U. S. Railroad Retirement Board



Kansas City District Office Federal Building, Room 113 601 E. 12th Street Kansas City, MO 64106-2808

PHONE NUMBER: (816)426-5884 FAX NUMBER: (816)426-5334 SECURE MESSAGING: <u>https://secure.rrb.gov/184.html</u> OFFICE HOURS: 9:00 AM THRU 3:30 PM Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2004

LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is provided as needed at the following locations. Please contact the office shown above to schedule an appointment.

Dates of Service

Location

<u>Topeka, KS</u> Social Security Office 1201 Van Buren

<u>Sedalia, MO</u> Social Security Office 3320 W. 10th Street Jan 14, Feb 11, Mar 10, Apr 14

May 12, Jun 9, July 14, Aug 11 Sept 8, Oct 13, Nov 10, Dec 8

January, March, May July, September, November (*Please contact RRB Office for exact date*)

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE FROM TOPEKA, KS:

In Topeka, call the local number for an appointment in Topeka or Kansas City. The Topeka, KS telephone number, 785-295-2655, is forwarded to, and answered at the Kansas City, MO District Office. There is no charge to the person calling from Topeka.

The Kansas City District Office services the following counties:

In Missouri: Adair, Andrew, Barry, Bates, Barton, Benton, Buchanan, Caldwell, Carroll, Cass, Cedar, Chariton, Clay, Clinton, Cooper, Dade, Daviess, Dekalb, Gentry, Grundy, Harrison, Henry, Howard, Jackson, Jasper, Johnson, LaFayette, Lawrence, Linn, Livingston, Macon, McDonald, Mercer, Moniteau, Morgan, Newton, Nodaway, Pettis, Platte, Putnam, Randolph, Ray, St. Clair, Saline, Schuyler, Sullivan, Vernon, and Worth.

In Kansas: Allen, Anderson, Atchison, Bourbon, Brown, Clay, Chase, Coffey, Dickinson, Doniphan, Douglas, Franklin, Geary, Jackson, Jefferson, Johnson, Leavenworth, Linn, Lyon, Marshall, Miami, Morris, Nemaha, Osage, Pottawatomie, Riley, Shawnee, Wabaunsee, Washington, Woodson, and Wyandotte.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. PLEASE FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY ALSO USE THE TELEPHONE TO CONDUCT YOUR BUSINESS.

YOU CAN ALSO CALL THE RRB HELP LINE TOLL FREE AT 1–800-808-0772 TO OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A MEDICARE CARD, AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO REQUEST THIS INFORMATION FROM OUR INTERNET WEB SITE AT <u>WWW.RRB.GOV</u>.