

Pending Wait Times Using Preferred Date\*

Facility (Data On 07/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>	
(V01) (402) Togus, ME	40,224	38,097	94.71%	2,127	5.29%	3	55	36,129	16	1,968	18	1,373	10	478	9	172	2	104	0	6.64	5.99	4.45	
(V01) (402) Togus	23,909	22,458	93.93%	1,451	6.07%	0	51	21,345	12	1,113	18	917	10	335	9	120	2	79	0	8.28	6.53	2.04	
(V01) (402GA) Aroostook County (Caribou)	942	906	96.18%	36	3.82%	0	1	819	1	87	0	28	0	8	0	0	0	0	0	8.46	0	2.78	
(V01) (402GB) Calais	438	422	96.35%	16	3.65%	0	0	413	0	9	0	5	0	9	0	1	0	1	0	3.13	0	4.56	
(V01) (402GC) Rumford	507	506	99.80%	1	0.20%	0	0	500	0	6	0	1	0	0	0	0	0	0	0	1.79	0	1.36	
(V01) (402GD) Saco	2,437	2,259	92.70%	178	7.30%	0	0	2,174	0	85	0	84	0	76	0	8	0	10	0	15.14	10.21	4.13	
(V01) (402GE) Lewiston Auburn	1,978	1,953	98.74%	25	1.26%	0	0	1,876	0	77	0	21	0	2	0	1	0	1	0	3.64	2.47	2.88	
(V01) (402HB) Bangor	7,639	7,292	95.46%	347	4.54%	0	2	6,766	2	526	0	255	0	41	0	41	0	10	0	4	2.98	10.54	
(V01) (402HC) Portland Outreach Clinic-CDRP Sate	2,330	2,257	96.87%	73	3.13%	0	1	2,196	1	61	0	62	0	7	0	1	0	3	0	6.18	4.07	0.78	
(V01) (402HL) R&C Healthcare MOC	44	44	100.00%	0	0.00%	0	0	40	0	4	0	0	0	0	0	0	0	0	0	4.3	0	0	
(V01) (405) White River Junction, VT	21,256	20,554	96.70%	702	3.30%	10	106	19,308	9	1,246	41	478	13	108	13	54	15	62	14	5.71	5.65	1.86	
(V01) (405) White River Jct	14,853	14,358	96.67%	495	3.33%	0	61	13,384	7	974	35	348	8	82	6	39	4	26	1	6.64	5.72	2	
(V01) (405GA) Bennington	625	615	98.40%	10	1.60%	0	0	596	0	19	0	3	0	3	0	4	0	0	0	1.5	2.18	3.16	
(V01) (405GC) Brattleboro	396	390	98.48%	6	1.52%	0	0	373	0	17	0	5	0	1	0	0	0	0	0	1.64	3.09	0.4	
(V01) (405HA) Burlington Lakeside	2,525	2,418	95.76%	107	4.24%	0	13	2,249	0	169	2	97	3	8	5	0	3	2	0	3.91	6.09	0.32	
(V01) (405HC) VICC - St. Johnsbury - Littleton	2,208	2,127	96.33%	81	3.67%	0	8	2,075	1	52	0	22	1	14	0	11	3	34	3	6.23	2.98	1.98	
(V01) (405HE) KEENE (ORC)	196	196	100.00%	0	0.00%	0	16	190	1	6	1	0	1	0	1	0	3	0	9	3.15	0	1.92	
(V01) (405HF) Rutland	453	450	99.34%	3	0.66%	0	7	441	0	9	3	3	0	0	1	0	2	0	1	1.25	0.72	1.96	
(V01) (405QB) Newport	0	0	0.00%	0	0.00%	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
(V01) (518) Bedford, MA	9,214	8,783	95.32%	431	4.68%	60	101	7,833	7	950	15	211	3	141	6	67	11	12	59	1.52	11.16	3.94	
(V01) (518) Bedford	8,300	7,884	94.99%	416	5.01%	0	101	6,963	7	921	15	199	3	140	6	67	11	10	59	1.79	11.19	3.4	
(V01) (518GA) Lynns/North Shore	339	331	97.64%	8	2.36%	0	0	311	0	20	0	6	0	1	0	0	0	1	0	1.92	0.62	7.16	
(V01) (518GB) Haverhill	322	316	98.14%	6	1.86%	0	0	309	0	7	0	5	0	0	0	0	0	1	0	0.27	8.46	5.81	
(V01) (518GE) Gloucester	253	252	99.60%	1	0.40%	0	0	250	0	2	0	1	0	0	0	0	0	0	0	0.51	0	3.02	
(V01) (523) VA Boston HCS, MA	87,383	84,549	96.76%	2,834	3.24%	26	162	79,616	52	4,933	19	1,796	37	436	24	274	15	328	15	4.51	6.11	6.45	
(V01) (523) VA Boston HCS - Boston Div.	36,122	34,818	96.39%	1,304	3.61%	0	151	31,962	50	2,856	17	855	35	149	23	160	13	140	13	1.7	6.21	10.98	
(V01) (523AA) VA Boston HCS-West Roxbury Div.	14,113	13,747	97.41%	366	2.59%	0	0	12,922	0	825	0	185	0	69	0	38	0	74	0	5.07	4.77	14.57	
(V01) (523AS) Brockton VAMC	24,645	23,828	96.68%	817	3.32%	0	11	22,931	2	897	2	531	2	133	1	52	2	101	2	4.18	7.72	4.37	
(V01) (523BY) Lowell	4,032	3,838	95.19%	194	4.81%	0	0	3,603	0	235	0	139	0	35	0	14	0	6	0	9.14	5.3	9.56	
(V01) (523BZ) Causeway Clinic (Boston)	7,290	7,265	99.66%	25	0.34%	0	0	7,214	0	51	0	17	0	4	0	0	0	4	0	0.92	1.36	1.84	
(V01) (523GA) Framingham VA Primary Care Unit	496	467	94.15%	29	5.85%	0	0	434	0	33	0	15	0	7	0	5	0	2	0	6.73	0	9.06	
(V01) (523GC) Quincy	236	232	98.31%	4	1.69%	0	0	224	0	8	0	2	0	0	0	1	0	1	0	2.84	0	0	
(V01) (523GD) Plymouth	439	344	78.36%	95	21.64%	0	0	316	0	28	0	52	0	39	0	4	0	0	0	16.36	1.82	0	
(V01) (523MA) IDES Hanscom AFB	10	10	100.00%	0	0.00%	0	0	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
(V01) (608) Manchester, NH	21,750	20,901	96.10%	849	3.90%	5	58	19,619	6	1,282	7	695	14	100	7	38	6	16	18	5.05	4.97	4.61	
(V01) (608) Manchester	19,424	18,687	96.21%	737	3.79%	0	48	17,634	5	1,053	6	596	14	91	6	36	4	14	13	4.68	4.84	3.56	
(V01) (608GA) Portsmouth	575	535	93.04%	40	6.96%	0	0	496	0	39	0	40	0	0	0	0	0	0	0	6.47	5.09	6.88	
(V01) (608GC) Somersworth	997	947	94.98%	50	5.02%	0	6	830	1	117	0	40	0	6	1	2	1	2	3	6.9	12.65	8.38	
(V01) (608GD) Conway	256	248	96.88%	8	3.13%	0	3	224	0	24	0	8	0	0	0	1	0	2	0	6.5	13.18	3.03	
(V01) (608HA) Tilton	496	482	97.18%	14	2.82%	0	1	433	0	49	1	11	0	3	0	0	0	0	0	4.19	11.68	9.75	
(V01) (608MA) IDES Manchester VAMC	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
(V01) (631) VA Central Western Massachusetts HCS	24,191	21,890	90.49%	2,301	9.51%	6	128	19,650	31	2,240	49	1,445	33	579	6	175	4	102	5	7.01	13.79	6.76	
(V01) (631) VA Central Western Massachusetts HC	10,119	8,980	88.74%	1,139	11.26%	6	36	7,713	3	1,267	11	745	22	282	0	78	0	34	0	8.28	14.19	8.16	
(V01) (631BY) Springfield	3,989	3,790	95.01%	199	4.99%	0	35	3,546	4	244	12	137	9	47	6	12	4	3	0	8.22	4.03	5.16	
(V01) (631GC) Pittsfield	1,004	894	89.04%	110	10.96%	0	0	784	0	110	0	90	0	16	0	2	0	2	0	13.35	4.94	5.71	
(V01) (631GD) Greenfield (Franklin County)	695	681	97.99%	14	2.01%	0	0	636	0	45	0	10	0	1	0	0	0	3	0	3.62	3.78	1.93	
(V01) (631GE) Worcester	7,717	6,902	89.44%	815	10.56%	0	57	6,390	24	512	26	439	2	233	0	83	0	60	5	5.32	16.86	8.73	
(V01) (631GF) Fitchburg	666	642	96.40%	24	3.60%	0	0	581	0	61	0	24	0	0	0	0	0	0	0	6.61	1.59	5.09	
(V01) (631MA) IDES Keller Army Community Hosp	1	1	100.00%	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	24	0
(V01) (650) Providence, RI	43,359	41,058	94.69%	2,301	5.31%	17	28	38,142	10	2,916	4	1,465	8	518	2	210	2	108	2	7.42	5.68	10.37	
(V01) (650) Providence	34,954	33,141	94.81%	1,813	5.19%	0	18	31,041	8	2,100	0	1,197	7	381	2	156	0	79	1	9.6	5.76	8.93	
(V01) (650GA) New Bedford Primary Care Ctr.	3,719	3,508	94.33%	211	5.67%	0	1	3,237	0	271	0	126	0	62	0	16	0	7	1	5.75	2.85	11.09	
(V01) (650GB) Hyannis Primary Care Center	3,079	2,899	94.15%	180	5.85%	0	8	2,391	1	508	4	114	1	33	0	18	2	15	0	6.51	4.88	19.71	
(V01) (650GD) Middletown	1,607	1,510	93.96%	97	6.04%	0	1	1,473	1	37	0	28	0	42	0	20	0	7	0	5.72	1	7.62	
(V01) (689) VA Connecticut HCS, CT	47,736	46,640	97.70%	1,096	2.30%	22	37	44,523	29	2,117	6	811	1	171	1	67	0	47	0	2.11	3.9	3.9	

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(V02) (528G1) Glens Falls	414	412	99.52%	2	0.48%	0	0	410	0	2	0	2	0	0	0	0	0	0	0	1.15	0	0
(V02) (528GV) Plattsburgh	569	567	99.65%	0	0.35%	0	0	527	0	40	0	1	0	1	0	0	0	0	0	5.07	0	0.26
(V02) (528GW) Schenectady	270	269	99.63%	1	0.37%	0	0	265	0	4	0	0	0	1	0	0	0	0	0	0.64	0	4.09
(V02) (528GX) Troy	354	353	99.72%	1	0.28%	0	0	337	0	16	0	1	0	0	0	0	0	0	0	3.08	28	2.92
(V02) (528GY) Clifton Park	419	413	98.57%	6	1.43%	0	0	389	0	24	0	5	0	1	0	0	0	0	0	3.79	0.73	4.35
(V02) (528GZ) Kingston	175	174	99.43%	1	0.57%	0	1	174	1	0	0	1	0	0	0	0	0	0	0	0.22	4.88	2.58
(V02) (528) Bath, NY	17,431	17,039	97.75%	392	2.25%	2	16	16,457	5	582	2	246	3	99	3	28	3	19	0	4.27	4.84	7.26
(V02) (528A6) Bath	16,042	15,674	97.71%	368	2.29%	0	16	15,186	5	488	2	224	3	98	3	27	3	19	0	3.4	4.9	7.75
(V02) (528G4) Elmira	894	888	99.33%	6	0.67%	0	0	835	0	53	0	5	0	1	0	0	0	0	0	4.2	3.81	2.92
(V02) (528G8) Wellsville	495	477	96.36%	18	3.64%	0	0	436	0	41	0	17	0	0	0	1	0	0	0	6.01	4.06	0.44
(V02) (528) Western New York, NY	43,953	42,036	95.64%	1,917	4.36%	33	179	40,184	39	1,852	48	1,271	43	358	36	215	10	73	2	5.33	5.01	3.67
(V02) (528A) Upstate New York HCS, Buffalo NY	35,618	33,849	95.03%	1,769	4.97%	0	166	32,427	39	1,422	45	1,166	40	332	32	208	7	63	2	7.63	5.03	3.78
(V02) (528A4) Upstate New York HCS-Batavia	3,654	3,566	97.59%	88	2.41%	0	7	3,271	0	295	2	69	3	7	0	2	2	10	0	8.83	4.52	3.28
(V02) (528GB) Jamestown	1,242	1,228	98.87%	14	1.13%	0	2	1,220	0	8	0	13	0	0	2	1	0	0	0	0.26	0.97	3.55
(V02) (528GC) Dunkirk	376	371	98.67%	5	1.33%	0	2	358	0	13	0	3	0	1	2	1	0	0	0	1.57	10.06	3.95
(V02) (528GD) Niagara Falls	566	546	96.47%	20	3.53%	0	0	516	0	30	0	7	0	12	0	1	0	0	0	5.23	26.12	3.79
(V02) (528GK) Lockport	1,060	1,051	99.15%	9	0.85%	0	0	1,031	0	20	0	4	0	4	0	1	0	0	0	2.96	4.14	5.63
(V02) (528GQ) Lackawanna	890	884	99.33%	6	0.67%	0	2	838	0	46	1	4	0	1	0	1	1	0	0	3.79	0	3.01
(V02) (528GR) Olean	547	541	98.90%	6	1.10%	0	0	523	0	18	0	5	0	1	0	0	0	0	0	2.3	4.82	2.05
(V02) (528) Canandaigua, NY	14,055	13,287	94.54%	768	5.46%	29	11	12,152	10	1,135	0	479	0	160	0	103	0	26	1	8.03	7.91	2.57
(V02) (528A5) Canandaigua	5,331	4,980	93.42%	351	6.58%	0	8	4,490	7	490	0	238	0	70	0	31	0	12	1	8.67	9.12	3.18
(V02) (528GE) Rochester	8,724	8,307	95.22%	417	4.78%	0	3	7,662	3	645	0	241	0	90	0	72	0	14	0	7.78	7.06	2.16
(V02) (528) Syracuse, NY	44,241	41,451	93.69%	2,790	6.31%	8	131	38,368	90	3,083	4	1,674	19	737	9	206	4	173	4	5.01	8.75	3.61
(V02) (528A7) Syracuse	30,582	28,312	92.58%	2,270	7.42%	0	77	25,966	40	2,346	3	1,260	18	661	9	190	4	159	2	5.05	9.22	4.39
(V02) (528G5) Auburn	840	836	99.52%	4	0.48%	0	0	831	0	5	0	2	0	0	0	1	0	1	0	1.32	1.59	0.94
(V02) (528G9) Cortland	1,526	1,512	99.08%	14	0.92%	0	1	1,499	0	13	0	10	0	2	0	0	0	2	1	1.34	1.64	3.14
(V02) (528GL) Massena	1,157	1,125	97.23%	32	2.77%	0	51	1,068	50	57	0	28	0	3	0	0	0	1	1	4.57	4.19	2.93
(V02) (528GM) Rome	4,210	4,057	96.37%	153	3.63%	0	0	3,874	0	183	0	105	0	36	0	9	0	3	0	2.83	6.44	3.56
(V02) (528GN) Binghamton	2,294	2,223	96.90%	71	3.10%	0	1	2,118	0	105	1	58	0	5	0	4	0	4	0	2.48	7.64	0.71
(V02) (528GO) Watertown	2,333	2,143	91.86%	190	8.14%	0	1	1,830	0	313	0	165	1	23	0	2	0	0	0	14.39	5.9	4
(V02) (528GP) Oswego	1,221	1,165	95.41%	56	4.59%	0	0	1,106	0	59	0	46	0	7	0	0	0	3	0	6.34	4.7	1.76
(V02) (528MA) Watertown DES	78	78	100.00%	0	0.00%	0	0	76	0	2	0	0	0	0	0	0	0	0	0	0	0.64	0
(V03) (526) Bronx, NY	25,353	24,931	98.34%	422	1.66%	1	11	23,308	5	1,623	3	337	1	66	2	9	0	10	0	4.68	4.41	3.71
(V03) (526) Bronx	24,487	24,070	98.30%	417	1.70%	0	10	22,486	4	1,584	3	332	1	66	2	9	0	10	0	5.61	4.41	3.68
(V03) (526GA) White Plains	341	337	98.83%	4	1.17%	0	0	308	0	29	0	4	0	0	0	0	0	0	0	5.45	7.4	5.2
(V03) (526GB) Yonkers	454	453	99.78%	1	0.22%	0	0	444	0	9	0	1	0	0	0	0	0	0	0	0.18	0	2.3
(V03) (526GD) Queens	71	71	100.00%	0	0.00%	0	1	70	1	1	0	0	0	0	0	0	0	0	0	0.54	0	2.33
(V03) (561) New Jersey HCS, NJ	39,672	38,497	97.04%	1,175	2.96%	2	319	36,696	87	1,801	123	977	78	161	31	24	0	13	0	2.72	4.41	2.26
(V03) (561) New Jersey HCS-East Orange Campus	18,057	17,265	95.61%	792	4.39%	0	1	16,321	1	944	0	673	0	109	0	6	0	4	0	5.01	4.44	4.92
(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	7,197	7,052	97.99%	145	2.01%	0	315	6,586	86	466	123	102	77	37	29	6	0	0	0	3.37	4.74	1.63
(V03) (561BY) Newark	6	6	100.00%	0	0.00%	0	0	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V03) (561BZ) Brick	7,999	7,798	97.49%	201	2.51%	0	0	7,543	0	255	0	183	0	13	0	4	0	1	0	2.38	4.97	1.45
(V03) (561GA) Hamilton	413	410	99.27%	3	0.73%	0	0	390	0	20	0	1	0	1	0	1	0	0	0	3.28	3.56	4.68
(V03) (561GB) Elizabeth	309	308	99.68%	1	0.32%	0	0	303	0	5	0	1	0	0	0	0	0	0	0	1	3	1.91
(V03) (561GD) Hackensack/Bergen County	2,598	2,589	99.65%	9	0.35%	0	0	2,570	0	19	0	2	0	1	0	1	0	5	0	0.32	0.75	1.39
(V03) (561GE) Jersey City	622	619	99.52%	3	0.48%	0	0	611	0	8	0	3	0	0	0	0	0	0	0	0.44	4.71	1.25
(V03) (561GF) Piscataway	599	595	99.33%	4	0.67%	0	3	566	0	29	0	1	1	0	2	2	0	1	0	3.09	0	1.28
(V03) (561GH) Morristown	679	676	99.56%	3	0.44%	0	0	667	0	9	0	0	0	0	1	0	2	0	0	0.48	0	2.74
(V03) (561GI) Tinton Falls	852	841	98.71%	11	1.29%	0	0	813	0	28	0	9	0	0	0	2	0	0	0	2.18	0.92	2.72
(V03) (561GJ) Paterson	341	338	99.12%	3	0.88%	0	0	320	0	18	0	2	0	0	0	1	0	0	0	1.08	0	2.71
(V03) (620) VA Hudson Valley HCS, NY	21,061	20,240	96.10%	821	3.90%	4	50	18,663	22	1,577	4	685	13	90	4	30	5	16	2	8.33	5.74	5.66
(V03) (620) VA Hudson Valley HCS-Montrose Cam	5,061	4,972	98.24%	89	1.76%	0	34	4,685	22	287	4	76	4	9	1	2	1	2	2	6.05	5.09	3.88
(V03) (620A4) VA Hudson Valley HCS-Castle Point	9,694	9,391	96.87%	303	3.13%	0	16	8,690	0	701	0	280	9	17	3	3	4	3	0	10.99	4	5.36
(V03) (620B1) VADOM Montrose	80	78	97.50%	2	2.50%	0	0	77	0	1	0	0	0	0	0	0	0	2	0	0	0	0
(V03) (620GA) New City (Rockland County)	1,906	1,830	96.01%	76	3.99%	0	0	1,701	0	129	0	63	0	5	0	4	0	4	0	6.17	6.85	4.64
(V03) (620GB) Carmel (Putnam County)	585	562	96.07%	23	3.93%	0	0	521	0	41	0	21	0	1	0	0	0	1	0	1.4	7.76	6.63
(V03) (620GD) Goshen	1,360	1,219	89.63%	141	10.37%	0	0	1,068	0	151	0	100	0	35	0	4	0	2	0	8.51	13.84	8.62
(V03) (620GE) Port Jervis	1,165	1,076	92.36%	89	7.64%	0	0	945	0	131	0	73	0	5	0	11	0	0	0	7.45	8.42	6.39
(V03) (620GF) Harris (Monticello)	444	394	88.74%	50	11.26%	0	0	359	0	35	0	45	0	4	0	1	0	0	0	2.5	11.05	19.65
(V03) (620GG) Poughkeepsie	539	505	93.69%	34	6.31%	0	0	442	0	63	0	17	0	11	0	5	0	1	0	5.33	12.66	6.41
(V03) (620GH) Eastern Dutchess	223	209	93.72%	14	6.28%	0	0	171	0	38	0	10	0	3	0	0	0	1	0	10.48	9.13	11.29
(V03) (620MA) IDES West Point	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V03) (630) New York Harbor HCS, NY	44,488	43,788	98.43%	700	1.57%	7	5	42,597	3	1,191	1	522	0	105	1	49	0	24	0	4.07	2.12	2.48
(V03) (630) New York Harbor HCS-New York Camp	17,562	17,156	97.69%	406																		

Pending Wait Times Using Preferred Date\*

Facility (Data On 07/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V03) (632BU) Northport VADOM	829	829	100.00%	0	0.00%	0	0	829	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V03) (632GA) East Meadow	1,363	1,334	97.87%	29	2.13%	0	0	1,229	0	105	0	27	0	2	0	0	0	0	0	6.41	5.62	2.83
(V03) (632HA) Valley Stream	379	359	94.72%	20	5.28%	0	1	333	0	26	1	19	0	1	0	0	0	0	3.66	0	8.07	
(V03) (632HB) Riverhead	884	861	97.40%	23	2.60%	0	0	770	0	91	0	16	0	6	0	1	0	0	7.8	4.56	4.62	
(V03) (632HC) Bay Shore	572	557	97.38%	15	2.62%	0	0	536	0	21	0	4	0	1	0	10	0	0	6.17	0	3.15	
(V03) (632HD) Patchogue	1,273	1,211	95.13%	62	4.87%	0	0	1,081	0	130	0	57	0	5	0	0	0	0	9.69	11.18	0.9	
(V04) (460) Wilmington, DE	23,995	22,331	93.07%	1,664	6.93%	15	34	20,137	12	2,194	4	1,322	16	225	2	73	0	44	5.18	8.54	6.4	
(V04) (460) Wilmington	16,534	15,296	92.51%	1,238	7.49%	0	32	13,590	11	1,706	4	988	15	153	2	65	0	32	5.09	8.96	6.25	
(V04) (460GA) Sussex County	1,543	1,484	96.18%	59	3.82%	0	0	1,392	0	92	0	25	0	19	0	3	0	12	5.1	5.66	7.82	
(V04) (460GC) Kent County	2,269	2,096	92.38%	173	7.62%	0	0	1,954	0	142	0	140	0	29	0	4	0	0	4.24	2.47	8.6	
(V04) (460GD) Cape May USCG	781	771	98.72%	10	1.28%	0	0	764	0	7	0	6	0	4	0	0	0	0	0.2	2.95	5.48	
(V04) (460HE) Atlantic County	1,594	1,545	96.93%	49	3.07%	0	1	1,416	0	129	0	36	1	13	0	0	0	0	5.87	6.41	4.24	
(V04) (460HG) Cumberland County	1,243	1,108	89.14%	135	10.86%	0	1	992	1	116	0	127	0	7	0	1	0	0	11.63	10.81	3.03	
(V04) (460HK) MOC Wilmington	24	24	100.00%	0	0.00%	0	0	24	0	0	0	0	0	0	0	0	0	0	1	0	0	
(V04) (460MA) IDes Dover AFB	7	7	100.00%	0	0.00%	0	0	5	0	2	0	0	0	0	0	0	0	0	0	8	23	
(V04) (503) Altoona, PA	30,541	30,122	98.63%	419	1.37%	9	16	28,541	16	1,581	0	231	0	62	0	42	0	84	4.33	6.72	1.41	
(V04) (503) James E. Van Zandt VA(Altoona)	18,715	18,605	99.41%	110	0.59%	0	16	17,592	16	1,013	0	42	0	11	0	6	0	51	4.78	4.66	1.41	
(V04) (503GA) Johnstown	3,843	3,732	97.11%	111	2.89%	0	0	3,501	0	231	0	106	0	2	0	0	0	3	4.75	11.66	0.89	
(V04) (503GB) DuBois (Clearfield)	4,825	4,728	97.99%	97	2.01%	0	0	4,542	0	186	0	35	0	22	0	19	0	21	3.15	16.96	1.65	
(V04) (503GC) State College (Centre County)	1,483	1,394	94.00%	89	6.00%	0	0	1,277	0	117	0	46	0	26	0	16	0	1	5.1	16.47	2.54	
(V04) (503GD) Huntingdon	733	727	99.18%	6	0.82%	0	0	704	0	23	0	2	0	1	0	0	0	3	4.47	0	0	
(V04) (503GE) Indiana	942	936	99.36%	6	0.64%	0	0	925	0	11	0	0	0	0	0	1	0	5	2.83	0	1.22	
(V04) (529) Butler, PA	24,323	24,108	99.12%	215	0.88%	2	27	23,863	7	245	20	99	0	63	0	8	0	45	0.73	3.73	0.91	
(V04) (529) Butler	14,112	13,911	98.58%	201	1.42%	0	27	13,700	7	211	20	92	0	61	0	8	0	40	1.11	4.11	0.87	
(V04) (529GA) Mercer County	3,105	3,099	99.81%	6	0.19%	0	0	3,075	0	24	0	5	0	0	0	0	0	1	0.53	0.48	1.12	
(V04) (529GB) Lawrence County	2,080	2,078	99.90%	2	0.10%	0	0	2,076	0	2	0	1	0	1	0	0	0	0	0.13	0.13	1.71	
(V04) (529GC) Armstrong County (Kittanning)	1,750	1,750	100.00%	0	0.00%	0	0	1,747	0	3	0	0	0	0	0	0	0	0	0.08	0	0.07	
(V04) (529GD) Clarion County	1,077	1,075	99.81%	2	0.19%	0	0	1,072	0	3	0	1	0	0	0	0	0	1	0.84	0	2.32	
(V04) (529GF) Cranberry Township	2,199	2,195	99.82%	4	0.18%	0	0	2,193	0	2	0	0	0	1	0	0	0	3	0.5	0.17	0	
(V04) (540) Clarksburg, WV	25,047	22,668	90.50%	2,379	9.50%	3	13	21,191	4	1,477	8	1,473	1	718	0	136	0	52	7.55	9.2	7.57	
(V04) (540) Clarksburg	20,417	18,302	89.64%	2,115	10.36%	0	13	17,177	4	1,125	8	1,267	1	671	0	130	0	47	7.98	9.19	8.54	
(V04) (540GA) Tucker County	241	229	95.02%	12	4.98%	0	0	209	0	20	0	5	0	6	0	1	0	0	5.45	0	25.37	
(V04) (540GB) Wood County Veterans Center	2,136	2,013	94.24%	123	5.76%	0	0	1,883	0	130	0	105	0	15	0	2	0	1	6.73	13.32	4.17	
(V04) (540GC) Braxton	566	549	97.00%	17	3.00%	0	0	494	0	55	0	16	0	0	0	0	0	1	6.09	8.4	6.01	
(V04) (540GD) Monongalia	1,375	1,281	93.16%	94	6.84%	0	0	1,216	0	65	0	64	0	26	0	3	0	1	2.01	5.9	7.85	
(V04) (540HK) RMU	312	294	94.23%	18	5.77%	0	0	212	0	82	0	16	0	0	0	0	0	2	12.99	0	0	
(V04) (542) Coatesville, PA	9,373	8,933	95.31%	440	4.69%	11	75	8,321	22	612	18	204	35	97	0	118	0	21	5.69	10.61	3.5	
(V04) (542) Coatesville	7,642	7,217	94.44%	425	5.56%	0	75	6,649	22	568	18	195	35	95	0	114	0	21	7.1	10.61	4.01	
(V04) (542BU) VADOM Coatesville	45	45	100.00%	0	0.00%	0	0	45	0	0	0	0	0	0	0	0	0	0	0	0	0	
(V04) (542GA) Springfield	1,073	1,063	99.07%	10	0.93%	0	0	1,039	0	24	0	8	0	2	0	0	0	0	2.32	3	2.23	
(V04) (542GE) Spring City	613	608	99.18%	5	0.82%	0	0	588	0	20	0	1	0	0	0	4	0	0	2.05	0	2.27	
(V04) (562) Erie, PA	14,888	13,405	90.04%	1,483	9.96%	21	1	12,571	1	834	0	728	0	625	0	111	0	19	12.76	14.96	1.4	
(V04) (562) Erie	11,182	10,042	89.81%	1,140	10.19%	0	0	9,345	0	697	0	545	0	487	0	98	0	10	12.03	15.2	1.38	
(V04) (562GA) Crawford County Primary Care Clin	1,137	963	84.70%	174	15.30%	0	0	909	0	54	0	104	0	59	0	6	0	5	17.93	7.87	1.35	
(V04) (562GB) Ashtabula County Primary Care Clin	1,035	902	87.15%	133	12.85%	0	1	868	1	34	0	58	0	74	0	1	0	0	17.88	4.83	0.83	
(V04) (562GC) Mckean County Primary Care Clinic	178	173	97.19%	5	2.81%	0	0	169	0	4	0	1	0	0	0	2	0	2	1.49	2.6	7.32	
(V04) (562GD) Venango	909	883	97.14%	26	2.86%	0	0	843	0	40	0	19	0	3	0	4	0	0	3.88	13.16	1.15	
(V04) (562GE) Warren	447	442	98.88%	5	1.12%	0	0	437	0	5	0	1	0	2	0	0	0	2	3.59	26.31	1.05	
(V04) (595) Lebanon, PA	54,288	51,205	94.32%	3,083	5.68%	0	14	48,389	4	2,816	2	1,903	1	600	2	253	3	327	2.83	10.63	4.49	
(V04) (595) Lebanon	34,830	32,191	92.42%	2,639	7.58%	0	12	30,253	3	1,938	2	1,558	0	530	2	237	3	314	2	2.95	11.07	4.06
(V04) (595GA) Camp Hill Outpatient Clinic	7,724	7,522	97.38%	202	2.62%	0	1	7,129	1	393	0	168	0	26	0	5	0	3	2.5	5.12	5.24	
(V04) (595GC) Lancaster	3,306	3,265	98.76%	41	1.24%	0	1	3,166	0	99	0	32	1	5	0	2	0	2	1.82	12.35	1.74	
(V04) (595GD) Reading	2,307	2,252	97.62%	55	2.38%	0	0	2,180	0	72	0	31	0	18	0	5	0	1	2.11	11.5	7.11	
(V04) (595GE) York County	4,045	3,932	97.21%	113	2.79%	0	0	3,719	0	213	0	91	0	17	0	2	0	3	2.8	8.15	4.04	
(V04) (595GF) Pottsville/Fracksville	2,076	2,043	98.41%	33	1.59%	0	0	1,942	0	101	0	23	0	4	0	2	0	4	4.97	0	5.38	
(V04) (642) Philadelphia, PA	62,197	55,707	89.57%	6,490	10.43%	2	116	50,411	81	5,296	20	3,384	12	1,387	2	492	1	1,227	7.43	15.14	6.62	
(V04) (642) Philadelphia	53,168	47,577	89.48%	5,591	10.52%	0	113	42,874	79	4,703	20	2,785	11	1,150	2	453	1	1,203	8.07	15.07	6.24	
(V04) (642GA) Outpatient Clinic at Marshall Hall	2,556	2,530	98.98%	26	1.02%	0	0	2,459	0	71	0	21	0	2	0	1	0	0	2.07	2.65	1.02	
(V04) (642GC) Willow Grove PA	3,118	2,699	86.56%	419	13.44%	0	3	2,411	2	288	0	239	1	146	0	17	0	17	6.12	21.5	12.26	
(V04) (642GD) Gloucester	3,355	2,901	86.47%	454	13.53%	0	0	2,667	0	234	0	339	0	89	0	21	0	5	8.38	15.79	11.09	
(V04) (646) Pittsburgh, PA	57,393	54,608	95.15%	2,785	4.85%	8	17	49,579	12	5,029	2	1,845	0	503	0	241	1	196	6.05	8.47	2.67	
(V04) (646) Pittsburgh HCS-Univ Dr	30,425	28,231	92.79%	2,194	7.21%	0	12	24,451	8	3,780	1	1,520	0	404	0	173	1	97	11.05	10.06	2.91	
(V04) (646GA) Heinz Division HCS	13,080	12,674	96.90%	406	3.10%	0	3	11,780	2	894	1	193	0	66	0	60	0	87	7.14	5.26	3.81	
(V04) (646GA) Belmont	2,037	1,983	97.35%	54	2.65%	0	0	1,854	0	129	0	49	0	2	0	2	0	1	5.19	4.41	1.17	
(V04) (646GB) Westmoreland	3,584	3,570	99.6																			

Pending Wait Times Using Preferred Date\*

Facility (Data On 07/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>	
(V04) (693GA) Sayre	1,482	1,345	90.76%	137	9.24%	0	1	1,253	0	92	1	69	0	47	0	18	0	3	0	3.37	17.64	2.39	
(V04) (693GB) Williamsport	1,797	1,727	96.10%	70	3.90%	0	7	1,682	0	45	2	30	2	32	0	4	2	4	1	3.88	2.42	4.37	
(V04) (693GC) Tobyhanna	66	66	100.00%	0	0.00%	0	1	64	1	2	0	0	0	0	0	0	0	0	0	2.24	0	2.42	
(V04) (693GF) Berwick (Columbia Co.)	197	193	97.97%	4	2.03%	0	0	191	0	2	0	1	0	3	0	0	0	0	0	0.89	0	2.24	
(V04) (693GG) Northampton County	351	334	95.16%	17	4.84%	0	2	290	2	44	0	16	0	1	0	0	0	0	0	6.91	1.2	1.52	
(V05) (512) Baltimore HCS, MD	48,763	43,622	89.46%	5,141	10.54%	51	83	39,167	42	4,455	31	3,278	3	1,045	1	425	1	393	5	12.12	12.01	3.67	
(V05) (512) Baltimore VA Medical Center	31,446	27,920	88.79%	3,526	11.21%	0	48	25,054	32	2,866	7	2,225	2	700	1	230	1	371	5	15.11	11.58	1.58	
(V05) (512A5) Perry Point	6,307	5,897	93.50%	410	6.50%	0	27	5,447	4	450	23	227	0	141	0	39	0	3	0	7.19	8.75	1.97	
(V05) (512GA) Cambridge	3,093	2,571	83.12%	522	16.88%	0	1	2,255	1	316	0	259	0	109	0	140	0	14	0	11.48	34.51	7.74	
(V05) (512GC) Glen Burnie	2,108	1,893	89.80%	215	10.20%	0	3	1,653	3	240	0	196	0	16	0	3	0	0	0	8.22	17.16	3.41	
(V05) (512GD) Loch Raven	3,264	2,941	90.10%	323	9.90%	0	1	2,643	1	298	0	244	0	69	0	7	0	3	0	12.59	8.63	4.31	
(V05) (512GE) Pocomoke City	661	619	93.65%	42	6.35%	0	0	524	0	95	0	38	0	2	0	0	0	2	0	6.81	25.77	12.69	
(V05) (512GF) Fort Howard	1,033	958	92.74%	75	7.26%	0	0	896	0	62	0	69	0	3	0	3	0	0	0	3.77	12.33	9.12	
(V05) (512GG) Fort Meade	851	823	96.71%	28	3.29%	0	3	695	1	128	1	20	1	5	0	3	0	0	0	7.42	6.41	7.85	
(V05) (613) Martinsburg, WV	35,985	33,176	92.19%	2,809	7.81%	2	0	30,775	0	2,401	0	1,618	0	498	0	331	0	362	0	4.49	12.44	5.35	
(V05) (613) Martinsburg VA Medical Center	25,896	24,020	92.76%	1,876	7.24%	0	0	22,312	0	1,708	0	1,212	0	379	0	159	0	126	0	3.12	9.22	5.5	
(V05) (613BU) VADOM Martinsburg	403	380	94.29%	23	5.71%	0	0	334	0	46	0	22	0	1	0	0	0	0	0	0	0.2	9.64	
(V05) (613GA) Cumberland	2,015	1,926	95.58%	89	4.42%	0	0	1,747	0	179	0	61	0	21	0	7	0	0	0	6.86	16.41	3.33	
(V05) (613GB) Hagerstown	1,560	1,515	97.12%	45	2.88%	0	0	1,441	0	74	0	30	0	12	0	1	0	2	0	2.61	6.36	6.4	
(V05) (613GC) Stephens City	1,622	1,588	97.90%	34	2.10%	0	0	1,489	0	99	0	26	0	5	0	1	0	2	0	4.59	5.07	4.16	
(V05) (613GD) Franklin	151	151	100.00%	0	0.00%	0	0	151	0	0	0	0	0	0	0	0	0	0	0	1.04	0	0	
(V05) (613GE) Petersburg	491	486	98.98%	5	1.02%	0	0	459	0	27	0	4	0	1	0	0	0	0	0	5.15	0	0	
(V05) (613GF) Harrisonburg	1,693	1,592	94.03%	101	5.97%	0	0	1,488	0	104	0	87	0	13	0	1	0	0	0	8.97	1.66	4.77	
(V05) (613GG) Fort Detrick	2,154	1,518	70.47%	636	29.53%	0	0	1,354	0	164	0	176	0	66	0	162	0	232	0	4.94	48.92	6.3	
(V05) (688) Washington, DC	43,255	38,482	88.97%	4,773	11.03%	6	286	33,205	241	5,277	7	2,924	38	1,467	0	341	0	41	0	8.16	11.24	16.8	
(V05) (688) Washington VA Medical Center	37,660	33,202	88.16%	4,458	11.84%	0	285	28,359	240	4,843	7	2,667	38	1,416	0	334	0	41	0	9.64	11.38	22.97	
(V05) (688GA) Fort Belvoir	2,152	2,035	94.56%	117	5.44%	0	1	1,812	1	223	0	102	0	13	0	2	0	0	0	6.07	11.95	4.66	
(V05) (688GB) Southeast Washington	268	265	98.88%	3	1.12%	0	0	250	0	15	0	3	0	0	0	0	0	0	0	2.19	1.17	2.61	
(V05) (688GC) Greenbelt	282	275	97.52%	7	2.48%	0	0	253	0	22	0	5	0	1	0	1	0	0	0	3.21	22.89	4.05	
(V05) (688GD) Charlotte Hall	1,119	992	88.65%	127	11.35%	0	0	901	0	91	0	91	0	33	0	3	0	0	0	7.98	16.43	7.72	
(V05) (688GE) Southern Prince Georges County	1,774	1,713	96.56%	61	3.44%	0	0	1,630	0	83	0	56	0	4	0	1	0	0	0	4.16	4.15	1.19	
(V06) (517) Beckley, WV	15,471	13,784	89.10%	1,687	10.90%	1	200	12,533	26	1,251	23	641	19	377	14	247	14	422	104	7.91	20.52	4.51	
(V06) (517) Beckley	14,943	13,269	88.80%	1,674	11.20%	0	200	12,052	26	1,217	23	630	19	376	14	246	14	422	104	8.06	20.54	4.63	
(V06) (517GB) Greenbrier County	280	275	98.21%	5	1.79%	0	0	261	0	14	0	3	0	1	0	1	0	0	0	0	0	3.21	
(V06) (517QA) Princeton	248	240	96.77%	8	3.23%	0	0	220	0	20	0	8	0	0	0	0	0	0	0	5.83	11.47	0	
(V06) (558) Durham, NC	65,725	59,442	90.44%	6,283	9.56%	102	839	53,146	148	6,296	170	4,144	223	1,535	177	409	97	195	23	8.15	11.17	4.44	
(V06) (558) Durham	46,260	42,203	91.23%	4,057	8.77%	0	650	37,441	91	4,762	71	2,718	190	967	177	231	97	141	23	5.69	10.14	3.89	
(V06) (558GA) Greenville	11,757	9,900	84.21%	1,857	15.79%	0	176	9,061	47	839	96	1,095	33	538	0	170	0	54	0	13.97	16.5	5.77	
(V06) (558GB) Raleigh	5,073	4,874	96.08%	199	3.92%	0	3	4,371	3	503	0	175	0	19	0	5	0	0	0	9.14	8.84	3.42	
(V06) (558GC) Morehead City	2,635	2,465	93.55%	170	6.45%	0	0	2,273	7	192	3	156	0	11	0	3	0	0	0	6.32	8.61	3.98	
(V06) (565) Fayetteville, NC	42,689	31,978	74.91%	10,711	25.09%	33	622	26,642	378	5,336	119	6,117	40	3,482	18	950	16	162	49	31.14	21.42	9.2	
(V06) (565) Fayetteville NC	28,386	20,982	73.92%	7,404	26.08%	0	409	17,650	311	3,332	64	4,211	8	2,409	3	709	5	75	18	34	21.6	7.34	
(V06) (565GA) Jacksonville	2,565	1,793	69.90%	772	30.10%	0	108	1,579	49	214	42	104	15	218	1	75	1	37	0	33.99	2	11	
(V06) (565GC) New Hanover County (Wilmington)	8,418	6,787	80.62%	1,631	19.38%	0	22	5,471	2	1,316	2	1,056	4	508	5	57	0	10	9	20.11	20.41	10.64	
(V06) (565GD) Hamlet	811	632	77.93%	179	22.07%	0	49	513	8	119	3	73	6	82	7	24	10	0	13	37.64	0	4.69	
(V06) (565GE) Robeson County	1,436	952	66.30%	484	33.70%	0	28	804	5	148	5	172	7	191	2	81	0	40	9	35.24	7	18.25	
(V06) (565GF) Goldsboro	884	726	82.13%	158	17.87%	0	6	602	3	124	3	80	0	74	0	4	0	0	0	16.61	4	14.63	
(V06) (565MB) IDES Fort Bragg	77	39	50.65%	38	49.35%	0	0	0	0	39	0	38	0	0	0	0	0	0	0	0	30.83	0	0
(V06) (565MD) IDES Camp Lejeune	112	67	59.82%	45	40.18%	0	0	23	0	44	0	45	0	0	0	0	0	0	0	0	33.82	17.88	0
(V06) (590) Hampton, VA	38,401	34,554	89.98%	3,847	10.02%	39	7	31,054	7	3,500	0	2,464	0	1,188	0	134	0	61	0	9.55	9.32	10.5	
(V06) (590) Hampton	32,906	30,013	91.21%	2,893	8.79%	0	4	26,937	4	3,076	0	1,881	0	833	0	123	0	56	0	7.5	9.25	10.26	
(V06) (590GB) Norfolk/Virginia Beach CBOC	4,313	3,402	78.88%	911	21.12%	0	1	3,044	1	358	0	546	0	351	0	9	0	5	0	18.79	12.05	13.38	
(V06) (590GC) Albemarle CBOC	1,122	1,080	96.26%	42	3.74%	0	2	1,028	2	52	0	36	0	4	0	2	0	0	0	5.28	0	5.35	
(V06) (590MA) IDES Portsmouth	3	2	66.67%	1	33.33%	0	0	2	0	0	0	1	0	0	0	0	0	0	0	0	4.5	41	0
(V06) (590MB) IDES Langley	18	18	100.00%	0	0.00%	0	0	15	0	3	0	0	0	0	0	0	0	0	0	0	4.5	0	0
(V06) (590MC) IDES Fort Eustis	39	39	100.00%	0	0.00%	0	0	28	0	11	0	0	0	0	0	0	0	0	0	0	6.13	8.5	0
(V06) (637) Asheville, NC	40,653	37,693	92.72%	2,960	7.28%	16	283	34,734	173	2,959	60	1,928	5	729	20	197	12	106	12	8.67	8.46	5.22	
(V06) (637) Asheville-Oteen	37,286	34,461	92.42%	2,825	7.58%	0	242	31,736	169	2,725	51	1,828	2	703	8	192	8	102	4	8.67	8.5	5.76	
(V06) (637GA) Franklin NC CBOC	1,641	1,613	98.29%	28	1.71%	0	12	1,523	2	90	7	24	0	1	3	0	0	3	0	5.54	4.52	2.64	
(V06) (637GB) Rutherfordordn CBOC	1,726	1,619	93.80%	107	6.20%	0	29	1,475	2	144	2	76	3	25	9	5	4	1	8	11.82	5.36	4.35	
(V06) (652) Richmond, VA	69,708	64,968	93.20%	4,740	6.80%	15	306	60,263	46	4,705	62	2,603	26	1,203	57	469	53	465	62	6.33	8.55	6.	

Pending Wait Times Using Preferred Date\*

Facility (Data On 07/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>	
(V06) (658GE) Wytheville	1,352	1,306	96.60%	46	3.40%	0	0	1,252	0	54	0	44	0	1	0	0	0	1	0	9.36	0	0.24	
(V06) (659) Salisbury, NC	76,063	65,859	86.58%	10,204	13.42%	49	1,798	58,652	357	7,207	343	5,225	544	2,401	273	1,050	144	1,528	127	9.24	17.28	14.27	
(V06) (659B) W.G. (Bill) Hefner Salisbury VAMC	43,694	37,465	85.74%	6,229	14.26%	0	1,514	33,440	291	4,025	288	2,929	442	1,319	245	543	130	1,438	109	4.95	18.86	10.49	
(V06) (659B7) Winston-Salem	13,617	12,175	89.41%	1,442	10.59%	0	41	10,844	9	1,321	22	762	5	463	5	182	0	59	0	6.75	12.74	13.71	
(V06) (659GA) Charlotte	16,118	13,696	84.97%	2,422	15.03%	0	243	12,090	57	1,606	33	1,434	97	615	23	319	14	54	18	14.31	13.08	21.5	
(V06) (659GB) Hickory	2,634	2,523	95.79%	111	4.21%	0	0	2,278	0	245	0	100	0	4	0	6	0	1	0	6.62	10.4	3.73	
(V07) (508) Atlanta, GA	96,882	85,485	88.24%	11,397	11.76%	22	968	77,421	162	8,064	96	7,343	608	2,863	96	730	3	461	0	16.33	12.78	2.85	
(V07) (508) Atlanta VA Medical Center	62,098	54,491	87.75%	7,607	12.25%	0	964	49,384	160	5,107	96	4,898	608	1,823	96	453	3	433	0	14.8	13.06	2.75	
(V07) (508GA) Fort McPherson	5,261	4,933	93.77%	328	6.23%	0	1	4,674	1	259	0	245	0	78	0	4	0	0	0	17.06	3.97	2.85	
(V07) (508GE) Oakwood	3,066	2,845	92.79%	221	7.21%	0	0	2,525	0	320	0	171	0	44	0	4	0	2	0	14.11	7.36	2.3	
(V07) (508GF) Austell	3,176	2,702	85.08%	474	14.92%	0	0	2,513	0	189	0	219	0	199	0	49	0	7	0	18.67	52.1	1.57	
(V07) (508GG) Stockbridge	2,685	2,278	84.84%	407	15.16%	0	0	2,098	0	180	0	186	0	169	0	49	0	3	0	18.5	36.45	1.92	
(V07) (508GH) Lawrenceville	2,159	2,090	96.80%	69	3.20%	0	0	1,866	0	224	0	53	0	14	0	1	0	1	0	10.81	4.82	1.12	
(V07) (508GI) Newnan	2,149	1,748	81.34%	401	18.66%	0	1	1,514	1	234	0	283	0	115	0	3	0	0	0	23.99	16.21	5.42	
(V07) (508GJ) Blairsville	1,276	1,239	97.10%	37	2.90%	0	0	1,144	0	95	0	27	0	10	0	0	0	0	0	6.83	1.81	1.87	
(V07) (508GK) Trinka Davis Veterans Village	2,928	2,752	93.99%	176	6.01%	0	0	2,359	0	393	0	113	0	63	0	0	0	0	0	11.98	9.25	3.04	
(V07) (508QF) Atlanta VA Clinic	12,084	10,407	86.12%	1,677	13.88%	0	2	9,344	0	1,063	0	1,148	0	348	0	167	0	14	0	18.96	13.34	4.22	
(V07) (509) Augusta, GA	34,764	31,691	91.16%	3,073	8.84%	14	101	28,724	14	2,967	15	1,766	54	1,013	8	157	8	137	2	14.17	9.55	2.42	
(V07) (509) Charlie Norwood VA Medical Center	18,926	17,233	91.05%	1,693	8.95%	0	2	15,491	2	1,742	0	960	0	596	0	49	0	88	0	0	9.94	0.49	
(V07) (509A0) Lenwood (Uptown)	12,460	11,316	90.82%	1,144	9.18%	0	97	10,344	10	972	15	583	54	407	8	106	8	48	2	15.71	7.75	2.57	
(V07) (509GA) Athens	2,477	2,284	92.21%	193	7.79%	0	2	2,096	2	188	0	180	0	10	0	2	0	1	0	11.57	20.41	2.35	
(V07) (509GB) Aiken	901	858	95.23%	43	4.77%	0	0	793	0	65	0	43	0	0	0	0	0	0	0	6.6	0	2.33	
(V07) (521) Birmingham, AL	53,216	50,584	95.05%	2,632	4.95%	9	43	45,745	13	4,839	8	1,879	3	590	4	133	3	30	12	3.71	11.4	2.57	
(V07) (521) Birmingham VA Medical Center	37,469	35,122	93.74%	2,347	6.26%	0	36	30,690	12	4,432	7	1,648	3	549	4	121	3	29	7	4.93	12.06	2.63	
(V07) (521GA) Huntsville AL	4,345	4,257	97.97%	88	2.03%	0	1	4,106	0	151	1	62	0	18	0	8	0	0	0	3.25	3.7	3.12	
(V07) (521GB) Decatur AL/Madison	1,967	1,890	96.09%	77	3.91%	0	5	1,736	0	154	0	62	0	12	0	3	0	0	5	5.85	7.45	3.46	
(V07) (521GC) Florence AL (Shoals Area)	1,610	1,600	99.38%	10	0.62%	0	0	1,590	0	10	0	8	0	2	0	0	0	0	0	1.28	0.24	1.53	
(V07) (521GD) Rainbow City	1,370	1,362	99.42%	8	0.58%	0	0	1,346	0	16	0	6	0	1	0	0	0	1	0	0.47	0	2.13	
(V07) (521GE) Anniston/Oxford AL	1,256	1,190	94.75%	66	5.25%	0	1	1,142	1	48	0	63	0	3	0	0	0	0	0	3.15	1.21	5.9	
(V07) (521GF) Jasper AL	1,075	1,071	99.63%	4	0.37%	0	0	1,057	0	14	0	4	0	0	0	0	0	0	0	0.76	2.62	0.63	
(V07) (521GG) Bessemer	1,460	1,438	98.49%	22	1.51%	0	0	1,431	0	7	0	20	0	2	0	0	0	0	0	0.3	0.29	1.62	
(V07) (521GH) Childersburg	1,362	1,355	99.49%	7	0.51%	0	0	1,349	0	6	0	6	0	1	0	0	0	0	0	1.38	0.73	1.03	
(V07) (521GI) Guntersville	1,302	1,299	99.77%	3	0.23%	0	0	1,298	0	1	0	0	0	2	0	1	0	0	0	0.71	0.66	2.11	
(V07) (534) Charleston, SC	48,662	46,896	96.37%	1,766	3.63%	38	58	44,143	20	2,753	14	1,415	9	289	4	40	5	22	6	6.8	5.3	1.5	
(V07) (534) Ralph H Johnsons VA Medical Center	28,272	27,389	96.88%	883	3.12%	0	12	26,086	9	1,303	3	724	0	111	0	27	0	21	0	6.24	4.6	0.96	
(V07) (534B) Savannah	6,390	6,169	96.54%	221	3.46%	0	3	5,757	2	412	1	199	0	20	0	2	0	0	0	6.03	5.47	1.8	
(V07) (534GB) Myrtle Beach	5,888	5,414	91.95%	474	8.05%	0	22	4,800	2	614	3	318	3	151	3	4	5	1	6	11.01	16.77	2.61	
(V07) (534GC) Beaufort	1,582	1,498	94.69%	84	5.31%	0	21	1,388	7	110	7	79	6	3	1	2	0	0	0	8.15	2.7	1.19	
(V07) (534GD) Goose Creek	3,706	3,625	97.81%	81	2.19%	0	0	3,384	0	241	0	74	0	2	0	5	0	0	0	5.03	4.85	2.65	
(V07) (534GE) Hinesville	2,824	2,801	99.19%	23	0.81%	0	0	2,728	0	73	0	21	0	2	0	0	0	0	0	2.3	1.42	0.68	
(V07) (544) Columbia, SC	57,331	52,131	90.93%	5,200	9.07%	15	247	47,107	12	5,024	10	2,676	9	1,740	108	475	65	309	35	6.91	13.34	9.18	
(V07) (544) Wm. Jennings Bryan Dorn VA Medical	36,539	33,133	90.68%	3,406	9.32%	0	81	29,553	12	3,580	10	1,912	9	1,136	15	309	12	49	23	10.41	9.96	16.77	
(V07) (544B2) Greenville SC	8,025	6,493	80.91%	1,532	19.09%	0	166	5,881	0	612	0	537	0	585	93	152	53	258	12	3.77	37.3	10.96	
(V07) (544GB) Florence	1,957	1,897	96.93%	60	3.07%	0	0	1,779	0	118	0	57	0	2	0	0	0	1	0	5.87	3.14	1.3	
(V07) (544GC) Rock Hill	4,502	4,461	99.09%	41	0.91%	0	0	4,291	0	170	0	30	0	5	0	5	0	1	0	2.66	0	3.74	
(V07) (544GD) Anderson	1,739	1,696	97.53%	43	2.47%	0	0	1,586	0	110	0	40	0	2	0	1	0	0	0	4.3	0	3.51	
(V07) (544GE) Orangeburg	964	944	97.93%	20	2.07%	0	0	901	0	43	0	19	0	1	0	0	0	0	0	2.37	0	3.15	
(V07) (544GF) Sumter	1,391	1,374	98.78%	17	1.22%	0	0	1,238	0	136	0	16	0	1	0	0	0	0	0	8.29	0	1.21	
(V07) (544GG) Spartanburg	2,041	1,973	96.67%	68	3.33%	0	0	1,725	0	248	0	52	0	8	0	8	0	0	0	10.98	0	4.04	
(V07) (544HK) Columbia VA Mobile Clinic	173	160	92.49%	13	7.51%	0	0	153	0	7	0	13	0	0	0	0	0	0	0	0	4.2	0	0
(V07) (557) Dublin, GA	21,339	15,651	73.34%	5,688	26.66%	29	251	13,284	132	2,367	8	2,008	65	1,528	17	1,524	9	628	20	53.13	14.13	7.63	
(V07) (557) Carl Vinson VA Medical Center	13,380	9,528	71.21%	3,852	28.79%	0	208	7,894	123	1,634	8	1,296	41	818	16	1,214	8	524	12	68.71	10.65	6.53	
(V07) (557GA) Macon	1,457	1,368	93.89%	89	6.11%	0	3	1,233	0	135	0	43	2	43	0	2	1	1	0	4.98	3.98	9	
(V07) (557GB) Albany	2,342	1,568																					



Pending Wait Times Using Preferred Date\*

Facility (Data On 07/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>	
(V08) (516B2) Lee County	25,527	22,479	88.06%	3,048	11.94%	0	1	21,057	1	1,422	0	1,162	0	1,160	0	353	0	373	0	4.52	20.46	4.96	
(V08) (516GA) Sarasota	4,900	4,905	98.30%	85	1.70%	0	1	4,737	0	168	0	73	1	6	0	2	0	4	0	3.32	3.96	2.04	
(V08) (516GB) St. Petersburg	1,334	1,307	97.98%	27	2.02%	0	0	1,276	0	31	0	13	0	3	0	6	0	5	0	1.42	0	8.66	
(V08) (516GC) Palm Harbor	3,158	3,119	98.77%	39	1.23%	0	0	2,984	0	135	0	33	0	3	0	2	0	1	0	2.55	2.57	1.13	
(V08) (516GD) Bradenton	7,589	7,501	98.84%	88	1.16%	0	0	7,303	0	198	0	51	0	19	0	9	0	9	0	2.24	1.57	2.89	
(V08) (516GE) Port Charlotte/Charlotte County	4,532	4,216	93.03%	316	6.97%	0	0	3,995	0	221	0	92	0	182	0	31	0	11	0	3.25	16.43	5.11	
(V08) (516GF) Naples	2,627	2,578	98.13%	49	1.87%	0	0	2,491	0	87	0	25	0	11	0	2	0	11	0	2.72	7.23	3.39	
(V08) (516GH) Sebring	1,602	1,558	97.25%	44	2.75%	0	0	1,546	0	12	0	16	0	4	0	3	0	21	0	5.39	4.4	1.43	
(V08) (546) Miami, FL	63,053	60,746	96.34%	2,307	3.66%	20	32	57,894	29	2,852	0	1,714	2	409	0	106	0	78	1	4.72	5.12	1.31	
(V08) (546) Miami	37,819	36,264	95.89%	1,555	4.11%	0	31	34,826	28	1,438	0	1,185	2	230	0	80	0	60	1	7.45	4.34	0.79	
(V08) (546B2) Broward County	17,483	16,804	96.12%	679	3.88%	0	1	15,650	1	1,154	0	480	0	164	0	21	0	14	0	3.99	7.22	1.39	
(V08) (546GA) Miami	117	109	93.16%	8	6.84%	0	0	109	0	0	0	8	0	0	0	0	0	0	0	0	0	3.73	
(V08) (546GB) Key West	1,001	982	98.10%	19	1.90%	0	0	924	0	58	0	10	0	6	0	2	0	1	0	3.76	5.72	2.8	
(V08) (546GC) Homestead	2,507	2,489	99.28%	18	0.72%	0	0	2,355	0	134	0	12	0	2	0	3	0	1	0	4.14	1.46	2.87	
(V08) (546GD) Pembroke Pines	1,385	1,381	99.71%	4	0.29%	0	0	1,375	0	6	0	0	0	2	0	0	0	2	0	1.05	1.86	0.5	
(V08) (546GE) Key Largo	537	533	99.26%	4	0.74%	0	0	528	0	5	0	4	0	0	0	0	0	0	0	1	5.9	1.56	
(V08) (546GF) Hollywood (Southeast Broward Co.)	1,561	1,549	99.23%	12	0.77%	0	0	1,497	0	52	0	11	0	1	0	0	0	0	0	2.06	5.55	2.1	
(V08) (546GH) Deerfield Beach	643	635	98.76%	8	1.24%	0	0	630	0	5	0	4	0	4	0	0	0	0	0	0.46	0.31	3.27	
(V08) (548) West Palm Beach, FL	72,941	68,959	94.54%	3,982	5.46%	23	5	64,961	5	3,998	0	2,593	0	913	0	270	0	206	0	3.15	8.81	3.85	
(V08) (548) W Palm Beach	61,849	58,006	93.79%	3,843	6.21%	0	5	54,275	5	3,731	0	2,489	0	889	0	263	0	202	0	3.94	9.19	4.22	
(V08) (548GA) Ft Pierce	2,129	2,037	95.68%	92	4.32%	0	0	1,943	0	94	0	76	0	14	0	1	0	1	0	1.71	9.15	6.02	
(V08) (548GB) Delray Beach	2,655	2,646	99.66%	9	0.34%	0	0	2,582	0	64	0	4	0	2	0	3	0	0	0	0.61	1.42	1.36	
(V08) (548GC) Stuart	2,086	2,080	99.71%	6	0.29%	0	0	2,029	0	51	0	3	0	0	0	1	0	2	0	0.65	3.35	0.97	
(V08) (548GD) Boca Raton	1,621	1,611	99.38%	10	0.62%	0	0	1,605	0	6	0	6	0	3	0	1	0	0	0	0.34	0.56	1.38	
(V08) (548GE) Vero Beach	1,562	1,544	98.85%	18	1.15%	0	0	1,504	0	40	0	13	0	4	0	1	0	0	0	0.52	0.6	4.22	
(V08) (548GF) Okeechobee	1,039	1,035	99.62%	4	0.38%	0	0	1,023	0	12	0	2	0	1	0	0	0	1	0	1.08	0.65	2.43	
(V08) (573) Gainesville, FL	181,500	164,188	90.46%	17,312	9.54%	326	619	153,127	316	11,061	142	9,536	66	5,104	44	1,494	23	1,178	26	5.39	13.18	3.3	
(V08) (573) North Florida/South Georgia HCS-Gain	60,433	55,143	91.25%	5,290	8.75%	0	196	51,445	42	3,698	23	2,893	40	1,280	40	417	23	700	26	4.88	9.6	2.71	
(V08) (573AA) North Florida/South Georgia HCS-La	16,909	15,762	93.22%	1,147	6.78%	0	0	14,646	0	1,116	0	595	0	330	0	140	0	82	0	9.14	8.04	1.04	
(V08) (573B) Jacksonville	36,788	30,930	84.08%	5,858	15.92%	0	307	28,153	224	2,777	77	3,004	5	2,321	1	333	0	200	0	5.77	22.87	5.79	
(V08) (573CA) Valdosta	2,964	2,892	97.57%	72	2.43%	0	0	2,857	0	35	0	22	0	32	0	15	0	3	0	1.22	17.11	0.08	
(V08) (573GD) Ocala	12,336	11,602	94.05%	734	5.95%	0	0	11,246	0	356	0	295	0	273	0	159	0	7	0	1.7	19.55	4.08	
(V08) (573GE) St. Augustine	3,888	3,737	96.12%	151	3.88%	0	7	3,585	3	152	0	105	2	12	2	19	0	15	0	4.86	8.43	2.1	
(V08) (573GF) Tallahassee	15,667	12,770	81.51%	2,897	18.49%	0	9	11,352	5	1,418	3	1,926	1	591	0	281	0	99	0	14.74	19.1	1.59	
(V08) (573GG) Lecanto	5,241	5,222	99.64%	19	0.36%	0	5	5,083	5	139	0	11	0	5	0	0	0	3	0	2.61	8.28	0.74	
(V08) (573GI) The Villages	17,712	16,723	94.42%	989	5.58%	0	95	15,829	37	894	39	583	18	235	1	115	0	56	0	5.39	7.39	5.21	
(V08) (573GJ) Saint Marys	2,673	2,643	98.88%	30	1.12%	0	0	2,594	0	49	0	12	0	8	0	3	0	7	0	3.03	11.94	1.74	
(V08) (573GK) Jackson County	2,674	2,617	97.87%	57	2.13%	0	0	2,364	0	253	0	45	0	6	0	3	0	3	0	5.61	13.05	3.52	
(V08) (573GL) Palatka	2,768	2,707	97.80%	61	2.20%	0	0	2,548	0	159	0	43	0	9	0	9	0	0	0	3.78	4.69	2.61	
(V08) (573GM) Waycross	1,447	1,440	99.52%	7	0.48%	0	0	1,425	0	15	0	2	0	2	0	0	0	3	0	1.9	5.32	1.12	
(V08) (672) San Juan, PR	135,106	132,898	98.37%	2,208	1.63%	2	217	126,884	94	6,014	69	1,014	16	376	18	317	10	501	9	3.84	3.17	3.29	
(V08) (672) San Juan	86,919	85,431	98.29%	1,488	1.71%	0	169	80,074	81	5,357	60	759	14	277	10	176	3	276	1	4.7	3.61	4.92	
(V08) (672B0) Ponce	18,129	17,908	98.78%	221	1.22%	0	36	17,778	5	130	6	111	2	28	7	43	7	39	8	1.98	1.71	1.26	
(V08) (672B2) Mayaguez	16,859	16,570	98.29%	289	1.71%	0	11	16,324	7	246	3	49	0	29	1	62	0	149	0	4.22	1.66	1.94	
(V08) (672GA) St Croix	929	906	97.52%	23	2.48%	0	0	890	0	16	0	6	0	6	0	6	0	5	0	1.94	23.69	6.14	
(V08) (672GB) St Thomas	868	853	98.27%	15	1.73%	0	0	841	0	12	0	6	0	6	0	3	0	0	0	3.06	3.11	3.89	
(V08) (672GC) Arcibo	5,345	5,294	99.05%	51	0.95%	0	1	5,214	1	80	0	37	0	3	0	6	0	5	0	1.23	1.2	0.45	
(V08) (672GD) Ceiba	3,920	3,831	97.73%	89	2.27%	0	0	3,662	0	169	0	44	0	25	0	17	0	3	0	4.18	2.08	1.63	
(V08) (672GE) Guayama	2,137	2,105	98.50%	32	1.50%	0	0	2,101	0	4	0	2	0	2	0	4	0	24	0	3.03	4.15	0.41	
(V08) (673) Tampa, FL	113,368	105,900	93.41%	7,468	6.59%	61	796	98,999	344	6,901	210	4,415	167	1,676	39	753	21	624	15	2.54	9.81	4.34	
(V08) (673) Tampa	84,696	78,709	92.93%	5,987	7.07%	0	796	73,174	344	5,535	210	3,597	167	1,302	39	554	21	534	15	2.17	9.62	4.28	
(V08) (673B2) New Port Richey	15,541	14,446	92.95%	1,095	7.05%	0	0	13,667	0	779	0	624	0	294	0	123	0	54	0	2.98	12.11	4.18	
(V08) (673GB) Lakeland	6,848	6,505	94.99%	343	5.01%	0	0	6,071	0	434	0	167	0	79	0	71	0	26	0	3.5	11.84	6.06	
(V08) (673GC) Brooksville	4,413	4,385	99.37%	28	0.63%	0	0	4,305	0	80	0	15	0	0	0	5	0	8	0	2.79	2.31	3.46	
(V08) (673GF) Zephyrhills	1,870	1,855	99.20%	15	0.80%	0	0	1,782	0	73	0	12	0	1	0	0	0	2	0	2.42	11.4	2.03	
(V08) (675) Orlando, FL	129,355	122,542	94.73%	6,813	5.27%	115	639	115,866	162	6,676	135	3,875	165	1,626	97	703	40	609	40	4.18	7.97	3.27	
(V08) (675) Orlando VA Medical Center	18,637	17,212	92.35%	1,425	7.65%	0	85	15,853	9	1,359	3	779	3	285	44	172	26	189	0	4.62	10.76	1.92	
(V08) (6759AA) Orlando Nursing Home	2	2	100.00%	0	0.00%	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	13	0
(V08) (675B) Orlando Domiciliary	37	37	100.00%	0	0.00%	0	0	37	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V08) (675GA) Viera Outpatient Clinic	25,839	24,041	93.04%	1,798	6.96%	0	371	22,462	81	1,579	92	895	113	588	45	182	12	133	28	7.47	8.37	5.11	
(V08) (675GB) Daytona Beach Outpatient Clinic	23,821	23,422	98.33%	399	1.67%	0	4	22,856	3	566	0	258	0	70	1	25							

Pending Wait Times Using Preferred Date\*

Facility (Data On 07/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>	
(V09) (596) Lexington-Leestown	13,109	12,568	95.87%	541	4.13%	0	105	11,251	29	1,317	20	333	29	146	12	52	15	10	0	6.34	7.42	6.39	
(V09) (596A4) Lexington-Cooper Dr	17,149	15,299	89.21%	1,850	10.79%	0	577	13,231	51	2,068	218	1,116	214	493	77	149	16	92	1	0	10.42	3.48	
(V09) (596GA) Somerset	2,168	1,917	88.42%	251	11.58%	0	7	1,673	7	244	0	174	0	70	0	6	0	1	0	12.76	25.79	5.43	
(V09) (596GB) Morehead	366	356	97.27%	10	2.73%	0	10	339	5	17	2	9	0	1	1	0	2	0	0	5.11	16.13	0.15	
(V09) (596GC) Hazard	433	420	97.00%	13	3.00%	0	2	382	2	38	0	9	0	3	0	1	0	0	0	5.08	17.05	4.37	
(V09) (596GD) Berea	915	867	94.75%	48	5.25%	0	4	785	3	82	1	45	0	1	0	0	0	2	0	5.92	4.38	3.02	
(V09) (596GD) Louisville, KY	39,707	38,514	97.00%	1,193	3.00%	7	54	35,918	10	2,596	19	823	23	144	2	78	0	148	0	3.72	7.78	3.16	
(V09) (603) Louisville	21,795	20,722	95.08%	1,073	4.92%	0	53	18,925	10	1,797	18	744	23	116	2	70	0	143	0	4.71	8.07	8.38	
(V09) (603GA) Fort Knox	1,592	1,575	98.93%	17	1.07%	0	0	1,444	0	131	0	14	0	3	0	0	0	0	0	5.15	7.58	3	
(V09) (603GB) New Albany IN (Southern Indiana)	3,381	3,340	98.79%	41	1.21%	0	0	3,276	0	64	0	21	0	14	0	2	0	4	0	2.08	0.96	3.34	
(V09) (603GC) Shively (Louisville-Jefferson County)	3,689	3,666	99.38%	23	0.62%	0	0	3,340	0	326	0	17	0	5	0	1	0	0	0	5.63	2.37	4.61	
(V09) (603GD) Dupont	2,445	2,433	99.51%	12	0.49%	0	0	2,336	0	97	0	8	0	2	0	2	0	0	0	4.47	0	2.25	
(V09) (603GE) Newburg CBOC KY	3,204	3,185	99.41%	19	0.59%	0	0	3,093	0	92	0	13	0	3	0	3	0	0	0	2.83	2.45	1.56	
(V09) (603GF) Grayson County	1,882	1,875	99.63%	7	0.37%	0	1	1,806	0	69	1	5	0	1	0	0	0	1	0	2.79	1.68	1.87	
(V09) (603GG) Scott County	1,178	1,178	100.00%	0	0.00%	0	0	1,165	0	13	0	0	0	0	0	0	0	0	0	2	0.84	0.9	
(V09) (603GH) Carroll County	483	482	99.79%	1	0.21%	0	0	475	0	7	0	1	0	0	0	0	0	0	0	1.95	2.83	3.71	
(V09) (603MA) IDES Fort Knox	48	48	100.00%	0	0.00%	0	0	48	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
(V09) (603PB) Louisville (SARRTP)	10	10	100.00%	0	0.00%	0	0	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
(V09) (614) Memphis, TN	57,402	53,778	93.69%	3,624	6.31%	12	122	50,968	16	2,810	7	1,715	4	1,161	21	428	10	320	62	4.76	7.88	6.75	
(V09) (614) Memphis	42,745	39,490	92.39%	3,255	7.61%	0	112	37,398	14	2,092	5	1,475	2	1,069	19	406	9	305	61	6.62	7.92	8.42	
(V09) (614GA) Tupelo	1,670	1,620	97.01%	50	2.99%	0	6	1,592	0	28	0	22	2	16	2	10	1	2	1	1.65	2.1	3.07	
(V09) (614GB) Jonesboro	3,119	3,110	99.71%	9	0.29%	0	0	3,086	0	24	0	3	0	0	0	0	0	6	0	1.61	0	2.62	
(V09) (614GC) Marshall County	523	520	99.43%	3	0.57%	0	0	518	0	2	0	1	0	1	0	1	0	0	0	1.77	1	0	
(V09) (614GD) Savannah (Hardin County)	324	322	99.38%	2	0.62%	0	0	322	0	0	0	1	0	0	0	1	0	0	0	0.04	15.33	0.52	
(V09) (614GE) Covington	1,958	1,838	93.87%	120	6.13%	0	1	1,561	1	277	0	79	0	38	0	2	0	1	0	12.41	3.16	2.63	
(V09) (614GF) Memphis-South Clinic	2,814	2,749	97.69%	65	2.31%	0	1	2,474	1	275	0	58	0	5	0	2	0	0	0	5.15	0.91	1.18	
(V09) (614GG) Jackson TN	1,717	1,626	94.70%	91	5.30%	0	2	1,574	0	52	2	61	0	25	0	2	0	3	0	0.71	8.07	6.66	
(V09) (614GI) Dyersburg	1,630	1,618	99.26%	12	0.74%	0	0	1,609	0	9	0	3	0	4	0	3	0	2	0	3.95	0	7.04	
(V09) (614GN) Helena, AR	902	885	98.12%	17	1.88%	0	0	834	0	51	0	12	0	3	0	1	0	1	0	4.35	0	5.48	
(V09) (621) Mountain Home, TN	81,397	72,553	89.13%	8,844	10.87%	16	659	68,465	181	4,088	228	3,299	98	2,595	53	1,204	41	1,746	58	13.09	13.32	3.94	
(V09) (621) James H Quillen VAMC	54,082	47,866	88.51%	6,216	11.49%	0	427	45,215	106	2,651	113	2,287	63	2,153	51	888	41	888	53	15.52	10.7	4.21	
(V09) (621BU) VADOM Mountain Home	126	124	98.41%	2	1.59%	0	0	124	0	0	0	2	0	0	0	0	0	0	0	0.63	0	0	
(V09) (621BY) Knoxville CBOC	16,171	14,116	87.29%	2,055	12.71%	0	218	13,313	70	803	111	612	33	381	1	288	0	774	3	18.04	56.5	3.76	
(V09) (621GA) Rogersville	1,251	1,026	82.01%	225	17.99%	0	1	944	1	82	0	169	0	16	0	7	0	33	0	16.14	10	1.03	
(V09) (621GC) Norton	4,299	4,253	98.93%	46	1.07%	0	2	3,975	0	278	0	27	0	4	1	3	0	12	1	4.04	3.38	5.09	
(V09) (621GG) Morristown CBOC TN	1,064	1,049	98.59%	15	1.41%	0	1	1,020	1	29	0	8	0	0	0	2	0	5	0	2.42	5.36	3.63	
(V09) (621GI) Sevierville	1,351	1,263	93.49%	88	6.51%	0	6	1,215	2	48	2	65	1	13	0	4	0	6	1	7.22	6.77	2.54	
(V09) (621GJ) Bristol	1,804	1,668	92.46%	136	7.54%	0	1	1,496	0	172	1	112	0	13	0	6	0	5	0	11.02	2.8	3.1	
(V09) (621GK) Campbell County	1,249	1,188	95.12%	61	4.88%	0	3	1,163	1	25	1	17	1	15	0	6	0	23	0	4.75	5.39	4.06	
(V09) (626) Middle Tennessee HCS, TN	132,258	122,052	92.28%	10,206	7.72%	7	594	115,265	337	6,787	165	4,835	48	3,130	26	1,034	8	1,207	10	15.21	6.82	8.23	
(V09) (626) Middle Tennessee HCS	63,777	58,595	91.87%	5,182	8.13%	0	211	54,870	107	3,725	47	2,318	37	1,778	14	641	3	445	3	23.61	7.3	8.23	
(V09) (626A4) Middle Tennessee HCS-Alvin C. York	36,093	34,524	95.65%	1,569	4.35%	0	250	33,455	141	1,069	100	801	4	408	3	149	1	211	1	3.51	5.75	2.63	
(V09) (626GA) Dover	579	420	72.54%	159	27.46%	0	0	401	0	19	0	61	0	67	0	7	0	24	0	24.75	0	17.73	
(V09) (626GC) Bowling Green	1,311	1,150	87.72%	161	12.28%	0	1	905	1	245	0	81	0	65	0	6	0	9	0	11.96	31.91	14.56	
(V09) (626GE) Clarksville	6,279	5,700	90.78%	579	9.22%	0	61	5,269	39	431	2	389	2	141	8	43	4	6	6	2.98	7.16	15.93	
(V09) (626GF) Chattanooga	13,630	12,430	91.20%	1,200	8.80%	0	51	11,562	33	868	15	776	2	266	1	82	0	76	0	10.78	8.03	8.08	
(V09) (626GG) Tullahoma	991	732	73.86%	259	26.14%	0	0	685	0	47	0	28	0	21	0	22	0	188	0	49.41	10.5	4.86	
(V09) (626GH) Cookeville	1,873	1,612	86.07%	261	13.93%	0	4	1,563	2	49	0	50	2	20	0	11	0	180	0	52.39	0.7	1.15	
(V09) (626GJ) Hopkinsville	3,942	3,387	85.92%	555	14.08%	0	10	3,287	10	100	0	249	0	247	0	43	0	16	0	8.7	1.25	19.2	
(V09) (626GK) McMinnville	869	847	97.47%	22	2.53%	0	0	836	0	11	0	17	0	0	0	3	0	2	0	6	1.75	2.27	
(V09) (626GL) Harriman (Roane County)	1,138	1,094	96.13%	44	3.87%	0	4	1,038	4	56	0	9	0	2	0	2	0	31	0	15.22	11.12	5.54	
(V09) (626GM) Maury County CBOC	1,184	994	83.95%	190	16.05%	0	2	857	0	137	1	55	1	98	0	19	0	18	0	18.19	8.03	14.41	
(V09) (626GN) McMinn County Outreach Clinic	513	488	95.13%	25	4.87%	0	0	458	0	30	0	1	0	17	0	6	0	1	0	10.23	6.17	0.56	
(V09) (626MA) IDES Fort Campbell	79	79	100.00%	0	0.00%	0	0	79	0	0	0	0	0	0	0	0	0	0	0	0	0	0.02	0
(V10) (538) Chillicothe, OH	15,651	13,306	85.02%	2,345	14.98%	4	231	11,973	64	1,333	25	1,017	46	1,031	28	264	8	33	58	9.28	20.32	7.01	
(V10) (538) Chillicothe	9,733	8,379	86.09%	1,354	13.91%	0	209	7,601	61	778	22	555	42	722	26	62	8	15	49	9.24	18.42	2.07	
(V10) (538GA) Athens	1,321	1,209	91.52%	112	8.48%	0	0	1,004	0	205	0	107	0	4	0	0	0	1	0	7.67	10.54	8.57	
(V10) (538GB) Portsmouth	1,070	788	73.64%	282	26.36%	0	20	689	3	99	2	91	3	38	2	137	0	16	9	3.91	51.28	12.69	
(V10) (538GC) Marietta	634	590	93.06%	44	6.94%	0	0	559	0	31	0	33	0	8	0	3	0	0	0	3.78	6.28	6.14	
(V10) (538GD) Lancaster	1,749	1,469	83.99%	280	16.01%	0	2	1,308	0	161	1	138	1	140	0	2	0	0	0	14.11	20.09	4.99	
(V10) (538GE) Cambridge	1,144	871	76.14%	273	23.86%	0	0	812	0	59	0	93	0	119	0	60	0	1	0	7.53	27.68	18	
(V10) (539) Cincinnati, OH	40,545	38,196	94.21%	2,349	5.79%	21	103	3															

Pending Wait Times Using Preferred Date\*

Facility (Data On 07/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V10) (541) Cleveland, OH	81,928	79,919	97.55%	2,009	2.45%	13	146	76,989	61	2,930	34	1,631	10	271	19	48	1	59	21	2.4	3.53	2.21
(V10) (541) Cleveland-Wade Park	31,396	30,511	97.18%	885	2.82%	0	41	29,055	15	1,456	9	774	6	71	5	22	0	18	6	2.74	3.84	1.74
(V10) (541BY) Canton	6,768	6,480	95.74%	288	4.26%	0	0	5,935	0	545	0	222	0	58	0	7	0	1	0	7.15	6.91	0.13
(V10) (541BZ) Youngstown	6,064	5,989	98.76%	75	1.24%	0	0	5,781	0	208	0	58	0	16	0	0	0	1	0	1.77	3.74	3.46
(V10) (541GB) Lorain	2,593	2,433	93.83%	160	6.17%	0	0	2,401	0	32	0	148	0	8	0	2	0	2	0	1.06	1.26	9.08
(V10) (541GC) Sandusky	2,481	2,446	98.59%	35	1.41%	0	0	2,418	0	28	0	15	0	19	0	1	0	0	0	1.43	1.82	1.01
(V10) (541GD) David F. Winder VA Clinic	5,516	5,483	99.40%	33	0.60%	0	0	5,465	0	18	0	15	0	8	0	2	0	8	0	0.35	1.02	1.02
(V10) (541GE) McCafferty	561	557	99.29%	4	0.71%	0	0	544	0	13	0	4	0	0	0	0	0	0	0	0.35	4.04	3.36
(V10) (541GF) Painesville	3,066	2,890	94.26%	176	5.74%	0	103	2,842	44	48	25	78	4	61	14	12	1	25	15	0.99	10.53	0.79
(V10) (541GG) Akron	6,718	6,583	97.99%	135	2.01%	0	0	6,407	0	176	0	124	0	9	0	0	0	2	0	2.37	2.21	1.92
(V10) (541GH) East Liverpool	1,418	1,406	99.15%	12	0.85%	0	1	1,390	1	16	0	12	0	0	0	0	0	0	0	0.69	1.29	1.72
(V10) (541GI) Warren	1,833	1,802	98.31%	31	1.69%	0	0	1,714	0	88	0	28	0	3	0	0	0	0	0	2.83	1.73	3.13
(V10) (541GJ) New Philadelphia	1,562	1,551	99.30%	11	0.70%	0	0	1,532	0	19	0	10	0	0	0	0	0	1	0	1.26	1.36	1.23
(V10) (541GK) Ravenna	2,033	2,021	99.41%	12	0.59%	0	0	2,008	0	13	0	8	0	3	0	1	0	0	0	0.4	1	1.08
(V10) (541GL) Parma	9,842	9,690	98.46%	152	1.54%	0	1	9,422	1	268	0	135	0	15	0	1	0	1	0	2.44	1.99	1.98
(V10) (541GM) Cleveland Ambulatory Care Center	76	76	100.00%	0	0.00%	0	0	74	0	2	0	0	0	0	0	0	0	0	0	0	0	0
(V10) (541PA) Cleveland PRRT OH	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V10) (552) Dayton, OH	26,159	24,453	93.48%	1,706	6.52%	66	142	21,860	41	2,593	23	1,284	37	293	19	85	14	44	8	5.31	9.54	3.35
(V10) (552) Dayton	19,758	18,477	93.52%	1,281	6.48%	0	0	16,256	0	2,221	0	988	0	217	0	69	0	7	0	2.62	10.01	3.05
(V10) (552GA) Middletown	1,433	1,382	96.44%	51	3.56%	0	0	1,349	0	33	0	26	0	24	0	1	0	0	0	1.57	5.79	3.09
(V10) (552GB) Lima	1,847	1,601	86.68%	246	13.32%	0	57	1,405	25	196	11	157	10	43	7	12	4	34	0	15.93	12.55	1.35
(V10) (552GC) Richmond	1,765	1,654	93.71%	111	6.29%	0	85	1,545	16	109	12	97	27	9	12	3	10	2	8	3.08	7.04	7.27
(V10) (552GD) Springfield	1,356	1,339	98.75%	17	1.25%	0	0	1,305	0	34	0	16	0	0	0	0	0	1	0	2.18	1.29	1.82
(V10) (757) Columbus, OH	37,736	33,720	89.36%	4,016	10.64%	6	15	30,498	6	3,222	5	2,307	4	971	0	409	0	329	0	8.05	12.92	5.76
(V10) (757) Columbus	32,890	29,035	88.28%	3,855	11.72%	0	8	26,209	3	2,826	3	2,182	2	962	0	399	0	312	0	9.51	13.02	6.17
(V10) (757GA) Zanesville	1,157	1,149	99.31%	8	0.69%	0	0	1,095	2	54	2	7	2	0	0	0	0	1	0	2.93	4.62	1.23
(V10) (757GB) Grove City (Franklin County)	1,118	1,105	98.84%	13	1.16%	0	0	1,051	0	54	0	12	0	0	0	1	0	0	0	2.81	3.18	2.13
(V10) (757GC) Marion	1,043	959	91.95%	84	8.05%	0	0	851	0	108	0	61	0	6	0	8	0	9	0	5.05	22.34	8.55
(V10) (757GD) Newark	1,528	1,472	96.34%	56	3.66%	0	1	1,292	1	180	0	45	0	3	0	1	0	7	0	9.65	7.73	4.85
(V11) (506) Ann Arbor, MI	50,741	46,546	91.73%	4,195	8.27%	5	341	43,584	92	2,962	129	2,639	103	839	12	467	3	250	2	6.93	8.48	4.51
(V11) (506) Ann Arbor HCS	37,220	34,190	91.86%	3,030	8.14%	0	340	32,434	92	1,756	129	1,714	103	695	11	385	3	236	2	4.49	8.16	2.81
(V11) (506GA) Toledo	10,936	9,889	90.43%	1,047	9.57%	0	1	8,881	0	1,008	0	829	0	124	1	80	0	14	0	9.79	10.26	8.1
(V11) (506GB) Flint (Genesee Co.)	1,419	1,327	93.52%	92	6.48%	0	0	1,199	0	128	0	73	0	18	0	1	0	0	0	9.78	4.27	4.32
(V11) (506GC) Jackson	1,166	1,140	97.77%	26	2.23%	0	0	1,070	0	70	0	23	0	2	0	1	0	0	0	3.7	5.25	4.37
(V11) (515) Battle Creek, MI	21,767	19,844	91.17%	1,923	8.83%	11	7	17,718	3	2,126	2	1,626	2	262	0	32	0	3	0	4.54	11.49	2.21
(V11) (515) Battle Creek	11,100	9,976	89.87%	1,124	10.13%	0	5	8,975	1	1,001	2	908	2	187	0	28	0	1	0	2.23	12.49	1.45
(V11) (515B) Grand Rapids	7,926	7,175	90.52%	751	9.48%	0	2	6,198	2	977	0	674	0	72	0	3	0	2	0	6.94	10.85	2.46
(V11) (515GA) Muskegon	837	830	99.16%	7	0.84%	0	0	784	0	46	0	4	0	2	0	1	0	0	0	3.82	2.64	1.99
(V11) (515GB) Lansing	1,164	1,140	97.94%	24	2.06%	0	0	1,083	0	57	0	23	0	1	0	0	0	0	0	1.89	3.69	5.15
(V11) (515GC) Benton Harbor	740	723	97.70%	17	2.30%	0	0	678	0	45	0	17	0	0	0	0	0	0	0	4.79	1.58	3.5
(V11) (550) Danville, IL	19,540	18,368	94.00%	1,172	6.00%	14	0	17,600	0	768	0	788	0	251	0	98	0	35	0	6.31	3.53	8.64
(V11) (550) Illiana HCS (Danville)	9,285	9,069	97.67%	216	2.33%	0	0	8,781	0	288	0	143	0	50	0	11	0	12	0	0.39	2.88	1.19
(V11) (550B) Peoria	5,867	5,061	86.26%	806	13.74%	0	0	4,872	0	189	0	528	0	176	0	80	0	22	0	13.86	4.17	19.07
(V11) (550GA) Decatur	1,607	1,580	98.32%	27	1.68%	0	0	1,399	0	181	0	27	0	0	0	0	0	0	0	1.6	8.54	4.39
(V11) (550GC) Lafayette	596	576	96.64%	20	3.36%	0	0	564	0	12	0	10	0	7	0	3	0	0	0	1.8	0.13	5.18
(V11) (550GD) Springfield	1,601	1,536	95.94%	65	4.06%	0	0	1,464	0	72	0	48	0	12	0	4	0	1	0	4.41	3.69	1.47
(V11) (550GF) Mattoon, IL	584	546	93.49%	38	6.51%	0	0	520	0	26	0	32	0	6	0	0	0	0	0	8.68	1.78	2.14
(V11) (553) Detroit, MI	40,763	37,439	91.85%	3,324	8.15%	56	2,412	35,304	1,015	2,135	357	1,745	534	1,103	322	375	162	101	13	8.6	7.59	2.79
(V11) (553) Detroit (John D. Dingell)	38,618	35,410	91.69%	3,208	8.31%	0	2,395	33,370	1,005	2,040	354	1,641	531	1,093	322	373	161	101	13	9.57	7.66	2.85
(V11) (553GA) Yale	992	983	99.09%	9	0.91%	0	1	959	0	24	0	9	0	0	0	0	1	0	0	1.63	0	1.9
(V11) (553GB) Pontiac	1,153	1,046	90.72%	107	9.28%	0	16	975	10	71	3	95	3	10	0	2	0	0	0	8.91	1.65	1.39
(V11) (583) Indianapolis, IN	54,731	49,087	89.69%	5,644	10.31%	3	38	45,437	29	3,650	5	3,157	4	2,013	0	356	0	118	0	5.69	8.42	7.31
(V11) (583) Indianapolis	51,375	45,784	89.12%	5,591	10.88%	0	33	42,180	28	3,604	1	3,122	4	2,006	0	346	0	117	0	6.4	8.46	8.89
(V11) (583GA) Terre Haute	1,385	1,358	98.05%	27	1.95%	0	3	1,338	1	20	2	13	0	4	0	10	0	0	0	0.65	2.24	2.46
(V11) (583GB) Bloomington	1,583	1,560	98																			







Pending Wait Times Using Preferred Date\*

Facility (Data On 07/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V16) (564GA) Harrison	574	567	98.78%	7	1.22%	0	0	564	0	3	0	6	0	1	0	0	0	0	0	0.32	0	4.09
(V16) (564GB) Ft. Smith	3,220	3,115	96.74%	105	3.26%	0	0	2,993	0	122	0	60	0	44	0	0	0	1	0	1.62	5.38	4.73
(V16) (564GC) Branson	3,261	3,201	98.16%	60	1.84%	0	0	3,155	0	46	0	44	0	9	0	7	0	0	0	2.8	1.5	0.89
(V16) (564GD) Ozark	206	206	100.00%	0	0.00%	0	0	203	0	3	0	0	0	0	0	0	0	0	0	0.41	9	1.32
(V16) (564GE) Jay	641	640	99.84%	1	0.16%	0	0	629	0	11	0	1	0	0	0	0	0	0	0	2.85	0	1.82
(V16) (580) Houston, TX	101,559	95,899	94.43%	5,660	5.57%	14	4	89,548	4	6,351	0	3,970	0	1,311	0	271	0	108	0	6.49	5.03	6.3
(V16) (580A) Houston	70,134	65,324	93.14%	4,810	6.86%	0	3	60,262	3	5,062	0	3,320	0	1,141	0	253	0	96	0	9.48	5.16	10.76
(V16) (580B) Beaumont	6,912	6,721	97.24%	191	2.76%	0	0	6,428	0	293	0	147	0	24	0	10	0	10	0	4.03	4.59	1.03
(V16) (580B2) Charles Wilson VA OPC	4,771	4,692	98.34%	79	1.66%	0	1	4,552	1	140	0	54	0	20	0	4	0	1	0	2.9	1.15	3.76
(V16) (580GC) Galveston County	4,059	3,942	97.12%	117	2.88%	0	0	3,789	0	153	0	101	0	14	0	2	0	0	0	4.58	2.39	1.92
(V16) (580GD) Conroe CBOC TX	3,706	3,645	98.35%	61	1.65%	0	0	3,498	0	147	0	58	0	3	0	0	0	0	0	3.03	3.85	1.68
(V16) (580GE) Katy	5,217	5,006	95.96%	211	4.04%	0	0	4,811	0	195	0	107	0	103	0	1	0	0	0	5.95	4.97	2.2
(V16) (580GF) Lake Jackson	1,016	1,004	98.82%	12	1.18%	0	0	961	0	43	0	11	0	1	0	0	0	0	0	4.98	0	2.84
(V16) (580GG) Richmond	3,083	3,018	97.89%	65	2.11%	0	0	2,920	0	98	0	60	0	3	0	1	0	1	0	2.72	2.28	1.3
(V16) (580GH) Tomball	2,661	2,547	95.72%	114	4.28%	0	0	2,327	0	220	0	112	0	2	0	0	0	0	0	7.23	5.74	2
(V16) (586) Jackson, MS	38,039	35,967	94.55%	2,072	5.45%	7	75	33,660	20	2,307	36	1,524	11	428	4	89	1	31	3	7.08	6.51	1.92
(V16) (586) G. V. (Sonny) Montgomery VAMC	32,488	30,496	93.87%	1,992	6.13%	0	74	28,401	19	2,095	36	1,453	11	424	4	86	1	29	3	8.89	6.52	2.08
(V16) (586GA) Durant (Kosciusko)	454	451	99.34%	3	0.66%	0	0	400	0	51	0	3	0	0	0	0	0	0	0	6.7	0	4.04
(V16) (586GB) Meridian	780	776	99.49%	4	0.51%	0	0	776	0	0	0	2	0	2	0	0	0	0	0	1.07	0	0.44
(V16) (586GC) Greenville	518	515	99.42%	3	0.58%	0	1	477	1	38	0	3	0	0	0	0	0	0	0	5.7	0	0
(V16) (586GD) Hattiesburg	2,009	1,953	97.21%	56	2.79%	0	0	1,917	0	36	0	53	0	0	0	1	0	2	0	3.71	0	1.77
(V16) (586GE) Natchez (Adams County)	416	415	99.76%	1	0.24%	0	0	396	0	19	0	1	0	0	0	0	0	0	0	5.1	0	0.46
(V16) (586GF) Columbus	793	783	98.74%	10	1.26%	0	0	756	0	27	0	8	0	1	0	1	0	0	0	3.48	22.75	0.29
(V16) (586GG) McComb	581	578	99.48%	3	0.52%	0	0	537	0	41	0	1	0	1	0	1	0	0	0	7.43	0	0.93
(V16) (598) Little Rock, AR	51,776	48,481	93.64%	3,295	6.36%	19	12	44,333	12	4,148	0	1,587	0	1,026	0	478	0	204	0	6.69	10.91	5.07
(V16) (598) Central AR. Veterans HCS LR	23,808	22,446	94.28%	1,362	5.72%	0	0	20,275	12	2,171	0	683	0	322	0	231	0	0	0	17.55	9.66	2.17
(V16) (598A) Central AR. Veterans HCS NLR	18,245	16,676	91.40%	1,569	8.60%	0	0	15,409	0	1,267	0	658	0	645	0	203	0	63	0	5.92	14.19	4.61
(V16) (598GA) Mountain Home	868	856	98.62%	12	1.38%	0	0	817	0	39	0	10	0	0	0	2	0	0	0	3.52	1.08	5.59
(V16) (598GB) Eldorado	989	939	94.94%	50	5.06%	0	0	833	0	106	0	26	0	10	0	10	0	4	0	6.09	0	12.37
(V16) (598GC) Hot Springs	1,458	1,392	95.47%	66	4.53%	0	0	1,378	0	14	0	57	0	3	0	4	0	2	0	3.89	11.37	2.11
(V16) (598GD) Mena	627	606	96.65%	21	3.35%	0	0	578	0	28	0	11	0	8	0	0	0	2	0	3.69	0	5.3
(V16) (598GE) Pine Bluff CBOC	894	875	97.87%	19	2.13%	0	0	746	0	129	0	14	0	4	0	0	0	1	0	7.7	0	8.19
(V16) (598GF) Searcy	2,228	2,156	96.77%	72	3.23%	0	0	2,027	0	129	0	17	0	27	0	24	0	4	0	7.17	0.62	4.2
(V16) (598GG) Conway	2,134	2,017	94.52%	117	5.48%	0	0	1,757	0	260	0	106	0	6	0	4	0	1	0	9.38	8.01	8.02
(V16) (598GH) Russellville	525	518	98.67%	7	1.33%	0	0	513	0	5	0	5	0	1	0	0	0	1	0	0.96	1.16	2.93
(V16) (623) Muskogee, OK	23,567	21,432	90.94%	2,135	9.06%	2	61	18,570	18	2,862	12	1,386	18	490	6	213	2	46	5	8.84	9.12	6.46
(V16) (623) Muskogee	11,271	10,133	89.90%	1,138	10.10%	0	26	8,982	5	1,151	4	564	9	337	4	203	1	34	3	4.34	9.87	4.21
(V16) (623B) Tulsa	10,324	9,366	90.72%	958	9.28%	0	24	7,698	10	1,668	6	795	5	144	0	7	1	12	2	14.77	8.43	9.02
(V16) (623GA) Hartshorne	655	650	99.24%	5	0.76%	0	0	635	0	15	0	3	0	0	0	2	0	0	0	3.43	0.02	2.24
(V16) (623GB) Vinita	1,317	1,283	97.42%	34	2.58%	0	11	1,255	3	28	2	24	4	9	2	1	0	0	0	1.91	3.54	2.34
(V16) (629) New Orleans, LA	42,627	38,248	89.73%	4,379	10.27%	43	39	32,925	38	5,323	0	2,666	0	1,669	1	29	0	15	0	9.09	14.36	3.76
(V16) (629) New Orleans	30,074	26,453	87.96%	3,621	12.04%	0	37	22,402	36	4,051	0	2,114	0	1,466	0	27	0	14	0	8.92	15.03	5.73
(V16) (629B) Baton Rouge	6,981	6,411	91.83%	570	8.17%	0	2	5,671	2	740	0	400	0	168	0	1	0	1	0	10.96	10.62	3.1
(V16) (629GA) Houma	718	711	99.03%	7	0.97%	0	0	678	0	33	0	6	0	0	0	1	0	0	0	4.42	3.9	3.95
(V16) (629GB) Hammond CBOC LA	2,294	2,247	97.95%	47	2.05%	0	0	1,941	0	306	0	37	0	10	0	0	0	0	0	9.77	7.46	1.25
(V16) (629GC) Slidell CBOC LA	1,356	1,268	93.51%	88	6.49%	0	0	1,180	0	88	0	66	0	22	0	0	0	0	0	8.28	4.21	3.28
(V16) (629GD) St. John CBOC LA	738	734	99.46%	4	0.54%	0	0	679	0	55	0	2	0	2	0	0	0	0	0	3.03	19.31	1.42
(V16) (629GE) Franklin	93	93	100.00%	0	0.00%	0	0	93	0	0	0	0	0	0	0	0	0	0	0	1.42	0	2.98
(V16) (629GF) Bogalusa	373	331	88.74%	42	11.26%	0	0	281	0	50	0	41	0	1	0	0	0	0	0	12.81	0	4.6
(V16) (635) Oklahoma City, OK	38,763	34,284	88.45%	4,479	11.55%	18	65	31,086	56	3,198	5	2,314	1	1,321	2	776	1	68	0	8.64	16.69	6.3
(V16) (635) Oklahoma City	32,750	28,812	87.98%	3,938	12.02%	0	65	25,951	56	2,861	5	1,939	1	1,176	2	763	1	60	0	6.67	16.91	7.11
(V16) (635GA) Lawton	3,164	2,799	88.46%	365	11.54%	0	0	2,624	0	175	0	232	0	119	0	9	0	5	0	17.71	10.84	2.16
(V16) (635GB) Wichita Falls	961	824	85.74%	137	14.26%	0	0	712	0	112	0	121	0	12	0	3	0	1	0	13.86	0	9.95
(V16) (635GC) Blackwell	192	190	98.96%	2	1.04%	0	0	187	0	3	0	0	0	2	0	0	0	0	0	0.05	7	4.81
(V16) (635GD) Ada	304	299	98.36%	5	1.64%	0	0	288	0	11	0	5	0	0	0	0	0	0	0	4.08	0	4.58
(V16) (635GE) Stillwater	451	446	98.89%	5	1.11%	0	0	428	0	18	0	2	0	3	0	0	0	0	0	4.46	2.45	3.59
(V16) (635GF) Altus	71	52	73.24%	19	26.76%	0	0	51	0	1	0	9	0	9	0	0	0	1	0	3.17	0	25.04
(V16) (635GG) Enid	578	574	99.31%	4	0.69%	0	0	572	0	2	0	2	0	0	0	1	0	0	0	0.79	0	1.95
(V16) (635HB) Ardmore	292	288	98.63%	4	1.37%	0	0	273	0	15	0	4	0	0	0	0	0	0	0	1.41	0.6	5.76
(V16) (667) Shreveport, LA	39,812	37,484	94.15%	2,328	5.85%	48	336	35,549	322	1,935	10	1,331	1	643	2	262	0	92	1	9.2	6	4.83
(V16) (667) Overton Brooks VAMC	32,823	31,083	94.70%	1,740	5.30%	0	335	29,429	322	1,654	10	1,052	0	421	2	178	0	89	1	8.37	6.23	3.8
(V16) (667GA) Texarkana	2,539	2,138	84.21%	401	15.79%	0	1	2,059	0	79	0	145	1	182	0	74	0	0	0	20.44	2.64	3.24
(V16) (667GB) Monroe	2,143	2,125	99.16%	18	0.84%	0	0	2,089	0													









Pending Wait Times Using Preferred Date\*

Facility (Data On 07/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V21) (570GC) Oakhurst	241	229	95.02%	12	4.98%	0	0	216	0	13	0	10	0	1	0	1	0	0	0	0.36	12.69	2.29
(V21) (612) N. California, CA	60,556	52,912	87.38%	7,644	12.62%	52	729	46,441	70	6,471	388	5,252	102	1,684	123	586	36	122	10	10.13	14.67	2.35
(V21) (612AA) N. California HCS-Sacramento	19,969	16,592	83.09%	3,377	16.91%	0	666	14,477	66	2,115	349	1,977	99	829	112	499	33	72	7	10.33	19.07	3.92
(V21) (612BA) Redding	7,389	6,634	89.78%	755	10.22%	0	9	5,841	0	793	3	501	0	209	6	34	0	11	0	10.34	12.33	1.61
(V21) (612BY) Oakland	6,369	5,958	93.55%	411	6.45%	0	0	5,598	0	360	0	326	0	80	0	4	0	1	0	9.13	7.63	0.99
(V21) (612GD) Fairfield	1,607	1,518	94.46%	89	5.54%	0	0	1,368	0	150	0	87	0	2	0	0	0	0	0	13.74	5.22	0.22
(V21) (612GE) Vallejo/Mare Island	2,392	2,140	89.46%	252	10.54%	0	2	1,931	1	209	0	221	1	27	0	3	0	1	0	8.04	7.87	1.25
(V21) (612GF) Martinez	10,801	9,462	87.60%	1,339	12.40%	0	42	8,174	2	1,288	35	1,015	1	307	1	12	0	5	3	10.88	13.29	0.51
(V21) (612GG) Chico	2,585	2,287	88.47%	298	11.53%	0	9	2,112	1	175	0	257	1	31	4	9	3	1	0	10.57	6.99	6.78
(V21) (612GH) McClellan	8,763	7,666	87.48%	1,097	12.52%	0	0	6,396	0	1,270	0	844	0	198	0	24	0	31	0	5.06	14.91	2.19
(V21) (612GI) Yuba City	681	655	96.18%	26	3.82%	0	1	544	0	111	1	24	0	1	0	1	0	0	0	13.11	0	2.68
(V21) (640) Palo Alto, CA	47,848	44,476	92.95%	3,372	7.05%	0	753	39,459	100	5,017	85	2,270	100	646	73	311	80	145	312	8.11	9.01	10.81
(V21) (640) Palo Alto-Palo Alto	22,550	21,467	95.20%	1,083	4.80%	0	211	19,420	64	2,047	51	753	50	189	9	62	7	79	30	6.77	6.9	5.8
(V21) (640AO) Palo Alto-Menlo Pk	1,663	1,528	91.88%	135	8.12%	0	6	1,341	6	187	0	85	0	47	0	3	0	0	0	10.14	8.39	9.49
(V21) (640AA) Livermore	8,592	7,878	91.69%	714	8.31%	0	536	6,870	30	1,008	34	419	50	126	64	141	73	28	282	6.28	11.71	5.27
(V21) (640BY) San Jose	3,424	3,086	90.13%	338	9.87%	0	0	2,464	0	622	0	256	0	57	0	21	0	4	0	8.83	13.54	10.93
(V21) (640GA) Palo Alto HCS- Capitola	104	100	96.15%	4	3.85%	0	0	85	0	15	0	2	0	0	0	0	0	2	0	8.26	0	23.6
(V21) (640GB) Sonoma (Tuolumne County)	447	363	81.21%	84	18.79%	0	0	308	0	55	0	83	0	1	0	0	0	0	0	17.06	0	4.16
(V21) (640GC) Fremont	1,759	1,738	98.81%	21	1.19%	0	0	1,685	0	53	0	19	0	1	0	1	0	0	0	3.72	21.9	5.48
(V21) (640HA) Stockton	2,562	2,270	88.60%	292	11.40%	0	0	1,913	0	357	0	215	0	46	0	23	0	8	0	7.72	6.76	20.47
(V21) (640HB) Modesto	2,443	2,044	83.67%	399	16.33%	0	0	1,846	0	198	0	252	0	139	0	8	0	0	0	8.13	17.52	17.84
(V21) (640HC) Monterey	4,304	4,002	92.98%	302	7.02%	0	0	3,527	0	475	0	186	0	40	0	52	0	24	0	8.41	12.06	2.31
(V21) (654) Reno, NV	26,131	23,605	90.33%	2,526	9.67%	39	57	21,503	31	2,102	5	1,390	2	851	7	163	5	122	7	9.44	13.22	1.31
(V21) (654) Sierra Nevada HCS	23,038	20,632	89.56%	2,406	10.44%	0	54	18,643	31	1,989	5	1,287	2	841	7	159	4	119	5	11.52	13.27	0.49
(V21) (654GA) Sierra Foothills	1,047	1,034	98.76%	13	1.24%	0	0	1,006	0	28	0	10	0	1	0	2	0	0	0	1.75	2.95	2.82
(V21) (654GB) Carson Valley	860	840	97.67%	20	2.33%	0	3	820	0	20	0	15	0	2	0	2	1	1	2	3.16	0	2.92
(V21) (654GC) Lahontan Valley	919	834	90.75%	85	9.25%	0	0	770	0	64	0	77	0	6	0	0	0	2	0	10.05	3.22	7.03
(V21) (654GD) Diamond View	267	265	99.25%	2	0.75%	0	0	264	0	1	0	1	0	1	0	0	0	0	0	1.59	1.4	0.04
(V21) (662) San Francisco, CA	35,391	32,230	91.07%	3,161	8.93%	52	324	29,470	110	2,760	57	2,282	67	542	59	269	9	68	22	12.65	10.34	7.98
(V21) (662A) San Francisco	26,724	24,810	92.84%	1,914	7.16%	0	229	23,087	57	1,723	46	1,290	59	367	54	206	6	51	7	14.94	9.3	1.71
(V21) (662GA) Santa Rosa	4,130	3,318	80.34%	812	19.66%	0	39	2,851	10	467	6	659	2	82	5	57	1	14	15	12.11	15.96	20.01
(V21) (662GC) Eureka	1,782	1,617	90.74%	165	9.26%	0	9	1,430	1	187	1	158	5	7	0	0	2	0	0	8.63	11.38	4.98
(V21) (662GD) Ukiah	805	646	80.25%	159	19.75%	0	47	530	42	116	4	90	1	63	0	5	0	1	0	22.99	1.28	17.55
(V21) (662GE) Northern San Bruno CBOC	562	552	98.22%	10	1.78%	0	0	521	0	31	0	9	0	1	0	0	0	0	0	3.55	7.52	0.93
(V21) (662GF) San Francisco CBOC	512	486	94.92%	26	5.08%	0	0	375	0	111	0	23	0	1	0	0	0	2	0	10.02	19.15	9.06
(V21) (662GG) Clearlake CBOC	876	801	91.44%	75	8.56%	0	0	676	0	125	0	53	0	21	0	1	0	0	0	9.58	1.46	13.9
(V22) (593) Las Vegas, NV	61,449	52,714	85.78%	8,735	14.22%	75	2,220	49,126	502	3,588	699	4,163	511	2,828	153	1,100	122	644	223	5.71	18.85	6.49
(V22) (593) Southern Nevada HCS	37,308	30,133	80.77%	7,175	19.23%	0	2,211	27,881	501	2,252	691	3,077	511	2,461	153	1,023	122	614	223	2.7	19.36	4.42
(V22) (593GC) Pahrump	1,556	1,544	99.23%	12	0.77%	0	0	1,537	0	7	0	12	0	0	0	0	0	0	0	0.13	5.31	0.94
(V22) (593GD) Northwest PCC	6,790	5,995	88.29%	795	11.71%	0	0	5,540	0	455	0	590	0	185	0	19	0	1	0	8.04	5.88	14.32
(V22) (593GE) Southeast PCC	5,628	5,233	92.98%	395	7.02%	0	0	4,862	0	371	0	273	0	111	0	8	0	3	0	5.89	3.48	8.78
(V22) (593GF) Southwest PCC	5,846	5,671	97.01%	175	2.99%	0	0	5,313	0	358	0	139	0	28	0	8	0	0	0	4.29	2.78	5.27
(V22) (593GG) Northeast PCC	3,749	3,645	97.23%	104	2.77%	0	1	3,502	1	143	0	64	0	25	0	15	0	0	0	2.88	0.91	4.27
(V22) (593GH) Laughlin	572	493	86.19%	79	13.81%	0	8	491	0	2	8	8	0	18	0	27	0	26	0	19.65	0	0
(V22) (600) Long Beach, CA	43,809	40,979	93.54%	2,830	6.46%	41	893	37,709	223	3,270	132	1,952	258	461	207	264	41	153	32	8.88	7.9	6.4
(V22) (600) Long Beach HCS	38,776	36,279	93.56%	2,497	6.44%	0	889	33,469	221	2,810	131	1,751	258	384	206	229	41	133	32	10.03	7.47	6.87
(V22) (600GA) Anaheim	926	886	95.68%	40	4.32%	0	0	779	0	107	0	38	0	2	0	0	0	0	0	9.48	0	5.08
(V22) (600GB) Santa Ana	1,594	1,373	86.14%	221	13.86%	0	1	1,145	1	228	0	106	0	60	0	35	0	20	0	11.21	29.52	8.6
(V22) (600GC) Cabrillo (Long Beach)	138	138	100.00%	0	0.00%	0	0	135	0	3	0	0	0	0	0	0	0	0	0	2.15	0	3.56
(V22) (600GD) Santa Fe Springs/Whittier	1,311	1,240	94.58%	71	5.42%	0	2	1,184	1	56	0	57	0	14	1	0	0	0	0	5.31	0.81	5.34
(V22) (600GE) Laguna Hills	1,064	1,063	99.91%	1	0.09%	0	1	997	0	66	1	0	0	1	0	0	0	0	0	4.94	0	3.63
(V22) (605) Loma Linda, CA	64,589	61,410	95.08%	3,179	4.92%	33	756	58,026	266	3,384	288	2,098	122	855	42	185	32	41	6	9.82	4.46	5.2
(V22) (605) Loma Linda VAMC	51,520	49,440	95.96%	2,080	4.04%	0	723	46,897	261	2,543	278	1,537	113	395	37	116	29	32	5	9.66	6.43	3.27
(V22) (605GA) Victorville	2,391	1,809	75.66%	582	24.34%																	

Pending Wait Times Using Preferred Date\*

Facility (Data On 07/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V22) (691GD) Bakersfield	5,344	5,127	95.94%	217	4.06%	0	0	4,931	0	196	0	150	0	38	0	29	0	0	0	3.34	17.64	2.74
(V22) (691GE) Los Angeles	10,578	9,077	85.81%	1,501	14.19%	0	0	8,476	0	601	0	809	0	517	0	148	0	27	0	23.48	12.11	3.03
(V22) (691GF) EAST LOS ANGELES CLINIC	884	883	99.89%	1	0.11%	0	0	872	0	11	0	1	0	0	0	0	0	0	0	5.07	0	0.09
(V22) (691GG) Antelope Valley	572	571	99.83%	1	0.17%	0	0	562	0	9	0	1	0	0	0	0	0	0	0	1.26	0.02	0
(V22) (691GK) San Luis Obispo	717	672	93.72%	45	6.28%	0	0	559	0	113	0	40	0	4	0	1	0	0	0	8.11	19.73	3.06
(V22) (691GI) Santa Maria	3,024	2,725	90.11%	299	9.89%	0	0	2,339	0	386	0	255	0	27	0	11	0	6	0	11.32	9.35	8.32
(V22) (691GM) Port Hueneeme (Oxnard)	1,786	1,515	84.83%	271	15.17%	0	0	1,312	0	203	0	255	0	15	0	1	0	0	0	17.62	0	6.77
(V23) (437) Fargo, ND	20,216	18,810	93.05%	1,406	6.95%	11	35	17,846	20	964	10	935	1	390	1	59	0	22	2	6.03	6.95	1.46
(V23) (437) Fargo VA Health Care System	16,394	15,226	92.88%	1,168	7.12%	0	29	14,383	18	843	8	780	1	317	0	51	0	20	2	7.09	6.53	1.54
(V23) (437GA) Grafton	160	160	100.00%	0	0.00%	0	0	160	0	0	0	0	0	0	0	0	0	0	0	0	0	0.25
(V23) (437GB) Bismarck ND	1023	967	94.53%	56	5.47%	0	1	943	0	24	1	34	0	20	0	1	0	1	0	0.65	9.27	0.98
(V23) (437GC) Fergus Falls	494	492	99.60%	2	0.40%	0	0	491	0	1	0	1	0	1	0	0	0	0	0	1.03	0.68	0.88
(V23) (437GD) Minot	672	500	74.40%	172	25.60%	0	4	430	1	70	1	116	0	49	1	6	0	1	0	16.12	34.39	1.5
(V23) (437GE) Bemidji CBOC	826	818	99.03%	8	0.97%	0	1	801	1	17	0	4	0	3	0	1	0	0	0	1.21	2.02	2.93
(V23) (437GF) Williston CBOC ND	87	87	100.00%	0	0.00%	0	0	86	0	1	0	0	0	0	0	0	0	0	0	2.32	0	0
(V23) (437GI) Grand Forks	560	560	100.00%	0	0.00%	0	0	552	0	8	0	0	0	0	0	0	0	0	0	0.61	0.84	0
(V23) (438) Sioux Falls, SD	21,456	20,138	93.86%	1,318	6.14%	0	5	18,762	1	1,376	2	658	0	424	0	208	1	28	1	2.11	10.64	4.21
(V23) (438) Sioux Falls	17,000	15,868	93.34%	1,132	6.66%	0	5	14,729	1	1,139	2	535	0	369	0	200	1	28	1	2.86	10.37	4.28
(V23) (438GA) Spirit Lake CBOC	814	799	98.16%	15	1.84%	0	0	775	0	24	0	15	0	0	0	0	0	0	0	0.65	6.98	2.06
(V23) (438GC) Sioux City	1,213	1,172	96.62%	41	3.38%	0	0	1,081	0	91	0	34	0	6	0	1	0	0	0	3.11	9.3	5.59
(V23) (438GD) Aberdeen (Brown County)	1,111	1,021	91.90%	90	8.10%	0	0	964	0	57	0	41	0	44	0	5	0	0	0	0.45	21.02	1.73
(V23) (438GE) Wagner	174	162	93.10%	12	6.90%	0	0	147	0	15	0	8	0	2	0	2	0	0	0	3.22	0.89	30.03
(V23) (438GF) Watertown	1,144	1,116	97.55%	28	2.45%	0	0	1,066	0	50	0	25	0	3	0	0	0	0	0	0.42	9.88	0.69
(V23) (568) Black Hills HCS, SD	13,381	12,387	92.57%	994	7.43%	1	4	11,628	1	759	0	652	0	196	2	82	0	64	1	4.44	11.08	2.59
(V23) (568) Fort Meade	6,343	5,635	88.84%	708	11.16%	0	2	5,229	0	406	0	460	0	171	1	47	0	30	1	5.89	11.18	1.61
(V23) (568AA) Hot Springs	4,174	3,997	95.76%	177	4.24%	0	2	3,794	1	203	0	106	0	15	1	28	0	28	0	4.53	11.1	2.28
(V23) (568GA) Rapid City SD	1,711	1,615	94.39%	96	5.61%	0	0	1,496	0	119	0	74	0	9	0	7	0	6	0	7.93	7.82	2.94
(V23) (568GB) Pierre	553	548	99.10%	5	0.90%	0	0	548	0	0	0	5	0	0	0	0	0	0	0	0.29	0	8.73
(V23) (568HA) Newcastle	21	19	90.48%	2	9.52%	0	0	18	0	1	0	2	0	0	0	0	0	0	0	7.85	0	0
(V23) (568HB) Gordon CBOC	14	14	100.00%	0	0.00%	0	0	12	0	2	0	0	0	0	0	0	0	0	0	0	0	6.07
(V23) (568HF) Pine Ridge	32	30	93.75%	2	6.25%	0	0	29	0	1	0	2	0	0	0	0	0	0	0	4.87	0	8.36
(V23) (568HH) Gering SD	351	348	99.15%	3	0.85%	0	0	327	0	21	0	3	0	0	0	0	0	0	0	2.25	0	4.59
(V23) (568HJ) Rosebud	113	113	100.00%	0	0.00%	0	0	113	0	0	0	0	0	0	0	0	0	0	0	0.24	0	0
(V23) (568HK) McLaughlin	8	8	100.00%	0	0.00%	0	0	6	0	2	0	0	0	0	0	0	0	0	0	0	0	7.13
(V23) (568HM) Eagle Butte SD	16	16	100.00%	0	0.00%	0	0	16	0	0	0	0	0	0	0	0	0	0	0	0	0	3.5
(V23) (568HP) Winner	40	39	97.50%	1	2.50%	0	0	38	0	1	0	0	0	1	0	0	0	0	0	3.95	0	0
(V23) (568MA) IDES Ellsworth AFB	5	5	100.00%	0	0.00%	0	0	2	0	3	0	0	0	0	0	0	0	0	0	0	17.25	18
(V23) (618) Minneapolis, MN	72,238	66,891	92.60%	5,347	7.40%	28	79	63,941	60	2,950	13	2,835	6	1,636	0	695	0	181	0	3.53	11.04	1.6
(V23) (618) Minneapolis	55,077	50,420	91.54%	4,657	8.46%	0	78	48,351	59	2,069	13	2,515	6	1,326	0	658	0	158	0	3.17	11.01	1.01
(V23) (618BY) Superior	3,707	3,546	95.66%	161	4.34%	0	0	3,333	0	213	0	102	0	54	0	3	0	2	0	3.46	10.18	1.8
(V23) (618GA) St. James	1,408	1,399	99.36%	9	0.64%	0	0	1,349	0	50	0	7	0	1	0	1	0	0	0	3.61	0	1
(V23) (618GB) Hibbing	1,119	1,113	99.46%	6	0.54%	0	0	1,008	0	105	0	3	0	2	0	1	0	0	0	5.93	4.11	3.23
(V23) (618GD) Maplewood (St. Paul)	1,491	1,402	94.03%	89	5.97%	0	0	1,276	0	126	0	87	0	1	0	1	0	0	0	1.61	12.06	1.03
(V23) (618GE) Chippewa Valley	1,979	1,949	98.48%	30	1.52%	0	0	1,891	0	58	0	3	0	3	0	6	0	18	0	5.02	0.59	3.64
(V23) (618GG) Rochester	1,300	1,295	99.62%	5	0.38%	0	0	1,270	0	25	0	3	0	0	0	2	0	0	0	1.6	0	1.85
(V23) (618GH) Hayward/Rice Lake VA OPC	1,172	1,140	97.27%	32	2.73%	0	0	1,079	0	61	0	29	0	0	0	3	0	0	0	5.13	2.41	1.66
(V23) (618GI) Northwest Metro VA OPC	3,833	3,493	91.13%	340	8.87%	0	1	3,291	1	202	0	71	0	247	0	19	0	3	0	3.61	13.61	2.84
(V23) (618GJ) Shakopee	613	612	99.84%	1	0.16%	0	0	587	0	25	0	1	0	0	0	0	0	0	0	2.74	2.97	2.1
(V23) (618GK) Albert Lea	539	522	96.85%	17	3.15%	0	0	506	0	16	0	14	0	2	0	1	0	0	0	1.77	8.66	2.74
(V23) (636) Central Iowa, IA	18,725	17,799	95.05%	926	4.95%	24	110	16,727	23	1,072	15	571	33	263	29	84	3	8	7	2.73	6.63	2.62
(V23) (636A) Des Moines	14,747	14,076	95.45%	671	4.55%	0	55	13,253	11	823	8	426	19	170	14	67	3	8	0	2.66	5.55	2.2
(V23) (636BU) VADOM Des Moines IA	25	25	100.00%	0	0.00%	0	0	25	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(V23) (636GC) Mason City	942	883	93.74%	59	6.26%	0	54	819	11	64	7	28	14	17	15	14	0	0	7	3.78	14.25	6.83
(V23) (636GD) Marshalltown	533	505	94.75%	28	5.25%	0	0	440	0	65	0	25	0	3	0	0	0	0	0	5.16	12.59	0.22
(V23) (636GG) Fort Dodge	1,261	1,236	98.02%	25	1.98%	0	1	1,186	1	50	0	22	0	1	0	2	0	0	0	1.87	1.69	2.31
(V23) (636GM) Carroll	404	386	95.54%	18	4.46%	0	0	345	0	41	0	16	0	1	0	1	0	0	0	3.28	13.43	3.11
(V23) (636GR) Knoxville	813	688	84.62%	125	15.38%	0	0	659	0	29	0	54	0	71	0	0	0	0	0	1.35	24.8	1.5
(V23) (636) Iowa City, IA	31,750	29,522	92.98%	2,228	7.02%	3	39	27,132	8	2,390	1	1,672	7	390	18	109	4	57	1	6.47	10.24	2.56
(V23) (636A) Iowa City	21,151	19,244	90.98%	1,907	9.02%	0	39	17,434	8	1,810	1	1,405	7	352	18	101	4	49	1	6.31	10.67	1.01
(V23) (636GF) Bettendorf	2,164	2,047	94.59%	117	5.41%	0	0	1,877	0	170	0	108	0	7	0	0	0	2	0	11.89	1.4	3.99
(V23) (636GG) Quincy	849	835	98.35%	14	1.65%	0	0	802	0	33	0	14	0	0	0	0	0	0	0	4.49	0.3	3.71
(V23) (636GH) Waterloo	1,454	1,442	99.17%	12	0.83%	0	0	1,387	0	55	0	8	0	2	0	1	0	1	0	4.56	1.25	2.6
(V23) (636GI) Lane A Evans VA Clinic	1,428	1,346	94.26%	82	5.74%	0	0	1,281	0	65	0	75	0	6	0	1	0	0	0	7.16	2.19	4.51
(V23) (636GJ) Dubuque	1,720	1,710	99.42%	10	0.58%	0	0	1,700</														

Pending Wait Times Using Preferred Date\*

Facility (Data On 07/15/15)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91- 120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	PC Avg Wait Time <sup>20</sup>	SC Avg Wait Time <sup>21</sup>	MH Avg Wait Time <sup>22</sup>
(V23) (636A4) Grand Island	8,995	8,592	95.52%	403	4.48%	0	19	8,404	3	188	2	174	0	124	0	62	8	43	6	3.82	6.8	1.69
(V23) (636A5) Lincoln	6,512	5,292	81.27%	1,220	18.73%	0	10	4,759	1	533	6	357	2	362	1	305	0	196	0	7.54	33.52	1.13
(V23) (636B) Omaha Domiciliary	103	102	99.03%	1	0.97%	0	0	101	0	1	0	1	0	0	0	0	0	0	0	0	0	0
(V23) (636GA) Norfolk NE	936	862	92.09%	74	7.91%	0	0	797	0	65	0	64	0	7	0	2	0	1	0	11.38	0.1	3.99
(V23) (636GB) North Platte	496	494	99.60%	2	0.40%	0	2	471	0	23	1	1	0	0	0	0	0	1	1	5.05	2.4	1.29
(V23) (636GL) Bellevue	351	351	100.00%	0	0.00%	0	0	326	0	25	0	0	0	0	0	0	0	0	0	2.32	3.32	2
(V23) (636GP) Shenandoah, IA CBOC	220	219	99.55%	1	0.45%	0	0	218	0	1	0	1	0	0	0	0	0	0	0	1.84	0.37	0.14
(V23) (636GQ) Holdrege	285	285	100.00%	0	0.00%	0	0	277	0	8	0	0	0	0	0	0	0	0	0	2.41	0.52	0.78
(V23) (656) St. Cloud, MN	33,773	32,122	95.11%	1,651	4.89%	5	41	30,898	13	1,224	10	1,111	7	409	3	93	2	38	6	3.24	9.31	4.85
(V23) (656) St Cloud VA Health Care System	29,563	28,229	95.49%	1,334	4.51%	0	35	27,150	12	1,079	6	950	6	282	3	70	2	32	6	3.73	8.21	5.2
(V23) (656GA) Brainerd	2,248	2,024	90.04%	224	9.96%	0	0	1,943	0	81	0	100	0	101	0	20	0	3	0	2.14	21.02	7.18
(V23) (656GB) Western Central Minnesota	879	829	94.31%	50	5.69%	0	0	791	0	38	0	33	0	16	0	1	0	0	0	1.26	27.36	0.63
(V23) (656GC) Max J. Beilke	1,083	1,040	96.03%	43	3.97%	0	6	1,014	1	26	4	28	1	10	0	2	0	3	0	1.42	26.31	1.08
Grand Total: 07/15/2015	5,921,350	5,452,402	92.08%	468,948	7.92%	3,093	40,730	5,042,679	11,405	409,723	8,549	278,047	8,519	121,120	4,992	42,735	2,660	27,046	4,506	7.7	9.98	5.3
Grand Total: 07/01/2015	5,979,472	5,515,532	92.24%	463,940	7.76%	2,943	39,098	5,188,404	12,623	397,128	7,480	274,691	7,033	120,842	4,641	41,992	2,656	26,415	4,581	7.77	9.74	5.2
Grand Total: 06/15/2015	5,829,959	5,391,010	92.47%	438,949	7.53%	3,546	34,867	5,002,619	11,083	388,391	4,732	259,209	7,821	115,068	4,185	39,622	2,585	25,050	4,451	7.87	9.5	5.06
Grand Total: 06/01/2015	5,810,529	5,380,664	92.60%	429,865	7.40%	3,338	33,008	5,009,630	9,315	371,034	5,003	255,330	7,631	111,673	4,253	38,530	2,547	24,332	4,258	7.79	9.23	5.01
Grand Total: 5/15/2015	5,849,122	5,422,044	92.70%	427,078	7.30%	2,804	30,520	5,041,721	8,849	380,323	5,584	256,092	6,228	109,604	3,584	37,576	2,298	23,806	3,914	7.8	9.1	4.94
Grand Total: 5/01/2015	5,929,069	5,505,238	92.85%	423,831	7.15%	3,004	30,503	5,142,201	9,183	363,037	4,550	253,090	6,382	108,602	3,676	37,705	2,293	24,434	4,379	7.79	8.88	4.89
Grand Total: 4/15/2015	6,071,867	5,637,883	92.85%	433,984	7.15%	2,976	32,232	5,249,965	7,530	387,918	5,403	261,135	6,503	106,985	4,730	37,568	2,311	28,296	5,655	7.99	8.92	5.01
Grand Total: 4/01/2015	6,019,386	5,587,546	92.83%	431,840	7.17%	3,111	30,810	5,219,325	7,715	368,221	5,049	260,710	6,531	105,945	4,095	36,026	2,234	29,159	5,096	7.94	8.77	4.95
Grand Total: 3/15/2015	6,070,418	5,693,118	93.78%	377,300	6.22%	3,097	31,116	5,312,480	7,637	380,638	5,038	240,243	7,245	92,247	3,483	27,716	2,365	17,094	5,348	6.92	7.93	4.26
Grand Total: 3/1/2015	6,016,497	5,653,700	93.97%	362,797	6.03%	3,335	31,957	5,299,721	7,380	353,979	6,424	231,147	6,786	88,279	3,933	26,632	2,274	16,739	5,160	6.76	7.68	4.17
Grand Total: 2/15/2015	5,961,339	5,605,068	94.02%	356,271	5.98%	3,271	30,601	5,241,043	8,237	364,025	5,321	224,943	5,844	88,190	3,885	26,878	2,414	16,260	4,900	6.76	7.66	4.22
Grand Total: 2/1/2015	5,959,465	5,606,612	94.08%	352,853	5.92%	3,005	27,431	5,270,319	6,886	336,293	4,635	217,808	5,555	91,656	3,631	27,355	2,461	16,034	4,263	6.7	7.58	4.22
Grand Total: 1/15/2015	5,684,461	5,324,120	93.66%	360,341	6.34%	2,698	25,812	4,992,744	6,446	331,376	4,177	218,959	5,712	97,214	3,350	27,871	2,541	16,297	3,586	6.97	7.89	4.54
Grand Total: 1/1/2015	5,806,214	5,417,200	93.30%	389,014	6.70%	2,381	24,048	5,098,776	5,740	318,424	4,800	237,424	5,405	105,583	3,501	29,141	2,095	16,866	3,388	7.14	8.07	4.7
Grand Total: 12/15/2014	5,632,971	5,251,303	93.22%	381,668	6.78%	2,349	24,048	4,946,249	7,362	305,054	3,486	231,808	5,226	105,509	3,450	29,025	1,384	15,326	3,140	7.19	8.04	4.7
Grand Total: 12/1/2014	5,737,248	5,358,850	93.40%	378,398	6.60%	2,509	23,088	5,046,896	6,704	311,954	3,887	230,177	5,383	105,697	2,817	28,651	1,315	13,873	2,982	6.95	7.83	4.61
Grand Total: 11/15/2014	5,908,192	5,527,871	93.56%	380,321	6.44%	2,256	21,641	5,204,700	5,994	323,171	4,073	236,207	5,140	102,553	2,264	28,337	1,515	13,224	2,655	6.88	7.62	4.45
Grand Total: 11/1/2014	5,980,644	5,603,781	93.70%	376,863	6.30%	653	21,242	5,298,117	6,149	305,664	4,239	236,748	4,406	97,032	2,120	28,052	1,622	15,031	2,706	6.71	7.49	4.27
Grand Total: 10/15/2014	5,885,354	5,515,980	93.72%	369,374	6.28%	1,830	22,083	5,195,338	6,677	320,642	4,128	231,824	3,823	95,790	2,970	26,688	1,706	15,072	2,779	6.73	7.49	4.28
Grand Total: 10/1/2014	5,913,070	5,557,674	93.99%	355,396	6.01%	2,013	21,252	5,261,245	6,477	296,429	3,403	221,446	3,777	93,862	2,955	25,529	1,860	14,559	2,780	6.43	7.21	4.11

\*Preferred Date: The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran.

1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
2. Appointments scheduled 30 Days or under: Number of appointments scheduled between 0-30 days of the preferred date.
3. Percent of Appointments Scheduled 30 Days or under: The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
4. Appointments scheduled over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date.
5. Percent of Appointments Scheduled over 30 Days: The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
6. New Enrollee Appointment Request (NEAR) List: Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
7. Electronic Wait List (EWL) Count: Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
8. Appointments between 0-14 Days: Number of appointments scheduled between 0-14 days of the preferred date.
9. EWL Less Than or Equal to 14 Days: Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
10. Appointments between 15-30 Days: Number of appointments scheduled between 15-30 days of the preferred date.
11. EWL 15-30 Days: Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
12. Appointments between 31-60 Days: Number of appointments scheduled between 31-60 days of the preferred date.
13. EWL 31-60 Days: Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
14. Appointments between 61-90 Days: Number of appointments scheduled between 61-90 days of the preferred date.
15. EWL 61-90 Days: Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
16. Appointments between 91-120 Days: Number of appointments scheduled between 91-120 days of the preferred date.
17. EWL 91-120 Days: Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
18. Appointments Greater Than 120 Days: Number of appointments scheduled greater than 120 days of the preferred date.
19. EWL Greater Than 120 Days: Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
20. PROSPECTIVE: PC Avg Wait Time: Average (Avg) waiting time for a future Primary Care (PC) appointment.
21. PROSPECTIVE: SC Avg Wait Time: Average (Avg) waiting time for a future Specialty Care (SC) appointment.
22. PROSPECTIVE: MH Avg Wait Time: Average (Avg) waiting time for a future Mental Health (MH) appointment.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.