



# U.S. Postal Inspection Service Mail Fraud Report

## Complainant Information

Your Name	USPS® USE ONLY: Internal Tracking Number
-----------	--

Address

City	State	ZIP+4®	Country
------	-------	--------	---------

Home Telephone Number (Include area code)	Work Telephone Number (Include area code)	E-Mail
---	---	--------

## Complaint Filed Against

Company Name	Person's Name and Title
--------------	-------------------------

Address

City	State	ZIP+4	Country
------	-------	-------	---------

Home Telephone Number (Include area code)	Work Telephone Number (Include area code)	E-Mail
---	---	--------

Fax Number (Include area code)	Web Address
--------------------------------	-------------

## Details of Mail Fraud Complaint

Did you lose money? <input type="checkbox"/> Yes. If so, how much? _____ <input type="checkbox"/> No	What was the advertised cost of the offer?	Date of Payment
---	--	-----------------

How Did You Pay? (Check one) <input type="checkbox"/> Cash <input type="checkbox"/> Postal Money Order <input type="checkbox"/> Electronic Transfer <input type="checkbox"/> Debit Card <input type="checkbox"/> Check <input type="checkbox"/> Other Money Order <input type="checkbox"/> Credit Card <input type="checkbox"/> Telephone Bill	On what date did you receive the solicitation?
--	--

Find the general category below that describes your area of concern, and check the specific item. (Check one only)

<p><b>Advance Payment</b></p> <input type="checkbox"/> Loan <input type="checkbox"/> Credit Repair/Debt Consolidation <input type="checkbox"/> Credit Card <input type="checkbox"/> Student Loan <input type="checkbox"/> Mortgage <p><input type="checkbox"/> Chain Letter</p> <p><input type="checkbox"/> Charity Fraud</p> <p><b>Education</b></p> <input type="checkbox"/> School <input type="checkbox"/> Degree <p><b>Employment</b></p> <input type="checkbox"/> Postal Service Job <input type="checkbox"/> Overseas Job <input type="checkbox"/> Work at Home (Such as envelope stuffing) <input type="checkbox"/> Distributorship/Multilevel Marketing	<p><b>False Bill or Notice</b></p> <input type="checkbox"/> Office Supplies <input type="checkbox"/> Directory Solicitation <input type="checkbox"/> Subscription/Periodical <input type="checkbox"/> Classified Ad <input type="checkbox"/> Taxes <p><input type="checkbox"/> Harassment (Merchandise ordered in your name without your consent.)</p> <p><b>Investment</b></p> <input type="checkbox"/> Real Estate <input type="checkbox"/> Gems, Coins, Precious Metals <input type="checkbox"/> Securities <p><b>Lottery (You pay to play.)</b></p> <input type="checkbox"/> Domestic <input type="checkbox"/> Foreign <p><b>Medical Quackery</b></p> <input type="checkbox"/> Weight Loss <input type="checkbox"/> AIDS Cure <input type="checkbox"/> Cancer Cure <input type="checkbox"/> Sexual Aid	<p><b>Merchandise or Service</b></p> <input type="checkbox"/> Failure to Pay <input type="checkbox"/> Failure to Provide <input type="checkbox"/> Misrepresentation of Product/Service <p><input type="checkbox"/> Nigerian Fraud</p> <p><b>Personal</b></p> <input type="checkbox"/> Mail Order Bride <input type="checkbox"/> Dating Service <input type="checkbox"/> False Divorce Decree <p><input type="checkbox"/> Prize or Sweepstakes</p> <p><input type="checkbox"/> Sexually Oriented Advertisement</p> <p><input type="checkbox"/> Vacation or Travel</p>
--	--	--

How were you contacted? (Check one)

<input type="checkbox"/> U.S. Mail	<input type="checkbox"/> Newspaper	<input type="checkbox"/> Radio/TV	<input type="checkbox"/> Internet	<input type="checkbox"/> Fax
<input type="checkbox"/> Telephone	<input type="checkbox"/> Magazine	<input type="checkbox"/> In Person	<input type="checkbox"/> E-Mail	<input type="checkbox"/> Other

**U.S. Postal Inspection Service Mail Fraud Report** (continued)

If by mail, do you have the envelope it was mailed in? <input type="checkbox"/> Yes <input type="checkbox"/> No		Does the envelope have a permit number instead of a stamp? Yes. Permit Number: _____ <input type="checkbox"/> No	
Does the envelope have a postage meter number instead of a stamp? <input type="checkbox"/> Yes. Meter Number: _____ <input type="checkbox"/> No		How did you respond to the offer? <input type="checkbox"/> U.S. Mail <input type="checkbox"/> Telephone <input type="checkbox"/> Internet <input type="checkbox"/> E-Mail <input type="checkbox"/> Fax	
Do you have a mailing receipt from your response (such as for Certified Mail®, Insured Mail, or Express Mail®)? <input type="checkbox"/> Yes. Mail Receipt Number: _____ <input type="checkbox"/> No			
To what address did you mail your response?  _____			

What did you receive?  
  
\_\_\_\_\_

How did it differ from what you expected?  
  
\_\_\_\_\_

Do you have the item? <input type="checkbox"/> Yes <input type="checkbox"/> No		How was it delivered? <input type="checkbox"/> U.S. Mail <input type="checkbox"/> Private Courier <input type="checkbox"/> In Person	
Have you contacted the company or person about the complaint? <input type="checkbox"/> Yes <input type="checkbox"/> No Why? <input type="checkbox"/> Delivery Attempted, Returned <input type="checkbox"/> Disconnected Telephone <input type="checkbox"/> Endorsed Moved, Left No Address <input type="checkbox"/> Unlisted Telephone			
Date of Last Contact: _____		<input type="checkbox"/> Unanswered Telephone <input type="checkbox"/> Address Unavailable	

Legitimate businesses appreciate feedback. Check the offer for the delivery time frame, usually 6 to 8 weeks, and then contact the company. Please wait 2 weeks after contacting them before sending us this form. When a delivery time is not specified, a Federal Trade Commission rule mandates fulfillment within 30 days, unless you applied for first-time credit with the company.

**Additional Information You Feel Is Important**

Print Your Name _____	Today's Date _____
-----------------------	--------------------

Thank you for completing this form. Please mail it with copies (*not originals*) of any bills, receipts, advertisements, canceled checks (front and back) or correspondence related to your report to the address below.

The U.S. Postal Inspection Service® is a federal law enforcement agency. Postal Inspectors gather facts and evidence to determine whether a violation has occurred under the Mail Fraud or False Representation Statutes. While the Postal Inspection Service can't guarantee that you'll recover money lost to fraud, the information can help alert Inspectors about new fraud schemes and prevent others from being victimized.

Postal Inspectors base mail fraud investigations on the number, substance, and pattern of complaints received from the public; therefore, we ask you to keep all original documents relating to your complaint, including the solicitation, any mailing envelopes, and canceled checks. Under our Consumer Protection Program, Postal Inspectors may contact individuals or businesses on your behalf to request that complaints be resolved. We will contact you if more information is needed.

Postal Inspectors caution that, once you've been targeted in a fraud scheme, your name may be passed along to other con artists, so beware of future solicitations. If you know of others who believe they were victimized

in a fraud scheme, we recommend that you encourage them to submit a Mail Fraud Report as well.

Avoid being a victim: Postal Inspectors recommend that, before completing a business transaction, contact the Chamber of Commerce, Better Business Bureau, or county or state Office of Consumer Affairs in the area where the firm is located to get any information available on the company. If you have Internet access, you can get information from the Better Business Bureau online at [www.bbb.org](http://www.bbb.org), and from the individual state Attorneys General Consumer Protection Divisions at [www.naag.org](http://www.naag.org). Also, check the Postal Inspection Service Web site at <https://postalinspectors.uspis.gov/> for more information on fraud schemes that involve the use of the mail.

**Remember: If a deal sounds too good to be true, it probably is!**

Please return this form to your postmaster, or mail to this address:

**Attn: Mail Fraud  
Criminal Investigations Service Center  
433 W Harrison Street Room 3255  
Chicago IL 60699-3255**

**Privacy Act Statement:** Your information will be used to support investigations of criminal, civil, or administrative matters. Collection is authorized by 39 U.S.C. 401 and 404; and 18 U.S.C. 3061. Providing the information is voluntary, but if not provided, we may be unable to investigate your complaint. We may disclose your information as follows: in relevant legal proceedings; to law enforcement when the U.S. Postal Service® (USPS) or requesting agency becomes aware of a violation of law; to a congressional office at your request; to entities or individuals under contract with USPS; to entities authorized to perform audits; to labor organizations as required by law; to federal, state, local or foreign government agencies regarding personnel matters; to the Equal Employment Opportunity Commission; to the Merit Systems Protection Board or Office of Special Counsel; to the public, news media, trade associations, or organized groups for USPS public interest purposes; to a federal, state, local or foreign prison, probation, parole, or pardon authority or to any other agency involved with the maintenance, transportation, or release of a person held in custody; and to a foreign country to the extent necessary to assist such country in apprehending or returning a fugitive to its jurisdiction.