



**NATIONAL  
DO NOT CALL  
REGISTRY  
DATA BOOK  
FOR FISCAL YEAR 2010**

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Federal Trade Commission  
November 2010

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## INTRODUCTION

The National Do Not Call Registry (Registry) provides consumers with an easy and efficient way to register their preference not to receive most telemarketing sales calls. The Registry has continued to grow since its inception in the summer of 2003. At the end of Fiscal Year (FY) 2010, there were more than 200 million active registrations. Consumers can register their phone number(s) on the Registry by either calling a toll-free number (888-382-1222) from the telephone number(s) they wish to register or using the do-not-call website (<https://www.donotcall.gov>). The do-not-call rules require telemarketers and sellers to remove from their call lists (at least every 31 days) the numbers on the Registry. Telemarketers can access the Registry through a website (<https://telemarketing.donotcall.gov>) dedicated to that purpose.

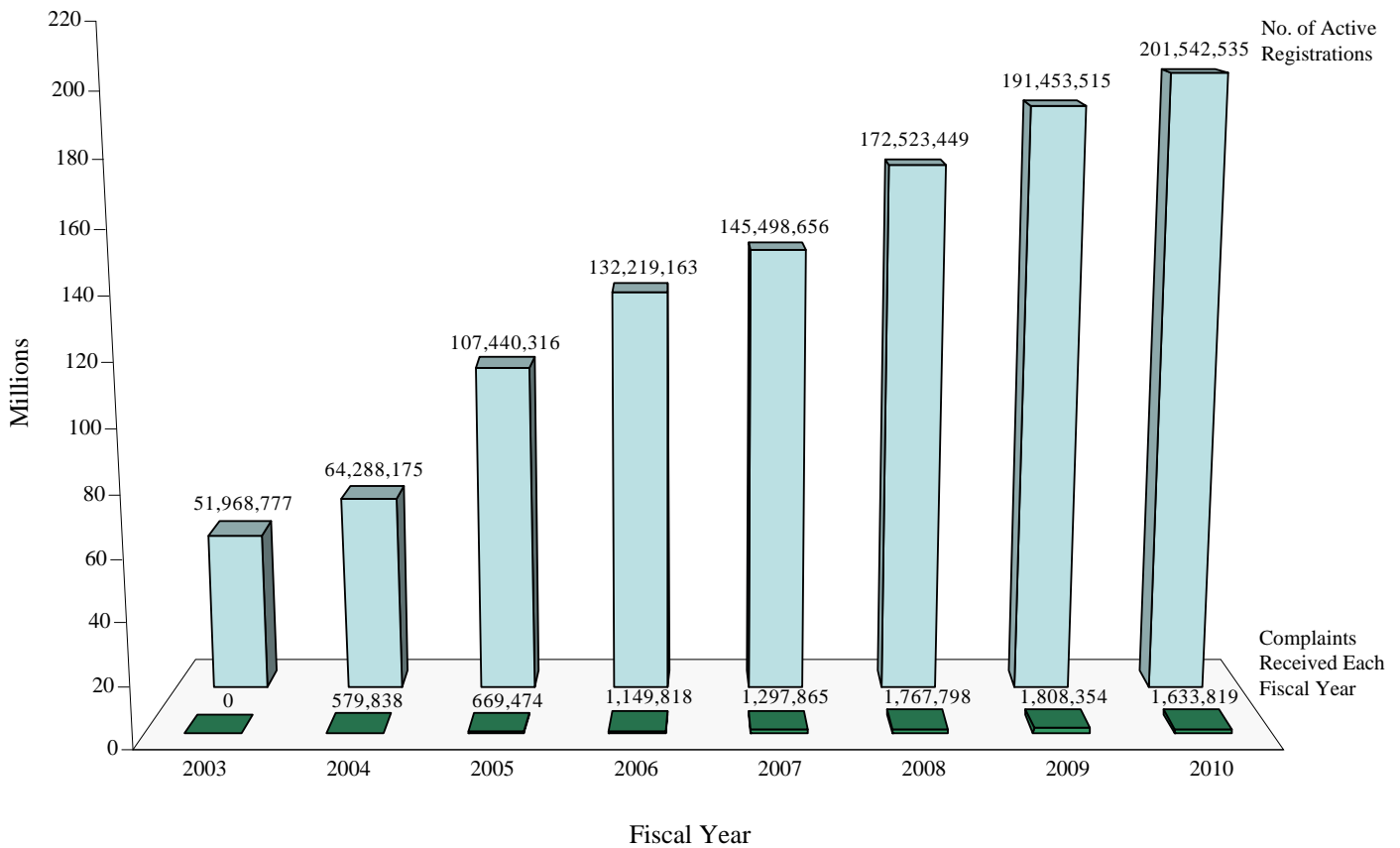
Consumers notify law enforcement of violations of the do-not-call rules by submitting complaints to the Federal Trade Commission (FTC) via either the toll-free number or the website. Law enforcement officials can then review these complaints, as well as consumer registration information and telemarketer access information, through the Consumer Sentinel Network (CSN), a secure Internet website maintained by the FTC. For more information about CSN, please visit [www.FTC.gov/sentinel](http://www.FTC.gov/sentinel). Law enforcement personnel may join CSN at <https://register.consumersentinel.gov>.

The *National Do Not Call Registry Data Book* contains statistical data regarding the registrations on the Registry, the subscriptions of entities (e.g. telemarketers and sellers) accessing phone numbers on the Registry, and the complaints submitted by consumers to the FTC about companies violating the do-not-call rules.

The *National Do Not Call Registry Data Book* for Fiscal Year 2010 is based on unverified complaints reported by consumers. This report is not based on a consumer survey.



## National Do Not Call Registry Active Registration and Complaint Figures<sup>1</sup>



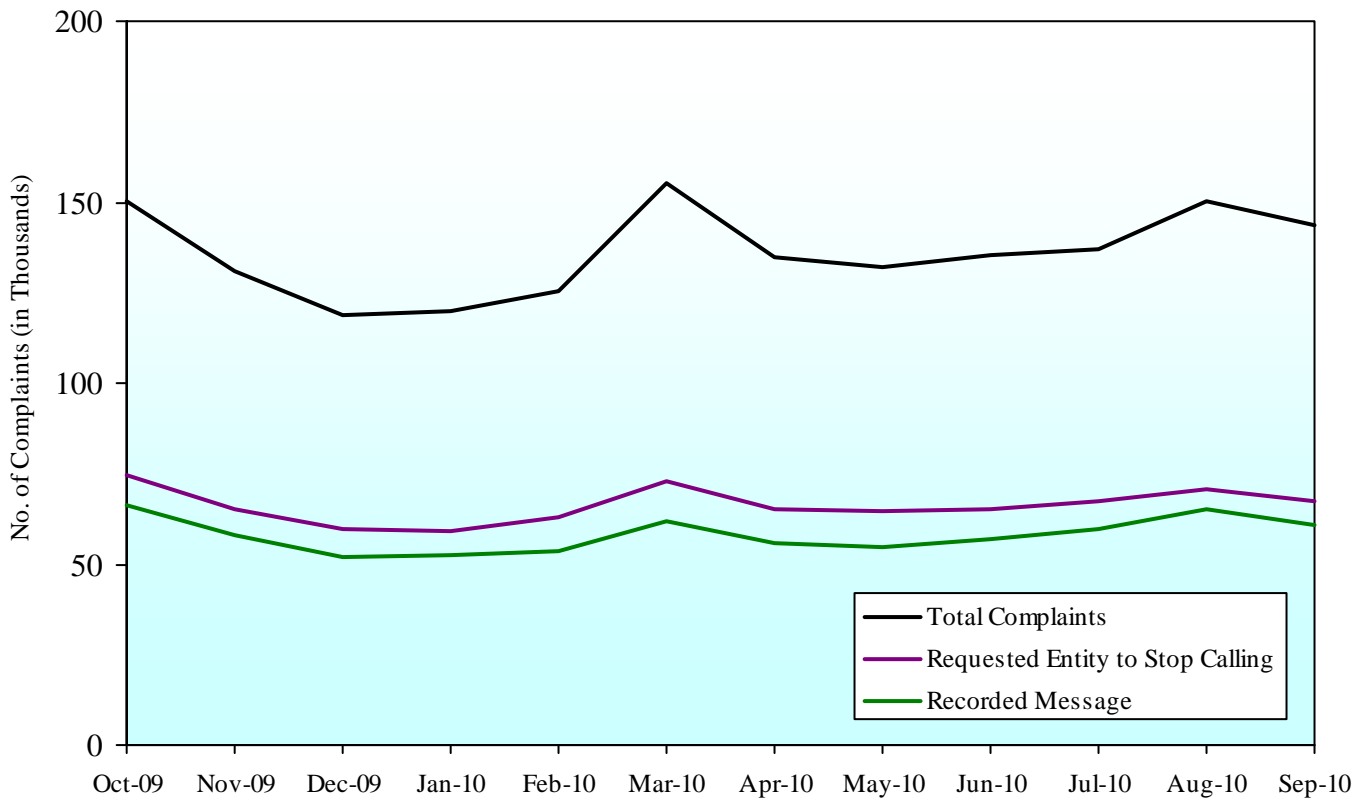
## Active Registration and Complaint Figures<sup>1</sup> *June 27, 2003 through September 30, 2010*

Fiscal Year	No. of Active Registrations	Increase in Active Registrations	No. of Cumulative Complaints	Complaints Received Each Fiscal Year
2003	51,968,777	51,968,777	0	0
2004	64,288,175	12,319,398	579,838	579,838
2005	107,440,316	43,152,141	1,249,312	669,474
2006	132,219,163	24,778,847	2,399,130	1,149,818
2007	145,498,656	13,279,493	3,696,995	1,297,865
2008	172,523,449	27,024,793	5,464,793	1,767,798
2009	191,453,515	18,930,066	7,273,147	1,808,354
2010	201,542,535	10,089,020	8,906,966	1,633,819

<sup>1</sup> Active registration and complaint figures reflect the total number of phone numbers registered and the total number of National Do Not Call Registry complaints submitted to the Commission as of September 30, 2010.



## Fiscal Year 2010 National Do Not Call Registry Complaint Figures by Month and Complaint Type<sup>1</sup>



*Complaint Figures by Month and Complaint Type<sup>1</sup>*

	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10
<b>Total Complaints</b>	150,087	130,854	118,601	120,115	125,557	155,317	135,080	131,844	135,483	136,998	150,424	143,459
<b>Requested Entity to Stop Calling</b>	74,706	65,405	59,806	58,943	63,097	73,159	65,206	64,698	65,087	67,381	70,673	67,242
<b>Recorded Message</b>	66,574	58,161	51,882	52,500	53,683	62,061	55,549	54,424	57,181	59,427	65,416	60,897

<sup>1</sup> Complaint types refer to National Do Not Call Registry complaints in which the consumer responded affirmatively to the questions: "Have you asked this company to stop calling you?" or "Was the call a recorded message?". On September 1, 2009, the National Registry began accepting all complaints regarding calls using a recorded message, regardless of the registration status of the called number.

# Fiscal Year 2010

## National Do Not Call Registry Registration and Complaint Figures by State Population



### Active Registrations

### FY 2010 Complaints

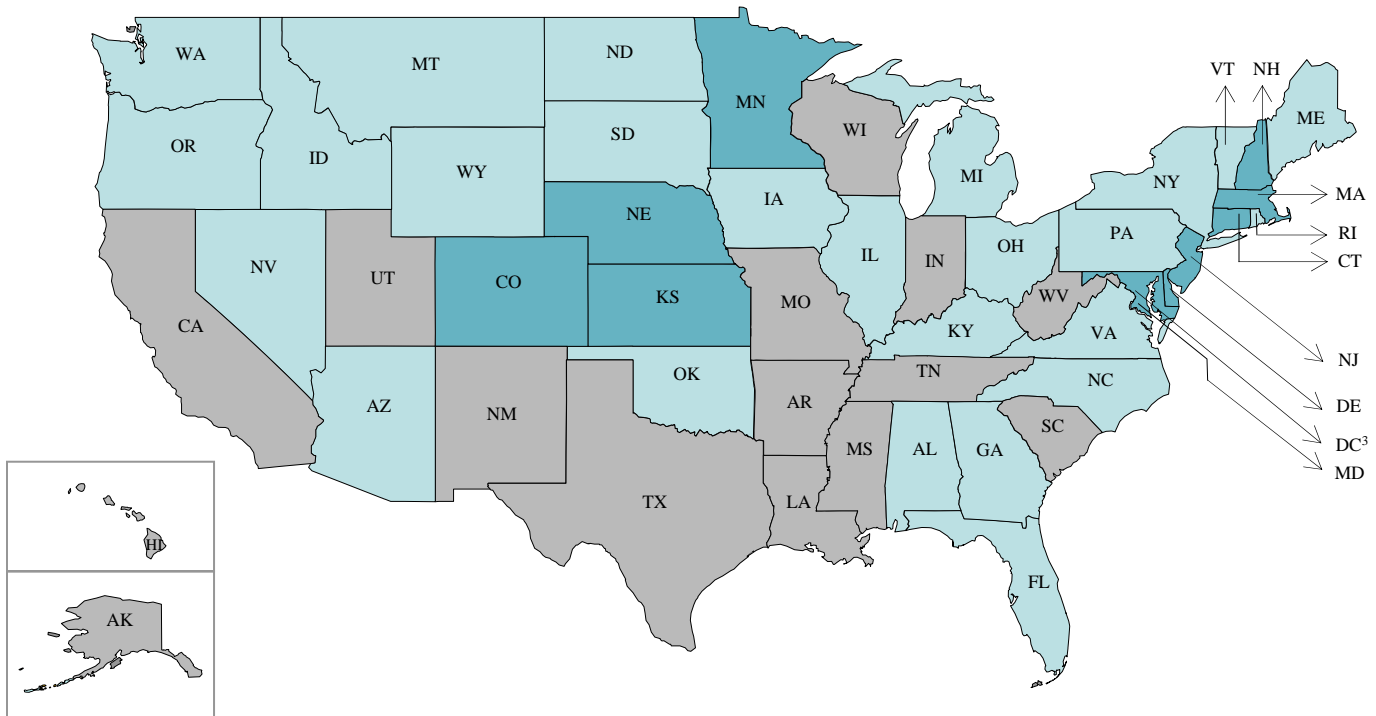
Consumer State	Active Registrations		FY 2010 Complaints	
	Active Registrations <sup>1</sup>	Active Registrations per 100,000 Population <sup>2</sup>	FY 2010 Complaints <sup>3</sup>	FY 2010 Complaints per 100,000 Population <sup>2</sup>
Alabama	2,955,830	62,774	23,691	503
Alaska	298,435	42,727	1,956	280
Arizona	4,201,836	63,705	61,746	936
Arkansas	1,779,254	61,578	11,994	415
California	22,915,349	61,998	224,337	607
Colorado	4,062,884	80,857	31,560	628
Connecticut	2,811,198	79,902	24,743	703
Delaware	666,385	75,287	7,125	805
District of Columbia	529,452	88,292	4,244	708
Florida	13,039,468	70,339	157,061	847
Georgia	6,307,237	64,168	48,495	493
Hawaii	671,474	51,844	5,911	456
Idaho	1,002,432	64,849	9,283	601
Illinois	8,725,970	67,589	84,960	658
Indiana	3,405,865	53,025	14,111	220
Iowa	2,201,559	73,194	12,089	402
Kansas	2,114,754	75,025	10,137	360
Kentucky	2,892,181	67,040	14,338	332
Louisiana	2,454,582	54,642	12,974	289
Maine	934,305	70,872	5,978	453
Maryland	4,235,079	74,306	35,792	628
Massachusetts	5,239,822	79,468	33,914	514
Michigan	7,008,923	70,302	50,867	510
Minnesota	3,884,220	73,757	22,845	434
Mississippi	1,432,706	48,533	6,911	234
Missouri	3,493,218	58,341	14,227	238
Montana	687,626	70,527	6,592	676
Nebraska	1,329,786	74,016	11,414	635
Nevada	1,690,698	63,967	21,608	818
New Hampshire	1,069,101	80,713	9,295	702
New Jersey	6,495,324	74,593	48,683	559
New Mexico	1,247,048	62,052	11,514	573
New York	12,353,516	63,217	91,140	466
North Carolina	5,912,412	63,026	35,972	383
North Dakota	453,257	70,072	1,772	274
Ohio	7,887,644	68,335	59,759	518
Oklahoma	2,346,697	63,647	13,996	380
Oregon	2,582,940	67,516	22,565	590
Pennsylvania	8,882,151	70,467	50,671	402
Rhode Island	743,850	70,627	5,522	524
South Carolina	2,692,727	59,035	20,788	456
South Dakota	557,915	68,676	3,941	485
Tennessee	3,901,106	61,959	26,917	428
Texas	13,654,718	55,099	114,917	464
Utah	1,692,987	60,799	12,381	445
Vermont	421,897	67,855	3,255	524
Virginia	5,604,408	71,099	52,483	666
Washington	4,534,657	68,045	40,011	600
West Virginia	1,027,369	56,456	6,851	376
Wisconsin	3,493,845	61,786	14,103	249
Wyoming	398,393	73,198	3,507	644

<sup>1</sup>“Active Registrations” reflect the total number of phone numbers registered on the National Do Not Call Registry as of September 30, 2010.

<sup>2</sup> Population estimates are based on the 2009 U.S. Census population estimates (Table NST-EST2009-01 – Annual Estimates of the Population for the United States, and Puerto Rico: April 1, 2000 to July 1, 2009).

<sup>3</sup>“FY 2010 Complaints” reflect National Do Not Call Registry complaints received by the Commission during fiscal year 2010.

# State Rankings for National Do Not Call Registry Registrations by State Population



Rank <sup>1</sup>	Consumer State	Active Registrations	Active Registrations per 100,000 Population <sup>2</sup>
1	Colorado	4,062,884	80.857
2	New Hampshire	1,069,101	80.713
3	Connecticut	2,811,198	79.902
4	Massachusetts	5,239,822	79.468
5	Delaware	666,385	75.287
6	Kansas	2,114,754	75.025
7	New Jersey	6,495,324	74.593
8	Maryland	4,235,079	74.306
9	Nebraska	1,329,786	74.016
10	Minnesota	3,884,220	73.757
11	Wyoming	398,393	73.198
12	Iowa	2,201,559	73.194
13	Virginia	5,604,408	71.099
14	Maine	934,305	70.872
15	Rhode Island	743,850	70.627
16	Montana	687,626	70.527
17	Pennsylvania	8,882,151	70.467
18	Florida	13,039,468	70.339
19	Michigan	7,008,923	70.302
20	North Dakota	453,257	70.072
21	South Dakota	557,915	68.676
22	Ohio	7,887,644	68.335
23	Washington	4,534,657	68.045
24	Vermont	421,897	67.855
25	Illinois	8,725,970	67.589

Rank <sup>1</sup>	Consumer State	Active Registrations	Active Registrations per 100,000 Population <sup>2</sup>
26	Oregon	2,582,940	67.516
27	Kentucky	2,892,181	67.040
28	Idaho	1,002,432	64,849
29	Georgia	6,307,237	64,168
30	Nevada	1,690,698	63,967
31	Arizona	4,201,836	63,705
32	Oklahoma	2,346,697	63,647
33	New York	12,353,516	63,217
34	North Carolina	5,912,412	63,026
35	Alabama	2,955,830	62,774
36	New Mexico	1,247,048	62,052
37	California	22,915,349	61,998
38	Tennessee	3,901,106	61,959
39	Wisconsin	3,493,845	61,786
40	Arkansas	1,779,254	61,578
41	Utah	1,692,987	60,799
42	South Carolina	2,692,727	59,035
43	Missouri	3,493,218	58,341
44	West Virginia	1,027,369	56,456
45	Texas	13,654,718	55,099
46	Louisiana	2,454,582	54,642
47	Indiana	3,405,865	53,025
48	Hawaii	671,474	51,844
49	Mississippi	1,432,706	48,533
50	Alaska	298,435	42,727

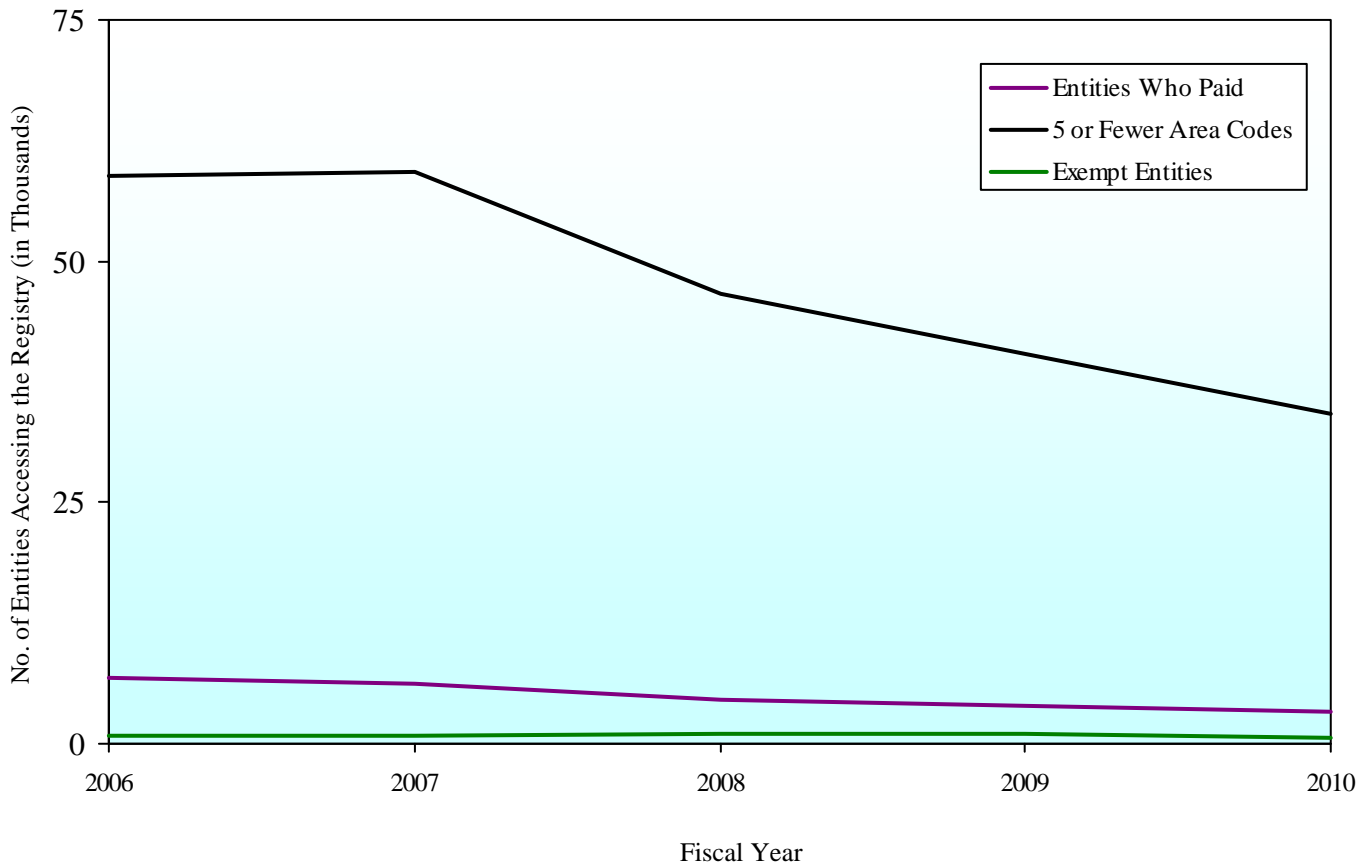
<sup>1</sup> Rankings are based on the “Active Registrations per 100,000 Population.” “Active Registrations” reflect the total number of phone numbers registered on the National Do Not Call Registry as of September 30, 2010.

<sup>2</sup> Population estimates are based on the 2009 U.S. Census population estimates (Table NST-EST2009-01 – Annual Estimates of the Population for the United States, and Puerto Rico: April 1, 2000 to July 1, 2009).

<sup>3</sup> Numbers for the District of Columbia are as follows: Active Registrations = 529,452; and Active Registrations per 100,000 Population = 88,292.



# National Do Not Call Registry Entities Accessing the Registry by Fiscal Year<sup>1</sup>



	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010
<b>Entities Who Paid</b>	6,824	6,242	4,618	3,923	3,383
<b>5 or Fewer Area Codes</b>	58,816	59,337	46,559	40,406	34,206
<b>Exempt Entities</b>	845	801	1,107	1,002	680

<sup>1</sup> “Entities Who Paid” are telemarketers, sellers and other entities who paid fees to access the Registry. “5 or Fewer Area Codes” includes those entities who accessed five or fewer area codes; the first five area codes are provided to entities at no cost. “Exempt Entities” include organizations that engage in outbound telephone calls to consumers that do not involve the sale of goods or services, such as calls to induce charitable contributions, to raise funds for political purposes, or to conduct surveys. “Exempt Entities” also include those who are engaged solely in calls to persons with whom they have an established business relationship or from whom they have obtained express written agreement to call and who do not access the National Registry for any other purpose.



## Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### Alabama

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
205	983,180	62,495	8,611
251	426,350	14,040	2,941
256	938,751	36,254	7,438
334	607,545	20,087	4,113
938	4	0	0

### Alaska

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
907	298,435	9,508	1,839

### Arizona

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
480	1,222,555	126,338	21,699
520	832,433	58,596	12,299
602	978,818	58,991	10,267
623	586,372	60,882	9,382
928	581,658	33,445	6,483

### Arkansas

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
479	512,039	18,840	3,397
501	656,484	24,289	4,881
870	610,731	18,101	3,372



## Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### California

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
209	788,041	31,130	5,770
213	200,685	7,389	1,868
310	1,457,205	86,838	16,120
323	668,789	32,545	7,039
408	1,090,261	53,644	11,909
415	1,019,512	51,392	9,902
424	15,784	463	287
442	68	0	0
510	1,025,180	48,263	9,758
530	855,087	38,137	7,401
559	675,816	25,877	4,575
562	728,769	36,536	8,219
619	1,031,558	43,578	9,045
626	775,472	36,691	8,631
650	714,728	33,991	6,306
657	312	20	20
661	657,398	27,113	5,431
707	939,823	44,343	8,168
714	1,293,161	67,120	16,030
747	198	2	2
760	1,173,731	51,058	10,585
805	1,019,774	45,715	8,888
818	1,192,944	64,659	12,843
831	410,497	17,135	2,876
858	546,462	29,450	6,488
909	1,153,398	39,295	7,794
916	1,194,600	53,383	11,662
925	783,835	40,856	7,358
949	825,164	40,170	8,872
951	677,097	31,011	6,229

### Colorado

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
303	1,849,064	72,416	16,246
719	764,539	25,714	5,541
720	567,885	11,784	2,887
970	881,396	23,828	5,739



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### Connecticut

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
203	1,434,529	57,741	12,772
475	38	0	0
860	1,376,631	51,060	11,335

### Delaware

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
302	666,385	33,693	6,896

### District of Columbia

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
202	529,452	18,004	3,892

### Florida

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
239	689,912	29,759	7,432
305	1,129,128	61,715	13,491
321	593,135	25,924	6,011
352	930,270	47,204	10,596
386	531,394	30,403	8,490
407	1,159,995	60,709	14,008
561	1,053,507	65,430	18,773
727	923,464	42,547	10,804
754	27,239	735	160
772	405,820	22,032	5,479
786	296,413	9,387	2,604
813	960,416	46,768	11,409
850	922,019	32,032	6,774
863	452,270	16,728	4,271
904	983,989	41,878	8,709
941	706,717	32,333	7,976
954	1,273,780	74,262	16,702



## Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### Georgia

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
229	365,534	9,397	1,830
404	1,123,677	32,369	6,932
470	90	0	0
478	364,305	11,504	2,448
678	948,918	29,636	6,159
706	1,124,719	37,059	8,141
762	353	3	3
770	1,845,603	106,135	17,870
912	534,038	16,763	3,533

### Hawaii

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
808	671,474	25,910	5,631

### Idaho

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
208	1,002,432	44,532	8,957

### Illinois

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
217	792,913	27,180	5,584
224	112,488	2,485	1,017
309	653,086	19,530	4,673
312	423,961	15,922	4,086
331	1,801	15	13
618	806,109	25,850	5,397
630	1,251,317	64,042	13,536
708	930,186	43,475	8,695
773	1,110,368	50,580	10,769
779	3,523	29	13
815	1,139,939	51,426	11,815
847	1,500,213	82,937	17,635
872	66	3	3



## Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### Indiana

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
219	458,145	10,063	2,659
260	375,341	5,301	1,793
317	928,185	12,494	3,268
574	351,169	3,948	1,144
765	551,022	6,507	1,788
812	742,003	9,740	2,807

### Iowa

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
319	548,102	16,955	3,282
515	605,155	18,767	3,669
563	351,261	9,544	1,715
641	326,970	7,289	1,326
712	370,071	10,415	1,730

### Kansas

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
316	430,640	11,796	2,433
620	424,862	7,096	1,427
785	595,597	11,786	2,488
913	663,655	16,679	3,405

### Kentucky

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
270	789,805	13,350	4,089
502	894,940	14,798	3,808
606	468,071	7,360	1,858
859	739,365	15,411	4,088



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### Louisiana

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
225	447,980	12,648	2,385
318	547,584	12,373	2,729
337	486,231	10,113	2,426
504	582,745	11,565	2,976
985	390,042	9,511	2,109

### Maine

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
207	934,305	27,595	5,813

### Maryland

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
240	431,415	8,379	2,237
301	1,533,020	87,549	14,150
410	1,628,852	96,514	15,777
443	641,792	8,031	2,246

### Massachusetts

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
339	34,826	435	169
351	847	6	1
413	581,894	15,915	3,501
508	1,500,057	40,784	9,026
617	1,092,684	25,843	6,684
774	173,462	1,234	437
781	858,812	25,288	5,796
857	50,408	869	312
978	946,832	27,498	6,965



## Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### Michigan

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
231	477,093	13,337	2,807
248	1,133,976	47,989	10,957
269	537,313	16,950	3,090
313	648,066	16,103	3,706
517	613,010	17,577	3,480
586	662,032	26,010	5,990
616	680,101	23,021	4,748
734	837,850	31,067	6,609
810	557,565	16,383	3,855
906	205,733	5,744	1,210
947	581	11	9
989	655,603	15,423	3,483

### Minnesota

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
218	536,048	10,604	2,538
320	360,706	6,246	1,601
507	562,491	10,406	2,625
612	741,770	14,266	3,551
651	733,165	21,143	5,025
763	494,114	13,802	3,151
952	455,926	15,903	3,776

### Mississippi

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
228	222,805	6,007	1,247
601	707,884	15,175	3,211
662	497,647	10,972	2,118
769	4,370	52	34





## Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### Missouri

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
314	946,341	12,127	3,407
417	541,966	7,187	1,951
573	587,872	6,333	2,047
636	396,415	7,478	1,896
660	211,031	2,470	707
816	809,593	11,974	3,617

### Montana

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
406	687,626	31,557	6,439

### Nebraska

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
308	263,536	9,228	2,413
402	1,066,250	43,162	8,764

### Nevada

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
702	1,166,348	78,820	14,524
775	524,350	31,447	6,448

### New Hampshire

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
603	1,069,101	42,342	8,996



## Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### New Jersey

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
201	1,101,850	42,477	8,382
551	42,731	525	195
609	1,142,023	34,126	6,549
732	1,363,550	57,675	11,449
848	42,496	311	120
856	704,207	27,760	5,182
862	71,197	909	389
908	898,505	31,654	6,393
973	1,128,765	45,096	8,445

### New Mexico

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
505	1,080,063	58,245	9,321
575	166,985	9,018	1,882

### New York

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
212	684,281	50,669	7,527
315	972,781	28,812	6,293
347	393,965	6,833	2,832
516	1,190,761	35,891	8,770
518	990,014	31,943	7,452
585	768,202	22,588	4,655
607	542,449	16,879	3,776
631	1,021,255	34,668	7,611
646	500,856	7,834	2,472
716	966,992	28,647	5,890
718	1,547,548	75,389	14,683
845	854,487	30,699	7,205
914	788,290	25,332	5,323
917	1,131,635	13,743	4,517



## Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### North Carolina

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
252	591,774	13,873	2,910
336	1,063,675	24,863	5,655
704	1,337,879	39,590	8,629
828	820,541	22,791	4,835
910	830,838	21,120	4,165
919	1,225,397	38,076	8,213
980	42,308	250	106

### North Dakota

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
701	453,257	6,624	1,690

### Ohio

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
216	608,446	18,026	4,550
234	4,984	87	62
330	1,420,161	43,796	9,355
419	1,123,077	32,707	6,830
440	887,985	30,815	6,793
513	1,061,898	40,980	9,400
567	34,237	426	213
614	966,644	38,456	7,591
740	833,838	25,032	6,116
937	946,374	38,321	7,677

### Oklahoma

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
405	982,157	26,909	6,132
580	459,902	8,975	2,101
918	904,638	24,067	5,368



## Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### Oregon

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
458	4	0	0
503	1,468,618	69,397	13,581
541	1,030,288	48,221	7,825
971	84,030	1,344	446

### Pennsylvania

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
215	1,314,984	37,113	8,886
267	344,700	3,966	1,478
412	1,014,276	20,460	5,282
484	339,020	4,176	1,430
570	1,031,751	18,837	4,913
610	1,558,118	46,213	11,401
717	1,312,318	26,996	6,744
724	1,097,668	21,998	5,506
814	869,173	13,871	3,507
878	143	1	1

### Rhode Island

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
401	743,850	26,317	5,316

### South Carolina

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
803	903,498	32,084	6,678
843	936,553	31,026	7,668
864	852,676	26,227	5,713



## Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### South Dakota

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
605	557,915	13,791	3,732

### Tennessee

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
423	847,406	23,531	6,079
615	1,011,026	29,780	7,140
731	296,331	5,696	1,291
865	621,018	18,523	4,606
901	632,701	15,511	3,835
931	492,624	11,956	3,125

### Texas

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
210	974,141	42,359	9,443
214	1,194,462	35,415	8,773
254	452,400	14,652	3,203
281	1,336,309	73,017	14,981
325	257,837	8,067	1,794
361	358,811	11,516	2,437
409	343,970	10,771	2,151
430	663	6	4
432	211,789	5,354	1,099
469	270,051	7,946	1,911
512	1,124,878	59,220	12,269
682	66,838	1,617	518
713	977,330	37,368	8,214
806	457,365	12,978	2,683
817	1,275,394	58,189	10,679
830	297,489	9,921	2,108
832	621,461	9,444	3,120
903	794,200	22,910	4,041
915	302,293	11,416	2,314
936	310,807	9,770	1,738
940	330,977	10,593	2,230
956	321,957	9,637	1,753
972	1,079,690	63,849	13,044
979	293,606	8,309	1,544



## Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### Utah

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
385	179	1	1
435	380,913	13,494	2,172
801	1,311,895	50,830	9,789

### Vermont

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
802	421,897	17,171	3,146

### Virginia

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
276	249,897	9,412	1,727
434	410,732	17,219	3,065
540	1,045,170	45,109	8,036
571	231,268	5,838	1,940
703	1,521,644	101,434	17,773
757	1,197,689	56,042	9,728
804	948,008	39,578	8,246

### Washington

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
206	921,642	39,748	8,003
253	682,306	31,546	6,185
360	1,281,611	53,939	11,611
425	798,597	34,343	6,878
509	850,501	28,046	5,924



## Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

### West Virginia

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
304	1,027,327	31,263	6,609
681	42	1	1

### Wisconsin

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
262	657,855	12,170	3,096
414	604,265	8,892	2,545
534	3	0	0
608	741,056	10,753	2,892
715	673,605	7,736	2,088
920	817,061	10,864	2,938

### Wyoming

Area Code	Active Registrations as of Sept. 30, 2010	FY 2006 through FY 2010 Complaints	FY 2010 Complaints
307	398,393	17,519	3,381

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