



THE HRO NORFOLK STRATEGIC PLAN

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COMMAND IDENTITY

Human Resources Office Norfolk is a Naval Command (UIC 68845) headed by a civilian director. HRO Norfolk is organizationally aligned in the Chief of Naval Installations claimancy. Within CNI claimancy HRO Norfolk is an organizational element of the Commander Navy Region Mid-Atlantic (CNRMA).

The Director HRO Norfolk has additional responsibility as the CNRMA Program Director for civilian HR.



MISSION STATEMENT

It is the mission of HRO Norfolk to administer the civilian Human Resources and Equal Employment Opportunity Programs in support of assigned Naval and Department of Defense commands and activities.

HRO Norfolk is the direct day to day customer touch point for civilian HR advice and supporting action on customer activity HR issues.



HRO NORFOLK THE STRATEGIC PLAN

Our strategic plan is to be an integral part of the strategic plan of our customer commands.

Six operating business principles will make that a reality.



BUSINESS PRINCIPLES

It is the overarching philosophy of HRO Norfolk that we must establish and maintain value with our designated customer commands.

To do so we will deliver HR service in a manner that incorporates the following principles

- We will maintain state of the art HR expertise
- We will deliver service within statutory and regulatory controls
- We will forward deploy our staff to primary customer locations
- We will maintain a distinct servicing relationship with each customer command
- We will know our customers' mission
- We will deliver what is promised