



National Operation: REVELLE

Ending Homelessness for All Veterans

National Operation: REVELLE Webinar

December 15, 2016

3 p.m. – 4 p.m. (ET)



National Operation: REVEILLE

Speakers

Moderator:

Anthony Love, Senior Advisor and Director of Community Engagement, VHA Homeless Programs Department of Veterans Affairs Central Office

Panelists:

Antoinette Hayes-Triplett, CEO – Tampa Hillsborough Homeless Initiative

Ed Jennings, HUD Regional Administrator – Southeast Region

Philip Mangano, President - American Roundtable to Abolish Homelessness

Antonio Byrd, COO - Tampa Hillsborough Homeless Initiative

Felicia Crosby-Rucker, Director – Homeless Services, Hillsborough County, FL



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Agenda

- Welcome /Remarks on SOVA 90 Days Call to Action - Anthony Love
- What is Operation: REVEILLE? - Antoinette Hayes - Triplett
- Remarks - Ed Jennings
- Remarks - Philip Mangano
- Operation: REVEILLE...Making It Your Own - Other Communities
 - Antonio Byrd
 - Felicia Crosby – Rucker
 - Philip Mangano
 - Antoinette Hayes - Triplett
- Review of Operation: REVEILLE Checklist – Felicia Crosby - Rucker
- Q & A
- Principles of Surge Events/Closing Remarks - U.S. Department of Veterans Affairs



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- **Welcome/Remarks on SOVA 90 Days Call to Action**
 - National Statistics on Veteran Homelessness
 - Operation: REVEILLE as a tool that can enhance efforts to end Veteran homelessness
- **Remarks from HUD on partnering to end Veteran homelessness**
- **Remarks from ART on partnering to end Veteran homelessness**



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What is Operation: REVEILLE?

- The goal of Operation: REVEILLE is to end homelessness among military Veterans.
 - Rapidly re-house homeless Veterans in one day (regardless of their discharge status)
 - Bring together a wide range of partners to ensure a collaborative impact on a national level
 - Develop a system of service that ensures that a Veteran will never sleep on the streets or in emergency shelters
- Typically, a resource fair for homeless persons will provide the consumers with information related to housing and services. Operation: REVEILLE goes a step further and moves the Veterans directly from the streets and emergency shelters to permanent supportive housing in one day.



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How did Operation: REVEILLE start?

Operation: REVEILLE - St. Louis

- Operation: REVEILLE was conceptualized in February 2013 in the City of St. Louis in response to a national effort of ending homelessness among military Veterans by 2015. Operation: REVEILLE was implemented on July 30, 2014. St. Louis was the first city to end Veteran homelessness.
- Operation: REVEILLE mimicked a previous initiative, The B.E.A.C.H. (Beginning of the End – Abolishing Chronic Homelessness) Project. It was designed to end chronic homelessness using the housing first methodology.
- Although The B.E.A.C.H. Project was successful, the organizers of Operation: REVEILLE wanted to improve upon the outcomes by not prolonging a person's move into permanent housing.



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Making It Your Own - Operation: REVEILLE in other Communities

St. Louis, Missouri

2014

Tampa/Hillsborough County, Florida

2014 / 2015 / 2016

Chicago, Illinois

2015

San Bernardino County and Riverside, California

2015 / 2016

Crossville and Cookeville, Tennessee

2016



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Review of Operation: REVEILLE Checklist

- ✓ Veterans
- ✓ Executive Planning Group
- ✓ CoC Leadership
- ✓ Local Government Representatives
- ✓ Lead Organizers
- ✓ Local Champion
- ✓ Type of Event – Options (Stand Down, Project Homeless Connect, Point in Time Count)
- ✓ Event Program/Press Conference
- ✓ Inventory of Voucher Resources
- ✓ Landlords
- ✓ Event Location



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Review of Operation: REVEILLE Checklist (Continued)

- ✓ Time Frame of Event
- ✓ Staging of Units by Volunteers
- ✓ Volunteers – Day of Event
- ✓ Assessment of Clients
- ✓ Food – Day of Event
- ✓ Alternative Temporary Housing Options
- ✓ Follow Up
- ✓ Share Event Information to bring awareness



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Principles to Keep in Mind for Housing Surge Events

The principles below will be second nature to many CoCs but are so important that they are worth repeating so they can be kept in mind by both the leaders of such an event and by the staff personnel.

- Continue to place people in housing as quickly as possible.
- Avoid unnecessary exposure to stress.
- Make sure clients have a true choice of housing and feel free to decline a unit that does not meet their needs.
- Ensure staff don't feel pressured to rush assessments or offer inappropriate placements just to meet the goals of the event.
- On a more global matter, avoid placing an artificial one-day goal on your community surge event.



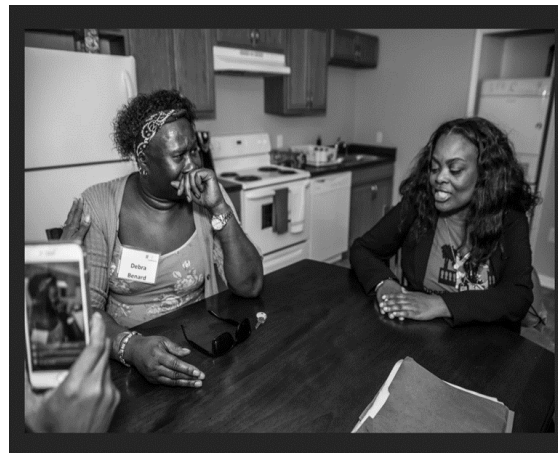
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GOAL:

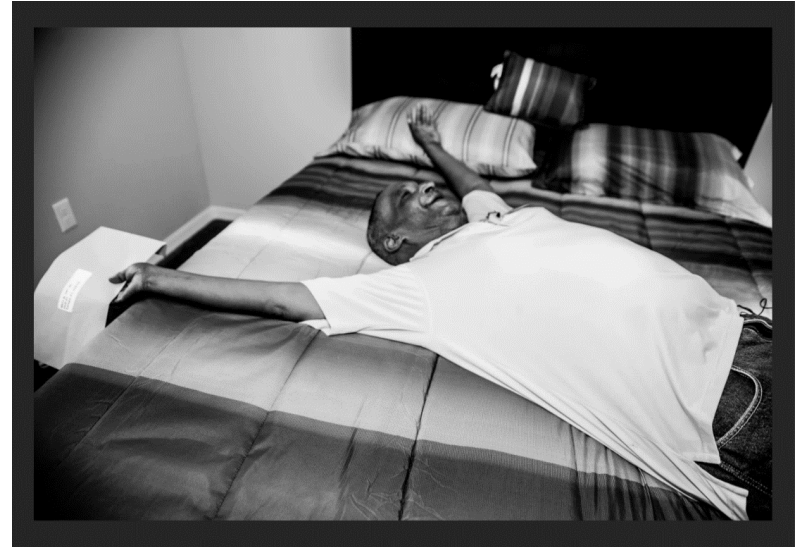
- As we work **towards** “*Effectively Ending Veterans Homelessness*” communities are asked to join in the 90 Days Call to Action by housing at least 25 Veterans by January 31, 2017.
- Operation: REVEILLE is a tool in the toolbox to address Veteran homelessness.



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Questions & Answers



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THANK YOU!

Please find the webinar slides online at www.va.gov/homeless and be on the lookout for the full webinar recording in the coming weeks. Direct follow-up questions to Anthony Love at anthony.love@va.gov.

