
(V15) (657GH) Cape Girardeau	1,288	1,186	92.08%	102	7.92%	0	6	1,131	1	55	0	93	0	8	2	1	3	0	0	0.46	1.67	6.92
(V15) (657GI) Farmington	1,002	946	94.41%	56	5.59%	0	0	896	0	50	0	44	0	12	0	0	0	0	0	3.26	2.70	5.95
(V15) (657GV) Sikeston	548	528	96.35%	20	3.65%	0	0	505	0	23	0	18	0	2	0	0	0	0	0	1.44	10.16	7.20
(V15) (657) St. Louis, MO	53,671	52,775	98.33%	896	1.67%	6	0	48,498	0	4,277	0	627	0	165	0	45	0	59	0	4.21	5.42	4.58
(V15) (657) St Louis-John Cochran	35,493	34,862	98.22%	631	1.78%	0	0	32,737	0	2,125	0	429	0	111	0	41	0	50	0	2.61	4.53	3.52
(V15) (657A0) St Louis-Jeff Bks.	15,776	15,558	98.62%	218	1.38%	0	0	13,619	0	1,939	0	154	0	52	0	4	0	8	0	6.06	10.95	4.93
(V15) (657GA) Belleville	656	615	93.75%	41	6.25%	0	0	490	0	125	0	39	0	2	0	0	0	0	0	9.62	2.00	5.15
(V15) (657GB) St. Louis CBOC	830	830	100.00%	0	0.00%	0	0	797	0	33	0	0	0	0	0	0	0	0	0	3.32	1.86	0.82
(V15) (657GD) St. Charles County	604	601	99.50%	3	0.50%	0	0	584	0	17	0	2	0	0	0	0	0	1	0	2.53	0.00	6.75
(V15) (657GS) Washington	307	304	99.02%	3	0.98%	0	0	266	0	38	0	3	0	0	0	0	0	0	0	6.52	0.00	0.97
(V15) (657MA) IDES Scott AFB	5	5	100.00%	0	0.00%	0	0	5	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V16) (502) Alexandria, LA	25,941	23,671	91.25%	2,270	8.75%	3	237	22,478	6	1,193	5	1,459	13	677	20	109	18	25	175	5.28	13.74	3.24
(V16) (502) Alexandria	18,187	16,363	89.97%	1,824	10.03%	0	151	15,487	4	876	4	1,215	7	501	11	84	11	24	114	7.39	13.99	0.72
(V16) (502GA) Jennings	2,504	2,492	99.52%	12	0.48%	0	85	2,442	1	50	1	11	6	0	9	0	7	1	61	4.74	2.58	1.65
(V16) (502GB) Lafayette Parish	3,588	3,222	89.80%	366	10.20%	0	1	3,050	1	172	0	169	0	172	0	25	0	0	0	0.39	7.60	9.74
(V16) (502GF) Fort Polk	1,253	1,210	96.57%	43	3.43%	0	0	1,155	0	55	0	40	0	3	0	0	0	0	0	2.25	0.00	3.09
(V16) (502GG) Natchitoches	399	374	93.73%	25	6.27%	0	0	334	0	40	0	24	0	1	0	0	0	0	0	11.77		3.17
(V16) (502MA) IDES Fort Polk	10	10	100.00%	0	0.00%	0	0	10	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V16) (520) Gulf Coast HCS, MS	48,488	40,334	83.18%	8,154	16.82%	4	71	36,939	48	3,395	3	4,747	9	2,087	4	1,052	2	268	5	13.87	18.10	10.45
(V16) (520) Biloxi	17,292	14,809	85.64%	2,483	14.36%	0	9	13,499	7	1,310	1	1,472	1	766	0	207	0	38	0	15.69	16.27	5.11
(V16) (520BZ) Pensacola	20,435	15,976	78.18%	4,459	21.82%	0	57	14,438	37	1,538	2	2,435	8	1,133	4	665	1	226	5	13.30	21.52	19.78
(V16) (520GA) Mobile	5,736	5,273	91.93%	463	8.07%	0	3	5,046	3	227	0	235	0	65	0	161	0	2	0	5.48	13.83	5.17
(V16) (520GB) Panama City	2,966	2,509	84.59%	457	15.41%	0	0	2,325	0	184	0	381	0	61	0	13	0	2	0	21.96	1.19	6.41
(V16) (520GC) Eglin AFB	2,059	1,767	85.82%	292	14.18%	0	2	1,631	1	136	0	224	0	62	0	6	1	0	0	16.65	1.33	9.60
(V16) (564) Fayetteville, AR	34,778	32,272	92.79%	2,506	7.21%	17	2	30,239	2	2,033	0	1,462	0	813	0	116	0	115	0	2.83	10.21	5.65
(V16) (564) Fayetteville AR	17,852	15,840	88.73%	2,012	11.27%	0	2	14,251	2	1,589	0	1,164	0	628	0	112	0	108	0	3.20	14.04	9.98
(V16) (564BY) Gene Taylor	8,659	8,395	96.95%	264	3.05%	0	0	8,219	0	176	0	107	0	152	0	1	0	4	0	2.76	4.91	2.60
(V16) (564GA) Harrison	544	539	99.08%	5	0.92%	0	0	537	0	2	0	5	0	0	0	0	0	0	0	0.42	0.00	2.40
(V16) (564GB) Ft. Smith	3,502	3,356	95.83%	146	4.17%	0	0	3,193	0	163	0	120	0	22	0	3	0	1	0	1.94	6.27	5.86
(V16) (564GC) Branson	3,092	3,030	97.99%	62	2.01%	0	0	2,956	0	74	0	50	0	11	0	0	0	1	0	5.47	0.55	2.55
(V16) (564GD) Ozark	474	458	96.62%	16	3.38%	0	0	437	0	21	0	16	0	0	0	0	0	0	0	1.53	6.24	3.97

Pending Wait Times Using Preferred Date\*

Facility (Data On 12/15/14)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V16) (580) Houston	67,784	60,759	89.64%	7,025	10.36%	0	184	57,798	117	2,961	67	3,821	0	2,374	0	466	0	364	0	21.87	4.98	7.27
(V16) (580BY) Beaumont	6,335	6,059	95.64%	276	4.36%	0	0	5,874	0	185	0	145	0	90	0	37	0	4	0	2.74	10.35	2.59
(V16) (580BZ) Charles Wilson VA OPC	3,405	3,337	98.00%	68	2.00%	0	0	3,241	0	96	0	55	0	10	0	2	0	1	0	1.80	2.16	6.67
(V16) (580GC) Galveston County	4,552	4,347	95.50%	205	4.50%	0	1	4,228	1	119	0	173	0	26	0	5	0	1	0	6.36	2.94	1.17
(V16) (580GD) Conroe CBOC TX	3,370	3,277	97.24%	93	2.76%	0	0	3,160	0	117	0	67	0	21	0	4	0	1	0	5.34	2.75	2.20
(V16) (580GE) Katy	3,710	3,488	94.02%	222	5.98%	0	0	3,299	0	189	0	114	0	96	0	6	0	6	0	7.67	3.55	5.15
(V16) (580GF) Lake Jackson	1,058	1,030	97.35%	28	2.65%	0	0	942	0	88	0	25	0	3	0	0	0	0	0	6.76	0.00	5.81
(V16) (580GG) Richmond	3,367	3,338	99.14%	29	0.86%	0	1	3,262	1	76	0	26	0	3	0	0	0	0	0	1.15	1.64	1.69
(V16) (580GH) Tomball	3,501	3,049	87.09%	452	12.91%	0	2	2,893	2	156	0	264	0	177	0	11	0	0	0	4.69	21.08	5.01
(V16) (586) Jackson, MS	37,196	35,730	96.06%	1,466	3.94%	2	116	34,250	54	1,480	26	916	11	423	8	87	8	40	9	6.20	4.58	1.33
(V16) (586) G. V. (Sonny) Montgomery VAMC	32,151	30,781	95.74%	1,370	4.26%	0	110	29,484	51	1,297	26	841	11	407	8	86	5	36	9	7.14	4.58	1.60
(V16) (586GA) Durant (Kosciusko)	345	336	97.39%	9	2.61%	0	0	300	0	36	0	8	0	0	0	0	0	1	0	8.31		0.29
(V16) (586GB) Meridian	486	471	96.91%	15	3.09%	0	0	447	0	24	0	15	0	0	0	0	0	0	0	2.97	0.00	0.02
(V16) (586GC) Greenville	434	432	99.54%	2	0.46%	0	0	417	0	15	0	1	0	0	0	0	0	1	0	5.25	0.00	0.00
(V16) (586GD) Hattiesburg	1,963	1,912	97.40%	51	2.60%	0	0	1,876	0	36	0	33	0	16	0	1	0	1	0	4.20		0.79
(V16) (586GE) Natchez (Adams County)	458	457	99.78%	1	0.22%	0	0	444	0	13	0	1	0	0	0	0	0	0	0	2.19		0.41
(V16) (586GF) Columbus	601	600	99.83%	1	0.17%	0	2	587	2	13	0	0	0	0	0	0	0	1	0	2.64	0.75	0.30
(V16) (586GG) McComb	758	741	97.76%	17	2.24%	0	4	695	1	46	0	17	0	0	0	0	3	0	0	7.13	0.00	0.00
(V16) (598) Little Rock, AR	60,105	57,606	95.84%	2,499	4.16%	23	59	54,395	45	3,211	2	1,676	8	592	1	162	3	69	0	8.33	3.68	7.37
(V16) (598) Central AR. Veterans HCS LR	27,235	26,600	97.67%	635	2.33%	0	44	25,348	39	1,252	1	409	4	133	0	55	0	38	0	4.82	3.85	1.52
(V16) (598A0) Central AR. Veterans HCS NLR	21,396	20,080	93.85%	1,316	6.15%	0	13	18,912	6	1,168	1	927	3	352	1	22	2	15	0	9.95	3.33	8.57
(V16) (598GA) Mountain Home	1,713	1,709	99.77%	4	0.23%	0	0	1,646	0	63	0	4	0	0	0	0	0	0	0	2.10	1.88	5.99
(V16) (598GB) Eldorado	1,531	1,421	92.82%	110	7.18%	0	0	1,258	0	163	0	32	0	26	0	48	0	4	0	12.48	0.00	7.32
(V16) (598GC) Hot Springs	1,364	1,354	99.27%	10	0.73%	0	1	1,320	0	34	0	10	1	0	0	0	0	0	0	2.85	0.97	1.09
(V16) (598GD) Mena	635	620	97.64%	15	2.36%	0	1	602	0	18	0	14	0	0	0	0	1	1	0	2.28	0.00	5.56
(V16) (598GE) Pine Bluff CBOC	1,037	940	90.65%	97	9.35%	0	0	819	0	121	0	76	0	17	0	3	0	1	0	8.15	0.00	12.61
(V16) (598GF) Searcy	2,488	2,409	96.82%	79	3.18%	0	0	2,250	0	159	0	48	0	13	0	16	0	2	0	6.45	0.00	3.05
(V16) (598GG) Conway	2,257	2,047	90.70%	210	9.30%	0	0	1,842	0	205	0	133	0	51	0	18	0	8	0	14.07	4.17	7.27
(V16) (598GH) Russellville	446	423	94.84%	23	5.16%	0	0	395	0	28	0	23	0	0	0	0	0	0	0	0.51	0.00	9.57
(V16) (598PA) Little Rock PR RTP	3	3	100.00%	0	0.00%	0	0	3	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V16) (623) Muskogee, OK	21,190	20,422	96.38%	768	3.62%	2	76	19,229	21	1,193	4	556	29	193	7	14	9	5	6	4.17	6.87	2.49
(V16) (623) Muskogee	10,090	9,895	98.07%	195	1.93%	0	49	9,490	12	405	1	141	16	50	5	3	9	1	6	1.80	4.05	2.43
(V16) (623BY) Tulsa	8,779	8,241	93.87%	538	6.13%	0	23	7,487	7	754	2	386	12	137	2	11	0	4	0	6.56	10.68	2.59
(V16) (623GA) Hartshorne	770	749	97.27%	21	2.73%	0	0	745	0	4	0	16	0	5	0	0	0	0	0	1.34	0.38	3.73
(V16) (623GB) Vinita	1,003	994	99.10%	9	0.90%	0	4	966	2	28	1	8	1	1	0	0	0	0	0	3.80	0.91	2.32
(V16) (623QA) Jack C. Montgomery East VA Clinic	322	322	100.00%	0	0.00%	0	0	320	0	2	0	0	0	0	0	0	0	0	0			0.68
(V16) (623QB) Tulsa Eleventh Street VA Clinic	226	221	97.79%	5	2.21%	0	0	221	0	0	0	5	0	0	0	0	0	0	0			1.28
(V16) (629) New Orleans, LA	40,569	35,506	87.52%	5,063	12.48%	25	58	31,989	39	3,517	6	2,288	8	2,718	3	41	0	16	2	11.02	14.97	5.28
(V16) (629) New Orleans	28,284	24,041	85.00%	4,243	15.00%	0	52	21,294	36	2,747	6	1,799	7	2,397	2	38	0	9	1	15.22	16.04	6.59
(V16) (629BY) Baton Rouge	6,833	6,232	91.20%	601	8.80%	0	4	5,727	1	505	0	326	1	268	1	2	0	5	1	14.16	8.54	3.60
(V16) (629GA) Houma	740	738	99.73%	2	0.27%	0	0	713	0	25	0	2	0	0	0	0	0	0	0	2.49	2.29	2.19
(V16) (629GB) Hammond CBOC LA	2,121	1,975	93.12%	146	6.88%	0	1	1,867	1	108	0	111	0	34	0	1	0	0	0	0.92	7.54	9.58
(V16) (629GC) Slidell CBOC LA	1,529	1,484	97.06%	45	2.94%	0	1	1,399	1	85	0	24	0	19	0	0	0	2	0	3.57	12.84	2.06
(V16) (629GD) St. John CBOC LA	671	664	98.96%	7	1.04%	0	0	635	0	29	0	7	0	0	0	0	0	0	0	3.98	4.38	2.36
(V16) (629GE) Franklin	122	118	96.72%	4	3.28%	0	0	111	0	7	0	4	0	0	0	0	0	0	0	3.64		7.00
(V16) (629GF) Bogalusa	269	254	94.42%	15	5.58%	0	0	243	0	11	0	15	0	0	0	0	0	0	0	3.45	0.00	4.47
(V16) (635) Oklahoma City, OK	31,752	30,027	94.57%	1,725	5.43%	98	176	27,649	86	2,378	27	1,127	32	449	12	113	9	36	10	5.02	8.11	3.70
(V16) (635) Oklahoma City	27,403	25,856	94.35%	1,547	5.65%	0	166	23,881	79	1,975	24	989	32	414	12	109	9	35	10	3.85	8.06	3.15
(V16) (635GA) Lawton	2,307	2,221	96.27%	86	3.73%	0	0	2,021	0	200	0	71	0	15	0	0	0	0	0	9.51	9.59	1.10
(V16) (635GB) Wichita Falls	677	636	93.94%	41	6.06%	0	1	499	1	137	0	29	0	11	0	1	0	0	0	8.08		11.14
(V16) (635GC) Blackwell	133	131	98.50%	2	1.50%	0	0	131	0	0	0	2	0	0	0	0	0	0	0	1.05		0.00
(V16) (635GD) Ada	307	278	90.55%	29	9.45%	0	0	241	0	37	0	21	0	5	0	3	0	0	0	6.65		19.32
(V16) (635GE) Stillwater	359	356	99.16%	3	0.84%	0	2	353	2	3	0	1	0	2	0	0	0	0	0	2.52	0.00	2.08
(V16) (635GF) Altus	82	77	93.90%	5	6.10%	0	2	69	1	8	1	4	0	1	0	0	0	0	0	12.97		0.54
(V16) (635GG) Enid	269	267	99.26%	2	0.74%	0	0	267	0	0	0	1	0	0	0	0	0	1	0	2.09		0.41
(V16) (635HB) Ardmore	215	205	95.35%	10	4.65%	0	5	187	3	18	2	9	0	1	0	0	0	0	0	1.11		12.01
(V16) (667) Shreveport, LA	35,521	34,529	97.21%	992	2.79%	33	4	33,112	4	1,417	0	741	0	148	0	72	0	31	0	5.11	3.88	3.79
(V16) (667) Overton Brooks VAMC	28,226	27,384	97.02%	842	2.98%	0	3	26,269	3	1,115	0	641	0	125	0	52	0	24	0	6.84	3.93	3.40
(V16) (667GA) Texarkana	2,076	2,047	98.60%	29	1.40%	0	0	1,961	0	86	0	13	0	10	0	6	0	0	0	3.45	4.77	3.46
(V16) (667GB) Monroe	1,614	1,600	99.13%	14	0.87%	0	0	1,580	0	20	0	7	0	3	0	3	0	1	0	2.09	1.87	1.15
(V16) (667GC) Longview	3,601	3,494	97.03%	107	2.97%	0	1	3,298	1	196	0	80	0	10	0	11	0	6	0	4.01	2.52	7.45
(V16) (667MA) IDES Barksdale AFB	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V17) (549) Dallas, TX	82,927	79,333	95.67%	3,594	4.33%	89	16	75,338	16	3,995	0	2,740	0									

Pending Wait Times Using Preferred Date\*

Facility (Data On 12/15/14)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V17) (549BV) VADOM Bonham	3	3	100.00%	0	0.00%	0	0	2	0	1	0	0	0	0	0	0	0	0	0		10.00	
(V17) (549BY) Fort Worth Satellite	12,017	11,688	97.26%	329	2.74%	0	0	11,061	0	627	0	251	0	59	0	17	0	2	0	2.51	3.92	4.66
(V17) (549GA) Camp-Fannin	1,443	1,089	75.47%	354	24.53%	0	1	919	1	170	0	227	0	120	0	0	0	7	0	24.76	0.00	8.51
(V17) (549GD) Denton Area Primary Care Netwo	1,760	1,587	90.17%	173	9.83%	0	1	1,400	1	187	0	166	0	7	0	0	0	0	0	8.52	0.00	8.22
(V17) (549GE) Decatur Area Primary Care Netwo	308	305	99.03%	3	0.97%	0	1	295	1	10	0	1	0	2	0	0	0	0	0	1.96		6.48
(V17) (549GF) Eastland Area Primary Care Netwo	374	354	94.65%	20	5.35%	0	0	350	0	4	0	13	0	7	0	0	0	0	0	3.25		
(V17) (549GH) Greenville Area PCN	423	411	97.16%	12	2.84%	0	0	377	0	34	0	4	0	6	0	1	0	1	0	6.41	0.00	15.48
(V17) (549GJ) Sherman	842	803	95.37%	39	4.63%	0	0	734	0	69	0	36	0	3	0	0	0	0	0	5.12	0.00	4.55
(V17) (671) San Antonio, TX	52,180	46,462	89.04%	5,718	10.96%	5	68	42,669	31	3,793	13	3,673	18	1,753	4	131	1	161	1	14.40	7.96	7.27
(V17) (671) San Antonio VAMC	33,568	29,576	88.11%	3,992	11.89%	0	61	27,096	27	2,480	13	2,604	18	1,217	3	73	0	98	0	18.86	8.25	3.90
(V17) (671A4) Kerrville VAMC	3,880	3,691	95.13%	189	4.87%	0	2	3,443	1	248	0	126	0	60	1	2	0	1	0	4.29	3.80	10.50
(V17) (671BU) San Antonio Domiciliary	144	144	100.00%	0	0.00%	0	0	144	0	0	0	0	0	0	0	0	0	0	0			0.03
(V17) (671BY) Frank M. Tejeda Satellite	9,020	8,097	89.77%	923	10.23%	0	4	7,447	2	650	0	541	0	317	0	38	1	27	1	13.80	2.93	8.39
(V17) (671GB) Victoria	1,143	972	85.04%	171	14.96%	0	0	830	0	142	0	117	0	53	0	0	0	1	0	16.89	11.92	4.72
(V17) (671GC) Del Rio	8	8	100.00%	0	0.00%	0	0	8	0	0	0	0	0	0	0	0	0	0	0			0.00
(V17) (671GF) South Bexar Cnty	1,377	1,262	91.65%	115	8.35%	0	0	1,209	0	53	0	82	0	31	0	1	0	1	0	8.74		5.59
(V17) (671GH) Beeville	18	18	100.00%	0	0.00%	0	0	18	0	0	0	0	0	0	0	0	0	0	0	0.00		
(V17) (671GK) San Antonio Area PCN	842	827	98.22%	15	1.78%	0	1	794	1	33	0	11	0	4	0	0	0	0	0	3.49		
(V17) (671GL) New Braunfels (Comal County)	198	195	98.48%	3	1.52%	0	0	185	0	10	0	2	0	0	0	0	0	1	0	5.64		
(V17) (671GN) Seguin (Guadalupe County)	59	59	100.00%	0	0.00%	0	0	57	0	2	0	0	0	0	0	0	0	0	0	4.02		
(V17) (671GO) San Antonio, TX	1,923	1,613	83.88%	310	16.12%	0	0	1,438	0	175	0	190	0	71	0	17	0	32	0	23.14	18.31	6.46
(V17) (674) Temple, TX	78,285	71,500	91.33%	6,785	8.67%	38	227	66,475	161	5,025	39	5,227	24	1,113	3	273	0	172	0	11.70	8.48	6.60
(V17) (674) Temple VAMC	45,982	42,771	93.02%	3,211	6.98%	0	117	40,529	59	2,242	33	2,434	23	495	2	200	0	82	0	10.02	6.74	7.23
(V17) (674A4) Waco VAMC	6,627	5,539	83.58%	1,088	16.42%	0	5	4,879	3	660	1	727	1	348	0	9	0	4	0	18.03	19.05	5.53
(V17) (674BY) Austin Satellite	20,002	17,817	89.08%	2,185	10.92%	0	100	16,198	97	1,619	3	1,797	0	248	0	59	0	81	0	14.33	9.79	7.81
(V17) (674GA) Palestine	911	884	97.04%	27	2.96%	0	0	841	0	43	0	11	0	14	0	2	0	0	0	4.33	3.93	7.76
(V17) (674GB) Brownwood	954	943	98.85%	11	1.15%	0	4	931	1	12	2	9	0	0	1	1	0	1	0	2.42	0.00	1.91
(V17) (674GC) College Station (Bryan)	1,884	1,747	92.73%	137	7.27%	0	0	1,532	0	215	0	133	0	2	0	0	0	2	0	12.28	25.67	5.43
(V17) (674GD) Cedar Park	1,730	1,606	92.83%	124	7.17%	0	1	1,394	1	212	0	114	0	6	0	2	0	2	0	10.30	11.23	3.97
(V17) (674HB) La Grange	195	193	98.97%	2	1.03%	0	0	171	0	22	0	2	0	0	0	0	0	0	0	7.95	5.60	0.82
(V17) (740) VA Texas Valley Coastal Bend HCS	16,555	14,581	88.08%	1,974	11.92%	2	27	13,303	0	1,278	0	842	4	623	10	415	2	94	11	22.38	4.84	5.95
(V17) (740) VA Texas Valley Coastal Bend HCC	3,156	3,057	96.86%	99	3.14%	0	27	2,798	0	259	0	83	4	13	10	2	2	1	11	29.65	11.28	4.72
(V17) (740GA) Harlingen	3,110	2,533	81.45%	577	18.55%	0	0	2,225	0	308	0	220	0	128	0	228	0	1	0	29.80	2.70	7.31
(V17) (740GB) McAllen	4,083	3,145	77.03%	938	22.97%	0	0	2,705	0	440	0	337	0	353	0	164	0	84	0	9.88	2.40	7.83
(V17) (740GC) Corpus Christi	4,955	4,599	92.82%	356	7.18%	0	0	4,348	0	251	0	198	0	129	0	21	0	8	0	2.79	2.34	2.00
(V17) (740GD) Laredo	1,251	1,247	99.68%	4	0.32%	0	0	1,227	0	20	0	4	0	0	0	0	0	0	0	2.33	0.00	12.68
(V18) (501) New Mexico HCS	41,482	36,144	87.13%	5,338	12.87%	5	417	32,607	87	3,537	108	2,958	208	2,016	9	324	4	40	1	17.22	11.18	8.09
(V18) (501) Albuquerque	32,496	28,193	86.76%	4,303	13.24%	0	412	25,213	83	2,980	107	2,246	208	1,753	9	275	4	29	1	25.52	10.69	7.94
(V18) (501BV) Gallup Domiciliary	2	1	50.00%	1	50.00%	0	0	0	0	1	0	1	0	0	0	0	0	0	0			
(V18) (501G2) Las Vegas	934	914	97.86%	20	2.14%	0	1	868	1	46	0	12	0	5	0	1	0	2	0	4.71	5.15	7.47
(V18) (501GA) Artesia	553	535	96.75%	18	3.25%	0	0	515	0	20	0	15	0	3	0	0	0	0	0	1.47	1.71	9.04
(V18) (501GB) Farmington	1,289	949	73.62%	340	26.38%	0	1	870	0	79	1	305	0	35	0	0	0	0	0	16.38	0.25	14.93
(V18) (501GC) Silver City	510	501	98.24%	9	1.76%	0	1	485	1	16	0	6	0	2	0	0	0	1	0	3.08	1.92	5.24
(V18) (501GD) Gallup NM	714	682	95.52%	32	4.48%	0	0	643	0	39	0	30	0	2	0	0	0	0	0	2.29	2.71	6.18
(V18) (501GE) Espanola	422	402	95.26%	20	4.74%	0	0	358	0	44	0	12	0	7	0	0	0	1	0	6.83	11.50	14.83
(V18) (501GH) Truth or Consequences	213	205	96.24%	8	3.76%	0	1	195	1	10	0	5	0	1	0	0	0	2	0	4.38		28.64
(V18) (501GI) Alamogordo	433	429	99.08%	4	0.92%	0	0	413	0	16	0	3	0	1	0	0	0	0	0	4.34	0.00	9.88
(V18) (501GJ) Durango	765	744	97.25%	21	2.75%	0	0	728	0	16	0	12	0	8	0	0	0	1	0	2.03	0.00	5.66
(V18) (501GK) Santa Fe	768	645	83.98%	123	16.02%	0	1	590	1	55	0	59	0	57	0	6	0	1	0	22.53	1.32	1.74
(V18) (501GM) Rio Rancho	2,097	1,670	79.64%	427	20.36%	0	0	1,469	0	201	0	241	0	141	0	42	0	3	0	16.75	24.44	7.20
(V18) (501HB) Raton	281	269	95.73%	12	4.27%	0	0	255	0	14	0	11	0	1	0	0	0	0	0	2.33	0.00	12.68
(V18) (501MA) IDES Kirtland AFB	5	5	100.00%	0	0.00%	0	0	5	0	0	0	0	0	0	0	0	0	0	0			0.00
(V18) (504) Amarillo, TX	19,312	17,768	92.00%	1,544	8.00%	4	25	17,137	8	631	3	699	7	707	6	125	1	13	0	21.08	3.86	0.78
(V18) (504) Amarillo HCS	12,162	10,734	88.26%	1,428	11.74%	0	25	10,328	8	406	3	620	7	681	6	116	1	11	0	28.38	4.20	0.78
(V18) (504BY) Lubbock TX	6,256	6,147	98.26%	109	1.74%	0	0	5,954	0	193	0	72	0	26	0	9	0	2	0	3.58	3.06	0.83
(V18) (504BZ) Clovis	826	819	99.15%	7	0.85%	0	0	791	0	28	0	7	0	0	0	0	0	0	0	3.46	5.34	0.56
(V18) (504GA) Childress	43	43	100.00%	0	0.00%	0	0	41	0	2	0	0	0	0	0	0	0	0	0	3.06		3.06
(V18) (504HB) Dalhart	25	25	100.00%	0	0.00%	0	0	23	0	2	0	0	0	0	0	0	0	0	0	10.18	3.33	0.00
(V18) (519) Big Spring, TX	7,097	6,714	94.60%	383	5.40%	5	83	6,133	36	581	20	293	20	50	5	30	0	10	2	7.69	6.64	8.09
(V18) (519) West Texas HCS	3,499	3,376	96.48%	123	3.52%	0	68	3,138	35	238	19	94	12	24	1	3	0	2	1	6.66	6.33	3.57
(V18) (519GA) Permian Basin CBOC	845	732	86.63%	113	13.37%	0	3	528	1	204	1	112	0	1	0	0	0	0	1	16.12	21.21	10.59
(V18) (519GB) Hobbs	386	312	80.83%	74	19.17%	0	1	264	0	48	0	24	1	19	0	26	0	5	0	6.51		42.18
(V18) (519GD) Ft Stockton	14	10	71.43%	4	28.57%	0	0	9	0	1	0	2	0	0	0	1	0	1	0	44.00		

Pending Wait Times Using Preferred Date\*

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(V18) (644) Phoenix, AZ	67,669	58,992	87.18%	8,677	12.82%	2	108	53,452	32	5,540	4	5,538	33	2,014	21	681	8	444	10	12.48	18.23	6.15
(V18) (644) Phoenix	50,294	43,109	85.71%	7,185	14.29%	0	85	39,031	22	4,078	2	4,334	28	1,811	18	620	6	420	9	13.88	18.72	5.84
(V18) (644BY) Southeast	9,066	8,224	90.71%	842	9.29%	0	21	7,442	9	782	2	651	4	120	3	51	2	20	1	12.54	10.28	7.45
(V18) (644GA) Sun City	5,654	5,209	92.13%	445	7.87%	0	2	4,712	1	497	0	400	1	35	0	7	0	3	0	7.28	18.66	7.40
(V18) (644GB) Show Low	891	811	91.02%	80	8.98%	0	0	709	0	102	0	75	0	5	0	0	0	0	0	17.00	28.56	0.14
(V18) (644GD) Payson (Gila County)	30	23	76.67%	7	23.33%	0	0	6	0	17	0	4	0	2	0	1	0	0	0	17.17		30.96
(V18) (644GE) Thunderbird	1,639	1,527	93.17%	112	6.83%	0	0	1,470	0	57	0	69	0	41	0	2	0	0	0	11.97	5.74	4.15
(V18) (644GF) Globe	95	89	93.68%	6	6.32%	0	0	82	0	7	0	5	0	0	0	0	0	1	0	15.60	4.33	0.00
(V18) (649) Northern Arizona HCS	14,475	12,936	89.37%	1,539	10.63%	18	492	12,178	99	758	100	753	143	454	16	323	21	9	113	8.91	14.94	0.64
(V18) (649) Prescott	10,583	9,378	88.61%	1,205	11.39%	0	492	8,911	99	467	100	522	143	359	16	317	21	7	113	3.85	15.01	0.63
(V18) (649GA) Kingman	1,419	1,361	95.91%	58	4.09%	0	0	1,219	0	142	0	56	0	2	0	0	0	0	0	9.01	2.50	0.13
(V18) (649GB) Flagstaff	365	331	90.68%	34	9.32%	0	0	297	0	34	0	21	0	11	0	1	0	1	0	12.83	0.00	0.00
(V18) (649GC) Lake Havasu	1,144	1,087	95.02%	57	4.98%	0	0	1,045	0	42	0	54	0	3	0	0	0	0	0	6.13	0.00	0.05
(V18) (649GD) Anthem	195	194	99.49%	1	0.51%	0	0	189	0	5	0	0	0	0	0	0	0	1	0	3.28	0.00	4.72
(V18) (649GE) Cottonwood (Yavapai County)	766	582	75.98%	184	24.02%	0	0	514	0	68	0	100	0	79	0	5	0	0	0	24.92	4.75	0.00
(V18) (649HK) Prescott	3	3	100.00%	0	0.00%	0	0	3	0	0	0	0	0	0	0	0	0	0	0	1.00		
(V18) (678) Southern Arizona HCS	42,156	39,014	92.55%	3,142	7.45%	1	115	36,918	67	2,096	10	1,679	5	967	13	166	7	330	13	17.17	5.62	6.90
(V18) (678) Tucson	31,038	28,711	92.50%	2,327	7.50%	0	88	27,010	56	1,701	4	1,383	3	719	7	105	5	120	13	18.49	6.08	8.15
(V18) (678GA) Sierra Vista	2,387	2,293	96.06%	94	3.94%	0	8	2,221	3	72	4	58	0	33	1	3	0	0	0	4.55	2.52	4.80
(V18) (678GB) Yuma	2,213	1,862	84.14%	351	15.86%	0	15	1,807	6	55	2	60	2	54	5	36	0	201	0	48.46	3.37	3.58
(V18) (678GC) Casa Grande	1,717	1,651	96.16%	66	3.84%	0	4	1,578	2	73	0	27	0	25	0	13	2	1	0	5.19	2.32	6.64
(V18) (678GD) Safford	433	407	94.00%	26	6.00%	0	0	382	0	25	0	19	0	7	0	0	0	0	0	3.42	6.50	16.01
(V18) (678GE) Green Valley	413	401	97.09%	12	2.91%	0	0	366	0	35	0	11	0	1	0	0	0	0	0	4.98	0.00	6.72
(V18) (678GF) Northwest CBOC	1,984	1,845	92.99%	139	7.01%	0	0	1,778	0	67	0	87	0	40	0	4	0	8	0	8.70	3.26	1.99
(V18) (678GG) Southeast CBOC	1,959	1,832	93.52%	127	6.48%	0	0	1,764	0	68	0	34	0	88	0	5	0	0	0	11.36	2.78	0.84
(V18) (678MA) IDES Davis-Monthan AFB	6	6	100.00%	0	0.00%	0	0	6	0	0	0	0	0	0	0	0	0	0	0		1.80	
(V18) (678MB) IDES Fort Huachuca	6	6	100.00%	0	0.00%	0	0	6	0	0	0	0	0	0	0	0	0	0	0		1.75	
(V18) (756) El Paso, TX	29,891	26,160	87.52%	3,731	12.48%	3	40	24,066	34	2,094	5	1,900	0	1,113	0	679	0	39	1	8.35	9.61	19.40
(V18) (756) El Paso HCS	25,495	22,234	87.21%	3,261	12.79%	0	37	20,374	31	1,860	5	1,659	0	896	0	667	0	39	1	9.72	9.60	23.11
(V18) (756GA) Las Cruces	2,187	2,046	93.55%	141	6.45%	0	0	1,926	0	120	0	84	0	52	0	5	0	0	0	3.04	8.69	8.38
(V18) (756GB) El Paso Eastside CBOC	2,175	1,850	85.06%	325	14.94%	0	1	1,743	1	107	0	153	0	165	0	7	0	0	0	5.63		17.47
(V18) (756MA) IDES Fort Bliss	34	30	88.24%	4	11.76%	0	2	23	2	7	0	4	0	0	0	0	0	0	0		18.00	8.45
(V19) (436) Montana HCS	17,616	16,038	91.04%	1,578	8.96%	11	82	14,960	52	1,078	4	868	18	464	8	148	0	98	0	14.92	4.66	4.12
(V19) (436) Fort Harrison, MT	6,700	5,594	83.49%	1,106	16.51%	0	51	5,072	33	522	0	559	12	324	6	126	0	97	0	38.25	4.89	11.03
(V19) (436GA) Anaconda	69	68	98.55%	1	1.45%	0	0	65	0	3	0	1	0	0	0	0	0	0	0	2.05	5.33	1.25
(V19) (436GB) Great Falls	1,265	1,178	93.12%	87	6.88%	0	1	1,012	0	166	0	81	1	5	0	0	0	1	0	10.72	2.09	4.09
(V19) (436GC) Missoula	2,928	2,713	92.66%	215	7.34%	0	21	2,569	18	144	2	101	0	107	1	7	0	0	0	9.00	6.96	2.88
(V19) (436GD) Bozeman	753	742	98.54%	11	1.46%	0	2	695	0	47	0	10	1	1	1	0	0	0	0	5.54	4.84	2.70
(V19) (436GF) Kalispell	1,667	1,642	98.50%	25	1.50%	0	2	1,586	1	56	1	22	0	3	0	0	0	0	0	3.11	2.58	0.32
(V19) (436GH) Billings	3,585	3,497	97.55%	88	2.45%	0	3	3,391	0	106	1	57	2	20	0	11	0	0	0	2.54	3.80	1.05
(V19) (436GI) Glasgow	68	68	100.00%	0	0.00%	0	0	68	0	0	0	0	0	0	0	0	0	0	0	1.09	0.00	0.00
(V19) (436GJ) Miles City, MT CBOC	147	146	99.32%	1	0.68%	0	2	130	0	16	0	1	2	0	0	0	0	0	0	5.62	0.00	0.00
(V19) (436GK) Glendive, MT CBOC	179	146	81.56%	33	18.44%	0	0	136	0	10	0	33	0	0	0	0	0	0	0	19.18		1.66
(V19) (436GL) Cut Bank	15	14	93.33%	1	6.67%	0	0	14	0	0	0	0	0	0	0	1	0	0	0	0.00		0.00
(V19) (436GM) Lewistown CBOC	70	66	94.29%	4	5.71%	0	0	63	0	3	0	2	0	1	0	1	0	0	0	1.53	3.67	0.00
(V19) (436HC) 436HC HAVRE,MT (ORC)	170	164	96.47%	6	3.53%	0	0	159	0	5	0	1	0	3	0	2	0	0	0	1.81	6.22	2.56
(V19) (442) Cheyenne, WY	13,164	12,120	92.07%	1,044	7.93%	11	168	11,235	66	885	67	630	17	381	10	21	6	12	2	6.58	7.09	7.13
(V19) (442) Cheyenne	8,362	7,645	91.43%	717	8.57%	0	99	7,051	36	594	37	455	10	229	10	21	5	12	1	6.01	6.62	10.11
(V19) (442GB) Sidney	72	71	98.61%	1	1.39%	0	0	69	0	2	0	1	0	0	0	0	0	0	0	2.92	0.00	6.18
(V19) (442GC) Fort Collins	2,487	2,324	93.45%	163	6.55%	0	54	2,172	27	152	22	117	3	46	0	0	1	0	1	3.75	9.30	4.65
(V19) (442GD) Greeley	2,008	1,852	92.23%	156	7.77%	0	15	1,723	3	129	8	52	4	104	0	0	0	0	0	13.69	7.04	3.08
(V19) (442HK) R&C Healthcare MOC WY	222	218	98.20%	4	1.80%	0	0	212	0	6	0	4	0	0	0	0	0	0	0	2.11		0.43
(V19) (442QA) Rawlins	13	10	76.92%	3	23.08%	0	0	8	0	2	0	1	0	2	0	0	0	0	0		18.82	0.00
(V19) (554) Denver, CO	61,562	52,896	85.92%	8,666	14.08%	78	1,361	48,119	606	4,777	207	4,951	271	2,637	96	901	58	177	123	10.07	13.54	13.75
(V19) (554) Eastern Colorado HCS	35,260	31,461	89.23%	3,799	10.77%	0	986	28,764	472	2,697	193	2,201	191	1,048	34	418	32	132	6			

Pending Wait Times Using Preferred Date\*

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(V19) (575) Grand Junction, CO	8,126	7,759	95.48%	367	4.52%	11	12	7,367	2	392	9	323	1	35	0	7	0	2	0	3.73	6.87	3.45
(V19) (575) Grand Junction	7,460	7,123	95.48%	337	4.52%	0	11	6,783	2	340	9	301	0	27	0	7	0	2	0	3.72	6.68	3.45
(V19) (575GA) Montrose	563	548	97.34%	15	2.66%	0	1	513	0	35	0	12	1	3	0	0	0	0	0	3.69	5.51	3.81
(V19) (575GB) Craig Telehealth Outreach Clinic	103	88	85.44%	15	14.56%	0	0	71	0	17	0	10	0	5	0	0	0	0	0	4.39	23.56	2.58
(V19) (660) Salt Lake City, UT	27,363	24,379	89.09%	2,984	10.91%	11	882	21,818	305	2,561	120	1,799	239	976	139	139	55	70	24	13.41	10.53	3.70
(V19) (660) Salt Lake City HCS - George E. Wahler	20,929	18,519	88.48%	2,410	11.52%	0	793	16,412	270	2,107	101	1,437	206	771	137	134	55	68	24	16.25	10.21	4.04
(V19) (660GA) Pocatello	1,335	1,289	96.55%	46	3.45%	0	71	1,246	27	43	13	37	30	8	1	0	0	1	0	4.91	5.37	2.04
(V19) (660GB) Ogden	2,011	1,846	91.80%	165	8.20%	0	12	1,763	5	83	4	80	2	84	1	1	0	0	0	13.16	9.38	3.25
(V19) (660GD) Roosevelt	101	100	99.01%	1	0.99%	0	0	100	0	0	0	1	0	0	0	0	0	0	0	0.00	42.00	0.00
(V19) (660GE) Orem	853	824	96.60%	29	3.40%	0	2	755	2	69	0	25	0	4	0	0	0	0	0	6.35	11.42	3.69
(V19) (660GG) St. George	937	797	85.06%	140	14.94%	0	2	685	0	112	1	68	1	71	0	1	0	0	0	8.80	35.85	4.65
(V19) (660GJ) West Valley City	1,125	952	84.62%	173	15.38%	0	2	814	1	138	1	133	0	36	0	3	0	1	0	16.53	4.78	4.87
(V19) (660GK) Elko, NV	72	52	72.22%	20	27.78%	0	0	43	0	9	0	18	0	2	0	0	0	0	0	24.20	0.50	0.00
(V19) (666) Sheridan, WY	4,085	4,001	97.94%	84	2.06%	12	0	3,747	0	254	0	62	0	17	0	4	0	1	0	5.70	4.65	2.87
(V19) (666) Sheridan	1,975	1,955	98.99%	20	1.01%	0	0	1,867	0	88	0	12	0	8	0	0	0	0	0	5.11	3.28	2.20
(V19) (666GB) Casper	833	803	96.40%	30	3.60%	0	0	699	0	104	0	23	0	3	0	4	0	0	0	6.81	15.54	6.46
(V19) (666GC) Riverton	552	537	97.28%	15	2.72%	0	0	507	0	30	0	9	0	5	0	0	0	1	0	6.70	11.00	2.03
(V19) (666GD) Powell	138	138	100.00%	0	0.00%	0	0	138	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.17
(V19) (666GE) Gillette	192	173	90.10%	19	9.90%	0	0	141	0	32	0	18	0	1	0	0	0	0	0	13.42	11.64	0.00
(V19) (666GF) Rock Springs	395	395	100.00%	0	0.00%	0	0	395	0	0	0	0	0	0	0	0	0	0	0	0.66	0.00	0.08
(V20) (463) Anchorage, AK	5,925	5,729	96.69%	196	3.31%	48	27	5,421	4	308	19	166	3	23	0	0	0	7	1	6.84	4.08	1.23
(V20) (463) Alaska VA Healthcare System	4,541	4,359	95.99%	182	4.01%	0	26	4,070	4	289	18	152	3	23	0	0	0	7	1	10.62	4.07	1.21
(V20) (463BU) Anchorage DCHV	180	178	98.89%	2	1.11%	0	0	174	0	4	0	2	0	0	0	0	0	0	0			13.93
(V20) (463GA) Fairbanks	454	447	98.46%	7	1.54%	0	0	438	0	9	0	7	0	0	0	0	0	0	0	0.43	7.49	0.17
(V20) (463GB) Kenai	431	426	98.84%	5	1.16%	0	0	422	0	4	0	5	0	0	0	0	0	0	0	1.04	1.02	1.95
(V20) (463GC) Mat-Su	319	319	100.00%	0	0.00%	0	1	317	0	2	1	0	0	0	0	0	0	0	0	0.36		0.26
(V20) (531) Boise, ID	13,979	12,345	88.31%	1,634	11.69%	7	38	11,809	15	536	7	857	11	530	3	142	0	105	2	1.78	14.04	1.46
(V20) (531) Boise	12,366	10,767	87.07%	1,599	12.93%	0	38	10,269	15	498	7	831	11	524	3	142	0	102	2	1.68	14.37	1.42
(V20) (531GE) Twin Falls	618	611	98.87%	7	1.13%	0	0	608	0	3	0	6	0	0	0	0	0	1	0	1.64	0.26	2.38
(V20) (531GG) Canyon County	991	963	97.17%	28	2.83%	0	0	928	0	35	0	20	0	6	0	0	0	2	0	2.41	7.97	1.19
(V20) (531MA) IDES Mt Home AFB	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			0.00
(V20) (531MB) IDES Idaho ANG	3	3	100.00%	0	0.00%	0	0	3	0	0	0	0	0	0	0	0	0	0	0			0.00
(V20) (648) Portland, OR	72,002	66,808	92.79%	5,194	7.21%	3	1,146	62,266	210	4,542	100	3,337	254	1,148	302	584	63	125	217	12.95	9.30	1.86
(V20) (648) Portland	49,334	46,059	93.36%	3,275	6.64%	0	848	43,684	172	2,375	71	1,825	188	789	264	550	27	111	126	7.25	10.01	1.24
(V20) (648A4) Vancouver	10,400	9,717	93.43%	683	6.57%	0	178	8,956	18	761	15	590	28	79	15	9	21	5	81	13.51	5.58	0.56
(V20) (648GA) Bend	2,799	2,596	92.75%	203	7.25%	0	69	2,431	11	165	10	143	26	48	14	12	6	0	2	9.44	4.73	5.40
(V20) (648GB) Salem	4,109	3,538	86.10%	571	13.90%	0	13	3,133	4	405	0	347	1	211	3	10	0	3	5	18.91	8.22	6.13
(V20) (648GD) North Coast	281	244	86.83%	37	13.17%	0	1	203	0	41	0	34	0	3	0	0	0	0	1	20.41		1.21
(V20) (648GE) East Portland	1,439	1,280	88.95%	159	11.05%	0	0	1,071	0	209	0	150	0	7	0	1	0	1	0	13.17		3.04
(V20) (648GF) Hillsboro	2,325	2,226	95.74%	99	4.26%	0	9	1,810	1	416	1	92	3	3	3	0	0	4	1	11.70	7.44	3.34
(V20) (648GG) West Linn	1,315	1,148	87.30%	167	12.70%	0	28	978	4	170	3	156	8	8	3	2	9	1	1	12.71		3.92
(V20) (653) Roseburg, OR	21,279	19,920	93.61%	1,359	6.39%	24	750	18,675	295	1,245	201	986	91	300	51	45	14	28	98	12.11	5.44	1.71
(V20) (653) Roseburg HCS	15,311	14,527	94.88%	784	5.12%	0	428	13,643	143	884	98	633	57	103	36	26	11	22	83	10.63	4.90	1.36
(V20) (653BY) Eugene	4,425	4,080	92.20%	345	7.80%	0	282	3,805	126	275	94	204	30	122	14	16	3	3	15	11.42	13.81	1.44
(V20) (653GA) North Bend	1,037	814	78.50%	223	21.50%	0	33	739	23	75	5	145	4	73	1	3	0	2	0	19.97	21.47	5.13
(V20) (653GB) Brookings	506	499	98.62%	7	1.38%	0	7	488	3	11	4	4	0	2	0	0	0	1	0	4.57	2.53	0.95
(V20) (663) VA Puget Sound, WA	62,176	58,807	94.58%	3,369	5.42%	5	235	54,952	85	3,855	47	2,291	69	843	2	214	10	21	22	7.09	8.65	1.33
(V20) (663) Seattle	29,655	28,251	95.27%	1,404	4.73%	0	196	26,342	49	1,909	44	1,099	69	251	2	48	10	6	22	6.21	6.92	1.47
(V20) (663A4) American Lake	26,365	24,728	93.79%	1,637	6.21%	0	22	23,225	21	1,503	1	900	0	563	0	164	0	10	0	9.27	11.05	0.94
(V20) (663GA) King County	1,347	1,339	99.41%	8	0.59%	0	0	1,174	0	165	0	8	0	0	0	0	0	0	0	5.13	1.61	4.13
(V20) (663GB) Bremerton (Kipsap County)	850	841	98.94%	9	1.06%	0	2	832	1	9	1	8	0	0	0	1	0	0	0	1.42	1.46	0.58
(V20) (663GC) Bellingham Area (Whatcom Count	2,664	2,479	93.06%	185	6.94%	0	15	2,317	14	162	1	165	0	15	0	0	0	5	0	4.19	9.58	1.36
(V20) (663GD) South Sound	1,270	1,153	90.79%	117	9.21%	0	0	1,052	0	101	0	102	0	14	0	1	0	0	0	9.28	0.00	3.43
(V20) (663HK) PUGET SOUND MMU, WA	24	15	62.50%	9	37.50%	0	0	10	0	5	0	9	0	0	0	0	0	0	0	18.26		
(V20) (663MA) IDES Fort Lewis	1	1	100.00%	0	0.00%	0	0	0	0	1	0	0	0	0	0	0	0	0	0			
(V20) (668) Spokane, WA	21,414	20,071	93.73%	1,343	6.27%	0																

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(V20) (687HA) Yakima	1,082	1,044	96.49%	38	3.51%	0	1	973	0	71	0	36	0	1	0	1	0	0	1	8.56	6.12	0.99
(V20) (692) White City, OR	14,126	13,649	96.62%	477	3.38%	12	520	13,323	74	326	62	301	105	70	114	9	36	97	129	4.20	11.55	1.71
(V20) (692) Southern Oregon Rehabilitation Ctr	12,479	12,010	96.24%	469	3.76%	0	519	11,688	73	322	62	297	105	68	114	9	36	95	129	6.10	11.66	1.91
(V20) (692GA) Klamath Falls	1,137	1,130	99.38%	7	0.62%	0	1	1,127	1	3	0	3	0	2	0	0	0	2	0	0.27	0.00	0.04
(V20) (692GB) Grants Pass	510	509	99.80%	1	0.20%	0	0	508	0	1	0	1	0	0	0	0	0	0	0	0.35	0.00	0.44
(V21) (358) Manila, PI	1,174	1,152	98.13%	22	1.87%	5	13	1,058	13	94	0	18	0	3	0	1	0	0	0	4.66	2.70	2.97
(V21) (358) Manila	1,174	1,152	98.13%	22	1.87%	0	13	1,058	13	94	0	18	0	3	0	1	0	0	0	4.66	2.70	2.97
(V21) (459) Honolulu, HI	14,183	13,693	96.55%	490	3.45%	15	66	12,945	21	748	12	374	27	68	1	32	0	16	5	8.23	1.97	2.89
(V21) (459) Pacific Islands HCS (Honolulu)	8,138	7,890	96.95%	248	3.05%	0	6	7,628	0	262	2	203	4	29	0	7	0	9	0	6.73	1.88	1.17
(V21) (459GA) Maui Clinic	1,217	1,132	93.02%	85	6.98%	0	0	1,067	0	65	0	46	0	16	0	23	0	0	0	14.49	2.04	2.73
(V21) (459GB) Hilo Clinic	1,281	1,186	92.58%	95	7.42%	0	3	1,061	1	125	2	73	0	19	0	2	0	1	0	15.20	1.32	4.12
(V21) (459GC) Kona Clinic	515	509	98.83%	6	1.17%	0	4	492	0	17	0	4	0	0	0	0	0	2	4	4.31	6.73	4.58
(V21) (459GD) Kauai Clinic	719	715	99.44%	4	0.56%	0	0	706	0	9	0	2	0	1	0	0	0	1	0	1.25	0.95	2.34
(V21) (459GE) Guam Clinic	857	824	96.15%	33	3.85%	0	0	676	0	148	0	29	0	3	0	0	0	1	0	13.16	2.92	2.48
(V21) (459GF) American Samoa Clinic	529	524	99.05%	5	0.95%	0	53	495	20	29	8	3	23	0	1	0	0	2	1	4.11	3.73	4.03
(V21) (459GG) Leeward Oahu	927	913	98.49%	14	1.51%	0	0	820	0	93	0	14	0	0	0	0	0	0	0	5.33		4.85
(V21) (570) Fresno, CA	16,707	14,927	89.35%	1,780	10.65%	1	53	13,910	21	1,017	2	851	3	654	1	186	2	89	24	0.73	13.99	0.53
(V21) (570) Fresno	15,308	13,627	89.02%	1,681	10.98%	0	53	12,667	21	960	2	793	3	638	1	165	2	85	24	0.66	13.86	0.31
(V21) (570GA) Merced	534	485	90.82%	49	9.18%	0	0	462	0	23	0	24	0	10	0	15	0	0	0	1.04	23.25	1.57
(V21) (570GB) Tulare	628	603	96.02%	25	3.98%	0	0	581	0	22	0	24	0	1	0	0	0	0	0	1.32	7.78	1.61
(V21) (570GC) Oakhurst	237	212	89.45%	25	10.55%	0	0	200	0	12	0	10	0	5	0	6	0	4	0	0.13	26.38	1.10
(V21) (612) N. California, CA	60,810	52,443	86.24%	8,367	13.76%	44	257	48,190	54	4,253	23	4,850	93	2,585	64	773	9	159	14	4.89	16.61	2.28
(V21) (612) N. California HCS-Martinez	19	17	89.47%	2	10.53%	0	0	11	0	6	0	2	0	0	0	0	0	0	0		11.26	
(V21) (612A4) N. California HCS-Sacramento	20,861	17,069	81.82%	3,792	18.18%	0	197	15,498	40	1,571	23	2,251	74	1,085	49	382	5	74	6	4.39	18.89	5.72
(V21) (612B4) Redding	6,560	6,283	95.78%	277	4.22%	0	3	6,010	1	273	0	203	1	60	0	12	1	2	0	4.67	5.30	0.51
(V21) (612BY) Oakland	6,835	6,695	97.95%	140	2.05%	0	23	6,514	0	181	0	92	12	42	9	6	0	0	2	2.67	4.26	1.09
(V21) (612GD) Fairfield	1,278	1,247	97.57%	31	2.43%	0	0	1,217	0	30	0	12	0	17	0	2	0	0	0	3.51	5.22	0.21
(V21) (612GE) Vallejo/Mare Island	2,604	1,950	74.88%	654	25.12%	0	1	1,678	0	272	0	352	0	211	0	89	0	2	1	7.54	20.52	0.85
(V21) (612GF) Martinez	10,767	8,957	83.19%	1,810	16.81%	0	31	7,965	12	992	0	1,130	6	607	6	60	3	13	4	9.50	17.02	0.13
(V21) (612GG) Chico	2,367	2,232	94.30%	135	5.70%	0	0	2,132	0	100	0	113	0	13	0	6	0	3	0	1.88	8.55	4.37
(V21) (612GH) McClellan	8,918	7,402	83.00%	1,516	17.00%	0	1	6,621	1	781	0	685	0	550	0	216	0	65	0	2.78	20.90	0.63
(V21) (612GI) Yuba City	601	591	98.34%	10	1.66%	0	1	544	0	47	0	10	0	0	0	0	0	0	1	6.33	0.00	1.16
(V21) (640) Palo Alto, CA	49,002	45,393	92.63%	3,609	7.37%	44	472	41,730	48	3,663	24	2,612	95	694	71	207	40	96	194	7.09	7.86	6.46
(V21) (640) Palo Alto-Palo Alto	24,067	22,389	93.03%	1,678	6.97%	0	68	20,539	20	1,850	6	1,176	18	354	9	97	7	51	8	5.13	7.42	2.32
(V21) (640A0) Palo Alto-Menlo Pk	1,740	1,723	99.02%	17	0.98%	0	0	1,630	0	93	0	14	0	2	0	0	0	1	0	5.92	3.35	3.27
(V21) (640A4) Livermore	8,023	7,294	90.91%	729	9.09%	0	403	6,618	28	676	17	403	77	188	62	102	33	36	186	8.70	10.36	2.24
(V21) (640BY) San Jose	3,689	3,429	92.95%	260	7.05%	0	0	3,122	0	307	0	240	0	19	0	0	0	1	0	7.25	6.86	5.75
(V21) (640GA) Palo Alto HCS- Capitola	77	77	100.00%	0	0.00%	0	0	71	0	6	0	0	0	0	0	0	0	0	0	2.98		27.50
(V21) (640GB) Sonora (Tuolumne County)	504	469	93.06%	35	6.94%	0	0	441	0	28	0	31	0	4	0	0	0	0	0	7.94		2.00
(V21) (640GC) Fremont	540	492	91.11%	48	8.89%	0	0	456	0	36	0	44	0	1	0	0	0	3	0	3.74	13.43	12.40
(V21) (640HA) Stockton	2,928	2,615	89.31%	313	10.69%	0	1	2,327	0	288	1	278	0	30	0	4	0	1	0	12.21	0.33	13.83
(V21) (640HB) Modesto	2,796	2,632	94.13%	164	5.87%	0	0	2,488	0	144	0	100	0	61	0	0	0	3	0	4.40	3.22	8.83
(V21) (640HC) Monterey	4,638	4,273	92.13%	365	7.87%	0	0	4,038	0	235	0	326	0	35	0	4	0	0	0	6.81	7.19	1.58
(V21) (654) Reno, NV	25,486	22,735	89.21%	2,751	10.79%	17	78	21,013	21	1,722	5	1,434	2	772	1	387	16	158	33	9.95	14.56	2.89
(V21) (654) Sierra Nevada HCS	22,542	19,897	88.27%	2,645	11.73%	0	78	18,320	21	1,577	5	1,343	2	764	1	383	16	155	33	12.44	14.58	2.11
(V21) (654GA) Sierra Foothills	1,064	1,029	96.71%	35	3.29%	0	0	988	0	41	0	23	0	6	0	4	0	2	0	2.98	0.00	6.67
(V21) (654GB) Carson Valley	979	932	95.20%	47	4.80%	0	0	875	0	57	0	45	0	2	0	0	0	0	0	6.19	0.00	4.55
(V21) (654GC) Lahontan Valley	673	653	97.03%	20	2.97%	0	0	610	0	43	0	19	0	0	0	0	0	1	0	6.51	5.00	3.09
(V21) (654GD) Diamond View	228	224	98.25%	4	1.75%	0	0	220	0	4	0	4	0	0	0	0	0	0	0	0.17	7.00	4.13
(V21) (662) San Francisco, CA	27,858	25,430	91.28%	2,428	8.72%	91	213	23,872	64	1,558	26	1,629	61	599	15	152	15	48	32	12.21	7.94	5.94
(V21) (662) San Francisco	20,452	18,744	91.65%	1,708	8.35%	0	151	17,740	52	1,004	21	1,080	48	454	12	138	11	36	7	13.02	7.99	2.93
(V21) (662GA) Santa Rosa	2,641	2,494	94.43%	147	5.57%	0	39	2,332	4	162	3	137	5	10	1	0	4	0	22	5.78	6.00	2.77
(V21) (662GC) Eureka	1,817	1,573	86.57%	244	13.43%	0	12	1,404	4	169	2	205	6	37	0	1	0	1	0	14.02	13.19	4.02
(V21) (662GD) Ukiah	1,110	906	81.62%	204	18.38%	0	1	812	0	94	0	115	0	68	0	10	0	11	1	22.36	8.92	17.20
(V21) (662GE) Northern San Bruno CBOC	498	491	98.59																			

Pending Wait Times Using Preferred Date\*

Facility (Data On 12/15/14)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V22) (600) Long Beach HCS	41,059	39,663	96.60%	1,396	3.40%	0	129	37,665	56	1,998	12	960	38	349	14	48	7	39	2	9.54	3.75	4.37
(V22) (600GA) Anaheim	950	926	97.47%	24	2.53%	0	1	875	1	51	0	20	0	2	0	1	0	1	0	4.27	4.43	4.65
(V22) (600GB) Santa Ana	1,721	1,578	91.69%	143	8.31%	0	2	1,358	0	220	2	136	0	5	0	0	0	2	0	13.70	10.76	6.09
(V22) (600GC) Cabrillo (Long Beach)	130	130	100.00%	0	0.00%	0	0	123	0	7	0	0	0	0	0	0	0	0	0	1.83		8.19
(V22) (600GD) Santa Fe Springs/Whittier	1,828	1,822	99.67%	6	0.33%	0	0	1,753	0	69	0	5	0	1	0	0	0	0	0	4.08	3.23	4.39
(V22) (600GE) Laguna Hills	1,099	1,095	99.64%	4	0.36%	0	2	1,054	2	41	0	4	0	0	0	0	0	0	0	4.84		3.33
(V22) (605) Loma Linda, CA	62,357	58,346	93.57%	4,011	6.43%	6	65	54,344	16	4,002	9	2,464	17	892	5	358	4	297	14	8.27	8.85	4.35
(V22) (605) Loma Linda VAMC	51,592	47,952	92.94%	3,640	7.06%	0	52	44,452	10	3,500	6	2,202	14	820	4	323	4	295	14	9.99	8.86	4.76
(V22) (605GA) Victorville	2,849	2,766	97.09%	83	2.91%	0	0	2,697	0	69	0	56	0	11	0	15	0	1	0	3.79		5.25
(V22) (605GB) Murrieta	2,077	1,943	93.55%	134	6.45%	0	6	1,778	2	165	2	130	1	4	1	0	0	0	0	10.37	6.06	0.70
(V22) (605GC) Palm Desert	2,111	2,102	99.57%	9	0.43%	0	5	2,007	4	95	0	9	1	0	0	0	0	0	0	1.19	8.15	4.04
(V22) (605GD) Corona (Riverside County) CA	1,553	1,541	99.23%	12	0.77%	0	2	1,431	0	110	1	9	1	2	0	1	0	0	0	6.09		6.68
(V22) (605GE) Rancho Cucamonga	2,175	2,042	93.89%	133	6.11%	0	0	1,979	0	63	0	58	0	55	0	19	0	1	0	15.73	0.00	0.30
(V22) (664) San Diego, CA	59,304	53,131	89.59%	6,173	10.41%	5	361	49,485	78	3,646	41	3,091	96	1,225	45	443	27	1,414	74	10.28	11.34	7.61
(V22) (664) San Diego HCS	39,034	34,527	88.45%	4,507	11.55%	0	218	31,867	40	2,660	15	2,292	52	800	25	338	21	1,077	65	11.91	11.10	11.90
(V22) (664BY) Mission Valley	9,178	8,549	93.15%	629	6.85%	0	41	8,243	4	306	8	234	16	255	5	63	4	77	4	9.17	11.18	7.68
(V22) (664GA) Imperial Valley	623	622	99.84%	1	0.16%	0	0	608	0	14	0	1	0	0	0	0	0	0	0	4.66	0.03	0.60
(V22) (664GB) Oceanside	7,079	6,266	88.52%	813	11.48%	0	68	5,748	24	518	8	436	20	128	15	16	1	233	0	7.64	13.45	3.39
(V22) (664GC) Chula Vista	1,668	1,531	91.79%	137	8.21%	0	7	1,431	1	100	1	85	0	21	0	11	0	20	5	9.57	14.56	9.76
(V22) (664GD) Escondido	1,722	1,636	95.01%	86	4.99%	0	27	1,588	9	48	9	43	8	21	0	15	1	7	0	15.82	0.00	2.99
(V22) (691) Greater Los Angeles HCS	79,474	72,094	90.71%	7,380	9.29%	103	374	66,381	82	5,713	61	4,104	84	2,400	102	763	17	113	28	6.16	12.90	3.94
(V22) (691) West Los Angeles, CA	34,398	30,739	89.36%	3,659	10.64%	0	294	28,123	58	2,616	51	2,001	81	1,287	102	298	0	73	2	7.04	12.00	2.91
(V22) (691AA) Sepulveda	19,329	17,389	89.96%	1,940	10.04%	0	22	16,057	2	1,332	1	909	2	681	0	340	17	10	0	7.46	14.40	1.67
(V22) (691GB) Santa Barbara	1,344	1,297	96.50%	47	3.50%	0	21	1,220	12	77	8	41	1	6	0	0	0	0	0	4.24	3.12	7.72
(V22) (691GC) Gardena	737	678	91.99%	59	8.01%	0	0	612	0	66	0	50	0	9	0	0	0	0	0	1.34	26.10	7.37
(V22) (691GD) Bakersfield	5,716	5,644	98.74%	72	1.26%	0	5	5,565	5	79	0	29	0	43	0	0	0	0	0	1.76	5.57	2.54
(V22) (691GE) Los Angeles	9,308	8,325	89.44%	983	10.56%	0	3	7,537	3	788	0	606	0	243	0	111	0	23	0	6.83	14.75	5.48
(V22) (691GF) EAST LOS ANGELES CLINIC	849	848	99.88%	1	0.12%	0	0	842	0	6	0	0	0	0	0	1	0	0	0	1.16	0.00	0.35
(V22) (691GG) Antelope Valley	1,792	1,764	98.44%	28	1.56%	0	0	1,697	0	67	0	28	0	0	0	0	0	0	0	1.85	0.00	0.58
(V22) (691GK) San Luis Obispo	1,057	932	88.17%	125	11.83%	0	0	826	0	106	0	113	0	12	0	0	0	0	0	11.60	11.61	5.23
(V22) (691GL) Santa Maria	3,247	2,900	89.31%	347	10.69%	0	28	2,654	1	246	1	230	0	97	0	13	0	7	26	3.99	15.20	5.49
(V22) (691GM) Port Hueneme (Oxnard)	1,697	1,578	92.99%	119	7.01%	0	1	1,248	1	330	0	97	0	22	0	0	0	0	0	9.90		10.00
(V23) (437) Fargo, ND	17,201	16,489	95.86%	712	4.14%	6	4	15,763	4	726	0	568	0	125	0	14	0	5	0	5.21	4.09	1.71
(V23) (437) Fargo VA Health Care System	14,237	13,651	95.88%	586	4.12%	0	4	13,048	4	603	0	486	0	86	0	10	0	4	0	5.49	3.86	2.29
(V23) (437GA) Grafton	162	162	100.00%	0	0.00%	0	0	161	0	1	0	0	0	0	0	0	0	0	0	0.38	0.00	0.38
(V23) (437GB) Bismarck ND	637	626	98.27%	11	1.73%	0	0	612	0	14	0	11	0	0	0	0	0	0	0	0.88	3.93	0.05
(V23) (437GC) Fergus Falls	557	490	87.97%	67	12.03%	0	0	431	0	59	0	49	0	14	0	4	0	0	0	14.75	0.00	1.22
(V23) (437GD) Minot	444	403	90.77%	41	9.23%	0	0	375	0	28	0	18	0	23	0	0	0	0	0	3.26	19.51	0.81
(V23) (437GE) Bemidji CBOC	598	595	99.50%	3	0.50%	0	0	589	0	6	0	3	0	0	0	0	0	0	0	0.85	2.73	0.11
(V23) (437GF) Williston CBOC ND	122	122	100.00%	0	0.00%	0	0	121	0	1	0	0	0	0	0	0	0	0	0	0.77	0.00	0.00
(V23) (437GI) Grand Forks	444	440	99.10%	4	0.90%	0	0	426	0	14	0	1	0	2	0	0	0	1	0	2.35	5.95	0.31
(V23) (438) Sioux Falls, SD	19,549	18,977	97.07%	572	2.93%	6	50	17,995	11	982	9	436	11	86	2	39	0	11	17	3.32	5.80	4.35
(V23) (438) Sioux Falls	15,448	14,998	97.09%	450	2.91%	0	23	14,165	8	833	5	349	8	58	2	33	0	10	0	3.92	5.50	4.34
(V23) (438GA) Spirit Lake CBOC	715	711	99.44%	4	0.56%	0	3	699	2	12	1	3	0	1	0	0	0	0	0	0.25	3.10	1.40
(V23) (438GC) Sioux City	1,316	1,264	96.05%	52	3.95%	0	3	1,200	0	64	0	49	1	2	0	1	0	0	2	5.04	4.53	5.16
(V23) (438GD) Aberdeen (Brown County)	739	703	95.13%	36	4.87%	0	0	676	0	27	0	15	0	18	0	2	0	1	0	0.58	18.91	0.31
(V23) (438GE) Wagner	140	130	92.86%	10	7.14%	0	3	127	0	3	1	4	2	3	0	3	0	0	0	2.14	0.00	20.87
(V23) (438GF) Watertown	1,191	1,171	98.32%	20	1.68%	0	18	1,128	1	43	2	16	0	4	0	0	0	0	15	1.20	7.97	4.19
(V23) (568) Black Hills HCS, SD	13,215	12,444	94.17%	771	5.83%	2	5	11,788	1	656	1	573	3	176	0	19	0	3	0	4.16	8.90	2.93
(V23) (568) Fort Meade	5,927	5,420	91.45%	507	8.55%	0	1	5,127	0	293	0	329	1	161	0	16	0	1	0	3.05	8.85	2.40
(V23) (568A4) Hot Springs	3,968	3,820	96.27%	148	3.73%	0	2	3,638	1	182	0	129	1	15	0	3	0	1	0	10.35	6.71	2.45
(V23) (568GA) Rapid City SD	1,778	1,674	94.15%	104	5.85%	0	2	1,527	0	147	1	103	1	0	0	0	0	1	0	6.61	23.76	3.60
(V23) (568GB) Pierre	832	832	100.00%	0	0.00%	0	0	832	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	2.57
(V23) (568HA) Newcastle	10	9	90.00%	1	10.00%	0	0	8	0	1	0	1	0	0	0	0	0	0	0	14.00		4.00
(V23) (568HB) Gordon CBOC	14	14	100.00%	0	0.00%	0	0	14	0	0	0	0	0	0	0	0	0	0	0			1.93
(V23) (568HF) Pine Ridge	92	88	95.65%	4	4.35%	0	0	83	0	5	0	4	0	0	0	0	0	0	0	14.56		0.00
(V23) (568HH) Gering SD	412	408	99.03%	4	0.97%	0	0	386	0	22	0	4	0	0	0	0	0	0	0	3.40	0.00	1.67
(V23) (568HJ) Rosebud	98	98	100.00%	0	0.00%	0	0	98	0	0	0	0	0	0	0	0	0	0	0	0.00		
(V23) (568HK) McLaughlin	2	2	100.00%	0	0.00%	0	0	1	0	1	0	0	0	0	0	0	0	0	0			9.00
(V23) (568HM) Eagle Butte SD	19	16	84.21%	3	15.79%	0	0	16	0	0	0	3	0	0	0	0	0	0	0	0.00		23.00
(V23) (568HP) Winner	61	61	100.00%	0	0.00%	0	0	56	0	5	0	0	0	0	0	0	0	0	0	2.96		4.40
(V23) (568MA) IDES Ellsworth AFB	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0		4.00	
(V23) (618) Minneapolis, MN	66,095	64,135	97.03%	1,960	2.97%	1	20	62,208	19	1,927												

Pending Wait Times Using Preferred Date\*

Facility (Data On 12/15/14)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V23) (618GA) Mankato MN	1,362	1,227	90.09%	135	9.91%	0	1	1,133	1	94	0	89	0	38	0	8	0	0	0	13.39		1.32
(V23) (618GB) Hibbing	991	976	98.49%	15	1.51%	0	0	931	0	45	0	13	0	1	0	1	0	0	0	4.22	3.63	3.09
(V23) (618GD) Maplewood (St. Paul)	1,534	1,409	91.85%	125	8.15%	0	0	1,320	0	89	0	124	0	1	0	0	0	0	0	3.76	13.08	2.73
(V23) (618GE) Eau Claire	1,652	1,644	99.52%	8	0.48%	0	1	1,604	1	40	0	8	0	0	0	0	0	0	0	5.43	0.17	0.12
(V23) (618GG) Rochester	991	990	99.90%	1	0.10%	0	0	972	0	18	0	1	0	0	0	0	0	0	0	1.57	0.71	2.20
(V23) (618GH) Hayward/Rice Lake VA OPC	1,016	979	96.36%	37	3.64%	0	0	926	0	53	0	27	0	10	0	0	0	0	0	7.32	1.10	0.89
(V23) (618GI) Northwest Metro VA OPC	3,471	3,262	93.98%	209	6.02%	0	0	3,049	0	213	0	185	0	22	0	1	0	1	0	3.42	7.07	3.79
(V23) (618GJ) Shakopee	409	408	99.76%	1	0.24%	0	0	404	0	4	0	1	0	0	0	0	0	0	0	1.66	4.89	0.67
(V23) (618GK) Albert Lea	360	357	99.17%	3	0.83%	0	0	344	0	13	0	2	0	1	0	0	0	0	0	2.72	5.26	1.45
(V23) (636) Central Iowa, IA	20,168	19,235	95.37%	933	4.63%	16	143	18,300	33	935	19	587	9	160	7	89	6	97	69	7.44	4.49	2.79
(V23) (636A6) Des Moines	13,999	13,447	96.06%	552	3.94%	0	115	12,782	20	665	10	391	4	134	6	23	6	4	69	5.13	4.19	2.92
(V23) (636BU) VADOM Des Moines IA	49	49	100.00%	0	0.00%	0	0	49	0	0	0	0	0	0	0	0	0	0	0	0.00		
(V23) (636GC) Mason City	1,146	1,039	90.66%	107	9.34%	0	15	951	5	88	8	100	1	6	1	1	0	0	0	6.42	12.98	5.04
(V23) (636GD) Marshalltown	467	464	99.36%	3	0.64%	0	4	455	0	9	0	3	4	0	0	0	0	0	0	1.48	9.42	1.11
(V23) (636GK) Fort Dodge	3,439	3,195	92.90%	244	7.10%	0	9	3,094	8	101	1	69	0	19	0	64	0	92	0	10.20	0.81	0.32
(V23) (636GM) Carroll	326	321	98.47%	5	1.53%	0	0	298	0	23	0	4	0	0	0	0	0	1	0	4.99	7.11	5.40
(V23) (636GR) Knoxville	742	720	97.04%	22	2.96%	0	0	671	0	49	0	20	0	1	0	1	0	0	0	1.92	8.27	1.16
(V23) (636) Iowa City, IA	30,106	28,553	94.84%	1,553	5.16%	21	26	27,104	9	1,449	5	959	4	398	3	145	3	51	2	7.61	5.30	2.78
(V23) (636A8) Iowa City	19,863	18,744	94.37%	1,119	5.63%	0	23	17,777	8	967	5	640	3	299	3	133	3	47	1	5.57	5.39	1.12
(V23) (636GF) Bettendorf	1,911	1,854	97.02%	57	2.98%	0	0	1,752	0	102	0	54	0	3	0	0	0	0	0	7.39	2.83	3.37
(V23) (636GG) Quincy	754	683	90.58%	71	9.42%	0	0	641	0	42	0	51	0	19	0	0	0	1	0	8.09	2.29	10.54
(V23) (636GH) Waterloo	1,636	1,604	98.04%	32	1.96%	0	1	1,536	0	68	0	25	1	7	0	0	0	0	0	6.38	1.33	2.16
(V23) (636GI) Galesburg	1,369	1,291	94.30%	78	5.70%	0	0	1,218	0	73	0	68	0	9	0	1	0	0	0	4.28	0.33	6.13
(V23) (636GJ) Dubuque	1,660	1,658	99.88%	2	0.12%	0	0	1,652	0	6	0	1	0	1	0	0	0	0	0	0.27	0.00	0.61
(V23) (636GN) Cedar Rapids	1,277	1,126	88.18%	151	11.82%	0	1	1,037	0	89	0	87	0	54	0	9	0	1	1	17.65	0.48	4.56
(V23) (636GS) Ottumwa	628	604	96.18%	24	3.82%	0	0	550	0	54	0	17	0	5	0	2	0	0	0	8.72	5.82	2.58
(V23) (636GT) Sterling	468	455	97.22%	13	2.78%	0	0	431	0	24	0	11	0	1	0	0	0	1	0	6.51	5.34	4.56
(V23) (636GU) Decorah	540	534	98.89%	6	1.11%	0	1	510	1	24	0	5	0	0	0	0	0	1	0	5.31	0.00	1.95
(V23) (636) Nebraska-W Iowa, NE	35,243	34,871	98.94%	372	1.06%	11	61	33,921	13	950	13	257	9	73	4	28	7	14	15	2.31	2.43	1.16
(V23) (636) Omaha	18,810	18,548	98.61%	262	1.39%	0	50	18,016	11	532	9	162	4	67	4	22	7	11	15	2.68	2.60	1.65
(V23) (636A4) Grand Island	8,918	8,875	99.52%	43	0.48%	0	9	8,749	2	126	2	38	5	2	0	3	0	0	0	1.90	0.88	0.84
(V23) (636A5) Lincoln	5,427	5,378	99.10%	49	0.90%	0	2	5,138	0	240	2	47	0	1	0	1	0	0	0	2.18	4.33	0.30
(V23) (636BW) Grand Island Domiciliary	5	5	100.00%	0	0.00%	0	0	5	0	0	0	0	0	0	0	0	0	0	0			0.00
(V23) (636BX) Omaha Domiciliary	261	261	100.00%	0	0.00%	0	0	261	0	0	0	0	0	0	0	0	0	0	0			
(V23) (636GA) Norfolk NE	712	703	98.74%	9	1.26%	0	0	677	0	26	0	5	0	1	0	1	0	2	0	2.15	3.15	2.07
(V23) (636GB) North Platte	401	395	98.50%	6	1.50%	0	0	383	0	12	0	3	0	2	0	0	0	1	0	1.64	6.12	1.50
(V23) (636GL) Bellevue	195	195	100.00%	0	0.00%	0	0	189	0	6	0	0	0	0	0	0	0	0	0	2.51	0.00	0.00
(V23) (636GP) Shenandoah,IA CBOC	203	202	99.51%	1	0.49%	0	0	198	0	4	0	0	0	0	0	1	0	0	0	1.19	0.97	2.30
(V23) (636GQ) Holdrege	311	309	99.36%	2	0.64%	0	0	305	0	4	0	2	0	0	0	0	0	0	0	1.71	1.27	0.10
(V23) (656) St. Cloud, MN	34,038	32,951	96.81%	1,087	3.19%	6	35	32,289	9	662	5	768	9	250	1	53	2	16	9	2.60	4.91	6.28
(V23) (656) St Cloud VA Health Care System	29,945	29,094	97.16%	851	2.84%	0	27	28,541	8	553	3	607	6	187	1	44	2	13	7	0.98	5.02	6.29
(V23) (656GA) Brainerd	2,345	2,137	91.13%	208	8.87%	0	0	2,048	0	89	0	137	0	60	0	8	0	3	0	10.52	3.23	11.30
(V23) (656GB) Western Central Minnesota	737	723	98.10%	14	1.90%	0	0	710	0	13	0	13	0	1	0	0	0	0	0	1.36	5.90	0.73
(V23) (656GC) Max J. Beilke	1,011	997	98.62%	14	1.38%	0	8	990	1	7	2	11	3	2	0	1	0	0	2	1.22	2.98	1.49
National: 12/15/2014	5,632,971	5,251,303	93.22%	381,668	6.78%	2,349	24,048	4,946,249	7,362	305,054	3,486	231,808	5,226	105,509	3,450	29,025	1,384	15,326	3,140	7.19	8.04	4.70
National: 12/1/2014	5,737,248	5,358,850	93.40%	378,398	6.60%	2,509	23,088	5,046,896	6,704	311,954	3,887	230,177	5,383	105,697	2,817	28,651	1,315	13,873	2,982	6.95	7.83	4.61
National: 11/15/2015	5,908,192	5,527,871	93.56%	380,321	6.44%	2,256	21,641	5,204,700	5,994	323,171	4,073	236,207	5,140	102,553	2,264	28,337	1,515	13,224	2,655	6.88	7.62	4.45
National: 11/1/2014	5,980,644	5,603,781	93.70%	376,863	6.30%	653	21,242	5,298,117	6,149	305,664	4,239	236,748	4,406	97,032	2,120	28,052	1,622	15,031	2,706	6.71	7.49	4.27
National: 10/15/2014	5,885,354	5,515,980	93.72%	369,374	6.28%	1,830	22,083	5,195,338	6,677	320,642	4,128	231,824	3,823	95,790	2,970	26,688	1,706	15,072	2,779	6.73	7.49	4.28
National: 10/1/2014	5,913,070	5,557,674	93.99%	355,396	6.01%	2,013	21,252	5,261,245	6,477	296,429	3,403	221,446	3,777	93,862	2,955	25,529	1,860	14,559	2,780	6.43	7.21	4.11

\*Preferred Date: The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran.

1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
2. Appointments scheduled 30 Days or under: Number of appointments scheduled between 0-30 days of the preferred date.
3. Percent of Appointments Scheduled 30 Days or under: The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
4. Appointments scheduled over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date.
5. Percent of Appointments Scheduled over 30 Days: The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
6. New Enrollee Appointment Request (NEAR) List: Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
7. Electronic Wait List (EWL) Count: Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
8. Appointments between 0-14 Days: Number of appointments scheduled between 0-14 days of the preferred date.
9. EWL Less Than or Equal to 14 Days: Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
10. Appointments between 15-30 Days: Number of appointments scheduled between 15-30 days of the preferred date.

Pending Wait Times Using Preferred Date\*

Facility (Data On 12/15/14)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31- 60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
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- 11. EWL 15-30 Days: Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
- 12. Appointments between 31-60 Days: Number of appointments scheduled between 31-60 days of the preferred date.
- 13. EWL 31-60 Days: Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
- 14. Appointments between 61-90 Days: Number of appointments scheduled between 61-90 days of the preferred date.
- 15. EWL 61-90 Days: Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
- 16. Appointments between 91-120 Days: Number of appointments scheduled between 91-120 days of the preferred date.
- 17. EWL 91-120 Days: Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
- 18. Appointments Greater Than 120 Days: Number of appointments scheduled greater than 120 days of the preferred date.
- 19. EWL Greater Than 120 Days: Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
- 20. PROSPECTIVE: PC Avg Wait Time: Average (Avg) waiting time for a future Primary Care (PC) appointment.
- 21. PROSPECTIVE: SC Avg Wait Time: Average (Avg) waiting time for a future Specialty Care (SC) appointment.
- 22. PROSPECTIVE: MH Avg Wait Time: Average (Avg) waiting time for a future Mental Health (MH) appointment.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.