Tax and Trade Bureau Internal Complaint Activity Equal Employment Opportunity Data Posted Pursuant to the No FEAR Act

Data as of April 1, 2004 - End of Third Quarter Fiscal Year 2004

Note: 2002 figures reflect Homeland Security divestiture period.

N/A represents data not captured at time posting or not collected in manner required, development is in progress.

COMPLAINT ACTIVITY	FY2004 END OF			TIVE DATA	2	
	3rd QTR	2003	2002	2001	2000	1999
Number of Complaints Filed in						
FY 1614.704(a)	3	30	0	0	0	0
Number of Complainants						
1614.704(b)	N/A	N/A	0	0	0	0
Repeat Filers 1614.704(c)						
	N/A	N/A	0	0	0	0

29 CFR §1614.704(d)	29 CFI	R §1614	1.705 C DATA	OMPAR.	ATIVE	
COMPLAINTS BY BASIS	FY2004 END OF	Р	REVIOL	JS FISC	AL YEA	R	
	3rd QTR	2003	2002	2001	2000	1999	
Race	1	21	75	0	0	0	
Color	0	0	0	0	0	0	
Religion	0	3	10	0	0	0	
National Origin	0	5	24	0	0	0	
Sex (including complaints filed							
under Equal Pay Act)	2	26	75	0	0	0	
Disability	0	2	14	0	0	0	
Age	1	17	47	0	0	0	
Reprisal	1	29	57	0	0	0	
Non-EEO	0	0 0 0					

Note: Data not collected by Color - Color included in basis "Race"

29 CFR §1614.704(6	e)	29 CFR §1614.705 COMPARATI DATA						
COMPLAINTS BY ISSUE	FY2004 END OF	Р	REVIOU	IS FISC	AL YEAI	2		
	3rd QTR	2003	2002	2001	2000	1999		
Appointment/Hire	4	10	0	0	0	0		
Assignment of Duties	0	2	0	0	0	0		
Awards	0	0	0	0	0	0		
Conversion to Full-time	0	0	0	0	0	0		
Disciplinary Action								
Demotion	0	0	0	0	0	0		
Reprimand	0	0	0	0	0	0		

Suspension	0	3	0	0	0	0
Removal	0	0	0	0	0	0
Other	0	0	0	0	0	0
Duty Hours	0	0	0	0	0	0
Evaluation/Appraisal	0	9	0	0	0	0
Examination/Test	0	0	0	0	0	0
Harassment						
Non-Sexual	0	24	0	0	0	0
Sexual	1	1	0	0	0	0
Medical Examination	0	0	0	0	0	0
Pay (Including Overtime)	0	0	0	0	0	0
Promotion/Non-Selection	0	35	0	0	0	0
Reassignment						
Denied	0	2	0	0	0	0
Directed	0	0	0	0	0	0
Reasonable Accommodation	0	0	0	0	0	0
Reinstatement	0	0	0	0	0	0
Retirement	0	0	0	0	0	0
Termination	0	7	0	0	0	0
Terms/Conditions of						
Employment	0	0	0	0	0	0
Time and Attendance	0	6	0	0	0	0
Training	0	4	0	0	0	0
Other	0	0	0	0	0	0

29 CFR §1614.704(f)		
Processing Time "post the average length of time it takes to complete each step of the process for every complaint that is pending	2004 END	OF 3rd QTR
during any time of the then fiscal year"	NUMBER	AVERAGE DAYS
All complaints pending in Investigative Stage	2	265.50
All complaints pending in Final Agency Action	0	0.00
All complaints pending in which Hearing was not		
requested	0	0.00
Time in Investigation Stage	N/A	N/A
Time to issue Final Agency Action	N/A	N/A
All complaints pending in which a Hearing was		
requested	0	0.00
Time in Investigation Stage	N/A	N/A
Time to issue Final Agency Action	N/A	N/A

29 CFR §1614.704 (g)			DATA	OMPARA	
COMPLAINTS DISMISSED BY AGENCY PURSUANT TO 1614.107(a)	FY2004 END OF 3rd QTR	2003	2002	2001	2000	1999
Total Complaints Dismissed by Agency	0	14	11	0	0	0

Average days pending prior to						
dismissal	0.00	300.79	206.64	0.00	0.00	0.00

29 CFR §1614.70	04(h)		29 CFR §1614.705 COMPARATIVE DAT				ОАТА					
TOTAL AGENCY ACTIONS	200	14	PREVIOUS FISCAL YEAR									
INVOLVING	3rd C	ΣTR	2003 2002 2001 2000				00	1999				
DISCRIMINATION	#	%	#	%	#	%	#	%	#	%	#	%
Total Number Findings												
704(h)(1)	0	0	0	0	0	0	0	0	0	0	0	0
Without Hearing 704(h)(2)	0	0	0	0	0	0	0	0	0	0	0	0
With Hearing 704(h)(3)	0	0	0	0	0	0	0	0	0	0	0	0

29 CFR §1614.704	4(i)			29 CFF	R §1614	.705 C	ОМР	ARAT	IVE	DATA		
FINDINGS OF	2004	4			PREVI	OUS FI	SCAI	L YEA	·R			
DISCRIMINATION	3rd Q	TR	200)3	20	02	20	01	20	00	19	99
RENDERED BY BASIS	#	%	#	%	#	%	#	%	#	%	#	%
Total Number Findings												
704(i)(1)	N/A	N/A	N/A	N/A	N/A	N/A			N/A		N/A	
Race	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A
Color	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A
Religion	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A
National Origin	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Sex (include Equal Pay Act)												
	N/A	N/A	N/A	N/A	N/A	N/A			N/A		N/A	
Disability	N/A	N/A	N/A	N/A	N/A	N/A			N/A		N/A	N/A
Age	N/A	N/A	N/A	N/A	N/A	N/A		N/A			N/A	N/A
Reprisal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number Findings Rendered												
Without Hearing 704(i)(2)	N/A	N/A	N/A	N/A	N/A	N/A				N/A		
Race	N/A	N/A	N/A	N/A	N/A	N/A		N/A		N/A	N/A	N/A
Color	N/A	N/A	N/A	N/A	N/A	N/A			N/A		N/A	N/A
Religion	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
National Origin	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Sex (include Equal Pay Act)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Disability	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A
Age	N/A	N/A	N/A	N/A	N/A	N/A			N/A		N/A	N/A
Reprisal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number Findings Rendered												
After Hearing 704(i)(3)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Race	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Color	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Religion	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
National Origin	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Sex (include Equal Pay Act)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Disability	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A
Age	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

| Reprisal | N/A |
|----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|

29 CFR §1614.70	4(j)			29 CFF	R §1614	1.705 C	OMP/	ARAT	IVE	DATA	\	
FINDINGS OF DISCRIMINATION	200 END	OF				IOUS FI						
RENDERED BY ISSUE	3rd O		200	03	20		20	01		00	19	99
	#	%	#	%	#	%	#	%	#	%	#	%
Total Number Findings												
704(j)(1)	N/A	N/A	N/A	N/A	N/A	N/A			N/A		N/A	
Appointment/Hire	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A
Assignment of Duties	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	
Awards	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	
Conversion to Full-time	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	
Disciplinary Action	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A
Demotion	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A
Reprimand	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A
Suspension	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A
Removal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	
Other	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A
Duty Hours	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A
Evaluation/Appraisal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A
Examination/Test	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A
Harassment	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A
Non-Sexual	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A
Sexual	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A
Medical Examination	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A
Pay (Including Overtime)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A
Promotion/Non-Selection	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A
Reassignment	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A
Denied	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A
Directed	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A
Reasonable Accommodation	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	N/A
Reinstatement	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	
Retirement	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	
Termination	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Terms/Conditions of Employment	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Time and Attendance	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	
Training	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A		N/A	
Other	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A		N/A	
Findings Without Hearing												
704(j)(2)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Appointment/Hire	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A		N/A	
Assignment of Duties	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A			N/A
Awards	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	
Conversion to Full-time	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	
Disciplinary Action	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			N/A	
Demotion	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A		N/A	
Reprimand	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A		N/A	
Suspension	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A		N/A	
Removal	N/A	N/A	N/A	N/A	N/A	N/A			N/A			N/A
Other	N/A	N/A	N/A	N/A	N/A	N/A						N/A

Duty Hours	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Evaluation/Appraisal	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Examination/Test	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Harassment	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Non-Sexual	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Sexual	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Medical Examination	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Pay (Including Overtime)	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Promotion/Non-Selection	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Reassignment	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Denied	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Directed	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Reasonable Accommodation	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Reinstatement	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Retirement	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Termination	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Terms/Conditions of							
Employment	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Time and Attendance	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Training	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Other	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Findings After Hearing							
704(j)(3)	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Appointment/Hire	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Assignment of Duties	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Awards	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Conversion to Full-time	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Disciplinary Action	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Demotion	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Reprimand	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Suspension	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Removal	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Other	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Duty Hours	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Evaluation/Appraisal	N/A	N/A	N/A	N/A	N/A	N/A N/A	
Examination/Test	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Harassment	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A
Non-Sexual	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Sexual	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Medical Examination	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Pay (Including Overtime)	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Promotion/Non-Selection	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Reassignment	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Denied	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Directed	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Reasonable Accommodation	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Reinstatement	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Retirement	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Termination	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Terms/Conditions of	N1 / A	N1 / A	N1 / A	N1 / A	N1 / A		
Employment	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Time and Attendance	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A
Training	N/A N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A N/A N/A N/A

29 CFR §1614.704(k)		29 CFR §1614.705 COMPARATIVE DATA					
COMPLAINTS PENDING FROM PREVIOUS FISCAL YEARS BY STATUS	2004 END OF 3rd QTR	PREVIOUS FISCAL YEAR					
		2003	2002	2001	2000	1999	
Total complaints from							
previous Fiscal Years							
704(k)(1)	3	N/A	N/A	N/A	N/A	N/A	
Total Complainants							
704(k)(2)	N/A	N/A	N/A	N/A	N/A	N/A	
Number complaints pending	[as of 9/3	30]:					
704(k)(3)							
Investigation	2	N/A	N/A	N/A	N/A	N/A	
ROI issued, pending							
Complainant's action	0	N/A	N/A	N/A	N/A	N/A	
Hearing	0	N/A	N/A	N/A	N/A	N/A	
Written notice	N/A	N/A	N/A	N/A	N/A	N/A	
Final Agency Action	0	N/A	N/A	N/A	N/A	N/A	

29 CFR §1614.704(I)		29 CFR §1614.705 COMPARATIVE DATA						
2004 END OF								
3rd QTR	2003	2002	2001	2000	1999			
2	N/A	N/A	N/A	N/A	N/A			
1	NI/A	NI/A	NI/A	NI/A	N/A			
	2004 END OF	2004 P END OF 3rd QTR 2003	2004 PREVIOU END OF 3rd QTR 2003 2002 2 N/A N/A	2004 PREVIOUS FISC PRODUCTION	2004 PREVIOUS FISCAL YEAR END OF 3rd QTR 2003 2002 2001 2000 2 N/A N/A N/A N/A			

This page was last modified on July 15, 2004.