# **SRMGSA** Safety Risk Management Guidance for System Acquisitions

Air Traffic Organization June 2018





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#### Preface

The Safety Risk Management Guidance for System Acquisitions (SRMGSA) applies to acquisitions that have a potential effect on safety risk in the National Airspace System (NAS) when the acquired systems are operationally fielded. The SRMGSA includes information pertaining to Federal Aviation Administration (FAA) Acquisition Management System changes, Next Generation Air Transportation System Portfolio Management, and Integrated Safety Management. The body of the document contains only high-level policy and guidance concerning Safety Risk Management (SRM) in acquisitions. More detailed guidance on how to conduct specific analyses is contained in the appendices of this document.

Organizations (e.g., Program Offices) must comply with the SRMGSA when applying SRM to acquisitions that affect safety risk in the NAS. The SRMGSA and all other current Air Traffic Organization (ATO) Safety Management System (SMS) policy and guidance documents are available on the ATO SMS website. Safety and Technical Training (AJI) is the focal point for determining how system acquisitions affect safety risk in the NAS. AJI is also the Office of Primary Responsibility for the SRMGSA. All questions concerning this document should be directed to 9-AJI-SMS@faa.gov.

#### 1 Introduction

The Safety Risk Management Guidance for System Acquisitions (SRMGSA) defines the scope, purpose, objectives, and required activities of the Federal Aviation Administration (FAA) systems safety effort as it applies to Safety Risk Management (SRM) for all system acquisitions that provide Communication, Navigation, and Surveillance; Air Traffic Management; and other services in the National Airspace System (NAS).<sup>1</sup> The SRMGSA applies to all personnel in the Air Traffic Organization (ATO) performing safety risk assessments on system acquisitions and is of interest to those performing a similar role for the Assistant Administrator of the Office of NextGen (ANG), the Office of Airports (ARP), or other FAA Lines of Business (LOBs).

The SRMGSA embodies and contributes to the spirit of the FAA's safety culture. A positive safety culture places a pervasive emphasis on safety and promotes:

- An inherently questioning attitude,
- A resistance to complacency,
- A commitment to excellence,
- The involvement and accountability of management and labor, and
- The fostering of personal accountability and corporate self-regulation in safety matters.

# 1.1 Purpose

The SRMGSA provides a framework and further process definition to execute SRM throughout the entire lifecycle of a system or product. This framework is made formal in the Program Safety Plan (PSP), developed by the Program Office (PO), and the system developer's System Safety Program Plan (SSPP) as contractually required. (Refer to Appendix A for guidance on developing and implementing PSPs. Refer to Appendix B for a description of the SSPP that the system developer submits.) The SRMGSA follows systems engineering principles to achieve the SRM objectives defined in the various FAA orders listed in Section 3.

The purpose of the SRMGSA is to meet the requirements of and implement the policy stated in FAA Acquisition Management System (AMS), Section 4.12, National Airspace System Safety Management System. This section of AMS policy requires the application of a Safety Management System (SMS), referring to the ATO SMS Manual and the SRMGSA as governing documents with which compliance is mandatory. Therefore, the SRMGSA provides the guidelines that must be used by the ATO and other organizations when conducting SRM in acquisitions. In addition, FAA Order 1100.161, Air Traffic Safety Oversight, focuses the Air Traffic Safety Oversight Service's (AOV's) efforts on the acquisition and implementation of new systems. Per AOV Safety Oversight Circular 09-11, Safety Oversight, new acquisitions are required to follow the guidance of the AMS and meet the program requirements defined in the SMS Manual and the SRMGSA.

<sup>1.</sup> For a complete definition of NAS services, refer to the NAS Requirements Document. This is the source of functional and performance requirements for FAA systems that provide air traffic control services. All operational systems' capabilities are traceable to specific requirements in the NAS Requirements Document. This document may be found at the NAS Enterprise Architecture Portal.

The conduct of SRM maintains or improves the safety of the NAS by identifying the safety risk associated with making NAS changes and providing that input to decision makers responsible for managing and mitigating this safety risk. When system<sup>2</sup> safety hazards are identified, the subsequent mitigations that are derived from the SRM process (as described in the SMS Manual) are translated into requirements for the acquired systems.

In order to assess the safety effects identified in the SRM process, the requirements set for the acquired systems must be connected to the verification and validation processes.<sup>3</sup> Without these connections, the true residual risk cannot be determined.

The SRMGSA defines the ATO's processes for effectively integrating systems safety<sup>4</sup> into system changes and NAS modernization in accordance with FAA orders, the SMS Manual, and AMS policy.<sup>5</sup> It describes the AMS phases, organizational roles and responsibilities, program requirements, tasks, monitoring, and reporting requirements associated with performing SRM within the ATO and other organizations involved in acquisitions that affect the NAS (e.g., Aviation Safety Organization, ARP, and ANG).

The SRMGSA provides the following:

- Safety management guidance for acquisitions during the following phases of the AMS lifecycle:
  - o Concept and Requirements Definition,
  - o Investment Analysis,
  - o Solution Implementation, and
  - o In-Service Management (ISM).
- SRM in support of agency Risk-Based Decision Making (RBDM).
- Specific guidance for system changes.
- An overview of the Joint Resources Council's (JRC's) expectations regarding SRM. (Table 2.2 shows the SRM documentation required by the JRC at each AMS decision point.)

The SRMGSA describes the organization and responsibilities of FAA management, the ATO, and ANG for fulfilling SRM objectives. It also addresses Safety and Technical Training's (AJI's) relationship within the ATO (specifically with the PO and Service Units) and with ANG for developing and approving safety documentation and accepting risk prior to JRC decisions.

<sup>2.</sup> The current version of FAA Order 8040.4, *Safety Risk Management Policy*, defines a system as an integrated set of constituent elements that are combined in an operational or support environment to accomplish a defined objective. These elements include people, hardware, software, firmware, information, facilities, services, and other support facets.

<sup>3.</sup> The FAA employs verification and validation throughout the acquisition management lifecycle in accordance with AMS verification and validation guidelines to support investment decisions and approvals. Verification ensures a product is built according to specifications. Validation ensures the right product is built (i.e., the product fulfills its intended use). Verification and validation are performed early and incrementally throughout the lifecycle management process on select products, work products, and product components. See AMS, Section 2.1.6, *Verification and Validation*, for more information.

<sup>4.</sup> Systems safety is the process for designing safety into a product through the engineering process using a systematic approach.

 <sup>5.</sup> The Assistant Administrator for ANG also uses the SRMGSA to guide his or her activities when conducting SRM.
 1\_SRMGSA\_201806
 3 Originally published June 2018
 Uncontrolled copy when downloaded

When a change affects the accepted scope of performance or requirements, the SRMGSA may be revised upon agreement among AJI, the Program Management Organization, the ATO Chief Safety Engineer, and the Acquisition Systems Advisory Group.

#### 1.2 Scope

The SRMGSA supports the goals of the AMS process with guidance focused on service delivery and an improved transition of programs from research and development to implementation.<sup>6</sup> AMS policy, FAA orders, and the SMS Manual mandate a planned and organized SRM approach to RBDM that is consistent with the role of each organization in the FAA.

Leadership, direction, and guidance relating to FAA acquisition policy, research, system development, and agency information resource management require continuous collaboration among ATO organizations, ANG, and other LOBs. This requires shared accountability and responsibility as these organizations engage throughout the system lifecycle. The SRMGSA encourages this collaboration, particularly within the areas of requirements management, acquisition policy, and systems safety.

NAS systems not acquired through the FAA AMS process (e.g., acquired by other governments, Eurocontrol, or the Department of Defense) are outside the scope of the SRMGSA. However, they are within the scope of the FAA SMS and must follow the requirements of the SMS Manual before they may be fielded. This includes system constituent pieces like leased services / vendor-provided services that affect the safety of the NAS.

The SRMGSA briefly discusses the assessment of proposed NAS initiatives (i.e., pre-acquisition efforts) in support of agency RBDM. An initiative can be defined as any high-level change to the operation of the NAS. The FAA Administrator may direct that any initiative be assessed for safety. This may include Next Generation Air Transportation System priorities, proposed capabilities, or other types of changes being considered in the agency. Safety risk assessments for initiatives are integrated in nature and entail the review of risks induced by the impact of and interdependencies among multiple planned or fielded NAS systems. Initiatives may pose new safety risks, decrease existing risks, or impact the current risk profile of existing NAS systems and operations. Recommendations are developed as to whether the initiative should be pursued, redefined, or canceled based on the results of the integrated safety analyses.

#### 1.3 Changes to the SRMGSA

AJI intends to update the SRMGSA twice a year. Any safety practitioner may propose changes to the document via the ATO SMS Mailbox or the ATO SMS Policy Management Portal.

<sup>6.</sup> SRM related to the ISM phase is limited to the implementation of the system. The SMS Manual provides guidance for changes to baselined systems.

# 2 Safety Requirements in the Acquisition Management System Lifecycle

# 2.1 Acquisition Management

Federal Aviation Administration (FAA) Acquisition Management System (AMS) Section 4.12, *National Airspace System Safety Management System*, contains the AMS policies for the safety management of National Airspace System (NAS) acquisitions. This section requires that:

- Safety management be conducted and documented throughout the lifecycle of a system,
- Safety Risk Management (SRM) be conducted to identify safety risks in the NAS,
- Product development be conducted at a rigor commensurate with the severity of the hazard that would result from a failure of the product, and
- Non-developmental product changes be aligned with the intent of Safety Management System (SMS) policy during "developmental acquisition" (i.e., qualification testing of commercial off-the-shelf items but not design reviews).

The FAA executes its acquisition management policy using the Lifecycle Management Process, which is organized into the series of phases and decision points shown in Figure 2.1. Further details on each phase may be found at the FAA Acquisition System Toolset (FAST) website.

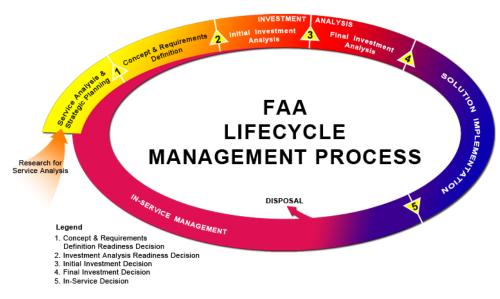


Figure 2.1: FAA Lifecycle Management Process

# 2.2 Integration of SRM and AMS

The integration of SRM into the FAA AMS process is a major objective of the Air Traffic Organization's (ATO's) SMS. This objective can be achieved by accomplishing SRM tasks using the correct system safety tools and techniques at the appropriate time to support the decisions made in the lifecycle phase. These tasks are mainly performed by the Program Office (PO) and result in products packaged in SRM documents, which are reviewed and approved prior to a Joint Resources Council (JRC) decision point or an In-Service Decision (ISD).

The circular representation in Figure 2.1 conveys the principles of seamless management and continuous improvement in service delivery over time. Application of the process is flexible and may be tailored appropriately.

The basis for analyzing and assessing a system differs for each organization. The level at which SRM is conducted also varies by organization, change proponent, and the type of change. SRM is carried out at the national level for major system acquisitions. It may also be performed at the regional or local level to address proposed changes to equipment or Air Traffic Control procedures.

Figure 2.2 augments Figure 2.1 by showing the safety deliverables required during the FAA Lifecycle Management Process. Table 2.1 shows when and by whom the various ATO SRM–related tasks must be completed.

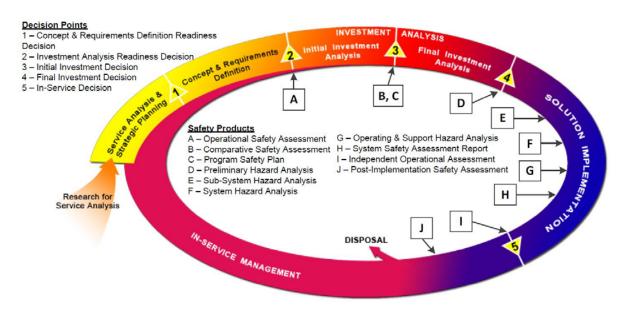


Figure 2.2: FAA Lifecycle Management Process (With Safety Deliverables)

Acquisition Phase         Activities*         StMIGSA Reference         Responsibility Reference         Decision           Service Analysis and Strategic Planning         Pre-Safety Risk Management Guidance for System Acquisitions (SRMGSA)         Appendix A         Concepts and Requirements Stations (SRMGSA)         Concepts and Requirements Stations Support         Concepts and Requirements Support         Concepts and Requirement Support         Concepts and Requirement Support </th <th colspan="6"></th>						
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Table 2.1: ATO System Safety Analysis Decision Chart

\*Safety activities may be tailored in a PSP.

*Note*: The activities marked in blue are specifically required by the SRMGSA. The other activities are required by the AMS and may require safety input.

#### 2.3 Program Safety Requirements

The technique of writing a safety requirement is no different than the writing of any other engineering requirement as described in the FAA Systems Engineering Manual.

#### 2.3.1 Achieving a CRDR Decision

Research and system analyses are often required during service analysis and strategic planning to mature operational concepts, reduce risk, and/or define requirements before a decision to proceed in the Lifecycle Management Process is made. Service analysis and strategic planning policies apply when deciding whether to add a service shortfall or new operational concept to the NAS Concept of Operations (ConOps) and FAA EA.

The CRDR Decision occurs at the end of the Service Analysis and Strategic Planning phase of the AMS when an EA roadmap indicates action must be taken to address a critical mission shortfall. (Shortfalls often stem from National Transportation Safety Board recommendations or from emergent in-service operational issues due to the evolving operational environment, rather than from any latent defects of legacy NAS systems.) The CRDR Decision can also be based on some exceptional opportunities that could substantially benefit the FAA. In either case, the decision is based on speculative activities such as simulation, Functional Analysis (FA), and computer-human interface development to define potential requirements; develop operational concepts; and avoid, transfer, or reduce safety risk before entering into the Investment Analysis (IA) phase.

The Safety Collaboration Team (SCT) was appointed by the FAA SMS Committee to facilitate the integrated safety management of pre-decisional NAS changes affecting the FAA. In doing so, the committee recognized the need to ensure that safety is not compromised when the FAA proposes pre-decisional changes that affect NAS operations. SCT activities are beyond the scope of the SRMGSA.

# 2.3.2 Achieving an IARD

The IARD occurs at the end of the CRD phase. The IARD determines whether the ConOps, preliminary requirements, EA products and amendments, and preliminary program investment alternatives are sufficiently defined to warrant entry into the IA phase. The decision is made within the context of all ongoing and planned investment activities to sustain and improve service delivery. It ensures proposals are consistent with overall corporate needs and planning. CRD phase activities occur prior to the establishment of clear functions, baseline requirements, alternative solutions, and solution design.

If the concept under development requires that the proposed system, procedural change, demonstration hardware, or modified software "go live" (in a parallel, online, but nonoperational manner), SRM must be conducted. This is especially true if the system's going live involves the collection of feedback from Air Traffic personnel, suitability demonstrations, field testing, flight tests, or operational prototypes that must be exposed to field conditions only found at operational NAS facilities.

# 2.3.2.1 Safety Requirements

# 2.3.2.1.1 PSP

The PSP is the PO's plan for the program's safety process. The PSP is used to ensure compliance with provisions of the ATO SMS Manual and the SRMGSA. The PO must adjust the PSP to the specific needs and SRM requirements of the program consistent with the phase of the AMS lifecycle that the program is entering. The tailoring of the PSP must be in accordance

with agreements made at the Safety Strategy Meeting (SSM). The ATO Chief Safety Engineer may require programs to identify additional features or text for inclusion.

A PSP must be developed and tailored specifically for each program requesting an IARD. The PSP supports the IARD and is completed and approved prior to the JRC Secretariat's cut-off date for the IARD. Early in the acquisition lifecycle, the PSP may be very high level, as many of the program specifics are not yet known. The PO further develops the PSP as the acquisition process matures. See Appendix A for further details on preparing a PSP.

# 2.3.2.1.2 OSA

The OSA is a tool for the assessment of hazard severity. The OSA identifies and assesses the hazards in a system, defines safety requirements, and builds a foundation for follow-on institutional safety analyses. The OSA provides a disciplined method of objectively assessing the safety requirements of new NAS concepts and systems, typically for Communication, Navigation, and Surveillance and Air Traffic Management systems. It also establishes how safety requirements are to be allocated between air and ground components and how this might influence performance, interoperability, and monitoring. The OSA is completed during the CRD phase and must be approved prior to the JRC Secretariat's cut-off date for the IARD, which is about two weeks before the IARD JRC meeting date.

The OSA provides the system designers and management with a set of safety goals for design. It also provides an operational and environmental description, a Preliminary Hazard List (PHL) for the proposal, and an assessment of the potential severity of the hazards listed in the PHL. In this IARD phase, the results of any early safety analyses or assessments that impact the program (such as a Functional Hazard Assessment (FHA)) are inputs to the OSA. In addition, certain planning must occur prior to the IARD, such as development of an IAP to include relevant safety information.

For replacement, removal, or reconfiguration of existing NAS systems, significant existing design, testing, field performance, NAS operations research, and detailed support documentation (perhaps including recent SRM documents or portfolio SRM documents) may already exist; these may apply substantially to the new proposed action. Consider an audit for applicable and reusable baseline documents and SRM documents that can form a sound basis for legacy architecture, requirements, design, performance, and known NAS constraints.

See Appendix C for further details on preparing an OSA.

# 2.3.2.1.3 System Development Assurance

PO planning for development assurance needs to begin early in the AMS lifecycle so the Development Assurance Level (DAL) can be factored into the Business Case. Typically, this occurs prior to the IARD, while the OSA is being developed. The DAL is initially established from the OSA and is included in the pPRD.

# 2.3.2.1.4 pPRD

Preliminary program requirements specify what the new capability must do and how well it must perform its intended functions. Safety is one of the key disciplines in the AMS and must be addressed. Safety requirements identified in the OSA that are also system requirements must be included as requirements in the pPRD. The PO must plan for the fulfillment of safety performance requirements by testing and tagging requirements that are of interest to safety for special oversight.

#### 2.3.2.1.5 IAP

The IAP is a CRD phase requirement. It defines the program's scope, assumptions, investment alternatives, and organizational roles and responsibilities. In addition, there is a section of the IAP that contains the requirement for reporting the results of safety assessments as the IAP is formulated and updated while the program goes through the AMS process.

# 2.3.3 Achieving an IID

The IID is the point at which the JRC approves or selects the program investment alternative that best meets the required performance and that offers the greatest value to the FAA and its customers. To support that decision, the CSA is completed to inform the PO and JRC of the risk ratings of each alternative. At this stage, the initial Program Requirements Document defines the program's requirements and maintains requirements' traceability against the single preferred alternative chosen at IID. Non-preferred alternative requirements are deleted as a result of the IID and should not be populated in the Safety Management Tracking System. In the AMS, the Portfolio Selection Criteria Guidance for the IID shows the role played by safety and is available on the FAST website.

# 2.3.3.1 Safety Requirements

#### 2.3.3.1.1 PSP

Prior to receiving an IID decision, the PSP must be updated with the latest information. At this phase of the acquisition lifecycle, there could be changes in the management and the safety team as the program moves from ANG to ATO control.

# 2.3.3.1.2 CSA

The PO must conduct the CSA, an essential analysis needed to receive an IID. The CSA is a risk assessment; it defines both severity and likelihood in terms of the initial and predicted residual risk of each solution. Likelihood is identified for the worst credible outcome of each hazard. The CSA builds upon the OSA using the OSA's top-level FA; however, the CSA typically deconstructs the OSA by at least one level in order to expand upon the OSA's PHL. Each program investment alternative is described in sufficient detail to ensure the audience can understand both the proposed solutions and the hazards and risks developed.

The expanded PHL is developed from the FA or an FHA, at which point each hazard's risk is assessed in the context of the alternatives. After this is done, requirements and recommendations can be made based on the data in the CSA. A CSA should be written so that the decision maker can clearly distinguish the safety merit of each alternative.

A CSA provides management with a listing of all of the hazards associated with a change, along with a risk assessment for each investment alternative hazard combination being considered. Investment alternatives can affect cost and schedule by requiring different levels of additional safety analyses and requirements to properly address the different risk levels. Therefore, the CSA is used to evaluate the options from a safety perspective for decision-making purposes. Other considerations for decision makers, such as cost, schedule, training, and other implications, are not within the scope of a CSA. These considerations are discussed by the PO in the IAP cost analysis and in similar Business Case reports.

See Appendix D for further information on preparing a CSA.

# 2.3.3.1.3 System Development Assurance

The DAL is validated in the CSA, which may differ between investment alternatives. The DAL for the alternatives is then included in the IAP and ISPD prior to the IID.

#### 2.3.4 Achieving a FID

The FID is the point at which the JRC approves the investment program, sometimes with Record of Decision changes and special direction. System safety has a twofold purpose leading up to the FID:

- To develop early safety requirements that form the foundation of the safety and systems engineering efforts, and
- To provide objective safety data to aid acquisition management in their decisions.

This early assessment allows for informed, data-driven decisions.

To support the FID, a PHA is completed to inform the PO and JRC of the risk ratings for the program. The required work products of the Final IA must be verified and validated (according to the AMS Verification and Validation (V&V) guidance) prior to the FID. If the JRC accepts the recommendations, it approves the investment program for implementation, delegates responsibility to the appropriate service organization, and approves the fPRD, final business case, and the final ISPD, all of which have safety embedded in them.

# 2.3.4.1 Safety Requirements

# 2.3.4.1.1 PSP

Prior to soliciting contractor proposals, the PSP must once again be updated and expanded, as it forms the basis of the contractor's corresponding System Safety Program Plan (SSPP), if contractually required. The PSP supports the FID and is completed and approved prior to the JRC Secretariat's cut-off date for the FID.

The contractor's SSPP, when reviewed and approved by the PO, shows how the vendor or contractor intends to meet the specified safety Statement of Work (SOW) requirements (which ideally are based on the approved PSP).

#### 2.3.4.1.2 PHA

The PHA is a common hazard identification and analysis tool used in nearly all SMS applications. Its broad scope is an excellent guide for the identification of issues that may require more detailed hazard identification tools. The PHA focuses on the details of the solution architecture, including the implications for human reliability.

The PO conducts the PHA with input from the OSA, CSA, FHA, FAs, and/or the Bow-tie and other models. It is important to note that the OSA and CSA may not have been performed if the ATO Chief Safety Engineer waived the requirement to perform those assessments. Although an FA, an FHA, or a Bow-tie Model is not required, they are all highly recommended as tools that can assist in the hazard identification process and subsequent portions of the analysis. A human reliability analysis or assessment may also be conducted.

The PHA is conducted by the PO after the alternatives are evaluated and a single alternative is selected as the best option. This means it is conducted after the CSA and before the FID. The SRM document must be completed and approved prior to the JRC Secretariat's cut-off date for the FID.

See Appendix E for further information on preparing a PHA.

# 2.3.4.1.3 fPRD

The fPRD contains all new and existing system safety requirements accepted by the program. The mitigations identified in the SRM document that are allocated to the program may show up as architectural, functional, design, or performance requirements in the fPRD or as SOW tasks with deliverables. These safety items must be uniquely identified and any requirements must be able to be parsed into the Safety Risk Verification Table. If all the identified safety requirements in the fPRD are eventually fulfilled and verified, the program is expected to attain its predicted residual risk. If not, the resultant risk rating may be as high as the initial risk rating determined in the PHA.

Changes in the NAS environment in which the new capability is targeted to operate may evolve while solution development takes place. Setting baselines of requirements, design, production, and "as-built" configuration makes fulfilment of new safety needs ever more expensive under this original program segment or capability increment. Future investment segments, increments, options, and contingencies may be recognized to reorganize solution development into phases. Actual residual risk may be higher or lower depending on the sum total of all outside influences and developments in NAS operations over the years it takes to field the new system.

# 2.3.4.1.4 ISPD

The ISPD provides the investment decision authority with a summarized characterization of the plans for the Solution Implementation (SI) phase of the proposed investment. It conveys the most critical, relevant, and meaningful information to support JRC decision making. The IID requires an initial ISPD covering specific sections identified in the ISPD template. An FID requires a complete ISPD. After the FID, the ISPD can only be modified if the program returns to the JRC to rebaseline the investment decision. Rebaselining is discouraged; therefore, the ISPD must provide high-confidence, comprehensive, and contingent plans that fit within the baseline and anticipate all potentialities.

The scope of the safety effort in the ISPD must be well understood and risk must be adjusted for high confidence. Within the ATO, the ISPD is approved by both the Vice President of the organization that executes the program and by the Chief Operating Officer. Certain sections of the ISPD are reviewed and approved by specific executives, including the Vice President of AJI. Final signed approval of the ISPD by all members of the JRC is concurrent with the investment decision. There is a section of the ISPD specific to the SMS.

# 2.3.4.1.5 TEMP

The TEMP is the primary test management document for an acquisition program throughout its lifecycle from IA through ISM. It describes the baseline test strategy and the scope of a test program. The TEMP delineates all activities that must be performed to achieve the goals of V&V. It also documents the test and evaluation methodologies that will be used to assess safety hazard controls and security risks. Programs requiring a TEMP will produce a preliminary TEMP for IID, an initial TEMP for FID, and a final TEMP during SI.

# 2.3.4.1.6 PMP

The PMP defines how the service organization manages the investment program to execute the strategy recorded in the ISPD. It defines the relationships and responsibilities of key organizations that contribute to the implementation and fielding of this initiative. All investment programs that have a safety impact on the NAS are required to execute a system safety management program as specified in the PMP.

# 2.3.4.1.7 System Development Assurance

The final DAL is determined from the PHA. It is included in the fPRD and PSP. Any changes to the DAL are included in the final versions of the Business Case and ISPD prior to the FID.

# 2.3.5 Achieving an ISD

The ISD authorizes deployment of a solution into the operational environment and occurs after demonstration of IOC<sup>1</sup> at the key site. The ISD establishes the foundation for the declaration of operational readiness at the key site and IOC at subsequent sites. The PO must submit an approved SRM document at IOC; it must be updated prior to the ISD to reflect national deployment. Prior to the ISD, all of the safety-related ISR checklist items must be closed or have an approved Action Plan. The AJI Safety Engineering Team Manager must concur with the closure of the ISR checklist items and any related Action Plans. The Director of Policy and Performance approves the Action Plan as the closing authority, and he or she concurs with the closure of the Action Plan. Statuses of ISD Action Plans are reported to the ISD Executive Secretariat and tracked to closure.

The PO must complete the full suite of safety analyses required by the ATO, all of which were listed in the approved PSP. Typical safety assessments, usually performed by the prime vendor or its subcontractor, include the analyses listed in Table 2.1.

# 2.3.5.1 Safety Requirements

# 2.3.5.1.1 PSP

Prior to ISD, the PO must expand the PSP to include any safety planning required to support the ISD and the PIR.

# 2.3.5.1.2 SSHA

An SSHA is a safety risk assessment performed in the SI phase of a system's subsystems/components conducted by the system developer at a deeper level than that of a PHA. In cases where system development is performed by the vendor, the SSHA is typically required per the SOW. It is an analysis that examines each sub-system or component (including the human component); identifies hazards associated with normal and abnormal operations; and determines how operation, failure of components, or other anomalies might adversely affect the overall safety of the system. It also aids in the further determination of safety risk and the need for additional safety requirements. The output of the SSHA is used to develop system safety requirements and to assist in preparing performance and design specifications.

See Appendix F for further information on preparing an SSHA.

<sup>1.</sup> First-site IOC occurs when operational capability is declared ready for conditional or limited use by site personnel. This declaration is after the capability is successfully installed and checked out at the site, and site acceptance testing and field familiarization is completed. IOC requires satisfaction of operational requirements as well as full logistics support and training for technicians and air traffic specialists to be in place. IOC marks the start of an operational suitability demonstration during which solution performance is evaluated under intense scrutiny to achieve full operational readiness. Additional specific criteria for achieving IOC are defined in the acquisition program baseline.

#### 2.3.5.1.3 SHA

The SHA is performed in the SI phase of the lifecycle of a system and analyzes the whole system and its internal and external system interfaces. Its general purpose is to perform a detailed safety risk assessment of a system's interfaces with other systems and the interfaces between the sub-systems that compose the system being studied.

The SHA is typically conducted by the system developer. The output of the SHA may be used to develop additional system safety requirements and to assist in preparing performance and design specifications.

The SHA should begin as the system design matures, at the preliminary design review or the facilities concept design review milestone. It should be updated until the design is complete.

See Appendix G for further information on how to prepare an SHA.

#### 2.3.5.1.4 O&SHA

The purpose of the O&SHA is to perform a detailed, systematic safety analysis addressing hazards and risk applicable to the operation and the support activities of a given system.

The O&SHA identifies hazards and risks occurring during operation of the system. This primarily encompasses the procedural aspects, as well as the support functions (e.g., maintenance, servicing, overhaul, facilities, equipment, and training). Its purpose is to evaluate the effectiveness of controlling procedural hazards instead of only those hazards created by design. Additionally, the O&SHA should ensure that procedures do not introduce new hazards.

The timing of the O&SHA is important. In most cases, procedures are not available for review until the system begins initial use, demonstration, prototype, or initial test and evaluation. As a result, the O&SHA is typically the last formal analysis to be completed, usually mid-way through the SI phase. The sooner the analysis can begin, the better. Even before the system is designed, an O&SHA can begin identifying hazards within the anticipated operation of the system. Ideally, the O&SHA should begin with the formulation of the system and not be completed until sometime after its initial test (which may identify additional hazards). This is critical; design and construction of support facilities must begin far before the system is ready for fielding, and all special safety features must be identified early on, or the costs to modify the facilities may force POs and users to accept unnecessary risk.

See Appendix H for further information on how to prepare an O&SHA.

# 2.3.5.1.5 SSAR

The purpose of an SSAR is to conduct and document a comprehensive evaluation of the safety risk being assumed before the program is deployed into the NAS. This means that the SSAR summarizes the safety analyses and assessments previously conducted on the program. The SSAR is a continuous, closed-loop process containing the SRVT. The SRVT contains all of the safety requirements identified with the origin of the requirement (e.g., OSA, CSA, PHA, SSHA, SHA, and O&SHA), including V&V. At the ISD or IOC, all safety requirements must undergo V&V by the PO. Objective evidence of V&V closed status may be reviewed by the ATO Chief Safety Engineer upon request.

Verification is the process that ensures that the product is being built right (according to specifications). Validation is the process of proving that the product being built is operationally suitable and effective. Both verification and validation must be successful to deploy the product.

See Appendix I for further information on how to prepare an SSAR.

# 2.3.5.1.6 System Development Assurance

The DAL is established prior to contract award based only on functional requirements. The hazard assessments performed by the developer occur after contract award, which could be some time after the initial establishment of the DAL. It is important to verify that the DAL is appropriate after the hazard assessments are performed and after any change in system requirements.

# 2.3.5.1.7 ISR Checklist

The ISR checklist is specific to system safety and must be completed in support of the ISD. By reviewing the checklist early in a program's AMS lifecycle, the PO better understands the steps that must be completed. As programs approach ISD, the AJI safety case lead, on behalf of the PO, coordinates with the Safety Engineering Team Manager to ensure that the system safety management portion of the checklist has been completed.

# 2.3.6 ISM

# 2.3.6.1 PIR Safety Considerations

A PIR is an evaluation tool used to assess the results of an investment program against baseline expectations 6 to 24 months after it goes into operational service. Its main objective is to assess an investment program, determining whether the program is achieving expected performance and benefit targets, if it is meeting the service needs of customers, and if the original business case is still valid. The PIR process is governed by AMS Section 4.15.1, *Post-Implementation Review*.

A PIR Strategy is developed during the Final IA. It identifies sites at which the review will be conducted, when the review is expected to occur, any limitations to the review, products of the review, and participating organizations and their responsibilities. All investment programs are potentially reviewed based upon their assigned acquisition category. SMS considerations for inclusion in the PIR Strategy are discussed during an SSM held with the AJI safety case lead, the PIR Quality Officer, and the PO.

A PIR plan is developed prior to ISD during the AMS lifecycle by the PIR Team for the investment program under review. It is a detailed expansion and refinement of the PIR strategy that defines expected outcomes, planned activities, and resources necessary to complete the review. SRM input to the plan should be finalized after the SSAR is completed and approved. The ATO Chief Safety Engineer reviews the safety input to the PIR plan and provides concurrence or recommendations to the PIR Team Leader and PIR Quality Officer.

A PIR report is prepared by the PIR Team after the review is completed. The ATO Chief Safety Engineer reviews the report's safety findings (including safety data that verifies whether the predicted residual risk has been met) and recommendations and provides concurrence or recommendations to the PIR Quality Officer. If the PIR reveals an increased safety risk, the risk acceptor must coordinate a reassessment to determine if changes to the safety risk mitigation strategy are necessary. An SRM panel must be convened to assess the risk of any new hazards and/or to develop additional safety requirements to ensure risk is acceptable.

After the PIR report is completed, a plan of action and milestones (with completion dates) is developed to address the report's recommendations. These recommendations support the ISM phase during the AMS lifecycle and are reported to the investment decision authority; Vice President or equivalent; and key stakeholders, including AJI.

# 3 References

The current versions of the following Federal Aviation Administration (FAA) / Air Traffic Organization (ATO) orders and guidance documents supplement the Safety Risk Management Guidance for System Acquisitions:

- The ATO Safety Management System Manual;
- The FAA Acquisition Management System (AMS) Policy / FAA Acquisition System Toolset;
- FAA Order JO 1000.37, Air Traffic Organization Safety Management System;
- FAA Order 8040.4, Safety Risk Management Policy;
- FAA Order 1100.161, Air Traffic Safety Oversight;
- FAA Order 6032.1, National Airspace System (NAS) Modification Program;
- FAA Order JO 1030.1, Air Traffic Organization Safety Guidance;
- FAA Order JO 6000.50, National Airspace System (NAS) Integrated Risk Management;
- Air Traffic Safety Oversight Service (AOV) Safety Oversight Circular (SOC) 09-11, Safety Oversight Standards;
- AOV SOC 07-02, AOV Concurrence/Approval at Various Phases of Safety Risk Management Documentation and Mitigations for Initial High-Risk Hazards;
- AOV SOC 07-05, AOV Guidance on Safety Risk Modeling and Simulation of Hazards and Mitigations;
- RTCA DO-278, Software Integrity Assurance Considerations for Communication, Navigation, Surveillance and Air Traffic Management (CNS/ATM) Systems; and
- FAA AMS Lifecycle Verification & Validation Guidelines.

# 4 Roles and Responsibilities

The organizational roles and objectives involved in the Federal Aviation Administration (FAA) Acquisition Management System (AMS) are designed to ensure the accomplishment of the following objectives:

- Systems under consideration for inclusion in the National Airspace System (NAS) are evaluated systematically (i.e., from vertical, horizontal, and temporal perspectives) and at an appropriate time to assist in decision making.
- Initiatives are assessed by conducting Integrated Safety Management in support of agency Risk-Based Decision Making (RBDM); results are incorporated into the Safety Risk Management (SRM) activities for individual systems, as appropriate.
- Appropriate safety requirements consistent with the AMS are developed for each solution and best systems/safety engineering practices are used in the earliest possible phases of system development.
- Safety performance targets and monitoring plans are established and monitoring activities are conducted in accordance with the Air Traffic Organization (ATO) Safety Management System (SMS) Manual.
- Hazards are identified and assessed for safety risk.
- Safety risks are actively controlled and mitigated to an acceptable level, as necessary.
- Consideration of safety risk, an integral part of each AMS decision, is required for every Joint Resources Council (JRC) decision in which resources are committed to the development and acquisition of systems.
- FAA resources are properly focused on controlling and mitigating the highest risk elements and hazards of the NAS and the systems under development.
- Integrated Safety Management is conducted to provide a complete picture of the potential safety risks of fielding a particular NAS capability (see Sections 4.2 and 4.4).

To accomplish these objectives, any organization proposing a change to the NAS must commit the necessary resources to ensure that all required safety analyses and documents are completed.

The roles and responsibilities of each organization involved in implementing SRM in system acquisitions are detailed below. A complete description of roles and responsibilities for the JRC and organizational entities can be found on the FAA Acquisition System Toolset (FAST) website.

#### 4.1 JRC Secretariat

The JRC Secretariat maintains the AMS-based JRC Readiness Criteria Checklist, which ensures that the appropriate SRM documents required for all investment decisions have been coordinated with Safety and Technical Training (AJI). The ATO Chief Safety Engineer determines the completion of SRM documentation for programs progressing through the AMS and advises the JRC Secretariat as to his or her decision.<sup>1</sup>

<sup>1.</sup> The SRM documentation is not forwarded to the JRC Secretariat for review. The JRC Secretariat only requires a notification from the ATO Chief Safety Engineer that the program has met its SRM obligations, as required by the AMS.

#### 4.2 Assistant Administrator for ANG and NextGen Portfolio Management

Next Generation Air Transportation System (NextGen) Portfolios are typically organized into Operational Improvements (OIs), current operations,<sup>2</sup> increments, and procedure and documentation changes, all of which must be combined to deliver the required services and capabilities. To provide a complete picture of the potential safety risk of fielding a particular capability (e.g., an OI), Integrated Safety Management must be conducted across that capability. The NextGen Investment Portfolio Leads are responsible for all aspects of their portfolio, including the conduct of Integrated Safety Management.

Some portfolios may have more than one FAA organization responsible for implementing their capabilities. The Office of NextGen (ANG) obtains work scope agreements from the operational Service Units (SUs) (e.g., Air Traffic Services (AJT) and System Operations Services (AJR)) through the Program Management Organization (AJM). Mission Support Services (AJV) supports NextGen Portfolios (especially the validation of complete sets of requirements) during the Concept and Requirements Definition (CRD) phase and brings together AJR/AJT inputs. The Program Office (PO) provides transitional support during the Investment Analysis phase and full control of the Solution Implementation phase, and Technical Operations (AJW) provides support during the In-Service Management (ISM) phase.

The PO, AJV, and AJW must conduct SRM work at the solution, procedure, and document change levels by following the SRM process described in the SMS Manual. However, at the capability level, the ANG NextGen Investment Portfolio Leads are responsible for ensuring the conduct of safety assessments. The Portfolio Leads typically seek the assistance of the ANG Office of Engineering Services, the PO, and AJI in conducting these assessments. In the conduct of Integrated Safety Management, it is particularly important to properly set the scope of the safety assessments, as there are numerous complex relationships among systems, procedures, OIs, and current operations. The scope of a safety risk assessment at this level must be broad enough to include all potentially interacting functions, procedures, and airspace and system components. As such, the NAS Enterprise Architecture (EA) should set the scope, which also supports tracing analysis results to NAS EA elements. Such traceability to NAS systems, functions, operational activities, etc., facilitates follow-on Integrated Safety Management efforts.<sup>3</sup>

To develop safety assessments with these broader scopes, the ANG NextGen Investment Portfolio Leads must:

- Ensure that capabilities under consideration are analyzed early (i.e., prior to the Investment Analysis Readiness Decision (IARD)) for possible safety ramifications due to integration with other NAS components;
- Identify how the magnitude of the safety issues/concerns identified early in capability development may impact the way the capability is considered for further investment and development;
- Support the transition of the capability to an implementing organization within the ATO, resulting in an SMS-compliant Operational Safety Assessment prior to the IARD; and

<sup>2.</sup> A "current operation" is a fielded activity needed to sustain NAS services.

<sup>3.</sup> The purpose of the NAS EA is to establish the foundation from which evolution of the NAS can be explicitly understood and modeled.

• Gather data on, understand, and articulate the safety issues/concerns as a capability evolves and moves through the acquisition lifecycle.

# 4.3 Aviation Safety Organization

The Aviation Safety Organization includes the Air Traffic Safety Oversight Service (AOV), which oversees the SRM process for system-oriented safety standards related to the acquisition and implementation of new systems in accordance with the current versions of *FAA Order 1100.161*, and AOV Safety Oversight Circular (SOC) 09-11, *Safety Oversight.*<sup>4</sup> It is important to note that AOV must approve any mitigations identified in an SRM document that lower the safety risk of any initially identified high-risk hazard before those mitigations may be implemented and the system(s) fielded.

# 4.4 Safety Collaboration Team

The NAS Safety Collaboration Team (SCT) was appointed by the FAA SMS Committee<sup>5</sup> to facilitate the Integrated Safety Management of pre-decisional NAS changes affecting the FAA and to serve as its technical advisory body. In doing so, the SMS Committee recognized the need to ensure that safety is not compromised when the FAA proposes pre-decisional changes that affect NAS operations. The SCT fosters collaboration among safety stakeholders across the FAA Lines of Business (LOBs) and Staff Offices (SOs) to:

- Perform SRM on planned NAS initiatives;
- Identify and raise awareness of safety issues that span LOBs/SOs through integrated safety analysis;
- Support the advancement and common understanding of Integrated Safety Management;
- Develop common methodologies and maintain Lessons Learned for conducting Integrated Safety Management; and
- Enhance RBDM for planned NAS changes (e.g., new system acquisitions, processes, policies, procedures, NAS Change Proposals, legacy system enhancements, or unmanned air traffic control towers).

A primary function of the SCT is to facilitate the Integrated Safety Management of planned NAS changes, particularly when the impact of the planned change crosses LOBs. This is most likely early in the planning stages of a proposed initiative and possibly before the need for a new system acquisition has been identified. These efforts may include conducting safety assessments, which eventually may be used as preliminary input data for the safety risk analysis of new system acquisitions or operational changes in accordance with the current version of FAA Order 8040.4, *Safety Risk Management Policy*. The PO and AJI safety case leads must ensure that the results of these safety assessments are translated as applicable into specific program requirements and included as part of the overall program safety strategy.

<sup>4.</sup> SOC 09-11 provides systems-oriented information and guidance material that may be used by the ATO to develop and implement procedures to comply with FAA Order 1100.161.

<sup>5.</sup> The FAA SMS Committee is a cross-organizational coordinating body that focuses on safety and safety management. The purpose of the SMS Committee is to assist SMS implementation, planning, and improvement by recommending policy and process guidance across the FAA. All such guidance must be approved by the FAA SMS Executive Council. The SMS Committee also coordinates cross-organizational safety issues and safety management concerns in the FAA.

Additionally, the SCT may facilitate the identification and analysis of enterprise-level system safety issues within the NAS environment.

The SCT may form workgroups (e.g., Safety Analysis Teams or sub-teams) to conduct safety analyses of planned NAS changes (as selected by the SMS Committee) or to conduct assessments. ATO Subject Matter Experts (SMEs) and other safety professionals may be asked to be members of these workgroups. The processes and procedures used by these workgroups and the SCT are beyond the scope of the Safety Risk Management Guidance for System Acquisitions (SRMGSA) and are defined by ANG.

# 4.5 ATO

Figure 4.1 summarizes the ATO's safety roles and responsibilities, which are detailed in the sections below.

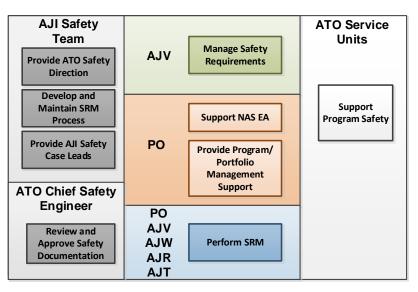


Figure 4.1: ATO Roles and Responsibilities

# 4.5.1 SU Roles and Responsibilities

Depending on the acquisition phase of the program, the PO, AJV, or AJW has the responsibility to ensure that SRM has been conducted and the necessary documentation has been prepared. They are supported as appropriate by SMEs from the PO, AJM, AJR, AJT, and/or AJW. Safety professionals within AJI also support the PO in preparing the safety documents and representing their functional discipline at reviews with the ATO Chief Safety Engineer. The SU representatives to the PO ensure that the SU Vice Presidents are informed of the risks involved with a proposed change to the NAS and recommend that they approve SRM documentation and accept risk in accordance with the SMS Manual, as necessary.

Specifically, AJV's role is to break down the FAA's Concept of Operations into operational needs. These operational needs are then aligned with new/existing OIs or current operations and prioritized and allocated to portfolios. The operational needs are broken down into initial operational requirements, including safety requirements, which may or may not result in a need for an acquisition. AJV validates complete sets of functional, design, and performance requirements for the PO.

The NAS EA contains roadmaps that describe the transition from the "as-is" to the "to-be" environment. Roadmaps align the FAA's mission, benefits, and capabilities with its investments. Within the ATO, the PO coordinates the EA support effort for all roadmaps (except the safety roadmap) by providing the alignment of systems and technologies with the mission/business leads. This includes planning for the application of the SMS in all ATO-managed acquisition programs. The EA also contains architectural "as-is" and "to-be" views that govern the expected architecture, threaded features, levels, functional flow, dependencies, and holistic performance of the NAS to be allocated among integral groups of dependent NAS systems. EA views, more so than roadmaps, help control the impacts of change among NAS systems.

The PO is responsible for monitoring safety requirements of acquisition programs to ensure the requirements are met through design audits, developmental and operational tests and evaluations, and performance checks (most notably before the Initial Operating Capability and the Post-Implementation Review).

# 4.5.2 PO Roles and Responsibilities<sup>6</sup>

Many functions performed by successful acquisition POs are beyond the scope of the SMS and the SRMGSA. However, some of these functions are relevant to fulfilling the SRM requirements as they relate to acquiring new solutions. Among them are planning and resource management, which includes ensuring that SMS considerations are part of the decision-making process. Whether SRM is a collateral duty of one person or performed by a Program Safety Team (PST), the PO must ensure that SMS policy and guidelines are followed.

When forming a PST, the PO should choose people who are able to:

- Communicate with program stakeholders,
- Understand program objectives,
- Understand program plans and acquisition strategy,
- Develop strategy and action plans for the safety compliance of the program,
- Define safety input into program plans and supplier agreements,
- Perform safety analyses,
- Track and analyze safety compliance for the program,
- Implement mitigation steps as required, and
- Report program safety activity and monitoring results.

The PO must ensure that all members of the PST receive SMS Training and understand the SMS process.

# 4.5.2.1 PST

A PST is a resource provided by the PO to support the safety efforts of an acquisition throughout the AMS lifecycle. The PST may consist of a single safety Point of Contact (POC) or a team of safety experts, depending on the size and complexity of the program.

The PST, in conjunction with the AJI safety case lead, defines the planned safety effort and ensures that the required safety products are prepared to support the JRC decision process.

<sup>6.</sup> For information regarding the roles and responsibilities of POs not part of the ATO, contact the AJI Safety Engineering Team.

The PST must:

- Provide a central POC to coordinate all safety analyses throughout the program's lifecycle;
- Participate in Safety Strategy Meetings (SSMs), as needed, to determine the safety effort required in support of the AMS milestone decisions;
- Support the safety analyses in accordance with the guidelines in the AMS FAST, the SMS Manual, ATO Safety Guidance (ATO-SG) documents, and the SRMGSA;
- Submit the proposed Program Safety Plan (PSP) and completed SRM documents to the AJI safety case lead for review and coordination to ensure timely decisions in support of JRC milestone decisions;
- Enter safety tracking and monitoring data into the Safety Management Tracking System;
- Ensure that safety assessment and analysis results are addressed in program planning and requirements documents;
- Ensure that any safety issues identified by SCT activities are incorporated into program safety efforts;
- Ensure that any requirements developed as a result of the safety analyses are included as discrete requirements in the preliminary Program Requirements Document (PRD), the initial PRD, or the final PRD;
- Ensure that the safety requirements are traceable back to identified safety hazards;
- Verify that the mitigations identified to reduce safety risk are included as validated and verified safety requirements in the final SRM document;
- Support the establishment of traceability between safety analysis results and the NAS EA;
- Maintain safety documentation throughout the system lifecycle;
- Include SRM results in investment decision briefings to the JRC; and
- Coordinate the peer review process with the safety case leads. (See Section 8.3 for more information on the peer review process.)

#### 4.5.3 ATO Chief Safety Engineer Roles and Responsibilities

The primary function of the ATO Chief Safety Engineer is to provide safety leadership and expertise to ensure that:

- Operational safety risk in the air traffic services that the ATO provides to the NAS is identified and managed, and
- Safety risk is considered and proactively mitigated in the early development, design, and integration of solutions and across organizations to support NextGen capabilities.

The ATO Chief Safety Engineer must:

• Represent the ATO in resolving high-level safety issues in air traffic operation and decision-making meetings;

- Review and approve SRM documentation associated with NAS changes that require AOV approval, as defined in FAA Order 1100.161;
- Review and approve SRM documentation for acquisition programs and safety assessments for changes done at the national level, as defined in the SMS Manual and the SRMGSA;
- Review and approve safety input in support of JRC investment decisions, as required;
- Serve as the ATO safety focal point for collaboration with ANG and the PO on NextGen transitional activities;
- Ensure that the safety risk case management process includes Integrated Safety Management to ensure a comprehensive safety review of concepts, solutions, systems, and procedures;
- Provide the Director of Policy and Performance and the Vice President of AJI with senior-level input on ATO safety-related issues for air traffic operations, acquisitions, and second-level engineering;
- Review and approve proposed changes to safety policy and guidance for incorporation in FAA Order JO 1000.37, *Air Traffic Organization Safety Management System*, the SMS Manual, and the SRMGSA;
- Collaborate with internal and external stakeholders to facilitate mitigation of safety risks that cross LOBs; and
- Approve RTCA DO-278, Software Integrity Assurance Considerations for Communication, Navigation, Surveillance and Air Traffic Management (CNS/ATM) Systems, (or equivalent document) lifecycle data.

# 4.5.4 AJI Roles and Responsibilities

As the ATO's focal point for safety, AJI provides the ATO with safety direction while driving the SRM / Integrated Safety Management process. AJI also coordinates the EA support efforts on the safety roadmap for the ATO.

#### 4.5.4.1 AJI Safety Engineering Team Manager

For new SRM efforts related to acquisitions and capabilities, the AJI Safety Engineering Team, AJI-314, Manager is the first AJI POC for Program and Portfolio Managers. The AJI-314 Team Manager manages the safety case workload for a team of safety engineers and assigns an AJI safety case lead to work with an individual program or initiative based on resource availability. He or she ensures that SRM documentation and system development assurance compliance data (e.g., RTCA DO-278A or related lifecycle data) is processed in accordance with the SMS Manual and the SRMGSA before being submitted to the ATO Chief Safety Engineer for approval and signature.

The AJI-314 Team Manager must:

- Assign an AJI safety case lead to work with a PO;
- Balance the workload among AJI safety case leads to best support the POs, considering commonality with existing assignments, their experience and expertise, and program and portfolio complexities; and

• Confirm that any documentation being submitted to the ATO Chief Safety Engineer for approval has been developed and peer reviewed in accordance with the SRMGSA and internal AJI processes.

# 4.5.4.2 AJI Safety Case Leads

The AJI safety case leads (or their designees) are experts in SRM policy and guidance that pertains to the AMS. The AJI safety case leads assist the POs responsible for conducting or managing systems safety programs. The AJI safety case leads are the ATO's acquisition safety focal points and ensure that each safety product associated with an AMS milestone is peer reviewed; they ensure that all resulting comments and concerns are addressed prior to the program's planned AMS decision. The AJI safety case leads must:

- Meet with the POs and convene SSMs, as needed, to ensure timely development of SRM documentation in support of JRC milestones, starting in the CRD phase and ending during the ISM phase.
- Work with a PO, when assigned by the AJI-314 Team Manager, to guide the team in conducting and developing the safety analyses and the PSP. As the SRM documentation is being developed, the AJI safety case leads provide periodic feedback to the PST. At the appropriate time, they recommend to the AJI-314 Team Manager that the SRM documentation is ready to enter the peer review process for approval and signatures.
- Coordinate the peer review of SRM documentation with the PO (see Section 8.4) within
  a timeframe that is consistent with the planned JRC decisions. This review must, at a
  minimum, ensure that the cause-and-effect relationship between proposed changes to
  the NAS and the risks to the operational safety of the NAS are explicitly analyzed and
  documented.
- Serve on SCT-chartered teams as requested to represent the entire ATO from a safety perspective.
- Ensure that safety risks associated with initiatives that have conducted safety analyses/assessments are mapped to and considered in the SRM activities of any acquisition program.
- Identify, evaluate, and document lessons learned.

# 4.5.4.3 Independent Safety Assessment Team

The AJI Independent Safety Assessment (ISA) Team is responsible for evaluating designated acquisition systems (and major modifications) through the Independent Operational Assessment (IOA) function.<sup>7</sup> To ensure that solutions are within acceptable levels of safety risk, the SMS and the AMS require that IOAs be conducted on designated systems prior to the In-Service Decision (ISD) to identify safety hazards and operational concerns in a representative operational environment.

During the ISM phase, the ISA Team is also responsible for conducting post-implementation safety assessments of designated systems, procedures, and service capabilities to independently assess the residual risk of changes in the NAS, identify any new hazards or operational concerns not anticipated during SRM, and ensure the mitigations for identified hazards have been properly implemented and comply with SMS requirements.

<sup>7.</sup> See AMS, Section 4.5, Independent Operational Assessment, for more information.

If new safety hazards are identified through ISA assessments, the PO, working with the AJI safety case lead, may have to reconvene SRM panels to analyze and assess these hazards.

# 4.5.4.4 ISD Executive Secretariat

The ISD Executive Secretariat facilitates the AMS policy for deployment planning and In-Service Review (ISR), prepares records of decisions and ISD closeout memoranda, and supports the service teams in their efforts to adhere to AMS policy, complete the ISR checklist, satisfy the ISD entrance criteria, compile an ISD briefing, and provide monthly updates after the ISD. All teams seeking a Final Investment Decision, regardless of acquisition category level, require coordination with the ISD Executive Secretariat.

# 5 Safety Planning for Acquisitions

# 5.1 Portfolio Safety Strategy

The Next Generation Air Transportation System (NextGen) Investment Portfolio Leads are responsible for ensuring the conduct of Integrated Safety Management within their portfolio. This is not an independent effort; the Office of NextGen (ANG) needs to rely on the input of Safety and Technical Training (AJI) to fully assess the safety posture of any portfolio and to plan Integrated Safety Management efforts. At a high level, AJI supports ANG and NextGen Integrated Safety Management by participating in safety assessments and other Safety Collaboration Team (SCT)–directed safety analyses, as requested. AJI also provides consolidated Air Traffic Organization (ATO) safety reviews of NextGen planning documents.

AJI support also includes:

- Collaborating with ANG on all aspects of NextGen Integrated Safety Management to ensure that safety artifacts are developed as needed during the pre-investment phases of the Federal Aviation Administration Acquisition Management System (AMS);<sup>1</sup>
- Developing a single ATO safety strategy to support NextGen concepts and implementation as depicted on the National Airspace System Enterprise Architecture (EA) safety roadmap, as well as tracking ATO Safety Decision Points on the EA safety roadmap;
- Approving the scope of NextGen safety assessments conducted in the pre-investment phase;
- Participating in safety assessments and other SCT-directed safety analyses, as requested;
- Reviewing and approving Safety Risk Management (SRM) documents for NextGen solutions;
- Reviewing and approving safety operational improvements' functionality and implementation dates in the NextGen Safety Portfolio; and
- Attending technical meetings between ANG and Program Offices (POs) to coordinate safety program requirements and engineering architecture artifacts.

In addition, AJI and the PO work with the ANG NextGen Investment Portfolio leads to identify any Integrated Safety Management gaps that may exist within a portfolio.

# 5.2 Safety Strategy Meetings

Acquisition strategies vary among investment programs. As a result, the SRM documentation requirements may also vary. The PO should contact AJI to schedule a Safety Strategy Meeting (SSM) to determine the appropriate documentation requirements and for guidance in fulfilling their SRM obligations for the AMS milestone being sought. The AJI safety case lead facilitates the SSM, contributes their knowledge of policies and SRM practices, establishes peer review process guidelines, and ensures that the proceedings are captured in meeting minutes. The SSM should be conducted in consultation with the ATO Chief Safety Engineer, if necessary, and particularly if extensive documentation tailoring is planned.

<sup>1.</sup> The ANG thrust is prior to the Concept and Requirements Definition and the Investment Analysis phases of the AMS process.

The SSM can be held at any time per the request of the PO, from project inception through the fielding of the system (including prior to the Initial Operating Capability being declared). However, in order to gain the maximum benefit for the program, the SSM should occur early enough in the process to schedule SRM documentation development, review, coordination, and necessary approvals prior to the PO's next investment milestone decision point. SRM is a required checklist item for the Investment Analysis Readiness Decision, the Initial Investment Decision, and the In-Service Decision.

The PO must use the program-specific Program Safety Plan (PSP) approved by the ATO Chief Safety Engineer to determine which safety assessments must be conducted during a system acquisition and which safety requirements must be fulfilled before system deployment. If documented in an approved PSP, the PO may use alternative methods other than those described in the Safety Risk Management Guidance for System Acquisitions' appendices to capture required information. Also, if documented in an approved PSP, the PO may prepare a combined analysis (i.e., a combined System Hazard Analysis / Sub-System Hazard Analysis) or bypass analyses entirely to meet AMS requirements.

In addition to the overall safety strategy, the PSP and any other SRM products (Operational Safety Assessment, Comparative Safety Assessment, etc.) may be discussed. For each SSM, AJI must prepare meeting minutes containing the strategy agreed upon to satisfy acquisition SRM requirements. ANG Enterprise Safety and Information Security is an invited participant to all SSMs. For SSMs held for programs in or about to enter the Concept and Requirements Definition (CRD) phase, the POs must consult with the ANG CRD lead before the SSM convenes.

In addition, the ramifications of implementing Appendices J, K, and L and any requirements included in the PSP must be discussed at the SSM.

Sometimes, acquisition strategies change or there is not enough information available to determine the SRM documentation requirements for the entire acquisition lifecycle. If so, additional SSMs can be scheduled as often as is necessary.

# 6 Other Considerations

# 6.1 Baseline Change Management

For any acquisition program under its jurisdiction, the Joint Resources Council (JRC) approves and baselines all required Federal Aviation Administration (FAA) Acquisition Management System (AMS) program documents (i.e., Program Requirements Documents (PRDs), acquisition program baselines, business cases, and Implementation Strategy and Planning Documents). The JRC may also make acquisition program baseline change decisions that alter program performance or cost and schedule baselines during Solution Implementation for investment programs. From a Safety Risk Management (SRM) viewpoint, if a baseline change is being proposed, the Program Office (PO) may need to review and update the Program Safety Plan and any safety assessments that have already been completed to ensure that the new baseline does not impact the risk mitigation strategies already identified. If it does, then the predicted residual risk identified in the completed safety assessments may not be achievable, and the new predicted residual risk without these mitigations implemented may be unacceptable.

A baseline change could affect already identified risk mitigation strategies in the following ways:

- If the program cost is being re-baselined, the proposed new budget may not include funding to implement the mitigations previously identified.
- If the schedule is being re-baselined, the proposed new schedule may impact the temporal aspects of the identified risk mitigation strategy. In other words, the planned mitigations may not be in place as expected and required.
- If the performance is being re-baselined, the new requirements may be sufficiently different from the assumptions made and analyses conducted as part of previous safety assessments may no longer apply to the point that previously identified risk mitigation strategies are no longer valid.

# 6.2 Program Safety Requirements for Decommissioning and Disposal

Disposal of an asset or program is part of the In-Service Management phase of the AMS process and, as such, requires SRM as part of its lifecycle management. In addition, decommissioning a service provided by a program asset targeted for disposal could occur much earlier than the actual disposal and must also meet all SRM requirements. Programs or assets facing disposal often have their SRM requirements met by the program or asset replacing them, but this is not always the case.<sup>1</sup> Prior to the decommissioning and/or disposal of an asset or program, the associated PO should contact the Safety and Technical Training (AJI) safety case lead to convene a Safety Strategy Meeting (SSM) to determine whether or not SRM analysis and subsequent Safety Management System (SMS) documentation is required. If so, an SRM panel will perform the assessment, similar to a Preliminary Hazard Analysis, to identify safety hazards associated with the disposal activity. This may include deactivation, deactivation and replacement of the system, or similar considerations.

<sup>1.</sup> The following can be assumed: (1) Once a National Airspace System (NAS) asset is removed from service, it is no longer part of the flight-day decision-making process. (2) Even if a NAS asset remains in an operational area in a deactivated state, removal and disposal may occur without regard to aircraft movement. However, SRM is a data-driven process (i.e., a process not driven by opinion) that still must be conducted.

# 6.3 Managing Software Risk

Analyzing hazards that are introduced by software, or where software is one of several contributing factors, is different from analyzing hazards that can be caused by hardware that fails or wears out. Some of the unique characteristics of software include:

- Software Development Lifecycle (SDLC) Software follows a defined lifecycle resulting in robust outcomes. Successive steps of architecture, design, coding, development (changes), Quality Assurance / testing (including logic, flow, load, stress, automation, regression, and union), demonstration (user acceptance), release (with configuration freeze), and "hot"<sup>2</sup> fixes eventually reach an acceptable failure ratio. It is with after-the-fact enhancements and backtracking that field failures often arise.
- Software does not wear out. When software fails, it may be due to a design or implementation defect that has always existed (i.e., a latent defect), a recent enhancement not subject to the full SDLC, or a change in the operating environment that the software was not designed to accommodate.
- Software usually fails without warning. Robust software includes error detection and correction functions to find and fix typical problems using "restores," "restarts," and optimization tools. Abnormal error conditions, unexpected process terminations, and long-duration problems not encountered during testing may still arise. Latent defects, specification errors, and issues with enhancements may have existed before the release of the product and may only be triggered or recognized once many software modules are in broad use under a stressing variety of field operating conditions.
- Software can be more complex than hardware. It is common for device software to be hundreds of thousands or millions of lines of code long. Reuse of existing code modules helps reduce errors. Device software may also be integrated with Commercial Off-the-Shelf (COTS) systems software, such as operating systems that can easily reach similar sizes.
- It is difficult to test all of the software in a device and nearly impossible to test all combinations of inputs and branching. Modular design helps isolate code into independent blocks.
- A line of software code can be easily changed. However, determining the consequences of that change is more difficult.
- Seemingly insignificant changes in one area of software functionality can lead to defects in unrelated areas of functionality.

# 6.4 Site Implementation

FAA Order JO 6000.50, National Airspace System (NAS) Integrated Risk Management, complements existing policies regarding SRM and standardizes processes for Operational Risk Management (ORM) during installation activities. FAA Order JO 6000.15, General Maintenance Handbook for National Airspace System (NAS) Facilities, defines ORM and clarifies both SRM and ORM policy to assist field managers with risk management activities during installation actions. ORM/SRM integration addresses three distinct categories of effort:

<sup>2.</sup> A "hot fix" is a single, cumulative package that includes information (often in the form of one or more files) that is used to address a problem in a software product (i.e., a software bug). Typically, hot fixes are made to address a specific customer situation.

- Implementation activities,
- Modifications, and
- Required maintenance.

Per FAA Order JO 6000.50, the PO must prepare a Generic Site Implementation Plan (GSIP), conduct SRM, and prepare an SRM document on the GSIP itself. A GSIP is required for all construction, installation, and/or removal activities in the NAS. The GSIP contains an SRM section that provides installers and maintainers with any identified hazards, mitigations, and residual risk identified during the acquisition process, as documented in the System Safety Assessment Report and as applicable. Note that operational risks may have no impact on safety but must be considered before a system is deployed.

#### 6.5 Legacy System SRM

Often, acquisitions support changes to legacy systems. These changes can either result in systems that are functionally identical to the original system or systems that can add to or improve existing functionality. In all cases, the PO must assess the change to determine whether it introduces/reveals any hazards or affects the safety risk level of the operation/system.

A change to a legacy system that is initiated due to component obsolescence may include a Technology Refreshment, Service Life Extension Programs, Replacement-in-Kind Programs, Facility Initiative Programs,<sup>3</sup> and Variable Quantity Programs.<sup>4</sup> It has been commonly accepted that a change that results in a "box-for-box" replacement of obsolete or unserviceable components containing identical functionality (i.e., a form, fit, and function replacement) has no impact on NAS safety. However, lessons learned have shown that new hazards may be introduced if a more technically sophisticated multi-component system attribute "box" is being installed to replace a "box" that achieves the same function. If this is the case, the full SRM process must be followed. If the change does not introduce/reveal any hazards or affect the existing safety risk level of the operation/system, then this may be documented in an SRM document without hazards. The supporting documentation must justify this decision. Refer to the SMS Manual for SRM document requirements.

Changes to legacy systems can involve the addition of new functions or the introduction of a new combination of existing functions to the legacy system. New technologies may also have an effect on existing hazards or how they are controlled. For example, a particular function may be activated by a mechanical switch in the legacy system but enabled by software in the legacy system's changes. If the assessment of the changes determines that there are new or newly combined functions, or if there is any impact on existing hazards or how they are controlled (or any introduction of new hazards), the standard SRM activities documented in the SMS Manual are required.

These assessments may be facilitated by examination of the legacy system's Concept of Operations, Functional Analysis, Shortfall Analysis, Enterprise Architecture products, and preliminary requirements in the preliminary PRD, if any exist. Most likely, detailed design and "as-built" technical baseline documentation with successive modifications are sufficient for lifecycle support, yet they may lack in early explanations of the concepts, alternatives, and

<sup>3.</sup> A Facility Initiative Program is a program associated with the new construction, replacement, modernization, repair, remediation, lease, or disposal of the FAA's manned and unmanned facility infrastructures.

<sup>4.</sup> A Variable Quantity Program is a program that includes insertions, modernizations, or additions to quantities of systems or sub-components previously fielded and in operation within the FAA.

requirements that the legacy system traded off years ago. Years of live operational data archives may be present, which must be valued more highly than plans, models, or future expectations of performance. For example, many years of adequate specification performance to a frozen baseline at multiple sites (actuals) must trump independent, discontinuous future estimates of failure likelihood that ignore such a strong basis for trend analysis. In all cases, the PO should hold an SSM (and consult with the Air Traffic Organization (ATO) Chief Safety Engineer, as necessary) to determine if the program should develop an SRM document per the current AMS milestone requirements.

A program undergoing legacy system changes needs to comply with all aspects of the AMS and SRM processes. The requirements for each legacy system change are typically very streamlined or tailored compared to the original program. For legacy system changes, the PO must conduct an SSM (consulting with the ATO Chief Safety Engineer, as necessary) to identify the SRM requirements as soon as practicable. Each legacy system change varies in its purpose and requirements, but the SRM requirements may be minimal if the legacy system change's form, fit, and function are the same as when the program first went through the AMS process.

# 6.6 Physical Security, Information Security, Cybersecurity, and Occupational Safety and Health

Physical security, information security, cybersecurity, and Occupational Safety and Health (OSH) (including Fire Life Safety (FLS)) issues can sometimes impact the safety of the operational NAS. When this is the case, these issues fall within the scope of the SMS. The PO must consider these issues and record them in the SRM document, as well as treat, track, and monitor them as safety requirements in accordance with the processes contained in the SMS Manual. Consideration of such issues is best done by consulting representatives from each discipline (prior to convening any SRM panel) and allowing their participation in the SRM panel, as necessary.

# 6.6.1 Safety and Security Issue Reporting

Regardless of whether an issue falls within the scope of the SMS, the PO is responsible for reporting any potential OSH, information security, operational security, physical security, and cybersecurity issues identified by an SRM panel to the appropriate authority for possible mitigation. Such issues must also be recorded in the SRM document. The appropriate authority for most security issues is System Operations Security. OSH issues (including FLS) should be reported to the appropriate Service Area's OSH/FLS professional or to Environmental and OSH Services headquarters.

# 6.7 COTS Products

Using a COTS product, even if it has very high reliability, does not imply that the product is safe when it interacts with other system components. The problem is exacerbated by software because software usually controls many, if not all, of the interactions between system components. Techniques for dealing with COTS by simply equating software reliability or correctness (consistency with specifications) with safety may not prevent system accidents. In many cases, using COTS components in safety-critical systems with acceptable risk may simply be infeasible. In these cases, it is safer and less expensive to provide special-purpose software; using COTS amounts to false economy that costs more in the end.

There are, however, situations in which COTS components can be assured to have adequate system safety. In these cases, either the system design must allow protection against any

possible hazardous software behavior or a complete "black box" behavior specification must be provided by the producer of that component in order to perform a hazard analysis.

# 6.8 Program Risk Management

The PO applies program risk management throughout the lifecycle management process to identify and mitigate risks associated with achieving FAA goals and objectives. Each investment program should institute risk management processes in accordance with AMS policy and guidance. The FAA's policy related to risk management can be found in Section 4.13, *Risk Management*, of the AMS policy.

Program risk management and SRM have separate foci. For instance, cost and schedule impacts are not factored into a safety assessment but are a part of program risk management. However, program risk management and SRM are not mutually exclusive. Safety risk that is not properly mitigated can become a program risk by affecting program cost or schedule by delaying or stopping implementing activities. Knowledge of SMS policies and proper planning helps the PO minimize any SRM impacts to cost and schedule. AJI safety case leads can also assist in this area.

# 7 Equivalent Processes

Every program is different in scope, complexity, criticality, and resources. In recognition of these differences, Program Offices may use other equivalent processes when conducting the hazard analysis portion of Safety Risk Management. An equivalent safety analysis may be used under the following conditions:

- The equivalent process must meet the minimum requirements for the safety analysis outlined in the Air Traffic Organization (ATO) Safety Management System Manual.
- The use of equivalent processes must be discussed with and approved by the ATO Chief Safety Engineer and documented at the Safety Strategy Meeting.
- The equivalent process must be described in an approved Program Safety Plan.

### 8 Safety Risk Management Documentation, Approval, and Tracking

### 8.1 Safety Risk Management Documents<sup>1</sup>

For an acquisition, the system safety process is a series of analyses that starts at the Operational Safety Assessment (OSA) and the Comparative Safety Assessment (CSA) and continues through the Preliminary Hazard Analysis (PHA), the Sub-System Hazard Analysis (SSHA), the System Hazard Analysis (SHA), and the Operating and Support Hazard Analysis (O&SHA). Each analysis becomes more discrete as more design details are known. The basis of each analysis is a Hazard Analysis Worksheet (HAW). The HAW, initially developed early in the system lifecycle (i.e., in a PHA), is further developed, modified, and enhanced as subsequent analyses are conducted. Each subsequent analysis has a slightly different focus but is essentially a HAW in nature that builds on a previously developed HAW.

Thus, the Safety Risk Management (SRM) document becomes a report, or a series of reports, that describes the SRM process that has been conducted with regard to a proposed change or investment. The SRM document records the safety risk analyses that were performed and the findings that detail the predicted risk level(s) of the proposed change or investment. It is a compilation of the SRM documentation completed to date. As such, the SRM document expands with each assessment or analysis as a product moves through the Federal Aviation Administration (FAA) Acquisition Management System (AMS) lifecycle. When it is determined at the Safety Strategy Meeting (SSM) that specific safety analyses are required, the analyses are documented and become part of the SRM document. Each Program Office (PO) must maintain an SRM document as a record of the progress of the project.

In colloquial terms, imagine a folder titled "SRM document for Acquisition XXX." Every analysis performed for this acquisition is titled "SRM document – (analysis name here)" and stored in the folder. Each analysis is an SRM document, but the entire folder is the SRM document for the acquisition. In conversation, especially when a milestone is approaching, questions may be raised about the status of the SRM document; in most cases, the requestor is concerned about the status of the most recent analysis rather than the entire folder.

In all cases, the PO must record the SRM document activity and information in the Safety Management Tracking System (SMTS) prior to each acquisition milestone. If an acquisition change is not expected to introduce safety risk into the National Airspace System (NAS), there is no need to conduct further safety analyses; however, the PO must document this determination in an SRM document along with justification as to why the change is not subject to additional SRM assessments. The SRM document must also include a:

- Description of the NAS change and affected hardware; software; and/or operational NAS equipment, operations, and/or procedures.
- Justification for the determination that there are no hazards or any expected changes to the current risk associated with the implementation of the NAS change.

#### 8.2 Mission Support Programs

When an acquisition has an effect on the safety of the NAS, the PO must conduct and document the SRM process throughout the lifecycle of the product or service in accordance with Safety Management System (SMS) policy. In the AMS, Safety and Technical Training (AJI) is designated as the responsible office for determining whether or not an acquisition affects the

<sup>1.</sup> Risk acceptance must be obtained for any safety analyses in which safety risk is identified (except for the OSA and CSA).

safety of the NAS. If AJI has determined that there is no effect on the safety of the NAS (i.e., a Mission Support program), the Air Traffic Organization (ATO) Chief Safety Engineer provides documented notification to the Joint Resources Council (JRC) Secretariat accordingly. Program representatives should contact the AJI Safety Engineering Team, AJI-314, Manager to initiate discussions if they believe the program is exempt from SMS requirements.

### 8.3 Peer Review Process

A peer review of SRM documentation determines whether it meets SMS policy guidelines and FAA safety objectives. A peer review provides an independent assessment of the documented analysis by multiple people with varying knowledge and experience. This helps ensure that the analysis is technically accurate and makes operational sense (i.e., the safety hazards, causes, effects, and mitigations are appropriate).

Most acquisition-related SRM documentation, including Program Safety Plans (PSPs), must undergo a peer review before being submitted to the ATO Chief Safety Engineer for approval. The PO must submit the SRM documentation to the AJI-314 Team Manager, who assigns an AJI safety case lead to coordinate the peer review process. The AJI safety case lead must first review the SRM documentation to determine whether it meets all applicable SRM requirements and guidelines contained in the ATO SMS Manual and the Safety Risk Management Guidance for System Acquisitions (SRMGSA). However, if the AJI safety case lead is the one to submit the SRM documentation for peer review, this step may have already occurred. If the AJI safety case lead determines that the SRM documentation is not ready for a peer review, he/she returns it to the originator with recommendations for resolution.

The AJI safety case lead distributes the SRM documentation for peer review and comments according to the guidelines contained in the SRMGSA and internal AJI operating procedures. After comments are received and collated, the AJI safety case lead works with the PO to generate written responses to the original commenters. The AJI safety case lead then determines acceptance from the original commenters, recording any discrepancies associated with partial acceptance or non-concurrence. (Acceptance can be determined by a combination of email, phone conversations, and meetings. Meetings are preferred when comments and/or responses are complex.) The AJI safety case lead will then provide a final compilation of all comments and their dispositions to all reviewers.

Figure 8.1 shows a high-level flow diagram of the entire document review process, of which the peer review process is a subset.

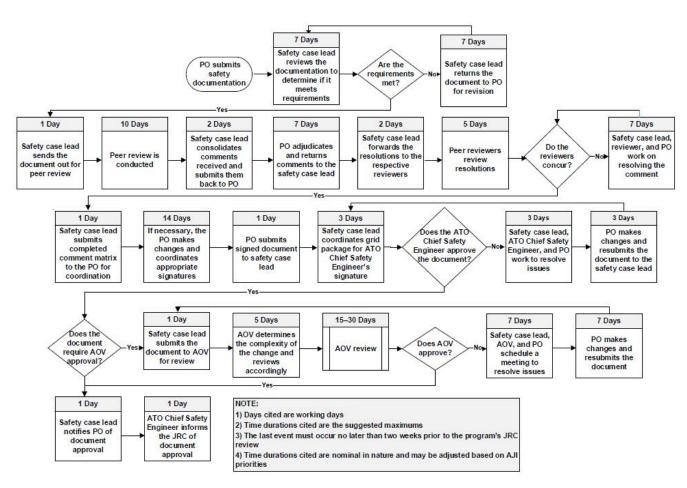


Figure 8.1: Document Review Process Flow

Peer reviewers are designated as either primary or secondary reviewers depending on their role in the approval process and by the guidelines listed below.

Primary reviewers include:

- Other AJI safety case leads;
- Safety Services representatives;
- AJI Independent Safety Assessment Team, AJI-321, representatives;
- Office of NextGen Enterprise Safety and Information Security representatives;
- Representatives from offices responsible for implementing safety requirements (e.g., Aircraft Certification); and
- Representatives from offices responsible for accepting safety risk.

Secondary reviewers, as required, include:

- Quality Control Group representatives from the Service Center,
- Air Traffic Safety Oversight Service (AOV) Safety Standards Oversight Division representatives,

- Human Factors representatives,
- Environmental and Occupational Safety and Health Services representatives,
- Cybersecurity representatives, and
- Representatives from other AJI offices.

The peer review timeline is dependent upon various factors including, but not limited to, the complexity of the safety analysis, the number of stakeholders involved, new technologies involved, prior reviews, and projected JRC decision dates. The safety case lead negotiates with the PO for firm review dates, if possible, during the initial SSM. Timelines can be reduced if draft versions have been already reviewed. If comments cannot be resolved to the satisfaction of the original commenter, the safety case lead identifies them as issues for inclusion in the final briefing package provided to the ATO Chief Safety Engineer upon recommendation for approval by the AJI-314 Team Manager.

# 8.4 Approval Authorities and Coordination Requirements

The SMS Manual contains the guidance and coordination requirements for the review, approval, and risk acceptance of SRM documentation contained completely within a Service Unit (SU), across multiple SUs, or across multiple lines of business. SRM documentation may not be submitted to the ATO Chief Safety Engineer for approval until after it has undergone the peer review process. (*Note*: SRM documents without hazards normally do not undergo the full peer review process. However, SRM documents without hazards for an acquisition program that will undergo an Independent Operational Assessment must be submitted to AJI-321 for peer review.) The ATO Chief Safety Engineer is also the approval authority for PSPs, as well as the representative that informs the JRC and In-Service Decision Executive Secretariats' groups as to which programs are compliant with SMS requirements.

SRM document signature requirements are provided in SMS Manual Section 5.4 and Section 6.1.

# 8.5 SMTS

AJI has developed SMTS to track all SRM efforts and approvals from project initiation to the completion of the Monitoring Plan. The PO must use SMTS for all safety assessments and analyses, beginning with the OSA and continuing throughout the product's lifecycle. Its primary purpose is to track hazards and their mitigations. SMTS houses SRM documents and their associated safety analyses, allowing change proponents and SRM panels to use this information for similar efforts. Additionally, SMTS tracks implementation and ongoing monitoring activities, which enables change proponents to assess and track predicted residual risk.

Listed below are the details required in SMTS:

- Safety case title (this must be the same program name used for JRC purposes);
- Safety analysis type (i.e., OSA, CSA, PHA, SHA, SSHA, O&SHA, or System Safety Assessment Report (SSAR));
- Organization name;
- Organization description (this must be the name of the responsible PO);
- Safety analysis title;

- Whether issues/hazards were identified;
- A HAW for each identified hazard (this must include a hazard ID and hazard description). This must be done by the time of implementation (i.e., as part of the SSAR); and
- Uploaded copies of the final approved and signed safety analyses (i.e., OSA, CSA, PHA, SHA, SSHA, O&SHA, SSAR, or other).

*Note*: If a Program Requirements Document (PRD) is being used in lieu of providing signatures for safety requirements, a copy of the signed/approved PRD must be uploaded to SMTS.

#### 9 System Safety Considerations

#### 9.1 System Safety

System safety is a standardized management and engineering discipline that integrates the consideration of human, machine, and environment in planning, designing, testing, and maintaining operations, procedures, and acquisition projects. System safety is applied throughout a system's lifecycle to achieve an acceptable level of safety risk within the constraints of operational effectiveness, time, and cost.

For each new system acquisition, the Program Office (PO) must establish a System Safety Program that meets the requirements of the Air Traffic Organization (ATO) Safety Management System (SMS). The status of system safety must be presented at all decision points and investment reviews. Detailed guidelines for safety management and development assurance are found on the Federal Aviation Administration (FAA) Acquisition System Toolset (FAST) website; the ATO SMS Manual; and RTCA DO-278A, Software Integrity Assurance Considerations for Communication, Navigation, Surveillance and Air Traffic Management (CNS/ATM) Systems.

Section 5.4 of the preliminary Program Requirements Document (PRD) constitutes the safety plan required by the Safety Risk Management Guidance for System Acquisitions (SRMGSA) for the Investment Analysis Readiness Decision (IARD). The PO must develop a Program Safety Plan (PSP) consistent with this safety plan for the IARD and update it for the Initial Investment Decision and Final Investment Decision. The PSP's scope, content, and list of required Safety Risk Management (SRM) activities are based on the Safety Strategy Meeting that should be conducted between the PO and ATO's Safety and Technical Training (AJI) Safety Engineering Team.

# 9.2 Integrated Safety Management

The highly distributed and interconnected nature of the National Airspace System (NAS) and Next Generation Air Transportation System (NextGen) in particular presents complex safety challenges to the NAS. In addition, many changes to the NAS necessary to implement NextGen initiatives may occur in a parallel or overlapping manner. The past SRM paradigm was focused on analyzing individual changes; it was insufficient for addressing all the hazards identified as a result of these planned interactions and interconnectivity.

The legacy NAS is a "system of systems," providing multiple services to users. The NAS is evolving into an even more complex configuration. Future acquisitions are beginning to blur the lines of a "system" with defined/fixed boundaries and interfaces. Systems, programs, and projects no longer have unique or exclusive functionality. In fact, the functionalities not only overlap, but may also build on one another, subsume each other, or combine for a joint function or capability. This perspective was not considered historically, but is important to applying the concept of integrated safety in acquisitions. Integrated Safety Management must be performed to assess risks of initiatives in support of agency Risk-Based Decision Making.

Integrated Safety Management represents a more robust, holistic, and integrated approach to performing safety analysis. Integrated Safety Management uses existing safety policy and methodologies, as well as systems engineering processes. It is a critical component not only for successfully achieving the NextGen vision, but also for all enhancements to the NAS.

Directionality is a critical aspect of Integrated Safety Management. Safety assessments using Integrated Safety Management principles must be conducted in three "directions":

- Vertical integration ensures the consistency of safety assessments across hierarchical levels from the program or system level up to the NAS level. It essentially is a look "up" the NAS at enterprise-level / project-level architectural alignment.
- Horizontal integration ensures that the interactions and interdependencies across organizations, operational capabilities, portfolios, operational improvements, increments, current operations, and individual programs or systems are addressed in safety assessments. It is essentially a look "across" the NAS at project-level, inter-architectural alignment, linkages, and interdependencies.
- **Temporal integration** ensures that the impacts of hazards and their associated mitigations across implementation timelines are understood and taken into consideration. It is a look at the impact of phased implementations of NAS initiatives.

Identifying hazards and assessing safety risk remains the basis of all safety management efforts for FAA programs. Integrated Safety Management does not change the basic SRM process; it expands the perspective of the required analysis and uses existing elements of the FAA's systems engineering process to ensure that no safety gaps occur as aviation capabilities are developed and implemented in the NAS.

# 9.3 FAA / System Developer Interface

The PO is responsible for conducting a robust system safety effort for any ongoing system development, which entails conducting and approving required safety analyses. However, due to the technical nature of most systems, the FAA typically cannot conduct such an effort without extensive coordination/cooperation with the system developer during system development. Details on this coordination/cooperation must be clearly defined in the Statement of Work (SOW) contained in the contract between the FAA and the system developer. The SOW should be supplemented by Data Item Descriptions (DIDs). (Suggested DIDs are available on the FAST website.)

Below are some things to consider while conducting a system safety effort:

- System safety is a basic requirement of the total system. The results of the system safety effort depend on the PO's clear communication of objectives/requirements in the SOW.
- System safety requirements are basic tools for systemically developing design specifications.
- System safety must be planned as an integrated and comprehensive safety engineering effort that is sequential and continual.
  - The system developer's System Safety Program Plan must align and be consistent with the PO's PSP.
  - The timing of safety analyses must be consistent with the engineering milestones outlined in the FAA System Engineering Manual (see Table 9.1).
- Any SRM panel facilitated or conducted by the system developer (i.e., for a System Safety Hazard Analysis or System Hazard Analysis) must include FAA Subject Matter

Experts (SMEs), particularly those who can provide input from an operational perspective.

• The FAA must actively review and be able to modify/comment on the safety analysis documentation as the system developer is preparing it, not after its final delivery. The system developer must incorporate any valid comments received during the AJI peer review process.

Milestone Description	AMS Phase
Concept and Requirements Definition Readiness Decision	Service Analysis and Strategic Planning*
Functional Hazard Assessment (FHA) conducted	Concept and Requirements Definition
Safety requirements (from the FHA, Safety Collaboration Team-sanctioned analyses, and other sources) defined	
Preliminary PRD approved	
Initial Investment Analysis Plan (IAP) approved	
PSP prepared and approved	
Operational Safety Assessment (OSA) conducted and approved	
Safety Risk Verification Table (SRVT) tracking began	
IARD	
Operational Capability Demonstration completed**	
Additional safety requirements (from the OSA) defined	Initial Investment Analysis
Safety input to the Program Management Plan (PMP), the Implementation Strategy and Planning Document (ISPD), the IAP, and the preliminary Test and Evaluation Master Plan provided	
PSP updated	
Comparative Safety Assessment (CSA) prepared and approved	
Additional safety requirements (from the CSA) defined	
PRD update approved	
Preliminary Business Case Analysis approved	
Final IAP approved	
Initial Investment Decision	
Updated safety input to the PMP, the ISPD, and the initial TEMP provided	Final Investment Analysis
PSP updated	
DIDs for safety analyses and the System Safety Program Plan identified (including contractual language ensuring government involvement in developer-led SRM panels)	
System contract specification approved	
Screening Information Request released	
In-Service Review Checklist completed	
Preliminary Hazard Analysis (PHA) prepared and approved	
Additional safety requirements (from the PHA) defined	1

Table 9.1: FAA System Development / SMS Milestones

Milestone Description	AMS Phase
Safety input to Post-Implementation Review (PIR) Strategy provided	
Final PRD approval	
Final Business Case approval	
ISPD approval	
Final Acquisition Program Baseline approval	
Final Investment Decision	
Integrated Baseline Review completed Contract award	
Systems Requirements Review completed Developer-generated System Safety Program Plan delivered for	
government review	
System Design Review completed	
System Specification Review completed	
Sub-System Hazard Analysis prepared and approved	
Preliminary Design Review completed	
System Hazard Analysis prepared and approved	
Critical Design Review completed	
Product Demonstration Decision	
Provisioning technical documentation delivered	
Factory Acceptance Testing completed	
Safety input to the final TEMP provided	
System delivered to test and evaluation site	
Test Readiness Review completed	
Development Test completed	Solution Implementation
Operational Test completed	
Functional Configuration Audit completed	
Physical Configuration Audit completed	
Production Readiness Review completed	
Production Decision	
Operating & Support Hazard Analysis prepared and approved	
Operator/maintenance training begins	
First-site preparation completed	
First-site delivery	
First-site training material delivery	
Government acceptance	
Site-Acceptance Testing completed	
First-Site Initial Operational Capability date	
Independent Operational Assessment (IOA) completed (for designated programs)	
Any new safety hazards from IOA analyzed accordingly	
Safety input to PIR Plan provided	

Milestone Description	AMS Phase
SRVT updated	
System Safety Assessment Report prepared and approved	
PSP updated for In-Service Management (as necessary)	
In-Service Decision / Initial Operating Capability	
First-Site Operational Readiness date	
Full operational capability	
First-site commissioning	
Site Operational Readiness date 25 percent complete	
PIR conducted	In-Service Management
Any new safety hazards analyzed accordingly	
Site Operational Readiness date 50 percent complete	
Site Operational Readiness date 75 percent complete	
Last-Site Operational Readiness date	
Last-site commissioning	

\*Beyond the scope of the SRMGSA.

\*\*Indicates the milestone may also be completed during either the Initial or Final Investment Analysis.

#### 9.4 Software-Intense Systems

Software-intense systems must demonstrate that the system was developed at an appropriate level of rigor. The PO must establish a development assurance program in accordance with the current version of RTCA DO-278. (*Note*: This is one acceptable means of demonstrating this level of rigor.<sup>1</sup>)

#### 9.4.1 System Development Assurance

When complexity of design increases, the difficulty in preventing errors also increases. Each architectural and technological choice must be evaluated to determine if traditional verification methods will be adequate or if development assurance needs to be applied. Some of the standards used in aerospace to accomplish this include the latest versions of:

- SAE ARP-4754, Certification Considerations for Highly-Integrated or Complex Aircraft Systems
- SAE ARP-476, Guidelines and Methods for Conducting the Safety Assessment Process on Civil Airborne Systems and Equipment
- RTCA DO-178, Software Considerations in Airborne Systems and Equipment Certification
- RTCA DO-278, Guidelines for Communication, Navigation, Surveillance, and Air Traffic Management (CNS/ATM) Systems Software Integrity Assurance
- RTCA DO-254, Design Assurance Guidance for Airborne Electronic Hardware

System development assurance is the utilization of a systematic approach to prevent errors from getting into the design, be it at the enterprise, system, architecture, hardware, or software level. The Acquisition Management System (AMS) process is itself a high-level development assurance activity. In addition to the AMS, the SRMGSA and the SMS Manual, the ATO has

<sup>1.</sup> Subject to approval by the ATO Chief Safety Engineer; a developer's internal procedures may also suffice.

specifically chosen to use RTCA DO-278 to accomplish development assurance for acquired software. The PO has the discretion to decide which standards to utilize for other aspects of development assurance for their systems. (Those listed above are recommended.) Development Assurance extends throughout the entire product lifecycle.

# 9.4.1.1 Determining the Development Assurance Level

For software, risk assessment is performed to determine the proper level of rigor to be applied during software design, development, and testing. An appropriate level of rigor is necessary to ensure confidence that the software does not cause or contribute to a system hazard. Determining the software Development Assurance Level (DAL) related to a hazard is a three-step process:

- 1. Determine a hazard's severity classification based on the expected effects of the hazard. Refer to the severity classifications defined in Section 2 of RTCA DO-278. (*Note*: These may be different from those in the SMS Manual.)
- 2. Assign the DAL in accordance with the hazard's severity classification. 3. Determine whether architectural considerations warrant a DAL different from the initial DAL. In some cases, architectural mitigation may justify a revision of the DAL to a less stringent classification. Guidance for software architectural mitigation can be found in RTCA DO-278.

Software that can be a causal factor for hazards must be evaluated to determine the appropriate DAL per RTCA DO-278. Additionally, software design safety requirements, as well as development and testing processes, must be at an assurance level proportional to the degree to which the software product can contribute to a system hazard. Appendix J provides more detail on determining the correct DAL.

# 9.4.1.2 Gap Analysis

Many of the non-airborne CNS/ATM systems have been developed and fielded using software development processes other than those in RTCA DO-278, such as those in Institute of Electrical and Electronic Engineers Standard 12207, *Systems and Software Engineering – Software Life Cycle*, or the vendor's best practices. This could potentially result in problems when incorporating RTCA DO-278 software assurance requirements for additions to and/or modifications of these non–RTCA DO-278 legacy systems. For these cases, an RTCA DO-278 Gap Analysis must be used to evaluate how the non–RTCA DO-278 processes adhere to the intent of RTCA DO-278.

The PO should conduct an RTCA DO-278 Gap Analysis for each function within the system/software being evaluated. RTCA DO-178 and DO-278 guidelines ensure a specific software design and development assurance from the systems safety assessment process, one that is based on software architecture and functions. The RTCA DO-278 Gap Analysis provides a basis for addressing any shortfalls from the required RTCA DO-278 objectives. The Gap Analysis compares existing processes with RTCA DO-278 and identifies deficiencies. The process is then improved to resolve the deficiencies. The PO must describe the improved process in the Plan for Software Aspects of Approval which is provided to the approval authority along with the gap analysis.

Conducting the RTCA DO-278 Gap Analysis is not a specific safety responsibility. Typically, this effort is led by the PO acquiring the new system or proposing changes to an existing system, with help from the prime contractor conducting systems integration and the

subcontractor(s) responsible for developing the software. Other key participants in the process are the RTCA DO-278 SME (someone who has qualified skills and knowledge related to software assurance, specifically related to RTCA DO-278 or RTCA DO-178 and who is acceptable to the approval authority) and the approval authority. Appendix K provides more detail on developing an RTCA DO-278 Gap Analysis.

# 9.4.1.3 Software Approval Process

The software approval authority may review the software lifecycle processes and associated data at his or her discretion to confirm that a software product complies with the approval basis and RTCA DO-278. The software review process assists both the approval authority and the applicant in determining if a project meets the approval basis and RTCA DO-278. The software review process does this by providing:

- Timely technical interpretation of the approval basis, RTCA DO-278 guidance, approval authority policy, issue papers, and other applicable approval requirements;
- Visibility into the methodologies being used to comply with the requirements and supporting data;
- Objective evidence that the software project adheres to its approved software plans and procedures; and
- The opportunity for the approval authority to monitor SME activities.

Lifecycle data items are described in RTCA DO-278, Section 11. Appendix L provides more detail on assessing the software approval process.

Appendix A

Guidance for Preparing and Implementing Program Safety Plans

### Guidance for Preparing and Implementing Program Safety Plans

### 1 Purpose

This guidance gives a process consistent with the Air Traffic Organization (ATO) Safety Management System (SMS) for preparing and implementing Program Safety Plans (PSPs) for systems that may be fielded in the National Airspace System (NAS) and that are acquired under the Federal Aviation Administration (FAA) Acquisition Management System (AMS).

# 2 Applicable Policy and Related Documents

This guidance does not constitute a change to any requirements contained in FAA orders. It reflects updates to the ATO SMS Manual, which provides guidance on fulfilling requirements set forth in the current versions of FAA Order JO 1000.37, *Air Traffic Organization Safety Management System*, and the AMS.

# 3 Background

A PSP is the government's integrated management plan for conducting the system safety program for a particular project or program. By executing this plan, the government ensures compliance with the provisions of the SMS Manual, the Safety Risk Management Guidance for System Acquisitions (SRMGSA), and the AMS. Use of a PSP also ensures that an acceptable level of safety consistent with mission requirements is designed into the system.

The Program Office (PO),<sup>1</sup> (using a Program Safety Team as appropriate) must develop and tailor a PSP that details the specific safety needs and Safety Risk Management (SRM) requirements of the program and update the PSP as the program matures and information changes. This PSP forms the basis of the prime contractor's corresponding Systems Safety Program Plan (SSPP), which is typically contractually required as a contract deliverable. The prime contractor's SSPP, when approved by the government, binds the contractor to a system safety program that should be consistent with the government's PSP.

The PSP also stands as the PO's agreement with Safety and Technical Training (AJI) (or more specifically, the ATO Chief Safety Engineer) to conduct a safety program that is consistent and compliant with the ATO SMS. It defines the roles and responsibilities of the PO / Safety Team members as they implement the system safety program. As such, the PSP must describe:

- The safety program that applies to each project, sub-system, and interface to support program activities and SMS/SRM requirements;
- The SMS/SRM responsibilities of the PO / Safety Team; and
- Planned SRM efforts.

# 4 System Safety Considerations

System safety must be planned as an integrated and comprehensive safety engineering effort that is sequential and continual. It is essential that the developer's SSPP as required by the Statement of Work in the developer's contract aligns and is consistent with the government's PSP. In addition, the timing of the required safety analyses must be consistent with the engineering milestones outlined in the FAA System Engineering Manual. DID FAA-SSPP-001,

<sup>1.</sup> As a program moves through the AMS lifecycle (i.e., from Concept and Requirements Definition to the Investment Analysis phase through the Solution Implementation phase and ultimately into In-Service Management), program management responsibilities transfer from the Assistant Administrator for Office of NextGen to Mission Support Services / Program Management Organization / Technical Operations.

which describes the SSPP requirements to be placed on contract, and other Data Item Descriptions (DIDs) may be found in the DID Library. The specific delivery timeframes and review process for each DID must be included in the Contract Data Requirements List.

In addition:

- Any SRM panel facilitated or conducted by the developer (i.e., to develop a Sub-System Hazard Analysis or a System Hazard Analysis) must include government Subject Matter Experts (SMEs), particularly those with an operational perspective. This must be reflected in both the PSP and the SSPP and within the developer's contract.
- The government must actively review and be able to modify/comment upon the safety analysis documentation as it is being prepared by the developer (i.e., not just at its final delivery). The developer must incorporate any valid comments received from the government's peer review process. This needs to be reflected in both the PSP and the SSPP and within the developer's contract.
- AJI concurrence is required prior to an In-Service Decision (ISD), per the AMS policy. As system functionality is often operationally released in segments or phases, there may be multiple ISDs for an acquisition or modification to existing NAS system. The PSP to support the Final Investment Decision (FID) must discuss ISD strategy (i.e., required number of ISDs) documented in the Implementation Strategy and Planning Document (ISPD)). It is possible that separate PSPs may be required for each segment/phase. If the deployment strategy is not well-defined at the FID, the ISD strategy may simply state that the entrance criteria for an ISD (i.e., Test, Security, Safety, and Independent Operational Assessment (IOA)) will be met for each release/phase of the deployment. In this situation, the PSP may need to be updated during Solution Implementation to accurately reflect the final ISD strategy. In addition, if the deployment strategy changes, the Joint Resources Council (JRC) requires the ISPD to be updated to incorporate the changes, the PSP may also need to be updated if these changes affect the ISD and/or safety strategy.

# 5 Procedures

There are seven key steps in preparing/implementing a PSP:

- Identify the system safety program requirements;
- Develop a safety strategy based on these requirements;
- Translate the developed safety strategy into a PSP;
- Submit the PSP for approval and signature;
- Implement the system safety program in accordance with the PSP;
- Update the PSP, as needed; and
- Monitor and review the progress of PSP implementation.

# 5.1 Identify the System Safety Program Requirements

Requirements identification is an initial step that must be conducted in order to tailor a program's safety strategy. The PO, the Safety Team, the AJI safety case lead, the Office of NextGen, and other stakeholders collaborate to identify the requirements and solidify them via one or more Safety Strategy Meetings (SSMs). The AJI safety case lead may also recommend language to be included in any contracts to enhance the government-developer system safety interface. The identification process consists of several sub-steps, as documented below.

# 5.1.1 Review Generic Systems Safety / SMS and AMS Program Requirements

The PO / Safety Team should review generic source documentation such as the AMS (specifically Section 4.12, *National Airspace System Safety Management System*), the SMS Manual, the SRMGSA, and applicable ATO and FAA orders (such as FAA Order JO 1000.37 and FAA Order 8040.4, *Safety Risk Management Policy*). This needs to be done to determine the prescribed safety requirements the program must meet at each acquisition milestone.

# 5.1.2 Identify Mechanism for Tacking and Monitoring Program Hazards

FAA Order JO 1000.37 requires that all identified safety hazards and their safety risks be recorded in a database. The PO / Safety Team must use the Safety Management Tracking System (SMTS) to enter data for new safety analyses before beginning the monitoring process. Enter all hazards into SMTS, including those with low risk. The PO / Safety Team must ensure that personnel have been trained to use this system and that SMTS use is integrated into the system safety program. (Refer to Section 8.5 of the SRMGSA for further information concerning SMTS).

# 5.1.3 Identify Developmental Assurance Requirements

Each architecture and technology choice must be evaluated to determine if traditional verification methods will be adequate or if developmental assurance requirements need to be applied. Development assurance is typically required for systems containing software whose anomalous behavior can cause or contribute to a failure condition with safety-related consequences. Software is a hazard cause and may or may not be a significant contributor to the hazard under consideration. It is highly recommended that development assurance be conducted in accordance with RTCA DO-278A, *Software Integrity Assurance Considerations for Communication, Navigation, Surveillance and Air Traffic Management (CNS/ATM) Systems.*<sup>2</sup> Since the assurance level can have a significant impact on development costs, it is important to accurately evaluate the software's contribution to a hazard. The methodologies used for this evaluation should be included in the PSP. Review Appendices J, K, and L for further developmental assurance requirements.

# 5.1.4 Identify Initial Operating Capability Safety Requirements

First-site Initial Operating Capability (IOC) occurs when the operational capability is declared ready for conditional or limited use by site personnel (i.e., after the capability is successfully installed and reviewed at the site and site acceptance testing and field familiarization are complete). IOC requires satisfaction of operational requirements, as well as full logistics support and training for technicians and air traffic specialists to be in place. The PSP must include the specific safety requirements that must be achieved for IOC to be declared.

# 5.1.5 Identify Post-Implementation Review Safety Requirements

A Post-Implementation Review (PIR) is an evaluation tool used to assess results of an investment program against baseline expectations 6 to 24 months after it goes into operational service. Its main objective is to determine if the program is achieving expected performance targets (including those resulting from safety requirements) and meeting the service needs of the customers. The PIR seeks to validate the original program business case. The PIR also seeks to provide lessons learned with regard to the original program business case for application on future business cases. A PIR strategy is developed in the AMS lifecycle during the Final Investment Analysis and must include appropriate safety considerations, which should be incorporated into the PSP.

<sup>2.</sup> Other acceptable alternatives exist and can be used with approval from the ATO Chief Safety Engineer.

For acquisition programs, monitoring responsibilities end when all activities outlined in the SRM document monitoring plan and the safety section of the PIR Plan are complete. After the ISD, additional safety requirements may be identified via a PIR or other means that could result in design changes to the system.

# 5.1.6 Develop a Nominal Safety Program Schedule

Given that there must be an approved PSP in place at each major JRC decision point after the Concept and Requirements Definition phase (i.e., Investment Analysis Readiness Decision (IARD), Initial Investment Decision, and FID) and at the ISD, the PO / Safety Team must develop a nominal safety program schedule consistent with JRC decision points. In addition to JRC decision points, key AMS milestones after the FID—including plans to verify the incorporation of design safety requirements through inspection (design reviews/audits), through testing (e.g., developmental testing and evaluation), or through performance assessment (e.g., through IOA or other operational testing and evaluation)—should be aligned with the contract schedule. The schedule must also include a requirement for a safety review prior to IOC being declared.

# 5.1.7 Perform an SRMGSA Compliance Review

The PO must review the PSP periodically and update it to ensure all the requirements identified in the SRMGSA are accounted for and sufficient details exist in the plan for execution.

# 5.2 Develop a Safety Strategy Based on Identified Program Requirements

Given the identified program safety requirements (and any sub-requirements at the testable level of design or performance), the PO must develop a safety strategy that is tailored to meet the program's needs. This strategy preparation is done in SSMs with the help of the AJI safety case lead and in consultation with the ATO Chief Safety Engineer, if necessary (particularly if a large amount of document tailoring is under consideration).

# 5.2.1 Prepare a Safety Strategy Worksheet

To prepare for the SSMs, the PO / Safety Team must first prepare a Safety Strategy Worksheet (SSW), which is supplied by the AJI safety case lead. At a minimum, the SSW must contain the following information:

- System/program name and previous program name, if any;
- Short system description;
- System/FAA/external interface(s);
- Interdependencies;
- Changes to legacy systems, if any;
- Name / phone number of key individuals: PO, leader of the Safety Team, AJI safety case lead, applicable Service Unit SMEs, and an RTCA DO-278A SME;<sup>3</sup>
- Where the program is in the AMS lifecycle;
- Any plan for combining JRC decision points;
- Whether alternative solutions may be proposed;
- Proposed dates of the JRC investment decisions and IOC/ISD;

<sup>&</sup>lt;sup>3</sup> An RTCA DO-178 Designated Engineering Representative would be considered an RTCA DO-278A SME.

- Impact of the system on the NAS, separation, navigation, communications, and aircraft;
- A listing of any safety assessments completed to date and a summary of any significant safety findings including potential safety risk of the system to the NAS;
- Traceability to a Next Generation Air Transportation System (NextGen) Portfolio, including any requirements allocated from the portfolio;
- Traceability to NAS Enterprise Architecture (EA) elements (e.g., systems, functions, operational activities, information exchanges, data exchanges). This may be provided in the form of previously delivered program-level NAS EA products;
- Traceability to any previously conducted safety case lead-authorized analyses and assessments that impact the program; and
- IOA designation, if applicable.

# 5.2.2 Organize and Hold the First SSM

The purpose of this meeting is to review the SSW to ensure the PO, the AJI safety case lead, and other stakeholders:

- Have a common understanding of the program's safety requirements;
- Outline the acquisition SRM documents required;
- Set a schedule for document preparation, the peer review process, coordination with other lines of business as needed, and approval;
- Tailor and streamline the full acquisition process for proposed actions of less than full acquisition, or non-acquisition solutions; and
- Determine and obtain copies of any prior SRM documents, safety analyses, or assessments that may have value in this proposed action (i.e., concept SRM documents turned into investments, portfolio SRM documents broken out into single systems, legacy SRM documents for replacement, reconfiguration, policy change, or other hard-to-classify non-acquisition actions).

The outcome of this meeting is a safety strategy that is mutually agreed upon by the PO, the AJI safety case lead, and other stakeholders.

# 5.3 Translate the Safety Strategy into a Plan

The PSP supports the entire range of activities in every phase of the program. The PO must develop the agreed-upon safety strategy into a plan that includes the following information (at a minimum):

- Program scope and objectives;
- Description of the range of alternatives, alternative systems, and generic capability (at IARD)
- Program safety organization/management;
- Program stakeholders;
- Safety program milestones;

- General safety requirements and criteria, including their traceability to NextGen Portfolios;
- Impact of the system on the NAS (as applicable, including separation assurance, navigation, communications, and aircraft safety);
- Hazard analyses to be performed;
- Processes for using SMTS;
- Potential safety performance metrics, including safety performance indicators, initial baseline values, and residual target values (safety data to be collected, including metrics, baseline values, safety performance indicators, and target values);
- Safety requirements management;<sup>4</sup>
- Safety assessment review plan (i.e., the type of safety assessment program to be used and scheduled for accomplishing safety verification and validation);
- Safety management of changes to program changes (e.g., scope, design, schedule);
- Safety training required;
- Development Assurance considerations (e.g., RTCA DO-278A applicability, Assurance Level considerations, architectural mitigation);
- Safety interfaces with development engineering, support contractors (pre-FID), prime contractors (post-FID), management, and other specialty engineering groups;
- Dependencies on other PSPs; and
- IOA designation, with justification, if applicable.

# 5.4 Submit the PSP for Approval and Signature

The following steps are required to obtain approval for each iteration of the PSP:

- The leader of the Safety Team prepares, signs, and submits the PSP to the PO for approval.
- If acceptable, the PO signs the PSP and returns the document to the leader of the Safety Team for further coordination, as necessary.
- The PSP is submitted to the AJI safety case lead for coordination, approval, and signature by the ATO Chief Safety Engineer.

# 5.5 Implement the System Safety Program in Accordance with the PSP

Once the document is approved, it becomes the PO's responsibility to implement the PSP as agreed upon with the support of the Safety Team. The PO must also coordinate with the prime contractor to ensure that SSPP-defined safety efforts are being implemented and that they support the safety tasks in accordance with PSP.

<sup>4.</sup> The purpose of safety requirements management is to ensure that the FAA documents, verifies, and meets the needs of its internal and external stakeholders. Verification and validation of safety requirements must be conducted to ensure the traceability of safety requirements to both the hazards and to NAS capabilities.

#### 5.6 Update the PSP as Needed

The PSP is a living document that must be updated by the PO as circumstances change (e.g., different acquisition phases, changes to the program structure/management team, program financial profile, program approach). The PSP must be reviewed prior to each AMS investment decision and before IOC or ISD is declared. If agreements made in the original PSP need to be amended, the AJI safety case lead must resubmit the revised PSP to the ATO Chief Safety Engineer for approval.

### 5.7 Monitor and Review the Progress of PSP Implementation

The PO must ensure that the PSP is implemented per the agreed-upon schedule (which is subject to revision under certain circumstances) and must inform the AJI safety case lead of any significant deviations from the plan. The PO must ensure status inputs are entered into SMTS as a tool to enhance AJI monitoring of the safety program. The AJI safety case lead must also monitor the safety program on a regular basis, particularly as JRC milestones approach and as certain required documentation must be approved.

Appendix B

Description and Overview of the System Safety Program Plan

### Description and Overview of the System Safety Program Plan

#### 1 Purpose

This guidance provides a description and overview of the System Safety Program Plan (SSPP), which is a document generated by the system developer (contractor) and required and approved by the Program Office (PO).

### 2 Applicable Policy and Related Documents

This guidance does not constitute a change to any requirements contained in Federal Aviation Administration (FAA) orders. It supplements and reflects updates to the Air Traffic Organization (ATO) Safety Management System (SMS) Manual, which provides guidance on fulfilling requirements set forth in the current version of FAA Order JO 1000.37, *Air Traffic Organization Safety Management System*. This guidance also supplements the FAA Acquisition Management System (AMS).

The primary reference materials in this guidance are the current editions of the following:

- AMS, Section 4.12, National Airspace System Safety Management System
- SMS Manual
- FAA Order JO 1000.37

While the system developer may be contractually obligated to comply with the aforementioned policy documents, additional guidance regarding National Airspace System (NAS) system engineering processes referred to herein may be found in the NAS System Engineering Manual.

#### 3 Overview

An approved SSPP is a contractually binding understanding between the FAA and the contractor regarding how the contractor will meet contractually required system safety requirements.

The SSPP describes in detail the contractor's safety organization, schedule, procedures, and plans for fulfilling contractual system safety obligations. The SSPP becomes the management vehicle for both the FAA and the contractor to ensure that proper management attention, sufficient technical assets, correct analysis and hazard control methodology, and tasks are planned in a correct and timely manner. Once approved, the FAA uses the SSPP to track the progress of the contractor's System Safety Program (SSP).

The SSPP is valuable to the contractor as a planning and management tool that establishes a "before-the-fact" agreement with the FAA on how the SSP will be executed and to what depth. The approved SSPP serves as the SSP baseline that will minimize the potential for downstream disagreement of SSP methodology.

#### 4 Purpose of the SSPP

The SSPP accomplishes the following:

- Contains the scope, contractor organization, program milestones, safety requirements, safety data, safety verification, accident reporting, and safety program interfaces;
- Describes the contractor's plan for the implementation of safety requirements;
- Identifies the hazard analysis and safety risk assessment processes that the contractor will use;

- Defines how the contractor will record hazards and predicted residual risk levels and how they will be formally accepted and tracked;
- Provides the FAA an opportunity to review the contractor's scheduling of safety tasks in a timely fashion, permitting corrective action when applicable.

### 5 Establishing the Contractual Requirement

The FAA establishes the contractual requirements for an SSPP in the Statement of Work (SOW). The Data Item Description (DID) for an SSPP (AJI-DID-SSPP-002) outlines the contents to be included in the SSPP.

The FAA usually requires that the contractor submit the SSPP as a deliverable for approval 30 to 45 days after the start of the contract. In some situations, the FAA may require that a preliminary SSPP be submitted with the proposal to ensure that the contractor has planned and budgeted for an adequate SSP. Since the system safety effort can be the victim of a cost competitive procurement, an approval requirement for the SSPP provides the FAA the necessary control to minimize this possibility.

### 6 Elements of an Effective SSPP

An effective SSPP clearly details these four elements:

- A planned approach for task accomplishment,
- Availability of a qualified staff to accomplish tasks,
- Authority to implement tasks through all levels of management, and
- Appropriate staffing and funding resources to ensure completion of tasks.

An effective SSPP must demonstrate safety risk control planning through an integrated program management and engineering effort and be directed toward achieving the specified safety requirements of the SOW and system specification. The plan must include details of those methods the contractor will use to implement and comply with each system safety task described by the SOW and the safety-related documentation listed in the contract. The SSPP must list all requirements and activities required to satisfy the SSP objectives, including all appropriate related tasks. A complete breakdown of system safety tasks, subtasks, and resource allocations for each program element through the term of the contract must also be included.

The SSPP must not be generic. Rather, the contractor must tailor the system safety approach to be specific to the contracted program at the contractor's facilities. The SSPP must describe the system safety aspects and interfaces of all appropriate program activities. This includes integrating into the SSP any system safety activities (such as hazard analyses) conducted by any subcontractors.

The plan must describe an organization featuring a system safety manager who is directly responsible to the contractor's program manager or his or her agent for system safety. This agent must not be organizationally inhibited from assigning action to any level of program management. The plan must further describe methods by which critical safety problems are brought to the attention of program management and for management approval of closeout action.

There must be a close relationship and consistency between the PO's approved Program Safety Plan (PSP) and the contractor's SSPP. Whereas the PSP represents the PO's agreement with Safety and Technical Training (AJI) with regard to how the SSP should be conducted, the SSPP is the PO's similar agreement with the contractor.

# 7 SSPP Contents

The SSPP must detail the following:

- The contractor's program scope,
- Safety organization,
- Program milestones,
- Requirements and criteria,
- Hazard analyses,
- Safety data,
- Verification of safety requirements,
- An auditing and monitoring program,
- Training,
- Accident and incident reporting, and
- Interfaces.

### 7.1 Contractor's Program Scope

The SSPP must include a systematic, detailed description of the scope and magnitude of the overall SSP and its tasks. This includes a breakdown of the project by organizational component, safety tasks, subtasks, events, and responsibilities of each organizational element, including resource allocations and the contractor's estimate of the level of effort necessary to accomplish the contractual task effectively. The SSPP must also define a program that satisfies the system safety requirements imposed by the contract.

#### 7.2 Safety Organization

The SSPP must describe:

- The system safety organization or function as it relates to the program organization, including a description of the lines of communication and the position of the safety organization within the program;
- Responsibility and authority of all personnel with significant safety interfaces;
- The staffing plan of the system safety organization for the duration of the contract;
- The procedures by which the contractor will integrate and coordinate the system safety efforts; and
- The process by which contractor management decisions will be made.

In addition, the SSPP should note that the system safety manager must be responsible for:

- Internal control for the proper implementation of system safety requirements and criteria affecting hardware, operational resources, and personnel by interfacing with other program disciplines and
- The initiation of required action whenever internal coordination of controls fails in the resolution of problems.

# 7.3 Program Milestones

To be effective, the system safety activities for any program must be integrated into other program activities. For the sake of efficiency, each SSP task must be carefully scheduled to have the most positive effect. A safety analysis performed early in the design process can lead to the inexpensive elimination of a hazard through design changes. The later the hazard is identified in the design cycle, the more expensive and difficult the change to address it. Hazards identified in production or following deployment may be impractical to change. In such cases, hazards may still be controlled through procedural and training steps; however, doing so when the hazards could have been prevented reflects unnecessary, long-term costs and risk.

The SSPP must provide the timing and interrelationships of system safety tasks relative to other program tasks. The schedule for each SSP task in the SSPP should be tied to a major milestone (e.g., start 30 days after or before the preliminary design review) rather than a specific date. In this manner, the SSPP does not need revision whenever the master program schedule shifts. The same programmatic control is maintained through the program master schedule but without the associated cost of documented revision or schedule date waiver.

### 7.4 Requirements and Criteria

A formally submitted SSPP provides the opportunity for the PO and the contractor to reach the same understanding of technical and procedural requirements and plans before precious assets are expended. The inclusion of this information expedites reaching a common understanding between the PO and the contractor. This information includes:

- Safety Performance Requirements,
- Safety Design Requirements, and
- Documentation.

# 7.5 Hazard Analyses

The SSPP must describe the specific analyses to be performed during the SSP and the methods to be used to perform these required analyses.

# 7.6 Safety Data

The SSPP must show the basic data flow path to be used by the contractor. This information must show where the system safety activity includes reviewing internally generated data and the requirement for a contractor to maintain a system safety data file.

# 7.7 Verification of Safety Requirements

Safety verification must be demonstrated by implementing a dedicated safety verification test and/or assessment program. The SSPP must include:

- The verification (e.g., test, analysis, and inspection) requirements for ensuring that safety is adequately demonstrated and the verification results documented,
- Procedures for making sure test information are transmitted to the FAA for review and analysis, and
- Procedures for ensuring the safe conduct of all tests.

# 7.8 Auditing and Monitoring Program

The contractor's SSPP must describe the techniques and procedures to be used in ensuring the accomplishment of internal and subcontractor SSPs. The prime contractor must conduct audits of major vendors, when appropriate. The contractor must ensure that hazard traceability is maintained.

# 7.9 Training

The SSPP must contain the contractor's plan for using the results of SSP in various training areas. As the SSP will produce results that should be applied in training operator, maintenance, and test personnel, procedures must account for transmitting hazards that relate to training to any activity preparing training plans. Training must not only be continuous but also be conducted both formally and informally as the program progresses. The SSPP must also address training devices.

#### 7.10 Accident and Incident Reporting

The contractor must notify the PO immediately in case of an accident. The SSPP must include the details and timing of the notification process. The SSPP must also define the time and circumstances under which the PO assumes primary responsibility for accident and incident investigation. The support provided by the contractor to FAA investigators must be addressed. The procedures by which the PO will be notified of the results of contractor accident investigations must be spelled out. Provisions must be made for an FAA observer to be present for contractor investigations. Any incident that could have affected the system must be evaluated from a systems safety point of view. An incident in this case is any unplanned occurrence that could have resulted in an accident. Incidents involve the actions associated with hazards, both unsafe acts and unsafe conditions that could have resulted in harm.

#### 7.11 Interfaces

Since conducting an SSP will eventually affect almost every other element of a system development program, a concerted effort must be made to effectively integrate support activities. Each engineering and management discipline often pursues its own objectives independently, or at best, in coordination only with mainstream program activities such as design engineering and testing. To ensure that the SSP is comprehensive, the contractor must impose requirements on subcontractors and suppliers that are consistent with and contribute to the overall SSP. The SSPP must show the contractor's procedures for accomplishing this task. The prime contractor must evaluate variations and specify clear requirements tailored to the needs of the SSP. Occasionally, the PO procures subsystems or components under separate contracts to be integrated into the overall system.

Subcontracted sub-systems that affect safety must be required to implement an SSP. If specified in the contract, the integration of these programs into the overall SSP is the responsibility of the prime contractor for the overall system. The prime contractor's SSPP must indicate how the prime contractor plans to effect this integration and what procedures will be followed in the event of a conflict.

Appendix C

Guidance for Conducting and Documenting an Operational Safety Assessment

#### **Guidance for Conducting and Documenting an Operational Safety Assessment**

### 1 Purpose

This guidance gives a process consistent with the Air Traffic Organization (ATO) Safety Management System (SMS) for conducting and documenting an Operational Safety Assessment (OSA) of solution concepts.

### 2 Applicable Policy and Related Documents

This guidance does not constitute a change to any requirements contained in Federal Aviation Administration (FAA) orders. It supplements and reflects updates to the ATO SMS Manual, which provides guidance on fulfilling requirements set forth in the current version of FAA Order JO 1000.37, *Air Traffic Organization Safety Management System*. This guidance also supplements the FAA Acquisition Management System (AMS). Additionally, the system engineering processes referred to are described in the National Airspace System (NAS) System Engineering Manual (SEM).

The primary reference materials in this guidance are the current editions of the following:

- AMS, Section 4.12, National Airspace System Safety Management System
- SMS Manual
- FAA Order JO 1000.37
- NAS SEM
- Safety Management Tracking System (SMTS) User Manual

# 3 Background

# 3.1 Description

An OSA must be conducted to identify, analyze, and document operational hazards and associated safety requirements early in the AMS planning phases. It is an important part of the FAA's acquisition planning process, especially for the Office of Next Generation Air Transportation System (ANG), the Program Office (PO),<sup>1</sup> and the Program Safety Team (PST).<sup>2</sup> The OSA provides early identification and documentation of safety requirements that could improve safety and product integration, lower developmental costs, and increase product performance and the probability of program success.

An OSA, which may include inputs such as mandated safety analyses or assessments from the Safety Collaboration Team (SCT),<sup>3</sup> is an indispensable tool for ANG in allocating safety requirements to lower-level increments.

<sup>1.</sup> As a program moves through the AMS lifecycle (i.e., from Concept and Requirements Definition to the Investment Analysis phase, through the Solution Implementation phase, and ultimately into In-Service Management), program management responsibilities transfer from ANG to Mission Support Services, the PO, or Technical Operations.

<sup>2.</sup> A PST is a resource provided by the PO to support the safety efforts of the acquisition throughout the AMS lifecycle. As with program management, the leadership and composition of the PST changes as a program proceeds through the AMS lifecycle.

<sup>3.</sup> The SCT serves as the technical advisory body to the FAA SMS Committee. The SCT's primary function is to facilitate the Integrated Safety Management of pre-decisional NAS changes.

OSAs are typically conducted in-house by the PO with assistance from the PST and participation from the necessary stakeholders. Some OSAs are international or industry-wide in scope and may be conducted by industry-wide workgroups chaired by external entities (e.g., RTCA, Inc.) acting under the guidance of the FAA.

An OSA may be prepared to provide the system designers and management with a set of safety goals for design. The OSA also provides an operational and environmental description and Preliminary Hazard List (PHL) for the proposal and assesses the potential severity of the hazards listed in the PHL. In this phase, the results of any early safety analyses or assessments that affect the program (such as a Functional Hazard Assessment (FHA)) are inputs to the OSA. In addition, certain planning must occur prior to the Investment Analysis Readiness Decision (IARD), such as development of an Investment Analysis Plan, which may require input from the OSA.

Unlike follow-on safety assessments, an OSA does not consider overall safety risk; rather, it is used to assess hazard severity and determine the target level of likelihood required to achieve an acceptable level of safety. In other words, OSA-identified severities will be mapped to a pre-set level of likelihoods, which establish the necessary safety level required for controlling a hazard. This means that a hazard with a catastrophic severity would be mapped to a likelihood requirement more stringent than that of a minor severity hazard. This process establishes the level needed for controlling the hazard at or below a medium-risk level, which assists in establishing safety requirements for the concept or system design.

An OSA is typically conducted during the Concept and Requirements Definition (CRD) phase of the AMS lifecycle. CRD activities occur prior to the establishment of clear functions, baseline requirements, alternative solutions, and solution design. An approved OSA is required before the IARD.

#### 3.2 Overview

Figure C.1 shows possible inputs into an OSA, the basic OSA components (the Operational Services and Environment Description (OSED), the Operational Hazard Assessment (OHA), and the Allocation of Safety Objectives and Requirements (ASOR)), and the basic OSA methodology.

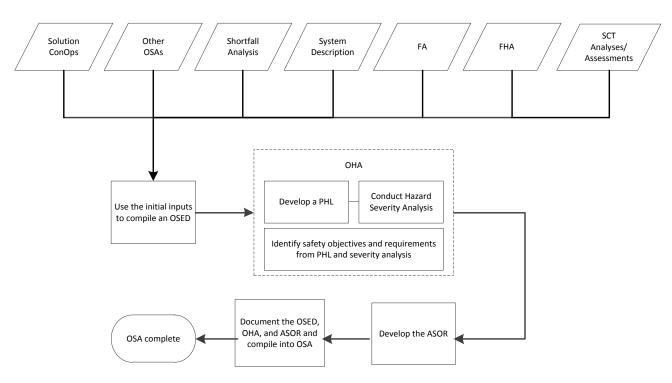


Figure C.1: OSA Inputs, Components, and Methodology

# 3.3 OSA Components

The OSA components are described in Section 3.3.1 through Section 3.4.3.

# 3.3.1 Operational Services and Environment Description

The OSED describes the service characteristics of the solution concept in an operational environment. This description includes both ground and air elements and must include all the elements of the 5M Model (as discussed in the SMS Manual). The OSED is used as a mechanism platform to describe the service provided by the solution, the users of the solution, and the varying operational and environmental considerations in which the service is provided for the related Communication, Navigation, and Surveillance (CNS) and Air Traffic Management (ATM) system. The description provided by the OSED is used as a baseline and solution boundary from which to conduct the safety assessment.

# 3.3.2 OHA

The OHA assesses the operational hazards associated with the shortfall described in the OSED. It determines the severity of each hazard in order to decide operational objectives and safety requirements for any solution that results in an acceptable level of safety risk that is achieved when deployed.

# 3.3.3 Allocation of Safety Objectives and Requirements

The operational objectives and safety requirements identified in the OHA form the basis for assessing the safety of any developed solution. For OSAs conducted across multiple domains, the ASOR allocates the safety objectives and requirements to the service level (e.g., Air Traffic Services or the Flight Standards Service), develops and validates risk mitigation strategies shared by multiple organizations, and allocates safety requirements to those organizations. For OSAs conducted within a domain, or at a distributed level, the ASOR allocates the mitigations and controls to their respective disciplines (e.g., equipment specification, procedure requirements, training, logistics, and maintenance).

# 3.4 Use of Results

The results of the OSA are used as input to various documents.

# 3.4.1 Preliminary Requirements

Controls and safety requirements identified through the OSA process must be included in the preliminary Program Requirements Document (pPRD). The pPRD must include a requirement for Development Assurance Levels in accordance with Appendix J. Other preliminary requirements must be separately documented, such as new/modified Air Traffic Control (ATC) procedures, changes to the Code of Federal Regulations, and training.

# 3.4.2 Safety Risk Management Documents

The output of the OSA is used as input for Safety Risk Management (SRM) documents that must be developed as the solution is further developed (e.g., Comparative Safety Assessment, Preliminary Hazard Analysis, or System/Sub-System Hazard Analyses).

# 3.4.3 Safety Risk Verification Table

The Safety Risk Verification Table contains all of the safety requirements identified, starting with the origin of the requirement (including those identified in the OSA).

# 4 OSA Inputs

# 4.1 Functional Hazard Assessment

An FHA is not a required AMS safety analysis, but if conducted, it can be useful input particularly when complex systems are being developed.

# 4.1.1 What is an FHA?

An FHA may be conducted by the PO to identify credible operational safety effects through the analysis of system or sub-system functions and failure conditions. The FHA is a methodical approach that identifies and classifies the system functions and safety hazards associated with functional failure or malfunction. It identifies the relationships between functions and hazards, thereby identifying the safety-significant functions of the system as well as the hazards associated with that functionality. This identification provides a foundation for the safety program to scope additional safety analyses.

# 4.1.2 Purpose of an FHA

The purpose of an FHA is to identify every expected function of a system and consider the hazards that may result when each function fails in every possible way. It does not determine causes of the hazards but rather focuses on the consequences and corresponding severities. As a predictive technique, the FHA attempts to explore the effects of functional failures of parts of a system. A guiding principle of the FHA is that if safety requirements are added at the functional level early in the system development process, then the design of the system will be more stable from a safety perspective and the cost of implementing safety mitigations reduced.

# 4.1.3 FHA Overview

The FHA is an engineering-oriented analysis. To conduct an FHA, the PO must convene a technical or engineering-oriented workgroup before any SRM panel is held to

review the Functional Analysis (FA), pPRD (if available), Enterprise Architecture (EA) artifacts, and other inputs. To assist the safety program by defining functions and identifying likely functional hazards, the FHA facilitates discussion of mitigations and solutions. The FHA assists any stakeholders participating in subsequent SRM panels (e.g., to conduct OSAs) who may not have a sufficient technical understanding of the system or change under analysis to fully participate in its functional definition. Subsequent SRM panels must then translate the functional hazard effects into operational effects to assess any operational impacts.

# 4.1.4 FHA Definitions

# 4.1.4.1 Function

A function is a specific or discrete action (or series of actions) that must be performed in order to achieve a desired service objective or stakeholder need. Functions are used to develop requirements, which are then allocated to solutions in the form of a physical architecture. A function occurs within the service environment and is accomplished by one or more solution elements composed of equipment (e.g., hardware, software, and firmware), people, and procedures to achieve system operations.

# 4.1.4.2 Functional Analysis

Functional analysis translates the service needs identified in the Shortfall Analysis and Next Generation Air Transportation System (NextGen) Midterm Concept of Operations (ConOps) into high-level functions that must be performed to achieve the desired service outcome. This process then decomposes high-level functions into lower-level sub-functions. The outcome is a functional architecture that serves as a framework for developing requirements and the subsequent physical architecture. It is important that the definition of functions focuses on what the new capability will do rather than how the service will be provided.

# 4.1.4.3 EA Artifacts

EA artifacts include the following:

- Systems Functionality Description (SV-4): The SV-4 is an EA artifact that illustrates functions performed by systems and the data flows among system functions. The results of the functional analysis directly contribute to the development of the SV-4 artifact.
- Operational Activity Model (OV-5): The OV-5 describes the operations that are conducted in meeting a business or mission goal.

# 4.1.5 FHA Methodology

An FHA is a methodical approach for identifying credible operational safety effects through the analysis of system or sub-system functions and failure conditions. The FHA identifies and classifies the system functions and safety hazards associated with functional failure or malfunction. It identifies the relationships between functions and hazards, thereby identifying the safety-significant functions of the system as well as the hazards associated with that functionality. This identification provides a foundation for the safety program to scope additional safety analyses. Requirements and design constraints are recommended for inclusion in the system specifications in order to eliminate or reduce the risk of the identified hazards, once successfully implemented.

### 4.1.5.1 FHA Inputs

The following are some of the inputs to an FHA:

- ConOps,
- Operational context description (typically found in the ConOps),
- EA artifacts,
- System architecture data (e.g., inputs, outputs, and flow of functions),
- Policy and standards,
- Interface control documents,
- Legacy system documentation,
- FA,
- pPRD,
- Operational requirements, and
- Maintenance and support concept.

### 4.1.5.2 FHA Process

Systematically, the FHA identifies:

- The functions, purposes, and behaviors of a system.
- Considerations of how the system fails (e.g., when can the failure conditions occur? In what operational environment will these failures be present?). Consider these hypothetical failure modes. (*Note*: Additional failure types may be identified through system reports and subject matter expertise):
  - Fails to operate: Function does not happen/perform when given the appropriate input.
  - Operates early/late: Function performs earlier or later than it should have.
  - Operates out of sequence: Function occurs before or after the wrong function; function occurs without receiving the appropriate inputs.
  - Unable to stop operation: Function continues even though the thread should move on to the next function.
  - Degraded function or malfunction: Function does not finish or only partially completes; function generates improper output.
- Impact or effects that failures may have (e.g., does the functional failure constitute a hazard?).

#### 4.1.5.3 Output of the FHA

Once an FHA is complete, the FHA report will identify functional hazards and safety critical functions.

#### 4.1.5.4 Use of the FHA

The FHA is intended to be used as input into the OSA and subsequent safety analyses.

#### 4.2 Other OSA Inputs

Other possible inputs into the OSA, especially if an FHA has not been conducted, are described in Section 4.2.1 through Section 4.2.7.

#### 4.2.1 Solution ConOps

The Solution ConOps paints a picture of the ideal solution to an identified need or shortfall. It describes how users will employ the new capability within the operational environment and how it satisfies the service need. This document includes descriptions of the characteristics of the proposed solution, the environment in which the solution will operate, and the responsibilities of the users.

### 4.2.2 SCT-Mandated Safety Analyses or Assessments Reports

These reports provide higher-level information possibly relevant to the OSA. This information may include proposed safety requirements and candidate hazards specifically targeted to the increment that the OSA is addressing.

# 4.2.3 OSED

Although the OSED is described within this guidance as an element of the overall OSA, one may have already been developed as part of a Solution ConOps or an SCT-mandated analysis or assessment. If so, it may be used as input or be further developed for this OSA.

### 4.2.4 FA

An FA examines the functions and sub-functions of a solution that accomplish the operation or mission. An FA describes what the solution does, rather than how it does it, and is conducted at a level needed to support later synthesis efforts. Products from the FA such as the Functional Flow Block Diagram (FFBD) and N-Squared (N<sup>2</sup>) diagram <sup>4</sup> may be used as inputs in developing the OSA. Other techniques may also be used to diagram solution functions.

The outcome of the FA process is a functional architecture. Since the functional architecture may be further refined during the Investment Analysis phase of the AMS lifecycle, a stable FA, even at a high level, may be unavailable before the IARD in sufficient time to function as a meaningful, enabling input to the OSA. Therefore, the OSA should address the solution using a preliminary or an initial functional architecture, though anticipating change as the FA is developed in parallel with the OSA prior to the IARD.

# 4.2.5 Other OSAs

The legacy NAS is a "System of Systems," providing multiple services to users. With NextGen, the NAS is evolving into an even more complex configuration. Future acquisitions are beginning to blur the lines of a "system" with defined/fixed boundaries and interfaces. Systems, programs, and projects no longer have unique or exclusive functionality. In fact, the functionalities not only overlap but also may build on one another, subsume each other, or combine for a joint function or capability. Thus, there must be a consistency of safety assessments across hierarchical levels from the program or system level up to the NAS level. Interactions and interdependencies across organizations, operational capabilities, NextGen Portfolios, operational improvements,

<sup>4.</sup> See the NAS SEM for a further description of these processes.

increments, and individual programs or solutions must be addressed in the OSA. Thus, OSAs developed for other solutions/capabilities may be important inputs to an OSA.

# 4.2.6 Shortfall Analysis

A Shortfall Analysis describes the difference or shortfall between the current service and the desired service. The Shortfall Analysis Report is refined and updated before the IARD. It quantifies the problem as well as its nature, urgency, and impact in operational terms (e.g., airborne or ground delays, accident rate, etc.) and describes the potential benefits of the initiative and what improvements in service that could be expected. The Shortfall Analysis Report may provide information useful in identifying potential hazards in an OSA.

# 4.2.7 Other Documentation

For replacement, removal, or reconfiguration of existing NAS systems, significant existing design, test, and field performance; NAS operations research; and detailed support documentation (perhaps including recent SRM documents or portfolio SRM documents) may already exist. These may apply substantially to the new proposed action. The PO should consider conducting an audit for applicable and reusable baseline documents and SRM documents that can form a sound basis for legacy architecture, requirements, design, performance, and known NAS constraints.

# 5 OSA Development Process

# 5.1 OSED Development Process

The OSED captures elements that comprise a CNS/ATM system such as aircraft equipage, air traffic service provider technical systems, communication service provider systems, and procedural requirements and includes the operational performance expectations, functions, and selected technologies of the CNS/ATM system. The OSED facilitates the formulation of technical and procedural requirements based on operational expectations and needs.

Figure C.2 gives a logical overview of the steps required to conduct an OSED. Some of the steps may overlap or be iterative in nature.

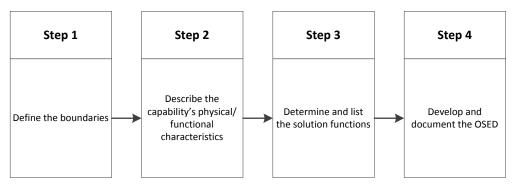


Figure C.2: OSED High-Level Process

The required tasks for preparing an OSED are described in Section 5.1.1 through Section 5.1.4.

### 5.1.1 Define the Boundaries

Define the boundaries of the solution under consideration, including anticipated interfaces, technology independent layers, and common services among NAS systems and sub-systems (both internal and external). Determine, separate, and document which elements of the solution to describe and analyze for hazard identification. Identify shared resources (if any) for which independent SRM was already performed.

### 5.1.2 Describe the Physical and Functional Characteristics of the Concept

Using models such as those described in the SMS Manual (e.g., the 5M Model), describe the concept's state by including physical and functional characteristics, the environment's physical and functional characteristics, air traffic services, human elements (e.g., pilots and controllers, maintenance personnel, supervisors, etc.), and operational procedures.

### 5.1.3 Determine and List Functions

Using the concept description and preliminary input from the FA, determine and list the required functions (including those that are performed by the users). For example, the primary function of a precision navigation system is to provide ATC and flight crews with vertical and horizontal guidance to the desired landing area. If desired, these functions could be split into vertical and horizontal guidance. Supporting functions would be those that provide the solution with the ability to perform the primary function. A supporting function of the precision navigation system would be transmission of the radio frequency energy for horizontal guidance. The PO must determine how to group these functions and to what level to take the analysis.

### 5.1.4 Develop and Document the OSED

Develop and document the OSED from the information obtained in the first three steps.

### 5.2 OHA Development Process

Once the solution has been bounded and described and the functions have been identified in the OSED, an SRM panel must determine the associated hazards via an OHA.<sup>5</sup> In developing an OHA, the panel must develop a Preliminary Hazard List (PHL)<sup>6</sup> using a systematic analysis of solution functions and functional failures to identify hazards. Each hazard must be subsequently classified according to its potential severity after considering causes and effects. The OHA uses the determined severity of each hazard to decide safety objectives and safety requirements for the solution that result in an acceptable level of safety risk being achieved.

In general, as severity increases, the safety objectives and safety requirements must be designed to achieve the lowest possible likelihood of occurrence. A safety objective or "goal" in the context of the OHA is the desire to reduce the likelihood of an identified safety hazard. The associated safety requirement (i.e., minimum level of acceptable performance) is the means of attaining that objective. The OHA must establish safety objectives that ensure an inverse relationship between the probability of a hazard leading to an incident or accident and the severity of occurrence. The safety objective should result in the lowest practicable acceptable level of safety risk.

<sup>5.</sup> The SMS Manual provides guidance on how to assemble SRM panels and facilitate the panel process.

<sup>6.</sup> The concept of the PHL is explained in the SMS Manual.

The OHA may be performed using either qualitative or quantitative methods. However, it is preferable to use quantitative data to support the assessment.<sup>7</sup> Figure C.3 provides an overview of the steps required to conduct an OHA.

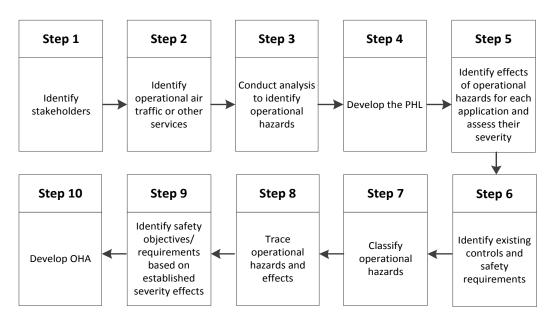


Figure C.3: OHA High-Level Process

The tasks required for preparing an OHA<sup>8</sup> are described in Section 5.2.1 through Section 5.2.9.

## 5.2.1 Identify Stakeholders

Identify applicants, approval authorities, and stakeholders needed to establish and demonstrate compliance with requirements for the air traffic service provision, its use, and any related CNS/ATM system. The stakeholders should also be SRM panel members, as practicable.

## 5.2.2 Identify Operational Air Traffic or Other Services

Copy the services provided by the solution that were documented in the OSED into the OHA.

# 5.2.3 Conduct Analysis to Identify the Operational Hazards

Identify the operational hazards. Document the analyses undertaken, drawing linkage between the proposed improvement and the operational safety of the NAS elements, specifically the detailed, logical, and analytical connections. For these types of assessments, the most effective method is to "fail" each of the identified functions and

<sup>7.</sup> Various databases have been developed to support the SMS. Some of these are listed in the SMS Manual.

<sup>8.</sup> Refer to the SMS Manual for descriptions of some of the concepts in this section, including a list of analysis tools, the safety order of precedence when determining controls to mitigate the risk of the hazard, determination of safety requirements, and the determination of a hazard's severity.

their outputs. This is best done by "failing" the functions from the developed  $N^2$  diagram or the FFBD, if available.

# 5.2.4 Develop the PHL

Review the hazards identified and develop a PHL that is concise, clear, and understandable; this PHL serves as the repository of the initial efforts of the SRM panel to identify all possible hazards. The PHL is refined and matured over time as the SRM panel validates those identified hazards as credible and the OHA is further developed. The Bow-tie Model<sup>9</sup> may be used as a model to differentiate among hazards, causes, and effects within the PHL.

# 5.2.5 Identify Controls and Safety Requirements

Determine the controls; the rationale for their use; and any supporting data that confirm the control's use, applicability, and feasibility related to the hazard under consideration. Controls are measures, design features, warnings, and procedures that already mitigate credible outcomes (i.e., they have already been validated and verified as being effective). They may include procedural requirements, as well as aircraft or ground system requirements related to the solution under review. The Bow-tie Model (specifically the event tree side) can be used for identifying controls and safety requirements.

# 5.2.6 Identify Operational Hazard Effects

Determine the effects of each operational hazard by evaluating the services in the solution state (including legacy system considerations) for the intended operational capabilities, as defined in the OSED. The Bow-tie Model (specifically the outcome side) can be used for identifying effects.

# 5.2.7 Classify Operational Hazards

Classify each operational hazard according to the severity of its identified effects using the current version of the SMS Manual. The SRM panel must assess all effects of the hazard on operations, taking into account the aircrew, the aircraft, and air traffic services when determining severity and must use the measure yielding a higher severity (i.e., the most conservative estimate). This enables safety objectives and safety requirements to be given a consistent and objective meaning.

The severity of each hazard is determined by the worst credible outcome or effect of the hazard on the solution or the NAS. The severity must be determined using a Bow-tie Model or any other analysis tool, as appropriate.

# 5.2.8 Identify Safety Objectives

Establish overall safety objectives (either qualitative or quantitative) based on the operational hazard classifications. Once the safety objective is determined for each hazard, safety requirements can be written to ensure that the appropriate hazard controls are established as product requirements. Note that a requirement is a description of what must be done to achieve an objective.

<sup>9.</sup> The Bow-tie Model is a diagram of the hazard, the undesirable event, the trigger events or threats, potential outcomes, and the risk controls put in place to minimize the risk. The methodology is an excellent way of visualizing risk management and communicating the context of the controls (barriers and mitigations) put in place to manage risks.

# 5.2.9 Develop an OHA Worksheet

Document the OHA by populating an OHA worksheet with information for all the identified hazards and their associated safety objectives and safety requirements. The worksheet categories are described in Table C.1.

Hazard Name	Hazard Category	Hazard Description	Cause Category	Solution State
Create a unique name for the hazard	<ul> <li>Note the category of the hazard being assessed:</li> <li>Controller error</li> <li>Equipment (software or hardware) malfunction</li> <li>Pilot/operator error</li> <li>Runway/airport hazard</li> <li>Lack of communication</li> <li>Environmental factors</li> <li>Other (specify)</li> </ul>	Specifically describe the hazard	Describe the primary cause category most closely related to one of these broad categories: • Controller • Pilot • Technician • Equipment (software or hardware) • Obstacle • Airframe • Environment • Other (specify) Further describe the primary human cause using one or more of these sub-causes: • Situational awareness • Workload • Complacency • Compliance • Understanding • Experience • Communications • Distraction • Fatigue • Other (specify)	Describe the significant solution state limitations within one or more of these broad categories: • Weather constraints • Traffic demand • Runway/airport acceptance • Route availability • Airspace saturation • Equipment malfunction/failure • Unconstrained • Other (specify)
Control	Effect Type	Severity	Severity Rationale	Safety Objectives
Describe each control within one of these broad categories: • Equipment design/function • Regulatory requirement • Policy/procedure • Best Practice • Work aid • Other	Describe the effect type within one of these broad categories: Proximity event Runway incursion Risk analysis event Reduction in safety margin Flight crew impact Discomfort/injury/ fatality to passengers ATC workload Exceeding airframe parameters Other (specify)	Using the risk matrix in the SMS Manual, assign the hazard effect a severity level from 1 to 5	Give a descriptive rationale for the severity level assigned	Describe the safety objective to potentially mitigate the risk of the identified hazard to an acceptable level

# Table C.1: OHA Worksheet Categories

## 5.3 ASOR Development Process

In the ASOR, safety requirements are developed to achieve the safety objectives identified in the OHA. Safety objectives and safety requirements must then be allocated to the CNS/ATM system elements that provide the functional capability to perform the service and to the stakeholders in control of or responsible for each of the elements. Safety objectives and requirements must be further synthesized into the appropriate standards and specifications, which are used by the FAA/ATO to ensure that systems are compliant.

The ASOR uses the safety objectives and requirements developed and derived from the OHA to develop a strategy that takes into account procedural and architectural mitigations. The set of safety requirements to meet the objectives are allocated to the various ground and/or airborne CNS/ATM systems.

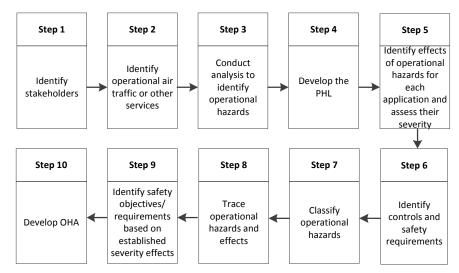


Figure C.4 provides an overview of the steps required to compile an ASOR.

Figure C.4: ASOR High-Level Process

The tasks required for preparing an ASOR are described in Section 5.3.1 through Section 5.3.6.

## 5.3.1 Identify Solution Failure Relationships

Identify the relationships between CNS/ATM solution failures, procedural errors, and their effects on air traffic services and the hazard. Include identification of common cause failures and errors occurring among elements of the solution.

## 5.3.2 Identify Shared Risk Mitigation Strategies

Identify risk mitigation strategies that are shared by multiple elements of the CNS/ATM solution, including mitigation of effects from common cause failures and errors occurring across solution elements. CNS/ATM solution mitigation includes architectural and procedural aspects of the solution, as well as environmental mitigation and related candidate safety requirements identified in the OHA.

## 5.3.3 Develop and Reaffirm Safety Requirements

Reaffirm that the safety requirements developed from the shared risk mitigation strategies satisfy the safety objectives. The safety requirements identified must be complete, concise, clear, and necessary at the product level.

## 5.3.4 Allocate Safety Objectives and Requirements

Allocate the safety objectives and safety requirements, including safety requirements from environmental mitigation, to elements of the CNS/ATM solution. (*Note*: These requirements should be included in the pPRD.) The allocations may require updating based on feedback from other processes (e.g., safety requirements from other OSAs or Memoranda of Understanding between the ATO and the FAA Office of Aviation Safety).

Allocations may also require updating based on an organization's rejection of responsibilities initially assigned by the OSA. Understanding the interactions of air traffic procedures and airspace characteristics assist in the identification of failures, errors, and combinations of both that contribute significantly to the hazards identified in the OHA.

### 5.3.5 Trace the ASOR Results to the OHA

Trace the ASOR results to each safety objective identified in the OHA.

### 5.3.6 Share Safety Objectives and Coordinate Safety Requirements

Coordinate the ASOR results such that:

- The impact of the ASOR on the NAS and other operational assessments is identified and reported.
- The impact of the ASOR on development and qualification of solution elements is identified and reported to the appropriate organizations. This impact includes criteria for quantifying safety objectives, determining development assurance requirements, considering architecture (including design features), and reducing the effects of generic design and implementation errors. Criteria for validating the effectiveness of procedural requirements must also be provided.

**5.4** Assemble the OSED, OHA, and ASOR as an OSA and Prepare it for Approval OSAs must be approved per the guidance in the SMS Manual. (*Note*: OSAs that support NAS acquisitions must be submitted to the ATO Chief Safety Engineer for approval.<sup>10</sup>) The OSAs must be uploaded to the SMTS per the instructions in the SMTS User Manual.

## 5.5 Validate OSA Results

Ensure the correctness and completeness of the safety objectives and requirements, including candidate safety requirements identified during the OHA. This ensures that requirements are necessary and sufficient for operational implementation. The validation may include analysis, simulation evaluations, concept testing, and operational trials. The validation includes a consistency check between the safety requirements and the OSED.

<sup>10.</sup> ANG is the review and acceptance authority for all OSAs prepared for the CRD phase of the acquisition lifecycle. However, an OSA is not required for entrance into this phase.

Appendix D

Guidance for Conducting and Documenting a Comparative Safety Assessment

### Guidance for Conducting and Documenting a Comparative Safety Assessment

### 1 Purpose

This guidance gives a process consistent with the Air Traffic Organization (ATO) Safety Management System (SMS) for conducting and documenting a Comparative Safety Assessment (CSA).

# 2 Applicable Policy and Related Documents

This guidance does not constitute a change to any requirements contained in Federal Aviation Administration (FAA) orders. It supplements and reflects updates to the ATO SMS Manual, which provides guidance on fulfilling requirements set forth in the current version of FAA Order JO 1000.37, *Air Traffic Organization Safety Management System*. This guidance also supplements the FAA Acquisition Management System (AMS). Additionally, the system engineering processes referred to are described in the National Airspace System (NAS) System Engineering Manual (SEM).

The primary reference materials in this guidance are the current editions of the following:

- AMS, Section 4.12, National Airspace System Safety Management System
- SMS Manual
- FAA Order JO 1000.37
- NAS SEM
- Safety Management Tracking System (SMTS) User Manual

# 3 Background

## 3.1 Description

A CSA provides management with a level comparison of all the identified potential safety hazards associated with meeting competing sets of operational requirements for alternate solution approaches and architectures. It provides a more detailed safety risk assessment for each proposed investment alternative being considered and builds upon the assessments of likelihood of events identified in the previously conducted Operational Safety Assessment (OSA). Some alternatives that were not viable may have been discarded prior to this point. The remaining alternatives must now be complete, diverse, and technically viable. The alternatives assessed may range from the reference case<sup>1</sup> of maintaining the status quo to implementing new designs, procedures, or program operational changes.

The CSA determines the acceptability of each alternative from a safety risk perspective to allow informed and data-driven decisions to be made by FAA management. Other considerations in making a final alternative decision include cost, schedule, outside interdependencies, and training; however, they are not within the scope of a CSA. Those considerations are discussed

<sup>1.</sup> Before differences brought about by a proposed change may be fully understood, the "reference case" must be stated. The reference case provides conditions as they are, or would become, if the proposed change is not accepted. The reference case provides a contextual basis to see and compare differences over time. More than a snapshot of the "before" state, the reference case must logically progress and carry forward known assumptions, constraints and smart, independent evolutions, minus the proposed change to make visible the size, number, and magnitude of capability holes the proposed change might fill.

in the Investment Analysis Plan or in Business Case Reports. CSAs are typically conducted in-house by the Program Office (PO), assisted by the Program Safety Team (PST).<sup>2</sup>

The Initial Investment Decision (IID) is the point at which the Joint Resources Council (JRC) approves or selects the best alternative that both meets the required performance and offers the greatest value to the FAA and its stakeholders. To support the IID, the PO must complete a CSA and, through Safety and Technical Training (AJI),<sup>3</sup> inform the JRC of the safety risk acceptability of each alternative.

A CSA is related to but different from an OSA. Whereas an OSA defines the target level of safety irrespective of the solution, a CSA provides an estimation of the potential safety risk associated with each proposed solution alternative.

## 3.2 Overview

The CSA is a risk assessment that defines severity and likelihood of the initial and predicted residual risk of each proposed alternative. The CSA builds upon an OSA (if one was previously conducted) by using the top-level Functional Analysis (FA) that was developed before the OSA. The FA is decomposed at least one more level in order to further expand the Preliminary Hazard List (PHL)<sup>4</sup> produced in the OSA. If an FA has not been previously developed, the PO must develop one as input to the CSA. If an OSA has not been previously conducted, then the PO must develop a PHL in the CSA. Figure D.1 provides an overview of the CSA development process.

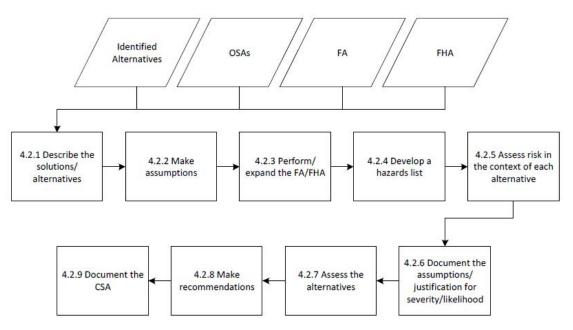


Figure D.1: The CSA Development Process

<sup>2.</sup> A PST is a resource provided by the PO to support the safety efforts of the acquisition throughout the AMS lifecycle. The PST is supported by an AJI safety case lead.

<sup>3.</sup> The ATO Chief Safety Engineer is responsible for this.

<sup>4.</sup> The concept of the PHL is explained in the SMS Manual.

### 3.3 Use of Results

The results of the CSA are used as input into the items described below.

### 3.3.1 Preparing/Revising the Program Requirements Document

Controls from the reference case and generic safety requirements identified through the CSA process for each selected alternative (as yet solution agnostic) must be included in the initial Program Requirements Document (iPRD). Related changes by alternative analyses must be separately documented. These changes include preliminary requirements from interdependent investments, new/modified air traffic control procedures, compliance with updates to the Code of Federal Regulations, and lifecycle integrated logistics support (e.g., maintenance, training). At this stage, the iPRD defines the program's needs and requirements at a high level.

### 3.3.2 Establishing the Development Assurance Level

The Development Assurance Level (DAL) for each alternative (if applicable) is validated in the CSA. (*Note*: The DAL may differ among the investment alternatives assessed.<sup>5</sup>)

#### 3.3.3 Preparing Safety Risk Management Documents

The output of the CSA should be used as input to other Safety Risk Management (SRM) documents, particularly, a Preliminary Hazard Analysis (PHA),<sup>6</sup> as the capability/solution alternative pros and cons are debated after the IID.

### 3.3.4 Preparing/Revising the Safety Risk Verification Table

The Safety Risk Verification Table (SRVT) contains all of the safety requirements identified, starting with the origin of the requirement, and should include those identified in the CSA. The final SRVT is not required until the System Safety Assessment Report is prepared.

### 4 Procedures

This section describes the CSA development process.

#### 4.1 Initial Inputs

The following are examples of inputs to the CSA.

#### 4.1.1 Identified Alternatives

Investment analyses should bring at least three diverse yet technically viable alternatives forward for selection of a preferred solution alternative. Ideally, the reference case is not one of these alternatives. Instead, it is a baseline against which the alternatives are compared. Consider the fact that the reference case is not always a "do-nothing" scenario, since many legacy program activities may already be in place and go through some default evolution during the required implementation time of the alternative solutions. Therefore, safety aspects of not investing further but letting the existing system continue without the targeted new capability need to be understood to see whether the targeted new capability is an improvement or diminishment to the existing system.

<sup>5.</sup> The DAL for the eventually selected alternative is included in the iPRD and the initial Implementation Strategy and Planning Document prior to the Final Investment Decision.

<sup>6.</sup> A PHA is best compiled after the alternatives are evaluated and a single alternative is selected as the best option. The PHA is conducted after the CSA and before the Final Investment Decision.

# 4.1.2 OSAs

OSAs previously conducted for the Investment Analysis Readiness Decision may provide relevant information concerning safety hazards, causes, solution states, effects, and severity assessments to the CSA. Using this input in the CSA, the likelihood of each hazard/cause/effect must be determined and matched with severity ratings. Differences among alternatives should begin to emerge, which could impact the combinations of cause/effect severity and likelihood ratings associated with each hazard. Those ratings that are identical across all alternatives drop out as discriminators, leaving those that differ to be of prime importance to the CSA.

# 4.1.3 FA

An FA as described in the NAS SEM is used to examine the functions and sub-functions of a system solution that may accomplish the system's operation or mission. An FA describes what the system does (not how it does it) and is conducted at a level needed to support later synthesis efforts. Products from the FA such as the Functional Flow Block Diagram and N-squared (N<sup>2</sup>) diagram (although other techniques may be used to diagram system functions) are further matured as the system's lifecycle progresses and may be used as inputs in developing the CSA. If the alternative solutions are sufficiently diverse, then the functional architectures (as yet solution agnostic) begin to exhibit significant differences that affect safety risk, making the CSA of value. Should no difference in safety risk be determined, the CSA no longer helps to distinguish a preferred alternative, leaving outside business case factors as sole determinants.

*Note*: The FA is an iterative process that results in an increasingly refined functional architecture. The functional architecture cannot be finalized until the system's final requirements are completely defined. This most likely is after the CSA is performed.

# 4.1.4 Functional Hazard Assessment

A Functional Hazard Assessment (FHA) is a methodical approach to identifying credible operational safety effects through the analysis of system or subsystem functions and failure conditions. The FHA identifies and classifies the system functions and safety hazards associated with functional failure or malfunction. It identifies the relationships between functions and hazards, thereby identifying the safety-significant functions of the system as well as the hazards associated with that functionality. This identification provides a foundation for the safety program to scope additional safety analyses.

# 4.2 CSA Development Process

# 4.2.1 Describe the Solutions/Alternatives

Describe the solutions under study in terms of the 5M Model, per the SMS Manual. At this point, a number of different architectures and alternatives have been identified to meet the operational requirement. Describe each alternative (in sufficient detail to ensure the audience can understand the proposed solution); alternative similarities and differences; and the hazards, causes, effects, and safety risks that may be identified and assessed, with emphasis on the differences.

# 4.2.2 Make Assumptions Only If Specific Information Is Not Available

As necessary, make assumptions that are conservative in nature and clearly identified. Make them in such a manner that they fairly distinguish among the alternatives of which the aspects do or do not adversely affect the safety of the solution.

### 4.2.3 Perform/Expand the FA/FHA

Perform an FA/FHA (or expand the one previously developed), in accordance with the NAS SEM and Appendix C. Attempt to match similar and unique causes associated with each hazard into a firm list of unique events that may be adequately addressed by existing functions or by postulating new low-level system functions. This analysis results in complete sets of hierarchical functions that alternative system solutions must perform.

Look for matches between system function and mitigation of all causes (within system bounds). Organize causes that fall beyond system bounds into assumptions and constraints for coordination with external NAS entities. Though all such external dependencies may be noted, it may not be possible to address them within the bounds of this system.

Analyze all external causes that cannot be mitigated within system bounds for faulty assumptions that may invalidate the efficacy of the best solution that could be engineered. Adjust concepts as needed until a good fit is obtained between hazard causes that can be mitigated within this system boundary and operational plans for reaching adequacy of every listed (known) external constraint.

Decide which alternative solutions remain viable after a cursory look at safety. Discard any potential solution "fragments"<sup>7</sup> that inadequately address safety concerns.

### 4.2.4 Develop a Hazards List

From the FA and solution description, refine and expand as necessary the partial PHL developed in the OSA (assuming an OSA was conducted). If a partial PHL was not previously compiled, then develop one as described in the SMS Manual. Carry over any valid OSA-identified hazards / causes / solution states / severity ratings to the CSA. If any OSA hazards need to be deleted or modified in the CSA, provide a supporting rationale as to why this must be done. Table D.1 presents a sample hazard list that has been expanded/modified from an OSA.

ID	Hazard	Disposition for CSA	Validity/Rationale
OSA TFDM-1	Loss of all system functionality	Becomes TFDM-1	Valid hazard
OSA TFDM-2	Loss of electronic flight display	Becomes TFDM-2 with enhanced wording	When updated, needed hazard
OSA TFDM-3	Incorrect flight data display	Becomes TFDM-3	Valid hazard
OSA TFDM-4	Controller fails to pass and/or edit electronic flight strips in a timely and efficient manner	Deleted	Invalid hazard: SRM panel believes the system fails, not the controller
TFDM-X	(To be determined)	Newly identified	N/A

## Table D.1: CSA Hazards List

<sup>7.</sup> NAS services may be composed of many cooperating parts or "solution fragments" in the form of federated systems, sub-systems, or services, all of which must perform with efficient orchestration to achieve some desired operational capability outcome for users. Solution fragments accomplish nothing individually without the rest of the NAS System-of-Systems to complete provision of benefits to end users.

# 4.2.5 Assess Risk in the Context of Each Alternative

Evaluate each hazard-alternative combination for risk differences using the definitions and principles contained in the SMS Manual. Evaluate the hazard severity in the context of the worst credible conditions. Remember, severity can and should be defined independently of the likelihood of occurrence. Evaluate the likelihood of occurrence of the hazard conditions resulting in an event at the highest level of severity and not simply the probability of any hazard occurring.

# 4.2.6 Document the Assumptions and Justifications

Clearly define which adverse events are to be tracked as the best indicators of safety. Identify how to measure adverse events and provide any baseline measures prior to the proposed change, if known. Trace through causes and solution states to arrive at a means of distinguishing those measures that quantitatively (or only qualitatively) support declarations of severity by the SRM panel. In the early stages of SRM for alternative concepts, there are occasionally solution fragments and less than fully defined systems, making it difficult to assign specific severity and likelihood ratings. Document assumptions and justifications for how severity and likelihood for each hazard condition were determined. Describe whether the alternatives are detailed enough at this stage in development to draw meaningful conclusions about their differences with regard to safety. If additional information is required, describe when and how any deferred analysis reaches a definitive answer, if possible. Describe any new data collection methods required, and identify future decision points at which important measures are likely to be available.

# 4.2.7 Assess Each Alternative from a Safety Perspective

Assess the acceptability of the safety risk associated with implementation of each alternative under consideration. Document the assessments using Table D.2. (*Note*: Each alternative assessed has its own table.) Summarize any similarities and note any significant differences. Explain the level of confidence with the outcome by determining a rudimentary level of precision with regard to the possible breadth of range of values that the SRM panel expressed.

Hazard Name	Hazard Category	Hazard Description	Cause Category	Solution State	Control
Create a unique name for the hazard	Note the category of the hazard being assessed: • Controller error • Equipment (software or hardware) malfunction • Pilot/operator error • Runway/airport hazard • Lack of communication • Environmental factors • Other (specify)	Specifically describe the hazard	Describe the primary cause category most closely related to one of these broad categories: • Controller • Pilot • Technician • Equipment (software or hardware) • Obstacle • Airframe • Environment • Other (specify) Further describe the primary human cause using one or more of these	Describe the significant solution state limitations within one or more of these broad categories: • Weather constraints • Traffic demand • Runway/airport acceptance • Route availability • Airspace saturation • Equipment malfunction/ failure • Unconstrained • Other (specify)	Describe each control within one of these broad categories: • Equipment design/function • Regulatory requirement • Policy/procedure • Best Practice • Work aid • Other

# Table D.2: CSA Worksheet Categories

Hazard Name	Hazard Category	Hazard Description	Cause Category	Solution State	Control
			sub-causes: Situational awareness Workload Complacency Compliance Understanding Experience Communications Distraction Fatigue Other (specify)		
Effect Type	Severity	Severity Rationale	Likelihood	Likelihood Rationale	Initial Risk Level
Describe the effect type within one of these broad categories: • Proximity event • Runway incursion • Risk analysis event • Reduction in safety margin • Flight crew impact • Discomfort/inju ry/ fatality to passengers • Air Traffic Control workload • Exceeding airframe parameters • Other (specify)	Using the risk matrix in the SMS Manual, assign the hazard effect a severity level from 1 to 5	Give a descriptive rationale for the severity level assigned	Using the likelihood tables in the SMS Manual, assign the hazard a severity level from A to E	Give a descriptive rationale for the likelihood level assigned	Combine severity and likelihood to determine the initial risk level

### 4.2.8 Establish Safety Requirements and Predict Residual Risks

For each alternative, establish:

- Preliminary safety issues for tracking in the future;
- Needs, which may become requirements when validated;
- Missing functional requirements needed to turn solution fragment(s) into complete and viable solutions;
- Predicted residual risk levels based on potential and achievable performance minimums should this alternative be selected, designed, fabricated, tested, fielded, and logistically supported for its full lifecycle.

At this point, the CSA may only lay the groundwork to better define a preferred alternative (as yet unselected) that will be better detailed in the PHA. Again, some aspects of relative difference among alternatives may be apparent even if absolute measures of each alternative's suitability against the reference case may not be known.

Intelligently discount and drop out similar unknowns deemed "equal" across each of the alternatives, leaving the known differences as key points of distinction. When completed, the CSA positively impacts the decision-making process by helping to discount several lesser alternatives, indicating one preferred alternative on the basis of clear differences in predicted residual risk. Alternatively, the CSA may return a "no discernible difference" result, leaving subsequent IIDs to be made on the basis of outside business case factors. Use Table D.3 to tabulate results. (*Note*: Each alternative assessed has its own table.)

Hazard Name	Initial Risk Level	Safety Requirement(s)	Predicted Residual Risk	

### 4.2.9 Make Recommendations Based on the Data in the CSA

For decision-making purposes, compare the results of the safety risk assessment of each alternative considered. Compile the results in Table D.4. (*Note*: Not all hazards may apply to each alternative assessed. Enter "N/A" in Table D.4 when appropriate.) Ensure the decision-makers can clearly distinguish the safety merit of each alternative. Prepare an executive summary that clearly states whether the CSA finds all alternatives alike or whether one or two particular alternatives are clearly superior to others on the basis of safety risk.

*Note*: The cost of implementing the recommended hazard mitigations identified for each alternative is not a CSA consideration; the safety acceptability of each alternative is the only consideration.

Alternative	Alternative Description	Risk Rating						
		Hazard 1 Name	Hazard 2 Name	Hazard 3 Name	Hazard 4 Name	Hazard 5 Name	Comments	
1								
2								
x								

Table D.4: Comparison of Safety Assessments

### 4.2.10 Document, Assemble, and Prepare the CSA for Approval

CSAs must be approved per SMS Manual guidance. The CSAs must be uploaded to SMTS per the instructions in the SMTS User Manual.

It is particularly important that the hazards and the safety requirements from the CSA be entered into SMTS so that the PHA (for the eventual preferred alternative) and subsequent verification/validation activities may be tracked once an alternative is down-selected.

#### 4.3 Validate the CSA Results

For typical programs, safety requirements validation of the down-selected alternative is conducted following the Final Investment Decision. Validation ensures the correctness and completeness of the safety objectives and requirements, including candidate safety requirements. This ensures that the safety requirements are necessary and sufficient for operational implementation.

Appendix E

Guidance for Conducting and Documenting a Preliminary Hazard Analysis

## Guidance for Conducting and Documenting a Preliminary Hazard Analysis

### 1 Purpose

This guidance gives a process consistent with the Air Traffic Organization (ATO) Safety Management System (SMS) for conducting and documenting a Preliminary Hazard Analysis (PHA) of the program approved at the Final Investment Decision (FID).

# 2 Applicable Policy and Related Documents

This guidance does not constitute a change to any requirements contained in Federal Aviation Administration (FAA) orders. It supplements and reflects updates to the ATO SMS Manual, which provides guidance on fulfilling requirements set forth in the current version of FAA Order JO 1000.37, *Air Traffic Organization Safety Management System*. This guidance also supplements the FAA Acquisition Management System (AMS). Additionally, the system engineering processes referred to are described in the National Airspace System (NAS) System Engineering Manual (SEM).

The primary reference materials in this guidance are the current editions of the following:

- AMS, Section 4.12, National Airspace System Safety Management System
- SMS Manual
- FAA Order JO 1000.37
- NAS SEM
- Safety Management Tracking System (SMTS) User Manual

# 3 Background

## 3.1 Description

For systems acquisitions, the PHA<sup>1</sup> is a broad initial hazard identification process conducted by the Program Office (PO) during the Investment Analysis phase of an acquisition. It is a systematic and detailed hazard analysis of system hardware and software, the environment in which the system exists, and the system's intended use or application. It focuses on the details of the early system design (including possible implications) and is primarily used to perform a safety risk assessment to develop early safety-related requirements and specifications and to support the verification and validation of existing safety requirements. The PHA technique focuses on identifying potential hazards early in the life of a system, thus saving time and money that might be required for major redesign if those hazards were discovered at a later date.

The PHA follows the DIATT (**D**escribe the system, **I**dentify hazards, **A**nalyze risk, **A**ssess risk, **T**reat risk) process identified in the SMS Manual by identifying potential safety hazards, ranking them according to their severity and likelihood, and translating these potential hazards into high-level systems safety design constraints and hazard controls (See Figure E.1). The output of the PHA is used to develop systems safety requirements and assist with preparing performance and design specifications. In addition, the PHA is often a precursor to more detailed safety risk assessments (e.g., System Hazard Analysis or Sub-System Hazard Analysis), as additional safety analyses are generally required to more fully understand and evaluate safety hazards identified by the Safety Risk Management (SRM) panel. Per the AMS, completion of the PHA is also a requirement for consideration at the FID.

<sup>1.</sup> A PHA is not the same as a Hazard Analysis Worksheet, which is used to tabulate the PHA findings.

At the time a PHA is conducted, there are few, if any, fully developed system specifications and little or no detailed design information. Therefore, the safety risk assessment relies heavily on the knowledge of subject matter experts. If these experts do not participate on the SRM panel preparing the PHA, or if the system is a new technology having little or no early operational history, the results of the PHA will reflect the uncertainty of the panel in many of its assessments and assumptions.

A PHA may be used as a complete safety risk analysis of some systems. This possibility depends both on the complexity of the system and the objectives of the analysis. This is determined by the PO at the Safety Strategy Meeting and reflected in the Program Safety Plan (PSP).

The PHA is often conducted in-house by the PO. However, if contracted out, a suggested Data Item Description (DID) (AJI DID-PHA-002) may be found in the DID Library.

### 3.2 Use of Results

The PHA results may be used to:

- Identify safety requirements to include in the final Program Requirements Document.
- Highlight significant safety risks.
- Identify safety risk issues.
- Identify improvement opportunities and make recommendations concerning the elements of the system that are most likely to contribute to future problems.
- Develop specific suggestions for improving future activity or system performance, including:
  - Equipment modifications,
  - Procedural changes, or
  - Administrative policy changes.
- Develop system safety requirements by:
  - Preparing design descriptions.
  - Recommending additional safety risk assessments. As suggested by the name, the PHA is conducted in an early phase of a project. The insights gained from the PHA help determine which, if any, additional safety risk assessments should be conducted and serve as input to more detailed safety risk analyses. The recommendations for additional analyses must be reflected in the PSP.
- Serve as input into subsequent safety analyses.

### 3.3 Hazard Analysis Techniques

Refer to the SMS Manual and the NAS SEM, which describe various hazard analysis techniques that may be used in developing the Hazard Analysis Worksheet (HAW) of the PHA.

These techniques include:

- Function Failure Analysis,
- Event Tree Analysis,
- Failure Modes and Effects Analysis,
- Fault Tree Analysis,
- Cause-Consequence Diagram, and
- "What If" Analysis.

### 4 Procedures

### 4.1 Overview

Figure E.1 shows the PHA high-level process.

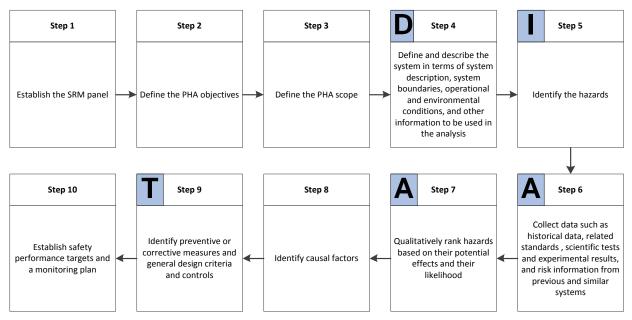


Figure E.1: PHA High-Level Process

# 4.2 Inputs

The following list describes possible inputs to the PHA.

- **System Description:** A description of the system under development and the context in which it is to be used, including layout drawings, process flow diagrams, and block diagrams.
- **Safety Data:** Historical hazard data (including Lessons Learned from other systems) that allow the incorporation of experience gained from previous operation of the same system or similar systems. Potential data sources are listed in the SMS Manual.
- Functional Analysis (FA): An expansion of the FAs conducted to support the Operational Safety Assessment (OSA) or Comparative Safety Assessment (CSA) conducted earlier in the AMS lifecycle.

- **Functional Hazard Assessment**: A methodical approach to identifying credible operational safety effects through the analysis of system or subsystem functions and failure conditions.
- **Preliminary Hazard List:** A list of hazards determined in previous safety analyses or brainstorming.
- **Hazard Checklist:** A list of the causes of safety incidents with the same or similar equipment.
- **Customer Requirements:** Any pre-existing requirement specifications and concept documents.
- Regulatory Requirements: Constraints imposed by regulatory agencies.
- **Previously Conducted Safety Analyses:** Any relevant information from safety assessments (e.g., OSAs, CSAs, or Safety Collaboration Team studies) already conducted.

#### 4.3 Content

The PHA must be written in accordance with the requirements of the SMS Manual. Table E.1 is the basic HAW that is used to develop the PHA. The description of each identified hazard must contain, at a minimum, the information presented in Table E.1.

Hazard Name	Hazard Category	Hazard Description	Cause Category	System State	Controls
Create a unique name for the hazard.	Note the category of the hazard being assessed: • Controller error • Equipment (software or hardware) malfunction • Pilot/operator error • Runway/airport hazard • Lack of communication • Environmental factors • Other (specify)	A hazard is any real or potential condition that can cause injury, illness, or death to people; damage to or loss of a system, equipment, or property; or damage to the environment. Specifically describe the hazard in a complete statement.	Causes are events that result in a hazard or failure. Causes can occur by themselves or in combinations. They may include, but not be limited to, human error, latent failure, active failure, design flaw, component failure, and software error. Describe the primary cause category most closely related to one of these broad categories: • Controller • Pilot • Technician • Equipment (software or hardware) • Obstacle • Airframe • Environment • Other (specify) Further describe the primary human cause using one or more of these sub-causes: • Situational awareness • Workload • Complacency • Compliance • Understanding • Experience • Communications	System state is an expression of the various conditions, characterized by quantities or qualities, in which a system can exist (e.g., adverse weather and lighting conditions, such as day, dusk, and night). The system state also includes the activity under which the harm may occur (e.g., storage, shipping, installation, testing, maintenance, replacement, decommissioning, or phase of flight). A hazard assessment must consider all possibilities while allowing for all system states, especially when the end results lead to the application of different mitigations. System state must be defined in accordance with the SMS Manual and using one or more of these broad categories: Weather constraints Traffic demand Runway/airport acceptance Route availability Airspace saturation Equipment malfunction/ failure Unconstrained	Controls are the existing safeguards, safety features, protective devices, warnings, training, and procedures that control or eliminate safety risk. A safety control is a requirement that exists currently in the FAA (e.g., a control that was previously defined in a prior analysis) that is validated or verified to mitigate or manage the safety risk of a hazard's effect or occurrence. Describe each control within one of these broad categories: • Equipment design/function • Regulatory requirement • Policy/procedure • Best Practice • Work aid • Other

# Table E.1: Components of a HAW

					<ul><li>Distraction</li><li>Fatigue</li><li>Other (specify)</li></ul>		Other (specify)		
Control Justification		Effect Type	Severity		Severity Rationale		e Likelihood		Likelihood Rationale
Explain how the controls were validated and verified.	or c outco be e e hazz definit Dess types these cate P R R R R R M F F D fa pp	effect is the real redible harmful come(s) that can expected if the ard occurs in the ned system state. cribe the effect e within one of se broad agories: roximity event unway incursion isk analysis event eduction in safety hargin light crew impact tiscomfort/injury/ atality to assengers ir Traffic Control orkload xceeding airframe arameters ther (specify)	Severity is measure of bad the res an event at predicted tk is determin the worst c outcome. I severe effe may be considered analytically addition to but at a min the most se effects are considered Determinat severity is independen likelihood. the risk ma the SMS M assign the effect a sev-	e of how rationale for the silevel assigned. t are diverse assigned. d to be. It mined by st credible e. Less effects red ally in to this, minimum, t severe are to be red. nation of is dent of d. Using matrix in S Manual, he hazard severity			Likelihood is an expression of how often an event is expected to occur. Severity must be considered in the determination of likelihood. Likelihood is determined by how often the resulting harm can be expected to occur at the worst credible severity. When determining likelihood, the worst credible system states usually determine the worst credible severity. Using the likelihood tables in the SMS Manual, assign the hazard a severity level from A to E.		Provide a descriptive rationale for the likelihood level assigned.
Initial Risk Leve	I	Recommende Requirem	d Safety Res ents Imple		Drganization esponsible for F ementing Safety equirements		redicted Residual Risk	Sa	afety Performance Targets
of the severity and likelihood sugges of a hazard considering only controls verified controls and potentia documented assumptions hazard for a given system state. It describes the safety risk at verified		Safety requiremen suggested mitigat controls that have potential to mitiga hazard or risk but yet been validated verified as part of system or its requ	ions or the te a safety have not d or the	The org and the	anization's name Point of Contact's nd number must be	tern ana safe bee the safe	dicted residual risk is the n used until the safety lysis is complete and all ety requirements have n verified. It is based on assumption that all ety requirements will be dated and verified.	info	e the SMS Manual for rmation concerning ety performance targets.

### 4.4 PHA Documentation and Preparation for Approval

The information in Table E.1 must be used as input for SMTS, which generates the PHA documentation. Instructions for entering information into SMTS are in the SMTS User Manual. PHAs must be reviewed in accordance with the AJI-facilitated peer review process and approved per the guidance given in the SRMGSA and the SMS Manual.

Hazards and safety requirements from the PHA must be entered into SMTS so that subsequent verification/validation activities may be tracked and monitored.

Appendix F

Guidance for Conducting and Documenting a Sub-System Hazard Analysis

### Guidance for Conducting and Documenting a Sub-System Hazard Analysis

### 1 Purpose

This guidance describes the Sub-System Hazard Analysis (SSHA), which is an update to a Safety Risk Management (SRM) document that is consistent with the Air Traffic Organization (ATO) Safety Management System (SMS).

# 2 Applicable Policy and Related Documents

This guidance does not constitute a change to any requirements contained in Federal Aviation Administration (FAA) orders. It supplements and reflects updates to the ATO SMS Manual, which provides guidance on fulfilling requirements set forth in the current version of FAA Order JO 1000.37, *Air Traffic Organization Safety Management System*. This guidance also supplements the FAA Acquisition Management System (AMS). Additionally, the system engineering processes referred to are described in the National Airspace System (NAS) System Engineering Manual (SEM).

The primary reference materials in this guidance are the current editions of the following:

- AMS, Section 4.12, National Airspace System Safety Management System
- SMS Manual
- FAA Order JO 1000.37
- NAS SEM
- Safety Management Tracking System (SMTS) User Manual

# 3 Background

## 3.1 Overview

The SSHA is an important part of any system safety program.<sup>1</sup> It is performed by the system developer in the early stages of Solution Implementation when system design details are known. The SSHA determines how operational or functional failures of components (or any other anomaly) adversely affect the overall safety risk associated with possible outcomes of the system being used in the NAS. It addresses safety hazards in sub-systems by conducting a detailed analysis that identifies hazards and recommends solutions.

The SSHA takes the previously identified hazards that originated in the Preliminary Hazard Analysis (PHA) and any other sources, considers the sub-system design and architecture, and refines those hazards through analytical selection, decomposition, and traceability. Sometimes this uncovers new hazards that manifest because of an implementation choice.

The analysis focuses on failure modes as they contribute to hazards at the sub-system level and investigates the detailed interfaces between components for possible conditions leading to hazards. In addition, it analyzes component and equipment failures or faults and human errors that establish a hazard due to the functioning of the sub-system.

Sub-systems may be a single media type (e.g., electronic, software, or mechanical). In addition, there may be mixed-media sub-systems such as embedded software-hardware systems or

<sup>1.</sup> For the sake of simplicity, a "system" is considered to be a whole that cannot be divided into independent parts without losing its essential characteristics. A "sub-system" is a constituent part of a system that performs a particular function.

electromechanical actuators that require a more integrated SSHA. In either case, the human is considered a component that both receives inputs and initiates outputs within a sub-system.

The SSHA is conducted at a greater level of detail than a PHA and is intended to show that the sub-system design meets safety requirements. The analysis is completed by reviewing design drawings, engineering schematics, and specifications. As the system and related sub-systems are further defined and system design changes (including software design changes) are implemented, the system developer must revise the SSHA as necessary.

When the software to be used in conjunction with the sub-system is developed under a separate software development effort, the system developer performing the SSHA monitors, obtains, and uses the output of each phase of the formal software development process to evaluate the software contribution to the SSHA. Identified hazards that require mitigation action by the software developer must be reported to the Program Office (PO) to request that appropriate direction be provided to the developers.

If hazards are not identified and corrected during the design process, they might not be identified and corrected later when the sub-system designs are frozen and the cost of making a change is significantly increased.

Due to the complexity of the SSHA, the analysis is usually identified in a procurement specification and conducted by the system developer. If so, the PO must include the need to conduct an SSHA as a contractual requirement. The PO must also require that SRM panels be conducted and that if facilitated or conducted by the developer the panels must include government subject matter experts, particularly those with an operational perspective. The government must actively review and be able to modify/comment on the safety analysis documentation as it is being prepared by the developer and not just at its final delivery. The developer must incorporate any valid comments received from the government's peer review process. A suggested Data Item Description (DID) (AJI-DID-SSHA-002) can be found in the DID Library.

An approved SSHA is required at the In-Service Decision (ISD) review. To support the ISD milestone, the PO must submit an approved SSHA to Safety and Technical Training (AJI).

### 3.2 Use of the Analysis

An SSHA must:

- a) Document sub-system compliance with requirements to eliminate hazards or reduce the associated risks.
  - (1) Validate applicable flow-down of design requirements from top-level specifications to detailed design specifications for the sub-system.
  - (2) Ensure that design criteria in the sub-system specifications have been satisfied and that verification and validation of sub-system mitigation measures have been included in test plans and procedures.
- b) Identify previously unidentified safety hazards associated with the design of sub-systems.

- (1) The implementation of sub-system design requirements and mitigation measures must not introduce any new safety hazards to the system. The PO must determine potential safety hazards resulting from modes of failure, including:
  - Component failure modes and human errors,
  - Single-point and common cause failures,
  - The effects when failures occur in sub-system components, and
  - The effects from functional relationships between components and equipment comprising each sub-system. Consider the potential contribution of sub-system hardware and software events, faults, and occurrences (such as improper timing).
- c) Recommend necessary actions to eliminate previously unidentified hazards or mitigate their associated risks.
  - (1) Determine risk and the need for additional safety requirements to mitigate operational hazards. Develop system safety requirements to assist in preparing performance and design specifications.
  - (2) Ensure system-level hazards attributed to the sub-system are analyzed and adequate mitigations are identified for possible implementation in the design as directed by the government.
- d) Establish the framework for follow-up hazard analyses that may be required.

### 3.3 Software Aspects of Analysis

Software guidance may be reviewed in the following sections of the Safety Risk Management Guidance for System Acquisitions (SRMGSA):

- Section 6.3, Managing Software Risk;
- Appendix A, Section 5.1.3, Identify Developmental Assurance Requirements;
- Section 2.3.2.1.3, System Development Assurance (for the Investment Analysis Readiness Decision);
- Section 2.3.3.1.3, System Development Assurance (for the Initial Investment Decision);
- Section 2.3.4.1.7, System Development Assurance (for the Final Investment Decision);
- Section 2.3.5.1.6, System Development Assurance (for the ISD); and
- Section 9.4, Software Intense Systems

The Development Assurance Level (DAL) is based on hazards identified during the SRM process. The process to this point was conducted without any details of the implementation and thus had to work on assumptions about how the system would behave. As part of the sub-system, the software is addressed in the SSHA by the system developer. Individuals performing an analysis on the system may not necessarily be experts in software behavior. In addition, the software developer may be a subcontractor to the system developer. Thus, it is critical that the SSHA process address how the software analysts and system analysts communicate and understand each other. The software aspects of hazard analysis must ensure the people doing the safety analysis know enough about the software implementation

details to ensure the safety analysis is still valid and are not surprised by an unexpected implementation method. Some may use the term "software hazard analysis," but it is actually just the software portion of the system analysis. The SSHA is used to validate the assumptions made in the PHA.

The choice of system design and architecture can invalidate current safety requirements and pose new unanticipated hazards that could generate new safety requirements that may affect the DAL. For example, architectural mitigation and partitioning techniques may be used in order to reduce the DAL. If DAL reduction is proposed, then the PO must be informed to ensure the reduction can be evaluated and approved.

The SSHA process is iterative, beginning as a preliminary analysis early in the design development. It matures to eventually document the state of the final system. Early in development planning, the SSHA can:

- Develop software safety design constraints,
- Identify specific software safety requirements, and
- Devise software and system safety test plans and testing requirements.

As the design progresses, the SSHA will:

- Ensure that the method for software requirements, design, implementation, and corrective actions does not impair or decrease the safety risk associated with the sub-system and evaluate any new safety hazards introduced into the system;
- Design and analyze the human-computer interface;
- Develop safety-related information for operations, maintenance, and training manuals; and
- Evaluate whether potential changes to the software could affect safety.

The SSHA process ensures the system perspective is represented in the software development. As such, it must consider the safety impact of:

- Errors in algorithms, components, modules, routines, and calculations;
- Hazardous conditions (e.g., deadlocking, inappropriate magnitude, multiple event / wrong event environment, out-of-sequence/adverse environment, and inappropriate inputs or outputs);
- Software components whose performance, performance degradation, functional failure, or inadvertent functioning could result in a hazard or whose design does not satisfy contractual safety requirements; and
- Software events, faults, and occurrences (such as improper timing).

The SSHA documents how the software performs its intended function safely. It does this by:

- Ensuring that the safety design criteria identified in the software requirement specifications have been satisfied and
- Ensuring that the implementation choices have been evaluated so no unsafe conditions have been introduced.

#### 3.4 Other Considerations

- The PO must refer to the program-specific Program Safety Plan (PSP) approved by the ATO Chief Safety Engineer to determine which safety assessments must be conducted during a systems acquisition.
  - The PO may use methods other than SSHA to capture required information or may prepare a combined SSHA / System Hazard Analysis to meet AMS requirements only if such alternatives have been approved in the PSP.
- The system safety process is a set of analyses that starts at the PHA and continues through the SSHA, SHA, and Operating & Support Hazard Analysis. Each analysis gets more discrete as more design details are known.
  - The basis of each analysis is a Hazard Analysis Worksheet (HAW). The HAW, initially developed early in the system life cycle (i.e., during the PHA), is further developed, modified, and enhanced as subsequent analyses are conducted.
  - Each subsequent analysis has a slightly different focus but is essentially a HAW that builds on a previously developed HAW.
  - An SSHA is considered to be an update to the previous SRM document prepared for the acquisition system.
- SSHAs are developed for new systems; however, many acquisition programs deploy their capabilities incrementally over time and have an Initial Operating Capability date for each capability. In lieu of a new SSHA, additions to previously developed systems require either updates to existing SSHAs, supplemental hazard analyses, or new hazard analyses. The specifics of such analyses must be defined in the approved PSP.
- Using a Commercial Off-The-Shelf (COTS) product with a very high reliability as a subsystem or component of a sub-system will not automatically ensure a safe system as reliability does not account for interactions with other system components. This is particularly important to remember with software as it usually controls many, if not all, of the interactions among system components. Simply equating software reliability or specification conformance with safety will not ensure an acceptable safety level of the system. There may be times when it is less expensive and safer to provide special-purpose software rather than a COTS product; using COTS may amount to a false economy.
- There are other times where COTS components may have adequate system safety. In these cases, the producer of that component must provide the prime contractor with either a complete "black box" behavior specification or analysis that shows the component design allows protection against any possible hazardous software behavior; this information must be provided for a complete SSHA to be performed.

### 4 Preparing the SSHA

### 4.1 Initial Inputs

Figure F.1 shows some possible inputs to the SSHA.

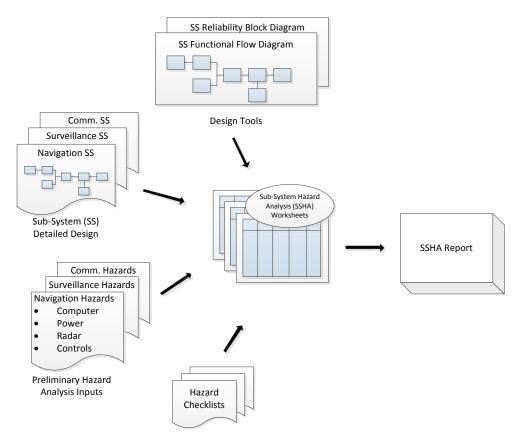


Figure F.1: Inputs to the SSHA

### 4.2 Hazard Analysis Techniques

Refer to the SMS Manual and the NAS SEM for descriptions of various hazard analysis techniques that may be used in developing a SSHA. These techniques include:

- Function Failure Analysis,
- Event Tree Analysis,
- Failure Modes and Effects Analysis,
- Fault Tree Analysis,<sup>2</sup>
- Cause-Consequence Diagram, and
- "What If" Analysis.

### 4.3 Conducting the SSHA

The SSHA is essentially a PHA conducted at the sub-system level. It is recommended that the SSHA be led by safety engineers with technical proficiency rather than design or system

<sup>2.</sup> Fault trees alone are incomplete and do not directly provide useful information. The utility of fault trees comes from the cut and path sets they generate, the analysis of the cut and path sets for common cause failures, and the independence of failures/faults. Fault trees are good for analyzing a specific undesired event (e.g., rupture of a pressure tank) and can find sequential and simultaneous failures but are time-consuming and expensive.

engineers. This is to ensure that the analysis remains a tool to identify hazards and safety issues associated with the design and functional operation of the system and not a defense of the existing design. Design or system engineers may have difficulty looking away from the sub-system/system designs that they created. The safety engineer must provide a unique, non-parochial view that focuses on potential hazards.

### 5 Approving the SSHA

SSHAs must be reviewed in accordance with the AJI-facilitated peer review process and approved per the guidance given in the SMS Manual. SSHAs must be uploaded to the SMTS per the instructions in the SMTS User Manual.

### 6 Preparing and Revising the Safety Risk Verification Table

The Safety Risk Verification Table must contain all of the safety requirements identified (existing, validated, and recommended),<sup>3</sup> starting with the origin of the requirement, and must include those safety requirements identified in the SSHA.

<sup>3.</sup> The Safety Risk Verification Table must also include recommended safety requirements that the PO declined to implement.

Appendix G

Guidance for Conducting and Documenting a System Hazard Analysis

### **Guidance for Conducting and Documenting a System Hazard Analysis**

### 1 Purpose

This guidance describes the System Hazard Analysis (SHA), which is an update to a Safety Risk Management (SRM) document that is consistent with the Air Traffic Organization (ATO) Safety Management System (SMS).

## 2 Applicable Policy and Related Documents

This guidance does not constitute a change to any requirements contained in Federal Aviation Administration (FAA) orders. It supplements and reflects updates to the ATO SMS Manual, which provides guidance on fulfilling requirements set forth in the current version of FAA Order JO 1000.37, *Air Traffic Organization Safety Management System*. This guidance also supplements the FAA Acquisition Management System (AMS). Additionally, the system engineering processes referred to are described in the National Airspace System (NAS) System Engineering Manual (SEM).

The primary reference materials in this guidance are the current editions of the following:

- AMS, Section 4.12, National Airspace System Safety Management System
- SMS Manual
- FAA Order JO 1000.37
- NAS SEM
- Safety Management Tracking System (SMTS) User Manual

## 3 Background

### 3.1 Overview

The SHA is a safety assessment that the system developer conducts to analyze system operation, system interactions, and system interfaces. It is initiated during the Solution Implementation phase and consolidates and builds upon the Sub-System Hazard Analysis (SSHA) and the Preliminary Hazard Analysis (PHA). The SHA identifies new hazards at system and sub-system interfaces and documents previously unidentified hazards. Ideally, the SHA identifies hazards and safety risks that were not identified in the SSHA as well as hazards and safety risks that apply to more than one sub-system.

The SHA, considering the system as a whole, analyzes the following areas that could contribute to system hazards:

- System operation;
- Interfaces and interactions between:
  - o Sub-systems,
  - o System and sub-systems,
  - o System and external systems,
  - o System and operators; and
- Component failures and normal (correct) behavior.

Safety design requirements (some of which were generated during the PHA) that are included in the final Program Requirements Document are refined during the SHA; the system must be validated for conformance to these requirements. Through the SHA, safety design

requirements are traced to individual components based on functional decomposition and allocation. As the system design matures, the SHA should be updated.

The Program Office (PO) must refer to the program-specific Program Safety Plan (PSP) approved by the ATO Chief Safety Engineer to determine which safety assessments must be conducted during a systems acquisition. The PO may use methods other than an SHA to capture required information or may prepare a combined SSHA/SHA to meet AMS requirements only if such alternatives have been approved in the PSP.

SHAs are developed for new systems; however, many acquisition programs deploy their capabilities incrementally over time and have an Initial Operating Capability date for each capability. In lieu of a new SHA, additions to these previously developed systems may require updates to existing SHAs, supplemental hazard analyses, or new hazard analyses. The specifics of such analyses must be detailed in the approved PSP.

Due to the complexity of the SHA, the analysis is usually identified in a procurement specification and conducted by the system developer. If so, the PO must include the need to conduct an SHA as a contractual requirement. The PO must also require that SRM panels be conducted and that all SRM panels facilitated or conducted by the developer include government subject matter experts, particularly those with an operational perspective. The government must actively review and be able to modify/comment on the safety analysis documentation as it is being prepared by the developer and not just at its final delivery. The developer must incorporate any valid comments received from the government's peer review process. A suggested Data Item Description (DID) (AJI-DID-SHA-002) can be found in the DID Library.

An approved SHA is required at the In-Service Decision (ISD) review. To support the ISD, the PO must submit an approved SHA to Safety and Technical Training (AJI).

### 3.2 Use of the Analysis

An SHA assesses the risks associated with the total system design (including software) by recognizing previously unidentified hazards associated with system interfaces, system functional faults, and system operation in the specified environment. It determines whether the method of implementing the hardware, software, facility design requirements, and corrective actions has impaired or degraded the safety of the system or introduced any new hazards. An SHA must also consider human factors, system/functional failures, and functional relationships between the sub-systems comprising the system (including software). An SHA recommends new/modified system requirements to eliminate identified hazards or to control their associated risk to acceptable levels, refines high-level safety design requirements, and provides a comprehensive analysis baseline for subsequent design changes.

### 4 Analysis Tools

In an SHA, a hazard causal analysis<sup>1</sup> is used to refine the high-level safety requirements into more detailed requirements. This process typically requires a model of the system. Causal analysis usually involves a search through the system design for system states<sup>2</sup> or conditions that could lead to system hazards.

<sup>1.</sup> In simple terms, a causal analysis is a process used to identify why something occurs. See the NAS SEM for further details.

<sup>2.</sup> Per the SMS Manual, a system state is the expression of the various conditions in which a system can exist. It is important to capture the system state that most exposes a hazard while remaining within the confines of any operational conditions and assumptions defined in existing documentation.

Some examples of analysis tools that may contribute input to the SHA include:

- Fault Tree Analysis,
- Failure Modes and Effects Analysis,
- Event Tree Analysis, and
- Interface Analysis.

### 5 Preparing the SHA

The methodology for conducting an SHA matches that of a PHA. The SHA follows the DIATT process (**D**escribe the system, **I**dentify hazards, **A**nalyze risk, **A**ssess risk, **T**reat risk) identified in the SMS Manual by identifying potential safety hazards, ranking them according to their severity and likelihood, and translating these potential hazards into high-level safety design requirements and hazard controls.

Inputs into the SHA include:

- Design knowledge,
- Safety hazard knowledge,
- Output from the PHA,
- Output from the SSHA,
- Output from other analysis tools,
- Output of each phase of the formal software development process, and
- Test results.

The SHA may be used to identify:

- Compliance with specified safety design criteria;
- Possible independent, dependent, and simultaneous hazardous events, including failures of safety devices, system failures, common cause failures and events, and system interactions that could create a hazard;
- Degradation in the safety of a sub-system, or the total system, from the normal operation of another sub-system;
- Design changes that affect sub-systems; and
- Effects of reasonable human errors.

## 6 Approving the SHA

SHAs must be reviewed in accordance with the AJI-facilitated peer review process and approved per the guidance given in the SMS Manual. SHAs must be uploaded to SMTS per the instructions in the SMTS User Manual.

## 7 Preparing/Revising the Safety Risk Verification Table

The Safety Risk Verification Table must contain all of the safety requirements identified (existing, validated, and recommended),<sup>3</sup> starting with the origin of the requirement, and must include those safety requirements identified in the SHA.

<sup>3.</sup> The Safety Risk Verification Table should include recommended safety requirements that the PO declined to implement.

Appendix H

Guidance for Conducting and Documenting an Operating and Support Hazard Analysis

# Guidance for Conducting and Documenting an Operating and Support Hazard Analysis

# 1 Purpose

This guidance describes the Operating and Support Hazard Assessment (O&SHA), which is an update to a Safety Risk Management (SRM) document that is consistent with the Air Traffic Organization (ATO) Safety Management System (SMS).

# 2 Applicable Policy and Related Documents

This guidance does not constitute a change to any requirements contained in Federal Aviation Administration (FAA) orders. It supplements and reflects updates to the ATO SMS Manual, which provides guidance on fulfilling requirements set forth in the current version of FAA Order JO 1000.37, *Air Traffic Organization Safety Management System*. This guidance also supplements FAA Acquisition Management System (AMS) policy. Additionally, the system engineering processes referred to are described in the National Airspace System (NAS) System Engineering Manual (SEM).

The primary reference materials in this guidance are the current editions of the following:

- AMS, Section 4.12, National Airspace System Safety Management System
- SMS Manual
- FAA Order JO 1000.37
- NAS SEM
- Safety Management Tracking System (SMTS) User Manual

# 3 Background

# 3.1 Overview

The O&SHA is an important part of any system safety program. It is typically performed by the system developer in the early stages of Solution Implementation when system design details are known; it may be reviewed and updated as the system design matures to ensure that design modifications, procedures, and testing do not create new hazardous conditions.

The purpose of the O&SHA is to identify and evaluate the safety risk of NAS operations derived from the implementation of operating and support tasks. These tasks encompass procedures conducted by air traffic controllers as well as support functions conducted by aviation safety specialists. The O&SHA ensures that any safety risk in NAS operations resulting from interactions of the personnel performing system operation/support functions remains at an acceptable level. This analysis technique, which uses methodology similar to that of the Preliminary Hazard Analysis (PHA), identifies safety hazards presented in operating and support tasks as they impact NAS operations, along with their safety hazard causal factors and effects. The O&SHA assesses and analyzes the safety risk of NAS operations by evaluating operating and support procedures, the system design, and the human-system integration interface. In addition, it proposes mitigations to the hazards identified from the analysis of these procedures and support functions.

The human (as both a receiver of inputs and an initiator of outputs during system operation) and human-system integration are essential elements of the total system. They are significant factors for consideration in the O&SHA, as they create an effective link between human factors engineering analyses and system safety.

The O&SHA does not uncover design problems associated with hardware/software (as in the earlier safety risk analyses); rather, it identifies and evaluates the safety hazards associated with the operational environment, personnel, procedures, and equipment involved throughout the operation/support of a system as it impacts NAS operations.

The O&SHA identifies, documents, and evaluates safety hazards resulting from the implementation of operating and support tasks performed by personnel and considers:

- The planned system configuration at each phase of operation/support;
- The planned environments, support tools, or other equipment specified for use;
- The operation/support task sequence;
- Concurrent task effects and limitations; and
- The potential for unplanned events, including safety hazards, introduced by human error.

Due to the complexity of the O&SHA, the analysis is usually identified in a procurement specification and conducted by the system developer. If so, the change proponent (most likely the Program Office (PO)) must include the need to conduct an O&SHA as a contractual requirement. The PO must also require that an SRM panel be conducted and that all SRM panels facilitated or conducted by the developer include government subject matter experts, particularly those with an operational perspective. The government must actively review and be able to modify/comment on the safety analysis documentation as it is being prepared by the developer and not just at its final delivery. The developer must incorporate any valid comments received from the government's peer review process. A suggested Data Item Description (DID) (AJI-DID-O&SHA-002) can be found in the DID Library.

An approved O&SHA is required at the In-Service Decision (ISD). To support the ISD, the change proponent must submit the O&SHA to Safety and Technical Training (AJI) for peer review and approval prior to the ISD review.

# 3.2 O&SHA Goals

The goals of the O&SHA are to:

- Provide a system safety focus from a NAS operations perspective;
- Identify task- or operation/support-related safety hazards that may impact NAS operations and are caused by design flaws, hardware failures, software errors, human errors, poor timing, etc.;
- Propose system safety requirements to eliminate identified safety risk for NAS operations or reduce the associated risk to an acceptable level; and
- Ensure that all operating/support procedures maintain an acceptable level of safety risk in the NAS operational environment.

# 3.3 O&SHA Scope

The scope of the O&SHA includes the following operating/support events<sup>1</sup>: normal user operation, training, testing, assembly and installation, modification, maintenance and repair, support/monitoring/servicing, storage, handling, transportation, removal/disposal, emergency escape/rescue operations, and post-accident responses.

<sup>1.</sup> Operating/support events consist of sequenced actions that are generally documented in procedures.

An O&SHA provides:

- Corrective or preventive measures to minimize the possibility of an error resulting in an aviation incident or accident;
- Recommendations for changes in hardware, software, or procedures to achieve an acceptable level of safety risk in the NAS operational environment;
- Development of effectively placed warning and caution notes, as necessary;
- Requirements for special training information for personnel who will carry out the procedures; and
- Recommendations for special equipment, such as personal protective clothing or devices (e.g., antistatic wrist straps and mats), that may be required for the tasks to be carried out without impinging the safety of NAS operations.

### 3.4 Inputs

Prior to performing the O&SHA, appropriate task analyses should be conducted on all pertinent phases of operation/support. In addition, the following are some of the other possible inputs for an O&SHA:

- Previous safety analyses (e.g., PHAs, System or Sub-System Hazard Analyses, etc.)
- Procedures
- Sequence diagrams
- Operation and functional analyses
- Equipment layout diagrams
- System and sub-system design specifications
- Equipment and interface drawings
- Operations and maintenance instructions
- Human factors engineering data
- Task design
- System/operational design
- Hardware failure modes

# 4 Preparing the O&SHA

### 4.1 Analyzing Procedures

An analysis of the operating/support procedures must be completed to ensure that:

- Required tasks, the human-machine environment, interpersonal interactions, and the sequence of operating/support steps will not create an unacceptable safety risk to NAS operations;
- Procedures do not expose personnel to any unacceptable safety hazards that may impact NAS operations;
- Instructions are clear and effective and do not introduce errors that could lead to unacceptable safety risk to NAS operations;
- Alternative actions that could result in an aircraft accident or incident are precluded or the effects of such actions are minimized;
- Safety-critical steps are highlighted with warnings and cautions, as necessary;

- No extraordinary mental or physical demands that could lead to unacceptable safety risk to NAS operations are required for programmed operations;
- Deadlines for accomplishment of safety-critical tasks are realistic;
- Safeguards and detection and warning devices operate as intended;
- Emergency stop systems can be reached and operate as intended; and
- Personal protective equipment or devices can be reached and used within planned lengths of time.

# 4.2 Methodology

The methodology of conducting an O&SHA matches that of a PHA. To ensure procedures focus on NAS operational safety (as opposed to safety impacts to the operators/maintainers), the change proponent must:

- Examine the procedure for effect, necessity, and clarity and consider that personnel may take shortcuts to avoid arduous, lengthy, uncomfortable, or ambiguous procedures.
- Examine each procedure and step, no matter how simple it appears, for possibilities of error, alternative actions, and adverse results.
- Determine whether special training, knowledge, or capabilities are required.
- Review the potential causes of error and attempt to eliminate or minimize the possibility of occurrence.

# 5 Approving the O&SHA

The O&SHA must be reviewed in accordance with the AJI-facilitated peer review process and approved per the guidance given in the SMS Manual. The O&SHA must be uploaded to SMTS per the instructions given in the SMTS User Manual.

# 6 Preparing/Revising the Safety Risk Verification Table

The Safety Risk Verification Table contains all of the safety requirements identified (starting with the origin of the requirement) and must include requirements proposed in the O&SHA.

Any proposed procedures must be verified through examination, demonstration, and testing. This verification should be done by testers not involved in writing the procedures. Additionally, a checklist should be used to assist in verifying the procedures, and testers should perform the procedures as prescribed and anticipate any alternative actions users might take. Appendix I

Guidance for Conducting and Documenting a System Safety Assessment Report

### Guidance for Conducting and Documenting a System Safety Assessment Report

### 1 Purpose

This guidance describes the System Safety Assessment Report (SSAR), which is the final pre-deployment update to a Safety Risk Management (SRM) document portfolio that is consistent with the Air Traffic Organization (ATO) Safety Management System (SMS).

### 2 Applicable Policy and Related Documents

This guidance does not constitute a change to any requirements contained in Federal Aviation Administration (FAA) orders. It supplements and reflects updates to the ATO SMS Manual, which provides guidance on fulfilling requirements set forth in the current version of FAA Order JO 1000.37, *Air Traffic Organization Safety Management System*. This guidance also supplements FAA Acquisition Management System (AMS) policy. Additionally, the system engineering processes referred to are described in the National Airspace System (NAS) System Engineering Manual (SEM).

The primary reference materials in this guidance are the current editions of the following:

- AMS, Section 4.12, National Airspace System Safety Management System
- SMS Manual
- FAA Order JO 1000.37
- NAS SEM
- Safety Management Tracking System (SMTS) User Manual

### 3 Background

### 3.1 Scope of the SSAR

The SSAR confirms that appropriate systems safety engineering was performed during system development prior to deployment into the NAS by:

- Describing or referring to the analyses, assessments, and tests previously performed during the design and development of the system to identify safety hazards inherent therein and
- Discussing or referring to the results of analyses, assessments, and tests conducted to verify that safety criteria and requirements were verified.

# 3.2 Overview

The SSAR is a comprehensive evaluation of the safety risks assumed prior to the operational use of a developed system. It is crucial that the SSAR encompass all prior safety analyses for the given system. The SSAR provides management with an overall assessment of the safety risk associated with a system prior to its fielding; and it is, in essence, the final pre-deployment safety "report card."<sup>1</sup> The SSAR documents all the safety features of the system design and discusses any previously identified procedural, operational, and hardware- or software-related safety hazards that may exist in the developed system, as well as the specific controls implemented to reduce the risk of those hazards to an acceptable level.

For systems undergoing Independent Operational Assessment (IOA) processes, the SSAR must be updated to reflect IOA results, as appropriate. Safety hazards documented during the

<sup>1.</sup> The SSAR is a living document that may be updated as necessary even after initial deployment.

IOA should be evaluated by the Program Office (PO) to determine whether further analysis is needed, and appropriate mitigations and a monitoring plan should be developed for the hazards identified in the IOA. For small development programs or non-developmental item acquisitions for products with low safety risk hazards, the SSAR may be the only formal documentation of safety program activities / hazard assessment.

The SSAR must be developed by the FAA change proponent, most likely the PO, as a summary document. However, due to the complexity of the SSAR, the change proponent usually identifies the development of the SSAR as a requirement that must be included in the development/acquisition contract and conducted by the system developer. The change proponent should include the need to prepare an SSAR as a contractual requirement in Section C of the contract. A suggested Data Item Description (DID) (AJI-DID-SSAR-002) can be found in the DID Library.

In most cases, the SSAR is the final SRM document required prior to operational use of a system (i.e., prior to declaring Initial Operating Capability (IOC) or an In-Service Decision (ISD)). First-site IOC occurs when operational capability is declared ready for conditional or limited use by site personnel. This occurs after the capability is successfully installed and checked at the site and has undergone site acceptance testing and field familiarization processes. IOC requires satisfaction of operational requirements as well as full logistics support / training for technicians and Air Traffic Control. Prior to the declaration of IOC or the ISD, the change proponent must:

- Submit the SSAR to Safety and Technical Training (AJI) for peer review and
- Ensure that the document is signed and approved per SMS Manual requirements.

#### 4 SSAR Input

The SSAR is a summary of all the safety analyses/assessments performed during system design and development and their findings, the tests conducted and their findings, and a compliance assessment. As a result, the SSAR must contain input from these sources if performed or conducted:

- Testing
  - Development Testing
  - Operational Testing
  - Acceptance Testing
  - o Field Familiarization
- IOA
- SRM documents
  - Operational Safety Assessment
  - o Comparative Safety Assessment
  - Preliminary Hazard Analysis
  - o Sub-System Hazard Analysis
  - o System Hazard Analysis
  - Operating and Support Hazard Analysis
- Post-Implementation Review
- Other analyses, assessments, and tests

# 5 SSAR Organization

The SSAR must contain the elements described in Section 5.1 through Section 5.11.

# 5.1 Signature Page

The signature page includes the appropriate signature blocks for safety risk acceptance and SRM document approval. (See Section 7.)

# 5.2 Executive Summary

The executive summary is a brief description of the scope of the safety assessment and its findings, including the total number of high- and medium-risk safety hazards, their controls, and any other significant issues identified. The executive summary must also contain the total number of safety requirements proposed.

# 5.3 System Description

This section is developed by referencing other program documentation such as technical manuals, the developer's System Safety Program Plan (SSPP), and system specifications. This section must include the following information, as applicable:

- The purpose and intended use of the system;
- A brief historical summary of system development;
- A brief description of the system and its components, including the name, type, model number, and general physical characteristics of the overall system and its major sub-systems and components;
- A brief description of the system's software and its role within the system;
- A description of any other systems that are operated in combination with this system; and
- Photographs, charts, flow/functional diagrams, sketches, or schematics to support the system description, test, or operation.

# 5.4 System Operations

Like the System Description section of the SSAR, the System Operations section is developed by referencing other program documentation such as technical manuals, the SSPP, and system specifications. This section must include the following information, as applicable:

- The procedures for operating, testing, and maintaining the system, including a discussion of the safety design features and controls incorporated into the system as they relate to the operating procedures;
- Any special safety procedures needed to assure safe operation, testing, and maintenance, including emergency procedures;
- Anticipated operating environments and any specific skills required for safe operation, testing, maintenance, transportation, or disposal; and
- Any special facility requirements or personal equipment to support the system.

### 5.5 Systems Safety Engineering

This section must include a description of or reference to:

- The safety criteria and methodology used to classify and rank safety hazards,
- The analyses and tests performed to identify safety hazards inherent in the system, and
- Discussions of the management/engineering decisions affecting the residual risk at a system level.

#### 5.6 Results of Analyses and Tests (and Other Verification Activities)

This section summarizes the results of the analyses performed and the tests conducted. It must contain a compliance assessment.

#### 5.7 Hazards Identification

This is a narrative summary of the total number of safety hazards identified and a breakdown of the high-, medium-, and low-risk hazards. It must include a list of all hazards (by sub-system or major component level) that have been identified and considered since the inception of the program. This summary must refer to the applicable sections of an SRM document or describe:

- The safety hazards identified, recommended safety requirements, and actions already taken to eliminate or control the identified hazards;
- How controls associated with the identified hazards affect the probability of occurrence and the severity level of the potential accidents; and
- The residual risk that remains after the controls are applied or for which no controls could be applied.

This section must also include a plot on the safety risk matrix (found in the SMS Manual) showing the residual risk based on the verification of the corresponding controls.

### 5.8 Safety Requirements Verification Table

The Safety Requirements Verification Table (SRVT) is an evolving list of safety requirements that starts with a system's first safety assessment. It lists the safety requirements that have been verified and the status of requirements not yet verified (including information on when they will be verified).<sup>3</sup> The PO must assure all safety requirements are captured within the SRVT.

The SRVT must contain the following information:

- Hazard identification;
- Causes or contributing factors, combinations of which lead to the identified safety hazard;
- Safety risk evaluation: This shows the results of the safety risk evaluation and indicates the initial and predicted residual risk (i.e., the risk that is present before and after the safety requirements are implemented);

<sup>3.</sup> Safety requirements are controls written in requirements language; they are used to mitigate the risk associated with identified hazards.

- Controls / safety requirements: This shows the controls that form the basis for the reduction in risk between the initial and residual state of the system and may refer to another document that describes the controls in more detail;
- Traceability data: This shows traceability between controls / safety requirements, design requirements, and verification/validation activities and includes:
  - Requirement identification: This points to the clauses in the design documentation that define requirements relating to a given risk control measure.
  - Test identification: This points to clauses in test procedures or other verification/validation documents that confirm the controls were implemented as agreed.
- Method of safety requirement verification: This describes the method used to verify safety requirements.
- Status information: This tracks the progress in completing SRM activities or highlighting incomplete activities and the plans for completing them.

### 5.9 Monitoring Plan

The SSAR must include a summary of the plan for post-deployment monitoring of the identified hazards to ensure the predicted residual risk is met. All identified hazards must be included in the monitoring plan, which must be approved by the ATO Chief Safety Engineer as part of the SSAR. In the event that the SSAR reveals requirements not yet verified, the risk may need to be reassessed for accuracy. Refer to the SMS Manual regarding the content and format of the monitoring plan.

After IOC and before ISD is declared, the PO may perform an Operational Suitability Demonstration,<sup>4</sup> and AJI may conduct an independent assessment. This may lead to the identification of additional safety requirements, and the SSAR/SRVT may have to be updated.

### 5.10 Conclusions and Recommendations

This section must include:

- A short assessment of the results of the safety program efforts;
- A statement signed by the designated system safety representative (responsible for preparing the SSAR) and the appropriate FAA PO – confirming all identified safety hazards have been eliminated or controlled to an acceptable risk level and the system is ready to proceed to deployment; and
- Recommendations applicable to the safe interface of the system in question with other systems.

<sup>4.</sup> Operational suitability testing evaluates the degree to which a product intended for field use satisfies its requirements in availability, compatibility, interoperability, reliability, maintainability, safety, and human factors. In addition, the testing validates the following requirement areas: logistics supportability, documentation, certification criteria, installation, operating procedures, and transition and training.

### 5.11 References

This section is a list of all pertinent references such as test reports, preliminary operating manuals, and maintenance manuals used in compiling the SSAR.

### 6 Accomplishing the SSAR

The SSAR can be accomplished through one or more safety reviews. The types of safety reviews are:

- Periodic review: These reviews are conducted throughout the life of the program. They evaluate the status of the hazards based on the verification of controls and requirements and help in monitoring control effectiveness.
- Phased review: These reviews are conducted for defined portions of the implementation of solutions in the NAS. Phased reviews apply to a single Joint Resources Council decision, which involves implementing a solution in steps or phases. As long as the implementation is incremental (i.e., performed in steps), each increment involves safety reviews to evaluate the status of hazards based on the verification of mitigating requirements for that particular phase.
- Final implementation review: These reviews are conducted for a program's ISD or IOC declaration.

# 7 Approving the SSAR

The SSAR must be reviewed in accordance with the AJI-facilitated peer review process and approved per the guidance given in the SMS Manual. The SSAR must be uploaded to SMTS per the instructions found in the SMTS User Manual.

Appendix J

Development Assurance for Communication, Navigation, Surveillance and Air Traffic Management Systems

### Development Assurance for Communication, Navigation, Surveillance, and Air Traffic Management Systems

### 1 Purpose

This guidance provides development assurance methods for ground systems software that affects the safety of operations in the National Airspace System (NAS).

### 2 Applicable Policy and Related Documents

This guidance does not constitute a change to any requirements contained in Federal Aviation Administration (FAA) orders. It supplements and reflects updates to the Air Traffic Organization (ATO) Safety Management System (SMS) Manual, which provides guidance on fulfilling requirements set forth in the current version of FAA Order JO 1000.37, *Air Traffic Organization Safety Management System*. This guidance also supplements FAA Acquisition Management System (AMS) policy.

The primary reference materials in this guidance are the current editions of the following:

- AMS, Section 4.12, National Airspace System Safety Management System
- SMS Manual
- FAA Order JO 1000.37
- FAA Order 8100.8, *Designee Management Handbook*
- FAA Advisory Circular (AC) 20-171, Alternatives to RTCA/DO-178B for Software in Airborne Systems and Equipment
- The most current version of each of the following RTCA, Inc., documents:1
  - RTCA DO-278A,<sup>2</sup> Software Integrity Assurance Considerations for Communication, Navigation, Surveillance and Air Traffic Management (CNS/ATM) Systems
  - DO-178C, Software Considerations in Airborne Systems and Equipment Certification
  - o DO-248C, Supporting Information for DO-178C and DO-278A
  - o DO-330, Software Tool Qualification Considerations
  - DO-331, Model-Based Development and Verification Supplement to DO-178C and DO-278A
  - DO-332, Object-Oriented Technology and Related Techniques Supplement to DO-178C and DO-278A
  - o DO-333, Formal Methods Supplement to DO-178C and DO-278A

### 3 Background

AMS, Section 4.12, requires that a software product be developed at a rigor commensurate with the severity of the associated hazard should that product experience a failure. For software-intense systems, the establishment of a development assurance program in accordance with DO-278A is an acceptable means, but it is not the only method of demonstrating that a

<sup>1.</sup> An RTCA user identification and password are required to download RTCA documents. FAA employees may obtain an RTCA membership user name and password by contacting RTCA, Inc.

<sup>2.</sup> References to RTCA documents in the body of this appendix are hereafter cited by their identification numbers alone (i.e., "DO-XXX") to manage the redundancy of "RTCA."

software product was developed at the appropriate level of rigor. Refer to Section 5.7 of this appendix for alternative methods.

DO-248C provides clarification of the guidance material in DO-178C and DO-278A and should be used as a companion document when seeking additional information for understanding. References to DO-178C are provided for comparison, since these considerations concern airborne systems.

DO-330 is a standalone document that provides software tool qualification guidance. Refer to Section 5.5 of this appendix for information regarding how DO-330 relates to DO-278A.

When using DO-278A as the means of compliance with AMS policy, Section 4.12, the associated DO-278A supplements must also be used where applicable. DO-331, DO-332, and DO-333 are supplements that address certain software development techniques and can add, delete, or modify objectives, activities, and lifecycle data in DO-278A. Guidance within a particular supplement should be applied when using the addressed technique.

#### 4 Development Assurance Related to Operational Hazards

The FAA recognizes that software does not fail in a probabilistic or quantifiable fashion. System failures and malfunctions related to software are due to errors in requirements, design, and implementation. Acknowledging those failures that result from error, as well as those situations in which exhaustive testing of software is impractical or deemed too costly, development assurance methods should be used as a means of approval.

The severity of the hazards to which software may contribute (should that software experience anomalous behavior) determines the specific development assurance objectives that must be met. This variation in objectives results in Development Assurance Levels (DALs) that are based on the severity of these hazards. Software development assurance guidance provided by DO-278A is recognized by the FAA as an approval means for ground software. Software development assurance guidance provided by DO-178C is recognized by the FAA as a certification means for airborne software.

### 4.1 Determining DALs

Determining the software DAL<sup>3</sup> related to a hazard involves the following steps:

- Determine a hazard's severity classification. (See Section 4.1.1.)
- Assign the DAL in accordance with the severity classification. (See Section 4.1.2.)
- Determine whether architectural considerations warrant a DAL different from the initial assurance level. (See Section 4.1.3.)

<sup>3.</sup> RTCA DO-278 and DO-278A use the terms "software assurance level" and "Assurance Level," respectively, denoted by the abbreviation "AL" to signify "software DAL." RTCA DO-178B and DO-178C use the term "software level" to signify "software DAL." Regardless of the differences in terminology between these documents, "DAL," "AL," and "level" convey the same concept.

# 4.1.1 Determining a Hazard's Severity Classification

Severity is the consequence or impact of a hazard's effect or outcome in terms of degree of loss or harm. It is a prediction of how adverse or serious a particular outcome of a hazard will be. Hazard severity is classified according to the outcome expected to result from the occurrence of that hazard. In accordance with the SMS Manual, the following severity classifications are recognized for ground systems, including software:

- Catastrophic
- Hazardous
- Major
- Minor
- Minimal

In determining severity, some factors to be considered include:

- Airspace requirements, such as:
  - o Separation minima,
  - Required navigation performance,
  - o Required communication performance,
  - Altitude restrictions, and
  - Obstacle clearance minima;
- Aircraft requirements;
- Procedural requirements;
- System State / Flight phases; and
- Nominal/off-nominal conditions.

The SMS Manual provides guidance for determining the severity classification to assign to a hazard.

### 4.1.2 Assigning a Software DAL in Accordance with a Hazard's Severity Classification

A DAL for software must be assigned according to the severity of the hazard to which the software may contribute should that software experience anomalous behavior. The relationship between the software DAL (i.e., Assurance Level (AL)) from DO-278A and hazard severity classification is shown below in Table J.1.

Hazard Severity Classification	Software DAL According to RTCA DO-278A
Catastrophic	AL1 applies to software whose anomalous behavior would cause or contribute to a failure or malfunction resulting in catastrophic hazard severity.
Hazardous	AL2 applies to software whose anomalous behavior would cause or contribute to a failure or malfunction resulting in hazardous hazard severity.
Major	AL3 applies to software whose anomalous behavior would cause or contribute to a failure or malfunction resulting in major hazard severity.

### Table J.1: Relationships Between ATO SMS Hazard Severity Classifications and Software DAL

Hazard Severity Classification	Software DAL According to RTCA DO-278A
Not Assigned	AL4 is not associated with or equivalent to any hazard severity classification.
Minor	AL5 applies to software whose anomalous behavior would cause or contribute to a failure or malfunction resulting in minor hazard severity.
Minimal	AL6 applies to software whose anomalous behavior would cause or contribute to a failure or malfunction resulting in either minimal hazard severity or no safety effect.

### 4.1.3 Architectural Mitigation

In some cases, architectural mitigation may justify a revision of the DAL to a less stringent classification. Guidance for software architectural mitigation can be found in DO-278A, Section 2.4, *Architectural Considerations*.

Component partitioning, where a component that does not contribute to the hazard is isolated from the operational software that does contribute, can also be thought of as an architectural mitigation. Once the severity classification of a hazard has been established, it must be used as the basis for assigning the DAL for the system, including all software and complex hardware components. However, if certain components of the software (or complex hardware) do not contribute to the hazard when they are partitioned from the operational components—and the partitioned components have the same DAL as the contributing operational software (or complex hardware) (or complex hardware).—then the DAL for the non-contributing components may be reduced. If non-contributing components must meet the same DAL objectives as the components contributing to the hazard.

# 5 Software Considerations and the Use of DO-278A

This section provides guidance for developing software in Communication, Navigation, Surveillance, and Air Traffic Management (CNS/ATM) systems and equipment in accordance with DO-278A. DO-278A provides an acceptable means of approval for CNS/ATM systems and equipment software by establishing an assurance process that:

- Demonstrates that the CNS/ATM software performs its intended function;
- Minimizes the possibility of software errors;
- Verifies that the software correctly implements its specified requirements;
- Demonstrates traceability to specified higher-level requirements; and
- Demonstrates that the CNS/ATM software, as installed in the target system, supports the airborne systems and equipment compliance to the regulations.

This assurance process includes objectives and activities for planning, development, verification, quality assurance, configuration management, and approval authority coordination. It also includes rigorous, iterative, and structured objectives and activities by which CNS/ATM software should be developed. Each objective is supported by a recommended set of activities. Each AL identifies applicable objectives and the level of independence required.

The assurance process identifies a defined set of interrelationships, sequencing, independence, configuration control, feedback mechanisms, and transition criteria. Throughout the assurance

process, the software requirements are traced and verified to assure system/software functionality and compliance to safety objectives and requirements.

### 5.1 Software DALs

Within the safety risk assessment process, safety-related requirements are employed to reduce the residual risk of the acquired system. For software, a DAL is assigned according to the severity of the hazard to which the software may contribute should that software experience anomalous behavior. DO-278A defines six software DALs, AL1 through AL6:

- AL1 applies to CNS/ATM software that must satisfy the most stringent objectives and is analogous to DO-178C airborne software level A.
- AL2, AL3, and AL5 apply to CNS/ATM software that satisfies successively less stringent objectives and are analogous to DO-178C airborne software levels B, C, and D, respectively.
- AL4 applies to CNS/ATM software that satisfies objectives less stringent than AL3 but more stringent that AL5. AL4 is not consistent with or equivalent to any DO-178C airborne software levels.
- AL6 applies to CNS/ATM software whose anomalous behavior, as determined by a safety assessment process, cannot cause or contribute to a failure of system function resulting in a safety impact and is analogous to DO-178C airborne software level E.

As described above and as displayed in Table J.2 below, the CNS/ATM software DALs specified in DO-278A correlate with the software level specified in DO-178C—except at DO-278A AL4, where there is no corresponding DO-178C software level. To promote harmonization between the airborne and CNS/ATM standards, a consistent approach to the selection of software DAL is required when aircraft safety may be affected. Therefore, any inconsistencies between the applications of the two guidance documents must be rectified.

CNS/ATM software may be justified to AL4 when there is no failure effect on airborne systems. However, when the safety assessment requires DO-178C development to Level C, and the CNS/ATM software may cause a potential hazard to the aircraft such as message corruption, then the CNS/ATM software must be developed to at least AL3. This is necessary to instill an acceptable level of confidence that an anomaly in the CNS/ATM software will not result in unacceptable behavior of the airborne system.

RTCA DO-278A AL	RTCA DO-178C Software Level
AL 1	A
AL 2	В
AL 3	С
AL 4	No Equivalent
AL 5	D
AL 6	Е

### Table J.2: Correlation of CNS/ATM ALs and Airborne Software Levels

### 5.2 Commercial Off-the-Shelf Software

The use of Commercial Off-the-Shelf (COTS) software has been widely adopted in software development projects for CNS/ATM systems and equipment. Examples of COTS software include operating systems, real-time kernels, user-interface software, application

software/configuration items, communication and telecommunication protocols, runtime libraries, and data management systems. COTS software can be purchased alone or in conjunction with COTS hardware—such as workstations and communication and network equipment—or hardware items such as memory, storage, and input/output devices. There may be instances in which the use of COTS software is impractical to avoid, such as when a library code is associated with certain compilers. It is essential that the level of confidence for COTS software be the same as for any other software used along a CNS/ATM systems and equipment chain. DO-278A in its entirety provides a means for evaluation and acceptance of CNS/ATM software. In particular, Section 12.4, *Commercial Off-the-Shelf Software*, of DO-278A describes the framework for COTS compliance and approval. This framework includes:

- Additional objectives for COTS software lifecycle processes,
- A description of activities and considerations for achieving those objectives,
- A description of evidence that demonstrates that the objectives have been met, and
- Some alternative strategies to provide assurance for COTS software that may have only partial (or no) evidence of compliance with the DO-278A objectives.

#### 5.3 Legacy Systems

The legacy NAS and the associated developmental processes in place prior to March 14, 2005, were accepted as a baseline prior to the transition to the SMS. Any changes to the NAS after the establishment of the baseline must be SMS compliant; therefore, any change to the NAS baseline software after March 14, 2005, must be (1) considered for its contribution to identified hazards in accordance with the SMS and, if appropriate, (2) developed and verified in accordance with DO-278A.<sup>4</sup>

Unaffected portions of the NAS baseline software do not need to comply with the DO-278A objectives. Unaffected portions are those that are neither changed nor affected by changes, as determined by control flow, data flow, memory usage, or timing analysis. The safety analysis should determine the affected and unaffected portions.

Software development and verification tools used for the baseline software may need to be qualified in accordance with DO-278A.

#### 5.4 Reuse of Previously Approved Software in a CNS/ATM System

DO-278A, Section 12.1.2, *Reuse of Previously Approved Software in a CNS/ATM System*, addresses CNS/ATM systems or equipment containing legacy software that has been previously approved. The system safety assessment process evaluates the new CNS/ATM system and determines the required AL.

The following describe the circumstances addressed in DO-278A with respect to previously developed software and reuse:

- If the previously approved software complies with the DO-278A objectives, there are no changes to the software, and the AL is the same for the new system, then no additional effort is required.
- If modifications are to be made to the previously approved software, the guidance

<sup>4.</sup> In rare cases, this requirement may be waived. Contact Safety and Technical Training Policy and Performance for further information.

established in DO-278A, Section 12.1.1, *Modifications to Previously Developed Software*, must be satisfied.

• If the software lifecycle data from a previous application are inadequate or do not satisfy the objectives for the new application, the guidance in DO-278A, Section 12.1.4, *Upgrading a Development Baseline*, must be satisfied.

# 5.5 Software Tool Qualification

Qualification of a software tool is necessary when DO-278A software processes are being eliminated, reduced, or automated by use of the tool without the tool's output being verified as specified in DO-278A, Section 6, *Software Verification*. DO-278A defines a software tool as "a computer program used to help develop, test, analyze, produce, or modify another program or its documentation." Examples of some software tools include, but are not limited to, the automatic source code generator, structural coverage analysis, and software standards checkers.

DO-278A, Section 12.2, *Tool Qualification*, provides guidance on applying development assurance to software tools and on how to determine the Tool Qualification Level (TQL). In addition, DO-330 provides objectives, activities, guidance, and lifecycle data required for each TQL.

### 5.6 Service Experience

DO-278A, Section 12.3.4, *Service Experience*, provides guidance for determining whether equivalent safety for software can be demonstrated by the software's product service experience and addresses approval credit that may be granted when this is the case. Some primary considerations include:

- The relevance of service experience, such as time in service, configuration management, how the software was used, and the relevance of the environment in which it was used;
- The adequacy of problem reporting, so that any software failures during the service period were appropriately reported, recorded, and resolved; and
- The stability and maturity of the software, including effects of any changes during the service period.

# 5.7 Alternative Methods

An applicant may propose an alternative method of approval to DO-278A. When proposing alternative methods of approval, applicants should consult FAA AC 20-171, *Alternatives to RTCA/DO-178B for Software in Airborne Systems and Equipment*. Although AC 20-171 addresses alternatives to DO-178B, the guidance can be used for proposing alternative methods to DO-278A for CNS/ATM software.

When proposing a method of approval alternative to DO-278A, the applicant must:

- Identify a compliance approach that addresses the principles described in this guidance and describe how the alternative approach meets the intent of the objectives and/or activities defined in the DO-278A process-based approach.
- Show that the proposed alternative demonstrates a level of safety assurance equivalent to AMS policy, Section 4.12. DO-278A establishes a level of safety assurance for software components that supports the demonstration of compliance to AMS policy, Section 4.12.
- Thoroughly document the proposed alternative approach and rationale.
- Obtain agreement from the ATO Chief Safety Engineer that the proposed approach meets

the original intent of the objectives and/or associated activities.

• Provide substantiating evidence to the approval authority, demonstrating that the agreed-upon approach was followed.

#### 5.8 Approval Process

The DAL is determined through the safety assessment process. The assessment validates that the appropriate DAL has been assigned to the correct safety hazards and allocated to the correct safety requirements. Policy and guidance for approving safety assessments for acquisitions affecting the NAS are detailed in the SMS Manual.

Detailed guidance for the approval process related to DO-278A lifecycle data is provided in Appendix L and can also be obtained through consultation with the approval authority.

### 6 Product Development in the AMS Lifecycle

### 6.1 Service Analysis and Strategic Planning / Concept and Requirements Definition

Planning for development assurance needs to begin early in the AMS lifecycle so the DAL can be factored into the Business Case. Typically, this occurs prior to the Investment Analysis Readiness Decision, while the Operational Safety Assessment (OSA) is being developed. The DAL is initially established from the OSA and is included in the preliminary Program Requirements Document (PRD). More information on Service Analysis and Strategic Planning or Concept and Requirements Definition is available on the FAA Acquisition System Toolset (FAST) website.

#### 6.2 Investment Analysis

The DAL is validated in the Comparative Safety Assessment, which may differ between investment alternatives. The DAL for the alternatives is then included in the Business Case and Implementation Strategy Planning Document (ISPD) prior to the Initial Investment Decision.

The final DAL is determined from the Preliminary Hazard Analysis. This final DAL is included in the final PRD and Program Safety Plan. Any changes to the DAL are included in the final versions of the Business Case and ISPD prior to the Final Investment Decision. More information on the Investment Analysis is available on the FAST website.

#### 6.3 Solution Implementation

The DAL is established prior to contract award based only on functional requirements. After the initial establishment of the DAL and contract award are completed, the developer performs hazard assessments in accordance with the contract. It is then important to validate that the appropriate DAL has been assigned to each safety hazard and allocated to the correct safety requirements after the developer hazard assessments are performed and after any change in system requirements. More information on Solution Implementation is available on the FAST website.

Appendix K

Conducting an RTCA DO-278A Software Assurance Compliance Gap Analysis for Acquired National Airspace System Systems

#### <u>Conducting an RTCA DO-278A Software Assurance Compliance Gap Analysis for</u> <u>Acquired National Airspace System Systems</u>

### 1 Purpose

This appendix describes a methodology for evaluating the software assurance compliance of National Airspace System (NAS) systems<sup>1</sup> being acquired in accordance with the Federal Aviation Administration (FAA) Acquisition Management System (AMS) when one of the following applies:

- An RTCA DO-278-compliant system is being upgraded per RTCA DO-278A guidance.<sup>2</sup>
- A system is being developed and evaluated under guidance other than RTCA DO-278A.

The result of this evaluation is a gap analysis.

# 2 Applicable Policy and Related Documents

This guidance does not constitute a change to any requirements contained in FAA orders. It supplements and reflects updates to the Air Traffic Organization (ATO) Safety Management System (SMS) Manual, which provides guidance on fulfilling requirements set forth in the current version of FAA Order JO 1000.37, *Air Traffic Organization Safety Management System*. This guidance also supplements FAA AMS policy.

The primary reference materials in this appendix are the current editions of the following:

- AMS, Section 4.12, National Airspace System Safety Management System
- SMS Manual
- FAA Order JO 1000.37
- The following RTCA, Inc., documents:
  - RTCA DO-278A,<sup>3</sup> Software Integrity Assurance Considerations for Communication, Navigation, Surveillance and Air Traffic Management (CNS/ATM) Systems
  - o DO-248C, Supporting Information for DO-178C and DO-278A
  - o DO-330, Software Tool Qualification Considerations
  - DO-331, Model-Based Development and Verification Supplement to DO-178C and DO-278A
  - DO-332, Object-Oriented Technology and Related Techniques Supplement to DO-178C and DO-278A
  - o DO-333, Formal Methods Supplement to DO-178C and DO-278A

# 3 Background

DO-278A provides guidance for the production of software contained in non-airborne Communication, Navigation, and Surveillance and Air Traffic Management (CNS/ATM) systems. It is the ATO's intent that all new non-airborne systems and modified legacy

<sup>1.</sup> This may include major system modifications that are treated as new acquisitions.

<sup>2.</sup> An RTCA user identification and password are required to download RTCA documents. FAA employees may obtain an RTCA membership by contacting RTCA, Inc.

<sup>3.</sup> References to RTCA documents in the body of this appendix are hereafter cited by their identification numbers alone (i.e., "DO-XXX") to manage the redundancy of "RTCA."

systems treated as new acquisitions in the NAS are developed in accordance with DO-278A.

A gap analysis must be conducted for each component of a modified legacy system that contains software. It is important to note that many of the non-airborne CNS/ATM systems currently in the NAS were developed and fielded using integrity assurance guidelines other than those contained in DO-278A. Previous reasons for having used alternative guidelines include the following:

- DO-278A was not yet developed or was not yet widely accepted, and the system developers / subcontractors did not conduct safety analyses for the software components of the system. Other software development standards (e.g., DOD-STD-2167A, MIL-STD-498, EIA 12207, FAA-STD-026A) were used to implement the software development process.
- DO-178 (the airborne systems equivalent of DO-278) was used to evaluate the development of non-airborne CNS/ATM systems.

If systems previously developed/fielded using alternative guidelines are modified under a new acquisition, the new and affected software must now be evaluated for compliance with DO-278A.

### 4 Procedures

The Program Office (PO) (with the support of the Program Safety Team (when applicable)) must follow the process outlined below to perform a DO-278A gap analysis and document its results.<sup>4</sup> The DO-278A Gap Analysis Evaluation Worksheet can be used as an organized method for documenting the results and collecting the proper evidence for the compliance evaluation. This worksheet can be found on the ATO SMS website.

- Establish the Software Development Assurance Level Allocations: Perform a System Safety Analysis<sup>5</sup> to determine whether the existing system architecture satisfies safety requirements. Formulate system architecture and allocate safety requirements to the software, then establish the appropriate Development Assurance Level (DAL)<sup>6</sup> for all elements of the CNS/ATM system. Once the DALs are established, start the DO-278A gap analysis for each assurance level.
- 2. Establish a Document/Process Baseline: With the active participation of the system developer / subcontractor whose system/software is being evaluated, fill out the DO-278A Evaluation tab of the DO-278A Gap Analysis Evaluation Worksheet. This section will help to conduct the gap analysis by tabulating the available software development artifacts to be used for the evaluation of each objective. It includes a listing of all the DO-278A, DO-330, DO-331, DO-332, and DO-333 process descriptions and lifecycle evidence that support or supplement the required DO-278A software lifecycle data. This information is used to determine the system developer's / subcontractor's existing lifecycle data baseline, which must be aligned with DO-278A lifecycle data requirements (including applicable supplements) for each DAL. This tab will also indicate the program, safety, and system documents that a developer/subcontractor has produced or will need to provide/develop for the new and/or modified system. If a

<sup>4.</sup> As a program moves through the AMS lifecycle, program management responsibilities will transfer from the Next Generation Air Transportation System to Mission Support / Program Management / Technical Operations.

<sup>5.</sup> The SMS Manual contains more information on performing a System Safety Analysis.

<sup>6. &</sup>quot;DAL" conveys the same concept as "AL" (used in DO-278A) and "software level" (used in DO-178C).

document and/or process is not applicable, mark the DO-278A Gap Analysis Evaluation Worksheet accordingly.

- **3.** Determine Documentation Needs: Review the completed DO-278A Evaluation tab with a DO-278A Subject Matter Expert (SME)<sup>7</sup> to determine which documents need to be obtained and examined as part of the gap analysis. Request the appropriate documents from the system developer / subcontractor and other sources and conduct on-site visits for reviews or follow-up activities, as required. Compare the information gathered to the types of evidence described in DO-278A, Section 12, to determine whether the information can be used to modify, replace, or augment existing evidence of compliance.
- 4. Develop and Record DO-278A Evaluation Criteria: Review columns A through E of the DO-278A Evaluation tab to understand each DO-278A objective,<sup>8</sup> its applicability per the DAL, and the appropriate DO-278A guidance for compliance with each objective. The focus of the evaluation is on identifying the evidence that corresponds to the intent of an objective, recognizing that the software lifecycle data may or may not align with DO-278A terminology. Modify or add to columns F through J in this tab to capture the evaluation of each DO-278A objective and ensure that the objective's intent has been met.
- 5. Have the System Developer / Subcontractor Conduct a Self-Evaluation: Have the system developer / subcontractor evaluate their own software development efforts against the criteria and record the findings against each objective in column I of the DO-278A Evaluation tab. This will help SMEs and the gap analysis evaluation team better understand the system/software's architecture, organization, development processes, and verification approach.
- 6. Identify the Compliant Documents: Identify the documents being evaluated that meet the intent of the required documentation listed in DO-278A. Record the document information in column F of the DO-278A Evaluation tab.
- 7. Rate the Level of DO-278A Compliance for All Objectives: Once the system developer / subcontractor has provided the requested documents and processes, review the submissions with the DO-278A SME to determine whether the developer's/subcontractor's submissions are aligned with the intent of the DO-278A objectives. Evaluate all DO-278A objectives per the DAL. Each DAL has a tailored worksheet. Indicate the compliance rating in column H of the DO-278A Evaluation tab as satisfied (S), partially satisfied (P), not satisfied (N), or not applicable (X) using the following evaluation criteria:
  - Satisfied: The DO-278A objective has been met through normal means and its intent has been fully satisfied.
  - Partially Satisfied: The DO-278A objective has been partially met through normal means and its intent has been partially satisfied.
  - Not Satisfied: The DO-278A objective has not been met through normal means and its intent has not been satisfied.
  - Not Applicable: The DO-330, DO-331, DO-332, or DO-333 objectives are not applicable to this project.

<sup>7.</sup> A DO-178C-designated engineering representative can be considered an RTCA DO-278A SME.

<sup>8.</sup> DO-248C may be a useful reference in conducting this task. This standard contains frequently asked softwarerelated questions, technical discussion papers, and rationales.

- 8. Evaluate Progress: The Gap Analysis Summary tab will automatically update and reflect gap analysis progress and results using the information from column H of each of the worksheet tabs.
- **9. Justify the Evaluation:** Update column I of the DO-278A Evaluation tab to record how the reviewed documentation meets or does not meet the objective. List the documents, sections, and paragraphs that align with the compliance rating to demonstrate compliance or provide a rationale for why the evaluation may be (P) or (N).
- **10. Indicate Whether Additional Documents are Needed:** Use column J of the DO-278A Evaluation tab to identify additional documents and processes needed to fully evaluate the DO-278A objective.
- **11. Summarize the DO-278A Gap Analysis:** Once all the objectives have been evaluated and assigned a rating, review the results using the Gap Analysis Summary tab. This tab will display the overall results of the DO-278A gap analysis for each table and for overall findings.
- 12. Conduct an Initial Evaluation of Compliance with DO-330 Tool Qualification Requirements for All Objectives: The DO-330 supplement is applicable when the system developer / subcontractor has used or plans to use tools for qualified activities. Repeat worksheet steps D through J using the DO-330 Tool Qualification (TQ) Evaluation tab to evaluate all TQ objectives for DO-330 compliance.<sup>9</sup> If this supplement is not applicable, mark all objectives in column H of the DO-330 TQ Evaluation tab as (X).
- 13. Conduct an Initial Evaluation of Compliance with DO-331 Model-Based Development Requirements for All Objectives: The DO-331 supplement is applicable when the system developer / subcontractor has used or plans to use Model-Based (MB) development. Repeat worksheet steps D through J using the DO-331 MB Evaluation tab to evaluate all MB development objectives for DO-331 compliance. If this supplement is not applicable, mark all objectives in column H of the DO-331 MB Evaluation tab as (X).
- 14. Conduct an Initial Evaluation of Compliance with DO-332 Object-Oriented Techniques for All Objectives: The DO-332 supplement is applicable when the system developer / subcontractor has used or plans to use Object-Oriented Techniques (OOT). Repeat worksheet steps D through J using the DO-332 OOT Evaluation tab to evaluate all OOT objectives for DO-332 compliance. If this supplement is not applicable, mark all objectives in column H of the DO-332 OOT Evaluation tab as (X).
- 15. Conduct an Initial Evaluation of Compliance with DO-333 Formal Methods for All Objectives: The DO-333 supplement is applicable when the system developer / subcontractor has used or plans to use Formal Methods (FM). Repeat worksheet steps D through J using the DO-333 FM Evaluation tab to evaluate all FM objectives for DO-333 compliance. If this supplement is not applicable, mark all objectives in column H of the DO-333 FM Evaluation tab as (X).
- 16. Conduct On-Site Visits: After the worksheet has been initially completed, the evaluation team should schedule visits to the system developer's / subcontractor's facilities to review additional documents/processes, interview key personnel, and complete any remaining fields of the worksheet. During this time, the DO-278A, DO-330, DO-331, DO-332, and DO-333 Evaluation tabs may be updated and re-evaluated based on the additional documents and interviews.

<sup>9.</sup> The TQ process is referenced in DO-278A in Section 12.2 and Table A-1, Objective 4. Additional guidance for TQ can be found in DO-330.

**17. Produce a Final Gap Analysis Report:** Produce a final DO-278A Gap Analysis Report and include a description of further actions required to correct the identified gaps. A Plan for Software Aspects of Approval (PSAA) will address how the DO-278A gaps found during evaluation will be resolved and integrated into the software development process. If the PSAA is not available or the current plan is inadequate, the PO may request that the system developer / subcontractor develop a new plan or update the current plan. The PSAA should also include the DO-278A Gap Analysis Evaluation Worksheet as part of its documentation.

Appendix L

Software Assurance Approval Guidelines for Communication, Navigation, Surveillance and Air Traffic Management Systems

#### Software Assurance Approval Guidelines for Communication, Navigation, Surveillance and Air Traffic Management Systems

### 1 Purpose

This guidance describes how to demonstrate adherence to applicable objectives from RTCA DO-278A, Software Integrity Assurance Considerations for Communication, Navigation, Surveillance and Air Traffic Management (CNS/ATM) Systems.

### 2 Applicable Policy and Related Documents

This appendix does not constitute a change to any requirements contained in Federal Aviation Administration (FAA) orders. It supplements and reflects updates to the Air Traffic Organization (ATO) Safety Management System (SMS), which provides guidance on fulfilling requirements set forth in the current version of FAA Order JO 1000.37, *Air Traffic Organization Safety Management System*. This appendix also supplements FAA Acquisition Management System (AMS) policy.

The primary reference materials in this guidance are the current editions of the following:

- AMS, Section 4.12, National Airspace System Safety Management System;
- SMS Manual;
- FAA Order JO 1000.37;
- FAA Order 8100.8, Designee Management Handbook; and
- The following RTCA, Inc., documents<sup>1</sup>:
  - $\circ$  RTCA DO-278A<sup>2</sup>;
  - o DO-248C, Supporting Information for DO-178C and DO-278A;
  - o DO-330, Software Tool Qualification Considerations;
  - DO-331, Model-Based Development and Verification Supplement to DO-178C and DO-278A;
  - DO-332, Object-Oriented Technology and Related Techniques Supplement to DO-178C and DO-278A; and
  - o DO-333, Formal Methods Supplement to DO-178C and DO-278A.

<sup>1.</sup> An RTCA user identification and password are required to download RTCA documents. FAA employees may obtain an RTCA membership user name and password by contacting RTCA, Inc.

<sup>2.</sup> References to RTCA documents in the body of this appendix are hereafter cited by their identification numbers alone (i.e., "DO-XXX") to manage the redundancy of "RTCA."

# 3 Background

AMS Section 4.12 requires that a software product be developed at a rigor commensurate with the severity of the associated hazard should that product experience a failure. For software-intense systems, the establishment of a development assurance program in accordance with DO-278A is an acceptable (but not the only) means of demonstrating that a software product was developed at the appropriate level of rigor. DO-248C provides clarification on the guidance material in DO-178C and DO-278A and should be used as a companion document when seeking additional information. References to DO-178C are provided for comparison, since these considerations concern airborne systems. DO-330 is a standalone document that provides software Tool Qualification (TQ) guidance, and it is applicable when software tools must be qualified per the guidance in DO-278A.

When using DO-278A as a means of ensuring compliance with AMS Section 4.12, the associated DO-278A supplements must also be used where applicable. DO-331, DO-332, and DO-333 are supplements that address certain software development techniques and can add, delete, or modify objectives, activities, and lifecycle data in DO-278A. Guidance within a particular supplement must be applied when using the addressed technique. The Plan for Software Aspects of Approval (PSAA) must identify applicable supplements and describe the intended use of each.

DO-278A establishes an approval liaison process that has similarities to the DO-178C certification liaison process for aircraft software. However, there are also fundamental differences to be considered. In the case of aircraft, the applicant is external to the FAA and is regulated by the certification authority. In the case of Communication, Navigation, Surveillance and Air Traffic Management (CNS/ATM) systems, the applicant is internal to the FAA while the software developers are external. If it is determined through safety analyses that the CNS/ATM software can affect systems onboard an aircraft, the assigned development Assurance Level (AL) must be acceptable to the aircraft certification authority. The certification authority must also be allowed to provide input to the approval process.

# 4 Definitions

For the purposes of this appendix, these definitions apply:

- 1) An **applicant** is the Program Office acquiring a new system or proposing changes to an existing system.
- 2) The approval authority is the ATO authority that accepts and/or approves software lifecycle data for the ground system. Usually this same office approves the related safety analyses. For CNS/ATM systems that affect the National Airspace System, this is the ATO Chief Safety Engineer in Safety and Technical Training (AJI).

*Note*: Approving software lifecycle data (as defined in this appendix) is the method of providing DO-278A compliance substantiation. It does not replace established processes related to FAA acceptance of software.

3) The certification authority is the aviation authority that accepts and/or approves software lifecycle data for aircraft.

- A configuration item is (1) one or more software components treated as a unit for software configuration management purposes or (2) software lifecycle data (i.e., documentation) treated as a unit for software configuration management purposes.
- 5) A developer is usually the prime contractor for the system under development and is responsible for system integration.
- 6) A finding traces to a specific DO-278A objective and conveys both positive and negative comments that relate to how the developer is meeting the intent of that objective.
- Issue papers are a means of documenting technical and approval issues that must be resolved before approval. Final meeting minutes are an acceptable form of documentation.
- 8) Reuse is the subsequent use of unaffected, previously approved software lifecycle data.
- 9) Review is the act of inspecting or examining software lifecycle data, software project progress and records, and other evidence to assess compliance with DO-278A objectives. A review may involve a combination of reading documents, interviewing project personnel, witnessing activities, sampling data, and participating in briefings. Reviews may be conducted at one's own desk, at a developer's facility, or at the facility of the developer's supplier.
- 10) A DO-278A gap analysis is an analysis tool/process used to evaluate a developer's current DO-278 or non-DO-278 software processes/practices to determine how the applicant/developer complies with DO-278A. For additional information on conducting a DO-278A gap analysis, see Appendix K.
- 11) Sampling is selecting a representative set of software lifecycle data for inspection or analysis. The purpose of sampling is to determine the compliance of all software lifecycle data in the project developed up to that point in time. Sampling is the primary means of assessing the compliance of the software processes and data. Examples of sampling may include:
  - Inspecting the traceability from system requirements through software requirements, software design, source code, object code, test cases and procedures, and test results;
  - Reviewing analyses used to determine system safety classification, AL, or DO-278A objective compliance;
  - Examining the structural coverage of source code modules; and
  - Examining Software Quality Assurance (SQA) records and configuration management records.
- 12) A software configuration library is a controlled repository of software and related data and documents designed to aid in software development, use, or modification.
- 13) Software lifecycle data are data produced during the software lifecycle that are used to

plan, direct, explain, define, record, or provide evidence of activities.

- 14) Software plans and standards are data products that direct software development and associated processes.
- 15) A subcontractor can be the developer, verifier, or individual otherwise involved with the development of the software. The subcontractor reports to the prime contractor.
- 16) Subject Matter Expert (SME) is someone who has qualified skills and knowledge related to software assurance, specifically to DO-178C and DO-278A. A DO-178C–designated engineering representative is considered a qualified DO-278A SME. FAA Order 8100.8, *Designee Management Handbook*, provides details on DO-178 qualifications.

# 5 Software Review Process

The software review process is the vehicle for establishing communication and understanding between the applicant and the approval authority. The review process includes inspection and examination of the software lifecycle data, software project progress and records, and other evidence to assess compliance with DO-278A objectives. This process may consist of a combination of reading documents, interviewing project personnel, witnessing activities, sampling data, and participating in briefings. Section 10 of DO-278A states that the approval authority may review the software lifecycle processes and data to assess compliance with DO-278A. This appendix does not change the intent of DO-278A, but clarifies its application.

# 5.1 Objectives of the Software Review Process

The approval authority may review the software lifecycle processes and associated data at his or her discretion to confirm that a software product complies with the approval basis and the objectives of DO-278A. The software review process assists both the approval authority and the applicant in determining whether a project will meet the approval requirements and DO-278A objectives. The software review process does this by providing:

- Timely technical interpretation of the approval basis, DO-278A objectives, approval authority policy, issue papers, and other applicable approval requirements;
- Visibility into the methodologies being used to comply with requirements and supporting data;
- Objective evidence showing that the software project adheres to its approved software plans and procedures; and
- The opportunity for the approval authority to monitor SME activities.

**5.2 Interaction between the Software Review Process and the Software Lifecycle** The review process should begin early in the software lifecycle, as this will mitigate the risk of the software / planning decisions not satisfying DO-278A objectives. Beginning the review process early requires timely communication between the applicant and the approval authority about planning decisions that may affect the software processes and product.

The development of software for a CNS/ATM system may take several months or years. Since DO-278A is process-oriented guidance, the review process should be integrated throughout the software lifecycle to be meaningful. This means that there should be regular contact between the applicant and the approval authority. Regular contact between the applicant and the approval authority should assure both parties that the software development is meeting the required DO-278A objectives. The four types of recommended reviews are software planning reviews, software development reviews, software verification reviews, and final approval software reviews.

# 5.2.1 Software Planning Review

Although the software planning process may continue throughout the software lifecycle and plans and standards may change as the project progresses, the planning process is generally considered complete when the associated initial transition criteria are satisfied. The software planning review should take place at this time. Typical criteria for completion of the software planning process include:

- Software plans and standards have been internally reviewed based on company-specified criteria, and all deficiencies have been resolved;
- Software plans and standards have been evaluated by an SQA team, and all deficiencies have been resolved;
- Software plans and standards have been approved and placed under configuration control; and
- Objectives 1 and 2 of DO-278A, Annex A, Table A-1 and Table A-10, have been satisfied.

The applicant or the applicant's SME should make the software plans and standards (shown in Table L.1) available to the approval authority. The supporting software data should undergo the configuration control appropriate for the software AL.

Software Data	DO-278A Section
PSAA (must be submitted to the approval authority)	11.1
Software Development Plan	11.2
Software Verification Plan	11.3
Software Configuration Management Plan	11.4
SQA Plan	11.5
Software Requirements, Design, and Code Standards	11.6, 11.7, and 11.8
Software Configuration Management Records	11.18
Software Configuration Index (only includes the planning documentation and associated lifecycle data)	11.16
Problem Reports	11.17
SQA Records (as applied to the planning activities)	11.19
Software Verification Results	11.14

Table L.1: Data Availability 1 for Software Planning Review

Reviewers should also evaluate plans to ensure that all applicable DO-278A objectives are satisfied when the software plans are followed. Additionally, reviewers should verify that the proposed ALs are in accordance with the hazard severity or severities identified during the safety assessment and evaluate the relevance of the software plans and standards to the AL.

### 5.2.2 Software Development Review

The software development review should be conducted on a sample of the software partway through the development process. The amount of completed software needed and the required sample size will depend on the reviewers' experience with the applicant/developer, the complexity of the program, and other factors.

The development data for the selected sample should be sufficiently complete and mature. The following are typical criteria used for identifying a sufficiently mature software sample for the software development review:

- High-level software requirements are documented, reviewed, and traceable to system requirements.
- Low-level software requirements are documented, reviewed, and traceable to high-level requirements.
- The source code implements low-level requirements, is traceable to the low-level requirements, and has been reviewed.
- The software architecture is defined, and reviews and analyses have been completed.

For a software development review, a list of the available software development (verification) artifacts should be agreed upon and documented such that the complete set of data items are reviewed and are to be made available to the approval authority and/or DO-278A SME. The supporting software data should undergo the configuration control appropriate for the AL and in accordance with the approved plans and procedures. The plans listed in Table L.1 should also be provided to the review team before the review.

The objectives applicable to software development in DO-278A, Annex A and Tables 12-2 through 12-5, for commercial off-the-shelf software should be used as the evaluation criteria for the software development review. Additionally, the software lifecycle data should be evaluated to determine the effectiveness of the applicant's implementation of the plans and standards in the development process.

### 5.2.3 Software Verification Review

The software verification review should be conducted on a sample of the software partway through the software development lifecycle process. The amount of completed software needed and the required sample size will depend on the reviewers' experience with the applicant/developer, the complexity of the program, and other factors.

The development data for the selected sample should be sufficiently complete and mature. The following are typical criteria for identifying a sufficiently mature software sample for the software verification review process:

- 1) Development data (e.g., requirements, designs, trace data, the source code, the object code, linking and loading data, and executable images) are complete, have been reviewed, and are under configuration control.
- 2) Test cases and procedures have been documented, reviewed, and placed under configuration control.
- 3) Test cases and procedures have been executed.

- 4) Completed test results have been documented as agreed in the planning documents.
- 5) The software testing environment (including TQ, as required) has been documented and is controlled.

For the software verification review, a list of the available software development (verification) artifacts should be agreed upon and documented such that the complete set of data items are reviewed and made available to the approval authority and/or SME. The supporting software data should undergo the configuration control appropriate for the AL and in accordance with the approved plans and procedures. The data listed in Table L.1 should also be available during the verification review.

The objectives that apply to verification in DO-278A, Annex A, should be used as the evaluation criteria for the software verification review.

# 5.2.4 Final Approval Software Review

The final software build establishes the configuration of the software product that the applicant believes complies with all applicable DO-278A AL objectives. It is the version of the software intended to be used in the approved system or equipment. The purpose of this review is to:

- Determine compliance of the final software product with the appropriate objectives of DO-278A;
- Ensure that all software development, verification, quality assurance, configuration management, and approval liaison activities are complete;
  - o Ensure a software conformity review has been completed and
  - Review the final Software Configuration Index (SCI) and Software Accomplishment Summary (SAS). The final approval software review should take place when the software project is completed and satisfies the following criteria:
    - Software conformity review has been performed and any deficiencies have been resolved.
    - The SCI and SAS have been completed and reviewed.
    - All software lifecycle data have been recorded, approved, and placed under configuration control.

For the purpose of this review, all software lifecycle data of DO-278A should be available to the approval authority and/or SME. However, only the data shown in Table L.2 are of special interest for this review. The supporting software data should undergo the configuration control appropriate for the AL.

Software Data	DO-278A Section
Software Verification Results	11.14
Software Lifecycle Environment Configuration Index	11.15
SCI	11.16
Problem Reports	11.17
Software Configuration Management Records	11.18
SQA Records (including Software Conformity Review Report)	11.19
SAS (must be submitted to the approval authority)	11.20

 Table L.2: Data Availability for Software Final Approval Review

Evaluation criteria for this review include all objectives of DO-278A, Annex A. Additionally, all software-related problem reports, action items, approval issues, etc., should be addressed before approval.

*Note*: Although this appendix proposes four types of reviews, the type, number, and extent of those reviews may not suit every project and applicant. Additional considerations and alternative approaches may be appropriate.

# 5.3 Level of Approval Authority Involvement

The level of approval authority involvement in a software project must be determined and documented as early in the project lifecycle as possible. The type and number of software reviews will depend on the software AL of the project, the amount and quality of DO-278A SME support, the experience and history of the applicant and/or software developer, and the service difficulty history. At a minimum, determinations on the appropriate level of approval authority involvement must include:

- 1) When the approval authority should be involved—the time during the software lifecycle at which an assessment can be made to determine whether the project is progressing toward approved plans and procedures (e.g., planning, development, integration/ verification, or final software approval).
- 2) The extent of approval authority involvement—how much and how often the approval authority is involved in the project (e.g., how many on-site reviews are conducted; how much oversight is delegated to the DO-278A SME; and how much and what types of applicant data are reviewed, submitted, recommended for approval, and approved).
- 3) The appropriate areas for approval authority involvement—the parts of the software processes where the approval authority should focus his or her involvement to ensure satisfaction of the appropriate DO-278A objectives (e.g., focus on plans, design, or code).

The following items may influence the level of the approval authority involvement in the software review process:

- The AL, as determined by a system safety assessment;
- The product attributes (e.g., size, complexity, system functionality or novelty, and software design);

- The use of new technologies or unusual design features;
- Proposals for novel software methods or lifecycle models;
- The applicant's knowledge of and previous compliance with the objectives of DO-278A and, as applicable, DO-330, DO-331, DO-332, and DO-333;
- The availability, experience, and authorization of software SMEs;
- The existence of issues in the project that are associated with Section 12 of DO-278A; and
- The distribution of issue papers for software-specific aspects of the approval project.

# 5.4 Preparing, Conducting, and Documenting the Software Review

### 5.4.1 Prepare for the Review

The approval authority responsible for software approval should coordinate with the applicant to assemble the review team. The review team should include at least one person knowledgeable in software engineering, configuration management, and SQA and one person familiar with the system safety assessment and system requirements. Due to the program office / developer relationship, the team should consist of applicant and contractor complements for configuration management and quality assurance purposes.

The applicant should coordinate with the approval authority and the developer to propose an agenda for the upcoming software review at least six weeks in advance. To optimize the efficiency of the review team while on-site, the approval authority should request that software plans identified in DO-278A, Section 4.3, be available at least 10 working days prior to the review. Each team member should review the plans before arriving at the developer's facility. The approval authority should prepare a short initial briefing to introduce the team members, restate the purpose of the review, and provide an overview of the agenda. The applicant or developer should prepare a short briefing on the system under review; the software lifecycle model, processes, and tools used; and any additional considerations made.

# 5.4.2 Notify the Applicant

At least six weeks prior to the review, the approval authority should notify the applicant in writing about the approver's expectations in the software review. The following information should be included in the notification letter:

- The purpose for the review;
- The type of review (e.g., planning, development, verification, final, or other);
- The date and duration of the review;
- A list of review participants with contact information;
- A request that the software plans identified in DO-278A, Section 4.3, be provided;
- A request that pertinent lifecycle data be made available at the time of review;
- An indication of which DO-278A objectives will be assessed;

- A suggestion that applicants conduct their own self-assessments before the review; and
- A request that the responsible managers; developers; and configuration management, verification, and quality assurance personnel be available to answer questions.

### 5.4.3 Conduct the Review

A typical review includes the following elements:

- 1) An **approval authority entry briefing**, including (1) an introduction of review team members, (2) a restatement of the purpose of the review, and (3) an overview of the review agenda.
- 2) **An applicant briefing**, including (1) the system under review; (2) the software lifecycle model, processes, and tools used; and (3) any additional considerations.
- 3) A software developer's briefing, including (1) availability of facilities; (2) the availability of lifecycle data; (3) any personnel schedule constraints; (4) an overview of the system; (5) descriptions of the interaction of the system with other systems, the system architecture, the software architecture, and the software lifecycle model (including tools and methods); (6) progress against previous action items or issue papers (if appropriate); (7) the current status of the development (including status accounting report or similar data); (8) a summary of self-assessment results (if performed); and (9) any additional considerations (per DO-278A, Section 12).
- 4) An approval authority's review of the applicant/developer's processes and product.

*Note*: Desk reviews may be performed instead of or in addition to in-person reviews. The preparation, performance, and reporting of desk reviews will be similar to in-person reviews.

### 5.4.4 Document the Review

Documentation of the review is completed in the following steps:

- 1) **Record the Review Results:** The review results should be recorded and should, at a minimum, include the following:
  - A list of each lifecycle data item reviewed, including document name, control identity, version, date, requirement identification (where applicable), source code module (where applicable), paragraph number (where applicable), and review results.
  - A description of the approach taken to identify findings or make observations.
  - An explanation of the findings or observations as related to the unsatisfied objectives of DO-278A, documented with detailed notes. Each objective requires a summary of what was done and a discussion as to why the objective was not satisfied. When necessary, examples should be included to ensure that the approach and findings can be understood and reconstructed at some future date, if needed.
  - Any necessary actions for the applicant or the approver.

- A list of all current or potential issue papers.
- 2) Deliver an Exit Briefing: The final briefing to the applicant and/or developer should concisely and accurately summarize the review findings and observations. Findings and observations should be presented with specific reference to DO-278A objectives, approval basis, policy, guidance, or other approval documentation. The applicant and/or developer should be given the opportunity to respond to the findings and observations. The applicant and/or developer response may not be immediate (i.e., it may be several days later), since it typically takes some time to process the review findings and observations.
- 3) Prepare a Review Report: Following the review, the approval authority should summarize all review findings, observations, and required actions in a report. The report should be coordinated with and sent to the applicant within 10 working days of the review.
- 4) Identify and Prepare Issue Papers (as needed): Issue papers are a means of documenting technical and approval issues that must be resolved before approval. They provide the necessary communication between the applicant and approval authorities. Issue papers should be identified, prepared, and resolved as soon as possible after the issue is discovered. Issue papers prepared for software-specific issues should be coordinated with AJI.

# 6 Approving Reused Software Lifecycle Data

This section provides guidelines for determining whether software lifecycle data produced and approved for one approval project can be approved for a follow-on project. Approval for reuse could minimize the repetition of work while maintaining an equivalent level of development assurance.

# 6.1 Software Suitable for Reuse

If properly planned and packaged, software lifecycle data can be reused from one project to the next with minimal repetition of work. For example, the software plans, requirements, design, and other software lifecycle data (as documented in an SCI) for an Airport Surveillance Radar (ASR) may have been originally approved for the ASR-9 but could possibly be reused for ASR-11. Sample items suitable for reuse include:

- **Software Plans and Standards:** These include software undergoing non-substantive changes, such as:
  - A change to the program name;
  - o A name change due to consolidations or mergers; and
  - Configuration changes for reasons other than design changes (e.g., document format changes, drawing modifications, or documentation system changes).
- **TQ Data:** The approval authority can approve reuse if the tool is used in the qualification approval exactly as it was used in part of the original approval and the applicant has access to the TQ data. This is true even if some of the features were qualified but not used during the original approval. The applicant should ensure that the same version of the tool is being used as that which was supported by the

qualification data. The approval authority will not approve reuse if the applicant uses additional or different tool functionality than what was previously qualified.

- **Software Compiler Libraries:** The approval authority can approve reuse of library sets in the original approval project if the new project uses the same library functions in the same way.
- Software Requirements, Design, Code, Verification Procedures, and Verification Results: The approval authority may approve these items for reuse after the applicant makes a thorough change impact analysis. This analysis is to confirm that the requirements, design, code, procedures, and results are unaffected by and unchanged from the previous approval effort.
- **Configuration Items:** These may be approved for reuse in their entirety if the approval authority and SMEs determine that the items meet the considerations and guidelines established in this appendix and the configuration of the software lifecycle data has not been changed. Configuration item requirements verified at a higher level (i.e., system level) should be identified in the original configuration and verified again before reuse.
- Additional Considerations: Projects not using DO-278A may have additional considerations not documented in this section. Approval authorities should evaluate them on a case-by-case basis. The applicant should contact the approval authority for guidance.
- **Safety Considerations:** If the approval authority finds software lifecycle data acceptable for reuse, no further design approval is required. Table L.3 illustrates the considerations that govern whether the approval authority will approve software reuse.

Approval authority may approve software lifecycle data for reuse if the reuse:	Has no adverse effect on the original system safety margins and
	<ul> <li>Has no adverse effect on the original operational capability unless accompanied by a justifiable increase in safety.</li> </ul>
Approval authority will not approve software lifecycle data for reuse if the reuse:	Adversely affects safety,
inecycle data for reuse ir the reuse.	<ul> <li>Exceeds a pre-approved range of data or parameters, or</li> </ul>
	<ul> <li>Exceeds an equipment performance characteristic.</li> </ul>

 Table L.3: Reuse Approval Considerations

# 6.2 Factors Affecting Reuse

**6.2.1** Any of the software lifecycle data in DO-278A, Section 11, is suitable for reuse. To meet the requirements in Section 6.3 of this appendix, the software lifecycle data should be unchanged and should apply to the project for which reuse is being considered.

- **6.2.2** In-service problems with previous applications can limit reuse. The applicant needs to analyze all developers' open problem reports to ensure that the reusable portion of the new software is not affected. If the reusable portion of the new software is affected, changes to correct that software lifecycle data should be made or the software should not be used.
- **6.2.3** Applicants should determine if the software data apply to the subsequent project's development by assessing the similarity of both the operational environment and the software development environment. Applicants should:
  - 1) Assess the operational environment by evaluating the end-to-end performance requirements and the operational safety assessment;
  - 2) Refer to the Software Lifecycle Environment Configuration Index in DO-278A, Section 11.16, when assessing the software development environment;
  - Demonstrate that operational and development environments are the same or that the environments produce results identical to those that were previously approved; and
  - 4) Assess any outstanding problem reports.

# 6.3 Reuse Approval Guidelines

The approval authority should ensure that the applicant has met the following guidelines before granting approval for reused software lifecycle data:

- 1) The software lifecycle data have not changed since the previous approval,
- 2) The AL of each software application is equal to (or more stringent than) the AL of the original approval effort,
- 3) The range and data type of inputs to the configuration item are equivalent to its approved predecessor,
- 4) The configuration item is embedded on the same target computer and is used the same way operationally as in the original approval project,
- 5) Equivalent software/hardware integration testing and system testing have been conducted on the same target computer and system as in the original approval project,
- 6) The applicant has followed the safety considerations and reuse factors outlined in this section, and
- 7) The software lifecycle data and the rationale for reuse of each item have been documented in the "Additional Considerations" portion of the PSAA. The applicant's PSAA should include method of use, integration, and documentation for the reused configuration item. The PSAA should be submitted as early as possible in the development program and should also document all references to the previously approved project and the project number, as applicable.

The approval authority responsible for the subsequent approval should review the PSAA and notify the applicant as to whether the proposal is acceptable, supporting the decision with rationale.

Appendix M Acronyms

AC	Advisory Circular
AJI AJM	Safety and Technical Training Program Management Organization
AJR	System Operations Services
AJT	Air Traffic Services
AJV	Mission Support Services
AJW	Technical Operations
AL	Assurance Level
AMS ANG	Acquisition Management System Office of NextGen
AOV	Air Traffic Safety Oversight Service
ARP	Office of Airports
ASOR	Allocation of Safety Objectives and Requirements
ASR	Airport Surveillance Radar
ATC ATM	Air Traffic Control Air Traffic Management
ATO	Air Traffic Organization
ATO-SG	Air Traffic Organization Safety Guidance
AVS	Aviation Safety Organization
0.10	
CNS	Communication, Navigation, and Surveillance
ConOps COTS	Concept of Operations Commercial Off-the-Shelf
CRD	Concept and Requirements Definition
CRDR	Concept and Requirements Definition Readiness
CSA	Comparative Safety Assessment
	Development Accurance Level
DAL DID	Development Assurance Level Data Item Description
EA	Enterprise Architecture
EOSH	Environmental and Occupational Safety and Health
FA	Functional Analysis
FAA	Federal Aviation Administration
FAST	FAA Acquisition System Toolset
FFBD	Functional Flow Block Diagram
FHA	Functional Hazard Assessment
FID	Final Investment Decision
FLS FM	Fire Life Safety Formal Methods
fPRD	Final Program Requirements Document
fTEMP	Final Test and Evaluation Master Plan
	O seconda O'ta lasa lasa satatian Disa
GSIP	Generic Site Implementation Plan
HAW	Hazard Analysis Worksheet
IA	Investment Analysis
IAP	Investment Analysis Plan
IARD	Investment Analysis Readiness Decision

IID IOA IOC IPRD ISA ISD ISM ISPD ISR ISSA ITEMP	Initial Investment Decision Independent Operational Assessment Initial Operating Capability Initial Program Requirements Document Independent Safety Assessment In-Service Decision In-Service Management Implementation Strategy and Planning Document In-Service Review Integrated System Safety Assessment Initial Test and Evaluation Master Plan
JRC	Joint Resources Council
LOB	Line of Business
MB	Model Based
NAS NextGen	National Airspace System Next Generation Air Transportation System
OHA OI OOT ORM OSA OSED OSH O&SHA OV-5	Operational Hazard Assessment Operational Improvement Object-Based Techniques Operational Risk Management Operational Safety Assessment Operational Services and Environment Description Occupational Safety and Health Operating and Support Hazard Assessment Operational Activity Model
PHA PHL PIR PO POC PRD pPRD PSAA PSP PST pTEMP	Preliminary Hazard Analysis Preliminary Hazard List Post-Implementation Review Program Management Plan Program Office Point of Contact Program Requirements Document Preliminary Program Requirements Document Plan for Software Aspects of Approval Program Safety Plan Program Safety Team preliminary Test and Evaluation Master Plan
RBDM	Risk-Based Decision Making
SAS SCI SCT SDLC SEM	Software Accomplishment Summary Software Configuration Index Safety Collaboration Team Software Development Lifecycle System Engineering Manual

SHA SI SME SMS SMTS SO SOC SOC SOW SQA SRM SRMGSA SRM SRMGSA SRVT SSAR SSHA SSHA SSPP SSW SU SV-4	System Hazard Analysis Solution Implementation Subject Matter Expert Safety Management System Stafety Management Tracking System Staff Office Safety Oversight Circular Statement of Work Software Quality Assurance Safety Risk Management Safety Risk Management Guidance for System Acquisitions Safety Requirements Verification Table System Safety Assessment Report Sub-System Hazard Analysis Safety Strategy Meeting System Safety Program Plan Safety Strategy Worksheet Service Unit Systems Functionality Description
TEMP TQ TQL	Test and Evaluation Master Plan Tool Qualification Tool Qualification Level
V&V	Verification and Validation