



A Modern VA is a Stronger VA  
**Office of Modernization - Leveraging Essential Capabilities to Facilitate the Transformation of VA**

The Department of Veterans Affairs is becoming a modern, high-performing organization that is empowering VA's key stakeholders to Choose VA...



Veterans will Choose VA because we provide the **highest quality of care and services**.

Employees will Choose VA because it is the **best place to work**.

Taxpayers/citizens will Choose VA because we are **mission focused** and are **leaders in our field**.

**Key Drivers to Achieve Initiative Success and Address Modernization Challenges**



**LEADERSHIP INVOLVEMENT**

Accountability  
 Common Expectations  
 Transparency



**EXECUTION**

Follow-Through  
 Deliver on Commitments  
 Urgency & Tempo



**STRATEGIC COMMUNICATION**

Consistency  
 Timeliness  
 Proactive

**The Right Fit for Each Challenge**



Partner to assess needs and develop customized approaches



Multiple levels of support from best-in-class tools to dedicated SMEs



Business Integration, Reduce Bureaucracy and Change Management

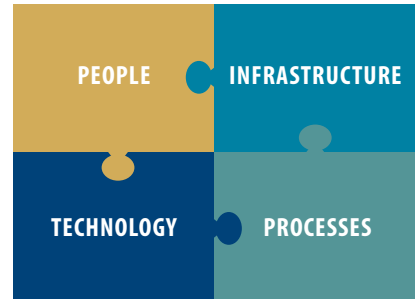
# Partnering with You to Solve Common Challenges



## BUSINESS INTEGRATION

Create efficiencies and effectiveness

- Identify interdependencies
- Facilitate discussions with key enablers and stakeholders
- Recommend prioritization for executive decisions



## REDUCE BUREAUCRACY

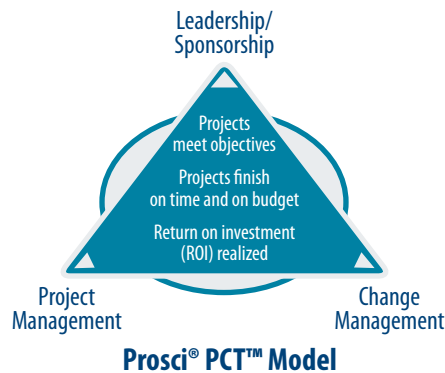
Improve speed and quality of key decisions

- Diagnose current decision process
- Facilitate process improvement
- Map future state
- Support Implementation and Integration



## CHANGE MANAGEMENT

Ensure faster adoption of enduring transformations



- **PREPARE:** Assessment and advisement
- **MANAGE:** Planning and readiness
- **REINFORCE:** Implementation
- **INCENTIVIZE:** Modernization Award

## Let's Partner to:



Assess your needs



Develop customized approaches



Share best-in-class tools



Provide SMEs to develop and implement solutions

To learn more, reach out to your Modernization Office contact, or email [VAModernizationOps@va.gov](mailto:VAModernizationOps@va.gov)