

VALERI Servicer Newsflash

February 27, 2018

IMPORTANT INFORMATION

Servicer Handbook Update – Revisions to multiple chapters and appendices have been posted in M26-4 and are reflected on the transmittal document dated February 1, 2018. They can be accessed at http://www.benefits.va.gov/WARMS/M26_4.asp.

Circular 26-18-3, Department of Veterans Affairs (VA) Acceptance of Properties, was issued on February 23, 2018, and is located on the VALERI internet at https://www.benefits.va.gov/homeloans/servicers_valeri.asp.

Circular 26-15-2, Change 1, Reconveyance Dispute Process, was issued on February 6, 2018, and is located on the VALERI internet at https://www.benefits.va.gov/homeloans/servicers_valeri.asp.

Circular 26-15-9, Change 1, Servicer Statutory Redemption Procedures, was issued on February 6, 2018, and is located on the VALERI internet at https://www.benefits.va.gov/homeloans/servicers_valeri.asp.

Scheduling Reports – When selecting a report destination, please do not select “Email.” Selecting this option will cause scheduled reports to fail. Either “Default Enterprise Location” or “Business Object Inbox” should be selected as the destination option (VALERI Scheduling Reports Quick Reference Guide).