



August 30, 2018

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Washoe County Detention Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE National Detention Standards (NDS) of the Washoe County Detention Center in Reno, NV during the period of August 28-30, 2018. This is an IGSA facility.

The annual inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team Members were:

Subject Matter Field	Team Member
Security	[REDACTED]
Detainee Rights	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]
Medical Care	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE NDS for Over 72 hour facilities. The facility received a previous rating of Acceptable during the August 2016 annual inspection.

Inspection Summary

The Washoe County Detention Center is currently accredited by:

- The American Correctional Association (ACA) – No
- The National Commission on Correctional Health Care (NCCHC) – Yes
- The Joint Commission (TJC) – No
- Prison Rape Elimination Act (PREA) – No

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2016 and 2018 NDS annual compliance inspections:



The Nakamoto Group, Inc.

2016 Annual Inspection	
Acceptable	36
Deficient	0
At Risk	0
Repeat Finding	0
Not Applicable	3

2018 Annual Inspection	
Acceptable	36
Deficient	0
At Risk	0
Repeat Finding	0
Not Applicable	3

The inspection team identified twenty-two (22) deficient components in the following twelve (12) standards:

- Access to Legal Materials- 1
- Correspondence and Other Mail – 1
- Detainee Telephone Access- 1, which is a repeat deficiency
- Food Service- 3, two of which are repeat deficiencies
- Issuance and Exchange of Clothing- 1, which is a repeat deficiency
- Terminal Illness, Advanced Directives, and Death- 1
- Emergency Plans- 2, both of which are repeat deficiencies
- Environmental Health and Safety- 8, six of which are repeat deficiencies
- Key and Lock Control- 1
- Tool Control- 1, which is a repeat deficiency
- Use of Force- 1, which is a repeat deficiency
- SAAPI- 1, which is a repeat deficiency

Facility Snapshot/Description

The Washoe County Detention Center is under the jurisdiction of the Sheriff of Washoe County, NV, and operated by Sheriff’s Department staff. The direct supervision, two-story facility is situated in a commercial district on the northern outskirts of Reno, NV.



The count has remained relatively consistent throughout the inspection period.

ICE detainees are intermingled with other detainees and housed in cellblocks and dormitories. Twenty-four-hour security posts are established inside every housing unit. Housing areas provide adequate open space, and each has a television viewing area, commissary kiosks, telephone banks, game boards, and video visitation terminals. The units have adjacent outdoor recreation areas, which allow detainees to traverse freely between the dayroom and the outdoor recreation area during the time the dayroom is open, which is generally no less than eight hours per day. The overall setting is corrections-oriented, and while ICE detainees have a few more privileges as granted them by the NDS, they are housed and programmed with non-ICE detainees and are basically managed the same as non-ICE detainees.

Detainees freely approached the inspectors and interaction between detainees and facility staff was observed to be appropriate. The atmosphere throughout the facility was relaxed and free from obvious tension.





The inspection team interviewed no less than twenty of the twenty-three ICE detainees currently at the facility, either formally or informally, during the inspection. One detainee stated that he did not like the food. Two detainees stated that the portion sizes of the meals were too small. The Safety SME determined that there was a variety of ethnic meals on the menu, the portion sizes were adequate, the food was served at appropriate temperatures, and that the menu was approved by a dietician. One detainee stated that he had a rash on his arm. The housing deputy arranged for the detainee to be scheduled for a medical appointment. One detainee stated that he had not seen his ICE case officer but one time during his stay. Visiting Liaison Checklists verified that ICE officers conduct staff-detainee communication visits to the facility no less than once per week. A detainee stated he needed clean undergarments. The inspector referred him to the housing deputy to get a clean undergarment, as is the procedure. Confidential interviews revealed no concerns. Without exception, all detainees stated they felt safe at the facility, and all LEP detainees indicated that they had no issues obtaining services or communicating.

Facility employees conducted themselves professionally during all interactions with, and as observed by, inspection team members. Medical services are contracted to NaphCare. All other services are provided by Washoe County employees.

Areas of Concern/Significant Observations

There were no areas of concern or significant observations.

Recommended Rating and Justification

The Lead Compliance Inspector recommends that the facility receive a rating of Acceptable. The facility complies with the ICE National Detention Standards (NDS). No (0) standards were found Deficient and three (3) standards were Not Applicable (N/A). All remaining thirty-six (36) standards were found to be in compliance.

LCI Assurance Statement

The findings of compliance and noncompliance are accurately and completely documented on the G-324A Inspection Form and are supported by documentation in the inspection file. An outbrief was conducted at the facility and in addition to the entire Nakamoto Group, Inc. Inspection Team, the following were present:

ICE Officials – [redacted]
Facility Staff – [redacted], and various supervisors and employees.

[redacted]

[redacted], Lead Compliance Inspector

August 30, 2018

Printed Name of LCI

Date

