

2013 MLR Refunds by State

Based on MLR reports filed through June 30, 2014

| State | All Markets | | | Individual Market | | | Small Group Market | | | Large Group Market | | |
|--------------|---------------|------------------------------------|---------------------------|---------------------------|------------------------------------|---------------------------|----------------------------|------------------------------------|---------------------------|----------------------------|------------------------------------|---------------------------|
| | Total Refunds | Consumers Benefitting from Refunds | Average Refund per Family | Individual Market Refunds | Consumers Benefitting from Refunds | Average Refund per Family | Small Group Market Refunds | Consumers Benefitting from Refunds | Average Refund per Family | Large Group Market Refunds | Consumers Benefitting from Refunds | Average Refund per Family |
| *USA* | \$332,152,474 | 6,816,423 | \$80 | \$128,280,633 | 2,102,671 | \$85 | \$122,365,085 | 2,704,466 | \$79 | \$81,506,757 | 2,009,286 | \$73 |
| AK | \$3,062,042 | 11,431 | \$388 | \$3,062,042 | 11,431 | \$388 | \$0 | 0 | \$0 | \$0 | 0 | \$0 |
| AL | \$990,323 | 10,342 | \$111 | \$990,323 | 10,342 | \$111 | \$0 | 0 | \$0 | \$0 | 0 | \$0 |
| AR | \$6,269,271 | 57,712 | \$183 | \$1,750,090 | 13,506 | \$189 | \$1,926,554 | 21,207 | \$156 | \$2,592,627 | 22,999 | \$205 |
| AZ | \$11,370,182 | 347,772 | \$51 | \$3,121,871 | 91,236 | \$60 | \$7,067,237 | 73,757 | \$172 | \$1,181,074 | 182,779 | \$9 |
| CA | \$11,902,850 | 490,052 | \$39 | \$3,206,183 | 67,649 | \$62 | \$5,250,924 | 383,921 | \$23 | \$3,445,743 | 38,482 | \$128 |
| CO | \$2,721,701 | 52,277 | \$93 | \$1,247,268 | 37,351 | \$62 | \$0 | 0 | \$0 | \$1,474,433 | 14,926 | \$164 |
| CT | \$3,019,862 | 69,186 | \$72 | \$381,622 | 37,452 | \$14 | \$0 | 0 | \$0 | \$2,638,239 | 31,734 | \$183 |
| DC | \$11,411,222 | 164,503 | \$149 | \$259,700 | 480 | \$637 | \$2,817,517 | 11,014 | \$447 | \$8,334,005 | 153,009 | \$119 |
| DE | \$734,278 | 5,886 | \$174 | \$492,029 | 2,711 | \$233 | \$0 | 0 | \$0 | \$242,249 | 3,176 | \$115 |
| FL | \$41,679,928 | 981,273 | \$65 | \$17,987,391 | 358,585 | \$69 | \$17,991,361 | 465,752 | \$64 | \$5,701,177 | 156,936 | \$55 |
| GA | \$11,141,472 | 304,940 | \$53 | \$5,512,376 | 180,713 | \$40 | \$5,356,957 | 117,348 | \$77 | \$272,139 | 6,878 | \$83 |
| HI | \$4,892,872 | 68,090 | \$133 | \$3,440 | 369 | \$10 | \$2,252,491 | 20,034 | \$225 | \$2,636,941 | 47,688 | \$100 |
| IA | \$1,753,306 | 14,598 | \$206 | \$651,895 | 3,270 | \$230 | \$0 | 0 | \$0 | \$1,101,411 | 11,328 | \$194 |
| ID | \$1,576,721 | 31,589 | \$92 | \$234,804 | 2,299 | \$192 | \$1,341,917 | 29,289 | \$84 | \$0 | 0 | \$0 |
| IL | \$8,387,603 | 108,581 | \$120 | \$3,883,207 | 62,126 | \$88 | \$2,849,110 | 10,292 | \$492 | \$1,655,285 | 36,163 | \$83 |
| IN | \$11,889,719 | 254,127 | \$84 | \$464,518 | 5,716 | \$106 | \$11,216,745 | 247,562 | \$82 | \$208,455 | 848 | \$628 |
| KS | \$3,615,148 | 59,966 | \$89 | \$2,287,009 | 31,927 | \$95 | \$1,328,139 | 28,039 | \$79 | \$0 | 0 | \$0 |
| KY | \$6,298,456 | 209,476 | \$43 | \$5,122,275 | 108,953 | \$59 | \$409,885 | 38,617 | \$17 | \$766,295 | 61,906 | \$23 |
| LA | \$4,947,832 | 119,720 | \$71 | \$1,110,082 | 5,986 | \$230 | \$1,383,697 | 30,507 | \$65 | \$2,454,053 | 83,227 | \$56 |
| MA | \$15,093,428 | 208,751 | \$133 | \$2,807,847 | 37,527 | \$100 | \$8,028,364 | 148,899 | \$112 | \$4,256,856 | 22,325 | \$315 |
| MD | \$17,265,604 | 206,102 | \$140 | \$5,133,205 | 52,311 | \$126 | \$34,522 | 9,083 | \$7 | \$12,097,876 | 144,708 | \$157 |
| ME | \$1,845,006 | 19,542 | \$149 | \$0 | 0 | \$0 | \$237,887 | 6,002 | \$50 | \$1,607,119 | 13,540 | \$211 |
| MI | \$13,189,718 | 184,297 | \$118 | \$7,728,757 | 98,854 | \$115 | \$2,717,563 | 49,243 | \$104 | \$2,743,398 | 36,200 | \$154 |
| MN | \$523,254 | 1,915 | \$522 | \$0 | 0 | \$0 | \$0 | 0 | \$0 | \$523,254 | 1,915 | \$522 |
| MO | \$14,609,316 | 352,661 | \$66 | \$3,856,883 | 107,897 | \$47 | \$10,515,688 | 243,717 | \$76 | \$236,745 | 1,047 | \$512 |
| MS | \$6,631,232 | 66,832 | \$139 | \$4,557,536 | 26,747 | \$228 | \$976,889 | 10,670 | \$131 | \$1,096,807 | 29,414 | \$54 |
| MT | \$2,719,595 | 14,170 | \$286 | \$2,712,756 | 13,908 | \$287 | \$6,840 | 262 | \$83 | \$0 | 0 | \$0 |

| State | All Markets | | | Individual Market | | | Small Group Market | | | Large Group Market | | |
|-------|---------------|------------------------------------|---------------------------|---------------------------|------------------------------------|---------------------------|----------------------------|------------------------------------|---------------------------|----------------------------|------------------------------------|---------------------------|
| | Total Refunds | Consumers Benefitting from Refunds | Average Refund per Family | Individual Market Refunds | Consumers Benefitting from Refunds | Average Refund per Family | Small Group Market Refunds | Consumers Benefitting from Refunds | Average Refund per Family | Large Group Market Refunds | Consumers Benefitting from Refunds | Average Refund per Family |
| NC | \$8,488,477 | 182,517 | \$77 | \$2,730,883 | 45,876 | \$80 | \$3,725,471 | 49,315 | \$129 | \$2,032,124 | 87,326 | \$43 |
| ND | \$68,894 | 947 | \$139 | \$68,894 | 947 | \$139 | \$0 | 0 | \$0 | \$0 | 0 | \$0 |
| NE | \$1,543,091 | 16,567 | \$108 | \$392,722 | 1,535 | \$358 | \$324,694 | 810 | \$1,034 | \$825,674 | 14,222 | \$64 |
| NH | \$5,468,712 | 46,338 | \$161 | \$4,010,727 | 33,543 | \$140 | \$0 | 0 | \$0 | \$1,457,985 | 12,795 | \$279 |
| NJ | \$3,434,390 | 42,300 | \$142 | \$0 | 0 | \$0 | \$0 | 0 | \$0 | \$3,434,389 | 42,300 | \$142 |
| NM | \$68,528 | 628 | \$158 | \$68,528 | 628 | \$158 | \$0 | 0 | \$0 | \$0 | 0 | \$0 |
| NV | \$4,049,168 | 74,476 | \$85 | \$730,712 | 21,427 | \$44 | \$2,900,801 | 44,907 | \$110 | \$417,655 | 8,141 | \$91 |
| NY | \$12,147,281 | 617,465 | \$37 | \$2,021,287 | 46,424 | \$65 | \$4,242,087 | 58,067 | \$110 | \$5,883,907 | 512,974 | \$23 |
| OH | \$1,216,544 | 35,361 | \$69 | \$438,865 | 3,560 | \$207 | \$777,679 | 31,802 | \$50 | \$0 | 0 | \$0 |
| OK | \$6,739,649 | 89,648 | \$128 | \$1,135,297 | 19,266 | \$102 | \$3,572,403 | 25,657 | \$227 | \$2,031,949 | 44,724 | \$79 |
| OR | \$3,082,182 | 49,412 | \$101 | \$1,466,346 | 23,302 | \$90 | \$1,480,302 | 10,177 | \$234 | \$135,534 | 15,933 | \$17 |
| PA | \$5,198,874 | 90,485 | \$75 | \$4,491,349 | 87,824 | \$66 | \$178,422 | 1,290 | \$401 | \$529,102 | 1,372 | \$503 |
| RI | \$48,696 | 710 | \$131 | \$0 | 0 | \$0 | \$0 | 0 | \$0 | \$48,696 | 710 | \$131 |
| SC | \$13,187,815 | 205,229 | \$92 | \$10,332,022 | 106,609 | \$129 | \$2,855,793 | 98,621 | \$46 | \$0 | 0 | \$0 |
| SD | \$2,582 | 867 | \$5 | \$0 | 0 | \$0 | \$0 | 0 | \$0 | \$2,582 | 867 | \$5 |
| TN | \$10,037,932 | 336,141 | \$53 | \$3,636,466 | 54,660 | \$95 | \$5,489,337 | 273,740 | \$37 | \$912,129 | 7,741 | \$240 |
| TX | \$13,690,983 | 189,005 | \$114 | \$11,819,986 | 146,907 | \$123 | \$1,047,135 | 4,284 | \$555 | \$823,862 | 37,813 | \$37 |
| UT | \$3,296,969 | 104,576 | \$81 | \$810,719 | 11,448 | \$133 | \$1,676,993 | 49,426 | \$92 | \$809,258 | 43,701 | \$50 |
| VA | \$8,913,605 | 104,774 | \$148 | \$828,302 | 35,711 | \$35 | \$5,201,260 | 51,075 | \$192 | \$2,884,042 | 17,987 | \$310 |
| VT | \$0 | 0 | \$0 | \$0 | 0 | \$0 | \$0 | 0 | \$0 | \$0 | 0 | \$0 |
| WA | \$792,846 | 9,605 | \$122 | \$792,846 | 9,604 | \$122 | \$0 | 0 | \$0 | \$0 | 0 | \$0 |
| WI | \$2,584,967 | 69,396 | \$52 | \$2,584,967 | 69,396 | \$52 | \$0 | 0 | \$0 | \$0 | 0 | \$0 |
| WV | \$902,721 | 8,290 | \$177 | \$616,938 | 7,104 | \$135 | \$285,783 | 1,186 | \$535 | \$0 | 0 | \$0 |
| WY | \$1,483,884 | 8,203 | \$268 | \$688,742 | 6,083 | \$158 | \$759,690 | 1,928 | \$689 | \$35,453 | 192 | \$369 |
| AS | \$0 | 0 | \$0 | \$0 | 0 | \$0 | \$0 | 0 | \$0 | \$0 | 0 | \$0 |
| GU | \$2,502,478 | 39,670 | \$107 | \$0 | 0 | \$0 | \$1,967,846 | 11,429 | \$316 | \$534,631 | 28,240 | \$31 |
| MP | \$113,595 | 1,796 | \$120 | \$38,447 | 1,081 | \$78 | \$75,148 | 716 | \$166 | \$0 | 0 | \$0 |
| PR | \$3,545,675 | 76,230 | \$99 | \$10,481 | 391 | \$75 | \$2,093,591 | 44,821 | \$98 | \$1,441,603 | 31,018 | \$101 |
| VI | \$0 | 0 | \$0 | \$0 | 0 | \$0 | \$0 | 0 | \$0 | \$0 | 0 | \$0 |