

Pending Wait Times Using Preferred Date\*

Facility (Data On 1/15/15)	Total Appts Scheduled1	Appts scheduled 30 Days or under2	Percent Appts scheduled 30 Days or under3	Appts scheduled over 30 Days4	Percent Appts scheduled over 30 Days5	New Enrollee Appt Request6	EWL Count7	Appts Between 0 - 14 Days8	EWL 0 - 14 Days9	Appts Between 15 - 30 Days10	EWL 15-30 Days11	Appts Between 31 - 60 days12	EWL 31 - 60 Days13	Appts Between 61 - 90 Days14	EWL 61-90 Days15	Appts Between 91 - 120 Days16	EWL 91 - 120 Days17	Appts Beyond 120 Days18	EWL greater than 120 Days19	PC Avg Wait Time20	SC Avg Wait Time21	MH Avg Wait Time22
(V01) (402) Togus, ME	41,800	40,994	98.07%	806	1.93%	1	57	39,749	24	1,245	3	482	22	223	5	61	1	40	2	2.46	3.24	2.61
(V01) (402) Togus	24,999	24,453	97.82%	546	2.18%	0	42	23,652	21	801	1	295	16	166	2	51	1	34	1	3.14	3.25	2.94
(V01) (402GA) Arrostook County (Caribou)	946	906	95.77%	40	4.23%	0	0	858	0	48	0	39	0	1	0	0	0	0	0	5.79	0.00	0.89
(V01) (402GB) Calais	992	984	99.19%	8	0.81%	0	0	983	0	1	0	7	0	1	0	0	0	0	0	0.23	0.00	3.20
(V01) (402GC) Rumford	502	500	99.60%	2	0.40%	0	2	498	0	2	0	2	0	0	0	0	0	0	0	2.42	0.00	1.22
(V01) (402GD) Saco	2,228	2,200	98.74%	28	1.26%	0	3	2,129	1	71	0	24	1	3	1	1	0	0	0	3.19	4.33	2.94
(V01) (402GE) Lewiston Auburn	1,708	1,706	99.88%	2	0.12%	0	2	1,661	1	45	0	2	0	0	1	0	0	0	0	3.01	1.12	1.13
(V01) (402HB) Bangor	8,089	7,936	98.11%	153	1.89%	0	8	7,734	1	202	2	92	3	48	1	8	0	5	1	1.59	3.50	3.45
(V01) (402HC) Portland Outreach Clinic-CDRP Sat	2,237	2,211	98.84%	26	1.16%	0	0	2,142	0	69	0	20	0	4	0	1	0	1	0	3.01	2.79	2.52
(V01) (402HL) R&C Healthcare MOC	99	98	98.99%	1	1.01%	0	0	92	0	6	0	1	0	0	0	0	0	0	0	3.29	0.00	0.00
(V01) (405) White River Junction, VT	23,009	22,497	97.77%	512	2.23%	13	24	21,504	16	993	1	293	4	158	1	24	1	37	1	4.65	3.85	1.22
(V01) (405) White River Jct	16,949	16,642	98.19%	307	1.81%	0	3	15,823	1	819	0	214	1	60	0	10	1	23	0	4.44	4.00	0.67
(V01) (405GA) Bennington	567	565	99.65%	2	0.35%	0	0	560	0	5	0	1	0	0	0	0	0	1	0	2.14	0.00	3.60
(V01) (405GC) Brattleboro	425	420	98.82%	5	1.18%	0	5	415	3	5	0	4	2	0	0	0	0	1	0	1.26	2.58	0.86
(V01) (405HA) Burlington Lakeside	2,334	2,283	97.81%	51	2.19%	0	3	2,196	2	87	1	39	0	8	0	2	0	2	0	2.95	3.17	0.84
(V01) (405HC) VICC - St. Johnsbury - Littleton	2,185	2,041	93.41%	144	6.59%	0	1	1,985	1	56	0	35	0	87	0	12	0	10	0	6.64	0.00	1.23
(V01) (405HE) KEENE (ORC)	155	155	100.00%	0	0.00%	0	10	149	9	6	0	0	1	0	0	0	0	0	0	2.53	0.00	0.73
(V01) (405HF) Rutland	394	391	99.24%	3	0.76%	0	0	376	0	15	0	0	0	3	0	0	0	0	0	1.38	4.80	1.11
(V01) (405HK) WHITE RIVER	0	0	0.00%	0	0.00%	0	2	0	0	0	0	0	0	0	1	0	0	0	1	0.00	0.00	0.00
(V01) (518) Bedford, MA	8,013	7,702	96.12%	311	3.88%	31	116	6,919	9	783	4	240	6	49	11	14	8	8	78	0.81	9.85	3.91
(V01) (518) Bedford	6,928	6,627	95.66%	301	4.34%	0	115	5,884	9	743	4	232	6	48	11	14	7	7	78	0.91	9.89	3.52
(V01) (518GA) Lynns/North Shore	392	390	99.49%	2	0.51%	0	0	366	0	24	0	2	0	0	0	0	0	0	0	0.42	0.83	6.44
(V01) (518GB) Haverhill	392	384	97.96%	8	2.04%	0	1	374	0	10	0	6	0	1	0	0	1	1	0	1.32	6.40	5.36
(V01) (518GD) Lowell	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V01) (518GE) Gloucester	296	296	100.00%	0	0.00%	0	0	293	0	3	0	0	0	0	0	0	0	0	0	0.26	0.00	4.65
(V01) (518MA) IDES Hanscom AFB	4	4	100.00%	0	0.00%	0	0	1	0	3	0	0	0	0	0	0	0	0	0	0.00	25.00	8.00
(V01) (523) VA Boston HCS, MA	87,902	86,111	97.96%	1,791	2.04%	18	392	82,294	94	3,817	64	1,220	72	316	58	119	26	136	78	2.71	3.99	4.69
(V01) (523) VA Boston HCS- Boston Div.	37,798	37,021	97.94%	777	2.06%	0	286	34,886	66	2,135	49	553	47	118	50	51	16	55	58	1.09	4.28	5.26
(V01) (523A4) VA Boston HCS-West Roxbury Div.	16,117	15,699	97.41%	418	2.59%	0	9	15,082	2	617	3	264	2	95	1	28	1	31	0	3.52	2.68	7.67
(V01) (523A5) Brockton VAMC	21,302	20,895	98.09%	407	1.91%	0	75	20,098	20	797	7	243	18	86	4	31	7	47	19	2.44	5.00	5.23
(V01) (523BY) Lowell	3,748	3,634	96.96%	114	3.04%	0	4	3,502	0	132	0	98	1	11	0	4	2	1	1	4.88	3.49	4.90
(V01) (523BZ) Causeway Clinic (Boston)	7,879	7,850	99.63%	29	0.37%	0	15	7,775	6	75	4	27	2	2	3	0	0	0	0	0.61	0.35	3.04
(V01) (523GA) Framingham VA Primary Care Unit	522	517	99.04%	5	0.96%	0	2	503	0	14	1	5	1	0	0	0	0	0	0	1.98	0.00	1.36
(V01) (523GC) Quincy	153	152	99.35%	1	0.65%	0	0	150	0	2	0	0	0	0	0	0	0	1	0	2.23	0.00	0.00
(V01) (523GD) Plymouth	382	342	89.53%	40	10.47%	0	1	297	0	45	0	30	1	4	0	5	0	1	0	10.99	2.85	0.00
(V01) (523MA) IDES Hanscom AFB	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V01) (608) Manchester, NH	19,143	18,587	97.10%	556	2.90%	1	47	17,723	18	864	16	476	7	65	4	9	2	6	0	2.15	4.69	4.18
(V01) (608) Manchester	17,158	16,668	97.14%	490	2.86%	0	44	15,907	18	761	15	428	6	49	3	9	2	4	0	2.00	4.61	2.99
(V01) (608GA) Portsmouth	478	466	97.49%	12	2.51%	0	0	452	0	14	0	11	0	0	0	0	0	1	0	1.70	3.20	6.04
(V01) (608GC) Somersworth	773	741	95.86%	32	4.14%	0	1	683	0	58	0	25	0	6	1	0	0	1	0	3.96	10.53	6.94
(V01) (608GD) Conway	265	261	98.49%	4	1.51%	0	2	255	0	6	1	4	1	0	0	0	0	0	0	2.94	10.75	3.12
(V01) (608HA) Tilton	469	451	96.16%	18	3.84%	0	0	426	0	25	0	8	0	10	0	0	0	0	0	2.11	6.37	12.29
(V01) (631) VA Central Western Massachusetts HCS	21,968	20,423	92.97%	1,545	7.03%	1	171	18,892	44	1,531	6	951	47	387	31	167	23	40	20	6.79	11.56	4.12
(V01) (631) VA Central Western Massachusetts H	10,232	9,306	90.95%	926	9.05%	1	140	8,390	31	916	3	582	40	221	23	109	23	14	20	7.83	13.47	3.78
(V01) (631BY) Springfield	3,696	3,548	96.00%	148	4.00%	0	0	3,298	0	250	0	89	0	34	0	18	0	7	0	5.70	4.44	5.96
(V01) (631GC) Pittsfield	888	872	98.20%	16	1.80%	0	1	853	1	19	0	13	0	0	0	1	0	2	0	3.52	5.35	1.62
(V01) (631GD) Greenfield (Franklin County)	599	582	97.16%	17	2.84%	0	0	561	0	21	0	15	0	1	0	0	0	1	0	1.88	0.00	2.68
(V01) (631GE) Worcester	5,884	5,466	92.90%	418	7.10%	0	29	5,189	12	277	3	236	7	128	7	39	0	15	0	7.66	10.03	2.23
(V01) (631GF) Fitchburg	669	649	97.01%	20	2.99%	0	1	601	0	48	0	16	0	3	1	0	0	1	0	3.84	6.63	7.52
(V01) (650) Providence, RI	40,139	38,093	94.90%	2,046	5.10%	17	52	36,045	27	2,048	6	1,253	9	577	7	139	0	77	3	7.37	5.16	10.71
(V01) (650) Providence	34,683	33,177	95.66%	1,506	4.34%	0	48	31,520	27	1,657	4	990	8	401	6	58	0	57	3	7.41	5.24	8.81
(V01) (650GA) New Bedford Primary Care Ctr.	2,405	2,131	88.61%	274	11.39%	0	2	1,942	0	189	1	143	1	92	0	25	0	14	0	12.58	0.65	14.07
(V01) (650GB) Hyannis Primary Care Center	1,890	1,668	88.25%	222	11.75%	0	2	1,482	0	186	1	96	0	65	1	56	0	5	0	4.26	4.34	24.40
(V01) (650GD) Middletown	1,161	1,117	96.21%	44	3.79%	0	0	1,101	0	16	0	24	0	19	0	0	0	1	0	4.31	0.72	1.55
(V01) (689) VA Connecticut HCS, CT	48,618	47,879	98.48%	739	1.52%	8	26	45,916	11	1,963	8	514	2	104	4	36	1	85	0	2.06	3.23	3.68
(V01) (689) West Haven	27,613	27,171	98.40%	442	1.60%	0	21	25,830	8	1,341	6	364	2	43	4	21	1	14	0	2.35	3.18	5.10

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(V01) (689GD) Winsted VA Primary Care	349	340	97.42%	9	2.58%	0	0	318	0	22	0	4	0	4	0	0	0	1	0	1.31	10.50	9.21
(V01) (689GE) Danbury	347	344	99.14%	3	0.86%	0	0	329	0	15	0	2	0	0	0	0	0	1	0	1.69	0.00	4.56
(V01) (689HC) New London VA Primary Care Cen	1,102	1,061	96.28%	41	3.72%	0	0	1,001	0	60	0	26	0	15	0	0	0	0	0	3.18	0.00	4.64
(V02) (528) Albany, NY	30,460	29,609	97.21%	851	2.79%	34	328	28,616	257	993	5	458	14	296	11	68	9	29	32	2.45	3.64	4.46
(V02) (528A8) Albany	26,816	25,995	96.94%	821	3.06%	0	327	25,104	256	891	5	435	14	292	11	65	9	29	32	2.52	3.66	4.95
(V02) (528G1) Malone	129	129	100.00%	0	0.00%	0	0	129	0	0	0	0	0	0	0	0	0	0	0	0.20	0.00	0.00
(V02) (528G2) Westport	110	110	100.00%	0	0.00%	0	1	109	1	1	0	0	0	0	0	0	0	0	0	1.67	0.55	1.48
(V02) (528G3) Bainbridge	495	491	99.19%	4	0.81%	0	0	484	0	7	0	3	0	1	0	0	0	0	0	0.53	7.50	1.67
(V02) (528G6) Fonda	257	256	99.61%	1	0.39%	0	0	244	0	12	0	1	0	0	0	0	0	0	0	1.63	6.05	1.10
(V02) (528G7) Catskill	463	459	99.14%	4	0.86%	0	0	436	0	23	0	2	0	2	0	0	0	0	0	2.59	0.00	5.43
(V02) (528GT) Glens Falls	488	485	99.39%	3	0.61%	0	0	477	0	8	0	2	0	1	0	0	0	0	0	2.35	0.00	0.26
(V02) (528GV) Plattsburgh	655	640	97.71%	15	2.29%	0	0	614	0	26	0	12	0	0	0	3	0	0	0	5.07	0.23	0.50
(V02) (528GW) Schenectady	237	237	100.00%	0	0.00%	0	0	236	0	1	0	0	0	0	0	0	0	0	0	0.46	0.00	0.61
(V02) (528GX) Troy	312	311	99.68%	1	0.32%	0	0	308	0	3	0	1	0	0	0	0	0	0	0	1.53	0.00	2.56
(V02) (528GY) Clifton Park	312	311	99.68%	1	0.32%	0	0	291	0	20	0	1	0	0	0	0	0	0	0	4.03	0.00	0.00
(V02) (528GZ) Kingston	186	185	99.46%	1	0.54%	0	0	184	0	1	0	1	0	0	0	0	0	0	0	0.98	0.00	0.00
(V02) (528) Bath, NY	14,728	14,072	95.55%	656	4.45%	1	26	13,510	12	562	9	397	4	215	1	29	0	15	0	4.03	7.54	7.85
(V02) (528A6) Bath	13,181	12,579	95.43%	602	4.57%	0	26	12,130	12	449	9	374	4	191	1	23	0	14	0	3.40	7.39	8.65
(V02) (528G4) Elmira	1,096	1,065	97.17%	31	2.83%	0	0	970	0	95	0	14	0	10	0	6	0	1	0	5.80	7.73	4.23
(V02) (528G8) Wellsville	451	428	94.90%	23	5.10%	0	0	410	0	18	0	9	0	14	0	0	0	0	0	2.06	16.41	0.00
(V02) (528) Western New York, NY	44,995	43,988	97.76%	1,007	2.24%	8	59	42,362	26	1,626	16	544	14	278	1	113	1	72	1	3.61	3.42	3.76
(V02) (528) Upstate New York HCS, Buffalo NY	37,253	36,300	97.44%	953	2.56%	0	41	34,958	17	1,342	10	503	12	273	1	110	1	67	0	5.74	3.49	3.87
(V02) (528A4) Upstate New York HCS-Batavia	3,059	3,041	99.41%	18	0.59%	0	3	2,878	0	163	2	15	0	1	0	0	0	2	1	3.09	1.71	4.00
(V02) (528GB) Jamestown	1,340	1,329	99.18%	11	0.82%	0	1	1,312	1	17	0	8	0	2	0	0	0	1	0	0.72	0.79	3.21
(V02) (528GC) Dunkirk	405	405	100.00%	0	0.00%	0	0	392	0	13	0	0	0	0	0	0	0	0	0	1.40	10.50	3.36
(V02) (528GD) Niagara Falls	491	485	98.78%	6	1.22%	0	0	466	0	19	0	6	0	0	0	0	0	0	0	1.97	10.33	3.71
(V02) (528GK) Lockport	1,033	1,028	99.52%	5	0.48%	0	0	1,023	0	5	0	2	0	2	0	0	0	1	0	2.25	14.00	6.44
(V02) (528GQ) Lackawanna	712	706	99.16%	6	0.84%	0	14	664	8	42	4	6	2	0	0	0	0	0	0	4.60	13.33	1.24
(V02) (528GR) Olean	702	694	98.86%	8	1.14%	0	0	669	0	25	0	4	0	0	0	3	0	1	0	2.90	7.48	3.01
(V02) (528) Canandaigua, NY	13,240	13,065	98.68%	175	1.32%	21	27	12,290	8	775	8	130	11	18	0	13	0	14	0	4.88	3.93	1.57
(V02) (528A5) Canandaigua	5,023	4,971	98.96%	52	1.04%	0	13	4,619	1	352	3	45	9	2	0	1	0	4	0	4.36	4.68	1.45
(V02) (528GE) Rochester	8,217	8,094	98.50%	123	1.50%	0	14	7,671	7	423	5	85	2	16	0	12	0	10	0	5.04	3.36	1.66
(V02) (528) Syracuse, NY	45,938	42,826	93.23%	3,112	6.77%	11	10	40,646	4	2,180	3	1,544	1	676	0	326	0	566	2	2.49	12.53	3.91
(V02) (528A7) Syracuse	28,436	25,778	90.65%	2,658	9.35%	0	8	24,169	3	1,609	2	1,168	1	622	0	312	0	556	2	2.83	13.75	3.92
(V02) (528G5) Auburn	1,708	1,695	99.24%	13	0.76%	0	0	1,687	0	8	0	12	0	0	0	0	0	1	0	0.62	9.62	2.43
(V02) (528G9) Cortland	2,181	2,169	99.45%	12	0.55%	0	1	2,159	1	10	0	3	0	6	0	0	0	3	0	0.35	1.87	4.35
(V02) (528GL) Massena	2,040	1,991	97.60%	49	2.40%	0	0	1,904	0	87	0	43	0	4	0	0	0	2	0	2.18	14.85	2.57
(V02) (528GM) Rome	4,316	4,278	99.12%	38	0.88%	0	1	4,175	0	103	1	29	0	7	0	2	0	0	0	1.36	2.35	4.28
(V02) (528GN) Binghamton	2,085	1,962	94.10%	123	5.90%	0	0	1,889	0	73	0	106	0	16	0	1	0	0	0	2.26	11.04	1.53
(V02) (528GO) Carthage	2,820	2,626	93.12%	194	6.88%	0	0	2,375	0	251	0	166	0	18	0	9	0	1	0	13.76	7.38	4.58
(V02) (528GP) Oswego	2,344	2,319	98.93%	25	1.07%	0	0	2,280	0	39	0	17	0	3	0	2	0	3	0	1.77	2.67	6.43
(V02) (528MA) Watertown DES	8	8	100.00%	0	0.00%	0	0	8	0	0	0	0	0	0	0	0	0	0	0	0.00	0.38	0.00
(V03) (526) Bronx, NY	19,453	18,629	95.76%	824	4.24%	0	11	17,598	7	1,031	3	397	1	406	0	20	0	1	0	3.85	6.72	1.88
(V03) (526) Bronx	18,523	17,702	95.57%	821	4.43%	0	11	16,706	7	996	3	394	1	406	0	20	0	1	0	4.60	6.73	1.70
(V03) (526GA) White Plains	362	360	99.45%	2	0.55%	0	0	337	0	23	0	2	0	0	0	0	0	0	0	5.13	0.00	3.69
(V03) (526GB) Yonkers	491	490	99.80%	1	0.20%	0	0	481	0	9	0	1	0	0	0	0	0	0	0	0.24	0.36	2.82
(V03) (526GD) Queens	77	77	100.00%	0	0.00%	0	0	74	0	3	0	0	0	0	0	0	0	0	0	1.39	0.46	0.00
(V03) (561) New Jersey HCS, NJ	24,651	23,762	96.39%	889	3.61%	3	7	22,715	4	1,047	1	636	1	180	1	47	0	26	0	1.75	6.87	1.94
(V03) (561) New Jersey HCS-East Orange Campus	10,258	9,852	96.04%	406	3.96%	0	5	9,250	3	602	0	305	1	58	1	35	0	8	0	2.38	5.26	4.05
(V03) (561A4) New Jersey HCS, NJ - Lyons Campu	4,298	4,036	93.90%	262	6.10%	0	2	3,753	1	283	1	154	0	95	0	4	0	9	0	1.15	9.85	2.54
(V03) (561BU) Lyons DCHV	96	96	100.00%	0	0.00%	0	0	96	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V03) (561B2) Brick	5,742	5,586	97.28%	156	2.72%	0	0	5,450	0	136	0	120	0	22	0	6	0	8	0	2.65	12.52	0.96
(V03) (561GA) Hamilton	172	170	98.84%	2	1.16%	0	0	170	0	0	0	2	0	0	0	0	0	0	0	1.60	2.40	1.07
(V03) (561GB) Elizabeth	225	222	98.67%	3	1.33%	0	0	218	0	4	0	2	0	1	0	0	0	0	0	2.22	4.33	2.44
(V03) (561GD) Hackensack/Bergen County	1,870	1,864	99.68%	6	0.32%	0	0	1,862	0	2	0	3	0	1	0	2	0	0	0	0.02	0.34	0.18
(V03) (561GE) Jersey City	280	280	100.00%	0	0.00%	0	0	280	0	0	0	0	0	0	0	0	0	0	0	0.23	0.00	0.65
(V03) (561GF) Piscataway	332	332	100.00%	0	0.00%	0	0	327	0	5	0											

Pending Wait Times Using Preferred Date\*

Facility (Data On 1/15/15)	Total Appts Scheduled1	Appts scheduled 30 Days or under2	Percent Appts scheduled 30 Days or under3	Appts scheduled over 30 Days4	Percent Appts scheduled over 30 Days5	New Enrollee Appt Request6	EWL Count7	Appts Between 0 - 14 Days8	EWL 0 - 14 Days9	Appts Between 15 - 30 Days10	EWL 15-30 Days11	Appts Between 31 - 60 days12	EWL 31 - 60 Days13	Appts Between 61 - 90 Days14	EWL 61-90 Days15	Appts Between 91 - 120 Days16	EWL 91 - 120 Days17	Appts Beyond 120 Days18	EWL greater than 120 Days19	PC Avg Wait Time20	SC Avg Wait Time21	MH Avg Wait Time22
(V03) (620) VA Hudson Valley HCS, NY	19,481	19,059	97.83%	422	2.17%	1	41	18,093	18	966	4	360	11	50	2	5	4	7	2	4.16	4.05	2.03
(V03) (620) VA Hudson Valley HCS-Montrose Carr	4,552	4,430	97.32%	122	2.68%	0	34	4,235	15	195	4	112	9	5	2	1	3	4	1	6.49	5.42	1.53
(V03) (620AA) VA Hudson Valley HCS-Castle Point	9,581	9,375	97.85%	206	2.15%	0	4	8,838	0	537	0	167	2	37	0	1	1	1	1	4.75	3.89	1.88
(V03) (620BU) VADOM Montrose	23	23	100.00%	0	0.00%	0	1	22	1	1	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V03) (620GA) New City (Rockland County)	1,506	1,498	99.47%	8	0.53%	0	1	1,444	1	54	0	7	0	1	0	0	0	0	0	3.19	2.53	1.77
(V03) (620GB) Carmel (Putnam County)	467	463	99.14%	4	0.86%	0	0	452	0	11	0	3	0	1	0	0	0	0	0	2.09	2.74	1.79
(V03) (620GD) Goshen	1,241	1,203	96.94%	38	3.06%	0	0	1,113	0	90	0	38	0	0	0	0	0	0	0	4.47	6.03	3.63
(V03) (620GE) Port Jervis	1,018	1,007	98.92%	11	1.08%	0	1	975	1	32	0	8	0	2	0	0	0	1	0	2.10	2.05	0.44
(V03) (620GF) Harris (Monticello)	412	391	94.90%	21	5.10%	0	0	357	0	34	0	20	0	1	0	0	0	0	0	2.26	5.89	12.87
(V03) (620GG) Poughkeepsie	486	475	97.74%	11	2.26%	0	0	466	0	9	0	5	0	2	0	3	0	1	0	1.48	3.78	0.44
(V03) (620GH) Eastern Dutchess	183	182	99.45%	1	0.55%	0	0	179	0	3	0	0	0	1	0	0	0	0	0	1.62	1.38	0.30
(V03) (620MA) IDES West Point	12	12	100.00%	0	0.00%	0	0	12	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V03) (630) New York Harbor HCS, NY	49,397	48,884	98.96%	513	1.04%	11	20	47,766	18	1,118	0	456	2	35	0	10	0	12	0	1.16	2.11	0.86
(V03) (630A) New York Harbor HCS-New York Carr	18,109	17,836	98.49%	273	1.51%	0	9	17,235	9	601	0	251	0	16	0	3	0	3	0	0.66	2.75	1.73
(V03) (630A4) New York Harbor HCS-Brooklyn Carr	29,159	28,946	99.27%	213	0.73%	0	8	28,463	6	483	0	181	2	17	0	7	0	8	0	1.89	1.54	0.26
(V03) (630AS) New York Harbor HCS-St. Albans Carr	1,202	1,188	98.84%	14	1.16%	0	3	1,161	3	27	0	11	0	2	0	0	0	1	0	0.40	1.95	4.19
(V03) (630GA) Harlem CBOC	155	150	96.77%	5	3.23%	0	0	149	0	1	0	5	0	0	0	0	0	0	0	1.01	0.00	0.00
(V03) (630GB) Staten Island CBOC	601	593	98.67%	8	1.33%	0	0	588	0	5	0	8	0	0	0	0	0	0	0	0.19	0.72	1.25
(V03) (630GC) Chapel St CBOC	171	171	100.00%	0	0.00%	0	0	170	0	1	0	0	0	0	0	0	0	0	0	2.49	0.00	1.27
(V03) (632) Northport, NY	33,702	33,015	97.96%	687	2.04%	1	375	31,321	34	1,694	19	546	41	89	49	38	33	14	199	4.74	5.56	1.92
(V03) (632) Northport	28,766	28,139	97.82%	627	2.18%	0	371	26,643	33	1,496	18	488	41	88	47	37	33	14	199	4.97	5.57	1.95
(V03) (632BU) Northport VADOM	728	728	100.00%	0	0.00%	0	0	728	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V03) (632GA) East Meadow	1,115	1,109	99.46%	6	0.54%	0	1	1,072	1	37	0	6	0	0	0	0	0	0	0	3.76	6.92	0.98
(V03) (632HA) Valley Stream	545	534	97.98%	11	2.02%	0	0	522	0	12	0	11	0	0	0	0	0	0	0	1.03	0.00	4.78
(V03) (632HB) Riverhead	775	751	96.90%	24	3.10%	0	1	674	0	77	1	23	0	1	0	0	0	0	0	7.28	5.98	3.08
(V03) (632HC) Bay Shore	642	633	98.60%	9	1.40%	0	2	630	0	3	0	8	0	0	2	1	0	0	0	0.66	0.00	1.43
(V03) (632HD) Patchogue	1,131	1,121	99.12%	10	0.88%	0	0	1,052	0	69	0	10	0	0	0	0	0	0	0	5.07	4.50	0.75
(V04) (460) Wilmington, DE	26,160	24,614	94.09%	1,546	5.91%	7	1	22,480	1	2,134	0	987	0	283	0	185	0	91	0	11.05	8.77	4.09
(V04) (460) Wilmington	18,877	17,965	95.17%	912	4.83%	0	1	16,274	1	1,691	0	621	0	164	0	107	0	20	0	7.51	9.08	2.88
(V04) (460GA) Sussex County	1,807	1,515	83.84%	292	16.16%	0	0	1,405	0	110	0	118	0	71	0	37	0	66	0	28.31	4.13	4.93
(V04) (460GC) Kent County	2,156	2,022	93.78%	134	6.22%	0	0	1,946	0	76	0	86	0	11	0	36	0	1	0	3.93	1.90	8.51
(V04) (460GD) Cape May USCG	561	556	99.11%	5	0.89%	0	0	545	0	11	0	4	0	0	0	0	0	1	0	0.66	3.40	2.92
(V04) (460HE) Atlantic County	1,334	1,326	99.40%	8	0.60%	0	0	1,277	0	49	0	4	0	2	0	1	0	0	0	2.43	3.93	2.68
(V04) (460HG) Cumberland County	1,393	1,202	86.29%	191	13.71%	0	0	1,015	0	187	0	151	0	35	0	4	0	1	0	15.05	14.90	3.97
(V04) (460HK) MOC Wilmington	15	12	80.00%	3	20.00%	0	0	12	0	0	0	2	0	0	0	0	0	1	0	28.73	0.00	0.00
(V04) (460MA) IDES Dover AFB	17	16	94.12%	1	5.88%	0	0	6	0	10	0	1	0	0	0	0	0	0	0	0.00	19.00	16.00
(V04) (503) Altoona, PA	29,600	29,217	98.71%	383	1.29%	3	0	28,412	0	805	0	206	0	147	0	13	0	17	0	3.21	5.40	1.76
(V04) (503) James E. Van Zandt VA(Altoona)	17,951	17,913	99.79%	38	0.21%	0	0	17,478	0	435	0	29	0	3	0	1	0	5	0	2.86	2.71	2.21
(V04) (503GA) Johnstown	4,650	4,539	97.61%	111	2.39%	0	0	4,352	0	187	0	99	0	8	0	1	0	3	0	4.33	11.94	1.27
(V04) (503GB) DuBois (Clearfield)	4,479	4,347	97.05%	132	2.95%	0	0	4,239	0	108	0	39	0	79	0	11	0	3	0	2.93	19.82	0.19
(V04) (503GC) State College (Centre County)	1,264	1,169	92.48%	95	7.52%	0	0	1,118	0	51	0	39	0	56	0	0	0	0	0	3.38	19.20	1.70
(V04) (503GD) Huntingdon	507	506	99.80%	1	0.20%	0	0	492	0	14	0	0	0	0	0	0	0	1	0	3.95	0.00	0.90
(V04) (503GE) Indiana	749	743	99.20%	6	0.80%	0	0	733	0	10	0	0	0	1	0	0	0	5	0	3.09	0.00	0.60
(V04) (529) Butler, PA	23,461	23,215	98.95%	246	1.05%	1	0	23,080	0	135	0	131	0	74	0	28	0	13	0	0.34	5.12	0.72
(V04) (529) Butler	13,671	13,447	98.36%	224	1.64%	0	0	13,340	0	107	0	124	0	67	0	23	0	10	0	0.47	5.18	0.72
(V04) (529GA) Mercer County	3,112	3,100	99.61%	12	0.39%	0	0	3,096	0	4	0	5	0	4	0	1	0	2	0	0.35	3.28	0.38
(V04) (529GB) Lawrence County	1,959	1,951	99.59%	8	0.41%	0	0	1,939	0	12	0	1	0	3	0	3	0	1	0	0.17	6.59	2.04
(V04) (529GC) Armstrong County (Kittanning)	1,540	1,538	99.87%	2	0.13%	0	0	1,531	0	7	0	1	0	0	0	1	0	0	0	0.21	0.00	0.97
(V04) (529GD) Clarion County	1,069	1,069	100.00%	0	0.00%	0	0	1,064	0	5	0	0	0	0	0	0	0	0	0	0.11	0.00	0.00
(V04) (529GF) Cranberry Township	2,110	2,110	100.00%	0	0.00%	0	0	2,110	0	0	0	0	0	0	0	0	0	0	0	0.22	0.00	0.00
(V04) (540) Clarksburg, WV	25,127	22,473	89.44%	2,654	10.56%	5	0	21,077	0	1,396	0	1,192	0	971	0	423	0	68	0	7.44	11.73	8.86
(V04) (540) Clarksburg	20,765	18,331	88.28%	2,434	11.72%	0	0	17,178	0	1,153	0	1,030	0	919	0	419	0	66	0	8.00	11.74	11.43
(V04) (540GA) Tucker County	324	277	85.49%	47	14.51%	0	0	242	0	35	0	29	0	16	0	1	0	1	0	13.11	0.00	22.16
(V04) (540GB) Wood County Veterans Center	1,942	1,864	95.98%	78	4.02%	0	0	1,797	0	67	0	73	0	5	0	0	0	0	0	4.19	1.64	3.82
(V04) (540GC) Braxton	524	496	94.66%	28	5.34%	0	0	446	0	50	0	21	0	7	0	0	0	0	0	4.66	14.89	10.23
(V04) (540GD) Monongalia	1,231	1,185	96.26%	46	3.74%	0	0	1,165	0	20	0	20	0	22	0	3	0	1	0	1.47	0.00	5.34
(V04) (540HK) RMU																						

Pending Wait Times Using Preferred Date\*

Facility (Data On 1/15/15)	Total Appts Scheduled1	Appts scheduled 30 Days or under2	Percent Appts scheduled 30 Days or under3	Appts scheduled over 30 Days4	Percent Appts scheduled over 30 Days5	New Enrollee Appt Request6	EWL Count7	Appts Between 0 - 14 Days8	EWL 0 - 14 Days9	Appts Between 15 - 30 Days10	EWL 15-30 Days11	Appts Between 31 - 60 days12	EWL 31-60 Days13	Appts Between 61 - 90 Days14	EWL 61-90 Days15	Appts Between 91 - 120 Days16	EWL 91-120 Days17	Appts Beyond 120 Days18	EWL greater than 120 Days19	PC Avg Wait Time20	SC Avg Wait Time21	MH Avg Wait Time22
(V04) (542GE) Spring City	816	808	99.02%	8	0.98%	0	0	805	0	3	0	7	0	1	0	0	0	0	0	1.59	0.00	1.24
(V04) (562) Erie, PA	13,074	12,340	94.39%	734	5.61%	11	3	11,765	3	575	0	567	0	162	0	2	0	3	0	7.76	8.22	0.47
(V04) (562) Erie	9,457	8,850	93.58%	607	6.42%	0	0	8,393	0	457	0	458	0	146	0	1	0	2	0	10.37	8.43	0.46
(V04) (562GA) Crawford County Primary Care Clin	987	912	92.40%	75	7.60%	0	0	848	0	64	0	68	0	5	0	1	0	1	0	9.44	1.74	1.34
(V04) (562GB) Ashtabula County Primary Care Clin	1,133	1,093	96.47%	40	3.53%	0	0	1,076	0	17	0	30	0	10	0	0	0	0	0	4.53	1.10	0.25
(V04) (562GC) McKean County Primary Care Clin	207	207	100.00%	0	0.00%	0	0	205	0	2	0	0	0	0	0	0	0	0	0	1.35	3.00	0.03
(V04) (562GD) Venango	743	737	99.19%	6	0.81%	0	1	721	1	16	0	5	0	1	0	0	0	0	0	2.17	4.64	0.62
(V04) (562GE) Warren	547	541	98.90%	6	1.10%	0	2	522	2	19	0	6	0	0	0	0	0	0	0	4.05	9.00	0.04
(V04) (595) Lebanon, PA	47,606	46,104	96.84%	1,502	3.16%	1	19	43,846	4	2,258	0	995	0	380	9	90	4	37	2	2.02	5.31	4.79
(V04) (595) Lebanon	30,045	28,894	96.17%	1,151	3.83%	0	17	27,257	2	1,637	0	738	0	308	9	78	4	27	2	2.34	5.42	4.19
(V04) (595GA) Camp Hill Outpatient Clinic	6,821	6,656	97.58%	165	2.42%	0	0	6,364	0	292	0	130	0	32	0	2	0	1	0	1.62	3.52	5.56
(V04) (595GC) Lancaster	3,236	3,202	98.95%	34	1.05%	0	0	3,128	0	74	0	27	0	3	0	1	0	3	0	1.84	7.84	4.15
(V04) (595GD) Reading	1,624	1,579	97.23%	45	2.77%	0	0	1,511	0	68	0	29	0	12	0	3	0	1	0	1.84	19.71	4.65
(V04) (595GE) York County	3,772	3,676	97.45%	96	2.55%	0	1	3,514	1	162	0	62	0	25	0	5	0	4	0	1.80	5.47	5.87
(V04) (595GF) Pottsville/Fracksville	2,108	2,097	99.48%	11	0.52%	0	1	2,072	1	25	0	9	0	0	0	1	0	1	0	2.30	0.00	3.68
(V04) (642) Philadelphia, PA	64,004	58,176	90.89%	5,828	9.11%	5	133	53,878	15	4,298	32	2,698	35	1,186	14	451	8	1,493	29	5.21	14.93	5.00
(V04) (642) Philadelphia	54,222	48,862	90.11%	5,360	9.89%	0	131	45,090	13	3,772	32	2,448	35	1,050	14	410	8	1,452	29	5.93	15.45	5.20
(V04) (642GA) Outpatient Clinic at Marshall Hall	2,786	2,745	98.53%	41	1.47%	0	1	2,705	1	40	0	33	0	6	0	0	0	2	0	1.83	2.46	1.44
(V04) (642GC) Willow Grove PA	3,344	3,052	91.27%	292	8.73%	0	1	2,733	1	319	0	137	0	104	0	31	0	20	0	4.87	16.18	8.68
(V04) (642GD) Gloucester	3,652	3,517	96.30%	135	3.70%	0	0	3,350	0	167	0	80	0	26	0	10	0	19	0	1.82	6.60	5.03
(V04) (646) Pittsburgh, PA	67,867	65,994	97.24%	1,873	2.76%	3	39	62,108	24	3,886	10	1,371	5	328	0	89	0	85	0	4.25	4.39	2.05
(V04) (646) Pittsburgh HCS-Univ Dr	28,672	27,635	96.38%	1,037	3.62%	0	0	25,187	15	2,448	6	836	1	121	0	49	0	31	0	9.35	4.90	1.60
(V04) (646A4) Heinz Division HCS	14,518	14,116	97.23%	402	2.77%	0	7	12,997	4	1,119	2	292	1	55	0	23	0	32	0	5.89	4.15	3.89
(V04) (646GA) Belmont	1,896	1,683	88.77%	213	11.23%	0	3	1,609	1	74	2	118	0	89	0	6	0	0	0	16.01	2.34	0.29
(V04) (646GB) Westmoreland	7,932	7,859	99.08%	73	0.92%	0	5	7,792	2	67	0	29	3	26	0	4	0	14	0	0.97	1.66	0.08
(V04) (646GC) Beaver CBOC	5,113	5,098	99.71%	15	0.29%	0	0	5,043	0	55	0	9	0	1	0	1	0	4	0	0.60	2.90	2.70
(V04) (646GD) Washington County	5,763	5,680	98.56%	83	1.44%	0	1	5,605	1	75	0	58	0	17	0	4	0	4	0	1.30	3.41	2.60
(V04) (646GE) Fayette County	3,973	3,923	98.74%	50	1.26%	0	1	3,875	1	48	0	29	0	19	0	2	0	0	0	0.97	5.89	0.41
(V04) (693) Wilkes-Barre, PA	24,372	23,791	97.62%	581	2.38%	3	218	23,070	90	721	70	428	51	122	2	23	2	8	3	4.05	1.51	2.23
(V04) (693) Wilkes Barre	15,638	15,476	98.96%	162	1.04%	0	20	15,110	13	366	0	138	3	22	2	0	2	2	0	1.39	1.44	0.57
(V04) (693B4) Allentown	5,441	5,088	93.51%	353	6.49%	0	147	4,862	64	226	45	240	35	84	0	23	0	6	3	9.29	1.89	4.47
(V04) (693GA) Sayre	1,342	1,312	97.76%	30	2.24%	0	0	1,289	0	23	0	21	0	9	0	0	0	0	0	0.80	1.39	1.26
(V04) (693GB) Williamsport	1,271	1,241	97.64%	30	2.36%	0	51	1,197	13	44	25	23	13	7	0	0	0	0	0	1.44	3.46	2.94
(V04) (693GC) Tobyhanna	57	57	100.00%	0	0.00%	0	0	57	0	0	0	0	0	0	0	0	0	0	0	0.42	0.00	0.00
(V04) (693GF) Berwick (Columbia Co.)	178	178	100.00%	0	0.00%	0	0	174	0	4	0	0	0	0	0	0	0	0	0	1.80	0.00	0.43
(V04) (693GG) Northampton County	445	439	98.65%	6	1.35%	0	0	381	0	58	0	6	0	0	0	0	0	0	0	6.13	0.00	0.51
(V05) (512) Baltimore HCS, MD	51,539	46,600	90.42%	4,939	9.58%	7	119	42,479	24	4,121	17	2,820	54	1,329	7	649	2	141	15	14.90	8.57	4.48
(V05) (512) Baltimore	33,316	30,581	91.79%	2,735	8.21%	0	100	27,969	17	2,612	15	1,541	51	786	7	303	2	105	8	14.71	7.58	1.61
(V05) (512AS) Perry Point	6,048	5,640	93.25%	408	6.75%	0	3	5,243	1	397	0	249	2	114	0	41	0	4	0	11.55	7.00	1.77
(V05) (512GA) Cambridge	3,334	2,567	76.99%	767	23.01%	0	2	2,225	2	342	0	315	0	206	0	222	0	24	0	24.37	34.04	11.18
(V05) (512GC) Glen Burnie	2,496	2,088	83.65%	408	16.35%	0	5	1,876	1	212	0	308	0	99	0	0	0	1	4	14.84	15.49	5.12
(V05) (512GD) Loch Raven	3,732	3,356	89.92%	376	10.08%	0	6	3,120	1	236	2	205	0	93	0	77	0	1	3	14.21	6.22	5.00
(V05) (512GE) Pocomoke City	694	654	94.24%	40	5.76%	0	0	581	0	73	0	38	0	0	0	2	0	0	0	5.74	10.13	14.42
(V05) (512GF) Fort Howard	914	822	89.93%	92	10.07%	0	1	736	0	86	0	80	1	8	0	0	0	4	0	12.33	5.86	11.04
(V05) (512GG) Fort Meade	1,005	892	88.76%	113	11.24%	0	2	729	2	163	0	84	0	23	0	4	0	2	0	14.28	3.62	17.10
(V05) (613) Martinsburg, WV	32,629	31,589	96.81%	1,040	3.19%	1	54	30,140	7	1,449	42	628	1	226	4	107	0	79	0	3.03	6.00	3.39
(V05) (613) Martinsburg	22,750	21,917	96.34%	833	3.66%	0	46	20,983	4	934	40	476	1	189	1	102	0	66	0	2.26	5.93	2.72
(V05) (613BU) VADOM Martinsburg	460	455	98.91%	5	1.09%	0	0	417	0	38	0	4	0	0	0	0	0	1	0	0.00	0.10	5.79
(V05) (613GA) Cumberland	2,020	1,938	95.94%	82	4.06%	0	0	1,834	0	104	0	63	0	12	0	3	0	4	0	5.32	13.41	3.22
(V05) (613GB) Hagerstown	1,514	1,498	98.94%	16	1.06%	0	0	1,406	0	92	0	12	0	2	0	0	0	2	0	2.14	5.21	5.87
(V05) (613GC) Stephens City	1,610	1,565	97.20%	45	2.80%	0	2	1,473	0	92	0	33	0	6	2	0	0	6	0	3.79	2.80	11.83
(V05) (613GD) Franklin	171	169	98.83%	2	1.17%	0	0	165	0	4	0	1	0	1	0	0	0	0	0	3.54	0.00	0.00
(V05) (613GE) Petersburg	447	444	99.33%	3	0.67%	0	0	423	0	21	0	2	0	1	0	0	0	0	0	4.36	0.00	0.20
(V05) (613GF) Harrisonburg	1,719	1,712	99.59%	7	0.41%	0	1	1,687	0	25	1	5	0	2	0	0	0	0	0	2.64	0.96	2.33
(V05) (613GG) Fort Detrick	1,938	1,891	97.57%	47	2.43%	0	5	1,752	3	139	1	32	0	13	1	2	0	0	0	1.56	6.57	3.22
(V05) (688) Washington, DC	41,774	39,647	94.91%	2,127	5.09%	11	29															

Pending Wait Times Using Preferred Date\*

Facility (Data On 1/15/15)	Total Appts Scheduled1	Appts scheduled 30 Days or under2	Percent Appts scheduled 30 Days or under3	Appts scheduled over 30 Days4	Percent Appts scheduled over 30 Days5	New Enrollee Appt Request6	EWL Count7	Appts Between 0 - 14 Days8	EWL 0 - 14 Days9	Appts Between 15 - 30 Days10	EWL 15-30 Days11	Appts Between 31 - 60 days12	EWL 31- 60 Days13	Appts Between 61 - 90 Days14	EWL 61-90 Days15	Appts Between 91 - 120 Days16	EWL 91- 120 Days17	Appts Beyond 120 Days18	EWL greater than 120 Days19	PC Avg Wait Time20	SC Avg Wait Time21	MH Avg Wait Time22
(V05) (688GD) Charlotte Hall	1,281	1,234	96.33%	47	3.67%	0	1	1,085	1	149	0	37	0	10	0	0	0	0	0	6.28	13.62	4.70
(V05) (688GE) Southern Prince Georges County	1,884	1,809	96.02%	75	3.98%	0	0	1,727	0	82	0	73	0	2	0	0	0	0	0	5.85	2.84	3.37
(V06) (517) Beckley, WV	14,866	14,071	94.65%	795	5.35%	0	274	13,232	39	839	10	547	25	152	31	85	39	11	130	6.51	5.71	4.91
(V06) (517) Beckley	13,985	13,191	94.32%	794	5.68%	0	222	12,371	27	820	10	547	18	151	19	85	22	11	126	6.87	5.72	5.37
(V06) (517GB) Greenbrier County	825	824	99.88%	1	0.12%	0	52	810	12	14	0	0	7	1	12	0	17	0	4	2.08	0.00	1.39
(V06) (517HK) Beckley MOC	56	56	100.00%	0	0.00%	0	0	51	0	5	0	0	0	0	0	0	0	0	0	4.75	0.00	0.00
(V06) (558) Durham, NC	68,885	62,750	91.09%	6,135	8.91%	31	159	56,730	94	6,020	18	4,333	7	1,190	9	500	5	112	26	14.08	8.51	2.96
(V06) (558) Durham	49,812	45,944	92.23%	3,868	7.77%	0	152	41,436	92	4,508	15	2,832	6	709	9	225	5	102	25	9.97	8.39	1.56
(V06) (558GA) Greenville	10,816	9,473	87.58%	1,343	12.42%	0	2	8,683	1	790	1	708	0	356	0	272	0	7	0	21.12	9.48	4.76
(V06) (558GB) Raleigh	5,630	4,783	84.96%	847	15.04%	0	3	4,186	1	597	1	718	0	123	0	3	0	3	1	21.09	9.77	2.24
(V06) (558GC) Morehead City	2,627	2,550	97.07%	77	2.93%	0	2	2,425	0	125	1	75	1	2	0	0	0	0	0	2.81	6.28	2.92
(V06) (565) Fayetteville, NC	42,805	33,741	78.82%	9,064	21.18%	25	630	29,011	170	4,730	112	4,390	108	4,479	61	125	84	70	95	28.73	18.12	7.82
(V06) (565) Fayetteville NC	28,151	22,348	79.39%	5,803	20.61%	0	489	19,482	161	2,866	106	2,842	85	2,882	40	37	62	42	35	27.72	19.71	3.73
(V06) (565GA) Jacksonville	3,147	1,877	59.64%	1,270	40.36%	0	13	1,647	0	230	1	419	2	757	7	80	1	14	2	42.18	1.08	21.60
(V06) (565GC) New Hanover County ( Wilmington)	7,682	6,652	86.59%	1,030	13.41%	0	108	5,522	0	1,130	4	714	20	301	14	4	20	11	50	20.05	11.42	9.86
(V06) (565GD) Hamlet	1,232	1,066	86.53%	166	13.47%	0	3	960	3	106	0	77	0	87	0	1	0	1	0	17.06	16.00	4.48
(V06) (565GE) Robeson County	1,190	895	75.21%	295	24.79%	0	15	732	4	163	1	90	1	203	0	0	1	2	8	27.91	4.00	12.19
(V06) (565GF) Goldsboro	1,257	767	61.02%	490	38.98%	0	2	610	2	157	0	238	0	249	0	3	0	0	0	41.44	9.21	10.22
(V06) (565MB) IDES Fort Bragg	94	85	90.43%	9	9.57%	0	0	46	0	39	0	9	0	0	0	0	0	0	0	0.00	11.79	0.00
(V06) (565MD) IDES Camp Lejeune	52	51	98.08%	1	1.92%	0	0	12	0	39	0	1	0	0	0	0	0	0	0	0.00	0.00	17.87
(V06) (590) Hampton, VA	35,037	29,888	85.30%	5,149	14.70%	18	47	25,753	33	4,135	5	3,477	4	1,322	1	172	3	178	1	27.47	9.93	13.24
(V06) (590) Hampton	31,673	27,089	85.53%	4,584	14.47%	0	43	23,435	32	3,654	3	2,980	3	1,259	1	167	3	178	1	28.42	9.81	14.17
(V06) (590GB) Norfolk/Virginia Beach CBOC	2,538	2,010	79.20%	528	20.80%	0	2	1,578	1	432	0	462	1	61	0	5	0	0	0	23.23	15.53	11.16
(V06) (590GC) Albemarle CBOC	782	745	95.27%	37	4.73%	0	2	697	0	48	2	35	0	2	0	0	0	0	0	7.29	0.00	6.13
(V06) (590MA) IDES Portsmouth	6	6	100.00%	0	0.00%	0	0	6	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V06) (590MB) IDES Langley	24	24	100.00%	0	0.00%	0	0	23	0	1	0	0	0	0	0	0	0	0	0	0.00	3.92	0.00
(V06) (590MC) IDES Fort Eustis	14	14	100.00%	0	0.00%	0	0	14	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	1.29
(V06) (637) Asheville, NC	35,049	34,225	97.65%	824	2.35%	1	36	32,639	4	1,586	8	566	11	176	12	46	1	36	0	5.30	4.20	3.93
(V06) (637) Asheville-Oteen	31,970	31,173	97.51%	797	2.49%	0	13	29,665	1	1,508	2	540	8	176	1	45	1	36	0	5.86	4.22	4.39
(V06) (637GA) Franklin NC CBOC	1,303	1,295	99.39%	8	0.61%	0	4	1,255	1	40	1	8	1	0	1	0	0	0	0	2.58	2.49	3.16
(V06) (637GB) Rutherfordordn CBOC	1,776	1,757	98.93%	19	1.07%	0	19	1,719	2	38	5	18	2	0	10	1	0	0	0	1.88	0.57	2.47
(V06) (652) Richmond, VA	66,270	63,378	95.64%	2,892	4.36%	14	316	59,290	32	4,088	22	1,861	59	616	47	314	61	101	95	8.91	5.12	6.78
(V06) (652) Richmond	60,500	58,062	95.97%	2,438	4.03%	0	102	54,307	7	3,755	11	1,650	27	413	11	278	22	97	24	9.80	5.13	3.70
(V06) (652GA) Stafford/Fredericksburg	3,433	3,063	89.22%	370	10.78%	0	212	2,895	25	168	11	142	32	190	36	34	39	4	69	6.25	3.00	15.62
(V06) (652GE) Charlottesville CBOC, VA	1,602	1,552	96.88%	50	3.12%	0	1	1,447	0	105	0	44	0	5	0	1	0	0	1	5.34	3.86	5.71
(V06) (652GF) Emporia, VA	735	701	95.37%	34	4.63%	0	1	641	0	60	0	25	0	8	0	1	0	0	1	4.29	0.00	10.93
(V06) (658) Salem, VA	39,602	37,419	94.49%	2,183	5.51%	8	174	35,577	16	1,842	8	1,079	27	502	23	529	24	73	76	3.45	9.40	0.98
(V06) (658) Salem	31,409	29,368	93.50%	2,041	6.50%	0	173	27,652	15	1,716	8	970	27	477	23	527	24	67	76	4.66	9.43	0.88
(V06) (658GA) Tazewell	554	552	99.64%	2	0.36%	0	0	552	0	0	0	0	0	0	0	0	0	2	0	1.57	0.00	0.48
(V06) (658GB) Danville	3,147	3,145	99.94%	2	0.06%	0	1	3,129	1	16	0	2	0	0	0	0	0	0	0	0.43	0.63	1.08
(V06) (658GC) Lynchburg	1,898	1,891	99.63%	7	0.37%	0	0	1,857	0	34	0	7	0	0	0	0	0	0	0	0.47	0.00	0.10
(V06) (658GD) Staunton	1,542	1,416	91.83%	126	8.17%	0	0	1,353	0	63	0	97	0	25	0	2	0	2	0	8.76	0.00	4.95
(V06) (658GE) Wytheville	1,052	1,047	99.52%	5	0.48%	0	0	1,034	0	13	0	3	0	0	0	0	0	2	0	3.04	0.00	0.15
(V06) (659) Salisbury, NC	76,528	68,040	88.91%	8,488	11.09%	4	832	61,671	111	6,369	140	4,547	297	2,078	156	806	54	1,057	74	6.73	14.50	13.70
(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	41,625	36,515	87.72%	5,110	12.28%	0	739	32,798	89	3,717	127	2,796	266	948	141	361	49	1,005	67	9.81	14.40	20.27
(V06) (659BY) Winston-Salem	15,041	13,609	90.48%	1,432	9.52%	0	45	12,611	7	998	9	736	18	643	7	45	2	8	2	5.27	13.10	8.39
(V06) (659GA) Charlotte	16,546	14,916	90.15%	1,630	9.85%	0	42	13,721	15	1,195	3	837	11	384	6	366	3	43	4	5.92	17.45	11.57
(V06) (659GB) Hickory	3,316	3,000	90.47%	316	9.53%	0	6	2,541	0	459	1	178	2	103	2	34	0	1	1	7.09	10.92	15.12
(V07) (508) Atlanta, GA	109,021	99,818	91.56%	9,203	8.44%	12	3	91,335	2	8,483	0	6,337	0	2,318	0	369	1	179	0	18.25	7.43	3.66
(V07) (508) Atlanta	85,786	79,032	92.13%	6,754	7.87%	0	3	72,571	2	6,461	0	4,713	0	1,590	0	306	1	145	0	18.70	7.42	3.98
(V07) (508GA) Fort McPherson	6,383	6,056	94.88%	327	5.12%	0	0	5,618	0	438	0	245	0	78	0	4	0	0	0	14.95	9.84	2.72
(V07) (508GE) NE Georgia/Oakwood	2,990	2,704	90.43%	286	9.57%	0	0	2,315	0	389	0	264	0	21	0	1	0	0	0	14.24	7.19	1.45
(V07) (508GF) Austell	2,550	2,158	84.63%	392	15.37%	0	0	1,876	0	282	0	267	0	118	0	6	0	1	0	20.05	0.00	4.80
(V07) (508GG) Stockbridge	2,668	2,131	79.87%	537	20.13%	0	0	1,923	0	208	0	194	0	279	0	36	0	28	0	27.09	0.61	4.01
(V07) (5																						

Pending Wait Times Using Preferred Date\*

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(V07) (509A0) Lenwood (Uptown)	11,124	10,700	96.19%	424	3.81%	0	46	10,304	23	396	2	298	6	60	8	15	7	51	0	6.07	5.31	1.04
(V07) (509GA) Athens, GA CBOC	1,973	1,948	98.73%	25	1.27%	0	4	1,891	1	57	0	18	3	5	0	1	0	1	0	3.99	15.55	1.75
(V07) (509GB) Aiken CBOC	941	938	99.68%	3	0.32%	0	0	915	0	23	0	3	0	0	0	0	0	0	0	1.62	2.50	1.39
(V07) (509QA) Statesboro	32	32	100.00%	0	0.00%	0	0	32	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V07) (521) Birmingham, AL	50,994	48,865	95.82%	2,129	4.18%	17	106	46,404	59	2,461	21	1,420	11	652	15	38	0	19	0	2.52	9.01	2.12
(V07) (521) Birmingham	35,442	33,545	94.65%	1,897	5.35%	0	103	31,350	58	2,195	21	1,238	11	604	13	37	0	18	0	2.93	9.49	1.99
(V07) (521GA) Huntsville AL	3,477	3,388	97.44%	89	2.56%	0	1	3,316	0	72	0	70	0	19	1	0	0	0	0	3.00	5.03	2.12
(V07) (521GB) Decatur AL/Madison	1,986	1,912	96.27%	74	3.73%	0	0	1,857	0	55	0	59	0	14	0	1	0	0	0	4.35	2.56	4.26
(V07) (521GC) Florence AL (Shoals Area)	1,695	1,674	98.76%	21	1.24%	0	0	1,648	0	26	0	13	0	7	0	0	0	1	0	1.60	6.96	1.51
(V07) (521GD) Rainbow City	1,745	1,743	99.89%	2	0.11%	0	0	1,709	0	34	0	2	0	0	0	0	0	0	0	0.49	0.54	1.81
(V07) (521GE) Anniston/Oxford AL	1,564	1,561	99.81%	3	0.19%	0	1	1,521	1	40	0	3	0	0	0	0	0	0	0	2.32	0.33	3.59
(V07) (521GF) Jasper AL	910	894	98.24%	16	1.76%	0	0	881	0	13	0	16	0	0	0	0	0	0	0	1.84	0.75	1.30
(V07) (521GG) Bessemer CBOC	1,478	1,454	98.38%	24	1.62%	0	1	1,439	0	15	0	18	0	6	1	0	0	0	0	0.35	0.58	2.22
(V07) (521GH) Childersburg CBOC	1,213	1,211	99.84%	2	0.16%	0	0	1,206	0	5	0	0	0	2	0	0	0	0	0	0.54	2.19	0.36
(V07) (521GI) Guntersville	1,484	1,483	99.93%	1	0.07%	0	0	1,477	0	6	0	1	0	0	0	0	0	0	0	1.22	0.00	2.26
(V07) (534) Charleston, SC	39,531	38,246	96.75%	1,285	3.25%	44	1	36,805	1	1,441	0	801	0	387	0	88	0	9	0	3.73	5.91	1.89
(V07) (534) Charleston	24,052	23,009	95.66%	1,043	4.34%	0	0	22,231	0	778	0	595	0	356	0	85	0	7	0	4.43	6.09	1.30
(V07) (534BY) Savannah	4,507	4,407	97.78%	100	2.22%	0	0	4,129	0	278	0	81	0	15	0	2	0	2	0	5.75	4.58	1.80
(V07) (534GB) Myrtle Beach	4,213	4,118	97.75%	95	2.25%	0	1	3,858	1	260	0	83	0	11	0	1	0	0	0	5.05	8.67	3.34
(V07) (534GC) Beaufort	1,169	1,155	98.80%	14	1.20%	0	0	1,137	0	18	0	14	0	0	0	0	0	0	0	1.32	1.38	1.55
(V07) (534GD) Goose Creek, SC	2,986	2,981	99.83%	5	0.17%	0	0	2,911	0	70	0	5	0	0	0	0	0	0	0	1.68	2.40	2.85
(V07) (534GE) Hinesville	2,604	2,576	98.92%	28	1.08%	0	0	2,539	0	37	0	23	0	5	0	0	0	0	0	1.59	0.00	1.09
(V07) (544) Columbia, SC	58,643	53,769	91.69%	4,874	8.31%	12	934	48,565	111	5,204	142	3,102	380	1,357	154	282	75	133	72	11.20	9.83	7.52
(V07) (544) Columbia SC	37,040	33,410	90.20%	3,630	9.80%	0	481	29,273	74	4,137	70	2,473	149	966	109	94	45	97	34	19.14	9.02	11.06
(V07) (544B2) Greenville SC	8,414	7,699	91.50%	715	8.50%	0	308	7,307	9	392	55	372	192	192	30	124	21	22	1	1.31	14.69	10.22
(V07) (544GB) Florence SC	2,750	2,443	88.84%	307	11.16%	0	144	2,302	27	141	17	67	39	168	15	60	9	12	37	17.24	0.00	6.11
(V07) (544GC) Rock Hill	4,452	4,433	99.57%	19	0.43%	0	0	4,293	0	140	0	12	0	4	0	2	0	1	0	1.77	15.00	3.32
(V07) (544GD) Anderson County	1,703	1,659	97.42%	44	2.58%	0	0	1,595	0	64	0	35	0	8	0	0	0	1	0	0.77	0.00	5.80
(V07) (544GE) Orangeburg County	1,052	1,037	98.57%	15	1.43%	0	0	979	0	58	0	14	0	1	0	0	0	0	0	2.01	0.00	3.20
(V07) (544GF) Sumter County	1,271	1,255	98.74%	16	1.26%	0	0	1,154	0	101	0	15	0	0	0	1	0	0	0	5.96	7.50	3.05
(V07) (544GG) Spartanburg,SC CBOC	1,868	1,746	93.47%	122	6.53%	0	1	1,605	1	141	0	109	0	12	0	1	0	0	0	4.79	0.00	7.46
(V07) (544HK) Columbia VA Mobile Clinic	91	85	93.41%	6	6.59%	0	0	57	0	28	0	5	0	1	0	0	0	0	0	0.00	10.87	0.00
(V07) (544MB) IDES Ft Jackson	2	2	100.00%	0	0.00%	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0.00	26.00	0.00
(V07) (557) Dublin, GA	24,441	20,670	84.57%	3,771	15.43%	98	2,412	18,449	717	2,221	563	1,773	224	1,393	308	566	565	39	35	24.33	9.79	5.72
(V07) (557) Dublin	13,752	11,260	81.88%	2,492	18.12%	0	1,363	9,904	516	1,356	505	1,250	158	1,114	141	93	25	35	18	32.14	10.59	0.98
(V07) (557GA) Macon GA	1,439	1,271	88.33%	168	11.67%	0	13	1,099	3	172	3	51	2	116	2	1	2	0	1	9.04	2.54	15.85
(V07) (557GB) Albany GA	2,327	1,719	73.87%	608	26.13%	0	392	1,630	193	89	54	91	53	50	49	465	28	2	15	54.14	16.87	3.67
(V07) (557GC) Baldwin County	445	421	94.61%	24	5.39%	0	0	361	0	60	0	22	0	0	0	1	0	1	0	7.18	4.11	10.40
(V07) (557GE) Brunswick	4,551	4,163	91.47%	388	8.53%	0	8	3,733	3	430	0	292	4	92	1	3	0	1	0	7.60	8.37	15.21
(V07) (557HA) Perry	1,927	1,836	95.28%	91	4.72%	0	636	1,722	2	114	1	67	7	21	115	3	510	0	1	7.48	3.22	4.26
(V07) (619) Central Alabama Veterans HCS, AL	33,914	27,882	82.21%	6,032	17.79%	57	63	24,122	9	3,760	10	3,283	11	1,495	9	1,057	7	197	17	12.13	20.42	16.56
(V07) (619) Montgomery	12,711	10,718	84.32%	1,993	15.68%	0	27	8,762	4	1,956	3	1,565	7	285	3	135	4	8	6	14.14	17.55	5.78
(V07) (619A4) Tuskegee	9,340	7,090	75.91%	2,250	24.09%	0	29	6,129	1	961	5	989	4	789	6	393	3	79	10	8.56	26.98	20.18
(V07) (619GA) Columbus	7,066	5,755	81.45%	1,311	18.55%	0	0	5,303	0	452	0	350	0	342	0	518	0	101	0	12.62	6.84	28.00
(V07) (619GB) Dothan	1,897	1,800	94.89%	97	5.11%	0	5	1,633	4	167	1	59	0	22	0	10	0	6	0	8.36	0.00	6.70
(V07) (619GD) Wiregrass	2,603	2,224	85.44%	379	14.56%	0	1	2,004	0	220	0	319	0	56	0	1	0	3	1	12.87	9.20	10.64
(V07) (619GE) Monroe County	289	287	99.31%	2	0.69%	0	0	283	0	4	0	1	0	1	0	0	0	0	0	0.92	0.00	0.91
(V07) (619PA) Montgomery PRRTF	8	8	100.00%	0	0.00%	0	1	8	0	0	1	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V07) (679) Tuscaloosa, AL	6,008	5,528	92.01%	480	7.99%	6	1	5,161	1	367	0	317	0	94	0	36	0	33	0	16.06	0.39	1.84
(V07) (679) Tuscaloosa	5,867	5,389	91.85%	478	8.15%	0	1	5,022	1	367	0	315	0	94	0	36	0	33	0	17.04	0.39	1.84
(V07) (679HK) Mobile Clinic Tuscaloosa	141	139	98.58%	2	1.42%	0	0	139	0	0	0	2	0	0	0	0	0	0	0	0.84	0.00	0.00
(V08) (516) Bay Pines, FL	97,092	93,439	96.24%	3,653	3.76%	3	410	88,208	91	5,231	60	2,660	88	770	53	117	41	106	77	6.45	5.33	3.19
(V08) (516) C.W. Bill Young VAMC	58,113	56,131	96.59%	1,982	3.41%	0	12	53,136	10	2,995	1	1,475	1	354	0	70	0	83	0	8.52	4.85	3.53
(V08) (516B2) Lee County	19,313	18,090	93.67%	1,223	6.33%	0	104	16,725	36	1,365	37	803	31	370	0	36	0	14	0	8.05	8.26	2.75
(V08) (516GA) Sarasota	3,628	3,573	98.48%	55	1.52%	0	17	3,366	0	207	0	48	6	6	11	0</						



Pending Wait Times Using Preferred Date\*

Facility (Data On 1/15/15)	Total Appts Scheduled1	Appts scheduled 30 Days or under2	Percent Appts scheduled 30 Days or under3	Appts scheduled over 30 Days4	Percent Appts scheduled over 30 Days5	New Enrollee Appt Request6	EWL Count7	Appts Between 0 - 14 Days8	EWL 0 - 14 Days9	Appts Between 15 - 30 Days10	EWL 15-30 Days11	Appts Between 31 - 60 days12	EWL 31 - 60 Days13	Appts Between 61 - 90 Days14	EWL 61-90 Days15	Appts Between 91 - 120 Days16	EWL 91 - 120 Days17	Appts Beyond 120 Days18	EWL greater than 120 Days19	PC Avg Wait Time20	SC Avg Wait Time21	MH Avg Wait Time22
(V08) (516GH) Sebring	1,422	1,411	99.23%	11	0.77%	0	0	1,396	0	15	0	7	0	2	0	1	0	1	0	1.49	1.43	1.09
(V08) (546) Miami, FL	54,262	52,426	96.62%	1,836	3.38%	8	28	49,890	16	2,536	9	1,461	3	316	0	33	0	26	0	5.23	5.47	1.01
(V08) (546) Miami	35,113	34,029	96.91%	1,084	3.09%	0	20	32,512	8	1,517	9	888	3	145	0	28	0	23	0	8.08	4.34	0.49
(V08) (546B2) Broward County	13,087	12,412	94.84%	675	5.16%	0	5	11,553	5	859	0	499	0	169	0	4	0	3	0	4.47	9.08	1.37
(V08) (546GA) Miami	129	127	98.45%	2	1.55%	0	2	124	2	3	0	2	0	0	0	0	0	0	0	0.00	0.00	3.03
(V08) (546GB) Key West	890	828	93.03%	62	6.97%	0	0	738	0	90	0	60	0	2	0	0	0	0	0	8.89	6.45	6.67
(V08) (546GC) Homestead	2,138	2,132	99.72%	6	0.28%	0	0	2,101	0	31	0	6	0	0	0	0	0	0	0	1.37	0.13	1.27
(V08) (546GD) Pembroke Pines	874	873	99.89%	1	0.11%	0	0	865	0	8	0	1	0	0	0	0	0	0	0	0.69	1.79	0.16
(V08) (546GE) Key Largo	400	398	99.50%	2	0.50%	0	0	394	0	4	0	1	0	0	0	1	0	0	0	1.03	12.80	0.79
(V08) (546GF) Hollywood (Southeast Broward Co	1,180	1,177	99.75%	3	0.25%	0	1	1,161	1	16	0	3	0	0	0	0	0	0	0	0.56	3.35	0.83
(V08) (546GH) Deerfield Beach	451	450	99.78%	1	0.22%	0	0	442	0	8	0	1	0	0	0	0	0	0	0	1.25	2.72	0.58
(V08) (548) West Palm Beach, FL	66,982	65,003	97.05%	1,979	2.95%	8	16	61,319	1	3,684	1	1,489	10	337	1	128	2	25	1	1.98	5.79	2.47
(V08) (548) W Palm Beach	57,264	55,452	96.84%	1,812	3.16%	0	12	52,037	1	3,415	0	1,365	9	299	0	126	1	22	1	2.29	5.92	2.88
(V08) (548GA) Ft Pierce	1,398	1,358	97.14%	40	2.86%	0	2	1,269	0	89	0	25	1	15	0	1	0	0	0	2.20	8.81	1.47
(V08) (548GB) Delray Beach	2,815	2,773	98.51%	42	1.49%	0	0	2,702	0	71	0	38	0	4	0	0	0	0	0	0.40	2.88	1.15
(V08) (548GC) Stuart	1,876	1,812	96.59%	64	3.41%	0	2	1,743	0	69	1	41	0	19	1	2	0	2	0	0.57	10.98	0.95
(V08) (548GD) Boca Raton	1,445	1,443	99.86%	2	0.14%	0	0	1,425	0	18	0	2	0	0	0	0	0	0	0	0.24	1.28	0.22
(V08) (548GE) Vero Beach	1,290	1,277	98.99%	13	1.01%	0	0	1,262	0	15	0	13	0	0	0	0	0	0	0	0.74	1.82	0.61
(V08) (548GF) Okeechobee	894	888	99.33%	6	0.67%	0	0	881	0	7	0	5	0	0	0	0	0	1	0	0.43	1.80	0.74
(V08) (573) Gainesville, FL	151,581	131,693	86.88%	19,888	13.12%	277	580	118,214	90	13,479	126	10,490	251	6,725	85	1,725	23	948	5	8.96	16.22	3.76
(V08) (573) North Florida/South Georgia HCS-Ga	56,692	50,868	89.73%	5,824	10.27%	0	470	46,185	55	4,683	100	2,775	205	1,846	84	710	22	493	4	6.26	11.94	3.31
(V08) (573A4) North Florida/South Georgia HCS-Ga	18,472	16,139	87.37%	2,333	12.63%	0	60	14,368	13	1,771	16	1,515	29	395	0	329	1	94	1	17.80	12.20	0.41
(V08) (573B) Jacksonville	31,874	24,037	75.41%	7,837	24.59%	0	47	21,097	22	2,940	10	3,541	15	3,541	0	494	0	261	0	11.20	30.62	4.36
(V08) (573GA) Valdosta	1,202	1,183	98.42%	19	1.58%	0	0	1,163	0	20	0	11	0	4	0	3	0	1	0	0.53	9.13	0.02
(V08) (573GD) Ocala	5,561	5,415	97.37%	146	2.63%	0	0	4,953	0	462	0	93	0	23	0	1	0	29	0	3.33	10.38	2.21
(V08) (573GE) St. Augustine	3,095	2,968	95.90%	127	4.10%	0	0	2,690	0	278	0	99	0	27	0	0	0	1	0	7.17	10.57	1.57
(V08) (573GF) Tallahassee	10,206	8,049	78.87%	2,157	21.13%	0	0	6,416	0	1,633	0	1,644	0	442	0	42	0	29	0	15.39	23.11	7.93
(V08) (573GG) Lecanto	2,091	1,922	91.92%	169	8.08%	0	0	1,614	0	308	0	76	0	74	0	17	0	2	0	17.32	0.85	1.05
(V08) (573GI) The Villages	18,342	17,227	93.92%	1,115	6.08%	0	3	16,205	0	1,022	0	622	2	339	1	118	0	36	0	4.96	8.58	5.74
(V08) (573GJ) Saint Marys	922	881	95.55%	41	4.45%	0	0	800	0	81	0	25	0	9	0	7	0	0	0	11.50	17.26	1.09
(V08) (573GK) Jackson County	899	886	98.55%	13	1.45%	0	0	807	0	79	0	9	0	2	0	0	0	2	0	3.77	16.48	5.74
(V08) (573GL) Palatka	1,236	1,189	96.20%	47	3.80%	0	0	1,161	0	28	0	43	0	4	0	0	0	0	0	1.66	1.61	4.56
(V08) (573GM) Waycross	985	925	93.91%	60	6.09%	0	0	751	0	174	0	37	0	19	0	4	0	0	0	10.12	3.76	6.43
(V08) (573MA) IDES Naval Hospital Jacksonville	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0.00	3.50	0.00
(V08) (672) San Juan, PR	124,277	123,473	99.35%	804	0.65%	1	145	119,955	20	3,518	17	473	30	150	29	103	34	78	15	2.11	2.46	2.23
(V08) (672) San Juan	78,866	78,447	99.47%	419	0.53%	0	72	75,644	11	2,803	10	266	18	66	9	38	19	49	5	2.94	2.54	2.46
(V08) (672B0) Ponce	17,779	17,713	99.63%	66	0.37%	0	32	17,591	3	122	3	34	7	17	10	8	9	7	0	1.22	0.60	0.93
(V08) (672B2) Mayaguez	15,865	15,644	98.61%	221	1.39%	0	41	15,146	6	498	4	109	5	48	10	45	6	19	10	1.58	3.84	3.50
(V08) (672GA) St Croix	404	377	93.32%	27	6.68%	0	0	352	0	25	0	23	0	0	0	3	0	1	0	2.16	16.25	17.92
(V08) (672GB) St Thomas	611	593	97.05%	18	2.95%	0	0	576	0	17	0	11	0	6	0	1	0	0	0	3.31	12.43	4.11
(V08) (672GC) Arecibo	4,960	4,941	99.62%	19	0.38%	0	0	4,908	0	33	0	10	0	4	0	3	0	2	0	0.29	0.36	1.11
(V08) (672GD) Ceiba	3,672	3,643	99.21%	29	0.79%	0	0	3,626	0	17	0	16	0	8	0	5	0	0	0	1.02	6.19	0.17
(V08) (672GE) Guayama	2,120	2,115	99.76%	5	0.24%	0	0	2,112	0	3	0	4	0	1	0	0	0	0	0	1.11	1.14	0.74
(V08) (673) Tampa, FL	115,336	106,198	92.08%	9,138	7.92%	47	917	101,847	202	4,351	126	4,599	125	2,625	135	1,396	113	518	216	1.65	12.28	4.97
(V08) (673) Tampa	83,348	76,354	91.61%	6,994	8.39%	0	917	73,281	202	3,073	126	3,183	125	2,103	135	1,242	113	466	216	0.85	11.87	4.93
(V08) (673B2) New Port Richey	19,167	17,612	91.89%	1,555	8.11%	0	0	16,864	0	748	0	1,083	0	367	0	64	0	41	0	2.94	15.46	4.45
(V08) (673GB) Lakeland	4,553	4,103	90.12%	450	9.88%	0	0	3,726	0	377	0	202	0	153	0	89	0	6	0	3.60	18.23	9.17
(V08) (673GC) Brooksville	5,451	5,428	99.58%	23	0.42%	0	0	5,392	0	36	0	18	0	0	0	1	0	4	0	1.38	1.41	2.91
(V08) (673GF) Zephyrhills	2,817	2,701	95.88%	116	4.12%	0	0	2,584	0	117	0	113	0	2	0	0	0	1	0	3.64	4.30	2.08
(V08) (675) Orlando, FL	103,772	97,272	93.74%	6,500	6.26%	77	1,424	92,277	228	4,995	132	3,597	312	1,863	263	687	216	353	273	3.42	8.76	2.32
(V08) (675) Orlando	8	8	100.00%	0	0.00%	0	1	8	1	0	0	0	0	0	0	0	0	0	0	0.00	1.25	0.00
(V08) (675BU) Orlando Domiciliary	86	85	98.84%	1	1.16%	0	0	83	0	2	0	0	0	0	0	0	0	1	0	0.00	0.00	0.00
(V08) (675GA) Viera Outpatient Clinic	19,686	19,091	96.98%	595	3.02%	0	1,230	18,561	206	530	102	434	265	133	258	26	194	2	205	0.98	4.13	1.79
(V08) (675GB) Daytona Beach Outpatient Clinic	15,258	15,006	98.35%	252	1.65%	0	6	14,694	2	312	0	182	3	57	1	13	0	0	0	1.03	2.99	1.22
(V08) (675GC) Kissimmee CBOC	3,304	3,099	93.80%	205	6.20%	0	0	2,962	0	137	0	148	0	55	0	1	0	1				

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(V09) (581) Huntington	22,771	20,980	92.13%	1,791	7.87%	0	29	18,527	10	2,453	8	1,370	9	373	1	43	1	5	0	9.84	9.34	2.83
(V09) (581GA) Prestonsburg	2,420	2,240	92.56%	180	7.44%	0	1	2,065	1	175	0	128	0	45	0	7	0	0	0	8.62	20.29	2.02
(V09) (581GB) Charleston	3,051	2,995	98.16%	56	1.84%	0	3	2,860	2	135	1	52	0	2	0	1	0	1	0	4.83	3.70	1.71
(V09) (596) Lexington, KY	32,969	30,180	91.54%	2,789	8.46%	1	523	26,603	164	3,577	133	2,018	152	636	32	101	23	34	19	6.10	9.41	7.90
(V09) (596) Lexington-Leestown	13,205	12,397	93.88%	808	6.12%	0	86	11,134	33	1,263	16	576	4	204	5	22	13	6	15	4.34	7.05	8.21
(V09) (596A4) Lexington-Cooper Dr	16,320	14,665	89.86%	1,655	10.14%	0	411	12,690	114	1,975	109	1,140	147	412	27	76	10	27	4	0.00	10.11	0.25
(V09) (596BU) Lexington Domiciliary	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V09) (596GA) Somerset	1,825	1,575	86.30%	250	13.70%	0	6	1,379	5	196	1	231	0	17	0	2	0	0	0	13.04	6.88	7.49
(V09) (596GB) Morehead	353	342	96.88%	11	3.12%	0	15	311	7	31	7	10	1	0	0	0	0	1	0	7.43	10.50	0.69
(V09) (596GC) Hazard	381	378	99.21%	3	0.79%	0	2	360	2	18	0	2	0	0	0	1	0	0	0	3.26	1.18	3.37
(V09) (596GD) Berea	884	822	92.99%	62	7.01%	0	3	728	3	94	0	59	0	3	0	0	0	0	0	5.11	10.91	7.91
(V09) (603) Louisville, KY	43,653	42,629	97.65%	1,024	2.35%	10	5	40,326	5	2,303	0	689	0	226	0	70	0	39	0	3.16	4.70	3.30
(V09) (603) Louisville	26,205	25,365	96.79%	840	3.21%	0	1	23,740	1	1,625	0	569	0	181	0	55	0	35	0	1.97	4.78	3.51
(V09) (603GA) Fort Knox	1,638	1,631	99.57%	7	0.43%	0	0	1,526	0	105	0	6	0	0	0	1	0	0	0	4.34	6.77	1.94
(V09) (603GB) New Albany IN (Southern Indiana)	3,287	3,235	98.42%	52	1.58%	0	0	3,091	0	144	0	24	0	17	0	9	0	2	0	3.58	0.27	5.03
(V09) (603GC) Shively (Louisville-Jefferson Count	3,363	3,339	99.29%	24	0.71%	0	0	3,164	0	175	0	22	0	2	0	0	0	0	0	4.00	2.82	2.76
(V09) (603GD) Dupont	2,102	2,018	96.00%	84	4.00%	0	0	1,904	0	114	0	53	0	25	0	5	0	1	0	3.37	0.00	6.28
(V09) (603GE) Newburg CBOC KY	3,294	3,288	99.82%	6	0.18%	0	4	3,232	4	56	0	5	0	1	0	0	0	0	0	2.24	0.65	0.97
(V09) (603GF) Grayson County	1,891	1,885	99.68%	6	0.32%	0	0	1,859	0	26	0	5	0	0	0	0	0	1	0	1.73	1.27	1.88
(V09) (603GG) Scott County	1,352	1,348	99.70%	4	0.30%	0	0	1,297	0	51	0	4	0	0	0	0	0	0	0	3.41	3.95	0.82
(V09) (603GH) Carroll County	492	491	99.80%	1	0.20%	0	0	484	0	7	0	1	0	0	0	0	0	0	0	1.19	0.00	3.32
(V09) (603MA) IDES Fort Knox	22	22	100.00%	0	0.00%	0	0	22	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V09) (603PB) Louisville (SARATP)	7	7	100.00%	0	0.00%	0	0	7	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V09) (614) Memphis, TN	59,501	57,750	97.06%	1,751	2.94%	15	197	55,358	49	2,392	23	929	75	491	23	231	16	100	11	2.56	4.50	4.58
(V09) (614) Memphis	43,448	41,938	96.52%	1,510	3.48%	0	92	39,801	11	2,137	12	851	25	358	17	220	16	81	11	3.23	4.56	5.12
(V09) (614GA) Tupelo	2,186	2,165	99.04%	21	0.96%	0	2	2,152	1	13	1	11	0	7	0	2	0	1	0	0.73	0.00	1.95
(V09) (614GB) Jonesboro	3,475	3,468	99.80%	7	0.20%	0	2	3,421	1	47	1	5	0	0	0	1	0	1	0	1.02	0.00	2.95
(V09) (614GC) Marshall County	605	604	99.83%	1	0.17%	0	0	603	0	1	0	0	0	0	0	0	0	1	0	1.67	30.42	0.00
(V09) (614GD) Savannah (Hardin County)	353	342	96.88%	11	3.12%	0	2	334	1	8	0	4	1	2	0	1	0	4	0	8.17	0.00	0.78
(V09) (614GE) Covington	2,115	1,969	93.10%	146	6.90%	0	97	1,935	34	34	9	21	48	114	6	5	0	6	0	6.23	1.42	12.27
(V09) (614GF) Memphis-South Clinic	2,926	2,911	99.49%	15	0.51%	0	0	2,836	0	75	0	14	0	0	0	0	0	1	0	1.76	1.48	0.12
(V09) (614GG) Jackson TN	1,717	1,693	98.60%	24	1.40%	0	1	1,671	0	22	0	14	1	6	0	1	0	3	0	0.60	1.58	2.88
(V09) (614GI) Dyersburg	1,743	1,742	99.94%	1	0.06%	0	1	1,731	1	11	0	1	0	0	0	0	0	0	0	2.56	2.07	1.37
(V09) (614GN) Helena, AR	930	915	98.39%	15	1.61%	0	0	872	0	43	0	8	0	4	0	1	0	2	0	4.18	0.00	2.52
(V09) (614PA) Memphis Tn	3	3	100.00%	0	0.00%	0	0	2	0	1	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V09) (621) Mountain Home, TN	76,630	73,360	95.73%	3,270	4.27%	23	29	70,935	13	2,425	3	1,699	5	1,002	1	343	2	226	5	5.79	5.36	1.87
(V09) (621) James H Quillen VAMC	50,612	48,552	95.93%	2,060	4.07%	0	21	47,009	13	1,543	0	1,137	4	731	0	126	1	66	3	3.40	5.18	1.39
(V09) (621BU) VADOM Mountain Home	114	110	96.49%	4	3.51%	0	0	110	0	0	0	3	0	1	0	0	0	0	0	1.76	0.00	0.00
(V09) (621BY) Knoxville CBOC	14,446	13,527	93.64%	919	6.36%	0	5	13,098	0	429	0	368	1	216	1	186	1	149	2	9.76	8.52	1.94
(V09) (621GA) Rogersville	1,112	1,076	96.76%	36	3.24%	0	0	1,063	0	13	0	18	0	9	0	4	0	5	0	3.12	9.43	6.05
(V09) (621GC) Norton	3,931	3,870	98.45%	61	1.55%	0	0	3,722	0	148	0	56	0	4	0	1	0	0	0	2.80	1.83	3.99
(V09) (621GG) Morristown CBOC TN	1,275	1,265	99.22%	10	0.78%	0	3	1,177	0	88	3	7	0	2	0	0	0	1	0	3.31	9.25	5.85
(V09) (621GI) Sevierville	1,697	1,583	93.28%	114	6.72%	0	0	1,538	0	45	0	56	0	31	0	23	0	4	0	8.24	7.64	0.95
(V09) (621GJ) Bristol	2,594	2,551	98.34%	43	1.66%	0	0	2,415	0	136	0	38	0	4	0	0	0	1	0	4.28	2.44	2.36
(V09) (621GK) Campbell County	849	826	97.29%	23	2.71%	0	0	803	0	23	0	16	0	4	0	3	0	0	0	3.36	32.00	3.90
(V09) (626) Middle Tennessee HCS, TN	137,484	126,601	92.08%	10,883	7.92%	4	531	120,427	123	6,174	90	5,377	131	3,229	120	1,262	34	1,015	33	10.46	6.93	9.11
(V09) (626) Middle Tennessee HCS	63,717	57,826	90.75%	5,891	9.25%	0	209	54,461	42	3,365	32	2,977	42	1,782	80	711	4	421	9	15.91	7.96	11.36
(V09) (626A4) Middle Tennessee HCS-Alvin C. Yo	40,925	39,231	95.86%	1,694	4.14%	0	49	38,138	15	1,093	0	793	26	449	2	237	1	215	5	1.70	5.75	2.42
(V09) (626GA) Dover	536	468	87.31%	68	12.69%	0	0	455	0	13	0	44	0	15	0	6	0	3	0	10.76	0.00	7.27
(V09) (626GC) Bowling Green	2,304	2,143	93.01%	161	6.99%	0	29	1,850	5	293	5	128	5	25	6	5	5	3	3	7.72	21.21	12.47
(V09) (626GE) Clarksville	7,541	6,712	89.01%	829	10.99%	0	129	6,331	27	381	34	433	33	283	19	64	15	49	1	5.21	3.33	20.03
(V09) (626GF) Chattanooga	12,486	11,944	95.66%	542	4.34%	0	29	11,360	23	584	2	380	3	122	0	18	0	22	1	6.34	3.89	4.32
(V09) (626GG) Tullahoma	1,105	790	71.49%	315	28.51%	0	6	766	1	24	1	36	4	75	0	81	0	123	0	41.68	18.58	1.78
(V09) (626GH) Cookeville	2,201	1,831	83.19%	370	16.81%	0	70	1,787	5	44	14	37	17	80	11	92	9	161	14	35.96	0.00	1.88
(V09) (626GI) Hopkinsville	3,147	2,517	79.98%	630	20.02%	0	7	2,374	3	143	2	296	0	274	2	47	0	13	0	10.23	7.11	26.13
(V09) (626GK) McMinnville	908	904	99.56%	4																		



Pending Wait Times Using Preferred Date\*

Facility (Data On 1/15/15)	Total Appts Scheduled1	Appts scheduled 30 Days or under2	Percent Appts scheduled 30 Days or under3	Appts scheduled over 30 Days4	Percent Appts scheduled over 30 Days5	New Enrollee Appt Request6	EWL Count7	Appts Between 0 - 14 Days8	EWL 0 - 14 Days9	Appts Between 15 - 30 Days10	EWL 15-30 Days11	Appts Between 31 - 60 days12	EWL 31- 60 Days13	Appts Between 61 - 90 Days14	EWL 61-90 Days15	Appts Between 91 - 120 Days16	EWL 91- 120 Days17	Appts Beyond 120 Days18	EWL greater than 120 Days19	PC Avg Wait Time20	SC Avg Wait Time21	MH Avg Wait Time22
(V10) (538) Chillicothe, OH	15,999	14,602	91.27%	1,397	8.73%	4	200	13,624	18	978	19	885	32	315	25	86	16	111	90	3.65	13.50	4.19
(V10) (538) Chillicothe	9,148	8,313	90.87%	835	9.13%	0	154	7,818	16	495	17	592	30	207	19	12	14	24	58	4.30	11.22	1.65
(V10) (538GA) Athens	1,539	1,496	97.21%	43	2.79%	0	0	1,367	0	129	0	23	0	2	0	18	0	0	0	1.13	7.15	4.64
(V10) (538GB) Portsmouth	1,595	1,343	84.20%	252	15.80%	0	35	1,165	2	178	0	66	1	55	5	46	1	85	26	4.07	41.33	8.67
(V10) (538GC) Marietta	688	647	94.04%	41	5.96%	0	0	622	0	25	0	21	0	16	0	4	0	0	0	0.76	8.24	6.80
(V10) (538GD) Lancaster	1,817	1,660	91.36%	157	8.64%	0	11	1,544	0	116	2	129	1	24	1	3	1	1	6	4.95	8.50	7.06
(V10) (538GE) Cambridge	1,212	1,143	94.31%	69	5.69%	0	0	1,108	0	35	0	54	0	11	0	3	0	1	0	1.75	13.49	1.60
(V10) (539) Cincinnati, OH	40,614	39,166	96.43%	1,448	3.57%	18	115	37,932	78	1,234	24	847	6	522	4	60	1	19	2	1.54	6.07	2.41
(V10) (539) Cincinnati	29,214	27,881	95.44%	1,333	4.56%	0	109	26,782	77	1,099	22	744	5	514	4	59	1	16	0	1.67	6.83	2.37
(V10) (539A4) CINCINNATI,FT.THOMAS	548	533	97.26%	15	2.74%	0	0	523	0	10	0	15	0	0	0	0	0	0	0	0.00	4.20	0.81
(V10) (539GA) Bellevue	1,476	1,468	99.46%	8	0.54%	0	1	1,464	0	4	1	6	0	1	0	0	0	1	0	1.60	0.60	2.64
(V10) (539GB) Cincinnati (Clermont County)	3,513	3,472	98.83%	41	1.17%	0	0	3,425	0	47	0	34	0	5	0	0	0	2	0	1.90	1.47	2.48
(V10) (539GC) Lawrenceburg (Dearborn County)	1,531	1,502	98.11%	29	1.89%	0	2	1,458	1	44	0	27	1	1	0	1	0	0	0	2.14	2.99	4.82
(V10) (539GD) Florence	1,940	1,931	99.54%	9	0.46%	0	3	1,926	0	5	1	9	0	0	0	0	0	0	2	0.90	1.87	1.50
(V10) (539GE) Fairfield Hamilton	1,765	1,763	99.89%	2	0.11%	0	0	1,756	0	7	0	2	0	0	0	0	0	0	0	0.14	0.75	0.39
(V10) (539GF) Georgetown	627	616	98.25%	11	1.75%	0	0	598	0	18	0	10	0	1	0	0	0	0	0	2.77	1.91	6.88
(V10) (541) Cleveland, OH	71,312	70,065	98.25%	1,247	1.75%	6	23	67,430	9	2,635	13	984	0	218	0	33	1	12	0	2.68	3.16	1.25
(V10) (541) Cleveland-Wade Park	30,209	29,675	98.23%	534	1.77%	0	15	28,291	7	1,384	7	462	0	53	0	9	1	10	0	3.90	3.42	1.76
(V10) (541B) Canton	4,284	4,181	97.60%	103	2.40%	0	0	3,992	0	189	0	87	0	15	0	0	0	1	0	3.07	5.34	0.15
(V10) (541B2) Youngstown	4,532	4,456	98.32%	76	1.68%	0	0	4,226	0	230	0	61	0	9	0	6	0	0	0	2.54	4.69	3.05
(V10) (541GB) Lorain	2,083	2,053	98.56%	30	1.44%	0	2	2,017	1	36	1	20	0	7	0	3	0	0	0	1.29	1.38	2.28
(V10) (541GC) Sandusky	1,861	1,828	98.23%	33	1.77%	0	0	1,742	0	86	0	33	0	0	0	0	0	0	0	2.75	3.38	0.26
(V10) (541GD) Mansfield	5,207	4,964	95.33%	243	4.67%	0	0	4,905	0	59	0	129	0	100	0	13	0	1	0	3.33	4.42	0.54
(V10) (541GE) McCafferty	545	539	98.90%	6	1.10%	0	1	510	0	29	1	4	0	2	0	0	0	0	0	3.22	1.11	2.63
(V10) (541GF) Painesville	2,104	2,097	99.67%	7	0.33%	0	1	2,085	0	12	1	7	0	0	0	0	0	0	0	0.81	0.69	0.63
(V10) (541GG) Akron	5,878	5,772	98.20%	106	1.80%	0	0	5,408	0	364	0	93	0	12	0	1	0	0	0	4.29	3.72	1.74
(V10) (541GH) East Liverpool	1,456	1,452	99.73%	4	0.27%	0	0	1,413	0	39	0	3	0	0	0	1	0	0	0	0.91	1.74	1.48
(V10) (541GI) Warren	1,517	1,509	99.47%	8	0.53%	0	0	1,464	0	45	0	8	0	0	0	0	0	0	0	1.88	2.26	0.67
(V10) (541GJ) New Philadelphia	1,469	1,452	98.84%	17	1.16%	0	0	1,440	0	12	0	10	0	7	0	0	0	0	0	0.96	1.46	1.00
(V10) (541GK) Ravenna	1,814	1,807	99.61%	7	0.39%	0	0	1,792	0	15	0	6	0	1	0	0	0	0	0	0.66	0.96	0.15
(V10) (541GL) Parma	8,339	8,266	99.12%	73	0.88%	0	4	8,131	1	135	3	61	0	12	0	0	0	0	0	1.42	1.30	0.21
(V10) (541GM) Cleveland Ambulatory Care Center	14	14	100.00%	0	0.00%	0	0	14	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V10) (552) Dayton, OH	22,581	22,097	97.86%	484	2.14%	2	47	21,026	26	1,071	8	419	11	52	0	10	0	3	2	1.39	4.09	1.72
(V10) (552) Dayton	16,812	16,416	97.64%	396	2.36%	0	11	15,453	10	963	0	349	1	39	0	5	0	3	0	1.81	4.36	1.59
(V10) (552GA) Middletown	1,335	1,317	98.65%	18	1.35%	0	0	1,285	0	32	0	17	0	1	0	0	0	0	0	1.45	2.97	1.86
(V10) (552GB) Lima	1,989	1,935	97.29%	54	2.71%	0	33	1,898	14	37	7	40	10	9	0	5	0	0	2	1.17	4.60	2.26
(V10) (552GC) Richmond	1,271	1,258	98.98%	13	1.02%	0	1	1,248	0	10	1	10	0	3	0	0	0	0	0	0.47	1.66	1.84
(V10) (552GD) Springfield	1,174	1,171	99.74%	3	0.26%	0	2	1,142	2	29	0	3	0	0	0	0	0	0	0	0.80	1.54	1.93
(V10) (757) Columbus, OH	35,067	32,406	92.41%	2,661	7.59%	11	30	29,766	3	2,640	3	1,810	12	677	7	156	0	18	5	9.09	8.12	3.80
(V10) (757) Columbus	30,444	27,966	91.86%	2,478	8.14%	0	19	25,781	2	2,185	3	1,644	10	665	3	152	0	17	1	11.01	8.13	3.26
(V10) (757GA) Zanesville	1,335	1,318	98.73%	17	1.27%	0	2	1,213	0	105	0	16	0	0	0	0	1	2	2	4.64	6.74	1.87
(V10) (757GB) Grove City (Franklin County)	965	948	98.24%	17	1.76%	0	0	882	0	66	0	14	0	3	0	0	0	0	0	4.17	2.91	3.47
(V10) (757GC) Marion	936	855	91.35%	81	8.65%	0	0	759	0	96	0	71	0	8	0	2	0	0	0	2.76	9.84	12.15
(V10) (757GD) Newark	1,387	1,319	95.10%	68	4.90%	0	9	1,131	1	188	0	65	2	1	4	2	0	2	2	9.34	9.42	2.41
(V11) (506) Ann Arbor, MI	50,537	47,799	94.58%	2,738	5.42%	19	59	45,614	23	2,185	18	1,825	17	672	0	157	0	84	1	4.11	7.52	3.11
(V11) (506) Ann Arbor HCS	38,072	36,066	94.73%	2,006	5.27%	0	56	34,588	20	1,478	18	1,367	17	449	0	112	0	78	1	4.03	7.39	2.08
(V11) (506GA) Toledo	10,283	9,626	93.61%	657	6.39%	0	2	9,046	2	580	0	408	0	203	0	40	0	6	0	4.34	8.40	3.97
(V11) (506GB) Flint (Genessee Co.)	1,117	1,075	96.24%	42	3.76%	0	0	1,005	0	70	0	27	0	14	0	1	0	0	0	4.66	1.70	5.05
(V11) (506GC) Jackson	1,065	1,032	96.90%	33	3.10%	0	1	975	1	57	0	23	0	6	0	4	0	0	0	2.63	1.32	6.28
(V11) (515) Battle Creek, MI	20,149	19,268	95.63%	881	4.37%	13	0	18,100	0	1,168	0	816	0	55	0	6	0	4	0	2.05	6.08	1.55
(V11) (515) Battle Creek	10,308	9,816	95.23%	492	4.77%	0	0	9,265	0	551	0	450	0	33	0	5	0	4	0	1.97	5.50	1.10
(V11) (515BY) Grand Rapids	7,354	6,988	95.02%	366	4.98%	0	0	6,441	0	547	0	344	0	21	0	1	0	0	0	2.62	7.04	1.75
(V11) (515GA) Muskegon	829	825	99.52%	4	0.48%	0	0	820	0	5	0	3	0	1	0	0	0	0	0	0.57	0.96	0.99
(V11) (515GB) Lansing	965	948	98.24%	17	1.76%	0	0	892	0	56	0	17	0	0	0	0	0	0	0	1.77	0.76	4.14
(V11) (515GC) Benton Harbor	693	691	99.71%	2	0.29%	0	0	682	0	9	0	2	0	0	0	0	0	0	0	0.86	0.38	1.72
(V11) (550) Danville, IL	17,206	16,255	94.47%	951	5.53%	1	3	15,523	2	732	1	724	0	207	0	13	0	7</				

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(V11) (550GD) Springfield	1,699	1,507	88.70%	192	11.30%	0	0	1,355	0	152	0	179	0	11	0	2	0	0	0	11.41	2.77	5.26
(V11) (550GF) Mattoon, IL	692	681	98.41%	11	1.59%	0	0	656	0	25	0	9	0	1	0	1	0	0	0	4.22	3.35	0.55
(V11) (553) Detroit, MI	37,475	36,800	98.20%	675	1.80%	13	134	36,123	35	677	16	420	69	169	12	75	0	11	2	1.15	2.10	1.91
(V11) (553) Detroit (John D. Dingell)	35,921	35,247	98.12%	674	1.88%	0	129	34,578	34	669	16	419	66	169	11	75	0	11	2	1.23	2.11	1.95
(V11) (553GA) Yale	801	801	100.00%	0	0.00%	0	5	798	1	3	0	0	3	0	1	0	0	0	0	0.53	0.00	0.00
(V11) (553GB) Pontiac	753	752	99.87%	1	0.13%	0	0	747	0	5	0	1	0	0	0	0	0	0	0	0.94	1.19	1.98
(V11) (583) Indianapolis, IN	50,910	47,803	93.90%	3,107	6.10%	23	67	44,260	9	3,543	38	2,560	18	344	1	80	0	123	1	4.93	5.78	3.38
(V11) (583) Indianapolis	47,122	44,058	93.50%	3,064	6.50%	0	67	40,574	9	3,484	38	2,530	18	337	1	79	0	118	1	5.61	5.80	3.90
(V11) (583GA) Terre Haute	1,375	1,353	98.40%	22	1.60%	0	0	1,321	0	32	0	13	0	6	0	0	0	3	0	2.46	1.44	2.68
(V11) (583GB) Bloomington	1,990	1,970	98.99%	20	1.01%	0	0	1,947	0	23	0	16	0	1	0	1	0	2	0	1.16	7.18	0.97
(V11) (583GC) Martinsville	423	422	99.76%	1	0.24%	0	0	418	0	4	0	1	0	0	0	0	0	0	0	0.93	0.03	0.30
(V11) (610) Northern Indiana HCS, IN	28,662	27,567	96.18%	1,095	3.82%	32	0	25,604	0	1,963	0	737	0	279	0	56	0	23	0	7.96	5.66	1.75
(V11) (610) N. Indiana HCS-Marion	6,609	6,216	94.05%	393	5.95%	0	0	5,801	0	415	0	265	0	93	0	25	0	10	0	8.62	7.98	0.91
(V11) (610A4) N. Indiana HCS-Ft. Wayne	15,392	15,095	98.07%	297	1.93%	0	0	13,993	0	1,102	0	200	0	76	0	9	0	12	0	5.35	5.17	2.18
(V11) (610BU) Marion VADOM	16	16	100.00%	0	0.00%	0	0	16	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V11) (610GA) South Bend	2,721	2,347	86.26%	374	13.74%	0	0	2,090	0	257	0	241	0	110	0	22	0	1	0	19.59	0.97	1.27
(V11) (610GB) Muncie	1,761	1,750	99.38%	11	0.62%	0	0	1,658	0	92	0	11	0	0	0	0	0	0	0	1.69	2.86	3.57
(V11) (610GC) Goshen, IN CBOC	962	960	99.79%	2	0.21%	0	0	953	0	7	0	2	0	0	0	0	0	0	0	1.05	0.40	1.03
(V11) (610GD) Peru	1,201	1,183	98.50%	18	1.50%	0	0	1,093	0	90	0	18	0	0	0	0	0	0	0	4.23	6.21	0.52
(V11) (655) Saginaw, MI	24,344	24,006	98.61%	338	1.39%	40	1	23,159	1	847	0	289	0	38	0	7	0	4	0	0.73	3.43	1.18
(V11) (655) Saginaw	16,730	16,460	98.39%	270	1.61%	0	1	15,815	1	645	0	242	0	19	0	6	0	3	0	0.99	3.45	1.32
(V11) (655GA) Gaylord	986	983	99.70%	3	0.30%	0	0	962	0	21	0	3	0	0	0	0	0	0	0	0.17	0.56	0.44
(V11) (655GB) Traverse City	1,897	1,890	99.63%	7	0.37%	0	0	1,873	0	17	0	5	0	2	0	0	0	0	0	0.36	0.30	0.59
(V11) (655GC) Oscoda	587	561	95.57%	26	4.43%	0	0	506	0	55	0	16	0	10	0	0	0	0	0	0.41	11.01	1.40
(V11) (655GD) Alpena	556	552	99.28%	4	0.72%	0	0	544	0	8	0	4	0	0	0	0	0	0	0	0.19	0.56	1.92
(V11) (655GE) Clare County	1,248	1,239	99.28%	9	0.72%	0	0	1,192	0	47	0	8	0	0	0	0	0	1	0	0.93	2.13	1.67
(V11) (655GF) Bad Axe	435	434	99.77%	1	0.23%	0	0	428	0	6	0	1	0	0	0	0	0	0	0	0.83	1.05	1.08
(V11) (655GG) Cadillac	839	837	99.76%	2	0.24%	0	0	821	0	16	0	0	0	1	0	1	0	0	0	0.03	2.61	0.65
(V11) (655GH) Cheboygan	641	639	99.69%	2	0.31%	0	0	623	0	16	0	2	0	0	0	0	0	0	0	0.82	5.68	1.15
(V11) (655GI) Grayling	425	411	96.71%	14	3.29%	0	0	395	0	16	0	8	0	6	0	0	0	0	0	0.48	6.89	2.81
(V12) (537) Jesse Brown VAMC (Chicago), IL	44,038	41,538	94.32%	2,500	5.68%	4	290	39,094	88	2,444	53	1,650	106	630	25	208	10	12	8	5.60	7.05	3.13
(V12) (537) Jesse Brown VAMC - Chicago HCS	33,873	31,969	94.38%	1,904	5.62%	0	176	30,331	53	1,638	29	1,189	59	522	19	183	10	10	6	5.76	6.31	0.99
(V12) (537BY) Adam Benjamin Jr. (Crown Point IN)	7,764	7,231	93.13%	533	6.87%	0	95	6,603	22	628	24	405	41	102	6	24	0	2	2	5.12	14.88	5.71
(V12) (537GA) Chicago Heights	771	743	96.37%	28	3.63%	0	3	685	2	58	0	25	1	3	0	0	0	0	0	7.64	0.26	1.14
(V12) (537GD) Lakeside	1,187	1,155	97.30%	32	2.70%	0	8	1,049	6	106	0	29	2	2	0	1	0	0	0	5.64	0.00	0.00
(V12) (537HA) Auburn Gresham	443	440	99.32%	3	0.68%	0	0	426	5	14	0	2	3	1	0	0	0	0	0	2.89	0.00	2.19
(V12) (556) Captain James A Lovell FHCC	14,029	13,724	97.83%	305	2.17%	15	16	12,784	0	940	0	284	3	9	10	1	2	11	1	2.36	4.46	4.98
(V12) (556) Captain James A Lovell FHCC 1	12,354	12,066	97.67%	288	2.33%	15	16	11,184	0	882	0	268	3	8	10	1	2	11	1	3.01	4.40	6.32
(V12) (556GA) Evanston	359	355	98.89%	4	1.11%	0	0	338	0	17	0	4	0	0	0	0	0	0	0	1.74	8.65	2.38
(V12) (556GC) McHenry	749	742	99.07%	7	0.93%	0	0	718	0	24	0	6	0	1	0	0	0	0	0	1.13	14.35	1.29
(V12) (556GD) Kenosha County	567	561	98.94%	6	1.06%	0	0	544	0	17	0	6	0	0	0	0	0	0	0	0.54	3.11	2.87
(V12) (578) Hines, IL	46,796	40,825	87.24%	5,971	12.76%	2	3	37,906	3	2,919	0	4,095	0	1,801	0	59	0	16	0	9.16	12.87	8.70
(V12) (578) Hines	38,952	33,600	86.26%	5,352	13.74%	0	3	31,139	3	2,461	0	3,671	0	1,607	0	59	0	15	0	12.35	13.07	8.72
(V12) (578GA) Joliet	2,655	2,447	92.17%	208	7.83%	0	0	2,277	0	170	0	159	0	49	0	0	0	0	0	3.15	10.15	10.20
(V12) (578GC) Kankakee County	851	782	91.89%	69	8.11%	0	0	761	0	21	0	42	0	27	0	0	0	0	0	2.27	4.55	8.28
(V12) (578GD) Aurora IL	1,312	1,267	96.57%	45	3.43%	0	0	1,210	0	57	0	33	0	12	0	0	0	0	0	2.41	3.94	4.55
(V12) (578GE) Elgin	822	725	88.20%	97	11.80%	0	0	679	0	46	0	65	0	32	0	0	0	0	0	4.77	37.26	11.83
(V12) (578GF) Lasalle	1,007	867	86.10%	140	13.90%	0	0	745	0	122	0	89	0	51	0	0	0	0	0	10.90	11.34	11.46
(V12) (578GG) Oak Lawn	1,197	1,137	94.99%	60	5.01%	0	0	1,095	0	42	0	36	0	23	0	0	1	0	0	1.37	23.21	6.45
(V12) (585) Iron Mountain, MI	11,230	10,358	92.24%	872	7.76%	0	1	9,668	1	690	0	448	0	360	0	59	0	5	0	3.90	10.88	7.85
(V12) (585) Iron Mountain MI	7,134	6,522	91.42%	612	8.58%	0	1	5,965	1	557	0	367	0	233	0	9	0	3	0	6.84	11.46	4.99
(V12) (585GA) Hancock	465	456	98.06%	9	1.94%	0	0	443	0	13	0	4	0	5	0	0	0	0	0	1.46	4.82	2.96
(V12) (585GB) Rhinelander	706	687	97.31%	19	2.69%	0	0	662	0	25	0	10	0	8	0	1	0	0	0	2.51	2.04	4.89
(V12) (585GC) Menominee MI	599	576	96.16%	23	3.84%	0	0	571	0	5	0	10	0	10	0	3	0	0	0	0.08	2.76	4.26
(V12) (585GD) Ironwood	343	338	98.54%	5	1.46%	0	0	326	0	12	0	1	0	2	0	2	0	0	0	0.54	0.00	4.73
(V12) (585HA) Marquette MI	1,635	1,439	88.01%	196	11.99%	0	0	1,365	0	74	0	51	0	100	0	43	0	2	0	3.05	2.83	

Pending Wait Times Using Preferred Date\*

Facility (Data On 1/15/15)	Total Appts Scheduled1	Appts scheduled 30 Days or under2	Percent Appts scheduled 30 Days or under3	Appts scheduled over 30 Days4	Percent Appts scheduled over 30 Days5	New Enrollee Appt Request6	EWL Count7	Appts Between 0 - 14 Days8	EWL 0 - 14 Days9	Appts Between 15 - 30 Days10	EWL 15-30 Days11	Appts Between 31 - 60 days12	EWL 31 - 60 Days13	Appts Between 61 - 90 Days14	EWL 61-90 Days15	Appts Between 91 - 120 Days16	EWL 91 - 120 Days17	Appts Beyond 120 Days18	EWL greater than 120 Days19	PC Avg Wait Time20	SC Avg Wait Time21	MH Avg Wait Time22
(V12) (607GD) Baraboo	326	318	97.55%	8	2.45%	0	0	309	0	9	0	4	0	4	0	0	0	0	0	3.59	14.67	0.00
(V12) (607GE) Beaver Dam	586	564	96.25%	22	3.75%	0	0	504	0	60	0	21	0	0	0	0	0	1	0	9.44	5.67	1.49
(V12) (607GF) Freeport	526	504	95.82%	22	4.18%	0	0	498	0	6	0	16	0	5	0	1	0	0	0	0.70	17.91	0.48
(V12) (607HA) Rockford	3,192	3,120	97.74%	72	2.26%	0	1	3,063	1	57	0	11	0	37	0	24	0	0	0	0.80	7.35	1.90
(V12) (676) Tomah, WI	13,256	13,008	98.13%	248	1.87%	6	0	12,628	0	380	0	221	0	25	0	0	0	2	0	1.35	4.41	1.53
(V12) (676) Tomah	7,724	7,578	98.11%	146	1.89%	0	0	7,349	0	229	0	129	0	16	0	0	0	1	0	1.04	4.60	0.65
(V12) (676GA) Wausau	1,428	1,416	99.16%	12	0.84%	0	0	1,407	0	9	0	9	0	3	0	0	0	0	0	0.50	0.00	0.87
(V12) (676GC) La Crosse	1,946	1,922	98.77%	24	1.23%	0	0	1,846	0	76	0	24	0	0	0	0	0	0	0	0.75	2.10	3.14
(V12) (676GD) Wisconsin Rapids	2,031	1,966	96.80%	65	3.20%	0	0	1,900	0	66	0	58	0	6	0	0	0	1	0	2.52	4.04	2.45
(V12) (676GE) Clark County	127	126	99.21%	1	0.79%	0	0	126	0	0	0	1	0	0	0	0	0	0	0	0.14	0.00	2.37
(V12) (695) Milwaukee, WI	57,898	52,802	91.20%	5,096	8.80%	10	23	49,720	5	3,082	7	3,430	6	1,302	1	268	0	96	4	1.44	10.83	5.69
(V12) (695) Milwaukee WI	42,937	38,713	90.16%	4,224	9.84%	0	22	35,928	5	2,785	7	2,892	5	1,037	1	203	0	92	4	1.77	11.65	6.18
(V12) (695BU) VADOM Milwaukee	31	31	100.00%	0	0.00%	0	0	31	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V12) (695BY) Appleton	5,564	5,434	97.66%	130	2.34%	0	0	5,315	0	119	0	74	0	42	0	11	0	3	0	1.33	0.24	5.27
(V12) (695GA) Union Grove WI	1,099	1,083	98.54%	16	1.46%	0	0	1,073	0	10	0	15	0	0	0	0	0	1	0	1.53	0.00	1.03
(V12) (695GC) Cleveland	1,074	1,061	98.79%	13	1.21%	0	0	1,041	0	20	0	11	0	2	0	0	0	0	0	0.99	1.59	2.54
(V12) (695GD) Milo C Huempfner	7,193	6,480	90.09%	713	9.91%	0	1	6,332	0	148	0	438	1	221	0	54	0	0	0	0.75	9.56	7.83
(V15) (589) Columbia, MO	40,187	39,641	98.64%	546	1.36%	18	52	38,593	21	1,048	16	264	15	170	0	73	0	39	0	1.94	3.40	1.22
(V15) (589A4) Columbia MO	32,369	31,870	98.46%	499	1.54%	0	52	30,949	21	921	16	229	15	168	0	69	0	33	0	2.34	3.38	1.03
(V15) (589G8) Jefferson City, MO	1,286	1,284	99.84%	2	0.16%	0	0	1,270	0	14	0	1	0	0	0	1	0	0	0	0.62	3.42	0.15
(V15) (589GE) Kirksville	1,040	1,036	99.62%	4	0.38%	0	0	1,029	0	7	0	2	0	0	0	0	0	2	0	1.70	0.00	0.57
(V15) (589GF) Ft Leonard Wood MO	1,551	1,527	98.45%	24	1.55%	0	0	1,488	0	39	0	19	0	1	0	0	0	4	0	1.01	4.22	3.71
(V15) (589GH) Lake of the Ozarks/Camdenton	1,430	1,428	99.86%	2	0.14%	0	0	1,414	0	14	0	1	0	0	0	1	0	0	0	1.89	0.00	1.48
(V15) (589GX) Mexico	680	676	99.41%	4	0.59%	0	0	655	0	21	0	4	0	0	0	0	0	0	0	2.98	0.00	0.11
(V15) (589GY) St. James	756	753	99.60%	3	0.40%	0	0	749	0	4	0	0	0	1	0	2	0	0	0	0.98	0.00	0.83
(V15) (589JA) Sedalia	686	686	100.00%	0	0.00%	0	0	686	0	0	0	0	0	0	0	0	0	0	0	0.20	0.00	0.22
(V15) (589JD) Marshfield	389	381	97.94%	8	2.06%	0	0	353	0	28	0	8	0	0	0	0	0	0	0	3.58	0.00	0.00
(V15) (589) Kansas City, MO	33,076	31,561	95.42%	1,515	4.58%	23	114	29,927	17	1,634	14	843	18	436	16	178	25	58	24	5.68	5.53	5.64
(V15) (589) Kansas City	30,632	29,132	95.10%	1,500	4.90%	0	114	27,593	17	1,539	14	831	18	435	16	178	25	56	24	6.87	5.54	6.02
(V15) (589G1) Warrensburg	625	620	99.20%	5	0.80%	0	0	593	0	27	0	5	0	0	0	0	0	0	0	3.09	5.63	2.03
(V15) (589GB) Belton	404	404	100.00%	0	0.00%	0	0	402	0	2	0	0	0	0	0	0	0	0	0	0.31	0.00	0.47
(V15) (589GC) Louisburg-Paola	305	302	99.02%	3	0.98%	0	0	295	0	7	0	2	0	1	0	0	0	0	0	1.54	0.00	1.42
(V15) (589GD) Nevada	540	537	99.44%	3	0.56%	0	0	518	0	19	0	1	0	0	0	0	0	2	0	2.68	0.00	3.37
(V15) (589GZ) Cameron	120	120	100.00%	0	0.00%	0	0	119	0	1	0	0	0	0	0	0	0	0	0	0.73	0.00	0.52
(V15) (589HK) MOC Kansas City Mobile Medical	91	90	98.90%	1	1.10%	0	0	87	0	3	0	1	0	0	0	0	0	0	0	1.94	0.00	0.00
(V15) (589JB) Excelsior Springs	355	352	99.15%	3	0.85%	0	0	316	0	36	0	3	0	0	0	0	0	0	0	6.06	0.00	1.34
(V15) (589MC) IDES Whiteman AFB	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V15) (589) Eastern KS HCS, KS	36,078	33,884	93.92%	2,194	6.08%	9	96	33,017	49	867	23	1,340	16	655	4	103	1	96	3	9.36	10.17	1.28
(V15) (589A5) Eastern KS HCS Topeka Div	19,676	17,895	90.95%	1,781	9.05%	0	37	17,305	20	590	8	1,034	6	582	0	73	0	92	3	16.46	14.85	1.03
(V15) (589A6) Eastern KS HCS Leavenworth Div	10,789	10,433	96.70%	356	3.30%	0	56	10,247	28	186	14	260	9	66	4	27	1	3	0	1.38	4.73	1.22
(V15) (589BU) Leavenworth DCHV	2,943	2,934	99.69%	9	0.31%	0	1	2,919	0	15	1	7	0	1	0	1	0	0	0	0.00	0.02	0.56
(V15) (589G9) Ft. Riley, KS	24	24	100.00%	0	0.00%	0	0	24	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V15) (589GI) St. Joseph	560	560	100.00%	0	0.00%	0	2	547	1	13	0	0	1	0	0	0	0	0	0	1.48	2.00	0.65
(V15) (589GJ) Wyandotte Co	407	402	98.77%	5	1.23%	0	0	389	0	13	0	2	0	3	0	0	0	0	0	2.20	0.00	3.05
(V15) (589GM) Chanute	95	95	100.00%	0	0.00%	0	0	89	0	6	0	0	0	0	0	0	0	0	0	2.35	0.00	6.48
(V15) (589GN) Emporia	107	95	88.79%	12	11.21%	0	0	88	0	7	0	10	0	1	0	1	0	0	0	9.50	0.00	8.30
(V15) (589GP) Garnett	66	63	95.45%	3	4.55%	0	0	61	0	2	0	3	0	0	0	0	0	0	0	5.73	0.00	4.06
(V15) (589GR) Junction City	763	753	98.69%	10	1.31%	0	0	745	0	8	0	9	0	1	0	0	0	0	0	0.71	0.00	1.65
(V15) (589GT) Seneca	23	22	95.65%	1	4.35%	0	0	21	0	1	0	1	0	0	0	0	0	0	0	2.70	0.00	0.00
(V15) (589GU) Lawrence	266	262	98.50%	4	1.50%	0	0	257	0	5	0	4	0	0	0	0	0	0	0	0.18	0.00	1.74
(V15) (589GV) Ft. Scott (Bourbon Co.)	280	267	95.36%	13	4.64%	0	0	246	0	21	0	10	0	1	0	1	0	1	0	5.99	0.00	3.64
(V15) (589MA) Ft. Riley DES Clinic	75	75	100.00%	0	0.00%	0	0	75	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.70
(V15) (589MD) IDES Fort Leavenworth	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.75
(V15) (589) Wichita, KS	17,146	16,216	94.58%	930	5.42%	1	134	15,307	11	909	10	702	22	200	10	10	27	18	54	3.22	8.35	3.88
(V15) (589A7) Robert J. Dole VAM&ROC (Wichita	14,826	13,911	93.83%	915	6.17%	0	84	13,095	11	816	8	690	18	197	9	10	5	18	33	2.76	8.62	4.54
(V15) (589G2) Dodge City	209	209	100.00%	0	0.00%	0	1	205	0	4	0	0	0	0	0	0	0	1	0	2.21	0.07	0.00
(V15) (589G3) Liberal	52	52	100.00%	0	0.00%	0	0	51	0	1	0	0	0	0	0	0	0	0	0	1.27	0.20	0.00
(V15) (589G4) Hays	444	443	99.77%	1	0.23%	0	4	426	0	17	1	1	2	0	1	0	0	0	0	3.50	0.47	0.08
(V15) (589G5) Parsons	364	363	99.73%	1	0.27%	0	9	360	0	3	0	1	1	0	0	0	0	0	0	1.79	0.13	0.04
(V15) (589G7) Hutchinson	344	343	99.71%	1	0.29%	0	8	329	0	14	0	0	1	1	0	0	0	0	7	5.53	0.05	0.00

Pending Wait Times Using Preferred Date\*

Facility (Data On 1/15/15)	Total Appts Scheduled1	Appts scheduled 30 Days or under2	Percent Appts scheduled 30 Days or under3	Appts scheduled over 30 Days4	Percent Appts scheduled over 30 Days5	New Enrollee Appt Request6	EWL Count7	Appts Between 0 - 14 Days8	EWL 0 - 14 Days9	Appts Between 15 - 30 Days10	EWL 15-30 Days11	Appts Between 31 - 60 days12	EWL 31 - 60 Days13	Appts Between 61 - 90 Days14	EWL 61-90 Days15	Appts Between 91 - 120 Days16	EWL 91 - 120 Days17	Appts Beyond 120 Days18	EWL greater than 120 Days19	PC Avg Wait Time20	SC Avg Wait Time21	MH Avg Wait Time22
(V15) (589GW) Salina	886	874	98.65%	12	1.35%	0	28	820	0	54	1	10	0	2	0	0	22	0	5	4.68	0.12	3.60
(V15) (589MB) IDES McConnel AFB	21	21	100.00%	0	0.00%	0	0	21	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.33
(V15) (657) Marion, IL	21,565	20,205	93.69%	1,360	6.31%	14	8	18,468	3	1,737	0	986	2	298	1	34	1	42	1	4.63	8.92	3.71
(V15) (657A5) Marion IL	8,832	8,420	95.34%	412	4.66%	0	4	7,685	2	735	0	363	0	44	1	3	1	2	0	1.62	6.68	2.95
(V15) (657GJ) Evansville	7,293	6,602	90.53%	691	9.47%	0	2	5,940	1	662	0	477	0	157	0	20	0	37	1	3.97	12.52	2.88
(V15) (657GK) Mt. Vernon	720	690	95.83%	30	4.17%	0	1	629	0	61	0	28	1	1	0	0	0	1	0	9.53	3.64	3.07
(V15) (657GL) Paducah	1,123	1,023	91.10%	100	8.90%	0	0	914	0	109	0	39	0	51	0	8	0	2	0	6.54	2.58	14.00
(V15) (657GM) Effingham	803	803	100.00%	0	0.00%	0	0	801	0	2	0	0	0	0	0	0	0	0	0	0.56	1.06	1.45
(V15) (657GO) Hanson (Hopkins County), KY	165	161	97.58%	4	2.42%	0	0	155	0	6	0	4	0	0	0	0	0	0	0	2.62	0.00	0.00
(V15) (657GP) Owensboro	971	963	99.18%	8	0.82%	0	0	949	0	14	0	6	0	2	0	0	0	0	0	1.88	1.75	1.06
(V15) (657GQ) Vincennes	323	317	98.14%	6	1.86%	0	0	310	0	7	0	3	0	3	0	0	0	0	0	2.14	0.32	2.06
(V15) (657GR) Mayfield, KY CBOC	727	680	93.54%	47	6.46%	0	1	626	0	54	0	30	1	16	0	1	0	0	0	7.53	3.02	3.94
(V15) (657GT) Carbondale	325	320	98.46%	5	1.54%	0	0	291	0	29	0	4	0	1	0	0	0	0	0	5.32	1.00	2.71
(V15) (657GU) Harrisburg	283	226	79.86%	57	20.14%	0	0	168	0	58	0	32	0	23	0	2	0	0	0	18.25	3.31	0.00
(V15) (657) Poplar Bluff, MO	11,580	10,756	92.88%	824	7.12%	4	1	9,810	1	946	0	697	0	121	0	3	0	3	0	3.44	9.24	6.31
(V15) (657A4) Poplar Bluff	7,180	6,619	92.19%	561	7.81%	0	1	5,917	1	702	0	468	0	88	0	2	0	3	0	4.96	9.52	5.60
(V15) (657GF) West Plains	707	682	96.46%	25	3.54%	0	0	631	0	51	0	25	0	0	0	0	0	0	0	4.61	7.17	4.16
(V15) (657GG) Paragould	781	739	94.62%	42	5.38%	0	0	697	0	42	0	26	0	16	0	0	0	0	0	3.04	0.00	6.15
(V15) (657GH) Cape Girardeau	1,301	1,188	91.31%	113	8.69%	0	0	1,136	0	52	0	98	0	14	0	1	0	0	0	0.70	1.90	7.58
(V15) (657GI) Farmington	988	913	92.41%	75	7.59%	0	0	849	0	64	0	73	0	2	0	0	0	0	0	1.78	0.29	8.27
(V15) (657GN) Salem, MO CBOC	7	7	100.00%	0	0.00%	0	0	7	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V15) (657GV) Sikeston	616	608	98.70%	8	1.30%	0	0	573	0	35	0	7	0	1	0	0	0	0	0	0.39	5.27	4.83
(V15) (657) St. Louis, MO	52,779	51,898	98.33%	881	1.67%	11	14	47,610	14	4,288	0	672	0	115	0	42	0	52	0	5.16	5.16	4.42
(V15) (657) St Louis-John Cochran	34,770	34,061	97.96%	709	2.04%	0	0	31,770	0	2,291	0	528	0	97	0	38	0	46	0	4.55	4.48	2.61
(V15) (657A0) St Louis-Jeff Bks.	15,576	15,441	99.13%	135	0.87%	0	0	13,624	0	1,817	0	110	0	15	0	4	0	6	0	6.42	9.46	5.13
(V15) (657GA) Belleville	676	648	95.86%	28	4.14%	0	14	576	14	72	0	25	0	3	0	0	0	0	0	5.99	2.92	3.86
(V15) (657GB) St. Louis CBOC	783	779	99.49%	4	0.51%	0	0	738	0	41	0	4	0	0	0	0	0	0	0	5.88	1.40	3.71
(V15) (657GD) St. Charles County	610	608	99.67%	2	0.33%	0	0	591	0	17	0	2	0	0	0	0	0	0	0	2.08	1.19	2.52
(V15) (657G) Washington	364	361	99.18%	3	0.82%	0	0	311	0	50	0	3	0	0	0	0	0	0	0	6.46	0.00	1.17
(V16) (502) Alexandria, LA	27,162	25,101	92.41%	2,061	7.59%	7	236	23,707	12	1,394	7	1,279	8	641	12	120	16	21	181	4.90	12.95	2.87
(V16) (502) Alexandria	18,609	17,046	91.60%	1,563	8.40%	0	151	16,050	7	996	4	953	6	488	7	104	11	18	116	6.52	13.17	0.69
(V16) (502GA) Jennings	2,923	2,917	99.79%	6	0.21%	0	84	2,820	4	97	3	5	2	0	5	0	5	1	65	4.84	2.75	1.32
(V16) (502GB) Lafayette Parish	3,678	3,266	88.80%	412	11.20%	0	0	3,037	0	229	0	248	0	147	0	15	0	2	0	1.64	6.68	8.34
(V16) (502GF) Fort Polk	1,428	1,372	96.08%	56	3.92%	0	0	1,314	0	58	0	55	0	1	0	0	0	0	0	1.93	0.00	3.44
(V16) (502GG) Natchitoches	513	489	95.32%	24	4.68%	0	1	476	1	13	0	18	0	5	0	1	0	0	0	5.48	0.00	3.00
(V16) (502MA) IDES Fort Polk	11	11	100.00%	0	0.00%	0	0	10	0	1	0	0	0	0	0	0	0	0	0	0.00	2.73	0.00
(V16) (520) Gulf Coast HCS, MS	50,575	42,255	83.55%	8,320	16.45%	14	25	37,857	11	4,398	0	4,683	5	2,317	6	1,039	2	281	1	12.61	18.36	11.48
(V16) (520) Biloxi	17,845	15,181	85.07%	2,664	14.93%	0	3	13,575	3	1,606	0	1,573	0	830	0	236	0	25	0	16.31	16.33	5.47
(V16) (520B2) Pensacola	21,407	16,684	77.94%	4,723	22.06%	0	20	14,608	6	2,076	0	2,459	5	1,365	6	648	2	251	1	11.17	21.79	24.30
(V16) (520GA) Mobile	6,034	5,613	93.02%	421	6.98%	0	2	5,278	2	335	0	214	0	61	0	142	0	4	0	5.07	13.31	5.65
(V16) (520GB) Panama City	3,090	2,716	87.90%	374	12.10%	0	0	2,515	0	201	0	345	0	20	0	8	0	1	0	17.51	2.35	2.85
(V16) (520GC) Eglin AFB	2,199	2,061	93.72%	138	6.28%	0	0	1,881	0	180	0	92	0	41	0	5	0	0	0	12.70	1.16	5.54
(V16) (564) Fayetteville, AR	34,992	32,907	94.04%	2,085	5.96%	34	3	30,890	2	2,017	1	1,190	0	747	0	72	0	76	0	2.37	9.39	4.65
(V16) (564) Fayetteville AR	17,512	15,782	90.12%	1,730	9.88%	0	2	14,271	1	1,511	1	942	0	651	0	68	0	69	0	3.01	13.29	8.01
(V16) (564BY) Gene Taylor	8,910	8,728	97.96%	182	2.04%	0	1	8,507	1	221	0	93	0	84	0	2	0	3	0	2.30	3.95	2.53
(V16) (564GA) Harrison	653	649	99.39%	4	0.61%	0	0	631	0	18	0	4	0	0	0	0	0	0	0	0.77	0.00	2.26
(V16) (564GB) Ft. Smith	3,800	3,671	96.61%	129	3.39%	0	0	3,562	0	109	0	120	0	6	0	1	0	2	0	1.56	4.76	4.13
(V16) (564GC) Branson	2,995	2,969	99.13%	26	0.87%	0	0	2,873	0	96	0	20	0	4	0	1	0	1	0	2.04	0.78	1.98
(V16) (564GD) Ozark	452	444	98.23%	8	1.77%	0	0	407	0	37	0	8	0	0	0	0	0	0	0	1.86	8.06	3.67
(V16) (564GE) Jay	670	664	99.10%	6	0.90%	0	0	639	0	25	0	3	0	2	0	0	0	1	0	3.90	2.33	3.15
(V16) (580) Houston, TX	99,241	91,186	91.88%	8,055	8.12%	5	152	86,513	61	4,673	18	4,523	73	2,582	0	564	0	386	0	11.65	5.23	5.58
(V16) (580) Houston	69,442	62,302	89.72%	7,140	10.28%	0	150	58,671	59	3,631	18	3,915	73	2,349	0	505	0	371	0	20.65	4.99	8.25
(V16) (580BY) Beaumont	6,317	6,134	97.10%	183	2.90%	0	0	5,894	0	240	0	81	0	60	0	38	0	4	0	1.91	9.10	1.73
(V16) (580B2) Charles Wilson VA OPC	4,249	4,193	98.68%	56	1.32%	0	1	4,054	1	139	0	37	0	9	0	9	0	1	0	1.41	0.24	5.12
(V16) (580GC) Galveston County	4,363	4,169	95.55%	194	4.45%	0	0	4,047	0	122	0	166	0	25	0	1	0	2	0	6.50	2.45	1.42
(V16) (580GD) Conroe CBOC TX	3,272	3,210	98.11%	62	1.89%	0	0	3,100	0	110	0	60	0	0	0	1	0					

Pending Wait Times Using Preferred Date\*

Facility (Data On 1/15/15)	Total Appts Scheduled1	Appts scheduled 30 Days or under2	Percent Appts scheduled 30 Days or under3	Appts scheduled over 30 Days4	Percent Appts scheduled over 30 Days5	New Enrollee Appt Request6	EWL Count7	Appts Between 0 - 14 Days8	EWL 0 - 14 Days9	Appts Between 15 - 30 Days10	EWL 15-30 Days11	Appts Between 31 - 60 days12	EWL 31 - 60 Days13	Appts Between 61 - 90 Days14	EWL 61-90 Days15	Appts Between 91 - 120 Days16	EWL 91 - 120 Days17	Appts Beyond 120 Days18	EWL greater than 120 Days19	PC Avg Wait Time20	SC Avg Wait Time21	MH Avg Wait Time22
(V16) (586) Jackson, MS	37,226	35,638	95.73%	1,588	4.27%	6	98	33,905	60	1,733	20	1,097	12	368	1	83	0	40	5	6.66	4.78	1.54
(V16) (586) G. V. (Sonny) Montgomery VAMC	32,149	30,628	95.27%	1,521	4.73%	0	96	29,075	60	1,553	18	1,034	12	367	1	83	0	37	5	8.32	4.78	1.69
(V16) (586GA) Durant (Kosciusko)	390	384	98.46%	6	1.54%	0	1	352	0	32	1	6	0	0	0	0	0	0	0	6.92	0.00	3.37
(V16) (586GB) Meridian	599	573	95.66%	26	4.34%	0	0	529	0	44	0	26	0	0	0	0	0	0	0	4.52	0.00	0.00
(V16) (586GC) Greenville	397	394	99.24%	3	0.76%	0	0	378	0	16	0	3	0	0	0	0	0	0	0	5.20	0.00	0.00
(V16) (586GD) Hattiesburg	1,929	1,911	99.07%	18	0.93%	0	0	1,895	0	16	0	15	0	1	0	0	0	2	0	1.56	0.00	1.48
(V16) (586GE) Natchez (Adams County)	430	429	99.77%	1	0.23%	0	1	418	0	11	1	1	0	0	0	0	0	0	0	3.56	0.00	0.58
(V16) (586GF) Columbus	589	584	99.15%	5	0.85%	0	0	572	0	12	0	4	0	0	0	0	0	1	0	3.03	0.00	0.61
(V16) (586GG) McComb	743	735	98.92%	8	1.08%	0	0	686	0	49	0	8	0	0	0	0	0	0	0	6.47	0.00	0.00
(V16) (598) Little Rock, AR	43,176	41,613	96.38%	1,563	3.62%	8	78	39,483	43	2,130	13	965	12	384	7	149	0	65	3	7.39	3.68	6.33
(V16) (598) Central AR. Veterans HCS LR	20,272	19,808	97.71%	464	2.29%	0	58	18,977	38	831	10	261	6	110	4	57	0	36	0	4.91	3.87	0.00
(V16) (598A0) Central AR. Veterans HCS NLR	13,862	13,158	94.92%	704	5.08%	0	15	12,486	3	672	3	463	5	210	2	19	0	12	2	8.05	3.25	6.65
(V16) (598GA) Mountain Home	1,262	1,261	99.92%	1	0.08%	0	1	1,220	0	41	0	1	1	0	0	0	0	0	0	1.93	2.20	5.19
(V16) (598GB) Eldorado	1,244	1,140	91.64%	104	8.36%	0	0	982	0	158	0	23	0	25	0	51	0	5	0	14.02	0.00	9.55
(V16) (598GC) Hot Springs	942	937	99.47%	5	0.53%	0	2	930	1	7	0	5	0	0	1	0	0	0	0	2.30	0.00	0.79
(V16) (598GD) Mena	745	731	98.12%	14	1.88%	0	2	706	1	25	0	12	0	0	0	0	0	2	1	2.66	0.00	6.23
(V16) (598GE) Pine Bluff CBOC	923	864	93.61%	59	6.39%	0	0	761	0	103	0	51	0	7	0	0	0	1	0	6.18	0.00	10.85
(V16) (598GF) Searcy	2,016	1,956	97.02%	60	2.98%	0	0	1,823	0	133	0	33	0	11	0	14	0	2	0	6.46	0.00	2.95
(V16) (598GG) Conway	1,639	1,506	91.89%	133	8.11%	0	0	1,370	0	136	0	98	0	21	0	8	0	6	0	11.35	2.53	7.54
(V16) (598GH) Russellville	269	250	92.94%	19	7.06%	0	0	226	0	24	0	18	0	0	0	0	0	1	0	0.37	0.00	14.38
(V16) (598PA) Little Rock PR RTP	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V16) (623) Muskogee, OK	22,051	20,947	94.99%	1,104	5.01%	2	56	19,338	4	1,609	5	834	12	246	16	18	5	6	14	5.51	8.20	2.91
(V16) (623) Muskogee	10,356	10,171	98.21%	185	1.79%	0	40	9,613	2	558	1	152	6	31	13	1	4	1	14	2.68	4.09	2.23
(V16) (623BY) Tulsa	9,891	8,990	90.89%	901	9.11%	0	9	7,964	1	1,026	1	670	3	209	3	17	1	5	0	8.69	13.21	3.62
(V16) (623GA) Hartshorne	772	760	98.45%	12	1.55%	0	0	758	0	2	0	7	0	5	0	0	0	0	0	0.50	0.15	2.59
(V16) (623GB) Vinita	980	974	99.39%	6	0.61%	0	7	951	1	23	3	5	3	1	0	0	0	0	0	3.38	0.96	2.26
(V16) (623QA) Jack C. Montgomery East VA Clinic	40	40	100.00%	0	0.00%	0	0	40	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.05
(V16) (623QB) Tulsa Eleventh Street VA Clinic	12	12	100.00%	0	0.00%	0	0	12	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.42
(V16) (629) New Orleans, LA	41,833	37,588	89.85%	4,245	10.15%	24	74	34,138	46	3,450	6	1,983	10	2,206	6	41	3	15	3	9.16	13.59	3.18
(V16) (629) New Orleans	29,225	25,595	87.58%	3,630	12.42%	0	68	22,828	45	2,767	5	1,626	8	1,955	5	39	3	10	2	13.88	14.47	3.00
(V16) (629BY) Baton Rouge	6,921	6,465	93.41%	456	6.59%	0	2	6,022	0	443	0	231	0	222	1	0	0	3	1	9.59	8.57	2.89
(V16) (629GA) Houma	766	764	99.74%	2	0.26%	0	0	745	0	19	0	2	0	0	0	0	0	0	0	2.10	1.68	1.73
(V16) (629GB) Hammond CBOC LA	2,256	2,169	96.14%	87	3.86%	0	0	2,076	0	93	0	69	0	16	0	1	0	1	0	1.17	8.38	4.73
(V16) (629GC) Slidell CBOC LA	1,544	1,511	97.86%	33	2.14%	0	2	1,426	0	85	0	19	2	13	0	0	0	1	0	3.32	4.76	1.48
(V16) (629GD) St. John CBOC LA	707	700	99.01%	7	0.99%	0	0	680	0	20	0	6	0	0	0	1	0	0	0	3.11	7.36	2.42
(V16) (629GE) Franklin	111	105	94.59%	6	5.41%	0	0	96	0	9	0	6	0	0	0	0	0	0	0	3.10	0.00	9.94
(V16) (629GF) Bogalusa	303	279	92.08%	24	7.92%	0	2	265	1	14	1	24	0	0	0	0	0	0	0	3.39	0.00	6.29
(V16) (635) Oklahoma City, OK	32,948	30,918	93.84%	2,030	6.16%	153	64	28,229	22	2,689	3	1,387	10	437	10	134	7	72	12	5.79	8.89	5.18
(V16) (635) Oklahoma City	28,218	26,604	94.28%	1,614	5.72%	0	64	24,492	22	2,112	3	1,023	10	393	10	128	7	70	12	4.30	8.39	4.69
(V16) (635GA) Lawton	2,401	2,149	89.50%	252	10.50%	0	0	1,822	0	327	0	242	0	10	0	0	0	0	0	10.57	23.26	1.01
(V16) (635GB) Wichita Falls	820	725	88.41%	95	11.59%	0	0	579	0	146	0	75	0	19	0	1	0	0	0	7.89	0.00	14.83
(V16) (635GC) Blackwell	114	114	100.00%	0	0.00%	0	0	113	0	1	0	0	0	0	0	0	0	0	0	0.64	0.00	0.61
(V16) (635GD) Ada	376	340	90.43%	36	9.57%	0	0	289	0	51	0	23	0	10	0	3	0	0	0	5.61	10.00	20.20
(V16) (635GE) Stillwater	377	365	96.82%	12	3.18%	0	0	351	0	14	0	12	0	0	0	0	0	0	0	6.31	0.00	1.70
(V16) (635GF) Altus	121	113	93.39%	8	6.61%	0	0	103	0	10	0	3	0	3	0	2	0	0	0	17.13	0.00	1.22
(V16) (635GG) Enid	255	252	98.82%	3	1.18%	0	0	252	0	0	0	0	0	1	0	0	0	0	0	4.27	0.00	0.22
(V16) (635HB) Ardmore	266	256	96.24%	10	3.76%	0	0	228	0	28	0	9	0	1	0	0	0	0	0	1.51	0.00	11.22
(V16) (667) Shreveport, LA	35,453	34,313	96.78%	1,140	3.22%	44	5	32,670	3	1,643	1	857	0	171	1	74	0	38	0	6.10	3.81	4.20
(V16) (667) Overton Brooks VAMC	28,309	27,393	96.76%	916	3.24%	0	5	26,129	3	1,264	1	682	0	144	1	58	0	32	0	8.48	3.85	2.82
(V16) (667GA) Texarkana	2,065	2,039	98.74%	26	1.26%	0	0	1,927	0	112	0	18	0	5	0	3	0	0	0	3.42	4.18	3.88
(V16) (667GB) Monroe	1,697	1,691	99.65%	6	0.35%	0	0	1,671	0	20	0	2	0	1	0	2	0	1	0	1.55	1.59	0.51
(V16) (667GC) Longview	3,382	3,190	94.32%	192	5.68%	0	0	2,943	0	247	0	155	0	21	0	11	0	5	0	4.47	3.23	10.68
(V17) (549) Dallas, TX	79,369	75,869	95.59%	3,500	4.41%	114	11	71,730	11	4,139	0	2,682	0	538	0	213	0	67	0	5.73	4.96	3.71
(V17) (549) Dallas VAMC	57,534	55,335	96.18%	2,199	3.82%	0	6	52,624	6	2,711	0	1,649	0	297	0	195	0	58	0	5.76	4.79	1.51
(V17) (549A4) Bonham VAMC	5,101	4,711	92.35%	390	7.65%	0	3	4,437	3	274	0	352	0	38	0	0	0	0	0	3.20	11.88	6.24
(V17) (549BY) Fort Worth Satellite	12,031	11,702	97.27%	329	2.73%	0	1	11,022	1	680	0	250	0	61	0	16	0	2	0	2.4		

Pending Wait Times Using Preferred Date\*

Facility (Data On 1/15/15)	Total Appts Scheduled1	Appts scheduled 30 Days or under2	Percent Appts scheduled 30 Days or under3	Appts scheduled over 30 Days4	Percent Appts scheduled over 30 Days5	New Enrollee Appt Request6	EWL Count7	Appts Between 0 - 14 Days8	EWL 0 - 14 Days9	Appts Between 15 - 30 Days10	EWL 15-30 Days11	Appts Between 31 - 60 days12	EWL 31 - 60 Days13	Appts Between 61 - 90 Days14	EWL 61-90 Days15	Appts Between 91 - 120 Days16	EWL 91 - 120 Days17	Appts Beyond 120 Days18	EWL greater than 120 Days19	PC Avg Wait Time20	SC Avg Wait Time21	MH Avg Wait Time22
(V17) (549GH) Greenville Area PCN	438	420	95.89%	18	4.11%	0	0	388	0	32	0	9	0	7	0	1	0	1	0	6.56	0.00	10.20
(V17) (549GJ) Sherman	821	773	94.15%	48	5.85%	0	0	725	0	48	0	39	0	9	0	0	0	0	0	2.96	0.00	8.29
(V17) (671) San Antonio, TX	53,810	48,066	89.33%	5,744	10.67%	4	29	43,453	2	4,613	4	3,571	14	1,873	6	158	3	142	0	15.31	8.06	6.02
(V17) (671) San Antonio VAMC	34,025	30,139	88.58%	3,886	11.42%	0	29	27,141	2	2,998	4	2,438	14	1,279	6	86	3	83	0	18.26	8.41	3.45
(V17) (671A4) Kerrville VAMC	3,915	3,731	95.30%	184	4.70%	0	0	3,466	0	265	0	124	0	58	0	2	0	0	0	5.33	2.82	9.93
(V17) (671BU) San Antonio Domiciliary	125	125	100.00%	0	0.00%	0	0	115	0	10	0	0	0	0	0	0	0	0	0	0.00	0.00	2.74
(V17) (671BV) Frank M. Tejada Satellite	9,381	8,543	91.07%	838	8.93%	0	0	7,966	0	577	0	474	0	285	0	44	0	35	0	15.79	3.72	5.49
(V17) (671GB) Victoria	1,287	1,010	78.48%	277	21.52%	0	0	791	0	219	0	172	0	104	0	0	0	1	0	25.80	10.32	5.06
(V17) (671GC) Del Rio	8	8	100.00%	0	0.00%	0	0	8	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V17) (671GF) South Bexar Cnty	1,552	1,328	85.57%	224	14.43%	0	0	1,165	0	163	0	143	0	67	0	10	0	4	0	18.32	0.00	6.49
(V17) (671GH) Beeville	44	44	100.00%	0	0.00%	0	0	44	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V17) (671GK) San Antonio Area PCN	1,021	1,013	99.22%	8	0.78%	0	0	959	0	54	0	5	0	3	0	0	0	0	0	3.64	0.00	0.00
(V17) (671GL) New Braunfels (Comal County)	237	234	98.73%	3	1.27%	0	0	212	0	22	0	2	0	1	0	0	0	0	0	5.50	0.00	0.00
(V17) (671GN) Seguin (Guadalupe County)	57	57	100.00%	0	0.00%	0	0	55	0	2	0	0	0	0	0	0	0	0	0	3.49	0.00	0.00
(V17) (671GO) San Antonio, TX	2,158	1,834	84.99%	324	15.01%	0	0	1,531	0	303	0	213	0	76	0	16	0	19	0	18.41	2.00	9.52
(V17) (674) Temple, TX	83,229	76,893	92.39%	6,336	7.61%	60	188	71,214	55	5,679	29	4,650	83	1,250	18	241	2	195	1	11.74	8.19	6.79
(V17) (674) Temple VAMC	47,881	44,994	93.97%	2,887	6.03%	0	139	42,374	23	2,620	23	1,916	74	715	18	168	1	88	0	11.39	6.60	5.49
(V17) (674A4) Waco VAMC	6,660	5,569	83.62%	1,091	16.38%	0	28	4,709	26	860	1	850	0	230	0	7	0	4	1	17.57	16.02	7.98
(V17) (674BY) Austin Satellite	20,450	18,450	90.22%	2,000	9.78%	0	7	16,698	2	1,752	2	1,608	3	232	0	60	0	100	0	11.54	9.61	9.51
(V17) (674GA) Palestine	933	896	96.03%	37	3.97%	0	0	867	0	29	0	11	0	24	0	2	0	0	0	5.23	3.65	9.74
(V17) (674GB) Brownwood	1,122	1,114	99.29%	8	0.71%	0	12	1,090	4	24	3	6	4	0	0	1	1	1	0	3.23	0.50	1.77
(V17) (674GC) College Station (Bryan)	4,155	3,959	95.28%	196	4.72%	0	1	3,808	0	151	0	156	1	39	0	0	0	1	0	16.25	0.50	5.49
(V17) (674GD) Cedar Park	1,886	1,769	93.80%	117	6.20%	0	1	1,535	0	234	0	103	1	10	0	3	0	1	0	9.20	14.94	5.93
(V17) (674HB) La Grange	142	142	100.00%	0	0.00%	0	0	133	0	9	0	0	0	0	0	0	0	0	0	6.95	0.00	1.21
(V17) (740) VA Texas Valley Coastal Bend HCS	16,481	14,630	88.77%	1,851	11.23%	2	23	13,273	11	1,357	0	808	3	553	4	340	3	150	2	19.65	4.57	8.92
(V17) (740) VA Texas Valley Coastal Bend HCC	2,897	2,852	98.45%	45	1.55%	0	21	2,626	9	226	0	32	3	12	4	1	3	0	2	0.00	4.54	1.44
(V17) (740GA) Harlingen	2,860	2,400	83.92%	460	16.08%	0	0	2,088	0	312	0	213	0	77	0	165	0	5	0	25.43	13.50	2.27
(V17) (740GB) McAllen	4,172	3,317	79.51%	855	20.49%	0	1	2,894	1	423	0	309	0	322	0	136	0	88	0	29.51	1.56	4.23
(V17) (740GC) Corpus Christi	5,274	4,790	90.82%	484	9.18%	0	1	4,414	1	376	0	247	0	142	0	38	0	57	0	7.55	3.42	20.37
(V17) (740GD) Laredo	1,278	1,271	99.45%	7	0.55%	0	0	1,251	0	20	0	7	0	0	0	0	0	0	0	2.88	1.37	2.58
(V18) (501) New Mexico HCS	41,987	38,244	91.09%	3,743	8.91%	12	396	34,534	52	3,710	12	2,133	124	1,260	187	312	15	38	6	14.32	8.22	6.84
(V18) (501) Albuquerque	32,946	29,840	90.57%	3,106	9.43%	0	392	26,741	51	3,099	11	1,701	122	1,106	187	270	15	29	6	22.53	7.87	6.03
(V18) (501BV) Gallup Domiciliary	4	3	75.00%	1	25.00%	0	0	2	0	1	0	1	0	0	0	0	0	0	0	0.00	0.00	0.00
(V18) (501G2) Las Vegas	885	868	98.08%	17	1.92%	0	1	811	0	57	0	11	1	4	0	1	0	1	0	4.73	7.19	6.29
(V18) (501GA) Artesia	575	544	94.61%	31	5.39%	0	0	517	0	27	0	30	0	1	0	0	0	0	0	2.44	0.00	11.01
(V18) (501GB) Farmington	1,264	1,153	91.22%	111	8.78%	0	1	1,103	0	50	0	85	1	26	0	0	0	0	0	6.44	0.00	9.67
(V18) (501GC) Silver City	561	552	98.40%	9	1.60%	0	0	515	0	37	0	5	0	2	0	0	0	2	0	3.92	0.69	6.86
(V18) (501GD) Gallup NM	625	594	95.04%	31	4.96%	0	1	565	0	29	1	23	0	5	0	3	0	0	0	4.36	0.00	5.57
(V18) (501GE) Espanola	412	383	92.96%	29	7.04%	0	0	343	0	40	0	24	0	5	0	0	0	0	0	6.30	5.57	15.55
(V18) (501GH) Truth or Consequences	221	219	99.10%	2	0.90%	0	0	216	0	3	0	1	0	0	0	0	0	1	0	2.21	0.00	6.60
(V18) (501GI) Alamogordo	467	461	98.72%	6	1.28%	0	1	437	1	24	0	4	0	2	0	0	0	0	0	4.22	5.11	9.84
(V18) (501GJ) Durango	840	819	97.50%	21	2.50%	0	0	805	0	14	0	8	0	12	0	0	0	1	0	2.77	0.56	4.88
(V18) (501GK) Santa Fe	753	712	94.56%	41	5.44%	0	0	663	0	49	0	31	0	5	0	4	0	1	0	9.23	1.04	2.99
(V18) (501GM) Rio Rancho	2,173	1,848	85.04%	325	14.96%	0	0	1,585	0	263	0	197	0	91	0	34	0	3	0	13.12	18.40	10.16
(V18) (501HB) Raton	261	248	95.02%	13	4.98%	0	0	231	0	17	0	12	0	1	0	0	0	0	0	1.13	0.00	12.60
(V18) (504) Amarillo, TX	19,083	17,538	91.90%	1,545	8.10%	11	41	16,772	25	766	1	720	4	688	6	123	4	14	1	21.35	3.87	1.41
(V18) (504) Amarillo HCS	12,088	10,682	88.37%	1,406	11.63%	0	40	10,201	24	481	1	621	4	662	6	113	4	10	1	29.51	3.98	1.19
(V18) (504BY) Lubbock TX	6,273	6,139	97.86%	134	2.14%	0	1	5,902	1	237	0	95	0	26	0	9	0	4	0	4.48	3.42	1.66
(V18) (504BZ) Clovis	649	644	99.23%	5	0.77%	0	0	600	0	44	0	4	0	0	0	1	0	0	0	3.02	10.40	1.58
(V18) (504GA) Childress	39	39	100.00%	0	0.00%	0	0	38	0	1	0	0	0	0	0	0	0	0	0	0.82	0.00	2.17
(V18) (504HB) Dalhart	34	34	100.00%	0	0.00%	0	0	31	0	3	0	0	0	0	0	0	0	0	0	13.26	2.50	0.00
(V18) (519) Big Spring, TX	7,443	7,000	94.05%	443	5.95%	18	58	6,320	22	680	12	353	14	56	9	27	1	7	0	7.93	6.70	8.42
(V18) (519) West Texas HCS	3,712	3,534	95.20%	178	4.80%	0	55	3,248	21	286	12	142	14	32	7	3	1	1	0	4.98	6.82	6.19
(V18) (519GA) Permian Basin CBOC	814	693	85.14%	121	14.86%	0	1	467	1	226	0	121	0	0	0	0	0	0	0	16.84	17.13	12.94
(V18) (519GB) Hobbs	346	285	82.37%	61	17.63%	0	1	213	0	72	0	18	0	17	1	21	0	5	0	9.90	0.00	36.87
(V18) (519GD) Ft Stockton	25	22	88.00%	3	12.00%	0	0	21	0	1	0	0	0	0	0	3						



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(V18) (644) Phoenix	52,064	44,922	86.28%	7,142	13.72%	0	192	40,584	32	4,338	22	4,443	49	1,757	56	513	15	429	18	14.26	17.64	6.21
(V18) (644B) Southeast	8,998	8,209	91.23%	789	8.77%	0	4	7,417	0	792	2	563	1	132	1	72	0	22	0	11.69	11.97	7.22
(V18) (644GA) Sun City	5,532	5,192	93.85%	340	6.15%	0	1	4,636	1	556	0	310	0	21	0	6	0	3	0	6.91	19.62	6.36
(V18) (644GB) Show Low	1,030	971	94.27%	59	5.73%	0	0	865	0	106	0	57	0	2	0	0	0	0	0	9.00	13.53	0.17
(V18) (644GD) Payson (Gila County)	24	18	75.00%	6	25.00%	0	0	5	0	13	0	1	0	3	0	2	0	0	0	17.63	0.00	35.63
(V18) (644GE) Thunderbird	1,945	1,882	96.76%	63	3.24%	0	0	1,799	0	83	0	42	0	18	0	3	0	0	0	8.89	8.64	2.68
(V18) (644GF) Globe	133	127	95.49%	6	4.51%	0	0	119	0	8	0	5	0	0	0	0	0	1	0	12.62	8.32	0.67
(V18) (649) Northern Arizona HCS	14,283	12,608	88.27%	1,675	11.73%	10	577	11,760	146	848	98	771	138	456	60	439	17	9	118	8.66	17.71	0.74
(V18) (649) Prescott	10,435	9,080	87.01%	1,355	12.99%	0	577	8,511	146	569	98	570	138	347	60	432	17	6	118	3.50	17.80	0.84
(V18) (649GA) Kingman	1,431	1,358	94.90%	73	5.10%	0	0	1,222	0	136	0	71	0	1	0	1	0	0	0	9.17	4.67	0.51
(V18) (649GB) Flagstaff	325	297	91.38%	28	8.62%	0	0	271	0	26	0	21	0	5	0	1	0	1	0	13.44	1.75	0.00
(V18) (649GC) Lake Havasu	1,071	1,026	95.80%	45	4.20%	0	0	995	0	31	0	43	0	2	0	0	0	0	0	4.79	0.00	0.00
(V18) (649GD) Anthem	350	344	98.29%	6	1.71%	0	0	340	0	4	0	4	0	0	0	0	0	2	0	2.71	0.00	1.51
(V18) (649GE) Cottonwood (Yavapai County)	671	503	74.96%	168	25.04%	0	0	421	0	82	0	62	0	101	0	5	0	0	0	28.17	3.17	0.00
(V18) (678) Southern Arizona HCS	43,984	40,976	93.16%	3,008	6.84%	3	110	38,592	44	2,384	17	1,509	18	813	4	122	9	564	18	20.66	5.33	6.10
(V18) (678) Tucson	31,424	29,395	93.54%	2,029	6.46%	0	87	27,541	42	1,854	14	1,185	9	589	2	62	4	193	16	20.86	5.78	6.45
(V18) (678GA) Sierra Vista	2,837	2,732	96.30%	105	3.70%	0	8	2,631	0	101	2	65	5	37	0	3	1	0	0	4.92	2.02	5.41
(V18) (678GB) Yuma	2,540	2,066	81.34%	474	18.66%	0	10	1,980	0	86	1	25	2	44	2	40	4	365	1	73.66	3.08	3.46
(V18) (678GC) Casa Grande	1,916	1,837	95.88%	79	4.12%	0	5	1,737	2	100	0	36	2	30	0	12	0	1	1	5.28	3.55	8.89
(V18) (678GD) Safford	435	407	93.56%	28	6.44%	0	0	373	0	34	0	25	0	3	0	0	0	0	0	5.05	12.33	14.65
(V18) (678GE) Green Valley	451	421	93.35%	30	6.65%	0	0	365	0	56	0	25	0	4	0	1	0	0	0	7.55	1.14	10.95
(V18) (678GF) Northwest CBOC	2,287	2,116	92.52%	171	7.48%	0	0	2,031	0	85	0	120	0	44	0	2	0	5	0	8.25	2.48	0.12
(V18) (678GG) Southeast CBOC	2,078	1,986	95.57%	92	4.43%	0	0	1,918	0	68	0	28	0	62	0	2	0	0	0	7.84	2.88	1.15
(V18) (678MA) IDES Davis-Monthan AFB	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V18) (678MB) IDES Fort Huachuca	12	12	100.00%	0	0.00%	0	0	12	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V18) (756) El Paso, TX	28,516	25,093	88.00%	3,423	12.00%	25	16	22,921	14	2,172	1	1,798	0	1,057	0	535	1	33	0	8.51	8.65	19.54
(V18) (756) El Paso HCS	24,257	21,327	87.92%	2,930	12.08%	0	14	19,443	12	1,884	1	1,565	0	823	0	510	1	32	0	9.83	8.58	23.01
(V18) (756GA) Las Cruces	2,119	1,961	92.54%	158	7.46%	0	2	1,812	2	149	0	83	0	67	0	7	0	1	0	3.06	16.29	9.51
(V18) (756GB) El Paso Eastside CBOC	2,095	1,761	84.06%	334	15.94%	0	0	1,622	0	139	0	149	0	167	0	18	0	0	0	5.37	0.00	19.15
(V18) (756MA) IDES Fort Bliss	45	44	97.78%	1	2.22%	0	0	44	0	0	0	1	0	0	0	0	0	0	0	0.00	5.36	6.71
(V19) (436) Montana HCS	18,420	16,952	92.03%	1,468	7.97%	4	63	15,773	17	1,179	10	833	17	420	11	125	8	90	0	14.19	4.26	3.99
(V19) (436) Fort Harrison, MT	6,809	5,791	85.05%	1,018	14.95%	0	49	5,176	13	615	5	544	15	280	9	107	7	87	0	35.39	4.57	11.35
(V19) (436GA) Anaconda	110	110	100.00%	0	0.00%	0	1	103	1	7	0	0	0	0	0	0	0	0	0	1.77	0.00	0.38
(V19) (436GB) Great Falls	1,471	1,383	94.02%	88	5.98%	0	2	1,201	0	182	1	83	0	2	1	3	0	0	0	9.20	5.21	4.03
(V19) (436GC) Missoula	2,927	2,676	91.42%	251	8.58%	0	2	2,537	2	139	0	118	0	119	0	11	0	3	0	11.50	6.33	2.97
(V19) (436GD) Bozeman	868	849	97.81%	19	2.19%	0	2	781	0	68	0	15	0	4	1	0	1	0	0	5.02	6.19	4.02
(V19) (436GF) Kalispell	1,706	1,687	98.89%	19	1.11%	0	5	1,648	1	39	2	18	2	1	0	0	0	0	0	2.42	1.72	0.63
(V19) (436GH) Billings	3,827	3,775	98.64%	52	1.36%	0	0	3,667	0	108	0	36	0	12	0	4	0	0	0	2.83	2.81	0.48
(V19) (436GI) Glasgow	79	77	97.47%	2	2.53%	0	0	77	0	0	0	2	0	0	0	0	0	0	0	2.47	0.00	0.00
(V19) (436GJ) Miles City, MT CBOC	134	133	99.25%	1	0.75%	0	2	129	0	4	2	1	0	0	0	0	0	0	0	2.42	0.00	0.00
(V19) (436GK) Glendive, MT CBOC	207	196	94.69%	11	5.31%	0	0	186	0	10	0	11	0	0	0	0	0	0	0	8.09	0.00	0.80
(V19) (436GL) Cut Bank	20	20	100.00%	0	0.00%	0	0	20	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V19) (436GM) Lewistown CBOC	97	94	96.91%	3	3.09%	0	0	90	0	4	0	2	0	1	0	0	0	0	0	2.84	0.83	0.00
(V19) (436HC) 436HC HAVRE, MT (ORC)	165	161	97.58%	4	2.42%	0	0	158	0	3	0	3	0	1	0	0	0	0	0	2.15	9.45	0.12
(V19) (442) Cheyenne, WY	13,382	12,227	91.37%	1,155	8.63%	2	128	11,227	31	1,000	18	690	60	423	3	24	9	18	7	6.76	7.36	7.86
(V19) (442) Cheyenne	8,777	7,973	90.84%	804	9.16%	0	85	7,234	22	739	15	500	32	262	1	24	9	18	6	7.63	6.57	11.56
(V19) (442GB) Sidney	90	90	100.00%	0	0.00%	0	0	87	0	3	0	0	0	0	0	0	0	0	0	2.08	0.00	2.70
(V19) (442GC) Fort Collins	2,280	2,112	92.63%	168	7.37%	0	38	1,969	5	143	2	116	28	52	2	0	0	0	1	2.61	11.00	4.22
(V19) (442GD) Greeley	1,924	1,765	91.74%	159	8.26%	0	5	1,668	4	97	1	52	0	107	0	0	0	0	0	11.14	8.10	2.65
(V19) (442HK) R&C Healthcare MOC WY	310	286	92.26%	24	7.74%	0	0	268	0	18	0	22	0	2	0	0	0	0	0	6.06	0.00	0.35
(V19) (442QA) Rawlins	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V19) (554) Denver, CO	63,031	54,513	86.49%	8,518	13.51%	166	983	48,843	487	5,670	120	5,045	116	2,552	74	749	59	172	127	10.39	12.91	12.53
(V19) (554) Eastern Colorado HCS	36,109	32,210	89.20%	3,899	10.80%	0	612	29,166	333	3,044	88	2,356	83	1,060	39	347	14	136	55	7.87	9.80	20.24
(V19) (5549AB) VANURS Pueblo	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V19) (554GB) Aurora	2,777	2,721	97.98%	56	2.02%	0	13	2,616	1	105	0	48	0	8	2	0	1	0	9	1.45	14.20	1.02
(V19) (554GC) Golden Clinic	4,205	3,785	90.01%	420	9.99%	0	92	3,383	75	402	6											

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Facility (Data On 1/15/15)	Total Appts Scheduled1	Appts scheduled 30 Days or under2	Percent Appts scheduled 30 Days or under3	Appts scheduled over 30 Days4	Percent Appts scheduled over 30 Days5	New Enrollee Appt Request6	EWL Count7	Appts Between 0 - 14 Days8	EWL 0 - 14 Days9	Appts Between 15 - 30 Days10	EWL 15-30 Days11	Appts Between 31 - 60 days12	EWL 31 - 60 Days13	Appts Between 61 - 90 Days14	EWL 61-90 Days15	Appts Between 91 - 120 Days16	EWL 91 - 120 Days17	Appts Beyond 120 Days18	EWL greater than 120 Days19	PC Avg Wait Time20	SC Avg Wait Time21	MH Avg Wait Time22
(V19) (554GH) Lamar	31	31	100.00%	0	0.00%	0	3	30	0	1	0	0	0	0	0	0	1	0	2	1.19	0.00	0.00
(V19) (554GI) Burlington CBOC	95	93	97.89%	2	2.11%	0	0	84	0	9	0	2	0	0	0	0	0	0	0	4.51	0.00	5.57
(V19) (554MA) IDES Fort Carson	229	177	77.29%	52	22.71%	0	0	73	0	104	0	52	0	0	0	0	0	0	0	0.00	21.65	14.99
(V19) (575) Grand Junction, CO	8,379	8,027	95.80%	352	4.20%	9	17	7,577	10	450	2	315	4	32	1	5	0	0	0	2.58	6.44	4.12
(V19) (575) Grand Junction	7,629	7,303	95.73%	326	4.27%	0	13	6,893	8	410	2	297	3	24	0	5	0	0	0	2.70	6.41	3.99
(V19) (575GA) Montrose	637	626	98.27%	11	1.73%	0	4	605	2	21	0	8	1	3	1	0	0	0	0	1.29	3.70	6.95
(V19) (575GB) Craig Telehealth Outreach Clinic	113	98	86.73%	15	13.27%	0	0	79	0	19	0	10	0	5	0	0	0	0	0	4.00	23.58	4.58
(V19) (660) Salt Lake City, UT	28,598	25,346	88.63%	3,252	11.37%	11	617	22,239	91	3,107	92	1,977	201	1,028	118	162	67	85	48	13.36	11.14	3.84
(V19) (660) Salt Lake City HCS - George E. Wahler	21,915	19,273	87.94%	2,642	12.06%	0	517	16,724	59	2,549	73	1,551	161	853	109	156	67	82	48	15.87	10.98	3.90
(V19) (660GA) Pocatello	1,417	1,348	95.13%	69	4.87%	0	89	1,284	28	64	17	61	36	8	8	0	0	0	0	5.67	3.09	3.05
(V19) (660GB) Ogden	2,085	1,882	90.26%	203	9.74%	0	6	1,755	4	127	1	112	1	87	0	1	0	0	0	14.51	12.99	4.01
(V19) (660GD) Roosevelt	75	68	90.67%	7	9.33%	0	0	65	0	3	0	5	0	2	0	0	0	0	0	5.95	11.80	0.00
(V19) (660GE) Orem	894	873	97.65%	21	2.35%	0	0	806	0	67	0	19	0	2	0	0	0	0	0	5.95	7.89	3.91
(V19) (660GG) St. George	958	847	88.41%	111	11.59%	0	3	734	0	113	0	61	3	48	0	2	0	0	0	7.00	27.40	1.25
(V19) (660GJ) West Valley City	1,163	977	84.01%	186	15.99%	0	1	798	0	179	0	155	0	28	1	3	0	0	0	16.25	5.12	5.77
(V19) (660GK) Elko, NV	88	75	85.23%	13	14.77%	0	1	70	0	5	1	13	0	0	0	0	0	0	0	16.68	0.26	0.00
(V19) (660MA) IDES Hill AFB	3	3	100.00%	0	0.00%	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V19) (666) Sheridan, WY	4,092	4,015	98.12%	77	1.88%	1	1	3,719	1	296	0	59	0	12	0	4	0	2	0	5.11	5.15	2.81
(V19) (666) Sheridan	1,954	1,917	98.11%	37	1.89%	0	1	1,808	1	109	0	30	0	6	0	0	0	1	0	5.11	3.96	2.45
(V19) (666GB) Casper	856	834	97.43%	22	2.57%	0	0	720	0	114	0	16	0	2	0	4	0	0	0	6.84	15.35	5.40
(V19) (666GC) Riverton	522	513	98.28%	9	1.72%	0	0	485	0	28	0	5	0	3	0	0	0	1	0	5.59	22.00	1.96
(V19) (666GD) Powell	166	165	99.40%	1	0.60%	0	0	163	0	2	0	0	0	1	0	0	0	0	0	1.37	0.00	0.00
(V19) (666GE) Gillette	220	215	97.73%	5	2.27%	0	0	174	0	41	0	5	0	0	0	0	0	0	0	9.03	8.88	0.00
(V19) (666GF) Rock Springs	374	371	99.20%	3	0.80%	0	0	369	0	2	0	3	0	0	0	0	0	0	0	0.97	0.00	0.02
(V20) (463) Anchorage, AK	6,246	6,113	97.87%	133	2.13%	61	3	5,836	0	277	0	101	1	27	1	3	0	2	1	4.04	2.35	1.29
(V20) (463) Alaska VA Healthcare System	4,819	4,697	97.47%	122	2.53%	0	3	4,471	0	226	0	90	1	27	1	3	0	2	1	5.30	2.41	0.93
(V20) (463BU) Anchorage DCHV	51	51	100.00%	0	0.00%	0	0	48	0	3	0	0	0	0	0	0	0	0	0	0.00	0.00	11.86
(V20) (463GA) Fairbanks	522	515	98.66%	7	1.34%	0	0	491	0	24	0	7	0	0	0	0	0	0	0	2.71	1.85	1.49
(V20) (463GB) Kenai	527	523	99.24%	4	0.76%	0	0	502	0	21	0	4	0	0	0	0	0	0	0	1.72	1.39	3.61
(V20) (463GC) Mat-Su	327	327	100.00%	0	0.00%	0	0	324	0	3	0	0	0	0	0	0	0	0	0	0.55	0.00	0.53
(V20) (531) Boise, ID	13,911	12,218	87.83%	1,693	12.17%	4	37	11,562	24	656	3	909	7	470	2	175	0	139	1	2.03	13.89	1.19
(V20) (531) Boise	12,194	10,535	86.39%	1,659	13.61%	0	37	9,936	24	599	3	887	7	461	2	174	0	137	1	1.88	14.20	1.20
(V20) (531GE) Twin Falls	604	600	99.34%	4	0.66%	0	0	593	0	7	0	2	0	1	0	0	0	1	0	2.37	0.71	1.42
(V20) (531GG) Canyon County	1,097	1,067	97.27%	30	2.73%	0	0	1,017	0	50	0	20	0	8	0	1	0	1	0	2.48	9.43	0.98
(V20) (531MA) IDES Mt Home AFB	7	7	100.00%	0	0.00%	0	0	7	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V20) (531MB) IDES Idaho ANG	9	9	100.00%	0	0.00%	0	0	9	0	0	0	0	0	0	0	0	0	0	0	0.00	1.63	14.00
(V20) (648) Portland, OR	74,827	69,578	92.99%	5,249	7.01%	3	1,215	64,640	104	4,938	142	3,279	251	1,161	201	603	274	206	243	12.22	9.03	1.74
(V20) (648) Portland	50,977	47,550	93.28%	3,427	6.72%	0	972	44,848	87	2,702	128	1,825	207	840	163	570	248	192	139	7.08	9.63	1.44
(V20) (648A4) Vancouver	11,054	10,281	93.01%	773	6.99%	0	160	9,433	8	848	10	678	25	78	16	13	14	4	87	14.22	5.65	0.76
(V20) (648GA) Bend	2,749	2,635	95.85%	114	4.15%	0	57	2,479	0	156	2	81	15	15	19	14	11	4	10	7.80	4.24	4.14
(V20) (648GB) Salem	4,466	3,850	86.21%	616	13.79%	0	10	3,448	5	402	0	409	3	198	0	6	0	3	2	17.61	9.36	4.41
(V20) (648GD) North Coast	290	220	75.86%	70	24.14%	0	1	205	0	15	0	57	0	13	0	0	0	0	1	34.58	0.00	1.88
(V20) (648GE) East Portland	1,550	1,476	95.23%	74	4.77%	0	0	1,175	0	301	0	63	0	11	0	0	0	0	0	11.36	0.00	0.62
(V20) (648GF) Hillsboro	2,433	2,355	96.79%	78	3.21%	0	4	1,996	2	359	0	72	0	3	1	0	0	3	1	8.51	7.77	3.79
(V20) (648GG) West Linn	1,308	1,211	92.58%	97	7.42%	0	11	1,056	2	155	2	94	1	3	2	0	1	0	3	9.38	0.00	2.40
(V20) (653) Roseburg, OR	20,837	19,493	93.55%	1,344	6.45%	22	856	18,236	224	1,257	196	950	338	327	60	46	17	21	21	12.62	5.10	1.74
(V20) (653) Roseburg HCS	14,992	14,220	94.85%	772	5.15%	0	475	13,349	102	871	97	592	199	137	43	25	16	18	18	11.51	4.47	1.60
(V20) (653BY) Eugene	4,378	4,012	91.64%	366	8.36%	0	302	3,696	98	316	72	203	115	144	14	17	1	2	2	11.83	13.53	1.93
(V20) (653GA) North Bend	995	792	79.60%	203	20.40%	0	68	727	18	65	26	154	20	44	3	4	0	1	1	20.50	16.59	1.93
(V20) (653GB) Brookings	472	469	99.36%	3	0.64%	0	11	464	6	5	1	1	4	2	0	0	0	0	0	1.72	1.00	1.30
(V20) (663) VA Puget Sound, WA	64,407	60,701	94.25%	3,706	5.75%	7	408	56,354	88	4,347	98	2,470	131	932	62	278	4	26	25	7.57	9.12	1.40
(V20) (663) Seattle	29,619	28,130	94.97%	1,489	5.03%	0	359	25,966	79	2,164	85	1,149	105	272	62	56	4	12	24	6.43	7.50	1.61
(V20) (663A4) American Lake	28,521	26,715	93.67%	1,806	6.33%	0	34	25,042	9	1,673	7	947	17	627	0	221	0	11	1	9.63	11.18	0.99
(V20) (663GA) King County	1,408	1,377	97.80%	31	2.20%	0	1	1,245	0	132	1	31	0	0	0	0	0	0	0	5.21	1.08	4.19
(V20) (663GB) Bremerton (Kipsap County)	841	817	97.15%	24	2.85%	0	0	759	0	58	0	24	0	0	0	0	0	0	0	4.46	1.61	0.62
(V20) (663GC) Bellingham Area (Whatcom County)	2,862	2,641	92.28%	221	7.72%	0	14	2,440	0	201	5	195	9	23	0	0						

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(V20) (668) Spokane	19,505	18,484	94.77%	1,021	5.23%	0	85	17,527	29	957	12	560	13	295	15	144	15	22	1	3.12	8.43	4.25
(V20) (668GA) Wenatchee CBOC	432	428	99.07%	4	0.93%	0	0	427	0	1	0	3	0	1	0	0	0	0	0	0.92	0.00	0.16
(V20) (668GB) North Idaho	1,604	1,548	96.51%	56	3.49%	0	1	1,498	0	50	0	47	1	5	0	4	0	0	0	2.59	7.14	1.34
(V20) (668HK) Spokane Mobile OPC	139	136	97.84%	3	2.16%	0	0	135	0	1	0	1	0	2	0	0	0	0	0	2.45	0.00	0.00
(V20) (687) Walla Walla, WA	7,361	6,681	90.76%	680	9.24%	70	56	6,019	18	662	6	406	8	260	8	10	0	4	16	7.13	14.70	2.15
(V20) (687) Walla Walla	4,764	4,133	86.75%	631	13.25%	0	48	3,591	16	542	4	366	6	253	8	9	0	3	14	10.57	14.75	1.77
(V20) (687GA) Richland WA	879	852	96.93%	27	3.07%	0	0	804	0	48	0	21	0	4	0	1	0	1	0	3.44	27.47	3.09
(V20) (687GB) Lewiston	517	512	99.03%	5	0.97%	0	4	499	1	13	1	5	1	0	0	0	0	0	1	2.90	3.16	3.05
(V20) (687GC) La Grande	366	365	99.73%	1	0.27%	0	3	358	1	7	1	0	1	1	0	0	0	0	0	3.57	0.00	0.16
(V20) (687HA) Yakima	835	819	98.08%	16	1.92%	0	1	767	0	52	0	14	0	2	0	0	0	0	1	6.12	8.25	0.73
(V20) (692) White City, OR	12,730	12,093	95.00%	637	5.00%	13	533	11,672	61	421	103	301	107	93	57	52	64	191	141	3.89	16.84	2.02
(V20) (692) Southern Oregon Rehabilitation Ctr &	11,165	10,541	94.41%	624	5.59%	0	530	10,133	59	408	103	293	106	90	57	52	64	189	141	5.48	16.95	2.26
(V20) (692GA) Klamath Falls	1,098	1,089	99.18%	9	0.82%	0	3	1,079	2	10	0	4	1	3	0	0	0	2	0	0.68	0.00	0.11
(V20) (692GB) Grants Pass	467	463	99.14%	4	0.86%	0	0	460	0	3	0	4	0	0	0	0	0	0	0	1.00	0.00	0.65
(V21) (358) Manila, PI	1,424	1,399	98.24%	25	1.76%	5	12	1,283	12	116	0	24	0	1	0	0	0	0	0	4.50	1.97	3.53
(V21) (358) Manila	1,424	1,399	98.24%	25	1.76%	0	12	1,283	12	116	0	24	0	1	0	0	0	0	0	4.50	1.97	3.53
(V21) (459) Honolulu, HI	11,408	11,012	96.53%	396	3.47%	14	65	10,431	1	581	6	267	35	93	16	31	3	5	4	8.25	1.31	2.65
(V21) (459) Pacific Islands HCS (Honolulu)	6,548	6,360	97.13%	188	2.87%	0	6	6,145	0	215	0	132	2	47	4	6	0	3	0	5.76	1.28	1.44
(V21) (459GA) Maui Clinic	1,057	953	90.16%	104	9.84%	0	1	889	0	64	0	41	0	39	0	24	1	0	0	17.69	0.42	3.85
(V21) (459GB) Hilo Clinic	1,092	1,014	92.86%	78	7.14%	0	2	881	0	133	0	72	2	5	0	1	0	0	0	14.69	1.08	4.50
(V21) (459GC) Kona Clinic	417	416	99.76%	1	0.24%	0	5	403	1	13	0	0	0	0	0	0	0	1	4	4.24	4.20	4.28
(V21) (459GD) Kauai Clinic	538	535	99.44%	3	0.56%	0	0	527	0	8	0	2	0	1	0	0	0	0	0	0.89	0.93	0.95
(V21) (459GE) Guam Clinic	685	672	98.10%	13	1.90%	0	0	627	0	45	0	12	0	1	0	0	0	0	0	8.60	0.00	0.03
(V21) (459GF) American Samoa Clinic	401	397	99.00%	4	1.00%	0	51	384	0	13	6	3	31	0	12	0	2	1	0	3.79	4.07	0.87
(V21) (459GG) Leeward Oahu	670	665	99.25%	5	0.75%	0	0	575	0	90	0	5	0	0	0	0	0	0	0	5.61	0.00	5.67
(V21) (570) Fresno, CA	18,544	16,517	89.07%	2,027	10.93%	1	14	15,166	3	1,351	0	1,089	1	689	2	189	1	60	7	0.39	14.00	0.33
(V21) (570) Fresno	16,947	15,016	88.61%	1,931	11.39%	0	14	13,730	3	1,286	0	1,040	1	671	2	165	1	55	7	0.35	13.83	0.23
(V21) (570GA) Merced	625	568	90.88%	57	9.12%	0	0	540	0	28	0	29	0	8	0	18	0	2	0	0.49	28.56	0.38
(V21) (570GB) Tulare	657	649	98.78%	8	1.22%	0	0	626	0	23	0	7	0	1	0	0	0	0	0	0.48	4.50	1.43
(V21) (570GC) Oakhurst	315	284	90.16%	31	9.84%	0	0	270	0	14	0	13	0	9	0	6	0	3	0	0.62	24.88	0.27
(V21) (612) N. California, CA	60,987	53,201	87.23%	7,786	12.77%	61	454	48,402	123	4,799	139	4,653	141	2,325	25	665	23	143	3	4.59	15.93	2.01
(V21) (612) N. California HCS-Martinez	14	14	100.00%	0	0.00%	0	0	12	0	2	0	0	0	0	0	0	0	0	0	0.00	5.57	0.00
(V21) (612A4) N. California HCS-Sacramento	20,611	17,434	84.59%	3,177	15.41%	0	410	15,652	114	1,782	137	1,991	136	862	11	273	11	51	1	3.55	16.74	4.29
(V21) (612B4) Redding	7,044	6,756	95.91%	288	4.09%	0	1	6,400	1	356	0	228	0	40	0	18	0	2	0	3.11	6.44	0.57
(V21) (612B5) Oakland	6,884	6,730	97.76%	154	2.24%	0	20	6,531	0	199	0	102	0	45	12	7	8	0	0	3.32	3.80	0.77
(V21) (612GD) Fairfield	1,021	986	96.57%	35	3.43%	0	0	966	0	20	0	21	0	7	0	2	0	5	0	3.01	6.00	1.75
(V21) (612GE) Vallejo/Mare Island	2,631	1,874	71.23%	757	28.77%	0	1	1,537	0	337	0	418	0	246	0	92	0	1	1	8.66	23.18	0.83
(V21) (612GF) Martinez	10,414	8,908	85.54%	1,506	14.46%	0	21	7,828	7	1,080	2	907	5	521	2	67	4	11	1	10.40	15.73	0.23
(V21) (612GG) Chico	2,695	2,501	92.80%	194	7.20%	0	1	2,350	1	151	0	147	0	43	0	4	0	0	0	2.38	9.57	6.41
(V21) (612GH) McClellan	8,991	7,317	81.38%	1,674	18.62%	0	0	6,466	0	851	0	838	0	561	0	202	0	73	0	3.28	22.32	0.82
(V21) (612GI) Yuba City	682	681	99.85%	1	0.15%	0	0	660	0	21	0	1	0	0	0	0	0	0	0	3.57	0.00	0.92
(V21) (640) Palo Alto, CA	31,785	29,279	92.12%	2,506	7.88%	30	473	26,907	42	2,372	29	1,686	70	526	87	200	59	94	186	7.57	8.38	6.98
(V21) (640) Palo Alto-Palo Alto	16,393	15,305	93.36%	1,088	6.64%	0	65	14,146	10	1,159	4	761	18	200	12	77	6	50	15	6.11	6.98	2.08
(V21) (640A0) Palo Alto-Menlo Pk	902	893	99.00%	9	1.00%	0	0	831	0	62	0	6	0	2	0	0	0	1	0	4.53	8.13	3.40
(V21) (640A4) Livermore	5,280	4,662	88.30%	618	11.70%	0	405	4,181	30	481	24	292	52	180	75	108	53	38	171	7.14	12.85	2.67
(V21) (640BY) San Jose	2,185	2,017	92.31%	168	7.69%	0	1	1,791	1	226	0	141	0	26	0	0	0	1	0	10.04	7.50	5.89
(V21) (640GA) Palo Alto HCS- Capitola	36	36	100.00%	0	0.00%	0	0	36	0	0	0	0	0	0	0	0	0	0	0	2.17	0.00	0.00
(V21) (640GB) Sonora (Tuolumne County)	178	160	89.89%	18	10.11%	0	0	145	0	15	0	14	0	4	0	0	0	0	0	11.03	0.00	1.57
(V21) (640GC) Fremont	254	223	87.80%	31	12.20%	0	0	211	0	12	0	29	0	1	0	0	0	1	0	1.79	0.00	15.77
(V21) (640HA) Stockton	1,721	1,529	88.84%	192	11.16%	0	1	1,350	1	179	0	158	0	26	0	8	0	0	0	12.44	0.00	16.12
(V21) (640HB) Modesto	1,689	1,561	92.42%	128	7.58%	0	1	1,476	0	85	1	68	0	56	0	2	0	2	0	4.21	8.53	7.97
(V21) (640HC) Monterey	3,147	2,893	91.93%	254	8.07%	0	0	2,740	0	153	0	217	0	31	0	5	0	1	0	5.37	8.17	0.62
(V21) (654) Reno, NV	26,321	23,293	88.50%	3,028	11.50%	25	74	21,323	4	1,970	15	1,708	7	750	0	396	0	174	48	9.62	15.36	3.07
(V21) (654) Sierra Nevada HCS	23,209	20,333	87.61%	2,876	12.39%	0	74	18,549	4	1,784	15	1,576	7	739	0	390	0	171	48	11.55	15.39	1.99
(V21) (654GA) Sierra Foothills	1,123	1,079	96.08%	44	3.92%	0	0	1,025	0	54	0	27	0	10	0	6	0	1	0	3.49	0.18	6.76
(V21) (654GB) Carson Valley	1,034	959	92.75%	75	7.25%	0	0															

Pending Wait Times Using Preferred Date\*

Facility (Data On 1/15/15)	Total Appts Scheduled1	Appts scheduled 30 Days or under2	Percent Appts scheduled 30 Days or under3	Appts scheduled over 30 Days4	Percent Appts scheduled over 30 Days5	New Enrollee Appt Request6	EWL Count7	Appts Between 0 - 14 Days8	EWL 0 - 14 Days9	Appts Between 15 - 30 Days10	EWL 15-30 Days11	Appts Between 31 - 60 days12	EWL 31 - 60 Days13	Appts Between 61 - 90 Days14	EWL 61-90 Days15	Appts Between 91 - 120 Days16	EWL 91 - 120 Days17	Appts Beyond 120 Days18	EWL greater than 120 Days19	PC Avg Wait Time20	SC Avg Wait Time21	MH Avg Wait Time22
(V21) (662GA) Santa Rosa	3,088	2,884	93.39%	204	6.61%	0	44	2,602	3	282	3	187	10	14	4	1	1	2	23	8.25	7.30	4.28
(V21) (662GC) Eureka	1,640	1,416	86.34%	224	13.66%	0	18	1,143	4	273	5	192	5	31	4	1	0	0	0	18.15	12.58	5.68
(V21) (662GD) Ukiah	1,131	913	80.73%	218	19.27%	0	3	831	2	82	1	143	0	55	0	7	0	13	0	22.01	12.38	13.98
(V21) (662GE) Northern San Bruno CBOC	540	516	95.56%	24	4.44%	0	0	459	0	57	0	23	0	0	0	1	0	0	0	6.67	7.66	1.68
(V21) (662GF) San Francisco CBOC	504	467	92.66%	37	7.34%	0	7	390	2	77	1	32	4	5	0	0	0	0	0	12.43	11.15	3.88
(V21) (662GG) Clearlake CBOC	856	782	91.36%	74	8.64%	0	0	668	0	114	0	46	0	26	0	2	0	0	0	8.02	1.93	15.11
(V22) (593) Las Vegas, NV	57,381	53,026	92.41%	4,355	7.59%	26	683	49,745	255	3,281	210	2,719	105	1,297	34	300	8	39	71	5.17	8.69	4.70
(V22) (593) Southern Nevada HCS	33,209	30,006	90.36%	3,203	9.64%	0	683	27,986	255	2,020	210	1,910	105	1,004	34	255	8	34	71	5.11	8.89	2.83
(V22) (593GC) Pahump	1,265	1,263	99.84%	2	0.16%	0	0	1,259	0	4	0	2	0	0	0	0	0	0	0	0.20	0.00	0.29
(V22) (593GD) Northwest PCC	6,137	5,542	90.30%	595	9.70%	0	0	5,012	0	530	0	403	0	159	0	30	0	3	0	8.49	6.26	10.73
(V22) (593GE) Southeast PCC	5,444	5,224	95.96%	220	4.04%	0	0	4,956	0	268	0	165	0	51	0	4	0	0	0	4.36	1.87	4.71
(V22) (593GF) Southwest PCC	6,941	6,748	97.22%	193	2.78%	0	0	6,494	0	254	0	159	0	32	0	1	0	1	0	3.17	3.75	4.39
(V22) (593GG) Northeast PCC	4,385	4,243	96.76%	142	3.24%	0	0	4,038	0	205	0	80	0	51	0	10	0	1	0	4.94	4.69	1.96
(V22) (600) Long Beach, CA	44,744	43,747	97.77%	997	2.23%	23	252	41,390	71	2,357	66	689	65	230	31	37	11	41	8	6.57	3.16	4.67
(V22) (600) Long Beach HCS	38,834	37,927	97.66%	907	2.34%	0	241	35,972	67	1,955	66	611	58	221	31	36	11	39	8	7.56	3.10	5.15
(V22) (600GA) Anaheim	949	931	98.10%	18	1.90%	0	1	873	0	58	0	15	1	2	0	1	0	0	0	6.38	1.11	3.29
(V22) (600GB) Santa Ana	1,713	1,648	96.21%	65	3.79%	0	6	1,407	2	241	0	57	4	6	0	0	0	2	0	11.19	7.58	4.51
(V22) (600GC) Cabrillo (Long Beach)	169	169	100.00%	0	0.00%	0	0	165	0	4	0	0	0	0	0	0	0	0	0	2.18	0.00	3.63
(V22) (600GD) Santa Fe Springs/Whittier	1,841	1,835	99.67%	6	0.33%	0	0	1,780	0	55	0	5	0	1	0	0	0	0	0	4.05	15.00	4.10
(V22) (600GE) Laguna Hills	1,238	1,237	99.92%	1	0.08%	0	4	1,193	2	44	0	1	2	0	0	0	0	0	0	4.09	0.00	3.56
(V22) (605) Loma Linda, CA	62,452	59,749	95.67%	2,703	4.33%	11	62	56,322	10	3,427	6	1,763	12	449	12	244	4	247	18	6.83	6.81	2.89
(V22) (605) Loma Linda VAMC	51,220	48,676	95.03%	2,544	4.97%	0	57	45,669	9	3,007	6	1,640	10	429	11	229	3	246	18	9.99	6.81	3.19
(V22) (605GA) Victorville	3,040	3,002	98.75%	38	1.25%	0	0	2,962	0	40	0	23	0	2	0	13	0	0	0	3.01	0.00	2.34
(V22) (605GB) Murrieta	2,095	2,022	96.52%	73	3.48%	0	1	1,861	0	161	0	69	0	3	0	1	1	0	0	8.79	3.19	0.58
(V22) (605GC) Palm Desert	2,404	2,397	99.71%	7	0.29%	0	3	2,319	0	78	0	7	2	0	1	0	0	0	0	1.12	6.96	3.47
(V22) (605GD) Corona (Riverside County) CA	1,524	1,517	99.54%	7	0.46%	0	1	1,399	1	118	0	3	0	3	0	1	0	0	0	5.91	0.00	6.25
(V22) (605GE) Rancho Cucamonga	2,169	2,135	98.43%	34	1.57%	0	0	2,112	0	23	0	21	0	12	0	0	0	1	0	4.04	0.00	0.11
(V22) (664) San Diego, CA	64,440	58,215	90.34%	6,225	9.66%	5	379	54,233	75	3,982	54	3,142	68	1,252	65	454	40	1,377	77	8.37	11.16	6.92
(V22) (664) San Diego HCS	43,128	38,540	89.36%	4,588	10.64%	0	259	35,627	62	2,913	30	2,353	44	820	39	355	22	1,060	62	8.61	10.90	11.43
(V22) (664BY) Mission Valley	9,614	8,970	93.30%	644	6.70%	0	51	8,663	6	307	7	228	14	277	11	60	5	79	8	8.31	13.22	6.96
(V22) (664GA) Imperial Valley	604	603	99.83%	1	0.17%	0	0	583	0	20	0	1	0	0	0	0	0	0	0	4.18	0.03	0.31
(V22) (664GB) Oceanside	7,336	6,548	89.26%	788	10.74%	0	57	5,998	6	550	16	435	7	123	14	13	216	1	0	5.70	12.11	2.38
(V22) (664GC) Chula Vista	1,751	1,611	92.00%	140	8.00%	0	5	1,494	0	117	0	93	0	17	0	10	0	20	5	9.52	13.11	9.93
(V22) (664GD) Escondido	2,007	1,943	96.81%	64	3.19%	0	7	1,868	1	75	1	32	3	15	1	15	0	2	1	11.63	0.00	2.06
(V22) (691) Greater Los Angeles HCS	82,777	76,408	92.31%	6,369	7.69%	38	366	70,599	42	5,809	26	3,760	80	1,988	71	528	106	93	41	6.14	11.05	3.17
(V22) (691) West Los Angeles, CA	34,541	31,412	90.94%	3,129	9.06%	0	309	28,802	33	2,610	24	1,798	77	1,048	69	224	106	59	0	5.52	10.81	2.08
(V22) (691A4) Sepulveda	20,125	18,470	91.78%	1,655	8.22%	0	29	17,160	6	1,310	2	945	2	539	2	165	0	6	17	8.10	10.68	1.65
(V22) (691GB) Santa Barbara	1,373	1,351	98.40%	22	1.60%	0	3	1,260	3	91	0	16	0	6	0	0	0	0	0	4.41	2.25	6.06
(V22) (691GC) Gardena	776	740	95.36%	36	4.64%	0	0	680	0	60	0	28	0	8	0	0	0	0	0	1.76	19.21	5.90
(V22) (691GD) Bakersfield	6,619	6,547	98.91%	72	1.09%	0	0	6,468	0	79	0	12	0	59	0	0	0	1	0	1.55	6.26	2.52
(V22) (691GE) Los Angeles	10,795	9,843	91.18%	952	8.82%	0	0	8,959	0	884	0	652	0	176	0	103	0	21	0	9.32	12.75	3.14
(V22) (691GF) EAST LOS ANGELES CLINIC	930	929	99.89%	1	0.11%	0	0	924	0	5	0	1	0	0	0	0	0	0	0	1.27	0.00	0.12
(V22) (691GG) Antelope Valley	1,571	1,534	97.64%	37	2.36%	0	0	1,447	0	87	0	37	0	0	0	0	0	0	0	2.67	0.50	0.64
(V22) (691GK) San Luis Obispo	1,051	1,001	95.24%	50	4.76%	0	0	908	0	93	0	41	0	9	0	0	0	0	0	6.59	10.79	4.03
(V22) (691GL) Santa Maria	3,331	2,990	89.76%	341	10.24%	0	25	2,717	0	273	0	186	1	113	0	36	0	6	24	4.48	15.48	5.40
(V22) (691GM) Port Hueneme (Oxnard)	1,665	1,591	95.56%	74	4.44%	0	0	1,274	0	317	0	44	0	30	0	0	0	0	0	8.55	0.00	9.08
(V23) (437) Fargo, ND	17,176	16,714	97.31%	462	2.69%	3	7	16,057	2	657	1	364	4	83	0	10	0	5	0	3.77	3.40	1.20
(V23) (437) Fargo VA Health Care System	14,308	13,919	97.28%	389	2.72%	0	5	13,371	0	548	1	313	4	61	0	10	0	5	0	4.51	3.11	1.49
(V23) (437GA) Grafton	166	166	100.00%	0	0.00%	0	0	163	0	3	0	0	0	0	0	0	0	0	0	0.30	0.00	0.49
(V23) (437GB) Bismarck ND	583	569	97.60%	14	2.40%	0	1	553	1	16	0	13	0	1	0	0	0	0	0	0.14	8.40	0.27
(V23) (437GC) Fergus Falls	449	438	97.55%	11	2.45%	0	0	387	0	51	0	9	0	2	0	0	0	0	0	7.99	0.00	1.49
(V23) (437GD) Minot	483	441	91.30%	42	8.70%	0	0	425	0	16	0	23	0	19	0	0	0	0	0	2.52	18.18	0.41
(V23) (437GE) Bemidji CBOC	645	639	99.07%	6	0.93%	0	0	625	0	14	0	6	0	0	0	0	0	0	0	1.27	3.23	0.51
(V23) (437GF) Williston CBOC ND	123	123	100.00%	0	0.00%	0	0	123	0	0	0	0	0	0	0	0	0	0	0	0.58	0.00	0.00
(V23) (437GG) Jamestown	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V23																						

Pending Wait Times Using Preferred Date\*

Facility (Data On 1/15/15)	Total Appts Scheduled1	Appts scheduled 30 Days or under2	Percent Appts scheduled 30 Days or under3	Appts scheduled over 30 Days4	Percent Appts scheduled over 30 Days5	New Enrollee Appt Request6	EWL Count7	Appts Between 0 - 14 Days8	EWL 0 - 14 Days9	Appts Between 15 - 30 Days10	EWL 15-30 Days11	Appts Between 31 - 60 days12	EWL 31- 60 Days13	Appts Between 61 - 90 Days14	EWL 61-90 Days15	Appts Between 91 - 120 Days16	EWL 91- 120 Days17	Appts Beyond 120 Days18	EWL greater than 120 Days19	PC Avg Wait Time20	SC Avg Wait Time21	MH Avg Wait Time22	
(V23) (438GD) Aberdeen (Brown County)	754	717	95.09%	37	4.91%	0	0	686	0	31	0	17	0	18	0	1	0	1	0	0.66	15.64	6.23	
(V23) (438GE) Wagner	122	116	95.08%	6	4.92%	0	3	109	0	7	0	0	1	3	2	3	0	0	0	0	3.22	0.00	18.53
(V23) (438GF) Watertown	1,238	1,208	97.58%	30	2.42%	0	21	1,173	0	35	3	22	3	8	0	0	0	0	15	1.28	9.25	3.12	
(V23) (568) Black Hills HCS, SD	12,954	12,355	95.38%	599	4.62%	1	2	11,714	1	641	0	413	1	169	0	14	0	3	0	2.87	7.82	1.98	
(V23) (568) Fort Meade	6,030	5,569	92.35%	461	7.65%	0	0	5,271	0	298	0	292	0	155	0	13	0	1	0	2.42	7.93	1.81	
(V23) (568A4) Hot Springs	3,645	3,555	97.53%	90	2.47%	0	2	3,397	1	158	0	77	1	11	0	1	0	1	0	4.43	6.13	1.86	
(V23) (568GA) Rapid City SD	1,725	1,692	98.09%	33	1.91%	0	0	1,547	0	145	0	29	0	3	0	0	0	1	0	5.49	15.46	1.97	
(V23) (568GB) Pierre	804	803	99.88%	1	0.12%	0	0	802	0	1	0	1	0	0	0	0	0	0	0	0.02	0.00	1.15	
(V23) (568HA) Newcasttle	15	15	100.00%	0	0.00%	0	0	15	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	3.29	
(V23) (568HB) Gordon CBOC	12	12	100.00%	0	0.00%	0	0	11	0	1	0	0	0	0	0	0	0	0	0	0.00	0.00	3.17	
(V23) (568HF) Pine Ridge	82	81	98.78%	1	1.22%	0	0	78	0	3	0	1	0	0	0	0	0	0	0	3.07	0.00	6.75	
(V23) (568HH) Gering SD	441	439	99.55%	2	0.45%	0	0	425	0	14	0	2	0	0	0	0	0	0	0	2.68	0.00	0.49	
(V23) (568HJ) Rosebud	112	112	100.00%	0	0.00%	0	0	112	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00	
(V23) (568HK) McLaughlin	9	8	88.89%	1	11.11%	0	0	5	0	3	0	1	0	0	0	0	0	0	0	0.00	0.00	12.11	
(V23) (568HM) Eagle Butte SD	20	18	90.00%	2	10.00%	0	0	18	0	0	0	2	0	0	0	0	0	0	0	0.00	0.00	14.50	
(V23) (568HP) Winner	58	50	86.21%	8	13.79%	0	0	33	0	17	0	8	0	0	0	0	0	0	0	13.46	0.00	10.75	
(V23) (568MA) IDES Ellsworth AFB	1	1	100.00%	0	0.00%	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0.00	0.00	27.00	
(V23) (618) Minneapolis, MN	68,219	66,595	97.62%	1,624	2.38%	4	14	64,653	13	1,942	0	1,291	0	192	0	35	0	106	1	3.74	3.74	1.17	
(V23) (618) Minneapolis	53,157	51,981	97.79%	1,176	2.21%	0	14	50,660	13	1,321	0	897	0	145	0	30	0	104	1	2.68	3.41	0.83	
(V23) (618BY) Superior	3,269	3,193	97.68%	76	2.32%	0	0	3,088	0	105	0	64	0	10	0	1	0	1	0	3.93	4.34	2.25	
(V23) (618GA) Mankato MN	1,308	1,230	94.04%	78	5.96%	0	0	1,138	0	92	0	65	0	11	0	2	0	0	0	9.70	0.00	1.18	
(V23) (618GB) Hibbing	1,040	1,032	99.23%	8	0.77%	0	0	982	0	50	0	8	0	0	0	0	0	0	0	4.05	1.11	2.10	
(V23) (618GD) Maplewood (St. Paul)	1,363	1,271	93.25%	92	6.75%	0	0	1,211	0	60	0	88	0	3	0	1	0	0	0	2.28	11.42	2.06	
(V23) (618GE) Chippewa Valley	1,830	1,828	99.89%	2	0.11%	0	0	1,796	0	32	0	2	0	0	0	0	0	0	0	3.90	0.19	0.07	
(V23) (618GG) Rochester	939	937	99.79%	2	0.21%	0	0	926	0	11	0	2	0	0	0	0	0	0	0	1.45	0.61	1.96	
(V23) (618GH) Hayward/Rice Lake VA OPC	984	965	98.07%	19	1.93%	0	0	914	0	51	0	15	0	4	0	0	0	0	0	5.43	0.64	0.72	
(V23) (618GI) Northwest Metro VA OPC	3,621	3,452	95.33%	169	4.67%	0	0	3,249	0	203	0	149	0	18	0	1	0	1	0	3.06	6.29	2.61	
(V23) (618GJ) Shakopee	392	391	99.74%	1	0.26%	0	0	385	0	6	0	1	0	0	0	0	0	0	0	1.59	3.84	0.97	
(V23) (618GK) Albert Lea	316	315	99.68%	1	0.32%	0	0	304	0	11	0	0	0	1	0	0	0	0	0	2.68	4.48	0.92	
(V23) (636) Central Iowa, IA	20,083	19,443	96.81%	640	3.19%	19	197	18,457	34	986	24	392	47	84	9	73	8	91	75	6.67	3.72	2.15	
(V23) (636A6) Des Moines	14,154	13,823	97.66%	331	2.34%	0	140	13,100	16	723	11	247	29	67	4	15	6	2	74	4.33	3.38	2.01	
(V23) (636BU) VADOM Des Moines IA	28	28	100.00%	0	0.00%	0	0	28	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00	
(V23) (636GC) Mason City	1,249	1,196	95.76%	53	4.24%	0	40	1,123	12	73	11	48	13	4	1	2	0	1	0	3.47	6.92	3.67	
(V23) (636GD) Marshalltown	472	458	97.03%	14	2.97%	0	5	440	0	18	1	13	0	0	4	1	0	0	0	1.18	14.11	0.84	
(V23) (636GK) Fort Dodge	3,087	2,877	93.20%	210	6.80%	0	12	2,784	6	93	1	55	5	12	0	54	0	89	0	10.49	1.07	0.34	
(V23) (636GM) Carroll	324	317	97.84%	7	2.16%	0	0	288	0	29	0	7	0	0	0	0	0	0	0	2.46	2.54	7.28	
(V23) (636GR) Knoxville	769	744	96.75%	25	3.25%	0	0	694	0	50	0	22	0	1	0	2	0	0	0	1.40	8.55	1.51	
(V23) (636) Iowa City, IA	30,823	29,386	95.34%	1,437	4.66%	2	39	27,885	7	1,501	7	919	13	355	4	106	3	57	5	6.45	5.59	2.94	
(V23) (636A8) Iowa City	20,214	19,173	94.85%	1,041	5.15%	0	33	18,157	6	1,016	5	653	12	246	3	89	3	53	4	3.79	5.71	1.48	
(V23) (636GF) Bettendorf	2,100	2,052	97.71%	48	2.29%	0	0	1,906	0	146	0	46	0	2	0	0	0	0	0	6.25	0.82	3.29	
(V23) (636GG) Quincy	786	745	94.78%	41	5.22%	0	1	709	0	36	1	29	0	12	0	0	0	0	0	5.28	4.67	8.23	
(V23) (636GH) Waterloo	1,559	1,531	98.20%	28	1.80%	0	3	1,462	1	69	1	21	0	7	1	0	0	0	0	5.87	1.49	2.42	
(V23) (636GI) Galesburg	1,382	1,302	94.21%	80	5.79%	0	0	1,229	0	73	0	62	0	17	0	1	0	0	0	3.29	0.52	6.92	
(V23) (636GJ) Dubuque	1,729	1,724	99.71%	5	0.29%	0	0	1,720	0	4	0	3	0	1	0	0	0	1	0	1.18	0.88	0.64	
(V23) (636GN) Cedar Rapids	1,418	1,264	89.14%	154	10.86%	0	1	1,183	0	81	0	78	0	61	0	13	0	2	1	16.35	2.31	3.97	
(V23) (636GS) Ottumwa	596	585	98.15%	11	1.85%	0	0	558	0	27	0	5	0	4	0	2	0	0	0	5.18	4.70	2.02	
(V23) (636GT) Sterling	513	486	94.74%	27	5.26%	0	0	449	0	37	0	21	0	4	0	1	0	1	0	4.98	5.46	10.36	
(V23) (636GU) Decorah	526	524	99.62%	2	0.38%	0	1	512	0	12	0	1	1	1	0	0	0	0	0	3.42	0.00	0.74	
(V23) (636) Nebraska-W Iowa, NE	37,699	36,996	98.14%	703	1.86%	7	73	35,882	17	1,114	17	395	12	172	4	99	3	37	20	2.26	3.70	1.37	
(V23) (636) Omaha	20,109	19,814	98.53%	295	1.47%	0	53	19,232	15	582	5	161	7	88	3	35	3	11	20	2.46	2.72	2.40	
(V23) (636A4) Grand Island	9,518	9,183	96.48%	335	3.52%	0	8	8,969	1	214	3	174	3	78	1	59	0	24	0	1.90	5.66	0.48	
(V23) (636A5) Lincoln	5,847	5,808	99.33%	39	0.67%	0	10	5,530	0	278	8	36	2	2	0	1	0	0	0	2.38	4.33	0.20	
(V23) (636BX) Omaha Domiciliary	59	59	100.00%	0	0.00%	0	0	59	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00	
(V23) (636GA) Norfolk NE	816	789	96.69%	27	3.31%	0	0	757	0	32	0	20	0	3	0	3	0	1	0	2.82	5.27	1.34	
(V23) (636GB) North Platte	505	501	99.21%	4	0.79%	0	2	500	1	1	1	2	0	1	0	0	0	1	0	0.59	4.05	0.63	
(V23) (636GL) Bellevue	260	259	99.62%	1	0.38%	0	0	257	0	2	0	1	0	0	0	0	0	0	0	2.46	0.00	0.00	
(V23) (636GP) Shenandoah,IA CBOC	237	236	99.58%	1	0.42%	0	0	235	0	1	0	0	0	0	0	1	0	0	0	1.65			

Pending Wait Times Using Preferred Date\*

Facility (Data On 1/15/15)	Total Appts Scheduled1	Appts scheduled 30 Days or under2	Percent Appts scheduled 30 Days or under3	Appts scheduled over 30 Days4	Percent Appts scheduled over 30 Days5	New Enrollee Appt Request6	EWL Count7	Appts Between 0- 14 Days8	EWL 0 - 14 Days9	Appts Between 15 - 30 Days10	EWL 15-30 Days11	Appts Between 31 - 60 days12	EWL 31- 60 Days13	Appts Between 61 - 90 Days14	EWL 61-90 Days15	Appts Between 91 - 120 Days16	EWL 91- 120 Days17	Appts Beyond 120 Days18	EWL greater than 120 Days19	PC Avg Wait Time20	SC Avg Wait Time21	MH Avg Wait Time22
(V23) (656GA) Brainerd	2,542	2,445	96.18%	97	3.82%	0	0	2,330	0	115	0	79	0	14	0	2	0	2	0	4.70	3.08	6.87
(V23) (656GB) Western Central Minnesota	739	730	98.78%	9	1.22%	0	1	720	0	10	1	8	0	1	0	0	0	0	0	0.97	5.32	0.70
(V23) (656GC) Max J. Beilke	1017	1006	98.92%	11	1.08%	0	7	988	1	18	2	9	1	2	2	0	0	0	1	1.43	5.28	1.35
<b>National: 1/15/2015</b>	5,684,461	5,324,120	93.66%	360,341	6.34%	2,698	25,812	4,992,744	6,446	331,376	4,177	218,959	5,712	97,214	3,350	27,871	2,541	16,297	3,586	6.97	7.89	4.54
<b>National: 1/1/2015</b>	5,806,214	5,417,200	93.30%	389,014	6.70%	2,381	24,048	5,098,776	5,740	318,424	4,800	237,424	5,405	105,583	3,501	29,141	2,095	16,866	3,388	7.14	8.07	4.70
<b>National: 12/15/2014</b>	5,632,971	5,251,303	93.22%	381,668	6.78%	2,349	24,048	4,946,249	7,362	305,054	3,486	231,808	5,226	105,509	3,450	29,025	1,384	15,326	3,140	7.19	8.04	4.70
<b>National: 12/1/2014</b>	5,737,248	5,358,850	93.40%	378,398	6.60%	2,509	23,088	5,046,896	6,704	311,954	3,887	230,177	5,383	105,697	2,817	28,651	1,315	13,873	2,982	6.95	7.83	4.61
<b>National: 11/15/2014</b>	5,908,192	5,527,871	93.56%	380,321	6.44%	2,256	21,641	5,204,700	5,994	323,171	4,073	236,207	5,140	102,553	2,264	28,337	1,515	13,224	2,655	6.88	7.62	4.45
<b>National: 11/1/2014</b>	5,980,644	5,603,781	93.70%	376,863	6.30%	653	21,242	5,298,117	6,149	305,664	4,239	236,748	4,406	97,032	2,120	28,052	1,622	15,031	2,706	6.71	7.49	4.27
<b>National: 10/15/2014</b>	5,885,354	5,515,980	93.72%	369,374	6.28%	1,830	22,083	5,195,338	6,677	320,642	4,128	231,824	3,823	95,790	2,970	26,688	1,706	15,072	2,779	6.73	7.49	4.28
<b>National: 10/1/2014</b>	5,913,070	5,557,674	93.99%	355,396	6.01%	2,013	21,252	5,261,245	6,477	296,429	3,403	221,446	3,777	93,862	2,955	25,529	1,860	14,559	2,780	6.43	7.21	4.11

\*Preferred Date: The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran.

1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
2. Appointments scheduled 30 Days or under: Number of appointments scheduled between 0-30 days of the preferred date.
3. Percent of Appointments Scheduled 30 Days or under: The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
4. Appointments scheduled over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date.
5. Percent of Appointments Scheduled over 30 Days: The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total
6. New Enrollee Appointment Request (NEAR) List: Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
7. Electronic Wait List (EWL) Count: Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
8. Appointments between 0-14 Days: Number of appointments scheduled between 0-14 days of the preferred date.
9. EWL Less Than or Equal to 14 Days: Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
10. Appointments between 15-30 Days: Number of appointments scheduled between 15-30 days of the preferred date.
11. EWL 15-30 Days: Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
12. Appointments between 31-60 Days: Number of appointments scheduled between 31-60 days of the preferred date.
13. EWL 31-60 Days: Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
14. Appointments between 61-90 Days: Number of appointments scheduled between 61-90 days of the preferred date.
15. EWL 61-90 Days: Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
16. Appointments between 91-120 Days: Number of appointments scheduled between 91-120 days of the preferred date.
17. EWL 91-120 Days: Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
18. Appointments Greater Than 120 Days: Number of appointments scheduled greater than 120 days of the preferred date.
19. EWL Greater Than 120 Days: Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
20. PROSPECTIVE: PC Avg Wait Time: Average (Avg) waiting time for a future Primary Care (PC) appointment.
21. PROSPECTIVE: SC Avg Wait Time: Average (Avg) waiting time for a future Specialty Care (SC) appointment.
22. PROSPECTIVE: MH Avg Wait Time: Average (Avg) waiting time for a future Mental Health (MH) appointment.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.