

Massachusetts Managed Care Program Features, as of 2013

Features	MassHealth MCO	MassHealth MH/SUD PIHP	MassHealth PCCM Plan	One Care	Program of All-Inclusive Care for the Elderly (PACE)	Senior Care Options
Program type	Comprehensive MCO + any other type	BHO (PIHP and/or PAHP)	PCCM	Comprehensive MCO + any other type	PACE	Comprehensive MCO + any other type
Statewide or region-specific?	Statewide	Statewide	Statewide	Essex, Franklin, Hampden, Hampshire, Middlesex, Norfolk, Plymouth, Suffolk, Worcester	Greater Boston, North Shore, Central Massachusetts	Barnstable, Bristol, Essex, Franklin, Hampden, Hampshire, Middlesex, Norfolk, Plymouth, Suffolk, Worcester
Federal operating authority	1115 demonstration	1115 demonstration	1115 demonstration	1115 demonstration	PACE	1915(a)/1915(c)
Program start date	7/1/1998	7/1/1997	7/1/1995	10/31/2013	7/1/1990	7/1/2004
Waiver expiration date (if applicable)	6/30/2019	6/30/2019	6/30/2019	6/30/2019	6/30/2019	6/30/2019
If the program ended in 2013, indicate the end date						
Populations enrolled						
Low-income Adults	Voluntary	Mandatory	Mandatory			
Aged, Blind or Disabled Children or Adults	Mandatory				Voluntary	Voluntary
Non-Disabled Children (excluding children in foster care or receiving adoption assistance)		Mandatory	Mandatory			
Individuals receiving Limited Benefits						
Low-income adults not otherwise eligible and covered prior to 2014 under a waiver or other authority		Mandatory	Mandatory			
Full Duals				Voluntary	Voluntary	Voluntary
Partial Duals					Voluntary	Voluntary
Children with Special Health Care Needs	Mandatory	Voluntary	Voluntary			
Native American/Alaskan Natives	Voluntary	Mandatory	Mandatory	Voluntary	Voluntary	Voluntary
Foster Care and Adoption Assistance Children	Voluntary	Voluntary	Voluntary	Exempt		
Enrollment choice period	within 14 days	14 days	N/A	Pre-assigned	N/A	enrollment open all year, effective the 1st day of the month
Enrollment broker name (if applicable)	Maximus	Maximus	Maximus	Maximus		
Notes on enrollment choice period						

Massachusetts Managed Care Program Features, as of 2013

Features	MassHealth MCO	MassHealth MH/SUD PIHP	MassHealth PCCM Plan	One Care	Program of All-Inclusive Care for the Elderly (PACE)	Senior Care Options
Benefits covered						
Inpatient hospital physical health	X		X	X	X	X
Inpatient hospital behavioral health (MH and/or SUD)	X	X	X	X	X	X
Outpatient hospital physical health	X		X	X	X	X
Outpatient hospital behavioral health (MH and/or SUD)	X	X	X	X	X	X
Partial hospitalization	X	X	X	X	X	X
Physician	X		X	X	X	X
Nurse practitioner	X		X	X	X	X
Rural health clinics and FQHCs			X	X	X	X
Clinic services	X		X	X	X	X
Lab and x-ray	X		X	X	X	X
Prescription drugs and prosthetic devices	X		X	X	X	X
EPSDT	X		X			
Case management	X		X	X	X	X
Health home			X	X	X	X
Family planning	X		X	X	X	X
Dental services (medical/surgical)	X		X	X	X	X
Dental (preventative or corrective)			X	X	X	X
Home health agency services	X		X	X	X	X
Personal care (state plan option)			X	X	X	X
HCBS waiver services			X	X	X	X
Private duty nursing			X		X	X
ICF-IDD						X
Nursing facility services	X		X	X	X	X
Hospice care	X		X	X	X	X
Non-Emergency Medical Transportation	X		X	X	X	X

Massachusetts Managed Care Program Features, as of 2013

Features	MassHealth MCO	MassHealth MH/SUD PIHP	MassHealth PCCM Plan	One Care	Program of All-Inclusive Care for the Elderly (PACE)	Senior Care Options
Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)		Childrens' Behavioral Health Initiative (CBHI) services	Podiatrist services, nurse midwife, hearing aid, speech and hearing, renal dialysis, therapy services, ambulatory surgery	Nurse Midwife, Chiropractic, Group Foster Care, Respite Care		
Quality assurance and improvement						
HEDIS data required?	Yes	Yes	No	Yes	No	Yes
CAHPS data required?	Yes	No	No	Yes	No	No
Accreditation required?	Yes	Yes	No	No	No	No
Accrediting organization	NCQA	NCQA	Voluntary participation in EQRO review of PMs			
EQRO contractor name (if applicable)	APS Healthcare	APS Healthcare		APS Healthcare		APS Healthcare
Performance incentives?	Yes	Yes	No	Yes	No	Yes
Payment bonuses/differentials to reward MCOs						
Preferential auto-enrollment to reward MCOs						
Public reports comparing MCO performance on key metrics	X	X				X
Withholds tied to performance metrics				X		
Participating plans and regions served						
Plans in Program	Boston Medical Center Healthnet Plan; Health New England; Neighborhood Health Plan; Fallon Community Health Plan; Network Health	MassHealth Behavioral Partnership	Multiple primary care providers	Commonwealth Care Alliance; Fallon Total Care; Network Health	Elder Service Plan East Boston Neighborhood Health; UPHAMS's Elder Service Plan; Harbor Community Health Center; Elder Service Plan at Fallon; Elder Service Plan of the Cambridge Hospital; Element Care Inc.	United Health Care; Senior Whole Health; Fallon Community Health Plan; Commonwealth Care Alliance; Tufts Health Plan

Massachusetts Managed Care Program Features, as of 2013

Features	MassHealth MCO	MassHealth MH/SUD PIHP	MassHealth PCCM Plan	One Care	Program of All-Inclusive Care for the Elderly (PACE)	Senior Care Options
Notes						
Program notes		There were no significant changes to this contract during 2013, it was the first year of a 5 year contract term. The most significant programmatic element that was new since 2012 was the onset of a Care Management Program in 2013.				The SCO program is a voluntary program offered to MassHealth Standard eligible members age 65 and older residing in the service area of a Senior Care Organization. In CY 2103, the SCO program was available in most of Massachusetts, excluding the far west and the island counties. In CY 2013 a new Senior Care Organization began enrollment, Tufts Health Plan, and with its service area in the previously uncovered Barnstable county. The SCO program covers all medically necessary Medicaid and Medicare covered services (there are no wrap services) through a robust provider network. Each Enrollee must select a PCP upon enrollment, receives care coordination service and participates and signs off on the development of his/her care plan. Each Senior Care Organization is also a Medicare Advantage Dual Eligible Special Needs Plan.