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Service Change Statement 17-109
National Weather Service Headquarters Silver Spring MD
935 AM EDT Thu Oct 12 2017

To: Subscribers:
 -NOAA Weather Wire Service
 -Emergency Managers Weather Information Network
 -NOAAPORT
 Other NWS partners and NWS employees

From: Allison Allen
 Chief, Marine, Tropical and Tsunami Services Branch

Subject: Degraded HFFAX Transmissions Effective Immediately

The U.S. Coast Guard is currently experiencing degradation in image quality of all HFFAX (WEFAX) products. The NWS and Coast Guard representatives are troubleshooting the problem. We apologize for the inconvenience.

HFFAX products can be obtained using the NWS' FTPMAIL system. This is a system where a user can request and receive HFFAX (WEFAX) products via email. If internet access is available, go to:

<http://www.nws.noaa.gov/om/marine/faq.htm#3>

to learn how to use the FTPMAIL system.

If internet access is available, HFFAX (WEFAX) products can also be viewed online at: <http://tgftp.nws.noaa.gov/fax/marine.shtml>

National Public Information Statements are online at:

<http://www.weather.gov/os/notif.htm>

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