

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V01) (402) Togus, ME	25,523	25,074	98.24%	449	1.76%	22,303	1,493	1,278	360	78	10	1	5.67	3.05	2.43
(V01) (402) Togus VAMC	15,159	14,846	97.94%	313	2.06%	13,287	881	678	240	67	5	1	7.56	3.10	3.07
(V01) (402GA) Aroostook County (Caribou)	672	618	91.96%	54	8.04%	453	58	107	53	1	0	0	11.32	0.00	6.33
(V01) (402GB) Calais	345	344	99.71%	1	0.29%	296	28	20	1	0	0	0	3.19	0.00	2.26
(V01) (402GC) Rumford	339	339	100.00%	0	0.00%	333	6	0	0	0	0	0	0.67	0.00	1.60
(V01) (402GD) Saco	1,248	1,228	98.40%	20	1.60%	1,091	63	74	20	0	0	0	5.42	0.00	2.26
(V01) (402GE) Lewiston	1,732	1,718	99.19%	14	0.81%	1,463	158	97	13	1	0	0	4.78	1.89	3.65
(V01) (402GF) Lincoln	263	263	100.00%	0	0.00%	251	10	2	0	0	0	0	1.05	0.00	0.80
(V01) (402HB) Bangor	3,934	3,916	99.54%	18	0.46%	3,511	201	204	18	0	0	0	2.92	3.26	1.36
(V01) (402HC) Portland Outreach Clinic-CDRP Satellite South	1,722	1,707	99.13%	15	0.87%	1,544	79	84	13	2	0	0	4.62	2.54	0.58
(V01) (402HL) Bingham VA Mobile Clinic	55	55	100.00%	0	0.00%	46	5	4	0	0	0	0	4.00		
(V01) (402QA) Fort Kent	23	11	47.83%	12	52.17%	6	2	3	0	7	5	0	51.00		
(V01) (402QB) Houlton	31	29	93.55%	2	6.45%	22	2	5	2	0	0	0	8.55		
(V01) (405) White River Junction, VT	19,961	19,423	97.30%	538	2.70%	17,201	1,206	1,016	407	72	36	23	4.27	5.59	1.18
(V01) (405) White River Jct VAMC	14,611	14,168	96.97%	443	3.03%	12,518	881	769	346	45	32	20	4.04	5.84	1.42
(V01) (405GA) Bennington	823	820	99.64%	3	0.36%	768	37	15	2	1	0	0	2.10	0.12	1.43
(V01) (405GC) Brattleboro	355	343	96.62%	12	3.38%	302	27	14	3	5	2	2	9.29	0.09	0.10
(V01) (405HA) Burlington Lakeside	2,371	2,307	97.30%	64	2.70%	1,986	157	164	45	18	1	0	6.13	6.06	0.24
(V01) (405HC) VICC - St. Johnsbury - Littleton	808	799	98.89%	9	1.11%	745	36	18	6	1	1	1	3.39	0.96	1.40
(V01) (405HE) KEENE (ORC)	288	283	98.26%	5	1.74%	233	27	23	3	2	0	0	5.55	0.00	2.02
(V01) (405HF) Rutland	705	703	99.72%	2	0.28%	649	41	13	2	0	0	0	2.16	0.47	2.23
(V01) (518) Bedford, MA	11,853	11,508	97.09%	345	2.91%	10,346	610	552	184	99	37	25	0.95	10.35	1.36
(V01) (518) Edith Nourse Rogers VAMC	10,487	10,152	96.81%	335	3.19%	9,045	576	531	179	96	37	23	0.91	10.50	1.13
(V01) (518GA) Lynn	471	469	99.58%	2	0.42%	450	8	11	1	1	0	0	0.47	0.76	3.08
(V01) (518GB) Haverhill	541	539	99.63%	2	0.37%	517	16	6	2	0	0	0	0.34	6.25	3.13
(V01) (518GE) Gloucester	349	343	98.28%	6	1.72%	330	10	3	2	2	0	2	2.35	4.77	3.46
(V01) (518MA) IDES Hanscom AFB	5	5	100.00%	0	0.00%	4	0	1	0	0	0	0		0.00	21.00
(V01) (523) VA Boston HCS, MA	43,562	42,315	97.14%	1,247	2.86%	36,975	2,803	2,537	996	187	34	30	8.24	5.87	2.46
(V01) (523) Jamaica Plain VAMC	18,624	18,118	97.28%	506	2.72%	15,510	1,367	1,241	420	68	6	12	6.80	5.69	1.95
(V01) (523A4) West Roxbury VAMC	7,027	6,783	96.53%	244	3.47%	5,868	444	471	221	15	3	5	12.33	4.99	1.35
(V01) (523A5) Brockton VAMC	11,656	11,301	96.95%	355	3.05%	10,030	684	587	246	77	21	11	8.93	7.64	2.21
(V01) (523BU) Brockton	6	6	100.00%	0	0.00%	6	0	0	0	0	0	0			0.00
(V01) (523BY) Lowell	1,546	1,468	94.95%	78	5.05%	1,207	167	94	51	22	4	1	9.69	5.15	8.29
(V01) (523BZ) Causeway	3,839	3,795	98.85%	44	1.15%	3,666	64	65	40	3	0	1	5.99	2.82	2.04
(V01) (523GA) Framingham	359	353	98.33%	6	1.67%	303	25	25	5	1	0	0	3.46	18.67	5.37
(V01) (523GC) Quincy	235	231	98.30%	4	1.70%	195	21	15	4	0	0	0	3.85		
(V01) (523GD) Plymouth	260	250	96.15%	10	3.85%	180	31	39	9	1	0	0	7.38	2.65	
(V01) (523MA) IDES Hanscom AFB	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0		0.00	0.00
(V01) (608) Manchester, NH	16,860	16,435	97.48%	425	2.52%	14,350	1,041	1,044	367	41	9	8	4.58	4.72	5.01
(V01) (608) Manchester VAMC	15,179	14,808	97.56%	371	2.44%	13,093	846	869	325	33	6	7	4.39	4.61	4.12
(V01) (608GA) Portsmouth	378	373	98.68%	5	1.32%	317	32	24	5	0	0	0	3.62	6.67	4.36
(V01) (608GC) Somersworth	624	585	93.75%	39	6.25%	418	85	82	29	6	3	1	6.53	19.11	11.06

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V01) (608GD) Conway	209	207	99.04%	2	0.96%	150	36	21	2	0	0	0	5.29	0.83	8.91
(V01) (608HA) Tilton	470	462	98.30%	8	1.70%	372	42	48	6	2	0	0	4.49	11.80	6.26
(V01) (631) VA Central Western Massachusetts HCS	18,189	17,555	96.51%	634	3.49%	15,539	1,086	930	488	103	18	25	5.75	5.57	3.66
(V01) (631) Edward P Boland VAMC	7,905	7,532	95.28%	373	4.72%	6,542	500	490	272	82	8	11	8.75	6.76	4.02
(V01) (631BY) Springfield	3,927	3,865	98.42%	62	1.58%	3,470	216	179	57	0	0	5	5.92	2.55	3.08
(V01) (631GC) Pittsfield	531	521	98.12%	10	1.88%	454	37	30	6	2	2	0	5.12	3.04	2.00
(V01) (631GD) Greenfield (Franklin County)	687	665	96.80%	22	3.20%	562	55	48	20	1	0	1	6.09	8.06	6.06
(V01) (631GE) Worcester	2,398	2,316	96.58%	82	3.42%	2,067	129	120	56	12	7	7	4.14	5.95	0.43
(V01) (631GF) Fitchburg	783	781	99.74%	2	0.26%	722	41	18	2	0	0	0	2.17	3.44	1.55
(V01) (631MA) IDES Keller Army Community Hospital	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0		0.00	
(V01) (631QA) Plantation Street	1,295	1,218	94.05%	77	5.95%	1,161	39	18	70	6	1	0		4.31	
(V01) (631QB) Lake Avenue VA Clinic	659	653	99.09%	6	0.91%	557	69	27	5	0	0	1			4.16
(V01) (650) Providence, RI	28,719	28,267	98.43%	452	1.57%	25,557	1,379	1,331	374	65	10	3	4.31	3.66	2.30
(V01) (650) Providence VAMC	25,045	24,663	98.47%	382	1.53%	22,284	1,182	1,197	315	57	7	3	4.74	3.86	1.86
(V01) (650GA) New Bedford Primary Care Ctr.	1,628	1,574	96.68%	54	3.32%	1,419	83	72	49	4	1	0	4.30	0.43	8.39
(V01) (650GB) Hyannis	1,308	1,292	98.78%	16	1.22%	1,146	94	52	10	4	2	0	4.12	2.80	1.79
(V01) (650GD) Middletown	738	738	100.00%	0	0.00%	708	20	10	0	0	0	0	1.23	3.16	2.04
(V01) (689) VA Connecticut HCS, CT	48,094	47,251	98.25%	843	1.75%	42,978	2,031	2,242	679	123	34	7	1.18	5.33	1.88
(V01) (689) West Haven VAMC	28,307	27,782	98.15%	525	1.85%	24,945	1,316	1,521	441	63	17	4	0.96	5.72	2.30
(V01) (689A4) Newington VAMC	16,450	16,147	98.16%	303	1.84%	14,931	577	639	225	59	17	2	1.32	4.70	0.70
(V01) (689GA) Waterbury	541	541	100.00%	0	0.00%	529	9	3	0	0	0	0	0.90	0.00	1.46
(V01) (689GB) Stamford	357	356	99.72%	1	0.28%	354	1	1	1	0	0	0	0.29	0.00	0.40
(V01) (689GC) Willimantic	446	446	100.00%	0	0.00%	433	13	0	0	0	0	0	0.56	0.00	1.89
(V01) (689GD) Winsted	513	513	100.00%	0	0.00%	494	14	5	0	0	0	0	0.27	4.40	2.27
(V01) (689GE) Danbury	390	386	98.97%	4	1.03%	363	14	9	4	0	0	0	0.66	0.00	5.56
(V01) (689HC) New London VA Primary Care Center	1,090	1,080	99.08%	10	0.92%	929	87	64	8	1	0	1	3.09	0.00	4.41
(V02) (528) Albany, NY	20,673	19,915	96.33%	758	3.67%	17,817	1,165	933	485	176	68	29	4.48	5.55	5.14
(V02) (528A8) Samuel S Stratton VAMC	17,305	16,593	95.89%	712	4.11%	14,814	942	837	442	174	67	29	7.76	5.58	5.88
(V02) (528G2) Westport	255	254	99.61%	1	0.39%	199	35	20	1	0	0	0	4.70	0.00	0.00
(V02) (528G3) Bainbridge	351	338	96.30%	13	3.70%	307	15	16	12	0	1	0	4.13	0.00	2.05
(V02) (528G6) Fonda	265	263	99.25%	2	0.75%	257	4	2	2	0	0	0	0.53	0.00	0.14
(V02) (528G7) Catskill	184	184	100.00%	0	0.00%	173	8	3	0	0	0	0	1.05	0.00	4.13
(V02) (528GT) Glens Falls	694	694	100.00%	0	0.00%	668	23	3	0	0	0	0	1.32	0.00	0.60
(V02) (528GV) Plattsburgh	542	542	100.00%	0	0.00%	429	83	30	0	0	0	0	4.42	0.00	0.09
(V02) (528GW) Schenectady	329	329	100.00%	0	0.00%	326	3	0	0	0	0	0	0.10	0.00	0.00
(V02) (528GX) Troy	196	196	100.00%	0	0.00%	173	18	5	0	0	0	0	2.73		0.00
(V02) (528GY) Clifton Park	264	234	88.64%	30	11.36%	208	18	8	28	2	0	0	6.33	0.00	21.19
(V02) (528GZ) Kingston	288	288	100.00%	0	0.00%	263	16	9	0	0	0	0	1.01	0.00	3.55
(V02) (528) Bath, NY	13,512	13,323	98.60%	189	1.40%	12,164	565	594	110	37	27	15	4.38	6.47	2.16
(V02) (528A6) Bath VA Medical Center	12,055	11,901	98.72%	154	1.28%	11,050	455	396	75	37	27	15	2.22	6.35	2.72
(V02) (528G4) Elmira	968	947	97.83%	21	2.17%	709	71	167	21	0	0	0	8.09	8.54	0.29
(V02) (528G8) Wellsville	489	475	97.14%	14	2.86%	405	39	31	14	0	0	0	4.59	7.46	0.19

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V02) (528) Western New York, NY	35,691	34,284	96.06%	1,407	3.94%	30,491	1,714	2,079	1,060	243	67	37	4.85	6.52	3.00
(V02) (528) Buffalo VA Medical Center	28,380	27,144	95.64%	1,236	4.36%	23,954	1,382	1,808	928	211	63	34	5.89	6.90	2.54
(V02) (528A4) Upstate New York HCS-Batavia	3,599	3,463	96.22%	136	3.78%	3,207	118	138	100	31	4	1	7.57	3.25	2.06
(V02) (528GB) Jamestown	705	688	97.59%	17	2.41%	608	36	44	17	0	0	0	2.05	0.68	8.18
(V02) (528GC) Dunkirk	567	562	99.12%	5	0.88%	482	52	28	5	0	0	0	2.29	3.20	7.04
(V02) (528GD) Niagara Falls	547	541	98.90%	6	1.10%	483	37	21	6	0	0	0	1.62	10.53	5.84
(V02) (528GK) Lockport	345	345	100.00%	0	0.00%	330	15	0	0	0	0	0	1.68	0.00	2.60
(V02) (528GQ) Lackawanna	852	849	99.65%	3	0.35%	760	59	30	1	0	0	2	3.76	0.35	1.35
(V02) (528GR) Olean	696	692	99.43%	4	0.57%	667	15	10	3	1	0	0	1.17	1.38	2.22
(V02) (528) Canandaigua, NY	13,395	12,687	94.71%	708	5.29%	10,736	939	1,012	589	93	18	8	9.13	6.80	3.65
(V02) (528A5) Canandaigua VA Medical Center	6,224	6,014	96.63%	210	3.37%	5,263	357	394	185	16	6	3	9.02	5.18	2.59
(V02) (528GE) Rochester	7,171	6,673	93.06%	498	6.94%	5,473	582	618	404	77	12	5	9.20	7.91	4.57
(V02) (528) Syracuse, NY	30,189	29,093	96.37%	1,096	3.63%	25,028	1,942	2,123	889	162	31	14	4.84	6.82	2.85
(V02) (528A7) Syracuse VA Medical Center	20,648	19,917	96.46%	731	3.54%	17,186	1,298	1,433	570	121	28	12	2.93	6.79	2.36
(V02) (528G5) Auburn	476	473	99.37%	3	0.63%	445	13	15	2	0	1	0	1.80	0.00	3.70
(V02) (528G9) Tompkins County	809	798	98.64%	11	1.36%	726	44	28	8	3	0	0	1.94	9.29	1.09
(V02) (528GL) Massena	911	888	97.48%	23	2.52%	744	89	55	20	2	1	0	4.36	15.28	3.11
(V02) (528GM) Donald J Mitchell VA OPC	3,213	3,029	94.27%	184	5.73%	2,450	235	344	177	6	1	0	10.17	8.42	4.46
(V02) (528GN) Binghamton	1,766	1,700	96.26%	66	3.74%	1,513	83	104	54	10	0	2	3.49	7.44	1.55
(V02) (528GO) Watertown	1,824	1,748	95.83%	76	4.17%	1,458	157	133	56	20	0	0	9.06	4.68	3.74
(V02) (528GP) Oswego	455	453	99.56%	2	0.44%	419	23	11	2	0	0	0	1.72	7.13	1.66
(V02) (528MA) Watertown DES	24	24	100.00%	0	0.00%	24	0	0	0	0	0	0		0.00	
(V02) (528QN) Watertown 2	63	63	100.00%	0	0.00%	63	0	0	0	0	0	0		0.12	0.00
(V03) (526) Bronx, NY	24,115	23,980	99.44%	135	0.56%	21,760	1,244	976	123	9	1	2	5.17	2.71	1.40
(V03) (526) James J. Peters VAMC	23,354	23,225	99.45%	129	0.55%	21,139	1,170	916	117	9	1	2	5.43	2.71	1.17
(V03) (526GA) White Plains	356	354	99.44%	2	0.56%	243	58	53	2	0	0	0	6.34	0.00	8.11
(V03) (526GB) Yonkers	306	303	99.02%	3	0.98%	291	8	4	3	0	0	0	1.03	0.00	2.03
(V03) (526GD) Thomas P. Noonan Jr. VA OPC	99	98	98.99%	1	1.01%	87	8	3	1	0	0	0	2.58	0.00	0.00
(V03) (561) New Jersey HCS, NJ	40,606	39,825	98.08%	781	1.92%	36,847	1,440	1,538	647	108	17	9	0.75	5.03	1.04
(V03) (561) East Orange VAMC	20,868	20,354	97.54%	514	2.46%	18,459	913	982	427	71	10	6	1.02	5.46	2.08
(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	7,642	7,481	97.89%	161	2.11%	6,970	229	282	139	13	6	3	0.38	4.58	0.32
(V03) (561BY) Newark	613	613	100.00%	0	0.00%	609	2	2	0	0	0	0			
(V03) (561BZ) Brick	5,771	5,677	98.37%	94	1.63%	5,236	227	214	69	24	1	0	1.27	4.44	0.69
(V03) (561GA) Hamilton	562	561	99.82%	1	0.18%	554	4	3	1	0	0	0	0.22	4.83	1.05
(V03) (561GB) Elizabeth	279	278	99.64%	1	0.36%	276	0	2	1	0	0	0	0.02	0.00	0.97
(V03) (561GD) Hackensack	2,097	2,096	99.95%	1	0.05%	2,083	7	6	1	0	0	0	0.16	1.13	0.02
(V03) (561GE) Jersey City	397	396	99.75%	1	0.25%	392	3	1	1	0	0	0	0.23	1.71	0.33
(V03) (561GF) Piscataway	581	581	100.00%	0	0.00%	577	1	3	0	0	0	0	0.21	0.00	0.37
(V03) (561GH) Morristown	406	404	99.51%	2	0.49%	384	14	6	2	0	0	0	1.11	1.36	3.06
(V03) (561GI) Tinton Falls	923	918	99.46%	5	0.54%	842	39	37	5	0	0	0	1.80	2.36	2.39
(V03) (561GJ) Paterson	355	354	99.72%	1	0.28%	353	1	0	1	0	0	0	0.21	0.00	0.00
(V03) (561GK) Sussex VA Clinic	112	112	100.00%	0	0.00%	112	0	0	0	0	0	0	0.19		

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V03) (620) VA Hudson Valley HCS, NY	23,693	23,668	99.89%	25	0.11%	21,883	1,133	652	23	0	1	1	1.35	2.74	2.07
(V03) (620) Franklin Delano Roosevelt Hospital	6,601	6,596	99.92%	5	0.08%	6,307	183	106	4	0	0	1	0.55	1.62	2.46
(V03) (620A4) Castle Point VAMC	9,974	9,957	99.83%	17	0.17%	9,040	566	351	16	0	1	0	1.33	2.86	0.67
(V03) (620BU) VADOM Montrose	1,697	1,697	100.00%	0	0.00%	1,692	5	0	0	0	0	0			
(V03) (620GA) New City	1,377	1,377	100.00%	0	0.00%	1,260	84	33	0	0	0	0	1.32	2.63	3.99
(V03) (620GB) Carmel	729	729	100.00%	0	0.00%	637	57	35	0	0	0	0	1.55	5.49	2.88
(V03) (620GD) Goshen	1,181	1,180	99.92%	1	0.08%	1,001	106	73	1	0	0	0	2.80	4.65	2.93
(V03) (620GE) Port Jervis	939	937	99.79%	2	0.21%	859	60	18	2	0	0	0	1.65	2.16	5.40
(V03) (620GF) Monticello	463	463	100.00%	0	0.00%	420	30	13	0	0	0	0	0.70	4.53	4.67
(V03) (620GG) Poughkeepsie	523	523	100.00%	0	0.00%	480	25	18	0	0	0	0	0.71	4.46	3.82
(V03) (620GH) Eastern Dutchess	198	198	100.00%	0	0.00%	176	17	5	0	0	0	0	2.96	4.31	0.00
(V03) (620MA) IDES West Point	11	11	100.00%	0	0.00%	11	0	0	0	0	0	0		0.00	0.00
(V03) (630) New York Harbor HCS, NY	43,238	42,868	99.14%	370	0.86%	40,948	1,156	764	327	29	9	5	1.83	1.61	1.11
(V03) (630) Manhattan VAMC	19,880	19,638	98.78%	242	1.22%	18,819	447	372	205	25	8	4	1.97	1.84	1.10
(V03) (6309AB) VANURS St. Albans	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0	0.00		
(V03) (630A4) New York Harbor HCS-Brooklyn Campus	19,252	19,133	99.38%	119	0.62%	18,131	639	363	115	3	1	0	2.35	1.46	1.11
(V03) (630A5) St. Albans VAMC	2,983	2,977	99.80%	6	0.20%	2,908	53	16	5	1	0	0	0.66	0.68	0.45
(V03) (630BU) St. Albans DCHV	20	20	100.00%	0	0.00%	20	0	0	0	0	0	0			
(V03) (630GA) Harlem CBOC	155	155	100.00%	0	0.00%	153	2	0	0	0	0	0	0.12	0.00	0.73
(V03) (630GB) Staten Island CBOC	939	936	99.68%	3	0.32%	908	15	13	2	0	0	1	0.62	2.59	2.12
(V03) (630QB) New York Harbor 2 VA Mobile Clinic	7	7	100.00%	0	0.00%	7	0	0	0	0	0	0		0.00	
(V03) (632) Northport, NY	26,489	25,909	97.81%	580	2.19%	23,388	1,447	1,074	456	107	10	7	3.47	5.20	1.43
(V03) (632) Northport VAMC	22,603	22,060	97.60%	543	2.40%	19,883	1,210	967	429	101	7	6	4.16	5.09	1.43
(V03) (632BU) Northport VADOM	183	183	100.00%	0	0.00%	183	0	0	0	0	0	0			
(V03) (632GA) East Meadow	1,402	1,398	99.71%	4	0.29%	1,276	76	46	3	0	0	1	2.67	16.18	0.91
(V03) (632HA) Valley Stream	299	299	100.00%	0	0.00%	271	25	3	0	0	0	0	3.21	0.00	0.00
(V03) (632HB) Riverhead	600	589	98.17%	11	1.83%	513	53	23	11	0	0	0	3.56	2.92	3.91
(V03) (632HC) Bay Shore	345	344	99.71%	1	0.29%	336	6	2	0	1	0	0	1.09		0.79
(V03) (632HD) Patchogue	890	890	100.00%	0	0.00%	817	56	17	0	0	0	0	2.29	5.40	1.78
(V03) (632QA) Northport 1 VA Mobile Clinic	139	134	96.40%	5	3.60%	102	20	12	5	0	0	0		6.03	
(V03) (632QB) Northport 2 VA Mobile Clinic	28	12	42.86%	16	57.14%	7	1	4	8	5	3	0		42.14	
(V04) (460) Wilmington, DE	16,807	16,240	96.63%	567	3.37%	13,553	1,266	1,421	488	59	14	6	4.29	6.94	6.85
(V04) (460) Wilmington VAMC	11,808	11,433	96.82%	375	3.18%	9,525	840	1,068	312	46	11	6	5.04	6.94	5.96
(V04) (460GA) Sussex County	1,088	1,060	97.43%	28	2.57%	913	80	67	27	1	0	0	3.58	3.62	6.13
(V04) (460GC) Kent County	1,527	1,430	93.65%	97	6.35%	1,225	108	97	86	8	3	0	3.31	5.13	11.92
(V04) (460GD) Cape May USCG	360	351	97.50%	9	2.50%	288	32	31	9	0	0	0	8.56	1.48	3.95
(V04) (460HE) Atlantic County	995	979	98.39%	16	1.61%	800	122	57	13	3	0	0	2.78	8.95	5.37
(V04) (460HG) Cumberland County	970	928	95.67%	42	4.33%	744	83	101	41	1	0	0	4.48	12.90	4.20
(V04) (460HK) Wilmington VA Mobile Clinic	59	59	100.00%	0	0.00%	58	1	0	0	0	0	0	0.24		
(V04) (503) Altoona, PA	13,709	13,634	99.45%	75	0.55%	12,127	811	696	67	8	0	0	3.64	4.12	2.06
(V04) (503) James E. Van Zandt VAMC	8,659	8,635	99.72%	24	0.28%	7,802	460	373	22	2	0	0	3.10	3.39	2.02
(V04) (503GA) Johnstown	1,624	1,600	98.52%	24	1.48%	1,404	108	88	19	5	0	0	5.00	7.23	2.42

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V04) (503GB) DuBois (Clearfield)	1,583	1,563	98.74%	20	1.26%	1,316	114	133	19	1	0	0	4.77	9.51	2.58
(V04) (503GC) State College (Centre County)	1,248	1,241	99.44%	7	0.56%	1,050	101	90	7	0	0	0	3.32	5.68	2.10
(V04) (503GD) Huntingdon County	271	271	100.00%	0	0.00%	247	18	6	0	0	0	0	2.91	0.00	0.00
(V04) (503GE) Indiana County	324	324	100.00%	0	0.00%	308	10	6	0	0	0	0	1.60	0.00	0.09
(V04) (529) Butler, PA	8,831	8,827	99.95%	4	0.05%	8,539	175	113	3	0	0	1	0.62	1.23	0.82
(V04) (529) Butler VAMC	6,336	6,334	99.97%	2	0.03%	6,106	140	88	2	0	0	0	0.59	1.18	0.88
(V04) (529GA) Michael A. Marzano VA OPC	826	826	100.00%	0	0.00%	809	10	7	0	0	0	0	0.05	1.17	0.47
(V04) (529GB) Lawrence County	389	388	99.74%	1	0.26%	384	1	3	1	0	0	0	0.26	1.74	0.03
(V04) (529GC) Armstrong County	418	418	100.00%	0	0.00%	403	11	4	0	0	0	0	0.80	1.80	1.47
(V04) (529GD) Clarion County	286	286	100.00%	0	0.00%	286	0	0	0	0	0	0	0.23	0.00	0.39
(V04) (529GF) Cranberry Township	576	575	99.83%	1	0.17%	551	13	11	0	0	0	1	1.65	4.88	0.00
(V04) (540) Clarksburg, WV	16,106	15,414	95.70%	692	4.30%	13,276	997	1,141	531	96	32	33	4.38	7.97	4.07
(V04) (540) Louis A Johnson VAMC	12,951	12,353	95.38%	598	4.62%	10,638	780	935	451	82	32	33	4.16	7.94	3.71
(V04) (540BU) Clarksburg VADOM	6	6	100.00%	0	0.00%	6	0	0	0	0	0	0			
(V04) (540GA) Tucker County	243	242	99.59%	1	0.41%	223	12	7	1	0	0	0	2.38		10.13
(V04) (540GB) Wood County Veterans Center	1,219	1,165	95.57%	54	4.43%	938	102	125	53	1	0	0	6.23	9.68	7.23
(V04) (540GC) Braxton County	519	498	95.95%	21	4.05%	413	42	43	14	7	0	0	4.49	14.75	17.75
(V04) (540GD) Monongalia County	1,134	1,123	99.03%	11	0.97%	1,036	61	26	10	1	0	0	2.20	0.63	2.39
(V04) (540HK) Clarksburg VA Mobile Clinic	34	27	79.41%	7	20.59%	22	0	5	2	5	0	0	17.87	0.00	
(V04) (542) Coatesville, PA	15,391	15,305	99.44%	86	0.56%	14,366	524	415	68	8	4	6	1.51	3.15	3.72
(V04) (542) Coatesville VAMC	13,295	13,214	99.39%	81	0.61%	12,370	462	382	64	7	4	6	1.41	3.16	4.27
(V04) (542BU) VADOM Coatesville	685	685	100.00%	0	0.00%	685	0	0	0	0	0	0			0.08
(V04) (542GA) Springfield	896	893	99.67%	3	0.33%	836	33	24	2	1	0	0	1.43	0.00	2.32
(V04) (542GE) Spring City	515	513	99.61%	2	0.39%	475	29	9	2	0	0	0	2.15	0.00	1.43
(V04) (562) Erie, PA	14,141	13,708	96.94%	433	3.06%	12,180	762	766	323	70	24	16	7.67	6.18	0.92
(V04) (562) Erie VAMC	11,124	10,830	97.36%	294	2.64%	9,646	559	625	234	20	24	16	8.38	6.22	0.80
(V04) (562GA) Crawford County	860	727	84.53%	133	15.47%	610	38	79	83	50	0	0	20.11	5.30	1.30
(V04) (562GB) Ashtabula County	777	774	99.61%	3	0.39%	683	62	29	3	0	0	0	2.85	1.85	1.81
(V04) (562GC) McKean County	255	255	100.00%	0	0.00%	218	30	7	0	0	0	0	2.83	3.83	0.06
(V04) (562GD) Venango County	536	535	99.81%	1	0.19%	486	36	13	1	0	0	0	1.79	6.94	1.33
(V04) (562GE) Warren	589	587	99.66%	2	0.34%	537	37	13	2	0	0	0	2.95	4.00	0.31
(V04) (595) Lebanon, PA	27,024	26,517	98.12%	507	1.88%	23,704	1,462	1,351	373	77	31	26	2.48	5.16	2.61
(V04) (595) Lebanon VAMC	18,788	18,378	97.82%	410	2.18%	16,481	1,022	875	290	68	26	26	2.49	5.19	1.89
(V04) (595GA) Camp Hill	2,881	2,817	97.78%	64	2.22%	2,378	187	252	55	5	4	0	3.24	8.13	4.16
(V04) (595GC) Lancaster	1,416	1,409	99.51%	7	0.49%	1,314	50	45	7	0	0	0	1.61	2.39	1.80
(V04) (595GD) Berks County	1,260	1,249	99.13%	11	0.87%	1,106	78	65	8	2	1	0	2.51	8.46	4.50
(V04) (595GE) York	2,371	2,356	99.37%	15	0.63%	2,165	98	93	13	2	0	0	2.05	2.96	1.27
(V04) (595GF) Pottsville	308	308	100.00%	0	0.00%	260	27	21	0	0	0	0	3.17		5.39
(V04) (642) Philadelphia, PA	36,694	35,496	96.74%	1,198	3.26%	31,482	2,148	1,866	802	267	91	38	3.53	5.14	2.60
(V04) (642) Corporal M. J. Crescenz VAMC	30,895	29,844	96.60%	1,051	3.40%	26,464	1,769	1,611	714	226	82	29	3.56	4.88	2.79
(V04) (642GA) Burlington County VA Clinic	1,523	1,496	98.23%	27	1.77%	1,344	77	75	19	6	2	0	3.72	9.00	1.82
(V04) (642GC) Victor J. Saracini VA OPC	2,347	2,272	96.80%	75	3.20%	1,888	250	134	53	8	6	8	4.11	10.20	3.08

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V04) (642GD) Gloucester County	1,929	1,884	97.67%	45	2.33%	1,786	52	46	16	27	1	1	2.37	7.37	0.88
(V04) (646) Pittsburgh, PA	37,061	35,450	95.65%	1,611	4.35%	29,025	3,234	3,191	1,315	198	59	39	5.15	8.51	2.23
(V04) (646) Pittsburgh VAMC University Dr	23,622	22,300	94.40%	1,322	5.60%	17,742	2,212	2,346	1,097	170	29	26	8.74	9.39	1.68
(V04) (646A4) H. John Heinz III VAMC	7,233	7,049	97.46%	184	2.54%	5,900	617	532	130	19	23	12	4.78	6.82	1.78
(V04) (646GA) Belmont County	1,370	1,326	96.79%	44	3.21%	1,162	77	87	38	5	1	0	4.54	5.20	3.01
(V04) (646GB) Westmoreland County	1,460	1,455	99.66%	5	0.34%	1,256	117	82	4	0	1	0	2.88	2.39	1.87
(V04) (646GC) Beaver County	1,054	1,037	98.39%	17	1.61%	877	91	69	14	2	0	1	3.63	5.18	8.07
(V04) (646GD) Washington County	1,244	1,207	97.03%	37	2.97%	1,083	70	54	30	2	5	0	3.04	4.92	6.76
(V04) (646GE) Fayette County	1,078	1,076	99.81%	2	0.19%	1,005	50	21	2	0	0	0	1.55	4.15	1.68
(V04) (693) Wilkes-Barre, PA	23,274	22,708	97.57%	566	2.43%	20,606	1,046	1,056	428	98	20	20	1.87	3.55	8.55
(V04) (693) Wilkes-Barre VAMC	16,784	16,396	97.69%	388	2.31%	14,804	811	781	305	76	4	3	2.04	3.78	7.23
(V04) (693B4) Allentown	3,921	3,798	96.86%	123	3.14%	3,449	153	196	84	19	5	15	2.23	2.80	11.74
(V04) (693GA) Sayre	998	982	98.40%	16	1.60%	907	33	42	13	2	0	1	2.27	1.68	3.70
(V04) (693GB) Williamsport	872	843	96.67%	29	3.33%	778	36	29	16	1	11	1	0.95	0.08	11.16
(V04) (693GC) Tobyhanna	93	93	100.00%	0	0.00%	91	1	1	0	0	0	0	0.68		1.07
(V04) (693GF) Columbia County	305	295	96.72%	10	3.28%	290	3	2	10	0	0	0	0.00		7.23
(V04) (693GG) Northampton County	301	301	100.00%	0	0.00%	287	9	5	0	0	0	0	1.29	0.13	5.83
(V05) (512) Baltimore HCS, MD	44,410	43,519	97.99%	891	2.01%	38,370	2,531	2,618	642	183	30	36	4.13	5.79	1.76
(V05) (512) Baltimore VA Medical Center	26,279	25,656	97.63%	623	2.37%	22,559	1,478	1,619	445	133	15	30	4.64	5.93	0.55
(V05) (512A5) Perry Point	7,525	7,484	99.46%	41	0.54%	7,024	293	167	32	3	2	4	3.31	2.93	0.86
(V05) (512GA) Cambridge	2,517	2,480	98.53%	37	1.47%	2,229	105	146	24	3	8	2	2.76	7.62	4.34
(V05) (512GC) Glen Burnie	1,923	1,842	95.79%	81	4.21%	1,323	231	288	56	22	3	0	6.75	12.50	8.35
(V05) (512GD) Loch Raven	3,410	3,329	97.62%	81	2.38%	2,924	222	183	57	22	2	0	2.95	5.86	1.99
(V05) (512GE) Pocomoke City	621	621	100.00%	0	0.00%	561	37	23	0	0	0	0	2.87		3.13
(V05) (512GF) Fort Howard	646	644	99.69%	2	0.31%	556	43	45	2	0	0	0	4.41	10.00	2.60
(V05) (512GG) Fort Meade	1,489	1,463	98.25%	26	1.75%	1,194	122	147	26	0	0	0	4.51	5.53	4.14
(V05) (613) Martinsburg, WV	30,946	29,883	96.56%	1,063	3.44%	26,110	1,807	1,966	914	117	13	19	3.48	8.54	4.19
(V05) (613) Martinsburg VA Medical Center	22,348	21,440	95.94%	908	4.06%	18,776	1,183	1,481	776	102	12	18	3.19	8.78	4.44
(V05) (613BU) VADOM Martinsburg	519	518	99.81%	1	0.19%	501	15	2	0	0	0	1		0.00	2.95
(V05) (613GA) Cumberland	1,174	1,165	99.23%	9	0.77%	975	119	71	9	0	0	0	3.44	11.70	3.33
(V05) (613GB) Hagerstown	1,498	1,489	99.40%	9	0.60%	1,281	128	80	9	0	0	0	3.52	12.07	2.99
(V05) (613GC) Stephens City	2,072	2,033	98.12%	39	1.88%	1,721	164	148	36	3	0	0	3.94	5.86	6.56
(V05) (613GD) Franklin	97	97	100.00%	0	0.00%	96	1	0	0	0	0	0	0.49	0.00	0.41
(V05) (613GE) Petersburg	404	403	99.75%	1	0.25%	374	17	12	1	0	0	0	2.96	0.00	0.00
(V05) (613GF) Harrisonburg	1,074	1,040	96.83%	34	3.17%	940	59	41	32	2	0	0	5.39	1.02	4.01
(V05) (613GG) Fort Detrick	1,760	1,698	96.48%	62	3.52%	1,446	121	131	51	10	1	0	2.66	7.73	3.35
(V05) (688) Washington, DC	41,548	40,730	98.03%	818	1.97%	36,826	1,829	2,075	647	116	46	9	3.58	4.40	2.36
(V05) (688) Washington VA Medical Center	35,729	35,063	98.14%	666	1.86%	31,701	1,507	1,855	518	97	45	6	3.84	4.27	2.28
(V05) (688GA) Fort Belvoir	2,210	2,155	97.51%	55	2.49%	1,914	143	98	40	14	1	0	2.53	8.23	2.36
(V05) (688GB) Southeast Washington	267	261	97.75%	6	2.25%	250	4	7	6	0	0	0	2.60	2.63	0.64
(V05) (688GD) Charlotte Hall	1,471	1,405	95.51%	66	4.49%	1,204	133	68	60	3	0	3	5.93	9.46	5.73
(V05) (688GE) Southern Prince Georges County	1,871	1,846	98.66%	25	1.34%	1,757	42	47	23	2	0	0	1.56	4.07	1.10

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V06) (517) Beckley, WV	11,838	11,370	96.05%	468	3.95%	9,998	696	676	317	115	36	0	4.80	8.36	2.01
(V06) (517) Beckley VAMC	11,128	10,694	96.10%	434	3.90%	9,474	611	609	283	115	36	0	4.32	8.53	1.77
(V06) (517GB) Greenbrier County	485	456	94.02%	29	5.98%	371	40	45	29	0	0	0	7.90	0.72	5.53
(V06) (517QA) Princeton	225	220	97.78%	5	2.22%	153	45	22	5	0	0	0	5.80	3.00	
(V06) (558) Durham, NC	46,311	43,241	93.37%	3,070	6.63%	36,957	3,001	3,283	2,119	688	150	113	7.39	9.50	3.20
(V06) (558) Durham VAMC	30,772	29,012	94.28%	1,760	5.72%	24,785	2,036	2,191	1,146	444	90	80	7.72	8.30	2.39
(V06) (558GA) Greenville	9,048	7,978	88.17%	1,070	11.83%	6,660	596	722	784	209	46	31	8.97	13.97	3.38
(V06) (558GB) Raleigh	4,027	3,872	96.15%	155	3.85%	3,448	211	213	126	17	10	2	8.28	9.44	2.81
(V06) (558GC) Morehead City	1,622	1,539	94.88%	83	5.12%	1,357	95	87	61	18	4	0	3.93	3.92	9.56
(V06) (558GG) Raleigh III	842	840	99.76%	2	0.24%	707	63	70	2	0	0	0	4.13	0.39	0.00
(V06) (565) Fayetteville, NC	40,912	38,354	93.75%	2,558	6.25%	32,523	2,766	3,065	1,674	499	192	193	5.01	12.74	4.42
(V06) (565) Fayetteville VAMC	10,825	10,379	95.88%	446	4.12%	9,485	403	491	247	97	31	71	0.00	5.57	4.25
(V06) (565GA) Jacksonville VA Clinic	2,681	2,595	96.79%	86	3.21%	2,278	148	169	78	6	2	0	4.73	5.46	4.03
(V06) (565GC) Wilmington	7,016	6,449	91.92%	567	8.08%	5,414	518	517	286	121	69	91	6.57	16.28	4.84
(V06) (565GD) Hamlet	700	682	97.43%	18	2.57%	591	42	49	17	1	0	0	4.23		5.00
(V06) (565GE) Robeson County	987	974	98.68%	13	1.32%	886	44	44	9	1	2	1	1.88	18.25	7.69
(V06) (565GF) Goldsboro	995	979	98.39%	16	1.61%	838	58	83	14	2	0	0	5.56	13.91	1.13
(V06) (565GG) Lee County	858	852	99.30%	6	0.70%	743	53	56	6	0	0	0	3.70	3.64	3.09
(V06) (565GH) Brunswick County	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0			
(V06) (565GL) Cumberland County	16,507	15,114	91.56%	1,393	8.44%	12,049	1,463	1,602	1,004	271	88	30	5.08	14.02	6.03
(V06) (565MB) IDES Fort Bragg	161	149	92.55%	12	7.45%	137	0	12	12	0	0	0		9.60	0.52
(V06) (565MD) IDES Camp Lejeune	180	179	99.44%	1	0.56%	100	37	42	1	0	0	0		13.09	5.57
(V06) (590) Hampton, VA	29,904	28,039	93.76%	1,865	6.24%	24,022	1,807	2,210	1,291	292	211	71	8.13	9.55	7.00
(V06) (590) Hampton VAMC	25,202	23,685	93.98%	1,517	6.02%	20,393	1,448	1,844	1,053	214	182	68	8.71	9.55	5.67
(V06) (590GB) Virginia Beach	2,068	1,882	91.01%	186	8.99%	1,472	183	227	120	41	22	3	7.03	11.98	13.29
(V06) (590GC) Albemarle	765	739	96.60%	26	3.40%	688	23	28	25	0	1	0	5.52	0.00	2.51
(V06) (590GD) Chesapeake	1,673	1,538	91.93%	135	8.07%	1,345	104	89	92	37	6	0	7.21	0.00	9.21
(V06) (590MA) IDES Portsmouth	81	80	98.77%	1	1.23%	45	22	13	1	0	0	0		5.32	13.71
(V06) (590MB) IDES Langley	52	52	100.00%	0	0.00%	36	14	2	0	0	0	0		5.35	
(V06) (590MC) IDES Fort Eustis	63	63	100.00%	0	0.00%	43	13	7	0	0	0	0		4.00	8.97
(V06) (637) Asheville, NC	29,278	26,965	92.10%	2,313	7.90%	22,833	2,093	2,039	1,581	555	139	38	6.38	11.61	4.61
(V06) (637) Charles George VAMC	23,685	21,578	91.10%	2,107	8.90%	18,252	1,652	1,674	1,386	545	138	38	7.27	12.06	4.09
(V06) (637GA) Franklin	1,263	1,252	99.13%	11	0.87%	1,095	93	64	11	0	0	0	2.73	2.61	5.92
(V06) (637GB) Rutherford County	1,094	1,085	99.18%	9	0.82%	933	100	52	8	1	0	0	2.73	7.25	5.20
(V06) (637GC) Hickory	3,236	3,050	94.25%	186	5.75%	2,553	248	249	176	9	1	0	6.74	7.36	5.25
(V06) (652) Richmond, VA	46,381	44,583	96.12%	1,798	3.88%	38,661	3,094	2,828	1,060	363	192	183	3.84	8.23	3.19
(V06) (652) Hunter Holmes McGuire Hospital	40,771	39,021	95.71%	1,750	4.29%	33,700	2,720	2,601	1,020	356	191	183	4.28	8.28	3.56
(V06) (652GA) Fredericksburg	2,017	1,996	98.96%	21	1.04%	1,742	162	92	17	4	0	0	3.09	8.81	3.19
(V06) (652GB) Fredericksburg 2 VA Clinic	1,216	1,214	99.84%	2	0.16%	1,111	70	33	2	0	0	0	1.91	1.30	2.63
(V06) (652GE) Charlottesville	1,808	1,796	99.34%	12	0.66%	1,621	98	77	9	2	1	0	2.58	5.08	1.24
(V06) (652GF) Emporia	569	556	97.72%	13	2.28%	487	44	25	12	1	0	0	2.41	13.36	2.70
(V06) (658) Salem, VA	30,200	28,378	93.97%	1,822	6.03%	24,193	2,068	2,117	1,003	438	311	70	5.31	11.87	1.69
(V06) (658) Salem VAMC	24,808	23,116	93.18%	1,692	6.82%	19,563	1,729	1,824	896	416	311	69	5.23	12.26	1.26

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V06) (658GA) Tazewell	180	179	99.44%	1	0.56%	145	20	14	1	0	0	0	4.68		
(V06) (658GB) Danville	1,802	1,799	99.83%	3	0.17%	1,692	67	40	2	0	0	1	1.73	0.00	2.32
(V06) (658GC) Lynchburg	1,302	1,208	92.78%	94	7.22%	929	135	144	73	21	0	0	12.30	0.00	4.65
(V06) (658GD) Staunton	952	940	98.74%	12	1.26%	861	47	32	12	0	0	0	3.48	0.65	1.70
(V06) (658GE) Wytheville	1,156	1,136	98.27%	20	1.73%	1,003	70	63	19	1	0	0	4.98	0.69	1.32
(V06) (659) Salisbury, NC	54,226	51,278	94.56%	2,948	5.44%	42,473	4,140	4,665	1,963	710	168	107	4.33	9.06	6.34
(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	26,038	24,678	94.78%	1,360	5.22%	20,851	1,899	1,928	863	300	116	81	4.57	8.25	5.08
(V06) (659BY) Kernersville	13,093	12,324	94.13%	769	5.87%	10,066	1,026	1,232	581	155	11	22	4.49	9.40	7.78
(V06) (659BZ) South Charlotte	12,882	12,071	93.70%	811	6.30%	9,857	995	1,219	512	254	41	4	4.15	11.10	6.72
(V06) (659GA) North Charlotte	2,213	2,205	99.64%	8	0.36%	1,699	220	286	7	1	0	0	3.74	6.81	3.10
(V07) (508) Atlanta, GA	72,764	69,634	95.70%	3,130	4.30%	59,248	4,936	5,450	2,255	614	130	131	4.79	9.29	1.55
(V07) (508) Atlanta VA Medical Center	33,921	32,115	94.68%	1,806	5.32%	26,815	2,456	2,844	1,246	403	94	63	5.50	9.64	1.92
(V07) (508GA) Fort McPherson	5,717	5,566	97.36%	151	2.64%	4,795	377	394	133	14	4	0	5.46	11.17	1.82
(V07) (508GE) Oakwood	3,395	3,306	97.38%	89	2.62%	2,845	203	258	56	7	3	23	4.81	12.18	1.43
(V07) (508GF) Austell	2,182	2,165	99.22%	17	0.78%	1,920	124	121	16	1	0	0	3.67	6.41	1.40
(V07) (508GG) Stockbridge	2,525	2,508	99.33%	17	0.67%	2,239	138	131	17	0	0	0	3.51	6.56	0.73
(V07) (508GH) Lawrenceville	2,373	2,371	99.92%	2	0.08%	2,177	129	65	0	1	0	1	2.71	2.88	0.48
(V07) (508GI) Newnan	1,903	1,890	99.32%	13	0.68%	1,665	131	94	13	0	0	0	3.48	1.51	2.76
(V07) (508GJ) Blairsville	947	937	98.94%	10	1.06%	818	69	50	5	3	0	2	4.80	2.75	1.55
(V07) (508GK) Trink Davis Veterans Village	2,659	2,442	91.84%	217	8.16%	1,936	203	303	191	24	2	0	11.75	9.12	1.87
(V07) (508GL) Rome	826	825	99.88%	1	0.12%	733	52	40	0	0	0	1	4.17	0.76	0.17
(V07) (508QB) East Point	380	380	100.00%	0	0.00%	378	2	0	0	0	0	0			0.09
(V07) (508QC) Henderson Mill	1,969	1,969	100.00%	0	0.00%	1,935	28	6	0	0	0	0			0.46
(V07) (508QD) Fulton County	634	631	99.53%	3	0.47%	442	146	43	3	0	0	0		4.29	7.09
(V07) (508QE) Gwinnett County	1,276	1,276	100.00%	0	0.00%	1,192	59	25	0	0	0	0	2.87	2.35	0.47
(V07) (508QF) Atlanta VA Clinic	12,057	11,253	93.33%	804	6.67%	9,358	819	1,076	575	161	27	41	4.57	8.98	2.56
(V07) (509) Augusta, GA	30,879	29,107	94.26%	1,772	5.74%	24,559	2,162	2,386	1,384	307	54	27	6.28	9.23	3.36
(V07) (509) Charlie Norwood VA Medical Center	13,540	12,492	92.26%	1,048	7.74%	10,216	1,127	1,149	835	159	37	17		9.97	3.33
(V07) (509A0) Lenwood (Uptown)	13,254	12,585	94.95%	669	5.05%	10,757	783	1,045	501	143	15	10	6.94	7.49	3.87
(V07) (509GA) Athens	1,959	1,916	97.81%	43	2.19%	1,624	158	134	39	3	1	0	7.05	2.12	2.43
(V07) (509GB) Aiken	1,598	1,586	99.25%	12	0.75%	1,446	83	57	9	2	1	0	3.47	11.25	0.90
(V07) (509QA) Statesboro	528	528	100.00%	0	0.00%	516	11	1	0	0	0	0	1.52	0.00	0.00
(V07) (521) Birmingham, AL	49,376	47,079	95.35%	2,297	4.65%	41,148	3,078	2,853	1,713	469	93	22	4.34	8.67	2.54
(V07) (521) Birmingham VA Medical Center	24,899	23,446	94.16%	1,453	5.84%	20,425	1,493	1,528	1,072	314	51	16	4.34	11.40	2.07
(V07) (521GA) Huntsville AL	6,886	6,517	94.64%	369	5.36%	5,537	461	519	279	64	23	3	7.35	7.30	4.07
(V07) (521GC) Florence AL (Shoals Area)	1,360	1,357	99.78%	3	0.22%	1,127	184	46	3	0	0	0	4.29	1.50	2.44
(V07) (521GD) Rainbow City	1,489	1,487	99.87%	2	0.13%	1,377	75	35	2	0	0	0	0.82	0.51	3.40
(V07) (521GE) Anniston/Oxford AL	1,844	1,843	99.95%	1	0.05%	1,593	144	106	1	0	0	0	3.01	0.53	3.51
(V07) (521GF) Jasper AL	1,057	1,038	98.20%	19	1.80%	999	23	16	11	3	2	3	1.13	6.30	1.06
(V07) (521GG) Bessemer	1,130	1,100	97.35%	30	2.65%	998	52	50	15	13	2	0	6.47	1.53	1.57
(V07) (521GH) Childersburg	1,320	1,318	99.85%	2	0.15%	1,282	27	9	2	0	0	0	0.99	0.10	1.39
(V07) (521GI) Guntersville	1,385	1,379	99.57%	6	0.43%	1,301	54	24	6	0	0	0	1.47	5.94	2.19

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V07) (521GJ) Birmingham VA Clinic	6,048	5,639	93.24%	409	6.76%	4,845	397	397	319	75	15	0	4.67	7.33	2.75
(V07) (521QA) Callahan	1,958	1,955	99.85%	3	0.15%	1,664	168	123	3	0	0	0		3.01	
(V07) (534) Charleston, SC	52,895	51,366	97.11%	1,529	2.89%	45,973	2,694	2,699	1,101	259	88	81	2.48	8.29	2.31
(V07) (534) Ralph H Johnsons VA Medical Center	24,584	23,477	95.50%	1,107	4.50%	20,953	1,184	1,340	801	186	57	63	2.38	8.47	1.69
(V07) (534BY) Savannah	6,821	6,695	98.15%	126	1.85%	5,799	431	465	94	19	7	6	3.28	7.39	3.34
(V07) (534GB) Myrtle Beach	3,534	3,523	99.69%	11	0.31%	3,094	259	170	10	1	0	0	2.98	7.40	3.46
(V07) (534GC) Beaufort	2,505	2,492	99.48%	13	0.52%	2,260	107	125	13	0	0	0	3.34	1.76	2.73
(V07) (534GD) Goose Creek	5,499	5,345	97.20%	154	2.80%	4,750	335	260	102	38	12	2	2.32	10.33	3.39
(V07) (534GE) Hinesville	3,524	3,510	99.60%	14	0.40%	3,248	137	125	13	1	0	0	1.07	2.19	2.15
(V07) (534GF) Trident 1	2,408	2,408	100.00%	0	0.00%	2,324	50	34	0	0	0	0	1.43	0.59	0.85
(V07) (534QA) Market Commons	3,265	3,161	96.81%	104	3.19%	2,813	176	172	68	14	12	10		9.69	2.61
(V07) (534QB) Trident 2	608	608	100.00%	0	0.00%	585	15	8	0	0	0	0			1.04
(V07) (534QC) Charleston	147	147	100.00%	0	0.00%	147	0	0	0	0	0	0			
(V07) (544) Columbia, SC	54,629	51,491	94.26%	3,138	5.74%	42,767	4,344	4,380	2,053	523	195	367	7.46	11.62	2.84
(V07) (544) Wm. Jennings Bryan Dorn VA Medical Center	37,208	34,983	94.02%	2,225	5.98%	29,095	3,015	2,873	1,280	450	163	332	6.97	12.12	2.38
(V07) (544BZ) Greenville SC	6,417	6,024	93.88%	393	6.12%	4,582	593	849	324	31	12	26	8.71	9.08	6.26
(V07) (544GB) Florence	1,917	1,842	96.09%	75	3.91%	1,671	90	81	65	10	0	0	5.57	13.02	0.46
(V07) (544GC) Rock Hill	2,705	2,692	99.52%	13	0.48%	2,503	138	51	9	2	2	0	2.44		2.57
(V07) (544GD) Anderson	2,007	1,803	89.84%	204	10.16%	1,459	183	161	165	19	15	5	13.12	11.31	2.48
(V07) (544GE) Orangeburg	921	865	93.92%	56	6.08%	760	61	44	52	3	0	1	7.96		1.60
(V07) (544GF) Sumter	1,735	1,617	93.20%	118	6.80%	1,340	112	165	105	7	3	3	10.79		3.50
(V07) (544GG) Spartanburg	1,561	1,515	97.05%	46	2.95%	1,237	137	141	46	0	0	0	6.75	5.56	3.15
(V07) (544HK) Columbia VA Mobile Clinic	158	150	94.94%	8	5.06%	120	15	15	7	1	0	0		5.39	
(V07) (557) Dublin, GA	25,076	23,398	93.31%	1,678	6.69%	20,546	1,421	1,431	962	398	227	91	6.24	16.11	3.86
(V07) (557) Carl Vinson VA Medical Center	17,148	15,732	91.74%	1,416	8.26%	13,761	979	992	772	354	204	86	8.41	17.09	3.18
(V07) (557GA) Macon	2,043	1,996	97.70%	47	2.30%	1,774	151	71	40	3	3	1	2.53	1.19	6.99
(V07) (557GB) Albany	1,889	1,835	97.14%	54	2.86%	1,622	70	143	50	1	2	1	5.41	6.46	2.42
(V07) (557GC) Milledgeville	657	650	98.93%	7	1.07%	626	16	8	5	0	0	2	2.07	0.36	5.25
(V07) (557GE) Brunswick	1,416	1,371	96.82%	45	3.18%	1,170	108	93	44	0	0	1	3.92	10.11	2.55
(V07) (557GF) Tift County	953	920	96.54%	33	3.46%	877	23	20	14	13	6	0	5.80	0.10	1.17
(V07) (557HA) Perry	970	894	92.16%	76	7.84%	716	74	104	37	27	12	0	9.35	16.53	8.71
(V07) (619) Central Alabama Veterans HCS, AL	30,003	27,598	91.98%	2,405	8.02%	24,413	1,419	1,766	1,460	647	187	111	5.92	13.56	5.05
(V07) (619) Central Alabama VAMC - Montgomery	7,264	6,599	90.85%	665	9.15%	5,699	430	470	366	207	50	42	0.00	11.47	5.42
(V07) (619A4) Central Alabama VAMC - Tuskegee	9,177	8,519	92.83%	658	7.17%	7,841	315	363	325	229	79	25	7.08	14.45	1.61
(V07) (619GA) Columbus	2,108	1,850	87.76%	258	12.24%	1,604	91	155	148	102	6	2	19.38	20.49	4.42
(V07) (619GB) Dothan 1	757	736	97.23%	21	2.77%	643	37	56	21	0	0	0	3.74		
(V07) (619GD) Wiregrass	1,779	1,764	99.16%	15	0.84%	1,565	75	124	14	1	0	0	1.33	6.90	0.70
(V07) (619GE) Monroe County	623	615	98.72%	8	1.28%	578	22	15	8	0	0	0	1.67		3.83
(V07) (619GF) Central Alabama Montgomery VA Clinic	5,132	4,578	89.20%	554	10.80%	3,890	266	422	455	73	20	6	4.47	16.48	3.51
(V07) (619QA) Dothan 2	902	849	94.12%	53	5.88%	780	26	43	33	1	0	19			10.82
(V07) (619QB) Fort Benning	2,261	2,088	92.35%	173	7.65%	1,813	157	118	90	34	32	17	6.98	15.49	27.02
(V07) (679) Tuscaloosa, AL	9,935	9,606	96.69%	329	3.31%	8,684	366	556	259	57	8	5	6.25	3.96	5.86

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V07) (679) Tuscaloosa VA Medical Center	9,506	9,177	96.54%	329	3.46%	8,274	351	552	259	57	8	5	7.12	3.96	5.92
(V07) (679BU) Tuscaloosa DCHV	16	16	100.00%	0	0.00%	16	0	0	0	0	0	0			
(V07) (679GA) Selma	244	244	100.00%	0	0.00%	234	7	3	0	0	0	0	2.08		1.53
(V07) (679HK) Tuscaloosa VA Mobile Clinic	169	169	100.00%	0	0.00%	160	8	1	0	0	0	0	1.65		
(V08) (516) Bay Pines, FL	83,757	81,648	97.48%	2,109	2.52%	74,171	3,793	3,684	1,653	369	66	21	2.65	5.31	2.72
(V08) (516) C.W. Bill Young VAMC	46,185	45,060	97.56%	1,125	2.44%	40,787	2,170	2,103	895	205	17	8	3.14	5.68	2.35
(V08) (516BZ) Lee County	18,936	18,135	95.77%	801	4.23%	16,223	928	984	628	131	32	10	2.59	5.77	3.22
(V08) (516GA) Sarasota	3,931	3,921	99.75%	10	0.25%	3,597	161	163	5	2	2	1	2.89	1.49	1.75
(V08) (516GB) St. Petersburg	674	673	99.85%	1	0.15%	662	7	4	1	0	0	0	0.55	0.00	0.85
(V08) (516GC) Palm Harbor	2,523	2,452	97.19%	71	2.81%	2,316	66	70	35	24	12	0	4.34	0.61	3.78
(V08) (516GD) Bradenton	4,390	4,325	98.52%	65	1.48%	4,010	171	144	62	2	1	0	1.50	2.77	4.08
(V08) (516GE) Port Charlotte	3,452	3,425	99.22%	27	0.78%	3,082	203	140	19	5	2	1	2.86	3.45	2.85
(V08) (516GF) Naples	2,156	2,156	100.00%	0	0.00%	2,044	65	47	0	0	0	0	0.94	3.84	3.48
(V08) (516GH) Sebring	1,510	1,501	99.40%	9	0.60%	1,450	22	29	8	0	0	1	1.67	2.47	2.85
(V08) (546) Miami, FL	51,479	50,374	97.85%	1,105	2.15%	47,038	1,766	1,570	818	201	36	50	4.36	3.55	1.31
(V08) (546) Bruce W Carter VAMC	31,032	30,499	98.28%	533	1.72%	28,995	782	722	391	97	16	29	4.52	2.63	0.26
(V08) (546BZ) William Bill Kling VAOC	12,995	12,478	96.02%	517	3.98%	11,116	688	674	381	98	18	20	5.83	6.84	1.85
(V08) (546GA) Miami	886	886	100.00%	0	0.00%	878	8	0	0	0	0	0	1.00		1.84
(V08) (546GB) Key West	1,530	1,526	99.74%	4	0.26%	1,393	94	39	3	1	0	0	2.17	1.44	4.05
(V08) (546GC) Homestead	1,842	1,829	99.29%	13	0.71%	1,666	104	59	13	0	0	0	3.11	1.07	3.84
(V08) (546GD) Pembroke Pines	674	657	97.48%	17	2.52%	607	22	28	16	1	0	0	2.73	1.73	3.88
(V08) (546GE) Key Largo	310	307	99.03%	3	0.97%	281	13	13	1	2	0	0	2.83	4.63	2.59
(V08) (546GF) Hollywood	1,472	1,461	99.25%	11	0.75%	1,412	30	19	9	1	0	1	1.54	0.92	1.45
(V08) (546GH) Deerfield Beach	738	731	99.05%	7	0.95%	690	25	16	4	1	2	0	1.93	2.25	5.17
(V08) (548) West Palm Beach, FL	53,767	52,016	96.74%	1,751	3.26%	46,686	2,642	2,688	1,360	272	86	33	2.39	6.07	3.79
(V08) (548) West Palm Beach VAMC	40,749	39,046	95.82%	1,703	4.18%	34,142	2,340	2,564	1,322	265	86	30	3.53	6.67	4.19
(V08) (548GA) Fort Pierce	2,212	2,189	98.96%	23	1.04%	2,104	61	24	20	2	0	1	1.33	2.62	3.74
(V08) (548GB) Delray Beach	3,024	3,018	99.80%	6	0.20%	2,933	57	28	5	1	0	0	0.32	1.26	1.87
(V08) (548GC) Stuart	2,956	2,950	99.80%	6	0.20%	2,877	52	21	5	1	0	0	0.56	0.96	2.33
(V08) (548GD) Boca Raton	1,561	1,553	99.49%	8	0.51%	1,475	54	24	7	1	0	0	0.93	1.54	6.67
(V08) (548GE) Vero Beach	1,670	1,667	99.82%	3	0.18%	1,665	2	0	1	0	0	2	0.03	0.02	0.02
(V08) (548GF) Okeechobee	864	862	99.77%	2	0.23%	804	42	16	0	2	0	0	1.24	2.21	7.81
(V08) (548QA) Port Saint Lucie	731	731	100.00%	0	0.00%	686	34	11	0	0	0	0		3.92	2.16
(V08) (573) Gainesville, FL	89,142	84,757	95.08%	4,385	4.92%	73,922	5,637	5,198	2,699	941	372	373	7.18	7.86	2.94
(V08) (573) Malcolm Randall VAMC	30,291	28,843	95.22%	1,448	4.78%	25,371	1,718	1,754	1,008	272	78	90	4.79	7.72	3.08
(V08) (573A4) Lake City VAMC	10,532	10,226	97.09%	306	2.91%	9,154	493	579	209	63	11	23	7.76	5.48	1.19
(V08) (573BY) Jacksonville 1 VA Clinic	15,672	14,134	90.19%	1,538	9.81%	11,643	1,263	1,228	842	410	215	71	7.38	14.84	3.76
(V08) (573GA) Valdosta	1,179	1,176	99.75%	3	0.25%	1,126	31	19	3	0	0	0	1.18	2.12	0.07
(V08) (573GD) Ocala	2,508	2,455	97.89%	53	2.11%	2,235	135	85	30	14	4	5	3.55	3.09	4.29
(V08) (573GE) Saint Augustine	2,255	2,191	97.16%	64	2.84%	1,877	178	136	44	15	4	1	1.59	11.01	4.21
(V08) (573GF) Tallahassee	7,282	7,015	96.33%	267	3.67%	5,779	670	566	193	48	13	13	7.69	5.03	4.75
(V08) (573GG) Lecanto	2,048	1,968	96.09%	80	3.91%	1,791	89	88	40	5	3	32	10.71	4.73	1.24
(V08) (573GI) The Villages	8,039	7,559	94.03%	480	5.97%	6,757	450	352	240	67	37	136	16.84	4.36	1.90

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V08) (573GJ) Saint Marys	1,000	985	98.50%	15	1.50%	848	82	55	9	2	4	0	5.02	0.97	3.41
(V08) (573GK) Marianna	1,005	999	99.40%	6	0.60%	878	74	47	5	1	0	0	2.54	8.86	3.05
(V08) (573GL) Palatka	915	885	96.72%	30	3.28%	811	36	38	24	4	2	0	3.93	1.81	4.04
(V08) (573GM) Waycross	608	606	99.67%	2	0.33%	580	7	19	1	0	0	1	2.54	1.93	0.51
(V08) (573GN) Perry	264	257	97.35%	7	2.65%	230	15	12	6	1	0	0	3.39	58.00	3.25
(V08) (573MA) IDES Naval Hospital Jacksonville	10	10	100.00%	0	0.00%	8	1	1	0	0	0	0		4.10	
(V08) (573QA) Gainesville Sixteenth Street VA Clinic	947	947	100.00%	0	0.00%	947	0	0	0	0	0	0		0.00	0.01
(V08) (573QB) Gainesville Ninety-Eighth Street VA Clinic	495	495	100.00%	0	0.00%	405	54	36	0	0	0	0		3.92	
(V08) (573QC) Gainesville Sixty Fourth Street 1 VA Clinic	1,020	1,020	100.00%	0	0.00%	818	167	35	0	0	0	0		2.36	4.79
(V08) (573QE) Gainesville Southwest	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0		0.00	
(V08) (573QF) Twenty Third Avenue	140	140	100.00%	0	0.00%	140	0	0	0	0	0	0			0.00
(V08) (573QG) Jacksonville Southpoint	623	621	99.68%	2	0.32%	531	57	33	2	0	0	0	0.18	4.83	0.40
(V08) (573QH) Ocala West	1,068	1,067	99.91%	1	0.09%	973	41	53	1	0	0	0		1.86	
(V08) (573QJ) Jacksonville 2	1,240	1,157	93.31%	83	6.69%	1,019	76	62	42	39	1	1	9.04	0.78	3.58
(V08) (672) San Juan, PR	73,569	71,889	97.72%	1,680	2.28%	65,032	3,495	3,362	1,031	350	193	106	2.53	5.60	2.88
(V08) (672) San Juan VAMC	51,543	49,919	96.85%	1,624	3.15%	43,867	2,925	3,127	993	341	188	102	4.01	6.60	3.97
(V08) (672B0) Ponce	8,246	8,233	99.84%	13	0.16%	8,051	121	61	10	1	2	0	0.53	1.07	0.31
(V08) (672BZ) Mayaguez	7,978	7,968	99.87%	10	0.13%	7,723	191	54	5	1	2	2	0.48	0.63	1.93
(V08) (672GA) St Croix	269	267	99.26%	2	0.74%	248	9	10	1	0	0	1	2.36	7.60	10.96
(V08) (672GB) St Thomas	255	253	99.22%	2	0.78%	239	12	2	2	0	0	0	1.63	3.53	22.00
(V08) (672GC) Arecibo	2,399	2,391	99.67%	8	0.33%	2,353	30	8	8	0	0	0	0.77	1.22	0.10
(V08) (672GD) Ceiba	1,628	1,610	98.89%	18	1.11%	1,337	183	90	12	4	1	1	4.74	28.18	1.12
(V08) (672GE) Guayama	987	984	99.70%	3	0.30%	962	18	4	0	3	0	0	0.68	0.00	1.46
(V08) (672QA) Comerio	131	131	100.00%	0	0.00%	127	3	1	0	0	0	0	0.32	0.00	
(V08) (672QB) Utuado	68	68	100.00%	0	0.00%	63	2	3	0	0	0	0	1.93	0.00	
(V08) (672QC) Vieques	65	65	100.00%	0	0.00%	62	1	2	0	0	0	0	0.56	0.00	
(V08) (673) Tampa, FL	71,144	69,638	97.88%	1,506	2.12%	60,470	4,699	4,469	1,236	185	50	35	2.88	5.30	2.97
(V08) (673) James A Haley Veterans Hospital	54,786	53,573	97.79%	1,213	2.21%	46,588	3,367	3,618	1,026	121	36	30	2.94	5.20	2.02
(V08) (673BZ) New Port Richey	8,291	8,092	97.60%	199	2.40%	7,115	584	393	150	40	5	4	2.30	5.81	5.40
(V08) (673GB) Lakeland	3,957	3,886	98.21%	71	1.79%	3,136	440	310	43	20	8	0	3.70	7.39	4.97
(V08) (673GC) Brooksville	2,797	2,791	99.79%	6	0.21%	2,438	252	101	2	3	1	0	2.32	3.79	3.21
(V08) (673GF) Zephyrhills	930	913	98.17%	17	1.83%	823	48	42	15	1	0	1	4.31	2.07	2.18
(V08) (673QC) West Lakeland	24	24	100.00%	0	0.00%	11	8	5	0	0	0	0			7.88
(V08) (673QF) Winners Circle	349	349	100.00%	0	0.00%	349	0	0	0	0	0	0			
(V08) (673QI) Medical View Lane	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0			1.90
(V08) (675) Orlando, FL	86,925	83,054	95.55%	3,871	4.45%	73,205	4,792	5,057	2,805	737	226	103	3.50	7.50	3.57
(V08) (675) Orlando VA Medical Center	35,058	32,921	93.90%	2,137	6.10%	27,531	2,523	2,867	1,561	420	110	46	7.47	8.08	5.01
(V08) (675BU) Orlando Domiciliary	35	35	100.00%	0	0.00%	35	0	0	0	0	0	0			
(V08) (675GA) Viera	17,923	17,158	95.73%	765	4.27%	15,245	975	938	525	152	55	33	2.06	7.22	4.77
(V08) (675GB) William V Chappell Jr VA OPC	9,738	9,433	96.87%	305	3.13%	8,878	284	271	190	60	33	22	2.62	5.42	1.92
(V08) (675GC) Kissimmee	1,638	1,623	99.08%	15	0.92%	1,442	93	88	10	4	1	0	3.07	0.00	3.28
(V08) (675GD) Orange City	1,361	1,330	97.72%	31	2.28%	1,238	47	45	21	9	1	0	3.47	0.07	2.91

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V08) (675GE) Tavares VA Clinic	2,004	1,965	98.05%	39	1.95%	1,706	161	98	34	5	0	0	4.01	5.24	2.91
(V08) (675GF) Clermont	1,132	1,097	96.91%	35	3.09%	917	102	78	29	6	0	0	6.94	4.93	5.07
(V08) (675GG) Lake Baldwin	13,935	13,395	96.12%	540	3.88%	12,379	457	559	431	81	26	2	2.37	7.46	3.45
(V08) (675QB) Port Orange	664	664	100.00%	0	0.00%	662	2	0	0	0	0	0			
(V08) (675QC) Westside Pavilion	1,734	1,731	99.83%	3	0.17%	1,635	58	38	3	0	0	0		0.00	1.38
(V08) (675QD) Crossroads	1,703	1,702	99.94%	1	0.06%	1,537	90	75	1	0	0	0		1.29	2.12
(V09) (581) Huntington, WV	24,670	23,886	96.82%	784	3.18%	20,907	1,566	1,413	594	131	39	20	4.23	6.23	2.37
(V09) (581) Huntington VAMC	20,611	19,895	96.53%	716	3.47%	17,312	1,314	1,269	543	121	35	17	5.09	6.38	1.78
(V09) (581GA) Prestonsburg	1,723	1,671	96.98%	52	3.02%	1,524	100	47	42	8	2	0	2.95	5.30	4.52
(V09) (581GB) Charleston	2,336	2,320	99.32%	16	0.68%	2,071	152	97	9	2	2	3	3.01	3.03	3.05
(V09) (596) Lexington, KY	26,435	25,530	96.58%	905	3.42%	21,751	1,815	1,964	702	175	19	9	2.17	8.32	3.43
(V09) (596) Lexington VAMC-Leestown	10,251	10,115	98.67%	136	1.33%	8,850	681	584	111	20	3	2	2.56	5.30	3.70
(V09) (596A4) Lexington-Cooper Dr	12,314	11,617	94.34%	697	5.66%	9,315	1,021	1,281	538	137	16	6		9.59	2.47
(V09) (596BU) Lexington Domiciliary	38	38	100.00%	0	0.00%	36	2	0	0	0	0	0			
(V09) (596GA) Somerset	1,638	1,580	96.46%	58	3.54%	1,468	54	58	40	17	0	1	2.52	7.33	5.16
(V09) (596GB) Morehead	572	570	99.65%	2	0.35%	553	11	6	2	0	0	0	0.98	7.13	0.24
(V09) (596GC) Hazard	581	576	99.14%	5	0.86%	542	22	12	4	1	0	0	1.48	20.18	0.33
(V09) (596GD) Berea	1,021	1,014	99.31%	7	0.69%	967	24	23	7	0	0	0	1.12	2.41	0.36
(V09) (596QA) Cumberland River	20	20	100.00%	0	0.00%	20	0	0	0	0	0	0		0.00	0.00
(V09) (603) Louisville, KY	32,697	32,483	99.35%	214	0.65%	29,541	1,648	1,294	143	50	17	4	2.43	3.49	1.41
(V09) (603) Robley Rex VAMC	16,854	16,654	98.81%	200	1.19%	14,964	852	838	130	50	16	4	2.04	3.73	1.78
(V09) (603BU) Louisville Domiciliary	8	8	100.00%	0	0.00%	8	0	0	0	0	0	0			0.00
(V09) (603GA) Fort Knox	1,864	1,863	99.95%	1	0.05%	1,601	138	124	1	0	0	0	3.69	3.19	1.98
(V09) (603GB) New Albany	1,918	1,917	99.95%	1	0.05%	1,816	66	35	1	0	0	0	1.65	0.01	0.33
(V09) (603GC) Shively	2,714	2,713	99.96%	1	0.04%	2,464	147	102	1	0	0	0	2.57	1.53	2.27
(V09) (603GD) Dupont	2,101	2,099	99.90%	2	0.10%	1,955	99	45	2	0	0	0	2.77	0.17	1.10
(V09) (603GE) Newburg	2,831	2,825	99.79%	6	0.21%	2,560	183	82	5	0	1	0	2.74	4.59	1.11
(V09) (603GF) Grayson County	1,870	1,868	99.89%	2	0.11%	1,741	86	41	2	0	0	0	1.96	0.59	1.43
(V09) (603GG) Scott County	1,080	1,079	99.91%	1	0.09%	1,022	41	16	1	0	0	0	1.75	0.83	1.15
(V09) (603GH) Carrollton	643	643	100.00%	0	0.00%	622	19	2	0	0	0	0	1.24	0.20	1.60
(V09) (603MA) IDES Fort Knox	72	72	100.00%	0	0.00%	64	8	0	0	0	0	0		0.00	3.05
(V09) (603QA) Mount Tabor	742	742	100.00%	0	0.00%	724	9	9	0	0	0	0			0.65
(V09) (614) Memphis, TN	41,432	40,703	98.24%	729	1.76%	37,862	1,638	1,203	533	103	38	55	2.24	4.75	1.73
(V09) (614) Memphis VAMC	25,719	25,083	97.53%	636	2.47%	23,269	959	855	462	84	38	52	1.55	4.81	1.94
(V09) (614GA) Tupelo	1,468	1,462	99.59%	6	0.41%	1,383	62	17	5	1	0	0	1.73	0.11	1.04
(V09) (614GB) Jonesboro	821	820	99.88%	1	0.12%	776	41	3	0	0	0	1	1.67	3.97	2.06
(V09) (614GC) Holly Springs VA Clinic	553	552	99.82%	1	0.18%	509	42	1	0	1	0	0	3.03	0.00	3.30
(V09) (614GD) Savannah	536	536	100.00%	0	0.00%	535	0	1	0	0	0	0	0.10	0.00	0.00
(V09) (614GE) Covington	2,331	2,305	98.88%	26	1.12%	2,161	84	60	13	13	0	0	4.45	0.20	1.24
(V09) (614GF) Nonconah Boulevard VA Clinic	6,146	6,093	99.14%	53	0.86%	5,503	362	228	48	4	0	1	2.81	4.50	0.16
(V09) (614GG) Jackson	2,134	2,128	99.72%	6	0.28%	2,026	69	33	5	0	0	1	1.15	4.81	1.68
(V09) (614GI) Dyersburg	579	579	100.00%	0	0.00%	569	9	1	0	0	0	0	1.01	0.00	1.04
(V09) (614GN) Helena	242	242	100.00%	0	0.00%	228	10	4	0	0	0	0	2.25	0.00	1.68

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V09) (614QA) Union Avenue	903	903	100.00%	0	0.00%	903	0	0	0	0	0	0			
(V09) (621) Mountain Home, TN	34,541	33,527	97.06%	1,014	2.94%	29,669	2,033	1,825	739	172	67	36	4.07	5.80	2.22
(V09) (621) James H Quillen VAMC	22,846	21,986	96.24%	860	3.76%	19,333	1,340	1,313	635	143	53	29	4.84	6.12	2.12
(V09) (621BU) VADOM Mountain Home	119	119	100.00%	0	0.00%	117	2	0	0	0	0	0	1.00		
(V09) (621BY) William C Tallent VA OPC	5,820	5,785	99.40%	35	0.60%	5,151	387	247	24	5	3	3	3.22	4.04	1.45
(V09) (621GA) Rogersville	437	434	99.31%	3	0.69%	419	8	7	2	1	0	0	1.04	0.00	13.05
(V09) (621GC) Norton	727	714	98.21%	13	1.79%	593	50	71	12	0	0	1	4.48	12.17	4.42
(V09) (621GG) Morristown	709	704	99.29%	5	0.71%	658	34	12	5	0	0	0	1.91	0.17	2.59
(V09) (621GI) Sevierville	1,343	1,297	96.57%	46	3.43%	1,136	80	81	41	4	1	0	5.25	0.04	2.14
(V09) (621GJ) Bristol	1,067	1,046	98.03%	21	1.97%	927	76	43	10	9	1	1	4.24	0.00	4.12
(V09) (621GK) Campbell County	478	450	94.14%	28	5.86%	418	18	14	7	10	9	2	7.65	1.29	5.77
(V09) (621QA) Jonesville	153	153	100.00%	0	0.00%	141	6	6	0	0	0	0	1.73		
(V09) (621QB) Marion	127	127	100.00%	0	0.00%	125	2	0	0	0	0	0	0.30		
(V09) (621QC) Vansant	60	60	100.00%	0	0.00%	57	1	2	0	0	0	0	1.70		
(V09) (621QD) Knox County	655	652	99.54%	3	0.46%	594	29	29	3	0	0	0		2.40	6.48
(V09) (626) Middle Tennessee HCS, TN	62,157	59,803	96.21%	2,354	3.79%	54,056	3,016	2,731	1,349	581	268	156	5.62	6.22	2.24
(V09) (626) Nashville VAMC	25,826	24,663	95.50%	1,163	4.50%	21,974	1,357	1,332	676	282	133	72	9.79	6.66	3.02
(V09) (626A4) Alvin C York VAMC	16,339	15,859	97.06%	480	2.94%	14,913	500	446	275	109	40	56	3.63	5.01	0.64
(V09) (626GA) Dover	364	349	95.88%	15	4.12%	301	30	18	8	6	1	0	5.55	0.00	5.56
(V09) (626GC) Bowling Green	1,159	1,086	93.70%	73	6.30%	896	93	97	60	12	1	0	8.20	1.68	6.69
(V09) (626GE) Clarksville	3,500	3,412	97.49%	88	2.51%	3,101	136	175	33	8	28	19	4.02	8.23	1.75
(V09) (626GF) Chattanooga	6,373	6,070	95.25%	303	4.75%	5,292	462	316	122	126	49	6	7.68	8.15	2.68
(V09) (626GG) Tullahoma	322	316	98.14%	6	1.86%	300	7	9	2	4	0	0	1.92	4.00	4.37
(V09) (626GH) Cookeville	1,147	1,146	99.91%	1	0.09%	1,124	18	4	0	0	0	1	0.61	0.24	1.47
(V09) (626GJ) Hopkinsville	1,371	1,297	94.60%	74	5.40%	1,128	77	92	61	10	1	2	8.71	0.00	5.00
(V09) (626GK) McMinnville	764	749	98.04%	15	1.96%	734	6	9	13	2	0	0	1.93	0.34	0.93
(V09) (626GL) Roane County	343	336	97.96%	7	2.04%	289	37	10	7	0	0	0	4.43	1.15	2.88
(V09) (626GM) Maury County	748	699	93.45%	49	6.55%	528	95	76	38	11	0	0	6.89	2.74	16.42
(V09) (626GN) Athens	529	522	98.68%	7	1.32%	467	39	16	7	0	0	0	2.52	0.20	4.29
(V09) (626GO) International Plaza VA Clinic	840	808	96.19%	32	3.81%	719	51	38	17	5	10	0	5.89	1.09	1.32
(V09) (626MA) IDES Fort Campbell	216	216	100.00%	0	0.00%	216	0	0	0	0	0	0		0.01	0.00
(V09) (626QA) Albion Street	730	705	96.58%	25	3.42%	628	38	39	14	6	5	0	4.61		0.38
(V09) (626QB) Charlotte Avenue	1,415	1,399	98.87%	16	1.13%	1,291	62	46	16	0	0	0	2.87	0.60	0.73
(V09) (626QC) Pointe Center VA Clinic	134	134	100.00%	0	0.00%	118	8	8	0	0	0	0			2.54
(V09) (626QD) Glenis Drive VA Clinic	37	37	100.00%	0	0.00%	37	0	0	0	0	0	0			0.00
(V10) (538) Chillicothe, OH	16,665	15,925	95.56%	740	4.44%	13,738	1,064	1,123	621	97	13	9	4.03	8.63	5.17
(V10) (538) Chillicothe VAMC	11,030	10,397	94.26%	633	5.74%	8,919	734	744	514	97	13	9	5.91	9.45	4.12
(V10) (538GA) Athens	1,324	1,307	98.72%	17	1.28%	1,193	59	55	17	0	0	0	1.93	4.99	4.60
(V10) (538GB) Portsmouth	1,085	1,060	97.70%	25	2.30%	882	53	125	25	0	0	0	4.10	8.53	7.17
(V10) (538GC) Marietta	938	926	98.72%	12	1.28%	811	79	36	12	0	0	0	1.98	3.25	5.97
(V10) (538GD) Lancaster	1,279	1,233	96.40%	46	3.60%	1,037	99	97	46	0	0	0	3.27	9.76	6.59
(V10) (538GE) Cambridge	1,009	1,002	99.31%	7	0.69%	896	40	66	7	0	0	0	0.58	1.27	6.67
(V10) (539) Cincinnati, OH	34,639	33,954	98.02%	685	1.98%	30,809	1,863	1,282	456	147	74	8	2.92	4.87	0.99

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V10) (539) Cincinnati VAMC	23,519	22,872	97.25%	647	2.75%	20,327	1,436	1,109	427	143	73	4	4.59	5.76	0.69
(V10) (539A4) Cincinnati VAMC-Fort Thomas	789	785	99.49%	4	0.51%	774	3	8	4	0	0	0		1.12	0.05
(V10) (539GA) Bellevue	1,448	1,447	99.93%	1	0.07%	1,374	60	13	1	0	0	0	1.92	1.01	2.34
(V10) (539GB) Clermont County	2,984	2,973	99.63%	11	0.37%	2,775	152	46	7	2	0	2	1.51	2.26	1.50
(V10) (539GC) Dearborn	1,765	1,765	100.00%	0	0.00%	1,749	13	3	0	0	0	0	1.00	1.03	0.62
(V10) (539GD) Florence	1,740	1,730	99.43%	10	0.57%	1,569	101	60	7	0	1	2	2.58	3.94	2.01
(V10) (539GE) Hamilton	1,991	1,983	99.60%	8	0.40%	1,910	45	28	6	2	0	0	1.02	1.13	1.81
(V10) (539GF) Georgetown	403	399	99.01%	4	0.99%	331	53	15	4	0	0	0	4.00	0.80	4.30
(V10) (541) Cleveland, OH	80,404	75,058	93.35%	5,346	6.65%	63,209	5,325	6,524	4,395	684	155	112	5.01	9.76	3.34
(V10) (541) Louis Stokes Cleveland VAMC	33,779	31,147	92.21%	2,632	7.79%	25,742	2,245	3,160	2,276	268	57	31	4.13	10.03	4.09
(V10) (541BY) Canton	5,524	4,993	90.39%	531	9.61%	4,127	409	457	334	161	26	10	6.75	16.93	0.54
(V10) (541BZ) Youngstown	5,317	5,116	96.22%	201	3.78%	4,361	379	376	186	13	1	1	4.97	5.81	4.75
(V10) (541GB) Lorain	3,213	3,108	96.73%	105	3.27%	2,670	215	223	80	13	5	7	5.88	5.62	2.65
(V10) (541GC) Sandusky	1,713	1,616	94.34%	97	5.66%	1,464	61	91	87	9	0	1	5.38	6.79	0.82
(V10) (541GD) David F Winder VA CBOC	4,510	4,365	96.78%	145	3.22%	4,007	177	181	122	18	4	1	2.02	5.91	1.51
(V10) (541GE) McCafferty	661	654	98.94%	7	1.06%	546	65	43	7	0	0	0	3.56	3.57	4.19
(V10) (541GF) Painesville	2,638	2,583	97.92%	55	2.08%	2,392	107	84	44	8	1	2	1.51	5.11	2.67
(V10) (541GG) Akron	6,712	6,265	93.34%	447	6.66%	5,183	554	528	383	52	8	4	4.37	9.83	5.50
(V10) (541GH) East Liverpool	1,224	1,116	91.18%	108	8.82%	913	92	111	79	14	8	7	10.00	11.59	3.78
(V10) (541GI) Warren	1,940	1,816	93.61%	124	6.39%	1,501	134	181	116	5	2	1	9.53	6.10	3.60
(V10) (541GJ) New Philadelphia	1,688	1,491	88.33%	197	11.67%	1,254	83	154	161	36	0	0	10.30	11.35	4.29
(V10) (541GK) Ravenna	1,648	1,611	97.75%	37	2.25%	1,504	52	55	27	5	4	1	2.87	1.80	1.79
(V10) (541GL) Parma	9,556	8,991	94.09%	565	5.91%	7,411	744	836	472	75	12	6	4.93	9.09	2.89
(V10) (541GM) Cleveland VA Clinic-Superior	69	63	91.30%	6	8.70%	25	2	36	6	0	0	0			
(V10) (541PA) Cleveland PR RTP OH	21	21	100.00%	0	0.00%	16	3	2	0	0	0	0			
(V10) (541QF) Cuyahoga County 4 VA Mobile Clinic	191	102	53.40%	89	46.60%	93	3	6	15	7	27	40		52.38	
(V10) (552) Dayton, OH	28,003	27,436	97.98%	567	2.02%	24,139	1,797	1,500	505	42	16	4	1.52	5.77	2.24
(V10) (552) Dayton VAMC	21,192	20,720	97.77%	472	2.23%	18,181	1,339	1,200	420	35	13	4	0.70	5.80	1.23
(V10) (552GA) Middletown	1,611	1,602	99.44%	9	0.56%	1,472	86	44	8	1	0	0	1.30	3.71	2.81
(V10) (552GB) Lima	2,147	2,128	99.12%	19	0.88%	1,977	96	55	10	6	3	0	1.26	6.86	2.74
(V10) (552GC) Richmond	1,738	1,683	96.84%	55	3.16%	1,372	182	129	55	0	0	0	4.97	8.30	7.72
(V10) (552GD) Springfield	1,315	1,303	99.09%	12	0.91%	1,137	94	72	12	0	0	0	2.10	4.44	8.33
(V10) (757) Columbus, OH	32,398	30,172	93.13%	2,226	6.87%	25,177	2,360	2,635	1,651	426	106	43	6.28	9.13	3.37
(V10) (757) Chalmers P Wylie Veterans OC	26,006	24,040	92.44%	1,966	7.56%	19,967	1,885	2,188	1,440	389	99	38	6.27	9.26	1.97
(V10) (757GA) Zanesville	1,398	1,331	95.21%	67	4.79%	1,169	78	84	50	14	3	0	8.36	3.41	1.60
(V10) (757GB) Grove City	917	908	99.02%	9	0.98%	817	51	40	9	0	0	0	1.94	3.34	6.15
(V10) (757GC) Marion	1,157	1,139	98.44%	18	1.56%	992	83	64	16	2	0	0	3.22	5.79	5.32
(V10) (757GD) Newark	1,449	1,343	92.68%	106	7.32%	978	208	157	77	20	4	5	9.42	10.76	16.30
(V10) (757QA) Columbus 1 VA Mobile Clinic	9	9	100.00%	0	0.00%	9	0	0	0	0	0	0	0.00		
(V10) (757QC) Columbus VA Clinic	1,462	1,402	95.90%	60	4.10%	1,245	55	102	59	1	0	0		4.47	
(V11) (506) Ann Arbor, MI	36,429	34,548	94.84%	1,881	5.16%	30,779	1,896	1,873	1,254	358	114	155	4.53	7.92	3.07
(V11) (506) Ann Arbor VAMC	26,850	25,534	95.10%	1,316	4.90%	22,857	1,335	1,342	850	224	89	153	3.79	7.56	3.20

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V11) (506GA) Toledo	7,229	6,724	93.01%	505	6.99%	5,884	408	432	348	131	24	2	5.71	9.99	2.08
(V11) (506GB) Flint	1,116	1,063	95.25%	53	4.75%	947	51	65	50	3	0	0	6.81	1.99	4.12
(V11) (506GC) Jackson	1,234	1,227	99.43%	7	0.57%	1,091	102	34	6	0	1	0	2.80	0.86	4.54
(V11) (515) Battle Creek, MI	24,422	23,950	98.07%	472	1.93%	20,530	1,719	1,701	410	49	9	4	2.17	5.32	3.47
(V11) (515) Battle Creek VAMC	11,333	11,172	98.58%	161	1.42%	9,612	689	871	152	8	0	1	2.54	5.01	2.02
(V11) (515BU) Battle Creek Domiciliary	142	140	98.59%	2	1.41%	138	2	0	0	0	0	2			
(V11) (515BY) Wyoming	9,235	8,937	96.77%	298	3.23%	7,412	817	708	247	41	9	1	2.09	5.92	6.09
(V11) (515GA) Muskegon	1,312	1,307	99.62%	5	0.38%	1,229	48	30	5	0	0	0	1.14	1.72	2.08
(V11) (515GB) Lansing South	1,372	1,366	99.56%	6	0.44%	1,194	107	65	6	0	0	0	2.72	0.87	3.82
(V11) (515GC) Benton Harbor	1,028	1,028	100.00%	0	0.00%	945	56	27	0	0	0	0	1.23	1.82	1.49
(V11) (550) Danville, IL	19,425	18,805	96.81%	620	3.19%	17,164	837	804	405	148	66	1	2.00	7.34	2.65
(V11) (550) Danville VAMC	10,452	10,224	97.82%	228	2.18%	9,479	373	372	203	23	1	1	0.71	4.94	0.23
(V11) (550BY) Bob Michel VA OPC	4,613	4,261	92.37%	352	7.63%	3,681	316	264	193	94	65	0	3.31	14.72	6.53
(V11) (550GA) Decatur	1,352	1,314	97.19%	38	2.81%	1,215	34	65	7	31	0	0	2.51	8.59	2.35
(V11) (550GC) Lafayette	1,048	1,047	99.90%	1	0.10%	928	57	62	1	0	0	0	2.70	0.95	3.44
(V11) (550GD) Springfield	1,460	1,459	99.93%	1	0.07%	1,379	46	34	1	0	0	0	1.15	2.36	1.60
(V11) (550GF) Charleston	500	500	100.00%	0	0.00%	482	11	7	0	0	0	0	0.70	2.10	0.82
(V11) (553) Detroit, MI	28,127	26,880	95.57%	1,247	4.43%	23,093	1,780	2,007	891	151	57	148	6.23	7.60	1.91
(V11) (553) John D Dingell VAMC	26,117	24,884	95.28%	1,233	4.72%	21,359	1,613	1,912	879	149	57	148	7.39	7.68	1.89
(V11) (553GA) Yale	897	893	99.55%	4	0.45%	838	38	17	2	2	0	0	1.89		0.00
(V11) (553GB) Pontiac	1,113	1,103	99.10%	10	0.90%	896	129	78	10	0	0	0	4.52	4.57	4.19
(V11) (583) Indianapolis, IN	42,744	41,065	96.07%	1,679	3.93%	36,387	1,998	2,680	1,453	185	10	31	2.80	5.62	5.32
(V11) (583) Richard L Roudebush VAMC	38,765	37,143	95.82%	1,622	4.18%	32,653	1,876	2,614	1,403	182	10	27	3.59	5.72	5.69
(V11) (583GA) Terre Haute	1,376	1,362	98.98%	14	1.02%	1,294	50	18	13	0	0	1	0.07	3.75	3.00
(V11) (583GB) Bloomington	1,266	1,234	97.47%	32	2.53%	1,173	32	29	31	0	0	1	0.28	1.85	4.63
(V11) (583GC) Martinsville	645	645	100.00%	0	0.00%	637	8	0	0	0	0	0	0.55	0.13	0.07
(V11) (583GF) Wakeman	639	628	98.28%	11	1.72%	578	31	19	6	3	0	2	1.24	3.81	8.78
(V11) (583QA) Monroe County	29	29	100.00%	0	0.00%	28	1	0	0	0	0	0			0.00
(V11) (583QB) Indianapolis VA Clinic	21	21	100.00%	0	0.00%	21	0	0	0	0	0	0			
(V11) (583QC) Vigo County	3	3	100.00%	0	0.00%	3	0	0	0	0	0	0			3.33
(V11) (610) Northern Indiana HCS, IN	28,420	26,951	94.83%	1,469	5.17%	23,787	1,408	1,756	1,076	218	163	12	6.87	10.23	1.80
(V11) (610) Marion VAMC	8,003	7,656	95.66%	347	4.34%	6,763	362	531	291	51	4	1	7.40	9.15	2.18
(V11) (610A4) Fort Wayne VAMC	11,383	10,521	92.43%	862	7.57%	8,906	691	924	595	112	149	6	8.54	10.92	0.77
(V11) (610BU) Marion VADOM	47	47	100.00%	0	0.00%	47	0	0	0	0	0	0			
(V11) (610GA) South Bend	2,309	2,288	99.09%	21	0.91%	2,099	124	65	7	7	6	1	2.38	2.37	0.40
(V11) (610GB) Muncie	1,716	1,647	95.98%	69	4.02%	1,468	83	96	66	3	0	0	6.13	3.72	3.78
(V11) (610GC) Goshen	1,012	994	98.22%	18	1.78%	953	25	16	13	5	0	0	0.87	4.33	3.09
(V11) (610GD) Peru	941	797	84.70%	144	15.30%	661	46	90	101	35	4	4	17.75	7.83	1.54
(V11) (610QA) Fort Wayne VA Clinic	2,619	2,611	99.69%	8	0.31%	2,501	76	34	3	5	0	0			1.77
(V11) (610QB) Columbia Place	390	390	100.00%	0	0.00%	389	1	0	0	0	0	0			0.00
(V11) (655) Saginaw, MI	20,565	20,041	97.45%	524	2.55%	17,917	1,003	1,121	431	51	8	34	2.59	5.50	2.27
(V11) (655) Aleda E Lutz VAMC	13,705	13,228	96.52%	477	3.48%	11,880	590	758	385	50	8	34	2.50	6.29	2.20
(V11) (655GA) Gaylord	997	993	99.60%	4	0.40%	912	45	36	4	0	0	0	1.94	2.08	0.65

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V11) (655GB) Traverse City	735	730	99.32%	5	0.68%	608	58	64	5	0	0	0	3.84	0.95	0.75
(V11) (655GC) Oscoda	518	514	99.23%	4	0.77%	454	29	31	4	0	0	0	2.22	4.65	3.06
(V11) (655GD) Lt Col Clement Van Wagoner VA Clinic	781	780	99.87%	1	0.13%	683	60	37	1	0	0	0	2.55	1.68	4.26
(V11) (655GE) Clare	1,016	1,016	100.00%	0	0.00%	859	82	75	0	0	0	0	3.28	1.60	3.91
(V11) (655GF) Bad Axe	532	531	99.81%	1	0.19%	514	9	8	1	0	0	0	1.15	0.63	0.47
(V11) (655GG) Cadillac	920	908	98.70%	12	1.30%	794	64	50	12	0	0	0	2.77	2.87	2.25
(V11) (655GH) Cheboygan	421	419	99.52%	2	0.48%	399	10	10	2	0	0	0	1.70	2.13	0.29
(V11) (655GI) Grayling	481	467	97.09%	14	2.91%	407	26	34	14	0	0	0	3.17	3.14	2.76
(V11) (655QB) Grand Traverse	459	455	99.13%	4	0.87%	407	30	18	3	1	0	0		2.43	2.87
(V12) (537) Jesse Brown VAMC (Chicago), IL	36,488	35,251	96.61%	1,237	3.39%	31,025	1,944	2,282	914	204	94	25	4.05	7.35	2.30
(V12) (537) Jesse Brown VAMC	27,808	26,934	96.86%	874	3.14%	23,855	1,339	1,740	644	121	84	25	5.29	6.43	1.92
(V12) (537BY) Adam Benjamin Jr VA OPC	6,300	5,942	94.32%	358	5.68%	5,147	403	392	265	83	10	0	2.67	14.48	2.61
(V12) (537GA) Chicago Heights	589	587	99.66%	2	0.34%	491	46	50	2	0	0	0	2.24	0.00	5.15
(V12) (537GD) Lakeside	1,228	1,228	100.00%	0	0.00%	1,080	83	65	0	0	0	0	3.15		1.91
(V12) (537HA) Auburn Gresham	563	560	99.47%	3	0.53%	452	73	35	3	0	0	0	4.87	0.00	1.96
(V12) (556) Captain James A Lovell FHCC	27,845	27,774	99.75%	71	0.25%	26,055	1,135	584	50	15	2	4	2.15	2.48	1.33
(V12) (556) Captain James A Lovell FHCC	24,039	23,969	99.71%	70	0.29%	22,530	917	522	49	15	2	4	2.15	2.44	0.99
(V12) (556GA) Evanston	665	664	99.85%	1	0.15%	636	19	9	1	0	0	0	1.32	5.70	1.45
(V12) (556GC) McHenry	1,842	1,842	100.00%	0	0.00%	1,710	107	25	0	0	0	0	1.96	4.28	3.63
(V12) (556GD) Kenosha	1,299	1,299	100.00%	0	0.00%	1,179	92	28	0	0	0	0	2.90	2.40	2.05
(V12) (578) Hines, IL	44,777	42,874	95.75%	1,903	4.25%	38,151	2,132	2,591	1,442	358	85	18	3.72	6.95	2.63
(V12) (578) Edward Hines Junior Hospital	34,978	33,335	95.30%	1,643	4.70%	29,623	1,582	2,130	1,212	330	84	17	5.37	7.06	2.16
(V12) (578GA) Joliet	3,438	3,276	95.29%	162	4.71%	2,871	212	193	149	12	1	0	2.23	7.31	4.25
(V12) (578GC) Kankakee County	1,135	1,115	98.24%	20	1.76%	1,055	35	25	18	2	0	0	0.91	3.17	2.68
(V12) (578GD) Aurora	1,555	1,529	98.33%	26	1.67%	1,386	78	65	25	1	0	0	1.88	5.83	3.18
(V12) (578GE) Hoffman Estates	1,109	1,094	98.65%	15	1.35%	947	94	53	13	2	0	0	3.22	9.08	3.30
(V12) (578GF) LaSalle	1,268	1,255	98.97%	13	1.03%	1,161	63	31	9	4	0	0	0.94	4.41	2.58
(V12) (578GG) Oak Lawn	1,294	1,270	98.15%	24	1.85%	1,108	68	94	16	7	0	1	3.47	5.03	3.24
(V12) (585) Iron Mountain, MI	10,097	9,898	98.03%	199	1.97%	8,806	616	476	160	33	4	2	2.82	5.02	2.20
(V12) (585) Oscar G Johnson VAMC	6,496	6,321	97.31%	175	2.69%	5,454	478	389	145	24	4	2	4.82	5.15	2.81
(V12) (585GA) Hancock	522	516	98.85%	6	1.15%	466	27	23	2	4	0	0	2.63	10.27	2.17
(V12) (585GB) Rhinelander	962	958	99.58%	4	0.42%	903	44	11	3	1	0	0	2.04	3.16	0.76
(V12) (585GC) Menominee	467	464	99.36%	3	0.64%	455	4	5	2	1	0	0	0.32	1.34	2.25
(V12) (585GD) Ironwood	328	326	99.39%	2	0.61%	310	7	9	1	1	0	0	1.40	8.31	0.97
(V12) (585HA) Marquette MI	785	779	99.24%	6	0.76%	719	35	25	5	1	0	0	1.53	6.65	2.36
(V12) (585HB) Sault Saint Marie	537	534	99.44%	3	0.56%	499	21	14	2	1	0	0	1.84	0.13	1.78
(V12) (607) Madison, WI	24,527	23,438	95.56%	1,089	4.44%	20,082	1,560	1,796	829	188	47	25	4.60	8.22	1.19
(V12) (607) William S. Middleton Memorial Veterans Hospital	18,029	17,033	94.48%	996	5.52%	14,298	1,180	1,555	751	179	41	25	6.34	8.71	1.25
(V12) (607GC) Janesville	1,077	1,066	98.98%	11	1.02%	931	83	52	10	1	0	0	5.80	0.66	0.56
(V12) (607GD) Baraboo	523	519	99.24%	4	0.76%	465	34	20	4	0	0	0	4.14	0.58	0.78
(V12) (607GE) Beaver Dam	733	724	98.77%	9	1.23%	671	36	17	5	4	0	0	2.77	1.59	0.00
(V12) (607GF) Freeport	454	451	99.34%	3	0.66%	422	20	9	2	0	1	0	2.56	0.61	0.27
(V12) (607HA) Rockford	3,711	3,645	98.22%	66	1.78%	3,295	207	143	57	4	5	0	2.54	6.46	1.30

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V12) (676) Tomah, WI	14,344	14,179	98.85%	165	1.15%	13,217	545	417	134	26	1	4	2.13	4.78	1.74
(V12) (676) Tomah VAMC	9,434	9,344	99.05%	90	0.95%	8,824	288	232	70	17	1	2	2.02	4.19	0.87
(V12) (676GA) Wausau	1,226	1,217	99.27%	9	0.73%	1,070	87	60	6	3	0	0	3.22	0.00	3.01
(V12) (676GC) River Valley	1,613	1,609	99.75%	4	0.25%	1,526	57	26	4	0	0	0	1.35	1.94	0.92
(V12) (676GD) Wisconsin Rapids	1,788	1,727	96.59%	61	3.41%	1,519	110	98	53	6	0	2	2.38	8.74	4.83
(V12) (676GE) Clark County	283	282	99.65%	1	0.35%	278	3	1	1	0	0	0	1.39	0.00	2.00
(V12) (695) Milwaukee, WI	52,405	51,077	97.47%	1,328	2.53%	45,235	2,869	2,973	1,083	182	37	26	4.14	5.40	3.16
(V12) (695) Clement J Zablocki VAMC	35,621	34,756	97.57%	865	2.43%	31,042	1,831	1,883	683	133	28	21	2.61	5.64	1.67
(V12) (695BU) VADOM Milwaukee	150	149	99.33%	1	0.67%	129	14	6	1	0	0	0			
(V12) (695BY) Appleton	5,806	5,549	95.57%	257	4.43%	4,748	334	467	229	19	6	3	7.25	4.96	9.33
(V12) (695GA) Union Grove WI	956	951	99.48%	5	0.52%	903	31	17	3	2	0	0	2.05		1.08
(V12) (695GC) Cleveland	1,237	1,225	99.03%	12	0.97%	1,085	89	51	8	3	1	0	4.05	0.00	4.93
(V12) (695GD) Milo C Huempfer VA OPC	8,491	8,303	97.79%	188	2.21%	7,184	570	549	159	25	2	2	4.97	4.57	4.72
(V12) (695QA) Milwaukee VA Clinic	144	144	100.00%	0	0.00%	144	0	0	0	0	0	0			
(V15) (589) Columbia, MO	21,179	20,272	95.72%	907	4.28%	17,706	1,383	1,183	706	138	53	10	2.37	8.51	3.57
(V15) (589A4) Harry S. Truman VAMC	15,931	15,057	94.51%	874	5.49%	12,929	1,080	1,048	693	131	41	9	3.36	8.91	4.67
(V15) (589G8) Jefferson City, MO	1,219	1,193	97.87%	26	2.13%	1,072	89	32	9	5	12	0	1.20	7.74	2.25
(V15) (589GE) Kirksville	476	476	100.00%	0	0.00%	436	23	17	0	0	0	0	2.35	0.00	0.67
(V15) (589GF) Fort Leonard Wood VA Clinic	1,001	998	99.70%	3	0.30%	860	99	39	2	0	0	1	2.78	4.12	1.90
(V15) (589GH) Lake of the Ozarks	541	540	99.82%	1	0.18%	506	26	8	0	1	0	0	1.79	0.75	1.72
(V15) (589GX) Mexico	402	402	100.00%	0	0.00%	376	24	2	0	0	0	0	2.23		0.00
(V15) (589GY) St. James	407	407	100.00%	0	0.00%	390	13	4	0	0	0	0	1.00	0.00	0.29
(V15) (589JA) Sedalia	620	620	100.00%	0	0.00%	607	7	6	0	0	0	0	0.36	0.00	0.61
(V15) (589JD) Marshfield	577	574	99.48%	3	0.52%	525	22	27	2	1	0	0	1.22	2.15	7.01
(V15) (589ME) IDES Fort Leonard Wood	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0		0.00	0.00
(V15) (589) Kansas City, MO	29,549	29,199	98.82%	350	1.18%	26,275	1,339	1,585	296	45	2	7	2.42	3.39	2.61
(V15) (589) Kansas City VAMC	26,560	26,210	98.68%	350	1.32%	23,452	1,224	1,534	296	45	2	7	2.87	3.50	2.84
(V15) (589G1) Warrensburg	951	951	100.00%	0	0.00%	900	43	8	0	0	0	0	1.53	0.73	1.52
(V15) (589GB) Belton	361	361	100.00%	0	0.00%	359	2	0	0	0	0	0	0.32	0.00	0.00
(V15) (589GC) Paola	326	326	100.00%	0	0.00%	323	3	0	0	0	0	0	0.12	0.00	0.31
(V15) (589GD) Nevada	511	511	100.00%	0	0.00%	460	39	12	0	0	0	0	2.38	0.00	0.47
(V15) (589GZ) Cameron	140	140	100.00%	0	0.00%	140	0	0	0	0	0	0	0.35		0.00
(V15) (589HK) Kansas City VA Mobile Clinic	116	116	100.00%	0	0.00%	116	0	0	0	0	0	0	0.00		
(V15) (589JB) Excelsior Springs	568	568	100.00%	0	0.00%	509	28	31	0	0	0	0	3.68	0.00	0.37
(V15) (589MC) IDES Whiteman AFB	16	16	100.00%	0	0.00%	16	0	0	0	0	0	0		0.00	0.00
(V15) (589) Eastern KS HCS, KS	27,140	26,220	96.61%	920	3.39%	24,288	923	1,009	766	110	20	24	4.71	5.86	1.84
(V15) (589A5) Colmery-O'Neil VAMC	13,055	12,659	96.97%	396	3.03%	11,710	443	506	337	39	12	8	5.54	4.10	1.87
(V15) (589A6) Dwight D. Eisenhower VAMC	10,073	9,604	95.34%	469	4.66%	8,846	351	407	387	66	8	8	4.70	8.60	0.76
(V15) (589BU) Leavenworth DCHV	1,252	1,251	99.92%	1	0.08%	1,219	31	1	1	0	0	0		0.00	0.35
(V15) (589G9) Ft. Riley	31	31	100.00%	0	0.00%	31	0	0	0	0	0	0		0.00	0.00
(V15) (589GI) St. Joseph	901	891	98.89%	10	1.11%	834	39	18	9	1	0	0	1.17	1.84	4.33
(V15) (589GJ) Wyandotte County	338	331	97.93%	7	2.07%	313	5	13	1	0	0	6	11.75		0.69

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V15) (589GM) Chanute	60	41	68.33%	19	31.67%	19	10	12	16	3	0	0	23.26		20.76
(V15) (589GN) Emporia	41	41	100.00%	0	0.00%	37	4	0	0	0	0	0	2.17		4.91
(V15) (589GP) Garnett	23	22	95.65%	1	4.35%	20	1	1	0	0	0	1	13.22		5.60
(V15) (589GR) Junction City	626	619	98.88%	7	1.12%	572	16	31	7	0	0	0	0.21	0.00	6.83
(V15) (589GU) Lawrence	202	202	100.00%	0	0.00%	197	3	2	0	0	0	0	0.59	0.00	0.23
(V15) (589GV) Ft. Scott	216	212	98.15%	4	1.85%	188	13	11	3	0	0	1	3.75	0.00	5.82
(V15) (589JE) Platte City	92	86	93.48%	6	6.52%	73	6	7	5	1	0	0	6.81	0.00	2.72
(V15) (589MA) Ft. Riley DES Clinic	196	196	100.00%	0	0.00%	195	1	0	0	0	0	0		0.12	0.00
(V15) (589MD) IDES Fort Leavenworth	34	34	100.00%	0	0.00%	34	0	0	0	0	0	0		0.00	
(V15) (589) Wichita, KS	18,239	17,714	97.12%	525	2.88%	15,963	944	807	341	114	58	12	2.43	7.19	0.53
(V15) (589A7) Robert J. Dole VAMC	15,941	15,421	96.74%	520	3.26%	13,771	870	780	337	114	58	11	2.63	7.49	0.60
(V15) (589G2) Dodge City	258	258	100.00%	0	0.00%	256	2	0	0	0	0	0	0.73	0.00	0.03
(V15) (589G3) Liberal	63	62	98.41%	1	1.59%	59	2	1	1	0	0	0	2.53	0.00	0.00
(V15) (589G4) Hays	384	383	99.74%	1	0.26%	365	16	2	0	0	0	1	3.10	0.09	0.30
(V15) (589G5) Parsons	280	280	100.00%	0	0.00%	268	11	1	0	0	0	0	1.76	0.51	0.10
(V15) (589G7) Hutchinson	510	510	100.00%	0	0.00%	475	24	11	0	0	0	0	2.41	0.69	0.08
(V15) (589GW) Salina	786	783	99.62%	3	0.38%	752	19	12	3	0	0	0	1.82	1.04	0.35
(V15) (589MB) IDES McConnell AFB	17	17	100.00%	0	0.00%	17	0	0	0	0	0	0		0.00	0.00
(V15) (657) Marion, IL	23,101	22,393	96.94%	708	3.06%	18,710	1,723	1,960	591	87	28	2	5.39	6.71	3.56
(V15) (657A5) Marion VAMC	10,121	10,007	98.87%	114	1.13%	8,529	688	790	96	12	5	1	3.54	5.33	2.19
(V15) (657GJ) Evansville	6,982	6,553	93.86%	429	6.14%	5,084	607	862	376	43	10	0	7.58	8.89	4.98
(V15) (657GK) Mt. Vernon	629	540	85.85%	89	14.15%	496	24	20	58	17	13	1	18.97	0.16	0.83
(V15) (657GL) Paducah	1,289	1,271	98.60%	18	1.40%	1,121	87	63	13	5	0	0	2.12	5.03	6.49
(V15) (657GM) Effingham	635	632	99.53%	3	0.47%	542	52	38	3	0	0	0	2.99	0.79	4.78
(V15) (657GO) Hanson	218	217	99.54%	1	0.46%	181	23	13	1	0	0	0	3.29	4.55	4.00
(V15) (657GP) Owensboro	1,095	1,087	99.27%	8	0.73%	940	91	56	8	0	0	0	3.70	2.59	1.72
(V15) (657GQ) Vincennes	431	402	93.27%	29	6.73%	293	50	59	25	4	0	0	11.67	5.77	2.46
(V15) (657GR) Mayfield	634	620	97.79%	14	2.21%	546	47	27	9	5	0	0	2.16	17.16	3.56
(V15) (657GT) Carbondale	737	736	99.86%	1	0.14%	699	29	8	1	0	0	0	1.46	0.09	2.35
(V15) (657GU) Harrisburg	330	328	99.39%	2	0.61%	279	25	24	1	1	0	0	3.90	8.00	5.23
(V15) (657) Poplar Bluff, MO	12,930	12,731	98.46%	199	1.54%	11,465	564	702	146	47	3	3	3.03	5.57	4.61
(V15) (657A4) John J. Pershing VAMC	7,747	7,591	97.99%	156	2.01%	6,768	325	498	108	43	3	2	4.48	5.62	4.98
(V15) (657GF) West Plains	1,229	1,216	98.94%	13	1.06%	1,098	58	60	11	1	0	1	2.73	9.51	6.47
(V15) (657GG) Paragould	888	886	99.77%	2	0.23%	811	48	27	2	0	0	0	2.70	3.11	1.36
(V15) (657GH) Cape Girardeau	1,158	1,146	98.96%	12	1.04%	1,056	49	41	12	0	0	0	1.48	8.41	5.52
(V15) (657GI) Farmington	1,283	1,274	99.30%	9	0.70%	1,168	53	53	6	3	0	0	2.27	2.47	3.89
(V15) (657GN) Salem	45	44	97.78%	1	2.22%	39	1	4	1	0	0	0	3.11		
(V15) (657GV) Sikeston	580	574	98.97%	6	1.03%	525	30	19	6	0	0	0	1.76	1.41	5.14
(V15) (657) St. Louis, MO	38,302	36,708	95.84%	1,594	4.16%	30,660	3,114	2,934	1,131	249	136	78	6.98	8.33	3.90
(V15) (657) John J. Cochran VAMC	23,757	22,736	95.70%	1,021	4.30%	18,899	1,932	1,905	762	128	83	48	7.31	7.70	3.24
(V15) (657A0) St Louis-Jeff Bks.	11,474	11,045	96.26%	429	3.74%	9,353	910	782	250	101	50	28	6.75	11.03	4.22
(V15) (657GA) Belleville	788	667	84.64%	121	15.36%	460	91	116	99	19	2	1	13.52	4.64	4.15
(V15) (657GB) St. Louis County	884	879	99.43%	5	0.57%	743	96	40	4	0	1	0	4.05	3.56	3.03

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V15) (657GD) St. Charles	943	925	98.09%	18	1.91%	794	63	68	16	1	0	1	4.88	6.31	2.99
(V15) (657GS) Washington	443	443	100.00%	0	0.00%	398	22	23	0	0	0	0	3.04	5.05	0.43
(V15) (657MA) IDES Scott AFB	13	13	100.00%	0	0.00%	13	0	0	0	0	0	0		0.00	0.00
(V16) (502) Alexandria, LA	18,462	17,395	94.22%	1,067	5.78%	15,087	1,059	1,249	768	146	58	95	9.15	8.65	6.22
(V16) (502) Alexandria VAMC	12,408	11,813	95.20%	595	4.80%	10,709	545	559	357	109	40	89	9.94	8.86	2.91
(V16) (502GA) Jennings	862	805	93.39%	57	6.61%	735	29	41	48	9	0	0	0.77	0.20	13.33
(V16) (502GB) Lafayette	3,179	2,839	89.30%	340	10.70%	1,957	327	555	295	25	17	3	13.60	8.77	8.97
(V16) (502GE) Lake Charles	373	315	84.45%	58	15.55%	257	30	28	53	2	0	3	12.21	0.00	
(V16) (502GF) Fort Polk	1,123	1,106	98.49%	17	1.51%	936	108	62	15	1	1	0	2.95	0.38	6.76
(V16) (502GG) Natchitoches	449	449	100.00%	0	0.00%	441	7	1	0	0	0	0	0.70	0.00	0.83
(V16) (502QB) Lafayette Campus B	68	68	100.00%	0	0.00%	52	13	3	0	0	0	0			4.57
(V16) (520) Gulf Coast HCS, MS	47,472	45,891	96.67%	1,581	3.33%	40,653	2,736	2,502	1,175	243	71	92	6.55	5.14	4.67
(V16) (520) Biloxi VAMC	22,270	21,841	98.07%	429	1.93%	19,945	1,008	888	312	72	22	23	6.58	2.71	7.23
(V16) (520BZ) Pensacola	14,735	13,802	93.67%	933	6.33%	11,695	1,049	1,058	712	131	40	50	8.47	8.32	2.76
(V16) (520GA) Mobile	4,940	4,909	99.37%	31	0.63%	4,430	309	170	10	13	2	6	3.34	3.55	2.20
(V16) (520GB) Panama City Beach	2,688	2,598	96.65%	90	3.35%	2,167	202	229	79	11	0	0	8.90	0.79	2.68
(V16) (520GC) Eglin AFB	2,839	2,741	96.55%	98	3.45%	2,416	168	157	62	16	7	13	4.63	4.07	11.14
(V16) (564) Fayetteville, AR	30,127	29,657	98.44%	470	1.56%	27,032	1,365	1,260	387	74	6	3	1.46	4.81	1.00
(V16) (564) Fayetteville VAMC	16,628	16,260	97.79%	368	2.21%	14,323	951	986	294	65	6	3	2.12	5.63	1.03
(V16) (564BY) Gene Taylor	6,654	6,571	98.75%	83	1.25%	6,124	284	163	75	8	0	0	1.56	3.91	1.16
(V16) (564GA) Harrison	288	288	100.00%	0	0.00%	268	11	9	0	0	0	0	1.71	0.00	0.61
(V16) (564GB) Fort Smith	3,098	3,082	99.48%	16	0.52%	2,912	81	89	15	1	0	0	1.00	6.99	1.17
(V16) (564GC) Branson	2,499	2,496	99.88%	3	0.12%	2,466	19	11	3	0	0	0	0.49	0.13	0.54
(V16) (564GD) Ozark	341	341	100.00%	0	0.00%	329	11	1	0	0	0	0	1.23	1.20	0.00
(V16) (564GE) Jay	619	619	100.00%	0	0.00%	610	8	1	0	0	0	0	0.62	0.00	0.62
(V16) (580) Houston, TX	75,523	74,355	98.45%	1,168	1.55%	67,140	3,656	3,559	919	193	28	28	3.75	3.37	2.01
(V16) (580) Michael E DeBakey VAMC	49,265	48,572	98.59%	693	1.41%	44,006	2,277	2,289	590	80	18	5	3.76	3.20	1.27
(V16) (580BY) Beaumont	4,086	4,065	99.49%	21	0.51%	3,861	118	86	20	1	0	0	1.68	1.97	0.39
(V16) (580BZ) Charles Wilson VA OPC	2,922	2,842	97.26%	80	2.74%	2,288	241	313	56	24	0	0	4.77	14.76	2.21
(V16) (580GC) Galveston County	3,740	3,574	95.56%	166	4.44%	3,337	124	113	77	60	8	21	8.09	0.96	7.04
(V16) (580GD) Conroe	4,257	4,222	99.18%	35	0.82%	3,744	249	229	31	2	1	1	2.77	2.73	2.88
(V16) (580GE) Katy	3,510	3,496	99.60%	14	0.40%	3,040	258	198	14	0	0	0	3.74	3.02	1.80
(V16) (580GF) Lake Jackson	1,204	1,203	99.92%	1	0.08%	1,103	65	35	1	0	0	0	2.11		2.17
(V16) (580GG) Richmond	2,379	2,356	99.03%	23	0.97%	2,074	163	119	22	1	0	0	3.16	4.08	2.05
(V16) (580GH) Tomball	4,160	4,025	96.75%	135	3.25%	3,687	161	177	108	25	1	1	3.26	4.91	3.54
(V16) (586) Jackson, MS	26,727	25,815	96.59%	912	3.41%	23,384	1,247	1,184	619	122	151	20	4.85	6.59	0.75
(V16) (586) G. V. (Sonny) Montgomery VAMC	22,617	21,736	96.10%	881	3.90%	19,904	853	979	590	120	151	20	6.00	6.62	0.63
(V16) (586GA) Durant (Kosciusko)	255	255	100.00%	0	0.00%	217	28	10	0	0	0	0	2.94	0.00	1.88
(V16) (586GB) Meridian	569	566	99.47%	3	0.53%	399	93	74	2	1	0	0	6.36	0.00	0.17
(V16) (586GC) Greenville	380	380	100.00%	0	0.00%	274	74	32	0	0	0	0	5.25	0.00	0.00
(V16) (586GD) Hattiesburg	1,704	1,686	98.94%	18	1.06%	1,604	41	41	18	0	0	0	2.00	0.00	0.05
(V16) (586GE) Natchez (Adams County)	282	281	99.65%	1	0.35%	230	37	14	1	0	0	0	3.94	0.00	0.45
(V16) (586GF) Columbus	469	469	100.00%	0	0.00%	404	57	8	0	0	0	0	3.20	0.00	0.09

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V16) (586GG) McComb	451	442	98.00%	9	2.00%	352	64	26	8	1	0	0	3.64		9.69
(V16) (598) Little Rock, AR	45,577	44,245	97.08%	1,332	2.92%	39,017	2,601	2,627	789	332	130	81	5.01	7.13	1.93
(V16) (598) John L McClellan Memorial Veterans Hospital	17,614	16,982	96.41%	632	3.59%	14,865	984	1,133	407	93	77	55	2.45	7.04	0.00
(V16) (598A0) Central AR. Veterans HCS NLR	19,052	18,623	97.75%	429	2.25%	16,476	1,087	1,060	265	143	10	11	5.77	6.30	1.89
(V16) (598GA) Mountain Home	1,037	1,028	99.13%	9	0.87%	929	61	38	5	0	0	4	3.05	0.60	1.97
(V16) (598GB) El Dorado	972	964	99.18%	8	0.82%	901	31	32	8	0	0	0	3.58	0.00	2.79
(V16) (598GC) Hot Springs	1,686	1,625	96.38%	61	3.62%	1,381	129	115	36	15	5	5	6.74	8.39	0.98
(V16) (598GD) Mena	482	480	99.59%	2	0.41%	470	5	5	0	0	0	2	0.38	0.00	1.93
(V16) (598GE) Pine Bluff	1,026	1,005	97.95%	21	2.05%	880	76	49	17	2	2	0	5.38	0.00	4.99
(V16) (598GF) Searcy	1,041	1,022	98.17%	19	1.83%	878	88	56	14	5	0	0	5.88	0.00	1.57
(V16) (598GG) Conway	1,946	1,796	92.29%	150	7.71%	1,543	126	127	36	74	36	4	6.05	19.94	1.81
(V16) (598GH) Russellville	721	720	99.86%	1	0.14%	694	14	12	1	0	0	0	1.53	0.42	0.07
(V16) (623) Muskogee, OK	22,441	21,442	95.55%	999	4.45%	18,579	1,237	1,626	898	74	12	15	5.68	5.83	4.35
(V16) (623) Jack C Montgomery VAMC	11,887	11,522	96.93%	365	3.07%	10,203	537	782	326	28	7	4	4.98	4.49	2.07
(V16) (623BY) Tulsa	9,316	8,690	93.28%	626	6.72%	7,164	691	835	565	46	5	10	6.89	8.00	7.83
(V16) (623GA) Hartshorne	518	515	99.42%	3	0.58%	505	5	5	3	0	0	0	0.66	0.15	1.07
(V16) (623GB) Vinita	720	715	99.31%	5	0.69%	707	4	4	4	0	0	1	2.21	1.68	0.12
(V16) (629) New Orleans, LA	35,898	35,092	97.75%	806	2.25%	29,316	3,077	2,699	694	96	8	8	4.86	6.22	3.33
(V16) (629) New Orleans VAMC	23,066	22,495	97.52%	571	2.48%	18,630	1,983	1,882	491	68	5	7	6.02	6.72	1.60
(V16) (629BY) Baton Rouge	6,556	6,426	98.02%	130	1.98%	5,216	683	527	109	18	3	0	3.53	5.46	6.83
(V16) (629GA) Houma	1,316	1,261	95.82%	55	4.18%	1,060	85	116	54	1	0	0	7.78	1.68	8.34
(V16) (629GB) Hammond	1,753	1,733	98.86%	20	1.14%	1,548	127	58	16	4	0	0	4.48	3.52	0.18
(V16) (629GC) Slidell	1,825	1,800	98.63%	25	1.37%	1,639	103	58	20	5	0	0	4.30	2.51	0.45
(V16) (629GD) St. John	636	633	99.53%	3	0.47%	534	62	37	2	0	0	1	3.22	1.86	5.73
(V16) (629GE) Franklin	377	376	99.73%	1	0.27%	353	12	11	1	0	0	0	3.17	0.00	11.44
(V16) (629GF) Bogalusa	369	368	99.73%	1	0.27%	336	22	10	1	0	0	0	2.43	0.00	6.49
(V16) (635) Oklahoma City, OK	38,659	37,566	97.17%	1,093	2.83%	34,066	1,769	1,731	814	198	55	26	2.95	7.01	2.33
(V16) (635) Oklahoma City VAMC	31,373	30,353	96.75%	1,020	3.25%	27,498	1,432	1,423	747	197	52	24	3.47	7.01	2.62
(V16) (635GA) Lawton	2,482	2,443	98.43%	39	1.57%	2,113	136	194	35	1	1	2	4.64	8.19	1.59
(V16) (635GB) Wichita Falls	800	786	98.25%	14	1.75%	695	58	33	14	0	0	0	4.29	1.92	1.42
(V16) (635GC) Blackwell	135	135	100.00%	0	0.00%	134	0	1	0	0	0	0	0.12	0.00	0.00
(V16) (635GD) Ada	369	368	99.73%	1	0.27%	363	5	0	1	0	0	0	0.11	0.00	0.71
(V16) (635GE) Stillwater	444	442	99.55%	2	0.45%	390	35	17	2	0	0	0	2.70	2.64	0.63
(V16) (635GF) Altus	111	111	100.00%	0	0.00%	108	1	2	0	0	0	0	0.00	0.00	1.58
(V16) (635GG) Enid	282	280	99.29%	2	0.71%	276	2	2	2	0	0	0	0.14	14.25	0.30
(V16) (635HB) Ardmore	487	486	99.79%	1	0.21%	477	7	2	1	0	0	0	0.58	1.78	1.27
(V16) (635QB) South Oklahoma City	2,176	2,162	99.36%	14	0.64%	2,012	93	57	12	0	2	0	1.91	4.09	2.38
(V16) (667) Shreveport, LA	22,719	22,025	96.95%	694	3.05%	19,161	1,652	1,212	494	148	30	22	6.37	5.28	2.91
(V16) (667) Overton Brooks VAMC	17,297	16,808	97.17%	489	2.83%	14,607	1,337	864	308	136	30	15	6.33	5.61	2.51
(V16) (667GA) Texarkana	1,970	1,852	94.01%	118	5.99%	1,563	128	161	108	9	0	1	9.02	1.76	2.85
(V16) (667GB) Monroe	1,540	1,520	98.70%	20	1.30%	1,364	78	78	20	0	0	0	3.54	0.57	1.97
(V16) (667GC) Longview	1,902	1,835	96.48%	67	3.52%	1,617	109	109	58	3	0	6	6.20	3.97	4.78
(V16) (667MA) IDES Barksdale AFB	10	10	100.00%	0	0.00%	10	0	0	0	0	0	0		0.00	0.00

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V17) (549) Dallas, TX	74,046	72,843	98.38%	1,203	1.62%	65,755	3,732	3,356	996	167	15	25	5.22	3.13	1.39
(V17) (549) Dallas VAMC	46,554	45,879	98.55%	675	1.45%	42,311	1,762	1,806	571	75	7	22	5.26	3.04	0.40
(V17) (549A4) Sam Rayburn Memorial Veterans Center	6,859	6,781	98.86%	78	1.14%	6,038	341	402	58	17	2	1	4.05	3.61	1.90
(V17) (549BY) Fort Worth VA Clinic	13,574	13,229	97.46%	345	2.54%	11,500	995	734	304	34	6	1	5.67	3.41	2.69
(V17) (549GA) Tyler	373	373	100.00%	0	0.00%	345	22	6	0	0	0	0		2.07	0.73
(V17) (549GD) Denton	1,487	1,484	99.80%	3	0.20%	1,109	267	108	3	0	0	0	5.17	1.93	1.40
(V17) (549GE) Bridgeport	216	216	100.00%	0	0.00%	199	15	2	0	0	0	0	1.79	0.50	4.41
(V17) (549GF) Granbury	263	261	99.24%	2	0.76%	231	18	12	2	0	0	0	2.84		
(V17) (549GH) Greenville	368	359	97.55%	9	2.45%	300	48	11	3	6	0	0	3.40	0.33	15.73
(V17) (549GJ) Sherman	862	851	98.72%	11	1.28%	653	79	119	10	0	0	1	7.09	0.75	2.60
(V17) (549GL) Plano	1,327	1,313	98.94%	14	1.06%	1,186	65	62	14	0	0	0	3.77	0.00	0.72
(V17) (549QC) Broadway	2,163	2,097	96.95%	66	3.05%	1,883	120	94	31	35	0	0	7.52	0.49	3.61
(V17) (671) San Antonio, TX	57,932	55,253	95.38%	2,679	4.62%	48,407	3,244	3,602	1,795	585	225	74	6.12	7.07	2.51
(V17) (671) Audie L Murphy Memorial Veterans Hospital	40,741	38,590	94.72%	2,151	5.28%	34,004	1,989	2,597	1,385	490	205	71	7.57	7.15	2.56
(V17) (671A4) Kerrville VAMC	3,582	3,433	95.84%	149	4.16%	3,018	207	208	127	16	6	0	4.74	6.25	1.41
(V17) (671BU) San Antonio Domiciliary	493	493	100.00%	0	0.00%	452	17	24	0	0	0	0			0.22
(V17) (671BY) Frank M Tejada VA OPC	6,841	6,750	98.67%	91	1.33%	5,777	543	430	74	14	2	1	3.64	7.17	2.65
(V17) (671GB) Victoria	751	730	97.20%	21	2.80%	642	58	30	20	1	0	0	5.25	2.88	3.29
(V17) (671GF) South Bexar County	1,058	899	84.97%	159	15.03%	710	106	83	107	41	9	2	16.73		1.98
(V17) (671GH) Beeville	159	159	100.00%	0	0.00%	159	0	0	0	0	0	0	0.00		
(V17) (671GK) San Antonio	1,499	1,499	100.00%	0	0.00%	1,299	138	62	0	0	0	0	2.83		
(V17) (671GL) New Braunfels VA Clinic	471	449	95.33%	22	4.67%	343	64	42	22	0	0	0	6.38		
(V17) (671GN) Seguin	138	138	100.00%	0	0.00%	129	7	2	0	0	0	0	1.80		
(V17) (671GO) North Central Federal VA Clinic	2,199	2,113	96.09%	86	3.91%	1,874	115	124	60	23	3	0	6.21	2.39	3.36
(V17) (674) Temple, TX	66,524	64,094	96.35%	2,430	3.65%	54,785	4,709	4,600	1,818	510	50	52	8.33	5.67	3.17
(V17) (674) Olin E Teague Veterans Center	37,187	35,691	95.98%	1,496	4.02%	30,692	2,507	2,492	1,119	318	38	21	11.36	5.38	3.43
(V17) (674A4) Doris Miller VAMC	6,680	6,571	98.37%	109	1.63%	5,786	415	370	99	8	0	2	5.87	3.87	1.51
(V17) (674BY) Austin	16,989	16,311	96.01%	678	3.99%	13,546	1,344	1,421	473	171	9	25	8.92	6.84	2.35
(V17) (674GA) Palestine	919	915	99.56%	4	0.44%	808	84	23	4	0	0	0	2.92	0.63	3.33
(V17) (674GB) Brownwood	1,282	1,274	99.38%	8	0.62%	1,136	96	42	7	0	0	1	2.13	1.82	5.63
(V17) (674GC) Bryan	1,651	1,603	97.09%	48	2.91%	1,425	110	68	33	9	3	3	3.11	2.31	10.28
(V17) (674GD) Cedar Park	1,607	1,527	95.02%	80	4.98%	1,228	121	178	76	4	0	0	7.50	10.89	4.81
(V17) (674HB) LaGrange	209	202	96.65%	7	3.35%	164	32	6	7	0	0	0	3.84	0.00	21.30
(V17) (740) VA Texas Valley Coastal Bend HCS	21,807	20,499	94.00%	1,308	6.00%	18,071	1,056	1,372	852	332	56	68	6.73	9.83	3.28
(V17) (740) Harlingen VA Clinic	3,707	3,461	93.36%	246	6.64%	2,887	295	279	151	29	26	40	6.40	11.54	3.29
(V17) (740GA) Harlingen	4,734	4,480	94.63%	254	5.37%	4,030	174	276	196	39	7	12	5.63	7.50	4.30
(V17) (740GB) McAllen	5,897	5,762	97.71%	135	2.29%	5,293	185	284	121	11	1	2	2.99	5.30	3.22
(V17) (740GC) Corpus Christi	5,700	5,052	88.63%	648	11.37%	4,217	350	485	360	252	22	14	14.70	11.74	3.25
(V17) (740GD) Laredo	1,769	1,744	98.59%	25	1.41%	1,644	52	48	24	1	0	0	2.67	1.35	0.84
(V18) (501) New Mexico HCS	34,791	33,485	96.25%	1,306	3.75%	28,840	2,468	2,177	843	301	115	47	5.44	6.44	6.79
(V18) (501) Raymond G Murphy VAMC	26,870	25,831	96.13%	1,039	3.87%	22,150	1,900	1,781	701	203	97	38	7.60	6.14	4.36
(V18) (501G2) Las Vegas	728	671	92.17%	57	7.83%	553	69	49	27	23	7	0	4.63	0.00	24.25

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V18) (501GA) Artesia	667	651	97.60%	16	2.40%	580	35	36	5	5	2	4	1.69	0.00	32.72
(V18) (501GB) Farmington	790	761	96.33%	29	3.67%	624	86	51	23	5	0	1	6.37	0.00	7.71
(V18) (501GC) Silver City	402	394	98.01%	8	1.99%	354	29	11	3	3	2	0	2.27	0.17	21.27
(V18) (501GD) Gallup NM	585	582	99.49%	3	0.51%	548	4	30	2	1	0	0	0.52	0.00	17.31
(V18) (501GE) Espanola	311	291	93.57%	20	6.43%	269	12	10	8	7	2	3	3.05	0.00	30.43
(V18) (501GH) Truth or Consequences	434	434	100.00%	0	0.00%	434	0	0	0	0	0	0	0.01		0.00
(V18) (501GI) Alamogordo	495	490	98.99%	5	1.01%	425	50	15	2	2	1	0	2.80	0.00	13.46
(V18) (501GJ) Durango	550	546	99.27%	4	0.73%	544	1	1	4	0	0	0	0.21	0.00	1.01
(V18) (501GK) Santa Fe	708	699	98.73%	9	1.27%	603	63	33	8	0	0	1	3.72	1.54	6.25
(V18) (501GM) Northwest Metro VA Clinic	1,988	1,878	94.47%	110	5.53%	1,530	199	149	57	50	3	0	3.91	15.49	7.90
(V18) (501HB) Raton	234	228	97.44%	6	2.56%	197	20	11	3	2	1	0	2.87	0.00	23.74
(V18) (501MA) IDES Kirtland AFB	29	29	100.00%	0	0.00%	29	0	0	0	0	0	0		0.00	0.00
(V18) (504) Amarillo, TX	15,311	14,150	92.42%	1,161	7.58%	12,410	808	932	767	267	81	46	7.00	12.48	4.44
(V18) (504) Thomas E Creek VAMC	10,897	9,982	91.60%	915	8.40%	8,690	570	722	623	195	63	34	10.88	12.44	4.82
(V18) (504BY) Lubbock TX	3,899	3,653	93.69%	246	6.31%	3,248	209	196	144	72	18	12	3.32	12.59	4.30
(V18) (504BZ) Clovis	388	388	100.00%	0	0.00%	360	21	7	0	0	0	0	0.70		2.34
(V18) (504GA) Childress	83	83	100.00%	0	0.00%	80	2	1	0	0	0	0	0.80		0.00
(V18) (504HB) Dalhart	44	44	100.00%	0	0.00%	32	6	6	0	0	0	0	7.69		
(V18) (519) Big Spring, TX	7,719	7,541	97.69%	178	2.31%	6,288	678	575	130	45	1	2	4.44	5.39	4.54
(V18) (519) George H OBrien Jr VAMC	2,899	2,816	97.14%	83	2.86%	2,309	269	238	50	32	1	0	6.32	6.06	0.91
(V18) (519GA) Permian Basin	1,554	1,535	98.78%	19	1.22%	1,178	188	169	17	2	0	0	4.89	6.12	6.82
(V18) (519GB) Hobbs	297	294	98.99%	3	1.01%	274	11	9	1	2	0	0	0.49		6.25
(V18) (519GD) Fort Stockton	33	32	96.97%	1	3.03%	21	5	6	1	0	0	0	7.36		
(V18) (519HC) Abilene	1,916	1,848	96.45%	68	3.55%	1,575	150	123	57	9	0	2	4.88	2.83	10.35
(V18) (519HD) Stamford	25	25	100.00%	0	0.00%	24	1	0	0	0	0	0	2.04		
(V18) (519HF) San Angelo	995	991	99.60%	4	0.40%	907	54	30	4	0	0	0	2.26	3.05	2.09
(V18) (644) Phoenix, AZ	58,811	55,600	94.54%	3,211	5.46%	48,209	3,625	3,766	2,378	614	142	77	6.25	8.16	2.91
(V18) (644) Carl T Hayden VAMC	40,439	37,971	93.90%	2,468	6.10%	32,573	2,620	2,778	1,874	436	99	59	7.67	8.39	2.69
(V18) (644BY) Southeast	8,868	8,361	94.28%	507	5.72%	7,260	570	531	328	118	43	18	7.03	8.78	4.17
(V18) (644GA) Sun City	5,158	5,026	97.44%	132	2.56%	4,665	174	187	86	46	0	0	3.29	4.09	3.53
(V18) (644GB) Show Low	1,027	1,012	98.54%	15	1.46%	894	75	43	13	2	0	0	2.84	9.19	1.70
(V18) (644GC) Southwest	140	139	99.29%	1	0.71%	129	8	2	1	0	0	0	1.99		0.00
(V18) (644GD) Payson	178	178	100.00%	0	0.00%	168	10	0	0	0	0	0	2.28		1.53
(V18) (644GE) Thunderbird	1,885	1,809	95.97%	76	4.03%	1,541	100	168	67	9	0	0	6.51	10.71	0.76
(V18) (644GF) Globe	326	325	99.69%	1	0.31%	290	23	12	1	0	0	0	3.08		0.15
(V18) (644GG) Northeast Phoenix VA Clinic	765	754	98.56%	11	1.44%	664	45	45	8	3	0	0	4.72	5.42	1.83
(V18) (644GH) Phoenix Midtown	25	25	100.00%	0	0.00%	25	0	0	0	0	0	0	0.00		
(V18) (649) Northern Arizona HCS	15,282	14,528	95.07%	754	4.93%	13,081	734	713	499	157	74	24	4.83	11.06	3.76
(V18) (649) Bob Stump VAMC	11,144	10,532	94.51%	612	5.49%	9,601	463	468	397	119	72	24	3.23	11.37	5.08
(V18) (649GA) Kingman	1,317	1,293	98.18%	24	1.82%	1,073	137	83	24	0	0	0	5.80	4.38	2.13
(V18) (649GB) Flagstaff	599	594	99.17%	5	0.83%	543	34	17	5	0	0	0	2.19	3.90	0.52
(V18) (649GC) Lake Havasu	1,031	985	95.54%	46	4.46%	892	47	46	24	20	2	0	7.59	6.23	0.16
(V18) (649GD) Anthem	421	419	99.52%	2	0.48%	357	20	42	2	0	0	0	5.34	2.50	0.38

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V18) (649GE) Cottonwood	770	705	91.56%	65	8.44%	615	33	57	47	18	0	0	8.90	2.88	3.20
(V18) (678) Southern Arizona HCS	37,804	36,190	95.73%	1,614	4.27%	30,932	2,612	2,646	1,114	318	138	44	4.68	7.17	3.12
(V18) (678) Tucson VAMC	27,978	26,532	94.83%	1,446	5.17%	22,524	1,927	2,081	984	293	126	43	5.11	7.98	3.50
(V18) (678GA) Sierra Vista	2,242	2,160	96.34%	82	3.66%	1,837	161	162	73	5	3	1	4.06	6.34	3.46
(V18) (678GB) Yuma	1,641	1,630	99.33%	11	0.67%	1,499	64	67	9	1	1	0	2.55	2.31	1.59
(V18) (678GC) Casa Grande	1,855	1,853	99.89%	2	0.11%	1,735	87	31	1	0	1	0	1.74	1.18	2.31
(V18) (678GD) Safford	289	277	95.85%	12	4.15%	247	16	14	6	4	2	0	6.30	10.88	1.70
(V18) (678GE) Green Valley	381	378	99.21%	3	0.79%	365	8	5	3	0	0	0	1.45	1.50	1.46
(V18) (678GF) Northwest Tucson VA Clinic	1,957	1,946	99.44%	11	0.56%	1,593	192	161	11	0	0	0	4.50	4.75	1.87
(V18) (678GG) Southeast Tucson VA Clinic	1,425	1,378	96.70%	47	3.30%	1,096	157	125	27	15	5	0	11.09	3.90	3.31
(V18) (678MA) IDES Davis-Monthan AFB	13	13	100.00%	0	0.00%	13	0	0	0	0	0	0		1.20	0.67
(V18) (678MB) IDES Fort Huachuca	23	23	100.00%	0	0.00%	23	0	0	0	0	0	0		0.33	1.20
(V18) (756) El Paso, TX	23,103	22,466	97.24%	637	2.76%	18,921	2,042	1,503	505	72	38	22	7.53	4.61	4.54
(V18) (756) El Paso VA Clinic	19,216	18,628	96.94%	588	3.06%	15,569	1,761	1,298	459	69	38	22	10.33	4.54	4.85
(V18) (756GA) Las Cruces	1,688	1,683	99.70%	5	0.30%	1,560	58	65	5	0	0	0	1.68	0.75	3.40
(V18) (756GB) El Paso Eastside	1,960	1,916	97.76%	44	2.24%	1,641	152	123	41	3	0	0	3.99	4.66	3.93
(V18) (756MA) IDES Fort Bliss	239	239	100.00%	0	0.00%	151	71	17	0	0	0	0		7.37	2.34
(V19) (436) Montana HCS	17,202	16,063	93.38%	1,139	6.62%	14,054	866	1,143	694	313	86	46	5.05	11.67	5.12
(V19) (436) Fort Harrison VA Medical Center	6,555	6,046	92.23%	509	7.77%	5,172	368	506	323	143	29	14	9.30	10.48	7.14
(V19) (436GA) Anaconda	212	209	98.58%	3	1.42%	191	5	13	3	0	0	0	3.12	0.07	1.83
(V19) (436GB) Great Falls	1,393	1,375	98.71%	18	1.29%	1,273	51	51	14	3	1	0	2.69	3.96	2.97
(V19) (436GC) Missoula	2,039	1,914	93.87%	125	6.13%	1,718	76	120	87	27	8	3	6.53	7.10	8.69
(V19) (436GD) Bozeman	831	775	93.26%	56	6.74%	641	63	71	27	18	9	2	4.97	23.55	1.04
(V19) (436GF) Kalispell	1,516	1,439	94.92%	77	5.08%	1,247	75	117	68	7	1	1	5.15	22.56	3.45
(V19) (436GH) Billings	3,539	3,206	90.59%	333	9.41%	2,812	173	221	156	113	38	26	4.50	14.72	2.72
(V19) (436GI) Glasgow	113	108	95.58%	5	4.42%	88	8	12	5	0	0	0	5.65	0.00	14.38
(V19) (436GJ) Miles City VA Clinic	349	345	98.85%	4	1.15%	328	11	6	4	0	0	0	1.99	0.06	4.92
(V19) (436GK) Glendive	86	85	98.84%	1	1.16%	77	5	3	1	0	0	0	0.48	3.00	12.10
(V19) (436GL) Cut Bank	124	122	98.39%	2	1.61%	113	5	4	2	0	0	0	2.37	3.00	4.00
(V19) (436GM) Lewistown	241	237	98.34%	4	1.66%	211	17	9	3	1	0	0	1.63	5.57	4.82
(V19) (436HC) Merrill Lundman VA OPC	198	196	98.99%	2	1.01%	177	9	10	1	1	0	0	2.57	14.57	1.00
(V19) (436MA) IDES Malmstrom AFB	6	6	100.00%	0	0.00%	6	0	0	0	0	0	0		0.00	
(V19) (442) Cheyenne, WY	13,291	12,506	94.09%	785	5.91%	11,030	703	773	597	155	19	14	2.89	8.69	4.55
(V19) (442) Cheyenne VA Medical Center	7,792	7,370	94.58%	422	5.42%	6,449	451	470	330	75	11	6	3.33	7.65	3.35
(V19) (442GB) Sidney	170	167	98.24%	3	1.76%	153	9	5	3	0	0	0	1.54	9.80	3.15
(V19) (442GC) Fort Collins	2,607	2,410	92.44%	197	7.56%	2,134	123	153	151	38	6	2	2.81	10.24	6.17
(V19) (442GD) Greeley	2,252	2,101	93.29%	151	6.71%	1,864	111	126	101	42	2	6	2.97	11.23	6.02
(V19) (442HK) Wheatland VA Mobile Clinic	224	221	98.66%	3	1.34%	204	7	10	3	0	0	0	1.84		6.00
(V19) (442QA) Rawlins	135	127	94.07%	8	5.93%	123	2	2	8	0	0	0	2.61	8.57	2.64
(V19) (442QB) Torrington VA Mobile Clinic	111	110	99.10%	1	0.90%	103	0	7	1	0	0	0	2.45		1.50
(V19) (554) Denver, CO	53,615	48,371	90.22%	5,244	9.78%	40,465	3,660	4,246	3,200	1,332	463	249	11.68	11.35	5.32
(V19) (554) Denver VA Medical Center	27,970	25,127	89.84%	2,843	10.16%	20,759	1,960	2,408	1,953	559	187	144	9.85	10.97	5.78

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V19) (5549AB) VANURS Pueblo	1	0	0.00%	1	100.00%	0	0	0	1	0	0	0			
(V19) (554GB) Aurora	1,939	1,768	91.18%	171	8.82%	1,496	155	117	70	41	58	2	11.08	1.36	8.68
(V19) (554GC) Golden	5,525	5,392	97.59%	133	2.41%	4,569	400	423	129	4	0	0	5.72	5.46	0.91
(V19) (554GD) Pueblo	4,938	4,575	92.65%	363	7.35%	3,919	312	344	168	138	36	21	13.16	10.17	4.65
(V19) (554GE) PFC Floyd K Lindstrom VA Clinic	11,889	10,211	85.89%	1,678	14.11%	8,669	690	852	842	575	180	81	17.55	16.22	6.78
(V19) (554GF) Alamosa	317	274	86.44%	43	13.56%	214	25	35	26	15	2	0	21.51	7.27	1.70
(V19) (554GG) La Junta	498	492	98.80%	6	1.20%	439	34	19	6	0	0	0	2.11	5.26	4.64
(V19) (554GH) Lamar	130	127	97.69%	3	2.31%	105	16	6	2	0	0	1	4.81	0.00	24.24
(V19) (554GI) Burlington	122	120	98.36%	2	1.64%	97	15	8	2	0	0	0	5.56	0.00	5.64
(V19) (554MA) IDES Fort Carson	286	285	99.65%	1	0.35%	198	53	34	1	0	0	0		6.11	6.52
(V19) (575) Grand Junction, CO	9,943	9,579	96.34%	364	3.66%	8,203	620	756	262	60	12	30	8.05	6.47	2.23
(V19) (575) Grand Junction VAMC	9,255	8,902	96.19%	353	3.81%	7,611	577	714	253	59	11	30	8.91	6.56	2.21
(V19) (575GA) Montrose	558	549	98.39%	9	1.61%	467	41	41	7	1	1	0	2.79	5.81	2.08
(V19) (575GB) Major William Edward Adams VA Clinic	130	128	98.46%	2	1.54%	125	2	1	2	0	0	0	1.18	1.77	7.00
(V19) (660) Salt Lake City, UT	27,985	25,867	92.43%	2,118	7.57%	21,569	1,896	2,402	1,505	331	160	122	6.10	10.55	3.58
(V19) (660) George E. Wahlen VAMC	20,586	18,683	90.76%	1,903	9.24%	15,125	1,485	2,073	1,355	297	143	108	8.26	10.85	3.22
(V19) (660GA) Pocatello	1,552	1,515	97.62%	37	2.38%	1,408	53	54	34	2	1	0	3.04	9.56	3.40
(V19) (660GB) Ogden	1,814	1,733	95.53%	81	4.47%	1,522	98	113	52	14	12	3	8.52	10.99	7.47
(V19) (660GC) Ely	50	50	100.00%	0	0.00%	50	0	0	0	0	0	0	0.00		
(V19) (660GD) Roosevelt	129	128	99.22%	1	0.78%	126	1	1	1	0	0	0	0.00	4.60	2.86
(V19) (660GE) Orem	1,181	1,142	96.70%	39	3.30%	1,024	67	51	31	3	0	5	7.41	10.06	1.78
(V19) (660GG) St. George	1,356	1,328	97.94%	28	2.06%	1,215	63	50	13	7	2	6	2.20	3.72	4.79
(V19) (660GJ) Western Salt Lake	1,232	1,206	97.89%	26	2.11%	1,028	120	58	16	8	2	0	3.51	8.67	1.75
(V19) (660GK) Elko, NV	57	55	96.49%	2	3.51%	44	9	2	2	0	0	0	5.08	2.11	9.67
(V19) (660MA) IDES Hill AFB	28	27	96.43%	1	3.57%	27	0	0	1	0	0	0		1.48	0.00
(V19) (666) Sheridan, WY	5,289	5,149	97.35%	140	2.65%	4,635	240	274	114	21	3	2	3.78	5.34	2.79
(V19) (666) Sheridan VA Medical Center	2,692	2,629	97.66%	63	2.34%	2,344	146	139	51	11	1	0	4.01	5.83	1.58
(V19) (666GB) Casper	745	690	92.62%	55	7.38%	610	35	45	44	7	2	2	6.17	4.58	9.24
(V19) (666GC) Riverton	675	671	99.41%	4	0.59%	641	11	19	3	1	0	0	0.94	1.42	3.34
(V19) (666GD) Powell	389	374	96.14%	15	3.86%	330	20	24	13	2	0	0	5.30	0.00	1.93
(V19) (666GE) Gillette	373	373	100.00%	0	0.00%	343	13	17	0	0	0	0	2.75	0.00	0.44
(V19) (666GF) Rock Springs	415	412	99.28%	3	0.72%	367	15	30	3	0	0	0	2.21	7.38	2.83
(V20) (463) Anchorage, AK	7,877	7,728	98.11%	149	1.89%	7,181	270	277	138	7	3	1	2.05	5.00	1.60
(V20) (463) Alaska VA Medical Center	5,140	5,013	97.53%	127	2.47%	4,549	226	238	117	7	2	1	2.68	4.59	2.10
(V20) (463BU) Anchorage DCHV	763	763	100.00%	0	0.00%	762	1	0	0	0	0	0			0.00
(V20) (463GA) Fairbanks	706	691	97.88%	15	2.12%	657	12	22	14	0	1	0	1.39	13.16	0.68
(V20) (463GB) Kenai	779	773	99.23%	6	0.77%	754	6	13	6	0	0	0	0.70	5.67	0.08
(V20) (463GC) Mat-Su	489	488	99.80%	1	0.20%	459	25	4	1	0	0	0	1.55		1.32
(V20) (531) Boise, ID	18,236	16,774	91.98%	1,462	8.02%	14,676	783	1,315	993	296	124	49	8.29	11.09	1.79
(V20) (531) Boise VA Medical Center	15,357	14,091	91.76%	1,266	8.24%	12,234	698	1,159	856	265	107	38	8.28	11.29	1.66
(V20) (531GE) Twin Falls	963	926	96.16%	37	3.84%	849	32	45	21	8	6	2	6.35	1.52	2.60
(V20) (531GG) Caldwell	1,265	1,106	87.43%	159	12.57%	960	41	105	116	23	11	9	13.74	10.39	3.09
(V20) (531GH) Burns	214	214	100.00%	0	0.00%	213	1	0	0	0	0	0	0.36		0.04

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V20) (531GI) Mountain Home	317	317	100.00%	0	0.00%	303	9	5	0	0	0	0	1.00	0.06	1.04
(V20) (531GJ) Salmon	111	111	100.00%	0	0.00%	108	2	1	0	0	0	0	1.09	2.33	0.00
(V20) (531MA) IDES Mt Home AFB	5	5	100.00%	0	0.00%	5	0	0	0	0	0	0		0.00	0.00
(V20) (531MB) IDES Idaho ANG	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0		0.00	0.00
(V20) (648) Portland, OR	43,330	40,358	93.14%	2,972	6.86%	33,964	2,939	3,455	2,190	521	201	60	6.13	12.34	2.66
(V20) (648) Portland VA Medical Center	21,478	19,780	92.09%	1,698	7.91%	17,090	1,169	1,521	1,149	345	153	51	10.60	11.91	1.03
(V20) (648A4) Vancouver	6,866	6,271	91.33%	595	8.67%	5,030	530	711	492	76	22	5	6.64	14.26	3.30
(V20) (648BU) VADOM Vancouver	49	49	100.00%	0	0.00%	49	0	0	0	0	0	0			
(V20) (648GA) Bend	2,188	2,084	95.25%	104	4.75%	1,736	150	198	78	25	1	0	2.69	8.35	9.97
(V20) (648GB) Salem	4,456	4,102	92.06%	354	7.94%	3,267	373	462	300	39	13	2	5.38	15.26	3.46
(V20) (648GD) North Coast	541	531	98.15%	10	1.85%	487	32	12	9	0	1	0	4.63	6.14	1.14
(V20) (648GE) Fairview	2,593	2,550	98.34%	43	1.66%	2,219	201	130	30	12	1	0	4.87	7.08	1.55
(V20) (648GF) Hillsboro	3,224	3,102	96.22%	122	3.78%	2,417	353	332	103	14	3	2	7.30	9.80	3.22
(V20) (648GG) West Linn	1,935	1,889	97.62%	46	2.38%	1,669	131	89	29	10	7	0	4.38	20.97	3.36
(V20) (653) Roseburg, OR	19,478	17,903	91.91%	1,575	8.09%	15,680	1,016	1,207	892	405	140	138	6.71	14.37	2.30
(V20) (653) Roseburg VA Medical Center	10,011	9,265	92.55%	746	7.45%	8,102	511	652	455	154	67	70	7.44	11.84	3.89
(V20) (653BY) Eugene	7,819	7,078	90.52%	741	9.48%	6,230	416	432	372	240	68	61	5.52	18.14	0.48
(V20) (653GA) North Bend	1,177	1,099	93.37%	78	6.63%	914	81	104	60	10	4	4	9.45	13.34	2.56
(V20) (653GB) Brookings	471	461	97.88%	10	2.12%	434	8	19	5	1	1	3	6.79	0.00	1.06
(V20) (663) VA Puget Sound, WA	61,178	58,016	94.83%	3,162	5.17%	50,542	3,657	3,817	2,327	723	79	33	6.55	9.16	1.01
(V20) (663) Seattle VA Medical Center	30,047	28,555	95.03%	1,492	4.97%	25,238	1,610	1,707	1,139	306	36	11	5.53	8.54	0.94
(V20) (663A4) American Lake	23,634	22,222	94.03%	1,412	5.97%	19,171	1,459	1,592	1,010	359	31	12	7.71	10.38	0.51
(V20) (663GA) Bellevue	2,005	1,969	98.20%	36	1.80%	1,710	209	50	8	26	0	2	4.74	3.98	2.64
(V20) (663GB) Bremerton	1,270	1,255	98.82%	15	1.18%	1,167	21	67	8	1	0	6	6.03	0.75	0.64
(V20) (663GC) Mount Vernon	3,022	2,942	97.35%	80	2.65%	2,543	214	185	63	14	2	1	4.14	7.45	0.17
(V20) (663GD) South Sound	1,047	923	88.16%	124	11.84%	569	143	211	96	17	10	1	15.74	0.19	10.42
(V20) (663HK) Puget Sound VA Mobile Clinic	151	148	98.01%	3	1.99%	142	1	5	3	0	0	0	1.66		
(V20) (663MA) IDES Fort Lewis	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0		0.00	
(V20) (668) Spokane, WA	18,901	17,828	94.32%	1,073	5.68%	15,684	812	1,332	765	212	44	52	5.64	10.02	1.47
(V20) (668) Mann-Grandstaff VAMC	16,185	15,181	93.80%	1,004	6.20%	13,266	740	1,175	700	209	44	51	5.97	10.74	1.64
(V20) (668GA) Wenatchee	954	938	98.32%	16	1.68%	875	17	46	15	1	0	0	3.72	2.64	1.61
(V20) (668GB) Coeur d'Alene	1,721	1,668	96.92%	53	3.08%	1,503	55	110	50	2	0	1	5.04	5.73	0.62
(V20) (668HK) Spokane Mobile OPC	41	41	100.00%	0	0.00%	40	0	1	0	0	0	0	1.22		
(V20) (687) Walla Walla, WA	7,451	7,128	95.67%	323	4.33%	6,265	458	405	200	71	42	10	7.81	6.99	2.73
(V20) (687) Jonathan M Wainwright VAMC	3,745	3,558	95.01%	187	4.99%	3,171	231	156	102	41	37	7	9.11	7.32	0.58
(V20) (687GA) Richland	974	936	96.10%	38	3.90%	799	76	61	29	5	1	3	9.47	2.33	2.33
(V20) (687GB) Lewiston	1,079	1,055	97.78%	24	2.22%	926	70	59	15	8	1	0	5.54	0.00	3.53
(V20) (687GC) La Grande	286	286	100.00%	0	0.00%	281	3	2	0	0	0	0	0.98	0.00	0.00
(V20) (687HA) Yakima	1,367	1,293	94.59%	74	5.41%	1,088	78	127	54	17	3	0	9.42	0.52	8.87
(V20) (692) White City, OR	9,165	8,900	97.11%	265	2.89%	8,097	384	419	191	34	9	31	7.85	4.55	3.04
(V20) (692) White City VA Medical Center	7,793	7,587	97.36%	206	2.64%	6,875	333	379	167	29	6	4	4.69	4.63	1.99
(V20) (692GA) Klamath Falls	891	862	96.75%	29	3.25%	806	30	26	9	0	0	20	10.33	2.42	15.15

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V20) (692GB) Grants Pass	481	451	93.76%	30	6.24%	416	21	14	15	5	3	7	13.44	0.00	0.92
(V21) (358) Manila, PI	1,694	1,663	98.17%	31	1.83%	1,507	89	67	15	8	8	0	2.47	5.10	8.18
(V21) (358) Manila	1,694	1,663	98.17%	31	1.83%	1,507	89	67	15	8	8	0	2.47	5.10	8.18
(V21) (459) Honolulu, HI	15,982	15,263	95.50%	719	4.50%	12,958	1,149	1,156	509	139	49	22	7.10	6.79	4.39
(V21) (459) Spark M Matsunaga VAMC	10,282	9,802	95.33%	480	4.67%	8,399	671	732	338	100	32	10	7.96	6.88	1.77
(V21) (459GA) Maui	1,007	986	97.91%	21	2.09%	866	58	62	19	1	0	1	1.94	2.80	7.08
(V21) (459GB) Hilo	833	803	96.40%	30	3.60%	690	65	48	29	1	0	0	6.15	1.72	2.05
(V21) (459GC) Kona	718	710	98.89%	8	1.11%	623	53	34	7	0	0	1	2.54	8.09	3.67
(V21) (459GD) Kauai	627	617	98.41%	10	1.59%	570	25	22	10	0	0	0	1.26	1.01	5.96
(V21) (459GE) Guam	777	679	87.39%	98	12.61%	572	48	59	42	31	15	10	18.24	5.75	13.18
(V21) (459GF) American Samoa	618	589	95.31%	29	4.69%	436	91	62	24	4	1	0	4.41	13.39	5.72
(V21) (459GG) Leeward Oahu	1,119	1,076	96.16%	43	3.84%	801	138	137	40	2	1	0	7.74	3.53	6.13
(V21) (459MA) IDES Honolulu C&P	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0		0.00	
(V21) (570) Fresno, CA	21,190	20,036	94.55%	1,154	5.45%	17,904	1,003	1,129	860	284	1	9	0.80	10.33	1.00
(V21) (570) Fresno VAMC	18,442	17,335	94.00%	1,107	6.00%	15,275	967	1,093	835	262	1	9	1.02	10.40	1.07
(V21) (570GA) Merced	800	760	95.00%	40	5.00%	721	18	21	23	17	0	0	0.52	19.10	0.03
(V21) (570GB) Tulare	1,483	1,481	99.87%	2	0.13%	1,464	12	5	0	2	0	0	0.23	0.58	1.21
(V21) (570GC) Oakhurst	465	460	98.92%	5	1.08%	444	6	10	2	3	0	0	0.47	7.28	0.21
(V21) (612) N. California, CA	64,475	61,526	95.43%	2,949	4.57%	55,311	2,806	3,409	2,038	759	131	21	5.54	7.44	0.84
(V21) (612A4) Sacramento VAMC	23,031	22,159	96.21%	872	3.79%	20,042	898	1,219	596	229	32	15	4.88	6.25	2.41
(V21) (612B4) Redding	7,173	6,570	91.59%	603	8.41%	5,902	328	340	444	131	25	3	5.85	11.97	0.44
(V21) (612BY) Oakland	5,286	5,150	97.43%	136	2.57%	4,806	159	185	94	37	4	1	4.65	6.93	0.46
(V21) (612GD) Fairfield	1,732	1,714	98.96%	18	1.04%	1,575	78	61	18	0	0	0	3.64	2.90	0.06
(V21) (612GE) Mare Island	2,066	2,038	98.64%	28	1.36%	1,930	44	64	22	6	0	0	3.61	1.70	0.16
(V21) (612GF) Martinez	12,475	11,802	94.61%	673	5.39%	10,299	667	836	435	217	20	1	4.54	9.67	0.14
(V21) (612GG) Chico	2,854	2,653	92.96%	201	7.04%	2,446	83	124	90	61	50	0	14.76	5.57	0.63
(V21) (612GH) McClellan	8,021	7,638	95.23%	383	4.77%	6,677	471	490	307	75	0	1	3.77	7.30	0.34
(V21) (612GI) Yuba City	1,255	1,220	97.21%	35	2.79%	1,053	77	90	32	3	0	0	8.94	0.71	0.67
(V21) (612MA) IDES McClellan OPC	33	33	100.00%	0	0.00%	33	0	0	0	0	0	0		0.00	
(V21) (612QD) Howe Road VA Clinic	549	549	100.00%	0	0.00%	548	1	0	0	0	0	0			
(V21) (640) Palo Alto, CA	41,351	39,425	95.34%	1,926	4.66%	32,685	3,003	3,737	1,603	268	34	21	7.64	6.84	5.00
(V21) (640) Palo Alto VAMC	17,409	16,892	97.03%	517	2.97%	14,551	1,090	1,251	412	70	19	16	5.59	5.71	1.68
(V21) (640A0) Palo Alto-Menlo Pk	1,989	1,951	98.09%	38	1.91%	1,795	68	88	36	2	0	0	6.10	5.47	2.55
(V21) (640A4) Palo Alto VAMC-Livermore	6,041	5,685	94.11%	356	5.89%	4,489	570	626	305	47	4	0	5.29	8.40	3.49
(V21) (640BY) San Jose	4,907	4,746	96.72%	161	3.28%	3,725	402	619	150	8	2	1	7.96	7.36	4.19
(V21) (640GA) Capitola	64	59	92.19%	5	7.81%	27	13	19	5	0	0	0	13.02		13.60
(V21) (640GB) Sonoma	601	569	94.68%	32	5.32%	432	41	96	31	1	0	0	9.01	0.00	6.45
(V21) (640GC) Fremont	805	794	98.63%	11	1.37%	661	65	68	8	2	1	0	2.65	8.00	7.42
(V21) (640HA) Stockton	2,408	2,213	91.90%	195	8.10%	1,802	162	249	152	36	5	2	8.70		12.86
(V21) (640HB) Modesto	2,535	2,386	94.12%	149	5.88%	1,982	206	198	130	15	2	2	8.31	4.33	7.50
(V21) (640HC) Monterey	4,539	4,077	89.82%	462	10.18%	3,168	386	523	374	87	1	0	10.94	10.37	3.95
(V21) (640QA) Palo Alto 1 VA Mobile Clinic	52	52	100.00%	0	0.00%	52	0	0	0	0	0	0		0.00	
(V21) (640QB) Palo Alto 2 VA Mobile Clinic	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0		0.00	

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V21) (654) Reno, NV	22,533	21,892	97.16%	641	2.84%	19,952	975	965	501	82	40	18	5.35	4.89	1.00
(V21) (654) Ioannis A Lougaris VAMC	20,046	19,475	97.15%	571	2.85%	17,774	859	842	437	77	40	17	5.68	4.91	0.85
(V21) (654GA) Sierra Foothills	906	901	99.45%	5	0.55%	839	40	22	5	0	0	0	2.28	4.04	0.65
(V21) (654GB) Carson Valley	592	541	91.39%	51	8.61%	464	37	40	49	1	0	1	9.06	1.56	4.45
(V21) (654GC) Lahontan Valley	800	786	98.25%	14	1.75%	694	33	59	10	4	0	0	5.08	2.66	0.48
(V21) (654GD) Diamond View	189	189	100.00%	0	0.00%	181	6	2	0	0	0	0	0.95	0.00	1.43
(V21) (662) San Francisco, CA	33,877	32,832	96.92%	1,045	3.08%	29,104	1,889	1,839	891	94	16	44	6.02	5.92	2.87
(V21) (662) San Francisco VAMC	22,409	21,834	97.43%	575	2.57%	19,776	991	1,067	503	49	6	17	5.84	5.30	0.36
(V21) (662GA) Santa Rosa	4,043	3,696	91.42%	347	8.58%	2,929	353	414	298	37	9	3	8.47	10.14	7.33
(V21) (662GC) Eureka	3,365	3,331	98.99%	34	1.01%	2,979	222	130	28	1	0	5	3.68	4.51	4.63
(V21) (662GD) Ukiah	1,182	1,135	96.02%	47	3.98%	960	104	71	24	5	1	17	16.21	4.40	9.10
(V21) (662GE) San Bruno	803	780	97.14%	23	2.86%	607	104	69	22	1	0	0	6.63	6.70	5.59
(V21) (662GF) San Francisco VA Clinic	973	972	99.90%	1	0.10%	904	43	25	1	0	0	0	1.31	5.14	2.31
(V21) (662GG) Clearlake	1,102	1,084	98.37%	18	1.63%	949	72	63	15	1	0	2	3.95	3.62	4.66
(V22) (593) Las Vegas, NV	45,887	42,117	91.78%	3,770	8.22%	36,394	2,485	3,238	2,308	1,034	343	85	6.99	10.59	4.57
(V22) (593) Las Vegas VA Medical Center	31,060	28,243	90.93%	2,817	9.07%	24,718	1,359	2,166	1,653	816	267	81	3.02	10.55	1.12
(V22) (593GC) Pahrump	695	660	94.96%	35	5.04%	639	18	3	25	7	3	0	0.79	2.36	9.10
(V22) (593GD) Northwest Las Vegas VA Clinic	4,140	3,930	94.93%	210	5.07%	3,342	291	297	164	36	10	0	6.53	13.12	3.79
(V22) (593GE) Southeast Las Vegas VA Clinic	3,154	2,973	94.26%	181	5.74%	2,565	228	180	111	48	21	1	7.62	6.70	6.29
(V22) (593GF) Southwest Las Vegas VA Clinic	3,939	3,672	93.22%	267	6.78%	2,962	360	350	210	51	4	2	7.38	19.61	7.29
(V22) (593GG) Northeast Las Vegas VA Clinic	2,613	2,383	91.20%	230	8.80%	1,952	216	215	119	72	38	1	10.66	12.55	8.89
(V22) (593GH) Jesse Dean VA Clinic	286	256	89.51%	30	10.49%	216	13	27	26	4	0	0	7.76	11.83	
(V22) (600) Long Beach, CA	53,727	51,959	96.71%	1,768	3.29%	47,006	2,385	2,568	1,337	300	88	43	3.63	5.67	4.37
(V22) (600) Long Beach VA Medical Center	48,523	46,918	96.69%	1,605	3.31%	42,691	1,949	2,278	1,195	282	86	42	3.46	5.57	3.92
(V22) (600GA) Anaheim	961	937	97.50%	24	2.50%	795	73	69	21	3	0	0	3.41	0.00	8.29
(V22) (600GB) Santa Ana	2,058	1,931	93.83%	127	6.17%	1,590	191	150	109	15	2	1	6.27	9.43	5.35
(V22) (600GC) Cabrillo	992	991	99.90%	1	0.10%	984	6	1	1	0	0	0	0.99	0.00	2.04
(V22) (600GD) Whittier	629	628	99.84%	1	0.16%	488	109	31	1	0	0	0	4.02		5.04
(V22) (600GE) Laguna Hills	564	554	98.23%	10	1.77%	458	57	39	10	0	0	0	3.02	0.00	6.75
(V22) (605) Loma Linda, CA	51,087	47,771	93.51%	3,316	6.49%	41,972	2,667	3,132	2,225	707	304	80	7.59	8.27	4.16
(V22) (605) Jerry L Pettis Memorial Veterans Hospital	26,071	24,299	93.20%	1,772	6.80%	20,904	1,563	1,832	1,219	427	63	63	3.12	8.73	3.33
(V22) (605BZ) Loma Linda VA Clinic	16,565	15,882	95.88%	683	4.12%	14,498	637	747	522	121	34	6	2.28	7.62	3.14
(V22) (605GA) Victorville	1,467	1,238	84.39%	229	15.61%	1,037	90	111	182	43	3	1	12.19	10.21	17.04
(V22) (605GB) Murrieta	1,915	1,522	79.48%	393	20.52%	1,249	132	141	107	82	201	3	34.93	2.94	3.78
(V22) (605GC) Palm Desert	2,377	2,354	99.03%	23	0.97%	2,248	70	36	17	6	0	0	2.38	1.14	0.29
(V22) (605GD) Corona	1,075	942	87.63%	133	12.37%	686	86	170	124	8	1	0	17.32	0.00	5.03
(V22) (605GE) Rancho Cucamonga	1,617	1,534	94.87%	83	5.13%	1,350	89	95	54	20	2	7	6.76	0.00	7.39
(V22) (664) San Diego, CA	54,179	51,850	95.70%	2,329	4.30%	45,837	2,794	3,219	1,730	483	87	29	2.35	7.87	4.18
(V22) (664) San Diego VA Medical Center	32,906	31,248	94.96%	1,658	5.04%	27,856	1,525	1,867	1,201	358	74	25	2.36	7.71	2.94
(V22) (664BU) San Diego Domiciliary	95	95	100.00%	0	0.00%	95	0	0	0	0	0	0			
(V22) (664BY) Mission Valley	10,515	10,240	97.38%	275	2.62%	8,835	668	737	210	53	10	2	2.66	8.99	5.79
(V22) (664GA) Imperial Valley	547	544	99.45%	3	0.55%	522	18	4	2	1	0	0	1.78	0.00	2.14

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V22) (664GB) Oceanside	7,172	6,867	95.75%	305	4.25%	5,969	390	508	245	55	3	2	2.11	7.43	4.09
(V22) (664GC) Chula Vista	1,783	1,720	96.47%	63	3.53%	1,545	104	71	52	11	0	0	1.90	12.67	2.53
(V22) (664GD) Escondido	1,161	1,136	97.85%	25	2.15%	1,015	89	32	20	5	0	0	2.53	0.00	6.52
(V22) (691) Greater Los Angeles HCS	63,875	59,430	93.04%	4,445	6.96%	51,787	3,457	4,186	3,220	895	245	85	4.09	10.77	3.35
(V22) (691) West Los Angeles VA Medical Center	28,894	26,632	92.17%	2,262	7.83%	22,919	1,532	2,181	1,725	380	115	42	4.80	9.76	4.19
(V22) (691A4) Sepulveda VA Medical Center	14,424	12,925	89.61%	1,499	10.39%	11,166	768	991	1,013	367	92	27	3.50	15.24	1.93
(V22) (691GB) Santa Barbara	987	979	99.19%	8	0.81%	878	49	52	8	0	0	0	3.18	3.00	1.67
(V22) (691GC) Gardena	714	708	99.16%	6	0.84%	685	15	8	5	1	0	0	0.62	0.06	2.83
(V22) (691GD) Bakersfield	3,716	3,603	96.96%	113	3.04%	3,358	151	94	38	52	21	2	1.32	10.46	2.40
(V22) (691GE) Los Angeles	8,331	8,110	97.35%	221	2.65%	7,557	345	208	164	51	3	3	1.78	7.19	2.60
(V22) (691GF) East Los Angeles	845	845	100.00%	0	0.00%	824	13	8	0	0	0	0	1.22		0.83
(V22) (691GG) Antelope Valley	891	880	98.77%	11	1.23%	779	64	37	4	1	6	0	3.12	5.45	2.52
(V22) (691GK) San Luis Obispo	906	845	93.27%	61	6.73%	640	106	99	41	16	3	1	8.34	9.25	10.56
(V22) (691GL) Santa Maria	2,164	2,005	92.65%	159	7.35%	1,600	176	229	129	17	4	9	8.43	9.15	8.35
(V22) (691GM) Oxnard	2,003	1,898	94.76%	105	5.24%	1,381	238	279	93	10	1	1	8.87	7.41	5.85
(V23) (437) Fargo, ND	17,855	17,289	96.83%	566	3.17%	16,150	538	601	413	111	28	14	2.25	5.82	1.29
(V23) (437) Fargo VAMC	12,603	12,117	96.14%	486	3.86%	11,318	344	455	351	96	26	13	2.08	5.82	1.19
(V23) (437GA) Grafton	216	216	100.00%	0	0.00%	216	0	0	0	0	0	0	0.23	0.00	0.30
(V23) (437GB) Bismarck	1,592	1,570	98.62%	22	1.38%	1,485	39	46	16	6	0	0	1.14	6.19	1.27
(V23) (437GC) Fergus Falls	487	483	99.18%	4	0.82%	471	7	5	3	1	0	0	1.60	5.79	0.50
(V23) (437GD) Minot	744	725	97.45%	19	2.55%	633	59	33	14	3	2	0	4.41	12.07	2.62
(V23) (437GE) Bemidji	1,151	1,126	97.83%	25	2.17%	1,045	43	38	21	4	0	0	4.18	2.03	2.28
(V23) (437GF) Williston	348	341	97.99%	7	2.01%	330	6	5	5	1	0	1	2.94	0.47	0.55
(V23) (437GI) Grand Forks	714	711	99.58%	3	0.42%	652	40	19	3	0	0	0	1.42	4.30	0.37
(V23) (438) Sioux Falls, SD	18,459	17,743	96.12%	716	3.88%	16,079	898	766	534	157	20	5	2.30	6.50	1.97
(V23) (438) Royal C. Johnson VAMC	13,726	13,049	95.07%	677	4.93%	11,726	731	592	497	155	20	5	1.50	7.04	2.16
(V23) (438GA) Spirit Lake	842	840	99.76%	2	0.24%	797	18	25	2	0	0	0	1.78	2.78	0.16
(V23) (438GC) Sioux City	1,487	1,465	98.52%	22	1.48%	1,343	55	67	20	2	0	0	4.30	3.29	2.53
(V23) (438GD) Aberdeen	1,359	1,349	99.26%	10	0.74%	1,236	59	54	10	0	0	0	3.84	3.73	1.62
(V23) (438GE) Wagner	207	203	98.07%	4	1.93%	170	14	19	4	0	0	0	5.37	0.00	0.00
(V23) (438GF) Watertown	838	837	99.88%	1	0.12%	807	21	9	1	0	0	0	1.59	1.14	0.81
(V23) (568) Black Hills HCS, SD	11,045	10,640	96.33%	405	3.67%	9,377	617	646	346	55	1	3	3.44	6.56	3.02
(V23) (568) Fort Meade VAMC	6,027	5,720	94.91%	307	5.09%	4,965	363	392	257	46	1	3	5.18	7.21	1.54
(V23) (568A4) Hot Springs	2,629	2,595	98.71%	34	1.29%	2,396	101	98	30	4	0	0	1.36	4.08	1.21
(V23) (568GA) Rapid City	1,656	1,604	96.86%	52	3.14%	1,340	124	140	47	5	0	0	3.53	9.35	6.06
(V23) (568GB) Pierre	164	162	98.78%	2	1.22%	143	13	6	2	0	0	0	2.79	0.00	2.41
(V23) (568HA) Newcastle	11	9	81.82%	2	18.18%	7	2	0	2	0	0	0	16.83		4.80
(V23) (568HB) Gordon CBOC	20	12	60.00%	8	40.00%	8	0	4	8	0	0	0	22.72		0.00
(V23) (568HF) Pine Ridge	26	26	100.00%	0	0.00%	24	1	1	0	0	0	0	5.71		0.00
(V23) (568HH) Scottsbluff	361	361	100.00%	0	0.00%	349	11	1	0	0	0	0	1.33	0.00	0.84
(V23) (568HJ) Mission	26	26	100.00%	0	0.00%	26	0	0	0	0	0	0	0.00		
(V23) (568HK) McLaughlin	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0			0.00
(V23) (568HP) Winner	114	114	100.00%	0	0.00%	113	0	1	0	0	0	0	0.61		0.00

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V23) (568MA) IDES Ellsworth AFB	7	7	100.00%	0	0.00%	2	2	3	0	0	0	0		12.57	
(V23) (618) Minneapolis, MN	55,699	54,068	97.07%	1,631	2.93%	48,743	2,665	2,660	1,227	354	42	8	3.50	5.60	1.25
(V23) (618) Minneapolis VAMC	41,049	39,745	96.82%	1,304	3.18%	35,946	1,851	1,948	995	265	36	8	3.69	5.54	0.54
(V23) (618BY) Twin Ports	3,030	2,911	96.07%	119	3.93%	2,615	113	183	65	49	5	0	4.49	6.46	3.01
(V23) (618GA) St. James	893	893	100.00%	0	0.00%	882	7	4	0	0	0	0	0.50	0.00	0.11
(V23) (618GB) Hibbing	973	972	99.90%	1	0.10%	896	56	20	1	0	0	0	2.30	1.84	2.50
(V23) (618GD) Maplewood	1,723	1,680	97.50%	43	2.50%	1,502	102	76	41	2	0	0	4.69	2.82	1.61
(V23) (618GE) Chippewa Valley	1,284	1,280	99.69%	4	0.31%	1,183	53	44	4	0	0	0	2.34	0.00	1.42
(V23) (618GG) Rochester	1,291	1,266	98.06%	25	1.94%	1,084	104	78	20	5	0	0	4.01	0.00	5.36
(V23) (618GH) Hayward	974	972	99.79%	2	0.21%	860	61	51	1	0	1	0	3.51	0.00	1.70
(V23) (618GI) Northwest Metro	2,764	2,654	96.02%	110	3.98%	2,308	181	165	77	33	0	0	4.18	6.97	1.36
(V23) (618GJ) Shakopee	769	763	99.22%	6	0.78%	711	40	12	6	0	0	0	2.54	3.12	0.60
(V23) (618GK) Albert Lea	507	506	99.80%	1	0.20%	469	19	18	1	0	0	0	1.43	3.13	4.42
(V23) (618QA) Fort Snelling	442	426	96.38%	16	3.62%	287	78	61	16	0	0	0	9.94	8.54	1.88
(V23) (636) Central Iowa, IA	20,873	20,047	96.04%	826	3.96%	17,918	964	1,165	611	153	36	26	2.95	6.70	3.56
(V23) (6369AD) Des Moines VA CLC	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(V23) (636A6) Des Moines VAMC	16,207	15,430	95.21%	777	4.79%	13,665	776	989	586	147	24	20	3.25	6.69	5.02
(V23) (636BU) VADOM Des Moines IA	431	431	100.00%	0	0.00%	431	0	0	0	0	0	0		0.00	
(V23) (636GC) Mason City	1,261	1,258	99.76%	3	0.24%	1,176	44	38	3	0	0	0	2.13	2.37	0.64
(V23) (636GD) Marshalltown	594	584	98.32%	10	1.68%	547	21	16	2	2	1	5	1.47	13.06	0.06
(V23) (636GK) Fort Dodge	1,010	1,000	99.01%	10	0.99%	858	70	72	9	0	1	0	4.01	3.17	0.42
(V23) (636GM) Carroll	454	444	97.80%	10	2.20%	383	36	25	6	1	3	0	2.95	8.00	2.84
(V23) (636GR) Knoxville	915	899	98.25%	16	1.75%	857	17	25	5	3	7	1	0.55	9.93	0.13
(V23) (636) Iowa City, IA	23,634	22,650	95.84%	984	4.16%	19,729	1,436	1,485	866	68	29	21	3.79	7.21	3.15
(V23) (636A8) Iowa City VAMC	14,278	13,420	93.99%	858	6.01%	11,558	797	1,065	746	64	29	19	4.59	8.01	2.01
(V23) (636GF) Quad Cities	2,354	2,323	98.68%	31	1.32%	2,146	100	77	31	0	0	0	3.70	3.78	2.33
(V23) (636GG) Quincy	787	780	99.11%	7	0.89%	672	72	36	7	0	0	0	3.31	5.02	3.05
(V23) (636GH) Waterloo	971	969	99.79%	2	0.21%	841	89	39	2	0	0	0	3.01	2.56	2.71
(V23) (636GI) Lane A Evans CBOC	1,206	1,184	98.18%	22	1.82%	1,021	99	64	20	1	0	1	3.72	1.80	6.38
(V23) (636GJ) Dubuque	839	825	98.33%	14	1.67%	724	41	60	12	1	0	1	6.31	0.14	1.71
(V23) (636GN) Cedar Rapids	1,406	1,363	96.94%	43	3.06%	1,114	149	100	41	2	0	0	5.00	3.72	8.42
(V23) (636GS) Ottumwa	535	535	100.00%	0	0.00%	469	50	16	0	0	0	0	2.67	3.44	4.05
(V23) (636GT) Sterling	872	867	99.43%	5	0.57%	826	20	21	5	0	0	0	0.38	2.76	3.29
(V23) (636GU) Decorah	311	311	100.00%	0	0.00%	285	19	7	0	0	0	0	1.09	0.50	4.83
(V23) (636QG) Iowa City VA Mobile Clinic	75	73	97.33%	2	2.67%	73	0	0	2	0	0	0		1.09	
(V23) (636) Nebraska-W Iowa, NE	38,940	38,417	98.66%	523	1.34%	35,560	1,463	1,394	402	100	12	9	2.64	4.21	0.97
(V23) (636) Omaha VAMC	20,131	19,744	98.08%	387	1.92%	17,974	854	916	274	95	10	8	2.60	5.52	1.76
(V23) (636A4) Grand Island VAMC	6,923	6,911	99.83%	12	0.17%	6,616	200	95	11	0	0	1	1.49	1.52	0.32
(V23) (636A5) Lincoln	8,130	8,079	99.37%	51	0.63%	7,468	291	320	49	1	1	0	2.80	3.38	0.44
(V23) (636BW) Grand Island Domiciliary	162	162	100.00%	0	0.00%	162	0	0	0	0	0	0			0.04
(V23) (636BX) Omaha Domiciliary	384	384	100.00%	0	0.00%	384	0	0	0	0	0	0			
(V23) (636GA) Norfolk	567	502	88.54%	65	11.46%	463	16	23	60	4	1	0	11.42	0.04	0.87
(V23) (636GB) North Platte	892	892	100.00%	0	0.00%	847	42	3	0	0	0	0	1.88	0.25	0.15

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: January 2017	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V23) (636GL) Bellevue	842	837	99.41%	5	0.59%	779	30	28	5	0	0	0	1.62	3.74	0.47
(V23) (636GP) Shenandoah	496	496	100.00%	0	0.00%	466	24	6	0	0	0	0	2.15	0.00	0.09
(V23) (636GQ) Holdrege	413	410	99.27%	3	0.73%	401	6	3	3	0	0	0	0.83	0.43	0.12
(V23) (656) St. Cloud, MN	33,320	32,314	96.98%	1,006	3.02%	29,287	1,433	1,594	794	175	28	9	3.45	7.14	4.65
(V23) (656) St Cloud VAMC	29,323	28,433	96.96%	890	3.04%	25,814	1,222	1,397	707	149	26	8	3.27	6.96	4.90
(V23) (656GA) Brainerd	2,189	2,147	98.08%	42	1.92%	1,911	128	108	35	4	2	1	3.62	5.64	5.39
(V23) (656GB) Montevideo	648	632	97.53%	16	2.47%	573	33	26	13	3	0	0	5.32	0.21	0.23
(V23) (656GC) Max J. Beilke VA OPC	970	960	98.97%	10	1.03%	895	37	28	10	0	0	0	2.76	2.50	2.79
(V23) (656QA) St. Cloud VA Mobile Clinic	190	142	74.74%	48	25.26%	94	13	35	29	19	0	0		19.41	

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
National: 1/2017	4,709,148	4,527,353	96.14%	181,795	3.86%	3,990,589	264,579	272,185	130,911	34,283	10,431	6,170	4.67	7.00	2.93
National: 12/2016	4,430,678	4,273,719	96.46%	156,959	3.54%	3,791,184	236,096	246,439	112,762	30,776	8,531	4,890	4.37	6.53	2.67
National: 11/2016	4,600,860	4,440,178	96.51%	160,682	3.49%	3,928,442	251,034	260,702	117,792	29,777	8,512	4,601	4.41	6.45	2.67
National: 10/2016	4,695,677	4,536,753	96.62%	158,924	3.38%	4,020,117	250,143	266,493	116,256	29,936	8,305	4,427	4.17	6.49	2.62
National: 9/2016	4,880,317	4,708,924	96.49%	171,393	3.51%	4,157,090	273,423	278,411	125,321	31,908	9,301	4,863	4.44	6.52	2.67
National: 8/2016	5,219,984	5,027,900	96.32%	192,084	3.68%	4,431,252	289,612	307,036	137,388	39,015	10,731	4,950	4.71	6.68	2.75
National: 7/2016	4,438,995	4,277,326	96.36%	161,669	3.64%	3,775,216	244,855	257,255	117,121	32,674	7,973	3,901	4.72	6.60	2.77
National: 6/2016	4,989,814	4,810,457	96.41%	179,357	3.59%	4,249,171	274,867	286,419	132,472	33,940	8,667	4,278	4.66	6.45	2.76
National: 5/2016	4,877,166	4,716,541	96.71%	160,625	3.29%	4,176,545	265,421	274,575	116,939	31,182	8,061	4,443	4.57	6.16	2.51
National: 4/2016	4,931,526	4,764,941	96.62%	166,585	3.38%	4,235,062	260,000	269,879	123,402	31,352	6,895	4,936	4.68	6.19	2.43
National: 3/2016	5,353,597	5,177,734	96.72%	175,863	3.28%	4,592,329	286,950	298,455	128,719	32,444	8,996	5,704	4.66	6.13	2.64
National: 2/2016	4,744,626	4,576,434	96.46%	168,192	3.54%	4,058,457	248,628	269,349	115,206	38,428	9,410	5,148	4.92	6.44	3.03
National: 1/2016	4,497,268	4,309,895	95.83%	187,373	4.17%	3,833,679	234,543	241,673	130,990	41,268	10,030	5,085	5.20	6.90	3.29
National: 12/2015	4,672,667	4,493,236	96.16%	179,431	3.84%	3,996,052	243,148	254,036	128,757	37,495	9,077	4,102	4.87	6.44	3.03
National: 11/2015	4,388,187	4,228,217	96.35%	159,970	3.65%	3,767,085	223,891	237,241	117,739	31,389	7,526	3,316	4.57	6.28	3.03
National: 10/2015	4,966,790	4,804,228	96.73%	162,562	3.27%	4,300,175	242,986	261,067	119,186	32,079	7,643	3,654	4.01	6.03	3.02
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.50	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.40	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49
National: 9/2014	4,871,976	4,739,653	97.28%	132,323	2.72%			183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51

Retrospective/Completed Appointment Wait Times National Summary.	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
National: 8/2014	4,625,958	4,513,660	97.57%	112,298	2.43%			167,327	84,618	22,209	4,495	976	3.57	4.15	2.36
National: 7/2014	4,867,639	4,761,816	97.83%	105,823	2.17%			169,508	81,602	18,973	4,423	825	3.15	3.87	2.12
National: 6/2014	4,723,099	4,637,872	98.20%	85,227	1.80%			136,897	63,313	16,952	4,199	763	2.57	3.39	1.84
National: 5/2014	4,676,707	4,601,367	98.39%	75,340	1.61%			126,582	57,338	13,995	3,459	548	2.20	3.20	1.71

Retrospective Wait Times Desired Date by Division CDW_PDFReady

Printed by: DVA\vhacovaldel on 2/22/2017 2:10:45 PM

FOOTNOTES

*Preferred Date (PD): The date for the appointment that is deemed medically appropriate by the Veteran's physician or if no such determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.

*Completed Appointment: The date an appointment has been completed.

NOTE: Note: As of 04/30/2015 the Appts completed between 0 -14 days was broken out into 0-7 and 8-14. The breakout is not available prior to 01/31/2015

1. Total Appointments Completed: Every completed appointment at that facility except surgery and procedures.
2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days
4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
6. Appointments completed between 0-7 Days: Number of appointments completed between 0-7 days of the preferred date.
7. Appointments completed between 8-14 Days: Number of appointments completed between 8-14 days of the preferred date.
8. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the preferred date.
9. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the preferred date.
10. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the preferred date.
11. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the preferred date.
12. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
13. PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of October 2014.
14. SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of October 2014.
15. MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of October 2014.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.

Additional definitions:

1. Create Date: The date the appointment entry itself was created, or made.

NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 3/20/2015. The new data source is displayed in the data beginning January 2015
NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.