U. S. Railroad Retirement Board



Houston, Texas District Office 1919 Smith Suite 845 Houston TX 77002-8051

PHONE NUMBER: (713) 209-3045 FAX NUMBER: (713) 759-0349 SECURE MESSAGING: <u>https://secure.rrb.gov/183.html</u> Monday through Friday Except Federal Holidays Office Hours: 9:00 a.m. to 3:30 p.m. Monday through Friday Except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2004

LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the office shown above, inperson service is regularly provided at the following locations. Please contact the office shown above to schedule an appointment.

Locations as needed:

Alice, TX Social Security Administration 401 East Second, Room 215

Brenham, TX Social Security Administration 2630 Highway 36

Bryan, TX Social Security Administration 4021 East 29th

Corpus Christi, TX

Social Security Administration 4320 South Padre Island Drive

Galveston, TX

Social Security Administration 4918-A Seawall Blvd.

Laredo, TX Texas Mexican Railway Co. 1200 Washington St.

<u>McAllen, TX</u> Social Security Administration 320 North Main, Room 101

<u>Silsbee, TX</u> BNSF Railway Conference Room 505 Avenue F <u>Beaumont, TX</u>

Social Security Administration 3260 Eastex Freeway

Brownsville, TX Social Security Administration 402 East Leve

<u>Conroe, TX</u> Social Security Administration 2017 North Frazier, Suite 2E

Del Rio, TX Social Security Administration 2207 Bedell Ave.

Harlingen, TX Social Security Administration 320 East Jackson

<u>Lufkin, TX</u> Federal Building 705 North First, Room 116

Nacogdoches, TX Social Security Administration 412 North St.

<u>Victoria, TX</u> Social Security Administration 2002 Commerce

Regular scheduled service the second week of each month

San Antonio, TX

Please call the Houston office for the location

Jan	April	July	Oct.
Feb	May	August	Nov.
March	June	Sept.	Dec.

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you live in San Antonio you may contact our office at this toll-free number:

210-229-6155

The Houston, Texas District Office services the following counties:

Aransas	Chambers	Guadalupe	Kinney	Newton	Uvalde
Angelina	Colorado	Hardin	Kleberg	Nueces	Val Verde
Atascosa	Comal	Harris	LaSalle	Orange	Victoria
Austin	Dewitt	Hays	Lavaca	Polk	Walker
Bandera	Dimmit	Hidalgo	Lee	Real	Waller
Bee	Duval	Jackson	Liberty	Refugio	Washington
Bexar	Edwards	Jasper	Live Oak	Sabine	Webb
Brazoria	Fayette	Jefferson	Madison	San Augustine	Wharton
Brazos	Fort Bend	Jim Hog	Matagorda	San Jacinto	Willacy
Brooks	Frio	Jim Wells	Maverick	San Patricio	Wilson
Burleson	Galveston	Karnes	McMullen	Shelby	Zapata
Caldwell	Goliad	Kendall	Medina	Star	Zavala
Calhoun	Grimes	Kenedy	Montgomery	Trinity	
Cameron	Gonzales	Kerr	Nacogdoches	Tyler	

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.

YOU CAN ALSO CALL THE RRB HELP LINE TOLL FREE AT 1–800-808-0772 TO OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A MEDICARE CARD, AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO OBTAIN THIS INFORMATION FROM OUR INTERNET WEB SITE AT <u>WWW.RRB.GOV</u>.