

**Congress of the United States**  
**House of Representatives**

COMMITTEE ON OVERSIGHT AND REFORM

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**MEMORANDUM**

**September 13, 2022**

**To: Members of the Subcommittee on Government Operations**

**Fr: Subcommittee Staff**

**Re: Hearing on “Project Federal Information Technology: Make IT Work”**

**On Friday, September 16, 2022, at 9:00 a.m. ET in room 2154 of the Rayburn House Office Building and on the Zoom video platform,** the Subcommittee on Government Operations will hold a hybrid hearing to examine the Federal Chief Information Officer’s (FCIO) Information Technology Operating Plan (ITOP). This plan was requested in the 2022 Consolidated Appropriations Act and fulfills Congress’ request to provide a strategy to “maximize the impact” of funds provided to several programs created to improve customer experience and service delivery.<sup>1</sup> The Subcommittee seeks to discuss the ITOP and the FCIO’s perspective on the future of federal information technology (IT).<sup>2</sup>

**I. BACKGROUND**

This hearing will provide the Subcommittee with an update on the Administration’s IT modernization strategy and other IT initiatives from the FCIO. This hearing continues the Subcommittee’s work, including recent hearings on the Federal IT Acquisition Reform Act and Technology Modernization Fund, to help government implement IT lessons learned from the coronavirus pandemic. These lessons have already provided immense value, transforming the government into a more forward-looking enterprise. In previous hearings and briefings, the Subcommittee gleaned insights from private stakeholders, federal agency CIOs, and academic experts. This hearing will incorporate additional insights from the FCIO, which is responsible for promoting innovative IT uses and overseeing federal technology spending across government.

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<sup>1</sup> Pub. L. No. 117-103; *The White House, Information Technology Operating Plan* (June 2022) (online at [www.cio.gov/assets/files/Federal-IT-Operating-Plan-June-2022.pdf](http://www.cio.gov/assets/files/Federal-IT-Operating-Plan-June-2022.pdf)).

<sup>2</sup> *The White House, Information Technology Operating Plan* (June 2022) (online at [www.cio.gov/assets/files/Federal-IT-Operating-Plan-June-2022.pdf](http://www.cio.gov/assets/files/Federal-IT-Operating-Plan-June-2022.pdf)).

## II. FCIO INFORMATION TECHNOLOGY OPERATING PLAN

The FCIO published the ITOP in June 2022. The FCIO has described the ITOP as a roadmap for federal agencies that centers around the American people, and ensures government “understands who they are, what they need, and how best to deliver services to them efficiently, effectively, and equitably, with accessibility and respect.”<sup>3</sup> In order to direct funds to their “highest use,” and ensure interagency coordination, the plan enumerates four key priorities:

- *Cybersecurity*: ensuring every department and agency is increasing the safety and security of public services;
- *IT Modernization*: adopting modern technologies, employing methods of continuous improvement, and scaling them across government to make government run more effectively and improve the delivery of trusted services;
- *Digital-First Customer Experience*: using design and technology to deliver an exceptional customer experience for the American public that is on par with today’s customer expectations; and
- *Data as a Strategic Asset*: driving key insights into the decision-making process by harnessing accurate, available, and actionable data.<sup>4</sup>

At this hearing, the Subcommittee will explore the Biden Administration’s progress toward these goals to better understand our government’s IT modernization needs.

## III. WITNESS

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Office of Management and Budget

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<sup>3</sup> *Id.*

<sup>4</sup> *Id.*