

VA Blue Button User Guide



TABLE OF CONTENTS

Quick Guide to Access My HealtheVet VA Blue Button	2
Where to Find Help	
Frequently Asked Questions, Help and Contact MHV	4
Introduction to VA Blue Button	3
Let's Get Set Up	
What is Needed to Use VA Blue Button?	
Internet Access	6
My HealtheVet <u>Registered Account</u>	6
My HealtheVet Account Types.	6
Let's Get Started	
Step 1 – Log in to My HealtheVet to Access VA Blue Button	0
Step 2 – Accessing VA Blue Button1	1
Step 3 – Download My Selected Data1	2
Step 4 – My Download Results1	7
Step 5 – Download your Health Information to a File	7
Step 6 – View/Print Your Health Information	9
	_
Definitions	0



My HealtheVet VA Blue Button Quick Start Guide

Below are steps to download your My HealtheVet VA Blue Button personal information report.





Where to Find Help

Frequently Asked Questions, Help and Contact MHV

- (1) Select **FAQ** to go to **Frequently Asked Questions** and get commonly asked questions and answers about VA Blue Button.
- (2) Select **Help & User Guides** for general guidance on using My HealtheVet and User Guides for My HealtheVet features.

About	Policies	Important Links	Quick Links	Subscribe to Rec	eive My	y Healt	heVet	
Site Overview	Privacy Policy	White House	Mobile Apps	Updates				
Site Map	Web Policies	USA.gov	Vets.gov	Your email address				
Help & User Guides	FOIA	Inspector General	eBenefits	2				1
FAQ	Accessibility	Facility and Service	Hearing Aid Batteries					
Privacy & Security	System Use	Locator	TriCare					
Terms & Conditions			How to Use My HealtheVet	Subscribe				
			VA Dental Insurance					
			Most Requested Forms					
	····*			f	••	٢	y	You Tube
/ My healt	hevet			N	ly Heal	theVet	Help ()esk:
My Health	eVet		You can c	all Monday - Friday, 7:00	a.m 7:	00 p.m.	(Central	Time)

Back to Top

(3) Select **Contact** to send a message to the My HealtheVet Help Desk or contact them using the telephone number above.

	høvet	Q Search About Contact				
Personal Information 🗸	Pharmacy 🗸	Research Health 🗸	Get Care 🗸	Track Health ∨	MHV Community 🗸	Secure Messaging 🗸





My HealtheVet VA Blue Button – Feature Overview

Wy HealtheVet VA Blue Button is a feature that allows you to view, print, download and save available VA health information (<u>data</u>) in your My HealtheVet account. VA Blue Button is simple, easy to use, private and secure. Anytime and anywhere you can access the Internet, you may use the VA Blue Button.

You may be able to access specific VA Blue Button features based on your My HealtheVet account type. The three account types available are: **Basic**, **Advanced** and **Premium**. For more information about these accounts, go to <u>My HealtheVet Account Types</u>. To view information from your VA health record or Department of Defense (DoD), you need to have an **Advanced** or **Premium** HealtheVet Account.

Having a copy of your health information may help you better manage your health care. You can share this information with your VA health care team. If you visit a non-VA health care provider, the VA Blue Button makes it easy to share with them, too. VA Blue Button helps you become a partner with members of your health care team.

When you select the VA Blue Button, you can view and print your My HealtheVet data. You can also download your My HealtheVet data to a computer or other device (such as a <u>CD</u>, <u>thumb drive</u>, or <u>mobile</u> <u>device</u>). This lets you take your personal health information with you. You can choose to share this with your VA health care team, caregivers, or non-VA provider.

You can get your VA Blue Button information in two file formats. You can download it in a format that is easy to read and print (.pdf file) or a simple text format (.txt file).

Please be aware: Anytime you open/download a .pdf file, you create a temporary file on the computer you are using. There is a risk of exposing your information when you download a .pdf file, especially on public or shared computers. Learn more about protecting your personal health information.

NOTE: You are the only one who can access your health information in My HealtheVet. You choose with whom to share your information. If you want someone else to have access to your health information, you must give it to that person.

You are responsible for protecting your personal health information when you print or download it. It is important to protect your information. Protect this information the same way you would protect your banking or credit card information. Do not leave your printed information in a printer. Do not save your downloaded information to a public computer. When using a public computer, save your health information to a CD or a thumb drive. Remember to take the CD or thumb drive with you when you finish.



Let's Get Set Up

What is needed to use the VA Blue Button?

• Internet Access

To use the **VA Blue Button**, your computer should have an Internet browser (see <u>My HealtheVet</u> <u>Browser Compatibility</u>). You also need access to the Internet. If you do not have Internet access at home, you can use public libraries or Internet cafes.

You may also use computers at your local VA Medical Center, Vet Center, or at your local Veteran Service Organization.

Save your health information to a <u>CD</u>, <u>thumb drive</u>, or <u>mobile device</u> when using a public computer. If using a public computer, be sure to log out after you have finished. You need to have access to a printer connected to the computer if you want to print your health information.

Back to Top

Please be aware: Anytime you open/download a .pdf file, you create a temporary file on the computer you are using. There is a risk of exposing your information when you download a .pdf file, especially on public or shared computers. Learn more about protecting your personal health information.

• My HealtheVet Registered Account

Before you can use the VA Blue Button, you must be registered and logged in to your My HealtheVet account. If you do not have a My HealtheVet account, please take this time to <u>register</u>.

Back to Top

My HealtheVet Account Types Access

Information that you have entered into My HealtheVet is labeled as *Self-Reported*. Information from the VA Electronic Health Record (EHR) is labeled as *VA*.

The following are tables of the health information in VA Blue Button. You may print, download or save this information based on your My HealtheVet account type.

NOTE: Some information that comes from your VA health record may not be presented right away in My HealtheVet or your VA Health Summary. This is because your information may first need to be reviewed by a member of your VA health care team. The information below gives you the length of time until your VA information is available for display in your VA Blue Button report.



A <u>Basic</u> account includes the following types of health information:

HEALTH INFORMATION	DATA SOURCE	BASIC	ADVANCED	PREMIUM
Activity Journal	Self-Reported	 Image: A start of the start of		
Allergies	Self-Reported	 Image: A start of the start of		
Demographics	Self-Reported	 Image: A start of the start of		
Family Health History	Self-Reported	 Image: A start of the start of		
Food Journal	Self-Reported	 Image: A start of the start of		
Health Care Providers	Self-Reported	 Image: A start of the start of		
Health Insurance	Self-Reported	 Image: A start of the start of		
Immunizations	Self-Reported	 Image: A start of the start of		
Labs and Tests	Self-Reported	 Image: A start of the start of		
Medical Events	Self-Reported	 Image: A start of the start of		
Medications and Supplements	Self-Reported	 Image: A start of the start of		
Military Health History	Self-Reported	\checkmark		
My Goals (Current Goals and Completed Goals)	Self-Reported	V		
Treatment Facilities	Self-Reported			
Vitals and Readings	Self-Reported	 Image: A start of the start of		

<u>Back to Top</u>

If you have an <u>Advanced</u> account, it includes the features of a <u>Basic</u> account plus the following information:

HEALTH INFORMATION	DATA SOURCE	BASIC	ADVANCED	PREMIUM
VA Medication History – includes your VA medications (if you select this, your VA Blue Button automatically also includes VA Allergies and Adverse Reactions, and Self- Reported Allergies)	VA EHR			
VA Allergies – includes your VA Allergies information	VA EHR		 Image: A start of the start of	



If you have a <u>Premium</u> account, it includes all the features of an <u>Advanced</u> and <u>Basic</u> account in addition to the following information:

HEALTH INFORMATION	DATA SOURCE	BASIC	ADVANCED	PREMIUM
VA Admissions and Discharges Summaries (Discharge Summaries are available 3 calendar days after they are completed)	VA EHR			>
VA Appointments (future) appointments scheduled in the next 6 months	VA EHR			
VA Appointments (limited to past 2 years)	VA EHR			
VA Demographics	VA EHR			
VA Electrocardiogram (EKG) History (a list of EKG studies performed at VA Treating Facilities)	VA EHR			
VA Immunizations	VA EHR			
VA Laboratory Results – Chemistry/Hematology /Microbiology – VA Laboratory Results are available 3 calendar days after they have been verified. Depending on the type of test, some laboratory results may not be available right away.	VA EHR			•

(Continued on next page)



HEALTH INFORMATION	DATA	BASIC	ADVANCED	PREMIUM
VA Pathology Reports – Surgical Pathology/Cytology/Electron Microscopy – VA Pathology Reports are available 14 days after completion. Some studies done at a non-VA facility may not be available or they may not necessarily include an interpretation.	VA EHR			•
VA Problem List – The VA Problem List contains active health problems your VA providers are helping you manage. This information is available 3 calendar days after it has been entered. It may not contain active problems managed by non-VA health care providers.	VA EHR			<
VA Notes – VA Notes written from January 1, 2013 forward are available 3 calendar days after completion and signed by all required members of your VA health care team.	VA EHR			•
VA Radiology Reports – VA Radiology Reports are available 3 calendar days after they have been completed. Some studies done at a non-VA facility may not be available or they may not necessarily include an interpretation.	VA EHR			
VA Vitals and Readings	VA EHR			
VA Wellness Reminders	VA EHR			V
DoD Military Service Information	VA EHR			V



Getting Started with the VA Blue Button

The following information is the step-by-step process to access VA Blue Button.

Step 1 – Log in to My HealtheVet to Access the VA Blue Button

Log in to your My HealtheVet account by selecting the **Login or Register** button on the right side of the screen to access VA Blue Button. You must have already registered as a user. If you do not have a My HealtheVet account, please register by selecting the **Register** button after selecting **Login or Register** and complete the registration form.





Step 2 – Access VA Blue Button

After logging in, there are three ways you can access the VA Blue Button:

- (1) Select the Health Records or Medical Reports link in the dashboard.
- (2) Or, select Download My Data under the Personal information tab

Q Search About Contact			VA By healthcivet
unity v – Secure Messaging v	Track Health = MIN Come	v Research Health V Get Care V	Personal Information n Permany w
(# Log O			Personal Information
			By Profile Described Ma Date
a.m. (ET) Sunday August 13, 2017.	etundey, August 12 until 1:00	for maintenance from 10:00 p.m. on S	Change Your Password L In Case of Emergency Office for
			Wy Account
Health Records	Messages	Appointments	Maalth Information Card My Linka
	Secure Messaging	VA Appointments	
Labs and Tests		Health Calendar	Irack Delivery
IrackHealth		XA.Eaclity.Locator	Medications.Lists
			Resources
Community	alth Library	U Veterans He	© Denefits
P Healthet bing Assessment	ne .	# Healthy Livie	Mental Health

Back to Top

(3) This takes you to the **Select Type of Report** page. Select **Continue**:





My HealtheVet users with a Premium account may also select to download or send their VA Health Summary. If you do not have a Premium account, the VA Health Summary is not available.

VA Health Summary – formerly called the VA Continuity of Care Document (VA CCD), is a summary of essential health and medical care information from your VA health record. VA Health Summary uses recognized standards to support the effective exchange of information between health care systems and/or providers. The goal is to:

- Provide a summary of a patient's essential health and medical care information that can be used for the continued care of the patient
- Allow for information about the patient in one health system to be exchanged with another health system that is providing care to the patient
- Be used by patients within other computer applications or systems that can accept this type of file

For more information about the VA Health Summary, visit the Frequently Asked Questions.

Step 3 – Download My Selected Data

The VA Blue Button **Download My Selected Data** page lets you choose what type of information you want to download. There are two ways you can customize your report on the Download My Selected Data page. This can be done by selecting the Date Range and Types of Information you would like to view.

Your information	n update is complete.	
Select Date Range		
Date Range	3 Months	
	6 Months	
	1 Year	
	Custom	
Start Date:	02/22/2017	₩
End Date:	8/22/2017	
Select Types of Info Information that you hav Reported.'	rmation re entered into My HealtheVet is labeled as 'Self-	
	Select the types of information to include	
	All Types of Information	

Back to Top



You may also customize your data based on your account type and the type of information available.

Selecting the Types of Information (Basic Account)

To select the types of information, check one of the following:

- Select the types of information to include (Default)
- All types of information

You may choose from the following selections:

Medications (this includes Allergy information) □ Medication and Supplements, Self-Reported

Labs and Tests

 $\hfill\square$ Labs and Tests, Self-Reported

Allergies

 \Box Allergies, Self-Reported

Immunizations

□ Immunizations, Self-Reported

Vitals and Readings

□ Vitals and Readings, Self-Reported

Self-Reported Health History

- □ Medical Events, Self-Reported
- □ Family Health History, Self-Reported
- □ Military Health History, Self-Reported
- □Treatment Facilities, Self-Reported
- □ Health Care Providers, Self-Reported
- $\hfill \Box$ All of the above

Food and Activity Journals

- □Activity Journal, Self-Reported
- □ Food Journal, Self-Reported
- $\hfill \Box$ All of the above

Goals

- □ My Goals: Current Goals, Self-Reported
- $\hfill\square$ My Goals: Completed Goals, Self-Reported
- $\hfill \Box$ All of the above

Demographics and Health Insurance

- Demographics, Self-Reported
- \Box Health Insurance, Self-Reported



Selecting the Types of Information (Advanced Account)

To select the types of information, check one of the following:

- Select the types of information to include (Default)
- All types of information

You may choose from the following selections:

Medications (automatically includes Allergy information)

- □ VA Medication History
- □ Medication and Supplements, Self-Reported
- $\hfill \Box$ All of the Above

Labs and Tests

□ Labs and Tests, Self-Reported

Allergies

- \Box VA Allergies
- \Box Allergies, Self-Reported
- $\hfill \Box$ All of the above

Immunizations

□ Immunizations, Self-Reported

Vitals and Readings

□ Vitals and Readings, Self-Reported

Self-Reported Health History

- □ Medical Events, Self-Reported
- □ Family Health History, Self-Reported
- □ Military Health History, Self-Reported
- □Treatment Facilities, Self-Reported
- □ Health Care Providers, Self-Reported
- \Box All of the above

Food and Activity Journals

- □Activity Journal, Self-Reported
- □ Food Journal, Self-Reported
- \Box All of the above

Goals

- □ My Goals: Current Goals, Self-Reported
- \Box My Goals: Completed Goals, Self-Reported
- $\hfill \Box$ All of the above

(Continued on next page)



Demographics and Health Insurance

□Demographics, Self-Reported

Selecting the Types of Information (Premium Account):

To select the types of information, check one of the following:

- Select the types of information to include (Default)
- All types of information

You may choose from the following selections:

Appointments

- □ Future VA Appointments (scheduled in the next 6 months)
- \Box Past VA Appointments (limited to past 2 years)
- $\hfill \Box$ All of the above

Medications (automatically includes Allergy information)

- □ VA Medication History □ Medication and Supplements, Self-Reported
- \Box All of the Above

Labs and Tests

- \square VA Laboratory Results (available 3 days after verification
- □ VA Pathology Reports (available 14 days after completion
- □ VA Radiology Reports (from the last 24 months, and available 3 calendar days after completion)
- \Box VA Electrocardiogram (EKG) History (a list of EKG studies performed at VA
- Treating Facilities)

 Labs and Tests, Self-Reported
- \Box Labs and Tests, Sen-
- \Box All of the above

VA Electronic Health Record History and Wellness Reminders

- □ VA Problem List (available 3 calendar days after entry)
- □ VA Admissions and Discharges (available 3 calendar days after completion)
- □ VA Notes (from January 1, 2013 forward, available 3 calendar days after completion)
- □ VA Wellness Reminders
- \Box All of the above

Allergies

- \Box VA Allergies
- \Box Allergies, Self-Reported
- $\hfill \Box$ All of the above

(Continued on next page)



Immunizations

- \Box VA Immunizations
- \Box Immunizations, Self-Reported
- \Box All of the above

Vitals and Readings

- □ VA Vitals and Readings □ Vitals and Readings, Self-Reported
- $\hfill \Box$ All of the above

Self-Reported Health History

- □ Medical Events, Self-Reported
- □ Family Health History, Self-Reported
- □ Military Health History, Self-Reported
- □Treatment Facilities, Self-Reported
- □ Health Care Providers, Self-Reported
- \Box All of the above

Food and Activity Journals

- \Box Activity Journal, Self-Reported
- □ Food Journal, Self-Reported
- $\hfill \Box$ All of the above

Goals

- □ My Goals: Current Goals, Self-Reported
- □ My Goals: Completed Goals, Self-Reported
- $\hfill \Box$ All of the above

Demographics and Health Insurance

- □ VA Demographics
- □ Demographics, Self-Reported
- □ Health Insurance, Self-Reported
- $\hfill \Box$ All of the above

Department of Defense Information

 $\hfill\square$ Department of Defense Military Service Information

After your choices are made, select **Submit**.



Step 4 – My Download Results

When you select the **Submit** button it brings you to the **My Download Results** page. This page gives you a table displaying the results of your download request:

ile Contents	File Name SAMPLE	File Size	Request Date	Status	Option to Retrieve Data
Selected Health Data	mhv_MHVDAYMARK_20170824_0932.pdf	507 KB	24 Aug 2017 @ 0932	Ready to Download	Download PDF File
					View/Print
Selected Health Data	mhv_MHVDAYMARK_20170824_0932.txt	97 KB	24 Aug 2017 @ 0932	Ready to Download	Download Text File
					View/Print

NOTE: When the status is **Updates in Progress**, you can still download your file, but it may not contain the most up-to-date information. So, you may want to come back later in the day to download an updated file. Updates occur once per day.

Back to Top

Step 5 – Download your Health Information to a File

You have two file format options you can choose from to download and save your information (view illustration below). Select either:

(1) **Download PDF File** for a format that is easy to read and print (PDF file)



**************CONFIDENTI	<i>AL</i> **********
Produced by the VA Blue Bu	tton (v12.10)
SAMPLE 24 Aug 2017 @ 09	32
This summary is a copy of information from your My summary may include:	Health e Vet Personal Health Record. Your
 information that you entered (self reported) 	
 information from your VA health record 	
 your military service information from the departme 	nt of defense (DoD)
***Note: Your health care team may not have all of the inf	ormation from your Personal Health Record
unless you share it with them. Contact your health care tea information. ***	m if you have questions about your health
Key: Double dashes () mean there is no information to di	splay.
	∞ ⊔ <
Name: MHVDAYMARK, MARK Elephant	Date of Birth: 01 Sep 1955

NOTE: When you open or download a PDF file, a temporary file is created on the computer. Others may then be able to view your personal health information. There is a risk of exposing your information when you download a PDF file, especially on public or shared computers.

(2) **Download Text File** for a simple text format (.txt file)

The NEW DAVAARY 20170224 0022 Network		
The Set Compt View Help		
MY HALTEVET PERSONAL INFORMATION REPORT		â
This summary is a copy of information from your My HealtheVet Personal Health Record. your summary may include: - information that you entered (self reported) - information from your VA health record - your military service information from the department of defense (DoD).	SAMPLE	
Note: Your health care team may not have all of the information from your Personal Health Record unless you share it with them. Contact your health care team if you have questions about your health information.		
Key: Double dashes () mean there is no information to display.		
Name: MHVDAYMARK, MARK Elephant Date of Birth: 01 Sep 1955		
DOWNLOAD REQUEST SUMMARY		
System Request Date/Time: 24 Aug 2017 @ 0932 File Name: mhv_MHVDAYMARK_20170824_0932.txt		Back to Top
Date Range Selected: 24 Feb 2017 to 24 Aug 2017 Data Types Selected: My Healthevet Account Summary Self Reported Demographics VA Demographics Self Reported Treatment Facilities Self Reported Health Insurance VA wellness Reminders		
< <u> </u>		► at



Step 6 – View/Print Your Health Information

Select the **View/Print** button. This allows you to view the health information you selected. From this page, you may also print a copy of your information.

(1) **To print PDF File,** hover the mouse pointer over the word **CONFIDENTIAL.** Select the printer icon.

Blue Button Download My Data	
Personal Health Information of MARK Elephant MHVDAYMARK SAMPLE	
Print Done	
MY HEALTHEVET PERSONAL INFORMATION REPORT	^
Froduced by the VA Blue Button (v12.10) 24 Aug 2017 8 1113	
This summary is a copy of information from your My MealtheVet Personal Mealth Record. Your summary may include: - information that you entered (self reported) - information from your VA health record - your military service information from the department of defense (DoD). ***Note: Your health care team may not have all of the information from	
your Personal Health Record unless you share it with them. Contact your health information.***	
Key: Double dashes () mean there is no information to display.	
Name: MHVDAYMARK, MARK Elephant Date of Birth: 01 Sep 1955	
DOWNLOAD REQUEST SUMMARY	
System Request Date/Time: 24 Aug 2017 @ 1113 File Nere:	

(2) **To print Text File,** select the **Print** button and follow the prompts.

Described My Date	
P	Versonal Health Information of MARK Elephant MHVDAYMARK
Change Your Password	
In Case of Emergency	Duee
My Account.	
Health Information Card	MAGAMARK MARK Depter
My Links	
Connect Your Docs	
2 2	
	E
Share Your VA Health Records	* w 100
You can give VA permission to share	My HealtheVet
your medical records with your non- VA healthcare provider,	Demond Information Demont
Not yet evoiled?	Personal Information Report
Learn more and sizn up.	·····CONFIDENTLAL
	Produced by the VA Blue button (v12.20) 24 Aug 2017 @ 1008
	This summary is a crow of information from your My Health-Viet Personal Health Barred. Your
	summary may include:
	information that you entered (self reported)
	your military service information from the department of defense (DoD)
1	



Definitions

Compact Disk – A Compact Disc (also known as a CD) is a round disc used to store information from your computer. A CD is portable and requires special handling to prevent damage to the recording. A CD is one of the most common ways to store information.

Back to Top

Data – Throughout the **VA Blue Button**, we refer to information in your My HealtheVet as your **data**. Data is your health information in words and numbers. The VA Blue Button refers to health information, numbers you've entered into your My HeatheVet account, and copies from your official VA electronic health record all as *data*.

Back to Top

Thumb drive – A thumb drive is a small electronic device used to store information from your computer. It is also known as a flash drive or pen drive. A thumb drive is lightweight, portable and easy to use for moving information. It fits into the USB slot on a computer. Then the computer can read your transferred information.

Back to Top

Mobile Device – A mobile device, which is also referred to as a handheld, handheld device or handheld computer, is a pint-sized, computing device. Mobile devices usually come with a touch or non-touch display screen and sometimes, even a mini keyboard.

There are many types of mobile devices, the commonest among them being, mobile phones and smartphones.

