

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office at the address given on the reverse side. Please type or write clearly.

Invention Promoter's Name: Inventions Technology Telephone # 1-800-990-9020

Invention Promoter's Address: 2655 Legume Rd

City Coral Gables State: FL. Zip Code 33134-5846

Complainant's Name: Karen Huff Telephone # 540-882-3108

Complainant's Address: 203 Lando Drive

City Spotsylvania State Va Zip Code 22503

Customer's Name: Karen Huff

RECEIVED
NOV 20 PM 1:55
OFFICE OF THE
COMMISSIONER FOR PATENT

WHAT IS YOUR COMPLAINT?

Please be as specific as possible. Specify the invention promotion services offered to be performed or performed, provide the name of the mass media in which the invention promoter advertised as providing such services, and explain the relationship between the customer and the invention promoter. If additional space is needed, the information may be provided on paper attached to this form.

Lack of Enthusiasm on brochure, press Release, web site. Ask to change that and
was refused. Only sent 10 Manufacture packaging every 6-week and stopped
doing that on 7-02 because I refused to send more money. Ask to break the
contract and was refused. Gave me advise Not to File - for a provisional
application told me that Disclosure agreement was good enough.
Never consulted me on strategy and different approaches that I could take.
Ask to break the contract and was refused. Sent a written request
for Gray Koolitzsky to contact me before I filled the complaint There was No
Response.

Signed: Karen Huff Date: Nov. 5-02

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, D.C. 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.

Hi Everyone!

I just wanted to
thank everyone for doing a
wonderful job for me!

I love the post cards you
all sent me. And I have
enjoy every one of you all.

You all should be praised
for the good job y'all do.

Thanks for answering all
my questions. I know I
can be a pain!

Thanks
Karen Huff

December 12, 2002

Nicolas P. Godici
United States Patent and Trademark Office
Inventors Assistance Program
P.O. Box 2327
Arlington, VA 22202

RECEIVED
2003 JAN -8 PM 3:05
OFFICE OF THE
COMMISSIONER FOR PATENTS

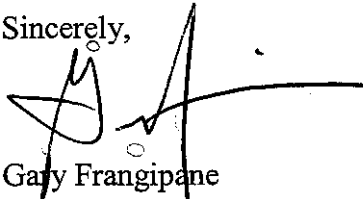
RE: Karen Huff

Dear Mr. Godici;

Karen Huff contracted with us in March of 2001 to promote her invention. Ms. Huff has paid us 52% of her contract price and she received substantially more than that in services. Ms. Huff received an Inventor's Companion Handbook that assists in the promotion of an invention, a professionally written press release that was sent to over 60 media contacts, a technical drawing of her invention, a personally designed new product brochure that was sent to over 80 manufacturer contacts and a website featuring her invention. She also received positive interest from at least one manufacturer. Additionally, Ms. Huff made requests to modify the design of her materials that we undertook and completed willingly. Ms. Huff frequently praised the work that was done for her and admitted to being hard to work for and did so in writing. I have attached a copy of a thank-you letter from Ms. Huff. Unfortunately we were unable to continue promoting her project due to her refusal to make payments on her account.

Ms. Huff claims to have sent a letter to the president of our organization but we have no record of its receipt. If Ms. Huff decides to pay the balance on her account we would be more than willing to continue the promotion of her project.

Sincerely,



Gary Frangipane
General Manager

INVENTION TECHNOLOGIES INCORPORATED

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office at the address given on the reverse side. Please type or write clearly.

Invention Promoter's Name: INVENT-TECH INCORPORATED
 Invention Promoter's Address: 2655 LEYUEN ROAD / SUITE 550
 City CORAL GABLES State FL Zip Code 33134-5846
 Complainant's Name: MICHAEL W. AVERY
 Complainant's Address: 4715 BLANCHARD HWY Apt # 164
 City SHREVEPORT State LA Zip Code 71107
 Customer's Name: MICHAEL W. AVERY

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised:

ON TV

RECEIVED
 2002 NOV 19 PM 3
 OFFICE OF THE
 COMMISSIONER FOR PATENTS

Invention promotion services offered to be performed: Submission to appropriate newspaper, magazine, patent search, submit my idea to companys, go to upcoming trade

IC) Shows, and web page, ITT licensing agent, conduct negotiations,
 Explanation of complaint between customer and invention promoter:

the preliminary patent search was only names of inventions and not the prior art drawing. they would mail me the manufacturer packages then I would mail them out hoping to here from a interested manufacturers. the invention was not submit to a magazines are newspaper.
Now they setup a webpage for me that could only be view by signing a Confidential agreement could I have had a provisional patent. they also give me a Invention Research Portfolio that I paid for. I did ask about there success rate they hesitates some and Toll me to hole on just one min then they answer some of this is Confidential and we have had some success. and that I have a Super Toy 9/19/1999 to 2001 it was over and \$2,450 Now there is a Toy Idea like the one I done Right here in Shreveport Store.

Signed: Michael W. Avery Date: 11/5/02

Advanced Development Client Quality Assurance Questionnaire

Please fill out your information in the space provided then answer each of the following questions. For multiple choice questions, please circle the appropriate choice.

Client: Michael W. Avery File Number: 70602

Project Name: Scanner Ball 2020

Date: 4-29-2000 New Project Director: Mrs. Mercy Clark

Overall, how would you rate the quality of our services?

(A) Excellent (B) Satisfactory (C) Needs Improvement

Are your calls always returned promptly and courteously by our staff?

(A) Always (B) Usually (C) Never

How would you rate our Communications Systems (Phone System/Voicemail - E-Mail - Fax - Postal/Express Mail)?

(A) Excellent; Very efficient (B) Satisfactory; Gets the job done (C) Needs Improvement; Don't like them

How would you rate the professionalism and helpfulness of our staff?

(A) Very Professional (B) Satisfactory (C) Needs Improvement

Have you received confirmation from the U.S. Patent Office for your Disclosure Document Program registration yet?

(A) Yes (B) No (C) Not Sure

How would you rate the quality of your Press Release?

(A) Excellent (B) Satisfactory (C) Needs Improvement

How would you rate the quality of your Media Pack?

(A) Excellent (B) Satisfactory (C) Needs Improvement

How would you rate the quality of your C.A.D. Technical Line Transparency?

(A) Excellent

(B) Satisfactory

(C) Needs Improvement

How would you rate the quality of your Invention Website?

(A) Excellent

(B) Satisfactory

(C) Needs Improvement

How would you rate the quality of your Manufacturer Introduction Packages?

(A) Excellent

(B) Satisfactory

(C) Needs Improvement

If you could improve the way in which we do something here, what would you do differently?

Invent-Tech & Client Relations Team

Thank you what you have done is Super
Excellent you need NO improvements you are
the Best of Best and my satisfaction as a
client is 200%

Thank you Very Much
Michael W. Avery
4-29-2000

Other questions or concerns:

it takes a lot of hard work and dedication,
to do your work Mrs. Adel Alamo,
and you do Super Excellent work.

"Thank you."
Best Regards,

New Paddle Ball game is a hit



Michael W. Avery

Children are always looking for new ways to be entertained. Games like paddle ball have been popular for a long, long time. Now there is a wonderful spin on this age-old diversion where the paddle lights up with every successful hit, entertaining a child for hours at a time.

Inventor Michael W. Avery of Shreveport, Louisiana, came up with the idea for the Scanner Ball 2020 in October, 1998. He was playing with a bar of soap and the lights came on and that was it.

This original idea is now being made available for licensing to manufacturers interested in new product development, especially in the game products industry. Mr. Avery is hoping to have the Scan-

ner Ball 2020 in full production and available to the public within the very near future.

Additional information about the Scanner Ball 2020 can be obtained by contacting the Publicity/Press Department of Invention

Technologies, Inc. at (800) 940-9020, ext. 85 or at public@invent-tech.com. Invention Technologies, Inc. is a Coal Gables, Florida based company that is handling the publicity and public relations for the Scanner Ball 2020.

RECEIVED
2003 JAN -8 PM 3:04
OFFICE OF THE
COMMISSIONER FOR PATENTS

December 16, 2002

Nicolas P. Godici
United States Patent and Trademark Office
Inventors Assistance Program
P.O. Box 2327
Arlington, VA 22202

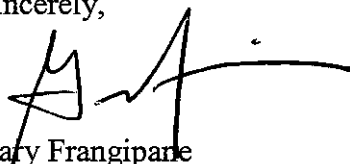
RE: Michael Avery

Mr. Avery's complaint is somewhat unclear but I will attempt to address the issues that he mentions in his complaint form. We prepared a new product brochure specific to Mr. Avery's project and provided well over 150 manufacturer contacts for him to personally send the brochures. Of these contacts, Mr. Avery received solid interest from at least two manufacturers. We also sent professionally written press releases to a variety of media outlets. Consequently, Mr. Avery was featured in an article in the "Shreveport Sun". A unique website was also created for Mr. Avery's project. Access to this website was restricted to manufacturers that had signed an agreement in order to protect the confidentiality of Mr. Avery's project. Mr. Avery mentions that he has seen a product similar to his in his hometown. This is the first that we have heard of this claim and have not had the opportunity to further investigate.

At times Mr. Avery expressed his discouragement with the lack of obtaining a licensing agreement as of yet. However, at no time did Mr. Avery express to us his dissatisfaction with our services. In fact, Mr. Avery filled out his Quality Assurance Questionnaire (copy attached) giving our services all high scores and praising our staff as the "best of the best".

Mr. Avery's contract expired and we are now servicing his project under a *free* contract extension for an additional year. We are still hopeful that his project will be licensed.

Sincerely,



Gary Frangipane
General Manger

INVENTION TECHNOLOGIES INCORPORATED