

Massachusetts Managed Care Program Features, as of 2016

Features	MassHealth BH/SUD PIHP	MassHealth Managed Care	Senior Care Options
Program type	Behavioral Health Organization (BHO) only (PIHP and/or PAHP)	Comprehensive MCO	Comprehensive MCO + MLTSS
Statewide or region-specific?	Statewide	Statewide	Counties of Barnstable, Bristol, Essex, Franklin, Hampden, Hampshire, Middlesex, Norfolk, Plymouth, Suffolk, and Worcester
Federal operating authority	1115(a) (Medicaid demonstration waivers)	1115(a) (Medicaid demonstration waivers)	1915(a)/1915(c)
Program start date	07/01/1997	07/07/1998	07/01/2004
Waiver expiration date (if applicable)	06/30/2022	06/30/2019	12/31/2018
If the program ended in 2016, indicate the end date			
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory	Mandatory	
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory	Mandatory	
Populations enrolled: Aged, Blind or Disabled Children or Adults	Mandatory	Mandatory	
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)	Mandatory	Mandatory	
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)			
Populations enrolled: Full Duals	Mandatory		Voluntary
Populations enrolled: Partial Duals			Voluntary
Populations enrolled: Children with Special Health Care Needs	Mandatory	Mandatory	
Populations enrolled: Native American/Alaskan Natives	Mandatory	Mandatory	Voluntary
Populations enrolled: Foster Care and Adoption Assistance Children	Voluntary	Voluntary	
Populations enrolled: Enrollment choice period	Other	Other	Other
Populations enrolled: Enrollment broker name (if applicable)	Maximus	Maximus	
Populations enrolled: Notes on enrollment choice period	Daily	14 days	Enrollment open all year, effective the first day of the month
Benefits covered: Inpatient hospital physical health		X	X

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Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)	X	X	X
Benefits covered: Outpatient hospital physical health		X	X
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	X	X	X
Benefits covered: Partial hospitalization	X	X	X
Benefits covered: Physician		X	X
Benefits covered: Nurse practitioner		X	X
Benefits covered: Rural health clinics and FQHCs		X	X
Benefits covered: Clinic services	X	X	X
Benefits covered: Lab and x-ray		X	X
Benefits covered: Prescription drugs and prosthetic devices		X	X
Benefits covered: EPSDT		X	
Benefits covered: Case management	X	X	X
Benefits covered: SSA Section 1945-authorized health home			
Benefits covered: Health home care (services in home)		X	X
Benefits covered: Family planning		X	X
Benefits covered: Dental services (medical/surgical)		X	X
Benefits covered: Dental (preventative or corrective)		X	X
Benefits covered: Personal care (state plan option)		X	X
Benefits covered: HCBS waiver services		X	X
Benefits covered: Private duty nursing		X	X
Benefits covered: ICF-IDD			
Benefits covered: Nursing facility services		X	X
Benefits covered: Hospice care		X	X
Benefits covered: Non-Emergency Medical Transportation		X	X
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of' benefit	X		

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Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)	Children's Behavioral Health Initiative (CBHI) services, Emergency Services Program, and Diversionary Services: Community Crisis Stabilization, Community-Based Acute Treatment for Children and Adolescents (CBAT), Acute Treatment Services (ATS) for Substance Use Disorders (Level III-7), Clinical Support Services (CSS) for Substance Use Disorders (Level III.5), and Transitional Care Unit (TCU). Community Support Program (CSP), Partial Hospitalization, Psychiatric Day Treatment, Structure Outpatient Addiction Program (SOAP), Program of Assertive Community Treatment, and Intensive Outpatient Treatment	Acupuncture, audiology, breast pump, chiropractic, diabetes self-management training, dialysis, DME, early intervention, emergency services, fluoride varnish, hearing aids, infertility diagnosis, dentures, medical nutrition therapy, orthotics, podiatry, radiology and diagnostic tests, tobacco cessation, vision care, speech therapy, occupational therapy, physical therapy, SNF, chronic or rehab (Note: this list is not fully inclusive)	All LTSS and waiver services
Quality assurance and improvement: HEDIS data required?	Yes	Yes	Yes
Quality assurance and improvement: CAHPS data required?	No	Yes	No
Quality assurance and improvement: Accreditation required?	Yes	Yes	No
Quality assurance and improvement: Accrediting organization	NCQA	NCQA	
Quality assurance and improvement: EQRO contractor name (if applicable)	KEPRO	KEPRO	KEPRO
Performance incentives: Payment bonuses/differentials to reward plans	X		
Performance incentives: Preferential auto-enrollment to reward plans			
Performance incentives: Public reports comparing plan performance on key metrics			X
Performance incentives: Withholds tied to performance metrics			
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes			

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Features	MassHealth BH/SUD PIHP	MassHealth Managed Care	Senior Care Options
Participating plans and regions served: Plans in Program	Massachusetts Behavioral Health Partnership	Health New England; Neighborhood Health Plan; Fallon Community Health Plan; Tufts Health Plan; Celticare; Boston Medical Center Health Net Plan	Boston Medical Center HealthNet Plan; United HealthCare; Senior Whole Health; Navicare HMO; Commonwealth Care Alliance; Tufts Health Plan
Notes: Program notes	Full duals are only enrolled mandatorily if less than 21 years of age.		The SCO program is a voluntary program offered to MassHealth members age 65 and older residing in the service area of a Senior Care Organization. The SCO program is available in 11 of the 14 counties in Massachusetts, excluding the far west and island counties. The SCO program covers all medically necessary Medicaid and Medicare covered services (there are no wrap services) through a robust provider network. Each enrollee must select a PCP upon enrollment, receives care coordination and participates and signs off on the development of his/her care plan. Each Senior Care Organization is also a Medicare Advantage Dual Eligible Special Needs Plan.

Massachusetts Managed Care Program Features, as of 2016

Features	Program of All-Inclusive Care for the Elderly (PACE)	Primary Care Clinician Plan	Money Follows the Person - Behavioral Supports (MFP-BH)
Program type	Program of All-inclusive Care for the Elderly (PACE)	Primary Care Case Management (PCCM)	Behavioral Health Organization (BHO) only (PIHP and/or PAHP)
Statewide or region-specific?	Counties of Essex, Hampden, Hampshire, Middlesex, Norfolk, Suffolk and Worcester	Statewide	Statewide
Federal operating authority	PACE	1115(a) (Medicaid demonstration waivers)	1915(b)/1915(c)
Program start date	07/01/1990	01/01/1995	04/01/2013
Waiver expiration date (if applicable)		06/30/2022	03/31/2018
If the program ended in 2016, indicate the end date			
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)		Mandatory	Mandatory
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)		Mandatory	Mandatory
Populations enrolled: Aged, Blind or Disabled Children or Adults	Voluntary	Mandatory	Mandatory
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)		Mandatory	
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)			Mandatory
Populations enrolled: Full Duals	Voluntary		Mandatory
Populations enrolled: Partial Duals	Voluntary		
Populations enrolled: Children with Special Health Care Needs		Mandatory	
Populations enrolled: Native American/Alaskan Natives	Voluntary	Mandatory	Mandatory
Populations enrolled: Foster Care and Adoption Assistance Children		Voluntary	Exempt
Populations enrolled: Enrollment choice period	N/A	N/A	
Populations enrolled: Enrollment broker name (if applicable)		Maximus	
Populations enrolled: Notes on enrollment choice period	365	14 days	
Benefits covered: Inpatient hospital physical health	X	X	

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Features	Program of All-Inclusive Care for the Elderly (PACE)	Primary Care Clinician Plan	Money Follows the Person - Behavioral Supports (MFP-BH)
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)	X	X	X
Benefits covered: Outpatient hospital physical health	X	X	
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	X	X	X
Benefits covered: Partial hospitalization	X	X	X
Benefits covered: Physician	X	X	
Benefits covered: Nurse practitioner	X	X	
Benefits covered: Rural health clinics and FQHCs	X	X	
Benefits covered: Clinic services	X	X	X
Benefits covered: Lab and x-ray	X	X	
Benefits covered: Prescription drugs and prosthetic devices	X	X	
Benefits covered: EPSDT		X	
Benefits covered: Case management	X	X	X
Benefits covered: SSA Section 1945-authorized health home			
Benefits covered: Health home care (services in home)	X	X	
Benefits covered: Family planning	X	X	
Benefits covered: Dental services (medical/surgical)	X	X	
Benefits covered: Dental (preventative or corrective)	X	X	
Benefits covered: Personal care (state plan option)	X	X	
Benefits covered: HCBS waiver services	X	X	
Benefits covered: Private duty nursing	X	X	
Benefits covered: ICF-IDD			
Benefits covered: Nursing facility services	X	X	
Benefits covered: Hospice care	X	X	
Benefits covered: Non-Emergency Medical Transportation	X	X	
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of' benefit			X

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Features	Program of All-Inclusive Care for the Elderly (PACE)	Primary Care Clinician Plan	Money Follows the Person - Behavioral Supports (MFP-BH)
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)	The PACE Program covers all medically necessary services for the enrolled population, including but not limited to all covered Medicare and Medicaid services.	Podiatrist services, nurse midwife, hearing aid, speech and hearing, renal dialysis, therapy services, ambulatory surgery	Emergency Services Program and Diversionary Services, Community Crisis Stabilization, Acute Treatment Services (ATS) for Substance Use Disorders (Level III-7), Clinical Support Services (CSS) for Substance Use Disorders (Level III-5) and Transitional Care Unit (TCU), Community Support Program (CSP), Partial Hospitalization, Partial Psychiatric Day Treatment, Structure Outpatient Addiction Program (SOAP), Program of Assertive Community Treatment and Intensive Outpatient Treatment
Quality assurance and improvement: HEDIS data required?	Yes	No	Yes
Quality assurance and improvement: CAHPS data required?	No	No	No
Quality assurance and improvement: Accreditation required?	No	No	Yes
Quality assurance and improvement: Accrediting organization		Voluntary participation in EQRO performance measure validation	NCQA
Quality assurance and improvement: EQRO contractor name (if applicable)		KEPRO	
Performance incentives: Payment bonuses/differentials to reward plans			
Performance incentives: Preferential auto-enrollment to reward plans			
Performance incentives: Public reports comparing plan performance on key metrics			
Performance incentives: Withholds tied to performance metrics			
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes			

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Participating plans and regions served: Plans in Program	Neighborhood PACE; Upham's Elder Services Plan; Elder Service Plan of Harbor Health Services; Fallon Health Summit ElderCare; Elder Service Plan of Cambridge Health Alliance; Element Care, Inc.; Serenity Care Pace Program; Mercy Life Inc.	Multiple Primary Care Providers	Money Follows the Person - Behavioral Supports (BFP-BH)
Notes: Program notes			<p>MassHealth members enrolled in the two 1915(c) MFP waiver who are not otherwise eligible for the 1115 demonstration are mandatorily enrolled in this 1915(b) waiver. The 1915(c) MFP waivers included both the Community Living (MFP-CL, waiver control number MA.1027) and the MFP Residential Supports (MFP-RS, waiver control number MA.1028) waiver. The MFP-BH waiver (MFP-BH, waiver control number Ma.0002) runs concurrently with these 1915(c) Waivers. The 1915(b) waiver provides managed behavioral health benefits for participants enrolled in the MFP-CL and MFP-RS 1915(c) waivers. All other 1915(c) waiver HCBS are provided on a fee-for-service basis. MFP waiver participants must be age 16-64 with disabilities or age 65 or over and must be on MassHealth Standard.</p>