## **U. S. Railroad Retirement Board**



OMAHA, NEBRASKA DISTRICT OFFICE Hruska U.S. Courthouse 111 South 18 Plaza, Suite C125 PO Box 815 Omaha, NE 68101-0815

PHONE NUMBER: (402) 221-4641 FAX NUMBER: (402) 221-4669 SECURE MESSAGING: <u>https://secure.rrb.gov/378.html</u> OFFICE HOURS: 9:00 AM THRU 3:30 PM Monday through Friday except Federal Holidays



## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2004

## **COUNTIES SERVED BY THIS OFFICE:**

The Omaha, Nebraska District Office provides service to all of the counties in Nebraska.

In **Iowa:** Fremont, Harrison, Mills, Monona, Montgomery, Page, Plymouth, Pottawattamie, Sioux, and Woodbury. Missouri: Atchison and Holt.

In **South Dakota:** Bennett, Bon Homme, Butte, Charles Mix, Clay, Custer, Fall River, Gregory, Lawrence, Meade, Mellette, Pennington, Shannon, Todd, Tripp, Union, Washabaugh, and Yankton.

## LOCATIONS OF NON-SCHEDULED SERVICE:

If you are unable to visit the district office shown above, in-person service is regularly provided at the following locations. Please contact the office shown above to schedule an appointment. Schedules will vary to meet changing conditions and workloads.

Alliance, NE Beatrice, NE Broken Bow, NE Chadron, NE Columbus, NE Falls City, NE Grand Island, NE Kearney, NE Lincoln, NE McCook, NE Nebraska City, NE Norfolk, NE North Platte, NE Scottsbluff, NE Sioux City, IA Edgemont, SD Rapid City, SD

You can call the RRB Help-Line toll free at 1-800-808-0772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, or request a replacement Medicare card.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING OR E-MAILING THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.