

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

Section I: Services, Staffing, Treatment Volumes and Accreditation

				Utilization											Outpatient		Medical Procedures														
Available In-House Services				Acute Inpatient: Medical/Surgical					Acute Inpatient: Mental Health				Visits		Inpatient and Outpatient Medical Procedures																
Column Designator				Acute Medical/Surgical	Acute Mental Health	Intensive Care Unit	Emergency Dept	Urgent Care Clinics	Community Living Center	Spinal Cord Injury & Disorders Unit	Polytrauma system	Domiciliary Care	Medical/Surgical Hospital Discharges	Medical/Surgical Hospital Discharges	Medical/Surgical LOS	Bed Days of Care	Facility Unique Patients	Mental Health Hospital Discharges	Unique Mental Health Hospital Discharges	Mental Health LOS	Mental Health Bed Days of Care	Primary Care Outpatient Visits	Specialty Care Outpatient Visits	Upper GI	Colonoscopy	Sigmoidoscopy	Bronchoscopy	ENT Endoscopy	Coronary Angiography	Percutaneous Coronary Intervention	
VISN	Facility Name	City	ST Station	Complexity	yes/no	yes/no	yes/no	yes/no	yes/no	yes/no	Type	yes/no	#	#/1000 Unique Patients	Avg # Days	#/1000 Unique Patients	# Unique Patients	#	#/1000 Unique Patients	# Days	#/1000 Unique Patients	#	#	#	#	#	#	#	#		
National													492,506	83.3	5.2	433.7	5,911,885	87,124	14.7	8.5	124.7	12,680,472	37,926,203	113,853	234,265	12,587	11,744	79,383	40,031	13,207	
VA New England Health Care System - VISN 1																															
1	VA Connecticut HCS	West Haven	# CT	689 1a	Yes	Yes	Yes	Yes	Yes	No	PSCT	Yes	4,202	71.0	6.4	452	59,153	1,091	18.4	9.3	171	112,106	400,855	1,216	2,723	111	102	824	366	198	
1	Edith N Rogers Memorial Veterans Hospital	Bedford	# MA	518 3	No	Yes	No	No	Yes	No	PSCT PPOC	Yes	-	-	-	-	19,633	172	8.8	2.2	19	32,089	144,444	-	-	-	-	-	-	-	
1	VA Boston HCS W Roxbury, Brockton Jamaica Plns	West Roxbury	# MA	523 1a	Yes	Yes	Yes	Yes	Yes	Yes	PNS	Yes	6,644	97.2	6.0	580	68,368	2,554	37.4	12.7	476	74,423	423,610	1,022	1,679	86	284	1,797	648	204	
1	VAMC	Northampton	# MA	631 3	No	Yes	No	No	Yes	No	PSCT	No	-	-	-	-	24,599	219	8.9	3.9	35	54,711	113,874	-	-	-	-	-	-	-	
1	Togus VAMC	Augusta	# ME	402 2	Yes	Yes	Yes	Yes	No	Yes	PSCT	No	1,738	43.0	5.9	254	40,435	97	2.4	3.7	9	80,011	188,876	550	971	20	38	243	-	-	
1	VAMC	Manchester	# NH	608 3	No	No	No	No	Yes	Yes	PSCT	No	-	-	-	-	24,342	-	-	-	-	51,794	122,055	604	1,180	26	-	71	-	-	
1	VAMC	Providence	# RI	650 2	Yes	Yes	Yes	Yes	No	No	PSCT	No	2,889	83.8	4.9	414	34,486	634	18.4	8.0	148	64,584	242,301	751	1,602	38	71	173	-	-	
1	VAMC	White River Junction	# VT	405 2	Yes	Yes	Yes	Yes	No	No	PSCT	No	2,072	81.7	5.3	434	25,353	282	11.1	10.6	118	61,605	141,636	417	997	30	62	430	-	-	
VA Healthcare Network Upstate New York - VISN 2																															
2	Samuel S. Stratton VAMC	Albany	# NY	528A8 1c	Yes	Yes	Yes	Yes	No	Yes	PSCT	Yes	2,444	57.4	6.0	344	42,604	402	9.4	7.3	69	64,991	216,462	390	1,368	16	38	1,019	117	4	
2	VA Western New York HCS Buffalo, Batavia	Buffalo	# NY	528 1c	Yes	Yes	Yes	Yes	No	Yes	PSCT	Yes	4,707	69.4	6.5	454	67,818	818	12.1	8.4	101	95,659	334,994	843	2,710	169	128	341	-	-	
2	VAMC	Bath	# NY	528A6 3	No	No	Yes	Yes	No	Yes	PSCT	Yes	742	58.2	3.9	225	12,742	-	-	-	-	28,240	104,843	-	-	-	-	-	621	336	
2	VAMC	Canandaigua	# NY	528A5 3	No	No	No	No	No	Yes	PSCT	Yes	-	-	-	-	20,658	-	-	-	-	38,796	126,863	-	-	-	-	-	-	-	
2	VAMC	Syracuse	# NY	528A7 1c	Yes	Yes	Yes	Yes	No	Yes	PNS	No	4,016	71.0	5.7	406	56,591	508	9.0	9.3	83	88,031	230,010	868	1,422	96	108	664	316	86	
VA NY/NJ Veterans Healthcare Network - VISN 3																															
3	VA New Jersey HCS	East Orange	# NJ	561 1c	Yes	Yes	Yes	Yes	Yes	Yes	PSCT	Yes	2,594	43.5	5.9	258	59,659	1,077	18.1	11.4	205	107,979	380,983	718	1,775	97	74	811	110	1	
3	James J. Peters VAMC	Bronx	# NY	526 1c	Yes	Yes	Yes	Yes	No	Yes	PNS	No	3,335	131.3	6.8	887	25,393	521	20.5	12.6	258	40,151	242,192	426	992	50	130	1,145	-	-	
3	VA NY Harbor HCS NY Harbor Brooklyn	New York Harbor	# NY	630 1a	Yes	Yes	Yes	Yes	No	Yes	PSCT	Yes	6,670	131.5	5.9	770	50,706	1,052	20.7	7.5	156	92,747	537,666	1,083	2,696	96	204	2,051	523	187	
3	VA Hudson Valley HCS Montrose, Castle Pt	Montrose	# NY	620 3	No	Yes	No	No	Yes	Yes	PSCT	Yes	660	26.1	5.4	140	25,300	358	14.2	16.7	237	48,504	229,087	384	793	-	-	9	249	1	
3	VAMC	Northport	# NY	632 1c	Yes	Yes	Yes	Yes	Yes	No	PSCT	Yes	2,701	77.4	7.3	563	34,906	512	14.7	27.9	410	57,059	268,879	417	1,263	40	39	350	19	-	
VA Healthcare - VISN 4																															
4	VAMC	Wilmington	# DE	460 2	Yes	No	Yes	Yes	No	Yes	PSCT	No	1,374	50.6	5.7	289	27,135	-	-	-	-	44,670	132,398	596	1,149	8	29	22	-	-	
4	James E. Van Zandt VAMC	Altoona	# PA	503 3	No	No	Yes	Yes	No	Yes	PSCT	No	882	35.0	4.2	149	25,188	-	-	-	-	52,563	87,822	57	73	-	-	-	-	-	
4	VAMC	Butler	# PA	529 3	No	No	No	No	No	Yes	PSCT	Yes	-	-	-	-	18,688	-	-	-	-	32,772	75,546	-	-	-	-	-	-	-	
4	VAMC	Coatesville	# PA	542 3	No	Yes	No	No	Yes	Yes	PSCT	Yes	49	2.6	3.2	8	19,076	669	35.1	8.3	293	28,550	115,873	-	-	-	-	-	-	-	
4	VAMC	Erie	# PA	562 3	Yes	No	Yes	Yes	Yes	No	PSCT	No	989	43.0	2.9	126	22,975	-	-	-	-	51,476	103,245	131	618	-	-	103	-	-	
4	VAMC	Lebanon	# PA	595 2	Yes	Yes	Yes	Yes	No	Yes	PSCT	Yes	1,756	39.0	3.9	153	45,021	670	14.9	9.3	139	88,536	237,373	1,467	2,865	29	37	562	-	-	
4	VAMC	Philadelphia	# PA	642 1b	Yes	Yes	Yes	Yes	No	Yes	PNS	No	4,597	77.9	6.0	468	58,991	1,140	19.3	12.1	234	97,170	323,114	640	1,173	134	34	1,911	323	44	
4	VA Pittsburgh HCS Heinz, Univ Dr, Highld Dr	Pittsburgh	# PA	646 1a	Yes	Yes	Yes	Yes	No	Yes	PSCT	Yes	8,475	126.0	4.7	596	67,274	1,074	16.0	12.7	203	104,029	348,075	1,653	2,623	125	240	1,339	838	152	
4	VAMC	Wilkes-Barre	# PA	693 2	Yes	Yes	Yes	Yes	No	Yes	PSCT	Yes	2,250	55.9	4.9	272	40,231	308	7.7	6.8	52	74,277	184,423	978	2,175	16	18	-	60	-	
4	Louis A. Johnson VAMC	Clarksburg	# WV	540 2	Yes	Yes	Yes	Yes	No	No	PPOC	Yes	2,378	104.4	5.4	566	22,783	235	10.3	7.1	73	61,057	125,976	521	1,030	20	33	243	-	-	

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Column Designator

Data for FY2012																																
			Radiology			Community Living Centers																										
			Imaging Services Performed In house			CLC Services																CLC Metrics										
			CT scans	MRI scans	Mammography	Average Daily Census (ADC)	Unique Residents	Long Stay Dementia Care (42)	Long Stay Continuing Care (44)	Long Stay Mental Health Recovery (45)	Long Stay Spinal Cord Injury and Disorders (46)	Respite Care (47)	Short Stay Rehabilitation (64)	Short Stay Resorative Care (66)	Short Stay Continuing Care for those Awaiting Placement	Short Stay Mental Health Recovery(68)	Short Stay Dementia Care (69)	Geriatric Evaluation and Management (GEM) - (81)	Short Stay Skilled Nursing Care (95)	Hospice (may exceed 90 days) (96)	Artifact of culture change metric Total Score	Artifact of culture change metric Percent Increase	Unannounced survey outcomes: # of A-G findings	Unannounced survey outcomes: # of H-L findings	IV infections	Urinary Tract Infections	Consistent Assignment - Long Stay	Consistent Assignment - Short Stay				
VISN	Facility Name	City	ST	Station	Complexity	#	#	#	#	#	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	#	Pct	#	#	#	#	Pct	Pct				
National						1,289,231	562,500	159,153																								
VA New England Health Care System - VISN 1																																
1	VA Connecticut HCS	West Haven	# CT	689	1a	11,371	4,945	687	26.0	312	0%	7%	0%	0%	15%	13%	0%	0%	0%	0%	0%	25%	39%	332.0	26.72%	11	0	1.0	3.0	100%	67%	
1	Edith N Rogers Memorial Veterans Hospital	Bedford	# MA	518	3	0	0	12	239.2	455	0%	10%	0%	0%	0%	50%	0%	11%	0%	0%	0%	16%	13%	332.0	10.67%	4	1	2.0	49.0	*	*	
1	VA Boston HCS W Roxbury, Brockton Jamaica Plns	West Roxbury	# MA	523	1a	10,434	6,054	2,331	103.8	693	0%	11%	0%	0%	11%	47%	0%	1%	0%	0%	0%	6%	25%	336.0	16.67%	9	1	4.0	10.0	*	*	
1	VAMC	Northampton	# MA	631	3	1,059	23	212	30.1	92	7%	13%	0%	3%	10%	12%	1%	1%	0%	3%	3%	4%	44%	337.0	14.33%	8	0	0.0	0.0	*	*	
1	Togus VAMC	Augusta	# ME	402	2	7,318	2,709	0	68.1	299	26%	28%	5%	0%	1%	0%	0%	0%	0%	0%	12%	4%	23%	335.0	16.21%	2	0	0.0	3.0	0%	0%	
1	VAMC	Manchester	# NH	608	3	2,652	1,456	0	33.4	297	10%	29%	4%	0%	11%	20%	3%	3%	0%	2%	0%	8%	10%	365.0	13.00%	1	0	0.0	0.0	7%	29%	
1	VAMC	Providence	# RI	650	2	7,745	2,227	148	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
1	VAMC	White River Junction	# VT	405	2	3,745	1,843	11	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
VA Healthcare Network Upstate New York - VISN 2																																
2	Samuel S. Stratton VAMC	Albany	# NY	528A8	1c	4,960	2,968	3,020	41.20	201	3%	26%	0%	0%	0%	1%	0%	4%	0%	0%	2%	9%	53%	285.0	8.78%	9	0	0.0	9.0	*	*	
2	VA Western New York HCS Buffalo, Batavia	Buffalo	# NY	528	1c	10,829	3,514	2,406	19.52 82.09	185 247	1% 7%	8% 52%	1% 0%	0% 3%	2% 23%	36% 9%	0% 0%	0% 0%	0% 0%	0% 0%	0% 0%	2% 0%	51% 6%	441 399	2.32% 4.45%	8 6	0 1	1.0	15.0	0% 0%	41.2% 50.0%	
2	VAMC	Bath	# NY	528A6	3	2,817	73	85	98.93	346	8%	27%	1%	0%	8%	25%	1%	7%	0%	2%	0%	6%	15%	283.0	5.99%	12	0	0.0	22.0	6%	56%	
2	VAMC	Canandaigua	# NY	528A5	3	1,218	12	156	108.46	314	4%	32%	7%	0%	20%	15%	0%	6%	1%	0%	0%	1%	13%	473.0	6.77%	6	0	0.0	6.0	*	*	
2	VAMC	Syracuse	# NY	528A7	1c	11,086	3,537	272	42.13	265	6%	11%	0%	3%	28%	5%	0%	8%	0%	3%	0%	6%	29%	351.0	7.34%	8	0	0.0	4.0	*	*	
VA NY/NJ Veterans Healthcare Network - VISN 3																																
3	VA New Jersey HCS	East Orange	# NJ	561	1c	10,411	2,831	1,682	214.05	458	13%	34%	7%	0%	8%	17%	0%	0%	0%	0%	0%	0%	19%	321	1.58%	11	0	0.0	3.0	2%	0%	
3	James J. Peters VAMC	Bronx	# NY	526	1c	4,509	2,465	345	68.87	200	6%	11%	0%	3%	28%	5%	0%	8%	0%	3%	0%	6%	29%	353	1.73%	16	0	1.0	3.0	0%	33%	
3	VA NY Harbor HCS NY Harbor Brooklyn	New York Harbor	# NY	630	1a	13,606	5,832	1,480	130.75	309	1%	49%	0%	0%	8%	6%	0%	3%	0%	0%	0%	4%	28%	300	12.78%	4	0	1.0	3.0	*	*	
3	VA Hudson Valley HCS Montrose, Castle Pt	Montrose	# NY	620	3	2,380	1,289	312	48.06 63.48	152 200	2% 13%	16% 33%	0% 7%	0% 0%	13% 8%	21% 16%	1% 1%	7% 3%	0% 0%	0% 0%	0% 0%	0% 0%	17% 8%	24% 12%	314 304	34.19% 12.59%	4 4	0 0	0.0	6.0	0% 7.7%	33.3% 15.4%
3	VAMC	Northport	# NY	632	1c	7,565	3,880	378	113.72	316	0%	37%	7%	0%	13%	14%	0%	0%	0%	0%	2%	0%	25%	336	2.13%	7	0	0.0	11.0	24%	*	
VA Healthcare - VISN 4																																
4	VAMC	Wilmington	# DE	460	2	5,083	1,637	0	38.55	72	5%	17%	3%	0%	6%	21%	1%	5%	0%	1%	0%	19%	21%	369.0	8.85%	12	0	0.0	0.0	3%	0%	
4	James E. Van Zandt VAMC	Altoona	# PA	503	3	3,854	1,718	0	29.76	64	0%	36%	0%	0%	8%	20%	0%	0%	0%	0%	0%	0%	33%	469.0	5.16%	9	0	0.0	2.0	0%	0%	
4	VAMC	Butler	# PA	529	3	1,424	849	252	56.44	356	2%	12%	0%	0%	12%	33%	4%	0%	0%	0%	0%	17%	19%	460.0	36.50%	6	0	1.0	18.0	0%	0%	
4	VAMC	Coatesville	# PA	542	3	1,360	1,001	125	132.78	560	5%	13%	9%	0%	8%	13%	0%	3%	0%	2%	0%	29%	18%	318.0	6.00%	4	0	0.0	3.0	*	*	
4	VAMC	Erie	# PA	562	3	4,150	129	0	36.36	200	2%	18%	1%	1%	4%	22%	0%	1%	0%	1%	0%	2%	50%	355.0	-0.28%	2	0	1.0	7.0	100%	100%	
4	VAMC	Lebanon	# PA	595	2	7,125	3,409	297	62.78	587	1%	5%	1%	0%	1%	34%	0%	18%	0%	0%	0%	19%	21%	285.0	23.91%	9	0	2.0	14.0	*	*	
4	VAMC	Philadelphia	# PA	642	1b	10,287	6,363	3,748	87.81	190	22%	23%	8%	0%	6%	15%	1%	0%	1%	2%	0%	5%	19%	275.0	-10.42%	5	2	0.0	2.0	*	*	
4	VA Pittsburgh HCS Heinz, Univ Dr, Highld Dr	Pittsburgh	# PA	646	1a	12,600	4,436	1,345	192.68	854	8%	23%	3%	1%	6%	19%	0%	4%	0%	2%	0%	13%	21%	381.0	6.72%	9	0	2.0	15.0	97%	100%	
4	VAMC	Wilkes-Barre	# PA	693	2	6,928	3,672	553	94.43	464	6%	21%	3%	0%	4%	9%	1%	1%	0%	0%	0%	36%	17%	340.0	3.03%	14	2	0.0	32.0	0%	*	
4	Louis A. Johnson VAMC	Clarksburg	# WV	540	2	5,209	2,699	1,184	24.01	205	0%	4%	0%	0%	4%	37%	1%	6%	0%	0%	0%	31%	16%	317.0	10.45%	5	1	0.0	3.0	*	*	

Data for FY2012

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		Section 2: Effective Domain Measures														Section 3: Equitable																																	
		ORYX Composites				30day Risk Adjusted Disease Mortality			30d Risk Adjusted Readmission rates				Surgical Outcomes			Care Composites			Outpatient					Outpatient Composites: Gender																									
VSN	Facility Name	City	ST	Station	Complexity	CY	CZ	DA	DB	DC	DD	DE	DF	DG	DH	DI	DJ	DK	DL	DM	DN	DO	DP	DQ	DR	DS	DT	DU	DV	DW	DX	DY	DZ	EA	EB	EC	ED	EE	EF	EG	EH	EI	EJ	EK	EL				
																																														Pct	Pct	Pct	Pct
National																												57%	27%	90%	77%	50%																	
VA New England Health Care System - VISN 1																												11.24	7.1	9.02	14.89		21.5		15.85														
1	VA Connecticut HCS	West Haven	# CT	689	1a	99	100	94	99	11.18	5.4	8.05	15.62	20.86	23.29	26.11	14.98	20.12	0.55	1.08	91	89	86	98	98	55%	24%	94%	79%	68%	91	77	14	88	89	-2	NA	NA	NA	98	97	2	97	98	0				
1	Edith N Rogers Memorial Veterans Hospital	Bedford	# MA	518	3					N/A	N/A	N/A	N/A	21.00	N/A	25.59	N/A	19.32	NA	NA	92	90	85	99	98	36%	23%	82%	85%	41%	92	93	-2	90	94	-3	NA	NA	NA	100	98	1	98	99	-1				
1	VA Boston HCS	West Roxbury	# MA	523	1a	100	99	90	100	11.18	6.27	7.07	14.4	21	19.97	25.59	17.03	19.32	0.64	1.03	91	89	86	94	96	50%	23%	95%	72%	40%	91	91	0	89	91	-2	NA	NA	NA	94	95	-2	96	96	0				
1	W Roxbury, Brockton Jamaica Plns	West Roxbury	# MA	523	1a														0.64	1.03	91	89	86	94	96																								
1	VAMC	Northampton	# MA	631	3					N/A	N/A	N/A	N/A	18.47	N/A	23.47	N/A	18.15	NA	NA	92	90	85	98	96	53%	22%	89%	72%	46%	92	88	4	90	91	-1	NA	NA	NA	98	96	2	96	98	-2				
1	Togus VAMC	Augusta	# ME	402	2		95	97	98	11.41	6.34	10.02	14.52	17.97	19.89	23.53	15.43	17.65	1.58	0.50	90	87	85	92	96	58%	21%	90%	81%	32%	90	83	7	86	83	3	85	82	3	92	88	4	96	96	0				
1	VAMC	Manchester	# NH	608	3					N/A	N/A	N/A	N/A	18.38		23.38	N/A	17.72	NA	NA	91	90	87	97	98	54%	25%	89%	74%	56%	91	88	3	89	92	-3	87	86	1	97	98	-2	98	97	1				
1	VAMC	Providence	# RI	650	2	97	97	96	98	11.28	10.39	12.33	15.4	20.11	19.97	25.69	17.02	19.77	1.16	1.11	92	86	89	84	95	63%	30%	95%	77%	49%	NA	NA	NA	86	83	3	NA	NA	NA	84	86	-2	96	92	3				
1	VAMC	White River Junction	# VT	405	2		93	93	99	11.34	7.33	8.96	14.78	17.74	19.62	23.06	16.85	17.82	0.50	1.13	89	87	85	97	97	55%	23%	92%	78%	63%	89	85	4	87	87	0	NA	NA	NA	97	96	0	97	98	-1				
VA Healthcare Network Upstate New York - VISN 2																												11.36	8.77	12.32	15.48		21.64		18.27														
2	Samuel S. Stratton VAMC	Albany	# NY	528A8	1c	99	99	98	99	11.34	8.12	13	14.08	19.8	19.39	25.2	16.59	19.3	1.54	0.92	90	86	86	100	98	46%	31%	90%	76%	65%	90	91	-1	86	88	-3	86	83	3	100	100	0	98	97	1				
2	VA Western New York HCS	Buffalo, Batavia	# NY	528	1c	97	98	98	97	11.41	9.31	13.42	15.97	20.45	22.12	25.26	16.84	18.73	0.97	1.18	90	88	84	97	98	53%	23%	85%	79%	58%	90	86	4	88	87	1	85	75	10	97	98	-1	98	96	2				
2	VAMC	Bath	# NY	528A6	3	NA	NA	100	NA	11.33	8.51	10.99	15.12	19.98	21.19	24.37	18.35	19.2	NA	NA	87	87	85	99	95	54%	26%	87%	80%	51%	NA	NA	NA	86	89	-3	NA	NA	NA	99	99	0	95	95	0				
2	VAMC	Canandaigua	# NY	528A5	3	NA	NA	NA	NA	N/A	N/A	N/A	N/A	19.98	N/A	24.37	N/A	19.20	NA	NA	89	83	83	95	96	30%	29%	80%	96%	37%	89	78	11	83	86	-3	NA	NA	NA	96	88	8	96	95	1				
2	VAMC	Syracuse	# NY	528A7	1c	97	100	97	99	11.3	8.36	11.29	15.76	21.19	22.33	25.62	20.46	19.69	0.88	0.97	89	86	83	98	96	54%	23%	89%	78%	55%	89	93	-4	86	88	-2	NA	NA	NA	99	97	2	96	96	0				
VA NY/NJ Veterans Healthcare Network - VISN 3																												11.34	7.41	12.39	14.62		21.77		16.29														
3	VA New Jersey HCS	East Orange	# NJ	561	1c	NA	100	97	96	11.31	8.42	12.88	14.4	21.98	20.25	27.26	16.06	20.33	1.57	0.85	89	85	87	95	98	70%	27%	97%	82%	49%	90	81	9	84	86	-3	87	75	12	95	98	-3	98	97	1				
3	James J. Peters VAMC	Bronx	# NY	526	1c	96	96	96	96	11.31	7.83	15.38	14.26	21.51	23.06	28.19	20.39	21.45	1.02	0.78	92	89	85	100	96	44%	23%	85%	81%	48%	92	92	0	88	92	-4	NA	NA	NA	100	97	3	96	97	0				
3	VA NY Harbor HCS	New York Harbor	# NY	630	1a	98	98	96	98	11.20	5.69	10.31	14.23	21.46	21.50	27.84	14.69	20.57	0.57	0.90	91	85	82	96	98	40%	24%	84%	73%	52%	91	88	3	85	88	-3	NA	NA	NA	96	95	2	98	96	1				
3	NY Harbor Brooklyn	New York Harbor	# NY	630	1a					11.53	6.5	11.18	15.24	21.46	23.61	27.84	14.93	20.57	0.57	0.90	91	85	82	96	98																								
3	VA Hudson Valley HCS	Montrose	# NY	620	3	NA	100	93	NA	N/A	N/A	N/A	N/A	21.4	N/A	26.61	N/A	20.52	NA	NA	89	88	85	98	96	38%	23%	76%	74%	46%	89	88	1	87	88	-1	85	78	7	98	100	-2	96	96	1				
3	Montrose, Castle Pt	Montrose	# NY	620	3																																												
3	VAMC	Northport	# NY	632	1c	NA	98	98	97	11.34	8.81	13.41	15.85	21.06	20.1	26.43	15.95	19.91	1.16	0.74	90	90	85	98	98	45%	34%	93%	83%	57%	90	91	-1	89	91	-2	NA	NA	NA	98	100	-1	98	99	-1				
VA Healthcare - VISN 4																												11.31	8.06	11.72	14.26		20.71		16.51														
4	VAMC	Wilmington	# DE	460	2	NA	97	98	99	11.25	9.18	12.23	15.37	18.1	18.24	24.36	15.16	19.53	0.56	0.84	91	88	87	100	99	67%	26%	96%	84%	38%	91	93	-3	88	87	1	87	86	1	100	100	0	99	95	4				
4	James E. Van Zandt VAMC	Altoona	# PA	503	3	NA	98	96	NA	11.27	7.81	11.44	14.46	18.76	19.62	25.24	13.13	17.93	NA	NA	91	83	88	100	97	56%	29%	91%	90%	65%	91	96	-5	81	85	-3	88	84	4	100	100	0	97	96	2				
4	VAMC	Butler	# PA	529	3	NA	NA	NA	NA	N/A	N/A	N/A	N/A	19.98	N/A	25.48	N/A	18.87	NA	NA	91	84	83	92	98	75%	30%	96%	94%	66%	91	91	0	83	85	-2	NA	NA	NA	92	91	1	98	97	1				
4	VAMC	Coatesville	# PA	542	3	NA	NA	NA	NA	N/A	8.48	11.49	na	16.42	20.77	20.96	16.01	17.46	NA	NA	92	87	86	98	98	68%	32%	93%	87%	64%	92	90	2	86	89	-3	NA	NA	NA	98	99	-1	98	98	0				
4	VAMC	Erie	# PA	562	3	NA	99	91	100	11.31	10.52	12.08	13.84	18.28	20.14	23.59	15.3	17.31	0.00	0.31	91	88	82	95	98	66%	30%	93%	80%	58%	91	88	3	88	87	0	NA	NA	NA	95	97	-1	98	99	-1				
4	VAMC	Lebanon	# PA	595	2	100	99	92	98	11.28	11.06	13.91	13.86	17.94	20.33	24.26	14.93	18.09	0.34	0.90	91	88	88	96	98	78%	26%	97%	83%	62%	91	91	0	88	85	3	NA	NA	NA	96	97	-1	98	98	-1				
4	VAMC	Philadelphia	# PA	642	1b	98	97	94	94	11.14	6.59	10	14.93	20.34	21.12	25.96	13.9	19.25	1.46	1.17	86	81	82	91	97	65%	18%	90%	83%	36%	86	81	5	79	82	-3	82	78	4	91	93	-2	97	96	0				
4	VA Pittsburgh HCS	Pittsburgh	# PA	646	1a	98	100	99	99	11.24	7	11.29	13.02	19.98	21.58	25.48	18.29	18.87																															

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

Section 4: Safe																																										
Outpatient Composites: Age																	Satisfaction w/ Inpatient Care				Satisfaction w/ Outpatient Care				Healthcare Associated Infections																	
VISN	Facility Name	City	ST	Station	Complexity	Diabetes Mellitus <65y	Diabetes Mellitus 65-7	Diabetes Mellitus - Age Difference	Prevention <65yo	Prevention 65-75yo	Prevention- Age Difference	Ischemic Heart Disease <65yo	Ischemic Heart Disease 65-75yo	Ischemic Heart Disease- Age Difference	Tobacco <65yo	Tobacco 65-75yo	Tobacco- Age Difference	Behavioral Health Screening <65yo	Behavioral Health Screening 65-75yo	Behavioral Health Screening- Age Difference	White	Other	White	Other	Ventilator Associated Pneumonia	Number of Ventilator Days	Central Line Assoc. Bacteremia	Number of Central Line Days	MRSA - ICU	MRSA Screening Rate - ICU	MRSA - Acute Care	MRSA Screening Rate - Acute Care										
						EM	EN	EO	EP	EQ	ER	ES	ET	EU	EV	EW	EX	EY	EZ	FA	FB	FC	FD	FE	FF	FG	FH	FI	FJ	FK	FL	FM	FN	FO	FP	FQ						
						Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	Rate per 1000 Ventilator	#	Rate per 1000 Line Days	#	#/bed days	Pct	#/bed days	Pct
National																																										
VA New England Health Care System - VISN 1																																										
1	VA Connecticut HCS	West Haven	# CT	689	1a	90	93	-3	87	90	-3	86	87	-1	98	100	-2	97	98	0	350	56.6	78	na	1,444	58.3	262	60.0	1.28	1562	1.09	2740	0.47	94	0.66	95						
1	Edith N Rogers Memorial Veterans Hospital	Bedford	# MA	518	3	90	94	-3	89	92	-3	80	89	-8	99	100	-1	97	99	-2	2	na	1	na	730	63.3	78	na	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A					
1	VA Boston HCS W Roxbury, Brockton Jamaica Plns	West Roxbury	# MA	523	1a	91	91	0	86	92	-6	85	86	-1	94	92	3	94	97	-3	551	68.4	73	na	1,669	64.8	255	62.5	2.65	2260	1.52	3288	0.64	97	0.32	96						
1	VAMC	Northampton	# MA	631	3	90	93	-3	87	93	-7	85	85	-1	99	95	4	95	97	-2	na	na	na	na	1,281	58.9	198	61.8	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A						
1	Togus VAMC	Augusta	# ME	402	2	88	93	-5	82	91	-8	84	86	-2	94	86	7	95	98	-3	335	66.6	32	na	1,823	63.2	171	59.0	2.7	4442	1.08	7415	0	96	0	96						
1	VAMC	Manchester	# NH	608	3	90	93	-2	89	90	-1	88	86	1	96	99	-3	97	98	-1	na	na	na	na	885	64.1	90	na	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A						
1	VAMC	Providence	# RI	650	2	91	94	-3	83	90	-8	88	89	-1	85	82	3	94	97	-3	362	67.7	51	na	966	61.8	108	71.5	0	283	0	541	0	96	0.25	97						
1	VAMC	White River Junction	# VT	405	2	89	89	0	83	91	-9	86	84	2	97	95	3	97	97	0	343	65.5	26	na	1,201	63.0	142	63.8	16.95	236	0	498	1.83	98	0.34	98						
VA Healthcare Network Upstate New York - VISN 2																																										
2	Samuel S. Stratton VAMC	Albany	# NY	528A8	1c	90	91	0	83	89	-5	84	88	-4	100	99	1	97	99	-2	341	69.4	47	na	1,318	63.2	173	62.9	2.34	427	0	634	0	99	0.18	98						
2	VA Western New York HCS Buffalo, Batavia	Buffalo	# NY	528	1c	88	93	-5	86	90	-4	84	85	0	96	99	-2	97	99	-2	386	62.6	83	na	1,330	62.0	162	70.3	3.17	1578	2.02	2472	1.34	95	0.36	88						
2	VAMC	Bath	# NY	528A6	3	86	90	-3	85	88	-3	85	86	-2	99	97	3	94	96	-2	174	66.6	17	na	576	54.9	95	na	0	0	40	0	98	0	97							
2	VAMC	Canandaigua	# NY	528A5	3	88	90	-2	81	87	-6	83	84	-1	96	92	4	96	97	-1	na	na	na	na	842	62.4	173	59.2	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A						
2	VAMC	Syracuse	# NY	528A7	1c	88	90	-3	84	90	-6	81	85	-4	98	98	0	96	97	-2	427	66.6	55	na	1,630	63.7	202	65.9	1.51	662	0.68	1476	0	95	0	95						
VA NY/NJ Veterans Healthcare Network - VISN 3																																										
3	VA New Jersey HCS	East Orange	# NJ	561	1c	89	90	-1	81	88	-7	86	87	0	96	92	3	98	99	-1	213	58.4	151	60.1	2,039	59.1	564	57.4	1.47	679	0	810	0.67	99	0.06	98						
3	James J. Peters VAMC	Bronx	# NY	526	1c	91	93	-2	87	89	-2	83	88	-5	100	100	0	96	97	-1	140	58.2	230	69.6	336	59.3	327	58.9	1.2	1667	0.67	1501	0.27	98	0.18	98						
3	VA NY Harbor HCS NY Harbor Brooklyn	New York Harbor	# NY	630	1a	89	92	-3	83	87	-4	83	82	0	95	100	-5	97	98	-1	356	56.1	355	57.7	705	58.2	718	58.7	2.02 0.00	988 701	0.00 0.00	2225 1019	0.00 0.40	98 99	0.04 0.06	94 95						
3	VA Hudson Valley HCS Montrose, Castle Pt	Montrose	# NY	620	3	89	89	1	85	90	-5	84	85	-2	99	96	3	96	97	-1	142	70.7	32	na	1,441	58.4	255	55.6	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A						
3	VAMC	Northport	# NY	632	1c	89	90	-1	89	90	-1	85	86	0	98	99	-2	98	98	0	300	67.3	59	na	1,082	59.7	201	67.1	4.47	895	0	1315	0.73	96	0.32	93						
VA Healthcare - VISN 4																																										
4	VAMC	Wilmington	# DE	460	2	90	92	-2	85	91	-6	86	89	-3	100	100	0	98	99	-1	265	72.5	90	na	840	58.8	263	57.0	3.31	302	0	561	0	98	0.82	98						
4	James E. Van Zandt VAMC	Altoona	# PA	503	3	90	92	-2	80	84	-3	87	89	-2	100	100	0	97	98	-2	285	73.7	22	na	1,188	61.5	107	63.0	0	0	5	0	99	0	98							
4	VAMC	Butler	# PA	529	3	91	92	-2	82	86	-4	82	83	0	91	95	-5	97	98	-1	na	na	na	na	988	60.3	102	54.8	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A						
4	VAMC	Coatesville	# PA	542	3	91	93	-2	84	89	-5	82	90	-8	99	95	4	98	98	0	6	na	4	na	674	66.9	137	62.0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A						
4	VAMC	Erie	# PA	562	3	91	90	1	86	90	-4	80	84	-4	96	94	2	98	99	-1	272	74.9	18	na	1,031	67.8	96	na	0	64	0	26	0	98	0.41	99						
4	VAMC	Lebanon	# PA	595	2	89	94	-5	85	91	-6	90	87	4	96	97	-1	97	98	-1	330	73.9	25	na	1,669	64.8	261	60.3	0	17	3.17	315	0	99	0.55	99						
4	VAMC	Philadelphia	# PA	642	1b	84	91	-7	77	85	-8	79	85	-6	92	89	3	96	98	-2	173	55.8	222	52.4	1,084	56.6	486	49.5	0	744	1.59	1256	0.38	98	0	98						
4	VA Pittsburgh HCS Heinz, Univ Dr, Highld Dr	Pittsburgh	# PA	646	1a	89	92	-2	87	87	0	86	90	-4	95	94	1	97	99	-2	550	66.2	98	na	2,160	60.9	341	56.0	9.24	2164	1.74	4588	0.32	95	0.07	93						
4	VAMC	Wilkes-Barre	# PA	693	2	90	92	-2	85	86	-1	90	89	1	94	93	1	98	98	0	347	63.6	32	na	1,684	59.9	192	50.1	10.2	98	0	277	0.39	99	0.14	100						
4	Louis A. Johnson VAMC	Clarksburg	# WV	540	2	90	93	-4	89	90	-1	86	91	-5	88	82	6	95	98	-3	392	75.0	19	na	1,091	66.6	130	64.3	0	212	3	667	0.55	81	0	88						

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

					Section 5: Timeliness					Section 6: Patient Centered Domain Metrics																				
					Patient Safety Measures		Access to Care			Satisfaction with Inpatient Care																				
					ICU risk adjusted length of stay	Insulin induced Hypoglycemia BS<45 mg/dl	Hospital Acquired Pressure Ulcers	Primary Care patients seen w/in 14d	Specialty Care patients seen w/in 14d	Communication with Nurses	Communication with Doctors	Responsiveness of Hospital Staff	Pain Management	Communication about Medication	Cleanliness of the Hospital Environment	Quietness of the Hospital Environment	Discharge Information	Overall Rating of Hospital	Willingness to Recommend											
					FR	FS	FT	FU	FV	FW	FX	FY	FZ	GA	GB	GC	GD	GE	GF	GG	GH	GI	GJ	GK	GL	GM	GN	GO	GP	
VISN	Facility Name	City	ST	Station	Complexity	OMELOS	Rate	Rate	Pct	Pct	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score
National											55090	72.3	54,922	76.3	30,533	59.9	35,373	62.9	30,093	63.2	54,888	71.1	54,279	52.4	48,517	85.1	54,275	66.1	54,521	70.4
VA New England Health Care System - VISN 1						0.03	0.77	1.14			2236	74.3	2,229	77.7	1,189	64.3	1,392	66.5	1,209	65.4	2,214	73.3	2,196	46.8	1,892	88.1	2,204	67.2	2,210	72.3
1	VA Connecticut HCS	West Haven	# CT	689	1a	0.81	0.62	1.6	98.20%	95.60%	434	71.1	434	76.0	215	56.8	254	63.1	241	63.6	428	69.4	425	42.6	373	86.7	428	61.3	426	68.5
1	Edith N Rogers Memorial Veterans Hospital	Bedford	# MA	518	3	N/A	N/A	NA	93.50%	93.70%	3	na	3.0	na	1.0	na	1.0	na	1.0	na	3.0	na	3.0	na	2.0	na	3.0	na	3.0	na
1	VA Boston HCS W Roxbury, Brockton Jamaica Plns	West Roxbury	# MA	523	1a	-0.65	0.99	1.0	98.00%	95.50%	638	75.3	633	77.3	328	68.0	397	68.6	340	66.5	636	74.6	631	52.3	542	89.6	624	69.6	630	75.6
1	VAMC	Northampton	# MA	631	3	N/A	N/A	NA	94.30%	94.00%	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na
1	Togus VAMC	Augusta	# ME	402	2	0.3	0	1.8	95.10%	95.20%	372	78.1	370	81.4	208	66.5	239	67.2	205	69.7	368	73.7	364	49.1	309	87.9	367	69.1	366	76.5
1	VAMC	Manchester	# NH	608	3	N/A	N/A	NA	97.40%	95.90%	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na
1	VAMC	Providence	# RI	650	2	0.12	1.45	1.9	97.80%	95.50%	418	77.8	419	79.2	234	63.3	249	69.0	212	64.7	412	76.4	407	40.5	346	86.1	413	68.8	416	71.6
1	VAMC	White River Junction	# VT	405	2	-0.34	0.74	2.5	97.10%	97.90%	371	70.1	371	77.6	203	63.4	254	63.7	211	64.3	367	73.7	366	48.0	322	89.0	369	70.0	369	74.1
VA Healthcare Network Upstate New York - VISN 2						0.08	0.81	2.46			1564	73	1,558	72.7	894	58.9	924	63.1	876	62.2	1,551	69	1,534	43.3	1,375	84.5	1,530	66.7	1,546	69.2
2	Samuel S. Stratton VAMC	Albany	# NY	528A8	1c	-0.25	0.7	1.4	96.50%	93.70%	397	77.0	396	78.1	226	61.2	240	67.5	217	66.3	393	74.9	388	47.5	352	87.6	388	69.3	394	71.5
2	VA Western New York HCS Buffalo, Batavia	Buffalo	# NY	528	1c	-0.01	0.64	3.8	91.10%	97.10%	481	69.5	479	70.7	293	52.1	302	59.5	280	57.1	476	62.5	474	41.0	411	81.8	469	63.6	474	63.7
2	VAMC	Bath	# NY	528A6	3	-0.6	0	NA	92.50%	91.70%	198	74.1	198	75.0	113	70.4	105	64.0	101	64.0	197	86.7	195	55.2	162	85.0	191	71.9	195	72.9
2	VAMC	Canandaigua	# NY	528A5	3	N/A	N/A	NA	89.30%	91.70%	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na
2	VAMC	Syracuse	# NY	528A7	1c	0.48	1.23	1.8	95.80%	96.70%	488	74.5	486	72.3	263	63.4	278	66.8	278	65.0	485	71.3	477	42.1	451	85.6	482	70.1	483	75.2
VA NY/NJ Veterans Healthcare Network - VISN 3						0.17	1.20	1.9			2014	70.1	2014	77.4	1063	52.8	1095	59.1	1032	58.3	2020.0	71.0	1995.0	54.0	1763.0	81.6	1978.0	62.8	1999.0	64.8
3	VA New Jersey HCS	East Orange	# NJ	561	1c	-0.06	1.69	0.9	98.60%	95.50%	374	72.5	375	76.7	214	52.3	216	53.9	186	57.2	375	72.4	369	57.3	319	80.0	364	61.9	371	60.0
3	James J. Peters VAMC	Bronx	# NY	526	1c	0.28	2.07	2.2	94.00%	97.80%	379	68.8	378	79.4	192	55.4	232	60.9	174	63.2	379	72.3	377	59.8	326	82.2	370	65.3	374	69.4
3	VA NY Harbor HCS NY Harbor Brooklyn	New York Harbor	# NY	630	1a	0.17	0.68	2.9	91.50%	94.90%	719	69.5	717	76.3	374	49.0	390	60.0	372	56.1	718	70.3	710	50.6	651	80.2	711	60.1	716	63.6
3	VA Hudson Valley HCS Montrose, Castle Pt	Montrose	# NY	620	3	N/A	N/A	0.3	96.70%	95.30%	179	73.5	177	81.2	96	na	86	na	111	59.9	180	79.6	177	64.5	154	88.5	174	73.1	178	71.4
3	VAMC	Northport	# NY	632	1c	0.45	0.66	2.1	87.20%	95.00%	364	71.4	366	78.3	188	57.1	172	62.5	189	58.8	368	70.6	362	46.5	314	85.4	359	70.3	360	72.7
VA Healthcare - VISN 4						0.66	0.69	1.36			3210	75.8	3,200	78.6	1,762	62	1,915	64	1,782	66.6	3,198	75.2	3,158	53.4	2,794	87.5	3,150	67.2	3,175	71.3
4	VAMC	Wilmington	# DE	460	2	0.2	0.15	2.4	98.70%	97.00%	364	76.4	364	76.2	206	59.2	241	65.6	215	65.1	363	76.4	360	45.6	307	88.3	355	70.9	354	70.2
4	James E. Van Zandt VAMC	Altoona	# PA	503	3	N/A	0	1.5	96.70%	96.90%	319	83.6	317	86.5	144	78.0	176	69.1	163	72.8	317	86.6	316	68.0	270	91.0	307	76.5	315	79.5
4	VAMC	Butler	# PA	529	3	N/A	N/A		98.90%	97.40%	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na
4	VAMC	Coatesville	# PA	542	3	N/A	N/A	0.2	97.20%	98.40%	10	na	10.0	na	7.0	na	5.0	na	6.0	na	10.0	na	10.0	na	6.0	na	10.0	na	10.0	na
4	VAMC	Erie	# PA	562	3	-0.98	1.54	2.5	98.40%	98.30%	292	81.9	291	81.6	178	69.7	143	70.5	154	75.6	292	85.4	284	63.7	247	91.3	290	78.3	291	80.9
4	VAMC	Lebanon	# PA	595	2	0.59	0.42	1.2	99.10%	98.60%	361	76.9	361	81.7	210	71.6	223	65.0	213	71.5	361	77.1	356	53.6	320	91.4	355	77.7	358	81.9
4	VAMC	Philadelphia	# PA	642	1b	1.37	1.27	1.5	96.60%	96.20%	401	70.9	400	77.9	214	55.1	246	58.2	214	62.4	399	64.6	391	55.8	363	84.7	395	55.5	401	58.4
4	VA Pittsburgh HCS Heinz, Univ Dr, Highld Dr	Pittsburgh	# PA	646	1a	0.69	0.51	1.1	98.30%	96.90%	658	76.5	654	78.0	345	61.5	434	66.4	345	66.0	653	75.8	653	51.2	577	87.9	648	67.1	650	72.9
4	VAMC	Wilkes-Barre	# PA	693	2	-0.04	0.4	1.0	91.60%	93.80%	388	74.3	386	71.9	228	60.8	226	67.9	246	62.1	387	75.3	375	53.6	334	86.2	379	68.2	382	69.3
4	Louis A. Johnson VAMC	Clarksburg	# WV	540	2	0.1	0.56	2.6	99.10%	99.50%	417	78.8	416	82.3	233	67.5	223	62.4	228	71.7	416	83.8	413	50.4	372	88.2	411	76.6	414	80.5

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

																Section 7. Efficient																
																Satisfaction with Outpatient Care			Ambulatory Care Sensitive Conditions Hospitalizations													
																How Well Doctors/Nurses Communicate	Overall Rating of Personal Doctor/Nurse	Getting Needed Care	Overall Rating of VA Healthcare	Getting Care Quickly	Overall Rating of VA Specialist	Provider Wait Time 20 min or less	Hospitalizations for all 12 Conditions	Hospitalizations for Congestive Heart Failure	Hospitalizations for Pneumonia							
																GQ	GR	GS	GT	GU	GV	GW	GX	GY	GZ	HA	HB	HC	HD	HE	HF	HG
VISN	Facility Name	City	ST	Station	Complexity	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	# per 1000 ACSC Patients	# per 1000 CHF Patients	# per 1000 Pneumonia Patients								
National						191,116	66.8	193,668	68	188,996	47.6	219,205	54.7	173,998	46.6	115,740	63.4	216,579	75.5			29.9	117.9	214.4								
VA New England Health Care System - VISN 1						9,934	74.3	10,033	76.7	9,460	55.5	11,303	64	8,805	55.5	6,084	71.2	11,186	83.9													
1	VA Connecticut HCS	West Haven	CT	689	1a	1,509	73.9	1,516	75.2	1,438	56.0	1,706	60.2	1,332	54.5	962	66.5	1,687	80.6			24.9	115.0	200.3								
1	Edith N Rogers Memorial Veterans Hospital	Bedford	MA	518	3	709	78.6	716	80.3	664	59.4	808	64.9	658	61.2	390	70.5	800	86.2			32.5	71.8	226.0								
1	VA Boston HCS W Roxbury, Brockton Jamaica Plns	West Roxbury	MA	523	1a	1,736	74.8	1,752	77.0	1,630	55.7	1,924	66.7	1,522	55.5	1,156	74.7	1,889	81.2			28.2	129.4	284.3								
1	VAMC	Northampton	MA	631	3	1,317	72.3	1,334	73.9	1,234	50.7	1,479	61.2	1,160	48.8	735	72.6	1,456	89.4			22.7	70.1	171.4								
1	Togus VAMC	Augusta	ME	402	2	1,716	73.2	1,728	76.9	1,637	53.4	1,994	64.9	1,502	54.9	960	75.8	1,978	87.9			23.3	94.7	150.6								
1	VAMC	Manchester	NH	608	3	855	70.1	868	74.8	823	57.9	975	65.8	759	60.1	565	69.9	977	89.5			29.2	103.0	139.7								
1	VAMC	Providence	RI	650	2	928	75.0	942	77.0	879	54.9	1,074	64.7	844	54.8	596	68.9	1,070	78.9			41.5	112.1	330.9								
1	VAMC	White River Junction	VT	405	2	1,164	76.4	1,177	79.3	1,155	58.6	1,343	65.2	1,028	58.2	720	72.5	1,329	89.3			27.0	237.4	185.0								
VA Healthcare Network Upstate New York - VISN 2						5,475	74.1	5,564	76.5	5,456	56.7	6,501	64.4	5,031	55.4	3,300	70.5	6,403	85.7													
2	Samuel S. Stratton VAMC	Albany	NY	528A8	1c	1,139	73.0	1,148	77.6	1,226	55.9	1,491	64.6	1,150	53.0	694	69.8	1,480	88.2			18.5	62.6	159.0								
2	VA Western New York HCS Buffalo, Batavia	Buffalo	NY	528	1c	1,300	75.9	1,329	76.3	1,234	61.3	1,492	64.8	1,143	59.3	729	71.0	1,471	82.4			25.2	115.2	162.2								
2	VAMC	Bath	NY	528A6	3	544	65.7	552	71.0	558	49.5	671	57.2	533	51.9	386	63.9	654	85.7			27.5	101.8	229.7								
2	VAMC	Canandaigua	NY	528A5	3	892	73.8	916	75.0	889	56.8	1,015	63.8	821	52.7	568	68.4	985	91.9			23.9	56.7	160.8								
2	VAMC	Syracuse	NY	528A7	1c	1,600	74.5	1,619	77.2	1,549	54.8	1,832	65.9	1,384	55.6	923	73.0	1,813	85.9			30.1	99.9	183.8								
VA NY/NJ Veterans Healthcare Network - VISN 3						6811.0	73.5	6922.0	75.0	6615.0	54.4	7668.0	60.8	6264.0	54.3	4530	65.9	7589	75.2													
3	VA New Jersey HCS	East Orange	NJ	561	1c	2,326	75.7	2,371	76.3	2,181	51.8	2,603	60.1	2,070	52.3	1,396	63.1	2,577	75.2			19.3	93.5	229.5								
3	James J. Peters VAMC	Bronx	NY	526	1c	602	72.3	608	73.4	552	58.1	663	60.3	533	56.5	399	70.7	661	69.7			34.7	128.2	313.5								
3	VA NY Harbor HCS NY Harbor Brooklyn	New York Harbor	NY	630	1a	1,285	75.0	1,296	76.2	1,306	55.4	1,423	59.8	1,181	54.6	970	65.0	1,412	69.5			26.3	109.9	161.7								
3	VA Hudson Valley HCS Montrose, Castle Pt	Montrose	NY	620	3	1,498	66.8	1,525	68.6	1,515	56.0	1,696	59.9	1,417	56.1	1,027	64.7	1,671	88.3			34.3	86.8	297.4								
3	VAMC	Northport	NY	632	1c	1,100	72.1	1,122	75.7	1,061	51.0	1,283	62.8	1,063	51.9	738	68.9	1,268	75.4			24.1	131.3	239.3								
VA Healthcare - VISN 4						12,340	74.2	12,587	76.3	11,705	55.2	14,524	62.2	10,823	53.6	6,983	69.6	14,409	82.1													
4	VAMC	Wilmington	DE	460	2	968	73.0	985	72.9	960	52.5	1,103	60.1	892	48.7	644	66.0	1,096	82.2			25.3	151.5	244.9								
4	James E. Van Zandt VAMC	Altoona	PA	503	3	1,114	72.4	1,148	76.0	1,030	57.7	1,295	63.3	889	56.6	569	65.7	1,278	82.1			23.7	155.4	192.6								
4	VAMC	Butler	PA	529	3	835	68.9	873	70.6	814	60.1	1,090	61.6	749	56.0	379	68.0	1,088	88.8			31.3	294.8	185.7								
4	VAMC	Coatesville	PA	542	3	701	77.6	709	80.5	618	61.9	811	68.1	630	61.4	357	75.3	795	87.3			33.7	294.8	536.0								
4	VAMC	Erie	PA	562	3	979	75.4	1,004	77.8	928	63.9	1,127	69.0	882	64.0	495	73.2	1,108	92.7			22.9	100.9	157.4								
4	VAMC	Lebanon	PA	595	2	1,684	75.1	1,713	77.4	1,536	57.7	1,930	65.7	1,401	53.3	994	74.5	1,916	91.4			20.8	78.9	167.0								
4	VAMC	Philadelphia	PA	642	1b	1,381	73.7	1,393	75.4	1,240	47.5	1,570	54.8	1,189	44.3	765	64.5	1,563	71.3			26.3	95.6	206.2								
4	VA Pittsburgh HCS Heinz, Univ Dr, Highld Dr	Pittsburgh	PA	646	1a	1,973	76.5	2,008	77.9	2,043	54.2	2,501	61.9	1,860	56.3	1,211	68.6	2,497	80.6			37.6	135.0	304.9								
4	VAMC	Wilkes-Barre	PA	693	2	1,617	71.0	1,650	74.4	1,520	55.3	1,876	60.9	1,413	54.7	898	72.8	1,864	80.6			21.7	105.9	155.8								
4	Louis A. Johnson VAMC	Clarksburg	WV	540	2	1,088	74.3	1,104	76.7	1,016	59.5	1,221	67.9	918	56.5	671	72.5	1,204	84.5			32.5	107.9	278.5								

The narrative in this report is essential for the interpretation of the tabular data.

Section I: Services, Staffing, Treatment Volumes and Accreditation

					Utilization																			Outpatient		Medical Procedures							
Available In-House Services					Acute Inpatient: Medical/Surgical						Acute Inpatient: Mental Health							Visits		Inpatient and Outpatient Medical Procedures													
Column Designator					A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA		
VISN	Facility Name	City	ST	Station	Complexity	Acute Medical/Surgical	Acute Mental Health	Intensive Care Unit	Emergency Dept	Urgent Care Clinics	Community Living Center	Spinal Cord Injury & Disorders Unit	Polytrauma system	Domiciliary Care	Medical/Surgical Hospital Discharges	Medical/Surgical Hospital Discharges	Medical/Surgical LOS	Bed Days of Care	Facility Unique Patients	Mental Health Hospital Discharges	Unique Mental Health Hospital Discharges	Mental Health LOS	Mental Health Bed Days of Care	Primary Care Outpatient Visits	Specialty Care Outpatient Visits	Upper GI	Colonoscopy	Sigmoidoscopy	Bronchoscopy	ENT Endoscopy	Coronary Angiography	Percutaneous Coronary Intervention	
						yes/no	yes/no	yes/no	yes/no	yes/no	yes/no	yes/no	Type	yes/no	#	#/1000 Unique Patients	Avg # Days	#/1000 Unique Patients	# Unique Patients	#	#/1000 Unique Patients	# Days	#/1000 Unique Patients	#	#	#	#	#	#	#	#	#	
National														492,506	83.3	5.2	433.7	5,911,885	87,124	14.7	8.5	124.7	12,680,472	37,926,203	113,853	234,265	12,587	11,744	79,383	40,031	13,207		
VA Capitol Health Care Network - VISN 5																																	
5	VAMC	Washington	# DC	688	1b	Yes	Yes	Yes	Yes	No	Yes	No	PNS	No	5,546	79.6	5.2	411	69,658	860	12.3	9.0	111	88,377	425,135	651	918	69	131	890	474	148	
5	VA Maryland HCS (Baltimore, Loch Raven, PerryPoint) Baltimore	Baltimore	# MD	512	1b	Yes	Yes	Yes	Yes	Yes	Yes	No	PSCT	Yes	5,979	110.6	5.2	574	54,063	21	0.4	28.5	11	96,780	405,353	714	1,808	69	39	599	230	55	
5	VAMC	Martinsburg	# WV	613	2	Yes	Yes	Yes	Yes	No	Yes	No	PSCT	Yes	2,369	68.5	4.8	329	34,579	644	18.6	5.2	97	76,624	263,118	1,073	1,673	29	34	145	-	-	
VA Mid-Atlantic Health Care Network - VISN 6																																	
6	VAMC	Asheville	# NC	637	1c	Yes	Yes	Yes	Yes	No	Yes	No	PPOC	Yes	4,284	115.1	5.9	683	37,222	772	20.7	6.5	136	75,531	225,895	985	2,359	45	151	830	596	216	
6	VAMC	Durham	# NC	558	1a	Yes	Yes	Yes	Yes	No	Yes	No	PSCT	No	5,958	97.9	5.8	566	60,850	697	11.5	11.2	128	97,610	327,639	991	2,602	140	202	1,936	766	277	
6	VAMC	Fayetteville	# NC	565	2	Yes	Yes	Yes	Yes	No	Yes	No	PPOC	No	1,764	31.8	4.8	154	55,510	974	17.5	5.7	99	109,813	216,153	473	2,645	12	-	-	-	-	
6	W.G. (Bill) Hefner VAMC	Salisbury	# NC	659	1c	Yes	Yes	Yes	Yes	No	Yes	No	PSCT	Yes	1,733	19.7	5.4	105	88,101	773	8.8	9.3	81	179,987	407,554	1,653	3,125	68	56	474	-	-	
6	VAMC	Hampton	# VA	590	2	Yes	Yes	Yes	Yes	No	Yes	Yes	PSCT	Yes	1,476	34.6	6.1	212	42,666	913	21.4	9.6	206	69,833	255,298	342	1,201	63	15	61	-	-	
6	Hunter Holmes McGuire VAMC	Richmond	# VA	652	1a	Yes	Yes	Yes	Yes	No	Yes	Yes	PRC PTRP	Yes	6,288	127.9	5.0	634	49,150	682	13.9	7.7	107	97,483	295,344	1,060	2,152	299	69	1,049	922	212	
6	VAMC	Salem	# VA	658	1c	Yes	Yes	Yes	Yes	No	Yes	No	PSCT	Yes	3,516	94.9	6.4	611	37,054	688	18.6	11.4	212	71,887	234,372	193	547	19	58	168	499	136	
6	VAMC	Beckley	# WV	517	3	Yes	No	Yes	Yes	No	Yes	No	PPOC	No	1,457	103.5	5.1	523	14,077	-	-	-	-	32,322	89,079	379	739	12	20	60	-	-	
VA Southeast Network - VISN 7																																	
7	VAMC	Birmingham	# AL	521	1a	Yes	No	Yes	Yes	No	No	No	PSCT	No	5,888	94.4	4.9	461	62,352	-	-	-	-	138,959	367,782	1,029	3,111	64	143	529	481	112	
7	Central Alabama Veterans HCS Tuskegee, Montgomery	Montgomery	# AL	619	2	Yes	Yes	Yes	Yes	No	Yes	No	PPOC	Yes	1,107	24.9	7.2	180	44,449	897	20.2	8.9	179	73,654	206,456	180	663	181	8	-	-	-	
7	VAMC	Tuscaloosa	# AL	679	3	No	Yes	No	No	No	Yes	No	PSCT	Yes	-	-	-	-	16,290	509	31.2	12.3	386	41,335	116,220	-	-	-	-	-	-	-	
7	VAMC (Atlanta, Trinka Davis Veteran's Village)	Atlanta	# GA	508	1a	Yes	Yes	Yes	Yes	No	Yes	No	PSCT	No	6,243	70.1	6.1	427	89,045	1,279	14.4	9.7	140	161,377	510,065	894	2,034	160	146	1,618	845	286	
7	Charlie Norwood VAMC	Augusta	# GA	509	1b	Yes	Yes	Yes	Yes	Yes	Yes	Yes	PNS	Yes	3,893	93.7	5.4	510	41,529	428	10.3	4.4	45	57,499	279,671	687	1,742	84	32	806	520	139	
7	Carl Vinson VAMC	Dublin	# GA	557	3	Yes	No	Yes	Yes	Yes	Yes	No	PPOC	Yes	1,150	33.5	5.7	192	34,329	-	-	-	-	73,624	138,201	319	1,060	29	-	-	-	-	
7	Ralph H. Johnson VAMC	Charleston	# SC	534	1c	Yes	Yes	Yes	Yes	No	Yes	No	PSCT	No	3,671	64.0	4.8	304	57,389	594	10.4	8.8	91	96,957	289,363	862	1,808	64	160	1,876	567	277	
7	Wm. Jennings Bryan Dorn VAMC	Columbia	# SC	544	1c	Yes	Yes	Yes	Yes	Yes	Yes	No	PSCT	No	4,257	57.0	6.4	362	74,711	571	7.6	9.8	75	145,877	389,872	1,269	3,970	128	144	121	347	-	
VA Sunshine Healthcare Network - VISN 8																																	
8	VA HCS	Bay Pines	# FL	516	1a	Yes	Yes	Yes	Yes	Yes	Yes	No	PSCT	Yes	9,547	93.8	4.2	397	101,806	1,548	15.2	6.0	92	200,042	583,250	1,571	4,198	95	174	1,370	758	291	
8	N FLA/S GA Veterans HCS Gainesville Lake City	Gainesville Lake City	# FL	573	1a	Yes	Yes	Yes	Yes	Yes	Yes	No	PSCT	Yes	12,105	97.2	5.2	501	124,580	1,056	8.5	11.7	99	236,092	671,306	2,771	5,740	188	457	1,914	1,124	291	
8	VA HCS	Miami	# FL	546	1b	Yes	Yes	Yes	Yes	Yes	Yes	Yes	PSCT	Yes	4,841	82.6	4.9	407	58,583	738	12.6	6.0	76	107,578	455,404	1,125	2,090	125	117	736	433	218	
8	VAMC	Orlando Viera	# FL	675	2	No	No	No	No	No	Yes	No	PSCT	Yes	-	-	-	-	98,028	-	-	-	-	231,749	439,000	671	2,829	73	62	397	-	-	
8	James A. Haley VAMC	Tampa	# FL	673	1a	Yes	Yes	Yes	Yes	Yes	Yes	Yes	PRC PTRP	Yes	9,485	105.7	4.9	518	89,712	1,168	13.0	6.2	81	156,674	609,480	1,971	3,847	234	333	2,020	694	211	
8	VAMC	West Palm Beach	# FL	548	1c	Yes	Yes	Yes	Yes	Yes	Yes	No	PSCT	No	5,418	83.1	5.9	492	65,185	1,024	15.7	8.4	132	129,630	386,410	2,210	3,234	41	176	121	318	-	
8	VA Caribbean HCS	San Juan	# PR	672	1a	Yes	Yes	Yes	Yes	Yes	Yes	Yes	PNS	No	7,910	119.1	7.0	832	66,415	1,921	28.9	5.5	160	224,138	492,546	1,193	1,724	87	56	1,020	408	79	

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

Column Designator

Data for FY2012																																
			Radiology			Community Living Centers																										
			Imaging Services Performed In house			CLC Services																	CLC Metrics									
			CT scans	MRI scans	Mammography	Average Daily Census (ADC)	Unique Residents	Long Stay Dementia Care (42)	Long Stay Continuing Care (44)	Long Stay Mental Health Recovery (45)	Long Stay Spinal Cord Injury and Disorders (46)	Respite Care (47)	Short Stay Rehabilitation (64)	Short Stay Resorative Care (66)	Short Stay Continuing Care for those Awaiting Placement	Short Stay Mental Health Recovery(68)	Short Stay Dementia Care (69)	Geriatric Evaluation and Management (GEM) - (81)	Short Stay Skilled Nursing Care (95)	Hospice (may exceed 90 days) (96)	Artifact of culture change metric Total Score	Artifact of culture change metric Percent Increase	Unannounced survey outcomes: # of A-G findings	Unannounced survey outcomes: # of H-L findings	IV infections	Urinary Tract Infections	Consistent Assignment - Long Stay	Consistent Assignment - Short Stay				
VISN	Facility Name	City	ST	Station	Complexity	#	#	#	#	#	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	#	Pct	#	#	#	#	Pct	Pct			
National						1,289,231	562,500	159,153																								
VA Capitol Health Care Network - VISN 5																																
5	VAMC	Washington	# DC	688	1b	12,673	8,211	0	106.32	295	3%	47%	3%	0%	0%	31%	0%	1%	0%	0%	0%	0%	15%	325.0	10.17%	14	0	1.0	27.0	18%	85%	
5	VA Maryland HCS (Baltimore, Loch Raven, PerryPoint)	Baltimore	# MD	512	1b	13,388	5,216	1,543	103.19 145.22	455 433	2% 5%	25% 36%	0% 1%	0% 0%	0% 0%	6% 9%	28% 25%	0% 1%	3% 4%	0% 0%	0% 1%	0% 1%	5% 9%	30% 8%	316 382	32.77% 36.43%	11 15	0 0	3.0	3.0	36.8% 0%	* 16.7%
5	VAMC	Martinsburg	# WV	613	2	7,686	2,010	0	107.28	449	9%	16%	4%	0%	5%	18%	1%	2%	0%	0%	1%	13%	31%	272.0	5.02%	11	0	3.0	13.0	0%	*	
VA Mid-Atlantic Health Care Network - VISN 6																																
6	VAMC	Asheville	# NC	637	1c	13,101	3,180	0	75.42	446	2%	11%	1%	0%	12%	35%	1%	4%	0%	2%	0%	8%	25%	358.0	-1.65%	16	0	2.0	20.0	*	*	
6	VAMC	Durham	# NC	558	1a	13,595	5,696	2,134	67.99	342	15%	31%	0%	0%	11%	24%	1%	9%	0%	1%	3%	1%	4%	322.0	17.52%	7	0	0.0	1.0	*	*	
6	VAMC	Fayetteville	# NC	565	2	6,683	5,429	4,259	31.13	105	11%	21%	4%	1%	6%	20%	3%	1%	0%	0%	0%	5%	27%	245.0	-19.67%	15	0	0.0	9.0	*	*	
6	W.G. (Bill) Hefner VAMC	Salisbury	# NC	659	1c	10,177	6,233	3,710	111.53	454	3%	41%	1%	0%	16%	4%	0%	1%	0%	0%	0%	0%	33%	347.0	29.00%	7	0	0.0	43.0	*	*	
6	VAMC	Hampton	# VA	590	2	5,693	1,894	1,029	68.57	206	7%	16%	2%	0%	0%	16%	0%	1%	0%	1%	0%	8%	49%	278.0	7.75%	6	2	2.0	13.0	*	*	
6	Hunter Holmes McGuire VAMC	Richmond	# VA	652	1a	10,144	5,503	1,938	69.14	295	0%	16%	0%	0%	10%	23%	4%	2%	0%	0%	0%	17%	29%	312.0	1.63%	5	0	0.0	10.0	0%	7%	
6	VAMC	Salem	# VA	658	1c	7,786	3,596	0	47.91	403	1%	20%	1%	1%	1%	32%	1%	1%	0%	0%	1%	11%	29%	327.0	1.24%	5	0	0.0	12.0	*	8%	
6	VAMC	Beckley	# WV	517	3	4,213	2,435	0	37.85	289	5%	19%	1%	0%	7%	25%	1%	2%	0%	1%	0%	8%	32%	356.0	17.11%	6	1	0.0	28.0	*	*	
VA Southeast Network - VISN 7																																
7	VAMC	Birmingham	# AL	521	1a	10,450	5,513	1,141	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
7	Central Alabama Veterans HCS Tuskegee, Montgomery	Montgomery	# AL	619	2	4,591	3,275	872	70.37	242	17%	23%	3%	2%	5%	31%	0%	0%	0%	1%	0%	1%	16%	389 n/a	17.17% n/a	9 n/a	0 n/a	0.0	4.0	29.5% n/a	0% n/a	
7	VAMC	Tuscaloosa	# AL	679	3	1,724	0	0	91.30	294	0%	22%	0%	0%	0%	0%	0%	0%	0%	0%	0%	55%	0%	12%	503.0	31.68%	10	1	NA	NA	7%	*
7	VAMC (Atlanta,Trinka Davis Veteran's Village)	Atlanta	# GA	508	1a	17,742	7,575	3,000	48.84	172	3%	25%	3%	0%	45%	9%	0%	2%	0%	0%	0%	3%	9%	404.0	5.48%	9	0	0.0	2.0	100%	100%	
7	Charlie Norwood VAMC	Augusta	# GA	509	1b	11,985	3,830	1,117	92.25	167	31%	35%	5%	0%	0%	1%	2%	1%	0%	2%	0%	2%	20%	341.0	8.60%	6	0	0.0	11.0	4%	0%	
7	Carl Vinson VAMC	Dublin	# GA	557	3	5,519	2,753	0	143.99	423	35%	38%	0%	1%	5%	0%	0%	2%	0%	2%	0%	2%	12%	319.0	14.34%	16	0	0.0	25.0	*	*	
7	Ralph H. Johnson VAMC	Charleston	# SC	534	1c	11,253	5,776	1,966	19.50	58	3%	29%	0%	0%	0%	13%	0%	1%	0%	0%	0%	1%	53%	321.0	3.88%	5	0	0.0	0.0	*	*	
7	Wm. Jennings Bryan Dorn VAMC	Columbia	# SC	544	1c	12,792	7,485	0	62.13	267	12%	64%	0%	1%	3%	5%	0%	2%	0%	0%	0%	1%	12%	427.0	4.15%	9	0	0.0	7.0	0%	0%	
VA Sunshine Healthcare Network - VISN 8																																
8	VA HCS	Bay Pines	# FL	516	1a	20,672	9,057	4,678	84.76	861	4%	22%	0%	1%	10%	9%	0%	4%	0%	0%	6%	12%	32%	327.0	1.24%	4	0	3.0	10.0	74%	44%	
8	N FLA/S GA Veterans HSC Gainesville Lake Cty	Gainesville Lake City	# FL	573	1a	29,476	10,598	0	29.96 132.94	366 441	0% 16%	4% 20%	0% 0%	0% 0%	1% 2%	1% 6%	0% 0%	0% 1%	0% 0%	0% 2%	52% 0%	1% 3%	41% 30%	315 328	-5.41% 1.23%	10 15	0 0	1 1	1 5	0% 62.5%	65.5% 87.5%	
8	VA HCS	Miami	# FL	546	1b	11,390	7,923	2,840	84.94	414	0%	13%	0%	0%	7%	1%	0%	10%	0%	0%	0%	28%	41%	508.0	18.41%	1	0	0.0	7.0	95%	94%	
8	VAMC	Orlando Viera	# FL	675	2	10,659	5,548	3,560	108.38	285	4%	51%	3%	0%	25%	1%	0%	1%	0%	0%	1%	3%	12%	354.0	10.28%	4	0	0.0	3.0	0%	0%	
8	James A. Haley VAMC	Tampa	# FL	673	1a	23,785	11,715	7,124	65.93	152	0%	33%	0%	3%	9%	8%	1%	0%	0%	0%	0%	11%	35%	374.0	5.95%	11	0	12.0	8.0	89%	0%	
8	VAMC	West Palm Beach	# FL	548	1c	16,954	5,632	4,067	96.07	556	19%	23%	0%	5%	31%	10%	0%	3%	0%	2%	0%	0%	8%	281.0	6.84%	7	0	1.0	7.0	*	*	
8	VA Caribbean HCS	San Juan	# PR	672	1a	18,613	6,922	507	113.33	670	0%	20%	0%	3%	3%	17%	0%	2%	0%	0%	12%	11%	33%	299.0	1.36%	14	2	0.0	1.0	11%	28%	

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

Section 4: Safe																																															
Outpatient Composites: Age																	Satisfaction w/ Inpatient Care				Satisfaction w/ Outpatient Care				Healthcare Associated Infections																						
Diabetes Mellitus <65y																	White		Other		White		Other		Ventilator Associated Pneumonia	Number of Ventilator Days	Central Line Assoc. Bacteremia	Number of Central Line Days	MRSA - ICU	MRSA Screening Rate - ICU	MRSA - Acute Care	MRSA Screening Rate - Acute Care															
EM	EN	EO	EP	EQ	ER	ES	ET	EU	EV	EW	EX	EY	EZ	FA	FB	FC	FD	FE	FF	FG	FH	FI	FJ	FK	FL	FM	FN	FO	FP	FQ																	
Facility Name	City	ST	Station	Complexity	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	N	*Score	N	*Score	N	*Score	N	*Score	Rate per 1000 Ventilator	#	Rate per 1000 Line Days	#	#/bed days	Pct	#/bed days	Pct																
National																	40,982	63.6	13,293	66	167,823	57.710923	51,382	58.21																							
VA Capitol Health Care Network - VISN 5																	701.0	54.1	481.0	54.3	2594.0	54.3	1158.0	58.9	1.94	3100	1.54	5861.00	0.49	97.00	0.07	NA															
5	VAMC	Washington	# DC	688	1b	91	93	-2	86	89	-3	84	85	0	97	98	0	96	98	-3	114	54.2	202	55.4	286	51.8	441	58.5	2.78	1797	1.6	3746	0.72	98	0.07	97											
5	VA Maryland HCS (Baltimore, Loch Raven, PerryPoint)	Baltimore	# MD	512	1b	88	93	-4	84	88	-4	77	85	-8	85	99	-14	96	98	-2	255	50.5	229	50.8	918	52.5	491	56.1	0.98	1023	1.28	1565	0	96	0.1	92											
5	VAMC	Martinsburg	# WV	613	2	90	91	-1	83	87	-4	87	91	-4	96	88	8	95	97	-3	332	65.8	50	na	1,390	58.9	226	64.8	0	280	1.82	550	1.26	97	0	96											
VA Mid-Atlantic Health Care Network - VISN 6																	2261.0	63.3	996.0	65.5	6119.0	57.0	2891.0	55.2	2.93	6824	1.05	12368	0.27	96.00	0.17	NA															
6	VAMC	Asheville	# NC	637	1c	89	94	-4	84	93	-9	81	84	-3	91	89	2	95	97	-2	431	75.3	50	na	848	62.1	123	63.4	6.67	1350	0	2653	0.54	97	0.61	92											
6	VAMC	Durham	# NC	558	1a	87	89	-2	89	91	-1	71	82	-11	94	90	4	94	95	-1	332	62.3	192	75.5	879	54.2	634	51.4	2.39	1676	1.65	3029	0.31	98	0.15	97											
6	VAMC	Fayetteville	# NC	565	2	84	89	-5	88	88	0	75	81	-6	99	89	10	94	96	-2	175	51.7	158	53.4	601	44.1	527	46.5	0	23	0	72	0	97	0	96											
6	W.G. (Bill) Hefner VAMC	Salisbury	# NC	659	1c	88	93	-5	88	92	-4	82	85	-3	95	97	-2	97	97	0	249	64.8	85	na	1,395	56.8	506	55.5	0	187	2.62	381	0	99	0	98											
6	VAMC	Hampton	# VA	590	2	89	92	-3	90	93	-4	85	88	-3				97	96	1	148	53.7	159	58.0	335	47.2	365	47.9	0	729	1.86	1075	0.63	98	0	97											
6	Hunter Holmes McGuire VAMC	Richmond	# VA	652	1a	88	90	-2	90	93	-3	82	83	-1	100	100	0	97	96	1	279	56.0	236	58.8	492	54.3	361	56.1	2.8	1785	1.05	3806	0.17	88	0.12	89											
6	VAMC	Salem	# VA	658	1c	90	90	1	83	87	-4	81	86	-5	85	97	-12	93	97	-4	370	59.4	82	na	1,066	59.3	298	62.1	1.98	1008	0.75	1332	0	99	0.16	96											
6	VAMC	Beckley	# WV	517	3	92	94	-2	88	91	-3	87	89	-2	99	92	6	97	98	-1	277	68.6	34	na	503	59.2	77	na	0	66	0	20	0	99	0	98											
VA Southeast Network - VISN 7																	1722.0	70.2	1141.0	68.9	7924.0	57.8	5055.0	57.1	1.56	7706	0.63	12753	0.40	97.00	0.11	NA															
7	VAMC	Birmingham	# AL	521	1a	88	93	-5	86	90	-4	85	88	-3	97	97	0	96	98	-1	327	73.0	163	75.2	1,469	63.0	642	60.8	2.38	1259	0	2386	0.17	98	0.09	95											
7	Central Alabama Veterans HCS Tuskegee, Montgomery	Montgomery	# AL	619	2	89	92	-3	87	85	2	82	84	-3	97	99	-2	97	99	-2	143	58.6	139	44.6	866	48.4	791	50.1	0	183	0	78	3.67	100	0	96											
7	VAMC	Tuscaloosa	# AL	679	3	89	92	-2	86	87	-1	84	90	-6	97	99	-2	94	95	0	1.0	na	na	na	297	64.0	219	62.4	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A										
7	VAMC (Atlanta,Trinka Davis Veteran's Village)	Atlanta	# GA	508	1a	92	91	0	86	88	-1	82	84	-2	92	97	-5	93	97	-4	257	69.5	230	69.1	1,039	53.9	738	57.6	0.84	1195	0.36	2769	0.31	95	0.07	94											
7	Charlie Norwood VAMC	Augusta	# GA	509	1b	89	91	-3	83	89	-6	86	81	4	96	99	-3	94	96	-2	231	56.0	144	61.0	861	55.9	537	53.8	1.47	2047	0.69	2890	0	99	0.17	96											
7	Carl Vinson VAMC	Dublin	# GA	557	3	88	92	-4	88	90	-2	81	86	-6	98	99	-1	97	98	-1	205	56.4	102	68.8	718	53.4	589	50.8	0	240	0	65	0	98	0	97											
7	Ralph H. Johnson VAMC	Charleston	# SC	534	1c	91	94	-3	90	92	-2	83	85	-2	99	100	-1	95	96	-1	279	69.7	167	58.8	1,081	55.8	646	54.7	2.76	1087	0	2189	0	95	0	97											
7	Wm. Jennings Bryan Dorn VAMC	Columbia	# SC	544	1c	93	94	0	91	95	-4	87	86	1	95	97	-2	96	97	-1	279	64.9	196	61.7	1,593	56.2	893	53.6	1.18	1695	2.1	2376	0.42	98	0.25	98											
VA Sunshine Healthcare Network - VISN 8																	2777.0	64.7	1215.0	77.0	12743.0	57.9	4349.0	61.3	0.87	11537	1.08	19362	0.45	97.00	0.15	NA															
8	VA HCS	Bay Pines	# FL	516	1a	89	93	-5	88	88	0	84	89	-5	99	100	-1	95	96	-1	582	63.0	82	na	3,086	57.3	410	55.7	2.74	1093	0.59	1689	0.95	98	0.06	96											
8	N FLA/S GA Veterans HSC Gainesville Lake City	Gainesville Lake City	# FL	573	1a	90	90	0	89	91	-2	85	87	-2	100	99	1	97	98	-1	926	68.6	217	73.5	3,390	59.1	1,023	61.0	0	1184	0.64	3140	0.49	98	0.12	96											
8	VA HCS	Miami	# FL	546	1b	86	88	-2	81	87	-6	77	82	-5	95	98	-3	95	96	-1	270	59.2	188	70.0	1,004	58.6	585	52.6	0	1086	2.85	2460	0	98	0.08	98											
8	VAMC	Orlando Viera	# FL	675	2	90	91	-1	84	87	-4	87	90	-3	91	98	-7	95	98	-4	na	na	na	na	1,821	54.8	632	58.1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A										
8	James A. Haley VAMC	Tampa	# FL	673	1a	88	89	-1	83	90	-8	85	86	-1	95	95	0	97	97	-1	557	61.9	166	66.6	1,793	59.5	376	64.9	0.37	2735	0.8	5028	0.55	97	0.25	97											
8	VAMC	West Palm Beach	# FL	548	1c	89	92	-3	87	91	-4	86	87	-2	99	100	-1	98	99	-2	434	62.2	93	na	1,611	60.2	250	67.7	0.6	1654	1.2	2507	0	90	0.04	92											
8	VA Caribbean HCS	San Juan	# PR	672	1a	88	90	-2	86	88	-2	85	90	-5				96	97	-1	8	na	469	82.4	38	na	1,073	64.2	1.55	3219	0.53	3763	0.61	96	0.16	95											

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

				Section 5: Timeliness					Section 6: Patient Centered Domain Metrics																					
				Patient Safety Measures		Access to Care			Satisfaction with Inpatient Care																					
				ICU risk adjusted Length of Stay	Insulin induced Hypoglycemia BS<45 mg/dL	Hospital Acquired Pressure Ulcers	Primary Care patients seen w/in 14d	Specialty Care patients seen w/in 14d	Communication with Nurses	Communication with Doctors	Responsiveness of Hospital Staff	Pain Management	Communication about Medication	Cleanliness of the Hospital Environment	Quietness of the Hospital Environment	Discharge Information	Overall Rating of Hospital	Willingness to Recommend												
Column Designator	FR	FS	FT	FU	FV	FW	FX	FY	FZ	GA	GB	GC	GD	GE	GF	GG	GH	GI	GJ	GK	GL	GM	GN	GO	GP					
VISN	Facility Name	City	ST	Station	Complexity	OMELOS	Rate	Rate	Pct	Pct	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score				
National											55090	72.3	54,922	76.3	30,533	59.9	35,373	62.9	30,093	63.2	54,888	71.1	54,279	52.4	48,517	85.1	54,275	66.1	54,521	70.4
VA Capitol Health Care Network - VISN 5						0.46	0.97	0.6			1205	68.0	1203	77.9	622.0	53.9	746.0	58.1	609.0	56.9	1199.0	62.5	1186.0	48.9	1046.0	83.8	1182.0	55.4	1191.0	60.5
5	VAMC	Washington	# DC	688	1b	-0.08	1.33	0.1	94.20%	96.20%	319	63.6	319	79.0	155	50.2	219	61.7	153	53.2	315	56.0	320	47.6	268	82.0	316	54.7	316	60.0
5	VA Maryland HCS (Baltimore, Loch Raven, PerryPoint)	Baltimore	# MD	512	1b	1.1	0.82	1.2	97.50%	97.00%	495	66.6	494	77.4	264	54.1	295	53.6	254	57.3	495	64.6	484	49.5	440	84.3	484	53.6	487	57.0
5	VAMC	Martinsburg	# WV	613	2	-0.81	0.58	0.5	97.90%	97.40%	391	78.4	390	76.8	203	63.5	232	64.2	203	66.3	389	75.4	382	52.8	338	83.5	382	67.6	388	74.2
VA Mid-Atlantic Health Care Network - VISN 6						0.14	0.60	2.0			3300	72.4	3293	78	1857	59	2247	62	1795	64	3295	68	3246	51.0	2901.0	85.2	3257.0	63.9	3280.0	68.2
6	VAMC	Asheville	# NC	637	1c	0.33	0.55	1.6	93.00%	93.60%	491	78.7	490	79.4	273	64.2	349	68.5	264	65.8	486	75.5	483	56.1	428	86.6	481	77.0	487	81.2
6	VAMC	Durham	# NC	558	1a	-0.49	0.94	3.4	91.80%	97.30%	531	72.4	528	78.3	312	57.8	394	65.2	317	66.8	531	71.1	521	48.7	477	87.9	524	68.8	526	72.7
6	VAMC	Fayetteville	# NC	565	2	0.16	0.28	1.2	92.00%	95.50%	336	71.2	336	70.8	173	58.1	208	59.6	188	67.3	334	72.3	331	61.3	294	80.5	333	53.7	335	51.5
6	W.G. (Bill) Hefner VAMC	Salisbury	# NC	659	1c	-0.31	0.43	1.2	95.40%	97.10%	337	72.5	336	79.8	182	52.2	239	60.1	182	64.5	335	72.6	333	58.6	302	85.5	334	62.9	334	68.1
6	VAMC	Hampton	# VA	590	2	0.9	1.12	1.0	91.30%	94.30%	310	70.1	309	78.4	184	52.8	225	61.9	171	58.1	311	62.4	304	61.0	269	85.2	307	58.3	310	58.8
6	Hunter Holmes McGuire VAMC	Richmond	# VA	652	1a	0.23	1.21	2.3	93.70%	97.70%	525	68.0	524	77.4	296	52.9	336	56.8	282	63.1	524	58.3	511	41.3	458	82.6	515	59.1	519	63.7
6	VAMC	Salem	# VA	658	1c	1.15	0.8	2.0	95.50%	97.10%	462	72.4	462	76.6	266	63.7	299	61.6	249	60.7	463	69.7	452	49.6	401	87.0	452	63.0	459	71.3
6	VAMC	Beckley	# WV	517	3	0.07	0.53	2.6	93.50%	93.70%	308	82.4	309	79.9	173	70.8	198	67.3	144	66.7	311	74.1	311	58.8	274	89.1	311	68.5	310	70.0
VA Southeast Network - VISN 7						0.4	1.32	2.2			2902	72.5	2897	79	1581	61	1984	63	1593	62	2886	71	2858	60.7	2597.0	83.6	2863.0	67.3	2876.0	70.0
7	VAMC	Birmingham	# AL	521	1a	0.43	1.22	3.9	99.10%	91.30%	497	75.3	497	81.5	286	63.4	359	69.4	279	63.4	495	66.6	487	64.0	455	83.0	490	75.3	494	76.4
7	Central Alabama Veterans HCS Tuskegee, Montgomery	Montgomery	# AL	619	2	1.42	1.81	0.9	87.80%	91.60%	287	67.2	286	70.6	155	53.8	182	55.3	167	57.7	282	67.6	282	58.1	242	78.3	282	55.8	283	55.6
7	VAMC	Tuscaloosa	# AL	679	3	N/A	N/A	0.0	99.20%	99.30%	1	na	1.0	na	0.0	na	1.0	na	1.0	na	1.0	na	1.0	na	1.0	na	1.0	na	1.0	na
7	VAMC (Atlanta, Trink Davis Veteran's Village)	Atlanta	# GA	508	1a	0.33	1.53	1.4	97.20%	91.60%	491	70.5	488	82.2	286	60.6	336	64.3	285	61.9	487	75.8	479	62.4	456	85.1	487	69.5	492	74.1
7	Charlie Norwood VAMC	Augusta	# GA	509	1b	0.26	1.57	4.1	91.90%	93.10%	384	69.4	383	74.9	188	52.2	259	59.4	207	60.7	385	69.6	381	50.0	347	83.2	375	59.1	378	61.3
7	Carl Vinson VAMC	Dublin	# GA	557	3	-0.4	1.91	3.2	95.10%	95.00%	311	74.4	310	79.0	157	58.0	208	65.1	151	55.3	308	72.5	306	57.9	270	85.2	307	64.7	303	69.2
7	Ralph H. Johnson VAMC	Charleston	# SC	534	1c	-0.21	1.02	1.4	99.10%	98.60%	451	77.5	452	79.3	250	68.1	338	67.3	257	69.9	450	74.4	447	59.7	399	82.0	446	67.1	450	74.8
7	Wm. Jennings Bryan Dorn VAMC	Columbia	# SC	544	1c	1.21	1.05	1.5	91.40%	94.70%	481	72.2	480	77.8	260	61.2	302	59.2	248	60.1	478	71.5	475	59.8	427	85.3	475	65.4	475	66.1
VA Sunshine Healthcare Network - VISN 8						-0.01	1.21	2.3			4031	71.9	4014	77	2164	58	2516	61	2297	62	4025	70	3984	54.6	3607.0	85.2	3992.0	68.6	4006.0	74.9
8	VA HCS	Bay Pines	# FL	516	1a	-0.97	0.49	1.9	91.40%	91.90%	672	70.4	666	73.8	342	57.4	393	60.1	392	58.4	666	65.4	658	45.3	595	82.2	664	66.2	666	73.2
8	N FLA/SGA Veterans HCS Gainesville Lake Cty	Gainesville Lake Cty	# FL	573	1a	-0.14	0.91	1.7	94.20%	92.10%	1150	75.3	1,149	77.2	584	65.5	749	64.6	659	68.3	1,150	74.2	1,135	61.6	1,028	86.8	1,143	71.5	1,145	77.3
8	VA HCS	Miami	# FL	546	1b	0.69	0.99	2.3	93.20%	95.40%	460	67.0	458	77.9	245	49.6	307	57.0	240	59.5	459	64.4	459	57.1	420	81.8	458	63.9	458	68.2
8	VAMC	Orlando Viera	# FL	675	2	N/A	N/A	NA	97.10%	92.00%	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na
8	James A. Haley VAMC	Tampa	# FL	673	1a	0.26	0.63	2.7	92.70%	94.10%	734	72.2	726	75.8	405	57.7	488	62.0	418	62.3	731	64.5	726	44.9	650	88.7	723	66.3	727	72.5
8	VAMC	West Palm Beach	# FL	548	1c	0.24	1.24	2.1	96.40%	92.10%	536	64.5	535	74.3	291	46.9	302	56.1	303	59.6	537	63.3	528	44.4	459	83.5	527	65.0	532	72.8
8	VA Caribbean HCS	San Juan	# PR	672	1a	-0.14	2.69	2.8	97.60%	97.80%	479	76.1	479	84.7	299	57.8	278	61.8	287	61.7	482	86.3	478	65.9	455	85.3	477	77.0	478	82.3

Data for FY2012

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																	Section 7. Efficient					
																	Satisfaction with Outpatient Care			Ambulatory Care Sensitive Conditions Hospitalizations		
VISN	Facility Name	City	ST	Station	Complexity	How Well Doctors/Nurses Communicate		Overall Rating of Personal Doctor/Nurse		Getting Needed Care		Overall Rating of VA Healthcare		Getting Care Quickly		Overall Rating of VA Specialist		Provider Wait Time 20 min or less		Hospitalizations for all 12 Conditions	Hospitalizations for Congestive Heart Failure	Hospitalizations for Pneumonia
						GQ	GR	GS	GT	GU	GV	GW	GX	GY	GZ	HA	HB	HC	HD	HE	HF	HG
						N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	# per 1000 ACSC Patients	# per 1000 CHF Patients	# per 1000 Pneumonia Patients
National						191,116	66.8	193,668	68	188,996	47.6	219,205	54.7	173,998	46.6	115,740	63.4	216,579	75.5	29.9	117.9	214.4
VA Capitol Health Care Network - VISN 5						3299.0	72.3	3352.0	75.4	3244.0	53.2	3752.0	58.4	2972.0	51.1	2043	66.2	3704.0	77.2			
5	VAMC	Washington	# DC	688	1b	647	74.8	646	78.6	660	51.0	727	57.6	644	50.7	449	63.0	717	73.6	41.9	155.1	236.7
5	VA Maryland HCS (Baltimore, Loch Raven, PerryPoint) Baltimore	Baltimore	# MD	512	1b	1,253	70.3	1,280	70.9	1,231	52.9	1,409	56.1	1,112	47.4	796	66.3	1,395	77.3	37.1	123.6	251.7
5	VAMC	Martinsburg	# WV	613	2	1,399	70.8	1,426	75.5	1,353	56.2	1,616	61.8	1,216	55.4	798	71.9	1,592	80.4	30.0	135.0	279.0
VA Mid-Atlantic Health Care Network - VISN 6						8014.0	67.8	8089.0	69.8	7845.0	46.2	9010.0	55.9	7237.0	45.2	4829	67.5	8926.0	77.1			
6	VAMC	Asheville	# NC	637	1c	911	70.8	921	73.8	871	55.6	971	64.2	801	53.1	606	69.1	966	75.4	26.9	94.9	209.2
6	VAMC	Durham	# NC	558	1a	1,389	70.0	1,409	71.6	1,305	41.7	1,513	54.6	1,212	42.1	811	66.1	1,493	73.3	27.2	105.3	185.2
6	VAMC	Fayetteville	# NC	565	2	925	62.3	923	62.2	991	41.9	1,128	47.7	917	42.0	527	65.3	1,114	77.9	38.0	137.6	233.2
6	W.G. (Bill) Hefner VAMC	Salisbury	# NC	659	1c	1,761	69.4	1,770	70.8	1,651	47.5	1,901	58.1	1,500	45.5	1,061	68.2	1,895	81.3	18.2	72.0	181.0
6	VAMC	Hampton	# VA	590	2	619	61.1	629	64.4	631	39.9	700	49.9	597	37.9	372	70.3	696	72.1	30.8	97.8	159.3
6	Hunter Holmes McGuire VAMC	Richmond	# VA	652	1a	753	70.8	768	74.0	747	46.1	853	57.0	685	46.5	459	66.1	842	75.2	31.7	131.4	223.2
6	VAMC	Salem	# VA	658	1c	1,177	68.9	1,182	72.0	1,152	53.4	1,364	62.1	1,068	51.3	681	67.6	1,352	83.6	33.2	122.5	206.0
6	VAMC	Beckley	# WV	517	3	479	71.6	487	71.8	497	55.6	580	60.9	457	54.5	312	69.0	568	75.3	35.2	104.9	308.9
VA Southeast Network - VISN 7						11373	71	11487	74	11161	47	12979	58	10277	47	6313	68	12836	71			
7	VAMC	Birmingham	# AL	521	1a	1,888	72.7	1,892	77.4	1,778	51.6	2,111	63.6	1,708	52.3	899	68.8	2,072	72.1	29.5	156.1	197.6
7	Central Alabama Veterans HCS Tuskegee, Montgomery	Montgomery	# AL	619	2	1,398	64.2	1,419	64.9	1,436	41.9	1,657	51.4	1,347	39.1	855	67.0	1,640	63.4	34.4	144.4	233.1
7	VAMC	Tuscaloosa	# AL	679	3	448	79.5	460	82.3	430	56.4	516	65.3	383	45.8	211	71.2	507	77.1	30.8	119.6	212.9
7	VAMC (Atlanta,Trinka Davis Veteran's Village)	Atlanta	# GA	508	1a	1,612	66.8	1,628	71.4	1,575	42.9	1,777	57.7	1,501	42.5	943	68.1	1,760	60.9	29.3	126.6	187.1
7	Charlie Norwood VAMC	Augusta	# GA	509	1b	1,263	72.2	1,275	73.5	1,239	44.8	1,398	56.8	1,125	47.0	838	66.4	1,383	73.4	31.7	172.6	182.6
7	Carl Vinson VAMC	Dublin	# GA	557	3	1,008	67.7	1,013	70.2	1,151	46.9	1,307	54.2	1,051	48.1	623	62.4	1,294	73.1	29.0	136.1	197.6
7	Ralph H. Johnson VAMC	Charleston	# SC	534	1c	1,556	71.4	1,579	74.7	1,483	49.8	1,727	57.1	1,330	49.6	847	67.8	1,713	76.7	29.9	128.5	213.3
7	Wm. Jennings Bryan Dorn VAMC	Columbia	# SC	544	1c	2,200	73.0	2,221	75.5	2,069	47.1	2,486	56.9	1,832	46.7	1,097	67.2	2,467	76.6	27.1	112.9	211.6
VA Sunshine Healthcare Network - VISN 8						15162	73	15364	76	14526	50	17092	61.5	13115.0	50.4	9191.0	69.7	16911.0	71.5			
8	VA HCS	Bay Pines	# FL	516	1a	3,156	70.1	3,220	73.6	2,919	50.7	3,496	59.5	2,650	52.3	1,802	66.0	3,455	78.3	31.8	113.7	180.9
8	N FLA/S GA Veterans HCS Gainesville Lake City	Gainesville Lake City	# FL	573	1a	3,992	69.9	4,032	74.2	3,686	50.0	4,413	61.8	3,264	49.0	2,323	67.4	4,374	76.2	36.6	149.1	229.0
8	VA HCS	Miami	# FL	546	1b	1,382	72.9	1,409	73.6	1,433	46.7	1,589	56.6	1,282	46.3	969	67.4	1,561	64.5	24.6	93.9	183.2
8	VAMC	Orlando Viera	# FL	675	2	2,197	71.7	2,228	73.3	2,104	44.9	2,453	57.9	1,850	45.2	1,307	69.7	2,430	72.6	26.7	117.6	182.4
8	James A. Haley VAMC	Tampa	# FL	673	1a	2,012	75.3	2,031	78.0	1,917	54.3	2,169	63.1	1,800	53.4	1,257	70.5	2,149	72.3	39.3	105.1	245.8
8	VAMC	West Palm Beach	# FL	548	1c	1,435	70.9	1,456	74.2	1,562	50.9	1,861	63.9	1,464	51.7	966	72.4	1,844	86.8	29.9	149.9	287.8
8	VA Caribbean HCS	San Juan	# PR	672	1a	988	79.9	988	84.5	905	50.1	1,111	65.9	805	52.9	567	75.0	1,098	48.1	24.8	119.6	211.1

Data for FY2012

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Section I: Services, Staffing, Treatment Volumes and Accreditation																																
Available In-House Services											Utilization							Outpatient		Medical Procedures												
Available In-House Services											Acute Inpatient: Medical/Surgical				Acute Inpatient: Mental Health			Visits		Inpatient and Outpatient Medical Procedures												
Acute Medical/Surgical	Acute Mental Health	Intensive Care Unit	Emergency Dept	Urgent Care Clinics	Community Living Center	Spinal Cord Injury & Disorders Unit	Polytrauma system	Domiciliary Care	Medical/Surgical Hospital Discharges	Medical/Surgical Hospital Discharges	Medical/Surgical LOS	Bed Days of Care	Facility Unique Patients	Mental Health Hospital Discharges	Unique Mental Health Hospital Discharges	Mental Health LOS	Mental Health Bed Days of Care	Primary Care Outpatient Visits	Specialty Care Outpatient Visits	Upper GI	Colonoscopy	Sigmoidoscopy	Bronchoscopy	ENT Endoscopy	Coronary Angiography	Percutaneous Coronary Intervention						
A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA						
VISN	Facility Name	City	ST	Station	Complexity	yes/no	yes/no	yes/no	yes/no	yes/no	yes/no	Type	yes/no	#	#/1000 Unique Patients	Avg # Days	#/1000 Unique Patients	# Unique Patients	#	#/1000 Unique Patients	# Days	#/1000 Unique Patients	#	#	#	#	#	#				
National														492,506	83.3	5.2	433.7	5,911,885	87,124	14.7	8.5	124.7	12,680,472	37,926,203	113,853	234,265	12,587	11,744	79,383	40,031	13,207	
VA Mid South Healthcare Network - VISN 9																																
9	VAMC	Lexington	# KY	596	1c	Yes	Yes	Yes	Yes	No	Yes	No	PNS	Yes	4,171	112.4	4.2	475	37,124	940	25.3	5.7	145	68,391	215,520	572	1,495	45	94	155	420	253
9	VAMC	Louisville	# KY	603	1c	Yes	Yes	Yes	Yes	No	No	No	PSCT	Yes	4,488	98.5	4.7	464	45,586	841	18.4	6.5	120	97,797	232,702	1,366	2,304	42	130	404	518	114
9	VAMC	Memphis	# TN	614	1a	Yes	Yes	Yes	Yes	No	No	Yes	PSCT	Yes	4,810	73.1	6.4	468	65,778	799	12.1	11.3	138	99,454	358,298	912	1,452	59	194	377	807	166
9	VAMC	Mountain Home	# TN	621	1c	Yes	Yes	Yes	Yes	No	Yes	No	PSCT	Yes	4,653	86.2	4.6	395	53,984	922	17.1	7.6	130	116,451	290,336	949	2,022	38	58	150	318	-
9	Tennessee Valley HCS Nashville Murfreesboro	Nashville	# TN	626	1a	Yes	Yes	Yes	Yes	Yes	Yes	No	PSCT	No	7,966	93.1	5.9	550	85,532	2,158	25.2	10.2	258	142,495	467,146	1,454	3,604	160	233	975	1,061	391
9	VAMC	Huntington	# WV	581	2	Yes	No	Yes	Yes	No	No	No	PSCT	No	3,983	135.6	4.3	580	29,380	-	-	-	-	68,705	173,913	558	1,389	56	102	112	244	-
VA Health Care System of Ohio - VISN 10																																
10	VAMC	Chillicothe	# OH	538	2	No	Yes	No	No	Yes	Yes	No	PPOC	Yes	1,920	87.7	4.0	352	21,899	1,238	56.5	6.4	363	45,831	153,222	270	642	10	11	-	-	-
10	VAMC	Cincinnati	# OH	539	1b	Yes	Yes	Yes	Yes	Yes	Yes	No	PSCT	Yes	5,365	128.7	4.5	577	41,685	887	21.3	7.5	159	73,442	361,479	785	1,696	46	137	581	358	129
10	Louis Stokes VAMC Cleveland, Brecksville	Cleveland	# OH	541	1a	Yes	Yes	Yes	Yes	No	Yes	Yes	PNS	Yes	8,172	76.7	5.4	416	106,563	680	6.4	13.9	89	270,654	601,539	1,455	1,974	149	265	1,832	914	270
10	Chalmers P. Wylie Outpt Clinic	Columbus	# OH	757	3	No	No	No	No	Yes	No	No	PPOC	No	-	-	-	-	39,317	-	-	-	-	79,769	237,712	634	1,587	29	13	148	-	-
10	VAMC	Dayton	# OH	552	1c	Yes	Yes	Yes	Yes	Yes	Yes	No	PSCT	Yes	4,193	108.9	4.1	449	38,498	1,115	29.0	6.2	178	72,032	280,833	860	1,540	57	55	448	525	165
Veterans In Partnership - VISN 11																																
11	VA Illiana HCS	Danville	# IL	550	2	Yes	Yes	Yes	Yes	No	Yes	No	PSCT	Yes	1,143	33.1	3.8	127	34,536	50	1.4	4.9	7	73,534	139,659	414	607	37	13	-	-	-
11	VA Northern Indiana HCS+ Marion, Ft Wayne	Marion	# IN	610	2	Yes	Yes	Yes	Yes	Yes	Yes	No	PPOC	Yes	1,694	37.9	24.8	942	44,654	441	9.9	6.4	63	86,894	150,830	748	1,444	64	45	88	-	-
11	Richard L. Roudebush VAMC	Indianapolis	# IN	583	1a	Yes	Yes	Yes	Yes	No	No	No	PNS	Yes	6,936	112.7	4.9	551	61,518	592	9.6	6.3	60	103,149	350,740	1,725	3,043	55	228	1,531	725	371
11	VA Ann Arbor HCS	Ann Arbor	# MI	506	1b	Yes	Yes	Yes	Yes	No	Yes	No	PSCT	No	4,978	87.2	5.1	441	57,091	556	9.7	11.3	110	86,708	292,765	1,607	3,390	147	257	1,543	684	221
11	VAMC	Battle Creek	# MI	515	3	No	Yes	No	No	Yes	Yes	No	PPOC	Yes	632	15.6	6.1	95	40,561	420	10.4	4.6	48	79,232	197,860	-	-	-	-	-	-	-
11	John D. Dingell VAMC	Detroit	# MI	553	1b	Yes	Yes	Yes	Yes	Yes	Yes	No	PSCT	Yes	3,965	82.6	4.9	406	48,024	942	19.6	5.8	113	62,214	302,162	531	1,736	62	85	467	324	-
11	Aleda E. Lutz VAMC	Saginaw	# MI	655	3	No	No	No	No	Yes	Yes	No	PPOC	No	770	23.8	3.0	72	32,396	-	-	-	-	65,706	150,499	464	919	9	-	-	-	-
The Great Lakes Health Care System - VISN 12																																
12	Jessie Brown VAMC	Chicago	# IL	537	1b	Yes	Yes	Yes	Yes	Yes	Yes	No	PSCT	Yes	5,753	127.7	4.9	623	45,037	1,102	24.5	9.6	235	77,658	417,059	826	2,165	110	57	195	404	154
12	Edward Hines Jr. VA Hospital	Hines	# IL	578	1a	Yes	Yes	Yes	Yes	No	Yes	Yes	PNS	Yes	6,199	109.2	5.5	604	56,746	1,061	18.7	7.5	141	112,708	395,843	957	1,759	74	95	1,190	516	269
12	Captain James A Lovell FHCC	North Chicago	# IL	556	Excl	Yes	Yes	Yes	Yes	No	Yes	No	PSCT	Yes	2,155	44.3	4.5	201	48,654	693	14.2	4.8	69	48,573	232,984	386	902	35	29	360	-	-
12	VAMC	Iron Mountain	# MI	585	3	No	No	Yes	Yes	Yes	Yes	No	PPOC	No	825	41.2	4.0	167	20,024	-	-	-	-	43,053	73,788	226	565	84	-	97	-	-
12	William S. Middleton Memorial Veterans Hospital	Madison	# WI	607	1b	Yes	Yes	Yes	Yes	No	Yes	No	PSCT	Yes	3,949	98.0	5.5	536	40,315	670	16.6	5.3	88	49,217	207,774	841	1,133	160	163	153	317	104
12	Clement J. Zablocki VAMC	Milwaukee	# WI	695	1a	Yes	Yes	Yes	Yes	No	Yes	Yes	PSCT	Yes	5,359	85.8	4.9	424	62,479	1,139	18.2	7.3	133	121,579	445,130	1,064	2,189	105	176	1,201	569	121
12	VAMC	Tomah	# WI	676	3	No	Yes	No	No	Yes	Yes	No	PSCT	Yes	529	20.1	3.2	65	26,265	469	17.9	5.0	90	44,654	123,181	-	-	-	-	-	-	-

Data for FY2012

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Column Designator

Data for FY2012																																
			Radiology			Community Living Centers																										
			Imaging Services Performed In house			CLC Services																	CLC Metrics									
			CT scans	MRI scans	Mammography	Average Daily Census (ADC)	Unique Residents	Long Stay Dementia Care (42)	Long Stay Continuing Care (44)	Long Stay Mental Health Recovery (45)	Long Stay Spinal Cord Injury and Disorders (46)	Respite Care (47)	Short Stay Rehabilitation (64)	Short Stay Resorative Care (66)	Short Stay Continuing Care for those Awaiting Placement	Short Stay Mental Health Recovery(68)	Short Stay Dementia Care (69)	Geriatric Evaluation and Management (GEM) - (81)	Short Stay Skilled Nursing Care (95)	Hospice (may exceed 90 days) (96)	Artifact of culture change metric Total Score	Artifact of culture change metric Percent Increase	Unannounced survey outcomes: # of A-G findings	Unannounced survey outcomes: # of H-L findings	IV infections	Urinary Tract Infections	Consistent Assignment - Long Stay	Consistent Assignment - Short Stay				
VISN	Facility Name	City	ST	Station	Complexity	#	#	#	#	#	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	#	Pct	#	#	#	#	Pct	Pct				
National						1,289,231	562,500	159,153																								
VA Mid South Healthcare Network - VISN 9																																
9	VAMC	Lexington	# KY	596	1c	11,117	3,643	0	44.50	530	0%	9%	0%	0%	5%	30%	0%	15%	0%	0%	0%	16%	24%	292.0	4.66%	9	0	0.0	4.0	0%	47%	
9	VAMC	Louisville	# KY	603	1c	10,334	4,562	953	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		
9	VAMC	Memphis	# TN	614	1a	18,102	7,411	710	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		
9	VAMC	Mountain Home	# TN	621	1c	11,694	3,180	0	71.38	420	0%	20%	0%	0%	6%	30%	4%	5%	0%	0%	0%	16%	18%	342.0	10.68%	2	0	0.0	11.0	100%	100%	
9	Tennessee Valley HCS Nashville Murfreesboro	Nashville	# TN	626	1a	18,498	9,077	4,146	168.92	480	11%	21%	11%	1%	6%	21%	8%	2%	0%	0%	0%	1%	17%	n/a 263	n/a 16.89%	n/a 11	n/a 0	1.0	9.0	n/a 0%	n/a 0.0%	
9	VAMC	Huntington	# WV	581	2	10,995	3,241	0	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
VA Health Care System of Ohio - VISN 10																																
10	VAMC	Chillicothe	# OH	538	2	3,744	2,177	181	140.23	625	3%	97%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	444.0	3.50%	5	0	0.0	5.0	*	*	
10	VAMC	Cincinnati	# OH	539	1b	8,506	3,621	1,005	52.19	154	1%	40%	0%	0%	7%	35%	0%	1%	0%	0%	0%	7%	9%	317.0	3.93%	4	0	3.0	8.0	*	*	
10	Louis Stokes VAMC Cleveland, Brecksville	Cleveland	# OH	541	1a	16,846	6,327	1,674	142.25	376	1%	24%	0%	0%	5%	19%	0%	12%	15%	3%	0%	11%	11%	403.0	8.33%	3	1	2.0	16.0	*	*	
10	Chalmers P. Wylie Outpt Clinic	Columbus	# OH	757	3	5,358	2,095	0	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
10	VAMC	Dayton	# OH	552	1c	7,809	2,545	93	132.05	829	1%	18%	0%	0%	2%	15%	1%	2%	0%	2%	8%	28%	23%	328.0	14.29%	14	0	1.0	9.0	2%	67%	
Veterans In Partnership - VISN 11																																
11	VA Illiana HCS	Danville	# IL	550	2	3,928	1,796	0	131.61	579	5%	16%	7%	0%	3%	15%	0%	9%	7%	3%	0%	13%	21%	368.0	12.54%	16	0	0.0	47.0	65%	90%	
11	VA Northern Indiana HCS† Marion, Ft Wayne	Marion	# IN	610	2	7,900	452	126	100.88	276	13%	15%	14%	0%	6%	19%	0%	4%	1%	1%	0%	5%	21%	316 n/a	10.10% n/a	12 n/a	0 n/a	0.0	11.0	0% n/a	0%	
11	Richard L. Roudebush VAMC	Indianapolis	# IN	583	1a	16,543	7,099	0	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
11	VA Ann Arbor HCS	Ann Arbor	# MI	506	1b	10,407	5,183	717	39.73	389	0%	2%	0%	0%	0%	41%	0%	0%	0%	0%	1%	45%	11%	314.0	12.54%	6	0	0.0	4.0	100%	100%	
11	VAMC	Battle Creek	# MI	515	3	4,163	0	0	90.69	268	21%	10%	3%	3%	6%	24%	3%	3%	0%	1%	0%	4%	22%	319.0	8.14%	3	0	0.0	42.0	0%	0%	
11	John D. Dingell VAMC	Detroit	# MI	553	1b	8,416	4,316	1,147	65.01	422	0%	16%	0%	0%	7%	31%	0%	0%	0%	0%	0%	21%	25%	279.0	7.31%	10	0	0.0	4.0	9%	67%	
11	Aleda E. Lutz VAMC	Saginaw	# MI	655	3	4,714	0	0	38.39	641	0%	3%	0%	0%	16%	29%	10%	10%	0%	0%	0%	15%	15%	310.0	9.54%	4	0	0.0	5.0	14%	23%	
The Great Lakes Health Care System - VISN 12																																
12	Jessie Brown VAMC	Chicago	# IL	537	1b	13,072	6,070	1,838	16.99	581	0%	0%	0%	0%	9%	23%	0%	6%	0%	0%	0%	61%	0%	350.0	4.48%	4	0	2.0	4.0	*	18%	
12	Edward Hines Jr. VA Hospital	Hines	# IL	578	1a	13,621	6,422	1,379	144.25	831	0%	16%	0%	4%	6%	19%	0%	1%	0%	0%	22%	16%	14%	343.0	8.89%	6	0	2.0	10.0	23%	56%	
12	Captain James A Lovell FHCC	North Chicago	# IL	556	Excl	14,013	12,417	9,718	120.26	304	0%	19%	26%	0%	1%	35%	0%	4%	1%	1%	0%	5%	9%	401.0	5.25%	8	0	1.0	8.0	100%	100%	
12	VAMC	Iron Mountain	# MI	585	3	3,705	2,143	0	36.91	254	0%	11%	0%	0%	5%	43%	1%	2%	0%	0%	0%	14%	23%	319	9.62%	1	0	3.0	3.0	8%	21%	
12	William S. Middleton Memorial Veterans Hospital	Madison	# WI	607	1b	9,862	3,387	416	10.01	171	0%	0%	0%	0%	0%	53%	0%	0%	0%	1%	0%	23%	23%	295.0	NA	NA	NA	0.0	1.0	0%	56%	
12	Clement J. Zablocki VAMC	Milwaukee	# WI	695	1a	11,718	4,500	807	83.64	550	2%	5%	1%	1%	0%	0%	0%	0%	0%	0%	17%	35%	39%	341	4.92%	6	0	0.0	2.0	0%	22%	
12	VAMC	Tomah	# WI	676	3	2,355	1,260	279	172.14	837	1%	13%	9%	0%	4%	22%	0%	3%	21%	0%	0%	18%	9%	385	5.77%	7	0	0.0	17.0	*	*	

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

		Section 2: Effective Domain Measures															Section 3: Equitable																															
		ORYX Composites				30day Risk Adjusted Disease Mortality			30d Risk Adjusted Readmission rates					Surgical Outcomes			Outpatient					Outpatient Composites: Gender																										
		Acute Myocardial Infarction	Congestive Heart Failure	Community Acquired Pneumonia	SCIP	Acute Myocardial Infarction	Congestive Heart Failure	Pneumonia	Acute Myocardial Infarction (AMI)- Facility	Acute Myocardial Infarction (AMI)- HRR	Congestive Heart Failure (CHF)- Facility	Congestive Heart Failure (CHF)- HRR	Pneumonia- Facility	Pneumonia- HRR	Surgical Mortality	Surgical Morbidity	Diabetes Mellitus	Prevention	Ischemic Heart Dz	Tobacco	Behavioral Health Screening	% of same day appointments with assigned provider	% of encounters by telephone	Completed appointments within 7 days (primary care)	% of visits with assigned provider (Continuity)	Post-discharge contact by assigned provider within 2 days	Diabetes Mellitus-Male	Diabetes Mellitus-Fem	Diabetes Mellitus-Gender Difference	Prevention- Male	Prevention- Female	Prevention- Gender Diff	Ischemic Heart Disease	Ischemic Heart Disease-Gender	Tobacco-Male	Tobacco-Female	Tobacco-Gender Differ	Behavioral Health Screening-Male	Behavioral Health Screening-Female	Behavioral Health Screening-Gender								
Complexity	Column Designator	CY	CZ	DA	DB	DC	DD	DE	DF	DG	DH	DI	DJ	DK	DL	DM	DN	DO	DP	DQ	DR	DS	DT	DU	DV	DW	DX	DY	DZ	EA	EB	EC	ED	EE	EF	EG	EH	EI	EJ	EK	EL							
VISN	Facility Name	City	ST	Station	Pct	Pct	Pct	Pct	RSMR	RSMR	RSMR	RSRR	RSRR	RSRR	RSRR	O:E	O:E	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct							
National																																																
VA Mid South Healthcare Network - VISN 9						11.30	8.09	12.98	14.99						21.50																																	
9	VAMC	Lexington	# KY	596	1c	98	100	99	98	11.24	9.86	14.11	14.62	20.57	21	25.66	16.47	19.88	1.14	1.05	88	85	82	90	96	47%	33%	85%	68%	57%	88	81	7	85	86	-1	82	84	-2	90	95	-5	96	97	0			
9	VAMC	Louisville	# KY	603	1c	98	100	99	97	11.33	7.59	13.72	15.09	20.75	20.5	24.88	18.67	18.9	0.71	1.03	89	88	83	91	99	35%	20%	76%	76%	55%	89	90	-1	88	85	2	83	82	1	91	95	-3	99	99	-1			
9	VAMC	Memphis	# TN	614	1a	99	100	99	97	11.5	8.46	12.33	15.02	20.79	17.97	25.85	15.84	19.73	1.00	0.90	91	89	86	97	98	67%	22%	91%	73%	58%	91	89	2	89	89	0	86	81	5	97	98	-1	98	98	0			
9	VAMC	Mountain Home	# TN	621	1c	100	99	99	99	11.32	6.35	9.24	14.43	22.56	21	25.31	11.77	19.87	0.78	0.97	88	89	83	96	98	75%	31%	95%	76%	63%	88	86	2	89	89	0	NA	NA	NA	96	92	4	98	97	0			
9	Tennessee Valley HCS Nashville Murfreesboro	Nashville	# TN	626	1a	99	98	99	97	11.23	7.11	14.27	15.63	20.64	22.44	25.47	17.61	19.71	1.48	1.35	89	82	81	91	93	34%	24%	88%	69%	41%	89	89	0	81	84	-3	82	77	5	91	94	-2	93	94	-2			
9	VAMC	Huntington	# WV	581	2	100	100	98	100	11.3	9.13	14.43	15	20.95	24.8	26.44	17.55	20.41	1.70	1.42	90	87	88	98	99	74%	24%	92%	76%	64%	90	91	-1	87	87	-1	88	86	2	98	100	-2	99	99	-1			
VA Health Care System of Ohio - VISN 10						11.24	7.09	10.58	15.33					23.04																																		
10	VAMC	Chillicothe	# OH	538	2	NA	95	98	NA	11.31	7.47	10.4	14.65	20.09	23.88	24.64	15.43	19.3	NA	NA	90	86	83	96	97	74%	28%	94%	68%	61%	90	91	0	85	89	-4	83	85	-2	96	99	-3	97	97	0			
10	VAMC	Cincinnati	# OH	539	1b	100	95	98	98	11.13	7.62	10.02	15.84	20.01	24.44	25.14	16.55	19.68	0.63	1.27	90	86	85	94	95	58%	21%	93%	73%	66%	90	90	0	85	84	1	85	84	1	94	95	-1	95	94	0			
10	Louis Stokes VAMC Cleveland, Brecksville	Cleveland	# OH	541	1a	99	100	96	98	11.23	5.85	10.51	14.48	19.96	21.23	25.85	18.32	19.31	0.62	1.00	93	89	83	98	98	68%	22%	97%	80%	64%	93	87	5	88	91	-3	84	80	3	98	98	0	98	97	1			
10	Chalmers P. Wylie Outpt Clinic	Columbus	# OH	757	3	NA	NA	NA	NA	N/A	N/A	N/A	N/A	20.09	N/A	24.64	N/A	19.30	0.00	0.42	92	85	89	98	97	67%	22%	87%	90%	54%	92	92	0	83	88	-4	89	89	0	98	97	1	97	97	0			
10	VAMC	Dayton	# OH	552	1c	97	98	98	99	11.47	8.85	11.54	15.35	19.7	24.21	24.61	15.53	18.75	0.63	0.78	89	87	85	94	93	72%	22%	92%	73%	58%	89	93	-4	86	86	0	85	80	5	94	96	-2	93	94	-1			
Veterans In Partnership - VISN 11						98	99	98	98	11.35	7.97	10.89	13.91		18.60						90	87	86	95	98																							
11	VA Illiana HCS	Danville	# IL	550	2	NA	98	97	NA	11.31	7.4	12.41	14.55	20.54	19.06	24.68	17.03	18.33	2.89	0.21	92	89	86	96	99	52%	42%	95%	86%	58%	92	91	1	88	90	-2	86	89	-4	96	98	-2	99	97	1			
11	VA Northern Indiana HCS† Marion, Ft Wayne	Marion	# IN	610	2	NA	99	98	NA	N/A	NA	N/A	N/A	18.61	N/A	23.94	N/A	17.9	NA	NA	93	87	87	97	99	40%	15%	85%	76%	43%	93	86	7	86	87	0	87	88	-1	97	97	0	99	98	1			
11	Richard L. Roudebush VAMC	Indianapolis	# IN	583	1a	98	100	97	98	11.37	8.27	9.94	14.1	18.61	18.08	23.94	15.9	17.9	0.90	1.01	89	86	86	97	98	48%	28%	90%	71%	59%	89	90	-1	85	86	-1	86	82	4	97	99	-1	98	99	0			
11	VA Ann Arbor HCS	Ann Arbor	# MI	506	1b	98	98	99	98	11.3	7.65	10.24	13.42	20.01	17.91	25.81	16.03	18.92	1.35	1.03	89	88	85	95	98	49%	24%	83%	74%	45%	89	90	-2	87	88	0	85	88	-3	96	95	0	98	97	1			
11	VAMC	Battle Creek	# MI	515	3	NA	100	NA	NA	11.33	7.65	14.73	N/A	18.2	19.7	23.27	14.13	17.62	NA	NA	90	84	86	88	96	39%	24%	86%	86%	45%	90	83	7	84	86	-3	86	85	1	88	92	-4	96	96	0			
11	John D. Dingell VAMC	Detroit	# MI	553	1b	100	98	97	98	11.34	7.65	10.56	14	21.36	19.16	27.11	15.59	20.32	1.46	0.73	87	86	81	94	96	75%	24%	84%	70%	48%	87	92	-5	84	89	-4	81	80	2	94	97	-2	96	95	1			
11	Aleda E. Lutz VAMC	Saginaw	# MI	655	3	NA	NA	NA	NA	11.39	7.79	9.2	N/A	19.14	18.1	24.25	12.72	17.59	NA	NA	92	87	89	96	98	62%	19%	97%	83%	44%	92	94	-2	87	90	-3	89	88	1	96	98	-2	98	99	0			
The Great Lakes Health Care System - VISN 12						11.31	7.75	10.43	14.84					23.02																																		
12	Jessie Brown VAMC	Chicago	# IL	537	1b	98	100	95	100	11.24	7	11.38	15.14	20.69	25.51	27.07	17.34	20.65	1.33	0.79	88	82	86	96	96	56%	16%	90%	68%	51%	88	88	0	79	90	-11	86	79	6	95	97	-1	96	97	-1			
12	Edward Hines Jr. VA Hospital	Hines	# IL	578	1a	99	100	98	99	11.4	7.5	10.43	14.54	20.08	22.77	24.19	21.3	19.63	1.27	1.14	90	87	88	96	96	30%	32%	88%	79%	59%	91	88	3	86	88	-2	88	87	0	96	95	2	96	95	1			
12	Captain James A Lovell FHCC	North Chicago	# IL	556	Excl	NA	98	100	98	11.32	7.52	12.07	14.61	18.79	23.36	24.51	15.66	18.52	0.96	1.09	92	88	90	94	98	56%	20%	95%	77%	44%	92	89	4	88	90	-2	90	89	1	94	94	0	98	97	1			
12	VAMC	Iron Mountain	# MI	585	3	NA	100	97	NA	11.36	7.62	9.43	15.22	18.24	17.45	22.05	15.16	17.6	0.00	0.86	89	90	85	99	98	56%	42%	92%	81%	70%	89	83	6	90	90	0	NA	NA	NA	99	96	4	98	98	0			
12	William S. Middleton Memorial Veterans Hospital	Madison	# WI	607	1b	100	99	99	99	11.26	8.39	8.69	15.56	19.12	21.14	23.59	14.74	17.7	0.64	1.28	92	89	90	100	96	55%	28%	95%	75%	48%	92	90	2	89	86	3	NA	NA	NA	100	99	1	96	96	0			
12	Clement J. Zablocki VAMC	Milwaukee	# WI	695	1a	99	99	98	98	11.31	8.37	9.8	13.73	18.79	23.04	24.51	15.61	18.52	1.48	0.67	90	84	87	88	93	60%	33%	96%	73%	52%	90	90	0	84	84	0	NA	NA	NA	88	91	-3	93	92	1			
12	VAMC	Tomah	# WI	676	3	NA																																										

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

																											Section 4: Safe																											
Outpatient Composites: Age																	Satisfaction w/ Inpatient Care				Satisfaction w/ Outpatient Care				Healthcare Associated Infections																													
																	White		Other		White		Other		Ventilator Associated Pneumonia	Number of Ventilator Days	Central Line Assoc. Bacteremia	Number of Central Line Days	MRSA - ICU	MRSA Screening Rate - ICU	MRSA - Acute Care	MRSA Screening Rate - Acute Care																						
Column Designator																	FB	FC	FD	FE	FF	FG	FH	FI	FJ	FK	FL	FM	FN	FO	FP	FQ																						
VISN	Facility Name	City	ST	Station	Complexity	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	N	*Score	N	*Score	N	*Score	N	*Score	Rate per 1000 Ventilator	#	Rate per 1000 Line Days	#	#/bed days	Pct	#/bed days	Pct																					
National																	40,982	63.6	13,293	66	167,823	57.710923	51,382	58.21																														
VA Mid South Healthcare Network - VISN 9																	2592.0	61.5	620.0	67.7	9395.0	57.7	2293.0	56.7																														
9	VAMC	Lexington	# KY	596	1c	86	90	-4	84	86	-2	81	84	-3	90	93	-3	96	97	-1	433	68.2	59	na	1,525	62.9	233	60.6	0	962	1.53	1309	0.42	94	0	96																		
9	VAMC	Louisville	# KY	603	1c	89	89	0	85	91	-6	83	82	1	91	92	0	99	99	0	355	61.4	82	na	1,786	60.2	457	57.0	0.84	1192	2.53	2763	0.7	97	0.13	95																		
9	VAMC	Memphis	# TN	614	1a	91	92	-2	87	91	-4	84	88	-5	97	96	1	98	98	0	298	50.9	235	62.7	1,243	54.6	720	56.7	1.8	2221	0.29	3423	0.85	98	0.29	98																		
9	VAMC	Mountain Home	# TN	621	1c	87	90	-3	89	89	0	82	84	-2	95	98	-3	97	98	-1	428	75.0	46	na	1,632	60.3	175	60.0	0	939	3.1	1289	0	97	0.25	97																		
9	Tennessee Valley HCS Nashville Murfreesboro	Nashville	# TN	626	1a	88	90	-2	78	86	-8	80	83	-3	92	89	3	92	94	-1	650	60.3	156	71.0	2,276	54.1	553	56.9	1.55	1290	0.69	2886	0.36	98	0.14	91																		
9	VAMC	Huntington	# WV	581	2	89	92	-3	84	90	-6	86	90	-4	98	99	-1	98	99	-1	428	69.8	42	na	933	60.0	155	52.6	0	647	1.59	1255	0	98	0.07	98																		
VA Health Care System of Ohio - VISN 10																	1540.0	64.2	390.0	61.0	8716.0	59.6	1732.0	60.8																														
10	VAMC	Chillicothe	# OH	538	2	90	90	0	83	90	-7	81	85	-4	96	97	-2	97	97	-1	312	69.2	37	na	930	53.5	139	50.1	0	32	0	26	0	92	0	96																		
10	VAMC	Cincinnati	# OH	539	1b	90	91	-2	83	88	-5	82	89	-7	94	93	1	94	96	-3	418	62.5	105	62.7	1,475	63.1	291	59.2	3.82	785	1.83	2180	0.6	97	0.05	95																		
10	Louis Stokes VAMC Cleveland, Brecksville	Cleveland	# OH	541	1a	92	93	-1	86	91	-5	83	84	-1	99	96	2	97	99	-2	437	67.7	165	63.2	4,251	62.0	867	62.4	0.55	1817	0.52	3859	0.31	98	0.08	96																		
10	Chalmers P. Wylie Outpt Clinic	Columbus	# OH	757	3	91	94	-3	84	86	-2	88	91	-3	99	93	6	96	98	-2	na	na	na	na	1,031	60.5	201	65.1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A																	
10	VAMC	Dayton	# OH	552	1c	89	91	-2	84	90	-6	84	85	-1	93	98	-5	91	97	-5	373	58.9	83	na	1,029	53.9	234	58.9	0	527	0	640	0	99	0.14	98																		
Veterans In Partnership - VISN 11																	2137	69.4	568.0	65.9	8472	58.7	1665	58.3																														
11	VA Illiana HCS	Danville	# IL	550	2	90	96	-6	87	90	-3	84	88	-4	95	100	-5	98	99	-1	296	60.1	48	na	1,579	60.4	242	61.3	N/A	0	0	2	0	92	0.74	98																		
11	VA Northern Indiana HCS+ Marion, Ft Wayne	Marion	# IN	610	2	92	94	-3	84	90	-7	89	85	5	97	98	-1	99	99	0	291	55.3	47	na	1,744	51.8	272	52.4	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A																	
11	Richard L. Roudebush VAMC	Indianapolis	# IN	583	1a	88	93	-5	83	89	-6	84	89	-5	97	100	-3	98	98	0	518	70.9	104	63.1	749	54.4	147	57.6	2.48	2020	1.31	3808	0.81	97	0.13	97																		
11	VA Ann Arbor HCS	Ann Arbor	# MI	506	1b	88	91	-3	87	89	-2	83	89	-6	95	95	0	97	99	-2	440	78.3	73	na	1,018	64.6	243	67.3	1.08	929	0.41	2468	0	94	0.23	95																		
11	VAMC	Battle Creek	# MI	515	3	89	90	-1	83	85	-2	85	87	-2	89	86	3	94	98	-4	153	49.6	45	na	1,343	55.5	286	60.6	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A																	
11	John D. Dingell VAMC	Detroit	# MI	553	1b	88	86	1	86	84	3	81	80	1	96	85	11	96	97	-1	227	53.3	219	60.3	535	54.1	272	48.5	1.28	781	0	1193	0	98	0	98																		
11	Aleda E. Lutz VAMC	Saginaw	# MI	655	3	91	94	-2	86	89	-3	89	88	1	95	99	-4	98	99	-1	212	62.6	32	na	1,504	62.9	203	57.1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A																	
The Great Lakes Health Care System - VISN 12																	2067	66.9	692.0	67.5	7897	59.5	1637	61.4																														
12	Jessie Brown VAMC	Chicago	# IL	537	1b	88	90	-2	79	83	-4	83	88	-5	95	97	-2	96	97	-1	137	62.8	319	65.6	586	52.7	634	55.5	1.08	923	1.22	2451	0.49	96	0.08	93																		
12	Edward Hines Jr. VA Hospital	Hines	# IL	578	1a	89	93	-4	83	91	-8	83	92	-8	96	98	-2	95	97	-1	423	62.2	145	66.9	1,560	61.5	289	64.2	0	1784	0	3376	0	97	0.15	97																		
12	Captain James A Lovell FHCC	North Chicago	# IL	556	Excl	91	94	-4	87	89	-2	91	89	2	94	92	3	98	98	0	259	74.4	73	na	728	62.3	159	61.4	3.72	538	1.71	586	0	100	0.14	98																		
12	VAMC	Iron Mountain	# MI	585	3	88	89	-1	89	91	-2	85	85	0	99	100	-1	97	98	-1	264	77.4	14	na	1,086	54.4	94	na	0	49	6.21	161	0	99	0.38	99																		
12	William S. Middleton Memorial Veterans Hospital	Madison	# WI	607	1b	91	93	-2	87	90	-3	90	89	1	100	100	0	96	97	-2	443	74.1	26	na	1,279	60.1	174	63.5	4.95	1010	1.31	2294	0.3	96	0.19	98																		
12	Clement J. Zablocki VAMC	Milwaukee	# WI	695	1a	90	91	-2	81	88	-7	83	90	-7	88	86	3	93	93	0	432	62.8	109	67.6	1,395	62.2	185	68.0	0.87	1150	0.48	2070	0.44	99	0.09	99																		
12	VAMC	Tomah	# WI	676	3	88	90	-2	83	92	-9	83	87	-4	99	89	10	97	99	-2	109	75.4	6	na	1,263	59.5	102	60.0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A																	

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

				Section 5: Timeliness					Section 6: Patient Centered Domain Metrics																					
				Patient Safety Measures		Access to Care			Satisfaction with Inpatient Care																					
				ICU risk adjusted length of stay	Insulin induced Hypoglycemia BS<45 mg/dl	Hospital Acquired Pressure Ulcers	Primary Care patients seen w/in 14d	Specialty Care patients seen w/in 14d	Communication with Nurses	Communication with Doctors	Responsiveness of Hospital Staff	Pain Management	Communication about Medication	Cleanliness of the Hospital Environment	Quietness of the Hospital Environment	Discharge Information	Overall Rating of Hospital	Willingness to Recommend												
				FR	FS	FT	FU	FV	FW	FX	FY	FZ	GA	GB	GC	GD	GE	GF	GG	GH	GI	GJ	GK	GL	GM	GN	GO	GP		
VISN	Facility Name	City	ST	Station	Complexity	OMELOS	Rate	Rate	Pct	Pct	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score		
National											55090	72.3	54,922	76.3	30,533	59.9	35,373	62.9	30,093	63.2	54,888	71.1	54,279	52.4	48,517	85.1	54,275	66.1	54,521	70.4
VA Mid South Healthcare Network - VISN 9						-0.03	1.03	2.4			3246	73.9	3240	76	1856	60	2095	64	1722	64	3241	69	3200	53.2	2921.0	86.3	3212.0	66.6	3212.0	72.1
9	VAMC	Lexington	# KY	596	1c	0.11	0.54	4.4	93.10%	88.20%	494	75.6	491	81.2	285	56.9	307	61.8	253	67.7	493	74.2	486	56.0	447	87.5	492	71.2	489	75.3
9	VAMC	Louisville	# KY	603	1c	0.42	1.53	3.6	87.50%	96.50%	445	72.3	442	71.7	271	56.8	301	61.0	241	61.9	443	68.5	438	46.7	398	89.3	437	66.5	438	69.5
9	VAMC	Memphis	# TN	614	1a	0.03	0.89	2.2	95.00%	93.30%	547	68.4	546	75.4	319	55.8	362	63.5	294	62.5	545	55.5	537	54.0	499	82.6	533	58.3	541	65.7
9	VAMC	Mountain Home	# TN	621	1c	-1.01	0.54	0.5	98.70%	95.10%	476	80.2	477	79.4	274	70.0	307	67.8	255	66.7	477	78.6	476	57.0	420	87.6	474	77.2	475	81.9
9	Tennessee Valley HCS Nashville Murfreesboro	Nashville	# TN	626	1a	0.04	1.12	2.0	92.70%	93.60%	808	70.3	808	73.7	439	58.2	501	63.1	441	62.9	807	69.5	795	50.5	735	86.0	806	62.8	801	69.8
9	VAMC	Huntington	# WV	581	2	-0.64	0.83	3.1	98.40%	98.40%	477	80.8	475	77.5	270	64.6	319	67.0	239	67.6	476	75.4	468	54.7	425	87.0	470	70.4	468	73.7
VA Health Care System of Ohio - VISN 10						-0.29	0.97	1.6			1949	73.0	1941.0	74.7	1064	58	1224	61	1033	63.8	1940.0	71.4	1923.0	50.7	1735.0	86.1	1930.0	65.3	1928.0	67.0
10	VAMC	Chillicothe	# OH	538	2	N/A	N/A	0.8	96.50%	96.60%	353	80.3	351	79.5	182	69.9	224	69.5	173	71.5	353	77.2	346	61.9	314	90.8	349	71.4	349	71.2
10	VAMC	Cincinnati	# OH	539	1b	-0.06	1.08	2.1	96.90%	95.60%	525	74.9	522	77.9	284	57.3	337	63.4	261	64.8	523	75.9	520	48.9	454	87.4	523	65.3	521	70.1
10	Louis Stokes VAMC Cleveland, Brecksville	Cleveland	# OH	541	1a	-0.38	1	1.4	99.10%	99.30%	610	73.3	606	76.2	332	58.1	385	61.5	346	62.4	606	70.7	604	53.1	554	84.9	602	69.5	603	68.8
10	Chalmers P. Wylie Outpt Clinic	Columbus	# OH	757	3	N/A	N/A	N/A	92.80%	96.80%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
10	VAMC	Dayton	# OH	552	1c	-0.59	0.45	2.4	95.50%	97.20%	462	69.5	461	69.5	267	57.0	279	57.4	253	62.5	458	64.7	453	46.3	414	86.4	456	60.5	455	63.7
Veterans In Partnership - VISN 11						0.22	0.73	1.9			2743	74.3	2730	75	1489	64	1821	65	1522	64	2732	75	2706	54.8	2378.0	87.3	2705.0	67.3	2709.0	69.9
11	VA Illiana HCS	Danville	# IL	550	2	N/A	0	0.4	97.90%	96.50%	355	73.1	353	71	193	68	196	66	187	62	352	73	347	60.0	299	87.3	344	64.2	346	66.5
11	VA Northern Indiana HCS# Marion, Ft Wayne	Marion	# IN	610	2	N/A	N/A	0.6	91.9%	91.50%	343	74.2	340	69.1	192	68.5	206	63.4	192	58.8	336	71.4	333	54.6	277	87.2	338	57.0	338	58.2
11	Richard L. Roudebush VAMC	Indianapolis	# IN	583	1a	0.31	0.97	2.8	94.50%	93.70%	625	73.3	621	74.9	361	63.6	440	65.5	371	66.8	626	76.3	621	51.8	559	89.4	622	70.2	624	74.0
11	VA Ann Arbor HCS	Ann Arbor	# MI	506	1b	0.13	0.57	2.8	90.50%	94.10%	521	80.1	521	77.5	271	69.1	380	72.0	296	69.8	522	79.6	519	54.4	476	88.1	513	77.8	516	79.4
11	VAMC	Battle Creek	# MI	515	3	N/A	N/A	0.3	93.20%	94.60%	199	69.6	197	69.0	98	na	136	58.3	106	51.4	198	73.7	195	61.0	162	79.5	198	53.8	196	56.4
11	John D. Dingell VAMC	Detroit	# MI	553	1b	0.48	0.41	2.4	91.00%	98.90%	456	68.1	453	74.2	253	53.8	322	56.3	255	56.7	454	68.3	449	55.4	392	82.0	446	57.0	447	60.5
11	Aleda E. Lutz VAMC	Saginaw	# MI	655	3	N/A	N/A	0.5	98.80%	97.30%	245	76.8	243	79.3	122	68.5	142	63.7	117	64.1	244	72.6	242	61.0	214	86.5	244	68.0	242	72.3
The Great Lakes Health Care System - VISN 12						0.14	0.63	1.8			2815	75.0	2804	77	1585	62	1762	64	1586	66	2804	75	2777	56.0	2522.0	85.7	2759.0	68.2	2777.0	71.6
12	Jessie Brown VAMC	Chicago	# IL	537	1b	0.4	0.26	1.7	94.10%	96.20%	466	71.1	463	76.5	236	50.4	287	56.8	267	58.5	464	66.7	462	60.7	428	82.7	456	66.4	456	65.0
12	Edward Hines Jr. VA Hospital	Hines	# IL	578	1a	0.6	0.85	2.8	92.20%	91.30%	585	72.7	582	78.0	329	62.2	349	67.3	315	62.2	580	69.4	569	52.7	540	83.3	568	65.5	575	69.4
12	Captain James A Lovell FHCC	North Chicago	# IL	556	Excl	0.38	0.88	1.0	99.30%	97.00%	339	76.2	339	74.9	187	61.6	202	65.9	201	65.3	339	81.1	335	58.4	297	86.7	332	70.4	336	78.5
12	VAMC	Iron Mountain	# MI	585	3	-0.59	1.37	1.7	97.80%	95.70%	283	82.9	282	79.5	152	76.8	151	67.8	145	72.2	284	90.4	284	53.8	230	87.9	278	81.6	281	82.8
12	William S. Middleton Memorial Veterans Hospital	Madison	# WI	607	1b	-0.01	0.58	1.2	98.00%	97.10%	478	80.6	477	77.7	287	69.7	330	68.6	282	73.5	477	83.0	471	54.8	423	90.7	469	77.1	475	82.2
12	Clement J. Zablocki VAMC	Milwaukee	# WI	695	1a	-0.54	0.24	1.6	99.20%	96.40%	549	76.8	546	76.2	321	65.5	378	65.0	312	70.6	546	78.3	541	57.5	505	88.0	541	67.8	539	71.8
12	VAMC	Tomah	# WI	676	3	N/A	N/A	NA	98.40%	97.40%	115	74.4	115	75.4	74	na	66	na	66	na	114	87.6	115	57.8	99	na	115	77.9	115	72.5

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

																	Section 7. Efficient					
																	Satisfaction with Outpatient Care			Ambulatory Care Sensitive Conditions Hospitalizations		
VISN	Facility Name	City	ST	Station	Complexity	How Well Doctors/Nurses Communicate		Overall Rating of Personal Doctor/Nurse		Getting Needed Care		Overall Rating of VA Healthcare		Getting Care Quickly		Overall Rating of VA Specialist		Provider Wait Time 20 min or less		Hospitalizations for all 12 Conditions	Hospitalizations for Congestive Heart Failure	Hospitalizations for Pneumonia
						GQ	GR	GS	GT	GU	GV	GW	GX	GY	GZ	HA	HB	HC	HD	HE	HF	HG
						N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	# per 1000 ACSC Patients	# per 1000 CHF Patients	# per 1000 Pneumonia Patients
National						191,116	66.8	193,668	68	188,996	47.6	219,205	54.7	173,998	46.6	115,740	63.4	216,579	75.5	29.9	117.9	214.4
VA Mid South Healthcare Network - VISN 9						10326	70.3	10425.0	71.7	10025.0	51.9	11688.0	60.0	9297.0	50.2	6170.0	68.1	11547	73.3			
9	VAMC	Lexington	KY	596	1c	1,572	72.5	1,580	74.7	1,500	55.1	1,758	64.6	1,390	54.1	982	69.0	1,739	83.4	30.4	137.9	204.2
9	VAMC	Louisville	KY	603	1c	2,029	69.1	2,052	71.2	1,934	53.1	2,243	61.7	1,827	50.7	1,220	67.1	2,222	79.3	29.7	128.9	224.1
9	VAMC	Memphis	TN	614	1a	1,692	71.5	1,713	71.4	1,657	51.2	1,963	57.4	1,549	47.8	931	63.9	1,929	65.3	26.4	129.8	108.2
9	VAMC	Mountain Home	TN	621	1c	1,662	71.7	1,690	73.0	1,543	52.1	1,807	62.2	1,430	52.6	911	71.6	1,790	77.7	30.4	93.8	216.1
9	Tennessee Valley HCS Nashville Murfreesboro	Nashville	TN	626	1a	2,419	68.1	2,430	69.9	2,464	47.6	2,829	56.8	2,250	46.4	1,527	67.8	2,799	70.5	36.2	114.7	278.5
9	VAMC	Huntington	WV	581	2	952	68.6	960	70.2	927	59.3	1,088	60.7	851	56.5	599	71.8	1,068	70.3	49.3	170.7	163.3
VA Health Care System of Ohio - VISN 10						9273.0	72.7	9375.0	75.1	9065.0	53.8	10448	62	8213	50	5763	70	10323	85.1			
10	VAMC	Chillicothe	OH	538	2	878	66.2	890	67.1	915	51.0	1,069	55.5	817	46.7	605	68.8	1,056	85.7	33.0	109.5	241.5
10	VAMC	Cincinnati	OH	539	1b	1,588	76.6	1,616	78.7	1,543	55.6	1,766	64.1	1,415	50.1	1,054	68.7	1,748	87.9	39.6	144.9	193.1
10	Louis Stokes VAMC Cleveland, Brecksville	Cleveland	OH	541	1a	4,688	74.6	4,733	76.7	4,402	54.9	5,118	63.9	4,005	52.4	2,631	71.1	5,058	84.7	24.8	105.1	124.2
10	Chalmers P. Wylie Outpt Clinic	Columbus	OH	757	3	1,021	69.6	1,033	72.8	1,089	54.2	1,232	63.4	963	46.8	761	69.8	1,220	87.3	12.9	57.2	170.4
10	VAMC	Dayton	OH	552	1c	1,098	67.7	1,103	71.6	1,116	49.3	1,263	56.8	1,013	44.8	712	69.5	1,241	80.8	36.6	113.6	258.8
Veterans In Partnership - VISN 11						8730.0	69.9	8830.0	72.7	8784.0	52.1	10137.0	59.2	7988.0	50.3	5289	66	10021	77.7			
11	VA Illiana HCS	Danville	IL	550	2	1,636	71.4	1,650	74.9	1,556	55.3	1,821	62.6	1,455	56.5	898	68.5	1,802	87.1	27.2	89.5	222.3
11	VA Northern Indiana HCS+ Marion, Ft Wayne	Marion	IN	610	2	1,636	69.9	1,668	71.1	1,697	52.3	2,016	54.0	1,526	49.9	965	65.5	1,985	80.3	40.0	138.2	279.7
11	Richard L. Roudebush VAMC	Indianapolis	IN	583	1a	788	65.5	785	67.9	767	48.0	896	57.4	696	46.1	508	62.7	895	72.8	24.9	101.7	187.0
11	VA Ann Arbor HCS	Ann Arbor	MI	506	1b	1,125	72.2	1,131	78.3	1,135	53.2	1,261	66.9	1,026	51.9	720	71.4	1,246	75.2	27.1	81.9	247.5
11	VAMC	Battle Creek	MI	515	3	1,422	71.6	1,433	73.9	1,407	52.7	1,629	58.2	1,293	51.1	864	67.5	1,605	82.5	24.3	84.8	220.6
11	John D. Dingell VAMC	Detroit	MI	553	1b	680	66.2	693	68.8	699	49.1	807	53.6	659	45.5	457	64.2	800	69.0	26.6	78.2	192.4
11	Aleda E. Lutz VAMC	Saginaw	MI	655	3	1,443	75.4	1,470	76.1	1,523	58.4	1,707	64.1	1,333	56.7	877	67.4	1,688	87.1	19.4	67.8	124.6
The Great Lakes Health Care System - VISN 12						8297.0	72.6	8411.0	74.5	8093.0	54.7	9534.0	61.8	7446.0	52.2	4819.0	66.6	9417.0	77.0			
12	Jessie Brown VAMC	Chicago	IL	537	1b	1,100	71.3	1,110	70.7	1,084	52.6	1,220	55.9	991	48.5	725	62.8	1,195	63.4	33.7	128.0	184.6
12	Edward Hines Jr. VA Hospital	Hines	IL	578	1a	1,647	74.3	1,671	77.6	1,532	52.9	1,849	63.5	1,419	52.5	881	65.9	1,819	69.7	32.1	116.1	257.2
12	Captain James A Lovell FHCC	North Chicago	IL	556	Excl	790	70.4	801	72.9	781	58.9	887	63.8	737	54.3	549	66.0	879	85.7	28.5	70.9	195.6
12	VAMC	Iron Mountain	MI	585	3	1,018	66.8	1,025	66.9	1,026	53.0	1,180	57.1	903	50.5	538	65.9	1,158	84.6	19.8	63.8	130.4
12	William S. Middleton Memorial Veterans Hospital	Madison	WI	607	1b	1,249	69.1	1,264	70.4	1,213	51.5	1,453	62.1	1,095	52.4	768	68.3	1,441	83.0	25.6	165.8	196.5
12	Clement J. Zablocki VAMC	Milwaukee	WI	695	1a	1,436	74.4	1,453	78.4	1,347	58.3	1,580	65.3	1,255	52.9	801	70.9	1,565	84.8	26.8	90.3	198.3
12	VAMC	Tomah	WI	676	3	1,057	77.1	1,087	76.3	1,110	55.3	1,365	61.8	1,046	55.6	557	65.4	1,360	89.2	30.3	118.2	114.2

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

Section I: Services, Staffing, Treatment Volumes and Accreditation																																					
Available In-House Services											Utilization						Outpatient		Medical Procedures																		
											Acute Inpatient: Medical/Surgical			Acute Inpatient: Mental Health			Visits		Inpatient and Outpatient Medical Procedures																		
											Acute Medical/Surgical	Acute Mental Health	Intensive Care Unit	Emergency Dept	Urgent Care Clinics	Community Living Center	Spinal Cord Injury & Disorders Unit	Polytrauma system	Domiciliary Care	Medical/Surgical Hospital Discharges	Medical/Surgical Hospital Discharges	Medical/Surgical LOS	Bed Days of Care	Facility Unique Patients	Mental Health Hospital Discharges	Unique Mental Health Hospital Discharges	Mental Health LOS	Mental Health Bed Days of Care	Primary Care Outpatient Visits	Specialty Care Outpatient Visits	Upper GI	Colonoscopy	Sigmoidoscopy	Bronchoscopy	ENT Endoscopy	Coronary Angiography	Percutaneous Coronary Intervention
Column Designator	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA										
VISN	Facility Name	City	ST	Station	Complexity	yes/no	yes/no	yes/no	yes/no	yes/no	yes/no	Type	yes/no	#	#/1000 Unique Patients	Avg # Days	#/1000 Unique Patients	# Unique Patients	#	#/1000 Unique Patients	# Days	#/1000 Unique Patients	#	#	#	#	#	#									
National														492,506	83.3	5.2	433.7	5,911,885	87,124	14.7	8.5	124.7	12,680,472	37,926,203	113,853	234,265	12,587	11,744	79,383	40,031	13,207						
VA Heartland Network - VISN 15																																					
15	VA Eastern Kansas HCS Topeka Leavenworth	Topeka	KS	589A5	1c	Yes	Yes	Yes	Yes	No	Yes	No	PPOC	Yes	2,805	76.0	4.7	358	36,892	863	23.4	6.1	142	60,807	285,313	1,009	1,995	49	29	12	307	108					
15	Robert J. Dole VAMC	Wichita	KS	589A7	2	Yes	No	Yes	Yes	Yes	Yes	No	PSCT	No	2,056	65.5	3.8	251	31,405	-	-	-	-	43,706	138,531	549	1,178	42	31	150	-	-					
15	Harry S. Truman VAMC	Columbia	MO	589A4	1c	Yes	Yes	Yes	Yes	No	Yes	No	PPOC	No	3,312	93.0	4.3	399	35,622	416	11.7	6.6	77	77,798	212,055	1,091	1,851	32	162	616	434	182					
15	VAMC	Kansas City	MO	589	1c	Yes	Yes	Yes	Yes	No	No	No	PSCT	Yes	5,075	107.6	4.5	488	47,154	1,216	25.8	3.9	101	93,701	264,754	1,288	1,939	83	130	908	994	325					
15	VAMC	Marion	IL	657A5	2	Yes	No	Yes	Yes	No	Yes	No	PPOC	Yes	1,848	41.5	4.2	174	44,560	-	-	-	-	88,939	175,229	338	744	7	88	57	134	-					
15	John J. Pershing VAMC	Poplar Bluff	MO	657A4	3	No	No	No	No	Yes	Yes	No	PPOC	No	1,228	60.0	3.4	202	20,474	-	-	-	-	52,647	87,997	173	755	8	-	-	-	-					
15	St Louis VAMC St Louis, Jefferson Barracks	St. Louis	MO	657	1a	Yes	Yes	Yes	Yes	No	Yes	Yes	PNS	Yes	6,636	114.3	4.6	530	58,050	1,719	29.6	6.0	179	101,991	321,511	1,314	2,733	126	100	1,711	834	556					
South Central VA Health Care Network - VISN 16																																					
16	VAMC	Fayetteville	AR	564	2	Yes	Yes	Yes	Yes	Yes	No	No	PSCT	No	3,579	64.4	4.1	266	55,563	777	14.0	5.2	73	101,533	204,283	1,222	1,700	24	51	-	-	-					
16	Central AR Veterans HCS Little Rock, N Little Rock	Little Rock	AR	598	1b	Yes	Yes	Yes	Yes	No	Yes	No	PSCT	Yes	8,974	100.6	5.7	575	89,198	960	10.8	7.1	77	105,404	503,890	1,297	2,745	69	232	774	1,050	619					
16	VAMC	Alexandria	LA	502	3	Yes	Yes	Yes	Yes	Yes	Yes	No	PSCT	No	1,582	51.4	5.7	296	30,758	655	21.3	11.9	253	57,357	138,127	296	686	27	25	122	-	-					
16	VAMC	New Orleans	LA	629	2	No	No	No	No	Yes	No	No	PPOC	No	-	-	-	-	39,871	-	-	-	-	68,743	249,484	572	1,225	62	-	610	-	-					
16	Overton Brooks VAMC	Shreveport	LA	667	1c	Yes	Yes	Yes	Yes	Yes	No	No	PSCT	No	5,309	135.9	4.4	604	39,073	726	18.6	6.9	128	67,483	227,224	1,341	2,170	171	151	1,056	472	155					
16	Gulf Coast Vets HCS	Biloxi	MS	520	1c	Yes	Yes	Yes	Yes	No	Yes	No	PSCT	Yes	1,594	25.2	6.7	169	63,345	542	8.6	12.0	103	108,347	311,882	616	1,514	38	70	890	-	-					
16	G.V. Montgomery VAMC	Jackson	MS	586	1b	Yes	Yes	Yes	Yes	No	Yes	No	PSCT	Yes	4,250	91.8	5.4	496	46,303	856	18.5	8.5	157	89,786	220,290	1,160	1,936	112	84	811	290	75					
16	VAMC	Muskogee	OK	623	2	Yes	Yes	Yes	Yes	No	No	No	PSCT	No	3,057	80.3	4.4	350	38,073	624	16.4	6.7	109	76,772	189,382	732	1,492	62	111	252	-	-					
16	VAMC	Oklahoma City	OK	635	1b	Yes	Yes	Yes	Yes	Yes	Yes	No	PSCT	No	5,113	88.5	6.2	550	57,778	1,029	17.8	7.2	129	91,418	285,771	964	1,792	51	105	568	977	446					
16	Michael E. DeBakey VAMC	Houston	TX	580	1a	Yes	Yes	Yes	Yes	Yes	Yes	Yes	PNS	Yes	11,052	113.5	5.8	663	97,354	2,011	20.7	9.8	202	200,602	563,686	1,992	3,880	443	395	2,078	1,207	316					
VA Heart of Texas Health Care Network - VISN 17																																					
17	VA North Texas HCS Sam Rayburn Memorial Veterans Center - Bonham	Dallas	TX	549	1a	Yes	Yes	Yes	Yes	No	Yes	Yes	PNS	Yes	10,747	93.5	4.7	437	114,892	1,624	14.1	6.8	96	302,550	683,133	2,256	3,654	240	105	971	1,067	468					
17	South Texas Veterans HCS San Antonio Kerrville	San Antonio	TX	671	1a	Yes	Yes	Yes	Yes	Yes	Yes	Yes	PRC PTRP	Yes	7,202	89.2	5.8	514	80,725	1,522	18.9	5.4	102	152,216	442,527	1,362	3,699	153	227	1,534	768	247					
17	Ctrl Texas Veterans HCS Temple, Waco, Marlin (V17) (740) VA Texas Valley Coastal Bend HCS	Temple	TX	674	1c	Yes	Yes	Yes	Yes	Yes	Yes	No	PSCT	Yes	5,574	59.1	5.2	305	94,296	1,457	15.5	5.7	88	190,303	580,372	1,727	3,349	191	127	875	-	-					
17	(V17) (740) VA Texas Valley Coastal Bend HCS	TX	740	Excl	No	No	No	No	No	No	No	No	PPOC	No	-	0.0	-	-	28,572	-	0.0	-	-	96,632	97,215	291	617	-	-	-	-	-					
VA Southwest Health Care Network - VISN 18																																					
18	Carl T. Hayden VAMC	Phoenix	AZ	644	1c	Yes	Yes	Yes	Yes	Yes	Yes	No	PSCT	Yes	4,890	58.3	5.4	314	83,927	1,369	16.3	7.8	128	115,757	422,526	1,323	2,810	224	134	1,368	413	59					
18	N Arizona VA HCS	Prescott	AZ	649	3	No	No	Yes	Yes	No	Yes	No	PPOC	Yes	1,331	51.0	4.0	202	26,075	-	-	-	-	52,059	137,257	380	728	19	-	-	-	-					
18	S Arizona VA HCS	Tucson	AZ	678	1a	Yes	Yes	Yes	Yes	Yes	No	No	PNS	No	6,868	126.9	4.6	588	54,116	1,220	22.5	6.9	156	98,842	344,227	659	1,705	44	107	649	666	469					
18	New Mexico HCS	Albuquerque	NM	501	1a	Yes	Yes	Yes	Yes	No	No	Yes	PSCT	No	5,490	92.2	5.0	461	59,530	619	10.4	12.1	126	132,267	314,620	1,248	2,789	182	100	334	483	176					
18	Amarillo VA HCS	Amarillo	TX	504	2	Yes	No	Yes	Yes	No	Yes	No	PPOC	No	2,332	89.4	4.3	383	26,089	-	-	-	-	52,998	120,031	547	1,037	22	50	14	-	-					
18	West Texas VA HCS	Big Spring	TX	519	3	No	No	No	No	Yes	Yes	No	PPOC	Yes	23	1.3	2.3	3	17,615	-	-	-	-	38,017	56,231	-	-	-	-	-	-	-					
18	El Paso VA HCS	El Paso	TX	756	3	No	No	No	No	Yes	No	No	PPOC	No	-	-	-	-	28,889	-	-	-	-	53,326	136,171	739	1,114	10	-	-	-	-					
Rocky Mountain Network - VISN 19																																					
19	VA Eastern Colorado HCS Denver, Pueblo	Denver	CO	554	1a	Yes	Yes	Yes	Yes	Yes	Yes	No	PNS	Yes	4,192	55.6	4.6	254	75,406	537	7.1	16.4	117	121,047	441,260	1,439	3,094	173	196	742	389	136					
19	VAMC	Grand Junction	CO	575	2	Yes	Yes	Yes	Yes	No	Yes	No	PSCT	No	1,405	105.1	3.4	353	13,372	280	20.9	4.1	85	30,553	83,138	228	582	-	10	459	-	-					
19	VA Montana HCS	Fort Harrison	MT	436	2	Yes	No	Yes	Yes	No	Yes	No	PPOC	No	1,911	53.3	4.5	241	35,861	-	-	-	-	81,855	107,763	584	1,470	98	22	180	-	-					
19	VA Salt Lake City HCS	Salt Lake City	UT	660	1b	Yes	Yes	Yes	Yes	No	No	No	PSCT	Yes	5,023	99.4	4.1	408	50,551	795	15.7	7.6	120	78,373	281,238	893	1,781	33	43	753	565	254					
19	VAMC	Cheyenne	WY	442	2	Yes	No	Yes	Yes	No	Yes	No	PPOC	No	1,115	54.6	4.7	258	20,413	-	-	-	-	45,035	118,522	176	375	13	16	153	-	-					
19	VAMC	Sheridan	WY	666	3	No	Yes	No	No	Yes	Yes	No	PPOC	Yes	457	34.2	4.7	160	13,359	54	4.0	22.9	92	36,570	57,783	233	430	-	-	-	-	-					

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

Column Designator

				Radiology			Community Living Centers																																			
				Imaging Services Performed In house			CLC Services																	CLC Metrics																		
VISN	Facility Name	City	ST Station	Complexity	#	#	#	#	#	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	#	Pct	#	#	#	#	Pct	Pct													
																														CT scans	MRI scans	Mammography	Average Daily Census (ADC)	Unique Residents	Long Stay Dementia Care (42)	Long Stay Continuing Care (44)	Long Stay Mental Health Recovery (45)	Long Stay Spinal Cord Injury and Disorders (46)	Respite Care (47)	Short Stay Rehabilitation (64)	Short Stay Resorative Care (66)	Short Stay Continuing Care for those Awaiting Placement
AB	AC	AD	AE	AF	AG	AH	AI	AJ	AK	AL	AM	AN	AO	AP	AQ	AR	AS	AZ	BA	BB	BC	BD	BE	BF	BG																	
National					1,289,231	562,500	159,153																																			
VA Heartland Network - VISN 15																																										
15	VA Eastern Kansas HCS Topeka Leavenworth	Topeka	# KS 589A5	1c	5,405	3,330	0	45.61	363	147	0%	8%	13%	6%	0%	0%	5%	9%	25%	48%	0%	0%	2%	1%	34%	0%	0%	0%	0%	9%	29%	9%	0%	309	9.19%	2	0	0	0	4	0%	0%
15	Robert J. Dole VAMC	Wichita	# KS 589A7	2	5,515	0	364	34.05	178	0%	17%	0%	0%	2%	21%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	16%	43%	288	1.77%	11	0	0.0	7.0	*	*				
15	Harry S. Truman VAMC	Columbia	# MO 589A4	1c	7,153	2,312	0	35.34	127	0%	22%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	41%	37%	377	5.60%	6	0	0.0	1.0	*	*					
15	VAMC	Kansas City	# MO 589	1c	10,780	4,634	6	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		
15	VAMC	Marion	# IL 657A5	2	7,897	1,977	7	49.71	341	0%	8%	0%	0%	6%	26%	17%	5%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	15%	23%	354	11.32%	4	0	0.0	5.0	0%	4%					
15	John J. Pershing VAMC	Poplar Bluff	# MO 657A4	3	2,059	1,333	0	30.25	174	0%	21%	0%	0%	13%	39%	0%	0%	0%	1%	0%	0%	1%	0%	0%	0%	0%	0%	13%	14%	237	-10.23%	8	1	0.0	3.0	0%	36%					
15	St Louis VAMC St Louis, Jefferson Barracks	St. Louis	# MO 657	1a	9,410	4,556	2,658	58.81	778	0%	2%	0%	0%	7%	25%	0%	1%	0%	0%	0%	0%	22%	35%	10%	0%	0%	0%	35%	10%	307	3.37%	11	0	0.0	2.0	*	*					
South Central VA Health Care Network - VISN 16																																										
16	VAMC	Fayetteville	# AR 564	2	14,004	2,341	0	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	AN	
16	Central AR Veterans HCS Little Rock, N Little Rock	Little Rock	# AR 598	1b	15,381	9,212	9,185	110.47	591	0%	48%	1%	0%	11%	7%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	32%	34%	9	24.20%	9	0	0.0	14.0	4%	42%					
16	VAMC	Alexandria	# LA 502	3	4,534	2,871	0	98.03	229	7%	50%	0%	1%	8%	7%	0%	14%	0%	0%	0%	0%	0%	0%	0%	0%	0%	12%	35%	13	13.25%	13	0	0.0	8.0	*	*						
16	VAMC	New Orleans	# LA 629	2	7,674	4,741	0	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA			
16	Overton Brooks VAMC	Shreveport	# LA 667	1c	12,467	3,713	798	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA			
16	Gulf Coast Vets HCS	Biloxi	# MS 520	1c	9,163	3,254	820	82.07	344	8%	18%	0%	0%	9%	29%	1%	3%	0%	1%	0%	1%	0%	0%	0%	0%	0%	17%	15%	330	14.19%	6	1	2.0	4.0	*	*						
16	G.V. Montgomery VAMC	Jackson	# MS 586	1b	13,716	3,634	1,033	73.19	335	2%	24%	1%	0%	10%	15%	0%	0%	0%	1%	0%	0%	1%	0%	0%	0%	0%	7%	38%	343	9.58%	10	0	0.0	4.0	*	*						
16	VAMC	Muskogee	# OK 623	2	9,197	0	0	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA			
16	VAMC	Oklahoma City	# OK 635	1b	12,173	3,574	1,624	24.06	369	0%	0%	0%	0%	4%	44%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	52%	46%	-0.64%	9	0	0.0	3.0	*	*							
16	Michael E. DeBaakey VAMC	Houston	# TX 580	1a	28,144	10,015	0	111.84	442	7%	19%	3%	0%	19%	3%	1%	8%	0%	2%	28%	11%	0%	0%	0%	0%	0%	30%	4.07%	10	0	1.0	6.0	*	*								
VA Heart of Texas Health Care Network - VISN 17																																										
17	VA North Texas HCS Sam Rayburn Memorial Veterans Center - Bonham	Dallas	# TX 549	1a	28,760	13,537	6,303	91.46	726	14%	53%	7%	3%	0%	2%	0%	18%	1%	10%	35%	0%	0%	1%	1%	0%	0%	1%	0%	0%	0%	2%	21%	7%	24%	333	8.47%	11	0	5.0	13.0	0%	0%
17	South Texas Veterans HCS# SanAntonio Kerrville	San Antonio	# TX 671	1a	14,870	8,865	3,134	45.2	96	27%	36%	0%	0%	0%	0%	0%	3%	0%	6%	0%	3%	0%	0%	0%	0%	0%	0%	1%	0%	18%	3%	15%	316	-0.32%	8	0	0.0	4.0	100%	0%		
17	Ctrl Texas Veterans HCS Temple, Waco, Marlin	Temple	# TX 674	1c	15,458	4,970	8,223	56.95	456	0%	24%	17%	0%	7%	0%	0%	1%	5%	23.3%	35%	1%	0%	3%	9%	0%	2%	0%	11%	0%	0%	19%	2%	30%	NA	NA	NA	NA	0.0	4.0	NA	NA	
17	(V17) (740) VA Texas Valley Coastal Bend HCS	TX	740	Excl	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		
VA Southwest Health Care Network - VISN 18																																										
18	Carl T. Hayden VAMC	Phoenix	# AZ 644	1c	14,331	3,959	3,229	44.62	232	0%	13%	0%	4%	4%	25%	1%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	17%	34%	338	13.04%	4	0	1.0	17.0	0%	0%					
18	N Arizona VA HCS	Prescott	# AZ 649	3	3,235	1,402	0	68.64	470	9%	21%	0%	0%	9%	10%	0%	3%	0%	4%	2%	16%	26%	287	9.96%	8	0	0.0	23.0	0%	33%												
18	S Arizona VA HCS	Tucson	# AZ 678	1a	15,951	6,300	3,452	79.19	1167	0%	0%	0%	0%	8%	29%	0%	0%	9%	0%	0%	0%	0%	0%	0%	0%	0%	29%	24%	463	7.18%	1	0	3.0	3.0	50%	97%						
18	New Mexico HCS	Albuquerque	# NM 501	1a	10,258	6,803	3,640	20.79	295	0%	5%	0%	0%	0%	21%	2%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	16%	56%	257	20.66%	7	0	0.0	0.0	100%	100%						
18	Amarillo VA HCS	Amarillo	# TX 504	2	5,311	1,021	356	116.40	187	13%	63%	0%	0%	0%	22%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	333	14.43%	15	0	0.0	5.0	0%	0%							
18	West Texas VA HCS	Big Spring	# TX 519	3	1,199	1,275	0	31.89	191	0%	17%	0%	0%	12%	38%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	24%	9%	322	6.27%	6	0	0.0	4.0	100%	100%						
18	El Paso VA HCS	El Paso	# TX 756	3	3,152	2,899	86	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA				
Rocky Mountain Network - VISN 19																																										
19	VA Eastern Colorado HCS Denver, Pueblo	Denver	# CO 554	1a	12,629	7,975	1,748	44.37	330	50	0%	44%	1%	32%	0%	0%	15%	4%	38%	2%	0%	0%	0%	0%	0%	0%	0%	0%	15%	2%	7%	2%	19%	8%	477	36.68%	9	0	0.0	0.0	87.5%	100%
19	VAMC	Grand Junction	# CO 575	2	3,743	1,139	241	25.16	159	1%	35%	7%	0%	3%	19%	0%	5%	0%	0%	0%	0%	0%	0%	0%	0%	0%	5%	25%	314	7.17%	5	0	0.0	0.0	0%	29%						
19	VA Montana HCS	Fort Harrison	# MT 436	2	4,548	2,061	876	19.68	56	0%	43%	0%	2%	4%	27%	0%	4%	0%	0%	0%	0%	0%	0%	0%	0%	0%	18%	2%	304	4.83%	3	0	0.0	1.0	53.3%	83.3%						
19	VA Salt Lake City HCS	Salt Lake City	# UT 660	1b	9,156	5,293	0	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA			
19	VAMC	Cheyenne	#																																							

The narrative in this report is essential for the interpretation of the tabular data.

		Section 2: Effective Domain Measures																	Section 3: Equitable																																														
		ORYX Composites				30day Risk Adjusted Disease Mortality			30d Risk Adjusted Readmission rates							Surgical Outcomes			Outpatient					Outpatient Composites: Gender																																									
VSN	Facility Name	City	ST	Station	Complexity	CY	CZ	DA	DB	DC	DD	DE	DF	DG	DH	DI	DJ	DK	DL	DM	DN	DO	DP	DQ	DR	DS	DT	DU	DV	DW	DX	DY	DZ	EA	EB	EC	ED	EE	EF	EG	EH	EI	EJ	EK	EL																				
																																														Pct	Pct	Pct	Pct	RSMR	RSMR	RSMR	RSRR	RSRR	RSRR	RSRR	RSRR	RSRR	O:E	O:E	Pct	Pct	Pct	Pct	Pct
National																														57%	27%	90%	77%	50%																															
VA Heartland Network - VSN 15																														13.33	8.28	11.39	14.29		21.52		17.76																												
15	VA Eastern Kansas HCS Topeka Leavenworth	Topeka	# KS	589A5	1c	NA	98	98	99	11.47	8.31	11.25	14.17	18.47	19.72	24.76	15.52	17.62	0.00	0.76	90	90	84	93	96	68%	26%	89%	76%	52%	90	83	7	91	90	0	85	82	3	93	93	0	96	95	2																				
15	Robert J. Dole VAMC	Wichita	# KS	589A7	2	100	100	99	99	11.28	8.77	12.23	13.79	18.23	17.82	23.54	17.67	17.98	0.57	1.07	92	87	89	99	98	55%	34%	95%	75%	42%	92	92	0	86	88	-2	89	87	2	99	99	0	98	97	1																				
15	Harry S. Truman VAMC	Columbia	# MO	589A4	1c	100	100	97	99	11.43	10.05	11.12	13.63	19.29	22.69	24.18	19.14	18.25	0.68	0.97	88	89	76	97	96	57%	51%	96%	81%	63%	88	92	-4	89	87	2	NA	NA	NA	97	97	0	96	97	-1																				
15	VAMC	Kansas City	# MO	589	1c	96	96	97	97	11.41	7.07	12.51	15.62	20.84	22.21	24.61	19.82	19.23	1.47	0.54	90	86	84	91	95	46%	28%	85%	76%	38%	90	92	-1	85	87	-2	84	80	3	91	93	-3	95	95	0																				
15	VAMC	Marion	# IL	657A5	2	NA	96	97	NA	11.33	7.15	9.05	14.52	19.39	20.62	25.55	15.98	19.03	0.00	1.70	89	87	85	97	96	58%	13%	92%	84%	21%	89	85	4	87	87	0	85	82	3	97	98	-1	97	93	3																				
15	John J. Pershing VAMC	Poplar Bluff	# MO	657A4	3	NA	98	94	NA	11.33	8.73	11.31	14.54	20.58	22.94	25.91	15.29	19.56	NA	NA	85	87	77	97	97	47%	12%	91%	76%	41%	85	78	7	87	90	-4	77	72	5	97	98	-2	97	95	2																				
15	St Louis VAMC St Louis, Jefferson Barracks	St. Louis	# MO	657	1a	100	97	99	99	11.11	7.97	12.02	14.43	20.58	21.96	25.91	17.93	19.56	0.63	0.99	90	87	87	94	96	70%	11%	93%	70%	22%	90	93	-3	87	90	-2	87	88	-1	94	92	2	96	97	-1																				
South Central VA Health Care Network - VSN 16																														11.39	8.19	12.24	14.54		22.52		18.15																												
16	VAMC	Fayetteville	# AR	564	2	87	94	99	95	11.26	8.77	13.56	14.62	20.02	20.18	24.86	13.8	18.34	2.14	0.81	91	88	79	100	99	47%	51%	91%	86%	70%	91	90	1	87	89	-2	NA	NA	NA	100	98	2	99	98	1																				
16	Central AR Veterans HCS Little Rock, N Little Rock	Little Rock	# AR	598	1b	98	99	97	99	11.3	6.77	10.26	14.16	19.71	23.11	26.06	19.44	19.4	1.27	1.13	88	88	83	96	96	66%	30%	94%	72%	46%	88	89	-2	87	87	1	83	78	5	96	97	-1	96	94	2																				
16	VAMC	Alexandria	# LA	502	3	NA	100	94	NA	11.32	8.15	10.6	14.39	21.38	20	25.59	18.29	18.88	0.00	0.38	88	91	85	97	97	57%	25%	93%	83%	49%	88	86	2	90	91	0	86	76	10	97	98	-1	97	96	1																				
16	VAMC	New Orleans	# LA	629	2	NA	NA	NA	NA	N/A	N/A	N/A	N/A	19.85	N/A	26.13	N/A	17.59	NA	NA	91	89	86	99	97	58%	33%	93%	77%	52%	91	91	0	89	88	1	87	82	5	99	98	0	97	97	0																				
16	Overton Brooks VAMC	Shreveport	# LA	667	1c	99	98	98	98	11.43	10.8	12.27	15.84	18.98	20.98	24.49	17.01	18.15	1.54	1.29	87	88	82	94	93	76%	31%	94%	74%	50%	87	79	8	88	90	-2	82	77	5	94	94	-1	93	94	-1																				
16	Gulf Coast Vets HCS	Biloxi	# MS	520	1c	NA	99	99	98	11.33	6.75	9.42	14.7	21.28	20.06	26.95	15.14	18.17	1.89	1.48	94	86	89	99	95	82%	29%	96%	89%	38%	94	91	3	85	87	-2	89	81	8	99	98	1	95	93	3																				
16	G.V. Montgomery VAMC	Jackson	# MS	586	1b	98	99	99	100	11.49	6.27	14.45	15.71	20.3	25.67	25.9	17.17	19.58	1.17	0.76	88	82	83	89	98	83%	19%	91%	75%	20%	88	88	1	81	69	12	83	74	9	89	88	1	99	97	1																				
16	VAMC	Muskogee	# OK	623	2	91	99	98	99	11.39	8.43	12.23	14.33	20.66	24.38	25.06	18.74	18.79	1.27	0.67	88	88	83	92	97	72%	36%	90%	78%	58%	88	86	2	88	87	1	83	68	16	92	95	-3	97	99	-2																				
16	VAMC	Oklahoma City	# OK	635	1b	98	94	95	99	11.59	10.79	13.93	13.05	19.53	23.11	24.79	18.84	18.2	0.94	0.99	91	88	83	100	98	71%	35%	89%	84%	44%	91	92	-1	87	93	-5	83	78	6	100	100	0	98	98	0																				
16	Michael E. DeBaakey VAMC	Houston	# TX	580	1a	98	97	99	98	11.26	8.02	12.83	15.41	19.09	21.89	24.01	20.59	17.67	0.96	1.12	90	88	86	94	97	82%	26%	94%	79%	53%	90	85	5	87	89	-2	86	80	7	94	93	1	97	95	2																				
VA Heart of Texas Health Care Network - VSN 17																														11.34	7.78	11.55	14.84		24.15		16.22																												
17	VA North Texas HCS Sam Rayburn Memorial Veterans Center - Bonham	Dallas	# TX	549	1a	100	98	97	98	11.19	7.35	12.11	15.82	19.87	25.38	24.84	19.59	18.58	1.19	0.91	88	87	84	91	95	78%	35%	92%	76%	64%	88	87	1	86	87	-1	85	79	6	91	97	-6	95	92	3																				
17	South Texas Veterans HCS San Antonio Kerrville	San Antonio	# TX	671	1a	99	100	99	98	11.51	7.73	11.15	13.38	18.58	24.81	23.87	15.17	17.48	0.79	1.11	90	90	83	96	97	97%	31%	92%	74%	54%	90	90	0	90	90	0	83	81	2	96	97	-1	97	95	3																				
17	Ctrl Texas Veterans HCS Temple, Waco, Marlin (V17) (740) VA Texas Valley Coastal Bend HCS	Temple	# TX	674	1c	99	98	98	98	11.41	8.8	11.37	14.51	19.56	20.31	24.09	13.66	18.52	0.61	1.06	91	89	86	93	97	58%	34%	91%	82%	53%	91	91	0	87	90	-2	86	91	-5	94	89	5	97	96	1																				
17	(V17) (740) VA Texas Valley Coastal Bend HCS	TX	740	Excl	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	69%	13%	92%	79%	36%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA																			
VA Southwest Health Care Network - VSN 18																														11.39	9.81	11.77	14.65		22.60		15.93																												
18	Carl T. Hayden VAMC	Phoenix	# AZ	644	1c	99	100	98	97	11.34	8.07	11.64	16.04	18.9	20.77	24.44	14.22	18.86	0.77	1.18	88	87	79	95	94	23%	27%	69%	70%	35%	88	79	10	87	88	-1	79	70	9	95	96	-1	94	93	1																				
18	N Arizona VA HCS	Prescott	# AZ	649	3	NA	98	97	NA	11.27	7.71	11.65	15.37	18.9	24.02	24.44	15.34	18.86	NA	NA	87	86	75	98	97	30%	24%	88%	75%	35%	87	76	11	86	88	-2	NA	NA	NA	98	95	3	97	95	2																				
18	S Arizona VA HCS	Tucson	# AZ	678	1a	96	99	99	99	11.45	12.5	12.19	13.97	20.1	24.4	24.25	16.29	18.47	0.92	0.66	91	86	83	83	95	57%	23%	92%	76%	68%	91	85	6	85	88	-2	83	76	7	82	91	-9	95	95	0																				
18	New Mexico HCS	Albuquerque	# NM	501	1a	97	95	97	98	11.36	9.48	11.02	14.89	18	23.79	23.31	17.58	17.08	1.11	1.08	88	87	83	90	95	52%	19%	93%	76%	25%	88	85	3	86	91	-5	NA	NA	NA	89	92	-3	95	95	-1																				
18	Amarillo VA HCS	Amarillo	# TX	504	2	98	97	100	95	11.44	9.2	12.55	13.35	17.28	18.62	23.48	15.47	18.32	1.55	0.37	91	88	78	99	98	61%	36%	92%	78%	50%	91	86	5	87	89	-2	79	74	4	99	100	0	98	99	-1																				
18	West Texas VA HCS	Big Spring	# TX	519	3	NA	NA	NA	NA	N/A	N/A	N/A	N/A	19	N/A	24.04	N/A	18.18	NA	NA	88	84	85	97	96	50%	23%	94%	89%	24%	88	90	-2	83	86	-3	86	80	5	97	97																								

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

Section 4: Safe																																						
Outpatient Composites: Age																	Satisfaction w/ Inpatient Care				Satisfaction w/ Outpatient Care				Healthcare Associated Infections													
VISN	Facility Name	City	ST	Station	Complexity	Diabetes Mellitus <65y	Diabetes Mellitus 65-7	Diabetes Mellitus - Age Difference	Prevention <65yo	Prevention 65-75yo	Prevention- Age Difference	Ischemic Heart Disease <65yo	Ischemic Heart Disease 65-75yo	Ischemic Heart Disease- Age Difference	Tobacco <65yo	Tobacco 65-75yo	Tobacco- Age Difference	Behavioral Health Screening <65yo	Behavioral Health Screening 65-75yo	Behavioral Health Screening- Age Difference	White	Other	White	Other	Ventilator Associated Pneumonia	Number of Ventilator Days	Central Line Assoc. Bacteremia	Number of Central Line Days	MRSA - ICU	MRSA Screening Rate - ICU	MRSA - Acute Care	MRSA Screening Rate - Acute Care						
						EM	EN	EO	EP	EQ	ER	ES	ET	EU	EV	EW	EX	EY	EZ	FA	FB	FC	FD	FE	FF	FG	FH	FI	FJ	FK	FL	FM	FN	FO	FP	FQ		
						Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	Rate per 1000 Ventilator	#	Rate per 1000 Line Days	#	#/bed days	Pct	#/bed days	Pct
National																					40,982	63.6	13,293	66	167,823	57.710923	51,382	58.21										
VA Heartland Network - VISN 15																					2520	58.0	549.0	62.7	8887	57.4	1685.0	54.6	0.95	4201	1	7308	0	97	0	NA		
15	VA Eastern Kansas HCS Topeka Leavenworth	Topeka	KS	589A5	1c	90	90	0	89	92	-2	84	85	-2	92	94	-1	94	98	-4	496	67.4	98	na	1,394	58.5	294	56.3	0.00	76	0.00	3.30	155	0.00	96.00	0.00	97.00	
15	Robert J. Dole VAMC	Wichita	KS	589A7	2	92	91	1	85	89	-4	86	92	-6	99	100	-1	97	99	-2	293	62.3	55	na	977	60.3	166	48.1	0	142	0.00	459	1	97	0.19	94		
15	Harry S. Truman VAMC	Columbia	MO	589A4	1c	86	90	-3	88	91	-3	74	78	-4	99	93	6	96	96	0	382	73.2	45	na	1,328	64.1	189	63.6	1.37	1463	1.72	2326	0	97	0.09	93		
15	VAMC	Kansas City	MO	589	1c	89	92	-2	81	88	-7	83	84	0	90	92	-2	94	97	-3	333	54.6	116	63.4	1,017	60.9	202	60.7	0	757	1.19	1680	0	98	0.06	97		
15	VAMC	Marion	IL	657A5	2	88	90	-3	86	89	-4	86	85	1	97	98	-1	95	98	-3	270	65.3	23	na	1,952	53.6	289	48.4	0	89	0	178	0	97	0.15	97		
15	John J. Pershing VAMC	Poplar Bluff	MO	657A4	3	84	86	-2	87	86	1	77	77	0	99	90	9	95	98	-3	285	62.5	25	na	1,134	57.8	169	62.3	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
15	St Louis VAMC St Louis, Jefferson Barracks	St. Louis	MO	657	1a	90	91	-1	85	92	-6	88	86	2	93	100	-7	95	98	-3	461	41.7	187	50.3	1,085	51.8	376	48.3	1.24	1609	1.36	2207	0.17	96	0.1	89		
South Central VA Health Care Network - VISN 16																					3115.0	66.5	1174.0	66.7	11038	55.1	4588.0	55.7	1.53	11111	1.56	16640	0.57	97.00	0.22	NA		
16	VAMC	Fayetteville	AR	564	2	90	92	-2	87	88	-1	74	83	-9	100	100	0	98	99	0	369	72.5	41	na	1,669	64.5	266	57.4	0	126	0	335	0.69	95	0.08	95		
16	Central AR Veterans HCS Little Rock, N Little Rock	Little Rock	AR	598	1b	88	87	1	87	89	-2	80	85	-5	98	87	10	95	96	-1	488	65.5	109	57.7	1,478	54.5	463	52.1	0.96	2074	0.57	3490	0	95	0.07	96		
16	VAMC	Alexandria	LA	502	3	88	89	-1	89	92	-3	84	87	-4	97	100	-3	96	98	-3	223	65.6	93	na	777	60.5	400	54.3	0	101	0	41	0	96	0.12	98		
16	VAMC	New Orleans	LA	629	2	90	91	-1	89	91	-2	85	88	-3	99	96	3	97	98	-1	na	na	na	na	826	47.3	704	61.7	N/A	NA	N/A	N/A	N/A	N/A	N/A	N/A		
16	Overton Brooks VAMC	Shreveport	LA	667	1c	85	89	-3	85	90	-5	81	83	-2	92	98	-6	91	96	-5	276	61.1	155	68.9	782	56.4	379	59.6	1.03	971	1.69	1185	0.52	96	0.25	95		
16	Gulf Coast Vets HCS	Biloxi	MS	520	1c	92	97	-5	83	89	-5	87	90	-3	100	95	4	95	95	-1	260	68.7	81	na	1,292	54.4	570	54.6	0.99	1007	0.8	1243	0	99	0	94		
16	G.V. Montgomery VAMC	Jackson	MS	586	1b	87	91	-3	77	86	-9	83	82	0	89	88	2	98	99	-1	312	62.6	216	62.3	823	61.4	497	55.7	1.64	1216	0.71	1418	0.35	99	0.05	96		
16	VAMC	Muskogee	OK	623	2	87	90	-3	87	89	-2	81	84	-3	92	91	1	97	97	-1	333	71.6	81	na	1,004	55.3	295	56.9	0	382	0	745	0	97	0	98		
16	VAMC	Oklahoma City	OK	635	1b	91	92	-1	87	89	-2	82	85	-4	100	100	0	98	98	0	384	59.2	96	na	1,152	50.2	400	49.5	3.75	2134	3.1	3875	0.25	96	0.04	90		
16	Michael E. DeBakey VAMC	Houston	TX	580	1a	89	94	-5	86	90	-5	85	88	-3	95	90	5	96	98	-2	470	66.2	302	65.7	1,235	48.5	614	49.4	0.97	3100	1.86	4308	1.68	98	0.46	97		
VA Heart of Texas Health Care Network - VISN 17																					1002	63.1	608.0	70.7	4941	54.4	3635	56.9	0.86	5791	0.66	10538	0.05	97.00	0.13	NA		
17	VA North Texas HCS Sam Rayburn Memorial Veterans Center - Bonham	Dallas	TX	549	1a	87	90	-3	84	90	-7	83	86	-4	93	86	7	93	98	-4	384	47.6	216	58.1	1,828	47.4	555	46.6	0	2367	0.22	4497	0.12	98	0.26	93		
17	South Texas Veterans HCS# San Antonio Kerrville	San Antonio	TX	671	1a	88	95	-7	90	89	1	82	85	-3	97	95	1	97	97	-1	272	63.4	273	69.5	1,149	56.7	1,126	56.6	0.82	2431	1.41	4243	0	96	0.05	96		
17	Ctrl Texas Veterans HCS Temple, Waco, Marlin	Temple	TX	674	1c	91	91	0	86	89	-3	83	90	-8	92	96	-4	97	98	-1	346	68.4	119	77.1	1,480	54.6	732	60.0	3.02	993	0	1798	0	98	0	97		
17	(V17) (740) VA Texas Valley Coastal Bend HCS	TX	740	Excl	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
VA Southwest Health Care Network - VISN 18																					1766	68	565	74	6621	54	2940	57	0.24	4114	1.08	7401	0.20	98.00	0.07	NA		
18	Carl T. Hayden VAMC	Phoenix	AZ	644	1c	86	90	-4	85	90	-5	77	80	-4	93	100	-6	95	92	2	386	56	83	na	1579	49	366	55	0.94	1062	0.63	1576	0	97	0	94		
18	N Arizona VA HCS	Prescott	AZ	649	3	86	87	-1	85	87	-1	75	75	0	98	99	-1	95	98	-3	265	69	38	na	1003	51	161	44	0	5	0	30	0	97	0	97		
18	S Arizona VA HCS	Tucson	AZ	678	1a	90	92	-1	83	89	-6	79	86	-7	85	75	10	94	96	-2	500	71	147	68	1390	59	504	57	0	1850	1.01	2984	0	97	0	98		
18	New Mexico HCS	Albuquerque	NM	501	1a	87	89	-2	85	89	-4	84	81	3	91	86	5	94	95	-1	297	65	226	73	823	57	731	58	0	1068	0.45	2205	0.5	98	0.22	95		
18	Amarillo VA HCS	Amarillo	TX	504	2	89	93	-4	87	89	-2	73	84	-11	100	98	1	97	99	-1	312	70	69	na	862	58	324	60	0	129	4.95	606	0.49	99	0	98		
18	West Texas VA HCS	Big Spring	TX	519	3	88	88	0	83	84	0	86	85	0	97	97	1	94	97	-3	6	na	2	na	673	49	301	55	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
18	El Paso VA HCS	El Paso	TX	756	3	86	91	-5	88	88	1	82	83	-1				97	98	-1	na	na	na	na	291	48	553	54	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
Rocky Mountain Network - VISN 19																					1763	60	311	65	7296	54	1553	56	0.96	2075	0.19	5299.00	0.00	98.00	0.06	NA		
19	VA Eastern Colorado HCS Denver, Pueblo	Denver	CO	554	1a	87	90	-3	87	90	-3	82	82	0	100	99	1	96	97	-1	351	58	125	63	1452	50	679	58	2.87	697	0	2472	0	99	0.06	99		
19	VAMC	Grand Junction	CO	575	2	92	91	0	87	90	-4	81	75	6	96	98	-1	97	98	-1	265	70	36	na	625	62	103	56	0	37	0	74	0	97	0	94		
19	VA Montana HCS	Fort Harrison	MT	436	2	87	90	-3	85	89	-4	84	83	1	96	96	0	96	98	-																		

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

				Section 5: Timeliness					Section 6: Patient Centered Domain Metrics																							
				Patient Safety Measures					Access to Care					Satisfaction with Inpatient Care																		
VISN	Facility Name	City	ST Station	Complexity	ICU risk adjusted Length of Stay	Insulin induced Hypoglycemia BS<45 mg/dL	Hospital Acquired Pressure Ulcers	Primary Care patients seen w/in 14d	Specialty Care patients seen w/in 14d	Communication with Nurses	Communication with Doctors	Responsiveness of Hospital Staff	Pain Management	Communication about Medication	Cleanliness of the Hospital Environment	Quietness of the Hospital Environment	Discharge Information	Overall Rating of Hospital	Willingness to Recommend													
					FR	FS	FT	FU	FV	FW	FX	FY	FZ	GA	GB	GC	GD	GE	GF	GG	GH	GI	GJ	GK	GL	GM	GN	GO	GP			
OMELOS	Rate	Rate	Pct	Pct	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score						
National										55090	72.3	54,922	76.3	30,533	59.9	35,373	62.9	30,093	63.2	54,888	71.1	54,279	52.4	48,517	85.1	54,275	66.1	54,521	70.4			
VA Heartland Network - VISN 15					0.25	1.15	2.0			3116	69.8	3103	74	1705	60	1990	61	1697	60	3101	69	3062	51.6	2686.0	84.6	3069.0	60.1	3082.0	63.5			
15	VA Eastern Kansas HCS Topeka Leavenworth	Topeka	# KS	589A5	1c	-0.11	2.06	1.69	0.8	93.90%	96.50%	603	75.1	601	75.6	337	67.9	369	68.0	327	62.6	603	75.6	593	62.5	511	84.9	594	69.3	594	70.2	
15	Robert J. Dole VAMC	Wichita	# KS	589A7	2	-0.52	0.26	4.1	98.60%	99.50%	348	68.1	346	73.9	207	60.9	255	63.2	189	56.7	344	70.1	341	53.9	296	84.5	348	63.9	345	63.5		
15	Harry S. Truman VAMC	Columbia	# MO	589A4	1c	-0.62	0.69	2.6	99.40%	93.30%	438	76.6	437	76.2	255	70.2	312	65.5	271	69.4	436	77.6	430	57.2	394	88.3	427	74.9	432	81.3		
15	VAMC	Kansas City	# MO	589	1c	0.34	1.85	1.9	90.80%	90.10%	457	71.0	454	73.1	250	64.2	288	66.0	254	59.8	455	69.9	450	52.4	401	84.2	449	60.9	453	65.2		
15	VAMC	Marion	# IL	657A5	2	-0.35	0	0.9	97.00%	93.90%	301	78.8	299	76.7	182	71.3	176	66.3	163	65.9	298	81.5	292	52.4	252	94.6	293	71.8	297	72.7		
15	John J. Pershing VAMC	Poplar Bluff	# MO	657A4	3	N/A	N/A	0.6	98.20%	90.80%	318	79.0	317	74.1	153	70.9	185	69.7	151	69.9	317	80.2	315	66.0	250	84.6	310	66.8	316	69.0		
15	St Louis VAMC St Louis, Jefferson Barracks	St. Louis	# MO	657	1a	0.87	1.04	2.8	97.40%	95.60%	651	62.0	649	70.5	322	46.0	408	53.2	343	52.4	648	60.8	641	40.9	584	80.0	648	46.8	645	50.5		
South Central VA Health Care Network - VISN 16					-0.19	0.81	2.3			4352	71.8	4342	76	2482	61	2924	63	2414	61	4335	69	4292	54.9	3932.0	83.6	4289.0	66.7	4311.0	71.0			
16	VAMC	Fayetteville	# AR	564	2	-0.24	0.7	1.9	96.40%	95.90%	413	76.6	410	82.1	200	70.4	256	66.2	221	66.8	410	80.6	403	50.6	366	84.2	410	74.5	410	80.7		
16	Central AR Veterans HCS Little Rock, N Little Rock	Little Rock	# AR	598	1b	-0.16	1.11	1.9	97.50%	93.50%	601	72.4	603	75.0	327	61.0	406	62.7	307	61.4	599	67.0	596	48.2	554	88.1	597	68.2	600	71.9		
16	VAMC	Alexandria	# LA	502	3	-0.85	3.31	0.9	97.10%	97.00%	320	78.0	319	79.1	176	65.9	214	68.9	169	65.5	318	75.0	313	67.8	281	83.0	316	67.1	317	67.5		
16	VAMC	New Orleans	# LA	629	2	N/A	N/A		97.00%	97.20%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		
16	Overton Brooks VAMC	Shreveport	# LA	667	1c	-0.68	0.42	2.5	98.70%	98.40%	440	72.7	439	75.4	227	62.8	283	62.1	223	60.7	437	65.5	437	63.1	402	82.8	431	65.2	434	70.8		
16	Gulf Coast Vets HCS	Biloxi	# MS	520	1c	-0.42	0.44	2.9	98.80%	97.50%	345	74.1	345	77.9	208	60.6	248	64.6	213	64.1	346	77.2	336	58.2	305	85.5	341	70.4	343	71.9		
16	G.V. Montgomery VAMC	Jackson	# MS	586	1b	-0.61	0.62	1.6	95.60%	96.50%	537	75.5	535	81.7	310	62.6	358	63.6	290	64.6	537	65.9	531	57.0	486	80.7	528	65.7	533	70.7		
16	VAMC	Muskogee	# OK	623	2	-0.42	0.8	2.6	94.80%	94.80%	422	77.8	421	79.4	260	69.6	271	67.2	258	65.7	419	76.5	413	59.3	374	88.0	414	74.3	416	76.8		
16	VAMC	Oklahoma City	# OK	635	1b	0.26	1.32	2.4	96.20%	97.00%	491	69.1	489	71.3	303	54.0	343	61.7	307	58.6	490	72.7	491	47.7	443	85.6	480	61.8	486	64.6		
16	Michael E. DeBakey VAMC	Houston	# TX	580	1a	-0.2	0.26	2.8	97.50%	94.90%	783	68.6	781	76.8	472	60.8	547	62.4	429	58.6	779	69.1	772	57.4	724	80.9	772	67.6	772	72.6		
VA Heart of Texas Health Care Network - VISN 17					-0.21	1.02	1.7			1627	69.3	1620	75.9	901.0	54.8	1087	63.7	840.0	61.7	1624.0	67.0	1595.0	55.4	1452.0	82.5	1610.0	62.1	1617.0	64.7			
17	VA North Texas HCS Sam Rayburn Memorial Veterans Center - Bonham	Dallas	# TX	549	1a	0.13	0.57	1.7	96.50%	97.50%	604	63.1	600	72.8	325	49.0	378	62.2	295	55.4	603	62.5	593	51.9	550	79.4	600	53.4	601	59.3		
17	South Texas Veterans HCS San Antonio Kerrville	San Antonio	# TX	671	1a	-0.16	1.53	2.3	97.10%	98.40%	553	73.7	553	79.2	328	56.7	383	65.7	280	63.6	554	72.5	545	55.3	479	85.5	545	68.3	550	68.2		
17	Ctrl Texas Veterans HCS Temple, Waco, Marlin (V17) (740) VA Texas Valley Coastal Bend HCS	Temple	# TX	674	1c	-0.93	0.45	1.0	95.90%	95.00%	470	77.2	467	80.3	249	64.0	327	68.2	265	69.9	467	69.8	457	62.0	424	83.6	465	73.4	466	73.7		
17	(V17) (740) VA Texas Valley Coastal Bend HCS	TX	740	Excl		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		
VA Southwest Health Care Network - VISN 18					-0.09	0.74	2.2			2372	70.5	2365	74	1330	58	1596	63	1285	64.8	2364.0	70.6	2335	48.9	2078.0	84.0	2331.0	68.5	2346.0	73.5			
18	Carl T. Hayden VAMC	Phoenix	# AZ	644	1c	0.17	0.73	1.6	79.00%	88.30%	475	65.7	473	73.3	244	54.5	339	61.5	256	64.9	473	64.1	471	47.9	409	84.1	469	60.5	471	66.3		
18	N Arizona VA HCS	Prescott	# AZ	649	3	-1	5.88	3.5	93.30%	96.80%	313	78.0	314	78.6	186	68.4	187	61.7	165	63.7	314	77.9	309	56.9	263	83.9	303	71.8	309	79.6		
18	S Arizona VA HCS	Tucson	# AZ	678	1a	-0.55	0.93	2.5	96.60%	95.20%	659	68.5	656	68.5	376	50.7	448	62.4	354	62.6	654	71.7	645	44.8	587	83.6	647	72.3	651	77.0		
18	New Mexico HCS	Albuquerque	# NM	501	1a	0.32	0.38	2.5	96.80%	94.80%	530	73.4	529	80.3	288	64.1	358	65.1	287	68.7	530	73.9	523	50.0	489	83.7	523	70.0	525	75.6		
18	Amarillo VA HCS	Amarillo	# TX	504	2	-0.22	0.98	1.3	96.00%	89.80%	387	74.9	385	75.4	235	63.6	261	65.4	219	63.2	385	74.0	379	53.8	323	90.2	381	72.3	382	78.0		
18	West Texas VA HCS	Big Spring	# TX	519	3	N/A	N/A	NA	95.80%	95.10%	8	NA	8	NA	3	NA	5	NA	5	NA	8	NA	8	NA	8	NA	8	NA	8	NA		
18	El Paso VA HCS	El Paso	# TX	756	3	N/A	N/A	NA	88.20%	93.60%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		
Rocky Mountain Network - VISN 19					-0.22	0.68	1.1			2105	73.4	2101.0	77.0	1140	64	1359	63.7	1148.0	65.7	2101	73.4	2078	53.2	1807.0	86.0	2074.0	65.2	2081.0	70.0			
19	VA Eastern Colorado HCS Denver, Pueblo	Denver	# CO	554	1a	0	0.67	0.9	93.90%	93.30%	477	73.3	476	73.8	255	64.3	317	65.8	277	67.2	477	68.0	474	54.3	420	85.2	476	59.7	474	62.4		
19	VAMC	Grand Junction	# CO	575	2	-0.37	1.52	0.2	98.70%	95.30%	311	82.3	311	83.4	162	69.9	191	68.4	155	68.9	311	77.2	307	57.9	263	86.1	301	74.0	301	75.9		
19	VA Montana HCS	Fort Harrison	# MT	436	2	-1.18	0	2.1	88.70%	87.80%	374	75.2	375	85.4	194	69.7	242	64.2	200	67.9	374	76.1	371	49.8	314	89.6	373	73.7	375	80.8		
19	VA Salt Lake City HCS	Salt Lake City	# UT	660	1b	-0.2	0.74	1.7	97.40%	97.80%	510	71.6	510	76.4	268	61.6	312	65.3	270	64.7	509	76.2	503	48.7	442	85.5	501	66.6	507	73.9		
19	VAMC	Cheyenne	# WY	442	2	-0.02	0	1.0	89.90%	92.60%	321	73.7	319	78.3	198	68.2	217	61.1	188	60.6	320	74.1	312	55.1	284	88.4	314	71.6	318	72.9		
19	VAMC	Sheridan	# WY	666	3	N/A	N/A	0.1	98.30%	98.40%	112	70.5	110	68.5	65	NA	81	NA	59	NA	110	80.7	111	58.5	85	NA	109	60.7	106	66.5		

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

																		Section 7. Efficient				
																		Ambulatory Care Sensitive Conditions Hospitalizations				
Satisfaction with Outpatient Care																						
																		Hospitalizations for all 12 Conditions	Hospitalizations for Congestive Heart Failure	Hospitalizations for Pneumonia		
VISN	Facility Name	City	ST	Station	Complexity	How Well Doctors/Nurses Communicate	Overall Rating of Personal Doctor/Nurse	Getting Needed Care	Overall Rating of VA Healthcare	Getting Care Quickly	Overall Rating of VA Specialist	Provider Wait Time 20 min or less	Hospitalizations for all 12 Conditions	Hospitalizations for Congestive Heart Failure	Hospitalizations for Pneumonia							
						GQ	GR	GS	GT	GU	GV	GW	GX	GY	GZ	HA	HB	HC	HD	HE	HF	HG
						N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	# per 1000 ACSC Patients	# per 1000 CHF Patients	# per 1000 Pneumonia Patients
National						191,116	66.8	193,668	68	188,996	47.6	219,205	54.7	173,998	46.6	115,740	63.4	216,579	75.5	29.9	117.9	214.4
VA Heartland Network - VISN 15						8953.0	69.5	9091.0	71.7	8990.0	53.3	10572	59	8213	51	5380	68	10427	78.6			
15	VA Eastern Kansas HCS Topeka Leavenworth	Topeka	KS	589A5	1c	1,397	71.8	1,418	74.1	1,428	53.8	1,688	60.0	1,275	49.9	870	67.6	1,668	81.4	34.6	95.5	257.1
15	Robert J. Dole VAMC	Wichita	KS	589A7	2	875	65.6	901	70.9	948	55.9	1,143	59.8	875	55.5	528	74.0	1,121	85.0	21.4	147.1	131.5
15	Harry S. Truman VAMC	Columbia	MO	589A4	1c	1,292	74.2	1,302	77.8	1,259	55.6	1,517	66.0	1,136	54.1	841	69.6	1,500	76.3	26.1	105.5	233.0
15	VAMC	Kansas City	MO	589	1c	1,038	71.3	1,055	71.2	1,015	57.5	1,219	63.2	937	54.1	583	69.0	1,210	75.5	25.5	106.3	222.4
15	VAMC	Marion	IL	657A5	2	1,911	65.5	1,943	67.0	1,944	51.1	2,241	54.8	1,751	48.0	1,113	65.4	2,209	84.5	33.6	90.3	219.3
15	John J. Pershing VAMC	Poplar Bluff	MO	657A4	3	1,145	70.1	1,169	72.1	1,113	54.2	1,303	60.1	1,044	57.6	609	59.8	1,285	83.2	61.1	263.7	196.6
15	St Louis VAMC St Louis, Jefferson Barracks	St. Louis	MO	657	1a	1,295	67.8	1,303	70.1	1,283	48.8	1,461	52.6	1,195	47.2	836	67.3	1,434	74.4	37.6	153.9	164.6
South Central VA Health Care Network - VISN 16						13771	68	13921	70	13388	48	15626	56	12271	46	7866	66	15449	67.8			
16	VAMC	Fayetteville	AR	564	2	1,741	72.4	1,764	73.7	1,652	59.6	1,935	65.2	1,494	59.0	990	70.2	1,909	85.8	35.0	130.8	291.2
16	Central AR Veterans HCS Little Rock, N Little Rock	Little Rock	AR	598	1b	1,695	64.5	1,707	68.2	1,682	46.7	1,941	55.4	1,533	44.7	1,024	68.1	1,924	69.7	33.4	123.8	343.9
16	VAMC	Alexandria	LA	502	3	1,049	76.7	1,068	76.5	962	52.3	1,177	59.8	878	51.4	547	63.7	1,155	63.1	32.8	206.3	245.7
16	VAMC	New Orleans	LA	629	2	1,383	72.8	1,381	74.8	1,365	47.9	1,530	56.6	1,287	45.6	831	64.1	1,511	68.9	15.4	78.5	110.6
16	Overton Brooks VAMC	Shreveport	LA	667	1c	1,034	71.5	1,062	73.9	962	49.1	1,161	59.4	899	46.9	556	65.3	1,138	66.1	34.8	115.7	204.8
16	Gulf Coast Vets HCS	Biloxi	MS	520	1c	1,673	67.3	1,691	68.8	1,698	45.8	1,862	56.6	1,548	42.7	1,129	66.3	1,848	79.3	22.5	118.3	208.3
16	G.V. Montgomery VAMC	Jackson	MS	586	1b	1,044	70.6	1,055	71.1	1,006	54.2	1,320	60.8	936	50.7	490	60.4	1,306	69.9	24.8	135.8	162.9
16	VAMC	Muskogee	OK	623	2	1,197	71.1	1,199	71.7	1,149	52.0	1,299	57.7	1,039	53.5	675	67.8	1,288	74.2	36.0	135.2	247.9
16	VAMC	Oklahoma City	OK	635	1b	1,313	64.2	1,333	68.4	1,338	42.8	1,552	52.1	1,283	42.0	694	66.2	1,534	70.2	31.9	87.1	277.7
16	Michael E. DeBakey VAMC	Houston	TX	580	1a	1,642	61.0	1,661	66.2	1,574	42.7	1,849	50.6	1,374	41.5	930	65.2	1,836	49.8	29.0	121.8	189.4
VA Heart of Texas Health Care Network - VISN 17						7428.0	67.2	7510.0	68.3	7562.0	47.7	8576.0	54.5	7080.0	46.5	4542	66.7	8455.0	70.4			
17	VA North Texas HCS Sam Rayburn Memorial Veterans Center - Bonham	Dallas	TX	549	1a	2,031	65.8	2,045	64.3	2,122	46.1	2,383	48.9	2,009	44.9	1,243	61.2	2,347	61.3	30.9	130.5	239.8
17	South Texas Veterans HCS# San Antonio Kerrville	San Antonio	TX	671	1a	1,966	70.3	1,984	71.1	1,994	49.5	2,275	58.4	1,885	45.2	1,237	71.8	2,248	78.1	31.6	127.1	256.8
17	Ctrl Texas Veterans HCS Temple, Waco, Marlin	Temple	TX	674	1c	2,003	65.6	2,020	70.5	1,909	50.0	2,212	58.6	1,788	50.4	1,231	68.4	2,185	75.8	29.9	118.7	223.3
17	(V17) (740) VA Texas Valley Coastal Bend HCS	TX	740	Excl		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0.0	0.0	0.0
VA Southwest Health Care Network - VISN 18						8304.0	66.6	8412.0	70.3	8510.0	45.1	9561.0	56.7	7884.0	42.9	5280	66.9	9416.0	76.9			
18	Carl T. Hayden VAMC	Phoenix	AZ	644	1c	1,730	64.5	1,756	68.2	1,755	44.6	1,945	52.6	1,689	42.7	1,098	66.0	1,921	74.5	32.1	98.6	206.0
18	N Arizona VA HCS	Prescott	AZ	649	3	1,046	65.2	1,057	67.1	1,026	42.1	1,164	52.5	954	46.3	555	67.6	1,139	81.9	34.7	110.2	240.9
18	S Arizona VA HCS	Tucson	AZ	678	1a	1,603	65.2	1,640	71.2	1,731	44.5	1,894	60.8	1,579	43.5	1,160	67.1	1,861	80.9	29.3	100.1	206.1
18	New Mexico HCS	Albuquerque	NM	501	1a	1,321	69.0	1,331	71.9	1,365	45.1	1,554	59.3	1,278	42.0	818	64.0	1,531	78.9	23.4	102.4	198.9
18	Amarillo VA HCS	Amarillo	TX	504	2	1,046	69.6	1,053	72.5	1,052	53.0	1,186	60.7	950	49.1	738	73.4	1,171	73.9	39.0	174.3	285.0
18	West Texas VA HCS	Big Spring	TX	519	3	781	63.5	796	63.7	823	45.6	974	52.3	764	44.0	390	69.6	958	71.4	26.0	294.8	159.6
18	El Paso VA HCS	El Paso	TX	756	3	777	68.5	779	72.3	758	42.1	844	53.5	670	35.5	521	68.2	835	69.9	47.3	294.8	465.3
Rocky Mountain Network - VISN 19						7708.0	70.2	7811.0	73.7	7904.0	48.5	8849.0	57.8	7372.0	46.4	4502	66.0	8729.0	81.7			
19	VA Eastern Colorado HCS Denver, Pueblo	Denver	CO	554	1a	1,835	67.9	1,862	71.3	1,935	44.2	2,131	54.2	1,823	43.4	1,161	63.1	2,103	79.2	26.5	112.9	172.6
19	VAMC	Grand Junction	CO	575	2	664	71.8	679	76.6	643	58.1	728	62.6	590	59.8	393	66.2	715	89.7	40.9	294.8	322.9
19	VA Montana HCS	Fort Harrison	MT	436	2	2,076	70.0	2,100	75.1	2,064	48.5	2,340	57.3	1,927	44.1	1,070	67.1	2,314	86.5	39.5	147.3	239.3
19	VA Salt Lake City HCS	Salt Lake City	UT	660	1b	1,487	72.8	1,490	76.4	1,544	53.1	1,727	62.7	1,440	48.3	918	69.7	1,701	80.8	24.2	108.2	208.8
19	VAMC	Cheyenne	WY	442	2	1,010	70.7	1,036	73.9	1,038	48.8	1,172	60.3	957	46.0	650	68.3	1,151	83.0	32.6	116.5	245.4
19	VAMC	Sheridan	WY	666	3	636	72.2	644	72.6	680	52.6	751	56.2	635	55.7	310	68.9	745	84.4	34.7	294.8	186.4

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

Section I: Services, Staffing, Treatment Volumes and Accreditation

				Utilization																							Outpatient		Medical Procedures						
Available In-House Services				Acute Inpatient: Medical/Surgical						Acute Inpatient: Mental Health						Visits		Inpatient and Outpatient Medical Procedures																	
Column Designator				A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA					
VISN	Facility Name	City	ST Station	Complexity	Acute Medical/Surgical	Acute Mental Health	Intensive Care Unit	Emergency Dept	Urgent Care Clinics	Community Living Center	Spinal Cord Injury & Disorders Unit	Polytrauma system	Domiciliary Care	Medical/Surgical Hospital Discharges	Medical/Surgical Hospital Discharges	Medical/Surgical LOS	Bed Days of Care	Facility Unique Patients	Mental Health Hospital Discharges	Unique Mental Health Hospital Discharges	Mental Health LOS	Mental Health Bed Days of Care	Primary Care Outpatient Visits	Specialty Care Outpatient Visits	Upper GI	Colonoscopy	Sigmoidoscopy	Bronchoscopy	ENT Endoscopy	Coronary Angiography	Percutaneous Coronary Intervention				
					yes/no	yes/no	yes/no	yes/no	yes/no	yes/no	yes/no	Type	yes/no	#	#/1000 Unique Patients	Avg # Days	#/1000 Unique Patients	# Unique Patients	#	#/1000 Unique Patients	# Days	#/1000 Unique Patients	#	#	#	#	#	#	#	#	#				
National														492,506	83.3	5.2	433.7	5,911,885	87,124	14.7	8.5	124.7	12,680,472	37,926,203	113,853	234,265	12,587	11,744	79,383	40,031	13,207				
Northwest Network - VISN 20																																			
20	Alaska VA HCS and Regional Office	Anchorage	# AK	463	3	No	No	No	No	No	No	PPOC	Yes	-	-	-	-	18,849	-	-	-	-	35,453	61,406	5	468	-	-	-	-	-				
20	VAMC	Boise	# ID	531	2	Yes	Yes	Yes	Yes	Yes	No	PSCT	Yes	2,420	88.4	3.2	283	27,363	446	16.3	4.5	74	76,116	148,811	1,115	1,824	86	54	99	-	-				
20	VAMC	Portland	# OR	648	1a	Yes	Yes	Yes	Yes	No	Yes	PSCT	Yes	9,048	109.6	4.6	507	82,580	1,029	12.5	5.7	71	112,976	420,072	1,349	2,494	160	187	2,791	700	190				
20	VA Roseburg HCS	Roseburg	# OR	653	3	Yes	Yes	No	Yes	No	Yes	PPOC	Yes	834	29.7	3.4	102	28,101	542	19.3	7.2	139	42,521	110,144	926	2,115	102	17	256	-	-				
20	Southern Oregon Rehab Ctr & Clinics	White City	# OR	692	3	No	No	No	No	No	No	PPOC	Yes	-	-	-	-	17,130	-	-	-	-	46,243	107,911	-	-	-	-	117	-	-				
20	VA Puget Sound HCS Seattle, American Lake	Seattle	# WA	663	1a	Yes	Yes	Yes	Yes	Yes	Yes	PNS PPOC	Yes	5,655	60.4	5.1	306	93,609	1,115	11.9	8.4	100	158,982	514,776	1,557	1,812	187	145	971	718	157				
20	VAMC	Spokane	# WA	668	3	Yes	Yes	Yes	Yes	Yes	No	PPOC	No	1,196	39.5	5.2	204	30,271	319	10.5	8.1	86	63,165	149,563	626	1,119	38	21	-	-	-				
20	Jonathan M. Wainwright Memorial VA Medical Center	Walla Walla	# WA	687	3	No	No	No	No	No	No	PPOC	Yes	-	-	-	-	18,784	-	-	-	-	34,341	54,933	297	681	6	-	-	-	-				
Sierra Pacific Network - VISN 21																																			
21	VA Cntrl California HCS	Fresno	# CA	570	2	Yes	Yes	Yes	Yes	No	Yes	PPOC	No	3,100	107.0	4.0	425	28,974	575	19.8	4.3	86	72,853	158,184	742	1,376	15	34	108	-	-				
21	VA Northern California HCS† Martinez, Sacramento	Martinez, East Bay	# CA	612	1c	Yes	Yes	Yes	Yes	Yes	No	PSCT	No	3,775	43.1	3.6	154	87,525	481	5.5	4.9	27	135,135	478,522	1,500	3,002	104	95	1,166	192	-				
21	VA Palo Alto HCS PaloAlto, Livermore, MenloPk	Palo Alto	# CA	640	1a	Yes	Yes	Yes	Yes	Yes	Yes	PRC PTRP	Yes	4,991	74.4	5.7	420	67,118	1,234	18.4	14.6	268	125,099	393,744	1,803	3,257	132	138	1,334	101	54				
21	VAMC	San Francisco	# CA	662	1a	Yes	Yes	Yes	Yes	Yes	No	PSCT	No	4,730	74.9	5.9	445	63,160	248	3.9	10.1	40	73,470	301,218	931	1,737	72	60	705	488	342				
21	VA Pacific Islands HCS	Honolulu	# HI	459	3	No	Yes	No	No	Yes	No	PPOC	Yes	-	-	-	-	29,052	302	10.4	10.6	110	53,174	106,052	277	1,145	10	-	-	-	-				
21	VA Sierra Nevada HCS	Reno	# NV	654	2	Yes	Yes	Yes	Yes	Yes	No	PPOC	No	3,418	111.8	4.1	460	30,562	682	22.3	6.0	134	61,736	158,351	547	1,255	10	84	24	218	11				
21	Manila	PI	PI	358		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA			
Desert Pacific Healthcare Network - VISN 22																																			
22	VA Loma Linda HCS	Loma Linda	# CA	605	1b	Yes	Yes	Yes	Yes	No	Yes	PSCT	No	6,315	91.8	5.8	529	68,821	1,332	19.4	6.4	124	174,394	406,244	1,785	1,775	1,123	83	926	412	83				
22	VA Long Beach HCS	Long Beach	# CA	600	1b	Yes	Yes	Yes	Yes	Yes	Yes	PSCT	No	5,849	112.3	4.8	534	52,087	674	12.9	12.9	167	122,068	378,586	965	2,132	610	193	677	392	74				
22	VA Greater Los Angeles HCS (West LA, Sepulveda)	Los Angeles	# CA	691	1a	Yes	Yes	Yes	Yes	No	No	PNS	No	6,361	74.4	6.2	461	85,540	801	9.4	16.9	159	221,543	655,909	754	1,320	96	165	869	537	122				
22	VA San Diego HCS	San Diego	# CA	664	1a	Yes	Yes	Yes	Yes	No	Yes	PSCT	No	5,673	74.6	4.5	332	76,028	1,248	16.4	16.5	271	112,664	471,502	1,016	2,047	733	96	1,035	483	205				
22	VA Southern Nevada HCS	Las Vegas	# NV	593	2	Yes	Yes	Yes	Yes	No	No	PPOC	No	3,315	70.9	4.1	289	46,753	68	1.5	6.7	10	99,251	248,666	562	728	24	33	528	93	7				
VA Midwest Health Care Network - VISN 23																																			
23	VA Nebraska Western Iowa HCS† Omaha, Grand Is, Lincoln	Omaha	# NE	636	1c	Yes	Yes	Yes	Yes	Yes	No	PSCT	Yes	4,208	75.9	4.4	334	55,441	512	9.2	7.3	67	100,550	297,099	983	1,979	479	156	674	386	162				
23	VA Central Iowa HCS DesMoines, Knoxville	Des Moines	# IA	636A6	2	Yes	Yes	Yes	Yes	No	Yes	PSCT	Yes	1,881	52.7	5.3	280	35,683	368	10.3	7.1	73	65,384	169,539	576	1,187	55	55	104	174	-				
23	VAMC	Iowa City	# IA	636A8	1c	Yes	Yes	Yes	Yes	No	No	PSCT	No	2,830	54.0	4.9	267	52,426	524	10.0	5.6	56	69,690	182,359	988	2,121	22	97	1,180	389	113				
23	VAMC	Minneapolis	# MN	618	1a	Yes	Yes	Yes	Yes	No	Yes	PRC PTRP	No	7,057	73.2	4.6	335	96,366	524	5.4	7.6	41	142,526	449,821	1,586	2,514	379	159	1,489	-	-				
23	VAMC	St. Cloud	# MN	656	3	No	Yes	No	No	Yes	No	PSCT	Yes	-	-	-	-	38,775	610	15.7	3.3	52	64,476	230,240	620	1,830	17	-	-	822	207				
23	VAMC	Fargo	# ND	437	2	Yes	Yes	Yes	Yes	No	Yes	PPOC	No	1,583	50.1	4.1	207	31,575	279	8.8	10.2	90	58,548	114,773	805	1,656	52	29	339	-	-				
23	VA Black Hills HCS Ft Meade Hot Springs	Fort Meade	# SD	568	3	Yes	Yes	Yes	Yes	Yes	No	PSCT	Yes	1,726	82.3	3.6	300	20,968	221	10.5	9.1	96	44,494	118,062	276	732	18	21	-	-	-				
23	VAMC	Sioux Falls	# SD	438	2	Yes	Yes	Yes	Yes	No	Yes	PSCT	No	1,854	65.4	4.3	280	28,369	254	9.0	4.9	44	58,274	119,878	621	1,137	31	29	489	-	-				

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

Data for FY2012																																	
			Radiology			Community Living Centers																											
			Imaging Services Performed In house			CLC Services															CLC Metrics												
			CT scans	MRI scans	Mammography	Average Daily Census (ADC)	Unique Residents	Long Stay Dementia Care (42)	Long Stay Continuing Care (44)	Long Stay Mental Health Recovery (45)	Long Stay Spinal Cord Injury and Disorders (46)	Respite Care (47)	Short Stay Rehabilitation (64)	Short Stay Resorative Care (66)	Short Stay Continuing Care for those Awaiting Placement	Short Stay Mental Health Recovery(68)	Short Stay Dementia Care (69)	Geriatric Evaluation and Management (GEM) - (81)	Short Stay Skilled Nursing Care (95)	Hospice (may exceed 90 days) (96)	Artifact of culture change metric Total Score	Artifact of culture change metric Percent Increase	Unannounced survey outcomes: # of A-G findings	Unannounced survey outcomes: # of H-L findings	IV infections	Urinary Tract Infections	Consistent Assignment - Long Stay	Consistent Assignment - Short Stay					
Column Designator	AB	AC	AD	AE	AF	AG	AH	AI	AJ	AK	AL	AM	AN	AO	AP	AQ	AR	AS	AZ	BA	BB	BC	BD	BE	BF	BG							
VISN	Facility Name	City	ST	Station	Complexity	#	#	#	#	#	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	Pct	#	Pct	#	#	#	#	Pct	Pct					
National						1,289,231	562,500	159,153																									
Northwest Network - VISN 20																																	
20	Alaska VA HCS and Regional Office	Anchorage	# AK	463	3	2,375	2,129	0	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA				
20	VAMC	Boise	# ID	531	2	6,877	2,360	0	23.31	242	0%	7%	0%	0%	0%	57%	0%	0%	0%	0%	0%	0%	0%	0%	1.0	1.0	17%	100%					
20	VAMC	Portland	# OR	648	1a	17,454	5,573	0	74.46	604	0%	2%	0%	0%	10%	37%	0%	0%	0%	0%	0%	0%	0%	1.0	1.0	0%	15%						
20	VA Roseburg HCS	Roseburg	# OR	653	3	3,241	2,651	355	34.10	179	13%	3%	0%	0%	0%	33%	4%	4%	0%	1%	7%	10%	24%	315	7.14%	7	0	0.0	2.0	0%	41%		
20	Southern Oregon Rehab Ctr & Clinics	White City	# OR	692	3	975	0	0	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA			
20	VA Puget Sound HCS Seattle, American Lake	Seattle	# WA	663	1a	14,125	6,317	0	31.36 55.06	278 162	0% 17%	13% 27%	0% 0%	0% 0%	15% 19%	24% 11%	0% 0%	0% 0%	0% 0%	0% 3%	1% 1%	27% 1%	20% 22%	289 302	12.89% 13.11%	13 6	0 0	0.0 0.0	0.0 0.0	0% 0%	13% 14%		
20	VAMC	Spokane	# WA	668	3	6,694	2,597	293	26.07	262	0%	8%	0%	0%	13%	29%	0%	5%	0%	0%	0%	24%	21%	297	12.93%	3	0	1.0	1.0	0%	22%		
20	Jonathan M. Wainwright Memorial VA Medical Center	Walla Walla	# WA	687	3	0	14	0	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA			
Sierra Pacific Network - VISN 21																																	
21	VA Cntrl California HCS	Fresno	# CA	570	2	7,656	2,462	33	42.21	295	0%	13%	0%	0%	22%	27%	0%	0%	0%	0%	0%	13%	24%	336	2.13%	7	0	0.0	5.0	*	*		
21	VA Northern California HCS† Martinez, Sacramento	Martinez, East Bay	# CA	612	1c	13,081	7,143	2,399	109.54	888	0%	13%	0%	0%	14%	25%	4%	4%	0%	0%	0%	29%	12%	398	9.64%	8	0	2.0	14.0	0%	0%		
21	VA Palo Alto HCS PaloAlto, Livermore, MenloPk	Palo Alto	# CA	640	1a	15,277	7,539	46	36.59 83.85 151.34	389 197 677	1% 6% 4%	7% 47% 4%	10% 0% 2%	0% 7% 4%	1% 2% 20%	0% 0% 0%	10% 22% 13%	0% 0% 0%	2% 2% 0%	0% 0% 17%	0% 0% 1%	1% 2% 0%	18% 7% 8%	62% 4% 20%	279 348 256	1.09% 6.75% 15.32%	9 10 2	0 0 0	3 2 3	2 0 0	0% 20.9% 0%	42.9% * 0%	
21	VAMC	San Francisco	# CA	662	1a	9,636	4,771	175	96.54	328	7%	24%	4%	0%	19%	12%	1%	2%	1%	0%	0%	8%	23%	329	17.50%	10	0	0.0	1.0	*	*		
21	VA Pacific Islands HCS	Honolulu	# HI	459	3	1,147	1	845	47.99	260	0%	23%	0%	0%	19%	23%	0%	0%	0%	0%	0%	12%	22%	240	5.73%	11	0	1.0	2.0	*	*		
21	VA Sierra Nevada HCS	Reno	# NV	654	2	8,557	3,247	0	56.36	392	0%	26%	0%	0%	7%	19%	1%	9%	0%	0%	0%	14%	25%	276	0.73%	13	0	0.0	5.0	0%	37%		
21	Manila	PI	PI	358		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		
Desert Pacific Healthcare Network - VISN 22																																	
22	VA Loma Linda HCS	Loma Linda	# CA	605	1b	14,809	6,740	3,967	64.84	649	2%	12%	0%	0%	7%	31%	0%	1%	0%	0%	0%	19%	29%	304	11.36%	10	1	4.0	3.0	*	*		
22	VA Long Beach HCS	Long Beach	# CA	600	1b	10,657	5,535	1,754	67.60	459	0%	18%	0%	0%	4%	10%	0%	5%	0%	0%	0%	35%	27%	305	8.16%	10	0	1.0	10.0	0%	37%		
22	VA Greater Los Angeles HCS (West LA, Sepulveda)	Los Angeles	# CA	691	1a	11,829	11,257	1,764	146.63 32.85	306 174	5% 6%	62% 11%	6% 1%	0% 1%	1% 2%	16% 29%	0% 0%	2% 3%	0% 0%	1% 1%	0% 0%	7% 13%	0% 1%	301 320	12.73% 10.34%	10 6	1 0	5.0 34.0	7.7% 0%	20% *			
22	VA San Diego HCS	San Diego	# CA	664	1a	10,914	7,902	2,186	27.93	388	0%	6%	0%	0%	0%	17%	0%	4%	0%	0%	0%	29%	43%	304	4.47%	4	0	4.0	4.0	*	*		
22	VA Southern Nevada HCS	Las Vegas	# NV	593	2	13,869	6,279	2,211	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		
VA Midwest Health Care Network - VISN 23																																	
23	VA Nebraska Western Iowa HCS† Omaha, Grand Is, Lincoln	Omaha	# NE	636	1c	12,827	5,402	683	35.92	282	0%	13%	0%	0%	5%	42%	0%	6%	0%	0%	0%	16%	17%	n/a 316	n/a 1.28%	n/a 2	n/a 0	0.0	2.0	n/a *	n/a 0%		
23	VA Central Iowa HCS DesMoines, Knoxville	Des Moines	# IA	636A6	2	6,606	2,279	483	106.81	460	3%	7%	7%	0%	6%	7%	23%	3%	2%	1%	0%	17%	23%	353 n/a	n/a 24.73%	9 n/a	2 n/a	0.0	6.0	n/a n/a	0% n/a	10% n/a	
23	VAMC	Iowa City	# IA	636A8	1c	11,009	4,186	8	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		
23	VAMC	Minneapolis	# MN	618	1a	16,496	6,276	545	64.15	594	0%	16%	0%	0%	9%	36%	0%	11%	0%	0%	0%	12%	16%	318	8.90%	3	0	7.0	0.0	25%	60%		
23	VAMC	St. Cloud	# MN	656	3	3,757	1,014	185	212.66	332	19%	67%	14%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	281	14.23%	4	0	0.0	21.0	3%	42%		
23	VAMC	Fargo	# ND	437	2	4,947	3,094	0	31.26	434	0%	4%	0%	1%	5%	34%	0%	12%	0%	0%	0%	26%	18%	354	5.99%	5	0	0.0	0.0	0%	37%		
23	VA Black Hills HCS Ft Meade Hot Springs	Fort Meade	# SD	568	3	4,620	2,330	406	53.39 5.42	400	82%	4%	0%	10% 4%	1% 0%	0% 0%	6% 11%	28% 21%	0% 0%	6% 0%	1% 0%	0% 0%	6% 0%	17% 46%	23% 18%	399 292	6.68% 5.42%	6 3	0 0	1 0	4 1	0% *	16.7% 100%
23	VAMC	Sioux Falls	# SD	438	2	5,044	2,644	534	56.99	594	0%	16%	0%	0%	9%	36%	0%	11%	0%	0%	0%	12%	16%	299	2.40%	7	0	1.0	6.0	100%	100%		

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

				Section 5: Timeliness					Section 6: Patient Centered Domain Metrics																					
				Patient Safety Measures					Access to Care																					
									Satisfaction with Inpatient Care																					
				ICU risk adjusted length of stay	Insulin induced Hypoglycemia BS<45 mg/dL	Hospital Acquired Pressure Ulcers	Primary Care patients seen w/in 14d	Specialty Care patients seen w/in 14d	Communication with Nurses	Communication with Doctors	Responsiveness of Hospital Staff	Pain Management	Communication about Medication	Cleanliness of the Hospital Environment	Quietness of the Hospital Environment	Discharge Information	Overall Rating of Hospital	Willingness to Recommend												
Column Designator	FR	FS	FT	FU	FV	FW	FX	FY	FZ	GA	GB	GC	GD	GE	GF	GG	GH	GI	GJ	GK	GL	GM	GN	GO	GP					
VISN	Facility Name	City	ST	Station	Complexity	OMELOS	Rate	Rate	Pct	Pct	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score				
National											55090	72.3	54,922	76.3	30,533	59.9	35,373	62.9	30,093	63.2	54,888	71.1	54,279	52.4	48,517	85.1	54,275	66.1	54,521	70.4
Northwest Network - VISN 20						-0.34	0.84	2.5			2211	75.2	2202	78	1206	63	1434	66.3	1160.0	70.4	2197.0	77.5	2172.0	49.1	1922.0	86.5	2180	67.5	2184.0	73.1
20	Alaska VA HCS and Regional Office	Anchorage	# AK	463	3	N/A	N/A	NA	95.10%	95.40%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
20	VAMC	Boise	# ID	531	2	-0.79	0.33	NA	99.50%	95.40%	388	77.6	387	81.8	230	68.5	273	69.8	179	69.4	388	83.3	382	59.1	335	86.7	382	75.6	382	78.3
20	VAMC	Portland	# OR	648	1a	-0.53	0.5	1.9	89.00%	91.60%	655	76.1	653	78.1	341	61.1	415	66.3	338	72.1	649	78.6	648	46.7	580	86.0	650	68.8	649	75.2
20	VA Roseburg HCS	Roseburg	# OR	653	3	N/A	N/A	2.5	91.00%	92.90%	307	78.0	303	81.2	155	66.7	176	68.0	164	70.3	303	88.8	295	65.0	257	86.1	302	66.6	302	71.9
20	Southern Oregon Rehab Ctr & Clinics	White City	# OR	692	3	N/A	N/A	0.5	98.60%	99.40%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
20	VA Puget Sound HCS Seattle, American Lake	Seattle	# WA	663	1a	0.06	1.26	3.3	91.20%	91.30%	536	70.8	533	77.1	302	58.2	373	63.4	286	69.2	532	70.5	527	45.4	484	87.1	528	60.1	529	67.4
20	VAMC	Spokane	# WA	668	3	-1.26	0.47	0.5	98.00%	92.70%	325	82.1	325	79.2	179	79.8	198	76.2	193	66.2	325	88.2	320	56.0	268	89.9	318	79.7	322	80.0
20	Jonathan M. Wainwright Memorial VA Medical Center	Walla Walla	# WA	687	3	N/A	N/A		96.00%	97.10%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
Sierra Pacific Network - VISN 21						-0.34	0.68	1.6			2363	71.6	2355	77	1311	60	1520	64.7	1318.0	64.8	2358.0	76.8	2322	49.4	2049.0	85.5	2316	71.7	2328	76.7
21	VA Cntrl California HCS	Fresno	# CA	570	2	-0.53	0.49	1.1	93.10%	88.40%	483	72.4	480	73.7	284	57.6	283	66.4	254	59.5	480	72.8	472	49.2	411	84.6	472	67.4	473	70.4
21	VA Northern California HCS† Martinez, Sacramento	Martinez, East Bay	# CA	612	1c	0.03	0.9	0.8	95.10%	90.80%	467	75.5	465	80.4	220	64.1	282	64.8	255	66.4	468	86.1	462	53.7	414	86.9	461	75.8	461	78.6
21	VA Palo Alto HCS PaloAlto, Livermore, MenloPk	Palo Alto	# CA	640	1a	-0.08	0.49	1.4	91.50%	91.30%	536	74.3	535	78.8	307	62.9	376	66.5	309	69.9	532	73.0	528	48.0	467	86.7	527	76.9	532	83.9
21	VAMC	San Francisco	# CA	662	1a	-0.55	1.25	3.0	88.80%	93.10%	462	68.8	462	77.3	265	55.7	313	64.7	262	64.1	466	77.5	457	49.9	403	85.9	452	68.3	456	73.0
21	VA Pacific Islands HCS	Honolulu	# HI	459	3	N/A	N/A	NA	93.40%	98.00%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
21	VA Sierra Nevada HCS	Reno	# NV	654	2	-0.4	0.49	1.1	89.10%	92.00%	415	67.4	413	70.1	237	57.4	267	63.4	239	59.8	412	75.5	403	46.2	355	82.6	404	68.6	406	72.6
21	Manila	PI	PI	358		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	
Desert Pacific Healthcare Network - VISN 22						-0.31	1.02	2.0			2652	68	2644	75	1528	57	1707	61	1493	60	2638	66	2627	45	2410	84	2609	64	2624	70
22	VA Loma Linda HCS	Loma Linda	# CA	605	1b	-0.31	2.06	2.1	95.80%	95.50%	597	71	592	76	337	57	385	64	323	67	591	69	587	48	535	86	583	69	586	74
22	VA Long Beach HCS	Long Beach	# CA	600	1b	-0.21	0.35	2.2	99.80%	97.80%	563	66	561	74	326	49	340	56	301	55	559	61	560	42	514	80	554	62	558	69
22	VA Greater Los Angeles HCS (West LA, Sepulveda)	Los Angeles	# CA	691	1a	-0.59	0.84	2.3	95.40%	94.40%	520	63	518	75	300	52	359	56	318	55	519	64	516	45	468	83	516	59	516	64
22	VA San Diego HCS	San Diego	# CA	664	1a	-0.13	0.49	1.5	93.40%	95.80%	514	74	514	75	300	68	337	69	294	66	512	69	508	42	471	86	505	67	507	73
22	VA Southern Nevada HCS	Las Vegas	# NV	593	2	N/A	N/A	1.4	91.10%	95.60%	458	68	459	75	266	61	286	62	258	60	457	69	456	54	424	83	451	62	457	71
VA Midwest Health Care Network - VISN 23						-0.95	0.59	1.6			3077	74	3067	74	1808	65	2038	64	1686	66	3065	77	3033	53	2655	88	3035	70	3039	73
23	VA Nebraska Western Iowa HCS† Omaha, Grand Is, Lincoln	Omaha	# NE	636	1c	-0.49	0.99	NA	92.20%	93.40%	481	73	481	74	295	65	325	63	268	68	480	78	474	54	400	89	474	68	473	70
23	VA Central Iowa HCS DesMoines, Knoxville	Des Moines	# IA	636A6	2	0.02	0.53	0.7	90.60%	92.80%	345	74	344	75	208	61	228	62	185	66	343	75	343	47	286	86	342	66	343	70
23	VAMC	Iowa City	# IA	636A8	1c	-0.37	0.87	4.2	95.60%	90.70%	407	73	406	74	226	66	274	62	224	62	402	78	404	62	362	87	408	70	405	74
23	VAMC	Minneapolis	# MN	618	1a	-1.9	0.38	1.5	94.50%	94.90%	677	74	674	74	401	62	469	66	390	65	675	74	666	47	593	89	666	72	666	76
23	VAMC	St. Cloud	# MN	656	3	N/A	N/A	1.7	96.20%	89.40%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
23	VAMC	Fargo	# ND	437	2	-1.09	0.25	1.4	95.20%	91.60%	355	79	355	70	201	71	245	64	202	69	357	85	354	64	304	87	348	70	351	76
23	VA Black Hills HCS Ft Meade Hot Springs	Fort Meade	# SD	568	3	-0.64	0.44	0.3	92.20%	90.40%	444	78	442	75	262	75	258	67	205	73	442	85	438	63	389	92	439	78	442	79
23	VAMC	Sioux Falls	# SD	438	2	-0.74	0.78	1.6	92.80%	87.20%	366	71	365	70	217	65	240	61	212	63	366	69	354	48	322	86	358	64	359	70.5

are not reported for fewer than 100 surveys

* Scores are not reported for fewer than 100 surveys

Data for FY2012

The narrative in this report is essential for the interpretation of the tabular data.

															Section 7. Efficient							
															Satisfaction with Outpatient Care			Ambulatory Care Sensitive Conditions Hospitalizations				
VISN	Facility Name	City	ST	Station	Complexity	How Well Doctors/Nurses Communicate	Overall Rating of Personal Doctor/Nurse	Getting Needed Care	Overall Rating of VA Healthcare	Getting Care Quickly	Overall Rating of VA Specialist	Provider Wait Time 20 min or less	Hospitalizations for all 12 Conditions	Hospitalizations for Congestive Heart Failure	Hospitalizations for Pneumonia							
						GQ	GR	GS	GT	GU	GV	GW	GX	GY	GZ	HA	HB	HC	HD	HE	HF	HG
						N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	N	*Score	# per 1000 ACSC Patients	# per 1000 CHF Patients	# per 1000 Pneumonia Patients
National						191,116	66.8	193,668	68	188,996	47.6	219,205	54.7	173,998	46.6	115,740	63.4	216,579	75.5	29.9	117.9	214.4
Northwest Network - VISN 20						7967	69.2	8091.0	70.2	8208.0	49.9	9082	56.0	7511.0	47.9	5005	68.8	8945	81.8			
20	Alaska VA HCS and Regional Office	Anchorage	# AK	463	3	530	76.2	529	74.8	548	51.3	584	59.4	515	48.4	317	68.6	580	89.4	74.8	229.0	369.0
20	VAMC	Boise	# ID	531	2	854	76.4	865	76.9	855	59.6	951	63.0	769	58.0	526	77.3	934	85.5	31.9	137.2	200.0
20	VAMC	Portland	# OR	648	1a	1,917	70.6	1,962	71.5	1,940	50.9	2,147	58.8	1,770	49.3	1,206	70.0	2,131	82.6	40.9	133.9	191.4
20	VA Roseburg HCS	Roseburg	# OR	653	3	906	62.9	936	60.9	967	42.7	1,067	43.4	891	41.0	626	63.5	1,041	81.7	41.1	159.8	185.7
20	Southern Oregon Rehab Ctr & Clinics	White City	# OR	692	3	496	65.1	508	62.4	519	41.4	582	44.6	456	39.2	286	64.7	568	77.0	18.8	109.5	120.1
20	VA Puget Sound HCS Seattle, American Lake	Seattle	# WA	663	1a	1,617	69.1	1,633	70.2	1,701	50.8	1,844	56.8	1,582	47.2	1,119	68.2	1,828	79.6	29.2	110.0	183.2
20	VAMC	Spokane	# WA	668	3	782	62.9	785	67.6	828	45.5	929	55.3	766	45.7	490	66.4	902	81.6	29.7	141.5	172.6
20	Jonathan M. Wainwright Memorial VA Medical Center	Walla Walla	# WA	687	3	865	62.7	873	66.5	850	46.3	978	50.3	762	48.3	435	65.2	961	86.0	20.0	130.3	148.4
Sierra Pacific Network - VISN 21						9763	71.7	9908.0	73.8	9841.0	52.7	10883	62.1	9177.0	50.5	6611.0	70.3	10747	82.7			
21	VA Cntrl California HCS	Fresno	# CA	570	2	843	71.2	862	72.1	847	55.6	954	61.5	796	55.9	566	70.2	943	74.9	30.3	114.8	222.3
21	VA Northern California HCS† Martinez, Sacramento	Martinez, East Bay	# CA	612	1c	2,877	67.6	2,929	68.1	2,925	50.4	3,166	57.9	2,725	46.9	1,984	70.4	3,125	84.9	36.9	117.0	241.5
21	VA Palo Alto HCS PaloAlto, Livermore, MenloPk	Palo Alto	# CA	640	1a	2,827	76.2	2,854	78.8	2,727	57.0	3,051	67.0	2,536	54.0	1,897	72.8	3,011	83.8	28.5	118.8	168.5
21	VAMC	San Francisco	# CA	662	1a	1,431	72.8	1,449	76.6	1,466	50.9	1,611	64.8	1,412	48.2	989	68.1	1,592	78.7	27.0	102.0	244.9
21	VA Pacific Islands HCS	Honolulu	# HI	459	3	862	73.7	884	77.8	915	49.9	1,045	60.3	842	48.8	569	71.6	1,021	84.2	44.1	130.6	150.3
21	VA Sierra Nevada HCS	Reno	# NV	654	2	919	69.8	926	73.4	958	49.4	1,052	60.3	863	49.9	604	67.6	1,051	82.2	34.0	89.2	238.3
21	Manila	PI	PI	358		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Desert Pacific Healthcare Network - VISN 22						7754	69.6	7846.0	72.5	8017.0	47.5	8848	57.9	7533.0	44.7	5188.0	65.3	8734	73			
22	VA Loma Linda HCS	Loma Linda	# CA	605	1b	1552	70.7	1564	76.8	1474	49.6	1686	65.2	1400	47.9	935	66.5	1658	70	27.6	110.3	246.2
22	VA Long Beach HCS	Long Beach	# CA	600	1b	792	68.3	803	68.5	847	45.5	932	55.8	813	46.8	539	66.7	928	67	41.5	127.1	307.5
22	VA Greater Los Angeles HCS (West LA, Sepulveda)	Los Angeles	# CA	691	1a	2296	69.2	2323	71.7	2393	45.2	2682	52.4	2219	41.2	1493	60.9	2636	66	27.8	138.4	218.8
22	VA San Diego HCS	San Diego	# CA	664	1a	1490	74.5	1527	76	1616	51.1	1752	61.6	1501	47.7	1068	69	1737	79	33.2	117.5	170.3
22	VA Southern Nevada HCS	Las Vegas	# NV	593	2	1624	62.6	1629	66	1687	43.1	1796	52.4	1600	38	1153	64.6	1775	83	44.2	134.2	237.7
VA Midwest Health Care Network - VISN 23						10434	71.6	10639	74.6	10597	53.7	12572	61.9	9489.0	52.4	6052.0	68.2	12405	84			
23	VA Nebraska Western Iowa HCS† Omaha, Grand Is, Lincoln	Omaha	# NE	636	1c	1801.0	71.6	1841.0	73.3	1821.0	54.3	2139.0	61.3	1611.0	54.1	1075.0	66.5	2114.0	83	27.0	104.2	238.2
23	VA Central Iowa HCS DesMoines, Knoxville	Des Moines	# IA	636A6	2	1163.0	69.5	1189.0	75.6	1145.0	54.2	1374.0	63.0	1031.0	52.6	633.0	71.4	1353.0	82	20.8	76.0	212.4
23	VAMC	Iowa City	# IA	636A8	1c	1540.0	70.6	1572.0	75.6	1532.0	55.8	1850.0	62.7	1389.0	53.4	873.0	68.8	1813.0	83	25.8	138.8	295.5
23	VAMC	Minneapolis	# MN	618	1a	1580.0	70.5	1610.0	72.9	1674.0	48.8	1977.0	60.1	1555.0	47.5	903.0	67.6	1950.0	86	20.8	83.2	134.9
23	VAMC	St. Cloud	# MN	656	3	1043.0	73.3	1062.0	76.0	989.0	59.3	1198.0	63.4	864.0	56.7	565.0	68.9	1180.0	88	14.0	57.9	113.8
23	VAMC	Fargo	# ND	437	2	1062.0	72.1	1087.0	72.2	1168.0	56.3	1408.0	62.1	1041.0	56.5	668.0	67.0	1392.0	87	18.0	119.3	164.4
23	VA Black Hills HCS Ft Meade Hot Springs	Fort Meade	# SD	568	3	1183.0	73.6	1197.0	77.3	1205.0	59.9	1383.0	66.5	1099.0	57.0	717.0	75.4	1368.0	89	35.4	104.8	249.6
23	VAMC	Sioux Falls	# SD	438	2	1062.0	73.5	1081.0	77.1	1063.0	55.4	1243.0	63.0	899.0	56.1	618.0	65.2	1235.0	87	25.5	120.8	372.6