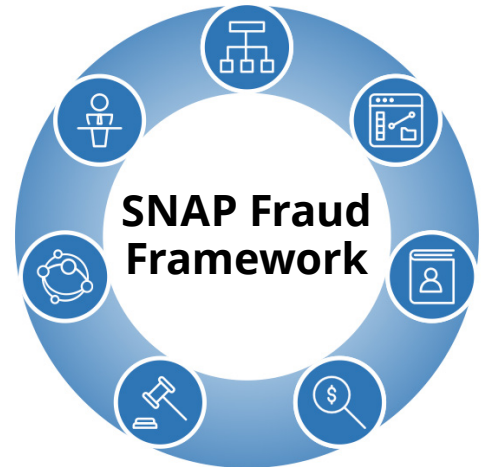


# Fact Sheet: SNAP Fraud Framework

States have long served as incubators for testing strategies to help prevent program fraud. Based on an FNS partnership with 10 states, the SNAP Fraud Framework combines innovations in the use of analytics with concepts and practices from industry in order to more effectively detect potential fraud and improve administration and oversight. It offers states the flexibility to choose techniques that best fit their needs, recognizing that fraud is not a static concept and one size does not fit all. Components of the framework include:



### **Organizational Management:**

Aims to help states establish and communicate priorities, organize employees, and manage both large-scale and day-to-day processes.



### **Investigations and Dispositions:**

Aims to provide states with tools and suggestions to improve fraud case management from initial fraud referral through disposition.



### **Performance Measurement:**

Offers recommendations encouraging states to consistently capture and analyze their own performance.



### **Analytics and Data Management:**

Details the necessary people, processes, and technology to launch and maintain an analytics capability. Data analytics can play a valuable role in preventing, detecting, and investigating SNAP fraud.



### **Recipient Integrity Education:**

Provides targeted integrity education initiatives to help ensure recipients have the necessary information and tools to use SNAP benefits as intended—preventing fraud before it occurs.



### **Learning and Development:**

Recommends states invest in training and professional development opportunities to promote employee engagement and to ensure employees are aware of new and emerging trends in fraud.



### **Fraud Detection:**

Stresses the importance of adequately training state agency employees, especially eligibility workers and fraud unit employees, in fraud detection.