# **U. S. Railroad Retirement Board**

District Office Robert A Young Federal Bldg. 1222 Spruce St., Rm. 7.303 St. Louis, MO 63103-2818



OFFICE HOURS: 9:00 AM THRU 3:30 PM Monday through Friday except Federal Holidays



## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2004

#### LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is regularly provided at the following locations. Please contact the office shown above to schedule an appointment.

Carbondale, IL Federal Building 250 West Cherry St.	Jefferson City, MO Social Security Admin. Office 3523 Amzonas Dr.	Springfield MO Missouri Career Center 1514 S. Glenstone
Centralia, IL B.C.M.W. 909 East Rexford	Poplar Bluff, MO Senior Citizens Center 506 Hazel St.	During the week of: February 23, April 29, June, 14, August 23, October 25, and December 6
Mount Vernon, IL Federal Building 105 N 6th St.	Rolla, MO Division of Family Services 1441 Forum Dr.	
Hannibal, MO Federal Building 801 Broadway	Scott City, MO City Hall 618 Main St.	

#### The District Office services the following counties:

#### In Missouri:

Audrain, Bollinger, Boone, Butler, Callaway, Cape Girardeau, Camden Carter, Christian, Cole, Crawford, Dallas, Dent, Douglas, Dunklin, Franklin, Gasconade, Greene, Hickory, Howell, Iron, Jefferson, Knox, Laclede, Lewis, Lincoln, Madison, Maries, Marion, Miller, Mississippi, Moniteau, Monroe, Montgomery, New Madrid, Oregon, Osage, Ozark, Pemiscott, Perry, Phelps, Pike, Polk, Pulaski, Ralls, Reynolds, Ripley, Shannon, Shelby, St. Charles, St. Francois, St. Genevieve, St. Louis City, St. Louis County, Scott, Stoddard, Stone, Taney, Texas, Warren, Washington, Wayne, Webster, Wright.

### In Illinois:

Alexander, Bond, Calhoun, Clay, Clinton, Edwards, Franklin, Gallatin, Greene, Hamilton, Hardin, Jackson, Jefferson, Jersey, Johnson, Macoupin, Madison, Marion, Massac, Monroe, Perry, Pope, Pulaski, Randolph, Richland, Saline, St. Clair, Union, Washington, Wayne, White, Williamson.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. PLEASE FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY ALSO USE THE TELEPHONE TO CONDUCT YOUR BUSINESS.

YOU CAN ALSO CALL THE RRB HELP LINE TOLL FREE AT 1-800-808-0772 TO OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A MEDICARE CARD, AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO REQUEST THIS INFORMATION FROM OUR INTERNET WEB SITE AT WWW.RRB.GOV.