Quick Reference

Medicare Law (title XVIII of the Social Security Act) with respect to Financial Liability Protections provisions: Limitation On Liability (LOL) & Refund Requirements (RR)

This compilation of provisions of Medicare law is not a legal document. The official Medicare program provisions are contained in relevant laws, regulations, and rulings. Title XVIII of the Social Security Act appears in the United States Code as §§ 1395–1395ccc, subchapter XVIII, chapter 7, Title 42.

Title XVIII webpage http://www.ssa.gov/OP Home/ssact/title18/1800.htm

The bulleted provisions are provided in full below.

These are the Financial Liability Protections provisions: Limitation On Liability (LOL - §1879) & Refund Requirements (RR - §§ 1834(a)(18); 1834(j)(4); 1842(l); & 1879(h)), as well as the basic statutory exclusions from Medicare benefits (§1862(a)).

- LIMITATION ON LIABILITY OF BENEFICIARY WHERE MEDICARE CLAIMS ARE DISALLOWED § 1879. [42 U.S.C. 1395pp] -- The LOL provisions applicable to specified denials in all Part A claims and in assigned Part B claims.

 (§ 1879(h) is a DMEPOS Refund Requirement for assigned Part B claims and is also listed below with the other DMEPOS Refund Requirements.)
- DMEPOS REFUND REQUIREMENTS (applies to medical equipment & supplies)
 - (DMEPOS Refund Requirements for Unassigned Claims: Prohibition on unsolicited telephone calls.) SPECIAL PAYMENT RULES FOR PARTICULAR ITEMS AND SERVICES § 1834(a)(18). [42 U.S.C. 1395m(a)(18)]
 (a) PAYMENT FOR DURABLE MEDICAL EQUIPMENT.-- (18) REFUND OF AMOUNTS COLLECTED FOR CERTAIN DISALLOWED ITEMS.--
 - (DMEPOS Refund Requirements for Unassigned Claims: No supplier number; no advance determination of coverage; medical necessity.) SPECIAL PAYMENT RULES FOR PARTICULAR ITEMS AND SERVICES § 1834(j)(4). [42 U.S.C. 1395m(j)(4)] (j) REQUIREMENTS FOR SUPPLIERS OF MEDICAL EQUIPMENT AND SUPPLIES.-- (4) LIMITATION ON PATIENT LIABILITY
 - (DMEPOS Refund Requirements for Assigned Claims) LIMITATION ON LIABILITY OF BENEFICIARY WHERE MEDICARE CLAIMS ARE DISALLOWED \$ 1879(h). [42 U.S.C. 1395pp(h)]

- USE OF CARRIERS FOR ADMINISTRATION OF BENEFITS § 1842(1). [42 U.S.C. 1395u(1)] -- Refund Requirements for unassigned physicians services.
- EXCLUSIONS FROM COVERAGE AND MEDICARE AS SECONDARY PAYER § 1862(a). [42 U.S.C. 1395y(a)] -- Statutory exclusions from Medicare benefits, including "medical necessity," §1862(a)(1).

THE PROVISIONS

LIMITATION ON LIABILITY OF BENEFICIARY WHERE MEDICARE CLAIMS ARE DISALLOWED

SEC. 1879. [42 U.S.C. 1395pp] (a) Where--

- (1) a determination is made that, by reason of section 1862(a)(1) or (9) or by reason of a coverage denial described in subsection (g), payment may not be made under part A or part B of this title for any expenses incurred for items or services furnished an individual by a provider of services or by another person pursuant to an assignment under section 1842(b)(3)(B)(ii), and
- (2) both such individual and such provider of services or such other person, as the case may be, did not know, and could not reasonably have been expected to know, that payment would not be made for such items or services under such part A or part B,

then to the extent permitted by this title, payment shall, notwithstanding such determination, be made for such items or services (and for such period of time as the Secretary finds will carry out the objectives of this title), as though section 1862(a)(1) and section 1862(a)(9) did not apply and as though the coverage denial described in subsection (g) had not occurred. In each such case the Secretary shall notify both such individual and such provider of services or such other person, as the case may be, of the conditions under which payment for such items or services was made and in the case of comparable situations arising thereafter with respect to such individual or such provider or such other person, each shall, by reason of such notice (or similar notices provided before the enactment of this section), be deemed to have knowledge that payment cannot be made for such items or services or reasonably comparable items or services. Any provider or other person furnishing items or services for which payment may not be made by reason of section 1862(a)(1) or (9) or by reason of a coverage denial described in subsection (g) shall be deemed to have knowledge that payment cannot be made for such items or services if the claim relating to such items or services involves a case, provider or other person furnishing services, procedure, or test, with respect to which such provider or other person has been notified by the Secretary (including notification by a utilization and quality control peer review organization) that a pattern of inappropriate utilization has occurred in the past, and such provider or other person has been allowed a reasonable time to correct such inappropriate utilization.

(b) In any case in which the provisions of paragraphs (1) and (2) of subsection (a) are met, except that such provider or such other person, as the case may be, knew, or could be expected to know, that payment for such services or items could not be made under such part A or part B, then the Secretary shall, upon proper application filed within such time as may be prescribed in regulations, indemnify the individual (referred to in such paragraphs) for any payments received from such individual by such provider or such other person, as the case may be, for such items or

services. Any payments made by the Secretary as indemnification shall be deemed to have been made to such provider or such other person, as the case may be, and shall be treated as overpayments, recoverable from such provider or such other person, as the case may be, under applicable provisions of law. In each such case the Secretary shall notify such individual of the conditions under which indemnification is made and in the case of comparable situations arising thereafter with respect to such individual, he shall, by reason of such notice (or similar notices provided before the enactment of this section), be deemed to have knowledge that payment cannot be made for such items or services. No item or service for which an individual is indemnified under this subsection shall be taken into account in applying any limitation on the amount of items and services for which payment may be made to or on behalf of the individual under this title.

- (c) No payments shall be made under this title in any cases in which the provisions of paragraph (1) of subsection (a) are met, but both the individual to whom the items or services were furnished and the provider of service or other person, as the case may be, who furnished the items or services knew, or could reasonably have been expected to know, that payment could not be made for items or services under part A or part B by reason of section 1862(a)(1) or (a)(9) or by reason of a coverage denial described in subsection (g).
- (d) In any case arising under subsection (b) (but without regard to whether payments have been made by the individual to the provider or other person) or subsection (c), the provider or other person shall have the same rights that an individual has under sections 1869(b) and 1842(b)(3)(C) (as may be applicable) when the amount of benefit or payments is in controversy, except that such rights may, under prescribed regulations, be exercised by such provider or other person only after the Secretary determines that the individual will not exercise such rights under such sections.
- (e) Where payment for inpatient hospital services or extended care services may not be made under part A of this title on behalf of an individual entitled to benefits under such part solely because of an unintentional, inadvertent, or erroneous action with respect to the transfer of such individual from a hospital or skilled nursing facility that meets the requirements of section 1861(e) or (j) by such a provider of services acting in good faith in accordance with the advice of a utilization review committee, quality control and peer review organization, or fiscal intermediary, or on the basis of a clearly erroneous administrative decision by a provider of services, the Secretary shall take such action with respect to the payment of such benefits as he determines may be necessary to correct the effects of such unintentional, inadvertent, or erroneous action.
- (f)(1) A home health agency which meets the applicable requirements of paragraphs (3) and (4) shall be presumed to meet the requirement of subsection (a)(2).
- (2) The presumption of paragraph (1) with respect to specific services may be rebutted by actual or imputed knowledge of the facts described in subsection (a)(2), including any of the following:
 - (A) Notice by the fiscal intermediary of the fact that payment may not be made under this title with respect to the services.

- (B) It is clear and obvious that the provider should have known at the time the services were furnished that they were excluded from coverage.
- (3) The requirements of this paragraph are as follows:
 - (A) The agency complies with requirements of the Secretary under this title respecting timely submittal of bills for payment and medical documentation.
 - (B) The agency program has reasonable procedures to notify promptly each patient (and the patient's physician) where it is determined that a patient is being or will be furnished items or services which are excluded from coverage under this title.
- (4)(A) The requirement of this paragraph is that, on the basis of bills submitted by a home health agency during the previous quarter, the rate of denial of bills for the agency by reason of a coverage denial described in subsection (g) does not exceed 2.5 percent, computed based on visits for home health services billed.
- (B) For purposes of determining the rate of denial of bills for a home health agency under subparagraph (A), a bill shall not be considered to be denied until the expiration of the 60-day period that begins on the date such bill is denied by the fiscal intermediary, or, with respect to such a denial for which the agency requests reconsideration, until the fiscal intermediary issues a decision denying payment for such bill.
- (5) In this subsection, the term "fiscal intermediary" means, with respect to a home health agency, an agency or organization with an agreement under section 1816 with respect to the agency.
- (6) The Secretary shall monitor the proportion of denied bills submitted by home health agencies for which reconsideration is requested, and shall notify Congress if the proportion of denials reversed upon reconsideration increases significantly.
- (g) The coverage denial described in this subsection is--
 - (1) with respect to the provision of home health services to an individual, a failure to meet the requirements of section 1814(a)(2)(C) or section 1835(a)(2)(A) in that the individual-
 - (A) is or was not confined to his home, or
 - (B) does or did not need skilled nursing care on an intermittent basis; and
 - (2) with respect to the provision of hospice care to an individual, a determination that the individual is not terminally ill.
- (h) If a supplier of medical equipment and supplies (as defined in section 1834(j)(5))--
 - (1) furnishes an item or service to a beneficiary for which no payment may be made by reason of section 1834(j)(1);
 - (2) furnishes an item or service to a beneficiary for which payment is denied in advance under section 1834(a)(15); or
 - (3) furnishes an item or service to a beneficiary for which no payment may be made by reason of section 1834(a)(17)(B),

any expenses incurred for items and services furnished to an individual by such a supplier on an assignment-related basis shall be the responsibility of such supplier. The individual shall have no financial responsibility for such expenses and the supplier shall refund on a timely basis to the individual (and shall be liable to the individual for) any amounts collected from the individual for such items or services. The provisions of section 1834(a)(18) shall apply to refunds required under the previous sentence in the same manner as such provisions apply to refunds under such section.

Refund Requirements

(DMEPOS Refund Requirements for Unassigned Claims: Prohibition on unsolicited telephone calls.)

SPECIAL PAYMENT RULES FOR PARTICULAR ITEMS AND SERVICES

SEC. 1834. [42 U.S.C. 1395m] (a) PAYMENT FOR DURABLE MEDICAL EQUIPMENT.-- (18) REFUND OF AMOUNTS COLLECTED FOR CERTAIN DISALLOWED ITEMS.--

- (A) IN GENERAL.--If a nonparticipating supplier furnishes to an individual enrolled under this part a covered item for which no payment may be made under this part by reason of paragraph (17)(B), the supplier shall refund on a timely basis to the patient (and shall be liable to the patient for) any amounts collected from the patient for the item, unless--
- (i) the supplier establishes that the supplier did not know and could not reasonably have been expected to know that payment may not be made for the item by reason of paragraph (17)(B), or
- (ii) before the item was furnished, the patient was informed that payment under this part may not be made for that item and the patient has agreed to pay for that item.
- (B) SANCTIONS.--If a supplier knowingly and willfully fails to make refunds in violation of subparagraph (A), the Secretary may apply sanctions against the supplier in accordance with section 1842(j)(2).
- (C) NOTICE.--Each carrier with a contract in effect under this part with respect to suppliers of covered items shall send any notice of denial of payment for covered items by reason of paragraph (17)(B) and for which payment is not requested on an assignment-related basis to the supplier and the patient involved.
- (D) TIMELY BASIS DEFINED.--A refund under subparagraph (A) is considered to be on a timely basis only if--
- (i) in the case of a supplier who does not request reconsideration or seek appeal on a timely basis, the refund is made within 30 days after the date the supplier receives a denial notice under subparagraph (C), or

(ii) in the case in which such a reconsideration or appeal is taken, the refund is made within 15
days after the date the supplier receives notice of an adverse determination on reconsideration or
appeal.

(DMEPOS Refund Requirements for Unassigned Claims:

No supplier number; no advance determination of coverage; medical necessity.)

SPECIAL PAYMENT RULES FOR PARTICULAR ITEMS AND SERVICES

SEC. 1834. [42 U.S.C. 1395m] (j) REQUIREMENTS FOR SUPPLIERS OF MEDICAL EQUIPMENT AND SUPPLIES.--

- (4) LIMITATION ON PATIENT LIABILITY.--If a supplier of medical equipment and supplies (as defined in paragraph (5))--
- (A) furnishes an item or service to a beneficiary for which no payment may be made by reason of paragraph (1);
- (B) furnishes an item or service to a beneficiary for which payment is denied in advance under subsection (a)(15); or
- (C) furnishes an item or service to a beneficiary for which payment is denied under section 1862(a)(1);

any expenses incurred for items and services furnished to an individual by such a supplier not on an assigned basis shall be the responsibility of such supplier. The individual shall have no financial responsibility for such expenses and the supplier shall refund on a timely basis to the individual (and shall be liable to the individual for) any amounts collected from the individual for such items or services. The provisions of subsection (a)(18) shall apply to refunds required under the previous sentence in the same manner as such provisions apply to refunds under such subsection.

- (5) DEFINITION.--The term "medical equipment and supplies" means--
- (A) durable medical equipment (as defined in section 1861(n));
- (B) prosthetic devices (as described in section 1861(s)(8));
- (C) orthotics and prosthetics (as described in section 1861(s)(9));
- (D) surgical dressings (as described in section 1861(s)(5));
- (E) such other items as the Secretary may determine; and

- (F) for purposes of paragraphs (1) and (3)--
- (i) home dialysis supplies and equipment (as described in section 1861(s)(2)(F)),
- (ii) immunosuppressive drugs (as described in section 1861(s)(2)(J)),
- (iii) therapeutic shoes for diabetics (as described in section 1861(s)(12)),
- (iv) oral drugs prescribed for use as an anticancer therapeutic agent (as described in section 1861(s)(2)(Q)), and
- (v) self-administered erythropoetin (as described in section 1861(s)(2)(P)).

(DMEPOS Refund Requirements for Assigned Claims)

LIMITATION ON LIABILITY OF BENEFICIARY WHERE MEDICARE CLAIMS ARE DISALLOWED

SEC. 1879. [42 U.S.C. 1395pp] (h) If a supplier of medical equipment and supplies (as defined in section 1834(j)(5))--

- (1) furnishes an item or service to a beneficiary for which no payment may be made by reason of section 1834(j)(1);
- (2) furnishes an item or service to a beneficiary for which payment is denied in advance under section 1834(a)(15); or
- (3) furnishes an item or service to a beneficiary for which no payment may be made by reason of section 1834(a)(17)(B),

any expenses incurred for items and services furnished to an individual by such a supplier on an assignment-related basis shall be the responsibility of such supplier. The individual shall have no financial responsibility for such expenses and the supplier shall refund on a timely basis to the individual (and shall be liable to the individual for) any amounts collected from the individual for such items or services. The provisions of section 1834(a)(18) shall apply to refunds required under the previous sentence in the same manner as such provisions apply to refunds under such section.

(Physicians Services Refund Requirements for Unassigned Claims)

USE OF CARRIERS FOR ADMINISTRATION OF BENEFITS

SEC. 1842. [42 U.S.C. 1395u]

- (1)(1)(A) Subject to subparagraph (C), if--
 - (i) a nonparticipating physician furnishes services to an individual enrolled for benefits under this part,
 - (ii) payment for such services is not accepted on an assignment-related basis,
 - (iii)(I) a carrier determines under this part or a peer review organization determines under part B of title XI that payment may not be made by reason of section 1862(a)(1) because a service otherwise covered under this title is not reasonable and necessary under the standards described in that section or (II) payment under this title for such services is denied under section 1154(a)(2) by reason of a determination under section 1154(a)(1)(B), and
- (iv) the physician has collected any amounts for such services, the physician shall refund on a timely basis to the individual (and shall be liable to the individual for) any amounts so collected.
- (B) A refund under subparagraph (A) is considered to be on a timely basis only if--
 - (i) in the case of a physician who does not request reconsideration or seek appeal on a timely basis, the refund is made within 30 days after the date the physician receives a denial notice under paragraph (2), or
 - (ii) in the case in which such a reconsideration or appeal is taken, the refund is made within 15 days after the date the physician receives notice of an adverse determination on reconsideration or appeal.
- (C) Subparagraph (A) shall not apply to the furnishing of a service by a physician to an individual in the case described in subparagraph (A)(iii)(I) if--
 - (i) the physician establishes that the physician did not know and could not reasonably have been expected to know that payment may not be made for the service by reason of section 1862(a)(1), or

- (ii) before the service was provided, the individual was informed that payment under this part may not be made for the specific service and the individual has agreed to pay for that service.
- (2) Each carrier with a contract in effect under this section with respect to physicians and each peer review organization with a contract under part B of title XI shall send any notice of denial of payment for physicians' services based on section 1862(a)(1) and for which payment is not requested on an assignment-related basis to the physician and the individual involved.
- (3) If a physician knowingly and willfully fails to make refunds in violation of paragraph (1)(A), the Secretary may apply sanctions against such physician in accordance with subsection (j)(2).

Statutory Exclusions

EXCLUSIONS FROM COVERAGE AND MEDICARE AS SECONDARY PAYER

SEC. 1862. [42 U.S.C. 1395y] (a) Notwithstanding any other provision of this title, no payment may be made under part A or part B for any expenses incurred for items or services--

- (1)(A) which, except for items and services described in a succeeding subparagraph, are not reasonable and necessary for the diagnosis or treatment of illness or injury or to improve the functioning of a malformed body member,
- (B) in the case of items and services described in section 1861(s)(10), which are not reasonable and necessary for the prevention of illness,
- (C) in the case of hospice care, which are not reasonable and necessary for the palliation or management of terminal illness,
- (D) in the case of clinical care items and services provided with the concurrence of the Secretary and with respect to research and experimentation conducted by, or under contract with, the Medicare Payment Advisory Commission or the Secretary, which are not reasonable and necessary to carry out the purposes of section 1886(e)(6),
- (E) in the case of research conducted pursuant to section 1142, which is not reasonable and necessary to carry out the purposes of that section,
- (F) in the case of screening mammography, which is performed more frequently than is covered under section $\underline{1834}(c)(2)$ or which is not conducted by a facility described in section $\underline{1834}(c)(1)(B)$, in the case of screening pap smear and screening pelvic exam, which is performed more frequently than is provided under section 1861(nn), and, in the case of screening for glaucoma, which is performed more frequently than is provided under section 1861(uu),
- (G) in the case of prostate cancer screening tests (as defined in section 1861(oo)), which are performed more frequently than is covered under such section,
- (H) in the case of colorectal cancer screening tests, which are performed more frequently than is covered under section 1834(d), and

- (I) the frequency and duration of home health services which are in excess of normative guidelines that the Secretary shall establish by regulation;
- (2) for which the individual furnished such items or services has no legal obligation to pay, and which no other person (by reason of such individual's membership in a prepayment plan or otherwise) has a legal obligation to provide or pay for, except in the case of Federally qualified health center services;
- (3) which are paid for directly or indirectly by a governmental entity (other than under this Act and other than under a health benefits or insurance plan established for employees of such an entity), except in the case of rural health clinic services, as defined in section 1861(aa)(1), in the case of Federally qualified health center services, as defined in section 1861(aa)(3), in the case of services for which payment may be made under section 1880(e), and in such other cases as the Secretary may specify;
- (4) which are not provided within the United States (except for inpatient hospital services furnished outside the United States under the conditions described in section 1814(f) and, subject to such conditions, limitations, and requirements as are provided under or pursuant to this title, physicians' services and ambulance services furnished an individual in conjunction with such inpatient hospital services but only for the period during which such inpatient hospital services were furnished);
- (5) which are required as a result of war, or of an act of war, occurring after the effective date of such individual's current coverage under such part;
- (6) which constitute personal comfort items (except, in the case of hospice care, as is otherwise permitted under paragraph (1)(C));
- (7) where such expenses are for routine physical checkups, eyeglasses (other than eyewear described in section 1861(s)(8)) or eye examinations for the purpose of prescribing, fitting, or changing eyeglasses, procedures performed (during the course of any eye examination) to determine the refractive state of the eyes, hearing aids or examinations therefor, or immunizations (except as otherwise allowed under section 1861(s)(10) and subparagraph (B), (F), (G), or (H) of paragraph (1));
- (8) where such expenses are for orthopedic shoes or other supportive devices for the feet, other than shoes furnished pursuant to section 1861(s)(12);
- (9) where such expenses are for custodial care (except, in the case of hospice care, as is otherwise permitted under paragraph (1)(C));
- (10) where such expenses are for cosmetic surgery or are incurred in connection therewith, except as required for the prompt repair of accidental injury or for improvement of the functioning of a malformed body member;
- (11) where such expenses constitute charges imposed by immediate relatives of such individual or members of his household;

- (12) where such expenses are for services in connection with the care, treatment, filling, removal, or replacement of teeth or structures directly supporting teeth, except that payment may be made under part A in the case of inpatient hospital services in connection with the provision of such dental services if the individual, because of his underlying medical condition and clinical status or because of the severity of the dental procedure, requires hospitalization in connection with the provision of such services;
- (13) where such expenses are for--
- (A) the treatment of flat foot conditions and the prescription of supportive devices therefor,
- (B) the treatment of subluxations of the foot, or
- (C) routine foot care (including the cutting or removal of corns or calluses, the trimming of nails, and other routine hygienic care);
- (14) which are other than physicians' services (as defined in regulations promulgated specifically for purposes of this paragraph), services described by section 1861(s)(2)(K), certified nurse-midwife services, qualified psychologist services, and services of a certified registered nurse anesthetist, and which are furnished to an individual who is a patient of a hospital or critical access hospital by an entity other than the hospital or critical access hospital, unless the services are furnished under arrangements (as defined in section 1861(w)(1)) with the entity made by the hospital or critical access hospital;
- (15)(A) which are for services of an assistant at surgery in a cataract operation (including subsequent insertion of an intraocular lens) unless, before the surgery is performed, the appropriate utilization and quality control peer review organization (under part B of title XI) or a carrier under section 1842 has approved of the use of such an assistant in the surgical procedure based on the existence of a complicating medical condition, or
- (B) which are for services of an assistant at surgery to which section 1848(i)(2)(B) applies;
- (16) in the case in which funds may not be used for such items and services under the Assisted Suicide Funding Restriction Act of 1997;
- (17) where the expenses are for an item or service furnished in a competitive acquisition area (as established by the Secretary under section 1847(a)) by an entity other than an entity with which the Secretary has entered into a contract under section 1847(b) for the furnishing of such an item or service in that area, unless the Secretary finds that the expenses were incurred in a case of urgent need, or in other circumstances specified by the Secretary;
- (18) which are covered skilled nursing facility services described in section 1888(e)(2)(A)(i) and which are furnished to an individual who is a resident of a skilled nursing facility during a period in which the resident is provided covered post-hospital extended care services (or, for services described in section 1861(s)(2)(D), which are furnished to such an individual without regard to such period), by an entity other than the skilled nursing facility, unless the services are furnished under arrangements (as defined in section 1861(w)(1)) with the entity made by the skilled nursing facility; or

- (19) which are for items or services which are furnished pursuant to a private contract described in section 1802(b);
- (20) in the case of outpatient occupational therapy services or outpatient physical therapy services furnished as an incident to a physician's professional services (as described in section 1861(s)(2)(A)), that do not meet the standards and conditions (other than any licensing requirement specified by the Secretary) under the second sentence of section 1861(p) (or under such sentence through the operation of section 1861(g)) as such standards and conditions would apply to such therapy services if furnished by a therapist; or
- (21) where such expenses are for home health services (including medical supplies described in section 1861(m)(5), but excluding durable medical equipment to the extent provided for in such section), furnished to an individual who is under a plan of care of the home health agency if the claim for payment for such services is not submitted by the agency.

Paragraph (7) shall not apply to Federally qualified health center services described in section 1861(aa)(3)(B). In making a national coverage determination (as defined in paragraph (1)(B) of section 1869(f)) the Secretary shall ensure that the public is afforded notice and opportunity to comment prior to implementation by the Secretary of the determination; meetings of advisory committees established under section 1114(f) with respect to the determination are made on the record; in making the determination, the Secretary has considered applicable information (including clinical experience and medical, technical, and scientific evidence) with respect to the subject matter of the determination; and in the determination, provide a clear statement of the basis for the determination (including responses to comments received from the public), the assumptions underlying that basis, and make available to the public the data (other than proprietary data) considered in making the determination.