## **U. S. Railroad Retirement Board**



ALBUQUERQUE, NEW MEXICO DISTRICT OFFICE 300 San Mateo NE, Room 401 P O Box 80718 ALBUQUERQUE, NM 87198-0718

PHONE NUMBER: (505) 346-6405 FAX NUMBER: (505) 346-6407 SECURE MESSAGING: <u>https://secure.rrb.gov/370.html</u> OFFICE HOURS: 9:00 AM THRU 3:30 PM Monday through Friday except Federal Holidays



## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2004

## LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of those who are unable to visit the district office shown above, in-person service is regularly provided at the following locations. Please contact the office shown above to schedule an appointment.

Location	Dates of Service		
Federal Building Third and Hill Street Room 184 Gallup, New Mexico	Jan 13, 14* Feb 10, 11* Mar 9, 10*	May 11 Jul 13	Sep 7 Nov 9, 10* Dec 7, 8*

The representative will be available to assist you from 9:00 A.M. to 3:30 P.M. at the above location on the days indicated. On the days marked with an (\*), service is from 9:00 A.M. to 12 NOON.

We provide service to the following areas on an as-needed basis: Clovis, New Mexico and El Paso, Texas, and other locations as necessary. Please call the district office for exact times and dates.

**The Albuquerque, NM District Office services the following counties:** All Counties in New Mexico; Brewster, Culberson, El Paso, Hudspeth, Jeff Davis, Pecos, Presidio, Reeves and Terrell Counties, Texas.

**The Mesa, AZ District Office, is now serving Apache County, Arizona.** You may contact the Mesa, AZ Office for additional information at (480) 610-5990.

## SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

There is a local El Paso, TX number, which is forwarded to the Albuquerque, NM Office. That number is (915) 541-7063. There is a local Gallup, NM number, which is forwarded to the Albuquerque, NM office. That number is (505) 722-6100.

You can call the RRB Help-Line toll free at 1-800-808-0772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, request a replacement Medicare card, or get the work history of an active railroad employee. If you move to another part of the United Sates, the toll-free number will also let you know the district office that handles your new residence.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.