

Collection Appeals

Collection Appeals resolves cases involving Collection Due Process, Offer in Compromise, Trust Fund Recovery Penalties, Jeopardy Levies and Collection Appeals Program (CAP) cases.

Examination Appeals

Examination Appeals resolves general docketed and non-docketed case generated from the IRS examination functions.

Specialized Examination Programs & Referrals

Specialized Examination Programs & Referrals resolves a variety of specialized programs such as international issues, tax computations, innocent spouse, TEFRA, and penalty appeals.

Case and Operations Support

This executive area includes all support functions including policy and processing.

Office of Appeals contacts

Headquarters

999 North Capitol Street, NE Washington, DC 20003 202-317-8975

Executive Leadership

- Donna Hansberry, Chief, Appeals, 202-317-8841
- Andy Keyso, Deputy Chief, Appeals, 202-317-8839
- Shelley Foster, Director, Examination Appeals, 615-393-9280
- Anita Hill, Director, Case and Operations Support, 267-941-6106
- Scott Reisher, Director, Collection Appeals, 314-339-1407
- Jennifer Vozne, Director, Specialized Examination Programs and Referrals, 813-367-8436

How to Contact the Appeals Employee Handling Your Case

The Appeals Account Resolution Specialist (AARS) function can be reached at 559-233-1267. The AARS can tell you if your case has been assigned to an Appeals employee and how to contact that employee directly. The assigned Appeals employee is your best contact for all issues related to your Appeals case.