Project (Lead Agency)	Website	Description	Progress to Date	Next Steps
Government to Citizen				
GOVBENEFITS.GOV (DOL)	www.govbenefits.gov	Provides a single point of access for citizens to locate and determine potential eligibility for government benefits and services.	▪ Screening tool to identify social services citizens may qualify for launched on 4/29/02 ▪ Re-launch of Govbenefits.gov website with additional functionality – Feb 2003 (Now at 234 programs)	▪ All applicable federal benefit programs online by early 2003 ▪ Collect state-level benefit programs ▪ Build cross-program on-line benefit application
RECREATION ONE-STOP (DOI)	www.recreation.gov www.volunteer.gov/gov	Provides a single-point of access, user-friendly, web-based resource to citizens, offering information and access to government recreational sites.	▪ First county/state data added to Recreation.gov as part of inter-governmental "Government Without Boundaries" initiative, May 2002 ▪ Site launched with enhanced map interface and state data in Sept. 2002 ▪ Data provided for 2,471 recreation sites managed by 10 federal organizations, 4 states, and 1 county, Jan 2002	▪ Integrate reservation system ▪ Establish "RecML" data standard to improve data exchange among a wide range of partners (including non-government organizations) ▪ Further enhance mapping interface
IRS FREE FILING (TREAS)	www.irs.gov	Creates a single-point of access to free online preparation and electronic tax filing services provided by Industry Partners to reduce burden and costs to taxpayers.	▪ Signed agreement with Industry Partners to offer free tax services for the 2003 tax season ▪ Launched free e-filing website with Industry Partners Jan 2003 ▪ Provided real-time updates on tax refund status Jan 2003	▪ Monitor performance of E-Filing
ONLINE ACCESS FOR LOANS (DOED)		Creates a single point of access for citizens to locate loans. Improves efficiency and reduces burden of loan programs.	▪ PMC endorsement of business case and loan program improvement opportunities	▪ Create E-Loans Gateway - a website to educate citizens on federal loan programs with links to federal agencies and private sector resources
USA SERVICES (GSA)		Develop and deploy government wide citizen customer service using industry best practices that will provide citizens with timely, consistent responses about government information and services.	▪ Created an Office of Citizen Services at GSA to provide cross-agency customer service for citizens ▪ Integrated Federal Citizen Information Center's (FCIC) call center with Firstgov.gov to provide citizens with the ability to contact the federal government via telephone, email, letters, or fax	▪ Deploy additional one-stop services at FCIC and Firstgov.gov ▪ Collaborate with agency partners to develop and pilot a customer and citizen solution
Government to Business				
E-RULEMAKING (EPA)	www.regulations.gov	Allows citizens to easily access and participate in the rule making process. Improves the access to, and quality of, the rulemaking process for individuals, businesses, and other government entities while streamlining and increasing the efficiency of internal agency processes.	▪ Firstgov.gov links to all agency regulatory docket sites ▪ Completed the benchmarking study and evaluation of existing agency websites ▪ Clinger-Cohen letter issued to consolidate redundant & siloed websites ▪ Public launch of cross agency front-end web application for receiving public comments on proposed agency rules – Jan 2003	▪ Begin planning to consolidate existing agency e-docket systems with EPA's system. This includes DOT, FDA, and DOL ▪ Initiate Business Process Reengineering of rulemaking process
EXPANDING ELECTRONIC TAX PRODUCTS FOR BUSINESSES (TREAS)		Reduces the number of tax-related forms that businesses must file, provides timely and accurate tax information to businesses, increases the availability of electronic tax filing, and models simplified federal and state tax employment laws.	▪ Nationwide deployment of the Form 94x/Employment Tax– Jan 2003 ▪ Completed a proof-of-concept for Pre-Screening Notice and Certification Request for the Work Opportunity and Welfare-to-Work Credits (Form 8850)	▪ Nationwide deployment of Internet EIN ▪ Nationwide deployment of the Form 1120/Corporate Income Tax ▪ Complete Virtual Fed/State Payroll Tax workshop to assist employers with federal and state tax requirements
FEDERAL ASSET SALES (GSA)	www.firstgov.gov	Creates a single, one-stop access point for businesses to find and buy government assets.	▪ Migrated Fedsales.gov to Firstgov.gov and improved search capabilities for items that agencies are trying to sell ▪ Released Request For Info (RFI)	▪ Develop industry benchmarks for the pilot transaction portal ▪ Request For Proposal (RFP) on private/public partnership to outsource site by Spring 2003
INTERNATIONAL TRADE PROCESS STREAMLINING (DOC)	www.export.gov	Makes it easy for Small and Medium Enterprises (SMEs) to obtain the information and documents needed to conduct business abroad.	▪ Defined solution architecture for simplifying export processes	▪ Launch One Stop One Form in Feb 2003 ▪ Integrate content from BuyUSA (Market Research and PTA) in Feb 2003 ▪ Streamline NAFTA certification of origin in Spring 2003 ▪ Test recently installed online collaborative workplace tool
ONE-STOP BUSINESS COMPLIANCE (SBA)	www.businesslaw.gov	Reduces the burden on businesses by making it easy to find, understand, and comply with relevant laws and regulations at all levels of government.	▪ Launched Businesslaw.gov (Dec 2002) ▪ Piloted Portal Maximizer for improved navigation ▪ Created two transactions online: 1) A national Business Registration for state identification and an IRS EIN and 2) a proof of concept Report Harmonization tool for coal miners that saves 25,000 hours annually in reporting burden to five federal and one state agency	▪ Develop profiler tool to search laws and regulations that apply to them and compliance assistance tools ▪ Develop additional compliance assistance expert tools, up to 25 additional ▪ Develop truck stop portal ▪ Develop food industry portal ▪ Develop chemical industry portal
CONSOLIDATED HEALTH INFORMATICS (HHS)		Adopts a portfolio of existing health information interoperability standards (health vocabulary and messaging) enabling all agencies in the federal health enterprise to "speak the same language" based on common enterprise-wide business and information technology architectures.	▪ Government-wide health IT governance council established ▪ Resubmitted business case including full work breakdown structure and in-kind financing plan ▪ Proposed messaging and laboratory data standards under consideration by partners	▪ Define Government wide target portfolio of clinical health data domains ▪ Deploy subject matter expert teams for remaining health data domains ▪ Assess government wide investments in standards' licenses and support ▪ Define change management role for the initiative ▪ Provide standards requirements government-wide for health IT architecture
Government to Government				
GEOSPATIAL INFORMATION ONE-STOP (DOI)		Provides federal and state agencies with single-point of access to map-related data enabling consolidation of redundant data.	▪ Created a draft standard to ensure consistency among data sets that describe transportation routes and allows governments to share data about transportation related issues ▪ Kick started development of open based interoperable portal	▪ Portal will launch in Spring 2003, pulling together all existing and planned federal geospatial assets into one-stop shopping for all customers ▪ Add additional data standards including digital orthoimagery, cadastral data, geodetic control, elevation, and hydrography by Fall 2003
DISASTER MANAGEMENT (FEMA)	www.disasterhelp.gov	Provides federal, state, and local emergency managers online access to disaster management related information, planning and response tools.	▪ Pilot launch on 11/25/02	▪ Add additional information and tools to assist disaster response personnel and citizens

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(FEMA)		local, and tribal public safety organizations and ensures they can communicate and share information as they respond to emergency incidents.	identified wireless network integration solutions ▪ Developing grant guidance for wireless communications grants to state, tribal, and local organizations	▪ Define architectural alternatives, and identify gaps and solutions ▪ Rollout set of standards that will enable interoperability at all levels of government
E-VITAL (SSA)		Establishes common electronic processes for federal & state agencies to collect, process, analyze, verify and share birth and death record information. Also promotes automating how deaths are registered with the States.	▪ 8 states (CO, HI, MO, MS, MN, IA, CA, OK) can electronically collect, process, analyze and disseminate electronic birth records ▪ Three states (MN, MT, SD) and New York City have signed contracts to implement an improved death registration process	▪ Develop pricing models for the online access to birth and death information ▪ Get state agency to participate and buy into pricing models ▪ Roll out the production infrastructure for online access to birth and death information ▪ Test death registration software with the state of New Jersey
E-GRANTS (HHS)	www.grants.gov	Creates a single, online portal for all federal grant customers to find and apply for grants, thus making it easier for potential recipients to obtain information about federal grants.	▪ Launched Grants.gov on 12/02/02 ▪ Unified grant application core standard completed 10/1/02 ▪ Find pilot launched 7/02 ▪ Find moved to operational mode 2/03	▪ Full implementation of Find module 10/03 ▪ Create a unified application, decreasing costs and time to apply, and increasing accuracy and management of federal grants – 10/03
Internal Efficiency and Effectiveness				
E-TRAINING (OPM)	www.golearn.gov	Provides a single point of online training and strategic human capital development solutions for all federal employees, reducing instructor and travel costs and improving human capital management.	▪ Launched on 7/23/02 and as of October has had over 36 million visitors with over 41,000 registered users ▪ Variable training costs reduced to less than a penny per student ▪ Launched IT security courses that map to the GISRA and NIST requirements (developed in collaboration with, and endorsed by NSA) ▪ Collaborated with the Federal Law Enforcement Training Center to create common access to law enforcement training ▪ Launched a virtual "floor" with the Office of Executive Management and Development, providing government-wide access to leadership development blended learning options	▪ Migrate existing Transportation Virtual University customers (approx. 40 agencies) to GOLC to provide single point of entry and fee-for-service capability ▪ Create and/or harmonize courses for identified communities of practice
RECRUITMENT ONE-STOP (OPM)	www.usajobs.opm.gov	Outsources delivery of USAJOBS Federal Employment Information System to deliver state-of-the-art on-line recruitment services to job seekers including intuitive job searching, on-line resume submission, applicant data mining, and on-line feedback on status and eligibility.	▪ An improved site was re-launched on 6/30/02 ▪ Monster Government Solutions selected as vendor ▪ Implementation activities well underway	▪ Deliver enhanced features in three scheduled releases – early spring, early summer and late summer ▪ Migrate agency job search engines and resume builders at end of calendar year
ENTERPRISE HR INTEGRATION (OPM)		Streamlines and automates the electronic exchange of standardized HR data needed for creation of an official employee record across the Executive Branch. Provides comprehensive knowledge management workforce analysis, forecasting, and reporting across the Executive Branch for the strategic management of human capital.	▪ Gained agreement of federal Human Resource officers on common data standards ▪ Demonstrated Workforce Analysis and Support System (WASS) and Civilian Forecasting (CIVFORS) tools to EHRI Partners ▪ Begin migration of WASS/CIVORS tools to OPM	▪ Issue SOW to bring integrator on board ▪ Initiate Civilian Personnel Data File (CPDF) modernization ▪ Deploy workforce forecasting on historical OPM data
E-CLEARANCE (OPM)		Streamlines and improves the quality of the current security clearance process.	▪ Loaded clearances into OPM SII system ▪ Deployed single point of access to clearances that links the OPM SII system with the DOD JPAS system ▪ Deployed SF 86C (Certification) form	▪ Open E-Clearance learning lab ▪ Finalize testing of federal security questionnaire (SF86) ▪ Begin imaging investigative records
E-PAYROLL (OPM)		Consolidates 22 federal payroll systems to simplify and standardize federal human resources/payroll policies and procedures to better integrate payroll, human resources, and finance functions.	▪ Customer education forum – 12/5/02 ▪ Identified 87 opportunities to standardize policies affecting payroll ▪ Announced selection of payroll partnerships ▪ Alignments confirmed – 2/03/03 ▪ Migration planning started – 2/01/03	▪ Develop detailed migration plans – 3rd quarter FY 2003 ▪ Implement policy changes at the end of 2nd quarter FY 2003 ▪ Develop Strategic Plan for Technology – 3rd quarter FY 2003
E-TRAVEL (GSA)		Consolidates, streamlines and automates the travel management function across the Federal Government by providing a common, web-based, end-to-end travel management service. The service will transform travel planning, authorization and reservations, expense reporting, as well as claims and voucher reconciliation. It will leverage commercial travel management best practices to realize significant cost savings, improve service, and broaden the range of travel-related services available to federal travelers.	▪ Developed government-wide inventory and business case defining cost/benefits and high-level agency migration requirements ▪ In final stages of completing MOUs with 24 BRM agencies ▪ Approved acquisition plan to consolidate and aggregate government-wide E-Travel services ▪ Issued Federal Travel Regulation guidance and mandates for use of the E-Travel service ▪ Provided interim commercial booking engine to enable government employees to make travel arrangements & book tickets via the Internet	▪ Enable E-Travel common, end-to-end services covering travel planning, authorization, reservations, and voucher reconciliation by Dec. 2003
INTEGRATED ACQUISITION (GSA)	www.fedteds.gov	Creates a secure business environment that will facilitate and support cost-effective acquisition of goods and services by agencies, while eliminating inefficiencies in the current acquisition environment.	▪ Launched Past Performance Information Retrieval System 7/02 ▪ Issued Business Rules for Intragovernmental transactions 10/02 ▪ Merged SBA Pro-NET registration with CCR registration 12/02 ▪ Registered all agencies for intragovernmental transactions 1/03 ▪ Launched Federal Technical Data System (FedTeDs.gov) 2/03	▪ Piloting a central place for contractors to post their certifications and representations as required by the Federal Acquisition Regulations ▪ FAR rule change to require reporting awards of interagency GWACs and other multi-agency contract vehicles ▪ Populating a central directory of all multiple agency contracts ▪ Launching updated management information system initial operating capabilities (FPDS-NG) ▪ Prototype of intragovernmental order and payment transaction exchange

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E-RECORDS MANAGEMENT (NARA)	www.archives.gov/records_management/initiatives/erm_overview.html	Provides policy guidance to help agencies to better manage their electronic records, so that records information can be effectively used to support timely and effective decision making, enhance service delivery, and ensure accountability. Four major issue areas: Correspondence management, Enterprise-wide electronic records management, Electronic Information Management Standards, Transferring permanent records to NARA.	▪ Issued guidance for transferring permanent email records and attachments to the National Archives (Sept 2002) ▪ Issued transfer guidance for permanent scanned images of textual records (Dec 2002) ▪ Expanded methods of transferring e-records to the National Archives (Dec 2002) ▪ Endorsed revised DoD standard for common set of requirements for records management applications government-wide (Jan 2003)	▪ Draft guidance for evaluating enterprise-wide E-Records Management for review by CIO Council ▪ Draft proposal for requirements for future scanned imaging system for CIO council review ▪ Draft guidance for transferring permanent PDF records to the National Archives
Cross-Cutting				
E-AUTHENTICATION (GSA)		Minimizes the burden on businesses, public and government when obtaining services online by providing a secure infrastructure for online transactions, eliminating the need for separate processes for the verification of identity and electronic signatures.	▪ Gateway prototype deployed (Oct 2002) ▪ Four agencies (DOD, TREAS, USDA, NASA) cross-certified with Federal PKI Bridge	▪ First transactions to use the Gateway ▪ Draft guidance creating authentication assurance levels ▪ Draft Authentication Policy Framework For Federal Personnel