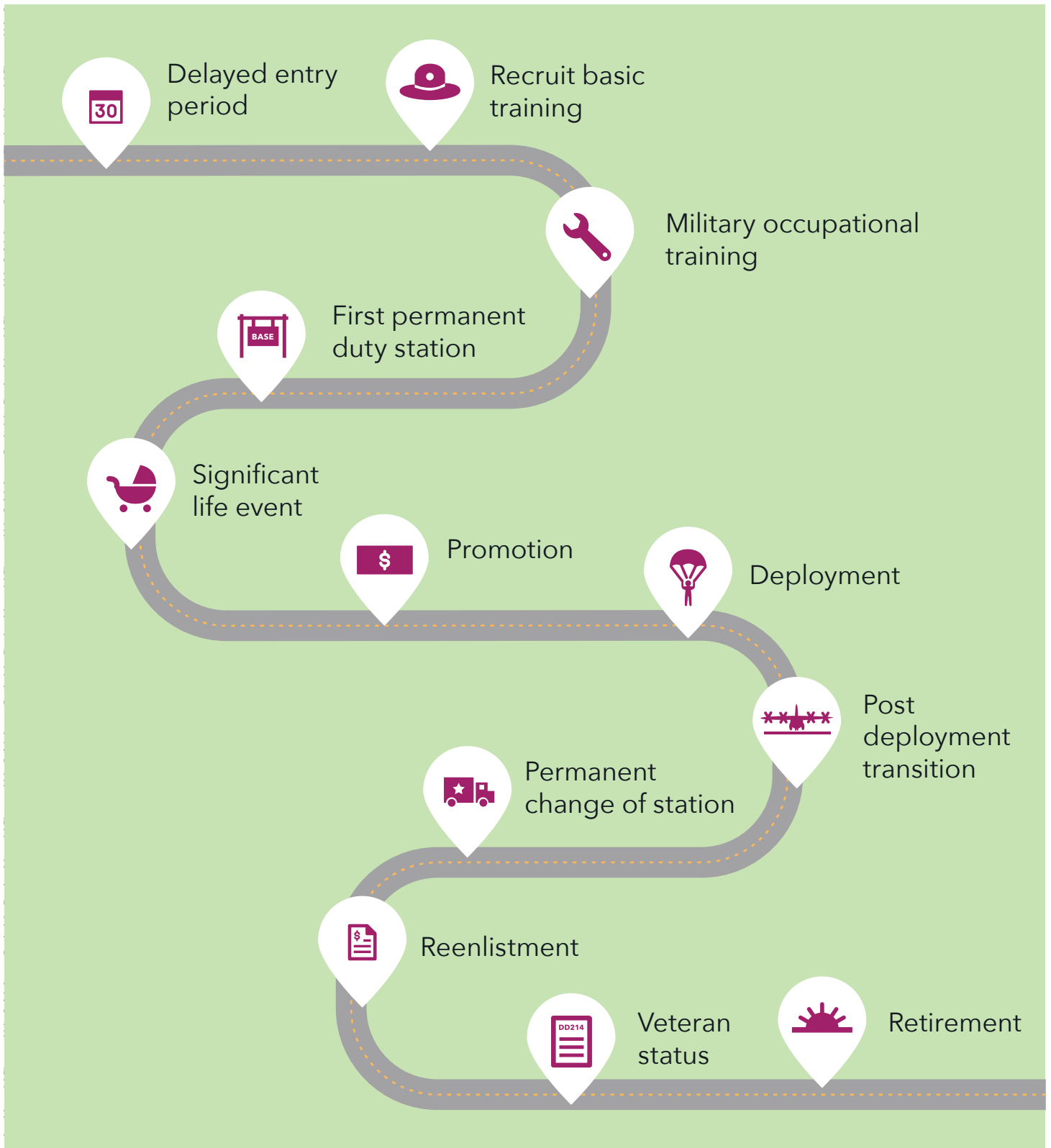


Lifecycle of the military consumer



Resources for military consumers



Financial basics

From Recruit Basic Training to the First Permanent Duty Station, servicemembers are expected to keep their finances in order every step of their military career.

- **Have an issue? Submit a complaint**
consumerfinance.gov/complaint
- **Dealing with debt collection**
consumerfinance.gov/military-debt-collection.pdf
- **Buying a car?**
Arm yourself with knowledge about car loans
consumerfinance.gov/auto-loan
- **Strategies for tackling student loan debt**
consumerfinance.gov/military-student-loan-guide.pdf
- **Borrowing money:**
Your rights under the Military Lending Act (MLA)
consumerfinance.gov/askcfpb/1783
- **Choosing a bank account**
consumerfinance.gov/military-bank-account.pdf
- **Credit report and scores**
consumerfinance.gov/consumer-tools/credit-reports-and-scores
- **Determine your financial well-being**
consumerfinance.gov/consumer-tools/financial-well-being
- **Set money goals that reflect your life**
consumerfinance.gov/documents/4794/201705_cfpb_MAYG_My-New-Money-Goal.pdf



Permanent Change of Station (PCS) and deployment

Moving and deployments are a military fact of life and often they mean managing financial challenges.

- **Use alerts to protect your finances**
consumerfinance.gov/fraud-protection-servicemembers.pdf
- **Delegating financial management during deployment**
consumerfinance.gov/delegating-financial-management-during-deployment.pdf
- **PCS'ing with an auto lease**
consumerfinance.gov/askcfpb/889
- **Handling PCS orders and an underwater home loan**
consumerfinance.gov/askcfpb/308
- **Moving your checking account?**
Follow this checklist
consumerfinance.gov/moving-your-checking-account.pdf
- **Stopping automatic payment from your account?**
What you need to know
consumerfinance.gov/about-us/blog/you-have-protections-when-it-comes-to-automatic-debit-payments-from-your-account



Transitions and Life Events

Learn more about handling financial events in your personal and military life, from buying a home to choosing to reenlist; it is important to have strong money management skills.

- **Buying a home: what you need to know**
consumerfinance.gov/owning-a-home
- **Safely consolidate credit card debt**
consumerfinance.gov/ask-cfpb/how-can-i-safely-consolidate-my-credit-card-debt-en-1861
- **Set money goals that reflect your life**
consumerfinance.gov/documents/4794/201705_cfpb_MAYG_My-New-Money-Goal.pdf
- **Teach your kids money management skills**
consumerfinance.gov/money-management-military-kids
- **Are unpaid debts a military career killer?**
consumerfinance.gov/unpaid-debts-military
- **Managing someone else's money**
consumerfinance.gov/consumer-tools/managing-someone-elses-money
- **Paying for college**
consumerfinance.gov/paying-for-college
- **Credit report and scores**
consumerfinance.gov/consumer-tools/credit-reports-and-scores
- **Determine your financial well-being**
consumerfinance.gov/consumer-tools/financial-well-being



Leaving the service and veterans' issues

From GI Bill® benefits to Social Security, leaving the service requires navigating a different set of financial challenges.

- **Going to college: Make the most of GI Bill benefits**
vets.gov/gi-bill-comparison-tool
- **Considering a pension advance? Avoid these traps**
consumerfinance.gov/pension-traps.pdf
- **Can debt collectors take your Social Security or VA benefits?**
consumerfinance.gov/askcfpb/1157
- **Know your Social Security benefits before deciding to retire**
consumerfinance.gov/retirement-planning
- **VA doesn't send you mortgage ads**
consumerfinance.gov/VA-mortgage-ads
- **Financial coaching**
consumerfinance.gov/financial-coaching
- **Owning a home**
consumerfinance.gov/owning-a-home
- **Planning for retirement**
consumerfinance.gov/consumer-tools/retirement
- **Determine your financial well-being**
consumerfinance.gov/consumer-tools/financial-well-being