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## COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office at the address given on the reverse side. Please type or write clearly.

Invention Promoter's Name: International Product Design  
 Invention Promoter's Address: 266 Merrick Road / Main head quarters 5130 MacArthur Blvd, N.Y.  
 City Lynbrook Washington State NY / DC Zip Code 11563 / 20077-502  
 Complainant's Name: Mr. Waxman  
 Complainant's Address: I.P.D. 266 Merrick Road  
 City 266 Merrick Road Lynbrook State Lynbrook NY Zip Code 11563  
 Customer's Name: Michèle Allen Co inventor Mary Willoughby

### WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised:

Computerized Phone for the Deaf

Invention promotion services offered to be performed:

Promote my product to industries

Explanation of complaint between customer and invention promoter:

I.P.D. promise to promote my idea on the internet but when I went on line there was no such thing. My mother paid these people \$2,725.00!! Then she paid for the search which was \$395.00!! The total amount was \$3,120.00!! Also, I found out some of the business addresses I.P.D. sent me to send to potential business companies were bogus!!! I check out some of the companies and didn't have anything to do with computers and phones!!! They didn't bother to promote my product on the internet nor promote it in different consumers companies!!

Next, I contacted the Better Business Bureau, they stated that they couldn't rate them because of some situation with I.P.D. They couldn't give I.P.D. a rating! All we want is our money and my idea not stolen! Thank you very much for taking the time to read my letter

Signed: Michèle D. Allen

Date: April 21, 2002

Organization OIP Bldg./Room CPK 2 909  
United States Patent and Trademark Office  
Washington, DC 20231  
If Undeliverable Return in Ten Days  
Address Correction Requested

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PENALTY FOR PRIVATE USE, \$300

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