

# BRM

## Services to Citizens

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| <ul style="list-style-type: none"><li>□ <b>Defense and National Security</b><ul style="list-style-type: none"><li>□ TBD</li></ul></li><li>□ <b>Homeland Security</b><ul style="list-style-type: none"><li>□ Border and Transportation Security</li><li>□ Key Asset and Critical Infrastructure Protection</li><li>□ Catastrophic Defense</li></ul></li><li>□ <b>Intelligence Operations</b><ul style="list-style-type: none"><li>□ TBD</li></ul></li><li>□ <b>Law Enforcement</b><ul style="list-style-type: none"><li>□ Criminal Apprehension</li><li>□ Criminal Investigation and Surveillance</li><li>□ Citizen Protection</li><li>□ Leadership Protection</li><li>□ Property Protection</li><li>□ Substance Control</li><li>□ Crime Prevention</li></ul></li><li>□ <b>International Affairs and Commerce</b><ul style="list-style-type: none"><li>□ Foreign Affairs</li><li>□ International Development and Humanitarian Aid</li><li>□ Global Trade</li></ul></li><li>□ <b>Litigation and Judicial Activities</b><ul style="list-style-type: none"><li>□ Judicial Hearings</li><li>□ Legal Defense</li><li>□ Legal Investigation</li><li>□ Legal Prosecution and Litigation</li><li>□ Resolution Facilitation</li></ul></li><li>□ <b>Correctional Activities</b><ul style="list-style-type: none"><li>□ Criminal Incarceration</li><li>□ Criminal Rehabilitation</li></ul></li><li>□ <b>Education</b><ul style="list-style-type: none"><li>□ Elementary, Secondary and Vocational Education</li><li>□ Higher Education</li><li>□ Cultural and Historic Preservation</li><li>□ Cultural and Historic Exhibition</li></ul></li><li>□ <b>Energy</b><ul style="list-style-type: none"><li>□ Energy Supply</li><li>□ Energy Conservation and Preparedness</li><li>□ Energy Resource Management</li><li>□ Energy Production</li></ul></li><li>□ <b>Health</b><ul style="list-style-type: none"><li>□ Illness Prevention</li><li>□ Immunization Management</li><li>□ Public Health Monitoring</li><li>□ Health Care Services</li><li>□ Consumer Health and Safety</li></ul></li></ul> | <ul style="list-style-type: none"><li>□ <b>Environmental Management</b><ul style="list-style-type: none"><li>□ Environmental Monitoring and Forecasting</li><li>□ Environmental Remediation</li><li>□ Pollution Prevention and Control</li></ul></li><li>□ <b>Natural Resources</b><ul style="list-style-type: none"><li>□ Water Resource Management</li><li>□ Conservation, Marine and Land Management</li><li>□ Recreational Resource Management and Tourism</li><li>□ Agricultural Innovation and Services</li></ul></li><li>□ <b>Disaster Management</b><ul style="list-style-type: none"><li>□ Disaster Monitoring and Prediction</li><li>□ Disaster Preparedness and Planning</li><li>□ Disaster Repair and Restore</li><li>□ Emergency Response</li></ul></li><li>□ <b>Community and Social Services</b><ul style="list-style-type: none"><li>□ Homeownership Promotion</li><li>□ Community and Regional Development</li><li>□ Social Services</li><li>□ Postal Services</li></ul></li><li>□ <b>Economic Development</b><ul style="list-style-type: none"><li>□ Business and Industry Development</li><li>□ Intellectual Property Protection</li><li>□ Financial Sector Oversight</li><li>□ Industry Sector Income Stabilization</li></ul></li><li>□ <b>Workforce Management</b><ul style="list-style-type: none"><li>□ Training and Employment</li><li>□ Labor Rights Management</li><li>□ Worker Safety</li></ul></li><li>□ <b>General Science and Innovation</b><ul style="list-style-type: none"><li>□ Scientific and Technological Research and Innovation</li><li>□ Space Exploration and Innovation</li></ul></li><li>□ <b>Transportation</b><ul style="list-style-type: none"><li>□ Ground Transportation</li><li>□ Water Transportation</li><li>□ Air Transportation</li><li>□ Space Operations</li></ul></li><li>□ <b>Income Security</b><ul style="list-style-type: none"><li>□ General Retirement and Disability</li><li>□ Unemployment Compensation</li><li>□ Housing Assistance</li><li>□ Food and Nutrition Assistance</li><li>□ Survivor Compensation</li></ul></li></ul> |
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**Mode of Delivery**

<b>Government Service Delivery</b>	<b>Financial Vehicles</b>
<ul style="list-style-type: none"> <li><input type="checkbox"/> <b>Direct Services for Citizens</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> Military Operations</li> <li><input type="checkbox"/> Civilian Operations</li> </ul> </li> <li><input type="checkbox"/> <b>Knowledge Creation and Management</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> Research and Development</li> <li><input type="checkbox"/> General Purpose Data and Statistics</li> <li><input type="checkbox"/> Advising and Consulting</li> <li><input type="checkbox"/> Knowledge Dissemination</li> </ul> </li> <li><input type="checkbox"/> <b>Public Goods Creation and Management</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> Manufacturing</li> <li><input type="checkbox"/> Construction</li> <li><input type="checkbox"/> Public Resources, Facility &amp; Infrastructure Mgmt</li> <li><input type="checkbox"/> Information Infrastructure Management</li> </ul> </li> <li><input type="checkbox"/> <b>Regulatory Compliance and Enforcement</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> Inspections and Auditing</li> <li><input type="checkbox"/> Standard Setting/Reporting Guideline Development</li> <li><input type="checkbox"/> Permits and Licensing</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li><input type="checkbox"/> <b>Federal Financial Assistance</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> Federal Grants (Non-State)</li> <li><input type="checkbox"/> Direct Transfer to Individuals</li> <li><input type="checkbox"/> Subsidies</li> <li><input type="checkbox"/> Tax Credits</li> </ul> </li> <li><input type="checkbox"/> <b>Credit and Insurance</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> Direct Loans</li> <li><input type="checkbox"/> Loan Guarantees</li> <li><input type="checkbox"/> General Insurance</li> </ul> </li> <li><input type="checkbox"/> <b>Transfers to States &amp; Local Govts</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> Formula Grants</li> <li><input type="checkbox"/> Project/Competitive Grants</li> <li><input type="checkbox"/> Earmarked Grants</li> <li><input type="checkbox"/> State Loans</li> </ul> </li> </ul>

**Support Delivery of Services**

<ul style="list-style-type: none"> <li><input type="checkbox"/> <b>Legislative Relations</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> Legislation Tracking</li> <li><input type="checkbox"/> Legislation Testimony</li> <li><input type="checkbox"/> Proposal Development</li> <li><input type="checkbox"/> Congressional Liaison Operations</li> </ul> </li> <li><input type="checkbox"/> <b>Public Affairs</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> Customer Services</li> <li><input type="checkbox"/> Official Information Dissemination</li> <li><input type="checkbox"/> Product Outreach</li> <li><input type="checkbox"/> Public Relations</li> </ul> </li> <li><input type="checkbox"/> <b>Regulatory Development</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> Policy and Guidance Development</li> <li><input type="checkbox"/> Public Comment Tracking</li> <li><input type="checkbox"/> Regulatory Creation</li> <li><input type="checkbox"/> Rule Publication</li> </ul> </li> <li><input type="checkbox"/> <b>Planning and Resource Allocation</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> Budget Formulation</li> <li><input type="checkbox"/> Capital Planning</li> <li><input type="checkbox"/> Enterprise Architecture</li> <li><input type="checkbox"/> Strategic Planning</li> <li><input type="checkbox"/> Budget Execution</li> <li><input type="checkbox"/> Workforce Planning</li> <li><input type="checkbox"/> Management Improvement</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li><input type="checkbox"/> <b>Controls and Oversight</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> Correction Action</li> <li><input type="checkbox"/> Program Evaluation</li> <li><input type="checkbox"/> Program Monitoring</li> </ul> </li> <li><input type="checkbox"/> <b>Revenue Collection</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> Debt Collection</li> <li><input type="checkbox"/> User Fee Collection</li> <li><input type="checkbox"/> Federal Asset Sales</li> </ul> </li> <li><input type="checkbox"/> <b>Internal Risk Mgmt and Mitigation</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> Contingency Planning</li> <li><input type="checkbox"/> Continuity of Operations</li> <li><input type="checkbox"/> Service Recovery</li> </ul> </li> <li><input type="checkbox"/> <b>General Government</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> Central Fiscal Operations</li> <li><input type="checkbox"/> Legislative Functions</li> <li><input type="checkbox"/> Executive Functions</li> <li><input type="checkbox"/> Central Property Management</li> <li><input type="checkbox"/> Central Personnel Management</li> <li><input type="checkbox"/> Taxation Management</li> <li><input type="checkbox"/> Central Records and Statistics Management</li> </ul> </li> </ul>
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## Management of Government Resources

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| <ul style="list-style-type: none"><li>□ <b>Supply Chain Management</b><ul style="list-style-type: none"><li>□ Goods Acquisition</li><li>□ Inventory Control</li><li>□ Logistics Management</li><li>□ Services Acquisition</li></ul></li><li>□ <b>Human Resource Management</b><ul style="list-style-type: none"><li>□ Benefits Management</li><li>□ Personnel Management</li><li>□ Payroll Management &amp; Expense Reimbursement</li><li>□ Resource Training and Development</li><li>□ Security Clearance Management</li><li>□ Staff Recruitment and Employment</li></ul></li><li>□ <b>Financial Management</b><ul style="list-style-type: none"><li>□ Accounting</li><li>□ Budget and Finance</li><li>□ Payments</li><li>□ Collections and Receivables</li><li>□ Asset and Liability Management</li><li>□ Reporting and Information</li></ul></li></ul> | <ul style="list-style-type: none"><li>□ <b>Administrative Management</b><ul style="list-style-type: none"><li>□ Facilities, Fleet and Equipment Management</li><li>□ Help Desk Services</li><li>□ Security Management</li><li>□ Travel</li><li>□ Workplace Policy Development and Management</li></ul></li><li>□ <b>Information and Technology Mgmt</b><ul style="list-style-type: none"><li>□ System Development</li><li>□ Lifecycle/Change Management</li><li>□ System Maintenance</li><li>□ IT Infrastructure Maintenance</li><li>□ IT Security</li><li>□ Record Retention</li><li>□ Information Management</li></ul></li></ul> |
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**Customers (Internal and External)**

**Trends**