

National Do Not Call Registry

Data Book
FY 2015



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INTRODUCTION

The National Do Not Call Registry (Registry) provides consumers with an easy and efficient way to register their preference not to receive most telemarketing sales calls.

The Registry has continued to grow since its inception in the summer of 2003. As of September 30, 2015, there were 222 million active registrations.¹ Consumers can register their phone number(s) on the Registry by either calling a toll-free number (888-382-1222) from the telephone number(s) they wish to register or using the do-not-call website (<https://www.donotcall.gov>). The do-not-call rules require telemarketers and sellers to remove the numbers on the Registry from their call lists at least every 31 days. Telemarketers can access the Registry through a website (<https://telemarketing.donotcall.gov>) dedicated to that purpose.

Consumers notify law enforcement of violations of the do-not-call rules by submitting complaints to the Federal Trade Commission (FTC) via either the toll-free number or the website. Law enforcement officials can then review these complaints, as well as consumer registration information and telemarketer access information, through the Consumer Sentinel Network (CSN), a secure Internet website maintained by the FTC. For more information about CSN, please visit www.FTC.gov/sentinel. Law enforcement personnel may join CSN at <https://register.consumersentinel.gov>.

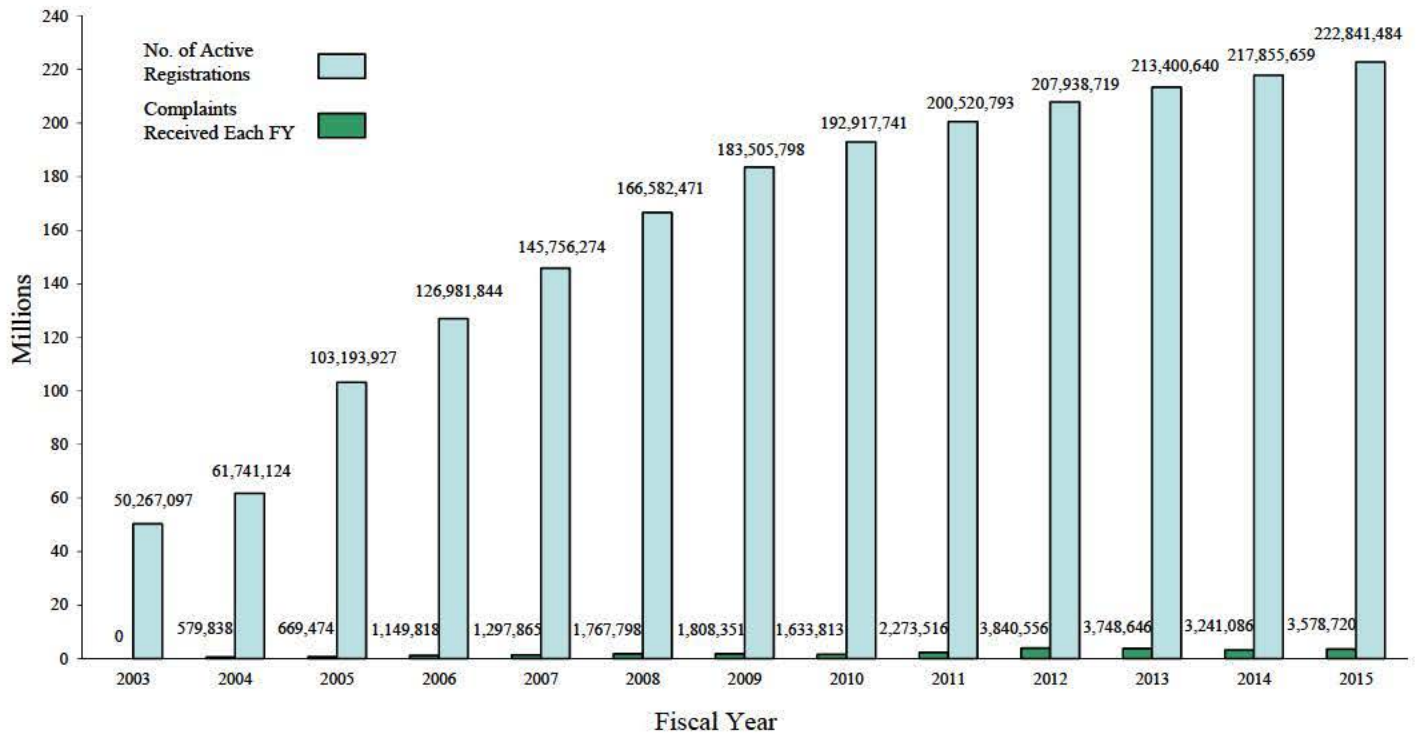
The *National Do Not Call Registry Data Book* contains statistical data regarding the registrations on the Registry, the subscriptions of entities (e.g., telemarketers and sellers) accessing phone numbers on the Registry, and the complaints consumers submit to the FTC about companies allegedly violating the do-not-call rules.

The *National Do Not Call Registry Data Book* for Fiscal Year 2015 is based on unverified complaints reported by consumers. This report is not based on a consumer survey.

¹For the purposes of this report, “active registrations” are those registrations consumers have placed on the Registry and have not been subsequently deleted by the consumer or removed by the FTC because the number was disconnected and reassigned. If a telemarketer downloaded the Registry on the reported day, this is the number of registrations that would have appeared. Previously, the reported number included every number a consumer had placed on the Registry regardless of its current deletion or re-registration status.



National Do Not Call Registry Active Registration and Complaint Figures¹



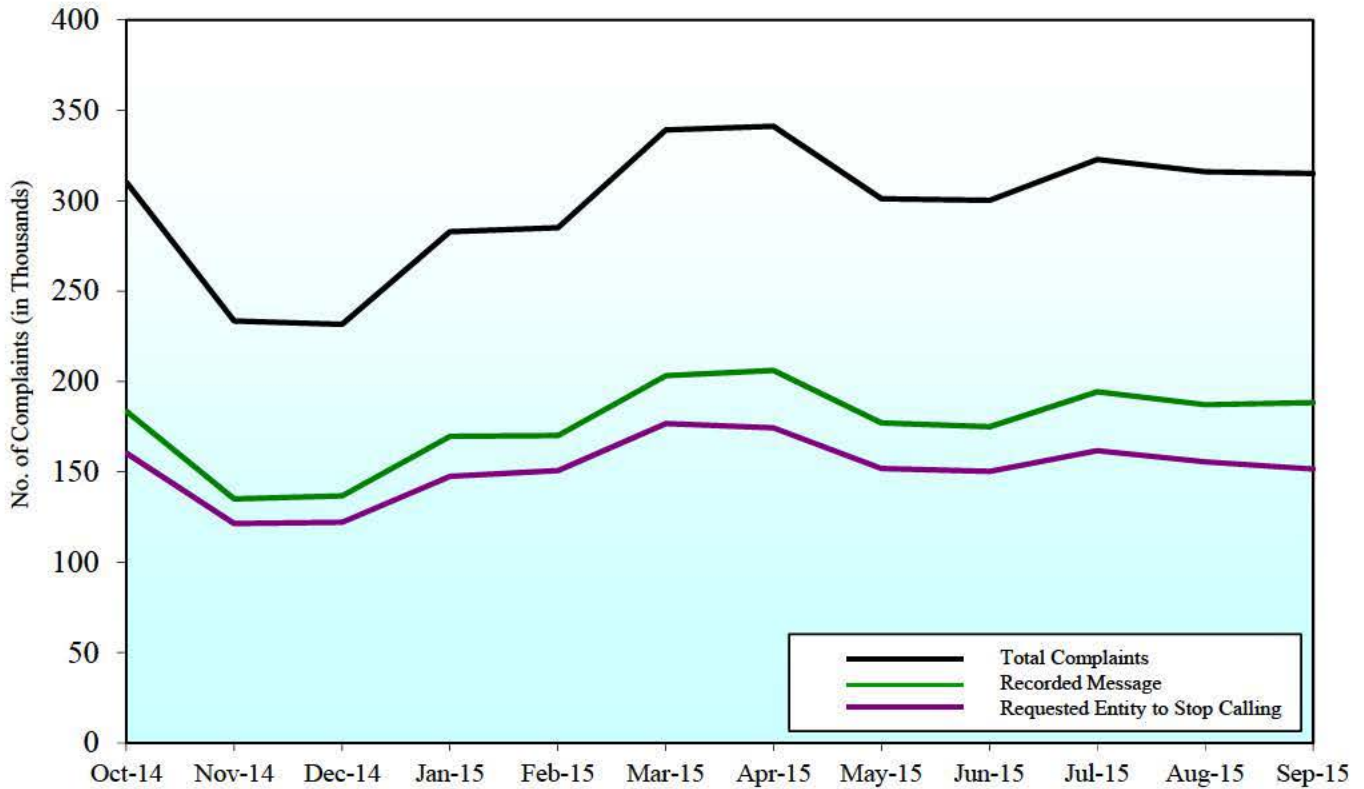
Active Registration and Complaint Figures¹ *June 27, 2003 through September 30, 2015*

Fiscal Year	No. of Active Registrations	Increase in Active Registrations	No. of Cumulative Complaints	Complaints Received Each Fiscal Year
2003	50,267,097	50,267,097	0	0
2004	61,741,124	11,474,027	579,838	579,838
2005	103,193,927	41,452,803	1,249,312	669,474
2006	126,981,844	23,787,917	2,399,130	1,149,818
2007	145,756,274	18,774,430	3,696,995	1,297,865
2008	166,582,471	20,826,197	5,464,793	1,767,798
2009	183,505,798	16,923,327	7,273,144	1,808,351
2010	192,917,741	9,411,943	8,906,957	1,633,813
2011	200,520,793	7,603,052	11,180,473	2,273,516
2012	207,938,719	7,417,926	15,021,029	3,840,556
2013	213,400,640	5,461,921	18,769,675	3,748,646
2014	217,855,659	4,455,019	22,010,761	3,241,086
2015	222,841,484	4,985,825	25,589,481	3,578,720

¹ Active registration and complaint figures reflect the total number of phone numbers registered and the total number of National Do Not Call Registry complaints submitted to the FTC as of September 30, 2015.



Fiscal Year 2015 National Do Not Call Registry Complaint Figures by Month and Complaint Type¹



Complaint Figures by Month and Complaint Type¹

	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15
Total Complaints	310,339	233,411	231,543	282,833	285,063	339,126	341,163	301,065	300,195	322,865	316,044	315,073
Recorded Message	183,591	135,027	136,694	169,592	170,046	203,169	206,054	177,082	174,890	194,336	187,173	188,320
Requested Entity to Stop Calling	160,428	121,374	122,120	147,479	150,665	176,711	174,283	151,842	150,216	161,702	155,551	151,526

¹ Complaint types refer to National Do Not Call Registry complaints in which the consumer responded affirmatively to the questions: “Have you asked this company to stop calling you?” or “Was the call a recorded message?”. On September 1, 2009, the National Registry began accepting all complaints regarding calls using a recorded message, regardless of the registration status of the called number.

Fiscal Year 2015

National Do Not Call Registry Registration and Complaint Figures by State Population



Active Registrations

FY 2015 Complaints

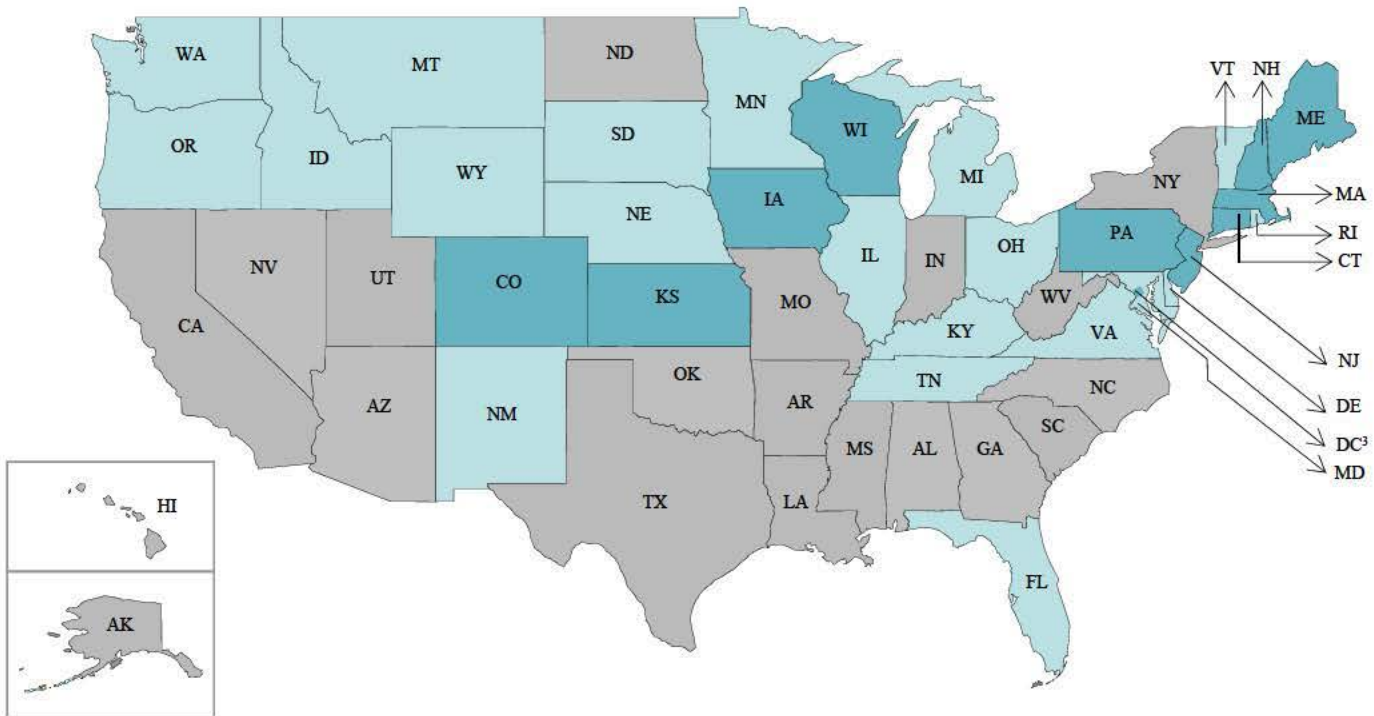
Consumer State	Active Registrations ¹	Active Registrations per 100,000 Population ²	FY 2015 Complaints ³	FY 2015 Complaints per 100,000 Population ²
Alabama	3,283,842	67,717	46,264	954
Alaska	358,716	48,690	2,035	276
Arizona	4,464,376	66,321	93,787	1,393
Arkansas	1,957,045	65,974	29,331	989
California	25,201,180	64,947	543,477	1,401
Colorado	4,341,567	81,062	77,069	1,439
Connecticut	3,087,422	85,841	52,710	1,466
Delaware	725,325	77,524	14,426	1,542
District of Columbia	593,057	90,008	8,760	1,330
Florida	14,191,227	71,337	244,717	1,230
Georgia	6,869,990	68,038	99,102	981
Hawaii	760,824	53,596	8,417	593
Idaho	1,129,590	69,111	20,251	1,239
Illinois	9,707,760	75,367	181,890	1,412
Indiana	3,944,861	59,799	30,984	470
Iowa	2,427,757	78,135	27,546	887
Kansas	2,295,049	79,030	27,242	938
Kentucky	3,230,323	73,193	32,621	739
Louisiana	2,729,396	58,701	30,867	664
Maine	1,050,374	78,970	11,346	853
Maryland	4,543,895	76,031	91,679	1,534
Massachusetts	5,643,946	83,671	99,215	1,471
Michigan	7,699,127	77,691	114,024	1,151
Minnesota	4,208,768	77,124	50,356	923
Mississippi	1,574,141	52,575	19,769	660
Missouri	3,920,400	64,655	36,187	597
Montana	767,960	75,027	9,892	966
Nebraska	1,448,706	76,997	17,261	917
Nevada	1,893,287	66,686	41,601	1,465
New Hampshire	1,183,553	89,203	17,085	1,288
New Jersey	7,086,459	79,283	141,944	1,588
New Mexico	1,512,415	72,518	24,089	1,155
New York	13,622,666	68,989	247,164	1,252
North Carolina	6,594,478	66,316	89,467	900
North Dakota	506,783	68,532	3,044	412
Ohio	8,818,031	76,056	125,108	1,079
Oklahoma	2,587,322	66,717	33,127	854
Oregon	2,883,597	72,630	50,614	1,275
Pennsylvania	9,934,851	77,694	138,079	1,080
Rhode Island	791,228	74,986	12,250	1,161
South Carolina	2,955,560	61,160	40,601	840
South Dakota	615,857	72,184	6,559	769
Tennessee	4,518,402	68,990	64,524	985
Texas	14,951,105	55,463	225,190	835
Utah	1,861,025	63,238	26,700	907
Vermont	480,480	76,685	5,884	939
Virginia	5,990,170	71,943	107,944	1,296
Washington	5,019,456	71,082	86,986	1,232
West Virginia	1,198,211	64,757	14,874	804
Wisconsin	4,476,128	77,743	41,326	718
Wyoming	444,075	76,020	6,996	1,198

¹ “Active Registrations” reflect the total number of phone numbers registered on the National Do Not Call Registry as of September 30, 2015.

² Population estimates are based on the 2014 U.S. Census population estimates (Table NST-EST2014-01 – Annual Estimates of the Population for the United States, Regions, States, and Puerto Rico: April 1, 2010 to July 1, 2014).

³ “FY 2015 Complaints” reflect National Do Not Call Registry complaints received by the Commission during fiscal year 2015.

State Rankings for National Do Not Call Registry Registrations by State Population



Rank ¹	Consumer State	Active Registrations	Active Registrations per 100,000 Population ²
1	New Hampshire	1,183,553	89,203
2	Connecticut	3,087,422	85,841
3	Massachusetts	5,643,946	83,671
4	Colorado	4,341,567	81,062
5	New Jersey	7,086,459	79,283
6	Kansas	2,295,049	79,030
7	Maine	1,050,374	78,970
8	Iowa	2,427,757	78,135
9	Wisconsin	4,476,128	77,743
10	Pennsylvania	9,934,851	77,694
11	Michigan	7,699,127	77,691
12	Delaware	725,325	77,524
13	Minnesota	4,208,768	77,124
14	Nebraska	1,448,706	76,997
15	Vermont	480,480	76,685
16	Ohio	8,818,031	76,056
17	Maryland	4,543,895	76,031
18	Wyoming	444,075	76,020
19	Illinois	9,707,760	75,367
20	Montana	767,960	75,027
21	Rhode Island	791,228	74,986
22	Kentucky	3,230,323	73,193
23	Oregon	2,883,597	72,630
24	New Mexico	1,512,415	72,518
25	South Dakota	615,857	72,184

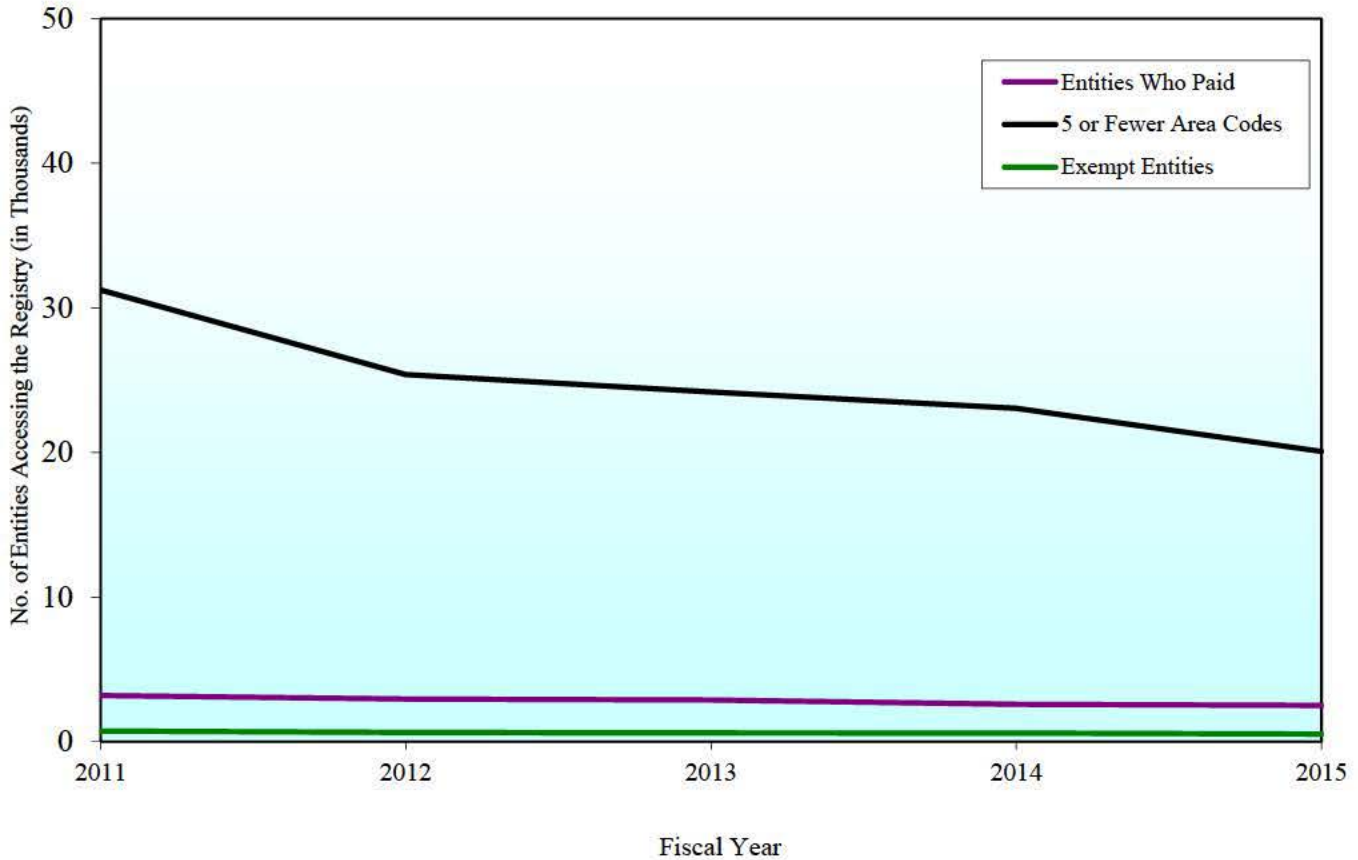
Rank ¹	Consumer State	Active Registrations	Active Registrations per 100,000 Population ²
26	Virginia	5,990,170	71,943
27	Florida	14,191,227	71,337
28	Washington	5,019,456	71,082
29	Idaho	1,129,590	69,111
30	Tennessee	4,518,402	68,990
31	New York	13,622,666	68,989
32	North Dakota	506,783	68,532
33	Georgia	6,869,990	68,038
34	Alabama	3,283,842	67,717
35	Oklahoma	2,587,322	66,717
36	Nevada	1,893,287	66,686
37	Arizona	4,464,376	66,321
38	North Carolina	6,594,478	66,316
39	Arkansas	1,957,045	65,974
40	California	25,201,180	64,947
41	West Virginia	1,198,211	64,757
42	Missouri	3,920,400	64,655
43	Utah	1,861,025	63,238
44	South Carolina	2,955,560	61,160
45	Indiana	3,944,861	59,799
46	Louisiana	2,729,396	58,701
47	Texas	14,951,105	55,463
48	Hawaii	760,824	53,596
49	Mississippi	1,574,141	52,575
50	Alaska	358,716	48,690

¹ Rankings are based on the “Active Registrations per 100,000 Population.” “Active Registrations” reflect the total number of phone numbers registered on the National Do Not Call Registry as of September 30, 2015.

² Population estimates are based on the 2014 U.S. Census population estimates (Table NST-EST2014-01 – Annual Estimates of the Population for the United States, Regions, States, and Puerto Rico: April 1, 2010 to July 1, 2014).

³ Numbers for the District of Columbia are as follows: Active Registrations = 593,057; and Active Registrations per 100,000 Population = 90,008.

National Do Not Call Registry Entities Accessing the Registry by Fiscal Year¹



	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015
Entities Who Paid	3,192	2,949	2,877	2,582	2,504
5 or Fewer Area Codes	31,240	25,389	24,182	23,049	20,075
Exempt Entities	728	631	598	585	521

¹ “Entities Who Paid” are telemarketers, sellers and other entities who paid fees to access the Registry. “5 or Fewer Area Codes” includes those entities who accessed five or fewer area codes; the first five area codes are provided to entities at no cost. “Exempt Entities” include organizations that engage in outbound telephone calls to consumers that do not involve the sale of goods or services, such as calls to induce charitable contributions, to raise funds for political purposes, or to conduct surveys. “Exempt Entities” also include those who are engaged solely in calls to persons with whom they have an established business relationship or from whom they have obtained express written agreement to call and who do not access the National Registry for any other purpose.



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Alabama

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
205	1,083,650	111,914	15,101
251	475,514	30,824	5,654
256	1,058,825	81,908	16,026
334	665,567	42,964	8,087
938	286	45	3

Alaska

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
907	358,716	9,548	1,666

Arizona

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
480	1,309,864	154,855	28,565
520	891,824	100,105	18,408
602	1,023,938	89,073	16,589
623	600,524	81,337	14,602
928	638,226	49,758	10,610

Arkansas

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
479	570,843	40,090	9,919
501	713,065	53,918	10,360
870	673,137	33,545	7,833



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California

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
209	886,975	65,077	15,521
213	231,707	18,298	3,974
310	1,576,737	166,604	36,305
323	731,012	57,653	12,501
408	1,197,148	108,390	25,361
415	1,112,774	105,909	26,646
424	37,496	4,234	816
442	1,636	85	40
510	1,116,315	100,567	22,193
530	953,273	74,277	16,592
559	765,038	45,235	11,134
562	804,568	78,215	17,962
619	1,127,013	78,599	19,753
626	858,918	79,884	17,295
628	40	7	7
650	780,135	90,984	25,001
657	3,579	682	145
661	729,312	65,689	15,557
669	702	89	70
707	1,039,909	88,503	18,382
714	1,420,604	159,191	34,039
747	1,888	253	93
760	1,302,204	100,373	24,538
805	1,131,990	108,761	22,523
818	1,304,535	139,926	45,567
831	452,114	32,350	8,165
858	598,474	54,712	13,247
909	1,005,213	93,208	20,021
916	1,338,606	106,160	22,855
925	858,197	84,553	19,360
949	906,471	84,678	17,959
951	926,597	83,191	20,648

Colorado

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
303	1,895,226	200,798	41,979
719	823,793	58,678	10,769
720	678,854	32,710	7,338
970	943,694	55,839	13,643



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Connecticut

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
203	1,577,414	133,331	25,974
475	1,930	84	29
860	1,507,985	114,946	25,424
959	93	2	1

Delaware

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
302	725,325	63,909	13,741

District of Columbia

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
202	593,057	36,920	7,513

Florida

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
239	734,247	62,618	13,717
305	1,189,019	87,628	17,847
321	648,651	62,720	12,578
352	1,018,668	91,279	20,984
386	588,348	48,186	10,973
407	1,256,032	96,926	19,023
561	1,130,698	84,430	15,490
727	1,018,425	82,515	17,891
754	36,756	2,471	453
772	440,359	32,916	6,048
786	377,692	36,182	9,315
813	1,058,663	80,979	16,976
850	1,015,711	54,744	14,955
863	487,732	30,051	6,227
904	1,070,642	75,921	18,666
941	765,592	64,111	14,601
954	1,353,992	96,346	17,614



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Georgia

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
229	399,493	19,316	4,336
404	1,251,032	75,265	17,276
470	11,209	679	388
478	401,870	27,707	5,179
678	1,067,391	58,455	12,395
706	1,235,159	75,113	15,989
762	3,403	170	41
770	1,916,681	181,561	34,401
912	583,752	26,533	5,283

Hawaii

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
808	760,824	36,431	7,751

Idaho

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
208	1,129,590	84,160	19,403

Illinois

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
217	896,420	68,713	13,490
224	166,720	9,453	2,191
309	733,790	59,586	11,507
312	500,492	47,019	8,394
331	10,569	976	189
618	908,124	64,994	11,784
630	1,381,226	142,875	25,668
708	1,022,245	103,247	23,528
773	1,193,501	104,147	21,399
779	12,292	607	232
815	1,273,718	106,465	22,806
847	1,605,890	187,015	37,278
872	2,773	191	62



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Indiana

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
219	524,107	30,157	6,453
260	440,851	14,545	3,267
317	1,056,124	33,808	6,931
574	411,916	11,709	2,576
765	647,446	18,530	4,041
812	864,385	25,497	5,985
930	32	6	6

Iowa

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
319	608,510	37,185	8,362
515	659,057	39,373	8,137
563	389,632	18,384	4,264
641	360,227	13,457	2,610
712	410,331	16,229	3,266

Kansas

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
316	476,492	34,578	6,988
620	467,769	16,531	3,232
785	647,087	27,904	6,096
913	703,701	42,497	9,799

Kentucky

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
270	899,862	47,961	9,079
364	22	0	0
502	987,604	58,548	9,996
606	528,513	18,262	3,695
859	814,322	46,568	8,752



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Louisiana

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
225	495,705	39,093	5,098
318	622,797	40,767	6,671
337	546,021	31,464	5,311
504	630,368	44,764	8,071
985	434,505	28,992	4,859

Maine

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
207	1,050,374	53,212	10,908

Maryland

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
240	514,293	21,914	4,935
301	1,585,721	174,407	38,627
410	1,663,923	160,420	38,794
443	779,641	25,863	5,936
667	317	26	8

Massachusetts

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
339	44,702	1,875	528
351	2,143	37	26
413	633,367	44,183	14,049
508	1,576,906	109,862	27,525
617	1,169,145	69,899	16,522
774	224,955	5,968	1,940
781	901,779	65,001	17,227
857	68,256	3,219	878
978	1,022,693	72,674	17,965



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Michigan

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
231	527,855	31,148	5,997
248	1,243,900	113,477	23,080
269	586,371	39,241	9,673
313	699,276	44,604	8,476
517	670,092	39,830	9,375
586	726,026	55,905	11,397
616	747,801	55,268	10,978
734	917,924	64,383	13,780
810	618,840	39,256	8,967
906	234,014	11,791	2,381
947	900	115	24
989	726,128	35,774	7,977

Minnesota

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
218	599,264	26,832	5,745
320	396,949	17,779	3,688
507	609,436	27,196	5,546
612	820,642	38,426	8,437
651	777,414	48,177	10,223
763	521,305	36,825	8,437
952	483,758	33,685	7,032

Mississippi

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
228	246,849	15,119	2,929
601	775,600	42,120	9,429
662	542,944	22,107	6,055
769	8,748	332	111



Appendix:

National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Missouri

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
314	1,046,325	55,943	10,685
417	621,939	26,393	6,136
573	668,748	20,072	4,392
636	443,097	26,143	4,492
660	247,117	6,409	1,418
816	893,174	35,002	7,270

Montana

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
406	767,960	44,235	9,509

Nebraska

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
308	285,246	12,269	2,846
402	1,163,305	69,627	13,813
531	155	15	3

Nevada

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
702	1,304,905	117,570	27,139
725	446	33	30
775	587,936	47,101	12,435

New Hampshire

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
603	1,183,553	79,546	16,158



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

New Jersey

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
201	1,204,696	113,378	24,997
551	52,109	2,354	500
609	1,246,717	114,478	23,585
732	1,476,785	138,347	31,210
848	51,448	1,848	482
856	758,070	70,370	14,870
862	94,803	3,388	812
908	989,537	92,558	19,574
973	1,212,294	100,556	22,511

New Mexico

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
505	1,107,252	74,020	17,076
575	405,163	18,643	6,010

New York

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
212	701,612	100,143	19,191
315	1,081,242	73,950	19,438
347	539,103	26,861	5,861
516	1,297,974	99,593	24,792
518	1,101,061	85,456	22,567
585	873,622	67,687	15,546
607	609,908	47,173	10,151
631	1,124,012	85,342	24,113
646	584,061	21,823	5,507
716	1,068,374	76,949	17,439
718	1,552,148	135,306	30,562
845	946,219	74,701	18,312
914	853,722	80,219	16,117
917	1,281,737	47,407	12,144
929	7,871	203	134



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

North Carolina

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
252	649,071	32,431	6,893
336	1,199,994	70,985	13,696
704	1,470,171	96,402	21,693
828	922,793	57,716	12,673
910	917,414	42,904	9,947
919	1,363,901	92,963	19,612
980	69,577	2,634	798
984	1,557	33	24

North Dakota

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
701	506,783	16,598	2,733

Ohio

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
216	673,179	58,855	10,122
220	28	3	3
234	15,506	2,383	357
330	1,585,894	133,595	23,974
419	1,224,035	72,896	15,183
440	987,862	83,437	15,599
513	1,180,274	100,610	17,592
567	59,423	1,845	542
614	1,076,585	87,534	14,619
740	949,313	50,369	10,497
937	1,065,932	74,413	14,425

Oklahoma

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
405	1,066,934	61,521	14,074
539	572	35	15
580	511,272	19,890	5,106
918	1,008,544	54,792	12,688



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Oregon

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
458	445	722	117
503	1,612,415	139,880	27,997
541	1,157,099	89,500	18,843
971	113,638	10,080	1,201

Pennsylvania

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
215	1,399,015	122,346	24,708
267	433,520	18,008	3,858
272	95	6	2
412	1,107,735	65,022	12,053
484	430,376	16,986	3,783
570	1,180,611	61,699	16,163
610	1,650,244	138,527	27,913
717	1,491,577	83,026	18,037
724	1,241,046	64,984	14,984
814	1,000,455	46,597	12,385
878	177	15	7

Rhode Island

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
401	791,228	61,716	11,806

South Carolina

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
803	996,936	65,363	13,544
843	1,032,615	60,477	11,564
864	926,009	61,247	13,132



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

South Dakota

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
605	615,857	27,922	6,125

Tennessee

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
423	987,883	67,336	13,635
615	1,174,708	88,779	16,794
629	35	4	4
731	344,645	20,350	4,003
865	713,422	52,598	10,836
901	712,780	53,103	10,265
931	584,929	34,939	6,570

Texas

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
210	1,074,681	85,469	16,712
214	1,308,777	96,590	17,878
254	500,145	32,426	7,123
281	1,391,718	127,694	23,548
325	286,055	19,374	4,206
346	450	15	13
361	392,957	18,073	4,616
409	377,897	19,107	4,642
430	1,344	31	14
432	233,628	9,888	2,352
469	330,849	20,559	3,385
512	1,240,988	118,921	23,984
682	92,274	4,707	971
713	1,043,574	73,835	12,828
737	805	47	36
806	507,167	27,131	6,737
817	1,371,262	119,837	24,665
830	329,807	15,841	4,130
832	753,125	29,204	7,180
903	886,281	50,263	12,620
915	312,125	18,431	4,397
936	352,708	15,918	3,865
940	366,237	19,675	4,447
956	348,885	12,296	2,621
972	1,123,807	105,507	22,152
979	323,559	13,996	3,407



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Utah

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
385	9,631	1,066	255
435	421,153	23,915	5,195
801	1,430,241	96,886	20,008

Vermont

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
802	480,480	27,682	5,569

Virginia

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
276	278,034	13,322	3,238
434	441,872	24,452	5,851
540	1,138,277	74,993	17,001
571	286,413	16,075	3,695
703	1,575,060	178,217	41,216
757	1,263,231	79,941	17,589
804	1,007,283	65,067	14,470

Washington

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
206	1,019,089	103,980	19,351
253	742,170	66,700	11,440
360	1,419,324	114,581	23,088
425	889,470	79,204	16,801
509	949,403	53,378	12,271



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

West Virginia

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
304	1,195,119	70,746	14,251
681	3,092	82	27

Wisconsin

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
262	828,653	43,851	10,018
414	754,912	30,357	6,890
534	56	7	0
608	970,191	34,443	8,945
715	877,257	22,863	6,258
920	1,045,059	31,014	7,811

Wyoming

Area Code	Active Registrations as of Sept. 30, 2015	FY 2011 through FY 2015 Complaints	FY 2015 Complaints
307	444,075	30,727	6,671



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