

**ETA 9002 and VETS 200
DATA PREPARATION HANDBOOK
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ETA 9002 REPORT and VETS 200 REPORT



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OVERVIEW

Employment Services in the One-Stop Delivery System

Passage of the Workforce Investment Act of 1998, (WIA), and the incorporation of Wagner-Peyser activities into that legislation, supported landmark change for the way the public employment services are to be delivered. Wagner-Peyser Act employment and information services are now an integral part of the One-Stop delivery system providing seamless services to customers with a variety of other One-Stop system partners.

Seven key principles have guided the implementation of WIA, and perhaps the most significant of these is increased accountability. Investors in the nation's workforce development system are eager to learn the impact of our investments in the public labor exchange and how effectively our system is helping individuals find jobs and giving employers access to skilled workers.

Wagner-Peyser services are a critical component of One-Stops to meet this challenge. With the implementation of the Labor Exchange Performance Measurement System, which consists of labor exchange performance measures, data collection and reporting requirements and ultimately the establishment of expected levels of performance, there will be a more complete story that will aid Congress, the States, the business community and other partners and stakeholders in assessing the value of labor exchange services for our customers.

The ET Handbook No. 406

The ET 406 Handbook is the roadmap for the data collection and reporting process to support the labor exchange performance measurement system. The five (5) sections comprising the ETA 9002 reporting instructions can be divided into three distinct areas: services (9002 A and B), outcomes (9002 C and D) and job openings received (9002 E). Services are reported on the 9002 A for all job seekers and on the 9002 B for veteran job seekers. The 9002 C and D follow this sequence by separately capturing the employment outcomes resulting from the provision of labor exchange services for all job seekers (9002 C) and veteran job seekers (9002 D). The 9002 C and D also capture job seeker and employer customer satisfaction data.

VETS 200 Report and Specifications

The Veterans' Employment and Training Service (VETS) 200 Reports are, in essence, a subset of the ETA 9002 data. The data reported contain the same data elements as the ETA 9002, but only apply to the activities of Local Veterans Employment Representatives (LVERs) and Disabled Veteran Outreach Program staff (DVOPs). This enables VETS to evaluate the outcomes of the more intensive services offered under these two programs specifically to veterans.

The VETS 200 reports (VETS 200A, services/outcomes by DVOP staff; VETS 200 B, services/outcomes by LVER staff; VETS 200C, unduplicated count of services/outcomes provided by DVOP/LVER staff) and their report specifications are included in a separate section of ET Handbook No. 406.

I. INTRODUCTION

A. HANDBOOK PURPOSE

Reporting requirements for labor exchange services and performance outcomes of the State Administered Public Employment Service Program are contained in this Handbook. Data to be reported on the ETA 9002 A, 9002 B, 9002 C, 9002 D, and 9002 E reports and VETS 200 A, 200 B, and 200 C reports are comprised of information entered by each State from their records of Work Applications and Job Orders; through matching information on job seekers with employment outcome information obtained from unemployment insurance (UI) wage records, the State Directory of New Hires (SDNH) database, or other sources; and from job seeker and employer customer satisfaction surveys.

To ensure that data reported on the ETA 9002 A through 9002 E and the VETS 200 reports reflect accurate information, required report forms and reporting specifications, including definitions for each reporting element, are included in this Handbook. States will submit the ETA 9002 and VETS 200 reports electronically, and this Handbook also includes instructions for submitting the reports using ETA's web based reporting system.

B. BACKGROUND

States are required to submit quarterly reports to the Employment and Training Administration (ETA) to comply with the Wagner-Peyser Act, (29 U.S.C. 49), with 38 U.S.C. 4107 (b) and (c), and with 38 U.S.C. 4112(c). The ET Handbook No. 406 (ETA 9002 Data Preparation Handbook) is the official source for reporting requirements on the ETA 9002 through 9002 E and the VETS 200 reports.

This Handbook was developed to facilitate completion of the ETA 9002 and VETS 200 quarterly reports. Should changes in definitions resulting from new legislation and/or related regulations occur, appropriate revisions will be issued to reflect these changes. Handbook revisions are distributed through Handbook Transmittals issued from the National Office. Dates of issuance are displayed at the bottom of each revised page.

C. PAPERWORK REDUCTION ACT

States are not required to respond to these reporting requirements unless they display an OMB approval number. Respondents' obligation to reply to these reporting requirements are mandatory per Wagner-Peyser Act sec.10(c), 29 U.S.C. 49i(c). Public reporting burden for this collection of information is estimated to average one hour response for the 9002 A and B reports, three hours per response for the 9002 C and D reports, and 45 minutes per response for the 9002 E report including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed and reviewing the collection of information. Each State will submit one index score derived from the WIA-administered survey for employers and one index score for job seeker responses. A total of 27,000 job seeker responses will be collected on annual basis. If you have any comments regarding this estimate or any other aspect of this

collection of information, including suggestions for reducing this burden, please send them to the U.S. Department of Labor, Office of Workforce Security, Room S-4231, 200 Constitution Avenue, NW, Washington, D.C. 20210. (Paperwork Reduction Project 1205-0240).

II. REPORTING INSTRUCTIONS

A. GENERAL REPORTING GUIDANCE

State agencies will report data on labor exchange services provided to job seekers, including veterans, and on job openings employers list with the labor exchange, based on information contained in administrative records. State agencies are required to collect and maintain information to support labor exchange program reporting under OMB No. 1205-0001, Work Application/Job Order Recordkeeping.

State agencies also will report employment outcomes of job seekers, including veterans, as well as the job seeker and employer customer satisfaction scores. Because employment outcome information is dependent on wage record data, it will not be available at the same time as information on the number of job seekers who are registered job seekers or who receive labor exchange services. Therefore, outcome information for job seekers and veterans will be collected on separate reports from information on services. Exhibit II.1 describes the information that will be collected on each of the proposed ETA 9002 and the VETS 200 reports.

EXHIBIT II.1

ETA 9002 and VETS 200 Reports

Report Page	Description
ETA 9002 A	Services to Job Seekers
ETA 9002 B	Services to Veterans
ETA 9002 C	Performance Outcomes - Job Seekers/Employers
ETA 9002 D	Performance Outcomes - Veterans
ETA 9002 E	Job Openings Received by Occupation (O*NET - SOC) and Industry (NAICS)

Report Page	Description
VETS 200 A	Services/Outcomes by DVOP Staff
VETS 200 B	Services/Outcomes by LVER Staff
VETS 200 C	Unduplicated Counts of Services/Outcomes Provided by DVOP/LVER Staff

The employment outcomes of job seekers registered with the labor exchange will be derived by matching the social security numbers of registered job seekers with employment information contained in State databases, including the UI wage record database, the SDNH database, or any other records the State agency may have access to that reliably indicate entry into employment.

It is the policy of the Office of Workforce Security (OWS) to assure accuracy, uniformity, and comparability in the reporting of statistical data derived from State employment service operations through State adherence to Federal definitions of reporting items, use of specified formats, observance of reporting due dates, and regular verification of reporting items.

The National Office assists State agencies in meeting these requirements by establishing definitions and reporting specifications and through the data validation process (to be developed). Appendix A to this Handbook contains facsimiles of the 9002 A through 9002 E reports. Appendix B contains report specifications for preparing the 9002 A through 9002 E. Each report section in Appendix B contains the following documentation:

Description of form
Specifications for reporting

Appendix C contains edit tests that States should use to ensure that the reports are internally consistent. Appendix D provides reporting schedules for the 9002 A through 9002 E reports as well as a timeline of hypothetical job seekers. Appendix E provides technical guidance for reporting and validating the entered employment and employment retention performance measures included on the 9002 reports, and Appendix F provides guidance for administering the customer satisfaction surveys for registered job seekers and employers. Appendix G contains facsimiles of the VETS 200 A through 200 C reports. Appendix H contains report specifications for preparing the 200 A through 200 C reports.

B. REPORTING SCHEDULE

ETA is establishing a rolling four-quarter reporting period for the ETA 9002 and VETS 200 reports. For the reports on job seekers and veterans, cohorts of registered job seekers are identified according to their quarter of registration. Reports are to include the most current data available for each reporting element for a four-quarter reporting period. States are to report information on the Services to Job Seekers (ETA 9002 A), Services to Veterans (ETA 9002 B)

and Job Openings Received by Occupation and Industry (ETA 9002 E) reports forty-five days following the completion of each quarter as outlined in the reporting schedule. The report will cover persons who registered or received services within the prior four quarters.

Information on performance outcomes on the ETA 9002 C and D reports is also to be reported using a rolling four-quarter reporting period. As outcome data become available for different performance measures at different times, and because of the importance of reporting outcome data as soon as they are available, ETA will require reports to be submitted according to a staggered schedule. The schedule is based on the time required for performance outcomes to become available.

States are to report information on the ETA 9002 C and D for four consecutive cohorts of registered job seekers, as outlined in the reporting schedule. The cohorts of registered job seekers for which data are being reported are identified on the reports next to each performance measure. (Note: During transition to the new reporting system, less than four consecutive quarters of data may be reported until the system is fully implemented.)

The reporting schedule allows States six and one-half months to process wage record reports from employers, merge the wage data with the job seeker file, and generate the report. For example, if a job seeker registered in February, their employment is measured from April through September.

Once complete information for the four cohorts registering during a particular program year becomes available, final program year reports are to be assembled. This information is then to be used to assess a State's success in meeting its performance goals.

Information on the ETA 9002 reports is provided in Appendix D. There is a separate schedule for each 9002 report. The VETS 200 reports follow the same reporting schedule as the ETA 9002 reports.

C. KEY DEFINITIONS

1. REGISTERED JOB SEEKERS

State agencies are required to report information on individuals who are *Registered Job Seekers* with the public labor exchange.

Total Registered Job Seekers: Job seekers who complete registration or receive a service with the labor exchange during a reporting period consisting of four consecutive calendar quarters.

Job seekers may be registered upon contacting the labor exchange through the One-Stop delivery system or as required by State law or policy; however, job seekers receiving staff-assisted services funded under the Wagner-Peyser Act must be registered. Job seekers who use self-services or facilitated self-help services also may be registered, but this is not required.

A job-seeking customer will be counted as a registered job seeker during the quarter in which registration occurs (registration quarter) and the subsequent three quarters. This four quarter period constitutes the **registration year**. A registered job seeker who engages in any labor exchange activity after the registration year has ended (after the third quarter after the quarter in which registration occurs) will begin a new **registration year**. States are not required to formally re-register the job seeker, but for purposes of reporting, any Labor Exchange activity in which a job seeker engages after initial registration and after a **registration year** expires will begin a new **registration year** and will thus be equivalent to re-registration. Such a job seeker would then be counted again as a registered job seeker during each of the four reporting periods covering that **registration year**.

For reporting purposes, a job seeker is counted under *Total Active Job Seekers* if, during the four quarter reporting period, that job seeker either initially registered with the labor exchange or received a service after having previously registered. Appendix D, Exhibit D.4, provides a timeline for various hypothetical job seekers, and when those hypothetical job seekers and the services they receive would be reported on the 9002 A and B reports.

2. JOB OPENINGS

State agencies are required to report information on job openings listed with the public labor exchange on the 9002 E report. The format for job openings listed is consistent with the Occupational Information Network – Standard Occupational Classification System (O*NET – SOC) and the North American Industry Classification System (NAICS).

NAICS replaces the U.S. Standard Industrial Classification System (SIC), and is the first industry classification system to encompass the U.S., Canada and Mexico. NAICS allows for comparable industrial production statistical analysis across the three North American Free Trade Agreement (NAFTA) countries. NAICS is a more flexible system than the SIC and is based on the grouping together of economic units that use like processes.

Job Opening: A job vacancy which an employer intends to fill.

Job openings will be reported according to the date they were listed with the public labor exchange. Job openings listed through staff funded under the Wagner-Peyser Act must be included in the count of job openings. Job openings listed through staff of other partner programs *may be included* in the count of job openings in accordance with State policy. Job openings initially listed with America's Job Bank and imported into the State job bank may be included in the State's count of job openings.

3. EMPLOYER (20 CFR 651.10)

A person, firm, corporation or other association or organization (1) which currently has a location within the United States to which U.S. workers may be referred for employment, and which proposes to employ a worker at a place within the United States and (2) which has an employer relationship with respect to employees under this subpart as indicated by the fact that it

hires, pays, fires, supervises and otherwise controls the work of such employees. An association of employers shall be considered an employer if it has all of the indicia of an employer set forth in this definition. Such an association, however, shall be considered as a joint employer with the employer member if either shares in exercising one or more of the definitional indicia.

4. ESTABLISHMENT (20 CFR 651.10)

A public or private economic employing unit generally at a single physical location which produces and/or sells goods or services, for example, a mine, factory, store, farm, orchard or ranch. It is usually engaged in one, or predominantly one, type of commercial or governmental activity. Each branch or subsidiary unit of a large employer in a geographical area or community should be considered an individual establishment, except that all such units in the same physical location shall be considered a single establishment. A component of an establishment which may not be located in the same physical structure (such as the warehouse of a department store) should also be considered as part of the parent establishment. For the purpose of the “seasonal farmworker” definition, farm labor contractors and crew leaders are not considered establishments; it is the organizations to which they supply the workers that are the establishments.

5. FIRM

A business organization consisting of one or more domestic establishments in the same State and industry that were specified under common ownership or control. The firm and the establishment are the same for single-establishment firms.

6. REGISTRATION QUARTER

The calendar quarter in which a job seeker completed an initial registration with the labor exchange or in which a previously registered job seeker began a new registration year.

D. ELECTRONIC REPORTING

All reports must be submitted through ETA’s web-based reporting system and must be sent in time to arrive in the National Office by the due date, which is the date the report is electronically submitted. All five sections of the ETA 9002 report (9002 A through 9002 E) and all three sections of the VETS 200 report (200 A through 200 C) must be complete in order for the reports to be successfully transmitted to the National Office. *Incomplete reports will not be accepted by the on-line system.* [Note: Instructions will be forthcoming from ETA on the procedures for submitting the ETA 9002 and VETS 200 reports using ETA’s web-based reporting system.]

E. TIMELINESS

All reports must be transmitted in time to arrive in the National Office by the due date. Every attempt should be made to certify quarterly report data in order to avoid delinquent reports.

F. REPORT COMMENTS

Comments concerning policies, procedures, and/or local economic conditions that account for fluctuations in the data reported or that have special significant effects on the meaning of certain items in a report are useful in interpreting reports and reducing communications concerning reports. Provisions have been made to include comments for all electronic reports. Using meaningful abbreviations, the space provided should generally be adequate. States are encouraged to use this section of the report at their discretion.

G. EDIT TEST PROCEDURES

States should ensure that the reports are internally consistent. Specifications for edit tests to ensure consistency between row and column totals and elements on the ETA 9002 reports are found in Appendix C. Reports will not be accepted if these edit tests are not followed.

H. PROCEDURES FOR ROUNDING NUMBERS

Unless otherwise noted, the 5/4 rounding method is to be used. That is, if the digit to the right of the digit to be rounded is 5 or more, round up to the next higher digit. If the digit to the right of the digit to be rounded is 4 or less, round down or truncate. Values which are totals of other values appearing on the same form should be the sum of the rounded sub-part figures.

I. RECORDS RETENTION

Unless otherwise noted in specific instructions, source data supporting counts should be retained for at least two years after the report due date.

[Note: 20 CFR 652.8(5) requires that State agencies retain basic documents (Work Application and Job Order) for one year. 20 CFR 658.604(c)(4) also refers to a State's requirement to retain data, but provides no time frame.]

III. PERFORMANCE MEASURES

Four performance measures apply to the public labor exchange and are reported on the 9002 C and 9002 D:

- 1) Job Seeker Entered Employment Rate
- 2) Job Seeker Employment Retention Rate at Six Months
- 3) Job Seeker Customer Satisfaction
- 4) Employer Customer Satisfaction

1) *Job Seeker Entered Employment Rate (JSEER):*

$$\text{JSEER} = \frac{\text{Number Entered Employment with a New Employer}}{\text{[Number New Registered Job Seekers – Number Employed or Re-employed with Same Employer]}}$$

Elements of the measure are defined as follows:

Entered Employment with a New Employer: The number of registered job seekers who, in the first or second quarter following the registration quarter, earned wages from a new employer if the job seeker was previously not employed, or earned wages from a different employer than that from which the registered job seeker earned wages in the quarter prior to the registration quarter if the job seeker was previously employed.

Registered Job Seekers: Job seekers who registered with the labor exchange during the registration quarter; job seekers who were re-registered after their registration year expired; job seekers who were not formally re-registered, but who engaged in a labor exchange activity after their registration year expired.

Employed or Re-employed with Same Employer: Those job seekers whose only wages earned in the first and second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to the registration quarter.

Registration Quarter: The calendar quarter in which a job seeker completed an initial registration with the labor exchange or in which a previously registered job seeker began a new registration year.

According to this measure, a successful employment outcome is recorded for a job seeker who enters employment with a new employer, whether the job seeker was employed or unemployed at the time of registration. This outcome is determined by comparing the employer identification numbers (EIN) of registered job seekers' employers prior to and following registration based on information contained in the UI wage record database, the State Directory of New Hires (SDNH) database, or other available records. An unsuccessful outcome is recorded for a job seeker who does not enter employment with a new employer during the

measurement period. Job seekers who remain employed exclusively with the same employer during the measurement period are excluded from the calculation.

Exhibit III.1 depicts how the job seeker entered employment rate is calculated and identifies which registered job seekers are to be included in the numerator and denominator according to their employment characteristics.

EXHIBIT III.1

Job Seeker Entered Employment Rate

	Quarter Before Registration	Registration Quarter	Post Registration Quarter 1	Post Registration Quarter 2	Include in Numerator	Include in Denominator
1	Either Employed or Not Employed	Registered May have received services	Got a job with a new employer	Employment status is not used in the calculation	Yes	Yes
2	Either Employed or Not Employed	Registered May have received services	Did not get a job with a new employer	Got a job with a new employer	Yes	Yes
3	Either Employed or Not Employed	Registered May have received services	Not Employed	Not Employed	No	Yes
4	Employed	Registered May have received services	Employed, not a new employer	Not Employed	No	No
5	Employed	Registered May have received services	Not Employed	Employed, not a new employer	No	No
6	Employed	Registered May have received services	Employed, not a new employer	Employed, not a new employer	No	No

2) Job Seeker Employment Retention Rate at Six Months (JSERR):

$$\text{JSERR} = \frac{\text{\# Retained Employment Two Quarters after Entered Employment with a New Employer (age 19 and over)}}{\text{\# Entered Employment with a New Employer (age 19 and over)}}$$

Elements of the measure are defined below:

Retained Employment Two Quarters after Entered Employment with a New Employer (age 19 and over): The number of registered job seekers age 19 and older at the time of registration who earned wages in the second quarter following the quarter in which they *Entered Employment with a New Employer*.

Entered Employment with New Employer (age 19 and over): The number of registered job seekers age 19 and older at the time of registration who, in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered job seeker earned wages in the quarter prior to the registration quarter.

According to this measure, a successful employment retention outcome is recorded for job seekers, age 19 and over at the time of registration, who were determined to have entered employment according to the job seeker entered employment rate measure, and who were found through wage record matching to be employed in the second quarter following the quarter in which they first were determined to have entered employment. A successful outcome for retention is recorded for employment identified through wage record matching with any employer.

Exhibit III.2 depicts how the job seeker employment retention rate at six months is calculated and identifies which registered job seekers are to be included in the numerator and denominator according to their employment characteristics.

EXHIBIT III.2

Job Seeker Employment Retention Rate at Six Months

	Post Registration Quarter 1	Post Registration Quarter 2	Post Registration Quarter 3	Post Registration Quarter 4	Include in Numerator	Include in Denominator
1	Got a job with a new employer	Employment status is not used in the calculation	Employed with any employer(s)	Employment status is not used in the calculation	Yes	Yes
2	Got a job with a new employer	Employment status is not used in the calculation	Not Employed	Employment status is not used in the calculation	No	Yes
3	Did not get a job with a new employer	Got a job with a new employer	Employment status is not used in the calculation	Employed with any employer(s)	Yes	Yes
4	Did not get a job with a new employer	Got a job with a new employer	Employment status is not used in the calculation	Not Employed	No	Yes

Appendix E, Technical Guidance for Reporting and Validating Performance Measures, includes detailed programming specifications that States can use to calculate the ES entered employment and employment retention performance measures.

3) Job Seeker Customer Satisfaction

Specifications for the labor exchange job seeker customer satisfaction survey are as follows:

The job seeker customer satisfaction score is a weighted average of job seeker ratings on each of three questions regarding overall satisfaction, and is reported on a 0-100 point scale. The score is a weighted average, not a percentage.

All registered job seekers of labor exchange services are eligible to be chosen for inclusion in the random sample. As the population of job seekers registering with the labor exchange is different from the population of participants exiting WIA services, a separate survey is required to adequately gauge the satisfaction of job seeker customers.

Per Training and Employment Guidance Letter No. 6-00, Change 1, States may randomly sample job seekers (and employers) to obtain the desired number of completed surveys. States are required to determine the appropriate sample sizes and sampling percentages using the required response rate and the required number of interviews. Five hundred completed job seeker surveys must be obtained each year (four consecutive quarters) for calculation of the measure. Job seekers should be contacted within 60-90 days of the date of registration or the beginning of a new registration year. A completed job seeker survey is defined as a survey in which all three questions regarding overall satisfaction have been answered. The response rate from the sample with valid contact information must be a minimum of 50 percent. The standard of 500 from a sample of the whole population of customers provides accuracy such that there is only a 5 in 100 chance that the results would vary by more than ± 5 points from the score obtained from surveying the whole population.

The surveys should be conducted using a uniform telephone methodology. The rationale for only using telephone surveys is that (1) the comparability of the measure for assessing performance levels is most reliably obtained with a telephone survey, (2) telephone surveys are easily and reliably administered, and (3) defining procedures for mailed surveys is more difficult than defining procedures for telephone surveys.

See Appendix F, Section I, for further information and for questions that will be asked on the Job Seeker Customer Satisfaction survey.

4) Employer Customer Satisfaction

The results of the American Customer Satisfaction Index (ACSI) used to measure employer customer satisfaction under WIA also is used to measure employers' satisfaction with labor exchange services. Accordingly, States are encouraged to conduct one survey of employers to measure their satisfaction with One-Stop employer services to meet both the WIA and the public labor exchange employer customer satisfaction measurement requirements. Specifications for the employer customer satisfaction survey are described in TEGL 14-00, Attachment D.

Using a uniform telephone methodology, States must achieve at least 500 completed interviews and meet the minimum required response rates. The surveys should be conducted on a rolling basis throughout the program year. To obtain sufficient numbers, smaller States will need to survey on an ongoing basis. Employers should be contacted within 60 days of the completion of the service or 30-60 days after a job order has been listed where no referrals have been made. The employer customer satisfaction score is a weighted average of employer ratings on each of three questions regarding overall satisfaction, and is reported on a 0-100 point scale. The score is a weighted average, not a percentage.

See Appendix F, Section II, for further information and for questions that will be asked on the Employer Customer Satisfaction survey.

APPENDIX A

REPORT FORMATS FOR ETA 9002 A THROUGH 9002 E

ETA 9002 A Quarterly Report
Service to Job Seekers

U.S. Department of Labor
Labor Exchange Program

State		Report Due mm/dd/yyyy Report Period mm/dd/yyyy to mm/dd/yyyy										OMB No. 1205-0240 Expires: 04/30/2005			
		A Total Job Seekers		B Employment Status at Registration		C Eligible Claimant	D Hispanic or Latino		E Race						
Cumulative for Four Quarters Ending mm-dd-yyyy		1	2	Employed	Unemployed	Total	Yes	No	7	8	9	10	11	12	13
1 Total Active Job Seekers		1	2	3	4		5	6	7	8	9	10	11	12	13
2 Veterans and Eligible Persons															
3 MSFW															
4 Interstate															
5 Male															
6 Female															
7 Youth															
8 Adult (19 and over)															
9 19 - 44															
10 45 - 54															
11 55 and over															
12 Received Staff-Assisted Services															
13 Career Guidance															
14 Job Search Activities															
15 Referred to Employment															
16 Referred to WIA Services															
17 Referred to Support Services															
Report Comments:															

Persons are not required to respond to this collection of information unless it displays a currently valid OMB control number. Respondent's obligation to reply to these requirements are mandatory per 29 U.S.C. 491. Public reporting burden for this collection of information is estimated to average one hour per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Office of Workforce Security, S-4231, Washington, DC 20210 (Paperwork Reduction Project 1205-0240)

ETA 9002 A Quarterly Report
Service to Job Seekers

U.S. Department of Labor
Labor Exchange Program

State	Report Due mm/dd/yyyy										OMB No. 1205-0240	
	Report Period mm/dd/yyyy to mm/dd/yyyy										Expires: 04/30/2005	
	F Education				G Persons w/ Disability		H MSFW		I Dislocated Workers			
Cumulative for Four Quarters Ending mm-dd-yyyy				In-School	Not High School Graduate	High School Graduate or GED	Post- Secondary Degree or Certification	Total	Total	Total	Total	
1	Total Active Job Seekers				14	15	16	17	18	19	20	
2	Veterans and Eligible Persons											
3	MSFW											
4	Interstate											
5	Male											
6	Female											
7	Youth											
8	Adult (19 and over)											
9	19 - 44											
10	45 - 54											
11	55 and over											
12	Received Staff-Assisted Services											
13	Career Guidance											
14	Job Search Activities											
15	Referred to Employment											
16	Referred to WIA Services											
17	Referred to Support Services											

ETA 9002 B Quarterly Report
Services to Veterans

U.S. Department of Labor
Labor Exchange Program

State		Report Due mm/dd/yyyy Report Period mm/dd/yyyy to mm/dd/yyyy											
		A Total Veterans and Eligible Persons				B Campaign Badge Veterans				C Vietnam Era Veterans			
Cumulative for Four Quarters Ending mm-dd-yyyy		19-44	45-54	55+	Total	19-44	45-54	55+	Total	19-44	45-54	55+	Total
1	Total Active Veteran Job Seekers	1	2	3	4	5	6	7	8	9	10	11	12
2	Male												
3	Female												
4	Received Staff-Assisted Services												
5	Career Guidance												
6	Job Search Activities												
7	Referred to Employment												
8	Referred to WIA Services												
9	Referred to Support Services												
10	Provided Case Management Services												
11	Referred to Federal Training												
12	Placed in Federal Training												
13	Referred to Federal Job												
14	Placed in Federal Job												
15	Referred to FCJL Jobs												
16	Placed in FCJL Jobs												
Report Comments:													

Persons are not required to respond to this collection of information unless it displays a currently valid OMB control number. Respondent's obligation to reply to these requirements are mandatory per 29 U.S.C. 491. Public reporting burden for this collection of information is estimated to average one hour per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Office of Workforce Security, S-4231, Washington, DC 20210 (Paperwork Reduction Project 1205-0240)

ETA 9002 B Quarterly Report
Services to Veterans

U.S. Department of Labor
Labor Exchange Program

State		Report Due mm/dd/yyyy										OMB No. 1205-0240	
		Report Period mm/dd/yyyy to mm/dd/yyyy										Expires: 04/30/2005	
Cumulative for Four Quarters Ending mm-dd-yyyy		D Disabled Veterans					E Special Disabled Veterans					F Newly Sep. Veterans	
		19-44	45-54	55+	Total	Total	19-44	45-54	55+	Total	Total	Total	
1	Total Active Veteran Job Seekers	13	14	15	16	17	18	19	20	21			
2	Male												
3	Female												
4	Received Staff-Assisted Services												
5	Career Guidance												
6	Job Search Activities												
7	Referred to Employment												
8	Referred to WIA Services												
9	Referred to Support Services												
10	Provided Case Management Services												
11	Referred to Federal Training												
12	Placed in Federal Training												
13	Referred to Federal Job												
14	Placed in Federal Job												
15	Referred to FCJL Jobs												
16	Placed in FCJL Jobs												

ETA 9002 C Quarterly Report
Performance Outcomes - Job Seekers/Employers

U.S. Department of Labor
Labor Exchange Program

State		Report Due mm/dd/yyyy Report Period mm/dd/yyyy to mm/dd/yyyy													OMB No. 1205-0240 Expires: 04/30/2005	
		A	B		C	D		E								
Job Seeker and Employer Performance Outcomes		Total Job Seekers	Employment Status at Registration		Eligible Claimant	Hispanic or Latino		Race								
		1	Employed	Unemployed	Total	Yes	No	7	8	9	10	11	12	13		
1	Entered Employment			3	4	5	6									
2	Entered Employment (Youth)															
3	Entered Employment (19-44)															
4	Entered Employment (45-55)															
5	Entered Employment (55 and over)															
6	Entered Employment Rate Base															
7	Entered Employment Rate															
8	Employment Retention at Six Mo.															
9	Employment Retention at Six Mo. Base															
10	Employment Retention Rate at Six Mo.															
11	Entered Employment Follow S-A Services															
12	Job Seeker Customer Satisfaction Score															
13	# of Completed Surveys															
14	Sample Size															
15	Employer Customer Satisfaction Score															
16	# of Completed Surveys															
17	Sample Size															
Report Comments:																

Persons are not required to respond to this collection of information unless it displays a currently valid OMB control number. Respondent's obligation to reply to these requirements are mandatory per 29 U.S.C. 49i. Public reporting burden for this collection of information is estimated to average three hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Office of Workforce Security, S-4231, Washington, DC 20210. (Paperwork Reduction Project 1205-0240)

ETA 9002 D Quarterly Report
Performance Outcomes - Veterans

U.S. Department of Labor
Labor Exchange Program

State		Report Due mm/dd/yyyy Report Period mm/dd/yyyy to mm/dd/yyyy												OMB No. 1205-0240 Expires: 04/30/2005	
		A Total Veterans and Eligible Persons				B Campaign Badge Veterans				C Vietnam Era Veterans					
Veteran Performance Outcomes		19-44	45-54	55+	Total	19-44	45-54	55+	Total	19-44	45-54	55+	Total		
1	Entered Employment	1	2	3	4	5	6	7	8	9	10	11	12		
2	Entered Employment Rate Base														
3	Entered Employment Rate														
4	Employment Retention at Six Months														
5	Employment Retention Rate at Six Months Base														
6	Employment Retention Rate at Six Months														
7	Entered Employment Follow S-A Services														
8	Entered Employment Follow S-A Services Base														
9	Entered Employment Follow S-A Services Rate														
Report Comments:															

Persons are not required to respond to this collection of information unless it displays a currently valid OMB control number. Respondent's obligation to reply to these requirements are mandatory per 29 U.S.C. 49i. Public reporting burden for this collection of information is estimated to average three hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Office of Workforce Security, S-4231, Washington, DC 20210 (Paperwork Reduction Project 1205-0240)

ETA 9002 D Quarterly Report
Performance Outcomes - Veterans

U.S. Department of Labor
Labor Exchange Program

State	Report Due mm/dd/yyyy										OMB No. 1205-0240	
	Report Period mm/dd/yyyy to mm/dd/yyyy										Expires: 04/30/2005	
	Veteran Performance Outcomes			D Disabled Veterans			E Special Disabled Veterans				F Newly Sep. Veterans	
	19-44	45-54	55+	Total	19-44	45-54	55+	Total	Total	Total		
1	13	14	15	16	17	18	19	20	21			
2												
3												
4												
5												
6												
7												
8												
9												

ETA 9002 C Quarterly Report
Performance Outcomes - Job Seekers/Employers

U.S. Department of Labor
Labor Exchange Program

State		Report Due mm/dd/yyyy Report Period mm/dd/yyyy to mm/dd/yyyy				OMB No. 1205-0240 Expires: 04/30/2005				
		F Education				G Persons w/ Disability		H MSFW		I Dislocated Workers
		In-School 14	Not High School Graduate 15	High School Graduate or GED 16	Post- Secondary Degree or Certification 17	Total 18	Total 19	Total 20		
1	Entered Employment									
2	Entered Employment (Youth)									
3	Entered Employment (19-44)									
4	Entered Employment (45-55)									
5	Entered Employment (55 and over)									
6	Entered Employment Rate Base									
7	Entered Employment Rate									
8	Employment Retention at Six Mo.									
9	Employment Retention at Six Mo. Base									
10	Employment Retention Rate at Six Mo.									
11	Entered Employment Follow S-A Services									
12	Job Seeker Customer Satisfaction Score									
13	# of Completed Surveys									
14	Sample Size									
15	Employer Customer Satisfaction Score									
16	# of Completed Surveys									
17	Sample Size									

ETA 9002 E Quarterly Report
Job Openings Received

U.S. Department of Labor
Labor Exchange Program

State		Report Due mm/dd/yyyy Report Period mm/dd/yyyy to mm/dd/yyyy										OMB No. 1205-0240 Expires: 04/30/2005	
		A	B	C	D	E	F	G	H				
		O'NET SOC	11	13	15	17	19	21	23				
			Management Occupations	Business and Financial Operations Occupations	Computer and Mathematical Occupations	Architecture and Engineering Occupations	Life, Physical and Social Science Occupations	Community and Social Services Occupations	Legal Occupations				
		Total											
1 NAICS		Total Openings Received											
11		Agriculture, Forestry, Fishing, and Hunting											
21		Mining											
22		Utilities											
23		Construction											
31-33		Manufacturing											
42		Wholesale Trade											
44-45		Retail Trade											
48-49		Transportation and Warehousing											
51		Information											
52		Finance and Insurance											
53		Real Estate and Rental and Leasing											
54		Professional, Scientific and Technical Services											
55		Management of Companies and Enterprises											
56		Admin. And Spt. Wkst. And Remediation Svcs.											
61		Educational Services											
62		Health Care and Social Assistance											
71		Arts, Entertainment, and Recreation											
72		Accommodation and Food Services											
81		Other Services											
92		Public Administration											
2		Federal Contractor Job Listings											
3		Federal Contractors											
4		Total Employers											
Report Comments:													

Persons are not required to respond to this collection of information unless it displays a currently valid OMB control number. Respondent's obligation to reply to these requirements are mandatory per 29 U.S.C. 491. Public reporting burden for this collection of information is estimated to average 45 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, ar completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Office of Workforce Security, S-4231, Washington, DC 20210 (Paperwork Reduction Project 1205-0240)

ETA 9002 E Quarterly Report
Job Openings Received

U.S. Department of Labor
Labor Exchange Program

State		Report Due mm/dd/yyyy										OMB No. 1205-0240	
		Report Period mm/dd/yyyy to mm/dd/yyyy										Expires: 04/30/2005	
		I	J	K	L	M	N	O	P				
		25	27	29	31	33	35	37	39				
		Education, Training, and Library Occupations	Arts, Design, Entertainment, Sports, and Media Occupations	Healthcare Practitioner and Technical Occupations	Healthcare Support Occupations	Protective Service Occupations	Food Preparation and Serving Related Occupations	Building and Grounds Cleaning and Maintenance Occupations	Personal Care and Service Occupations				
1	NAICS	Total Openings Received											
	11	Agriculture, Forestry, Fishing, and Hunting											
	21	Mining											
	22	Utilities											
	23	Construction											
	31-33	Manufacturing											
	42	Wholesale Trade											
	44-45	Retail Trade											
	48-49	Transportation and Warehousing											
	51	Information											
	52	Finance and Insurance											
	53	Real Estate and Rental and Leasing											
	54	Professional, Scientific and Technical Services											
	55	Management of Companies and Enterprises											
	56	Admin. And Spt. Wast Mgt. And Remediation Svcs.											
	61	Educational Services											
	62	Health Care and Social Assistance											
	71	Arts, Entertainment, and Recreation											
	72	Accommodation and Food Services											
	81	Other Services											
	92	Public Administration											
2		Federal Contractor Job Listings											
3		Federal Contractors											
4		Total Employers											

ETA 9002 E Quarterly Report
Job Openings Received

U.S. Department of Labor
Labor Exchange Program

State		Report Due mm/dd/yyyy Report Period mm/dd/yyyy to mm/dd/yyyy										OMB No. 1205-0240 Expires: 04/30/2005	
		Q	R	S	T	U	V	W	X				
		41	43	45	47	49	51	53	55				
		Sales and Related Occupations	Office and Administrative Support Occupations	Farming, Fishing, and Forestry Occupations	Construction and Extraction Occupations	Installation, Maintenance, and Repair Occupations	Production Occupations	Transportation and Material Moving Occupations	Military Specific Occupations				
Cumulative for Four Quarters Ending mm-dd-yyyy													
1	NAICS	Total Openings Received											
	11	Agriculture, Forestry, Fishing, and Hunting											
	21	Mining											
	22	Utilities											
	23	Construction											
	31-33	Manufacturing											
	42	Wholesale Trade											
	44-45	Retail Trade											
	48-49	Transportation and Warehousing											
	51	Information											
	52	Finance and Insurance											
	53	Real Estate and Rental and Leasing											
	54	Professional, Scientific and Technical Services											
	55	Management of Companies and Enterprises											
	56	Admin. And Spt. Wkst Mgt. And Remediation Svcs.											
	61	Educational Services											
	62	Health Care and Social Assistance											
	71	Arts, Entertainment, and Recreation											
	72	Accommodation and Food Services											
	81	Other Services											
	92	Public Administration											
2		Federal Contractor Job Listings											
3		Federal Contractors											
4		Total Employers											

APPENDIX B

REPORT SPECIFICATIONS

The following specifications use two key data elements to determine how to generate the counts: **registration date** and **activity date**. The definitions of these elements are critical to the reporting process.

Registration Date is the most recent of the following events:

- 1) initial registration with the labor exchange
- 2) re-registration with the labor exchange after a previous registration year has expired
- 3) the engagement in a labor exchange activity for a job seeker whose previous registration year has expired and who has not been formally re-registered

Activity Date is the most recent date that the job seeker engaged in a labor exchange activity.

ETA 9002 REPORT SPECIFICATIONS

A. Section 1 - ETA 9002 A

The following specifications define the rows and columns on the 9002 A report on services to job seekers. In order to calculate the counts for all report elements in the 9002 A, you must combine the specifications for each intersecting row and column. Capitalized text represents the data elements needed to perform the specification. States should use data elements in their system that correspond to the capitalized text. For example, to calculate the unduplicated count of males employed at registration, you would combine COL.B2 and ROW.5:

Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and EMPLOYMENT STATUS - EMPLOYED is Yes

and

GENDER is Male.

Employment Service Report Specifications

ETA 9002 A - Services to Job Seekers

<i>Number</i>	<i>Reporting Element</i>	<i>Definition</i>	<i>Reporting Specification</i>
COL.A1	Total Job Seekers	Count of individuals who began a registration year or utilized the public labor exchange during the four quarter reporting period.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters.
COL.B	Employment Status at Registration	The status of job seekers at date of registration.	Column Heading
COL.B2	Employed	Count of job seekers at date of registration (a) who are currently working as paid employees, or who work in their own businesses, professions; or on their own farms; and (b) who are not working, but who have jobs or businesses from which they are temporarily absent because of temporary lay-off, illness, bad weather, vacation, labor management disputes, or personal reasons, whether they are paid for the time off or are seeking other jobs. Members of the Armed Forces stationed in the U.S. are included.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and EMPLOYMENT STATUS - EMPLOYED is Yes.
COL.B3	Unemployed	Count of job seekers at date of registration (a) who are not employed; or (b) who, although employed, have received notice of termination of employment.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and EMPLOYMENT STATUS - UNEMPLOYED is Yes.
COL.C4	Eligible Claimant - Total	Count of registered job seekers who have filed a claim for unemployment compensation and who, during the registration year, have been determined monetarily eligible for benefit payments under one or more State or Federal unemployment compensation programs.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and the job seeker is MONETARILY ELIGIBLE for State or Federal unemployment compensation benefit payments during the REGISTRATION YEAR.
COL.D	Hispanic or Latino	Registered job seekers may select whether they are of Hispanic or Latino ethnicity. NOTE: Ethnicity information (Hispanic, other) is collected separately from race information. Individuals who indicate that they are Hispanic or Latino should also have the opportunity to select one or more racial categories. NOTE: Information on ethnicity should be collected before information on race.	Column Heading

Number

Reporting Element

Definition

Reporting Specification

COL.D5	Hispanic or Latino - Yes	Count of registered job seekers who are of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture in origin, regardless of race. NOTE: Ethnicity information (Hispanic, other) is collected separately from race information. Individuals who indicate that they are Hispanic or Latino should also have the opportunity to select one or more racial categories. NOTE: Information on ethnicity should be collected before information on race.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and HISPANIC OR LATINO is Yes.
COL.D6	Hispanic or Latino - No	Count of registered job seekers who are not of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture in origin, regardless of race. NOTE: Ethnicity information (Hispanic, other) is collected separately from race information. Individuals who indicate that they are Hispanic or Latino should also have the opportunity to select one or more racial categories. NOTE: Information on ethnicity should be collected before information on race.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and HISPANIC OR LATINO is No.
COL.E	Race	Registered job seekers may select one or more racial designations.	Column Heading
COL.E7	Race - American Indian or Alaska Native	Count of registered job seekers having origins in any of the original peoples of North America and South America (including Central America), and who maintains cultural identification through tribal affiliation or community recognition.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and RACE - AMERICAN INDIAN OR ALASKA NATIVE is Yes.
COL.E8	Race - Asian	Count of registered job seekers having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian Subcontinent (e.g., India, Pakistan, Bangladesh, Sri Lanka, Nepal, Sikkim, and Bhutan). This area includes, for example, Cambodia, China, Japan, Korea, Malaysia, the Philippine Islands, Thailand, and Vietnam.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and RACE - ASIAN is Yes.
COL.E9	Race - Black or African American	Count of registered job seekers having origins in any of the black racial groups of Africa.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and RACE - BLACK OR AFRICAN AMERICAN is Yes.

Number**Reporting Element****Definition****Reporting Specification**

COL.E10	Race - Hawaiian Native or other Pacific Islander	Count of registered job seekers having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and RACE - HAWAIIAN NATIVE OR OTHER PACIFIC ISLANDER is Yes.
COL.E11	Race - White	Count of registered job seekers having origins in any of the of the original peoples of Europe, the Middle East, or North Africa.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and RACE - WHITE is Yes.
COL.E12	More Than One Race	Count of persons who have identified themselves as having origins from more than one racial category.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and RACE is Yes for more than one racial category.
COL.E13	Race - Other	Count of persons who have identified themselves as having origins from racial categories other than the ones listed.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and RACE - OTHER is Yes.
COL.F	Education	The highest level of education a job seeker has completed at the date of registration.	Column Heading
COL.F14	In School	Count of job seekers who, at time of registration, are currently attending secondary, vocational, technical, or academic school full-time, or who are between terms and intend to return to school.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and EDUCATION - IN SCHOOL is Yes.
COL.F15	Not High School Graduate	Count of job seekers who, at time of registration, are no longer attending any school and have not received a secondary school diploma or its recognized equivalent.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and EDUCATION - NOT A HIGH SCHOOL GRADUATE is Yes.
COL.F16	High School Graduate or GED	Count of job seekers who, at time of registration, are not attending any school and have either graduated from high school or hold a GED.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and EDUCATION - HIGH SCHOOL GRADUATE OR GED is Yes.
COL.F17	Post Secondary Degree or Certification	Count of job seekers who, at time of registration, have received a post-secondary vocational, technical, or academic degree or certificate of successful completion.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and EDUCATION - POST SECONDARY DEGREE OR CERTIFICATE is Yes.

Number

Reporting Element

Definition

Reporting Specification

COL.G18	Persons with Disabilities - Total	Count of registered job seekers with any disability as defined in section 3 of the Americans with Disabilities Act of 1990 (42 U.S.C. 12102). The term "disability" means, with respect to an individual (a) a physical or mental impairment that substantially limits one or more of the major life activities of such individual; (b) a record of such an impairment; or (c) being regarded as having such an impairment.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and INDIVIDUAL WITH A DISABILITY is Yes.
COL.H19	MSFW - Total	Count of registered job seekers who are one of the following: Seasonal Farm Worker - Persons who during the preceding 12 months worked at least an aggregate of 25 or more days or parts of days in which some work was performed in farm work, earned at least half of their earned income from farm work, and were not employed in farm work year round by the same employer. For purposes of this definition only, a farm labor contractor is not considered an employer. Non-migrant individuals who are full-time students are excluded. Migrant Farm Worker - Seasonal farm workers who have to travel to do the farm work so that they were unable to return to their permanent residence within the same day. Full-time student traveling in organized groups, rather than with their families, are excluded. Migrant Food Processor - Persons who during the preceding 12 months worked at least an aggregate of 25 or more days or parts of days in which some work was performed in food processing, who earned at least half of his earned income from processing work, and were not employed in food processing year round by the same employer. Migrant food processing workers who are full-time students, but who travel in organized groups rather than with their families, are excluded.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and MSFW is Yes.

Number

Reporting Element

Definition

Reporting Specification

COL.120

Dislocated Workers - Total

Count of registered job seekers who, at date of registration, are dislocated workers.

The term "dislocated worker" means an individual who-- (A)(i) has been terminated or laid off, or who has received a notice of termination or layoff, from employment;

(ii)(I) is eligible for or has exhausted entitlement to unemployment compensation; or

(II) has been employed for a duration sufficient to demonstrate, to the appropriate entity at a one-stop center referred to in section 134(c), attachment to the workforce, but is not eligible for unemployment compensation due to insufficient earnings or having performed services for an employer that were not covered under a State unemployment compensation law; and

(iii) is unlikely to return to a previous industry or occupation;

(B)(i) has been terminated or laid off, or has received a notice of termination or layoff, from employment as a result of any permanent closure of, or any substantial layoff at, a plant, facility, or enterprise;

(ii) is employed at a facility at which the employer has made a general announcement that such facility will close within 180 days; or

(iii) for purposes of eligibility to receive services other than training services described in section 134(d)(4) intensive services described in section 134(d)(3), or

supportive services, is employed at a facility at which the employer has made a general announcement that such facility will close;

(C) was self-employed (including employment as a farmer, a rancher, or a fisherman) but is unemployed as a result of general economic conditions in the community in which the individual resides or because of natural disasters; or

(D) is a displaced homemaker.

(10) Displaced homemaker.--The term "displaced homemaker" means an individual who has been providing unpaid services to family members in the home and who--

(A) has been dependent on the income of another family member but is no longer supported by that income; and

(B) is unemployed or underemployed and is experiencing difficulty in obtaining or upgrading employment.

Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DISLOCATED WORKER is Yes.

Number

Reporting Element

Definition

Reporting Specification

ROW.1	Total Active Job Seekers	<p>Count of individuals who began a registration year or utilized the public labor exchange during the four quarter reporting period.</p> <p>The following information shall be requested from job seekers at registration: name, contact information, social security number, ethnicity, race, veteran status, age, gender, employment status, educational attainment, disability status, and migrant and seasonal farmworker status. Job seekers may be registered upon contacting the labor exchange through the One-Stop delivery system or as required by State law or policy; however, job seekers receiving staff-assisted services funded under the Wagner-Peyser Act must be registered.</p> <p>Job seekers who use self-services or facilitated self-help services may be counted as active job seekers, but this is not required. If parts of two registration years for an individual job seeker fall within the reporting period, the job seeker is only counted once.</p>	<p>Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters.</p>
ROW.2	Veterans and Eligible Persons	<p>Counts of registered job seekers who are veterans or eligible persons. A veteran is an individual who served on active duty for a period of more than 180 days and was discharged or released with other than a dishonorable discharge or was discharged or released because of a service connected disability; or as a member of a reserve component under an order to active duty pursuant to section 672 (a), (d), or, (g), 673 (a) of Title 10, U.S.C., served on active duty during a period of war or in a campaign or expedition for which a campaign badge is authorized and was discharged or released from such duty with other than a dishonorable discharge. An eligible person is one who is</p> <ul style="list-style-type: none">(a) the spouse of any person who died on active duty or of a service-connected disability; or,(b) the spouse of any member of the Armed Forces serving on active duty who at the time of application for assistance under this part, is listed, pursuant to 38 U.S.C. 101 and the regulations issued thereunder, by the Secretary concerned, in one or more of the following categories and has been so listed for more than 90 days:<ul style="list-style-type: none">(i) missing in action(ii) captured in the line of duty by a hostile force, or(iii) forcibly detained or interned in the line of duty by a foreign government or power; or(c) the spouse of any person who has a total disability permanent in nature resulting from a service-connected disability or the spouse of a veteran who died while a disability so evaluated was in existence.	<p>Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and VETERAN or ELIGIBLE PERSON is Yes.</p>

Number **Reporting Element** **Definition** **Reporting Specification**

ROW.3	MSFW	<p>Count of registered job seekers who are one of the following: Seasonal Farm Worker - Persons who during the preceding 12 months worked at least an aggregate of 25 or more days or parts of days in which some work was performed in farm work, earned at least half of their earned income from farm work, and were not employed in farm work year round by the same employer. For purposes of this definition only, a farm labor contractor is not considered an employer. Non-migrant individuals who are full-time students are excluded. Migrant Farm Worker - Seasonal farm workers who have to travel to do the farm work so that they were unable to return to their permanent residence within the same day. Full-time student traveling in organized groups, rather than with their families, are excluded. Migrant Food Processor - Persons who during the preceding 12 months worked at least an aggregate of 25 or more days or parts of days in which some work was performed in food processing, who earned at least half of his earned income from processing work, and were not employed in food processing year round by the same employer. Migrant food processing workers who are full-time students, but who travel in organized groups rather than with their families, are excluded.</p>	<p>Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and MSFW is Yes.</p>
ROW.4	Interstate	<p>Count of interstate registered job seekers that are the result of ES activities in the placement process involving joint action of local offices in different states in distributing job order information and referring and placing of qualified registered job seekers. This includes agricultural placement activity. This should be reported by the job seeker holding state.</p>	<p>Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and INTERSTATE is Yes.</p>
ROW.5	Male	<p>Count of registered job seekers who are male. Self-explanatory; usually recorded by the registered job seekers themselves. (The male/female registered job seeker groups must be compiled for each sex separately.)</p>	<p>Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and GENDER is Male.</p>
ROW.6	Female	<p>Count of registered job seekers who are female. Self-explanatory; usually recorded by the registered job seekers themselves. (The male/female registered job seeker groups must be compiled for each sex separately.)</p>	<p>Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and GENDER is Female.</p>

<i>Number</i>	<i>Reporting Element</i>	<i>Definition</i>	<i>Reporting Specification</i>
ROW.7	Youth	Count of registered job seekers under 19 years of age at the date of registration. Note: For all age categories, if more than one registration year is covered by the reporting period, use age at the beginning date of the most recent registration year.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DATE OF BIRTH is less than 19 years before REGISTRATION DATE.
ROW.8	Adult (19 and over)	Count of registered job seekers 19 years old and over at the date of registration. This is the sum of ROWS 9, 10, and 11.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DATE OF BIRTH is 19 years or more before REGISTRATION DATE.
ROW.9	19-44	Count of registered job seekers age 19-44 at the date of registration.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DATE OF BIRTH is 19-44 years before REGISTRATION DATE.
ROW.10	45-54	Count of registered job seekers age 45-54 at the date of registration.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DATE OF BIRTH is 45-54 years before REGISTRATION DATE.
ROW.11	55 and over	Count of registered job seekers 55 years of age or more at the date of registration.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DATE OF BIRTH is 55 years or more before REGISTRATION DATE.
ROW.12	Received Staff-Assisted Services	Count of registered job seekers who have received staff-assisted services during the current registration year. Staff-assisted services include: (a) referral to a job, (b) placement in training, (c) reemployment services (d) assessment services, including an assessment interview, testing, counseling, or employability planning, (e) case management, (f) career guidance, (g) job search activities, (h) federal bonding program, (h) job development contacts, (i) tax credit eligibility determination, (j) referral to other services, including skills training, educational services, and supportive services, or (k) any other service requiring significant expenditure of staff time. Application taking/registration and the use of self-service or facilitated self-help services are not included as staff-assisted services.	Count of unique SOCIAL SECURITY NUMBERS where DATE RECEIVED STAFF-ASSISTED SERVICES is within the last four quarters.
ROW.13	Career Guidance	Count of registered job seekers who received services which include the provision of information, materials, suggestions, or advice which are intended to assist the applicant in making occupation or career decisions.	Count of unique SOCIAL SECURITY NUMBERS where DATE RECEIVED CAREER GUIDANCE is within the last four quarters.

Number

Reporting Element

Definition

Reporting Specification

ROW.14	Job Search Activities	<p>Count of all registered job seekers provided services which are designed to help the job seeker plan and carry out a successful job hunting strategy. The services include resume preparation assistance, job search workshops, job finding clubs, provision of specific labor market information and development of a job search plan.</p> <p>"Resume Assistance" - Providing instructions on the content and format of resumes and cover letters and providing assistance in the development and production of the same.</p> <p>"Job Search Workshops" - An organized activity that provides instructions on resume writing, application preparation, interviewing skills, and/or job lead development.</p> <p>"Job Finding Clubs" - have all the elements of the ES Job Search Workshop, plus a period of structured application where participants attempt to obtain jobs.</p> <p>"Provision of Specific Labor Market Information" - Information concerning occupational staffing patterns, hiring patterns, working conditions, and pay of firms or industries.</p> <p>"Job Search Planning" - Development of a plan (not necessarily a written plan) that includes the necessary steps and timetables to achieve employment in specific occupational, industry, or geographic area.</p>	Count of unique SOCIAL SECURITY NUMBERS where DATE RECEIVED JOB SEARCH ACTIVITIES is within the last four quarters.
ROW.15	Referred to Employment	<p>Count of all registered job seekers who were referred to employment.</p> <p>A referral to employment is</p> <p>(a) the act of bringing to the attention of an employer an applicant or group of registered job seekers who are available for a job and</p> <p>(b) the record of such a referral. It means the same as "referral to a job."</p>	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO EMPLOYMENT is within the last four quarters.
ROW.16	Referred to WIA Services	<p>Count of registered job seekers referred to a service delivery component funded under Title I of the Workforce Investment Act of 1998.</p>	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO WIA SERVICES is within the last four quarters.
ROW.17	Referred to Support Services	<p>Count of registered job seekers referred to services designed to assist an individual to achieve physical, mental, social or economic well being and reduce or eliminate barriers to employment. These include health and medical services, child care, emergency financial services, relocation assistance, residential support, nutritional and legal services.</p>	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO SUPPORT SERVICES is within the last four quarters.

B. Section 2 - ETA 9002 B

The following specifications define the rows and columns on the 9002 B report on services to veterans. In order to calculate the counts for all report elements in the 9002 B, you must combine the specifications for each intersecting row and column. Capitalized text represents the data elements needed to perform the specification. States should use data elements in their system that correspond to the capitalized text. For example, to calculate the unduplicated count of Vietnam era veterans age 55 years or more who received staff services, you would combine COL.C11 and ROW.4:

Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and VIETNAM ERA VETERAN is Yes and DATE OF BIRTH is 55 years or more before REGISTRATION DATE

and

DATE RECEIVED STAFF ASSISTED SERVICES is within the last four quarters.

Employment Service Report Specifications

ETA 9002 B - Services to Veterans

<i>Number</i>	<i>Reporting Element</i>	<i>Definition</i>	<i>Reporting Specification</i>
COLA	Total Veterans and Eligible Persons	<p>Counts of registered job seekers who are veterans or eligible persons.</p> <p>A veteran is an individual who served on active duty for a period of more than 180 days and was discharged or released with other than a dishonorable discharge or was discharged or released because of a service connected disability; or as a member of a reserve component under an order to active duty pursuant to section 672 (a), (d), or, (g), 673 (a) of Title 10, U.S.C., served on active duty during a period of war or in a campaign or expedition for which a campaign badge is authorized and was discharged or released from such duty with other than a dishonorable discharge. An eligible person is one who is</p> <p>(a) the spouse of any person who died on active duty or of a service-connected disability; or,</p> <p>(b) the spouse of any member of the Armed Forces serving on active duty who at the time of application for assistance under this part, is listed, pursuant to 38 U.S.C. 101 and the regulations issued thereunder, by the Secretary concerned, in one or more of the following categories and has been so listed for more than 90 days:</p> <p>(i) missing in action</p> <p>(ii) captured in the line of duty by a hostile force, or</p> <p>(iii) forcibly detained or interned in the line of duty by a foreign government or power; or</p> <p>(c) the spouse of any person who has a total disability permanent in nature resulting from a service-connected disability or the spouse of a veteran who died while a disability so evaluated was in existence.</p>	Column Heading
COLA1	Total Veterans and Eligible Persons - 19-44	Count of veterans and eligible persons age 19-44 at date of registration. (See definition for Total Veterans and Eligible Persons)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and VETERAN or ELIGIBLE PERSON is Yes and DATE OF BIRTH is 19-44 years before REGISTRATION DATE.
COLA2	Total Veterans and Eligible Persons - 45-54	Count of veterans and eligible persons age 45-54 at date of registration. (See definition for Total Veterans and Eligible Persons)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and VETERAN or ELIGIBLE PERSON is Yes and DATE OF BIRTH is 45-54 years before REGISTRATION DATE.

<i>Number</i>	<i>Reporting Element</i>	<i>Definition</i>	<i>Reporting Specification</i>
COL.A3	Total Veterans and Eligible Persons - 55+	Count of veterans and eligible persons age 55 or more at date of registration. (See definition for Total Veterans and Eligible Persons)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and VETERAN or ELIGIBLE PERSON is Yes and DATE OF BIRTH is 55 years or more before REGISTRATION DATE.
COL.A4	Total Veterans and Eligible Persons - Total	Count of all veterans and eligible persons. (See definition for Total Veterans and Eligible Persons)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and VETERAN or ELIGIBLE PERSON is Yes.
COL.B	Campaign Badge Veterans	Counts of registered job seekers who are campaign badge veterans. The registered job seeker is a campaign badge veteran if: The individual is a veteran who served on active duty in the U.S. armed forces during a war or in a campaign or expedition for which a campaign badge has been authorized as identified and listed by the Office of Personnel Management (OPM). Please see Appendix B for the current list as of 01/07/2000. For campaigns occurring after this date, updated information may be obtained on the OPM web site: http://www.opm.gov/veterans/html/vgmedal2.htm .	Column Heading
COL.B5	Campaign Badge Veterans - 19-44	Count of campaign badge veterans age 19-44 at date of registration. (See definition for campaign badge veterans)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and CAMPAIGN BADGE VETERAN is Yes and DATE OF BIRTH is 19-44 years before REGISTRATION DATE.
COL.B6	Campaign Badge Veterans - 45-54	Count of campaign badge veterans age 45-54 at date of registration. (See definition for campaign badge veterans)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and CAMPAIGN BADGE VETERAN is Yes and DATE OF BIRTH is 45-54 years before REGISTRATION DATE.
COL.B7	Campaign Badge Veterans - 55+	Count of campaign badge veterans age 55 or more at date of registration. (See definition for Total Veterans and Eligible Persons)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and CAMPAIGN BADGE VETERANS is Yes and DATE OF BIRTH is 55 years or more before REGISTRATION DATE.
COL.B8	Campaign Badge Veterans - Total	Count of all campaign badge veterans. (See definition for campaign badge veterans)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and CAMPAIGN BADGE VETERAN is Yes.

Number**Reporting Element****Definition****Reporting Specification**

COL.C	Total Vietnam Era Veterans	Counts of registered job seekers who are Vietnam era veterans. Veterans who served on active duty over 180 days - any part of which was during the period beginning August 5, 1964 and ending May 7, 1975.	Column Heading
COL.C9	Vietnam Era Veterans - 19-44	Count of Vietnam era veterans age 19-44 at date of registration. (See definition for Vietnam era veterans)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and VIETNAM ERA VETERAN is Yes and DATE OF BIRTH is 19-44 years before REGISTRATION DATE.
COL.C10	Vietnam Era Veterans - 45-54	Count of Vietnam era veterans age 45-54 at date of registration. (See definition for Vietnam era veterans)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and VIETNAM ERA VETERAN is Yes and DATE OF BIRTH is 45-54 years before REGISTRATION DATE.
COL.C11	Vietnam Era Veterans - 55+	Count of Vietnam era veterans age 55 or more at date of registration. (See definition for Vietnam era veterans)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and VIETNAM ERA VETERAN is Yes and DATE OF BIRTH is 55 years or more before REGISTRATION DATE.
COL.C12	Vietnam Era Veterans - Total	Count of all Vietnam era veterans. (See definition for Vietnam era veterans)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and VIETNAM ERA VETERAN is Yes.
COL.D	Total Disabled Veterans	Counts of registered job seekers who are disabled veterans. A disabled veteran is a veteran who is entitled to compensation regardless of rating (including those rated at 0%); or who but for the receipt of military retirement pay would be entitled to compensation, under laws administered by the Department of Veterans Affairs; or was discharged or released from active duty because of a service-connected disability. A veteran rate at 0% for disability is a service-connected disabled veteran who is entitled to compensation (the law does not require receipt of compensation) whether or not he/she receives monetary benefits or compensation. 0% rated disabled veterans may be reevaluated at a later date to 10% or more.	Column Heading
COL.D13	Disabled Veterans - 19-44	Count of disabled veterans age 19-44 at date of registration. (See definition for disabled veterans)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DISABLED VETERAN is Yes and DATE OF BIRTH is 19-44 years before REGISTRATION DATE.

<i>Number</i>	<i>Reporting Element</i>	<i>Definition</i>	<i>Reporting Specification</i>
COL.D14	Disabled Veterans - 45-54	Count of disabled veterans age 45-54 at date of registration. (See definition for disabled veterans)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DISABLED VETERAN is Yes and DATE OF BIRTH is 45-54 years before REGISTRATION DATE.
COL.D15	Disabled Veterans - 55+	Count of disabled veterans age 55 or more at date of registration. (See definition for disabled veterans)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DISABLED VETERAN is Yes and DATE OF BIRTH is 55 years or more before REGISTRATION DATE.
COL.D16	Disabled Veterans - Total	Count of all disabled veterans. (See definition for disabled veterans)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DISABLED VETERAN is Yes.
COL.E	Total Special Disabled Veterans	Counts of registered job seekers who are special disabled veterans. A special disabled veteran is a veteran who (a) is entitled to compensation (or who, but for the receipt of military retirement pay would be entitled to compensation) under laws administered by the Department of Veterans Affairs (DVA) for a disability, (i) rated at 30 percent or more or, (ii) rated at 10 or 20 percent in the case of a veteran who has been determined by DVA to have a serious employment handicap; or (b) a person who was discharged or released from active duty because of a service-connected disability. "Special Disabled" is also included in the count of "Disabled".	Column Heading
COL.E17	Special Disabled Veterans - 19-44	Count of special disabled veterans age 19-44 at date of registration. (See definition for special disabled veterans)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and SPECIAL DISABLED VETERAN is Yes and DATE OF BIRTH is 19-44 years before REGISTRATION DATE.
COL.E18	Special Disabled Veterans - 45-54	Count of special disabled veterans age 45-54 at date of registration. (See definition for special disabled veterans)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and SPECIAL DISABLED VETERAN is Yes and DATE OF BIRTH is 45-54 years before REGISTRATION DATE.

<i>Number</i>	<i>Reporting Element</i>	<i>Definition</i>	<i>Reporting Specification</i>
COL.E19	Special Disabled Veterans - 55+	Count of special disabled veterans age 55 or more at date of registration. (See definition for special disabled veterans)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and SPECIAL DISABLED VETERAN is Yes and DATE OF BIRTH is 55 years or more before REGISTRATION DATE.
COL.E20	Special Disabled Veterans - Total	Count of all special disabled veterans. (See definition for special disabled veterans)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and SPECIAL DISABLED VETERAN is Yes.
COL.F21	Newly Separated Veterans	Count of newly separated veterans. A newly separated veteran is a Title 38 eligible veteran whose date of separation from active U.S. military service is within the 12 months prior to the beginning of the registration year.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DATE OF SEPARATION FROM ACTIVE U.S. MILITARY SERVICE is within the 12 months prior to the BEGINNING OF THE REGISTRATION YEAR.
ROW.1	Total Active Veteran Job Seekers	Count of individuals who are veterans or eligible person who began a registration year or utilized the public labor exchange during the four quarter reporting period. The following information shall be requested from job seekers at registration: name, contact information, social security number, ethnicity, race, veteran status, age, gender, employment status, educational attainment, disability status, and migrant and seasonal farmworker status. Job seekers may be registered upon contacting the labor exchange through the One-Stop delivery system or as required by State law or policy; however, job seekers receiving staff-assisted services funded under the Wagner-Peyser Act must be registered. Job seekers who use self-services or facilitated self-help services may be counted as active job seekers, but this is not required. If parts of two registration years for an individual job seeker fall within the reporting period, the job seeker is only counted once.	Count of unique SOCIAL SECURITY NUMBERS where VETERAN or ELIGIBLE PERSON is Yes and where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters.
ROW.2	Male	Count of registered job seekers who are male. Self-explanatory; usually recorded by the registered job seekers themselves. (The male/female registered job seeker groups must be compiled for each sex separately.)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and GENDER is Male.
ROW.3	Female	Count of registered job seekers who are female. Self-explanatory; usually recorded by the registered job seekers themselves. (The male/female registered job seeker groups must be compiled for each sex separately.)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and GENDER is Female.

Number

Reporting Element

Definition

Reporting Specification

ROW.4	Received Staff-Assisted Services	Count of registered job seekers who have received staff-assisted services during the current registration year. Staff-assisted services include: (a) referral to a job, (b) placement in training, (c) reemployment services (d) assessment services, including an assessment interview, testing, counseling, or employability planning, (e) case management, (f) career guidance, (g) job search activities, (h) federal bonding program, (i) job development contacts, (j) tax credit eligibility determination, (k) referral to other services, including skills training, educational services, and supportive services, or (l) any other service requiring significant expenditure of staff time. Application taking/registration and the use of self-service or facilitated self-help services are not included as staff-assisted services.	Count of unique SOCIAL SECURITY NUMBERS where DATE RECEIVED STAFF-ASSISTED SERVICES is within the last four quarters.
ROW.5	Career Guidance	Count of registered job seekers who received services which include the provision of information, materials, suggestions, or advice which are intended to assist the job seeker in making occupation or career decisions.	Count of unique SOCIAL SECURITY NUMBERS where DATE RECEIVED CAREER GUIDANCE is within the last four quarters.
ROW.6	Job Search Activities	Count of all registered job seekers provided services which are designed to help the job seeker plan and carry out a successful job hunting strategy. The services include resume preparation assistance, job search workshops, job finding clubs, provision of specific labor market information and development of a job search plan. "Resume Assistance" - Providing instructions on the content and format of resumes and cover letters and providing assistance in the development and production of the same. "Job Search Workshops" - An organized activity that provides instructions on resume writing, application preparation, interviewing skills, and/or job lead development. "Job Finding Clubs" - have all the elements of the ES Job Search Workshop, plus a period of structured application where participants attempt to obtain jobs. "Provision of Specific Labor Market Information" - Information concerning occupational staffing patterns, hiring patterns, working conditions, and pay of firms or industries. "Job Search Planning" - Development of a plan (not necessarily a written plan) that includes the necessary steps and timetables to achieve employment in specific occupational, industry, or geographic area.	Count of unique SOCIAL SECURITY NUMBERS where DATE RECEIVED JOB SEARCH ACTIVITIES is within the last four quarters.

Number**Reporting Element****Definition****Reporting Specification**

ROW.7	Referred to Employment	Count of all registered job seekers who were referred to employment. A referral to employment is (a) the act of bringing to the attention of an employer an job seeker or group of registered job seekers who are available for a job and (b) the record of such a referral. It means the same as "referral to a job."	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO EMPLOYMENT is within the last four quarters.
ROW.8	Referred to WIA Services	Count of registered job seekers referred to a service delivery component funded under Title I of the Workforce Investment Act of 1998.	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO WIA SERVICES is within the last four quarters.
ROW.9	Referred to Support Services	Count of registered job seekers referred to services designed to assist an individual to achieve physical, mental, social or economic well being and reduce or eliminate barriers to employment. These include health and medical services, child care, emergency financial services, relocation assistance, residential support, nutritional and legal services.	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO SUPPORT SERVICES is within the last four quarters.
ROW.10	Provided Case Management Services	Count of registered job seekers who are veterans assigned a case manager who receive career guidance, referral to supportive services, job development contacts, referral to jobs, referral to training, or any combination of those services.	Count of unique SOCIAL SECURITY NUMBERS where DATE PROVIDED CASE MANAGEMENT SERVICES is within the last four quarters.
ROW.11	Referred to Federal Training	Count of registered job seekers who are veterans referred to any intensive service or training program supported by the Federal Government, such as WIA funded projects, TAA, NAFTA, and Job Corps. This does not include DVA-OJT.	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO FEDERAL TRAINING is within the last four quarters.
ROW.12	Placed in Federal Training	Count of registered job seekers who are veterans verified to have entered any job training program supported by the Federal government such as WIA, Job Corps, etc. This does not include placements in DVA-OJT.	Count of unique SOCIAL SECURITY NUMBERS where DATE PLACED IN FEDERAL TRAINING is within the last four quarters.
ROW.13	Referred to Federal Job	Count of registered job seekers who are veterans referred to a job opening filed with a placement office by a department or agency of the Federal government or other entity under the jurisdiction of the U.S. Office of Personnel Management.	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO A FEDERAL JOB is within the last four quarters.
ROW.14	Placed in Federal Job	Count of registered job seekers who are veterans placed in a job opening filed with a placement office by a department or agency or other entity under the jurisdiction of the U.S. Office of Personnel Management.	Count of unique SOCIAL SECURITY NUMBERS where DATE PLACED IN FEDERAL JOB is within the last four quarters.

<i>Number</i>	<i>Reporting Element</i>	<i>Definition</i>	<i>Reporting Specification</i>
ROW.15	Referred to FCJL Jobs	Count of registered job seekers who are either special disabled veterans, Vietnam era veterans, campaign veterans, or newly separated veterans referred to a job opening listed by an employer identified as a Federal contractor.	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO FCJL JOBS is within the last four quarters.
ROW.16	Placed in FCJL Jobs	Count of registered job seekers who are special disabled veterans, Vietnam era veterans, campaign veterans, or newly separated veterans placed in a FCJL Job.	Count of unique SOCIAL SECURITY NUMBERS where DATE PLACED IN FCJL JOBS is within the last four quarters.

C. Section 3 - ETA 9002 C

The following specifications define the rows and columns on the 9002 C report on performance outcomes for job seekers. In order to calculate the counts and rates for all report elements in the 9002 C, you must combine the specifications for each intersecting row and column. Capitalized text represents the data elements needed to perform the specification. States should use data elements in their system that correspond to the capitalized text. For example, to calculate the unduplicated count of applicants who are in school at time of registration and who entered employment, you would combine ROW.1 and COL.F14:

Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these wages is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1ST QUARTER PRIOR TO REGISTRATION QUARTER

and

EDUCATION - IN SCHOOL is Yes.

Employment Service Report Specifications

ETA 9002 C - Performance Outcomes - Job Seekers/Employers

<i>Number</i>	<i>Reporting Element</i>	<i>Definition</i>	<i>Reporting Specification</i>
COL.A1	Total Job Seekers	Count of individuals who began a registration year during the four quarter reporting period.	Count of unique SOCIAL SECURITY NUMBERS.
COL.B	Employment Status at Registration	The status of job seekers at date of registration.	Column Heading
COL.B2	Employed	Count of job seekers at date of registration (a) who are currently working as paid employees, or who work in their own businesses, professions; or on their own farms; and (b) who are not working, but who have jobs or businesses from which they are temporarily absent because of temporary lay-off, illness, bad weather, vacation, labor management disputes, or personal reasons, whether they are paid for the time off or are seeking other jobs. Members of the Armed Forces stationed in the U.S. are included.	Count of unique SOCIAL SECURITY NUMBERS where EMPLOYMENT STATUS - EMPLOYED is Yes.
COL.B3	Unemployed	Count of job seekers at date of registration (a) who are not employed; or (b) who, although employed, have received notice of termination of employment.	Count of unique SOCIAL SECURITY NUMBERS where EMPLOYMENT STATUS - UNEMPLOYED is Yes.
COL.C4	Eligible Claimant - Total	Count of registered job seekers who have filed a claim for unemployment compensation and who, during the registration year, have been determined monetarily eligible for benefit payments under one or more State or Federal unemployment compensation programs.	Count of unique SOCIAL SECURITY NUMBERS where the job seeker is MONETARILY ELIGIBLE for State or Federal unemployment compensation benefit payments during the REGISTRATION YEAR.
COL.D	Hispanic or Latino	Registered job seekers may select whether they are of Hispanic or Latino ethnicity. NOTE: Ethnicity information (Hispanic, other) is collected separately from race information. Individuals who indicate that they are Hispanic or Latino should also have the opportunity to select one or more racial categories. NOTE: Information on ethnicity should be collected before information on race.	Column Heading

<i>Number</i>	<i>Reporting Element</i>	<i>Definition</i>	<i>Reporting Specification</i>
COL.D5	Hispanic or Latino - Yes	Count of registered job seekers who are of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture in origin, regardless of race. NOTE: Ethnicity information (Hispanic, other) is collected separately from race information. Individuals who indicate that they are Hispanic or Latino should also have the opportunity to select one or more racial categories. NOTE: Information on ethnicity should be collected before information on race.	Count of unique SOCIAL SECURITY NUMBERS where HISPANIC OR LATINO is Yes.
COL.D6	Hispanic or Latino - No	Count of registered job seekers who are not of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture in origin, regardless of race. NOTE: Ethnicity information (Hispanic, other) is collected separately from race information. Individuals who indicate that they are Hispanic or Latino should also have the opportunity to select one or more racial categories. NOTE: Information on ethnicity should be collected before information on race.	Count of unique SOCIAL SECURITY NUMBERS where HISPANIC OR LATINO is No.
COL.E	Race	Registered job seekers may select one or more racial designations.	Column Heading
COL.E7	Race - American Indian or Alaska Native	Count of registered job seekers having origins in any of the original peoples of North America and South America (including Central America), and who maintains cultural identification through tribal affiliation or community recognition.	Count of unique SOCIAL SECURITY NUMBERS where RACE - AMERICAN INDIAN OR ALASKA NATIVE is Yes.
COL.E8	Race - Asian	Count of registered job seekers having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian Subcontinent (e.g., India, Pakistan, Bangladesh, Sri Lanka, Nepal, Sikkim, and Bhutan). This area includes, for example, Cambodia, China, Japan, Korea, Malaysia, the Philippine Islands, Thailand, and Vietnam.	Count of unique SOCIAL SECURITY NUMBERS where RACE - ASIAN is Yes.
COL.E9	Race - Black or African American	Count of registered job seekers having origins in any of the black racial groups of Africa.	Count of unique SOCIAL SECURITY NUMBERS where RACE - BLACK OR AFRICAN AMERICAN is Yes.
COL.E10	Race - Hawaiian Native or other Pacific Islander	Count of registered job seekers having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands.	Count of unique SOCIAL SECURITY NUMBERS where RACE - HAWAIIAN NATIVE OR OTHER PACIFIC ISLANDER is Yes.

<i>Number</i>	<i>Reporting Element</i>	<i>Definition</i>	<i>Reporting Specification</i>
COL.E11	Race - White	Count of registered job seekers having origins in any of the of the original peoples of Europe, the Middle East, or North Africa.	Count of unique SOCIAL SECURITY NUMBERS where RACE - WHITE is Yes.
COL.E12	More Than One Race	Count of persons who have identified themselves as having origins from more than one racial category.	Count of unique SOCIAL SECURITY NUMBERS where RACE is Yes for more than one racial category.
COL.E13	Race - Other	Count of persons who have identified themselves as having origins from racial categories other than the ones listed.	Count of unique SOCIAL SECURITY NUMBERS where RACE - OTHER is Yes.
COL.F	Education	The highest level of education a job seeker has completed at the date of registration.	Column Heading
COL.F14	In School	Count of job seekers who, at date of registration, are currently attending secondary, vocational, technical, or academic school full-time, or who are between terms and intend to return to school.	Count of unique SOCIAL SECURITY NUMBERS where EDUCATION - IN SCHOOL is Yes.
COL.F15	Not High School Graduate	Count of job seekers who, at date of registration, are no longer attending any school and have not received a secondary school diploma or its recognized equivalent.	Count of unique SOCIAL SECURITY NUMBERS where EDUCATION - NOT A HIGH SCHOOL GRADUATE is Yes.
COL.F16	High School Graduate or GED	Count of job seekers who, at date of registration, are not attending any school and have either graduated from high school or hold a GED.	Count of unique SOCIAL SECURITY NUMBERS where EDUCATION - HIGH SCHOOL GRADUATE OR GED is Yes.
COL.F17	Post Secondary Degree or Certification	Count of job seekers who, at date of registration, have received a post-secondary vocational, technical, or academic degree or certificate of successful completion.	Count of unique SOCIAL SECURITY NUMBERS where EDUCATION - POST SECONDARY DEGREE OR CERTIFICATE is Yes.
COL.G18	Persons with Disabilities - Total	Count of registered job seekers with any disability as defined in section 3 of the Americans with Disabilities Act of 1990 (42 U.S.C. 12102). The term "disability" means, with respect to an individual (a) a physical or mental impairment that substantially limits one or more of the major life activities of such individual; (b) a record of such an impairment; or (c) being regarded as having such an impairment.	Count of unique SOCIAL SECURITY NUMBERS where INDIVIDUAL WITH A DISABILITY is Yes.

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Reporting Element

Definition

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COL.H19	MSFW - Total	Count of registered job seekers who are one of the following: Seasonal Farm Worker - Persons who during the preceding 12 months worked at least an aggregate of 25 or more days or parts of days in which some work was performed in farm work, earned at least half of their earned income from farm work, and were not employed in farm work year round by the same employer. For purposes of this definition only, a farm labor contractor is not considered an employer. Non-migrant individuals who are full-time students are excluded. Migrant Farm Worker - Seasonal farm workers who have to travel to do the farm work so that they were unable to return to their permanent residence within the same day. Full-time student traveling in organized groups, rather than with their families, are excluded. Migrant Food Processor - Persons who during the preceding 12 months worked at least an aggregate of 25 or more days or parts of days in which some work was performed in food processing, who earned at least half of his earned income from processing work, and were not employed in food processing year round by the same employer. Migrant food processing workers who are full-time students, but who travel in organized groups rather than with their families, are excluded.	Count of unique SOCIAL SECURITY NUMBERS where MSFW is Yes.
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Number

Reporting Element

Definition

Reporting Specification

COL.120	Dislocated Workers - Total	Count of registered job seekers who, at date of registration, are dislocated workers. The term "dislocated worker" means an individual who-- (A)(i) has been terminated or laid off, or who has received a notice of termination or layoff, from employment; (ii)(I) is eligible for or has exhausted entitlement to unemployment compensation; or (II) has been employed for a duration sufficient to demonstrate, to the appropriate entity at a one-stop center referred to in section 134(c), attachment to the workforce, but is not eligible for unemployment compensation due to insufficient earnings or having performed services for an employer that were not covered under a State unemployment compensation law; and (iii) is unlikely to return to a previous industry or occupation; (B)(i) has been terminated or laid off, or has received a notice of termination or layoff, from employment as a result of any permanent closure of, or any substantial layoff at, a plant, facility, or enterprise; (ii) is employed at a facility at which the employer has made a general announcement that such facility will close within 180 days; or (iii) for purposes of eligibility to receive services other than training services described in section 134(d)(4) intensive services described in section 134(d)(3), or supportive services, is employed at a facility at which the employer has made a general announcement that such facility will close; (C) was self-employed (including employment as a farmer, a rancher, or a fisherman) but is unemployed as a result of general economic conditions in the community in which the individual resides or because of natural disasters; or (D) is a displaced homemaker. (10) Displaced homemaker.--The term "displaced homemaker" means an individual who has been providing unpaid services to family members in the home and who-- (A) has been dependent on the income of another family member but is no longer supported by that income; and (B) is unemployed or underemployed and is experiencing difficulty in obtaining or upgrading employment.	Count of unique SOCIAL SECURITY NUMBERS where DISLOCATED WORKER is Yes.
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Number

Reporting Element

Definition

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ROW.1	Entered Employment	Count of registered job seekers who, in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered job seeker earned wages in the quarter prior to registration. This is the numerator of the entered employment rate measure (see ROW.C.006).	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these wages is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1ST QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.2	Entered Employment (Youth)	Count of registered job seekers under 19 years of age at the time of registration, who in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered job seeker earned wages in the quarter prior to registration.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period, DATE OF BIRTH is less than 19 years before REGISTRATION DATE, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than the EMPLOYER IDENTIFICATION NUMBER for WAGES 1ST QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.3	Entered Employment (19-44)	Count of registered job seekers age 19-44 at the time of registration, who in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered job seeker earned wages in the quarter prior to registration.	Count of SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period, DATE OF BIRTH is between 19 and 44 years before REGISTRATION DATE, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1ST QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.4	Entered Employment (45-54)	Count of registered job seekers age 45-54 at the time of registration, who in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered job seeker earned wages in the quarter prior to registration.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period, DATE OF BIRTH is between 45 and 54 years before REGISTRATION DATE, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1ST QUARTER PRIOR TO REGISTRATION QUARTER.

Number

Reporting Element

Definition

Reporting Specification

ROW.5	Entered Employment (55 and over)	Count of registered job seekers over age 55 at the time of registration, who in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered job seeker earned wages in the quarter prior to registration.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period, DATE OF BIRTH is 55 years or more before REGISTRATION DATE, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1ST QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.6	Entered Employment Rate Base	The difference between the count of job seekers who registered or re-registered with the labor exchange during any of the previous four calendar quarters and the count of any of those job seekers whose wages earned in the first and second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period, minus count of SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is not different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1ST QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.7	Entered Employment Rate	The count of registered job seekers who, in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered job seeker earned wages in the quarter prior to registration, divided by the difference between the count of job seekers who registered or re-registered with the labor exchange during any of the previous four calendar quarters and the count of any of those job seekers whose wages earned in the first and second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration.	The sum of ROW.1 divided by the sum of ROW.6.

Number**Reporting Element****Definition****Reporting Specification**

ROW.8	Employment Retention at Six Months	Count of the number of registered job seekers age 19 and older at the time of registration who earned wages in the second quarter following the quarter in which they entered employment. This is the numerator for the employment retention rate measure. (See ROW 10)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period, DATE OF BIRTH is 19 years or more before REGISTRATION DATE, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER and WAGES 3rd QUARTER AFTER REGISTRATION QUARTER are > 0 or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER and WAGES 4th QUARTER AFTER REGISTRATION QUARTER are > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1ST QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.9	Employment Retention at Six Months Base	Count of registered job seekers age 19 and older at the time of registration, who, in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered job seeker earned wages in the quarter prior to registration. This is the denominator of the employment retention rate measure. (See ROW 10)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period, DATE OF BIRTH is 19 years or more before REGISTRATION DATE, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1ST QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.10	Employment Retention Rate at Six Months	The Employment Retention at Six Months count (ROW.8) divided by the Employment Retention at Six Months Base count (ROW.9).	The sum of ROW.8 divided by sum of ROW.9.
ROW.11	Entered Employment Following Receipt of Staff-Assisted Services	Count of registered job seekers who, in the quarter of registration, or in the first or second quarter following the registration quarter, received staff-assisted services, and who in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered job seeker earned wages in the quarter prior to registration.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED STAFF-ASSISTED SERVICES is no later than the 2nd quarter after the registration quarter, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than the EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.12	Job Seeker Customer Satisfaction Score	The weighted average of employer ratings on each of the 3 questions regarding overall satisfaction reported on a 0-100 scale.	
ROW.13	# of Completed Surveys		

<i>Number</i>	<i>Reporting Element</i>	<i>Definition</i>	<i>Reporting Specification</i>
ROW.14	Sample Size		
ROW.15	Employer Customer Satisfaction Score	The weighted average of job seeker ratings on each of the 3 questions regarding overall satisfaction reported on a 0-100 scale.	
ROW.16	# of Completed Surveys		
ROW.17	Sample Size		

D. Section 4 - ETA 9002 D

The following specifications define the rows and columns on the 9002 D report on performance outcomes for veterans. In order to calculate the counts and rates for all report elements in the 9002 D, you must combine the specifications for each intersecting row and column. Capitalized text represents the data elements needed to perform the specification. States should use data elements in their system that correspond to the capitalized text. For example, to calculate the employment retention rate at six months for newly separated veterans, you would combine ROW.6 and COL.F21:

Count of unique SOCIAL SECURITY NUMBERS where VETERAN is Yes, and where REGISTRATION DATE is within the reporting period and DATE OF BIRTH is 19 years or more before REGISTRATION DATE and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these wages is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION and WAGES 3RD QUARTER AFTER REGISTRATION QUARTER or WAGES 4TH QUARTER AFTER REGISTRATION QUARTER are >0,

and where DATE OF SEPARATION FROM ACTIVE U.S. MILITARY SERVICE is within the 12 months prior to the REGISTRATION DATE

divided by the

count of unique SOCIAL SECURITY NUMBERS where VETERAN is Yes, and where REGISTRATION DATE is within the reporting period and DATE OF BIRTH is 19 years or more before REGISTRATION DATE and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these wages is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION.

and where DATE OF SEPARATION FROM ACTIVE U.S. MILITARY SERVICE is within the 12 months prior to the REGISTRATION DATE.

Employment Service Report Specifications

ETA 9002 D - Performance Outcomes - Veterans

Number	Reporting Element	Definition	Reporting Specification
COLA	Total Veterans and Eligible Persons	<p>Counts of registered job seekers who are veterans or eligible persons.</p> <p>A veteran is an individual who served on active duty for a period of more than 180 days and was discharged or released with other than a dishonorable discharge or was discharged or released because of a service connected disability; or as a member of a reserve component under an order to active duty pursuant to section 672 (a), (d), or, (g), 673 (a) of Title 10, U.S.C., served on active duty during a period of war or in a campaign or expedition for which a campaign badge is authorized and was discharged or released from such duty with other than a dishonorable discharge. An eligible person is one who is:</p> <ul style="list-style-type: none"> (a) the spouse of any person who died on active duty or of a service-connected disability; or, (b) the spouse of any member of the Armed Forces serving on active duty who at the time of application for assistance under this part, is listed, pursuant to 38 U.S.C. 101 and the regulations issued thereunder, by the Secretary concerned, in one or more of the following categories and has been so listed for more than 90 days: <ul style="list-style-type: none"> (i) missing in action (ii) captured in the line of duty by a hostile force, or (iii) forcibly detained or interned in the line of duty by a foreign government or power; or (c) the spouse of any person who has a total disability permanent in nature resulting from a service-connected disability or the spouse of a veteran who died while a disability so evaluated was in existence. 	Column Heading
COLA1	Total Veterans and Eligible Persons - 19-44	Count of veterans and eligible persons age 19-44 at date of registration.	Count of unique SOCIAL SECURITY NUMBERS where VETERAN or ELIGIBLE PERSON is Yes and DATE OF BIRTH is 19-44 years before REGISTRATION DATE.
COLA2	Total Veterans and Eligible Persons - 45-54	Count of veterans and eligible persons age 45-54 at date of registration.	Count of unique SOCIAL SECURITY NUMBERS where VETERAN or ELIGIBLE PERSON is Yes and DATE OF BIRTH is 45-54 years before REGISTRATION DATE.
COLA3	Total Veterans and Eligible Persons - 55+	Count of veterans and eligible persons age 55 or more at date of registration. (See definition for Total Veterans and Eligible Persons)	Count of unique SOCIAL SECURITY NUMBERS where VETERAN or ELIGIBLE PERSON is Yes and DATE OF BIRTH is 55 years or more before REGISTRATION DATE.

Reporting Specification

Definition

Reporting Element

Number

COL.A4	Total Veterans and Eligible Persons - Total	Count of all veterans and eligible persons. (See definition for Total Veterans and Eligible Persons)	Count of unique SOCIAL SECURITY NUMBERS where VETERAN or ELIGIBLE PERSON is Yes.
COL.B	Campaign Badge Veterans	Count of registered job seekers who are campaign badge veterans. The registered job seeker is a campaign badge veteran if: The individual is a veteran who served on active duty in the U.S. armed forces during a war or in a campaign or expedition for which a campaign badge has been authorized as identified and listed by the Office of Personnel Management (OPM). Please see Appendix B for the current list as of 01/07/2000. For campaigns occurring after this date, updated information may be obtained on the OPM web site: http://www.opm.gov/veterans/html/vgmedal2.htm .	Column Heading
COL.B5	Campaign Badge Veterans - 19-44	Count of campaign badge veterans age 19-44 at date of registration. (See definition for campaign badge veterans)	Count of unique SOCIAL SECURITY NUMBERS where CAMPAIGN BADGE VETERAN is Yes and DATE OF BIRTH is 19-44 years before REGISTRATION DATE.
COL.B6	Campaign Badge Veterans - 45-54	Count of campaign badge veterans age 45-54 at date of registration. (See definition for campaign badge veterans)	Count of unique SOCIAL SECURITY NUMBERS where CAMPAIGN BADGE VETERAN is Yes and DATE OF BIRTH is 45-54 years before REGISTRATION DATE.
COL.B7	Campaign Badge Veterans - 55+	Count of campaign badge veterans age 55 or more at date of registration. (See definition for Total Veterans and Eligible Persons)	Count of unique SOCIAL SECURITY NUMBERS where CAMPAIGN BADGE VETERANS is Yes and DATE OF BIRTH is 55 years or more before REGISTRATION DATE.
COL.B8	Total Campaign Badge Veterans	Count of all campaign badge veterans. (See definition for campaign badge veterans)	Count of unique SOCIAL SECURITY NUMBERS where CAMPAIGN BADGE VETERAN is Yes.
COL.C	Total Vietnam Era Veterans	Count of registered job seekers who are Vietnam era veterans. Veterans who served on active duty over 180 days - any part of which was during the period beginning August 5, 1964 and ending May 7, 1975.	Column Heading
COL.C9	Vietnam Era Veterans - 19-44	Count of Vietnam era veterans age 19-44 at date of registration. (See definition for Vietnam era veterans)	Count of unique SOCIAL SECURITY NUMBERS where VIETNAM ERA VETERAN is Yes and DATE OF BIRTH is 19-44 years before REGISTRATION DATE.
COL.C10	Vietnam Era Veterans - 45-54	Count of Vietnam era veterans age 45-54 at date of registration. (See definition for Vietnam era veterans)	Count of unique SOCIAL SECURITY NUMBERS where VIETNAM ERA VETERAN is Yes and DATE OF BIRTH is 45-54 years before REGISTRATION DATE.
COL.C11	Vietnam Era Veterans - 55+	Count of Vietnam era veterans age 55 or more at date of registration. (See definition for Vietnam era veterans)	Count of unique SOCIAL SECURITY NUMBERS where VIETNAM ERA VETERAN is Yes and DATE OF BIRTH is 55 years or more before REGISTRATION DATE.

Number

Reporting Element

Definition

Reporting Specification

COL.C12	Vietnam Era Veterans - Total	Count of all Vietnam era veterans. (See definition for Vietnam era veterans)	Count of unique SOCIAL SECURITY NUMBERS where VIETNAM ERA VETERAN is Yes.
COL.D	Total Disabled Veterans	Counts of registered job seekers who are disabled veterans. A disabled veteran is a veteran who is entitled to compensation regardless of rating (including those rated at 0%); or who but for the receipt of military retirement pay would be entitled to compensation, under laws administered by the Department of Veterans Affairs; or was discharged or released from active duty because of a service-connected disability. A veteran rate at 0% for disability is a service-connected disabled veteran who is entitled to compensation (the law does not require receipt of compensation) whether or not he/she receives monetary benefits or compensation. 0% rated disabled veterans may be reevaluated at a later date to 10% or more.	Column Heading
COL.D13	Disabled Veterans - 19-44	Count of disabled veterans age 19-44 at date of registration. (See definition for disabled veterans)	Count of unique SOCIAL SECURITY NUMBERS where DISABLED VETERAN is Yes and DATE OF BIRTH is 19-44 years before REGISTRATION DATE.
COL.D14	Disabled Veterans - 45-54	Count of disabled veterans age 45-54 at date of registration. (See definition for disabled veterans)	Count of unique SOCIAL SECURITY NUMBERS where DISABLED VETERAN is Yes and DATE OF BIRTH is 45-54 years before REGISTRATION DATE.
COL.D15	Disabled Veterans - 55+	Count of disabled veterans age 55 or more at date of registration. (See definition for disabled veterans)	Count of unique SOCIAL SECURITY NUMBERS where DISABLED VETERAN is Yes and DATE OF BIRTH is 55 years or more before REGISTRATION DATE.
COL.D16	Disabled Veterans - Total	Count of all disabled veterans. (See definition for disabled veterans)	Count of unique SOCIAL SECURITY NUMBERS where DISABLED VETERAN is Yes.
COLE	Total Special Disabled Veterans	Counts of registered job seekers who are special disabled veterans. A special disabled veteran is a veteran who (a) is entitled to compensation (or who, but for the receipt of military retirement pay would be entitled to compensation) under laws administered by the Department of Veterans Affairs (DVA) for a disability, (i) rated at 30 percent or more or, (ii) rated at 10 or 20 percent in the case of a veteran who has been determined by DVA to have a serious employment handicap, or (b) a person who was discharged or released from active duty because of a service-connected disability. "Special Disabled" is also included in the count of "Disabled".	Column Heading

Number**Reporting Element****Definition****Reporting Specification**

COL.E17	Special Disabled Veterans - 19-44	Count of special disabled veterans age 19-44 at date of registration. (See definition for special disabled veterans)	Count of unique SOCIAL SECURITY NUMBERS where SPECIAL DISABLED VETERAN is Yes and DATE OF BIRTH is 19-44 years before REGISTRATION DATE.
COL.E18	Special Disabled Veterans - 45-54	Count of special disabled veterans age 45-54 at date of registration. (See definition for special disabled veterans)	Count of unique SOCIAL SECURITY NUMBERS where SPECIAL DISABLED VETERAN is Yes and DATE OF BIRTH is 45-54 years before REGISTRATION DATE.
COL.E19	Special Disabled Veterans - 55+	Count of special disabled veterans age 55 or more at date of registration. (See definition for special disabled veterans)	Count of unique SOCIAL SECURITY NUMBERS where SPECIAL DISABLED VETERAN is Yes and DATE OF BIRTH is 55 years or more before REGISTRATION DATE.
COL.E20	Special Disabled Veterans - Total	Count of all special disabled veterans. (See definition for special disabled veterans)	Count of unique SOCIAL SECURITY NUMBERS where SPECIAL DISABLED VETERAN is Yes.
COL.F21	Newly Separated Veterans	Count of newly separated veterans. A newly separated veteran is a Title 38 eligible veteran whose date of separation from active U.S. military service is within the 12 months prior to the beginning of the registration year.	Count of unique SOCIAL SECURITY NUMBERS where DATE OF SEPARATION FROM ACTIVE U.S. MILITARY SERVICE is within the 12 months prior to the REGISTRATION DATE.
ROW.1	Entered Employment	Count of registered veterans and eligible persons, who, in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered veteran and eligible person earned wages in the quarter prior to registration. This is the numerator of the entered employment rate measure (See ROW.3).	Count of unique SOCIAL SECURITY NUMBERS where VETERAN is Yes, and where REGISTRATION DATE is within the reporting period and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.2	Entered Employment Rate Base	The difference between the count of veterans and eligible persons who registered or reregistered with the labor exchange during any of the previous four calendar quarters and the count of any of those veterans and eligible persons whose wages earned in the first and second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration. This is the denominator for the entered employment rate measure (See Row 3)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period and VETERAN is Yes, minus the count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period and VETERAN is Yes and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these wages is the same as any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.

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ROW.3	Entered Employment Rate	The count of registered veterans and eligible persons, who, in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered job seeker earned wages in the quarter prior to registration, divided by the difference between the count of job seekers who registered or re-registered with the labor exchange during any of the previous four calendar quarters and the count of any of those job seekers whose wages earned in the first and second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration.	The sum of ROW.1 divided by the sum of ROW.2.
ROW.4	Employment Retention at Six Months	Count of registered veterans and eligible persons age 19 and older at the time of registration who earned wages in the second quarter following the quarter in which they entered employment. This is the numerator for the employment retention rate measure. (See Row 6)	Count of unique SOCIAL SECURITY NUMBERS where VETERAN is Yes, and where REGISTRATION DATE is within the reporting period and DATE OF BIRTH is 19 years or more at time of registration and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these wages is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER and WAGES 3RD QUARTER AFTER REGISTRATION QUARTER or WAGES 4TH QUARTER AFTER REGISTRATION QUARTER are >0.
ROW.5	Employment Retention Rate at Six Months Base	Count of registered veterans and eligible persons age 19 and older at time of registration, who, in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered veteran and eligible person earned wages in the quarter prior to registration. This is the denominator of the employment retention rate measure (See Row 6)	Count of unique SOCIAL SECURITY NUMBERS where VETERAN is Yes, and where REGISTRATION DATE is within the reporting period and DATE OF BIRTH is 19 years or more at time of registration and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.6	Employment Retention Rate at Six Months	The Employment Retention at Six Months count (ROW.4) divided by the Employment Retention at Six Months Base count (ROW.5).	The sum of ROW.4 divided by the sum of ROW.5.

Number

Reporting Element

Definition

Reporting Specification

ROW.7

Entered Employment Following Receipt of Staff-Assisted Services

Count of registered veterans and eligible persons, who, in the quarter of registration, or in the first or second quarter following the registration quarter, received staff-assisted services, and who in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered veteran and eligible person earned wages in the quarter prior to registration. This is the numerator of the entered employment rate measure. (See ROW 9)

Count of unique SOCIAL SECURITY NUMBERS where VETERAN is Yes, and where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED STAFF-ASSISTED SERVICES is no later than the 2nd quarter after the registration quarter, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than the EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.

ROW.8

Entered Employment Following Receipt of Staff-Assisted Services Base

The difference between the count of veterans and eligible persons who registered or re-registered with the labor exchange during any of the previous four calendar quarters and who in the quarter of registration, or in the first or second quarter following the registration quarter received staff-assisted services; and the count of any of those same veterans and eligible persons whose wages earned in the first or second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration. This is the denominator of the entered employment rate measure. (See ROW 9)

Count of unique SOCIAL SECURITY NUMBERS where VETERAN is Yes, and where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED STAFF-ASSISTED SERVICES is no later than the 2nd quarter after the registration quarter, minus the count of unique SOCIAL SECURITY NUMBERS where VETERAN is Yes, and where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED STAFF-ASSISTED SERVICES is no later than the 2nd quarter after the registration quarter, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is not different than the EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.

ROW.9

Entered Employment Following Receipt of Staff-Assisted Services Rate

The count of registered veterans and eligible persons, who, in the quarter of registration or in the first or second quarter following the registration quarter, received staff-assisted services and who in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered veteran and eligible person earned wages in the quarter prior to registration; divided by the difference between the count of veterans and eligible persons who registered or re-registered with the labor exchange during any of the previous four calendar quarters and who in the quarter of registration, or in the first or second quarter following the registration quarter, received staff-assisted services, and the count of any of those same veterans and eligible persons whose wages earned in the first or second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration.

The sum of ROW.7 divided by the sum of ROW.8.

E. Section 5 - ETA 9002 E

The following specifications define the rows and columns on the 9002 E report on job openings received. In order to calculate the counts for all report elements in the 9002 E, you must combine the specifications for each intersecting row and column. Capitalized text represents the data elements needed to perform the specification. States should use data elements in their system that correspond to the capitalized text. For example, to calculate the count of job openings received for management occupations in construction, you would combine COL.B and ROW.1.23:

Count of JOB OPENINGS where the O*NET SOC CODE is between 11-0000 and 11-9999

and

the NAICS CODE begins with 23 and is classified as Construction and the DATE RECEIVED JOB OPENING is within the reporting period.

Employment Service Report Specifications

ETA 9002 E - Job Openings Received

<i>Number</i>	<i>Reporting Element</i>	<i>Definition</i>	<i>Reporting Specification</i>
COL.A	Total	Total for intersecting row.	Sum of elements reported in intersecting ROWS.
COL.B	Management Occupations	Count of Management Occupations job openings received within the reporting period where the O*NET SOC code begins with 11.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 11 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.C	Business and Financial Operations Occupations	Count of Business and Financial Operations Occupations job openings received within the reporting period where the O*NET SOC code begins with 13.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 13 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.D	Computer and Mathematical Occupations	Count of Computer and Mathematical Occupations job openings received within the reporting period where the O*NET SOC code begins with 15.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 15 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.E	Architecture and Engineering Occupations	Count of Architecture and Engineering Occupations job openings received within the reporting period where the O*NET SOC code begins with 17.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 17 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.F	Life, Physical, and Social Science Occupations	Count of Life, Physical, and Social Science Occupations job openings received within the reporting period where the O*NET SOC code begins with 19.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 19 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.G	Community and Social Services Occupations	Count of Community and Social Services Occupations job openings received within the reporting period where the O*NET SOC code begins with 21.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 21 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.H	Legal Occupations	Count of Legal Occupations job openings received within the reporting period where the O*NET SOC code begins with 23.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 23 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.I	Education, Training and Library Occupations	Count of Education, Training and Library Occupations job openings received within the reporting period where the O*NET SOC code begins with 25.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 25 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.J	Arts, Design, Entertainment, Sports and Media Occupations	Count of Arts, Design, Entertainment, Sports and Media Occupations job openings received within the reporting period where the O*NET SOC code begins with 27.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 27 and the DATE RECEIVED JOB OPENING is within the reporting period.

<i>Number</i>	<i>Reporting Element</i>	<i>Definition</i>	<i>Reporting Specification</i>
COL.K	Healthcare Practitioner and Technical Occupations	Count of Healthcare Practitioner and Technical Occupations job openings received within the reporting period where the O*NET SOC code begins with 29.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 29 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.L	Healthcare Support Occupations	Count of Healthcare Support Occupations job openings received within the reporting period where the O*NET SOC code begins with 31.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 31 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.M	Protective Service Occupations	Count of Protective Service Occupations job openings received within the reporting period where the O*NET SOC code begins with 33.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 33 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.N	Food Preparation and Serving Related Occupations	Count of Food Preparation and Serving Related Occupations job openings received within the reporting period where the O*NET SOC code begins with 35.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 35 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.O	Building and Grounds Cleaning and Maintenance Occupations	Count of Building and Grounds Cleaning and Maintenance Occupations job openings received within the reporting period where the O*NET SOC code begins with 37.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 37 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.P	Personal Care and Service Occupations	Count of Personal Care and Service Occupations job openings received within the reporting period where the O*NET SOC code begins with 39.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 39 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.Q	Sales and Related Occupations	Count of Sales and Related Occupations job openings received within the reporting period where the O*NET SOC code is between 41-0000 and 41-9999.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 41 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.R	Office and Administrative Support Occupations	Count of Office and Administrative Support Occupations job openings received within the reporting period where the O*NET SOC code begins with 43.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 43 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.S	Farming, Fishing, and Forestry Occupations	Count of Farming, Fishing, and Forestry Occupations job openings received within the reporting period where the O*NET SOC code begins with 45.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 45 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.T	Construction and Extraction Occupations	Count of Construction and Extraction Occupations job openings received within the reporting period where the O*NET SOC code begins with 47.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 47 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.U	Installation, Maintenance, and Repair Occupations	Count of Installation, Maintenance, and Repair Occupations job openings received within the reporting period where the O*NET SOC code begins with 49.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 49 and the DATE RECEIVED JOB OPENING is within the reporting period.

<i>Number</i>	<i>Reporting Element</i>	<i>Definition</i>	<i>Reporting Specification</i>
COL.V	Production Occupations	Count of Production Occupations job openings received within the reporting period where the O*NET SOC code begins with 51.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 51 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.W	Transportation and Material Moving Occupations	Count of Transportation and Material Moving Occupations job openings received within the reporting period where the O*NET SOC code begins with 53.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 53 and the DATE RECEIVED JOB OPENING is within the reporting period.
COL.X	Military Specific Occupations	Count of Military Specific Occupations job openings received within the reporting period where the O*NET SOC code begins with 55.	Count of JOB OPENINGS where the O*NET SOC CODE begins with 55 and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1	Total Openings Received	Count of total job openings received within the reporting period.	Count of JOB OPENINGS where DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1.11	Agriculture, Forestry, Fishing, and Hunting	Count of job openings received within the reporting period where the NAICS code begins with 11 and the job opening is classified as Agriculture, Forestry, Fishing, and Hunting and.	Count of JOB OPENINGS where the NAICS CODE begins with 11 and is classified as Agriculture, Forestry, Fishing, and Hunting and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1.21	Mining	Count of job openings received within the reporting period where the NAICS code begins with 21 and the job opening is classified as Mining.	Count of JOB OPENINGS where the NAICS CODE begins with 21 and is classified as Mining and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1.22	Utilities	Count of job openings received within the reporting period where the NAICS code begins with 22 and the job opening is classified as Utilities.	Count of JOB OPENINGS where the NAICS CODE begins with 22 and is classified as Utilities and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1.23	Construction	Count of job openings received within the reporting period where the NAICS code begins with 23 and the job opening is classified as Construction.	Count of JOB OPENINGS where the NAICS CODE begins with 23 and is classified as Construction and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1.31-33	Manufacturing	Count of job openings received within the reporting period where the NAICS code begins with 31, 32 or 33 and the job opening is classified as Manufacturing.	Count of JOB OPENINGS where the NAICS CODE begins with 31, 32 or 33 and is classified as Manufacturing and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1.42	Wholesale Trade	Count of job openings received within the reporting period where the NAICS code begins with 42 and the job opening is classified as Wholesale Trade.	Count of JOB OPENINGS where the NAICS CODE begins with 42 and is classified as Wholesale Trade and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1.44-45	Retail Trade	Count of job openings received within the reporting period where the NAICS code begins with 44 or 45 and the job opening is classified as Retail Trade.	Count of JOB OPENINGS where the NAICS CODE begins with 44 or 45 and is classified as Retail Trade and the DATE RECEIVED JOB OPENING is within the reporting period.

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ROW.1.48-49	Transportation and Warehousing	Count of job openings received within the reporting period where the NAICS code begins with 48 or 49 and the job opening is classified as Transportation and Warehousing.	Count of JOB OPENINGS where the NAICS CODE begins with 48 or 49 and is classified as Transportation and Warehousing and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1.51	Information	Count of job openings received within the reporting period where the NAICS code begins with 51 and the job opening is classified as Information.	Count of JOB OPENINGS where the NAICS CODE begins with 51 and is classified as Information and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1.52	Finance and Insurance	Count of job openings received within the reporting period where the NAICS code begins with 52 and the job opening is classified as Finance and Insurance.	Count of JOB OPENINGS where the NAICS CODE begins with 52 and is classified as Finance and Insurance and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1.53	Real Estate and Rental and Leasing	Count of job openings received within the reporting period where the NAICS code begins with 53 and the job opening is classified as Real Estate and Rental and Leasing.	Count of JOB OPENINGS where the NAICS CODE begins with 53 and is classified as Real Estate and Rental and Leasing and Insurance and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1.54	Professional, Scientific and Technical Services	Count of job openings received within the reporting period where the NAICS code begins with 54 and the job opening is classified as Professional, Scientific and Technical Services.	Count of JOB OPENINGS where the NAICS CODE begins with 54 and is classified as Professional, Scientific and Technical Services and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1.55	Management of Companies and Enterprises	Count of job openings received within the reporting period where the NAICS code begins with 55 and the job opening is classified as Management of Companies and Enterprises.	Count of JOB OPENINGS where the NAICS CODE begins with 55 and is classified as Management of Companies and Enterprises and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1.56	Administrative and Support and Waste Management and Remediation Services	Count of job openings received within the reporting period where the NAICS code begins with 56 and the job opening is classified as Administrative and Support and Waste Management and Remediation Services.	Count of JOB OPENINGS where the NAICS CODE begins with 56 and is classified as Administrative and Support and Waste Management and Remediation Services and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1.61	Educational Services	Count of job openings received within the reporting period where the NAICS code begins with 61 and the job opening is classified as Educational Services.	Count of JOB OPENINGS where the NAICS CODE begins with 61 and is classified as Educational Services and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1.62	Health Care and Social Assistance	Count of job openings received within the reporting period where the NAICS code begins with 62 and the job opening is classified as Health Care and Social Assistance.	Count of JOB OPENINGS where the NAICS CODE begins with 62 and is classified as Health Care and Social Assistance and the DATE RECEIVED JOB OPENING is within the reporting period.

Number **Reporting Element** **Definition** **Reporting Specification**

ROW.1.71	Arts, Entertainment, and Recreation	Count of job openings received within the reporting period where the NAICS code begins with 71 and the job opening is classified as Arts, Entertainment, and Recreation.	Count of JOB OPENINGS where the NAICS CODE begins with 71 and is classified as Arts, Entertainment, and Recreation and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1.72	Accommodation and Food Services	Count of job openings received within the reporting period where the NAICS code begins with 72 and the job opening is classified as Accommodation and Food Services.	Count of JOB OPENINGS where the NAICS CODE begins with 72 and is classified as Accommodation and Food Services and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1.81	Other Services	Count of job openings received within the reporting period where the NAICS code begins with 81 and the job opening is classified as Other Services.	Count of JOB OPENINGS where the NAICS CODE begins with 81 and is classified as Other Services and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.1.92	Public Administration	Count of job openings received within the reporting period where the NAICS code begins with 92 and the job opening is classified as Public Administration.	Count of JOB OPENINGS where the NAICS CODE begins with 92 and is classified as Public Administration and the DATE RECEIVED JOB OPENING is within the reporting period.
ROW.2	Federal Contractor Job Listings	Count of job openings received within the reporting period from employers identified as Federal contractors.	Count of JOB OPENINGS where EMPLOYER TYPE is Federal contractor and DATE RECEIVED JOB OPENING is within the reporting period.
ROW.3	Federal Contractors	Count of uniquely identified employers who are identified as Federal contractors and who have listed one or more job openings with the public labor exchange within the reporting period. Employers are to be identified at the establishment level.	Count of unique EMPLOYERS (ESTABLISHMENTS) where EMPLOYER TYPE is Federal contractor and where DATE RECEIVED JOB OPENING is within the reporting period.
ROW.4	Total Employers	Count of uniquely identified employers who have listed one or more job openings with the public labor exchange during the reporting period. Employers may be uniquely identified at the firm or establishment level in accordance with State policy.	Count of unique EMPLOYERS (FIRMS OR ESTABLISHMENTS) where DATE RECEIVED JOB OPENING is within the reporting period.

APPENDIX C

EDIT TESTS

Edit tests for the 9002 A through E are as follows:

9002 A

For every row on the 9002 A, the value in Column A1 is equal to the sum of the values in Column B2 plus Column B3 for that row.

For every column on the 9002 A, the value in Row 1 is equal to or greater than the value in every other row for that column.

For every column on the 9002 A, the value in Row 1 is equal to or greater than the sum of the values in Row 5 plus Row 6 for that column.

For every column on the 9002 A, the value in Row 1 is equal to the sum of the values in Row 7 plus Row 8 for that column.

For every column on the 9002 A, the value in Row 8 is equal to the sum of the values in Row 9 plus Row 10 plus Row 11 for that column.

9002 B

For every column on the 9002 B, the value in Row 1 is equal to or greater than the value in every other row for that column.

For Sections A through E on the 9002 B, the value in the Total column of each section is equal to or greater than the sum of the three age breakdown columns in that section.

For Sections A through F, the value in Row 1 of each column is equal to or less than the sum of the values in Row 2 plus Row 3 for that column.

9002 C

For every column on the 9002 C, the value in Row 1 of that column is equal to the sum of the values in Row 2 plus Row 3 plus Row 4 plus Row 5 for that column.

For every unshaded row on the 9002 C, the value in Column A1 is equal to the sum of the values in Column B2 plus Column B3 for that row.

The value in Column A1 Row 7 is equal to the value in Column A1, Row 1 divided by the value in Column A1, Row 6.

The value in Column A1 Row 10 is equal to the value in Column A1, Row 8 divided by the value in Column A1, Row 9.

9002 D

For Sections A through E on the 9002 D, the value in the Total column of each section is greater than or equal to the sum of the three age breakdown columns in that section.

For every column on the 9002 D, the value in Row 3 is equal to the value in Row 1 divided by the value in Row 2 for that column.

For every column on the 9002 D, the value in Row 6 is equal to the value in Row 4 divided by the value in Row 5 for that column.

For every column on the 9002 D, the value in Row 9 is equal to the value in Row 7 divided by the value in Row 8 for that column.

9002 E

For every column on the 9002 E, the value in Row 1 is equal to the sum of the values in Row 11 through Row 92 for that column.

For Rows 11 through 92 on the 9002 E, the value in Column A is equal to the sum of the values in Column B through Column X for that row.

Cross Report Edit Test:

The value in Column A1, Row 2 on the 9002 A is equal to the value in Column A 4, Row 1 on the 9002 B.

APPENDIX D

REPORTING SCHEDULE FOR ETA 9002 A THROUGH 9002 E

Exhibit D.1 - ETA 9002 A, B and E Reporting Schedule

This schedule shows the registration quarters of the groups of job seekers and job openings received for the first four 9002 A, B and E reports due under the revised reporting requirements (July-September 2002 through April-June 2003).

A. Report due November 14, 2002

This report will include all Active Job Seekers or Job Openings Received from one quarter, July 1 to September 30, 2002.

B. Report due February 14, 2003

This report will include all Active Job Seekers or Job Openings Received from two quarters, July 1 to December 31, 2002.

C. Report due May 15, 2003

This report will include all Active Job Seekers or Job Openings Received from three quarters, July 1, 2002 to March 31, 2003.

D. Report due August 14, 2003

This report will include all Active Job Seekers or Job Openings Received from four quarters, July 1, 2002 to June 30, 2003.

Exhibit D.2 - ETA 9002 C Reporting Schedule

This schedule shows the registration quarters of the groups of job seekers for performance outcomes for the first four 9002 C reports due under the revised reporting requirements. Following are the descriptions of the customers reported in each performance measure for each report, including customers reported on the first four reports on the new series which are not shown in the 9002 C schedules.

A. Report due November 14, 2002; February 14, 2003; May 15, 2003; and August 14, 2003

These reports will contain cumulative performance outcomes on the Customer Service Measure only. The first report (due November 14, 2002) will include customers registered between July 1, 2002 and September 30, 2002. The second report (due February 14, 2003) will include customers who registered between July 1, 2002 and December 31, 2002. The third report (due May 15, 2003) will include customers who registered between July 1, 2002 and March 31, 2003. The fourth report (due August 14, 2003) will include customers who registered between July 1, 2002 and June 30, 2003.

B. Reports due November 14, 2003

This report will include the Entered Employment rate for Job Seekers who registered from July 1 to September 30, 2002. It will also include cumulative Customer Service outcomes for Job Seekers who registered between October 1, 2002 and September 30, 2003.

C. Report due February 14, 2004

This report will include the Entered Employment rate for Job Seekers who registered from July 1 to December 31, 2002. It will also include cumulative Customer Service outcomes for Job Seekers who registered between January 1, 2003 and December 31, 2003.

D. Report due May 15 2004

This report will include the Entered Employment rate for Job Seekers who registered from July 1, 2002 to March 31, 2003. The report will also include the Employment Retention rate for Job Seekers who registered July 1 to September 30, 2002. It will also include cumulative Customer Service outcomes for Job Seekers who registered between April 1, 2003 and March 31, 2004.

E. Report due August 14, 2004

This report will include the cumulative Entered Employment rate outcomes for Job Seekers who registered from July 1, 2002 to June 30, 2003. The report will also include the Employment Retention rate for Job Seekers who registered July 1 to December 31, 2002. It will also include cumulative Customer Service outcomes for Job Seekers who registered between July 1, 2003 and June 30, 2004.

F. Report due November 14, 2004

This report will include the cumulative Entered Employment rate outcomes for Job Seekers who registered from October 1, 2002 to September 30, 2003. The report will also include the Employment Retention rate for Job Seekers who registered July 1, 2002 to March 31, 2003. It will also include cumulative Customer Service outcomes for Job Seekers who registered between October 1, 2003 and September 30, 2004.

G. Report due February 14, 2005

This report will include the cumulative Entered Employment rate outcomes for Job Seekers who registered from January 1 to December 31, 2003. The report will also include the cumulative Employment Retention rate outcomes for Job Seekers who registered July 1, 2002 to June 30, 2003. It will also include cumulative Customer Service outcomes for Job Seekers who registered between January 1 to December 31, 2004.

Exhibit D.3 - ETA 9002 D Reporting Schedule

This schedule shows the registration quarters of the groups of job seekers for performance outcomes for the first six 9002 D reports due under the revised reporting requirements. Following are the descriptions of the customers reported in each performance measure for each report.

A. Reports due November 14, 2003

This report will include the Entered Employment rate for Job Seekers who registered from July 1 to September 30, 2002.

B. Report due February 14, 2004

This report will include the Entered Employment rate for Job Seekers who registered from July 1 to December 31, 2002.

C. Report due May 15 2004

This report will include the Entered Employment rate for Job Seekers who registered from July 1, 2002 to March 31, 2003. The report will also include the Employment Retention rate for Job Seekers who registered July 1 to September 30, 2002.

D. Report due August 14, 2004

This report will include the cumulative Entered Employment rate outcomes for Job Seekers who registered from July 1, 2002 to June 30, 2003. The report will also include the Employment Retention rate for Job Seekers who registered July 1 to December 31, 2002.

E. Report due November 14, 2004

This report will include the cumulative Entered Employment rate outcomes for Job Seekers who registered from October 1, 2002 to September 30, 2003. The report will also include the Employment Retention rate for Job Seekers who registered July 1, 2002 to March 31, 2003.

F. Report due February 14, 2005

This report will include the cumulative Entered Employment rate outcomes for Job Seekers who registered from January 1 to December 31, 2003. The report will also include the cumulative Employment Retention rate outcomes for Job Seekers who registered July 1, 2002 to June 30, 2003.

There are three basic rules that govern the reporting of active job seekers and job seekers receiving staff-assisted services.

1. Each registration starts a registration year in which the job seeker is reported as an Active Job Seeker for four quarters (the quarter in which the job seeker registers and the three subsequent quarters.)
2. After the registration year has ended, a new registration is required for a person to be reported as an Active Job Seeker and this new registration starts a new registration year.
3. Upon the receipt of staff-assisted services, the job seeker is included in the counts of both Job Seekers Receiving Staff-Assisted Services and Active Job Seekers for four quarters (the quarter in which the service is received and the three subsequent quarters). Therefore, if a service is received in the 2nd quarter of the registration year, the job seeker is reported for three additional quarters (through the 5th quarter), even if no new registration or service occurs. Similarly, receipt of a service in the 3rd quarter will extend the period in which the job seeker is included in the two counts through the 6th quarter.

Exhibit D.4 provides a time line for 10 hypothetical registered job seekers and indicates when those hypothetical job seekers and their receipt of services would be reported on the 9002 A and B reports over a nine quarter period. The exhibit shows job seekers with a single registration year, two registration years and registration years that are extended because a service was received after the first quarter.

In the exhibit, an “R” marks the first quarter of the registration year, and an “S” indicates receipt of a labor exchange service. Following the legend below Exhibit D.4, the shaded and cross-hatched cells indicate registration years, and when services extend a registration year or reregistration begins a new registration year. The last two rows in the exhibit show the reported counts for each quarter for active job seekers and for job seekers receiving staff assisted services.

The 10 scenarios following Exhibit D.4 describe each of the hypothetical job seekers and how they are counted on the 9002 A and B reports.

EXHIBIT D.4

Active Job Seeker	Report Quarter Ending Date Active Job Seekers and Received Staff-Assisted Services								
	1	2	3	4	5	6	7	8	9
1	R								
2	RS								
3	RS	S							
4	R	S							
5	RS	S	S						
6	R		S						
7	RS	S	S	S					
8	R			S					
9	RS	S	S	S	RS				
10	RS	S	S		RS	S			
Report Category	Report Quarter Ending Date — Active Job Seekers and Received S-A Services								
	1	2	3	4	5	6	7	8	9
Total Active Job Seekers (job seeker active during reporting period)	10	10	10	10	8	6	4	2	1
Received Staff-Assisted Services (in reporting period)	6	7	8	9	8	6	4	2	1

	Registration in Quarter 1 begins registration year
	Services would extend the job seekers inclusion in quarterly reports
	Reregistration begins a new registration year

1. The job seeker registered in quarter 1 but did not receive a service or reregister. This person is included in the count of active job seekers in quarters 1 - 4 but is not included in the count of job seekers receiving a service.
2. The job seeker registered and received a service in quarter 1 but did not receive additional services or reregister. This person is included in the count of active job seekers in quarters 1 - 4 and the count of job seekers receiving a service in quarters 1-4.
3. The job seeker registered and received a service in quarter 1, received an additional service in quarter 2 and did not reregister. This person is included in the count of active job seekers in quarters 1 - 5 and in the count of job seekers receiving a service in quarters 1 - 5. The receipt of the service in quarter 2 extends the reporting by one quarter.
4. The job seeker registered in quarter 1 but did not receive a service until quarter 2, and did not receive additional services or reregister. This person is included in the count of active job seekers in quarters 1 - 5 and in the count of job seekers receiving a service in quarters 2 - 5. The receipt of the service in quarter 2 extends the reporting by one quarter.
5. The job seeker registered and received a service in quarter 1, received additional services in quarters 2 and 3 but did not reregister. This person is included in the count of active job seekers in quarters 1 - 6 and the count of job seekers receiving a service in quarters 1 - 6. The receipt of the service in quarter 3 extends the reporting by two quarters.
6. The job seeker registered in quarter 1 but did not receive a service until quarter 3, and did not receive additional services or reregister. This person is included in the count of active job seekers in quarters 1 - 6 and in the count of job seekers receiving a service in quarters 3 - 6. The receipt of the service in quarter 3 extends the reporting by two quarters.
7. The job seeker registered and received a service in quarter 1, received additional services in quarters 2, 3 and 4 but did not reregister. This person is included in the count of active job seekers in quarters 1 - 7 and in the count of job seekers receiving a service in quarters 1 - 7. The receipt of the service in quarter 4 extends the reporting by three quarters.
8. The job seeker registered in quarter 1 but did not receive a service until quarter 4, and did not receive additional services or reregister. This person is included in the count of active job seekers in quarters 1 - 7 and in the count of job seekers receiving a service in quarters 4 - 7. The receipt of the service in quarter 4 extends the reporting by three quarters.
9. The job seeker registered and received a service in quarter 1, received additional services in quarters 2, 3 and 4 and reregistered and received a service in quarter 5. This person is included in the count of active job seekers in quarters 1 - 8 and in the count of job seekers receiving a service in quarters 1 - 8. The reregistering of the job seeker in quarter 5 starts a new registration year.

10. The job seeker registered and received a service in quarter 1, received additional services in quarters 2 and 3, reregistered in quarter 5, and received a service in quarter 6. This person is included in the count of active job seekers in quarters 1 - 9 and in the count of job seekers receiving a service in quarters 1 - 9. The reregistering of the job seeker in quarter 5 starts a new registration year and the receipt of services in quarter 6 extends the reporting by one quarter.

APPENDIX E

TECHNICAL GUIDANCE FOR REPORTING AND VALIDATING PERFORMANCE MEASURES

This appendix provides detailed programming specifications that States can use to calculate the LX performance measures. The programming specifications show in a tabular format how job seekers get counted in the numerator or denominator based on the operational definitions of the performance measures. These specifications are not required, but offered as guidance.

States are encouraged to build a data file for the performance measures in the format prescribed below. Building such a data file will help ensure that all States are calculating the measures the same way. Such a file also will constitute an audit trail to help State staff ensure that the calculations and data are correct and to provide a method for analyzing the performance data.

UI wage records are the primary source of data used for tracking entry into and retention in employment. States also may use employment data from the SDNH to support performance measurement. There are numerous steps that must be performed to create a data set that includes employment information prior to calculating the performance measures.

The following matrix specifies a file that States can build to calculate the job seeker entered employment rate and job seeker employment retention rate at six months measures. The file will consist of eight columns of data:

1. The SSN of the registered job seeker
2. The job seeker's age at registration
3. The EINs and corresponding wages of all employers in the quarter prior to the quarter in which the person registered with the labor exchange
4. The registration date
5. The EINs and wages of all employers on the wage file in the four quarters after the registration quarter

Once this file is built, the State can sort the file into nine mutually exclusive outcomes to calculate performance. A narrative description of each of the outcomes and examples of the types of data used to determine if there was a new employer after registration follows the file specification.

EXHIBIT E.1

Specifications for a Data File used to Calculate and Verify Labor Exchange Performance Measures

Quarter	Age	RQ-1	Regist. Quarter	RQ+1	RQ+2	RQ+3	RQ+4	Entered Employment Rate		Employment Retention Rate	
	Data Outcome	EINs wages	Registration Date	EINs wages	EINs wages	EINs wages	EINs wages	Numerator	Denominator	Numerator	Denominator
1	> or = to 19	Any	Within Quarter	At least one new EIN not in RQ-1		Wages > 0		Yes	Yes	Yes	Yes
2	> or = to 19	Any	Within Quarter	No new EIN not in RQ-1	At least one new EIN not in RQ-1	NA	Wages > 0	Yes	Yes	Yes	Yes
3	> or = to 19	Any	Within Quarter	At least one new EIN not in RQ-1		No Wages	NA	Yes	Yes	No	Yes
4	> or = to 19	Any	Within Quarter	No new EIN not in RQ-1	At least one new EIN not in RQ-1	NA	No Wages	Yes	Yes	No	Yes
5	<19	Any	Within Quarter	At least one new EIN not in RQ-1				Yes	Yes		

Quarter	Age	RQ-1	Regist. Quarter	RQ+1	RQ+2	RQ+3	RQ+4	Entered Employment Rate		Employment Retention Rate	
								Numer-ator	Denom-inator	Numer-ator	Denom-inator
6	<19	Any	Within Quarter	No new EIN not in RQ-1	At least one new EIN not in RQ-1			Yes	Yes		
7	Any	Any	Within Quarter	Wages > 0 No new EIN not in RQ-1	No new EIN not in RQ-1						
8	Any	Any	Within Quarter	No Wages	Wages > 0 No new EIN not in RQ-1						
9	Any	Any	Within Quarter	No Wages	No Wages			No	Yes		

Outcome 1:

The job seeker was 19 or older at registration. There is an EIN on the wage file in the quarter after registration that does not appear on the file in the quarter prior to registration. If there are no wages in the quarter prior to registration, then any EIN with wages in the quarter after registration would put the job seeker in this group. Also, the job seeker has wages in the third quarter after the registration quarter. This job seeker is a success (in the numerator and denominator) in both the entered employment and retention rates.

Outcome 2:

The job seeker was 19 or older at registration. There is not an EIN on the wage file in the quarter after registration that is not present on the file in the quarter prior to registration, but there is an EIN in the second quarter after registration that does not appear in the quarter prior to registration. Also, the job seeker has wages in the fourth quarter after the registration quarter. This job seeker is a success (in the numerator and denominator) in both the entered employment and retention rates.

Outcome 3:

The job seeker was 19 or older at registration. There is an EIN on the wage file in the quarter after registration that does not appear on the file in the quarter prior to registration. But, the job seeker has no wages in the third quarter after the registration quarter. This job seeker is a success (in the numerator and denominator) in the entered employment rate but not in the retention rate (in the denominator but not in the numerator).

Outcome 4:

The job seeker was 19 or older at registration. There is not an EIN on the wage file in the quarter after registration that is not present on the file in the quarter prior to registration, but there is an EIN in the 2nd quarter after registration that does not appear in the quarter prior to registration. But the job seeker has no wages in the fourth quarter after the registration quarter. This job seeker is a success (in the numerator and denominator) in the entered employment rate but not in the retention rate (in the denominator but not in the numerator).

Outcome 5:

The job seeker was under age 19 at registration. There is an EIN on the wage file in the quarter after registration that does not appear on the file in the quarter prior to registration. This job seeker is a success (in the numerator and denominator) in the entered employment rate and is excluded from the retention rate.

Outcome 6:

The job seeker was under age 19 at registration. There is not an EIN on the wage file in the quarter after registration that is not present on the file in the quarter prior to registration, but there is an EIN in the 2nd quarter after registration that does not appear in the quarter prior to registration. This job seeker is a success (in the numerator and denominator) in the entered employment rate and is excluded from the retention rate.

Outcome 7:

The job seeker has wages in the first quarter after the registration quarter but there is no EIN in the first or second quarters after the registration quarter that does not appear in the quarter prior to registration. This job seeker is not included (not in the numerator or denominator) of either the entered employment or retention rates.

Outcome 8:

The job seeker has no wages in the first quarter after the registration quarter but has wages in the second quarter after the registration quarter, but there is no EIN in the second quarter after the registration quarter that does not appear in the quarter prior to registration. This job seeker is not included (not in the numerator or denominator) of either the entered employment or retention rates.

Outcome 9:

The job seeker has no wages in either the first or second quarter after registration. This job seeker is not a success in the entered employment rate (in the denominator but not in the numerator) and is not included in the retention rate.

The following chart uses two examples to show how a State can determine whether a new EIN appears on the file in the quarters following registration. These examples exclude the column for age, but since they are for outcomes 1 and 2, the age is equal to or greater than 19 at registration.

EXHIBIT E.2

Examples of How EINs are Used to Determine that the Registered Job Seeker was Employed by a New Employer

Quarter	SSN		RQ-1		Registration Quarter	RQ+1		RQ+2		RQ+3		RQ+4	
	SSN		EINs	Wages		Regist. Date	EINs	wages	EINs	wages	EINs	wages	EINs
Outcome													
1			Any		Within Quarter	At least one new EIN not in RQ-1							
Example Case for Group 1	384736222	123456789	2000	1-26-2001	123456789	2000							
		987654321	3000		576884885 ¹	6000							
2			Any	Within Quarter	No new EIN not in RQ-1	At least one new EIN not in RQ-1							
Example Case for Group 2	788438349	Blank		2-24-2001	Blank ²		983647523 ³	9000					

¹This EIN is new because it does not appear in RQ-1.

² Because there is no EIN in the wage file associated with the SSN, there is no new EIN.

³Because there were no wages in RQ-1, this EIN is new

APPENDIX F

GUIDANCE FOR ADMINISTERING THE CUSTOMER SATISFACTION SURVEYS

I. JOB SEEKER CUSTOMER SATISFACTION

The Job Seeker Customer Satisfaction Survey will be conducted by telephone and the following lead-in will be used at the beginning of the interview. The lead-in can be modified to suit the individual needs of the State and the names for program services recognizable for their population. The lead-in provided below is a model to be used as guidance. The numbered questions must remain as stated.

My name is _____ with XXXXX and I am conducting a survey for the XXXX XXXXX. I would like to speak to Ms./Mr._____.

Are you the Ms./Mr. _____ who was looking for a job a few months ago?

I would like to ask you some questions about your recent experience looking for a job. Our purpose is to learn from you how to improve programs and services offered to people in _____. The survey was approved by the Office of Management and Budget to collect information on your experience with services we provided to individuals. The questionnaire is voluntary and should take about 5 minutes to complete.

Please know the answers you provide to my questions will be kept confidential. Do you have any questions for me before we start the interview? [If no, continue. If yes, probe to understand the questions, provide answers and restate the importance of the respondent's participation in the interview.]

First, I want to know your overall experience with the services. I will read to you three statements and ask you to rate your experience. [Proceed with the core ACSI questions.]

a) Utilizing a scale of 1 to 10 where "1" means "Very Dissatisfied" and "10" means "Very Satisfied" what is your overall satisfaction with the services provided from _____?

Very Dissatisfied									Very Satisfied	DK	REF
1	2	3	4	5	6	7	8	9	10	11	12

b) Considering all of the expectations you may have had about the services, to what extent have the services met your expectations? "1" now means "Falls Short of Your Expectations" and "10" means "Exceeds Your Expectations."

Falls Short of Expectations									Exceeds Expectations	DK	REF
1	2	3	4	5	6	7	8	9	10	11	12

c) Now think of the ideal program for people in your circumstances. How well do you think the services you received compare with the ideal set of services? "1" now means "Not very close to the Ideal" and "10" means "Very Close to the Ideal."

Not Close To Ideal								Very Close To Ideal		DK	REF
1	2	3	4	5	6	7	8	9	10	11	12

State agencies will have flexibility in modifying the lead-in to the questionnaire to suit their particular needs and also may add additional questions, as long as the three questions presented above remain the same and are the initial three questions in the survey. Since there likely will be a number of individuals who both register with the labor exchange and who exit WIA, State agencies are requested to coordinate these survey efforts to eliminate the possibility of individuals being surveyed twice.

II. EMPLOYER CUSTOMER SATISFACTION

The survey will be conducted by telephone. The proposed lead-in can be modified to suit the individual needs of the State and the program names recognizable for their population. The lead-in provided below is a model to be used as guidance. However, the numbered questions must remain as stated.

My name is _____ with XXXXX and I am conducting a survey for the XXXX XXXXX. I would like to speak to Ms./Mr._____.

Are you the Ms./Mr. _____ who (describe the service received).

I would like to ask you some questions about your recent experience with _____. Our purpose is to learn from you how to improve programs and services offered to employers. The survey was approved by the Office of Management and Budget to collect information on your experience with services we provide to employers. The questionnaire is voluntary and should take about 5 minutes to complete.

Please know the answers you provide to my questions will be kept confidential. Do you have any questions for me before we start the interview? [If no, continue. If yes, probe to understand the questions, provide answers and restate the importance of the respondent's participation in the interview.]

a) Utilizing a scale of 1 to 10 where "1" means "Very Dissatisfied" and "10" means "Very Satisfied" what is your overall satisfaction with the service(s) provided from _____?

Very Dissatisfied										Very Satisfied	DK	REF
1	2	3	4	5	6	7	8	9	10	11	12	

b) Considering all of the expectations you may have had about the services, to what extent have the services met your expectations? "1" now means "Falls Short of Your Expectations" and "10" means "Exceeds Your Expectations."

Falls Short of Expectations										Exceeds Expectations	DK	REF
1	2	3	4	5	6	7	8	9	10	11	12	

c) Now think of the ideal service(s) for people in your circumstances. How well do you think the service(s) you received compare with the ideal service(s)? "1" now means "Not Very Close to Ideal" and "10" now means "Very Close to the Ideal."

Not Close To Ideal								Very Close To Ideal		DK	REF
1	2	3	4	5	6	7	8	9	10	11	12

Definition of Terms for Job Seeker and Employer Customer Satisfaction Surveys

Sample. A group of cases selected from a population by a random process where everyone has an equal probability of being selected.

Response rate. The response rate is calculated as the number of respondents with complete customer satisfaction information divided by the total number in the sample size.

Valid contact information. Information that leads the interviewer or surveyor to the location where the individual is located whether or not the individual responds and answers the questions.

DK. Don't Know.

REF. Refused to answer.

Calculation of Job Seeker and Employer Customer Satisfaction Score

The ACSI scores reported for a State represent the weighted sum of the three ACSI questions values which are transformed into a 0 to 100 scale value. The weights are applied to each of the three questions to account for differences in the characteristics of the State's customer groups.

For example, assume the mean values of the three ACSI questions for a State are:

1. Overall Satisfaction = 8.3
2. Met Expectations = 7.9
3. Compared to Ideal = 7.0

Then, these mean values from raw data must first be transformed to the value on a 0 to 100 scale. This is done by subtracting 1 from these mean values, dividing the results by 9, which is the value of range of a 1 to 10 raw data scale, and multiplying the whole by 100:

1. Overall Satisfaction = $(8.3 - 1)/9 \times 100 = 81.1$
2. Met Expectations = $(7.9 - 1)/9 \times 100 = 76.7$
3. Compared to Ideal = $(7.0 - 1)/9 \times 100 = 66.7$

The ACSI score is calculated as the weighted averages of these values. Assuming the weights for the example State are 0.3804, 0.3247, and 0.2949 for questions 1, 2, and 3, respectively, the ACSI score for the State would be calculated as follows:

$$(0.3804 \times 81.1) + (0.3247 \times 76.7) + (.02949 \times 66.7) = 75.4$$

Weights were calculated by statistical algorithm to minimize measurement error or random survey noise that exists in all survey data. State-specific weights were calculated using the relative distribution of ACSI respondent data for non-regulatory Federal agencies previously collected and analyzed by CFI and the University of Michigan.

Specific weighting factors have been developed for each State for PY 2000. New weighting factors will be published annually.

APPENDIX G

REPORT FORMATS FOR VETS 200 A THROUGH C

U.S. Department of Labor

Veterans' Employment and Training Service

Current Reporting Period Ending:	A. Total Applicants	B. Total Veterans & Eligible Persons	C. Vietnam Era Veterans	D. Campaign Badge Veterans	E. Disabled Veterans	F. Special Disabled Vets	G. Newly Separated Veterans	H. Female Veterans
1 Total Applicants								
2 Male								
3 Female								
4 19-44								
5 45-54								
6 55 And Over								
a. Services Provided								
7 Received Staff Assisted Services								
8 Received Career Guidance								
9 Provided Case Mgmt. Services								
10 Referred to Federal Training								
11 Referred to WIA Services								
12 Referred to Support Services								
13 Received Job Search Activities								
14 Referred to Employment								
15 Referred to Federal Job								
16 Referred to FCJL Job								
b. Results And Outcomes								
17 Entered Employment								
18 Entered Employment Rate Base								
19 Entered Employment Rate								
20 Employment Retention At Six Months								
21 Employment Retention At Six Months Base								
22 Employment Retention At Six Months Rate								
23 Entered Employment Following Staff Assisted Services								
24 Entered Employment Following S/A Services Base								
25 Entered Employment Following S/A Services Rate								
26 Entered Employment Following Case Management								
27 Entered Employment Following Case Management Base								
28 Entered Employment Following Case Management Rate								
29 Federal Training Placements								
30 Placed in Federal Job								
31 Placed in FCJL Job								
32 Job Seeker Satisfaction Score*								

VETS is exploring the feasibility of developing a JSSS. At this time, this line is a placeholder.

There is no reporting required.

Persons are not required to respond to this collection of information unless it displays a currently valid OMB control number. Respondent's obligation to reply to these requirements are mandatory as required by 38 U.S.C. 4107 and 4212. Public reporting burden for this collection of information is estimated to average one hour per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Veterans Employment and Training Service, S-1316, Washington, D.C. 20210 (Paperwork Reduction Project 1205-0240).

VETS-200(A)

Current Reporting Period Ending:	A. Total Applicants	B. Total Veterans & Eligible Persons	C. Vietnam Era Veterans	D. Campaign Badge Veterans	E. Disabled Veterans	F. Special Disabled Vets	G. Newly Separated Veterans	H. Female Veterans
1 Total Applicants								
2 Male								
3 Female								
4 19-44								
5 45-54								
6 55 And Over								
a. Services Provided								
7 Received Staff Assisted Services								
8 Received Career Guidance								
9 Provided Case Mgmt. Services								
10 Referred to Federal Training								
11 Referred to WIA Services								
12 Referred to Support Services								
13 Received Job Search Activities								
14 Referred to Employment								
15 Referred to Federal Job								
16 Referred to FCJL Job								
b. Results And Outcomes								
17 Entered Employment								
18 Entered Employment Rate Base								
19 Entered Employment Rate								
20 Employment Retention At Six Months								
21 Employment Retention At Six Months Base								
22 Employment Retention At Six Months Rate								
23 Entered Employment Following Staff Assisted Services								
24 Entered Employment Following S/A Services Base								
25 Entered Employment Following S/A Services Rate								
26 Entered Employment Following Case Management								
27 Entered Employment Following Case Management Base								
28 Entered Employment Following Case Management Rate								
29 Federal Training Placements								
30 Placed in Federal Job								
31 Placed in FCJL Job								
32 Job Seeker Satisfaction Score*								

VETS is exploring the feasibility of developing a JSSS. At this time, this line is a placeholder.

There is no reporting required.

Persons are not required to respond to this collection of information unless it displays a currently valid OMB control number. Respondent's obligation to reply to these requirements are mandatory as required by 38 U.S.C. 4107 and 4212. Public reporting burden for this collection of information is estimated to average one hour per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Veterans Employment and Training Service, S-1316, Washington, D.C. 20210 (Paperwork Reduction Project 1205-0240).



Current Reporting Period Ending:		A. Total Applicants		B. Total Veterans & Eligible Persons		C. Vietnam Era Veterans		D. Campaign Badge Veterans		E. Disabled Veterans		F. Special Disabled Vets		G. Newly Separated Veterans		H. Female Veterans	
1	Total Applicants																
2	Male																
3	Female																
4	19-44																
5	45-54																
6	55 And Over																
a. Services Provided																	
7	Received Staff Assisted Services																
8	Received Career Guidance																
9	Provided Case Mgmt. Services																
10	Referred to Federal Training																
11	Referred to WIA Services																
12	Referred to Support Services																
13	Received Job Search Activities																
14	Referred to Employment																
15	Referred to Federal Job																
16	Referred to FCJL Job																
b. Results And Outcomes																	
17	Entered Employment																
18	Entered Employment Rate Base																
19	Entered Employment Rate																
20	Employment Retention At Six Months																
21	Employment Retention At Six Months Base																
22	Employment Retention At Six Months Rate																
23	Entered Employment Following Staff Assisted Services																
24	Entered Employment Following S/A Services Base																
25	Entered Employment Following S/A Services Rate																
26	Entered Employment Following Case Management																
27	Entered Employment Following Case Management Base																
28	Entered Employment Following Case Management Rate																
29	Federal Training Placements																
30	Placed in Federal Job																
31	Placed in FCJL Job																
32	Job Seeker Satisfaction Score*																
VETS is exploring the feasibility of developing a JSSS. At this time, this line is a placeholder. There is no reporting required.																	
Persons are not required to respond to this collection of information unless it displays a currently valid OMB control number. Respondent's obligation to reply to these requirements are mandatory as required by 38 U.S.C. 4107 and 4212. Public reporting burden for this collection of information is estimated to average one hour per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Veterans Employment and Training Service, S-1316, Washington, D.C. 20210 (Paperwork Reduction Project 1205-0240).																	

VETS-200(C)

APPENDIX H

VETS 200 REPORT SPECIFICATIONS

The following specifications use two key data elements to determine how to generate the counts: **registration date** and **activity date**. The definitions of these elements are critical to the reporting process.

Registration Date is the most recent of the following events:

- 1) initial registration with the labor exchange
- 2) re-registration with the labor exchange after a previous registration year has expired
- 3) the engagement in a labor exchange activity for a job seeker whose previous registration year has expired and who has not been formally re-registered

Activity Date is the most recent date that the job seeker engaged in a labor exchange activity.

VETS 200 REPORT SPECIFICATIONS

A. Section 1 - VETS 200 A

The following specifications define the rows and columns on the VETS 200 A report on DVOP services to Veteran job seekers. In order to calculate the counts and rates for all report elements in the VETS 200 A, you must combine the specifications for each intersecting row and column. Capitalized text represents the data elements needed to perform the specification. States should use data elements in their system that correspond to the capitalized text. For example, to calculate the unduplicated count of males who are Campaign Badge Veterans, you would combine COL.D and ROW.2:

Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and CAMPAIGN BADGE VETERAN is Yes.

and

GENDER is Male.

Veterans Employment and Training Services Report Specifications

VEVS 200 A - DVOP Services to Veteran Job Seekers

Note 1: Total Job Seekers and job seeker characteristics are for individuals registered by VEVS funded DVOP staff.

Note 2: Reporting elements are services and/or outcomes as a result of services by VEVS funded DVOP staff.

Number	Reporting Element	Definition	Reporting Specification
COLA	Total Applicants	Count of individuals who began a registration year or utilized the public labor exchange during the four quarter reporting period.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters.
COLB	Total Veterans and Eligible Persons - Total	Count of all veterans and eligible persons. A veteran is an individual who served on active duty for a period of more than 180 days and was discharged or released with other than a dishonorable discharge or was discharged or released because of a service connected disability; or as a member of a reserve component under an order to active duty pursuant to section 672 (a), (d), or, (g), 673 (a) of Title 10, U.S.C., served on active duty during a period of war or in a campaign or expedition for which a campaign badge is authorized and was discharged or released from such duty with other than a dishonorable discharge. An eligible person is one who is (a) the spouse of any person who died on active duty or of a service-connected disability; or, (b) the spouse of any member of the Armed Forces serving on active duty who at the time of application for assistance under this part, is listed, pursuant to 38 U.S.C. 101 and the regulations issued thereunder, by the Secretary concerned, in one or more of the following categories and has been so listed for more than 90 days: (i) missing in action (ii) captured in the line of duty by a hostile force, or (iii) forcibly detained or interned in the line of duty by a foreign government or power; or (c) the spouse of any person who has a total disability permanent in nature resulting from a service-connected disability or the spouse of a veteran who died while a disability so evaluated was in existence.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and VETERAN and OTHER ELIGIBLE is Yes.
COLC	Vietnam Era Veterans - Total	Count of all Vietnam era veterans. Veterans who served on active duty over 180 days - any part of which was during the period beginning August 5, 1964 and ending May 7, 1975.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and VIETNAM ERA VETERAN is Yes.

Number

Reporting Element

Definition

Reporting Specification

COLD	Campaign Badge Veterans - Total	Count of all campaign badge veterans. The registered job seeker is a campaign badge veteran if: The individual is a veteran who served on active duty in the U.S. armed forces during a war or in a campaign or expedition for which a campaign badge has been authorized as identified and listed by the Office of Personnel Management (OPM). Please see Appendix B for the current list as of 01/07/2000. For campaigns occurring after this date, updated information may be obtained on the OPM web site: http://www.opm.gov/veterans/html/vgmedal2.htm .	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and CAMPAIGN BADGE VETERAN is Yes.
COLE	Disabled Veterans - Total	Count of all disabled veterans. A disabled veteran is a veteran who is entitled to compensation regardless of rating (including those rated at 0%); or who but for the receipt of military retirement pay would be entitled to compensation, under laws administered by the Department of Veterans Affairs; or was discharged or released from active duty because of a service-connected disability. A veteran rate at 0% for disability is a service-connected disabled veteran who is entitled to compensation (the law does not require receipt of compensation) whether or not he/she receives monetary benefits or compensation. 0% rated disabled veterans may be reevaluated at a later date to 10% or more.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DISABLED VETERAN is Yes.
COLF	Special Disabled Veterans - Total	Count of all special disabled veterans. A special disabled veteran is a veteran who (a) is entitled to compensation (or who, but for the receipt of military retirement pay would be entitled to compensation) under laws administered by the Department of Veterans Affairs (DVA) for a disability, (i) rated at 30 percent or more of, (ii) rated at 10 or 20 percent in the case of a veteran who has been determined by DVA to have a serious employment handicap; or (b) a person who was discharged or released from active duty because of a service-connected disability. "Special Disabled" is also included in the count of "Disabled".	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and SPECIAL DISABLED VETERAN is Yes.
COLG	Newly Separated Veterans	Count of newly separated veterans. A newly separated veteran is a Title 38 eligible veteran whose date of separation from active U.S. military service is within the 12 months prior to the beginning of the registration year.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DATE OF SEPARATION FROM ACTIVE U.S. MILITARY SERVICE is within the 12 months prior to the BEGINNING OF THE REGISTRATION YEAR.

Number

Reporting Element

Definition

Reporting Specification

COL.H	Female Veterans	Count of registered veterans who are females. Self-explanatory; usually recorded by the registered veterans themselves.	Count of unique SOCIAL SECURITY NUMBERS of veterans where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and GENDER is Female.
ROW.1	Total Applicants	Count of veterans and eligible persons who began a registration year or utilized the public labor exchange during the four quarter reporting period.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters.
ROW.2	Male	Count of registered veterans and eligible persons who are male. Self-explanatory; usually recorded by the registered job seekers themselves. (The male/female registered job seeker groups must be compiled for each sex separately.) The sum of ROWS 2 and 3, in each column must be the same as the entry reported for ROW 1, Total Applicants, in that column for the same report quarter of the same registration year.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and GENDER is Male.
ROW.3	Female	Count of registered veterans and eligible persons who are female. Self-explanatory; usually recorded by the registered job seekers themselves. (The male/female registered job seeker groups must be compiled for each sex separately.) The sum of ROWS 2 and 3, in each column must be the same as the entry reported for ROW 1, Total Applicants, in that column for the same report quarter of the same registration year.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and GENDER is Female.
ROW.4	19-44	Count of registered veterans and eligible persons age 19-44 at the date of registration.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DATE OF BIRTH is 19-44 years before REGISTRATION DATE.
ROW.5	45-54	Count of registered veterans and eligible persons age 45-54 at the date of registration.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DATE OF BIRTH is 45-54 years before REGISTRATION DATE.
ROW.6	55 and over	Count of registered veterans and eligible persons 55 years of age or more at the date of registration.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DATE OF BIRTH is 55 years or more before REGISTRATION DATE.

Number**Reporting Element****Definition****Reporting Specification**

ROW.7	Received Staff-Assisted Services	Count of registered veterans and eligible persons who have received staff-assisted services during the current registration year. Staff-assisted services include: (a) referral to a job, (b) placement in training, (c) reemployment services (d) assessment services, including an assessment interview, testing, counseling, or employability planning, (e) case management, (f) career guidance, (g) job search activities, (h) federal bonding program, (i) job development contacts, (j) tax credit eligibility determination, (k) referral to other services, including skills training, educational services, and supportive services, or (l) any other service requiring significant expenditure of staff time. Application taking/registration and the use of self-service or facilitated self-help services are not included as staff-assisted services.	Count of unique SOCIAL SECURITY NUMBERS where DATE RECEIVED STAFF-ASSISTED SERVICES is within the last four quarters.
ROW.8	Received Career Guidance	Count of registered veterans and eligible persons who received services which include the provision of information, materials, suggestions, or advice which are intended to assist the job seeker in making occupation or career decisions.	Count of unique SOCIAL SECURITY NUMBERS where DATE RECEIVED CAREER GUIDANCE is within the last four quarters.
ROW.9	Provided Case Management Services	Count of registered veterans and eligible persons assigned a case manager who receive career guidance, referral to supportive services, job development contacts, referral to jobs, referral to training, or any combination of those services.	Count of unique SOCIAL SECURITY NUMBERS where DATE PROVIDED CASE MANAGEMENT SERVICES is within the last four quarters.
ROW.10	Referred to Federal Training	Count of registered veterans and eligible persons referred to any intensive service or training program supported by the Federal Government, such as WIA funded projects, TAA, NAFTA, and Job Corps. This does not include DVA-OJT.	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO FEDERAL TRAINING is within the last four quarters.
ROW.11	Referred to WIA Services	Count of registered veterans and eligible persons referred to a service delivery component funded under Title I of the Workforce Investment Act of 1998.	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO WIA SERVICES is within the last four quarters.
ROW.12	Referred to Support Services	Count of registered veterans and eligible persons referred to services designed to assist an individual to achieve physical, mental, social or economic well being and reduce or eliminate barriers to employment. These include health and medical services, child care, emergency financial services, relocation assistance, residential support, nutritional and legal services.	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO SUPPORT SERVICES is within the last four quarters.

Number**Reporting Element****Definition****Reporting Specification**

ROW.13	Received Job Search Activities	Count of all registered veterans and eligible persons provided services which are designed to help the job seeker plan and carry out a successful job hunting strategy. The services include resume preparation assistance, job search workshops, job finding clubs, provision of specific labor market information and development of a job search plan. "Resume Assistance" - Providing instructions on the content and format of resumes and cover letters and providing assistance in the development and production of the same. "Job Search Workshops" - An organized activity that provides instructions on resume writing, application preparation, interviewing skills, and/or job lead development. "Job Finding Clubs" - have all the elements of the ES Job Search Workshop, plus a period of structured application where participants attempt to obtain jobs. "Provision of Specific Labor Market Information" - Information concerning occupational staffing patterns, hiring patterns, working conditions, and pay of firms or industries. "Job Search Planning" - Development of a plan (not necessarily a written plan) that includes the necessary steps and timetables to achieve employment in specific occupational, industry, or geographic area.	Count of unique SOCIAL SECURITY NUMBERS where DATE RECEIVED JOB SEARCH ACTIVITIES is within the last four quarters.
ROW.14	Referred to Employment	Count of all registered veterans and eligible persons who were referred to employment. A referral to employment is (a) the act of bringing to the attention of an employer an job seeker or group of registered job seekers who are available for a job and (b) the record of such a referral. It means the same as "referral to a job."	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO EMPLOYMENT is within the last four quarters.
ROW.15	Referred to Federal Job	Count of registered veterans and eligible persons referred to a job opening filed with a placement office by a department or agency of the Federal government or other entity under the jurisdiction of the U.S. Office of Personnel Management.	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO A FEDERAL JOB is within the last four quarters.
ROW.16	Referred to FCJL Job	Count of registered of registered veterans and eligible persons referred to a job opening listed by an employer identified as a Federal contractor.	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO FCJL JOBS is within the last four quarters.

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ROW.17	Entered Employment Base	Count of registered veterans and eligible persons who are veterans and who, in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered job seeker earned wages in the quarter prior to registration. This is the numerator of the entered employment rate measure (See ROW.19).	Count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.18	Entered Employment Rate Base	The difference between the count of veterans and eligible persons who registered or reregistered with the labor exchange during any of the previous four calendar quarters and the count of any of those job seekers whose wages earned in the first and second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration. This is the denominator for the entered employment rate measure (See Row 19)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period and VETERAN and OTHER ELIGIBLE is Yes, minus the count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period and VETERAN and OTHER ELIGIBLE is Yes and WAGES 1st QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these wages is the same as any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.19	Entered Employment Rate	The count of registered veterans and eligible persons who, in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered job seeker earned wages in the quarter prior to registration, divided by the difference between the count of veterans and eligible persons who registered or re-registered with the labor exchange during any of the previous four calendar quarters and the count of any of those job seekers whose wages earned in the first and second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration.	The sum of ROW.17 divided by the sum of ROW.18.

Number

Reporting Element

Definition

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ROW.20	Employment Retention at Six Months	Count of the number of registered veterans and eligible persons age 19 and older at the time of registration who earned wages in the second quarter following the quarter in which they entered employment. This is the numerator for the employment retention rate measure. (See Row 22)	Count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period and DATE OF BIRTH is 19 years or more at time of registration and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these wages is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER and WAGES 3RD QUARTER AFTER REGISTRATION QUARTER or WAGES 4TH QUARTER AFTER REGISTRATION QUARTER are >0.
ROW.21	Employment Retention Rate at Six Months Base	Count of registered veterans and eligible persons age 19 and older at time of registration, who, in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered veteran and eligible person earned wages in the quarter prior to registration. This is the denominator of the employment retention rate measure (See Row 22)	Count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period and DATE OF BIRTH is 19 years or more at time of registration and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.22	Employment Retention Rate at Six Months	The Employment Retention at Six Months count (ROW.20) divided by the Employment Retention at Six Months Base count (ROW.21).	The sum of ROW.4 divided by the sum of ROW.5.
ROW.23	Entered Employment Following Receipt of Staff-Assisted Services	Count of registered veterans and eligible persons who, in the quarter of registration, or in the first or second quarter following the registration quarter, received staff-assisted services, and who in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered veteran and eligible person earned wages in the quarter prior to registration. This is the numerator of the entered employment rate measure.	Count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED STAFF-ASSISTED SERVICES is no later than the 2nd quarter after the registration quarter, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than the EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.

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ROW.24

Entered Employment Following Receipt of Staff-Assisted Services Base

The difference between the count of veterans and eligible persons who registered or re-registered with the labor exchange during any of the previous four calendar quarters and who in the quarter of registration, or in the first or second quarter following the registration quarter received staff-assisted services; and the count of any of those same veterans and eligible persons whose wages earned in the first or second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration.

Count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED STAFF-ASSISTED SERVICES is no later than the 2nd quarter after the registration quarter, minus the count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED STAFF-ASSISTED SERVICES is no later than the 2nd quarter after the registration quarter, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is not different than the EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.

ROW.25

Entered Employment Following Receipt of Staff-Assisted Services Rate

The count of registered veterans and eligible persons who, in the quarter of registration or in the first or second quarter following the registration quarter, received staff-assisted services and who in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered veteran and eligible person earned wages in the quarter prior to registration; divided by the difference between the count of veterans and eligible persons who registered or re-registered with the labor exchange during any of the previous four calendar quarters and who in the quarter of registration, or in the first or second quarter following the registration quarter, received staff-assisted services, and the count of any of those same veterans and eligible persons whose wages earned in the first or second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration.

The sum of ROW.23 divided by the sum of ROW.24.

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ROW 26.	Entered Employment Following Case Management	Count of registered veterans and eligible persons who, in the quarter of registration, or in the first or second quarter following the registration quarter, received case management services and who in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered veteran and eligible persons earned wages in the quarter prior to registration. This is the numerator of the entered employment rate measure.	Count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED CASE MANAGEMENT SERVICES is no later than the 2nd quarter after the registration quarter, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than the EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.
ROW 27.	Entered Employment Following Case Management Base	The difference between the count of veterans and eligible persons who registered or reregistered with the labor exchange during any of the previous four calendar quarters and who in the quarter of registration, or in the first or second quarter following the registration quarter received case management services; and the count of any of those same veterans and eligible persons whose wages earned in the first or second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration.	Count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is YES, and where BEGINNING DATE OF REGISTRATION YEAR is within the reporting period, and where DATE RECEIVED CASE MANAGEMENT SERVICES is no later than the 2nd quarter after the registration quarter, minus the count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED CASE MANAGEMENT SERVICES is in the REGISTRATION QUARTER or the 1st QUARTER AFTER REGISTRATION QUARTER or the 2nd QUARTER AFTER REGISTRATION QUARTER, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these wages is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.
ROW 28.	Entered Employment Following Case Management Rate	The Entered Employment Following Case Management count (Row 26 divided by the sum of Row 27)	The sum of ROW 26 divided by the sum of ROW 27.
ROW 29.	Federal Training Placements	Count of registered veterans and eligible persons verified to have entered any job training program supported by the Federal government such as WIA, Job Corps, etc. This does not include placements in DVA-OJT.	Count of unique SOCIAL SECURITY NUMBERS where DATE PLACED IN FEDERAL TRAINING is within the last four quarters.

<i>Number</i>	<i>Reporting Element</i>	<i>Definition</i>	<i>Reporting Specification</i>
ROW.30	Placed in Federal Job	Count of registered veterans and eligible persons placed in a job opening filed with a placement office by a department or agency or other entity under the jurisdiction of the U.S. Office of Personnel Management.	Count of unique SOCIAL SECURITY NUMBERS where DATE PLACED IN FEDERAL JOB is within the last four quarters.
ROW.31	Placed in FCJL Job	Count of registered special disabled veterans, vietnam era veterans, campaign badge veterans and newly separated veterans persons placed in a FCJL Job.	Count of unique SOCIAL SECURITY NUMBERS where DATE PLACED IN FCJL JOBS is within the last four quarters.
ROW 32.	Veterans and Eligible Persons Satisfaction Score*	NOTE: VETS is exploring the feasibility of developing a JSSS. At this time, this line is a placeholder. There is no reporting required	

B. Section 2 - VETS 200 B

The following specifications define the rows and columns on the VETS 200 B report on LVER services to Veteran job seekers. In order to calculate the counts and rates for all report elements in the VETS 200 B, you must combine the specifications for each intersecting row and column. Capitalized text represents the data elements needed to perform the specification. States should use data elements in their system that correspond to the capitalized text. For example, to calculate the unduplicated count of Vietnam era veterans who received staff assisted services, you would combine COL.C and ROW.7:

Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and VIETNAM ERA VETERAN is Yes

and

DATE RECEIVED STAFF ASSISTED SERVICES is within the last four quarters.

Veterans Employment and Training Services Report Specifications

VETS 200 B - LVER Services to Veteran Job Seekers

Note 1: Total Job Seekers and job seeker characteristics are for individuals registered by VETS funded LVER staff.

Note 2 Reporting elements are services and/or outcomes as a result of services by VETS funded LVER staff.

<i>Number</i>	<i>Reporting Element</i>	<i>Definition</i>	<i>Reporting Specification</i>
COL.A	Total Applicants	Count of individuals who began a registration year or utilized the public labor exchange during the four quarter reporting period.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters.
COL.B	Total Veterans and Eligible Persons - Total	Count of all veterans and eligible persons. A veteran is an individual who served on active duty for a period of more than 180 days and was discharged or released with other than a dishonorable discharge or was discharged or released because of a service connected disability; or as a member of a reserve component under an order to active duty pursuant to section 672 (a), (d), or, (g), 673 (a) of Title 10, U.S.C., served on active duty during a period of war or in a campaign or expedition for which a campaign badge is authorized and was discharged or released from such duty with other than a dishonorable discharge. An eligible person is one who is (a) the spouse of any person who died on active duty or of a service-connected disability; or, (b) the spouse of any member of the Armed Forces serving on active duty who at the time of application for assistance under this part, is listed, pursuant to 38 U.S.C. 101 and the regulations issued thereunder, by the Secretary concerned, in one or more of the following categories and has been so listed for more than 90 days: (i) missing in action (ii) captured in the line of duty by a hostile force, or (iii) forcibly detained or interned in the line of duty by a foreign government or power; or (c) the spouse of any person who has a total disability permanent in nature resulting from a service-connected disability or the spouse of a veteran who died while a disability so evaluated was in existence.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and VETERAN and OTHER ELIGIBLE is Yes.
COL.C	Vietnam Era Veterans - Total	Count of all Vietnam era veterans. Veterans who served on active duty over 180 days - any part of which was during the period beginning August 5, 1964 and ending May 7, 1975.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and VIETNAM ERA VETERAN is Yes.

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COLD	Campaign Badge Veterans - Total	Count of all campaign badge veterans. The registered job seeker is a campaign badge veteran if: The individual is a veteran who served on active duty in the U.S. armed forces during a war or in a campaign or expedition for which a campaign badge has been authorized as identified and listed by the Office of Personnel Management (OPM). Please see Appendix B for the current list as of 01/07/2000. For campaigns occurring after this date, updated information may be obtained on the OPM web site: http://www.opm.gov/veterans/html/vgmedal2.htm .	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and CAMPAIGN BADGE VETERAN is Yes.
COLE	Disabled Veterans - Total	Count of all disabled veterans. A disabled veteran is a veteran who is entitled to compensation regardless of rating (including those rated at 0%); or who but for the receipt of military retirement pay would be entitled to compensation, under laws administered by the Department of Veterans Affairs; or was discharged or released from active duty because of a service-connected disability. A veteran rate at 0% for disability is a service-connected disabled veteran who is entitled to compensation (the law does not require receipt of compensation) whether or not he/she receives monetary benefits or compensation. 0% rated disabled veterans may be reevaluated at a later date to 10% or more.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DISABLED VETERAN is Yes.
COLF	Special Disabled Veterans - Total	Count of all special disabled veterans. A special disabled veteran is a veteran who (a) is entitled to compensation (or who, but for the receipt of military retirement pay would be entitled to compensation) under laws administered by the Department of Veterans Affairs (DVA) for a disability, (i) rated at 30 percent or more of, (ii) rated at 10 or 20 percent in the case of a veteran who has been determined by DVA to have a serious employment handicap; or (b) a person who was discharged or released from active duty because of a service-connected disability. "Special Disabled" is also included in the count of "Disabled".	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and SPECIAL DISABLED VETERAN is Yes.
COLG	Newly Separated Veterans	Count of newly separated veterans. A newly separated veteran is a Title 38 eligible veteran whose date of separation from active U.S. military service is within the 12 months prior to the beginning of the registration year.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DATE OF SEPARATION FROM ACTIVE U.S. MILITARY SERVICE is within the 12 months prior to the BEGINNING OF THE REGISTRATION YEAR.

Number

Reporting Element

Definition

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COL.H	Female Veterans	Count of registered veterans who are females. Self-explanatory; usually recorded by the registered veterans themselves.	Count of unique SOCIAL SECURITY NUMBERS of veterans where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and GENDER is Female.
ROW.1	Total Applicants	Count of veterans and eligible persons who began a registration year or utilized the public labor exchange during the four quarter reporting period.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters.
ROW.2	Male	Count of registered veterans and eligible persons who are male. Self-explanatory; usually recorded by the registered job seekers themselves. (The male/female registered job seeker groups must be compiled for each sex separately.) The sum of ROWS 2 and 3, in each column must be the same as the entry reported for ROW 1, Total Applicants, in that column for the same report quarter of the same registration year.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and GENDER is Male.
ROW.3	Female	Count of registered veterans and eligible persons who are female. Self-explanatory; usually recorded by the registered job seekers themselves. (The male/female registered job seeker groups must be compiled for each sex separately.) The sum of ROWS 2 and 3, in each column must be the same as the entry reported for ROW 1, Total Applicants, in that column for the same report quarter of the same registration year.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and GENDER is Female.
ROW.4	19-44	Count of registered veterans and eligible persons age 19-44 at the date of registration.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DATE OF BIRTH is 19-44 years before REGISTRATION DATE.
ROW.5	45-54	Count of registered veterans and eligible persons age 45-54 at the date of registration.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DATE OF BIRTH is 45-54 years before REGISTRATION DATE.
ROW.6	55 and over	Count of registered veterans and eligible persons 55 years of age or more at the date of registration.	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DATE OF BIRTH is 55 years or more before REGISTRATION DATE.

Number**Reporting Element****Definition****Reporting Specification**

ROW.7	Received Staff-Assisted Services	Count of registered veterans and eligible persons who have received staff-assisted services during the current registration year. Staff-assisted services include: (a) referral to a job, (b) placement in training, (c) reemployment services (d) assessment services, including an assessment interview, testing, counseling, or employability planning, (e) case management, (f) career guidance, (g) job search activities, (h) federal bonding program, (i) job development contacts, (j) tax credit eligibility determination, (k) referral to other services, including skills training, educational services, and supportive services, or (l) any other service requiring significant expenditure of staff time. Application taking/registration and the use of self-service or facilitated self-help services are not included as staff-assisted services.	Count of unique SOCIAL SECURITY NUMBERS where DATE RECEIVED STAFF-ASSISTED SERVICES is within the last four quarters.
ROW.8	Received Career Guidance	Count of registered veterans and eligible persons who received services which include the provision of information, materials, suggestions, or advice which are intended to assist the job seeker in making occupation or career decisions.	Count of unique SOCIAL SECURITY NUMBERS where DATE RECEIVED CAREER GUIDANCE is within the last four quarters.
ROW.9	Provided Case Management Services	Count of registered veterans and eligible persons assigned a case manager who receive career guidance, referral to supportive services, job development contacts, referral to jobs, referral to training, or any combination of those services.	Count of unique SOCIAL SECURITY NUMBERS where DATE PROVIDED CASE MANAGEMENT SERVICES is within the last four quarters.
ROW.10	Referred to Federal Training	Count of registered veterans and eligible persons referred to any intensive service or training program supported by the Federal Government, such as WIA funded projects, TAA, NAFTA, and Job Corps. This does not include DVA-OJT.	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO FEDERAL TRAINING is within the last four quarters.
ROW.11	Referred to WIA Services	Count of registered veterans and eligible persons referred to a service delivery component funded under Title I of the Workforce Investment Act of 1998.	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO WIA SERVICES is within the last four quarters.
ROW.12	Referred to Support Services	Count of registered veterans and eligible persons referred to services designed to assist an individual to achieve physical, mental, social or economic well being and reduce or eliminate barriers to employment. These include health and medical services, child care, emergency financial services, relocation assistance, residential support, nutritional and legal services.	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO SUPPORT SERVICES is within the last four quarters.

Number**Reporting Element****Definition****Reporting Specification**

ROW.13	Received Job Search Activities	Count of all registered veterans and eligible persons provided services which are designed to help the job seeker plan and carry out a successful job hunting strategy. The services include resume preparation assistance, job search workshops, job finding clubs, provision of specific labor market information and development of a job search plan. "Resume Assistance" - Providing instructions on the content and format of resumes and cover letters and providing assistance in the development and production of the same. "Job Search Workshops" - An organized activity that provides instructions on resume writing, application preparation, interviewing skills, and/or job lead development. "Job Finding Clubs" - have all the elements of the ES Job Search Workshop, plus a period of structured application where participants attempt to obtain jobs. "Provision of Specific Labor Market Information" - Information concerning occupational staffing patterns, hiring patterns, working conditions, and pay of firms or industries. "Job Search Planning" - Development of a plan (not necessarily a written plan) that includes the necessary steps and timetables to achieve employment in specific occupational, industry, or geographic area.	Count of unique SOCIAL SECURITY NUMBERS where DATE RECEIVED JOB SEARCH ACTIVITIES is within the last four quarters.
ROW.14	Referred to Employment	Count of all registered veterans and eligible persons who were referred to employment. A referral to employment is (a) the act of bringing to the attention of an employer an job seeker or group of registered job seekers who are available for a job and (b) the record of such a referral. It means the same as "referral to a job."	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO EMPLOYMENT is within the last four quarters.
ROW.15	Referred to Federal Job	Count of registered veterans and eligible persons referred to a job opening filed with a placement office by a department or agency of the Federal government or other entity under the jurisdiction of the U.S. Office of Personnel Management.	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO A FEDERAL JOB is within the last four quarters.
ROW.16	Referred to FCJL Job	Count of registered of registered veterans and eligible persons referred to a job opening listed by an employer identified as a Federal contractor.	Count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO FCJL JOBS is within the last four quarters.

Number

Reporting Element

Definition

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ROW.17	Entered Employment Base	Count of registered veterans and eligible persons who are veterans and who, in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered job seeker earned wages in the quarter prior to registration. This is the numerator of the entered employment rate measure (See ROW.19).	Count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.18	Entered Employment Rate Base	The difference between the count of veterans and eligible persons who registered or reregistered with the labor exchange during any of the previous four calendar quarters and the count of any of those job seekers whose wages earned in the first and second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration. This is the denominator for the entered employment rate measure (See Row 19)	Count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period and VETERAN and OTHER ELIGIBLE is Yes, minus the count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period and VETERAN and OTHER ELIGIBLE is Yes and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these wages is the same as any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.19	Entered Employment Rate	The count of registered veterans and eligible persons who, in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered job seeker earned wages in the quarter prior to registration, divided by the difference between the count of veterans and eligible persons who registered or re-registered with the labor exchange during any of the previous four calendar quarters and the count of any of those job seekers whose wages earned in the first and second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration.	The sum of ROW.17 divided by the sum of ROW.18.

Number

Reporting Element

Definition

Reporting Specification

ROW.20	Employment Retention at Six Months	Count of the number of registered veterans and eligible persons age 19 and older at the time of registration who earned wages in the second quarter following the quarter in which they entered employment. This is the numerator for the employment retention rate measure. (See Row 22)	Count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period and DATE OF BIRTH is 19 years or more at time of registration and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these wages is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER and WAGES 3RD QUARTER AFTER REGISTRATION QUARTER or WAGES 4TH QUARTER AFTER REGISTRATION QUARTER are >0.
ROW.21	Employment Retention Rate at Six Months Base	Count of registered veterans and eligible persons age 19 and older at time of registration, who, in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered veteran and eligible person earned wages in the quarter prior to registration. This is the denominator of the employment retention rate measure (See Row 22)	Count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period and DATE OF BIRTH is 19 years or more at time of registration and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.22	Employment Retention Rate at Six Months	The Employment Retention at Six Months count (ROW.20) divided by the Employment Retention at Six Months Base count (ROW.21).	The sum of ROW.4 divided by the sum of ROW.5.
ROW.23	Entered Employment Following Receipt of Staff-Assisted Services	Count of registered veterans and eligible persons who, in the quarter of registration, or in the first or second quarter following the registration quarter, received staff-assisted services, and who in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered veteran and eligible person earned wages in the quarter prior to registration. This is the numerator of the entered employment rate measure.	Count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED STAFF-ASSISTED SERVICES is no later than the 2nd quarter after the registration quarter, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than the EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.

Number

Reporting Element

Definition

Reporting Specification

ROW.24

Entered Employment Following Receipt of Staff-Assisted Services Base

The difference between the count of veterans and eligible persons who registered or re- registered with the labor exchange during any of the previous four calendar quarters and who in the quarter of registration, or in the first or second quarter following the registration quarter received staff-assisted services; and the count of any of those same veterans and eligible persons whose wages earned in the first or second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration.

Count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED STAFF-ASSISTED SERVICES is no later than the 2nd quarter after the registration quarter, minus the count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED STAFF-ASSISTED SERVICES is no later than the 2nd quarter after the registration quarter, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is not different than the EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.

ROW.25

Entered Employment Following Receipt of Staff-Assisted Services Rate

The count of registered veterans and eligible persons who, in the quarter of registration or in the first or second quarter following the registration quarter, received staff- assisted services and who in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered veteran and eligible person earned wages in the quarter prior to registration; divided by the difference between the count of veterans and eligible persons who registered or re-registered with the labor exchange during any of the previous four calendar quarters and who in the quarter of registration, or in the first or second quarter following the registration quarter, received staff-assisted services, and the count of any of those same veterans and eligible persons whose wages earned in the first or second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration.

The sum of ROW.23 divided by the sum of ROW.24.

Number

Reporting Element

Definition

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ROW 26.	Entered Employment Following Case Management	Count of registered veterans and eligible persons who, in the quarter of registration, or in the first or second quarter following the registration quarter, received case management services and who in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered veteran and eligible persons earned wages in the quarter prior to registration. This is the numerator of the entered employment rate measure.	Count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED CASE MANAGEMENT SERVICES is no later than the 2nd quarter after the registration quarter, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than the EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.
ROW 27.	Entered Employment Following Case Management Base	The difference between the count of veterans and eligible persons who registered or reregistered with the labor exchange during any of the previous four calendar quarters and who in the quarter of registration, or in the first or second quarter following the registration quarter received case management services; and the count of any of those same veterans and eligible persons whose wages earned in the first or second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration.	Count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is YES, and where BEGINNING DATE OF REGISTRATION YEAR is within the reporting period, and where DATE RECEIVED CASE MANAGEMENT SERVICES is no later than the 2nd quarter after the registration quarter, minus the count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED CASE MANAGEMENT SERVICES is in the REGISTRATION QUARTER or the 1st QUARTER AFTER REGISTRATION QUARTER or the 2nd QUARTER AFTER REGISTRATION QUARTER, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these wages is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.
ROW 28.	Entered Employment Following Case Management Rate	The Entered Employment Following Case Management count (Row 26 divided by the sum of Row 27)	The sum of ROW 26 divided by the sum of ROW 27.
ROW 29.	Federal Training Placements	Count of registered veterans and eligible persons verified to have entered any job training program supported by the Federal government such as WIA, Job Corps, etc. This does not include placements in DVA-OJT.	Count of unique SOCIAL SECURITY NUMBERS where DATE PLACED IN FEDERAL TRAINING is within the last four quarters.

<i>Number</i>	<i>Reporting Element</i>	<i>Definition</i>	<i>Reporting Specification</i>
ROW.30	Placed in Federal Job	Count of registered veterans and eligible persons placed in a job opening filed with a placement office by a department or agency or other entity under the jurisdiction of the U.S. Office of Personnel Management.	Count of unique SOCIAL SECURITY NUMBERS where DATE PLACED IN FEDERAL JOB is within the last four quarters.
ROW.31	Placed in FCJL Job	Count of registered special disabled veterans, vietnam era veterans, campaign badge veterans and newly separated veterans persons placed in a FCJL Job.	Count of unique SOCIAL SECURITY NUMBERS where DATE PLACED IN FCJL JOBS is within the last four quarters.
ROW 32.	Veterans and Eligible Persons Satisfaction Score*	NOTE: VETS is exploring the feasibility of developing a JSSS. At this time, this line is a placeholder. There is no reporting required	

C. Section 3 - VETS 200 C

The following specifications define the rows and columns on the VETS 200 C report on the unduplicated count of DVOP and LVER services to Veteran job seekers. In order to calculate the counts and rates for all report elements in the VETS 200 C, you must combine the specifications for each intersecting row and column. Capitalized text represents the data elements needed to perform the specification. States should use data elements in their system that correspond to the capitalized text. For example, to calculate the employment retention rate at six months for newly separated veterans, you would combine ROW.22 and COL.G:

Unduplicated count of unique SOCIAL SECURITY NUMBERS where VETERAN and ELIGIBLE PERSON is Yes, and where REGISTRATION DATE is within the reporting period and DATE OF BIRTH is 19 years or more before REGISTRATION DATE and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these wages is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION and WAGES 3RD QUARTER AFTER REGISTRATION QUARTER or WAGES 4TH QUARTER AFTER REGISTRATION QUARTER are >0,

and where DATE OF SEPARATION FROM ACTIVE U.S. MILITARY SERVICE is within the 12 months prior to the REGISTRATION DATE

divided by the

Unduplicated count of unique SOCIAL SECURITY NUMBERS where VETERAN and ELIGIBLE PERSON is Yes, and where REGISTRATION DATE is within the reporting period and DATE OF BIRTH is 19 years or more before REGISTRATION DATE and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these wages is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION.

and where DATE OF SEPARATION FROM ACTIVE U.S. MILITARY SERVICE is within the 12 months prior to the REGISTRATION DATE.

Veterans Employment and Training Services Report Specifications

VETS 200 C - Unduplicated Count of DVOP and LVER Services to Veteran Job Seekers

Note 1: Total Job Seekers and job seeker characteristics are for individuals registered by VETS funded DVOP or LVER staff.
Note 2 Reporting elements are for unduplicated services and/or outcomes as a result of services by VETS funded DVOP or LVER staff.

Number	Reporting Element	Definition	Reporting Specification
COL.A	Total Applicants	Unduplicated count of individuals who began a registration year or utilized the public labor exchange during the four quarter reporting period.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters.
COL.B	Total Veterans and Eligible Persons - Total	Unduplicated count of all veterans and eligible persons. A veteran is an individual who served on active duty for a period of more than 180 days and was discharged or released with other than a dishonorable discharge or was discharged or released because of a service connected disability; or as a member of a reserve component under an order to active duty pursuant to section 672 (a), (d), or, (g), 673 (a) of Title 10, U.S.C., served on active duty during a period of war or in a campaign or expedition for which a campaign badge is authorized and was discharged or released from such duty with other than a dishonorable discharge. An eligible person is one who is (a) the spouse of any person who died on active duty or of a service-connected disability; or, (b) the spouse of any member of the Armed Forces serving on active duty who at the time of application for assistance under this part, is listed, pursuant to 38 U.S.C. 101 and the regulations issued thereunder, by the Secretary concerned, in one or more of the following categories and has been so listed for more than 90 days: (i) missing in action (ii) captured in the line of duty by a hostile force, or (iii) forcibly detained or interned in the line of duty by a foreign government or power; or (c) the spouse of any person who has a total disability permanent in nature resulting from a service-connected disability or the spouse of a veteran who died while a disability so evaluated was in existence.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and VETERAN and OTHER ELIGIBLE is Yes.
COL.C	Vietnam Era Veterans - Total	Unduplicated count of all Vietnam era veterans. Veterans who served on active duty over 180 days - any part of which was during the period beginning August 5, 1964 and ending May 7, 1975.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and VIETNAM ERA VETERAN is Yes.

Number

Reporting Element

Definition

Reporting Specification

COL.D	Campaign Badge Veterans - Total	Unduplicated count of all campaign badge veterans. The registered job seeker is a campaign badge veteran if: The individual is a veteran who served on active duty in the U.S. armed forces during a war or in a campaign or expedition for which a campaign badge has been authorized as identified and listed by the Office of Personnel Management (OPM). Please see Appendix B for the current list as of 01/07/2000. For campaigns occurring after this date, updated information may be obtained on the OPM web site: http://www.opm.gov/veterans/html/vgmedal2.htm .	Unduplicated count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and CAMPAIGN BADGE VETERAN is Yes.
COL.E	Disabled Veterans - Total	Unduplicated count of all disabled veterans. A disabled veteran is a veteran who is entitled to compensation regardless of rating (including those rated at 0%); or who but for the receipt of military retirement pay would be entitled to compensation, under laws administered by the Department of Veterans Affairs; or was discharged or released from active duty because of a service-connected disability. A veteran rate at 0% for disability is a service-connected disabled veteran who is entitled to compensation (the law does not require receipt of compensation) whether or not he/she receives monetary benefits or compensation. 0% rated disabled veterans may be reevaluated at a later date to 10% or more.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DISABLED VETERAN is Yes.
COL.F	Special Disabled Veterans - Total	Unduplicated count of all special disabled veterans. A special disabled veteran is a veteran who (a) is entitled to compensation (or who, but for the receipt of military retirement pay would be entitled to compensation) under laws administered by the Department of Veterans Affairs (DVA) for a disability, (i) rated at 30 percent or more of, (ii) rated at 10 or 20 percent in the case of a veteran who has been determined by DVA to have a serious employment handicap; or (b) a person who was discharged or released from active duty because of a service-connected disability. "Special Disabled" is also included in the count of "Disabled".	Unduplicated count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and SPECIAL DISABLED VETERAN is Yes.
COL.G	Newly Separated Veterans	Unduplicated count of newly separated veterans. A newly separated veteran is a Title 38 eligible veteran whose date of separation from active U.S. military service is within the 12 months prior to the beginning of the registration year.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DATE OF SEPARATION FROM ACTIVE U.S. MILITARY SERVICE is within the 12 months prior to the BEGINNING OF THE REGISTRATION YEAR.

Number**Reporting Element****Definition****Reporting Specification**

COL.H	Female Veterans	Unduplicated count of registered veterans who are females. Self-explanatory; usually recorded by the registered veterans themselves.	Unduplicated count of unique SOCIAL SECURITY NUMBERS of veterans where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and GENDER is Female.
ROW.1	Total Applicants	Unduplicated count of veterans and eligible persons who began a registration year or utilized the public labor exchange during the four quarter reporting period.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters.
ROW.2	Male	Unduplicated count of registered veterans and eligible persons who are male. Self-explanatory; usually recorded by the registered job seekers themselves. (The male/female registered job seeker groups must be compiled for each sex separately.) The sum of ROWS 2 and 3, in each column must be the same as the entry reported for ROW 1, Total Applicants, in that column for the same report quarter of the same registration year.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and GENDER is Male.
ROW.3	Female	Unduplicated count of registered veterans and eligible persons who are female. Self-explanatory; usually recorded by the registered job seekers themselves. (The male/female registered job seeker groups must be compiled for each sex separately.) The sum of ROWS 2 and 3, in each column must be the same as the entry reported for ROW 1, Total Applicants, in that column for the same report quarter of the same registration year.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and GENDER is Female.
ROW.4	19-44	Unduplicated count of registered veterans and eligible persons age 19-44 at the date of registration.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DATE OF BIRTH is 19-44 years before REGISTRATION DATE.
ROW.5	45-54	Unduplicated count of registered veterans and eligible persons age 45-54 at the date of registration.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DATE OF BIRTH is 45-54 years before REGISTRATION DATE.
ROW.6	55 and over	Unduplicated count of registered veterans and eligible persons 55 years of age or more at the date of registration.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE or ACTIVITY DATE is within the last four quarters and DATE OF BIRTH is 55 years or more before REGISTRATION DATE.

Number**Reporting Element****Definition****Reporting Specification**

ROW.7	Received Staff-Assisted Services	Unduplicated count of registered veterans and eligible persons who have received staff-assisted services during the current registration year. Staff-assisted services include: (a) referral to a job, (b) placement in training, (c) reemployment services (d) assessment services, including an assessment interview, testing, counseling, or employability planning, (e) case management, (f) career guidance, (g) job search activities, (h) federal bonding program, (i) job development contacts, (j) tax credit eligibility determination, (k) referral to other services, including skills training, educational services, and supportive services, or (l) any other service requiring significant expenditure of staff time. Application taking/registration and the use of self-service or facilitated self-help services are not included as staff-assisted services.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where DATE RECEIVED STAFF-ASSISTED SERVICES is within the last four quarters.
ROW.8	Received Career Guidance	Unduplicated count of registered veterans and eligible persons who received services which include the provision of information, materials, suggestions, or advice which are intended to assist the job seeker in making occupation or career decisions.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where DATE RECEIVED CAREER GUIDANCE is within the last four quarters.
ROW.9	Provided Case Management Services	Unduplicated count of registered job seekers who are veterans assigned a case manager who receive career guidance, referral to supportive services, job development contacts, referral to jobs, referral to training, or any combination of those services.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where DATE PROVIDED CASE MANAGEMENT SERVICES is within the last four quarters.
ROW.10	Referred to Federal Training	Unduplicated count of registered veterans and eligible persons referred to any intensive service or training program supported by the Federal Government, such as WIA funded projects, TAA, NAFTA, and Job Corps. This does not include DVA-OJT.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO FEDERAL TRAINING is within the last four quarters.
ROW.11	Referred to WIA Services	Unduplicated count of registered veterans and eligible persons referred to a service delivery component funded under Title I of the Workforce Investment Act of 1998.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO WIA SERVICES is within the last four quarters.
ROW.12	Referred to Support Services	Unduplicated count of registered veterans and eligible persons referred to services designed to assist an individual to achieve physical, mental, social or economic well being and reduce or eliminate barriers to employment. These include health and medical services, child care, emergency financial services, relocation assistance, residential support, nutritional and legal services.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO SUPPORT SERVICES is within the last four quarters.

Number

Reporting Element

Definition

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ROW.13	Received Job Search Activities	<p>Unduplicated count of all registered veterans and eligible persons provided services which are designed to help the job seeker plan and carry out a successful job hunting strategy. The services include resume preparation assistance, job search workshops, job finding clubs, provision of specific labor market information and development of a job search plan.</p> <p>"Resume Assistance" - Providing instructions on the content and format of resumes and cover letters and providing assistance in the development and production of the same.</p> <p>"Job Search Workshops" - An organized activity that provides instructions on resume writing, application preparation, interviewing skills, and/or job lead development.</p> <p>"Job Finding Clubs" - have all the elements of the ES Job Search Workshop, plus a period of structured application where participants attempt to obtain jobs.</p> <p>"Provision of Specific Labor Market Information" - Information concerning occupational staffing patterns, hiring patterns, working conditions, and pay of firms or industries.</p> <p>"Job Search Planning" - Development of a plan (not necessarily a written plan) that includes the necessary steps and timetables to achieve employment in specific occupational, industry, or geographic area.</p>	Unduplicated count of unique SOCIAL SECURITY NUMBERS where DATE RECEIVED JOB SEARCH ACTIVITIES is within the last four quarters.
ROW.14	Referred to Employment	<p>Unduplicated count of all registered veterans and eligible persons who were referred to employment.</p> <p>A referral to employment is</p> <p>(a) the act of bringing to the attention of an employer an job seeker or group of registered job seekers who are available for a job and</p> <p>(b) the record of such a referral. It means the same as "referral to a job."</p>	Unduplicated count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO EMPLOYMENT is within the last four quarters.
ROW.15	Referred to Federal Job	<p>Unduplicated count of registered veterans and eligible persons referred to a job opening filed with a placement office by a department or agency of the Federal government or other entity under the jurisdiction of the U. S. Office of Personnel Management.</p>	Unduplicated count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO A FEDERAL JOB is within the last four quarters.
ROW.16	Referred to FCJL Job	<p>Unduplicated count of registered of registered veterans and eligible persons referred to a job opening listed by an employer identified as a Federal contractor.</p>	Unduplicated count of unique SOCIAL SECURITY NUMBERS where DATE REFERRED TO FCJL JOBS is within the last four quarters.

Number

Reporting Element

Definition

Reporting Specification

ROW.17	Entered Employment	Unduplicated count of registered veterans and eligible persons and who, in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered job seeker earned wages in the quarter prior to registration. This is the numerator of the entered employment rate measure (See ROW.19).	Unduplicated count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.18	Entered Employment Rate Base	The difference between the unduplicated count of veterans and eligible persons who registered or reregistered with the labor exchange during any of the previous four calendar quarters and the count of any of those registered veterans and eligible persons whose wages earned in the first and second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration. This is the denominator for the entered employment rate measure (See Row 19)	Unduplicated count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period and VETERAN and OTHER ELIGIBLE is Yes, minus the count of unique SOCIAL SECURITY NUMBERS where REGISTRATION DATE is within the reporting period and VETERAN and OTHER ELIGIBLE is Yes and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these wages is the same as any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.19	Entered Employment Rate	The unduplicated count of registered veterans and eligible persons who, in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered veteran and eligible person earned wages in the quarter prior to registration, divided by the difference between the count of veterans and eligible persons who registered or reregistered with the labor exchange during any of the previous four calendar quarters and the count of any of those veterans and eligible persons whose wages earned in the first and second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration.	The sum of ROW.17 divided by the sum of ROW.18.

Number

Reporting Element

Definition

Reporting Specification

ROW.20	Employment Retention at Six Months	Unduplicated count of the number of registered veterans and eligible persons age 19 and older at the time of registration who earned wages in the second quarter following the quarter in which they entered employment. This is the numerator for the employment retention rate measure. (See Row 22)	Unduplicated count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period and DATE OF BIRTH is 19 years or more at time of registration and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these wages is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER and WAGES 3RD QUARTER AFTER REGISTRATION QUARTER or WAGES 4TH QUARTER AFTER REGISTRATION QUARTER are >0.
ROW.21	Employment Retention Rate at Six Months Base	Unduplicated count of registered veterans and eligible persons age 19 and older at time of registration, who, in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered veteran and eligible person earned wages in the quarter prior to registration. This is the denominator of the employment retention rate measure (See Row 22)	Unduplicated count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period and DATE OF BIRTH is 19 years or more at time of registration and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.
ROW.22	Employment Retention Rate at Six Months	The Employment Retention at Six Months count (ROW.20) divided by the Employment Retention at Six Months Base count (ROW.21).	The sum of ROW.4 divided by the sum of ROW.5.
ROW.23	Entered Employment Following Receipt of Staff-Assisted Services	Unduplicated count of registered veterans and eligible persons who, in the quarter of registration, or in the first or second quarter following the registration quarter, received staff-assisted services, and who in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered veteran and eligible person earned wages in the quarter prior to registration. This is the numerator of the entered employment rate measure.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED STAFF-ASSISTED SERVICES is no later than the 2nd quarter after the registration quarter, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than the EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.

Number

Reporting Element

Definition

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ROW.24

Entered Employment Following Receipt of Staff-Assisted Services Base

The difference between the unduplicated count of job seekers who are veterans or eligible persons who registered or re-registered with the labor exchange during any of the previous four calendar quarters and who in the quarter of registration, or in the first or second quarter following the registration quarter received staff-assisted services; and the unduplicated count of any of those same veterans and eligible persons whose wages earned in the first or second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration.

Unduplicated count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED STAFF-ASSISTED SERVICES is no later than the 2nd quarter after the registration quarter, minus the unduplicated count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED STAFF-ASSISTED SERVICES is no later than the 2nd quarter after the registration quarter, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is not different than the EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.

ROW.25

Entered Employment Following Receipt of Staff-Assisted Services Rate

The unduplicated count of registered veterans and eligible persons who, in the quarter of registration or in the first or second quarter following the registration quarter, received staff-assisted services and who in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered veteran and eligible person earned wages in the quarter prior to registration; divided by the difference between the unduplicated count of veterans and eligible persons who registered or re-registered with the labor exchange during any of the previous four calendar quarters and who in the quarter of registration, or in the first or second quarter following the registration quarter, received staff-assisted services, and the unduplicated count of any of those same veterans and eligible persons whose wages earned in the first or second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration.

The sum of ROW.23 divided by the sum of ROW.24.

Number

Reporting Element

Definition

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ROW 26.	Entered Employment Following Case Management	Unduplicated count of registered veterans and eligible persons who, in the quarter of registration, or in the first or second quarter following the registration quarter, received case management services and who in the first or second quarter following the registration quarter, earned wages from a new or different employer than that from which the registered veteran and eligible person earned wages in the quarter prior to registration. This is the numerator of the entered employment rate measure.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED CASE MANAGEMENT SERVICES is no later than the 2nd quarter after the registration quarter, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these WAGES is different than the EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.
ROW 27.	Entered Employment Following Case Management Base	The difference between the unduplicated count of veterans and eligible persons who registered or re-registered with the labor exchange during any of the previous four calendar quarters and who in the quarter of registration, or in the first or second quarter following the registration quarter received case management services; and the unduplicated count of any of those same veterans and eligible persons whose wages earned in the first or second quarter following registration were exclusively with the same employer from which wages were earned in the quarter prior to registration.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is YES, and where BEGINNING DATE OF REGISTRATION YEAR is within the reporting period, and where DATE RECEIVED CASE MANAGEMENT SERVICES is no later than the 2nd quarter after the registration quarter, minus the count of unique SOCIAL SECURITY NUMBERS where VETERAN and OTHER ELIGIBLE is Yes, and where REGISTRATION DATE is within the reporting period, and where DATE RECEIVED CASE MANAGEMENT SERVICES is in the REGISTRATION QUARTER or the 1st QUARTER AFTER REGISTRATION QUARTER or the 2nd QUARTER AFTER REGISTRATION QUARTER, and WAGES 1st QUARTER AFTER REGISTRATION QUARTER or WAGES 2nd QUARTER AFTER REGISTRATION QUARTER is > 0 and any EMPLOYER IDENTIFICATION NUMBER for these wages is different than any EMPLOYER IDENTIFICATION NUMBER for WAGES 1st QUARTER PRIOR TO REGISTRATION QUARTER.
ROW 28.	Entered Employment Following Case Management Rate	The Entered Employment Following Case Management count (Row 26 divided by the sum of Row 27)	The sum of ROW 26 divided by the sum of ROW 27.
ROW 29.	Federal Training Placements	Unduplicated count of registered veterans and eligible persons verified to have entered any job training program supported by the Federal government such as WIA, Job Corps, etc. This does not include placements in DVA-OJT.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where DATE PLACED IN FEDERAL TRAINING is within the last four quarters.

<i>Number</i>	<i>Reporting Element</i>	<i>Definition</i>	<i>Reporting Specification</i>
ROW.30	Placed in Federal Job	Unduplicated count of registered veterans and eligible persons placed in a job opening filed with a placement office by a department or agency or other entity under the jurisdiction of the U.S. Office of Personnel Management.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where DATE PLACED IN FEDERAL JOB is within the last four quarters.
ROW.31	Placed in FCJL Job	Unduplicated count of registered special disabled veterans, vietnam era veterans, campaign badge veterans and newly separated veterans persons placed in a FCJL Job.	Unduplicated count of unique SOCIAL SECURITY NUMBERS where DATE PLACED IN FCJL JOBS is within the last four quarters.
ROW 32.	Veterans and Eligible Persons Satisfaction Score*	NOTE: VETS is exploring the feasibility of developing a JSSS. At this time, this line is a placeholder. There is no reporting required	