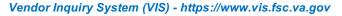
VENDOR INQUIRY SYSTEM (VIS) FACT SHEET

Overview

The VA Vendor Inquiry System (VIS) is an external web application that allows registered vendors/community providers to research the status of claims received by VA. The system:

- Provides information on previous, current, and future payments including check/EFT numbers, payment amounts, and invoice numbers.
- Gives providers the option to check the status of CMS-1500 (HCFA-1500) or CMS-1450 (UB-04) claim forms, including information on unprocessed, rejected, and denied claims.
- Gives providers the option to use a provider Tax ID <u>or</u> Vendor Code to run inquiries and reports.

| VIS | |
|---|--|
| spirity for any data or transmissions in Government Internet or Extract(page-pdb) outworks or systems. All attransitions that occurs and fair spiriter and all data standing data systems are adapted in twice and activate industry data outworks. The system of the system | |
| Special Login Information | VIS Training Tutorial |
| Please note that VIS has now changed to use your EMAIL address as your username. Users of previous versions of the VIS system such a separate deferse and so ret as your username. The most ency you or printed to remember your registered mail address and so ret as your username. Tassite Passwork: Long Om Long Om | Onck out the new <u>URI Timing</u> . In order to a sainty you, w'w compiled a complete training session for first time uters. The training die offers refrinken courses and training on specific topics based on the user's choice. You any <i>Paure</i> , <i>Period</i> , Spin of Depily these training sessions as reached hyper Training Market the set of the user's choice of the Adobe Plath player. If you need it, you can <u>click here</u> as <u>obtain the Fluih Reversor</u> : |
| VIS Login Information Forget your password? You can <u>click here to reset your password</u> . We will enally yu your new password. Alde sure you enter your valid Enail before clicking on the reset ink. Net alveady a user? <u>click here to create a new seconnt</u> | |
| Pericacy: Dischainer: Foresdon: of Information Act (Contact Us) Forms 14.44.1877 | |



Benefits

Using VIS offers the following benefits to community providers:

- Accessibility: Year-round website access, available 24 hours a day.
- Latest Information: Status of claims received and unprocessed is updated nightly and information on claims processed is updated weekly. Payment/check information is updated daily.
- **Easy Analysis:** Providers can export their report information from VIS to various formats to filter the data for analysis and review.

The <u>VIS home page</u> contains instructions for providers to create their personal log-in and a tutorial on using the website tools.

Support

Contact the Financial Services Center (FSC) Customer Support Team:

- (877) 353-9791 (Monday-Friday, 7:00AM to 4:15PM CST)
- VAFSCCSHD@va.gov

