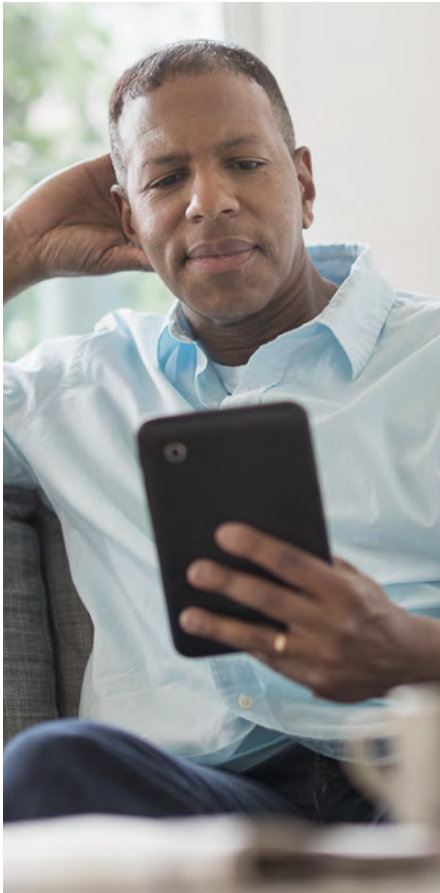


# COVID-19: AT&T'S RESPONSE



## Keeping Customers Connected

Consistent with FCC Chairman Pai's "Keep Americans Connected Pledge," AT&T will continue to support our customers. Through June 30, 2020, for residential or small business customers who notify us that they are unable to pay their bills due to disruptions caused by the coronavirus pandemic, we will:

- Not terminate any postpaid wireless, home phone or broadband residential or small business account. To learn about scheduling a payment arrangement, [click here](#).
- Waive any late payment fees for postpaid wireless, home phone or broadband residential or small business, U-verse TV or DIRECTV customer.
- Waive domestic postpaid wireless plan overage charges for data, voice or text for residential or small business wireless customers.
- Keep our public Wi-Fi hotspots open for anyone who needs them.

Have your user ID and password ready and [click here](#) to submit a waiver request.



## Internet Access for Limited Income Households

AT&T has expanded its [Access from AT&T](#) initiative to the National School Lunch Program and Head Start; new Access from AT&T customers will receive two months of free service.

Visit [att.com/access](http://att.com/access) for more info.



## AT&T to Support Nurses and Physicians with Three Months of Free Service on FirstNet Network

AT&T [announced](#) three months of free wireless service for frontline nurses and physicians nationwide on the FirstNet® network – built with AT&T in a public-private partnership with the First Responder Network Authority (FirstNet Authority).

Visit [FirstNet.com](http://FirstNet.com) to learn more.

Visit AT&T's dedicated [COVID-19 website](#) for additional details and the latest updates.