

U. S. Railroad Retirement Board

DES MOINES, IOWA DISTRICT OFFICE

Federal Building, Room 921

210 Walnut Street

Des Moines, IA 50309-2182

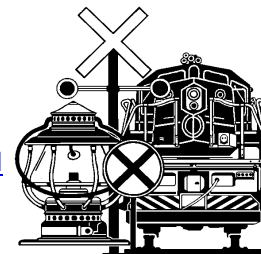
PHONE NUMBER: (515) 284-4344

FAX NUMBER: (515) 284-4616

SECURE MESSAGING: <https://secure.rrb.gov/374.html>

Office Hours: 9:00 a.m to 3:30 p.m.

Monday through Friday Except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2004

LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of those who are unable to visit the district office shown above, in-person service is provided at the following locations. Please contact the office shown above to schedule an appointment.

Location and Time	Dates of Service
<u>Burlington</u> – 11:00 am Job service of Iowa 1000 N. Roosevelt Burlington, IA. 52601	January 14 March 10 May 12 September 15 November 17
<u>Mason City</u> – 10:30 am Job service of Iowa 600 S. Pierce Mason City, IA. 50401	February 11 April 14 October 20 December 8
<u>Cedar Rapids</u> – 10:30 am Job service of Iowa 800 7 Street SE Cedar Rapids, IA. 52403	January 21 March 16 May 19 September 22 November 22
<u>Waterloo</u> – 10:30 am Job Service of Iowa 925 E. 4 St. Waterloo, IA. 50704	February 18 April 21 October 27 December 15

A representative may conduct business on an as needed basis in the following towns: Boone, Dubuque, Ft. Dodge, Ft. Madison, Marshalltown and Ottumwa.

The Des Moines, Iowa District Office serves the following counties in Missouri:

Clark and Scotland counties.

The Des Moines, Iowa District Office serves all of the counties in Iowa except: Clinton, Fremont, Harrison, Lyon, Mills, Monona, Montgomery, Muscatine, Page, Plymouth, Pottawattamie, Scott, Sioux and Woodbury counties.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.