



Claimant

Guide for Reemployment Assistance Payment Method Options

Payments for Florida Reemployment Assistance benefits can be made through a direct deposit to your bank account, or through a Way2Go debit card. You will be asked to choose your payment method during the claim filing process. After you have filed, you also have the option to change your preferred payment method.

- 1- Please [click here](#) to access the CONNECT homepage.
- 2- Read the Claimant Warning Notice and select “I acknowledge I have read the above.”

The screenshot shows the CONNECT website interface. At the top left is the CONNECT logo (FLORIDA DEPARTMENT of ECONOMIC OPPORTUNITY). At the top center is the DEET logo (FLORIDA DEPARTMENT of ECONOMIC OPPORTUNITY). At the top right is the date "Tuesday June 8 2021" and links for "Print Preview", "English", "Español", and "Kreyol". Below the logos is a "Logon" button and a note "* Indicates Required Field". The main content area has a blue header for "Translation Services" with links in multiple languages. Below that is a "Warning Notice" section with the following text:

CLAIMANT WARNING NOTICE
2-28-14

****WARNING****

This is a State of Florida computer system owned and operated by the Florida Department of Economic Opportunity (Department) and is for authorized use only. There is no right of privacy in this system and use of this system constitutes consent to monitoring, interception, recording, reading, copying, or capturing of all activities by authorized State of Florida public officials or their authorized agents. Information in this system is confidential and protected pursuant to section 42 U.S.C. subsection 653(j)(8)(C) (ii) and section 443.1715(1), Florida Statutes, and is confidential and exempt from section 119.07(1), Florida Statutes and section 24(a), Article 1 of the State of Florida Constitution. Anyone accessing this system or the information contained within this system that violates the provisions of section 443.1715(1), Florida Statutes, commits a misdemeanor of the second degree, which is punishable as provided in sections 775.082 or 775.083, Florida Statutes. Other state and federal penalties may also apply.

I acknowledge I have read the above *

A red circle with the number "2" is placed over the checkbox. Below the checkbox is a "Next" button.

3- Log-in to CONNECT with your Social Security number or Claimant ID number and PIN.

CONNECT
FLORIDA DEPARTMENT OF ECONOMIC OPPORTUNITY

DEO
FLORIDA DEPARTMENT OF ECONOMIC OPPORTUNITY

Tuesday June 8 2021
Print Page
English Español Mirevol

Logon * Indicates Required Field

CONNECT

Welcome to CONNECT, Florida's Online Reemployment Assistance System

NOTE: Tablets, phones, and other mobile devices are not currently supported by CONNECT and may result in errors. Supported browsers are - Internet Explorer, Microsoft Edge, Chrome, Mozilla Firefox, or Apple Safari.

- All new claimants, unless otherwise exempt, are required to complete the Work Registration process with Employ Florida prior to requesting benefit payments. To complete the work registration process, please visit EmployFlorida.com. This process is waived for claims filed with an effective date of March 15, 2020 through the week ending May 29, 2021. Click [here](#) to view instructions on how to register with Employ Florida.
- All claimants, unless otherwise exempt, are required to submit work searches for every week of state or federal benefits requested. This process is waived for weeks of unemployment beginning the week of March 15, 2020 through the week ending May 29, 2021. For a step-by-step guide on submitting required work searches, click [here](#).
- WORK SEARCH RECORDS:** Please do not select the "Submit" button until you have entered ALL of the required work search records for the week you are requesting benefits. After entering your first work search record select the "Add" button to enter additional work search records until all required work searches have been entered. Click [Here](#) for a step by step guide to assist with entering the required work searches while requesting your benefit payments.

New Claimant
If you have not filed for Florida Reemployment Assistance before, select the link to [File a New Claim](#).

[File a New Claim](#)

Translation Services
Translation Services Servicios de traducción Servicios de traducción Servizi di traduzione Übersetzungsdienst Транслюшнн Сервисов Преводителске usluge Служба транскрипции 翻譯服務 翻譯服務 翻訳サービス Dich vu dich thu! خدمات الترجمة خدمات الترجمة Служба перевода

Existing Claimant Login
Log in to your account if you have previously filed for Florida Reemployment Assistance.

Note: If you previously filed in FLUID, you are an existing claimant. Your FLUID PIN expired if 90 or more days have elapsed since you last logged in to that system. You will need to reset your PIN. To reset your PIN, enter your Social Security Number and select the Forgot PIN button.

For security purposes, we discourage using an easily identifiable PIN sequence such as your year of birth or the last four digits of your social security number. If you are currently using one of these numbers as your PIN, we strongly encourage you to change it immediately.

You may now login with your CONNECT Claimant ID or your Social Security Number. You can find this [Claimant ID number](#) after your next login by viewing the new summary bar at the top of each page.

Social Security Number or Claimant ID
PIN

Login Forgot PIN

Your account will be locked after 3 attempts.

Note: If you do not remember your PIN, enter your Social Security Number and select the Forgot PIN button.

Claimant Resources
[FAQs](#)

4- Click on the "View and Maintain Account Information" link.

Change PIN | Logoff

Claimant Home
Inbox
View and Maintain Account Information
Determination, Pending Issue and Decision Summary
Explore Available Supports and Services
My 1099-Gs and 49Ts
FAQs
Workforce Registration Information
Read the Benefit Rights Information Handbook

Claimant Information

Name: [redacted] Claimant ID: [redacted] Claim ID: 2020-01 Claim Status: Active
Active Date: 07/19/2020 Benefit Year End: 07/18/2021

Monetary Information

Weekly Benefit Amount: \$232 Balance: \$7,424 Monetary Status: Eligible Redetermined
Maximum Benefit Amount: \$9,280 Earnings Disregard: \$58.00 File Date: 07/22/2020

Requested Benefit Payment Information

Last Week Signed: 5/16/2021 - 5/22/2021 Waiting Week: 8/2/2020 - 8/8/2020 Current Program Type: Pandemic EUC
Last Week Paid: 5/16/2021 - 5/22/2021 Service Language: English

IMPORTANT ITEMS THAT NEED YOUR IMMEDIATE ATTENTION - CLICK ON LINK TO VIEW ITEMS

5- Click the “Payment Method and Tax Withholding Options” link.

View and Maintain Account Information

<p>Child Support Summary Establish, view and maintain child support orders.</p> <p>Payment History View historical payment information</p> <p>Payment Method and Tax Withholding Options View and update the payment method for benefit payment requests.</p> <p>Notification Settings View and maintain Proactive Notification settings</p>	<p>Contact Information Establish, view and maintain contact information such as addresses, phone number, and contact method preferences.</p> <p>Weekly Benefit Details View Weekly Benefit Information. Displays history and details of requested weeks.</p> <p>FPUC, LWA or MEUC Payment Summary View Federal Pandemic Unemployment (FPUC) or Lost Wage Assistance (LWA) or Mixed Earner Unemployment Compensation (MEUC) payments</p>
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6- Verify that your banking information is correct.

View and Edit Payment and Tax Withholding Options

Select the Edit button in the appropriate section to update the information that is currently on file.

Your Current Method of Payment

For Direct Deposit Users: If a payment is issued to your bank and your bank is unable to properly deposit the funds, those rejected funds will be deposited to a Florida Reemployment Assistance Way2Go Debit Card. If you do not already have an active card one will be issued to you within 7-10 business days and you will be required to review the debit card fee schedule.

In order to further protect your reemployment assistance account, DEO is requiring any claimant that needs to change banking or email address information to contact (866) 232-3755. Upon identity verification a staff member will assist in making this change to your account.

Payment Option: Direct deposit Account Type: Checking Bank Name: BRANCH BANKING Routing Number: 263191387 Bank Account Number: Payment Method Status [?] : Active	<div style="border: 1px solid red; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">6</div>
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Your Current Tax Withholding Option

Tax withholding selection: **No, do not withhold federal income tax from my benefits.**

7- If your banking information is incorrect, please call 1-866-232-3755 to change your banking information.

Reminder to Claim Your Weeks

Remember, in order to receive Reemployment Assistance benefits, you must request your benefits every two weeks in CONNECT to confirm that you are still unemployed but able and available for work should it be offered. For additional questions, please call the Reemployment Assistance customer service center at **1-833-FL-APPLY** (1-833-352-7759).