



October 11, 2018

TO: [REDACTED]  
Assistant Director for Detention Management

FROM: [REDACTED]  
Lead Compliance Inspector  
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Adelanto ICE Processing Center East**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS) 2011 of the Adelanto ICE Processing Center East in Adelanto, CA during the period of October 9-11, 2018. This is an DIGSA facility.

The annual inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team members were:

Subject Matter Field	Team Member
Security	[REDACTED]
Detainee Rights	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]
Medical Care	[REDACTED]

### **Type of Inspection**

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2011 for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the October 2017 annual inspection.

### **Inspection Summary**

The Adelanto ICE Processing Center East is currently accredited by:

- The American Correctional Association (ACA) – Yes
- The National Commission on Correctional Health Care (NCCHC) – Yes
- The Joint Commission (TJC) – No
- Prison Rape Elimination Act (PREA) – Yes

### **Standards Compliance**

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2017 and 2018 PBNDS annual compliance inspections:



The Nakamoto Group, Inc.

<b>2017 Annual Inspection</b>	
Meets Standards	40
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	2

<b>2018 Annual Inspection</b>	
Meets Standards	40
Does Not Meet Standard	0
Repeat Finding	0
Not Applicable	2

The inspection team identified one (1) deficient component in the following standard:

Funds and Personal Property- 1, which is a repeat deficiency

### **Facility Snapshot/Description**

The Adelanto ICE Processing Center East is located in the high desert southwest region of Adelanto, California, neighboring other correctional facilities and government buildings. The Adelanto ICE Processing Center East is owned and operated by the Geo Group, Inc. The Geo Group has an intergovernmental services agreement with ICE and the City of Adelanto, California. [REDACTED]

Adelanto East consists of direct supervision dormitory-style housing, with an officer stationed inside each dormitory at all times and 24-hour camera and direct surveillance from the control centers. Dayroom areas provide adequate open space and sedentary activities such as television viewing and card games. Detainees spend the majority of their time socializing in the dayrooms, watching television, working, or participating in indoor/outdoor recreation activities. There is a large outdoor recreation area, as well as two smaller areas, which are available to detainees on a daily basis. Recreation is offered at the optimal level. The atmosphere throughout the facility was relaxed. Interactions among the staff and detainees was professionally courteous, as observed by the inspection team. There are kiosks in each housing unit programmed with LexisNexis. Detainees have access to the kiosks 24 hours per day, seven days per week. This feature, combined with the main law libraries' hours, provide optimal access to legal services for detainees.

Without exception, detainees stated that they feel safe at the facility. Detainees freely approached the inspectors to converse and no less than 71 detainees were interviewed during the inspection, 26 of which were formal confidential interviews. The language line was used as necessary. LEP detainees stated that they had no issues obtaining services. Confidential interviews revealed no concerns. Two detainees complained that one officer did not treat them with respect, but they had not filed any complaints or grievances about the officer. The detainees were advised of the processes for filing grievances to ICE and contacting the OIG. One detainee complained that they had not seen their ICE officer. Logs and visiting liaison checklists combined to indicate that ICE officers had been in the housing unit to interview detainees at least weekly during the inspection period. The detainee was advised to send a request form to ICE to guarantee an interview. One detainee asked about the permissibility of crafts for recreation in the housing units, and she was referred to facility staff. There were seven complaints regarding medical services. One was about the lack of an eye exam, for which the detainee was already scheduled. Three were regarding the lack of follow-up appointments, and the Medical SME determined that all three were scheduled for follow-up appointments the next day. One complained that her medication had been taken by staff, and the Medical Inspector learned that the medication was expired and had to be re-issued. One detainee stated that she had a rash, and it was discovered that she is currently receiving medical care for the rash. The last complaint was about a follow-up appointment for a toothache. The Medical Inspector found that the detainee is scheduled for an appointment with an oral surgeon.

Facility employees appeared and conducted themselves professionally, and most seemed to understand the requirements of the standards. Many of the staff are bilingual.

There is no medical co-pay. Medical services are provided by Correct Care Solutions. All other services are provided by GEO Group employees.

### **Areas of Concern/Significant Observations**

ICE and facility staff expressed concerns over the recent OIG report in terms of the characterizations of certain information and erroneous reporting. Of note were the OIG's reference to "nooses" in the living areas. Examination of the pictures presented as evidence in the report indicated that the sheets were being used as privacy curtains or clotheslines, and were tied up loosely so that they could be easily pulled down for use by the detainees. The local staff indicated that they explained this to the OIG inspectors, but nonetheless they chose to use the inflammatory term of "nooses", even though there was no question about the purpose of the sheets. The OIG report also tied the privacy curtains and clotheslines to suicide prevention, when in fact there was no evidence to suggest that any privacy curtain or clothesline was used for such purposes. In the expert judgement of the inspection team, this mischaracterization in the OIG report only serves to exaggerate a housekeeping infraction. There were no makeshift clotheslines or privacy curtains observed during this inspection.

The OIG report also stated there had been no dental fillings or cleanings performed by the dental staff for the past four years; and that a dentist indicated that detainees could use strings from their socks as dental floss. Records revealed that a number of cleanings and fillings had been completed during the months prior to the OIG inspection, and have continued throughout the inspection period. Further, the witnessing staff indicated that the dentist was relaying a story from his past employment at a state correctional facility when he talked about threads being used as dental floss. He never suggested that detainees should do so.

The G-324 records more examples of inaccurately reported findings in the recent OIG report, to include those regarding the presence of segregation orders and medical rounds in segregation. It would be advantageous for OIG to use inspectors with detention and corrections backgrounds for future inspections to avoid this type of embarrassment to their office and ICE, especially since the inaccuracies have now been reported by the news media as fact.

### **Recommended Rating and Justification**

The Lead Compliance Inspector recommends that the facility receive a rating of Acceptable. The facility complies with the ICE Performance-Based National Detention Standards (PBNDS) 2011. No (0) standards were found Does Not Meet Standards and two (2) standards were Not Applicable (N/A). The remaining forty (40) standards were found to be in compliance.

### **LCI Assurance Statement**

The findings of compliance and noncompliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An outbrief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

ICE Officials – [REDACTED]

Facility Staff – [REDACTED]  
and various supervisors and staff



The Nakamoto Group, Inc.

[Redacted Name]

, Lead Compliance Inspector

Printed Name of LCI

October 11, 2018

Date

[Redacted Footer]