

FILING A CLAIM FOR VETERANS' MORTGAGE LIFE INSURANCE (VMLI)

VA



U.S. Department
of Veterans Affairs
Veterans Benefits
Administration

Follow these steps to expedite the processing of your claim.

**DO NOT
PAY OFF THE
MORTGAGE
WITH OTHER
INSURANCE OR
FUNDS.**

VMLI can only be used to pay your mortgage company.

It cannot be paid to a spouse, child, etc.

STEP 1

- Contact the VA Insurance Center (VAIC) to report the passing of the Veteran.
1(800) 669-8477
- Have the Veteran's Claim Number available

STEP 2

Gather the following documents and send to VAIC.

1. Veteran's Death Certificate
(Does not have to be a certified copy)
2. Payoff or Account Statement
This should include:
 - a. Balance of mortgage after last payment made prior to death of Veteran
 - b. Address of mortgage company where VMLI payment should be sent
 - c. Per diem rate: The prorated amount of interest due for remaining days in month after death.

VA is unable to obtain this information on your behalf due to privacy laws.

This is not the same address as where you send your monthly payments.



STEP 3

Please send all documentation from **STEP 2** to:

VA Claim Address: P.O. Box 7208
Philadelphia, PA 19101 *or*

VA Claim Fax: 1(888) 748-5822

Keep paying your mortgage while awaiting VMLI payment