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PNSWSH

Service Change Notice 16-37 Amended
National Weather Service Headquarters, Washington, DC
310 PM EDT Wed Oct 5 2016

To: Subscribers:
 - NOAA Weather Wire Service
 - Emergency Managers Weather Information Network
 - NOAAPORT
 Other NWS partners and NWS employee

From: Luis Cano
 Director, NWS Office of Dissemination

Subject: Amended: FTPMail Service Upgrade/Transition to start
 September 7, 2016 with completion by October 11, 2016

Amended to change effective date to October 11, 2016 pending
completion of Critical Weather Day

This notice is being issued to advise all NWS partners of a change to the email address used for obtaining weather products via the NWS FTPMail service. The NWS FTPMail was established primarily for mariners who have limited World Wide Web access but maintain the ability to interface with NWS through email services. The NWS FTPMail service allows users to request and receive weather products through a simple mail transfer protocol. By using FTPmail, a user's request is automatically sent as either an attachment or content of an email message on as needed. Further information for the FTPMail service can be obtained from the following web site:

http://www.nws.noaa.gov/tg/ftpmail_using.php

In an effort to improve service and efficiency, the NWS is completing a system upgrade of the FTPMail service. As part of the upgrade, the email address used by our partners to request weather product(s) will be changed. The following email address will be operational on Wednesday, September 7, 2016.

New FTPMail Service Email Address: NWS.FTPMail.OPS@noaa.gov
NWS plans to decommissions the old email
address, ftpmail@ftpmail.nws.noaa.gov on Tuesday October 11,
2016. NWS recommends users begin transitioning to the new email
address on September 7, 2016 to ensure continuing responses
to FTPMail requests.

As a reminder, you must configure your email system to allow
messages originating from NWS.FTPMail.OPS@noaa.gov to prevent
accidental deletion.

Any problems experienced when using the new FTPmail address

should be reported to:

Kevin Conaty
NOAA/NWS/IDP NRT PM
Silver Spring, MD 20910
301-427-9169
kevin.conaty@noaa.gov

National Public Information Notices are online at:

<http://www.nws.noaa.gov/om/notif.htm>

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