Quality Times

Naval Sea Logistics Center Detachment Portsmouth

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Hail & Farewell

Mr. Duncan MacDonald, a thirty-eight year government employee (twenty-one years at NAVSEALOGCENDET Portsmouth) retired February 3, 2004. Duncan was instrumental with the implementation of numerous projects and applications in our office. Although his even temperament and easy going ways will be missed, we are assured Duncan will enjoy retirement to the fullest. Best wishes to the MacDonald family!

Another long-time NAVSEALOGCENDET Portsmouth employee, Mr. Paul Couture, Lead Information Technologist, has also recently retired. Paul was a forty-two year government employee who contributed so much in the way of IT development and systems security. Paul has already launched a new career in private industry in the systems security area. Best wishes to Paul and his family!

NAVSEALOGCENDET Portsmouth is pleased to announce that Ms. Doreen Powell, formerly of NAVAIR Headquarters, has joined our team as the new CPARS Project Manager. Doreen brings a lot of enthusiasm and CPARS experience with her. Doreen, we are happy to have you!

Mr. Jeff Langevin has assumed Mr. Duncan MacDonald's duties as PDREP Program Manager. Jeff will be participating in the upcoming 7th Procurement & Quality Training Seminar in May. Jeff has many years of experience in Quality so if you have any questions concerning PDREP—don't hesitate to ask Jeff!

NAVSEALOGCENDET Portsmouth would also like to acknowledge the contributions of a few long-time PDREP advocates: Mr. Michael Martin and Ms. Trena (Boardway) Hughitt, both of Puget Sound Naval Shipyard, and Mr. Raymond Collins, of Norfolk Naval Shipyard, have all recently opted for retirement. These three individuals have provided so much support to PDREP and Red/Yellow/Green over the years. Their efforts are truly appreciated. Thank you Mike, Trena, and Ray—we miss you not only during our daily business interactions, but most of all, we'll miss you as friends.

Procurement & Quality Training Seminar
3-6 May 2004

The 7th annual Procurement & Quality Training seminar was held May 3-6 2004 in Charleston, SC. Over 250 personnel from DoD Services, the Federal Government, and Private Industry attended. This seminar provided training and a forum for discussing the use of Past Performance Information (PPI) and PPI information systems as a source selection tool and as a tool for improving communications between Government and industry.

The goal of the seminar is to provide an opportunity for procurement and quality professionals to network and share methods and procedures used to meet the Federal Acquisition Regulation (FAR) mandate on the collection and use of PPI.

Speakers from the Department of Defense (DoD), General Services Administration (GSA), National Aeronautics Space Administration (NASA), Defense Contracting Management Agency (DCMA), Private Industry, and the General Accounting Office (GAO) discussed Acquisition and Quality within the DoD and Federal Government. Topics included: Integrated Acquisition Environment, Industry Perspectives, Special Emphasis Programs, Major Program Acquisition, and a summary of recent protests on the collection and use of PPI. Many additional speakers and topics were offered!

DoD and Federal Government, and Private Industry personnel working in the acquisition or quality fields attended. There were breakout workshops on Procurement and Quality topics to highlight changing requirements throughout DoD and the affect they have on Past Performance Information collection and use, and Quality programs, as well.

More information can be found on our web site:
http://www.nslcptsmh.navsea.navy.mil/confpick.htm.

Product Quality Deficiency Reports

The Department of the Navy (DoN) has a web site that allows individuals to process Product Quality Deficiency Reports (PQDRs). Please visit this site at: www.nslcptsmh.navsea.navy.mil/pdrep/pdrep.htm.

The web PQDR system enables the Fleet and Shore activities, including Marine Corps, to facilitate the processing of PQDRs in a paperless, real time environment. This allows Navy and Marine Corp users the ability to process PQDRs quickly and to obtain replacements and/or credit on new and newly reworked items that fail. NAVSEALOGCENDET Portsmouth developed the DoN PQDR web application.

The web PQDR system allows Fleet and Shore personnel to originate deficiency reports and electronically forward the report to the appropriate screening point for validation and investigation. SECNAV Instruction 4855.3 requires this validation. Supplemental information and photographs can be scanned and attached to the PQDR, forwarded to the screening point, and stored permanently with the PQDR. The use of the web PQDR system decreases the turnaround time for replacement and /or credit material.

For a specific PQDR of interest, the web application:

- Allows the user to see the current status of the investigation.

- Allows the user to email information or questions concerning the PQDR directly to the investigation point.

- Provides notification of receipt and exhibit request, allows redirection of misrouted PQDRs, distribution lists, and formal correspondence letters.

- Provides a history of similar deficiencies.

- Creates and processes exhibit request forms.

- Receives corrective and preventive action responses from Action and Support Points.

The DoN web PQDR system automatically routes the PQDR to the identified Department of Defense (DoD) screening or action points (including Army, Air Force, Defense Logistics Agency (DLA), and Defense Contracting Management Agency (DCMA)). DLA and DCMA use the DoN PDQR system for entry, receipt, and investigation reporting for all PQDRs. This new capability allows users across DoD to access PQDR history data from all branches of service, DLA and DCMA.

There is also a new function under development that will allow users to create a PQDR either by email or from a web site for receipt by screening points. This removes the need for the screening point to have to re-key originator PQDR information—a feature especially helpful to Fleet and Ground forces who want to submit PQDRs. This new functionality is being tested and we anticipate a release in the near future.

Access to the DoN PQDR web site requires the user to have access to the Internet using a web browser that includes 128 bit encryption capabilities (Netscape 4.0/Explorer or better).

All DoD civilians and military personnel may apply for a User ID/Password on the web site. If you would like to learn how you can access the DoN PQDR system or to request specific training for submitting PQDRs, please email webptsmh@navsea.navy.mil. The Functional Manager for this system is NAVSEA 04L43.

PLANNING FOR THE FUTURE

Thanks to the efforts of Ms. Joanne Rollins, our Workforce Manager, NAVSEALOGCENDET Portsmouth has been successful in hiring several interns through the Naval Acquisition Intern Program (NAIP) and the Navy Career Intern Program (NCIP). We have some great additions to the Portsmouth team and they are: Ms. Kirthi Sreenivasan, Ms. Laura Ellen Thornton, Mr. Stephen Eisenbrey, Mr. John Greener, and Mr. Michael Kishbaugh. Welcome aboard to all!

NAIP is a highly structured three-year career development program that prepares interns for professional acquisition positions. It is centrally managed for the Department of the Navy by the Naval Center for Acquisition Workforce Professional Development (NCAWPD). NAIP also funds college level courses (both graduate and undergraduate) that the interns use to pursue advanced degrees in professionally related fields or other educational requirements. Steve and Mike are Quality Assurance Specialists hired under this program. Steve is supporting the Contractor Performance Assessment Reporting System (CPARS) and Mike is supporting the Product Data Reporting and Evaluation Program (PDREP).

The Navy Career Intern Program promotes continuing development of an intern's professional knowledge, skills, and abilities. This internship runs for a two-year period and upon successful completion of the program, the intern may be converted to a permanent Federal position. The office hired two Information Technology Specialists—Kirthi and John—and one Quality Assurance Specialist—Laura Ellen— supporting PDREP.

On top of their daily assignments, the interns complete various internal and external rotations to increase their scope of knowledge, and also attend formal classroom training, as required. The QA interns occupy Defense Acquisition Workforce positions and are expected to become Level II certified in the QA, Production, and Manufacturing career field. All interns are meeting and fulfilling the requirements of their internship and of this detachment by adhering to the Department of the Navy core values "Honor, Courage, and Commitment." They are all doing some great work since their arrival!

CPARS

NAVSEALOGCENDET Portsmouth is always working to improve the Contractor Performance Assessment Reporting System (CPARS). The following is a summary of associated items recently completed to enhance this program.

> Revised Department of the Navy (DoN) and Air Force CPARS Policy Guides, issued and posted to the CPARS web site.

> Beta testing began on CPARS Version 2.0.10 in March with an anticipated release in May.

> Database maintenance activities continue to ensure that records contain correct contractor identification information and we have deleted over 1600 inactive user accounts.

> *The CPARS training team is currently in the process of developing a streamlined training package with an emphasis on CPAR quality.*

We have provided numerous CPARS training sessions at activities including the Defense Supply Center Columbus, Portsmouth Naval Shipyard, Hanscom AFB, Patrick AFB, and Military Sealift Command. Training is also scheduled for the Marine Corps, Missile Defense Agency, and Air National Guard. In addition, the training team provided a three-day CPARS seminar in San Diego for West Coast users.

We are working on new reporting methods to encourage CPARS reporting compliance.

For additional information about the CPARS program and training, please contact the program manager at powelldf@navsea.navy.mil.

Past Performance Information Retrieval System

Team Members of the Past Performance Information Retrieval System (PPIRS) Report Card (RC), forwarded a Memorandum of Agreement to the Department of Education for formal signature. This agreement marks the first time that past performance assessments prepared using a commercial software program (Comprizon) will be transferred into PPIRS. Once this is accomplished, other federal agencies using Comprizon to complete their performance assessments will also be able to transfer their data to PPIRS.

Forget Your Password???

No Problem!!! The NAVSEALOGCENDET Portsmouth staff has enhanced the PDREP application with a new Reset Password Function. The steps involved include:

- Click on Forgot Password button on the PDREP Login screen.
- User is redirected to a screen where they have to enter their User Id and Email Address.
- System verifies the User Id and Email Address.
- With a successful verification, the system generates a temporary random password, resets the database for that User, and emails the temporary password to the email address entered.
- If the verification fails, the user is requested to contact the Help Desk.
- When the user receives the email with a random password, the user can use that temporary password to log into PDREP where they will be prompted to Change Password again.