



RRB News

U.S. Railroad Retirement Board

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RRB Service Records Available Online

The U.S. Railroad Retirement Board announced that rail employees now have electronic access, via the Board's Web site, to their individual railroad retirement records of service months and compensation.

This new Internet service, called "Service and Compensation History," can be accessed by visiting the Board's Web site at www.rrb.gov and clicking on "MainLine Services." A description of the security features that are employed to ensure confidentiality in such transactions can be accessed from the "MainLine Services" page by clicking on "Security."

This electronic alternative does not replace the "Certificate of Service Months and Compensation" (Form BA-6) mailed to current employees each June, but makes the same information readily available online for current and former employees. In addition to providing a record of an employee's creditable railroad service and compensation as reported by rail employers, these records include any service months deemed by the Board, the amount of any separation allowance or severance payment that was subject to railroad retirement taxes, and the cumulative amounts of railroad retirement payroll taxes paid by the employee over and above social security equivalent payroll taxes.

Railroad employees or retirees with questions about their service and compensation records should contact their nearest Board office. Most Board offices are open to the public from 9:00 a.m. to 3:30 p.m., Monday through Friday, except on Federal holidays.

Addresses and phone numbers for all Board offices are available by calling the toll-free RRB Help Line at 1-800-808-0772. The RRB Help Line is an automated telephone service available 24 hours a day, 7 days a week. Board office locations can also be found on the Board's Web site.

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