

# NCUA LETTER TO CREDIT UNIONS

NATIONAL CREDIT UNION ADMINISTRATION  
1775 Duke Street, Alexandria, VA 22314

**DATE:** May 2004 **LETTER NO.:** 04-CU-07  
**TO:** Federally Insured Credit Unions  
**SUBJ:** NCUA's Express Subscription Service  
**ENCL:** Express User's Guide

Dear Manager and Board of Directors:

In our continuing efforts to enhance efficiency and communications with credit unions, the NCUA has designed a resourceful tool for expediting information, the *Express* electronic subscription system. The service offers federally insured credit unions the opportunity to receive most NCUA publications electronically within hours of release.

*Express* is a fast, efficient, and a more effective way for credit union management, staff, and volunteers to keep up-to-date on news and changes taking place at the NCUA and in the credit union industry.

The *Express* will provide you with many options to manage information received from the NCUA. Through this system, you will be able to arrange for electronic distribution of various communications e-mailed directly to specified staff and volunteers, i.e., chief executive officer, members of the board of directors, members of the supervisory committee and other interested officials.

*Express* is offered free of charge to all federally insured credit unions. I encourage you to subscribe as soon as possible. As communications is a key initiative at the NCUA, we consider the *Express* to be an important component and wise use of agency resources.

This resource allows subscribers to choose the type of publications they are interested in receiving via e-mail. Examples of these communications include Letters to Credit Unions, Regulatory Alerts, Press Releases and NCUA News, and a variety of other publications.

To establish an *Express* account, credit unions should log on to the NCUA website at [www.ncua.gov](http://www.ncua.gov) and click the link Express Subscription Service in the Data and Services section of the navigation column on the left side of the screen. This page provides a general description of the service and contains a link to the NCUA Express login screen. The login screen is for authorized credit union representatives only.

Enclosed with this letter is a copy of the *Express* User's Guide for your information. The user's guide contains detailed information and instructions on how to subscribe to and use *Express*.

If you experience difficulty using NCUA's *Express* subscription service, please contact the NCUA Technical Support Desk at 1-800-827-3255. Thank you for your assistance.

Sincerely,

/S/

JoAnn M. Johnson  
Chairman

Enclosure